LARGE FILING SEPERATOR SHEET

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

3. Call Block (*60)

Call Block provides the customer with a way to block calls from certain telephone numbers, which may or may not be known to the customers.

The customer can create a screening list of up to six (6) telephone numbers and place them in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Call Block list. In this case the number is copied automatically from the customer's incoming memory slot. Once the service is activated by dialing a special code, a calling party's number, if available, is checked against the customer's Call Block list on every incoming call.

If the incoming number matches one of the numbers on the list, the customer is not alerted by the call and the call terminates to an announcement. If the incoming number does not match one of the numbers on the list or is unavailable, the call terminates to the customer's line.

When a telephone number on the Call Block screening list also appears on the Priority Forward and/or Priority Call list, the Call Block service will take precedence and the call will be blocked.

4. Call Forwarding Busy Line

Call Forwarding Busy Line allows for forwarding of an incoming call when the activated line is busy. The Call Forwarding Busy Line customer is responsible for any applicable customer-dialed station-to-station toll charge.

5. Call Forwarding Don't Answer

Call Forwarding Don't Answer allows for forwarding an incoming call when the call remains unanswered after a pre-determined number of rings (approximate number 1 to 7, selected by the customer). The call forwarding don't answer customer is responsible for any applicable customer-dialed station-to-station toll charge.

6. Call Forwarding Variable

Call Forwarding Variable permits the customer to activate and deactivate a transfer of his or her incoming calls to another telephone line. Because of transmission limitations, it is recommended that the calls be transferred within the customer's local service area. The Call Forwarding Variable customer is responsible for any applicable customer-dialed station-to-station toll charge.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

5. Call Return (*69)

Call Return enables a customer to return the last incoming call received, whether or not it was answered. In order to activate the service the customer must dial a special code before another incoming call or a Call Waiting indication is received. After dialing the code to activate Call Return, the customer will receive (where technically possible) a message indicating the telephone number (unless the telephone number is marked as private), the date and the time of the last incoming call. The customer may return the call by pressing "1", or the customer may choose not to return the call and hang up. Call Return service is considered activated at the time the customer dials the activation code regardless of whether the customer presses "1" to return the call.

If the called line is idle, the call completes immediately and the Call Return request is complete regardless whether or not the called party answers. If the called line is busy, the customer is notified when the Call Return service has been activated. The Call Return request is queued and placed on the customer's list of queued Call Return requests in the central office. The called line is then monitored until one of the following occurs:

The called line becomes idle. When this occurs, the customer's line is checked and if it also is idle, the customer is given a special ringback. Upon answering the ringback, call set-up is attempted.

The central office equipment deactivates the Call Return request upon unanswered ringback, or the thirty (30) minute time limit queuing is reached and the request times out.

A deactivation code is dialed which removes all current Call Return activations.

When Call Return is active, both the calling and called party may originate and receive calls without affecting the Call Return service status.

This service cannot be activated for all telephone numbers. Telephone number with 700, 800 or 900 prefixes cannot be activated. The Call Return customer is responsible for any applicable local or toll usage charges.

Customers may utilize Call Return on a subscription basis or on a pay-per-use basis. Customers obtaining the service on a subscription basis order the service in advance. These customers incur a monthly charge and receive unlimited use of the Call Return feature. Customers who obtain the service on a pay-per-use basis activate the Call Return feature by dialing an activation code each time they want to utilize Call Return. These customers incur a specific charge for each activation (usage) of the Call Return feature but no monthly charge. The pay-per-use option is only available where facilities permit and at the option of the Company.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

5. Call Return (*69) (Continued)

Call Return also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Call Return customer's line (e.g., off hook or idle).

Subsequent to the establishment of Call Return, ACR can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

6. Call Tracing

Call Tracing allows customers to automatically trace the last incoming call by dialing a special code. The call details are provided to the Company's Annoyance Call Bureau. This service is designed to help customers deal more effectively with harassing and obscene calls.

The customer, after receiving a call that is to be traced, hangs up and invokes the Call Tracing activation procedure. The customer must activate Call Tracing before making or receiving another call after hanging up from the annoying call so that the correct number will be recorded. If the customer subscribes to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress the annoyance call can not be traced using this service. Successful activation of Call Tracing is confirmed by an announcement that also tells the customer how to follow up on the trace. The information from the trace is not made available to the customer.

Upon activation by the customer, Call Tracing allows the network to automatically take the information from the incoming memory slot and send it to the Company's Annoyance Call Bureau indicating the called number, the calling number, the time the trace was activated and the time the offending call was received.

By subscribing to Call Tracing, the customer automatically authorizes the Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at customer's request or otherwise, any investigation with respect to such calls.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

6. Call Tracing (Continued)

In consideration of the Company undertaking such investigation, the customer agrees to release, protect, indemnify and save harmless the Company, its employees and agents, from all liability, claims, demands and actions for damages, or otherwise, that may arise by reason of such investigation.

The Call Tracing usage charge will be billed only when the attempt to trace and record the calling number is successful. The results of a successful trace will only be released outside the Company to legally constituted authorities and only upon the presentation of proper authorization (i.e. court order). The Company will not be liable for damages if, for any reason, the attempt is not successful. For additional liability information, see Section 2.

7. Call Transfer Service

Call Transfer Service (Call Transfer) is a feature that allows a customer (POTS customer) to transfer an established call terminating on their telephone line to any other telephone line. Call Transfer allows the customer to (1) transfer the call and then hang-up leaving the other two-parties on a two-way call, or (2) to bridge the call and establish a three-way call. If the Call Transfer subscriber hangs up once a three-way call has been established the call will be considered transferred and the other two parties will be able to continue on a two-way call. The Call Transfer customer is free to originate and terminate additional calls after the call has been transferred. Any charges applicable to the call will be billed to the Call Transfer subscriber. Any toll usage will appear on the Call Transfer Service Customer's bill.

8. Call Waiting (including Cancel Call Waiting and Long Distance Alert)

Call Waiting permits the customer, upon receiving a tone signal indicating that a call is waiting, to place an existing call on hold by depressing the switchhook, and answer the second waiting call.

Cancel Call Waiting permits the customer to deactivate the Call Waiting feature on an individual call by dialing a code before making an outgoing call.

Long Distance Alert (LD Alert) is a feature on the Call Waiting Service which indicates to Call Waiting subscribers - while on a call in progress through a special signal - that an incoming call is long distance. When the Call Waiting subscriber is not on a telephone call in progress, LD Alert will also indicate that an incoming call is long distance with a special ring pattern. This feature overrides the Multiple Directory Number (Distinctive Ring) feature for long distance calls.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

9. Call Waiting Dehuxe

Call Waiting Deluxe is a feature that allows a customer to control the treatment applied to incoming calls while the customer is off-hook on an existing call. While on an existing call, Call Waiting Deluxe notifies the customer of an incoming call with the call waiting tone. Call Waiting Deluxe is comprised of the functionality of the Call Waiting feature including Long Distance Alert and provides several additional call disposition options.

A user's perception of Call Waiting Deluxe will be affected by 1) whether they receive Calling Identity Delivery (CID) data for a waited party (Caller ID type services), and 2) the type of Customer Premises Equipment (CPE) used. The application of CID while a call is waited, allows the Call Waiting Deluxe customer to select a disposition option based on information about the waited party. The CPE will determine how Call Waiting Deluxe options are displayed, selected and in some cases, how they behave.

The Call Waiting Deluxe customer must also subscribe to Call Forwarding Don't Answer Service in order to forward a waiting call to another location.

Call disposition options provided with Call Waiting Deluxe include:

Answer the call and put the existing call on hold, Answer the call and disconnect the existing call, Forward the call, Connect the call to an announcement, Put the call on hold, Conference the call with the existing call.

Utilization of the full capabilities of Call Waiting Deluxe requires the use of compatible CPE at the customers' premises. The installation and maintenance of the compatible CPE and the technical capability of that CPE to function in conjunction with features of Call Waiting Deluxe is the responsibility of the customer.

The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the Call Waiting Deluxe features. The service will only be provided in central offices that are equipped to provide the Call Waiting Deluxe features. Call Waiting Deluxe will be furnished only in connection with individual line service.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

10. Calling Name

Calling Name is a service that provides for the delivery of the listed name associated with the calling party telephone number to the called party so that the name may be displayed on a customer-provided display device attached to the subscriber's line or telephone set. This service will provide up to a maximum of 15 characters for display of the calling party's directory name.

The subscriber to Calling Name service will be responsible for the provision of the display device. The installation, repair, and technical capability of the device to function with Calling Name service will be the responsibility of the subscriber. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with network features associated with this service.

Calling Name service will deliver the calling party's name information, except when the calling party name and/or number is not provided to the network because of where the call originates or when the calling party invokes a per call or per line blocking feature which prevents the telephone number and/or name from being passed.

Calling Name includes Anonymous Call Rejection (ACR where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Calling Name customer's line (e.g., off hook or idle).

Subsequent to the establishment of Calling Name, ACR can be activated and deactivated at the customer's discretion through the use of pre assigned feature access codes.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

11. Calling Name and Number

Calling Name and Number is a service that provides for the delivery of the listed name and telephone number associated with the calling party telephone number on incoming calls. This information is provided to the subscriber to Calling Name and Number service so that the information may be displayed on a customer-provided display device attached to the subscriber's line or telephone set. This service will provide up to a maximum of 15 characters for display of the calling party's directory name and 10 characters for display of the calling party's directory telephone number.

The subscriber to Calling Name and Number service will be responsible for the provision of the display device. The installation, repair, and technical capability of the device to function with Calling Name and Number service will be the responsibility of the subscriber. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with network features associated with this service.

Calling Name and Number service will deliver the calling party's name and number information, except when the calling party name and/or number is not provided to the network because of where the call originates or when the calling party invokes a per call or per line blocking feature which prevents the telephone number and/or name from being passed.

Calling Name and Number also includes Anonymous Call Rejection (ACR where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Calling Name and Number customer's line (e.g., off hook or idle).

Subsequent to the establishment of Calling Name and Number, ACR can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

12. Caller ID

The Caller ID service allows a customer to view the telephone number of the calling party on an incoming telephone call. The telephone number of the incoming call is disclosed on a customer-provided display device.

When the display device is turned on, the telephone number of every incoming call is disclosed, subject to the limitations in Part A of this section. The number is sent from the calling party's serving central office to the customer during the first silent interval in the ringing cycle. If the customer's line is busy, and another incoming call attempt is made, the telephone number of that calling party will not be disclosed even if the called customer has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

If the telephone number of the incoming call is on the customer's Priority Forward screening list, the call will be forwarded and the number will not be displayed by the customer-provided display device. Likewise, if the telephone number is on the Call Block screening list, the call will be blocked and the number will not be displayed by the customer-provided display device.

Callers placing calls to customers subscribing to Caller ID, subject to the provisions in Parts A of this section, have the ability to prevent their telephone number from being disclosed to the called party on a per call basis by utilizing Per Call Number Privacy. The prevention of the disclosure of their telephone number is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made where the calling party does not want the telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Caller ID may also prevent the disclosure of their telephone number on a per line basis by subscribing to Per Line Number Privacy. This service will prevent the displaying of the calling party's number on all calls originating on that line. A privacy indication will appear instead of the calling party's telephone number on all calls.

Caller ID includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the Caller ID customer's line (e.g., off hook or idle).

Subsequent to the establishment of Caller ID, ACR can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

13. Message Waiting Indicator

The Message Waiting Indicator provides either a stutter dial tone for the end user on the associated access line(s), or a signal to activate/deactivate a message waiting light on the end user's telephone set.

14. Multiple Directory Numbers Per Line With Distinctive Ringing Feature (MDNL)

The Multiple Directory Numbers Per Line with Distinctive Ringing feature will provide customers the benefit of up to five directory numbers (DNs) on a single access line, each with a unique distinctive ringing pattern, without an additional line termination, and without additional station equipment. The access line will be designated as the "master" DN and will receive a standard ring. Any additional DNs associated with the same access line number will be called a "Dependent" DN and will receive distinctive ringing. Each Dependent DN will have a non-standard distinctive ringing pattern.

If a customer subscribes to Call Waiting, distinctive call waiting tones that correspond in cadence to the distinctive ringing patterns will also be provided for each of the additional DNs.

Customers with MDNL who subscribe to Call Forwarding must designate whether calls to only the "master" DN or to all DNs are to be call-forwarded.

Customers subscribing to the MDNL feature can subscribe to all other Custom Calling Service features available to them. However, regardless of the number of DNs an access line has, it can only have one set of Custom Calling features chargeable per access line, and the features are available to all the DNs.

A call directed to an off-hook MDNL line will receive busy treatment, regardless of which DN (master or any of the related dependents) was dialed.

Directory listings provided in connection with MDNL service will be governed by rules, regulations, and rates specified in Section 8 of this tariff.

Customer Premises Equipment (CPE) which produces personalized ringing should not be used with the MDNL service. Personalized ringing (ringing provided, based on call destination that indicates the intended recipient of the call) and MDNL's distinctive ringing can be coded within the same ringing pattern. As a result, customers may have trouble discerning what the ringing implies. Similarly, other types of CPE such as cordless phones and phones with electronic ringers may not be able to reproduce the distinctive ringing patterns that are sent out from the central office. For that reason, these types of CPE are not recommended for use with the MDNL service.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

15. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Telemarketers are prohibited from blocking the disclosure of their telephone number. Upon receiving complaints that a telemarketer is blocking the disclosure of their telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

There is no charge for Per Call Number Privacy.

16. Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the subscriber's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the subscriber's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Telemarketers are prohibited from blocking the disclosure of their telephone numbers. Upon receiving complaints that a telemarketer is blocking the disclosure of their telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

Per Line Number Privacy will be available for subscription to all eligible customers at the rates shown in this section. Per Line Number Privacy will be provided at no monthly charge to subscribers of non-published service.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

17. Priority Call

Priority Call provides a unique ringing pattern to the subscribing customer for up to six (6) predetermined telephone numbers.

The customer creates a screening list of up to six (6) telephone numbers and places them in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Call list. In this case, the number is copied automatically from the customer's incoming memory slot. The customer must dial a special code to activate or to deactivate the Priority Call service. When the service is activated and a call is received from one of the predetermined telephone numbers, the customer is alerted with a unique ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Priority Call screening list while the line is in use, the Call Waiting tone will also be unique.

When a telephone number on the Priority Call screening list also appears on the Priority Forward list, the Priority Forward service will take precedence and the call will be forwarded. Likewise if the same number is on the Call Block list, the Call Block service will take precedence and the call will be blocked.

18. Priority Forward

Priority Forward allows the customer to transfer up to six (6) selected telephone numbers to one other number. A screening list of up to six (6) numbers is created by the customer and placed in the network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Forward list. In this case the number is copied automatically from the customer's incoming memory slot. The customer must dial a special code to activate or to deactivate the Priority Forward service. When the service is activated, calls are forwarded to the designated telephone number only if the calling number can be obtained and is found to match a number on the screening list.

When a telephone number on the Priority Forward screening list also appears on the Call Block list, the Call Block service takes precedence and the call will be blocked. When a telephone number is on the Priority Forward screening list and also appears on the Priority Call list, the Priority Forward service will take precedence and the call will be forwarded.

The Priority Forward customer is responsible for any applicable local or toll usage charges.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

19. Quiet Time

Quiet Time is an optional feature available to residential customers. It allows subscribers to block incoming calls from ringing their telephone line during time periods specified by the subscribers. Subscribers have the option to either set a daily schedule for the Quiet Time service to be active to block incoming calls on their line through a telephone user interface (TUI) or to use specific star codes to activate/deactivate Quiet Time on an as-needed basis.

Subscribers have the option to allow callers to ring through when Quiet Time is active. Callers can ring through by entering a subscriber-specific password after the call has been connected or by calling from a telephone number in a subscriber-set priority list.

During service set up, subscribers may choose one of the following announcement options for call treatment if the caller does not initially ring through:

Connection to Call Forward Don't Answer (Applicable for Call Forwarding Don't Answer subscribers only) if the subscriber has messaging service, the caller may stay on the line and leave a message.

Generic Announcement - Callers hear a generic announcement indicating the customer is not available.

Emergency Breakthrough - callers hear a generic announcement indicating the customer is not available and have the option to key in code to connect the call in emergency situations.

Through the TUI, the subscriber can:

Activate or deactivate the Quiet Time schedule.

Change the password that gives the subscriber access to the TUI.

Choose the announcement option.

Create/edit/delete caller breakthrough password.

Create/edit/delete priority breakthrough caller telephone number list.

Create/edit/delete the Quiet Time schedule.

Deactivate/activate Quiet Time service on either all of the Distinctive Ring numbers or none of the Distinctive Ring numbers on the line. (Only applicable for Quiet Time Subscribers who also subscribe to Distinctive Ring).

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

20. Repeat Dialing (*66)

Repeat Dialing automatically redials the last outgoing number after the customer activates the service by dialing a special code. Repeat Dialing is a way of keeping track of a busy line and performing call set-up when both originating and terminating lines become idle. The customer must dial a special code before placing another outgoing call to activate the service.

If the called line is idle, the call completes immediately and the Repeat Dialing request is complete irrespective of whether or not the called party answers. If the called line is busy, the customer is notified when the Repeat Dialing service has been activated. The Repeat Dialing request is queued and placed on the customer's list of queued Repeat Dialing requests in the central office. The called line is then monitored until one of the following occurs:

The called line becomes idle. When this occurs, the customer's line is checked and if it also is idle, the customer is given a special ringback. Upon answering the ringback, call set-up is attempted.

The central office equipment deactivates the Repeat Dialing request upon unanswered ringback, or the thirty (30) minute time limit for queuing is reached and the request times out.

A deactivation code is dialed which removes all current Repeat Dialing activations.

When the Repeat Dialing service is active, both the calling and called party may originate and receive calls without affecting the Repeat Dialing service status.

This service can also be used to recall a called party after the conversation has been terminated.

Customers may utilize Repeat Dialing on a subscription basis or on a pay-per-use basis. Customers obtaining the service on a subscription basis order the service in advance and the feature is always activated for their use. These customers incur a monthly charge and receive unlimited use of the Repeat Dialing feature. Customers who obtain the service on a pay-per-use basis order Repeat Dialing by dialing an activation code each time they want to utilize Repeat Dialing. These customers incur a specific charge for each activation(usage) if the Repeat Dialing feature but no monthly charge. The Pay-per-use option is only available where facilities permit and at the option of the Company.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

21. Reveal Privacy Management Service

Reveal Privacy Management Service (Reveal) is available to residential and nonresidential customers who subscribe to Caller ID, Calling Name, and Calling Name and Number. Reveal intercepts incoming calls to the subscriber that would normally appear as 'private', 'unavailable', 'out of area' or 'anonymous' on the Caller ID unit and asks the caller to enter a telephone number.

If the number entered has a match in the Caller ID database, this information will appear on the Caller ID unit. An asterisk will also appear to indicate that the number was provided using Reveal. If the telephone number is not in the database, the entered telephone number and an asterisk will appear on the Caller ID unit. When possible, the corresponding city and state will appear with the entered telephone number.

The asterisk displayed on the Caller ID unit indicates the telephone number displayed may not be the originating telephone number.

Reveal can be turned off and on by the subscriber when not on an active call by using *99 and *98 respectively.

Calls to Reveal service subscribers (when Reveal is activated) will be disconnected if the calling party does not enter a telephone number when prompted by the Reveal service announcement.

22. Speed Calling

Speed Calling permits the customer to place local and toll calls to a pre-selected group of telephone numbers by dialing abbreviated codes. Speed Calling is provided in capacities of eight or thirty telephone numbers.

23. Talking Call Waiting

Talking Call Waiting Service allows a subscriber on a call in progress, upon receiving a tone signal indicating that another call is waiting, to hear the name of the second calling party. The name is spoken to the subscriber directly after the call waiting tone is sent. The Talking Call Waiting subscriber does not need to hit the flash button in order to hear the spoken name of the incoming caller.

The subscriber has the option to accept the incoming call by placing the existing call on hold (depressing the switch hook) and answering the waiting call or to ignore it.

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CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

24. Three-Way Calling Feature

Three-Way Calling permits the customer to add a third party to an existing connection, thus establishing a three-way conference call. Because of transmission limitations, it is recommended that not more than one of the parties included in a three-way conference call be outside the local service area of the customer establishing the call.

Customers may utilize Three-Way Calling on a subscription basis or on a pay-per-use basis. Customers obtaining the service on a subscription basis order the service in advance and the feature is always activated for their use. These customers incur a monthly charge and receive unlimited use.

Customers, who obtain the service on a pay-per-use basis, order Three-Way Calling in advance and then activate the Three-Way Calling feature by dialing an activation code each time they want to utilize this feature. These customers incur a specific charge for each activation (usage) of the Three-Way Calling feature but no monthly charge. The pay-per-use option is only available where facilities permit and at the option of the Company.

25. Voice Mail Support Package

The Voice Mail Support Package provides the combination of the Call Forwarding Busy, Call Forwarding Don't Answer, and Message Waiting Indicator services.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES

The following monthly rates and nonrecurring charges apply to Custom Calling Services and are in addition to the rates and charges applicable to any associated service, equipment, and facilities.

1. Residence

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u>	Recurring <u>Charge</u> (Note 1)	Nonrecurring <u>Charge</u> (Note 2)	<u>USOC</u>
a.	Anonymous Call Rejection, each line	2	\$ 5.00	\$ 8.50	NKB
b.	Anywhere Call Forwarding, each line	2	6.00	8.50	HRM
c.	Call Block (*60), each line	2	5.00	8.50	NSY
đ.	Call Forwarding, each line				
	 Busy Line Don't Answer Variable 	2 2 2	1.75 1.75 5.00	8.50 8.50 8.50	EVB EVD ESM
e.	Call Return (*69)				
	Subscription (includes ACR), each line Pay-per-use	2 2	5.00 1.25	8.50 N/A	NSQ NX8

- Note 1: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 2: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

<u>Cu</u>	stom Calling Services	Ti er <u>Classification</u> (Notes 1& 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
f.	Call Tracing, Pay-per-use (See Note 5)				NST
	Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg	;) \$1.50	\$ 6.50	
	All Other Exchanges	1-Noncore	1.50	6.50	
g.	Call Transfer	2	5.00	8.50	TFI

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 5: The pay-per-use charge applies only when the attempt to trace and record the calling party number is successful.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

MAXIMUM

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Notes 1& 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
f.	Call Tracing, Pay-per-use (See Note 5)				NST
	Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg	;)		
	All Other Exchanges	1-Noncore	\$ 3.00	\$ 13.00	
g.	Call Transfer	2			TFI

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 5: The pay-per-use charge applies only when the attempt to trace and record the calling party number is successful.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Notes 1 & 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
h.	Call Waiting Deluxe	2	7.00	8.50	PKR
i.	Call Waiting, each line				ESX
	Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg	g) 6.60	8.50	
	All Other Exchanges	1-Noncore	6.60	8.50	

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

MAXIMUM

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Notes 1 & 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
h.	Call Waiting Deluxe	2			PKR
i.	Call Waiting, each line				ESX
	Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg	g)		
	All Other Exchanges	1-Noncore	\$12.00	\$17.00	

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Note 1)	Recurring Charge (Note 2)	Nonrecurring <u>Charge</u> (Note 3)	<u>USOC</u>
j.	Caller ID (Includes ACR)				NSD
	Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 7.00	\$ 8.50	
	All Other Exchanges	1-Core	7.00	8.50	
k.	Calling Name (includes ACR)	2	8.00	8.50	NMP
I.	Calling Name and Number (includes ACR)	2	8.00	8.50	NNK.

- Note 1: Rate for Tier 1 Core (BLES Alt Reg) basic Caller ID service is capped at an annual increase of no more than \$0.50.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

Recurring Nonrecurring Effective Tier Custom Calling Services Charge Date USOC Classification Charge (Note 2) (Note 3) (Note 1) Caller ID (Includes ACR) NSD j. Cincinnati and Hamilton 1-Core (BLES Alt Reg) \$7.50 \$ 8.50 Nov. 28, 2006 Exchanges All Other Exchanges 1-Core 7.00 8.50 k. Calling Name (includes ACR) 2 NMP 1. Calling Name and Number 2 NNK (includes ACR)

MAXIMUM

- Note 1: Rate for Tier 1 Core (BLES Alt Reg) basic Caller ID service is capped at an annual increase of no more than \$0.50.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

Custom Calling Services	Tier <u>Classification</u>	Recurring <u>Charge</u> (Note 1)	Nonrecurring Charge (Note 2)	<u>USOC</u>
m. Message Waiting Indicator, each line	2	.25	8.50	MWN
n. Multiple Directory Numbers Per Line Distinctive Ringing Feature, Per Dep Directory Number (DN) subscribed t	endent			
 1st Dependent DN Each Additional Dependent DN 	2 2	5.00 5.00	8.50 8.50	RGG1 B RGG2D, RGG2E
o. Per Call Number Privacy (Note 4)	1-Core	N/A	N/A	

- Note 1: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 2: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 3: In addition, appropriate Directory Listing rates and/or charges apply as shown in Section 8 of this tariff.
- Note 4: Provided automatically to each line in a central office equipped for Custom Calling Services.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

MAXIMUM

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u>	Recurring Charge (Note 1)	Nonrecurring <u>Charge</u> (Note 2)	<u>USOC</u>
m.	Message Waiting Indicator, each line	2			MWN
n.	Multiple Directory Numbers Per Line with Distinctive Ringing Feature, Per Dependent Directory Number (DN) subscribed to (Note 3):				
	1. 1st Dependent DN	2			RGG1B
	2. Each Additional Dependent DN	2			RGG2D, RGG2E
о.	Per Call Number Privacy (Note 4)	1-Core	N/A	N/A	

- Note 1: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 2: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 3: In addition, appropriate Directory Listing rates and/or charges apply as shown in Section 8 of this tariff.
- Note 4: Provided automatically to each line in a central office equipped for Custom Calling Services.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

<u>Cus</u>	tom	Calling Services	Tier <u>Classification</u> (Note 1)	Recurring <u>Charge</u> (Note 2)	Nonrecurring <u>Charge</u> (Note 3)	<u>USOC</u>
p.	Per	Line Number Privacy				
	1.	Each line associated with non-published service (customer must request service)	ce			NBA
		Cincinnati and Hamilton Exchanges	1-Noncore	N/A	\$6.50	
		All Other Exchanges	1-Noncore	N/A	6.50	
	2,	Each line associated with other than non-published service				NBJ
		Cincinnati and Hamilton Exchanges	1-Noncore	\$ 1.00	6.50	
		All Other Exchanges	1-Noncore	1.00	6.50	

- Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

MAXIMUM

<u>Cu</u>	stom	Calling Services	Tier <u>Classification</u> (Note 1)	Recurring Charge (Note 2)	Nonrecurring <u>Charge</u> (Note 3)	<u>USOC</u>
p.	Per	Line Number Privacy				
	1.	Each line associated with non-published servi (customer must request service)	ce			NBA
		Cincinnati and Hamilton Exchanges	1-Noncore	N/A	\$13.00	
		All Other Exchanges	1-Noncore	N/A	13.00	
	2.	Each line associated with other than non-published service				NBJ
		Cincinnati and Hamilton Exchanges	1-Noncore	\$ 2.00	13.00	
		All Other Exchanges	1-Noncore	2.00	13.00	

- Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

1. Residence (Continued)

<u>Cus</u>	stom Calling Services	Tier <u>Classification</u>	Recurring <u>Charge</u> (Note 1)	Nonrecurring <u>Charge</u> (Note 2)	<u>USOC</u>
q.	Priority Call	2	\$ 5.00	\$ 8.50	NSK
ſ.	Priority Forward	2	5.00	8.50	NCE
s.	Quiet Time	2	5.00	8.50	D7T
t.	Repeat Dialing				
	Subscription, per line	2	5.00	8,50	NSS
	Pay-per-use	2	1.25	N/A	NX9
u.	Reveal Privacy Management	2	5.00	8.50	RVL
v.	Speed Calling				
	1. 8 number capacity, each line	2	5.00	8.50	ESL
	2. 30 number capacity, each line	2 2	5.00	8.50	ESF
w.	Talking Call Waiting	2	4.00	8.50	TWI
x.	Three-Way Calling feature				
	Subscription, per line	2	5.00	8.50	ESC
	Pay-per-use	2	1.25	N/A	HWE
у.	Voice Mail Support Package	2	1. 75	8.50	NLR3M

Note 1: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.

Note 2: Customers ordering a combination of Custom Calling Services on the same line, at the same time and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the higher of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Note 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
a.	Call Tracing, Pat Per Use (See Note 5)				
	All Exchanges Except Cincinnati and Hamilton (Note 1)	1-Noncore	\$ 1.50	\$ 6.50	NST
b.	Call Waiting, each line				
	All Exchanges Except Cincinnati and Hamilton (Note 1)	1-Noncore	6.25	15.00	ESX

- Note 1: See the Company's Nonresidence Service Agreement Local Telephone Services for the rates, terms and conditions applicable in the Cincinnati and Hamilton exchanges.
- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 5: The usage charge applies only when the attempt to trace and record the calling party number is successful.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence (Continued)

MAXIMUM

<u>Cu</u>	stom Calling Services	Tier <u>Classification</u> (Note 2)	Recurring Charge (Note 3)	Nonrecurring <u>Charge</u> (Note 4)	<u>USOC</u>
a.	Call Tracing, Pat Per Use (See Note 5)				
	All Exchanges Except Cincinnati and Hamilton (Note 1)	1-Noncore	\$ 3.00	\$ 13.00	NST
Ъ.	Call Waiting, each line				
	All Exchanges Except Cincinnati and Hamilton (Note 1)	1-Noncore	12.50	30.00	ESX

- Note 1: See the Company's Nonresidence Service Agreement Local Telephone Services for the rates, terms and conditions applicable in the Cincinnati and Hamilton exchanges.
- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 4: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 5: The usage charge applies only when the attempt to trace and record the calling party number is successful.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence (Continued)

<u>Cu</u>	stom Calling Services	Ti er <u>Classification</u>	Recurring Charge	Nonrecurring Charge	<u>USOC</u>
¢.	Caller ID (Includes ACR)	(Note 2)	(Note 3)	(Note 4)	NSD
	Cincinnati and Hamilton Exchanges (Note 1)	1-Core (BLES Alt Reg)	\$ 8.00	\$ 8.50	
	All Other Exchanges	1-Core	8.00	8.50	
d.	Per Call Number Privacy (Note 4)	1-Core	N/A	N/A	

- Note 1: Rate for Tier 1 Core (BLES Alt Reg) basic Caller ID service is capped at an annual increase of no more than \$0.50.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 4: Provided automatically to each line in a central office equipped for Custom Calling Services.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence (Continued)

MAXIMUM

<u>Cu</u>	stom Calling Services	Tier Classification	Recurring Charge (Note 2)	Nonrecurrin Charge (Note 3)	ng Effective <u>Date</u>	<u>USOC</u>
c.	Caller ID (Includes ACR)					NSD
	Cincinnati and Hamilton 1-Cor Exchanges (Note 1)	e (BLES Ait Reg	g) \$8.00	\$ 8.50	Nov. 28, 2006	
	All Other Exchanges	1-Core	8.00	8.50		
d.	Per Call Number Privacy (Note 4)	1-Core	N/A	N/A		

- Note 1: Rate for Tier 1 Core (BLES Alt Reg) basic Caller ID service is capped at an annual increase of no more than \$0.50.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 4: Provided automatically to each line in a central office equipped for Custom Calling Services.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence (Continued)

<u>Cu</u>	stom	Calling Services	Tier <u>Classification</u> (Note 1)	Recurring Charge (Note 2)	Nonrecurring <u>Charge</u> (Note 3)	<u>USOC</u>
e.	Per	r Line Number Privacy				
	1.	Each line associated with non-published service (customer must request service)	I			NBA
		All Exchanges Except Cincinnati and Hamilton (Note 4)	1-Noncore	N/A	\$ 6.50	
	2.	Each line associated with other than non-published service				NBJ
		All Exchanges Except Cincinnati and Hamilton (Note 4)	1-Noncore	\$ 1.00	6.50	

- Note 1: Tier I-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 4: See the Company's Nonresidence Service Agreement Local Telephone Services for the rates, terms and conditions applicable in the Cincinnati and Hamilton exchanges.

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CUSTOM CALLING SERVICES

C. RATES AND CHARGES (Continued)

2. Nonresidence (Continued)

MAXIMUM

<u>Cu</u>	stom	Calling Services	Tier <u>Classification</u> (Note 1)	Recurring Charge (Note 2)	Nonrecurring Charge (Note 3)	<u>USOC</u>
e.	Per	Line Number Privacy				
	1.	Each line associated with non-published service (customer must request service)				NBA
		All Exchanges Except Cincinnati and Hamilton (Note 4)	1-Noncore	N/A	\$ 13.00	
	2.	Each line associated with other than non-published service				NBJ
		All Exchanges Except Cincinnati and Hamilton (Note 4)	1-Noncore	\$ 2.00	13.00	

- Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 2: The recurring charge is the monthly subscription rate except for pay-per-use services. For pay-per-use services, the recurring charge applies to each use of the service.
- Note 3: Customers ordering a combination of Custom Calling Services, either from this tariff or from the Company's Nonresidence Service Agreement Local Telephone Services, on the same line, at the same time, and at the same address will be billed only one nonrecurring charge. The applicable nonrecurring charge will be the highest of the applicable nonrecurring charges. There is no service activation or nonrecurring charge associated with services provided on a pay-per-use basis.
- Note 4: See the Company's Nonresidence Service Agreement Local Telephone Services for the rates, terms and conditions applicable in the Cincinnati and Hamilton exchanges.

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CUSTOM CALLING SERVICES

D. CALL MANAGER SERVICE

1. GENERAL

The Call Manager Service is a residence bundle that includes the following Custom Calling services (details about these services are in Part B of this section of the tariff):

Call Forwarding Busy Line Call Forwarding Don't Answer Call Waiting Deluxe Calling Name and Number Message Waiting Indicator

Additional Custom Calling services outside the Call Manager Service bundle may be added to the customer's line at tariffed rates.

2. REGULATIONS AND LIMITATIONS

- 1. Services provided under Call Manager Service are applicable on a per line basis and all services must be on the same line. Accounts with additional lines may subscribe to the Call Manager Service.
- 2. Subscribers who choose any services included in the Call Manager Service bundle will not be eligible to receive additional discounts associated with Custom Calling services.
- 3. Subscribers who discontinue service features (individual or total package) provided under the Call Manager Service Package and who want to continue with certain features formerly provided in the package will have such services reconnected for them under the terms and regulations for those services as they exist in this section of the tariff.

3. RATES AND CHARGES

The following monthly and non-recurring charges apply per line and are in addition to the rates and charges applicable to any associated service, equipment and/or facilities.

Monthly	Nonrecurring Charge	<u>USOC</u>
\$ 12.75	-	NLUYN
-	\$ 6.50	NLUY1

Note: The nonrecurring rate applies per line. Customers who order Call Manager Service and also order Custom Calling services will only be billed one nonrecurring charge, the higher of the applicable nonrecurring. charges.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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DIRECTORY LISTINGS

A. GENERAL

The rates and regulations specified in this section for directory listings apply only to the alphabetical directory.

The alphabetical directory is a list of customers and others arranged alphabetically by surname, business, association, institution or other nonresidence name, who are entitled to use a customer's service under the regulations in Section 2 of this tariff governing such use.

The alphabetical directory is designed for the purpose of informing calling parties of the telephone number of customers and others listed in it. Accordingly, listings are intended solely for purposes of identification and are limited to information which is essential to such identification.

Special prominence or arrangement of names is not permitted. The listing of a service, commodity or trade name is not permitted except when such service, commodity or trade name is a part of the name under which the listed party conducts his or her business.

The Company may refuse a listing which does not constitute a legally authorized or adopted name, or any listing which in its opinion is likely to mislead or to deceive calling parties as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory, or is more elaborate than is reasonably necessary to identify the listed party. The Company may, upon notification to the customer, discontinue any listing found to be in violation of the foregoing regulations.

Directory listings must conform to the Company's specifications for its directories.

Abbreviations may be used to limit the length of any listing when in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired by use of abbreviations.

In connection with nonresidence service, a descriptive term characterizing the listed party's business or purpose in a general way is furnished (in abbreviated form) as a part of the listing, when desired. When the character of the listed party's business or purpose is apparent from the name under which it is conducted, a further designation is unnecessary and is not furnished.

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DIRECTORY LISTINGS

A. GENERAL (Continued)

Listings are regularly provided in connection with all classes of exchange service except public service. At the request of the customer, the entire listing may be omitted from the directory (Non-Published service or Non-List service) or the address only may be omitted (Non-Address service). Regulations and rates and charges for these services are specified in Parts D, E, and F of this section.

For regulations concerning the initial service period, the termination of directory listings, and other general regulations regarding listings and directories, see Section 2 of this tariff.

Listings are of two types: Primary listings and additional listings. Supplementary material not regularly provided as part of a primary listing or an additional listing is classified as extra line matter.

To be eligible for any type of additional listing, a customer must pay the appropriate monthly rate, if any, for a primary listing or its equivalent.

Cellular telephone, pager or voice messaging services may subscribe for additional listings. However, due to the technical nature of these services, the Company may place limitations on, or refuse a listing for cellular, pager or voice messaging services.

A cellular telephone number will only be listed upon the request of the cellular carrier assigned that number by the Company. Requests for directory listings by cellular telephone end users will not be honored. A pager or voice messaging number will only be listed at the request of the customer actually assigned that number by the Company.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS

A primary listing is the listing furnished as a part of the exchange service. It includes the name of the customer, a business, purpose, or other nonresidence designation when required, the address (or Post Office Box for residence only), and the telephone number.

A dual name primary listing comprised of a surname, two first names, an address and a telephone number may be provided to a residence or nonresidence customer. Titles, middle names, and initials may be associated with the first names. This listing may be provided for two persons who share the same surname and reside or have a business at the same address or for a person known by two first names.

One primary listing is furnished with residence or nonresidence basic exchange service, except that when a customer has two or more residence or nonresidence exchange access lines with Hunting Service, only one primary listing is provided for the group.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges

	Tier <u>Classification</u> (Note 1)	Initial <u>Charge</u> (Note 2)	Monthly <u>Rate</u> (Note 3)
Primary Listing, each	((
Residence			
First Line			
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 12.37	
All Other Exchanges	1-Core	12.37	

- Note 1: Rates for Tier 1 Core (BLES Alt Reg) basic local exchange service (BLES) as defined in O.A.C. 4901:1-4-01 are capped at annual increases of no more than \$1.25 per line.
- Note 2: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 3: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges (Continued)

MAXIMUM

	Tier <u>Classification</u>	Initial <u>Charge</u>	Monthly <u>Rate</u>
Primary Listing, each (Continued)	(Note 1)	(Note 2)	(Note 3)
Residence (Continued)			
First Line			
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 12.37	
All Other Exchanges	1-Core	12.37	

Note 1: Rates for Tier 1 Core (BLES Alt Reg) basic local exchange service (BLES) as defined in O.A.C. 4901:1-4-01 are capped at annual increases of no more than \$1.25 per line.

Note 2: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 3: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges (Continued)

Primary Listing, each (Continued) Residence (Continued) Second and Third Lines	Tier <u>Classification</u> (Note 1 & 2)	Initial <u>Charge</u> (Note 3)	Monthly <u>Rate</u> (Note 4)
Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)	\$ 12.37	
All Other Exchanges	1-Noncore	12.37	
Fourth Line and Above	2	12.37	
All other residence services including bundled services	2	12.37	

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 4: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges (Continued)

MAXIMUM

Primary Listing, each (Continued)	Tier <u>Classification</u> (Notes 1 & 2)	Initial <u>Charge</u> (Note 3)	Monthly <u>Rate</u> (Note 4)
Residence (Continued)			
Second and Third Lines			
Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)		
All Other Exchanges	1-Noncore	\$ 24.74	
Fourth Line and Above	2		
All other residence services including bundled services	2		

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 4: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges

	Tier	Initial	Monthiy
	Classification	Charge	<u>Rate</u>
	(Notes 1 & 2)	(Note 3)	(Note 4)
Primary Listing, each			
Nonresidence			
First Line			
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 12.37	
All Other Exchanges	1-Core	12.37	
Second and Third Lines			
All Exchanges Except Cincinnati and Hamilton	1-Noncore	12.37	

- Note 1: Rates for Tier 1 Core (BLES Alt Reg) basic local exchange service (BLES) as defined in O.A.C. 4901:1-4-01 are capped at annual increases of no more than \$1.25 per line.
- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 4: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges (Continued)

MAXIMUM

Primary Listing, each (Continued)	Tier <u>Classification</u> (Note 1 & 2)	Initial <u>Charge</u> (Note 3)	Monthly <u>Rate</u> (Note 4)
Nonresidence (Continued)			
First Line			
Cincinnati and Hamilton Exchanges	1-Core (BLES Alt Reg)	\$ 12.37	
All Other Exchanges	1-Core	12.37	
Second and Third Lines			
All Exchanges Except Cincinnati and Hamilton	1-Noncore	24.74	

- Note 1: Rates for Tier 1 Core (BLES Alt Reg) basic local exchange service (BLES) as defined in O.A.C. 4901:1-4-01 are capped at annual increases of no more than \$1.25 per line.
- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

Note 4: The monthly rate for primary listings is included in the exchange access line rate and charge.

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DIRECTORY LISTINGS

B. PRIMARY LISTINGS (Continued)

4. Rates and Charges (Continued)

	Tier <u>Classification</u>	Initial <u>Charge</u> (Note 1)	Monthly <u>Rate</u>	<u>USOC</u>
Extra line matter furnished as part of a primary listing, per line				
Residence	2	\$ 12.37	\$ 4.50	XLL

Note 1: The initial charge applies when establishing or changing the above directory listings except in the following cases: a) when one or more exchange access lines are established; b) when changing from either 1) non-published service, 2) non-address service or 3) non-list service with a monthly rate to listed service.

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DIRECTORY LISTINGS

C. RESIDENTIAL ADDITIONAL LISTINGS

Additional listings are listings furnished to the residential customer in addition to the primary listing. Additional listings are of three general types: regular additional listings, alternate listings, and foreign listings. The initial charge applies when establishing or changing these listings.

- 1. Regular Residential Additional Listings
 - a. Service Description

Regular additional listings are listings which are similar to primary listings and furnished in addition to primary listings at the request of the customer. Regular additional listings may be the names of members of the family, or others, residing in and part of the customer's household. A dual name additional listing may be provided to the customer subject to the same terms and conditions as specified in Part B. preceding.

b. Rates and Charges

The monthly rate for a regular additional listing begins when the information records are posted. Information records are posted when the listing is accepted or when the directory in which it will appear is issued, at the option of the customer.

Regular residential additional listing, each

	Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
Residence Additional Listing	\$12.37	\$ 4.50	RLT
Cellular Telephone	12.37	4.50	CLH
Pager	12.37	4.50	PS6
Voice Messaging	12.37	4.50	VS5

Extra line matter furnished as a part of regular additional listing at the request of the customer per line:

	Monthly <u>Rate</u>	<u>USOC</u>
Residence extra line matter, per line	\$ 4.50	Y6V

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DIRECTORY LISTINGS

C. RESIDENTIAL ADDITIONAL LISTINGS (Continued)

2. Residential Alternate Listings

a. Service Description

Residential Alternate Listings are supplementary listings which usually follow a primary or regular additional listing and refer a calling party to other telephone numbers under certain conditions. The alternate telephone numbers may be those of other customers, subject to their consent.

b. Rates and Charges

Residential Alternate listings, per line

	Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
Residence	\$ 12,37	\$ 4.50	FNA, LLT, NSH
Cellular Telephone	12.37	4.50	FNA, LLT, NSH
Pager	12.37	4.50	FNA, LLT, NSH
Voice Messaging	12.37	4.50	FNA, LLT, NSH

3. Residential Foreign Listings

a. Service Description

Residential Foreign listings are listings in an alphabetical directory of an exchange other than the exchange in which the listed service is furnished. Foreign listings are similar to regular additional listings, except that extra line matter is sometimes required to direct the calling party in placing the call when the number cannot be dialed.

b. Rates and Charges

	Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
Residential Foreign Listings, each	\$ 12.37	\$ 4.50	FAL

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DIRECTORY LISTINGS

D. NON-PUBLISHED SERVICE

1. General

The name, address and telephone number of non-published service is not listed in the Company's alphabetical directories. The name and address, but not the telephone number, appear on information records available to the general public.

When calling the Universal Emergency Number Service (911), a customer forfeits the privacy afforded by Non-Published Service to the extent that the telephone number associated with the originating station is furnished to the Public Safety Answering Point on a call-by-call basis for the purpose of responding to emergency calls.

2. Regulations

Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice regardless of any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to refrain from publishing his or her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing the number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability will be limited to and satisfied by a refund of any monthly charges which the customer incurs as shown in Part D.3, for non-published service.

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of the number to any person. For additional liability information, see Section 2, Part B.

Providing the name, address and/or telephone number of a non-published service customer for billing purposes <u>only</u>, to the customer's primary interexchange carrier, does not constitute publication or disclosure of the customer's name, address, and/or number under this tariff.

Interexchange Carriers must not release the name, address, and/or telephone number of any non-published service customer without the written consent of the Telephone Company and the customer. Exceptions to this rule are as follows:

Use of name and address for the rendering of the interexchange carrier's bill to the customer.

Release of the telephone number only for purposes of detail billing.

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DIRECTORY LISTINGS

D. NON-PUBLISHED SERVICE (Continued)

3. Rates and Charges

The monthly rates do not apply to the following:

Pay Phone Access Lines

Foreign exchange service where the customer is also furnished exchange service from the normal exchange.

Additional service furnished to the same customer at the same address.

Where the customer has other service listed in the same name in the alphabetical directory for the territory in which the customer is located, provided that (a) both services are of the same class or (b) if the services are of different classes, arrangements have been made so that calls to the listed number will be answered at all times.

Where a customer is a permanent guest residing in a hotel or club and has an additional listing showing the telephone number included with the primary directory listing furnished the hotel or club.

Where service is installed for a temporary period.

Where assistance is requested in stopping harassing or obscene calls and non-published service is provided for a temporary period of 30 days or less to discourage the caller.

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DIRECTORY LISTINGS

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D. NON-PUBLISHED SERVICE (Continued)

3. Rates and Charges (Continued)

a.

Non-Published Service, each	Tier <u>Classification</u> (Notes 1 & 2)	Initial <u>Charge</u> (Note 3)	Monthly <u>Rate</u>	<u>USOC</u>
Residence				NPU
Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)	\$12.37	\$ 1.96	
All Other Exchanges	1-Noncore	12.37	1.96	
Nonresidence				NPU
All Exchanges Except Cincinnati and Hamilton	1-Noncore	12.37	1.96	

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

- Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.
- Note 3: The initial charge applies when establishing or changing the listing except 1) when one or more exchange access lines are established, or 2) where assistance is requested in stopping harassing or obscene calls and non-published service is provided for a temporary period of 30 days or less to discourage the caller.

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DIRECTORY LISTINGS

D. NON-PUBLISHED SERVICE (Continued)

3. Rates and Charges (Continued)

MAXIMUM

		Tier <u>Classification</u> (Notes 1 & 2)	Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
a.	Non-Published Service, each				
	Residence				NPU
	Cincinnati and Hamilton Exchanges	1-Noncore (BLES Alt Reg)			
	All Other Exchanges	1-Noncore	\$24.74	\$3.92	
	Nonresidence				NPU
	All Exchanges Except Cincinnati and Hamilton	1-Noncore	\$24.74	\$3.92	

Note 1: Tier 1-Noncore (BLES Alt-Reg) rates are subject to Tier 2 pricing flexibility.

Note 2: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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DIRECTORY LISTINGS

E. RESIDENTIAL NON-LIST SERVICE

1. General

Non-List Service is a directory listing option available to residence customers who choose to exclude their name, address, and telephone number from appearing in the Company's alphabetical directories. However, the customer's name, address, and telephone number will appear in the Directory Assistance information database and will be furnished to the calling party when requested through Directory Assistance.

When calling the Universal Emergency Number Service (911), a customer forfeits the privacy afforded by Non-List Service to the extent that the name, address and telephone number associated with the originating station is furnished to the Public Safety Answering Point on a call-by-call basis for the purpose of responding to emergency calls.

2. Regulations

The acceptance by the Company of the customer's request to refrain from publishing the customer's name, address and telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the name, address or telephone number of a Non-List Service subscriber in the directory will attach to the Company, and where such name, address, and telephone number are published in the directory, the Company's liability will be limited to and satisfied by a refund of any monthly charges which the Company may have made under Part E.3.

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the name, address and telephone number of a Non-List Service subscriber. For additional liability information, see Section 2, Part B.

Providing the name, address and telephone number of a Non-List Service customer for billing purposes only, to the customer's primary interexchange carrier, does not constitute publication or disclosure of the address under this tariff.

Interexchange Carriers must not release the name, address and telephone number of any Non-List Service customer without the written consent of the Company and the customer, except when the address is used for the purpose of rendering the interexchange carrier's bill to the customer.

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DIRECTORY LISTINGS

E. RESIDENTIAL NON-LIST SERVICE (Continued)

3. Rates and Charges

Non-List Service, each	Initial <u>Charge</u> (Note)	Monthly <u>Rate</u>	<u>USOC</u>
Residence	\$ 12.37	\$ 1.96	NLT

Note: The initial charge applies when establishing or changing the listing information associated with the address. The initial charge does not apply when the Non-List Service is set-up at the same time that the primary listing associated with the access line is established.

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DIRECTORY LISTINGS

F. RESIDENTIAL NON-ADDRESS SERVICE

1. General

Non-Address Service is a directory listing option available to residence customers who choose to list their name and telephone number in the alphabetical directory or information records available to the general public but who choose not to, or who are unable (i.e. certain voice mail customers) to list the address where the telephone service is located.

When calling the Universal Emergency Number Service (911), a customer forfeits the privacy afforded by Non-Address Service to the extent that the address associated with the originating station is furnished to the Public Safety Answering Point on a call-by-call basis for the purpose of responding to emergency calls.

2. Regulations

The acceptance by the Company of the customer's request to refrain from publishing the customer's address in the directory does not create any relationship or obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the address of Non-Address Service in the directory or disclosing the address to any person will attach to the Company, and where such an address is published in the directory, the Company's liability will be limited to and satisfied by a refund of any monthly charges which the customer incurs as shown in Part F.3.

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the address of a Non-Address Service or the disclosing of the address to any person. For additional liability information see Section 2, Part B.

Providing the address of a Non-Address Service customer for billing purposes only, to the customer's primary interexchange carrier, does not constitute publication or disclosure of the address under this tariff.

Interexchange Carriers must not release the address of any Non-Address Service customer without the written consent of the Company and the customer, except when the address is used for the purpose of rendering the interexchange carrier's bill to the customer.

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DIRECTORY LISTINGS

F. RESIDENTIAL NON-ADDRESS SERVICE (Continued)

3. Rates and Charges

	Initial <u>Charge</u> (Note)	Monthly <u>Rate</u>	<u>USOC</u>
Non-Address Service, each			
Residence	\$ 12.37	None	NP4

Note: The initial charge applies when establishing or changing the listing information associated with the address. The initial charge does not apply when the Non-Address Service is set-up at the same time that the primary listing associated with the access line is established.

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DIRECTORY LISTINGS

G. RESIDENTIAL LOGO LISTINGS

1. General

Logo Listings are special listing arrangements that allow residential service customers to make their listing in the White Page Alpha-numeric Directory distinctive. The listings are made distinctive by captioning their listing in a logo that depicts their hobby, interest or school.

2. Regulations

Only residential service customers may subscribe to Logo Listings.

Subscribers must select from the list of logos provided by the Company. Customers are not allowed to create their own logos.

Logo Listings can be purchased for primary and additional listings.

Logo Listings are for the entire directory period (generally one year). Customers requesting cancellation and/or discontinuation of the Logo Listing after the directory close deadline will be charged the rates below until the new directory comes out which does not have the Logo Listing included.

3. Rates and Charges

Logo Listing Service, each	Initial <u>Charge</u>	Monthly <u>Rate</u> (Note)	<u>USOC</u>
Residence	\$ 12.37	\$ 4.00	NP4

Note: Subscribers may also pay for the service up front by paying \$48.00 per year. No refunds will be given in the event that the subscribers does not continue service at that address or telephone number for the total directory period.

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DIRECTORY LISTINGS

H. RESIDENTIAL ELECTRONIC ADDRESS LISTINGS

1. General

Electronic Address Listings provide listing information associated with the subscriber to the service such that the subscriber may be contacted via electronic (computer) access. Such listings include but are not limited to Uniform Resource Locator (URL) and E-Mail addresses.

Uniform Resource Locator (URL) is the technical name of a World Wide Web page address. URL addresses include both the address of the Web server and the specific directory structure that leads to http://www.research.digit.com.

E-Mail Address is the domain based address through which a user is defined. For example: <u>username@somewhere.com</u>. A user's e-mail address may also be referred to as an "internet address".

2. Regulations

The rates and regulations specified herein apply only to listings in the White-page alphabetical directory.

Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its sole judgment, such listings would violate the integrity of Company records and its directories, confuse individuals using the directory, or when the subscriber cannot provide satisfactory evidence that he/she is authorized to do business as requested.

Electronic Address Listings may or may not be associated with a primary or regular additional listing which consists of the listed name, telephone number and address where the telephone service is located.

Electronic Listings will be accepted for parties who do not subscribe to the Company for their local telephone service. Listings for parties whose basic telephone service is not provided by the Company must pay for their listing on an annual basis and prior to the listing appearing in the directory.

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DIRECTORY LISTINGS

H. RESIDENTIAL ELECTRONIC ADDRESS LISTINGS (Continued)

3. Rates and Charges

	Initial Charge	Monthly <u>Rate (Note)</u>
E-Mail Address, Per Listing	\$ 12.37	\$ 3.00
Uniform Resource Locator (URL), Per Listing	12.37	3.00
E-Mail & URL, Per Combination Listing	12.37	6.00

Note: Parties subscribing to this service whose local telephone service is not provided by Cincinnati Bell Telephone Company LLC must pay for the service in advance to the listing appearing in the directory. They will be billed the nonrecurring charge plus the monthly rate for 12 months.

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS)

1. General

The Company will provide Emergency Service Provider Database Service (ESPDS) to the customer (city, county, or municipality) solely for the purpose of delivering or assisting in the delivery of public emergency notification. Customers ordering this service are required to provide written certification to the Company showing that they have the capability and authority to provide the service for which the data is intended.

The extract will include published, non-published, listed, and non-listed information including listed information of Competitive Local Exchange Carriers (CLECs), if present. The extract will consist of listed name, listed address (if present) and ten-digit telephone number.

ESPDS is available by, and must be ordered by, one of the following primary criteria:

City/Municipality Name and State County Name and State

Customers may specify incorporated municipalities, unincorporated municipalities, or both. The information contained in all extract files will be sorted by telephone number in ascending sequence. Extracts will only be provided for the customer's jurisdictional area for which public emergency services or public emergency support services are authorized. Foreign Listings, Foreign Exchange, Foreign Central Office, and Multiple Listings will be excluded from the extract.

The information provided by ESPDS may not be used, in whole or part, to provide Basic 911 or E911 Service. Misuse of the data provided pursuant to this tariff or failure to comply with any other provisions of this tariff will be cause for immediate suspension of the service provided hereunder.

Any information shared between the Company and the ESPDS customer is considered confidential and proprietary.

The information provided by ESPDS is available to customers utilizing one of the following data storage methods 1) CD-ROM or 2) e-mail dependent on file size constraints. Customers must specify the storage method when ESPDS is ordered.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

2. Definitions

a. Public Emergency

For the purposes of this service, a public emergency shall be defined as the presence of actual or imminent conditions which present either an immediate danger to the health or safety of people or a likelihood of severe irreparable damage to property.

b. Public Emergency Notification Services

Public Emergency Notification Services are services that notify the public of a public emergency.

c. Public Emergency Services

Public emergency services include 911 emergency services (incoming calls to PSAP) and public emergency notification services.

d. Public Emergency Support Services

Information or database management services used in support of public emergency services.

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

3. Regulations

Public emergency services providers and public emergency support services providers requesting this service must meet the current network standards and must cooperate with the Company's network operations center (NOC) to avoid network problems associated with the use of data obtained through this service.

Geographically focused calling patterns that result from the use of data provided hereunder may cause problems, including congestion, in the Company's network. One or more of the following must be used by the ESPDS customer to prevent network congestion problems:

The ESPDS customer's calling platforms should be equipped within reorder tone (RO) and "No circuit Available" (NCA) announcement detection capability. Each platform should provide the capability to automatically throttle back call origination when a threshold of RO and NCA is reached. The throttling algorithm should allow for reduction call origination to the point where 99 percent of call origination reaches neither NCA nor RO.

The ESPDS customer's calling platforms should be designed with a call gapping mechanism to allow specification of, at most, one originating call per a specified time interval to any specific NPA-NXX code. The gaps should be capable of any time interval between 0 an 10 seconds. This is intended to give the ESPDS subscriber the capability of preventing excessive simultaneous call origination.

If the Company's NOC center determines that the call volume is having a negative impact on the Company's network, the NOC will request the ESPDS customer to throttle the outgoing calls generated by the event to a specified number of simultaneous calls. The ESPDS customer must implement each request within ten minutes of receipt from the Company's NOC center.

The Company's NOC center must be notified of the target location and size of the event at the launch of an public emergency call origination exceeding 1000 calls. The Company will provide a contact number to the ESPDS customer for this purpose. The subscriber will also provide the name (s) of the carrier(s), which will be utilized by the customer for the public emergency call origination and the number of simultaneous calls.

Each ESPDS customer must provide Company's NOC center up-to-date contact information for 7 days per week, 24 hours per day, and contact information for three levels of management escalation.

The ESPDS customer agrees to work cooperatively with the Company's NOC in order to avoid network congestion than may affect the ability of customers to call out of an affected area. This includes implementation of call gaps on the calling platform at intervals recommended by the Company's NOC.

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

3. Regulations (Continued)

The Company's NOC will utilize protective controls including those outlined in Section 2.1.11 of the Company's Intrastate Access Service Tariff, in order to minimize congestion and to allow the customers the ability to call out of an affected area. The traffic originated based upon the ESPDS customer's use of the data provided hereunder may be affected by these controls. The Company will not be liable for the intentional or unintentional blockage of any traffic in any way related to the ESPDS customer's use or the use by its agents or contractors of the data provided hereunder.

The Company does not guarantee the completion of mass calling on its network.

With respect to the database extract file provided by this service, the ESPDS customers, providers of public emergency services, and their employees shall:

Hold the information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information.

Restrict disclosure of the information solely to those employees with a need to know and not disclose it to any other parties.

Be responsible for determining the information it will use from the data provided by this service

Use the information only in connection with delivering or assisting in the delivery of public emergency services.

Notify the Company immediately if there is confirmed or suspected misuse of the data by any party or parties.

Any published, listed, or non-published number or any information provided by the Company shall be used only by an ESPDS customer for the sole purpose of delivering or assisting in the delivery of public emergency services. Any use involving the reproduction, publishing, reselling, disclosing, tampering with, or providing access to information in the database for any purpose other than the provision of public emergency support services is strictly prohibited and any known violations must be reported to the Company immediately. Information obtained by the ESPDS customer pursuant to this tariff my be provided to the ESPDS customer's client(s) as a part of the call attempts/completions reports only upon execution by the ESPDS customer's client(s) of a written agreement limiting use of the information and providing for its protection in the same manner as is set forth in this tariff regarding use and protection of the information by the ESPDS customer. The Company does not transfer right, title or interest (including intellectual property rights), if any, which it nay have in and to ESPDS.

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

3. Regulations (Continued)

The data shall be secured by the ESPDS customer from unauthorized usage.

The Company shall not be required to modify its network operations or protocols to accommodate any public emergency services providers' or public emergency support providers' equipment, systems or data processors.

Emergency Service Providers Data service may not be used for any purpose which violates federal or state laws, statutes, regulatory orders or tariffs.

The public emergency services provider or public emergency support services provider agrees to hold harmless and indemnify the Company, its employees, directors, officers, agendas, and subcontractors from and against any and all claims or suits which arise out of or result from the provision of the database extract file, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omission in the file or the use of such information by the ESPDS customer, public emergency services providers, or the public emergency support services providers.

Each public emergency services provider or public emergency support services provider agrees to release, defend, indemnify and hold harmless the Company, its agents and subcontractors from any and all losses, claims, demands, suits, and other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person: 1) for any personal injury to or death of any person or persons, or any loss, damage or destruction of any property, whether owned by the customer or others, and which arises out of the negligence or other wrongdoing act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them, or 2) for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, but the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of the service and the equipment associated therewith, including, but not limited to, the identification for the telephone number, service address or name associated with the telephone number used by the party or parties utilizing the service hereunder, or 3) arising out of any action or omission of the customer, in the course of using services provided pursuant to this tariff.

In the event the data is enhanced, modified, and/or merged with data obtained from other sources by the ESPDS customer, all restrictions, regulations, and limitations contained in this tariff remain applicable to the ESPDS customer.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC Effective: April 2, 2008 In accordance with Case No. 08-368-TP-ATA, issued by The Public Utilities Commission of Ohio March 28, 2008

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

3. Regulations (Continued)

Each entity which performs an outbound public emergency notification message shall do so in coordination with other municipalities within the county.

Each entity who performs an outbound public emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:

The date and time that the outbound public emergency notification message was initiated.

The total number of individual unique outbound public emergency notification messages sent.

The circumstances surrounding the situation that spurred the outbound public emergency notification message(s).

The total number of telephone numbers the message(s) was delivered to.

The number of square miles included in the geographic area of the outbound public emergency notification message(s).

A summary of whether or not the entity submitting the report believes the outbound public emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.

Each entity who wishes to perform a test message of an outbound public emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:

The news media in the affected area.

The Ohio 9-1-1 coordinator.

Any entity which fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database until it has been determined that such entity has come into compliance with the terms of this tariff.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

4. Rates and Charges

All Exchanges Except Cincinnati and Hamilton

	Tier Classification (Note)	Initial <u>Charge</u>	<u>USOC</u>
Initial Data Extract	1-Noncore	\$ 300.00	EPDSI
Subsequent Data Extract	1-Noncore	108.00	EPDSS

Note: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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DIRECTORY LISTINGS

I. EMERGENCY SERVICE PROVIDER DATABASE SERVICE (ESPDS) (Continued)

4. Rates and Charges (Continued)

All Exchanges Except Cincinnati and Hamilton

MAXIMUM

	Tier <u>Classification (Note)</u>	Initial <u>Charge</u>	USOC
Initial Data Extract	1-Noncore	\$ 600.00	EPDSI
Subsequent Data Extract	1-Noncore	216.00	EPDSS

Note: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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OPERATOR SERVICES

A. LOCAL DIRECTORY ASSISTANCE SERVICE - RESIDENTIAL AND PUBLIC SERVICE

1. General

In addition to providing telephone directories to all Local Exchange Service subscribers, the Company furnishes Local Directory Assistance Service upon request whereby customers provide a name in order to obtain a telephone number, zip code, and/or directory address.

Local Directory Assistance Service rates apply when customers of the Company request assistance in determining or attempting to determine the telephone number, name, and/or address of any party:

- a. located in or thought to be located in the same local service area, or
- b. who are not located in the same local service area but who are located or thought to be located within the portion of Ohio for which the Company furnishes centralized Local Directory Assistance Service.

Local Directory Assistance Service does not provide the telephone number, name, address, or zip code for a non-published listing. However, this information will be provided when a customer's listing is not in the directory and that customer is not specifically paying for non-published service.

2. Directory Assistance Call Completion Service

Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service at no additional charge. Directory Assistance Call Completion Service provides Local Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll or local usage charges as a result of Directory Assistance Call Completion Service will be applicable.

Regulations regarding Directory Assistance Call Completion Service are as follows:

- a. The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the local calling area where the request originated.
- b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.
- c. Directory Assistance Call Completion will be furnished only where facilities permit.
- d. Directory Assistance Call Completion will not be provided to complete calls to non-published telephone numbers, 700, 800, 900 or 976 numbers.

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OPERATOR SERVICES

A. LOCAL DIRECTORY ASSISTANCE SERVICE - RESIDENTIAL AND PUBLIC SERVICE (Continued)

3. Allowances

There will be a charge for all customer calls to Directory Assistance with the exception of the following:

- a. Direct-dialed calls from hospitals and skilled nursing homes. Skilled nursing homes are nursing homes which provide around-the-clock professional nursing care.
- b. Calls from exchange access lines where the customer or a member of the customer's household has qualified as a person with communication impairments. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, are eligible to receive free access to local and intrastate long distance directory assistance.
- 4. Rates and Charges

The following rate applies (maximum of two requests or searches per call) (Note 1):

Customer direct dials the local Directory Assistance number or places a call to the directory assistance attendant via an operator, charge per call \$ 1.49

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (National Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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OPERATOR SERVICES

B. LOCAL OPERATOR VERIFICATION AND INTERRUPTION SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request either of these services for a charge, where facilities are available, by calling the "O" Operator.

2. Application of Verification Charges

The charge for verification service will apply to all requests except for:

- a. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
- b. Emergency requests in which the caller identifies that the request is to any of the following:
 - 1. an official public emergency agency
 - 2. an emergency medical number
 - 3. a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
- c. Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 3. Rates and Charges
 - a. Verification Charge

\$0.84 each time the operator verifies a called line and hears voice communication.

b. Interruption Charge

\$1.61 each time the operator interrupts a conversation in progress on the called line.

The charge is for the interrupt service and applies regardless if the called party agrees to release the line and accept the call.

- c. If an operator verifies the condition of the line and interrupts conversation on the same request, only the interrupt charge applies.
- d. The charges for Verification and/or Interruption service are in addition to any applicable usage rates. These charges are not permitted to be billed on a "collect" basis.

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OPERATOR SERVICES

D. OPERATOR COMPLETION OF LOCAL CALLS - RESIDENTIAL AND PUBLIC SERVICE

1. General

The charge for the Operator Completion of Local Calls applies when a customer requests the assistance of the Company operator to complete a local call.

2. Regulations

This service is only provided upon customer request and on a per call basis. This is not a monthly subscription service.

All usage charges are applicable in addition to the charge for the operator completion of the local call.

The Operator Completion of Local Calls service charge does not apply, to calls placed for customers with special needs, to emergencies such as 911 calls, to calls arising from Company problems such as calls to the Company's repair office or problems on the line which prevent completing the call, and to sent paid calls from Public Telephone Service telephones.

This service will be provided where technically feasible.

3. Rates

The following rate applies for the Operator Completion of a Local Calls.

	Per Call
Call originates on a residence service line	\$ 1.50

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OPERATOR SERVICES

E. NATIONAL DIRECTORY ASSISTANCE SERVICE - RESIDENTIAL AND PUBLIC SERVICE

1. General

National Directory Assistance Service (NDA) provides the name address, telephone number, and area code information of telephone service subscribers located outside of the Company's Local Access Transport Area (LATA). The NDA information may include directory assistance information for anywhere in the United States except for listings that are normally provided as part of the Company's Local Directory Assistance Service. International information will be provided where available. The information utilized to provide this service is obtained from a third party.

The NDA information provided may be all or any portion of the directory assistance information listed above. NDA service information will only be provided to customers located within the Company's local service area.

NDA information may be obtained by providing a name to get a telephone number, zip code, and/or directory address. NDA information may also be obtained by giving a telephone number ("reverse search") to get a name, zip code, and/or directory address.

NDA Service charges apply instead of local Directory Assistance Business Category Search Service charges when the information provided to customers is based on category or type of business requested rather than the name or telephone number. This provision only applies when the business type or category search information is provided for a location outside of the Company's local Directory Assistance Service area.

NDA Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.

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OPERATOR SERVICES

E. NATIONAL DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

2. Regulations

Calls from customers who request directory listing information for a location outside of the Company's LATA (except directory information provided via the Company's existing Local Directory Assistance Service) will automatically be designated as an NDA Service call.

A maximum of two requests or searches will be provided for each NDA Service charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Call Completion Service is not available with NDA Service.

NDA Service calls will not be accepted from the Public Telephone Service Lines or Prisons/Inmate Service Facilities

3. Rates and Charges

The following rate applies for each NDA Service call (maximum of two requests or searches per call - See Note). These charges are applicable even if no listing information was found.

	Charge	
Customer direct dials the service number or places a call to the service number	\$ 1.49	
via an operator, charge per call		

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, Directory Assistance Business Category Search Service, Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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OPERATOR SERVICES

F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE – RESIDENTIAL AND PUBLIC SERVICE

1. General

Directory Assistance Business Category Search Service is a separate local directory assistance service that provides information to customers based on the category or type of business requested rather than the name of the business. The service provides information to the calling party based on a search of the data base for product and/or service listings, e.g. flowers, hardware, etc. Where technically possible and economically feasible the service will also include searching for geographic locations such as a "hardware store on the east side".

Directory Assistance Business Category Search Service will only be available to customers located within the Company's local service area.

Business Category Search type information provided for locations outside of the Company's local Directory Assistance Area will be provided as National Directory Assistance Service (NDA) as described in Part E of this section.

Only nonresidence service listings will be included in the database.

Directory Assistance Business Category Search Service calls may be answered by and information may be given by an Audio Response Unit (ARU) or by an operator.

Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. Directory Assistance Call Completion Service provides customers with the option of having their calls to the requested directory number completed automatically by the Operator Services Switch (OSS). Toll or local usage charges as a result of Directory Assistance Call Completion Service will be applicable. Part A.2 in this section provides additional information regarding Directory Assistance Call Completion Service.

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OPERATOR SERVICES

F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

2. Regulations

Calls from customers who request directory listing information for a service and/or product without specifying a particular name will automatically be designated as a Directory Assistance Business Category Service call.

A maximum of two business searches will be provided for each Directory Assistance Business Category Search Service Charge. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

A maximum of three (3) listings per business search will be provided for each product or service category.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save the Company harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.

Directory Assistance Business Category Search Service is not offered with NDA Service.

Directory Assistance Business Category Search Service calls will not be accepted from Public Telephone Service Lines or Prisons/Inmate Service Facilities.

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RESIDENTIAL OPERATOR SERVICES

- F. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE RESIDENTIAL AND PUBLIC SERVICE (Continued)
 - 3. Rates and Charges

The following rate applies for each Directory Assistance Business Category Search Service call (maximum of two request or searches per call - See Note 1.) This charge is applicable even if no listing information is found.

	Charge
Customer direct dials the service number or places a call to the service number via an operator, charge per call	\$ 1.49

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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OPERATOR SERVICES

G. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE - RESIDENTIAL AND PUBLIC SERVICE

1. Description

Reverse Search Directory Assistance Service (RSDAS) is an operator-based Directory Assistance Service which allows a requesting party to obtain directory assistance information (name and address) by utilizing the telephone number as the search key.

RSDAS information may be accessed by dialing 411.

2. Terms and Conditions

There are no call allowances or exemptions for RSDAS.

If a customer calls Directory Assistance for the purpose of obtaining information via RSDAS and also asks for other Directory Assistance Service information, such customer shall be charged the RSDAS rate. In addition, the appropriate charge for the other Directory Assistance Service provided shall be applied.

A maximum of two searches will be provided for each RSDAS. One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

The Company shall not be liable to the RSDAS customer for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the RSDAS customer shall save the Company harmless against all claims (including costs and legal fees) that may arise from the use of such information.

All Company customers, upon request, will be given an option at no charge to exclude any listing information that they do not want included in their listing. Domestic shelters have will be excluded upon request.

RSDAS Service does not provide telephone numbers, name, or address of its non-published listings. However, the name, telephone number and address information will be provided in those situations where a customer's listing is not in the directory and the customer has not requested non-published service.

RSDAS calls will not be accepted from Public Telephone Service Lines or Prisons/Inmate Service Facilities.

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RESIDENTIAL OPERATOR SERVICES

G. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE – RESIDENTIAL AND PUBLIC SERVICE (Continued)

3. Rates and Charges

The following rate applies for each Reverse Search Directory Assistance Service call (maximum of two request or searches per call - See Note 1.) This charge is applicable even if no listing information is found.

	Charge
Customer direct dials the service number or places a call to the service	\$ 1.49
number via an operator, charge per call	

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

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RESIDENTIAL INTERCEPT SERVICES

A. BASIC INTERCEPT SERVICE

1. General

Basic Intercept Service is the service in which a telephone call directed to a disconnected, changed or nonassigned telephone number is re-directed to an operator or to a recording. The intercept operator or the recording informs the calling party why the call could not be completed and, when possible, provides the telephone number so the call can be completed.

Basic Intercept Service is provided at no charge when a subscriber voluntarily or involuntarily changes their telephone number.

Changed telephone numbers will be provided Basic Intercept Service at no charge for a period of not less than ninety days or until the issuance of a new Cincinnati Bell Telephone Area Alphabetical Directory which contains their new directory listing information, whichever comes first.

If a subscriber wants to continue Basic Intercept Service beyond the period of time stated above, the customer must subscribe to one of the billable intercept services listed in this section.

2. Rates and Charges

There is no charge for Basic Intercept Service.

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RESIDENTIAL INTERCEPT SERVICES

B. CUSTOMIZED MESSAGE INTERCEPT SERVICE

1. General

Customized Message Intercept Service allows residence customers to record their own intercept message in order to inform callers of their change of telephone number.

The customized intercept message will be limited to a maximum of 35 seconds. The intercepted call will be terminated at that point.

The customer subscribing to Customized Message Intercept Service will be given a telephone number to call to set up the message. Once the message is recorded, the customer may change the intercept message as often as they wish.

Customized Message Intercept Service will be provided until the customer places an order to have it removed or for a maximum of 90 days for residence customers when associated with disconnected service.

This service is only available with a disconnected residence service telephone line.

2. Rates and Charges

	Initial <u>Charge</u>	Monthly <u>Charge</u>	<u>USOC</u>
Per number		\$ 8.15	PMA

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RESIDENTIAL INTERCEPT SERVICES

C. TEMPORARY INTERCEPTION OF CALLS SERVICE

1. General

At the request of the customer and where facilities permit, Temporary Interception of Calls Service intercepts any residence service temporarily without termination of the contract. Only outward service will be provided during the period that Temporary Interception of Calls Service is active.

Referral of calls will be made if the customer desires.

In view of the possibility of errors, arrangements for interception with or without referrals are made with the understanding that the customer assumes all risk in connection therewith, and that no liability attaches to the Company by reason of failure to complete any calls. For additional liability information see Section 2, Part B.

The minimum period for which Temporary Interception of Calls service is furnished is 24 hours. Each period of interception must start and end during normal working hours of the Company. A period of interception is considered to be terminated and a new period of interception established when a change is made at the customer's request.

2. Rates and Charges

The regular recurring charges for service apply during the period of interception of calls. In addition to all other charges of the Company, the following charges apply for each period of interception per number intercepted.

	Initial <u>Charge</u>	Monthly <u>Charge</u>	<u>USOC</u>
Residence Service	\$18.30	\$19.10	TYS

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RESIDENTIAL TOLL RESTRICTION

A. GENERAL

Residential toll restriction is a central office service arrangement in which calls dialed to other than the local toll free service area over residence lines receive a recorded restriction announcement.

B. REGULATIONS

Residential toll restriction is offered only from central offices where the Company has arranged the facilities for this service, and is furnished subject to the availability of facilities.

Residential toll restriction does not allow 1+, 0+, 0-, 900, or 700 calls.

Subscribing to residential toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).

Residential toll restriction does not restrict non-chargeable calls to numbers such as repair service, public emergency service (911), or 1+800 calling.

Toll restricted lines do not have dial access to Company operators.

The Company will not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non-toll-free number for any purpose. For additional liability information see Section 2, Part B of this tariff.

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RESIDENTIAL TOLL RESTRICTION

C. RATES AND CHARGES

The following rate applies to residential toll restriction service and is in addition to all other rates and charges applicable to the associated service.

	Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
Residential toll restriction, per line equipped	\$11.80	\$4.10	CREX3

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RESIDENTIAL CALL BLOCKING

A. TERMS AND CONDITIONS

1. Customer Requested Call Blocking

Customer Requested Call Blocking allows residence customers to request the Company to block the origination of calls to all direct dialed "dial-it" type services (including, but not limited to 900 and 976 services). Customer Requested Call Blocking does not block the dialing of 700 numbers.

Note: "Dial-it" services are sponsor-priced recorded and/or live information or entertainment services that allow callers to be connected to the sponsor's prerecorded or live program by dialing a 900, or 976 Number.

Customer Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Customer Requested Call Blocking is permitted on all residence lines.

Customer Requested Call Blocking is available only to block "dial-it" type services, and cannot be implemented to block specific programs. This blocking service will block direct dialing of all "dial-it" type calls regardless of whether they are to 900 or 976 service.

Customer Requested Call Blocking is available only on customer-dialed, station-to-station calls.

The nonrecurring charge for Customer Requested Call Blocking is waived for residential subscribers. The waiver applies to the initial and all subsequent requests.

Requests to remove Customer Requested Call Blocking must be made to the Company in writing. The customer may elect to remove Call Blocking free of charge.

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RESIDENTIAL CALL BLOCKING

A. TERMS AND CONDITIONS (Continued)

2. Sponsor Requested Call Blocking

Sponsor Requested Call Blocking may be applied to a residential line upon the request of an IXC, sponsor, or Billing and Collection Service (B&CS) any time charges for "dial-it" type services, which are not in bona fide dispute or subject to a one-time forgiveness policy, have not been paid.

Sponsor Requested Call Blocking provides blocking for all "dial-it" type services, is only available on customer-dialed station-to-station calls, and cannot be implemented to block specific programs.

The IXC, Sponsor, or B&CS must certify to the Company that notification was given to the customer of possible blocking of "dial-it" type services before the Company will provide the Sponsor Requested Call Blocking.

Blocking of "dial-it" type services requested by an IXC, Sponsor, or B&CS will only be removed by the Company upon notification from the IXC, Sponsor, or B&CS.

Sponsor Requested Call Blocking will be billed to the IXC, Sponsor, or B&CS requesting the Call Blocking service.

Sponsor Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

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RESIDENTIAL CALL BLOCKING

C. RATES AND CHARGES

	Nonrecurring Charge	<u>USOC</u>
Customer-Requested Call Blocking, per Residence Line	\$ 11.80	CREXB

Note: Charge waived for residence customers.

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CONSTRUCTION

A. GENERAL

The charges specified in this section apply in addition to all other rates and charges, including termination charges, applicable to services furnished.

Deposits or advance payments covering construction charges may be required at the time application for service is made.

All poles, wire and cable facilities, and conduit, provided by the Company are furnished, installed and maintained by the Company. The customer does not obtain any right of ownership or otherwise in poles, wire and cable facilities, and conduit provided by the Company whether or not construction charges are applied.

When poles, wire and cable facilities, or conduit, provided by the Company on private property, are changed, relocated, or replaced at the request of or to meet conditions imposed by the customer, the cost to the Company is borne by the customer.

When poles or conduit are provided by the customer, the customer is responsible for maintenance and replacement. When conduit is provided by the customer, cost of excavation, repair or replacement of conduit, and fill-in, if required in connection with maintenance or replacement of cable facilities of the Company, is borne by the customer.

When the customer is located so that it is necessary for the Company to obtain right of way to furnish service, the customer may be required to pay the cost, including rental, of securing and retaining right of way.

When construction is provided by a connecting company, charges made to the customer will be the charges of the connecting company.

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CONSTRUCTION

B. POLE LINE CONSTRUCTION

The regulations and charges specified below apply to pole line extensions required to serve applicants for service when the necessary pole line facilities are not available.

When poles owned and maintained by others and used by the Company under joint use or other arrangements are employed, the construction charges to be applied are the same as those that would be applicable if the poles were provided by the Company. Following their first employment by the Company, poles of others used under joint use or other arrangements become a part of the general distribution pole line or entrance pole line facilities, as the case may be, of the Company for the purpose of determining whether such pole line facilities are available.

1. General Distribution Pole Line Facilities

General distribution poles are poles used to support wire and cable facilities required to serve customers generally. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

2. Entrance Pole Line Facilities

Entrance poles are poles located on private property used to support the entrance service wires required to serve one customer. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

When entrance poles are required but are not available, the applicant is charged a construction charge equal to 50 percent of the estimated in-place cost of construction for entrance facilities in excess of 1,000 feet, measured along the path of construction.

The Company will place its entrance service wires on poles owned and maintained by the applicant or others not provided under joint use arrangements, if in the Company's opinion the poles are properly located and suitable for such use. Permission to use such poles must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner if in the Company's opinion the poles are not properly maintained or used in accordance with accepted safety standards

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION

1. General Distribution Underground Facilities

General distribution underground conduit is conduit in which cable facilities required to serve customers generally are placed.

The Company will place general distribution facilities underground without conduit where conditions are suitable, in the Company's opinion.

2. Entrance Underground Facilities

Entrance underground facilities consist either of underground conduit in which the entrance underground cable is placed or, in lieu of conduit and where conditions are suitable, in the opinion of the Company, only of excavation and fill-in in which buried underground wires or cables are placed, on private property required to serve one customer. Entrance underground conduit is provided by the Company subject to the construction charges specified in Part C.2.a. of this section. Entrance underground facilities without conduit are provided as specified in this Part C.2.a. of this section.

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

- 2. Entrance Underground Facilities (Continued)
 - a. Where the General Distribution System is Underground

Where the general distribution system is underground, or is about to be placed underground, all existing customers and applicants along its route are required to arrange for entrance underground conduit or entrance underground facilities without conduit, to connect to the general distribution underground system.

A construction charge is applied for entrance underground conduit equal to 50 percent of the estimated in-place cost of construction for such conduit.

A construction charge is applied for excavation and fill-in without conduit in which buried underground wires or cables are placed, equal to 50 percent of the estimated cost for excavation and fill-in in excess of 1,000 feet, measured along the path of construction.

If a group of customers or applicants request and it is feasible to do so, block distribution may be employed in which underground conduit is constructed from the public highway to one of the buildings and from there successively to the other buildings on the private property of the respective customers or applicants. In such cases the construction charge, as described in this Part C.2.a., is apportioned among the parties equitably, taking into consideration their respective locations.

The Company will place its entrance underground cables in conduit provided and maintained by the customer or others if in the Company's opinion the conduit is properly located and suitable for such use. Permission to use such conduit must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in the Company's opinion the conduit is not properly maintained or used in accordance with accepted safety standards.

The Company will place its entrance facilities underground without the use of conduit where the excavation and fill-in is provided and maintained by the customer or others and the construction is in accordance with the Company's specifications. Permission to use the trench must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in its opinion the trench is not properly maintained or used in accordance with accepted safety standards.

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

- 2. Entrance Underground Facilities (Continued)
 - b. Where the General Distribution System is on Poles

Where the general distribution system is on poles and is not to be placed underground, a customer may arrange for an underground service connection subject to the regulations and charges specified below.

Entrance underground conduit between the public highway and the building will be provided subject to the regulations and charges specified in Part C.2.a of this section. Excavation and fill-in without conduit between the public highway and the building will be provided at a construction charge equal to 50 percent of the estimated cost.

Connection of the entrance underground facilities to the general distribution poles may be made in either of the following ways depending upon circumstances, subject to the charges indicated:

- 1. The Company will provide general distribution underground facilities in the public highway between the nearest pole of the general distribution system and the point of connection with the entrance underground facilities, subject to a construction charge equal to the cost.
- 2. The Company will erect an entrance pole at the terminus of the underground entrance facilities, and erect drop wires between this pole and a pole of the general distribution system subject to a construction charge equal to the in-place cost for the entrance pole.

The necessary cable or buried wire facilities will be furnished by the Company subject to a construction charge based on the excess, if any, of the in-place cost of the cable or buried wire over the cost of entrance service wires that otherwise would have been employed.

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CONSTRUCTION

D. SPECIAL TYPES OF CONSTRUCTION, FACILITIES OR INSTALLATION

When a customer or applicant requires a special type of construction, or a type of facilities not normally provided, or when the conditions imposed by the customer or applicant, such as the time and place involved, make the construction or installation abnormally or excessively costly, an additional charge applies. The charge to be applied is equal to the difference between the cost for the special type of construction, facilities, or installation, and the cost that otherwise would have been incurred for a normal type of construction, facilities, or installation.

The use of exposed wiring is the standard method of wiring all buildings. When concealed wiring is requested and building conduits are not provided by the customer or applicant, the customer or applicant will be charged the cost incurred.

If the customer or applicant provides suitable building conduit including terminal cabinets, outlet boxes, etc., the Company will install its wires and cables therein.

E. CONSTRUCTION INVOLVING UNUSUALLY LARGE QUANTITIES OF ENTRANCE FACILITIES

When, in the judgment of the Company, a customer or applicant requires an unusual quantity of entrance facilities, a termination liability will apply. The termination liability will equal the cost of construction of the facilities required less the cost of construction of facilities that would normally be required. Bond or other suitable security equal to the construction cost will be required. Such security, bond, etc., will be held by the Company for a maximum of 12 months. If the use of the specially constructed facilities is terminated in less than 36 months for any reason, the customer will be required to pay the Company an amount equal to 1/36 of the total construction cost for each month less than 36 that the facilities have been in service.

F. CONSTRUCTION OF TEMPORARY FACILITIES FOR LONG TERM SERVICE

The construction charges specified in paragraphs B, C, D, and E preceding contemplate the construction of permanent facilities for long term service. When temporary facilities are constructed in advance of the permanent facilities in order to meet the service date requested by the customer or applicant for long term service, the Company may apply a construction charge equal to the cost for the temporary facilities, plus the cost of removal less salvage.

G. CONSTRUCTION OF FACILITIES FOR SHORT TERM SERVICE

When either permanent or temporary facilities are constructed to provide service which the Company knows or believes will be in service for a short term, and there is no immediate prospect of reuse of the facilities in place for service provided by the Company, a construction charge applies, equal to the cost for such construction plus the cost of removal less salvage if the facilities must be removed.

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TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

A. GENERAL

The Telecommunications Priority System is a service developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services will be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

B. RATES AND CHARGES

Regulations, rates and charges are specified in the Company's Access Service Tariff, FCC No. 35, Section 10.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

A. DESCRIPTION

211 Community Information and Referral Service (211) is a local telephone exchange communications service that allows local exchange end users to reach the 211 service provider (customer) by dialing only the abbreviated dialing code two-one-one (2-1-1)

211 Service is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Routing Telephone Number (RTN), and then uses the RTN to complete the call over the Public Switched Network to a call center designated by the 211 Service customer.

211 Service is an optional service that may be purchased only by Approved Community Information and Referral Service Providers (Provider) for use in providing community information and referral services to the public by way of voice grade facilities.

211 Service calls cannot be placed from the following types of services:

1+ and 0+ Calling 0-operator Assisted Calling 101XXXX Calling

Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.

All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Company subscribers. 211 Service calls will not result in local measured service charges or Community Connection Service charges where Company subscribers' service plans include such charges as part of their local exchange service.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS

The Approved Community Information and Referral Service Provider shall make written application for 211 Service to the Company. The application shall identify all central offices where the provider seeks to offer 211 Service. The Approved Community Information and Referral Service Provider may establish 211 Service in all, some, or none of the Company's central offices. However, the Company generally will not provide 211 Service to only a portion of a central office. Generally 211 Service must be provided throughout the entire central office area. Because telephone central office boundaries do not necessarily match the boundaries used by an Approved Community Information and Referral Provider, providing 211 Service for the entire area served by a central office may result in the Approved Community Information and Referral Service Provider receiving calls from geographical areas it does not serve.

The 211 Service application must include:

Acknowledgement that a new application is required if the Approved Community Information and Referral Service Provider desires to change the telephone number to which the 211 abbreviated dialing code is translated.

The location(s) of the Approved Community Information and Referral Service Provider call center(s) where the 211 calls made from the Company's exchange(s) will be routed.

Acknowledgement that the PUCO's assignment of the 211 abbreviated dialing code may be recalled at any time.

When the Approved Information and Referral Service Provider makes an application for 211 Service in a Company central office, the Approved Information and Referral Service Provider shall supply the Company with a ten (10) digit telephone number for terminating the 211 calls. The Company will configure its network so that all 211 calls within the central office being served are routed to the provided telephone number. This number must terminate within the local calling area of the wire center being served, or otherwise provide for toll free calling to the Provider. If the Provider desires to route calls outside the local calling area of the wire center being served, the Approved Information and Referral Service Provider shall establish foreign exchange service, a toll free telephone number, e.g. an 800 number, or other means to complete the call without charge to the customer placing the 211 call.

The Company will route 211 Service calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

The Company can only make 211 Service available to end users who are located within the Company's service area and who are connected to the Company's network. The Approved Information and Referral Service Provider must make arrangements with the appropriate service provider(s), e.g. other LECs or wireless providers, to establish 211 calling for end users located in areas outside the Company's serving area or on other networks, e.g. CLEC or wireless networks.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. One path is available for each line subscribed to by the Approved Information and Referral Service Provider.

211 Service does not provide calling number information to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to a compatible Caller ID service as described in Section 7 of this Tariff.

The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 Service calls placed in error or due to customer confusion.

The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission in rulemaking proceedings CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the PUCO.

The customer obligations and indemnification language of Section 2 of this tariff are fully applicable to Approved Information and Referral Service Providers ordering 211 Community Information and Referral Services under this section of the tariff.

211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. Provision of 211 Service by the Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

The Company reserves the right to discontinue service in accordance with Section 2 of this tariff.

A minimum service period of one month applies to 211 service.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

C. OBLIGATIONS AND LIABILITY OF THE COMPANY

The Company shall provide 211 Service within thirty (30) days of receipt of the Approved Information and Referral Service Provider's completed application(s) for service.

The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider's established call centers.

When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of the 211 Service call, the quality of the call, or any features that may otherwise be provided with 211 Service.

The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for the Provider's use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event it believes that the Company's facilities are not functioning properly.

The Company's liability with respect to 211 Service shall be limited to the terms set forth in Section 2, Part B of this tariff.

The Commission's assignment of and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages that may be incurred or result from national assignment of the 211 abbreviated dialing code.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

D. RATES AND CHARGES

The following nonrecurring charges apply to establish and/or change 211 Service. These nonrecurring charges are in addition to any other rates and charges applicable to the associated service, equipment, and facilities used to provide 211 Service.

Service Description	Tier <u>Classification</u> (Note 1)	Nonrecurring Rates	<u>USOC</u>
Central Office Charge, per central office equipped:	1-Noncore	\$ 130.00	WZEJ1
Routing Telephone Number Change Charge, per telephone number:	1-Noncore	32.00	WZEJ2
Serving Arrangement Change Charge, per central office equipped:	1-Noncore	130.00	WZEJ3

Note: The Serving Arrangement Change Charge applies to any revision to the 211 Service other than changing the Routing Telephone Number.

211 Service does not result in any additional monthly charges. Rather, the applicable monthly charges are the charges associated with the service, equipment, and facilities used to provide 211 Service. 211 Service subscribers will pay the standard rates, per tariff or service agreement, or appropriate contract rates for the local exchange services used for transporting and terminating calls to the Approved Community Information and Referral Service Provider's call center(s).

Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

D. RATES AND CHARGES (Continued)

	MAXIMUM		
Service Description	Tier Classification	Nonrecurring Rates	<u>USOC</u>
Central Office Charge, per central office equipped:	1-Noncore	\$ 260.00	WZEJ1
Routing Telephone Number Change Charge, per telephone number:	1-Noncore	64.00	WZEJ2
Serving Arrangement Change Charge, per central office equipped:	1-Noncore	260.00	WZEJ3

Note 1: Tier 1-Noncore rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and Call Waiting, which are limited to a ten percent increase per year until they cap at the double initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 04-720, effective July 1, 2004.

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811 SERVICE

A. GENERAL

811 Service is a three-digit local dialing arrangement that allows local exchange end users to reach a state service center that provides advance excavation notice services. The 811 code was assigned, pursuant to Federal Communications Commission (FCC) Order in CC Docket 92-105, to provide a one call system ("call before you dig" service) for excavators and the general public to notify facilities operators in advance of excavation activities. The Company provides the routing for calls made to 811 to the service center. The Company does not operate the 811 Service center.

811 calls cannot be placed using 1+ calling, 0+ calling, 0-Operator Assisted Calling, or 101XXXX calling.

Certain equipment, such as coin telephones and PBXs, may require special programming to allow 811 calling.

B. TERMS AND CONDITIONS

811 service can only be accessed for calls originating on the Company's network, either from end user customers who directly purchase the Company's service or from customers of other LECs that resell the Company's services.

The Company will make every effort to route 811 calls to the appropriate service center. The Company's only obligation under 811 Service is to attempt to transmit the call to the appropriate service center. However, the Company will not be held responsible for routing mistakes, service interruptions, or other intervening acts that may interfere with telephone service and/or completion of the call.

The Company is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The 811 Service center is responsible for developing an appropriate method for responding to 811 calls placed in error or due to customer confusion.

The Company's provision of 811 Service shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity including end users of the Company or any other carriers or service providers.

The Company's liability with respect to 811 Service, including damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities provided by the Company, shall be limited to the terms set forth in Section 2, Part B of this tariff.

There is no charge for 811 Service; 811 calls will not result in local measured service usage charges.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

1. General

Enhanced Universal Emergency Number Service, also referred to as E911 service or E911, is a telephone exchange communication service through which a Public Safety Answering Point (PSAP) designated by the E911 customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines, equipment and software necessary for the answering, transferring and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911.

E911 Service is offered subject to availability of facilities.

The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The E911 customer may be legally authorized or required to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire, ambulance, rescue, medical or other emergency services within the telephone central office areas arranged for 911 calling.

- 2. Definitions
 - a. Additional E911 Exchange Line: Additional terminating line at a PSAP that may be ordered by the E911 customer as an optional feature.
 - b. Alternate Routing (AR): A feature provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).
 - c. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) may be forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.
 - d. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's Display and Transfer Units.
 - e. Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

- 2. Definitions (Continued)
 - f. Default Routing (DR): A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from an E911 facility group to the control office to a default PSAP. Each incoming E911 facility group to the control office is assigned to a designated default PSAP.
 - g. Display and Transfer Unit: A selector console and associated common equipment for displaying ANI mumbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
 - h. End Office: The central office(s) in the E911 system which receive originating 911 calls.
 - i. Enhanced 911 (E911) Control Office: The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS speed calling features, call transfer capability and certain maintenance functions for each PSAP.
 - j. Enhanced 911 Service Area: The geographic area in which the E911 customer will respond to all 911 calls and dispatch appropriate emergency assistance.
 - k. Fixed Transfer: A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit.
 - 1. Forced Disconnect: A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines.
 - m. Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling code.
 - n. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of public safety agencies such as police, fire or emergency medical personnel, or by employees of a common bureau serving a group of such entities.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

2. Definitions (Continued)

- o. Selective Routing (SR): A feature that routes a 911 call from the E911 control office to the designated primary PSAP based upon the identified number of the calling party.
- p. Selective Transfer: A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire," on the Display and Transfer Unit.
- q. Serving Central Office: The central office from which a PSAP, either primary or secondary, is served.
- r. Universal Emergency Number Service: A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. These calls are answered at PSAPs established and operated by the E911 customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.
- s. Universal Emergency Number Service Customer (E911 Customer): A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls including police, fire, ambulance, rescue and medical service.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations

This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in this tariff or the Company's Nonresidence Service Agreement - Local Telephone Services.

The service is furnished to an E911 customer only for the purpose of receiving reports of emergencies from the public.

E911 Service is classified as non-residence exchange service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

E911 Service is provided solely for the benefit of the E911 customer operating the PSAP. The provision of E911 Service by the Company is not to be interpreted, construed, or regarded, either expressly or by implication, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the E911 customer.

The Company furnishes the use of its facilities to enable the E911 customer's personnel to answer and forward 911 calls at the PSAP.

Any terminal equipment used in conjunction with E911 Service, whether the equipment is provided by the Company or the E911 customer, must be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress call.

E911 information consisting of the names, addresses and telephone numbers of calling parties whose listings are not published in directories or listed in Directory Assistance offices is confidential. The E911 calling party forfeits the privacy afforded by non-address and non-published service to the extent that the telephone number, address and name associated with the originating station location may be furnished to the PSAP on a call-by-call basis only for the purpose of responding to emergency calls.

Due solely to the technology of the Company network portion of the E911 system, E911 information may be transmitted to E911 customers on calls that are not classified as emergency calls. In the circumstance of the inadvertent disclosure of such information, the E911 customer will not utilize or disclose such information.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

Central offices which are not currently equipped to transmit ANI will not be modified to provide ANI only for the purposes of E911 Service. In such circumstances, default routing and central office identification will be provided in lieu of selective routing and ANI display.

The Company will have no liability to any person in connection with E911 service as provided in Section 4931.49 (C) of the Ohio Revised Code, which states that a telephone company and its officers, directors, employees and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees' or agents' participation in or acts or omissions in connection with such participation in a 911 system, as defined therein.

The rates charged for E911 service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake this responsibility. The E911 customer will make whatever operational tests are, in the judgment of the E911 customer, required to determine whether the system is functioning properly for its use. The E911 customer must promptly notify the Company in the event the system is not functioning properly.

Each E911 customer agrees to release, indemnify, defend and hold harmless the Company and its directors, officers, employees and agents, from any or all loss, claims, demands, suits or other action, or any liability whatsoever (including attorneys' fees), whether suffered, made, instituted or asserted by the E911 customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss to persons or property, whether owned by the E911 customer or others.

The E911 customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated with it, or by any services furnished by the Company in connection with E911 service, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the calling party or parties accessing E911 service under the terms of this tariff, and which arise from the acts of the E911 customer, its agencies or municipalities, or the employees or agents of any of them.

The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 service is offered.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

Because the Company's serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the E911 customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the E911 customer's public safety jurisdiction.

Completion of a Final Plan adopted in accordance with Section 4931.43 of the Ohio Revised Code will constitute an application for service.

The E911 customer must furnish to the Company in its Final Plan, its agreement to the following terms and conditions:

That all E911 calls will be answered on a 24-hour day, seven-day week basis.

That the E911 customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the public safety agency with responsibility for dispatching such services, to the extent that those services are reasonably available.

That the E911 customer will develop an appropriate method for responding to 911 calls which may be directed to the E911 PSAP by calling parties.

That the E911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

That the E911 customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

3. Rules and Regulations (Continued)

The E911 customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, ambulance, rescue and medical service agencies or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided by the Company for each unique combination. The E911 customer will associate these ESNs with street address ranges or other mutually agreed upon-routing criteria in the E911 serving area. These ESNs will reside in the Data Management System (DMS) and the E911 control office. The ESN will be used by the E911 Control Office to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the E911 customer's responsibility in providing this information:

Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed-upon routing criteria must be furnished to the Company by the E911 customer before the effective date of service.

After establishment of service, it is the E911 customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, rescue and medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.

The Company annually will provide to the E911 customer a complete written copy of the master address file to permit the E911 customer to verify accuracy of the police, fire, and ambulance, rescue and medical PSAP routing designations.

Changes, deletions and additions which the E911 customer desires to have made in the master address file should be submitted in writing when they occur.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

4. Service Features

E911 service includes the following service features:

Alternate Routing Automatic Number Identification Automatic Location Identification Central Office Transfer Arrangements Default Routing Forced Disconnect Selective Routing Speed Calling

The Service Feature offerings include provision of E911 exchange lines to all primary PSAPs and to secondary PSAPs which are equipped to display ANI information on Company or customer provided PSAP equipment. The number of lines to a PSAP will be determined by the Company, based upon anticipated call volumes. Secondary PSAPs which do not meet these specifications will receive calls on a transfer basis over the exchange network, or the E911 customer may subscribe for an additional E911 Exchange Line.

PSAP equipment, designed for use with key telephone systems and automatic call distributor systems, is unregulated and may include:

ANI Display and Transfer equipment consisting of a microprocessor-controlled, stored program system capable of serving up to fifteen incoming E911 lines and fifteen Display and Transfer Units.

ALI equipment providing retrieval of the calling party's address from a data base and its display on units located at attendant positions. A maximum of fifteen display units may be installed per system.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges

a. Messages

The calling party is not charged for calls placed to the 911 number on a call-by-call basis.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

b. Service Features

The amount to be billed for the E911 service will be based on the number of access lines in the area to be served, rounded to nearest 1000 access lines (excluding all types of WATS terminations). This count is based upon the maximum number of access lines stated below, in service during the most current twelve month period at the time service is established. This count will be adjusted annually to update customer billing, with the applicable twelve month period being the calendar year.

		<u>USOÇ</u>	Initial <u>Charge</u>	Monthly <u>Rate</u>
1.	Combined Automatic Number and Location Identification and Selective Routing per 1000 access lines served	E8Z	\$ 3,214.18	\$120.09
2.	Additional (optional) E911 Exchange Line terminating at PSAP, each	E8K	159.58	58.93
3.	Automatic Number Identification (ANI) per 1000 access lines served	E8X	388.76	23.12
4.	Selective Routing (SR) per 1000 access lines served	E8R	2,815.83	109.77
5.	Combined Automatic Number Identification & Selective Routing (ANI/SR) per 1000 access lines served	E8T	2,889.26	112.13
6.	Combined Automatic Location Identification & Selective Routing	E8V	3,140.75	117.72

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(ALI/SR) per 1000 access lines served

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges (Continued)

c. Moves or Changes

Charges for customer requests which necessitate additions, removals, moves or changes of access facilities and/or equipment on Company premises will be based upon costs per request.

Installation of additional network or other facilities to maintain a satisfactory grade of service such as described in this section will be provided by the Company at no additional charge to the customer.

d. Subscriber Charge

Company subscribers who are served within the area covered by an E911 system will pay a monthly rate for the maintenance and operation of the telephone network in providing E911 service. In areas where the Company is not the host company, subscribers will pay a monthly rate for the maintenance and operation of the telephone network provided by the Company in furnishing E911 service plus any costs accruing to the Company from connecting host companies necessary for provisioning of this service. This rate will be computed by dividing the total monthly rate billed to the E911 customer by the total number of residential and business access lines, or their equivalent, within the area served (rounded to the nearest cent), as follows.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 Service)

5. Rates and Charges (Continued)

d. Subscriber Charge (Continued)

Monthly charge per line in counties equipped with E911 service (See Note): \$0.12

Note: For Centrex customers, the number of 911 charges to be assessed per customer account will be determined in accordance with the following scale:

Number of Centrex Exchange Access Lines	Number of 911 Charges Per Customer Account
1	1
2-6	2
7-12	3
13-18	4
19-25	5
26-32	6
33-40	7
41-50	8
51-100	15
101-200	20
201-300	30
301-400	40
401-500	50
501-1000	100
1001-2000	150
2001-3000	200
3001-4000	250
4001-5000	300
5000+	400

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA)

1. Service Description

Wireless Emergency Number Service Access (W-ENSA) is a service which allows Wireless Telecommunications Carriers (Carriers'') to use the facilities and databases of the Company. The Company's facilities and databases may be used only when the Company is the 9-1-1 service provider and only when the facilities and databases are necessary in the provisioning of Universal Emergency Number/9-1-1 Telecommunications Service.

W-ENSA includes the conditioning of Carrier-obtained or Carrier-provided transport facilities from the interconnection point, routing such facilities to the appropriate 9-1-1 Selective Routing Switch, access to 9-1-1 Telecommunications Service features and the coordination of initial loading, updating and maintaining of the Carrier's customer information in the Company's databases.

When a carrier subscribes to W-ENSA, the Company will route the wireless 911 call to a designated Public Safety Answering Point (PSAP) and deliver information related to the wireless 911 call to the PSAP which is sent to the Company by the carrier in accordance with the Federal Communication Commission's (FCC) requirements for Phase I and Phase II enhanced 911 service established in CC Docket No. 94-102 and set forth in administrative regulations at 47 C.F.R. § 20.18 et. seq.

When provisioning W-ENSA Phase I Service, the Company will forward to the designated PSAP the telephone number of the originator of the wireless 911 call and the location of the cell site or base station receiving the 911 call through the use of Automatic Number Identification ("ANI") or Pseudo Automatic Number Identification ("PANI").

The Company's W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service. Under W-ENSA Phase II, in addition to the ANI or pANI associated with the location of the call site or cell sector receiving the 911 call, the Company will deliver the longitude and latitude information of the 911 caller's location to the designated PSAP provided to the Company by the carrier.

Universal Emergency Number 9-1-1 Telecommunications Service is available to Carriers via one or a combination of service features subscribed to by the Universal Emergency Number 9-1-1 Telecommunications Service subscriber.

Wireless Carriers will gain access (or connect) to the 9-1-1 network by using dedicated trunks with Switching System Seven (SS7) signaling. W-ENSA also requires the Wireless Carriers use one of the following interfaces for connectivity:

A carrier-provided Service Control Point (SCP) (digital connection); or A carrier-provided protocol converter (analog connection)

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

- 2. Definitions
 - a. 9-1-1 Selective Routing Switch: A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function, Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.
 - b. Automatic Location Identification (ALI): ALI is a system that provides general location information for the originator of a wireless 911 call.
 - c. Automatic Number Identification (ANI): A system that identifies the originator of a wireless 911 call and may be used as a call back number.
 - d. Call-Associated Signaling (CAS) Solution: The CAS solution passes all information through the signaling network. SS7 is required from the Mobile Telephone Switching Office (MTSO) to the E9-1-1 Tandem Switch. Both the Cell Site telephone number, or the pseudo-ANI, and the mobile directory number (MDN) are passed through the SS7 network. However, in some cases the mobile identification number (MIN) may be passed through the SS7 network instead of the MDN.
 - e. Call Sector ID: An alphanumerical code representing information about a wireless tower and the direction of the transmitter face.
 - f. Callback Number (CBN): The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.
 - g. Commercial Mobile Radio Service Carrier/Wireless Telecommunications Carrier (Carrier): A provider of wireless telecommunications services (including Paging services), for whom access to facilities and databases required to provide 9-1-1 service is required by the Telecommunications Act of 1996, and the regulations of the Federal Communications Commission.
 - h. E2 Plus Interface: A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the E2 Plus interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.
 - i. Emergency Services Message Entity (ESME): An entity in the emergency services network, which serves as the point of interface to an MSC for common channel emergency and services messaging. ESME is another term for the ALI database.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

- 2. Definitions (Continued)
 - j. Mobile Directory Number (MDN) or Mobile Identification Number (MIN): The call back number associated with a wireless telephone.
 - k. Mobile Position Center (MPC): The interface between the wireless network and the Company ALI database. The MPC serves as the wireless network entity that retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. The Company will treat Global System for Mobile (GSM) Communication Gateway Mobile Location Centers (GMLCs) as MPCs.
 - 1. Mobile Switching Center (MSC): The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.
 - m. Non-Call-Associated Signaling (NCAS) Solution: The NCAS solution passes a pANI through the signaling network and additional information through a data network.
 - n. Position Determining Entity (PDE): The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.
 - o. Pseudo Automatic Number Identification (p-ANI): A number, consisting of the same number of digits as ANI, that is not a North American Numbering Plan telephone directory number and may be used in place of an ANI to convey special meaning. The special meaning assigned to the p-ANI is determined by agreements, as necessary, between the system originating the call, intermediate systems handling and routing the call, and the designation system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.
 - p. W-ENSA Phase I Service: The provision of the telephone number of the originator of a 911 call and the location of the cell site or base station receiving a 911 call from any mobile handset accessing the wireless carrier's systems to the designated PSAP through the use of ANI and p-ANI. (47 C.F.R. § 20.18(d))
 - q. W-ENSA Phase II Service: In addition to providing the PSAP with all the W-ENSA Phase I information, W-ENSA Phase II Service also provides more precise location information related to the originator of a wireless 911 call (i.e. the locations of the originator by longitude and latitude) as required by the FCC in CC Docket No. 94-102.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

- 2. Definitions (Continued)
 - r. W-ENSA Phase II NCAS: In this mode, the p-ANI and the CBN are both sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.
 - s. Wireless Service Provider (WSP): A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose PSAPs do not have access to 911 or 0911-like services.
 - t. Wireline Compatibility Mode: Occurs when wireless carrier sends only p-ANI to the Company's E911 tandem and the PSAP receives eight or ten digits of ANI.
 - u. X,Y Coordinates: The longitude and latitude of the 911 wireless caller's location.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions

W-ENSA is available to Carriers only for use in the provision of Universal Emergency Number 9-1-1 Telecommunications Service. W-ENSA will be provided to the extent required by the Telecommunications Act of 1934, as amended by the Telecommunications Act of 1996 ("the Act"), 47 USC Section 151 and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

The Regulations found in Section 2 of this tariff apply unless otherwise specified in this section of the tariff. The term "customer", when used in this section of the tariff, is the equivalent of the term "telecommunications carrier" as defined by the Act and used in this Section.

When requested by a carrier, the Company will provide W-ENSA enabling the nondiscriminatory use of the Company's facilities and databases, equal in quality to that provided to itself, facilitating the provision of service to the Universal Emergency Number 9-1-1 Telecommunications Service customer. In the event facilities are not available, the Company will administer the installation of facilities and provide W-ENSA upon availability.

This service is limited to accommodating the use of the Company facilities required to furnish central office telephone number 9-1-1 as the universal emergency telephone number.

The Company will coordinate with the Carrier, provision of transport capacity sufficient to route originating 9-1-1 calls from the Carrier's interconnection point to the designated 9-1-1 Selective Routing Switch.

The Carrier must provide a minimum of two dedicated channels from the point of interconnection, to the 9-1-1 Selective Routing Switch for the provision of 9-1-1 service.

With W-ENSA Phase I, when the Carrier forwards the ANI or pANI information of the calling party to the 9-1-1 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Telephone Company will forward the wireless subscriber's call back number and cell site/cell sector identification information to the PSAP for display.

In W-ENSA Phase II, when the Carrier forwards the ANI or pANI information of the calling party to the 9-1-1 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Company will forward the wireless subscriber's call back number and the latitude/longitude information of the caller to the PSAP for display.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The PSAP must have all required elements of W-ENSA Phase I, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase II. In addition; the following requirement must be met prior to Phase II implementation:

PSAP must order both the Extended ALI Display Format and the ALI Database Upgrade for W-ENSA Phase II to accommodate the x/y data provided by the W-ENSA Phase II Service.

The Company is not liable for the accuracy and content of 9-1-1 record data delivered by the Carrier. The Carrier is responsible for maintaining the accuracy and contents of all data that it delivers to the Company.

The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. The Company will deliver to the PSAP only the data required and specified by the FCC in its Report and Order, CC Docket No. 94-102, and administrative regulations, 47 C.F.R. § 20.18 et. seq. This required data includes the cell site or sector location and the callback number for Phase I and the addition of longitude/latitude of the caller's location in Phase II. Each PSAP agrees that delivery, or lack of delivery, of additional data elements, which may be provided by the Company, will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.

The Company will provide an E2 Plus interface to the Company's ALI database.

The Company shall assess a fee for database-related errors delivered by the Carrier which exceed established thresholds as defined in any applicable agreement or by law, whichever requires a greater degree of accuracy.

The Carrier, as a condition of service, agrees to abide by all confidentiality and non-disclosure requirements, as defined in any applicable agreement or by law.

The Carrier agrees to provide the Company with all information required to design and implement W-ENSA service when ordered. The information will be provided in the format prescribed by the Company, initially and on an ongoing basis. The installation of initial or subsequent 9-1-1 facilities required to maintain applicable Company service standards will be accommodated at a charge to the Carrier. It is the responsibility of the Carrier to monitor circuits for the purpose of determining network traffic volumes and of failures as prescribed in applicable agreements or by law.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The charges for W-ENSA Service do not include the inspection or monitoring of the carrier's facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The Carrier shall be responsible for making such operational tests as, in the judgment of the carrier, are required to determine whether the facility is functioning properly for its use. The carrier shall promptly notify the Company in the event that their facilities are not functioning properly.

Notwithstanding anything to the contrary contained herein, the Company's liability to the requesting Carrier and any third person shall be limited to the maximum extent permitted by Applicable Law. Under no circumstances shall the Company incur any liability, direct or indirect, to any person on whose behalf a 9-1-1 call is made. The Company will not be liable to the Carrier or its customers, for any failure with respect to the completion of emergency calls made to an Operator.

If applicable, the 9-1-1 calling party forfeits the privacy afforded by Non-Public, Non-Address, Non-List, or private list Service to the extent that the name, telephone number, address and language, medical, and disability information associated with the originating station location are furnished to the PSAP.

The Carrier is responsible for provision of Universal Emergency Number 9-1-1 Telecommunications Service in accordance with the terms and conditions as prescribed in the Company's tariffs, applicable laws and state regulations.

The Carrier shall be responsible for the payment of all charges billed by the Company for the Provision of W-ENSA as prescribed in this tariff, by law, and/or any applicable agreement with the Carrier. The Company shall not be liable for disconnection for nonpayment of applicable charges, resulting from the Carrier's provision of Universal Emergency Number 9-1-1 Telecommunications Service.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

- 4. Features
 - a. 9-1-1 Selective Routing Switch Administration: Establishment and maintenance of control tables within designated 9-1-1 Selective Routing switches to support interconnection and call processing.
 - b. ANI/ALI/SR: 9-1-1 call transport delivery of ANI or pANI, ALI and selective routing to an authorized PSAP.
 - c. W-ENSA Phase I Service Establishment: All activities required for Company personnel to plan, design and establish 9-1-1 service from a Mobile Switching Center (MSC) to a Telephone Company 9-1-1 Selective Routing Switch, where the call will be delivered to a PSAP (where the Company is the 9-1-1 service provider to such PSAP.) The pANI will be routed to the 9-1-1 Selective Router and the Telephone Company will route the call to the PSAP.
 - d. Database Management: 9-1-1 database provisioning to support transfer of Carrier 9-1-1 telephone number records, and associated updating, receipt verification, storage, and record transfer for Carrier correction.
 - e. ALI Database Port Connectivity: Initial data port assignment to ALI databases for termination of an analog or digital data circuit, and associated ongoing maintenance.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

5. Technical References

Carriers ordering W-ENSA are responsible for obtaining or providing facilities and equipment that are compatible with the Telephone Company's network. Wireless Carriers must meet the following interface specifications as described below.

Subject	Technical Reference
Commercial Mobile Radio Service Providers Interconnection Standards	GR-145-CORE

6. Rates and Charges

Dedicated facilities are required for the transport of 911 calls from the Carrier's serving end office or collocation point to the Company's designated 911 Selective Routing Switch. A minimum of one dedicated DS1 is required to each designated Company 911 Selective Routing Switch although not all channels may be activated. In a SS7 environment, trunking to a tandem switch may be required.

These prices include W-ENSA baseline services where the Carrier is utilizing a third party agent for the following:

Coordination of pANI loading related to the signal control point (SCP)

Traffic engineering

Development of tower cell face or PSAP coverage area

Development of technologies beyond the Cincinnati Bell Telephone Company 911 Network

If Carrier is not utilizing a third party agent for these functions, the Company's prices to perform these functions will be determined on a case- by- case basis.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements

		Nonrecurring Charge	Monthly Rate	<u>USOC</u>
1.	W-ENSA Phase I Service Establishment			
	Per Selective Routing Switch, Per 1000 Access lines/numbers	\$ 2,815.83 (Note 1)	\$ 109.77 (Note 1)	WL9SE
	Per DS1	See High Capacity S Access Tariff PUCO		
	Per Voice Grade Channel (4-Wire Only)	See Voice Grade Ser Access Tariff PUCO		
2.	Wireless Data Interface			
	Voice Grade Analog Access Circuit	See Voice Grade Ser Access Tariff PUCO		
	Digital Data Service Access Circuit, 56 Kbps	See High Capacity S Access Tariff PUCO		
3.	ANI/ALI/SR and Database Management, Per 100 pANI record, rounded up to the nearest 100	, 628.00	7.00	(Note 2)
4.	9-1-1 Selective Routing Switch Administration per NXX	195.00	15.00	WL9SR

Note 1: Rates are based on and are equivalent to the rates to establish selective routing per the Company's tariffs and/or service agreements.

Note 2: USOC NHCWD applies to the nonrecurring service establishment charge on the initial order. USOC WL9DM applies to the monthly charge and to additional ANI/ALI/SR orders.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements (Continued)

		Nonrecurring Charge	Monthly Rate	<u>USOC</u>
5.	ALI Database Port Connectivity per redundant pair	None	\$ 200.00	WL9PC
6.	Production of Electronic ASCII File	\$ 71.00	None	NHCWA
7.	Production of 3 1/2" Diskette Copy of ASCII	19.00	None	NHCWB
8.	Establish Non-Call Associated Signaling	10,000.00	None	NHCWC
9.	Establish Call-Associated Signaling	Provided and pric	Provided and priced on an individual case basis.	

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EMERGENCY NUMBER SERVICES (911 SERVICES)

B. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

b. W-ENSA Phase II Service Elements

As W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service, all required elements associated with W-ENSA Phase I utilizing p-ANI routing and cell site/cell sector location based information, must be in place before implementing Phase II. In providing W-ENSA Phase II Service, rate elements associated with W-ENSA Phase I are also applicable in addition to the following W-ENSA Phase II Service rate elements.

The following charges are applicable to PSAPs in accordance with federal law CC Docket No. 94-102 to permit delivery of Phase II service and are incurred as a result of the ALI database upgrade.

All charges are on a per 100 calls basis; hereinafter referred to as "100 Call Block." Any 100 Call Block that contains less than 100 calls will be charged the full rate for the block. All charges will be determined using the annual number of W-ENSA calls received by the PSAP.

			Per 100 Call Block
1.	Ini	tial Charge payment options (Note 1):	
	a.	One-time Initial Charge	\$92.01
	b.	Twelve (12) equal monthly payments	\$8.35
2.	An	nual Recurring Maintenance Charge (Note 2)	\$16.05

- Note 1: 2002 Call volumes are used to determine the number of 100 Call Blocks for the Initial Charge. The one-time initial charge or the first of the equal monthly payments is due upon execution of the agreement.
- Note 2: The Company will use current calling data to calculate the number of 100 Call Blocks.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

1. General

Private Switch Automatic Location Identification Service (PS/ALI) allows a Private Branch (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP).

PS/ALI is available with Primary ISDN PRI.

2. Regulations

PS/ALI is furnished subject to the availability of facilities.

Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized in the manner as if it is provided by any other serving end office in the Company's E911 system.

The emergency agency serving the area may also be involved in order to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from PS/ALI locations will be handled.

The following specifications must be met when provisioning this service:

Subscribers to PS/ALI must meet all Company specifications and requirements for the service.

The PBX switch must be able to transmit ANI using multi-frequency signals. This may require new PBX switches or the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.

The PBX switch owner/operator must supply the Company with the initial telephone number-toaddress data as well as periodic updates.

The PBX switch must employ Direct Inward Dial (DID) numbers.

It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such system.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

The PBX switch owner/operator must install or dedicate a minimum of two private E911 local channels, lines or trunks with the following specifications:

This voice grade local channel provides for a communications path between the demarcation point at the customer premises and the serving wire center of that premises.

The PBX owner/operator is responsible for determining that their equipment is compatible with this local channel.

Supervision on the PS/ALI local channels will be loop reverse battery. The battery source is located in the Company's serving wire center and will be a nominal -48V (-42.75 to -56.5V dc).

The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's serving wire center will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink.

Additional regulations may be applicable as described in other sections of the Company's tariffs or service agreements.

Specific network interfaces may be required.

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for PS/ALI. The provision of PS/ALI service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

The rates charged for PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational test as, in the judgment of the customer, as required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

The Company's entire liability to any person for the interruption of failure of PS/ALI shall be limited to the terms set forth in this section, other sections of this tariff, and the Company's service agreements. The Company shall neither be liable for damages resulting from or in connection with its provision of PS/ALI to any customer subscribing to PS/ALI or any person assessing or using PS/ALI, and nor shall the Company be liable for its provision of any telephone number, address, or name to any entity providing 911 service or to a public safety answering point, unless the Company acted with malicious purpose or in a manner exhibiting wanton and willful disregard of safety or property in providing such services.

Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right or privacy or any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of PS/ALI features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties assessing 911 services using PS/ALI hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

When an order for PS/ALI and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part, the customer may be required to reimburse the Company. However, such reimbursements to the Company are not to exceed charges which would apply if the work involved in complying with the request had been completed.

When the use of service or facilities furnished by the Company is interrupted due to any cause other then the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the monthly charges involved will be allowed as covered by this tariff and/or the Company's service agreements.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

2. Regulations (Continued)

In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the service.

For Risk Management purposes the Company strongly recommends that all DID and DID type numbers assigned to the PS/ALI service subscriber be listed in the 911 Database. If the Customer does not include all their numbers in the 911 Database the Customer's PBX must block the number from entering the 911 network as the point of origination of a 911 call. If a number not included in the 911 Database appears in the Company's 911 system as the point of origination of a 911 call, the Customer will be billed for the time and material used by the Company to investigate the call.

PS/ALI may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber.

When the PBX owner/operator moves service, nonrecurring charges apply as are appropriate.

PS/ALI is offered on a month to month basis at the rates and charges indicated in this section.

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EMERGENCY NUMBER SERVICES (911 SERVICES)

C. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

3. Rates and Charges

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	USOC
To Activate Service and Provide Access to 911 with Secure ID Card, Per Arrangement, Per Customer	\$ 1975.00	N/A	PSOPS
Record Entry and Maintenance Service, Per Telephone/DID Number and/or pANI record added to 911 Database. (See Note)	N/A	\$ 0.12	PSOEP

Note: The Customer will be billed on an individual-case-basis for the time of Company personnel, facilities and materials expended to investigate 911 calls that appear in the 911 System as calls originating from numbers assigned to the Customer but not included in the 911 Database, as described in this section.

The subscriber to PS/ALI Service must also subscribe to a minimum of 2 lines, trunks or channels that are dedicated to carrying 911 calls only. These lines, trunks or channel may only be used to route calls to the 911 network. The lines, trunks or channels are to be billed at the normal tariff rate and ordered with the standard USOC for such service.

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PUBLIC TELEPHONE SERVICE

A. SERVICE DESCRIPTION

Public Telephone Service is an exchange line provided to Payphone Providers for use with customer-provided coin operated telephone equipment (payphone instruments that accept coins), customer-provided coinless telephone equipment, and inmate service telephone instruments that provide restricted calling service at penal institutions and other institutions of confinement.

The Customer for Public Telephone Service is the individual or organization who subscribes to the Public Telephone Service access line. Any party wishing to provide payphone services and purchase Public Telephone Service must be properly registered with the State of Ohio.

Public Telephone Service is provisioned either for use with smart sets or dumb sets. The Customer must specify to the Company which option it is choosing at the time of the placement of the initial order.

Public Telephone Service Lines include the following features at no additional charge:

Billed Number Screening Service Originating Line Number Screening Service Touch Tone Capability

Toll restriction is not provided with Public Telephone Service.

Public Telephone Service does not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 1.

Directory listings are not provided with Public Telephone Service.

Other service options normally provided are available at normal nonresidence charges where such services are technically feasible.

Telephone instruments and service enhancing facilities are furnished by the Payphone Providers.

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PUBLIC TELEPHONE SERVICE

B. REGULATIONS

Public Telephone Service is provided for use with customer-provided coin operated or coinless telephone equipment and inmate service telephone instruments. Any use by occupants of the premises in which the telephone is located is considered incidental.

The Customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with Public Telephone Service.

The Public Telephone Service Customer will be charged for Directory Assistance (DA) and Operator Service calls made over the Public Telephone Service lines to which the Customer subscribes, at the rates shown in Section 9 of this tariff.

The Customer will be responsible for payment of a Maintenance of Service Charge as specified in Section 5 of this tariff for visits by a Company employee to the service location when a service difficulty or trouble report results from customer-provided equipment or facilities.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Customer-Provided Public Telephone Service instruments are not required to receive incoming calls.

Public Telephone Service cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for Public Telephone Service in a given exchange is the local calling area specified in Section 3 of this tariff for that exchange. Community Connection Service usage charges do not apply in addition to the monthly rates for Public Telephone Service.

The Public Service Customer must provide service in compliance with all state and/or federal rules and/or regulations regarding public telephone service, alternative operator services, or any other services provided to the end user of the Provider's payphone service. Failure to comply with this tariff, related Commission Opinions and Orders, or any related rule approved by this Commission or the FCC shall be grounds for disconnection. Disconnection procedures shall be in compliance with the Commission's rules regarding disconnection of public service lines.

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PUBLIC TELEPHONE SERVICE

C. RATES AND CHARGES

1. Recurring Charges

]	Monthly Ra	te
a.	Das	phone Line for Smart Sets*	Band 1	<u>Band 2</u>	Band 3
a.	гау	phone Line for Smart Sets			
	1.	Unrestricted, Two-Way Message Rate Service, (Note 1)	\$ 45.00	\$ 47.00	\$ 49.00
	2.	Unrestricted, Two-Way Message Rate Inmate Service, (Note 2)	31.00	33.00	35.00
b.	Рау	phone Line for Dumb Sets*			
	1.	Restricted, Two-Way Message Rate Service, Allows 0+, 0-, 1+, 01+ and 011+ dialing, Blocks 1+900. (Note 1)	48.00	50.00	52.00
	2.	Restricted, One-Way Message Rate Service, Allows 0+, 0-, 1+, 01+ and 011+ dialing, Blocks 1+900. (Note 1)	48.00	50.00	52.00
	3.	Restricted, One-Way Message Rate Inmate Service, Allows 0+ dialing only, Blocks 1+800 and 1+900. (Note 2)	34.00	36.00	38.00
	4.	Restricted, One-Way (outgoing) Message Rate Service, Allows 0+ and 0- dialing only. (Note 2)	34.00	36.00	38.00
No	te 1:	Monthly rate allows for 600 local calls, each additional local cal	l is \$.08.		
No	te 2:	Monthly rate includes no local calls, each additional local call is	\$.25 .		
Nonrecurring Charges					
а.	Est	ablishment of Public Telephone Service, per Line:	\$ 49.75		

- b. Change Public Telephone Service Options, per Line (See Note): 20.00
 - Note: Charge applies to changes between smart and dumb phones, changes between local calling allowances, and changes between dumb phone service restrictions. All changes in options apply to the entire month and where possible will be effective with the next bill cycle for the customer.

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2.

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PROMOTIONS - GENERAL

The Company may from time to time engage in special promotional service offerings of limited duration, in order to attract new customers, retain customers or increase customer awareness of its services. Waiver or reduction of the billing element(s) associated with the special promotional service offerings will be provided from time to time for a limited period. All tariffed and/or regulated services offered by the Company are subject to waiver or reduction of rates as part of a promotional offering. Any individual element or all the elements may be waived or reduced.

Promotional offerings shall become effective upon the date of filing. The Company may elect to discontinue a promotion before the end of the planned promotional period. In the event that the Company elects to close a promotional offering, all existing obligations to customers previously enrolled in the promotion shall be honored.

Issued: April 2, 2008

D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

CINCINNATI BELL TELEPHONE COMPANY LLC

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Section 19.1 Original Page 1

PROMOTIONS – RESIDENCE

A. INDEX - CURRENT PROMOTIONS

Subject	Page
Complete Connections - Waive nonrecurring charges - September 26, 1999 – June 30, 2008	3
 Winback - Flat Rate Access Line Service and Two Custom Calling Services Customers who call to discontinue their local service with CBT but agree to keep their service and subscribe to Flat Rate Access Line Service and any two Custom Calling features. Discounted monthly rate of \$21.95 for the Rate Access Line service and any two Custom Calling features for 12 months. January 4, 2007 – June 30, 2008 	3.1
 Home Phone Pak 2 with Unlimited Long Distance Residence customers are new subscribers to Home Phone Pak 2 Service with Unlimited Long Distance Waive Home Phone Pak 2 recurring charge for the first month January 10, 2007 – June 30, 2008 	3.2
 Access Line Service, Custom Calling Services, Complete Connections Service, Customers who become new subscribers, move and subscribe, or upgrade. Waiver of the monthly charge for the first month. February 1, 2007 - June 30, 2008 	3.3
 Additional Access Line Service New or existing subscribers (including customer moves) of a primary access line, Complete Connections Service or Home Phone Pak 2 Service. Receive a discounted \$10 monthly rate on the additional access line service for the first twelve months. Receive a waiver of the nonrecurring charge associated with the additional access line service. July 18, 2007 – June 30, 2008 	3.4
 Flat Rate Access Line Service Customers who discontinued their local service with CBT to go to a competitor and are returning to CBT to subscribe to the flat rate access line. \$15 monthly rate for the primary flat rate access line service for the first 12 months. February 8, 2008 - June 30, 2008 	3.5

Issued: April 2, 2008

D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

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Page

3.6

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PROMOTIONS – RESIDENCE

A. INDEX - CURRENT PROMOTIONS (Continued)

Subject

Flat Rate Access Line Service

- New customers who subscribe to the flat rate access line online at cincinnatibell.com.
- Customers are provided with a thirty (30) day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify CBT of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the flat rate access line, if a nonrecurring charge was incurred.
- March 8, 2008 June 30, 2008

Home Phone Pak 2 with Unlimited Long Distance Service HomePak Lite with Long Distance Service

- New subscribers to Home Phone Pak 2 with Unlimited Long Distance Service or HomePak Lite with Long Distance Service.
- Eligible to receive a \$50 mail-in rebate for the bundled service subscribed to.
- Must subscribe to the bundled service continuously for at least 90 days to be eligible for the rebate offer.
- Order for the service must be placed by June 30, 2008 and activated by July 15, 2008.
- Limit one rebate per address.
- Rebate request form must be postmarked by September 30, 2008.
- March 30, 2008 June 30, 2008

Home Phone Pak 2 with Unlimited Long Distance Service

3.8

- New subscribers or existing subscribers of Home Phone Pak 2 with Unlimited Long Distance Service who indicate they are planning to discontinue their local service with CBT and go to a competitor.
- Receive a \$5 discount on the Home Phone Pak 2 with Unlimited Long Distance Service monthly recurring charge for the first twelve months.
- April 1, 2008 June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 2

PROMOTIONS - RESIDENCE

B. INDEX - ALL PROMOTIONS

Subject	Page
Complete Connections - Waive nonrecurring charges	3
- September 26, 1999 – December 31, 1999	
- Extended through June 30, 2008	
 Winback - Flat Rate Access Line Service and Two Custom Calling Services Customers who call to discontinue their local service with CBT but agr service and subscribe to Flat Rate Access Line Service and any two Cu features. 	ee to keep their
Discounted monthly rate of \$21.95 for the Rate Access Line service and any	y two
 Custom Calling features for 12 months. January 4, 2007 – June 30, 2008 	
Home Phone Pak 2 with Unlimited Long Distance	3.2
 Residence customers are new subscribers to Home Phone Pak 2 Service Unlimited Long Distance 	e with
- Waive Home Phone Pak 2 recurring charge for the first month	
- January 10, 2007 – June 30, 2008	
Access Line Service,	3.3
Custom Calling Services, Complete Connections Service,	
 Customers who become new subscribers, move and subscribe, or upgra 	de.
- Waiver of the monthly charge for the first month.	
- February 1, 2007 – June 30, 2008	
Additional Access Line Service	3.4
 New or existing subscribers (including customer moves) of a primary a Complete Connections Service or Home Phone Pak 2 Service. 	ccess line,
 Receive a discounted \$10 monthly rate on the additional access line set twelve months. 	vice for the first
 Receive a waiver of the nonrecurring charge associated with the addition service. 	onal access line
- July 18, 2007 – June 30, 2008	
Flat Rate Access Line Service	3.5
 Customers who discontinued their local service with CBT to go to a coreturning to CBT to subscribe to the flat rate access line. 	-
 \$15 monthly rate for the primary flat rate access line service for the first February 8, 2008 - June 30, 2008 	st 12 months.

Issued: April 2, 2008

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D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

CINCINNATI BELL TELEPHONE COMPANY LLC

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PROMOTIONS - RESIDENCE

B. INDEX - ALL PROMOTIONS (Continued)

Subject

Flat Rate Access Line Service

- New customers who subscribe to the flat rate access line online at cincinnatibell.com.
- Customers are provided with a thirty (30) day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify CBT of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the flat rate access line, if a nonrecurring charge was incurred.
- March 8, 2008 June 30, 2008

Home Phone Pak 2 with Unlimited Long Distance Service

HomePak Lite with Long Distance Service

- New subscribers to Home Phone Pak 2 with Unlimited Long Distance Service or HomePak Lite with Long Distance Service.
- Eligible to receive a \$50 mail-in rebate for the bundled service subscribed to.
- Must subscribe to the bundled service continuously for at least 90 days to be eligible for the rebate offer.
- Order for the service must be placed by June 30, 2008 and activated by July 15, 2008.
- Limit one rebate per address.
- Rebate request form must be postmarked by September 30, 2008.
- March 30, 2008 June 30, 2008

Home Phone Pak 2 with Unlimited Long Distance Service

- New subscribers or existing subscribers of Home Phone Pak 2 with Unlimited Long Distance Service who indicate they are planning to discontinue their local service with CBT and go to a competitor.
- Receive a \$5 discount on the Home Phone Pak 2 with Unlimited Long Distance Service monthly recurring charge for the first twelve months.
- April 1, 2008 June 30, 2008

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<u>Page</u> 3.6

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS

Complete Connections Service - Section 6, Page 7

a. Promotional Offer - Nonrecurring Charge

All residential customers, who meet the terms listed below and are new subscribers to the Complete Connections Service during the period shown below, will receive a waiver of the nonrecurring charge.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period which orders must be placed

Beginning Date:September 26, 1999Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.1

PROMOTIONS – RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Flat Rate Access Line- Section 3, Pages 29, 33 & 37 Custom Calling Services - Section 7, Pages 20- 27

a. Promotional Offer - Recurring Charge

Residence customers who call to discontinue their local service with CBT but agree to keep their CBT service and subscribe to Flat Rate Access Line Service and any two Custom Calling features will receive a discounted monthly rate of \$21.95 for the Rate Access Line service and any two Custom Calling features for 12 months.

This promotion cannot be offered in conjunction with any other residence flat rate access line and Custom Calling features promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:January 4, 2007Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.2

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Home Phone Pak 2 with Unlimited Long Distance Service - Section 6, Page 8.

a. Promotional Offer - Recurring Charge

For residence customers who are new subscribers to Residence Home Phone Pak 2 with Unlimited Long Distance Service during the promotion period.

Receive a waiver of the recurring charge associated with Residence Home Phone Pak 2 with Unlimited Long Distance Service for the first month.

This promotion cannot be offered in conjunction with other Home Phone Pak 2 with Unlimited Long Distance Service promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:January 10, 2007Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.3

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Residence Access Line – Section 3, Pages 29, 33 & 37 Custom Calling Services – Section 7, Pages 20- 27 Complete Connections Service – Section 6, Page 8

a. Promotional Offer - Recurring Charge

This promotion is for residence customers who become new subscribers to, move and subscribe to, or upgrade to any of the above services.

Customers will receive a waiver of the first month's recurring charge for any of above services.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:February 1, 2007Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.4

PROMOTIONS – RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Additional Access Line Service - Section 3, Pages 29, 33 & 37

a. Promotional Offer - Recurring & Nonrecurring Charges

New or existing subscribers (including customer moves) of a primary access line, Complete Connections Service or Home Phone Pak 2 Service who order an additional access line(s) will receive a discounted \$10 monthly rate associated with the additional access line(s) for the first 12 months and a waiver of the nonrecurring charge associated with the additional access line(s).

This promotion <u>cannot</u> be offered in conjunction with other additional access line service promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:July 18, 2007Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.5

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Flat Rate Access Line Service - Section 3, Pages 29, 33 & 37.

a. Promotional Offer - Recurring Charge

Customers who discontinued their local service with CBT to go to a competitor and are returning to CBT to subscribe to the flat rate access line service will receive a \$15 monthly rate for the primary flat rate access line for the first 12 months.

This promotion <u>cannot</u> be offered in conjunction with other access line service promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date: February 8, 2008 Ending Date: June 30, 2008

Issued: April 2, 2008

D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.6

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Flat Rate Access Line Service - Section 3, Pages 29, 33 & 37

- a. Promotional Offer Recurring Charge
 - New customers who subscribe to the flat rate access line service online at cincinnatibell.com will be provided with a thirty (30) day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service.
 - The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days.
 - To receive the credit, the customer must notify CBT of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed.
 - Customers will also be credited for the nonrecurring charge associated with the flat rate access line, if a nonrecurring charge was incurred.
 - This promotion can be offered in conjunction with other access line service promotions.
- b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:	March 8, 2008
Ending Date:	June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.7

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Home Phone Pak 2 with Unlimited Long Distance Service – Section 6, Page 8 HomePak Lite with Long Distance Service – Section 6, Page 8

a. Promotional Offer - \$50 Rebate

New subscribers to Home Phone Pak 2 with Unlimited Long Distance Service or HomePak Lite with Long Distance Service will be eligible to receive a \$50 mail-in rebate for the bundled service. The customer is required to keep the bundled service continuously for at least 90 days to be eligible for the rebate offer.

The bundled service must be ordered by June 30, 2008 and activated by July 15, 2008. There is a limit of one rebate per address. The rebate request form must be filled out completely and postmarked by September 30, 2008.

This promotion <u>cannot</u> be offered in conjunction with other Home Phone Pak 2 with Unlimited Long Distance Service or HomePak Lite with Long Distance Service promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:	March 30, 2008
Ending Date:	June 30, 2008

Issued: April 2, 2008

D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.1 Original Page 3.8

PROMOTIONS - RESIDENCE

C. PROMOTIONAL OFFERINGS (Continued)

Home Phone Pak 2 with Unlimited Long Distance Service-Section 6, Page 8.

a. Promotional Offer - Recurring Charge

New subscribers or existing subscribers of Home Phone Pak 2 with Unlimited Long Distance Service who express they are planning to discontinue their local service with CBT and go to a competitor will receive a \$5 discount on Home Phone Pak 2 with Unlimited Long Distance Service monthly recurring charge for the first 12 months.

This promotion <u>cannot</u> be offered in conjunction with other Home Phone Pak 2 with Unlimited Long Distance Service promotions.

b. Market Area Exchange Targeted By Special Promotion

All exchange areas served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date:	April 1, 2008
Ending Date:	June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 1

PROMOTIONS - BUSINESS

A. INDEX - CURRENT PROMOTIONS

Subject	<u>Page</u>
 Winback - Access Line Service Waive nonrecurring charges June 12, 2000 - June 30, 2008 	3
 Winback Promotion –Business Access Services Discount on monthly rate for life of contract Waive 3 months when 24-month contract signed Waive 5 months when 36-month contract signed July 2, 2004 – June 30, 2008 	3.1
 Business Access Line Service Discount on monthly rate for customer signing a 12, 24 or 36-month contract February 1, 2005 - June 30, 2008 	3.2
 Winback Promotion - Business Access Lines Customer calls to disconnect service but decides to subscribe to CBT's Business Access Line Service Discount on monthly rate if contract signed Waive 1 month on MTM or 12-month contract 	3.3
 Waive 2 months on 24-month contract Waive 3 months on 36-month contract 	

- April 2, 2007 – June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 2

PROMOTIONS - BUSINESS

B. INDEX - ALL PROMOTIONS

Subject	Page Page
 Winback - Access Line Service Waive nonrecurring charges June 12, 2000 - June 30, 2008 	3
 Winback Promotion -Business Access Services Discount on monthly rate for life of contract Waive 3 months when 24-month contract signed Waive 5 months when 36-month contract signed July 2, 2004 - June 30, 2008 	3.1
 Business Access Line Service Discount on monthly rate for customer signing a 12, 24 or 36-month contract February 1, 2005 – June 30, 2008 	3.2
 Winback Promotion - Business Access Lines Customer calls to disconnect service but decides to subscribe to CBT's Business Access Line Service Discount on monthly rate if contract signed Waive 1 month on MTM or 12-month contract Waive 2 months on 24-month contract Waive 2 months on 24-month contract 	3.3
- Waive 3 months on 36-month contract	

- April 2, 2007 – June 30, 2008

Issued: April 2, 2008

Effective: April 2, 2008 In accordance with Case No. 08-368-ATA, issued by the Public Utilities Commission of Ohio March 28, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 3

PROMOTIONS - BUSINESS

C. PROMOTIONAL OFFERINGS

Winback Access Line - Section 3, Pages 31, 35 & 39.

- a. Promotional Offer Nonrecurring Charge
 - 1. CBT will be conducting a Winback promotion for business customers who have discontinued all or part of their telephone service with CBT for the purpose of establishing service with another local exchange company, and who now wish to return to Cincinnati Bell Telephone or who have received a competitive offer from another telecommunications company. These business customers will receive a waiver of the nonrecurring charges associated with any of the services listed below, which are established or reestablished at the time of the winback.

Establishment of Access Line (Section 3 Flat Rate Business Line (Section 3

- 2. The maximum amount of nonrecurring charges that may be waived as a result of this promotion is \$3,000.
- 3. Waiver of the nonrecurring charges are to only be in connection with services established or reestablished upon the initial return to CBT.
- 4. Business customers are not eligible for this promotion after their initial return to CBT for which the waiver(s) have already been provided.
- b. Market Area Exchange Targeted by Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company LLC

c. Promotional Period in which orders must be placed

Beginning Date:June 12, 2000Ending Date:June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 3.1

PROMOTIONS - BUSINESS

C. PROMOTIONAL OFFERINGS (Continued)

Access Line Service - Section 3, Pages 31, 35 & 39.

- a. Promotional Offer Recurring Charge
 - 1. This promotion is for business customers who have discontinued their local telephone service with CBT, established local telephone service with another company and now wish to return to Cincinnati Bell Telephone or have received a competitive offer from another company.
 - 2. Eligible customers, as described above, will receive a discount on the monthly rates associated with the Access Line Service, for the life of the contract. The customer will be required to sign a contract and early termination charge language will be included in all contracts.

Recurring, monthly charges will be waived for the first 3 months if a 2-year contract is purchased and for the first 5 months if a 3-year contract is purchased.

3. The discounted rates are as follows:

Services	1 Yr Contract	2 Yr Contract	3 Yr Contract
Access Line	\$39.00	\$37.00	\$35.00

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date:	July 2, 2004
Ending Date:	June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 3.2

PROMOTIONS - BUSINESS

C. PROMOTIONAL OFFERINGS (Continued)

Business Access Line Service – Section 3, Pages 31, 35 & 39.

- a. Promotional Offer Recurring Charge
 - 1. This promotion is for business customers who subscribe to business access line service during the promotional period and who are willing to sign a 12, 24 or 36-month contract.
 - 2. Eligible customers, as described above, will receive a discount on the monthly rate of each access line that is subscribed to during the promotional period. The following are the promotional, monthly rates that will apply across all rate bands:

12-month contract	\$43.99
24-month contract	\$41.99
36-month contract	\$39.99

- 3. Early contract termination liability will be included in the contract. When the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate, per the regulations found in the Variable Term Payment Plan section of this tariff.
- b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date:	February 1, 2005
Ending Date:	June 30, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 19.2 Original Page 3.3

PROMOTIONS - BUSINESS

C. PROMOTIONAL OFFERINGS (Continued)

Business Access Line Service – Section 3, Pages 31, 35 & 39.

- a. Promotional Offer Recurring Charge
 - 1. This promotion is for business customers who call to disconnect their CBT service but decide to keep the service and subscribe to CBT's business access line service.
 - 2. Eligible customers, as described above, will receive a discount on the monthly rates associated with Business Access Line Service if a 12, 24 or 36-month contract is signed and will also receive a waiver of 1 month, 2 months or 3 months of the monthly service fee for the Business Access Line service, dependent on the length of the contract.

Eligible customers subscribing to the business access line service, but not signing a contract will receive a waiver of 1 month of the monthly service fee associated with the Business Access Line Service.

The monthly service fee for Business Access Line Service does not include surcharges and taxes that are associated with the access line.

Early contract termination liability will be included in the contract. Also, when the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate.

3. The discounted rates are as follows:

	Access Line Rate	# of Months Waived
Month-to-Month	Tariff Rate	1
12 Months	\$39.00	1
24 Months	\$37.00	2
36 Months	\$35.00	3

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

 Promotional Period in which orders must be placed Beginning Date: April 2, 2007 Ending Date: June 30, 2008

Issued: April 2, 2008

D. Scott Ringo, Jr., Assistant Secretary Cincinnati Bell Telephone Company LLC Effective: April 2, 2008 In accordance with Case No. 08-368-ATA, issued by the Public Utilities Commission of Ohio March 28, 2008

EXHIBIT C

SUMMARY OF TARIFF REVISIONS AND

MATRIX OF CHANGES

Cincinnati Bell Telephone Company (CBT) LLC is making this filing to de-tariff certain nonresidential Tier 1 non-core and Tier 2 services per the Commission's Implementation Order in Case No. 06-1345-TP-ORD. Per this order the Company is removing nonresidential Tier 2 services from its local service tariffs. Also with this filing CBT is removing the nonresidential Tier 1 Non-Core services that per BLES alt reg have Tier 2 pricing flexibility. A description of these newly detariffed services and the associated rates and terms can now be found in documents called "service agreements" which can be accessed on Cincinnati Bell's website as outlined in Exhibit D. As a result of the removal of these services and associated regulations, CBT is issuing one new tariff that will replace five tariffs currently on file with the Commission. The tariffs being replaced are PUCO No. 2 - Master Tariff Index, PUCO No. 8 – General Exchange Tariff, PUCO No. 3 – Exchange Rate Tariff, PUCO No. 7 – Message Telecommunications Service Tariff and PUCO No. 2 – Wide Area Telecommunications Service Tariff

CBT has compiled a matrix that is part of Exhibit C that provides detail on where services were located in the old tariffs and where they can now be found either in the new tariff or in a service agreement located on Cincinnati Bell's website.

All nonresidential customers received at least a 15-day notice via first class mail that the terms and conditions of certain telecommunication services would no longer be on file with the Public Utility Commission. A copy of the letter can be found in Exhibit E.

	Current Tariff	Proposed Tariff	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section Title	Section Title	Notes
GET	Preface	Introduction	Application of Agreement	Tariff removes references to Tier 1 Non-core July 2006 rate cap because it is no longer in effect.
				Tartiff Index incorporates all remaining CBT tariffs so Master Tartiff Index is replaced in its entirety by this section. Tartiff index does not include detariffed services.
				Tier classification list in the Exchange Services Tariff is limited only to services included in the tariff.
GET 1	Explanation of Terms	1 Definitions	1 Definitions	Removed definitions for obsolete services including message rate service, joint user service, and mobile service.

	Current Tariff		Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section	Title	Section Title		Notes
GET 2	General Regulations	8	Regulations	8	Regulations	Removed message rate service, joint user, local usage allowance, and mobile (precursor to cellular) references because CBT no longer provides these services. Removed residence type of service change which was superceded by MTSS Welcome Letter requirements. Removed language related to deregulated inside wire. Removed Communications Impaired language because it is covered in definitions and service sections, as appropriate.
<u></u>						Incorporated Initial Period and Termination of Service section.
		ູ ເກ	Miscellaneous Local Services and Charges			Moved Maintenance of Service, Restoral of (Suspended) Service, Return Check Charge, Late Payment Fee, and Local Service Freeze to this section.
				<u>ن</u>	5 Miscellaneous Local Services	Miscellaneous Local Services Moved Maintenance of Service, and Charges Restoral of (Suspended) Service, and Public Announcement Service to this section.

	Current Tariff		Proposed Tariff	Nonres Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section	Title	Section	Title	Notes
GET 3	Combination Basic Exchange Service					Eliminated - Obsolete service with no customers.
GET 4	Connection with Certain Customer-Owned Service			Ð	Miscellaneous Local Services Added to Miscellaneous Local and Charges Public Announcement Service	Added to Miscellaneous Local Services and Charges Section as Public Announcement Service
GET 5	Construction	13		13	Construction	
GET 6	Directory Listings	æ	Directory Listings	œ	Directory Listings	Eliminated Secretarial Listings and OLLI - Obsolete services with no customers.
GET 7	Discounts	۰ د	Miscellaneous Local Services and Charges	Ś	Miscellaneous Local Services I and Charges	Miscellaneous Local Services Moved government, school, and and Charges employee discounts to Miscellaneous Local Services and Charges section.
				25	Broadband Connect	Moved Broadband Connect discount to Broadband Connect section.
GET 8	Call Blocking	5	Residential Call Blocking	5	Call Blocking	Sponsor Requested Call Blocking remains in the tariff to explain its possible application to a residence line. Rates for Sponsor Requested Call Blocking are detariffed.

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	Current Tariff	Proposed Tariff	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section Title	Section Title	Notes
GET 9	Foreign Exchange Service and Foreign Central Office Service			Eliminated - FX not provided under this tariff since 1997. FX is provided as combination of local exchange service and access services. FCO is obsolete service with no customers
GET 10	Reserved			
GET 11	Initial Service Periods and Termination of Service	2 Regulations	2 Regulations	Moved to Regulations Section.
GET 12	Joint User Service			Eliminated - Obsolete service with no customers.
GET 13	Channel Services			Eliminated - All Services provided pursuant to Access Tariffs since 1997.

	Current Tariff		Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section	Title	Section	Title	Notes
GET 14	Miscellaneous and Supplemental Equipment and Services		Local Exchange Services	en j	Local Exchange Services	Moved Seven Mile Calling Plan to Local Exchange Services section.
		Ω	Miscellaneous Local Services and Charges	ъ	Miscellaneous Local Services and Charges	Miscellaneous Local Services Moved Dual Service, Remote Call Forwarding and Billed Number Screening to Miscellaneous Local Services and Charges section. Eliminated Network Interface Jacks which are part of deregulated inside wire. Eliminated Originating Line Number Screening which is an obsolete service with no customers.
				ß	Miscellaneous Local Services and Charges	Miscellaneous Local Services Moved Make Busy, Break Hunt, and Charges Network Diagnostic Service, and Selective Class of Call Screening to Miscellaneous Local Services and Charges section.
GET 15	Private Branch Exchange Service			σ	Local Exchange Services	Moved Direct Inward Dialing (DID) and Night, Sunday, Holiday Service to Local Exchange Services section. Eliminated secretarial switchboards and AUTOTAS which are both obsolete, discontinued systems with no customers.

	Current Tariff		Proposed Tariff	Nonresidence Service Agreement - Local Telephone Service	greement - irvice	
Section	Title	Section	Title	Section Title		Notes
GET 16	ss Lines	18	Public Telephone Servica			Removed all requirements that repeated old MTSS or other rules regarding payphone services. Added language requiring Customer to be in compliance with any applicable regulations.
GET 17	, ,	4	Lifeline Services			Incorporated Lifeline Assistance (CBT's grandfathered federal plan) into CBT Lifeline Residential Rate Program language.
GET 18						Eliminated - Obsolete service with no customers.
GET 19	Suspension of Service	ю	Miscellaneous Local Services and Charges			Moved Suspension of Service (Vacation Service) to Miscellaneous Local Services and Charges section.
GET 20	unications iority System	14	Telecommunications Service Priority System	14 Telecommunications Service Priority System	ons Service	
GET 21	Reserved					
GET 22	Reserved					
GET 23	Reserved					

	Current Tariff		Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Tttle	Section	Title	Section Title	Title	Notes
GET 24	Cellular and Paging Interconnection Charges					Eliminated - Obsolete service with no customers.
GET 25	Custom Calling Service	2	Custom Calling Service	~	Custom Calling Service	Combined Custom calling and Custom Calling PLUS into one section in the Exchange Services Tariff. Consolidated terms and conditions before individual service descriptions. Deleted Call Manger Discounts because service eliminated. (See GET 42.)
GET 26	Intercept Services	10	Residential Intercept Services	10	Intercept Services	
GET 27	Operator Services	o	Operator Services	o	Operator Services	Merged Call Completion into Local Directory Assistance because Call Completion is provided as part of Local DA with no extra charge. 'Removed Local Conference Service - Obsolete service
GET 28	Toli Restriction	1	Residential Toll Restriction	7	Toll Restriction	

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	Current Tariff		Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section	Title	Section Title		Notes
GET 29	Variable Term Payment Plan			4	Variable Term Payment Plan	Variable Term Payment Plan General Variable Term Payment Plan (VTPP) language from other sections (Centrex, Prime Advantage, Trunk Advantage, LAN Advantage, Business Service Packages, Disaster Redirect, Single Number Routing, and Abbreviated Dialing) consolidated into this section to create master terms and conditions for VTPP. Service specific VTPP language remains in the individual sections.
GET 30	Optional Central Office Services and Features			<u>م</u>	Miscellaneous Local Services and Charges	Miscellaneous Local Services General Variable Term Payment Plan and Charges (VTPP) language moved to VTPP section.
GET 31	Reserved					
GET 32	Enhanced Universal Emergency Number Service (E911)	17	Enhanced Universal Emergency Number Service (E911)			911 charge to customers consolidated into single rate because rates do not vary.
GET 33	Centrex 90					Eliminated - Obsolete service with no customers.

	Current Tariff		Proposed Tariff	Nonres Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section Title	Title	Section Title	Title	Notes
GET 34	Centrex 2000			15	Centrex	General Variable Term Payment Plan (VTPP) language moved to VTPP section.
GET 35	Custom Calling PLUS Services	2	Custom Calling Service	~	Custom Calling Service	Combined Custom calling and Custom Calling PLUS into one section in the Exchange Services Tariff. Consolidated terms and conditions before individual service descriptions. Added Call Manager/Business Manager from Package Service discount Plan section. Deleted Call Manger discounts for added features because service grandfathered an no customers with these discounts.
GET 36	Public Packet Switched Network Service			24	Public Packet Switched Network Service	
GET 37	LAN Advantage			9	LAN Advantage	General Variable Term Payment Plan (VTPP) language moved to VTPP section.
GET 38	Reserved					
GET 39	Broadband Connect Service			25	Broadband Connect Service	

	Current Tariff		Proposed Tariff	Nonres Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section	Title	Section Title	Title	Notes
GET 40	Disaster Redirect Service			22	Disaster Redirect Service	General Variable Term Payment Plan (VTPP) language moved to VTPP section.
GET 41	Single Number Routing			21	Single Number Routing	General Variable Term Payment Plan (VTPP) language moved to VTPP section.
GET 42	Package Service Discount Plan	2	Custom Calling Service	2	Custom Calling Service	Moved Call Manger/Business Manager packages to Custom Calling Service section.
GET 43	AIN Design Center Elements	<u>م</u>	Miscellaneous Local Services and Charges	w	Miscellaneous Local Services Only service in this section is and Charges Selective Call Acceptance wf moved to the Miscellaneous Services and Charges section	Orily service in this section is Selective Call Acceptance which was moved to the Miscellaneous Local Services and Charges section.
GET 44	Reserved	1 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8		0 0 1 1 1 1		
GET 45	Complete Connections Service	ω	Residential Local Service Bundles	ø	Nonresidence Local Service Bundles	Complete Connections residence second line pricing clarified to note applicability to multiple bundles and to be consistent with section title change from Complete Connections to Local Service Bundles.
GET 46	GET 46 Call Forwarding Deluxe			ю	Local Exchange Services	Moved with DID service in Local Exchange Services section.

	Current Tariff	<u>م</u>	Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section Ti	Title	Section Title		Notes
GET 47	Reserved	/ / / / / / / / / /				
GET 48	Cash Back Program for Business Customers					Eliminated - Obsolete program with no customers.
GET 49	Abbreviated Dialing	L L J J L J		23	Abbreviated Dialing	General Variable Term Payment Plan (VTPP) language moved to VTPP section.
GET 50	211 Community Information and Referral Service	15 & ⁻ - 21	211 Community Information and Referral Service			
GET 51	Business Service Packages			20	Total Access	
GET 52	Promotional Offerings		notions	26	Promotions	Eliminated all promotions no longer in effect
GET 53	811 Service	16 8	811 Service			
MASTER	MASTER Entire Tariff	Introduction	_			Tariff eliminated with consolidation of multiple tariffs into new Exchange Services Tariff. Index in the Introduction of the General Services Tariff contains information that was in Master Tariff Index
MTS	MTS Entire Tariff			Resideno Agreemei	Residence and Nonresidence Service Agreement - IntraLATA Toll	Separate Service Agreement to include residence and nonresidence

	Current Tariff		Proposed Tariff	Nonresi Lo	Nonresidence Service Agreement - Local Telephone Service	
Section	Title	Section Title	Title	Section Title		Notes
WATS	Entire Tariff			P 4 5 7 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	1	Eliminated - Obsolete service with no customers.
ERT 1	General Regulations	с	Local Exchange Services	ო	Local Exchange Services	Removed residence type of service change which was superceded by MTSS Welcome Letter requirements. Includes List of Exchanges and Rate Bands which was in ERT Preface. Measured service usage pricing revised to reflect three cent per minute rate for all calls.
		<u>N</u>	Regulations	8	Regulations	Added Grandfathered Service regulations from Exchange Rate Tariff, Section 1.
		ن	Miscellaneous Local Services and Charges	۵.	Miscellaneous Local Services I and Charges	Miscellaneous Local Services Hunting moved to Miscellaneous and Charges and Charges section
ERT 2	Local Exchange Services	er	Local Exchange Services	es	Local Exchange Services	
ERT 3	Exchange Areas	<i>ო</i>	Local Exchange Services	ę	Local Exchange Services	
ERT 4	ISDN Basic Rate Interface Service			17	ISDN Basic Rate Interface Service	17 ISDN Basic Rate Interface Service

	Current Tariff	Proposed Tariff	Nonrasidence Service Agreement - Local Telephone Service	eement - vice	
Section	Title	Section Title	Section Title	<u></u>	Notes
ERT 5	Trunk Advantage		15 Trunk Advantage		General Variable Term Payment Plan (VTPP) language moved to VTPP section.
ERT 6	Prime Advantage	16	16 Prime Advantage		General Variable Term Payment Plan (VTPP) language moved to VTPP section.

Current Tariffs

ERT = Exchange Rate Tariff, PUCO No. 3 GET = General Exchange Tariff, PUCO No. 8 MASTER = Master Tariff Index, PUCO No. 2 MTS = Message Telecommunications Service (Tariff), PUCO No. 7 WATS = Wide Area Communications Service (Tariff), PUCO No. 2

Proposed Tariff is CBT Exchange Service Tariff PUCO No. 1

EXHIBIT D

EXPLANATION OF HOW APPLICANT INTENDS TO COMPLY

IN REGARDS TO DISCLOSURE OF RATES, TERMS, AND

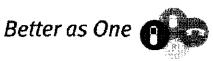
CONDITIONS FOR DETARIFFED SERVICES

The Applicant intends to comply with Ohio Adm. Code 4901:1-6-05(G)(3) by adding the rates, terms and conditions for nonresidential Tier 1 non-core and Tier 2 services, in the form of "service agreements," to the Company's website at <u>www.cincinnatibell.com</u>. Once on the site users will need to choose "about us", "regulatory" and then choose the "service agreements" button.

EXHIBIT E

COPY OF CUSTOMER NOTIFICATION

Cıncınnatı Bell™



March 3, 2008

Name Address City ST Zip

Dear Name.

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by Cincinnati Bell will no longer be on file at the Public Utilities Commission of Ohio (PUCO). Those services include long distance service as well as any of the following services that you are provided by Cincinnati Bell.

Abbreviated Dialing Anonymous Call Rejection **Basic Telephone Lines** (Customers with 4+ lines) **Broadband Connect Service Business Service Packages** Call Blocking Call Forwarding (All types) Call Manager Call Return Call Transfer **Call Waiting Deluxe** Caller ID Name and Number Centrex **Complete Connections Directory Assistance** Directory Listings (Non-primary)

- **Disaster Redirect Distinctive Ring** Hunting Intercept Services (Non-basic) ISDN BRI LAN Advantage Make Busy/Break Hunt Maintenance of Service Charge **Network Provided Diagnostic** Service Non-Address Service Non-List Service Operator Services Packet Switched Services **PBX Trunks and Features (includes** Integrated, Prime, and Trunk Advantage)
- Priority Call Priority Forward Public Announcement Service Repeat Dialing Remote Call Forwarding **Reveal Privacy Management** Selective Call Acceptance Selective Class of Call Screening Single Number Routing Speed Calling Talking Call Waiting Toll Restriction Total Access Three Way Calling

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Cincinnati Bell must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in an online service agreement at www.cincinnatibelt.com or you can request a copy of this information by contacting Cincinnati Bell by phone at 888-246-2355 or by mail at 201 E. Fourth Street, P.O. Box 2301, Cincinnati, OH 45202.

Since these services will no longer be on file with the Commission, this means that the agreement reached between you and Cincinnati Bell, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call Cincinnati Bell at the toll free number 888-246-2355 or visit us at www.cincinnatibell.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,

Cincinnati Bell

EXHIBIT F

AFFIDAVIT THAT CUSTOMER NOTICE WAS PROVIDED

STATE OF: OHIO

SS:

COUNTY OF: HAMILTON

AFFIDAVIT

I D. Scott Ringo Jr., am an officer of the applicant corporation, <u>Cincinnati Bell Telephone Company</u> <u>LLC</u>, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through <u>direct mail sent out on March 5</u>, <u>2008</u>, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 1, 2008 221 E. Fourth Street, Cincinnati, Ohio (Date) (Location) 45202 (Signature and Title) (Date

Subscribed and sworn to before me this <u>April 1, 2008</u> (Date)

lyn W. King

Notary Public My Commission Expires:

EVELYN W. KING Notary Public, State of Ohio My Commission Expires 08-08-2012