

LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-424-TP-ATA
90-9017-TP TRF

FILE DATE: 04-02-08

SECTION: 3 of 4

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT:
RW Case / con't

XO Communications Services, Inc.
 Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Drive
 Herndon, VA 20171
 Case No.
 Issued: September 27, 2007

P.U.C.O. Tariff No. 1
 4th Revised Page 372
 Cancels 3rd Revised Page 372

Effective: November 1, 2007

LOCAL EXCHANGE SERVICES
SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

B. Centrex

Monthly Recurring Charges

Number of Lines	One Year	Two Year	Three Year
10-24 Centrex	\$24.34	\$22.84	\$21.59
25-72 Centrex	\$22.30	\$20.85	\$20.25
73-96 Centrex	\$20.31	\$18.91	\$18.91
97+ Centrex	ICB	ICB	ICB

(D)
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Non-Recurring Charges (Installation Charges)

Number of Lines	One Year	Two Year	Three Year
10-24 Centrex	\$43.00	\$43.00	\$43.00
25-72 Centrex	\$43.00	\$43.00	\$43.00
73-96 Centrex	\$43.00	\$43.00	\$43.00
97+ Centrex	\$43.00	\$43.00	\$43.00

Optional Features

	MRC	NRC
Assume Dial "9"	\$ 1.00	\$ 10.00
Automatic Line	\$ 1.50	\$ 15.00
Automatic Route Selection-Basic (NPA Screening Only)	\$ 2.00	\$ 20.00
Call Park	\$ 0.25	\$ 10.00
Caller ID Name and Number	\$ 4.50	\$ 20.00
Electronic Set Interface per PDN	\$ 0.25	\$ 10.00
Digital Facility Interface (IXC T-1 Access)	\$150.00	\$500.00
Remote Access to Call Forwarding	\$ 1.00	\$ 20.00
Simultaneous Ring (SimRing)	\$ 1.00	\$ 15.00

Some material on this page was moved to Page 389.

XO Communications Services, Inc.
 Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171
 Case No.
 Issued: December 27, 2007

P.U.C.O. Tariff No. 1
 2nd Revised Page 373
 Cancels 1st Revised Page 373

Effective: February 1, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

C. Trunks

Analog PBX Trunks

In-Only		MRC	NRC
	One Year	\$24.56	\$42.00
	Two Years	\$23.36	\$42.00
	Three Years	21.21	42.00
Out-Only	One Year	\$24.56	\$42.00
	Two Years	\$23.36	\$42.00
	Three Years	\$21.21	\$42.00
Two Way	One Year	\$24.56	\$42.00
	Two Years	\$23.36	\$42.00
	Three Years	\$21.21	\$42.00
In-Only w/DID	One Year	\$43.16	\$132.00
	Two Years	\$41.46	\$132.00
	Three Years	\$38.66	\$132.00
Two-Way w/DID	One Year	\$43.16	\$132.00
	Two Years	\$41.46	\$132.00
	Three Years	\$38.66	\$132.00
Calling Number Delivery		\$25.00	\$25.00
Block of 100 DID's		\$16.00	\$312.00
Block of 20 DID's		\$3.50	\$128.00

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Full Switched Digital T1 Trunks

In-Only			
	One Year	\$510.00	\$395.00
	Two Years	\$478.00	\$395.00
	Three Years	\$381.00	\$273.00
Out-Only	One Year	\$510.00	\$395.00
	Two Years	\$478.00	\$395.00
	Three Years	\$381.00	\$273.00
Two Way	One Year	\$510.00	\$395.00
	Two Years	\$478.00	\$395.00
	Three Years	\$381.00	\$273.00
In-Only w/DID	One Year	\$638.00	\$429.00
	Two Years	\$598.00	\$429.00
	Three Years	\$465.00	\$307.00
Two-Way w/DID	One Year	\$638.00	\$429.00
	Two Years	\$598.00	\$429.00
	Three Years	\$465.00	\$307.00

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
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2nd Revised Page 374
Cancels 1st Revised Page 374

Effective: March 2, 2006

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

C. Trunks, (cont'd.)

Fractional T1 Digital Trunks		MRC	NRC
Basic	One Year	\$150.00	\$116.00
	Two Years	\$150.00	\$116.00
	Three Years	\$150.00	\$116.00
Per Channel			
In-Only w/DID	One Year	\$16.56	\$16.00
	Two Years	\$15.31	\$16.00
	Three Years	\$14.06	\$16.00
Out-Only w/DID	One Year	\$16.56	\$16.00
	Two Years	\$15.31	\$16.00
	Three Years	\$14.06	\$16.00
Two-Way w/DID	One Year	\$16.56	\$16.00
	Two Years	\$15.31	\$16.00
	Three Years	\$14.06	\$16.00
Advanced	One Year	\$135.00	\$116.00
	Two Years	\$135.00	\$116.00
	Three Years	\$135.00	\$116.00
In-Only w/DID	One Year	\$23.99	\$16.00
	Two Years	\$22.18	\$16.00
	Three Years	\$20.37	\$16.00
Two-Way w/DID	One Year	\$23.99	\$116.00
	Two Years	\$22.18	\$116.00
	Three Years	\$20.37	\$116.00

Other Non-Recurring Charges

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XO Communications Services, Inc.
Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
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Cancels 2nd Revised Page 375

Effective: March 14, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

C. Usage

1. Measured Rate Usage

Peak	
Initial Minute	\$ 0.0300
Additional Minutes	\$ 0.0070
Off-Peak	
Initial Minute	\$ 0.0150
Additional Minutes	\$ 0.0040

2. Message Rate Usage

Per Message Rate	\$ 0.07
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3. Extended Local Calls (ELC)

Mileage	8 AM to 9 PM, Monday-Friday		All Other Times	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095

D. Directory Assistance

Per call	\$1.99
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XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
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Case No.
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2nd Revised Page 376
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

E. Operator Assistance

1. Surcharges	
Calling Card/Operator	\$ 1.25 per call
Calling Card/Automatic	\$ 0.50 per call
Third Number Billing	\$ 1.50 per call
Collect Calling	\$ 0.75 per call
Person to Person	\$ 2.50 per call
Station to Station	\$ 1.25 per call
 Operator-Completed Calls	 \$0.10 per MOU
 2. Busy Line Verification and Interrupt Service	
	Per Request
Busy Line Verification	\$1.25
Busy Line Interrupt	\$1.75

F. Directory Listings

Per Listing or Per Number Charge	
Primary Listing	\$0.00
Additional Listing	\$3.35
Reference Listing	\$3.35
Non-Listed Number	\$2.45
Non-Published Number	\$2.45
 Per Listing or Per Number Charge	
Primary Listing	\$0.00
Additional Listing	\$13.50
Reference Listing	\$13.50
Non-Listed Number	\$13.50
Non-Published Number	\$13.50

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XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: March 22, 2007

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Cancels Original Page 376.1

Effective: April 1, 2007

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

F. Business Services Basic Business Lines

Business Services Basic Business Local Line	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Anonymous Call Rejection	\$3.00	\$0.00
Call Forward Busy	\$1.00	\$0.00
Call Forward No Answer	\$1.00	\$0.00
Call Forward No Answer-Ring Select	\$1.00	\$0.00
Call Forward Variable	\$3.00	\$0.00
Call Forwarding of Call Waiting Calls	\$1.00	\$0.00
Call Transfer, with Consultation Hold	\$1.00	\$0.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00
Caller ID Number Only	\$6.00	\$0.00
Caller ID with Name and Number	\$8.00	\$0.00
Distinctive Ringing with Call Waiting Tone	\$1.00	\$0.00
Automatic Line	\$2.00	\$0.00
Hunting (Circular or Sequential)	\$0.00	\$0.00
Last Call Return (Automatic Call Back)	\$3.00	\$0.00
Simultaneous Ring	\$5.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00
Repeat Dialing (Class Automatic Recall)	\$3.00	\$0.00
Selective Call Acceptance	\$3.00	\$0.00
Selective Call Forwarding	\$3.00	\$0.00
Selective Call Rejection	\$3.00	\$0.00
Speed Calling-30 numbers	\$4.00	\$0.00
Speed Calling-8 numbers	\$3.00	\$0.00
Three-Way Calling with Consultation Hold	\$3.00	\$0.00
Feature Package Two	\$5.70	\$0.00
Feature Package Three	\$6.30	\$0.00
Feature Package Four	\$5.10	\$0.00
Feature Package Five	\$11.20	\$0.00
Feature Package Six	\$15.75	\$0.00

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XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 07-235-TP-ATA
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Original Page 376.2

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.22 Business 2002, (Cont'd.)

G. Small Business Basic Business Line II

Small Business Basic Business Line II	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Anonymous Call Rejection	\$3.00	\$0.00
Call Forward No Answer-Ring Select	\$1.00	\$0.00
Call Forwarding of Call Waiting Calls	\$1.00	\$0.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00
Distinctive Ringing with Call Waiting Tone	\$1.00	\$0.00
Automatic Line	\$2.00	\$0.00
Hunting (Circular)	\$0.00	\$0.00
Last Call Return (Automatic Call Back)	\$3.00	\$0.00
Simultaneous Ring	\$5.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00
Repeat Dialing (Class Automatic Recall)	\$3.00	\$0.00
Selective Call Acceptance	\$3.00	\$0.00
Selective Call Forwarding	\$3.00	\$0.00
Selective Call Rejection	\$3.00	\$0.00
Speed Calling-30 numbers	\$4.00	\$0.00
Speed Calling-8 numbers	\$3.00	\$0.00

H. Business Services Basic Business Line II

Business Services Basic Business Line II	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Anonymous Call Rejection	\$3.00	\$0.00
Call Forward No Answer-Ring Select	\$1.00	\$0.00
Call Forwarding of Call Waiting Calls	\$1.00	\$0.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00
Distinctive Ringing with Call Waiting Tone	\$1.00	\$0.00
Automatic Line	\$2.00	\$0.00
Hunting (Circular)	\$0.00	\$0.00
Last Call Return (Automatic Call Back)	\$3.00	\$0.00
Simultaneous Ring	\$5.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00
Repeat Dialing (Class Automatic Recall)	\$3.00	\$0.00
Selective Call Acceptance	\$3.00	\$0.00
Selective Call Forwarding	\$3.00	\$0.00
Selective Call Rejection	\$3.00	\$0.00
Speed Calling-30 numbers	\$4.00	\$0.00
Speed Calling-8 numbers	\$3.00	\$0.00

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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Original Page 377

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions

A. Deluxe XOption #1

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$ 855.00
(B)	\$1000.00
(C)	\$1150.00
(D)	\$2080.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

B. Deluxe XOption #2

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1070.00
(B)	\$1165.00
(C)	\$1315.00
(D)	\$2210.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

C. Deluxe XOption #3

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1030.00
(B)	\$1175.00
(C)	\$1325.00
(D)	\$2255.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per cal

XO Communications Services, Inc.
Kelly Faul-Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
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1st Revised Page 378
Cancels Original Page 378

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

D. Deluxe XOption #4

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1220.00
(B)	\$1315.00
(C)	\$1465.00
(D)	\$2360.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

E. Deluxe XOption #5

The following rates will no longer be available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$1800.00
Monthly Recurring Charge	
(A)	\$1609.00
(B)	\$1777.00
(C)	\$1937.00
(D)	\$2928.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

The following rates are available to Customers who enter into Service Order Agreements after November 25, 2003.

Metra XOption #5

Non-Recurring Charge	\$1800.00
Monthly Recurring Charge	
(A)	\$1295.00
(B)	\$1677.00
(C)	\$1837.00
(D)	\$2828.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

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XO Communications Services, Inc.
Kelly Faul-Regulatory Affairs Director
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Herndon, VA 20171
Case No.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

F. Deluxe XOption #6

The following rates will no longer available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$1800.00	
Monthly Recurring Charge		
(A)	\$1773.00	(I)
(B)	\$1889.00	
(C)	\$2049.00	(I)
(D)	\$3039.00	
Additional minutes of local exchange calling	\$0.02 per MOU	
Additional local exchange calls	\$0.06 per call	

The following rates are available to Customers who enter into Service Order Agreements after November 25, 2003.

Metra XOption #6

Non-Recurring Charge	\$1800.00	(T)
Monthly Recurring Charge		
(A)	\$1435.00	(I)
(B)	\$1789.00	
(C)	\$1949.00	(I)
(D)	\$2939.00	
Additional minutes of local exchange calling	\$0.02 per MOU	
Additional local exchange calls	\$0.06 per call	

XO Communications Services, Inc.
Kelly Faul-Regulatory Affairs Director
13865 Sunrise Valley Dr.
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Case No.
Issued: January 15, 2008

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2nd Revised Page 380
Cancels 1st Revised Page 380

Effective: February 15, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

G. Deluxe XOption #7

Non-Recurring Charge	\$999.00
Monthly Recurring Charge	
(A)	\$ 828.00
(B)	\$ 905.00
(C)	\$ 990.00
(D)	\$ 1566.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

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H. Deluxe XOption #8

Non-Recurring Charge	
(A)	\$ 77.00 per user
(B)	\$ 87.00 per user
(C)	\$ 97.00 per user
(D)	\$160.00 per user
Monthly Recurring Charge – 1st Ten Users	
(A)	\$770.00
(B)	\$870.00
(C)	\$970.00
(D)	\$1600.00
Monthly Recurring Charge – Each Additional User	
(A)	\$ 77.00 per user
(B)	\$ 87.00 per user
(C)	\$ 97.00 per user
(D)	\$160.00 per user
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

XO Communications Services, Inc.
Kelly Faul-Regulatory Affairs Director
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Herndon, VA 20171
Case No.
Issued: January 15, 2008

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1st Revised Page 381
Cancels Original Page 381

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

I. Deluxe XOption #12

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1740.00
(B)	\$2485.00
(C)	\$3720.00
(D)	\$5140.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

J. Deluxe XOption #13

The following rates will no longer be available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$1800.00
Monthly Recurring Charge	
(A)	\$2325.00
(B)	\$3095.00
(C)	\$4371.00
(D)	\$5843.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

The following rates are available to Customers who enter into Service Order Agreements after November 25, 2003.

Metra XOption #13

Non-Recurring Charge	\$1800.00
Monthly Recurring Charge	
(A)	\$1390.00
(B)	\$1795.00
(C)	\$2471.00
(D)	\$3323.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

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XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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Original Page 382

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

K. Deluxe XOption #14

The following rates will no longer available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1790.00
(B)	\$2535.00
(C)	\$3770.00
(D)	\$5190.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

The following rates are available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$800.00
Monthly Recurring Charge	
(A)	\$1670.00
(B)	\$2415.00
(C)	\$3650.00
(D)	\$5070.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

XO Communications Services, Inc.
Kelly Faul-Regulatory Affairs Director
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

L. Deluxe XOption #15

The following rates will no longer be available to Customers who enter into Service Order Agreements after November 25, 2003.

Non-Recurring Charge	\$1800.00	
Monthly Recurring Charge		
(A)	\$2375.00	(I)
(B)	\$3145.00	
(C)	\$4421.00	
(D)	\$5893.00	(I)
Additional minutes of local exchange calling	\$0.02 per MOU	
Additional local exchange calls	\$0.06 per call	

The following rates are available to Customers who enter into Service Order Agreements after November 25, 2003.

Metra XOption #15

(T)

Non-Recurring Charge	\$1800.00	
Monthly Recurring Charge		
(A)	\$1390.00	(R)
(B)	\$1795.00	
(C)	\$2471.00	
(D)	\$3323.00	(R)
Additional minutes of local exchange calling	\$0.02 per MOU	
Additional local exchange calls	\$0.06 per call	

M. Deluxe XOption #16

Non-Recurring Charge	\$999.00	
Monthly Recurring Charge		
(A)	\$ 828.00	(R)
(B)	\$ 905.00	
(C)	\$ 990.00	
(D)	\$1566.00	(R)
Additional minutes of local exchange calling	\$0.02 per MOU	
Additional local exchange calls	\$0.06 per call	

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
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Case No. 05-86-TP-ATA
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.23 Deluxe XOptions, (Cont'd.)

N. Deluxe XOption M

Non-Recurring Charge	\$700.00
Monthly Recurring Charge	\$865.00
Additional minutes of local exchange calling	\$0.02 per MOU
Additional local exchange calls	\$0.06 per call

XO Communications Services, Inc.
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Case No.
ssued: November 29, 2006

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2nd Revised Page 385
Cancels 1st Revised Page 385

Effective: December 31, 2006

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.24 XO Integrated Access Service II*

A. Non-Recurring Charges

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or ISDN PRI:	ICB
Service Order Charge for additional features after initial order:	\$50.00

B. Monthly Recurring Charges

ISDN-PRI (per line):	\$360.00
Basic Business Line	\$14.76

Trunks: Per Channel

Basic Analog Trunk:

In-Only	\$22.10
Out-Only	\$22.10
Two-Way	\$22.10

Advanced Analog Trunks:

In-Only w/DID	\$38.84
Two-way w/DID	\$38.84

Basic Digital Trunk:

Facility Charge	\$135.00
In-Only	\$14.90
Out-Only	\$14.90
Two-Way	\$14.90

Advanced Digital Trunk:

Facility Charge	\$121.50
In-Only w/DID	\$21.59
Two-way w/DID	\$21.59

Usage Charges per message	\$0.06
Enhanced Integrated Feature	\$6.95

**As of December 31, 2006, this product will only be available to current customers at their current location.*

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.25 Foreign Exchange Service

(T)

Access Type	MRC	NRC
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DS0 channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00
Foreign Exchange ISDN-PRI	\$500.00	\$200.00

(T)

(T)

4.26 Intercept Service

Intercept	\$0.00
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4.27 Number Referral Service

1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.28 National Local Service

A. Basic Business Lines/Verizon Territory

	MRC
Basic Local Line Charge	\$32.66
Optional Features:	
Call Forward Busy	\$1.00
Call Forward No Answer	\$1.00
Call Forward Variable	\$0.75
Call Waiting with Cancel Call Waiting	\$2.50
Speed Calling 8	\$0.75
Three Way Calling	\$2.75
Caller ID Number Only	\$7.00
Caller ID Name & Number	\$7.95
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$52.15
Additional Line(s)	\$52.15

B. Basic Business Lines/SBC Territory

	MRC
Basic Local Line Charge	\$36.40
Optional Features:	
Call Forward Busy	\$4.00
Call Forward No Answer	\$4.00
Call Forward Variable	\$0.75
Call Waiting with Cancel Call Waiting	\$5.00
Speed Calling 8	\$4.00
Three Way Calling	\$4.00
Caller ID Number Only	\$7.00
Caller ID Name & Number	\$9.50
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$125.70
Additional Line(s)	\$125.70

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.28 National Local Service, (Cont'd.)

[RESERVED FOR FUTURE USE]

(D)

(D)

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
11111 Sunset Hills Rd.
Reston, VA 20190
Case No. 06-1197-TP-SLF
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Cancels 4th Revised Page 389

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.28 National Local Service, (Cont'd.)

C. Private Branch Exchange (PBX) Trunks/SBC Territory

PBX Trunks	NRC
Two-Way	\$98.70
One-Way, out only	\$98.70
One-Way, in only	\$98.70
DID Termination	\$155.00
DID (block of 20)	\$150.00
DID (per block of 100)	\$366.80
Hunting	20.00
Feature Change Charge	\$10.00
 PBX Trunks	 MRC
Two-Way	\$43.95
One-Way, out only	\$43.95
One-Way, in only	\$43.95
Optional Features	
Hunting	\$10.00
DID Numbers	
DID Termination	\$19.00
Per Blocks of 20	\$3.20
Per Blocks of 100	\$16.00
Hunting	\$10.00

4.29 Service Order Charges

	<u>NRC:</u>
Primary Service Order Charge	\$50.00 per order
Record Order Charge	\$15.00 per order
Subsequent Order Charge	\$50.00 per order
Line Restoral Charge	\$20.00 per line
PIC Change Charge	\$5.00 per Line, Trunk, or Port (manual)
	\$1.25 per Line, Trunk, or Port (electronic)
Technician Visit Charge*	\$150.00 per occurrence

(N)

4.29.0 Emergency Redundancy Routing

Monthly Recurring Charge	\$25.00 per T1
Non-Recurring Charge	\$250.00 per T1

4.29.0.1 Non-Routine Installation

Non-Recurring Charge	ICB
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* Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 138 and 390 for adds, moves, and changes.

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Some material on this page was moved from Pages 343, 346, 362, 371, 372, 374.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
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Case No. 90-9017-TP-TRF
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.29.0.2 Historic Invoices

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

4.29.0.3 Private Switch / Automatic Location Identification (PS/ALI)

Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file is included in installation charge.

	<u>NRC (Installation)</u>	<u>MRC</u>
Up to 1,000 station records per Customer	\$4,375.00	\$200.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700.00	\$175.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400.00	\$150.00 per 1,000 records (or fraction thereof)
License fee for each additional load file	\$600.00	

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.
Category Two - Sections 4.29 thru 4.51

4.29	Returned Check Charge	\$20.00	
4.30	Connection Charges		
A.	Line Restoral Charge		
	Company initiated suspension	NRC \$20.00	
B.	Premises Visit and Trouble Isolation Charge		
	Technician Visit Charge	NRC	(T)
	Per Occurrence	\$150.00	(T)(D) (D)
C.	Central Office and Line Feature Charges		
	Central Office Connection	NRC	
	Business	\$13.00	
	Residence	\$8.25	

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.31 Network Switched Services

	NRC	
Single Line Connection Charge , per Line or Trunk (Applies when new or add'l service is established)	\$24.35	
Multi Line Connection Charge , per Line or Trunk (Applies when new or add'l. service is established)	\$24.35	
Record Order Charge , per account (Applies when the Company must make charges to its records due to a customer requested change in service)	\$15.00	
Account Setup Fee , per account, per location (Applies when establishing a new account with the Company)	\$25.00	
Primary Service Order Charge , per order (to add or Change existing service)	\$50.00	
Subsequent Service Order Charge per order (adding features, changing existing features, telephone number change)	\$50.00	
Technician Visit Charge* , per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed)	\$150.00	(N) (N)

4.32 Presubscription-2 (PIC)

	NRC
Per line, trunk, or port (manual change)	\$5.00
Per line, trunk, or port (electronic change)	\$1.25

* Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 138 and 390 for adds, moves, and changes.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.33 Message Toll Service

A. Measured IntraLATA Usage Rates - Business

Mileage	DAY		EVENING		NIGHT & WEEKEND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
1-10	\$0.17	\$0.17	\$0.13	\$0.13	\$0.13	\$0.13
11-22	\$0.17	\$0.17	\$0.13	\$0.13	\$0.13	\$0.13
23-55	\$0.17	\$0.17	\$0.13	\$0.13	\$0.13	\$0.13
56-124	\$0.17	\$0.17	\$0.13	\$0.13	\$0.13	\$0.13
125-End	\$0.17	\$0.17	\$0.13	\$0.13	\$0.13	\$0.13

B. Rate Discounts

Automatic volume discounts will be provided to non-residence customers. The volume discount is based on the total dollar usage per month, per account, for customer-dialed station-to-station calls originating from designated exchange areas as set forth in the Pricing List. The rate discounts are as follows:

Monthly Usage	Discount
\$25.00 - \$100.00	10.0%
\$100.01 - \$200.00	15.0%
\$200.01+	20.0%

C. Residential Measured IntraLATA Usage Rates - All Mileage Bands

	Per Minute
Day	\$ 0.18
Evening/Holiday	\$ 0.14
Night/Weekend	\$ 0.12

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.34 Central Office, Line and Trunk Features

Custom Calling Service Features:

	Monthly Charge, per line	
	Business	Residential
Call Waiting	\$5.00	\$4.00
Call Forwarding	\$4.00	\$4.00
Three-Way Calling	\$4.00	\$4.00
Call Forwarding Variable w/ remote access	\$4.00	\$4.00
Call Forwarding Busy Line Transfer	\$0.75	\$0.60
Call Forwarding Alternative Answer	\$0.75	\$0.60
Call Forwarding Busy Line/Alternative Answer	\$1.50	\$1.20
Per Attempt Rate	Business	Residential
Three Way Calling, per use	\$0.83	\$0.75

Advance Custom Calling Features:

	NRC, per line	Monthly Charge, per line	
		Business	Residential
Repeat Dialing (Automatic Recall)	N/C	\$4.00	\$4.00
Calling Party Number Blocking	\$9.30	\$1.00	\$0.50
Caller ID	N/C	\$7.00	\$5.75
Caller ID with Name and Number	N/C	\$2.50	\$1.75
Caller ID Privacy	\$9.30	\$1.00	N/A
Automatic Callback	N/C	\$4.00	\$4.00
Speed Dial 8	N/C	\$5.00	\$2.20
Speed Dial 30	N/C	\$5.00	\$2.20
Distinctive Ring			
1 st add'l number	N/C	\$4.00	\$4.00
2 nd add'l number	N/C	\$3.95	\$2.00
Call Transfer	N/C	N/C	N/A
Message Waiting Indication	N/C	\$0.25	\$0.25
Custom Calling Feature Package	\$50.00	\$9.00	N/A
Per Attempt Rate		Business	Residential
Repeat Dialing (Automatic Recall), per use		\$0.83	\$0.75
Automatic Callback ring, per use		\$0.83	\$0.75
Call Trace (per successful trace), per use		\$3.50	\$3.50
Central Office Features		MRC	NRC
Remote Call Forwarding - (Residential)			
Initial path		\$17.40	\$56.25
Each Add'l Path		\$15.00	\$56.25
Remote Call Forwarding - (Business)			
Initial path		\$18.45	\$70.25
Each Add'l Path		\$15.00	\$70.25
Local Remote Call Forwarding (Business & Residential)		\$0.08 per call	\$0.08 per call

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XO Communications Services, Inc.
Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
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Cancels 2nd Revised Page 394

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.35 Directory Assistance Service

Directory Assistance, per call

Charge Per Call
\$1.99

(I)

4.36 Busy Verification and Interrupt Service

Verification
Interrupt

Charge Per Call
\$1.35
\$1.45

4.37 Operator-Handled Service

Operator Handled - Station-to-Station and Collect Calling
Operator Handled - Person-to-Person
Operator Handled - Third Number Billed

Charge Per Call
\$1.25
\$3.35
\$1.65

4.38 Directory Listings

A. Rates for Additional Listings

Business, per month:
Residential, per month:

\$3.35
\$0.90

B. Non-Published Service

Non-published service charge, NRC:
Non-published service charge, per month:

\$9.80
\$2.45

C. Non-Listed Service

Non-listed service charge, NRC:
Non-listed service charge, per month:

\$9.80
\$2.45

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
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Case No. 05-86-TP-ATA
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.39 Blocking Service

A. Residence and Non-Residence Customer Requested Call Blocking			
Call blocking, per individual or trunk or WATS service			\$9.30
B. Sponsor Requested Call Blocking			
Call blocking per request, per individual or trunk or WATS service			\$60.00
C. Toll Restriction			
	NRC	MRC	
Business	\$29.40	\$64.60	
Residential	\$12.00	\$ 3.00	
D. International Blocking			
International Blocking	\$3.50	N/C	
E. Selective Call Screening, per line or trunk			
Selective Class of Call per PRI Trunk Group	N/C	\$5.20	
	\$150.00	\$30.00	
F. Billed Number Screening			
Option 1	N/C	N/C	
Option 2	N/C	N/C	
Option 3	N/C	N/C	
G. 1010XXX Blocking			
	N/C	N/C	

4.40 Toll Free 8XX Service

	NRC	MRC	
Switched Toll Free Line Charge, per 8xx number	\$10.00	\$5.00	
Switched Toll Free 8XX, per Minute Charge		\$0.1144	

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.41 Calling Card Service

A. Surcharge

Person-to-Person Surcharge (per call)	\$3.50
Station-to-Station Surcharge (per call)	\$0.60

B. Standard Usage Charges

Per minute of use	\$0.19
Surcharge Per Call	\$0.25

4.42 DID Service For Voice Grade Channels

	NRC	MRC	
DID Trunk Termination (per Trunk configured)	\$200.00	\$20.00	
DID Number Charge (first 20)	\$174.20	\$4.00	(I)
DID Number Charge (each add'l 20)	\$54.20	\$4.00	(I)
Individual DID Number	\$0.00	\$0.25	
DID Number Charge (first 100 and each add'l 100)	\$174.20	\$18.00	(N)

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services

A. Recurring and Installation Charges

Small Business Basic Business Local Line	Measured	Message	
Access Area B	\$21.25	\$21.56	(I)(R)
Access Area C	\$23.25	\$23.56	
Access Area D	\$25.75	\$26.06	(I)(R)
Central Office Connection Charge	\$13.00	\$13.00	
Line Connection Charge	\$24.35	\$24.35	
Residential Basic Local Line	Measured	Message	Flat
Access Area B	\$ 6.70	\$8.91	\$14.25
Access Area C	\$ 6.70	\$8.91	\$14.25
Access Area D	\$ 6.70	\$8.91	\$14.25
Central Office Connection Charge	\$8.25	\$8.25	\$8.25
Line Connection Charge	\$10.60	\$10.60	\$10.60
Small Business Basic Business Multi-Line - Non-Hunting	Measured	Message	
Access Area B	\$21.25	\$21.56	(I)(R)
Access Area C	\$23.25	\$23.56	
Access Area D	\$25.75	\$26.06	(I)(R)
Small Business Basic Business Multi-Line - Hunting	Measured	Message	
Access Area B	\$21.95	\$28.10	
Access Area C	\$23.95	\$30.10	
Access Area D	\$26.45	\$32.60	
Central Office Connection Charge	\$13.00	\$13.00	
Line Connection Charge	\$24.35	\$24.35	
Local Analog PBX Trunk	Measured	Message	
Access Area B	\$21.95	\$31.95	
Access Area C	\$23.95	\$33.95	
Access Area D	\$26.45	\$36.45	
Central Office Connection Charge	\$14.50	\$14.50	
Line Connection Charge	\$10.35	\$10.35	

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

B. Local Digital PTX Trunk Service

Digital Trunk (per T-1)	MRC	NRC
Rate Zone 1	\$ 140.22	\$ 265.33
Rate Zone 2	\$ 144.89	\$ 265.33
Rate Zone 3	\$ 155.80	\$ 265.33
Channel Mileage Termination (per point of termination)		
Rate Zone 1	\$ 49.30	N/A
Rate Zone 2	\$ 49.30	N/A
Rate Zone 3	\$ 58.90	N/A
Channel Mileage (per T-1)		
Rate Zone 1	\$ 18.78	N/A
Rate Zone 2	\$ 18.78	N/A
Rate Zone 3	\$ 18.78	N/A
Digital Trunking Service (per T-1)	\$ 280.80	\$ 0.00
Clear Channel Capability	N/A	\$ 350.00

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

C. Local ISDN PRI Service

Digital Trunk (per T-1)	MRC	NRC
Rate Zone 1	\$140.22	\$265.33
Rate Zone 2	\$144.89	\$265.33
Rate Zone 3	\$155.80	\$265.33
Channel Mileage Termination (per point of termination)		
Rate Zone 1	\$ 49.30	N/A
Rate Zone 2	\$ 49.30	N/A
Rate Zone 3	\$ 58.90	N/A
Channel Mileage (per T-1)		
Rate Zone 1	\$ 18.78	N/A
Rate Zone 2	\$ 18.78	N/A
Rate Zone 3	\$ 18.78	N/A
ISDN Prime	\$460.00	\$0.00
T1/PRI Reconfiguration Charge	N/A	\$ 75.00
Optional Features:		
Backup D Channel	\$120.00	\$ 200.00
Network Name Display, per trunk group	\$ 75.00	\$ 400.00
Network Ring Again, per trunk group	\$ 75.00	\$ 400.00

XO Communications Services, Inc.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

D. Integrated Access Bundled Package*

(C)

Monthly Recurring Charges

	Voice Channels			
	12	16	20	23
Rate Zone 1	\$354.95	\$374.95	\$394.95	\$414.95
Rate Zone 2	\$359.95	\$379.95	\$399.95	\$419.95
Rate Zone 3	\$384.95	\$404.95	\$424.95	\$444.95

Message Usage Package (Mandatory additive charge for customer with message usage.)

	Allowance	Charge
12 Channels	876 Calls a month	\$73.80
16 Channels	1,168 Calls a month	\$98.40
20 Channels	1,140 Calls a month	\$123.00
23 Channels	1,460 Calls a month	\$141.45

Non-Recurring Charges:

Integrated Access Set-Up Fee, (Applies when ordering new Integrated Access packages. Does not apply when upgrading or downgrading channels already established.)	\$899.00
--	----------

**As of December 31, 2006, this product will only be available to current customers at their current location.*

(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

E. Total Communications – 4 Line Rates

	Voice Channels	
	Incremental Line Charge	
	MRC	NRC
Measured Service		
Base Package	\$91.92	\$899.00
Access Area B Incremental Lines ¹	\$22.98	\$24.35
Access Area C Incremental Lines ¹	\$24.58	\$24.35
Message Service		
Base Package	\$111.60	\$899.00
Access Area B Incremental Lines ¹	\$27.90	\$24.35
Access Area C Incremental Lines ¹	\$29.50	\$24.35

F. Total Communications – 6 Line Total Communications Package

	Voice Channels	
	Incremental Line Charge	
	MRC	NRC
Measured Service		
Base Package	\$147.48	\$899.00
Access Area B Incremental Lines ¹	\$25.14	\$ 37.35)
Access Area C Incremental Lines ¹	\$26.84	\$ 37.35)
Access Area D Incremental Lines ¹	\$26.90	\$ 37.35
Message Service		
Base Package	\$167.40	\$899.00
Access Area B Incremental Lines ¹	\$25.39	\$ 37.35)
Access Area C Incremental Lines ¹	\$27.14	\$ 37.35)
Access Area D Incremental Lines ¹	\$27.10	\$ 37.35

G. Total Communications – With Digital Handoff

	Voice Channels	
	Incremental Line Charge	
	MRC	NRC
Measured Service		
Base Package	\$155.00	\$899.00
Access Area B Incremental Lines ¹	\$25.95	\$ 37.35)
Access Area C Incremental Lines ¹	\$25.95	\$ 37.35)
Access Area D Incremental Lines ¹	\$25.95	\$ 37.35

H. Integrated Services Charges

	MRC
Local Loop Expense Recoup	\$200.00

XO Communications Services, Inc.
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 Case No.
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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

A. Measured Rate Services (Business and Residential)

1. Local Measured Charge Schedule - Peak

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof
0-10	\$0.0424	\$0.0106
11-22	\$0.0476	\$0.0158
23 and over	\$0.0530	\$0.0212

(1)
|
(1)

2. **Off-Peak** rates are 50% off the corresponding Peak rates shown above.

3. The following rate periods apply unless otherwise specified in this price list:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD					EVE	
5:00 PM TO 10:59 PM	EVENING RATE PERIOD OR OFF PEAK RATE PERIOD						
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD						

4. The **Off-Peak** rate is applied on the following holidays:

New Year's Day	January 1
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25
Labor Day	As Federally Observed

XO Communications Services, Inc.
 Kelly Faul-Regulatory Affairs Director
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 Case No.
 Issued: February 5, 2008

P.U.C.O. Tariff No. 1
 1st Revised Page 403
 Cancels Original Page 403

Effective: March 14, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.43 Network Switched Services, (Cont'd.)

B. Message Rate Services

	Monthly Rate
Residential Line	\$ 2.21
Business Line	\$ 6.15
Business Trunk	\$10.00

C. Local Calling Plus

Peak:

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof
0-10	\$0.0480	\$0.0120
11-22	\$0.0540	\$0.0180
23 and over	\$0.0600	\$0.0240

Off Peak:

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof
0-10	\$0.0240	\$0.0060
11-22	\$0.0270	\$0.0090
23 and over	\$0.0300	\$0.0120

D. Local Call Detail Billing

Per billing account, per month	\$2.95
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E. 911 Access Line Service

Access line/trunk to local PSAP	\$19.99
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Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.44 Long Distance Calling Plans

A. Uni-rate Long Distance Service (ULD)

Switched ULD

Per Minute Rate
\$0.1144

B. Across America 1+Plans

Intrastate InterLATA Rate Per Minute

\$0.0800

Term Minimum

Month-to-Month

Toll Usage Minimum

None

C. Small Business 7.9 LD/TFS

Intrastate InterLATA Rate Per Minute

\$0.0800

Term Minimum

Month-to-Month

Toll Usage Minimum

\$5.00

D. Business Value 6.9 LD/TFS

Intrastate InterLATA Rate Per Minute

\$0.0800

Term Minimum

One (1) Year

Toll Usage Minimum

\$50.00

E. Business Saver 5.9 LD/TFS

Intrastate InterLATA Rate Per Minute

\$0.0800

Term Minimum

One (1) Year

Toll Usage Minimum

\$200.00

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
Issued: December 27, 2007

P.U.C.O. Tariff No. 1
4th Revised Page 405
Cancels 3rd Revised Page 405

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LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.45 Public Telephone Surcharge

Surcharge, Per Call: \$0.50

4.46 Emergency Redundancy Routing

Monthly Recurring Charge	\$25.00 per T1
Non-Recurring Charge	\$250.00 per T1

4.46.1 Non-Routine Installation

Non-Recurring Charge	ICB
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4.47 True Business SolutionsSM

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	One Year Term	Two Year Term	
Base Package Includes	\$ 119.99	\$ 115.99	(I)
Incremental Line Package Includes	\$ 35.99	\$ 35.99	(R)(I)
Feature Packages			
Standard Feature Package	\$ 6.75	\$ 5.40	
Premium Feature Package	\$ 10.75	\$ 8.60	
Voice Mail Feature Package	\$ 6.50	\$ 5.20	
		NRC	
Basic Package Installation Fees		\$ 84.03	
Incremental Line Package Installation Fees		\$ 28.01	
Feature Package Installation Fees		No Charge	

XO Communications Services, Inc.
 Kelly Faul, Regulatory Affairs Director
 11111 Sunset Hills Rd.
 Reston, VA 20190
 Case No.

P.U.C.O. Tariff No. 1
 4th Revised Page 406
 Cancels 3rd Revised Page 406

Issued: November 29, 2006

Effective: December 31, 2006

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.48 PRI Bundled Package

PRI Bundled Package, Monthly Recurring \$ 528.00

4.49 Long Distance Bucket Packages

	True Business Long Distance Buckets	Incremental Charge Overage
200 Minute Long Distance Bucket	\$ 10.00	\$ 0.069
500 Minute Long Distance Bucket	\$ 23.75	\$ 0.069
1500 Minute Long Distance Bucket	\$ 67.50	\$ 0.069
2500 Minute Long Distance Bucket	\$ 100.00	\$ 0.049

4.50 You Choose Features Package

	One Year Term	Two Year Term
You Choose Features Package	\$ 10.00	\$ 9.00

4.51 True Business Total Communications and Digital Total Communications^{1*}

(C)

Monthly Recurring Charges	One Year Term	Two Year Term
Voice Package Price	\$ 146.10	\$ 131.70
Incremental Line Price	\$ 24.35	\$ 21.95

Non-Recurring Charges

Base Package Installation Fees	\$199
Incremental Voice Line Package Installation Fees ³	\$20

4.52 Access Recovery Charge

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.00%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%

4.53 Historic Invoices

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

**As of December 31, 2006, this product will only be available to current customers.*

Printed in the U.S.A.

(N)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.

P.U.C.O. Tariff No. 1
2nd Revised Page 406.1
Cancels 1st Revised Page 406.1

Issued: March 22, 2007

Effective: April 1, 2007

LOCAL EXCHANGE SERVICES

SECTION 4 - PRICE LIST, (CONT'D.)

4.53 JustCom Service

Basic Package:

MRC:
\$159.95

NRC:
No Charge

Each Additional Line:

MRC:
\$39.95

NRC:
No Charge

4.54 Business Services Basic Business Lines

Business Services Basic Business Local Line	Measured	Message
Access Area B	\$21.25	\$21.56
Access Area C	\$23.25	\$23.56
Access Area D	\$25.75	\$26.06

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Central Office Connection Charge	\$13.00	\$13.00
Line Connection Charge	\$24.35	\$24.35

Business Services Basic Business Multi-Line - Non-Hunting	Measured	Message
Access Area B	\$21.25	\$21.56
Access Area C	\$23.25	\$23.56
Access Area D	\$25.75	\$26.06

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(I)(R)

Business Services Basic Business Multi-Line - Hunting	Measured	Message
Access Area B	\$21.95	\$28.10
Access Area C	\$23.95	\$30.10
Access Area D	\$26.45	\$32.60

Central Office Connection Charge	\$13.00	\$13.00
Line Connection Charge	\$24.35	\$24.35

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS

5.1 ISDN Promotion

Beginning on the Effective Date and ending on January 31, 2001, the Company will provide to any Customer entering into a Service Order Agreement for ISDN PRI service, a credit for one month of monthly recurring charges, including charges for blocks of DID numbers and DS-1 termination, for each year of the Customer's Service Order Agreement. The applicable credits will appear on the Customer's invoice for the 6th, 18th, and 30th months of Service, as applicable. In addition, the Customer will receive a credit in an amount equal to the non-recurring charges associated with the Service Order Agreement with the credit appearing on the Customer's first invoice. This promotional offering does not apply to usage charges.

5.2 American Express Promotion

Beginning on the Effective Date and ending on March 31, 2000, a Customer who enters into a Service Order Agreement for an X Options Bundled Business Product and is an American Express Cardholder, will be eligible to receive a waiver of the installation charges that are associated with the Service option, not to exceed \$1800. To be eligible, the Customer must be a new Customer of the Company and an American Express Cardholder at the time that the Service Order Agreement is executed. If the Customer's installation charges exceed the \$1,800 maximum, the Customer will receive an invoice for the difference of the actual installation charges minus \$1,800.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.3 Local Exchange Service Promotion

Beginning on January 1, 2001, Customers entering into a Service Order Agreement for Company local exchange service for a one, two or three-year term will receive a credit equal to either one, two, or three months of monthly recurring charges and local and intraLATA usage, depending on the length of the term. Customers must execute the Service Order Agreement prior to June 30, 2001.

Customers will receive a credit equal to one month of monthly recurring charges and local intraLATA usage for a one-year term. Such credit will be applied during the sixth month of service.

Customers will receive a credit equal to two months of monthly recurring charges and local and intraLATA usage for a two-year term. Such credit will be applied during the sixth and eighteenth months of service.

Customers will receive a credit equal to three months of monthly recurring charges and local and intraLATA usage for a three-year term. Such credit will be applied during the sixth, eighteenth, and thirtieth months of service.

This promotion applies to local and intraLATA usage. It does not apply to interLATA long distance usage, international and toll free usage, calling card, DSL, DIA/IA, audio conferencing, internet products, monthly access fees, features, , carrier accounts, or accounts with non-current payment status. The credit shall not exceed the averaged billed for the prior twelve-month period and shall not exceed \$7,500 on the applicable month (6, 18, or 30). This promotion cannot be combined with any other promotional offer, and only applies to accounts with local and intraLATA usage. This promotion shall remain in effect until it is either revised, modified, or cancelled.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 409

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.4 Customer Promotions

Promotional Services Offering: The Company may furnish services as set forth in this tariff (including, but not limited to 800, MTS, Calling Cards, and Debit Cards) in connection with charitable, civic, or other public events, short-term government programs, business or professional conventions, trade shows, sporting events, or with emergencies such as those resulting hurricanes, tornadoes, earthquakes, floods, fires, or other catastrophic occurrences. Any promotional service offered will not exceed 90 days.

PIC Change Promotion: If a XO local exchange customer chooses to switch his/her message toll service provider to XO, the Company will waive that Customer's PIC Change Charge as outlined in 3.1.3.3.1 of this tariff. This is a one-time fee waiver.

Installation Waiver Promotion: The Company reserves the right to waive charges (in whole or in part) and/or issue credits in response to a competitive situation.

At its option, the Company may fulfill this obligation by issuing credits, checks, coupons, certificates and/or an equivalent monthly percentage discount. The checks, coupons, or certificates must be cashed, used or presented by the customer by the Customer to whom it was issued before the expiration date the underlying offer and the check, coupon or certificate will be void.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 410

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.5 1-2-3 Free Promotion

Beginning November 13, 2000, and ending on January 10, 2001, On-Net Customers entering into a Service Order Agreement with the Company will receive a credit equal to one month of recurring line and usage charges for each year of the term of the Service Order Agreement. For purposes of this promotion, On-Net shall mean a location or premises where the Company's local exchange service is provided exclusively over Company facilities. To be eligible, business customers must sign up for a minimum one-year Service Order Agreement during the promotion period to receive the discount. The credit will appear on the Customer's invoice for the 12th month of service for a one-year agreement, the 12th and 24th months for a two year agreement, and the 12th, 24th and 36th months for a three-year agreement. This promotion can not be combined with any other offer or promotion offered by the Company does not apply to data services including Integrated Access, long distance usage, local line features, taxes, surcharges or other applicable fees, or non-recurring charges. This promotion shall remain in effect until revised, modified, or cancelled.

5.6 T1 Card Promotion

Beginning on January 1, 2001, and ending on June 30, 2001, On-Net Customers entering into Service Order Agreements for a minimum one-year term for Special Access Services of this tariff and Dedicated Internet Access (a non-regulated service) will receive A waiver of the monthly recurring charge for Channel Termination and Channel Mileage-Fixed. This promotion is not available to wholesale customers and cannot be combined with any other offers. This promotion shall remain in effect until it is either revised, modified, or cancelled.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.7 Satisfaction Guarantee

This offer is available only to New Customers, which is defined as a Customer who has not subscribed to any Company Service during the one-year period prior to subscribing to new Company services. Pursuant to this offering, New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if New Customer is not completely satisfied with the Services provided by the Company. For purposes of this promotion, a month is considered to have thirty (30) days. In order to be eligible for this promotion, a new Customer must not have received service from another local exchange carrier at the location to which New Company services are provided, or New Customer must switch back to the local exchange carrier that provided New Customer's telecommunications services prior to the new Customers subscribing to the new Company service.

The Company also will reimburse New Customer for any installation charges incurred by New Customer to restore New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, New Customer must, within (3) months of the installation date, provide the Company with the following: (1) the Company reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that New Customer had received from the other Service Provider prior to switching to the Company, if applicable.

If New Customer previously did not have a previous local exchange provider other than the Company at the location to which the Services are provided, or if the previous local exchange carrier will not or cannot provide the identical level and type of Service previously provided to New Customer, the Company will reimburse New Customer any initial Company Non-Recurring charges that New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

The Company is not liable for any outage or inconvenience to New Customer relating to restoring New Customer to its previous local exchange carrier. New Customer is responsible to pay the Company for all charges for the Service provided to New Customer through and including the date of Service termination prior to receiving reimbursement from the Company.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.7 Satisfaction Guarantee, (Cont'd.)

This is not available to customers receiving for whom the Company performed Special Construction or Special Configurations. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design. Special Construction includes the following:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.8 Special Access Promotion

Beginning on January 1, 2001, and ending on June 30, 2001, On-Net Customers entering into Service Order Agreements for a minimum one-year term for Special Access Services of this tariff and Dedicated Internet Access (a non-regulated service) will receive A waiver of the monthly recurring charge for Channel Termination and Channel Mileage-Fixed. This promotion is not available to wholesale customers and cannot be combined with any other offers. This promotion shall remain in effect until it is either revised, modified, or cancelled.

5.9 Retention Promotions

Beginning on the Effective date and Ending on March 31, 2001, Customers whose Service Order Agreement is within thirty (30) days of expiration or who are receiving month-to-month service and enter into a new Service Order Agreement, will a credit in the amount of one month of monthly recurring charges and usage for each year of the term of the Service Order Agreement if the Customer subscribes to local, intraLATA toll, and long distance or a credit equal to the amount of either monthly recurring charges or usage if the Customer subscribes to local and/or intraLATA toll for each year of the term of the Service Order Agreement. Customers will receive the credit on during the 12th month for a one-year term, the 12th and 24th months for a two-year term, and the 12th, 24th, and 36th months for a three-year term. This promotion applies to usage for local, intraLATA, Domestic Outbound, International, Inbound Toll Free Services, and Calling Card usage, and applies to access fees for Basic Lines, DID trunks, Flex Link DS1s, and DS1s. The promotion does not apply to DSL, DIA/IA, Audio Conferencing, Internet Products, features, voice mail, accounts with special off-tariffed pricing, carrier accounts, or accounts with non current payment status. The awarded discount shall not exceed the averaged billing for the prior 12 month period and shall not exceed \$7,500 on applicable month (13, 25 or 37). In addition to the above, Customers who sign up under this promotion within seventy-two (72) hours of date of confirmation letter will receive a two (2) percent credit. The two (2) percent credit is calculated as two (2) percent of the last months bill multiplied by 12 months. This promotion cannot be combined with other promotional offers and will remain in effect until it either expires or is modified, cancelled, or revised.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.10 Save a Bundle Promotion

Beginning on the Effective Date, and ending on May 31, 20001, new or existing Customers who enter into a Service Order Agreement for an XOptions Service Offering or Integrated Access for a one, two or three-year term will receive a credit equal to the monthly recurring charges for each year of the term of the agreement and a waiver of the non-recurring charges associated with the Service.. For purposes of this promotion, Existing Customer is defined as a voice only or data only customer who is upgrading to one of the XOption Service Offerings or Integrated Access, and New Customer is defined as someone who has not subscribed to these services for one year prior to this promotion. Multiple Service Discount customers are not eligible for this promotion. For those customers ordering XOptions, the credit for the monthly recurring charges does not include any minutes of use exceeding the amount offered in the XOptions Service Offerings. Additional minutes of use will be billed at the current tariffed rates. For those Customers ordering Integrated Access, the credit for the monthly recurring charges does not include local usage. Local usage will be billed at the current tariffed rates. The credits for the monthly recurring charges do not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.

Customers who enter into Service Order Agreements for a one-year term will receive a credit equal to one month of monthly recurring charges. In addition, customers entering into a Service Order Agreements for a two-year term will receive a credit equal to two months of monthly recurring charges during the first and thirteenth month of Service and Customers who enter into Service Order Agreements for a three-year term will receive a credit equal to three months of monthly recurring charges during the first, thirteenth and twenty-fifth months of Service.

Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the repaying the total amount of credits received from the Company granted and the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.11 On-Net XOptions or Integrated Access Bonus Promotion

Beginning on the Effective Date and ending on May 31, 2001, existing or new On-Net Customers who enter into a Service Order Agreement for XOption Five, Six, Seven, Ten, Eleven, Thirteen, or XO Integrated Access for a one, two or three-year term are eligible to receive a credit equal to two months of monthly recurring charges for each year of the term and a waiver of the non-recurring charges. Existing customer is defined as a voice only or data only customer who is upgrading to XOption Five, Six, Seven, Ten, Eleven, Thirteen, or Integrated Access. On-Net Customer is defined as a location where the Customer service location is provided entirely by XO over its own fiber or wireless facilities. New customer is defined as someone who has not subscribed to these services for one year prior to this promotion. For those customers ordering XOptions, the credits for the monthly recurring charges do not include any minutes of use exceeding the amount offered in the X Options Service Offerings that are eligible for this promotion. Additional minutes of use will be billed at the current tariffed rates. For those Customers ordering Integrated Access, the credits for the monthly recurring charges do not include local usage. Local usage will be billed at the current tariffed rates. The credits for the monthly recurring charges do not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.

All Customers entering into a Service Order Agreement for a one-year term agreements will receive a credit equal to the first and second month of monthly recurring charges. In addition, Customers signing two year agreements will receive a credit equal to the first, second, thirteenth and fourteenth month of monthly recurring charges and Customers signing three-year agreements will receive a credit equal to the first, second, thirteenth, fourteenth, twenty-fifth and twenty-sixth months of monthly recurring charges

Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the repaying the total amount of credits received from the Company granted and the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.12 Multiple Service Discount One

Multiple Service Discount One is available to current or new Business Customers meeting the criteria listed below. It is not available to customers who enter into Service Order Agreements after July 19, 2001. Customer will receive a 10% discount off the combined total amount of the monthly recurring and local usage charges for their local exchange service and DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. To be eligible, Customer must subscribe to local exchange service ("voice service") and a DSL or Dedicated Internet Access service ("data service"). Local exchange voice service must be provided via a T-1 facility (or equivalent) or above. New Customers enter into a Service Order Agreement for a minimum term of one (1) term for the Voice Service and Data. Existing Customers must enter into a Service Order Agreement for a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year. All Voice and Data Services must be provided the same customer location. Current Customers' XO account must be current as of the installation date and have no outstanding past-due balance. If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this offering.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 417

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.13 Multiple Service Discount Two

Multiple Service Discount Two is available to current or new Business Customers meeting the criteria listed below. It is not available to customers who enter into Service Order Agreements after July 19, 2001. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their local exchange, IntraLATA, InterLATA, toll free service, and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. To be eligible, Customers subscribe to local exchange, long distance and calling card services ("Voice Service"). Local Exchange Voice service must be provided via a T-1 facility (or equivalent) or above. Customers must also subscribe to DSL or Dedicated Internet Access service, and XO Web Hosting service ("Data Service"). New Customers must commit to a term of service for the Voice Service and Data Service for minimum one (1) year term commitment. Existing Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year. Current Customers account must be current as of the date of Installation and no outstanding balance past due. If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.14 Revised Multiple Service Discount One

Revised Multiple Service Discount One is available to current or new Business Customers meeting the criteria listed below and enter into Service Order Agreements to receive service after July 19, 2001. Customer will receive a 10% discount off the combined total amount of the monthly recurring and local usage charges for their local exchange service, local calling features, and DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: X Options, Integrated Access; other promotions; or Individual case Bases ("ICB") arrangements. To be eligible, Customer must subscribe to local exchange service ("voice service") and a DSL or Dedicated Internet Access service ("data service"). The local exchange voice service requirement is a minimum 49 lines or trunks (or two T-1 equivalents) but no more than 144 lines or trunks (or six T-1 equivalents). New Customers enter into a Service Order Agreement for a minimum term of one (1) term for the Voice Service and Data. Existing Customers must enter into a Service Order Agreement for a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year. All Voice and Data Services must be provided the same customer location. Current Customers' XO account must be current as of the installation date and have no outstanding past-due balance. If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this offering.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 419

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.15 Revised Multiple Service Discount Two

Revised Multiple Service Discount Two is available to current or new Business Customers meeting the criteria listed below and enter into Service Order Agreements to receive service after July 19, 2001. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their local exchange, local calling features, IntraLATA, InterLATA, toll free service, calling card, Shared Web Hosting, and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: X Options, Integrated Access, XO Dedicated Long Distance, other promotions, and Individual Case Basis ("ICB") arrangements. To be eligible, Customers subscribe to local exchange, long distance and calling card services ("Voice Service"). The local exchange voice service requirement is a minimum 49 lines or trunks (or two T-1 equivalents) but no more than 144 lines or trunks (or six T-1 equivalents). Customers must also subscribe to DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Customers who subscribe to Dedicated Web Hosting do not qualify for this promotion. New Customers must commit to a term of service for the Voice Service and Data Service for minimum one (1) year term commitment. Existing Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year. Current Customers account must be current as of the date of Installation and no outstanding balance past due. If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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5.16 Free Month of Service Promotion

This promotion will be available from April 20, 2001 through June 15, 2001 to existing Customers who meet the following qualifications and agree to the terms and conditions below. An existing Customer is defined as a customer who currently receives XO services. Customer must also currently be billed in arrears and agree to renew an existing voice service contract for a term of equal or greater commitment up to three years to be eligible for this promotion. Customer renewing a current XO contract for one, two or three year(s) will receive a credit for one month of service for each year commitment. The waiver will equal the current monthly recurring charges (MRC) and will be applied in the first, twenty-fifth, and thirty-seventh months of the new term.

The credit does not include usage, sales, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges. This promotion may not be combined with the Satisfaction Guarantee or with any other promotion. Should the Customer terminate service prior to the end of the term commitment, Customer is responsible for the total amount of the credit(s) received, and the value of the of the MRCs remaining in the term.

XO Communications Services, Inc.
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SECTION 5 - PROMOTIONS, (CONT'D.)

5.17 Retention Promotional Offering

From time to time, the Company may, in response to a competitive situation, offer the following promotion to its Customers whose Service Order Agreement is within thirty (30) days of expiration or to its Customers who are receiving month-to-month service and enter into a new Service Order Agreement, will receive a credit in the amount of one month of monthly recurring charges and usage for each year of the term of the Service Order Agreement if the Customer subscribes to local, intraLATA toll, and long distance or a credit equal to the amount of either monthly recurring charges or usage if the Customer subscribes to local and/or intraLATA toll for each year of the term of the Service Order Agreement. Customers will receive the credit on during the 12th month for a one-year term, the 12th and 24th months for a two-year term, and the 12th, 24th, and 36th months for a three-year term. This promotion applies to usage for local, intraLATA, Domestic Outbound, International, Inbound Toll Free Services, and Calling Card usage, and applies to access fees for Basic Lines, DID trunks, Flex Link DS1s, and DS1s. The promotion does not apply to DSL, DIA/IA, Audio Conferencing, Internet Products, features, voice mail, accounts with special off-tariffed pricing, carrier accounts, or accounts with non current payment status. The awarded discount shall not exceed the averaged billing for the prior 12 month period and shall not exceed \$7,500 on applicable month (13, 25 or 37). In addition to the above, Customers who sign up under this promotion within seventy-two (72) hours of date of confirmation letter will receive a two (2) percent credit. The two (2) percent credit is calculated as two (2) percent of the last months bill multiplied by 12 months. This promotion cannot be combined with other promotional offers and will remain in effect until it either expires or is modified, cancelled, or revised.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
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Effective: February 25, 2005

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5.18 X Options Promotion

Beginning on the Effective Date of this tariff page and ending on April 30, 2002, New X Option Customers and existing X Option Customers may be eligible for the following promotional rates on selected X Options packages. New X Option Customers are defined as Customers who have not received X Option service for at least one year prior to receiving service under this promotion and who sign one, two or three year contracts for the X Option service. Existing X Options customers are customers who currently receive X Options service and who are current in their payment of Company services. Existing customers must sign new Service Order Agreements that are equal to or greater than the term remaining in the current Service Order Agreement. All Service Order Agreements under this promotion must be signed on or before April 30, 2002. The promotional rates are valid for X Options Five, Six, Eleven, Thirteen, and Fifteen and apply for the entire contract term. All other Terms and Conditions of the X Options products apply.

X Option Five Monthly Recurring Charge

A	\$1595.00
B	\$1745.00
C	\$1895.00

X Option Six Monthly Recurring Charge

A	\$1815.00
B	\$1915.00
C	\$2065.00

X Option Ten

Non-Recurring Charge (per user)	\$104.00
Monthly Recurring Charge (per user)	
A	\$104.00
B	\$114.00
C	\$124.00

X Option Eleven

Non-Recurring Charge (per user)	\$35.00
Monthly Recurring Charge (per user)	
A	\$35.00
B	\$38.00
C	\$42.00

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Alaine Miller, VP - Regulatory & External Affairs
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5.18 X Options Promotion, (Cont'd.)

X Option Thirteen Monthly Recurring Charge

A	\$2380.00
B	\$3130.00
C	\$4380.00

X Option Fifteen Monthly Recurring Charge

A	\$2230.00
B	\$2980.00
C	\$4230.00

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5.19 Keeping the Momentum Promotion

Beginning on the Effective Date and ending on March 31, 2002. New Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign Service Order Agreements for one, two or three year terms for Company's Integrated Access, ISDN PRI or any X Option product or one or more T-1 lines for local service on or before March 31, 2002 will receive a credit equal to the non-recurring charges and one month of service for each year of the term. The credit will appear on the Customers' invoices during the 13th, 25th and 37th months of Customer's contract.

The non-recurring charge credit is for standard installations only. The month credit is defined as the applicable monthly recurring charge (MRC) for the product chosen by the new Customer. This promotion does not apply to Multiple Service Discount Customers.

XO Communications Services, Inc.
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5.20 Renewal Promotion

Beginning on the Effective Date of this tariff page and ending on March 31, 2002, Customers whose service is provided on a month to month basis, or whose current Service Order Agreement is within thirty (30) days of expiration, and who execute a new one-, two-, three- or five-year term Service Order Agreement for all voice products, excluding voice features, that have monthly recurring charge components on or before March 31, 2002 will receive a credit equal to one month of service for each year of their term. The credit(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's contract, depending on the term of the Service Order Agreement.

The credit is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No credit shall exceed \$7,500.00. If Customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the credit(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Service is terminated prior to the end of Customer's term, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

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Alaine Miller, VP - Regulatory & External Affairs
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5.21 Deluxe XOptions #7 Promotion

Customers signing new contracts for Deluxe XOptions #7 located in Sections 22.7 of this tariff on or before December 31, 2002 may receive the following promotional pricing. All requirements for this XOption as listed in the Price List apply during the promotional period.

Monthly Recurring Charge	A.	\$1,065.00
	B.	\$1,205.00
	C.	\$1,350.00
	D.	\$2,260.00
Non-Recurring Charge		\$999.00

5.22 Deluxe XOption #16 Promotion

Customers signing new contract for Deluxe XOptions #16 located in Section 22.16 of this tariff on or before December 31, 2002 may receive the following promotional pricing. All requirements for this XOption as listed in the Price List apply during the promotional period.

Monthly Recurring Charge	A	\$1,145.00
	B	\$1,285.00
	C	\$1,430.00
	D	\$2,340.00
Non-Recurring Charge		\$999.00

5.23 Deluxe XOption M – Satellite Office Solutions Promotion

Customers signing new contracts for Deluxe XOptions M located in Section 22.17 of this tariff on or before December 31, 2002 are eligible for a waiver of the multi location requirement. All other requirements and pricing for this XOption as listed in the Price List apply during the promotional period.

5.24 The Multi-Tenant Buddy Program

Referring Buddy Long Distance Rate	\$0.05 per minute
Referring Buddy Credit (at \$3,000 per month)	\$50
Referred Buddy discount monthly	10%

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.25 Contract Renewal Promotion II

Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one, two, three or five year term contract for all voice products, excluding voice features, that have a monthly recurring charge component may be eligible to receive one free month of service for each year of their term. The free month(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's contract, depending on contract length.

This promotion is effective from the Effective Date of this tariff page through December 31, 2004.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500.00. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
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SECTION 5 - PROMOTIONS, (CONT'D.)

5.26 Contract Renewal III

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on beginning on the Effective Date of this tariff page and ending on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
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5.27 XOptions Monthly Credit Promotion

The XOptions Monthly Credit Promotion offers Customers meeting certain criteria a monthly credit, as described below, during the Customer's initial term of service.

In order to receive the credits offered in this promotion, Customers must sign up for a minimum two year term commitment, on or before March 31, 2003, for any of the following XOptions bundles: #7 and #16.

Under this promotion, Customers will receive monthly credits as follows:

XOptions bundle	Monthly Credit
#7 and #16	\$50.00

Monthly credits will be applied per XOption bundle, with only one credit offered per bundle. Credits will be applied each month during the Customer's initial term of service only. This promotion will not apply to any renewal periods. If for any reason, the Customer fails to complete its initial term commitment, XO reserves the right to charge the Customer all amounts that XO credits under this promotion.

Except for the XOptions #7 and the XOptions #16 promotions, this promotion cannot be combined with any other promotions, individual case basis arrangements or other special offers.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
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5.28 Easylink Promotion

Customers who enter into a Service Order Agreement between the Effective Date of this tariff page and December 31, 2003 may be eligible to receive a discount on Business or Centrex Lines Service Monthly Recurring Charges. The discount does not apply to Non-Recurring Charges. If for any reason, the Customer fails to complete its initial term commitment, XO reserves the right to charge the Customer all amounts that XO credits under this promotion. this promotion cannot be combined with any other promotions, individual case basis arrangements or other special offers.

The discounts are as follows:

Business Lines:

1 year 12%
2 year 13%
3 year 14%

Centrex discount:

1 year 12%
2 year 13%
3 year 14%

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
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5.29 XOptions M -- Satellite Office Solutions Summer Promotion

This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before January 31, 2004, for a minimum two year commitment.

Under this promotion, Customers may receive XOptions M -- Satellite Office Solutions service without having to meet the requirements set forth in section 22 of this tariff that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

XO Communications Services, Inc.
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5.30 X Option #7 Promotion

Customers signing new contracts for this service, XOptions #7, on or before October 1, 2004 may receive the following promotional pricing

To receive service under this XOption promotion, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption promotion also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption promotion includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charges	
(A)	\$1065.00
(B)	\$1205.00
(C)	\$1350.00
(D)	\$2260.00
Non-Recurring Charges	\$ 999.00

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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5.31 XOption #16 Promotion

Customers signing new contracts for this service on or before December 31, 2004, XOptions #16, may receive the following promotional pricing.

To receive service under this XOption promotion, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption promotion also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption promotion includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charges	
(A)	\$1055.00
(B)	\$1195.00
(C)	\$1340.00
(D)	\$2250.00
Non-Recurring Charges	\$ 999.00

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
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LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONS, (CONT'D.)

5.32 Stabilized Local Promotion

Stabilized Local Promotion: Beginning on the Effective Date and ending on November 21, 2003, new or existing Customers who enter into a Service Order Agreement to receive Service is to a minimum of ten (10) locations that are not located within the same state, who order, on average, more than five business lines per location, and who receive Service under plans other than Company's National Local service at a minimum of 40% of the Customer's Service locations, shall receive the following promotion rates for basic business lines:

Basic Business Lines	\$26.00 per line
Basic Business Lines with features*	\$31.00 per line

Customers may choose from the following features: Call Forward Busy, Call Forward No Answer, Hunting, Call Forward Variable, Call Waiting, Speed Calling 8, Three Way Calling, Caller ID Number Only, Caller ID Name & Number or Voicemail.

The promotional rates are valid for the entire term of the Service Order Agreement. Existing Customers must enter into a Service Order Agreement for a new term commitment which is equal to or greater in length than their existing term. Customer's previous contractual term commitment will not contribute to new term commitment.

The promotional rates are valid for the entire contract term. All other terms and conditions of the applicable Services apply.

This promotion may be combined with other promotions and special offers. This promotion cannot be combined with the standard pricing under the National Local or other voice service offerings. This promotion may not be used with any individual case basis offerings. This promotion will expire on November 21, 2003, unless sooner modified or withdrawn.

EXHIBIT B
Proposed Tariff Pages

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Drive
Herndon, VA 20171
Case No.
Issued: April 2, 2008

P.U.C.O. Tariff No. 5
Original Title Page

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

This tariff, Ohio Tariff No. 5 submitted on behalf of XO Communications Services, Inc., cancels and replaces Ohio Tariff No. 1 in its entirety.

TITLE PAGE

LOCAL EXCHANGE SERVICES TARIFF

OF

XO COMMUNICATIONS SERVICES, INC.

Certificate No. 90-9017

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO TIER 1 LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OHIO
IN THE COUNTIES OF**

Cuyahoga
Franklin
Geauga
Licking
Madison
Pickaway
Summit
Union
Delaware

Fairfield
Lake
Hamilton
Clermont
Butler
Warren
Stark
Portage
Medina

Mahoning

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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4	Original	*	35	Original	*	66	Original	*
5	Original	*	36	Original	*	67	Original	*
6	Original	*	37	Original	*	68	Original	*
7	Original	*	38	Original	*	69	Original	*
8	Original	*	39	Original	*	70	Original	*
9	Original	*	40	Original	*	71	Original	*
10	Original	*	41	Original	*	72	Original	*
11	Original	*	42	Original	*	73	Original	*
12	Original	*	43	Original	*	74	Original	*
13	Original	*	44	Original	*	75	Original	*
14	Original	*	45	Original	*	76	Original	*
15	Original	*	46	Original	*	77	Original	*
16	Original	*	47	Original	*	78	Original	*
17	Original	*	48	Original	*	79	Original	*
18	Original	*	49	Original	*	80	Original	*
19	Original	*	50	Original	*	81	Original	*
20	Original	*	51	Original	*	82	Original	*
21	Original	*	52	Original	*	83	Original	*
22	Original	*	53	Original	*	84	Original	*
23	Original	*	54	Original	*	85	Original	*
24	Original	*	55	Original	*	86	Original	*
25	Original	*	56	Original	*	87	Original	*
26	Original	*	57	Original	*	88	Original	*
27	Original	*	58	Original	*	89	Original	*
28	Original	*	59	Original	*	90	Original	*
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95	Original	*	134	Original	*	172	Original	*
96	Original	*	135	Original	*	173	Original	*
97	Original	*	136	Original	*	174	Original	*
98	Original	*	137	Original	*	175	Original	*
99	Original	*	138	Original	*	176	Original	*
100	Original	*	139	Original	*			
101	Original	*	140	Original	*			
102	Original	*	141	Original	*			
103	Original	*	142	Original	*			
105	Original	*	143	Original	*			
105	Original	*	144	Original	*			
106	Original	*	145	Original	*			
107	Original	*	146	Original	*			
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110	Original	*	149	Original	*			
112	Original	*	150	Original	*			
113	Original	*	151	Original	*			
114	Original	*	152	Original	*			
115	Original	*	153	Original	*			
116	Original	*	154	Original	*			
117	Original	*	155	Original	*			
118	Original	*	156	Original	*			
119	Original	*	157	Original	*			
120	Original	*	158	Original	*			
121	Original	*	159	Original	*			
122	Original	*	160	Original	*			
123	Original	*	161	Original	*			
124	Original	*	162	Original	*			
125	Original	*	163	Original	*			
126	Original	*	164	Original	*			
127	Original	*	165	Original	*			
128	Original	*	166	Original	*			
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130	Original	*	168	Original	*			
131	Original	*	169	Original	*			

* - Indicates pages included with this filing

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C)** - To signify changed regulation.
- (D)** - To signify discontinued rate or regulation.
- (I)** - To signify increased rate.
- (M)** - To signify a move in the location of text.
- (N)** - To signify new rate or regulation.
- (R)** - To signify reduced rate.
- (S)** - To signify reissued matter.
- (T)** - To signify a change in text but no change in rate or regulation.

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LOCAL EXCHANGE SERVICES

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of Tier 1 intrastate telecommunications services by XO Communications Services, Inc. to Customers of the State of Ohio within the local exchange service area defined herein.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS

Account Codes - Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment - Payment that may be required by the Company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Class of Service (COS) - Used to prevent a Station from dialing certain codes and numbers.

Company - XO Communications Services, Inc. LLC, a Delaware corporation, which is the issuer of this tariff.

Commission - The Public Utilities Commission of Ohio.

Competitive Response/Competitive Situation - Any action taken by the Company to win a Customer's business than would not otherwise be won without such an action.

Customer - The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling - A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

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SECTION 1 – DEFINITIONS, (CONT'D)

Local Exchange Carrier - Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

Off-Peak - A call originating at a time other than 8 am to 5 pm, Monday-Friday.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net - A call terminating on and placed via non-company owned or company leased facilities.

Originating On-Net - A call terminating on and placed via company owned or company leased facilities.

Peak - A call originating between 8 am and 5 pm, Monday-Friday.

Point-of-Termination - The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

Premises - The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription - Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

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SECTION 1 – DEFINITIONS, (CONT'D)

Service Commencement Date - XO will notify the customer that the Services are installed or connected and available for use. The date of such notice shall be the "Service Commencement Date." Billing will begin on the Service Commencement Date. The parties may mutually agree upon a substitute Service Commencement Date. If Customer notifies XO in writing that it is not prepared to utilize the Services or facility after XO has notified the Customer that the requested Service or facility is ready for use, XO may begin billing the Customer on the Service Commencement Date. XO may bill the Customer for any costs it has incurred in provisioning the Services. Customer agrees to cooperate with XO to accomplish Service activation by providing reasonable access to Customer's premises and facilitating testing and Service delivery requirements and Customer agrees XO shall have reasonable access to Customer's premises to repair, maintain, or retrieve XO equipment. XO shall not be liable for any damages whatsoever resulting from delays in meeting Service delivery dates requested or specified by Customer or inability to provide Services. Customer may not cancel the Agreement if there is a delay in installation related to the Services unless such delay is solely due to XO and such delay is longer than 90 days beyond the parties agreed Service Commencement Date provided however, in no event may Customer cancel if XO has agreed to construct or is constructing Communication Facilities to provide Service to Customer.

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services - The Company's telecommunications services offered on the Company's network.

Station - Telephone equipment from or to which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use service provided under this tariff.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.3 Terms and Conditions

- A.** Except as otherwise provided herein, service is provided and billed on a monthly basis, unless a different schedule is requested by the Customer and agreed to by the Company, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- B.** Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- C.** Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- D.** This tariff shall be interpreted and governed by the laws of the State of Ohio without regard to the State's choice of law provision.
- E.** Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.3 Terms and Conditions, (Cont'd)

- F.** The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- G.** The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.H below.
- H.** The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the Customer, normal wear and tear only excepted. The Customer shall reimburse the Company upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

- A. The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.
- B. The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.
- C. The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

- D. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- F. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- G. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

- H. The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- I. The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- J. The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.
- K. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO Service.
- L. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- M. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.6 Provision of Equipment and Facilities

- A.** Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B.** The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
- C.** Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- D.** The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

 - (1) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 – REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours, on an expedited basis outside of the standard installation intervals, involving special construction, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. The Customer may be charged a non-recurring charge to recover these costs incurred by the Company. These non-recurring charges will be determined on an ICB basis and will be agreed upon by the Customer and the Company. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Non-Recurring Charge	ICB
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2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

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LOCAL EXCHANGE SERVICES

SECTION 2 – REGULATIONS, (CONT'D)

2.2 Prohibited Uses

- 2.2.1** The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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SECTION 2 – REGULATIONS, (CONT'D)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, *unless caused by the negligence or willful misconduct of the employees or agents of the Company.* The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G.** not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities;

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2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes; and
- I.** when a Customer selects the Company to provide retail telecommunications Services such as T-1 Loops, PBX Trunks or substantially similar facilities and such Customer no longer desires or needs the same or similar retail telecommunication Services and facilities currently being provided by another Local Exchange Carrier, it is the Customer's responsibility to notify that Local Exchange Carrier and terminate and disconnect all unwanted and unnecessary retail telecommunications Services and facilities. XO shall not be liable for any charges incurred by the Customer as a result of Customer's failure to notify the other Local Exchange Carrier to terminate and disconnect those retail telecommunication Services and facilities no longer needed or desired by the Customer.
- J.** Customer shall not route calls to a Public Safety Answering Point ("PSAP") or other emergency answering point over XO services from any location other than the Customer Premises at which XO's local voice service is established.

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2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company..

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2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Nature of Traffic

- A. Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.
- B. Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.
- C. If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Tariff, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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SECTION 2 – REGULATIONS, (CONT'D)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

- A.** The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.
- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2.4 Customer Equipment and Channels

2.4.3 Interconnection of Facilities

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- B.** Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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SECTION 2 – REGULATIONS, (CONT'D)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

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2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- A. All service, installation, monthly Recurring Charges are due no sooner than fourteen (14) days than the date of the postmark on the bill.
- B. The Company shall bill for Monthly Recurring Charges in advance and Usage Charges in arrears.
- C. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Amounts not paid within 30 days after the date of invoice are considered past due and may be subject to a 1.5 % monthly late payment charge accruing monthly until the balance is paid.
- E. Checks with insufficient funds or non-existing accounts will be assessed as follows:

Max.
\$25.00

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2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure.

- A. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

The Company will handle Advance Payments in accordance with Section 4901:1-5-13 of the Ohio Administrative Code.

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2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

- A. Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of Section 4901: 1-13 of the Ohio Administrative Code. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) 230% of the charges for a service or facility which has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- B. An Advance Payment may be required in addition to a Deposit.

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2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits, (cont'd.)

- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded.
- D. Deposits held will accrue interest at a rate specified by the Public Utilities Commission of Ohio in Rule 4901: 1-5-13 of the Ohio Administrative Code.

2.5.6 Discontinuance of Service

- A. Upon nonpayment of sums owing to the Company, the Company may, pursuant to Section 4901:1-5-17 of the Ohio Administrative Code and Case No. 95-790-TP-COI, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- D.** The Company may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect pursuant to 95-790-TP-COI and the Minimum Telephone Service Standards, to a Customer, without incurring any liability:
- (1) Immediately and without notice, the Company may discontinue service pursuant to this subsection if:
 - (a) an emergency may threaten the health or safety of a person, or the Company's distribution system. If Service is disconnected, the Company shall act promptly to restore Service as soon as possible;
 - (b) a Customer's use of telecommunications equipment adversely affects the Company's equipment, its Service to others, or the safety of the Company's employees or Customers; or
 - (c) a Customer tampers with facilities or equipment owned by the Company.
 - (2) Upon seven (7) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for deposit for the payment of service in accordance with Section 2.5.5.
 - (3) Seven (7) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that seven (7) day period.

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2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- E.** Upon written notice of disconnection, which shall be postmarked at least seven (7) days prior to the date of disconnection, to a Customer who has failed to pay any sum for a service which the Company is legally entitled to disconnect after fourteen (14) days of the date when payment was due.
- F.** The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- G.** Upon the Company's discontinuance of service to the Customer under Section 2.5.6.A or 2.5.6.B, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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2.5 Payment Arrangements, (Cont'd.)

2.5.7 Selective Access Policy

The Company, when providing toll service, may “universally” block access to all toll providers for non-payment of regulated toll charges, as long as the blocked Customer is not denied the right to select, through a presubscription interexchange (PIC) mechanism, any other 1+ presubscribed toll service provider, who is obligated to provide such service under the terms of the Selective Access Policy.

- A. Under the terms of the Selective Access Policy, the Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission’s rules;
 - (2) the Company, when providing toll service, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the Commission’s rules); or
 - (3) the Company, when providing toll service, attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission-approved tariff.

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2.5 Payment Arrangements, (Cont'd.)

2.5.7 Selective Access Policy, (cont'd.)

- B.** When a prospective Customer, who has previously been universally blocked for non-payment of toll charges by another carrier, seeks to select the Company as his/her 1+ carrier of choice, the Company may, subject to tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A) (3), O.A.C., but the Company may negotiate a lower deposit.
- C.** The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.
- D.** Upon payment by the Customer of all past due debt to the Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX will be restored.

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2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions

The Company will issue credits for interruptions in Service in accordance with Section 4901:1-5016 of the Ohio Administrative Code.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. occurs as a result of a military action, war, insurrection, riot or strike.
- F. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- G. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- H. interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

- A.** Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B.** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C.** The special charges described in 2.7.1.A. and 2.7.1.B will be calculated and applied on a case-by-case basis.

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2.7 Cancellation of Service, (Cont'd.)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), the Customer agrees to pay the Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: All costs, fees and expenses reasonable incurred in connection with:

- (1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, *and all bills mailed by the Company*, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2.10 Courtesy Credits

From time to time, the Company will grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.11 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 through 3.15

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the *Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.2 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

	<u>Non-Recurring Charge Maximums</u>
Primary Service Order Charge Adding lines, moving services, convert product types per order	\$75.00
Record Order Charge Adding or changing directory listings, changing billing account information	\$75.00 per order
Subsequent Order Charge Adding new features, changing existing features per order	\$75.00
Line Restoral Charge Re-establishing service after suspension for non-payment per line	\$50.00
PIC Change Charge Changing interLATA and/or intraLATA service (manual) (electronic)	\$5.50 per Line or Port \$1.25 per Line or Port
Technician Visit Charge* Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed	\$300.00 per occurrence

3.1.3 Local Calling Areas

Exchanges where XO local exchange service is available their associated local calling areas are specified below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area. All exchanges and zones listed are in Ameritech-Ohio's territory except where otherwise noted. Exchanges that are followed by "ELC" will be more fully explained in Section 3.1.4.D of this tariff.

**Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 79 & Page 151 for adds, moves, and changes.*

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas

Akron	Akron	North Canton
	Atwater	Peninsula
	Doylestown	Ravenna
	Greensburg	Richfield
	Hartville	Rittman
	Hudson	Rootstown
	Kent	Russell
	Manchester – (Summit)	Sharon Center
	Mogadore	Uniontown
	Montrose – (Summit)	Wadsworth
	Montrose – (Cuyahoga)	
Alton	Alton	London
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Rathbone
	Dublin	Resaca
	Gahanna	Reynoldsburg
	Groveport	Sunbury
	Grove City	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
	Lockbourne	
Bedford	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Berea	Aurora	Montrose (Cuyahoga)
	Bainbridge	North Eaton -ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria-ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Berlin Center	Canfield	North Jackson
	Damascus – United	Salem
	Lake Milton – United	Youngstown
	North Benton – United	
Brecksville	Aurora	Montrose (Cuyahoga)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Burton	Bainbridge Burton Chagrin Falls Chardon Cleveland East Claridon	Huntsburg Middlefield Newbury Parkman Russell Terrace
Canal Winchester	Amanda Alton Baltimore Canal Winchester Carroll Cheshire Center Columbus Dublin Gahanna Groveport Grove City Harrisburg	Lancaster Lockbourne New Albany Pataskala Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington
Canfield	Berlin Center – United Canfield North Jackson	North Lima Salem Youngstown
Canton	Alliance Beach City Bolivar Brewster Canal Fulton Canton Carrollton Dellroy Hartville Hinckley Louisville Magnolia-Waynesburg Malvern	Marlboro Massillon Mineral City Minerva North Canton Navarre Olmstead Falls Paris

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Chagrin Falls

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Burton - ELC
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Gates Mills
Hillcrest
Hinckley
Independence

Montrose (Cuyahoga County)
Newbury
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Cheshire Center

Alton
Canal Winchester
Cheshire Center
Columbus
Delaware
Dublin
Gahanna
Grove City
Groveport
Harrisburg

Hilliard
Kilbourne
Lockbourne
New Albany
Rathbone
Reynoldsburg
Sunbury
Westerville
West Jefferson
Worthington

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Cleveland	Aurora	Leroy - ELC
	Avon Lake - ELC	Montrose (Cuyahoga County)
	Bainbridge	Montville - ELC
	Bedford	Newbury - ELC
	Berea	North Eaton - ELC
	Brecksville	North Royalton
	Brunswick	Northfield
	Burton - ELC	Olmstead Falls
	Chagrin Falls	Perry - ELC
	Chesterland	Richfield
	Cleveland	Russell
	Columbia Station	Strongsville
	East Claridon - ELC	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Grafton - ELC	Valley City - ELC
	Hillcrest	Victory
	Hinckley	Wickliffe
	Independence	Willoughby
Columbus	Alexandria-ELC	Kilbourne
	Alton	Lockbourne
	Ashville	London
	Baltimore-ELC	Mount Sterling
	Canal Winchester	New Albany
	Carroll-ELC	Pataskala
	Cheshire Center	Plain City
	Columbus	Rathbone
	Delaware - ELC	Resaca
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Granville-ELC	West Jefferson
	Grove City	Westerville
	Groveport	Worthington
	Harrisburg	
	Hilliard	
	Johnstown-ELC	

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Damascus	Alliance Berlin Center - United Canfield Damascus - United Lisbon North Benton - United	North Georgetown - Verizon Salem Sebring Winona - Verizon Youngstown
Delaware	Ashley Cheshire Center Delaware Kilbourne	Ostrander Radnor Rathbone
Dublin	Alton Canal Winchester Cheshire Center Columbus Delaware-ELC Dublin Gahanna Grove City Groveport Harrisburg Hilliard Lockbourne	New Albany Pataskala Plain City Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Gahanna

Alton
Canal Winchester
Cheshire Center
Columbus
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard
Johnstown - ELC

Lockbourne
New Albany
Pataskala
Plain City
Rathbone
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

Gates Mills

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
East Claridon - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Kirtland
Mentor
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Greensburg	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Grove City	Alton	Mount Sterling - ELC
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
	Lockbourne	
Groveport	Alton	Lockbourne
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Rathbone
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Grove City	West Jefferson
	Groveport	Westerville
	Harrisburg	Worthington
	Hilliard	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Hartville	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Hillcrest

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
East Claridon - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Kirtland
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Hilliard

Alton
Canal Winchester
Cheshire Center
Columbus
Dublin
Gahanna
Grove City
Groveport
Hilliard
Harrisburg
Lockbourne
New Albany

Pataskala
Plain City
Rathbone
Resaca
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Independence	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby
Kirtland	Chesterland Gates Mills Hillcrest Kirtland Mentor	Painesville Terrace Wickliffe Willoughby
Lancaster	Amanda Baltimore Bremen Canal Winchester Carroll	Lancaster Millersport Pleasantville Rushville Sugargrove
Lockbourne	Alton Ashville Canal Winchester Cheshire Center Columbus Dublin Gahanna Grove City Groveport Harrisburg	Hilliard Lockbourne New Albany Pataskala Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington
Lowellville	Hubbard Lowellville Lowellville, PA – PA Bell	North Lima Youngstown

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Mentor	Gates Mills Kirtland Leroy Mentor	Painseville Perry Wickliffe Willoughby
Montrose (Cuyahoga)	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Montrose (Summit)	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

New Albany	Alton Canal Winchester Cheshire Center Columbus Dublin Gahanna Grove City Groveport Harrisburg Hilliard	Johnstown - ELC Lockbourne New Albany Pataskala Plain City Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington
North Benton	Alliance Berlin Center – United Canfield Damascus – United Lake Milton – United	North Benton – United Ravenna Salem Sebring Youngstown
North Canton	Canal Fulton Canton Greensburg Hartville Louisville	Magnolia-Waynesburg Massillon North Canton Uniontown
North Jackson	Berlin Center – United Canfield Lake Milton – United Niles	North Jackson Warren Youngstown
North Lima	Canfield Columbiana Lowellville Lowellville, PA – PA Bell	New Waterford North Lima Youngstown

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

North Royalton

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Olmstead Falls

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Painesville

Chardon
Kirtland
Leroy
Madison
Mentor

Montville
Painesville
Perry
Willoughby

Reynoldsburg

Alexandria
Alton
Baltimore
Canal Winchester
Cheshire Center
Columbus
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard

Lockbourne
New Albany
Pataskala
Rathbone
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

Sebring

Alliance
Damascus – United
North Benton – United

North Georgetown – Verizon
Sebring

Strongsville

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Terrace

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Burton - ELC
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Gates Mills
Hillcrest
Hinckley
Independence

Kirtland
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Trinity

Aurora
Avon Lake - ELC
Bainbridge
Bedford
Berea
Brecksville
Brunswick

Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley

Independence
Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Uniontown	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal-Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Victory

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley

Independence
Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Westerville

Alton
Canal Winchester
Cheshire Center
Columbus
Delaware - ELC
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard

Kilbourne - ELC
Lockbourne
New Albany
Pataskala
Plain City
Rathbone
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Wickliffe

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Gates Mills
Hillcrest
Hinckley
Kirtland
Independence

Mentor
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Willoughby

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Gates Mills
Hillcrest
Hinckley
Kirtland
Independence
Leroy - ELC

Mentor
Montrose (Cuyahoga)
North Royalton
Northfield
Olmstead Falls
Painesville
Perry - ELC
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Worthington	Alton Canal Winchester Cheshire Center Columbus Delaware - ELC Dublin Gahanna Grove City Groveport Harrisburg Hilliard	Kilbourne - ELC Lockbourne New Albany Pataskala Plain City Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington
Youngstown	Berlin Center – United Canfield Columbiana Cortland – United East Palestine Girard Hubbard Lectonia Lowellville	Lowellville, PA – PA Bell Niles North Jackson North Lima New Waterford Salem Sharon Warren – United Youngstown

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.4 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. The rates (including rates for Optional Features that are set forth in Section 3.1.4.B), terms, and conditions that are set for in this Section 3.1.4 will no longer be available after May 17, 2002 to new Customers. Customers who already receive Local Line Service pursuant to this Section and wish to add Optional Features will take service pursuant to Section 3.1.4.B.

A. Local Line Service is available in the following offerings:

1. **Basic Service** - Each Basic Local Line service includes the following standard features at no additional charge:

- Touchtone
- One Directory Listing
- Presubscription
- Calling number delivery blocking/per call
- Toll restriction
- 900/976 Blocking

2. **XO PLUS Service** - Each XO PLUS Local Line service includes the following standard features at no additional charge:

- Touchtone
- One Directory Listing
- Presubscription
- Calling number delivery blocking/per call (includes blocking of automatic callback)
- Toll restriction
- 900/976 Blocking
- Calling Number Delivery (Caller ID)

XO Plus Customers who signed before October 13, 1997, will still receive 250 Free Messages under a grandfather clause + any four additional optional features of the of the customers choosing (Optional features provided by the Company are listed in Section 3.1.4.B).

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

- B. Optional Features -** A Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 3.1.4.C. XO Plus Customers may select up to four of the following features without charge, additional features in excess of four will be available at the rates specified in Section 3.1.4.C.

Call Forward Busy,
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Speed Call (up to 30 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)

NOTE: Calling Name/Calling Number Delivery Blocking monthly charge waived if the Customer has a Non-listed or a Non-published number. Calling Name/Calling Number Delivery Blocking also blocks Automatic Callback.

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

B. Optional Features, (cont'd)

Multi Ring - Multi Ring allows up to three additional telephone numbers to terminate on a given XO Basic or Plus Line. Each number will have a separate ring so the Customer can identify which number was called.

NOTE: Customers subscribing to Call Waiting will be able to use this feature in conjunction with the Multi Ring Service. The Customer will receive additional call waiting tones for as many additional numbers as are assigned to that line.

Customer will be charged for each Multi Ring number.

Flat Rate Calling (Trial Service Offering) - Flat Rate Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere within the Customer's local calling area and not have such usage subject to the rates set forth in Section 3.1.4. IntraLATA toll, long distance, and toll free usage are not included in the monthly charge. This trial service offering will be available until March 31, 2001, and shall remain in effect until it is either modified, expired or cancelled. This trial service offering cannot be used in conjunction with any another promotion offered by the Company.

	Max.
Monthly Recurring Charge	\$50.00

Statewide Local Calling (Trial Service Offering) - Statewide Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere in Ohio and have such calls billed at the Usage Rates as outlined in Section 3.1.5. This feature is available to new or existing Customers who enter into a Service Order Agreement for local, intraLATA toll, and long distance services between April 17, 2000, and October 31, 2000, and will continue to be available to such Customers throughout the life of the Service Order Agreement.

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

- C. **Local Line Rates and Charges** - A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in this Section.

Optional Feature Activation (per order) \$0.00

The Company offers Basic and Plus Line Service based upon the location of the customer. The following are the applicable rate classifications:

Tier One	Tier Two
Cleveland	Akron
Columbus	Canton
North Canton	
Montrose (Summit County)	

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

TIER ONE RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

TIER ONE RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

C. Local Line Rates and Charges, (Cont'd)

TIER TWO RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

TIER TWO RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

1. Usage Rates - The rates in Section 3.1.5 will apply.
2. The following rates will apply to XO Basic and Plus customers prior to March 7, 1998.

Monthly Recurring Charges	Max.
Basic Local Line - Line Charge	
Month-to-Month	\$40.00
1 year	\$40.00
3 year	\$40.00

- * Any commitment level chosen which is not reflected by a XO Term Payment Plan will fall under the preceding minimum commitment level.

XO PLUS Line Charge	
Month-to-month	\$60.00
1 year	\$60.00
3 year	\$60.00

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

3. 9-1-1 Surcharges - The following charges are assessed on a per line basis.

	Max.
Franklin County	\$ 1.00
Cuyahoga County	\$ 1.00
Delaware County	\$ 1.00

3.1.5 Usage Options

All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

A. Per Call - The following rates will be applied on a per call basis, regardless of the duration of the call.

Term Payment Plan	
Tier One Rates	
Month-to-Month	Max. \$ 0.12
1 year	\$ 0.12
3 year	\$ 0.12
Tier Two Rates	
	Max. \$ 0.12

B. Unlimited Local Calling (per month)

Max.
\$30.00

C. Measured Rate Service - The following rates will apply based on per minute usage.

	Peak		Off-Peak	
	Initial Max.	Additional Max.	Initial Max.	Additional Max.
Monthly	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05
Term Plan	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.5 Usage Options, (Cont'd)

C. Measured Rate Service, (continued)

The following rates are available to new business Customers of the Company who enter into a Service Order Agreement to receive Service on or after May 22, 2000 and to existing business Customers of the Company who are currently fulfilling the terms of a Service Order Agreement and enter into a new Service Order Agreement for a term that is of equal or greater than the term length and of equal or greater value of the existing Customer's current Service Order Agreement.

1. Measured Rate Service for Basic and Plus Lines

Peak		Off-Peak.	
Initial Max.	Additional Max.	Initial Max.	Additional Max.
\$.05	\$ 0.05	\$ 0.05	\$ 0.05
\$.05	\$ 0.05	\$ 0.05	\$ 0.05

2. The following rates will apply based on per minute usage for Customers who entered into a Service Order Agreement prior to May 22, 2000.

	Peak	Additional Max	Off-Peak.	Additional Max.
	Initial Max.		Initial Max.	
Monthly	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05
Term Plan	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.5 Usage Options, (Cont'd)

D. Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as Extended Local Calling Areas (as set forth in Section 3.1.3 of this tariff) will be subject to the per minute of use rates that are set forth below. Calls will be billed in six-second increments.

1. Rates

Mileage	8:00 AM to 9:00 PM, Monday-Friday		
	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.076		\$0.050
11-22	\$0.090		\$0.055
23+	\$0.100		\$0.060

Mileage	All Other Times		
	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.038		\$0.010
11-22	\$0.043		\$0.028
23+	\$0.050		\$0.038

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3.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.2.1 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

3.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. A per minute rate (Min. \$0.05/Max. \$0.50) will apply for operator completed calls in addition to the surcharges as specified in Section 3.3.1 will apply:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.3 Operator Assistance, (Cont'd.)

3.3.1 **Busy Line Verification and Interrupt Service** - Busy Line Verification and Interrupt Service, which is furnished where, and to the extent that, facilities permit; provides the Customer with the following options:

- A. **Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. **Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. **Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - 1. The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - 2. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.4 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

- 1. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
- 3. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

- 4. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.5 (cont'd.)

5. **Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
6. **Alternate Call Listings** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
7. **Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.4.5.8 and 3.4.5.9.
8. **Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

	Max.
Non-Published Number	\$4.00

- * Customers who purchased additional listings prior to April 17, 1998, will continue to be billed at the tariffed rate of \$ 1.00

9. **Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

	Max.
Non-Published Number	\$15.00

3.5 Emergency Telephone Services

3.5.1 Enhanced 911

Enhanced 911 (E911) allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.6 Presubscription

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service, however if a Customer changes both it's intraLATA and interLATA carriers simultaneously, Company will waive the full intraLATA PIC Change Charge. See Section 3.1.2 for pricing information.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.7 Service Connection Assistance

3.7.1 General

- A. Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:
 - 1. Wavier of applicable deposit requirements under Section 1 of this tariff.
 - 2. Full or partial wavier of applicable service connection charges for establishing or reestablishing local exchange service as described in Section 3 of this tariff.
 - 3. Wavier of the monthly federal subscriber line charge for the number of months necessary to match the value of the waived deposit and one half of the waived service connection charges.
- B. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - 1. Home Energy Assistance Program (HEAP).
 - 2. Emergency - Home Energy Assistance Program (E - HEAP).
 - 3. Ohio Energy Credits Program (OECF).
 - 4. Supplemental Security Income (SSI) under Title of the Social Security Act.
 - 5. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- C. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, documentation of the customer's participation in one of the above assistance programs.
- D. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- E. Service Connection Assistance is available for all grades of service.
- F. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- G. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the Customer's current address.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.8 Telephone Service Assistance

3.8.1 General

- A. Telephone Service Assistance is a telephone assistance program which provides certain eligible customers requesting local exchange service with the following benefits:
1. Recurring discount on the monthly basic local access line.
 2. Wavier of the Federal Subscriber Line Charge.
 3. Wavier of the deposit to establish service, where applicable.
 4. Wavier of the applicable service connection charges for establishing, reestablishing, or restoring service when such charges exceed \$5.00.
 5. Wavier of applicable service conversion charges for customers changing to or from Telephone Service Assistance.

3.8.2 Regulations

- A. Telephone Service Assistance is a basic local exchange residential Service offering available to customers who are currently participating in one of the following programs:
1. Both Medical Assistance under Chapter 5111 of the Ohio Revised Code and Medicare under Title XVIII of the Social Security Act;
 2. Ohio Energy Credits Program (OECF); or
 3. Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act.
- B. The Company shall require, as proof of eligibility for Telephone Service Assistance, documentation of the customer's participation in one of the above assistance programs. Thereafter, the Company shall verify continued participation in the eligible programs not more than once per year.
- C. Customers of Telephone Service Assistance can not be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- D. Telephone Service Assistance shall be provided with usage sensitive basic local exchange, single-party telephone service in service areas where the Company offers such service. If the Company offers more than one type usage sensitive basic local exchange, single-party telephone service in the service area, the Customer may choose from among them offered. If the Company offers no such usage sensitive basic local exchange, single-party telephone service in the Customer's service area, it shall provide to the Customer the least expensive basic local exchange, single-party telephone service it offers in the Customer's service area.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.8 Telephone Service Assistance, (Cont'd)

3.8.3 Telephone Assistance Program

- A. The Company shall provide a notice, in each monthly billing statement, to customers of Telephone Assistance with usage sensitive basic local exchange, single-party telephone service, that it also offers basic local exchange, flat rate, unlimited calling telephone service. The notice shall state the rate for basic local exchange, flat rate, unlimited calling telephone service; that such service is not subject to the discounts and waivers applicable to Telephone Service Assistance; and, that customers may convert to such service at no charge. The notice shall also state that if a customer converts from Telephone Service Assistance to basic local exchange, flat rate, unlimited calling telephone service, the customer cannot convert back to Telephone Service Assistance until one year has passed.
- B. If customers are receiving usage sensitive service under this section, the Company shall maintain the usage sensitive service to those customers, even though the Company ceases offering the usage sensitive telephone service in the Customer's service area. The Company is not required to offer the usage sensitive telephone service to customers who apply for telephone service under this section after the Company ceases offering the usage sensitive service in the service area.

3.8.4 Telephone Service Assistance is available with flat rate, unlimited calling basic local services only if the Company does not offer usage sensitive basic local service in a Customer's service area.

3.8.5 If the Company introduces usage sensitive basic local service to a customer's area subsequent to the time the customer applies for and receives Telephone Service Assistance, the Company shall, unless otherwise requested by the customer, maintain the flat rate service to the customer, even though the usage sensitive service is available in the Customer's service area. Customers who apply for Telephone Service Assistance after the Company introduces usage sensitive service to receive Telephone Service Assistance.

3.8.6 Telephone Service assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.

3.8.7 The waiver of deposit, service connection, and service conversion charges under Telephone Service Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay to make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the customer's current address, in order to benefit from such waivers.

3.8.8 Telephone Service Assistance customers shall be permitted access to Universal Emergency Number Service (9-1-1 Service), where available and Message Toll Number Service (MTS). However, Telephone Service Assistance customers are prohibited from purchasing any other optional services offered by the Company except Touch Calling; 900/976 Blocking, and Toll Blocking services (where available); and any other service determined by the PUCO to be beneficial to customers with handicaps or medical conditions, or in life-threatening situations.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.9 Promotions

3.9.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

3.9.2 Trial Service Offering (TSO)

- A. In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- B. In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering (TSO) Supplement.
- C. The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- D. The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- E. Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

3.10 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.11 Customer Premise Visits*

3.11.1 Charging Premise Work Visits to Customers

- A.** Premise work charges are payable by the customer in the following situations:
1. Repair calls in which customer provided equipment is found to be at fault;
 2. Customer requested moves, adds, changes or rearrangements and replacement of equipment;
 3. Installation of additional jacks, wiring, or other miscellaneous work not expressly excluded in the section below.
- B.** Premise work charges are not applicable for the following:
1. Installation, move or change of a customer's telephone service if initiated by the Company;
 2. Repair of leased or non-leased company-provided equipment;
 3. Digital Centrex installations;
 4. Extension of demark beyond the NETPOP to customer equipment room or central location.
- C.** Relevant rules are as follows:
1. Charges for premise work are based on a per occurrence basis.
 2. Work charges will apply separately per customer request, unless multiple requests can be conveniently handled during the same call;
 3. Estimates are available for unique applications, and will be provided solely at the Company's discretion. Estimates are not binding;
 4. All material with the exception of miscellaneous material, such as nuts, bolts and screws is billable. Material prices are based on the cost of goods, administration allocable tax, supply expense and other appropriate costs and return.
 5. When, in order to complete customer-requested premise work, additional services such as engineering or special equipment are needed, the customer will be required to pay such cost.
- D. Rates**
- | Technician Visit Charge | Max. |
|-------------------------|----------|
| Per Occurrence | \$300.00 |

** Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 43, 114 & 151 for adds, moves, and changes.*

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.12 Customer Installation Cancellation Charges

If a Customer schedules an installation appointment after canceling at least two previous installation appointments after the Company has dispatched a technician for the installation, , the Company will bill the Customer for such appointments, and, in accordance with the rates as set forth below:

	Max.
Rate for Third Installation Appointment	\$250.00

3.13 Flat Rate Local Service Trial Service Offering

Beginning on the Effective Date of this tariff page and ending on December 31, 2001, the Company is offering the following Trial Service Offering ("TSO"). When ordering Basic Business Lines from Company, Customer has the option to order Flat Rate Local Service or Measured Rate Service. When ordering Flat Rate Local Service, Customer has the option to select a Monthly Recurring Charge (MRC) pricing plan based on either the monthly minutes of local exchange usage, or the number of local calls placed each month. Both Flat Rate Local pricing plans have a maximum monthly usage amount associated with each that can not be carried over to the following month. Customer will be billed for local exchange usage in excess of the maximum monthly usage amount as described in each service offering below. The access facility is billed in addition to the MRC at the applicable tariffed rates. Customer will be charged the applicable Non-Recurring Charge (NRC) as described in the Basic Business Line offering found below. Optional features are available with Flat Rate Local at the tariffed rates. Pricing plans are based on one-year term. If Customer migrates to a new pricing plan while on existing contract with Company, Customer must sign a new contract of greater or equal value and contract term commitment than the existing term agreement. The actual rates for this service are listed on Price List Page 5.10.

A. Monthly Recurring Charges

	1 Year	2 Years	3 Years
	Max.	Max.	Max.
Local Lines	\$30.00	\$30.00	\$30.00

B. Usage

The maximum monthly minutes of local usage per line is 800 minutes per month. Any usage in excess per month will be billed at the rates listed below. The maximum monthly number of calls per line is 246 calls. Any minutes or calls in excess of the maximums are listed below.

Local Lines	Max.
Per minutes of use	\$0.10
Per call	\$0.20

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002

3.14.1 Small Business Basic Business Lines*

Small Business Basic Business Lines are available to customers who subscribe to this service as the only local exchange service from the Company. Small Business Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions - Small Business Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option E	International Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

* As of April 1, 2007, this product will only be available to current customers at their current location.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.1 Small Business Basic Business Lines, (cont'd.)

- B. Small Business Basic Business Line Optional Features -** Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Caller ID Per Line Blocking
Call Forward No Answer	Distinctive Ringing/ Call Waiting
Call Forward No Answer Ring Select	Automatic Line (Hotline)
Call Forward Variable	Hunting (Circular or Sequential)
Call Waiting with Cancel Call Waiting	Remote Access to Call Forwarding
Call Forwarding of Call Waiting Calls	Simultaneous Ring
Call Transfer	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
Three Way Calling	Selective Call Acceptance
Caller ID Number Only	Selective Call Rejection
Caller ID Name & Number	Automatic Recall

- C. Optional Feature Packages -** Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

Package	Features Included
Two-Feature Package	Three-Way Calling and Call Forward Variable
Three-Feature Package	Three-Way Calling, Call Forward Variable, and Call Transfer
Four-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, and Call Transfer
Five-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, Call Transfer, and Caller ID w/ Name and Number
Six-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, Call Transfer, Caller ID w/ Name and Number and Remote Access to Call Forwarding

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.1 Small Business Basic Business Lines, (cont'd.)

- D.** Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

E. Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Small Business Basic Business Local Line
Line Charge**

	Max.
One Year Term	\$40.00
Two Year Term	\$40.00
Three Year Term	\$40.00

2. Usage Rates - The rates in Section 3.1.22 will apply.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.2 Usage Rates

A. Measured Rate Service

Initial	Peak		Off-Peak.
Max.	Additional	Initial	Additional
	Max.	Max.	Max.
\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

B. Message Rate Service

	Max.
Per Message	\$0.12

C. Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as Extended Local Calling Areas (as set forth in this tariff) will be subject to the per minute of use rates that are set forth below. Calls will be billed in six-second increments.

8:00 AM to 9:00 PM, Monday-Friday

Mileage	Initial Minute	Each Additional Minute
	Max.	Max.
0-10	\$0.076	\$0.050
11-22	\$0.090	\$0.055
23+	\$0.100	\$0.060

All Other Times

Mileage	Initial Minute	Each Additional Minute
	Max.	Max.
0-10	\$0.038	\$0.010
11-22	\$0.043	\$0.028
23+	\$0.050	\$0.038

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.3 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

A. A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

B. Call Completion Feature - Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.4 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. The following per minute rate will apply for operator-completed calls in addition to the surcharges as specified in Section 3.26.6.A will apply:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.5 Operator Assistance, (cont'd.)

A. Busy Line Verification and Interrupt Service - Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- 1. Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- 2. Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- 3. Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - (a)** The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - (b)** The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- A.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- B.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- C.** Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings, (cont'd.)

D. In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

E. Directory listings are provided in connection with each Customer service as specified herein.

1. Primary Listing - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

2. Additional Listings - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.

3. Nonpublished Listings - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.14.6.8 and 3.14.6.9.

4. Nonlisted Numbers - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.

5. Foreign Listings - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings, (cont'd.)

E. (continued)

6. **Alternate Call Listings** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
7. **Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone.
8. **Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge	Max.
Non-Published Number	\$4.00

9. **Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge	Max.
Non-Published Number	\$15.00

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.7 Business Services Basic Business Lines*

Business Services Basic Business Lines are available to those customers who subscribe to other non-Basic Business Line services from the Company. Business Services Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- A.** Business Services Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions -Business Services Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

*As of April 1, 2007, this product will only be available to current customers at their current location.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.7 Business Services Basic Business Lines, (cont'd.)

- B. **Business Services Basic Business Line Optional Features** - Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Caller ID Per Line Blocking
Call Forward No Answer	Distinctive Ringing/ Call Waiting
Call Forward No Answer Ring Select	Automatic Line (Hotline)
Call Forward Variable	Hunting (Circular or Sequential)
Call Waiting with Cancel Call Waiting	Remote Access to Call Forwarding
Call Forwarding of Call Waiting Calls	Simultaneous Ring
Call Transfer	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
Three Way Calling	Selective Call Acceptance
Caller ID Number Only	Selective Call Rejection
Caller ID Name & Number	Automatic Recall

- C. **Optional Feature Packages** - Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

Package	Features Included
Two-Feature Package	Three-Way Calling and Call Forward Variable
Three-Feature Package	Three-Way Calling, Call Forward Variable, and Call Transfer
Four-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, and Call Transfer
Five-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, Call Transfer, and Caller ID w/ Name and Number
Six-Feature Package	Call Forward Busy, Call Forward Don't Answer, Three-Way Calling, Call Transfer, Caller ID w/ Name and Number and Remote Access to Call Forwarding

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.7 Business Services Basic Business Lines, (cont'd.)

- D.** Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

E. Rates and Charges

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Business Services Basic Business Local Line
Line Charge**

	Max.
One Year Term	\$40.00
Two Year Term	\$40.00
Three Year Term	\$40.00

2. Usage Rates - The rates in Section 3.14.2 will apply.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.8 Small Business Basic Business Lines II

Small Business Basic Business Lines II are available to customers who subscribe to this service as the only local exchange service from the Company. Small Business Basic Business Lines II provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Small Business Basic Business Lines II include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions - Small Business Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option E	International Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.8 Small Business Basic Business Lines II (cont'd.)

- B. Small Business Basic Business Line II Optional Features -** Small Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
Caller ID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

- C.** Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

D. Rates and Charges

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Small Business Basic Business Line II
Line Charge**

	Max.
One Year Term	\$50.00
Two Year Term	\$50.00
Three Year Term	\$50.00

2. Usage Rates - The rates in Section 3.14.2 will apply.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.9 Business Services Basic Business Lines II

Business Services Basic Business Lines II are available to those customers who subscribe to other non-Basic Business Line services from the Company. Business Services Basic Business Lines II provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- A. Business Services Basic Business Lines II include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions -Business Services Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.9 Business Services Basic Business Lines II (cont'd.)

- B. Business Services Basic Business Line II Optional Features -** Business Services Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
Caller ID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

- C.** Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

D. Rates and Charges

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Business Services Basic Business Line II
Line Charge**

	Max.
One Year Term	\$50.00
Two Year Term	\$50.00
Three Year Term	\$50.00

2. Usage Rates - The rates in Section 3.14.2 will apply

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.15 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

3.15.1 Basic Business Lines

Company will provide Basic Business Lines as described in the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

B. Basic Business Line Optional Features - Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Hunting (Circular or Sequential)
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number

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SECTION 3 - SERVICE DESCRIPTIONS -- CATEGORY ONE, (CONT'D)

3.15 National Local Service, (Cont'd.)

3.15.1 Basic Business Lines, (cont'd.)

C. Verizon Territory

Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

Monthly Recurring Charges	Max.
Line Charge	
Basic Local Line	\$70.00
Optional Features:	
Caller ID Number Only	\$14.00
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$110.00
Additional Line(s)	\$110.00

D. SBC Territory

Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

Monthly Recurring Charges	Max.
Line Charge	
Basic Local Line	\$75.00
Optional Features:	
Caller ID Number Only	\$14.00
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$250.00
Additional Line(s)	\$250.00

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO

The following sections will apply to customers who are served by a Central Office where the former Allegiance Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 4.1 through 4.18

4.1 Local Calling Scope - Ohio Bell Service Areas

Rates and local calling areas vary based on the exchange and Network Access Area designation of the location from which the Customer is served and based on which incumbent LEC serves the same area. The Network Access Area assignment is the same assignment that applies to service provided at the same location by the incumbent LEC.

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bedford	Cleveland Met Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Berea	Cleveland Met.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Elyria - Alltel, Ohio*
	Chesterland	Hinckley - Western Reserve North Eaton - GTE * Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Brecksville	Cleveland Metro Area.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Chagrin Falls	Burton *	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Cleveland Metro Area Chesterland	

* Local Calling Plus (Measured Rate Service)

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Cleveland	Burton *	Aurora - Western Reserve
	Cleveland Metro Area	Bainbridge - Western Reserve
	Brunswick - GTE	
	Chesterland	Columbia Station - Alltel, Ohio
	Leroy	East Claridon - Western Reserve*
		Elyria - Alltel Ohio *
		Grafton - GTE *
		Hinckley- Western Reserve
		Montville - Western Reserve
		Newbury - Western Reserve *
		North Easton - GTE *
		Northfield - Western Reserve
		Perry - Western Reserve *
		Richfield - Western Reserve
		Russell - Western Reserve
Hillcrest		Twinsburg - Western Reserve
		Valley City - GTE *
		Avon Lake - Century*
	Cleveland Metro Area	Aurora - Western Reserve
		Bainbridge - Western Reserve
	Chesterland	Brunswick - GTE
	Kirtland	Columbia Station - Elyria
		Hinckley - Western Reserve
		Northfield - Western Reserve
		Richfield - Western Reserve
		Russell - Western Reserve
		Twinsburg - Western Reserve

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Independence	Cleveland Metro Area	Aurora- Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Mentor	Mentor	Petty - Western Reserve* Gates Mills Kirtland Leroy* Painesville Wickliffe Willoughby

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Montrose	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
North Royalton	Cleveland Metro Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve* Montville - Western Reserve* Chardon - Western Reserve*

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Strongsville	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Chesterland	Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Terrace	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Burton* Chesterland Kirtland	Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Trinity	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Chesterland	Columbia Station - Alltel, Ohio Elyria - Alltel Ohio * Hinckley - Western Reserve North Eaton - GTE* Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century*

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Victory	Cleveland Metro Area.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Willoughby	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry - Western Reserve* Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland Kirtland Leroy* Mentor Painesville	

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

A. Metropolitan Areas

1. The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
221	Cleveland	B	362	Cleveland	C
222	Cleveland	B	363	Cleveland	B
226	Cleveland	B	368	Cleveland	B
227	Cleveland	B	371	Cleveland	B
228	Cleveland	B	378	Terrace	C
229	Cleveland	B	381	Cleveland	C
231	Cleveland	B	382	Cleveland	C
241	Cleveland	B	383	Cleveland	C
249	Cleveland	B	391	Cleveland	B
251	Cleveland	C	397	Cleveland	B
252	Cleveland	C	398	Cleveland	C
261	Cleveland	C	420	Cleveland	B
265	Cleveland	C	421	Cleveland	B
266	Cleveland	C	429	Cleveland	C
267	Cleveland	C	431	Cleveland	B
268	Cleveland	B	432	Cleveland	B
271	Cleveland	C	433	Cleveland	C
281	Cleveland	B	436	Cleveland	B
283	Cleveland	B	441	Cleveland	C
289	Cleveland	C	443	Cleveland	B
291	Cleveland	C	444	Cleveland	B
292	Terrace	C	445	Cleveland	B
295	Cleveland	B	447	Independence	C
321	Cleveland	B	451	Cleveland	B
328	Independence	C	459	Cleveland	C
341	Cleveland	C	464	Terrace	C
344	Cleveland	B	475	Montrose	C
348	Cleveland	B	476	Cleveland	C
351	Cleveland	C	479	Cleveland	B
360	Terrace	C	481	Cleveland	C
361	Cleveland	B	485	Cleveland	C
			454	Terrace	C
			472	Cleveland	C

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
486	Cleveland	C	621	Cleveland	B
491	Cleveland	B	622	Cleveland	B
514	Terrace	C	623	Cleveland	B
515	Cleveland	B	624	Cleveland	B
518	Montrose	C	631	Cleveland	B
520	Independence	C	634	Cleveland	B
521	Cleveland	B	641	Cleveland	C
522	Cleveland	B	642	Independence	C
523	Cleveland	B	651	Cleveland	B
524	Independence	C	661	Cleveland	C
529	Cleveland	B	662	Montrose	C
531	Cleveland	C	663	Montrose	C
541	Cleveland	B	664	Cleveland	B
556	Cleveland	B	671	Cleveland	C
561	Cleveland	B	676	Cleveland	C
566	Cleveland	B	681	Cleveland	B
573	Independence	C	687	Cleveland	B
574	Cleveland	B	689	Cleveland	B
575	Cleveland	B	690	Terrace	C
578	Cleveland	B	691	Cleveland	C
579	Cleveland	B	692	Cleveland	C
581	Montrose	C	694	Cleveland	B
583	Cleveland	B	696	Cleveland	B
586	Cleveland	B	721	Cleveland	B
587	Montrose	C	728	Cleveland	B
589	Cleveland	B	731	Cleveland	C
590	Terrace	C	732	Cleveland	C
591	Terrace	C	736	Cleveland	B
595	Terrace	C	737	Cleveland	B
615	Cleveland	B	738	Cleveland	C
619	Cleveland	B	739	Cleveland	C
649	Cleveland	B			

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
741	Cleveland	C	851	Cleveland	B
749	Cleveland	C	861	Cleveland	B
751	Cleveland	B	880	Terrace	C
752	Cleveland	B	881	Cleveland	B
754	Cleveland	B	883	Cleveland	C
761	Cleveland	B	889	Cleveland	C
765	Terrace	C	901	Independence	C
766	Terrace	C	902	Cleveland	B
771	Cleveland	B	921	Cleveland	B
772	Cleveland	B	931	Cleveland	B
778	Cleveland	C	932	Cleveland	B
781	Cleveland	B	939	Cleveland	B
787	Cleveland	B	941	Cleveland	C
791	Cleveland	B	961	Cleveland	B
795	Cleveland	B	976	Cleveland	B
813	Cleveland	C	977	Cleveland	C
822	Cleveland	B	983	Cleveland	B
828	Cleveland	B	987	Cleveland	B
831	Terrace	C	991	Cleveland	B
844	Cleveland	B	999	Cleveland	B
823	Montrose	B			
834	Independence	C			

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
205	Mentor	D	461	Hillcrest	C
209	Mentor	D	473	Hillcrest	C
230	North Royalton	D	498	Chagrin Falls	D
232	Bedford	D	516	Wickliffe	C
234	Berea	C	519	Chagrin Falls	D
235	Olmsted Falls	D	526	Brecksville	D
237	North Royalton	D	546	Brecksville	D
238	Strongsville	D	572	Strongsville	D
243	Berea	C	582	North Royalton	D
247	Chagrin Falls	D	585	Wickliffe	C
248	Chagrin Falls	D	602	Willoughby	C
254	Leroy	D	603	Hillcrest	C
255	Mentor	D	604	Hillcrest	C
256	Kirkland	D	605	Hillcrest	C
257	Mentor	D	639	Painesville	D
269	Willoughby	C	646	Hillcrest	C
331	Cleveland	C	716	Trinity	C
333	Cleveland	C	717	Brecksville	D
349	Chagrin Falls	D	729	Chesterland	D
350	Painesville	D	734	Trinity	C
352	Painesville	D	735	Bedford	D
354	Painesville	D	777	Trinity	C
356	Cleveland	C	510	Willoughby	C
573	Hillcrest	C	575	Trinity	C
578	Mentor	D	579	Painesville	D
673	Cleveland	C	730	Cleveland	C
809	Victory	C	810	Wickliffe	C

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
357	Painesville	D	779	Trinity	C
423	Gates Mills	D	786	Bedford	D
439	Bedford	D	808	Trini	C
442	Hillcrest	C	816	Berea	C
446	Hillcrest	C	826	Berea	C
449	Hillcrest	C	834	Burton	D
460	Hillcrest	C	835	Trinity	C
838	Brecksville	D	895	Cleveland	C
842	Victory	C	899	Trinity	C
843	Victory	C	918	Willoughby	C
845	Victory	C	942	Willoughby	C
846	Strongsville	D	943	Wickliffe	C
871	Trinity	C	944	Wickliffe	C
884	Victory	C	946	Willoughby	C
885	Victory	C	951	Willoughby	C
886	Victory	C	953	Willoughby	C
887	Victory	C	954	Willoughby	C
888	Victory	C	962	Trinity	C
891	Berea	C	974	Mentor	D
892	Trinity	C	975	Willoughby	C
893	Chagrin Falls	D	979	Trinity	C

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.3 Connection Charges

4.3.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add - The addition of a service to existing equipment and/or service at one location.

Change - The change, including rearrangement or reclassification, of existing service at the same location.

4.3.2 Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.3.3 Line Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

	<u>Max</u>
Restoral Charge:(after company- initiated suspension, per line)	\$90.00

4.3.4 Charges

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided in Section 4 herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<u>Non-Recurring Charge</u>
	<u>Max</u>
Single Line Connection Charge, Nonrecurring per Line or Trunk (Applies when new or add'l service is established)	
Business	\$112.05
Residential	\$50.00
Multi Line Connection Charge, Nonrecurring per Line or Trunk (Applies when new or add'l service is established)	
Business	\$100.50
Account Setup Fee, per account, per location (Applies when establishing a new account with the Company)	\$50.00
Primary Service Order Charge (per order)	\$110.00
Subsequent Service Order Charge (per order)	\$60.00
Record Order Charge, Nonrecurring per account (Applies when the Company must make charges to its records due to a customer requested change in service)	
Business	\$53.70
Residential	\$35.00
Technician Visit Charge*, per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed)	\$300.00

**Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 79 & Page 153 for adds, moves, and changes.*

XO Communications Services, Inc.
Kelly Faul - Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.4 Presubscription-2 (PIC)

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service, however if a Customer changes both it's intraLATA and interLATA carriers simultaneously, Company will waive the full intraLATA PIC Change Charge.

	Non-Recurring Charge
	<u>Max</u>
Initial line or port, manual change	\$5.50
Initial line or port, electronic change	\$1.25

4.5 Central Office Line Features

4.5.1 General

The features in this Section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Central Office Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Central Office Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Central Office Calling Features are only provided for basic access line services. The Customer will be billed a Service Order charge for each change or set-up of each occurrence a feature or group of features is added to the Customer's service.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.5 Central Office Line Features, (Cont'd.)

4.5.2 Advanced Custom Calling Features

A. Feature Description

Calling Party Number Blocking - Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per call basis for residence and non-residence customers, and for semi-public and public customers where facilities permit. Calling Party Number Blocking is available on a per line basis for residence and non-residence customers.

Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Telephone Company, customers may subscribe to Per Line Blocking. Per Line Calling Party Number Blocking is available free of charge to customers who have non-published service.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Caller ID - Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. The customer-provided display device must conform with the Technical References TR-TSY-00030 and TR-TSY-00031. Caller ID is offered in appropriately equipped central offices.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.5 Central Office Line Features, (Cont'd.)

4.5.2 Advanced Custom Calling Features, (cont'd.)

C. Rates

1. The following monthly rates apply per exchange service equipped:

The following rates and charges are in addition to all other applicable rates and charges for the associated facilities and service:

	Monthly Charge	
	Business	Residential
	<u>Max</u>	<u>Max</u>
Per Line Calling Party Number Blocking*	\$ 3.00	\$ 2.50
Caller ID	\$21.00	\$18.00
Caller ID Privacy	\$24.90	N/A

D. Pay Per Use

1. Certain Advanced Custom Calling Services are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features are available on a Pay Per Use (per attempt) basis. An Automatic Callback activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.

These features will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, these features are not available on a Pay Per Use basis to Centrex or PBX customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

2. Rates - The following feature rates apply on a per attempt basis:

	<u>Max</u>
Call Trace (per successful trace)	\$10.00

* Rate for Per Line Calling Party Number Blocking will never exceed the rate for Non-Published Service.
** Rates are in addition to rates for Caller ID service.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.6 Directory Assistance Service

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA. There are no call allowances with Local Directory Assistance.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA. There are no call allowances with National Directory Assistance.

4.6.1 Regulations

- A. The Company offers directory assistance service to its end users.
- B. The regulations and charges in this section apply to calls placed to local directory assistance to obtain telephone numbers of services located within the same local service area and National Directory Assistance to obtain numbers of services outside the local service area. The number of such telephone numbers furnished on each call shall be limited to two.
- C. Except as otherwise specified herein, directory assistance calls from the following are not subject to the regulations and charges in this section.
 - 1. Services furnished to the handicapped as follows:
 - a. **Impaired persons**
 - 1) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - 2) Residential impaired customers or impaired members of a customers' household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll services rates.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.6 Directory Assistance Service, (Cont'd.)

4.6.1 Regulations, (cont'd.)

C. Except as otherwise specified herein, directory assistance calls from the following are not subject to the regulations and charges in this section, (Cont'd)

1. Services furnished to the handicapped as follows:, (Cont'd)

b. Visual or other physical handicapped

- 1) One residence service designated by a handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:

A letter to the Company from a professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption; or the filling-out of a prepared form made available by the Company by a professional familiar with the person's visual or physical impairment.

- 2) Exemption may be extended to one non-residence service, in lieu of a residence service where the handicapped person subscribes only to non-residence service which is located in the residence of said person.
- 3) In addition to the exemption provided in (a) above, exemption also may be extended to any telephone service used by the handicapped person when he is away from his residence. Such exemption is provided by means of special arrangements which must be made in advance with the Company. This exemption provides for the first 100 calls per month at no charge. Each additional call per month is charged for at the rate set forth herein.
- 4) For the purpose of this paragraph, a visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or Visual field of 20 or less in diameter.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.7 Busy Verification and Interrupt Service

4.7.1 General

- A. Customers may obtain assistance in verifying if a called line is in use, or in interrupting a conversation in progress, by calling the Company operator.
- B. Verification and interrupt service is furnished where facilities permit. Person-to-person service is not offered and collect billing is not permitted.
- C. Verification and interrupt service is furnished to coin and non-coin customers.
- D. Centrex-CU numbers may not be verified or interrupted.
- E. Application of Charges
 - 1. A verification charge is applicable each time a customer requests a Company operator to determine whether or not a line is in use.
 - 2. An interrupt charge is applicable each time a customer requests a Company operator to interrupt a conversation or to verify that a line is in use and interrupt a conversation. The Operator shall inform the requesting caller of the charge before the verification is performed.
 - 3. No verification or interrupt charge will apply if the Company operator determines that there is trouble on the line, or if the requesting customer identifies the call as an emergency.
 - 4. An interrupt charge applies whenever the operator interrupts the conversation even though one or both of the parties interrupted refuses to terminate the conversation in progress.
 - 5. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable service charges apply as specified in the Operator Services section of this tariff in addition to the verification or interrupt charges.
 - 6. Time of day discounts and unused allowances, e.g., Measured Service and Message Service, will not be applied against Verification and Interrupt charges.