### The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM for**

## **DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

Inc. to Detariff	er of the Application of V Certain Tier 2 Services an he Implementation of Case	d make other changes	) ) )	TRF Docket No. 9 Case Note: Unless you ha fields BLANK.	OGC 9-CT TP - ATA ve reserved a Case	No. leave the "Ca	ise No."
DBA(s) of Address of	egistrant(s) <u>Verizon Select</u> Registrant(s) <u>Verizon Select</u> Registrant(s) <u>1300 I Street</u>	ect Services, Inc. t N.W. Suite 400 West, W	Vashingto	on D.C, 20005			
	Web Address <u>www.Veriz</u> Contact Person(s) <u>Loria</u>			Phone 202-5	515-2588 Fa	x <u>202-789</u> -154	0
•	Contact Person's Email		everizon.		<del></del>		_
	rson for Annual Report La	orianne Kerley			Ph	one <u>202-515-2</u>	<u>588</u>
-	different from above)	<b>—</b>			Th. I	200 515 0	540
	Contact Information <u>Lori</u> f different from above)	<del></del>			Ph	one <u>202-515-2</u>	<u> 388</u>
Muuress (11	different from above)		•				
NOTE: Al	Tariffs licate the Carrier Typ l cases are ATA process on acts to suspend.						he
		<u>Carrie</u>	r Type	☐ ILEC	CLEC	□ стs	
В	usiness Tier 2 Services						-
R	esidential & Business T	oll Services					
	ther Changes required					П	tra .
	Describe in detail in Exh	idit (C)				<del> </del>	Jæ
Part II – Note that	Exhibits the following exhibits	are required for all fi	ilings us	ing this form.		2000 APR -2	RECEIVED-DOCKETING
Included	Identified As:	Description of Req				$\mathcal{O}$	홋
W	Exhibit A	The existing affects					<u> </u>
	Exhibit B	The proposed revis					<u> </u>
	Exhibit C	Matrix or narrative other information i					
¥	Exhibit D	Explanation of how 05(G)(3) regarding services, including: • citation to t 4901:1-6-0	disclos : he appr	sure of rates, terms	s, and condition	ons for detar	iffed
<u>.</u>		• copy of oth 4901:1-6-0		rials and publicati	ons to be used	d to comply	with
V	Exhibit E	One-time customer			related chang	ges consisten	t with rule
		4901:1-06-16(B),		_	-		
·		regarding such serv		<del>-</del>	•		
	Exhibit F This is to	Affidavit that the Cortify that the	Custome e imag	r Notice describe	d in Exhibit C are an		nt to
	document de	clivered in the re	<del>ocuet.</del> eyular	course of/bua	ille ings <b>s.</b>		1

Date Processed 4/2/08

Technician 5m

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### **AFFIDAVIT**

#### Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Verizon Select Services, Inc. , and am authorized to make this statement on its behalf. (Name) I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter

4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the for	egoing is true and correct.
Executed on (Date) April 1, 2008 at	*(Signature and Title) Washington D.C. 20005
<ul> <li>This affidavit is required for every tariff applicant.</li> </ul>	f-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
,	<u>VERIFICATION</u>
I, Lorianne Kerley verify that I have utilized the Telecommunications	Application Form for Detariffing and Related Actions provided by the Commission and that all of the information

\*(Signature and Title) \*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio Attention: Docketing Division** 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

# EXHIBIT A Per Case No. 06-1345-TP-ORD

# TRF NO.90-5679-CT-TRF VERIZON SELECT SERVICES INC.

# RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

#### **CHECK SHEET**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	Revision	<u>Page</u>	Revision	<u>Page</u>	Revision
1	Original	28	1st Revised	50	2nd Revised
2	94th Revised*	29	1st Revised	51	3rd Revised
3	70th Revised*	30	1st Revised	52	3rd Revised
3.1	7th Revised	31	2nd Revised	53	2nd Revised
4	5th Revised	32	2nd Revised	54	2nd Revised
5	25th Revised	32.1	2nd Revised	55	2nd Revised
5.1	13th Revised	32.1.1	Original	56	2nd Revised
5.2	3rd Revised	32.2	3rd Revised	57	3rd Revised
6	Original	32.3	5th Revised*	58	3rd Revised
7	1st Revised	32.3.1	1st Revised*	59	2nd Revised
8	2nd Revised	32.4	Original	60	2nd Revised
9	2nd Revised	32.5	2nd Revised	61	2nd Revised
10	2nd Revised	32.6	1st Revised	62	3rd Revised
11	2nd Revised	32.7	Original	63	3rd Revised
12	2nd Revised	32.8	Original	64	1st Revised
12.1	Original	32.9	Original	65	4th Revised
13	Original	32.10	Original	66	2nd Revised
14	1st Revised	33	Original	67	2nd Revised
15	1st Revised	34	1st Revised	68	1st Revised
15.1	Original	35	Original	69	6th Revised
16	1st Revised	36	Original	70	1st Revised
17	1st Revised	37	Original	71	2nd Revised
17.1	Original	38	Original	72	4th Revised
18	Original	39	2nd Revised	73	2nd Revised
19	1st Revised	40	2nd Revised	74	7th Revised
20	1st Revised	41	3rd Revised	74.1	3rd Revised
21	1st Revised	42	2nd Revised	75	3rd Revised
21.1	Original	43	2nd Revised	76	4th Revised
22	1st Revised	44	3rd Revised	77	3rd Revised
22.1	3rd Revised	45	3rd Revised	77.1	Original
23	3rd Revised	46	3rd Revised	77.2	Original
24	1st Revised	46.1	Original	77.3	Original
25	Original	46.2	Original	77.4	Original
26	Original	47	3rd Revised	77.5	Original
27	2nd Revised	48	2nd Revised	77.6	Original
		49	2nd Revised		ŭ

Issued: December 31, 2007

CASE NO.

Effective: December 31, 2007

<sup>\*</sup>New or Revised Page

### **CHECK SHEET (Continued)**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	Revision	Page	Revision	<u>Page</u>	Revision
78	3rd Revised	95.7	2nd Revised	116	2nd Revised
78.1	Original	95.8	5th Revised	117	3rd Revised
79	2nd Revised	95.9	Original	118	8th Revised
80	3rd Revised	95.10	Original	119	3rd Revised
80.1	1st Revised	96	1st Revised	120	2nd Revised
80.2	Original	97	1st Revised	120.1	Original
81	2nd Revised	98	4th Revised	121	3rd Revised
81.1	Original	99	2nd Revised	122	2nd Revised
82	1st Revised	100	3rd Revised	123	1st Revised
83	2nd Revised	101	3rd Revised	124	1st Revised
84	2nd Revised	101.1	1st Revised	125	4th Revised
84.1	Original	101.2	Original	125.1	1st Revised
85	5th Revised	101.3	Original	125.1.1	Original
86	3rd Revised	101.4	2nd Revised	125.2	1st Revised
87	4th Revised	101.5	Original	125.3	1st Revised
88	3rd Revised	101.6	Original	125.4	Original
89	7th Revised	101.7	Original	125.5	Original
90	8th Revised	101.8	1st Revised	125.6	Original
90.1	5th Revised	101.9	1st Revised	125.7	Original
90.2	Original	101.10	2nd Revised	126	2nd Revised
90.3	Original	102	2nd Revised	127	3rd Revised
90.4	Original	103	1st Revised	127.1	2nd Revised
90.5	Original	104	1st Revised	128	3rd Revised
90.6	1st Revised	105	1st Revised	129	4th Revised
90.7	2nd Revised	106	1st Revised	130	3rd Revised
90.8	1st Revised	107	1st Revised	131	4th Revised
90.9	1st Revised	108	1st Revised	132	2nd Revised
90.10	1st Revised	109	2nd Revised	133	5th Revised
91	2nd Revised	110	1st Revised	134	5th Revised
92	2nd Revised	111	1st Revised	134.1	10th Revised
93	2nd Revised	112	1st Revised	134.2	8th Revised
94	2nd Revised	113	1st Revised	134.3	2nd Revised
95	2nd Revised	114	3rd Revised	134.4	1st Revised
95.1	2nd Revised	115	2nd Revised	134.5	Original
95.2	4th Revised				•
95.2.1	2nd Revised				
95.3	8th Revised				
95.3.1	1st Revised				
95.4	3rd Revised*				
95.5	1st Revised				
95.6	Original				

<sup>\*</sup> New or Revised Page

Issued: December 31, 2007

CASE NO.

Effective: December 31, 2007

### **CHECK SHEET (Continued)**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

Page Revision 134.6 Original 134.7 Original 134.8 2nd Revis 134.9 2nd Revis 134.10 2nd Revis 134.11 2nd Revis 134.12 1st Revis 135 4th Revis 136 4th Revis 137 3rd Revis 138 3rd Revis 139 3rd Revis 140 3rd Revis 141 3rd Revis 142 2nd Revis 142 2nd Revis 144 1st Revis 145 4th Revis 145 4th Revis 146 4th Revis 147 4th Revis 148 1st Revis 147 4th Revis 148 1st Revis 149 5th Revis 150 2nd Revis 151 5th Revis 150 2nd Revis 151 5th Revis 152 4th Revis 153 2nd Revis 154 4th Revis 155 4th Revis 155 4th Revis 156 5th Revis 157 4th Revis 158 2nd Revis 159 4th Revis 159 4th Revis 159 4th Revis 150 3rd Revis 151 3rd Revis 153 2nd Revis 154 4th Revis 155 4th Revis 156 5th Revis 157 4th Revis 158 2nd Revis 159 4th Revis 160 3rd Revis 161 3rd Revis 162 4th Revis 163 Original 164 Original 165 Original	sed* 169 sed* 170 sed* 171 sed* 172 sed* 173 sed	Revision 2nd Revised Original 3rd Revised 1st Revised 2nd Revised 1st Revised 1st Revised	Page	Revision
---	--	---	------	----------

<sup>\*</sup> New or Revised Page

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

## **TABLE OF CONTENTS**

Title Page		1	
Check Sheet		2	
Table of Conte	nts	4	
Tariff Format		6	
Explanation of	Symbols	7	
Application of	Tariff	8	
Section 1 -	Definition of Terms and Abbreviations	9	
2.1 - 2.2 - 2.3 - 2.4 - 2.5 - 2.6 - 2.7 - 2.8 - 2.9 -	Regulations Undertaking of Carrier Limitations on Service Limitations on Liabilities Discontinuance, Disconnection or Interruption of Service by Carrier Cancellation or Termination of Service by Customer Restoration of Service Payment and Billing Deposits Advance Payments	13 14 15 15.1 16 16 17 17.1	(T) (T)
2.10 - 2.11 - 2.12 - 2.13 - 2.14 - 2.15 - 2.16 - 2.17 - 2.18 -	Taxes Credit Allowances for Interruptions Application for Service/Changed or Canceled Orders Termination Liability Obligations of Customer Mileage Calculation Access Facilities Other Rules Toll Blocking	19 19 20 20 21 22 22.1	
3.1 - 3.2 - 3.3 - 3.4 - 3.5 -	Description of Service  Availability of Service  Service Limitations - Prepaid and Postpaid Calling Service  Timing of Calls For Prepaid and Postpaid Calling Service  Time Periods and Service Charges  Service Offerings  3.5.1 Prepaid and Postpaid Calling Service  Basic Prepaid Calling Service  Collector Card Prepaid Calling Service  Unit/Minute Based Prepaid Calling Service  Subscription Prepaid Calling Service  International Prepaid Calling Service  Feature Prepaid Calling Service	23 23 23 25 27 27 27 27 27 28	

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

### **TABLE OF CONTENTS (Continued)**

Section 3		tion of Service (Continued)		
3.5	Service	Offerings (Continued)		
	3.5.1	Prepaid and Postpaid Calling Service (Continued)		
		G. Surcharge Based Prepaid Calling Service		
		H. Incentive Prepaid Calling Service	31	
		I. Pecuniary Prepaid Calling Service		
		J. Variable Prepaid Calling Service	32	
		K. MAP International Prepaid Service		
		L. Calling Card Flat Rate Plan	32.1	
		M. Calling Card Surcharge Based Plan	32.1	
		N. Distributor Prepaid Calling Service		
		O. Standard Retail Prepaid Calling Service	32.2	
		P. Visa Calling Card Plan		
		Q. Basic Retail Prepaid Calling Service		
		R. Vending Prepaid Calling Service		
		S. Distributor II Prepaid Calling Service		
		T. Co-Branded Retail Prepaid Calling Service		
		U. 1-800 Use the VZ Service		
		V. Postpaid Conference Service	32.7	
		W. Prepaid Conference Calling Service		
	3.5.2	Long Distance Message Telecommunications Service	33	
	3.5.3	Reversal of Charges (Collect) Calling Card or Bill to Third Number Service.	36	
	3.5.4	Directory Assistance Service	37	
	3.5.5	Voice Intelligent Network - Enhanced Toll Free Service	39	
	3.5. <b>6</b>	Frame Relay III Service	52	
	3.5.7	Digital Private Line Service	59	
	3.5.8	Large Business Voice Service	60	
		3.5.8.1 Large Business Voice I Service	60	
		3.5.8.2 Large Business Voice II Service	63	
	3.5.9	10K Flat Rate Connections Service	66	
	3.5.10	Calling Card Options - Conference Calling	67	
	3.5.11	5K Flat Rate Connections Service	68	
	3.5.12	Great Connections Service	69	
	3.5.13	Direct Line Service	71	
	3.5.14	One Wide Area Network (One WAN) Service	75	
	3.5.15	Digital Private Line II Service	81	
	3.5.16	Enterprise Connections Service	82	
	3.5.17	Simple Connections Service	85	
	3.5.18	Frame Relay IV Service	87	
	3.5.19	Audio Conferencing Services	90.6	(N)

Issued: May 18, 2005

CASE NO.

Effective: May 18, 2005

### **TABLE OF CONTENTS (Continued)**

Section 4	Rates a	nd Charges	. 91	(T)
4.1	General		. 91	(M)
4.2	Prepaid	and Postpaid Calling Service Rates	91	
	4.2.1	Basic Prepaid Calling Service	. 91	
	4.2.2	Collector Card Prepaid Calling Service	. 91	
	4.2.3	Unit/Minute Based Prepaid Calling Service		
	4.2.4	Subscription Prepaid Calling Service	. 92	
	4.2.5	International Prepaid Calling Service	. 93	(M)
	4.2.6	Feature Prepaid Calling Service	93	
	4.2.7	Surcharge Based Prepaid Calling Service	. 94	
	4.2.8	Payphone Compensation Surcharge	. 94	
	4.2.9	Incentive Prepaid Calling Service	94	
	4.2.10	Pecuniary Prepaid Calling Service	. 94	
	4.2.11	Variable Prepaid Calling Service	95	
	4.2.12	MAP International Prepaid Service		
	4.2.13	Calling Card Flat Rate Plan	. 95	
	4.2.14	Calling Card Surcharge Based Plan		
	4.2.15	Distributor Prepaid Calling Service	95.2	
	4.2.16	Standard Retail Prepaid Calling Service	95.2.1	
	4.2.17	Visa Calling Card Plan		
	4.2.18	Basic Retail Prepaid Calling Service	. 95.4	
	4.2.19	Vending Prepaid Calling Service	95.5	
	4.2.20	Distributor II Prepaid Calling Service		
	4.2.21	Co-Branded Retail Prepaid Calling Service	. 95.7	
	4.2.22	1-800 Use the VZ Service		
	4.2.23	Postpaid Conference Service	95.9	
	4.2.24	Prepaid Conference Calling Service		
4.3	LDMTS	Rates and Charges	. 96	
4.4	Rate Pe	riod Table - Interstate LDMTS Service	. 97	
4.5	Service	Charges and Surcharges	. 98	
4.6	Director	y Assistance Service Calls	. 98	
4.7	Voice In	telligent Network - Enhanced Toll Free Service	. 99	
4.8	Frame f	Relay III Service	101.4	
4.9	Digital F	Private Line Service	. 102	
4.10	Large B	usiness Voice Service	. 106	
	4.10.1	Large Business Voice I Service	106	
	4.10.2	Large Business Voice II Service	110	
	4.10.3	Service Charges and Surcharges	114	

Material appearing on this page previously appeared on Page 5. Material omitted from this page now appears on Page 5.2.

Issued: October 3, 2003

CASE NO.

Effective: October 3, 2003

## **TABLE OF CONTENTS (Continued)**

Section 4	Rates and Charges (Continued)		
4.11	10K Flat Rate Connections Service	114	
4.12	Calling Card Options - Conference Calling		
4.13	5K Flat Rate Connections Service		
4.14	Great Connections Service	114	
4.15	Direct Line Service		
4.16	One Wide Area Network (One WAN) Service	119	
4.17	Digital Private Line II Service	126	
4.18	Enterprise Connections Service		
4.1 <del>9</del>	Simple Connections Service		
4.20	Frame Relay IV Service		
4.21	Audio Conferencing Services	134.8	(N)
Section 5	Contract Service Arrangements and Promotions	135	
5.1	Contract Service Arrangements		
5.2	Promotions		
Section 6	Miscellaneous Services	161	
6.1	Payphone Service		
6.2	Operator Services - Payphone		
6.3	Inmate Services		
6.4	Long Distance Dialer Calling Plan		

Issued: May 18, 2005

CASE NO.

Effective: May 18, 2005

#### 2.6 **Restoration of Service**

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Suppart D, of the Rules and Regulations of the Federal Communications Commission.

#### 2.7 Payment and Billing

- 2.7.1 Payment for Prepaid Calling Service is made in advance by Customer at the time Prepaid Calling Service is initially purchased or replenished.
- 2.7.2 The security of Customer's Authorization Codes for Prepaid Calling Service Is the responsibility of Customer. All calls placed using Customer's Authorization Codes shall be deducted from Customer's account.
- 2.7.3 If notice from Customer of a dispute as to charges is not reported to a customer service representative or received in writing by Carrier within one year after the date the charges are incurred, the billing will be considered correct.
- 2.7.4 Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer.
- 2.7.5 Customer is responsible for payment of all charges for services furnished. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of Service, Carrier may discontinue furnishing Service without incurring any liability.
- 2.7.6 The charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent. All bill payments shall be credited within one business day of receipt (C) by Carrier.

#### 2.7.7 **Monthly Charges**

- Monthly charges may be billed a month in advance of service or in the current month and reflect the rates in effect as of the date of the invoice. Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.
- В. Monthly charges for all access service components billed by Carrier are billed in advance of service and reflect the rates in effect as of the date of the invoice. Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.
- C. For the purpose of computing partial month charges, a month is considered to consist of 30 days.

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

(C)

#### 2.7 Payment and Billing (Continued)

- 2.7.8 Customer shall be responsible for the payment of all charges for service provided under this Tariff, including unauthorized charges placed from its equipment. Customer shall be responsible for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.
- 2.7.9 Carrier requires a minimum service commitment of 90 days for DS-0 and DS-1 services, unless specified otherwise. For DS-3 service, a minimum service commitment of one year is required. For Large Business Voice Service, a minimum service commitment of one year is required.

#### 2.7.10 Handling of Complaints

(N)

Carrier will promptly investigate any Customer complaint and provide an interim report to the PUCO Staff within ten business days of the date of receipt of the complaint. Carrier will provide an interim report to Customer when Customer complains directly to Carrier. Carrier will provide an interim report to Customer and PUCO Staff when the complaint has been referred to Carrier from the PUCO Staff. Depending upon the nature of the complaint, the resolution of some complaints may not be resolved within ten business days under this situation, Carrier will provide an interim report to Customer and Staff. If Customer disputes the report, Carrier will inform Customer that the PUCO Staff is available to mediate the complaint. Carrier will provide to Customer the necessary information for Customer to contact PUCO's Public Interest Center.

#### 2.8 Deposits

#### 2.8.1 General

The fact that a deposit has been made in no way relieves Customer from complying with the requirement for prompt payment of bills on presentation. At such time as the Service is terminated, the amount of the deposit will be credited to Customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to Customer at any time prior to termination of the Service at the option of Carrier.

#### 2.8.2 Credit Limits/Toll Usage Limits

When Customer's credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing Customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions. Deposit amount shall not exceed (N) 230% of the statewide average bill amount for the class and type of service involved. Any initial or additional deposit assessed by Carrier shall be based only on the credit history for the same class of service as Customer is seeking to establish.

Material omitted from this page now appears on Page 17.1.

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

## 2.8 Deposits (Continued)

(N)

- 2.8.3 Carrier will not deny service on credit worthiness grounds unless applicant is allowed to establish financial responsibility through every means available as provided in PUCO 4901:1-5 and 4901:1-17. When Carrier determines applicant must show financial responsibility, Carrier must inform applicant of all options available to meet the requirement.
- 2.8.4 If Carrier decides to furnish credit information acquired from its own experience with its own Customers to consumer reporting agencies, Carrier will comply with all of the requirements that consumer reporting agencies must follow is issuing credit reports within(N) the meaning of the Federal Fair Credit Reporting Act.
  (M)

#### 2.9 Advance Payments

Other than the purchase price of Prepaid Calling Service, Carrier does not require or collect (M) advance payments.

Material appearing on this page previously appeared on Page 17.

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

#### 2.10 Taxes

#### 2.10.1 General

Service may be subject to state and/or local taxes at the prevailing rates, if service originates and terminates in the state. Taxes are not included in the rates and charges listed herein.

Federal, state and local sales, use excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility for Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

#### 2.10.2 Prepaid Calling Service

Service may be subject to state and/or local taxes at the prevailing rates if service originates and terminates in the state. Taxes are included in the rates and charges listed herein.

The tariffed rate does not include federal excise tax or state and local tax, which are required by law to be paid at the point of sale. The tariffed rate does include state and local taxes, which are required by law to be paid on usage of the underlying telecommunication service when that service originates and terminates within a particular tax jurisdiction.

Issued: October 4, 2000 CASE NO. 00 - CT-ZCN Effective: Octobr 4, 2000

#### 2.11 Credit Allowances for Interruptions

#### 2.11.1 Application - General

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of service. Customer may also be granted credit for reaching a wrong number.

To receive the proper credit, Customer must notify Carrier within 30 days and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute. Charges will apply to the reestablished call.

Credit allowances for a call does not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

#### 2.11.2 Private Line Service

Customer will receive a credit for downtime of greater than 30 minutes. Network downtime is calculated in minutes, and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from a Customer reported outage, not determined to be the fault of the Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

#### 2.11.3 Frame Relay Service

(N)

Customer will receive a credit for downtime of greater than 30 minutes for Frame Relay Service. Network downtime is calculated in minutes, and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from a Customer reported outage, not determined to be the fault of the Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

(N)

Material omitted from this page now appears on Page 20.

#### 2.12 Application for Service/Changed or Canceled Orders

(M)

- 2.12.1 Carrier will charge for cancellation and change orders prior to the establishment of service. The amount of the charge will vary according to the status of the service order and the stage when cancellation occurred. In addition to any cancellation charge imposed by the Carrier, Customer will also be responsible for any charges incurred by Carrier which are imposed by a local access service provider for cancellation of an access service order.
- 2.12.2 Customer may change an application for service upon written notice to Carrier, subject to acceptance and confirmation by Carrier. A charge shall apply to any change when the request is received by Carrier after notification by Carrier of the acceptance and confirmation. The charge will include the sum of the charges and costs incurred by Carrier for the service involved, including direct and indirect costs.

#### 2.13 Termination Liability

#### 2.13.1 Private Line Service

**(T)** 

(M)

In the event of early termination of contract plans, and unless otherwise stated, Customer must pay a lump sum equal to 100% of the remaining discounted monthly rate for the unexpired portion of the first year of the agreement, plus 50% of the monthly discounted charges for the remainder of the term. Customer will not be liable for termination charges(T) for a specified service if a new service of the same type, and of equal or greater charges, is ordered, and the order is received by Carrier, during the same calendar year in which the original service is discontinued by Customer, provided that the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. In addition, no termination charge will be applied for Customer converting from a specified(T) service to a more advanced service provided that the expiration date for the contract plan for the new service is on or after the expiration date of the terminated plan, and the new service provides an equal or greater number of sites to be connected. Customer will also(C) be liable for a pro rata amount of any waived installation charges based on the number of I months remaining in the term plan.

#### 2.13.2 Frame Relay Service

(N)

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to (a) 100% of the MRC for each local access facility, port and PVC service terminated multiplied by the number of months remaining in the first year of the term plan, plus (b) 50% of the MRC for each circuit canceled multiplied by the number of months remaining in the term plan after the first year under this provision. Customer will not have any termination liability if another service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro rata amount of any waived installation charges based on the number of months remaining in the term plan. (N)

Material appearing on this page previously appeared on Page 19. Material omitted from this page now appears on Page 21.

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

#### 2.17 Other Rules

Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

#### 2.18 Toll Blocking

Carrier may cause to have blocked, access to all toll providers for non payment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Carrier may not deny establishment of 1+ presubscribed toll service on the grounds that Customer has failed to establish creditworthiness, if:

- A. Customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- B. Carrier, exercising its own discretion, does not require Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- C. Carrier attempts to require Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Carrier as his or her 1+ carrier of choice, Carrier may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A) (3), O.A.C., but Carrier may negotiate a lower deposit.

If applicant has an unpaid bill to another provider and requests Carrier service, Carrier may consider the unpaid bill as part of the determination as to the requirements to establish credit worthiness.

Carrier may furnish credit information, acquired from Carrier's own experiences with Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Carrier will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by Customer of all past due toll debt to Carrier, Carrier will notify Customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

(N)

#### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.1 Availability of Service

Carrier offers resold interexchange telecommunications service to any person or company who desires to be a Customer, subject to the terms and conditions of this Tariff. Service is available 24 hours per day, seven days per week.

#### 3.2 Service Limitations - Prepaid and Postpaid Calling Service

- 3.2.1 Calls to 700, 800, 888, 900, 950, or 976 numbers and calls to Directory Assistance shall not be completed using the service.
- 3.2.2 When placing a call, the prepaid card must have a sufficient balance to make a completed (C) call. At the beginning of each call, an announcement will indicate the balance available | on the prepaid card. (C)
- 3.2.3 Customers shall be given notice one minute before the available account balance is depleted based upon the applicable rates for the call in progress. When the balance of available time is depleted, the call shall be terminated.
- 3.2.4 Prepaid calling accounts shall expire as specified in Section 3.5.

#### 3.3 Timing of Calls For Prepaid and Postpaid Calling Service

- 3.3.1 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in conversation minutes or units.
- 3.3.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to 60 seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.
- 3.3.3 The initial billing period (minimum call duration) is one minute or one unit.

Issued: July 8, 2003

CASE NO.

Effective: July 8, 2003

Effective: November 6, 2000

#### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### 3.3 Timing of Calls For Prepaid and Postpaid Service (Continued)

**(T)** 

- 3.3.4 Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher one minute or one unit increment after the initial period.
- 3.3.5 Carrier's equipment shall track call duration for rating purposes on a real-time basis, and the total charges for each call, including applicable taxes, shall be deducted from the available balance of the account.
- 3.3.6 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA

Effective: October 4, 2000

#### SECTION 3 - DESCRIPTION OF SERVICE (Continued)

#### 3.4 Time Periods and Service Charges

Rates are stated in terms of Initial Periods, Additional Periods and Service Charges.

The specific rate elements used to determine the applicable charges for a call are indicated on the respective rate schedules.

#### 3.4.1 Initial Period

Initial Period rates are for connections of one minute or any fraction thereof.

#### 3.4.2 Additional Periods

Additional Period rates are for each additional minute or any fraction thereof that the connection continues beyond the Initial Period.

#### 3.4.3 Customer Dialed Direct Station-to-Station

Only Initial Period and Additional Period rates apply.

## 3.4.4 Customer Dialed Calling Card Station-to-Station, Operator Assisted Station-to-Station, Operator Assisted Calling Card, Person-to-Person

Initial Period and Additional Period rates apply in addition to Service Charges, if applicable.

#### 3.4 Time Periods and Service Charges (Continued)

#### 3.4.5 Service Charges and Surcharges

A Service Charge applies to each Customer Dialed Calling Card Station-to-Station, Operator Assisted Station-to-Station or Person-to-Person call. This charge is added to the Initial Period and Additional Period charges.

The Service Charges, as specified in Section 4.5 of this tariff, will be applicable to all Customers except those exempted, as specified in Section 3.5.4A.3.. There are no Rate Period discounts applicable to the Service Charges.

A surcharge, as specified in 4.5, will be assessed to all non-coin calls made from a payphone to compensate the payphone service provider, pursuant to FCC Ruling CC Docket 96-128.

#### 3.4.6 Chargeable Time

Chargeable time for all Station-to-Station calls begins when connection is established between the calling station and the called station and ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an Operator.

Chargeable time for Person-to-Person calls begins when connection is established between the calling person and the particular person or station specified or an agreed alternate and ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an Operator.

Peak/Off-Peak times are specified in Section 4.4 of this tariff based upon the time in the originating location.

Issued: October 4, 2000

Effective: November 6, 2000

#### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### 3.5 Service Offerings

Applicable rate schedules for the following Services are provided in Section 4 - Rates and Charges.

#### 3.5.1 Prepaid and Postpaid Calling Service

(T)

#### A. Basic Prepaid Calling Service

This service is no longer available to new Customers.

Basic Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A basic prepaid calling card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

#### B. Collector Card Prepaid Calling Service

This service is no longer available to new Customers.

Carrier may provide Prepaid Calling Service using cards where the card itself has a value (e.g. limited edition, licensed property, or special materials) that is distinct from the value of the Service. In such cases, the value of the Service shall be clearly indicated on the card; and the rates, terms, and conditions of the Service shall be the same as those of Carrier's Basic Prepaid Calling Service. A collector calling prepaid calling card account shall expire on the date specified on the card.

#### C. Unit/Minute Based Prepaid Calling Service

This service is no longer available to new Customers.

Unit/Minute Based Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full unit/minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable, A unit/minute based prepaid calling card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

**(T)** 

D. Subscription Prepaid Calling Service

Subscription Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number to be billed automatically to Customer's credit card that is accepted by Carrier, or through another billing method approved by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A subscription prepaid calling card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Subscription Prepaid Calling Service offering. This service will be offered in conjunction with the following products:

- Subscription Prepaid Calling Service subscribed through a GTE-branded credit card
  - (a) GTE College Visa Standard Program
  - (b) GTE MasterCard Standard Program
- 2. Subscription Prepaid Calling Service subscribed through a non GTE-branded credit card

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA Effective: November 6, 2000

Effective: November 6, 2000

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

(T)

E. International Prepaid Calling Service

International Prepaid Calling Service allows Customers to originate domestic, outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. A connection fee will be assessed at the beginning of all completed calls. A recurring weekly maintenance fee will be applied beginning seven days after the date of first use. Calls made from a public phone will be subject to a surcharge that will compensate the payphone provider, where applicable. International Prepaid Calling Service account shall expire 180 days after the date of first use.

Rates for this service are found in Section 4.2.5.

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service

**(T)** 

F. Feature Prepaid Calling Service

Feature Prepaid Calling Service allows Customer to originate outbound, direct dial long distance calls via a toll free access number to be billed to Customer's credit card that is accepted by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A feature prepaid calling card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Feature Prepaid Calling Service offering. This service will be offered in conjunction with the following products:

- 1. Feature Prepaid Calling Service available through a GTE-branded credit card
  - (a) GTE College Visa Standard Program
  - (b) GTE College Visa Premium Program
  - (c) GTE MasterCard Standard Program
- 2. Feature Prepaid Calling Service available through a non GTE-branded credit card

Issued: November 3, 2000 CASE NO. 00 - CT-ZTA Effective: November 6, 2000

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service

(T)

#### G. Surcharge Based Prepaid Calling Service

Surcharge Based Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. A surcharge will be assessed to all calls in addition to any pay phone compensation surcharge, where applicable. Surcharge Based Prepaid Calling Service will be offered to retail customers. A Surcharge Based Prepaid Calling Card account shall expire 180 days after first use or 180 days after the last recharge. The price per minute and applicable surcharge will be prominently displayed on the card packaging.

#### H. Incentive Prepaid Calling Service

This service is no longer available to new Customers.

Incentive Prepaid Calling Service allows customers to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full unit. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. An incentive prepaid calling card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

Issued: November 3, 2000 CASE NO. 00 - CT-ZTA Effective: November 6, 2000

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

(T)

#### I. Pecuniary Prepaid Calling Service

Pecuniary Prepaid Calling Service allows Customer to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat-rate (not-time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public pay phone will be subject to a surcharge that will compensate the pay phone provider, where applicable. Carrier will offer the Pecuniary Prepaid Calling Service to be purchased through the function keys of Automatic Teller Machines (ATM), or over the counter in financial institutions, such as banks and credit unions. ATM screens from which this service is available will be programmed to offer prepaid calling service. When a Pecuniary Prepaid Calling Service is selected, the ATM will dispense a prepaid phone card. The ATM will debit Customer's account for the purchase amount. A Pecuniary Prepaid Calling Service account will expire 180 days after first use or 180 days after the last recharge.

#### J. Variable Prepaid Calling Service

Variable Prepaid Calling Service allows Customer to originate outbound, direct dial long distance calls via a toll free access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Cost per minute to the consumer will be prominently displayed on the card packaging. Calls made from a public pay phone will be subject to a surcharge. A Variable Prepaid Calling Service card account shall expire 180 days after the date of first use or 180 days after the date of last recharge.

#### K. MAP International Prepaid Service

This service is n no longer available to new Customers.

Customers electing to use Carrier's MAP International Prepaid Service will also be able to originate domestic, outbound, direct dial long distance calls via a toll free access number. Domestic calling is offered in conjunction with Carrier's international, prepaid calling service. Calls will be rated in full-minute increments and based on a flat-rate basis. A connection fee will be assessed at the beginning of all completed calls. In addition, a pay phone compensation surcharge will be assessed, where applicable, on calls completed from a public pay phone. The price per minute and applicable surcharge will be prominently displayed on the calling card packaging. The MAP International Prepaid Service account shall expire 180 days after the date of the first use unless a specific date is stated on the back of the card or marketing material accompanying the card.

Issued: November 3, 2000 CASE NO. 00 - CT-ZTA Effective: November 6, 2000

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

L. Calling Card Flat Rate Plan

This plan is an add-on to the interstate filing of the Calling Card Flat Rate Plan in (T) Carrier's Federal Rate Schedule 1. The Calling Card Flat Rate Plan is available to (T) residential customers. This plan allows customers to originate outbound, direct dialed long distance calls via a toll free number. Customers will be billed a flat per minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) re-origination completed call. By pressing the pound (#) key, the Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is available. The originator of the conference call will be billed each conference call leg in addition to the rate per minute for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. As an option to Customer, Carrier will offer the Calling Card Flat Rate (T) Plan for billing on the Carrier Visa credit card or to any other credit card that is (T) acceptable to Carrier. It will be the obligation of credit card Customers to meet the terms and conditions set forth by the credit card company. A monthly statement (C) notice will be delivered via email, and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid email address. Customer may requiest a paper copy of their statement for a nominal fee of \$1.00. (C)

Rates are found in Section 4.2.13.

Issued: June 14, 2002

CASE NO. 00-1197-CT-ZTA

Effective: June 14, 2002

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

M. Calling Card Surcharge Based Plan

This plan is an add-on to the interstate filing of the Calling Card Surcharge Based (T) Plan in Carrier's Federal Rate Schedule 1. The Calling Card Surcharge Based (T) Plan is available to residential customers. This plan allows Customers to originate outbound, direct dial long distance calls via a toll free number. Customers will be charged a time-of-day sensitive per minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A connection fee will be assessed at the beginning of all completed calls. In addition, a payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) re-origination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is offered where available. The originator of the conference call will be billed for all of the conference call legs plus the per minute rate for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. As an option to Customer, Carrier will offer the Calling Card Surcharge (T) Based Plan for billing on Carrier Visa credit card or to any other credit card that is (T) acceptable to Carrier. It will be the obligation of credit card customers to meet the terms and conditions set forth by the credit card company. A monthly statement (C) notice will be delivered via email, and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid email address. Customer may requiest a paper copy of their statement for nominal fee of \$1.00. (C)

Rates are found in Section 4.2.14.

Issued: June 14, 2002

CASE NO. 00-1197-CT-ZTA

Effective: June 14, 2002

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

#### N. Distributor Prepaid Calling Service

The Distributor Prepaid Calling Service allows Customers to originate domestic, outbound, direct dial long distance calls via a toll free or local access number. All calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. A connect charge may apply on a per call basis. A recurring weekly maintenance fee may be applied beginning 24 hours from date of first use and every seven days thereafter. Calls made from a public phone will be subject to a surcharge that will compensate the payphone provider, where applicable. The price per minute and applicable charges will be prominently displayed on the prepaid phone card packaging. This service is not offered in conjunction with any promotions. The Distributor Prepaid Calling Service account shall expire 180 days after the date of first use or on the date specified on the back of the card or on the marketing material accompanying the card.

Rates are found in Section 4.2.15.

#### O. Standard Retail Prepaid Calling Service

The Standard Retail Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a toll free access number. Calls will be flat-rated in full-minute increments. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee will be deducted at the end of the first call and will be deducted every month thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Standard Retail Prepaid Calling Service account shall expire 180 days after the date of first use unless a specific date is stated on the back of the card or accompanying material. When placing a call, the prepaid card must have a sufficient balance to make a completed call. At the beginning of each call, an announcement will indicate the balance available on the prepaid card.

(N)

(N)

The rates for this service are found in section 4.2.16.

Issued: April 28, 2003

CASE NO.

Effective: April 28, 2003

VERIZON SELECT SERVICES INC.

5th Revised Page 32.3 Cancels 4th Revised Page 32.3

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

- 3.5 Service Offerings (Continued)
  - 3.5.1 Prepaid and Postpaid Cailing Service (Continued)
    - Visa Calling Card Plan

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(C) (D)

(D)

(D)

Issued: December 31, 2007

CASE NO.

Effective: December 31, 2007

SECTION 3 1st Revised Page 32.3.1 Cancels Original Page 32.3.1

VERIZON SELECT SERVICES INC.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

- 3.5 Service Offerings (Continued)
  - 3.5.1 Prepaid and Postpaid Calling Service (Continued)
    - P. Visa Calling Card Plan

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(C) (D)

(D)

(D)

Issued: December 31, 2007

CASE NO.

Effective: December 31, 2007

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

#### Q. Basic Retail Prepaid Calling Service

(N)

Basic Retail Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Basic Retail Prepaid Calling Service account shall expire 180 days after the date of first use unless a specific date is stated on the back of the card or accompanying material. This service may be offered in conjunction with Carrier's International Basic Retail Prepaid Calling Service.

Rates are found in Section 4.2.18.

#### R. Vending Prepaid Calling Service

Vending Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or packaging. The Vending Prepaid Calling Service account shall expire 180 days after date of first use unless a specific date is stated on the back of the card. This service may be offered in conjunction with Carrier's International Vending Prepaid Calling Service.

Rates are found in Section 4.2.19.

(N)

Issued: March 1, 2002

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

#### Distributor II Prepaid Calling Service

Distributor II Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a local and/or a toll free access number. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted 24 hours from first use and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. Federal, state and local taxes and related surcharges and fees are added to the service where applicable. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Distributor II Prepaid Calling Service account shall expire six months after the date of first use unless a specific date is stated on the back of the card or accompanying material. This service may be offered in conjunction with Carrier's International Distributor II Prepaid Calling Service.

Rates are found in Section 4.2.20.

#### Т. Co-Branded Retail Prepaid Calling Service

Co-Branded Retail Prepaid Calling Service allows retail Customers to originate domestic outbound, direct dial long distance calls via a toll free access number. Customers will be able to originate calls from the coterminous United States, Alaska, Hawaii and the U.S. Territories, as well as 72 other countries. Calls are rated on a flat rate (not time-of-day or distance sensitive) basis, and are rounded to the next higher full minute. A connection fee may be assessed at the beginning of each completed call, where applicable. A maintenance fee may be deducted at the end of the first call and every week thereafter. In addition, a payphone surcharge will be assessed, where applicable, on calls made from a public payphone. The price per minute and applicable surcharge will be prominently displayed on the calling card or accompanying material. The Co-Branded Retail Prepaid Calling Service account shall expire six or 12 months after the date of first use unless a specific date is stated on the back of the card or accompanying material. The expiration policy will be printed on the back of the card. This service may be offered in conjunction with Carrier's interstate and international (T) Co-Branded Retail Prepaid Calling Service.

Rates are found in Section 4 2.21.

Issued: July 19, 2002

#### 3.5 Service Offerings (Continued)

#### 3.5.1 Prepaid and Postpaid Calling Service (Continued)

U. 1-800 Use the VZ Service

(T)

1-800 Use the VZ Service allows Customer to use Carrier's toll free dial-around (T) service by using a Carrier provided 800 number. This service provides multilingual language access and may be used from payphones or any location. Charges may be billed in one of the following methods: calling card, collect, billed-to-third number, person-to-person, or most commercial credit cards. Service is available 24 hours a day, seven days a week.

To access 1-800 Use the VZ Service, Customer must:

(T)

- Dial the 800 number,
- Choose desired language (English, Spanish or live operator has access to 12+ dialects),
- Inform automated or live operator of destination number and payment method, call is completed.

Rates are found in Section 4.2.22.

Issued: October 21, 2002

CASE NO. 02-2713-CT-ZTA

Effective: October 21, 2002

(N)

# 3.5 Service Offerings (Continued)

# 3.5.1 Prepaid and Postpaid Calling Service (Continued)

## V. Postpaid Conference Service

#### General

Postpaid Conference Service is available to Customers who access Carrier's network by dialing a Carrier provided toll free number. Upon Customer request, Carrier will establish an account and issue valid PINs. Conferences may be set-up at any time or in the more traditional "Meet Me" (scheduled) mode. All instruction commands to add participants by name and telephone number are accepted by advanced voice recognition technology and recorded for automatic conference set-up. Additional conference calling management options are available through a website for authorized Customers.

Customer accounts will be set up with three PINS: moderator, participant, and web account management. Conference Services are available 24 hours a day, seven days a week where facilities and systems permit.

This service provides domestic origination and termination for all services. International origination and termination for all services is available for select foreign countries. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1. International services are found in Federal Rate Schedule 2 located on Carrier's website at www.verizon.com/tariffs.

Rates are found in Section 4.2.23.

## 2. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports and are available at any time. Customer simply uses a pre-assigned, customer-specific dial-in telephone number and enters their passcode.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and passcode. Participants are placed on hold until Customer arrives and starts the conference call. Once Customer arrives, participants on hold are notified and then placed into the conference. Service options and enhancements are available at no charge.

(N)

Issued: December 30, 2002

(N)

# 3.5 Service Offerings (Continued)

# 3.5.1 Prepaid and Postpaid Calling Service (Continued)

- V. Postpaid Conference Service (Continued)
  - 3. Conference Service Options/Enhancements
    - Announcements for Entry and Exit The system will sound a tone when participants enter or exit a conference.
    - Customer Controlled Options Allows Customer to change their PIN and establish roll call options.
    - Attendant Request Assistance for private or group consultation upon Customer request.
    - Conference Lock/Unlock Allows Customer to lock a conference once all participants are present to keep the conference private.
    - Mute/Unmute Customer can mute or unmute all lines in the conference except for Customer's line. Participants can mute or unmute their own lines to help control distractions and interruptions.
    - Participant Count System automatically tracks the number of participants on a conference and announces the count privately to Customer or participant requesting information.

# 4. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed. Set-up charges include any private labels Customer may request. Carrier will accept the preferred account number for billing after validation of Carrier database.

Charges for each leg of the conference begins when Customer number answers. On a "Meet Me" conference call, charges begin when Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when either Customer hangs up or when the last participant hangs up.

(N)

Issued: December 30, 2002

(N)

# **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

## 3.5 Service Offerings (Continued)

# 3.5.1 Prepaid and Postpaid Calling Service (Continued)

## W. Prepaid Conference Calling Service

#### General

Prepaid Conference Calling Service is available to Customers who access Carrier's network by purchasing a prepaid conference calling card with a Personal Identification Number (PIN), then dialing a Carrier provided toll free number. Conferences may be set-up at any time or in the more traditional "Meet Me" (scheduled) mode.

Customer accounts will be set up with two PINS: moderator and participant. Conference calling services are available 24 hours a day, seven days a week where facilities and systems permit.

Service provides domestic origination and termination for all services. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1 located on Carrier's website at <a href="https://www.verizon.com/tariffs">www.verizon.com/tariffs</a>.

Rates are found in Section 4.2.24.

#### 2. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports which are available at any time. Customer simply uses a pre-assigned, customer-specific dial-in telephone number and enters their PIN.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and PIN, or Customer can call the participants from the conference call and ask them to join the call. Until Customer arrives and starts the conference call, early participants are asked to hang up and call back in. Once Customer arrives, participant calls will be placed into the conference. Service options and enhancements are available at no charge. Web conferencing is available upon Customer request.

(N)

Issued: February 14, 2003

CASE NO. 03-454-CT-ZTA

Effective: February 15, 2003

(N)

#### 3.5 Service Offerings (Continued)

#### Prepaid and Postpaid Calling Service (Continued) 3.5.1

- W, Prepaid Conference Calling Service (Continued)
  - 3. Conference Service Options/Enhancements
    - Announcements for Entry and Exit System will sound a tone when participants enter or exit a conference.
    - Adding Participant System allows the moderator to dial the number of additional participants and add them to the conference call.
    - Conference Lock/Unlock Allows Customer to lock a conference once all participants are present to keep the conference private.
    - Mute/Un-mute Customer can mute or un-mute all lines in the conference except for Customer's line. Participants can mute or unmute their own lines to help control distractions and interruptions.
    - Participant Count System automatically tracks the number of participants on a conference and announces the count privately to Customer or participant requesting information.
    - Conference -Customer immediately End can disconnect all participants, including himself.
    - Account Balance Customer can hear the remaining account balance.

#### 4. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed.

Charges for each leg of the conference begins when Customer number answers. On a "Meet Me" conference call, charges begin when (N) Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when either Customer hangs up or when the last participant hangs up.

Issued: February 14, 2003

### 3.5 Service Offerings (Continued)

## 3.5.2 Long Distance Message Telecommunications Service

For the purpose of rate application, one of the following classes of Service may apply to a given call:

Customer Dialed Direct Station-to-Station
Operator Assisted Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Calling Card Station-to-Station
Person-to-Person

Carrier may refuse to accept Calling Cards for which validation is not received from the issuing carrier.

Collect Calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

#### A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of Service applies:

- when the person originating the call dials the telephone number desired without the assistance of an Operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones, or
- should equipment capability preclude 1. above, and the caller dials the Operator who places a Station-to-Station call in which the call is billed to the calling station.

#### B. Operator Assisted Station-to-Station

The Operator Assisted Station-to-Station class of Service applies when calls are completed with the assistance of an Operator.

Operator transfer service provides call transfer of 0-calls, dialed by the customer, to Carrier's operator. The transfer will only be completed by the local exchange carrier's operator upon the request of the customer. If Carrier's operator then completes a call for the customer, a surcharge per call will be assessed at the Operator Assisted Station-to-Station or Person-to-Person Rates in Section 4.5. This service is offered where technically feasible.

Issued: October 4, 2000

### 3.5 Service Offerings (Continued)

## 3.5.2 Long Distance Message Telecommunications Service (Continued)

- C. Customer Dialed Calling Card Station-to-Station Service (T)
   The Customer Dialed Calling Card Station-to-Station Service applies when the person originating the call:
   dial the Carrier provided 800 number; (C)
  - 2. at voice prompt:
    - enter personal 14 digit calling card number;
    - enter area code and number Customer wishes to call, or
    - for international calls, dial 011 + country code + city code + phone number;
  - 3. for incorrect dialed calls, press ### and redial; or
  - 4. press 0 to speak with a Customer Service Representative. (C)
- D. Operator Assisted Calling Card Station-to-Station Service (T)
   The Operator Assisted Calling Card Station-to-Station Service provides for the (T)
  - person originating the call to dial the Carrier provided 800 number, press 0 to (C) speak to an Operator, and place a calling card station-to-station call. (C)

If the call originator requests Carrier's operator to complete a call when equipment the caller is using allows customer-dialed calls, a per call surcharge will be assessed at operator assisted calling card call completion rates found in Section 4.5.

Call completion charges will not apply for the hearing and speech impaired or where equipment does not allow customer-dialed calls.

Issued: May 17, 2002

CASE NO. 00-1197-CT-ZTA

Effective: May 17, 2002

## 3.5 Service Offerings (Continued)

### 3.5.2 Long Distance Message Telecommunications Service (Continued)

#### E. Person-to-Person

The Person-to-Person class of Service applies when the person originating the call specifies the particular party to be reached by an Operator. Carrier does not undertake to bring a called party to a station who cannot be readily reached at the called station. That party may be:

- 1. a person.
- 2. a mobile station through miscellaneous Common Carrier attendant.
- 3. a station, department, or office through a PBX attendant.

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person also applies when the call originator requests an Operator to make arrangements with a called party to establish a call at a specified time.

Issued: October 4, 2000 CASE NO. 00 - CT-ZCN Effective: October 4, 2000

## 3.5 Service Offerings (Continued)

# 3.5.3 Reversal of Charges (Collect) Calling Card or Bill to Third Number Service

Operator Assisted Station-to-Station or Person-to-Person calls will be billed in one of the following ways:

- A. Collect call is billed to the called station;
- B. Calling Card call is billed to a calling card;
- C. Third Number call is billed to a third number.

The regularly established Operator Assisted Station-to-Station or Person-to-Person rates apply.

Effective: October 4, 2000

Effective: October 4, 2000

# SECTION 3 - DESCRIPTION OF SERVICE (Continued)

## 3.5 Service Offerings (Continued)

### 3.5.4 Directory Assistance Service

Directory Assistance Service provides Customers assistance in determining telephone numbers. The per call rate for Directory Assistance is that set forth in Section 4.6 of this tariff.

## A. Regulations

- Direct dialed Directory Assistance Service calls are dialed by the Customer and completed without the assistance of an Operator. The services of an Operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:
  - (a) To reach the called Directory Assistance Service number where direct dialing facilities are not available.
  - (b) To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
  - (c) To only record the originating telephone number where no automatic recording equipment is available.
- Customers placing a call to Directory Assistance may obtain the telephone number for a maximum of two listings per call. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnishes the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found).

Issued: October 4, 2000

## 3.5 Service Offerings (Continued)

### 3.5.4 Directory Assistance Service (Continued)

## A. Regulations (Continued)

- 3. Charges for Directory Assistance Service are not applicable to handicapped Customers on calls placed from residence dial tone lines where a member of the Customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or from the business dial tone line of a certified handicapped Customer where assistance is otherwise not available.
- 4. Calls placed to Directory Assistance via an Operator, instead of direct dialed by the Customer, will be assessed an Operator Assisted Service Charge in addition to the Directory Assistance Per Call charge. This charge is billed at the Operator Assisted Service Charge rate as specified in Section 4.6 of this tariff.

#### B. Limitations

- Carrier assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Carrier and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the Service.
- This Service is furnished solely for the telephone calling purposes of the caller.

## C. Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) service provides Customers with the option of having the call completed after they have received the requested telephone number from Directory Assistance. When multiple numbers are requested, only the last call can be completed. In addition to the normal Directory Assistance service charge, DACC usage charges apply. Rates for this service are located in Section 4.6

Issued: October 4, 2000 CASE NO. 00 - CT-ZCN Effective: October 4, 2000

#### 3.5 Service Offerings (Continued)

#### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service

(T)

#### Α. General

(N)

Voice Intelligent Network - Enhanced Toll Free (VIN-E800) Service allows a single toll free number to terminate at multiple locations or service groups determined by a customized routing set. The toll free number may be terminated at a switched, dedicated or a combination of both locations. This service allows Customer to maintain a controlled call volume while providing various transfer features and other options including enhanced routing and interactive voice response. This service may be sold as a standalone product. Service is available where facilities and conditions permit.

Rates are found in Section 4.7.

#### В. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, payphone lines, residential lines, and lines with handicap discounts are not eligible for this plan.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer at the intrastate/interstate minute of use rate listed in this Tariff. Customer must sign a contract to qualify for the discount plan. The feature charges will remain the same. The new rates will be effective on the first of the month following a 30-day grace period. When Customer disconnects this service, Message Referral is provided for the first four months at no charge. Referral beyond four months is not available.

#### C. Scope

- 1. This Rate Schedule is applicable, subject to availability of facilities, where Customer desires to employ Carrier VIN-E800 service within the conterminous United States, Guam, Puerto Rico, Mariana Islands, and U.S. Virgin Islands.
- 2. Responsible Organization (Resp Org): Underlying carrier will perform the function of Resp Org, which includes: a) search for and reservation of toll free numbers in the SMS/800; b) creating and maintaining the toll free number Customer record in the SMS/800; and c) provision of a single point of contact for trouble reporting. (N)

Issued: December 3, 2001

## 3.5 Service Offerings (Continued)

### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

**(T)** 

### D. Rating of Calls

(N)

Domestic calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

# E. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer. Customer must select a one, two, or three-year term commitment and annual commitment levels of \$120,000, \$240,000, \$360,000, \$480,000, \$720,000, or \$960,000.

#### F. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer commits to \$240,000 annually and the actual long distance usage is \$200,000, then Customer will be billed for the \$40,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

#### G. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under Customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. (N)

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

## 3.5 Service Offerings (Continued)

## 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

#### H. Local Access Facilities.

Carrier will set up local access arrangements on behalf of Customer as requested for the Enhanced Toll Free services purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the Point-of-Presence (POP) will be considered access charges. This includes any Nonrecurring Charge (NRC) incurred in association with obtaining access regardless of the contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be passed through to Customer in accordance with Carrier agreement.

#### Add-On Service

International service is an add-on to Carrier's interstate plan and will utilize rates for Enterprise Connections Service as defined in Carrier's International Rate (T) Schedule 2.

### J. Enhanced Routing Features

Enhanced Routing provides routing and control features which Customer may utilize by VIN-E800 service. The routing features may be combined to create a customized routing plan for each Enhanced Routing number. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Carrier personnel. The following are types of Enhanced Routing available to Customers:

#### Area Code Control

Area Code Control allows Customer to route calls placed on the same toll free number to differing terminating locations, can be switched or dedicated, based on the originating area code of the caller, and allows Customer to allow or block calls to a toll free number based on the originating area of the caller.

Issued: September 5, 2002

CASE NO. 00-1197-CT-ZTA

Effective: September 6, 2002

## 3.5 Service Offerings (Continued)

### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(T)

## J. Enhanced Routing Features (Continued)

(N)

#### Area Code Routing

Area Code Routing enables Customer to have calls placed on the same toll free number routed differently based upon the originating area code of the caller.

A default routing is required for Area Code Routing. Permissible area codes include all area codes in the conterminous United States.

Upon request, Carrier will update a subscriber's Area Code Routing feature at no charge if the update is due to an area code split or a new area code being added to the North American Numbering Plan.

The proper usage rate based on point of call origination will be applied to each call.

## 3. Area Code/Exchange Control

Area Code/Exchange Control allows Customer to route calls placed on the same toll free number to different termination locations, can be switched or dedicated, based on the originating area code and exchange of the caller and allows Customer to block calls to a toll free number based on the originating area code and exchange of the caller.

## 4. Area Code/Exchange Routing

Area Code/Exchange Routing enables Customers to have calls placed on the same toll free number routed differently based upon the originating area code and exchange of the caller. Exchanges cannot be divided for routing purposes. This feature requires the Area Code Routing feature to identify the area codes and is not to be used as a stand-alone feature.

(N)

Default routing is required for Area Code/Exchange Routing. Customer will specify a separate routing for non-equal access calls when Automatic Number Identification (ANI) is not available.

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

# 3.5 Service Offerings (Continued)

## 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(T)

## J. Enhanced Routing Features (Continued)

(N)

# 4. Area Code/Exchange Routing (Continued)

Permissible area codes include all area codes or exchanges in the conterminous United States, Guam, Puerto Rico, Mariana Islands, and U.S. Virgin Islands.

## 5. Time of Day Routing

Time of Day Routing allows Customer to have calls placed on the same toll free number routed to different locations during various times of the day.

Time of Day Routing will follow the national observance of daylight savings time.

The day may be divided into 15-minute increments, with up to 96 time intervals per 24-hour period. All time intervals must begin on the quarter clock hour.

Customer's time of day schedule must include the entire 24-hour day.

## 6. Day of Week Routing

Day of Week Routing permits Customer to have calls placed on the same toll free number routed to different locations based upon the day of the week. Day of Week Routing will follow the national observance of daylight savings time.

# 7. Day of the Year Routing

Day of the Year Routing allows Customer to have calls to the same toll free number routed to different locations on specified days of the year. Dates are stored in a month/day format. Customer must revise Day of the Year (N) Routing schedules annually.

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

# 3.5 Service Offerings (Continued)

### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

- J. Enhanced Routing Features (Continued)
  - 8. Call Allocation

Call Allocation permits Customer to define routing of calls placed on the same toll free number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with one percent as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

## 9. Command Routing

Command Routing allows Customer to activate a different Enhanced Routing plan on command by placing a call to Carrier.

Customer may define up to 99 separate routing plans per toll free number.

Routing plans must be loaded in Carrier's network before they are available for activation on command.

Customer must have a minimum of two routing plans to be able to utilize this feature.

Command Routing charges do not apply if Customer uses the normal service order process to activate routing plans.

- Dialed Number Identification Service (DNIS) is designed for applications (C) where multiple toll free numbers must terminate over a single service group. The terminating switch outpulses up to 10 digits so the toll free number dialed can be identified.
- 11. In-Band Real Time ANI Delivery Delivers the originating phone number to the service agent as part of call set-up, thus giving the agent information about his or her caller either as the call is received or just before. In-Band is available with existing T-1 or DAL facilities. In equal access areas, 10 digits are provided. In non-equal areas, only the area code is provided. (N)

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

### 3.5 Service Offerings (Continued)

### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

J. Enhanced Routing Features (Continued)

(N)

12. Out-Of-Band Real Time ANI Delivery - Delivers the originating phone number to the service agent as part of call set-up, thus giving the agent information about his or her caller either as the call is received or just before. Out-Of-Band is available with ISDN Service. In equal access areas, 10 digits are provided. In non-equal areas, only the area code is provided.

(N)

#### K. Interactive Toll Free Features

Interactive Toll Free (IVR) allows callers to access information in Customers computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of customer service personnel. This feature can be expedited.

**(T)** 

1. Call Referral

(T) (T)

Call Referral transfers a call by connecting the caller to Customer's CPE. The call is routed based on caller-entered digits or by rotary default. Default routing, generally to a specified Customer location, must be specified or a generic default message will be played.

(T)

## 2. Busy/Ring-No-Answer Treatment

Busy/Ring-No-Answer allows Customer to specify how the call is to be routed if the Call Referral location is busy or does not answer. Different routing may be specified for a busy condition rather than for a Ring-No-Answer condition. The following routing treatments are available:

- (a) Attempt to complete the call to the same location.
- (b) Return to any point in the previous menu,
- (c) Route to new menu, and
- (d) Complete the call to a different location without any menu interaction.

Material omitted from this page now appears on Page 46.2.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

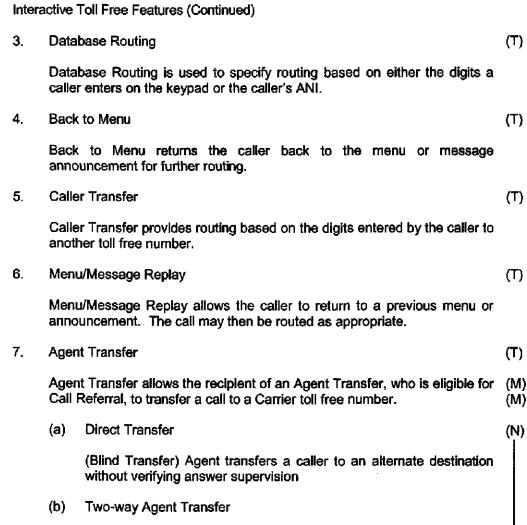
Effective: January 23, 2003

by:

#### 3.5 Service Offerings (Continued)

#### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

K.



(Consult and Transfer) Agent waits for answer supervision, consults

Material appearing on this page previously appeared on Page 47. Material omitted from this page now appears on Pages 46.1 and 46.2.

with secondary agent and hangs up.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

(N)

## **SECTION 3 - DESCRIPTION OF SERVICE (Continued)** (N) 3.5 Service Offerings (Continued) 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued) K. Interactive Toll Free Features (Continued) 7. Agent Transfer (Continued) (c) Three-way Agent Transfer (Three-way Conference) Agent transfers a caller to an alternate destination, announces the call, and establishes a three-way conference with the caller and the secondary agent. Agent Transfer is ordered as either two-way or three-way. Two-way permits an agent to perform only direct, and consult and transfer. Threeway permits an agent to perform direct, consult and transfer, and three-way conferences. (N)8. Security Codes (T)Security Codes allows Customer to provide a list of valid codes, which can (M) be used to allow or deny a caller access to any routing. (M) 9. Caller-Entered Codes (T) Caller-Entered Codes can be validated against a Customer-provided (M) database to allow caller access to different routing options. (M) 10. IVR Building Blocks (N) A Building Block is a unit of construction or composition, also known as a feature or capability, used to create a program for Interactive Toll Free services. Interactive Toll Free services are created by using Building

Material appearing on this page previously appeared on Page 46.

needs.

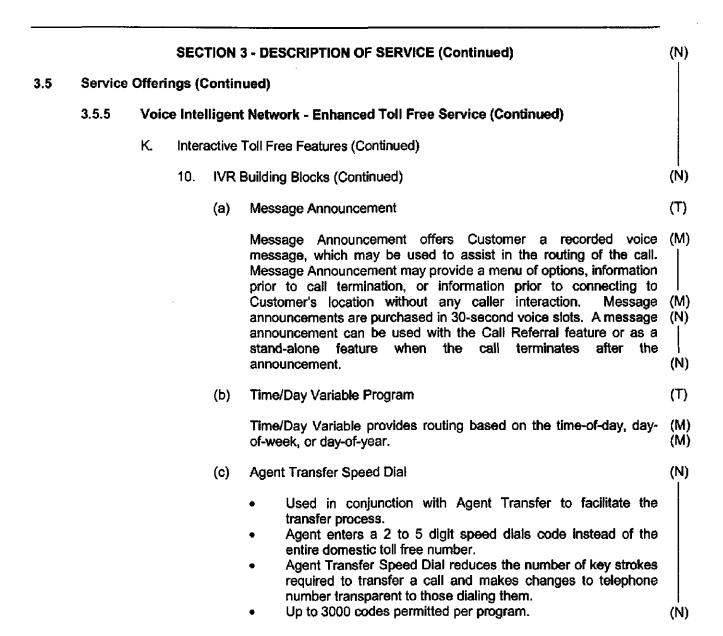
Blocks in virtually any combination to meet Customer's unique application

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

(N)



Material appearing on this page previously appeared on Pages 45 and 46.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

#### 3.5 Service Offerings (Continued)

#### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

K. Interactive Toll Free Features (Continued)

10. IVR Building Blocks (Continued)

(N)

Stand-Alone Agent Transfer is a special type of Interactive Toll Free (T) feature with Call Referral, which provides automatic call termination to a (T) Call Referral number without caller interaction. Nonrecurring and monthly recurring charges also apply.

When Customer subscribes to interactive Toll Free features, a surcharge is (T) applied on a per call basis. The surcharge is not based on the number of features used during the course of the call. Nonrecurring and monthly recurring charges also apply. In addition, Customer pays a flat, per minute usage charge.

Voice Recognition - This feature can only be ordered on an (C) Individual Case Basis (ICB). Pricing can only be determined once the voice requirements are determined for the customer specific needs.

(C)

- L. Interactive Toll Free Reports (The standard IVR reports provide information on call volumes, call transfer statistics, call characteristics, caller-entered selections and codes that may be used to manage the IVR program and give insight into how callers are using the application.)
  - 1. Management Reports - Provides information on call counts and call transfer statistics. These reports provide a means for Customer to measure the effectiveness of their application and manage resources. Reports should be used to gauge caller activity, not for billing purposes. Reports are available in standard format and include Call Referral Reports and Agenda Transfer Reports.

Material omitted from this page now appears on Page 46.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

# 3.5 Service Offerings (Continued)

# 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(T)

L. Interactive Toll Free Reports (Continued)

(N)

- 2. Marketing Reports Provides insight on caller responses within the course of an interactive call. These reports provide information about how callers use the application and provide a means for capturing caller touchtone and Voice Recognition responses. Reports should be used to gauge caller activity, not for billing reconciliation. Reports are available in standard formats and include the Menu Count Report, Code Report, Survey Report, Daily Program Summary Report, and Hourly Program Summary Report.
- Raw Data Reports Available to Customers wanting to import call data into another source for manipulation (such as a spreadsheet) or into their internal information system. The data will be provided as a text file in a space, comma, or quote-delimited string.
- M. Other Reports (These reports will provide information about the usage of the toll free number, including the volume of calls, call duration, and how a call is handled after it has gone through the IVR part of the enhanced routing system.)
  - Near Real Time Call Detail Record Tool Provides information about the
    usage of toll free numbers. Reports can be created on the completion of
    calls, calling patterns and statistics including volume of calls, call duration
    and originating ANIs. CDRs are reported in GMT, also referred to as "Zulu"
    time.
  - 2. Non-Summarized CDRs "Raw" CDRs data includes originating date and time, originating calling number, call duration, call completion code, dialed number, translation number, information digits, final switch and trunk ID, treatment code and call status category (Call Completed, Dedicated Access Line (DAL) Busy, Ring No Answer (RNA), Abandoned, Busy/Blocked and other Incomplete). (N)

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

# 3.5 Service Offerings (Continued)

### 3.5.5 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

**(T)** 

## M. Other Reports (Continued)

(N)

- 3. Status Code Summary Report Summarizes all calls that are presented, including (The total number of calls is also reported as percentages of the total for each category.): completed calls; calls that are busy at the DAL; calls that have been abandoned; calls that have received RNA; calls that were busy or blocked at the switch.
- 4. Call Duration Summary Report Reflects completed calls only.
- NPA-NXX Report Reflects completed calls only; every NPA-NXX from which calls originate during the requested reporting period.
- Area Code (NPA) Report Reflects completed calls only; each NPA from which calls originate during the requested reporting period.
- Call Summary by Hour Reflects completed calls only; each NPA from which calls originate during the requested reporting period. These calls are shown in one-hour increments for a complete 24-hour period.
- N. Additional Terms and Conditions of Service
  - 1. Moves, Additions and Changes to Service

Customer will incur a change charge for moving, adding, or changing service or features. This feature change charge will also be applied when Customer requests any logic change to the IVR program. Logic changes include, but are not limited to: adding or deleting a call referral, changing the rotary/time out instructions, changing message order, changing back to menu treatment, adding call entered codes (validated or unvalidated) or changing the caller entered codes from validated to unvalidated or vice versa, and adding, deleting, or changing a decision point.

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

#### **SECTION 4 - RATES AND CHARGES**

#### 4.1 General

4.1.1 Conversation Minutes are billed in increments of one full minute following the Initial Period (i.e. minimum billing period) unless otherwise provided in this tariff.

Fractional periods are rounded to full period increments for billing purposes.

- 4.1.2 Customer shall be charged a flat rate per minute for each call, regardless of the originating or terminating locations within the state. The flat rate shall vary by type of service.
- 4.1.3 There are no installation charges or other non-recurring charges for these Services.
- 4.1.4 For Prepaid Calling Service, Conversation Minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial period (minimum billing period) of one minute. Such charges are rounded to the next higher one minute increment for billing purposes.
- 4.1.5 For Prepaid Calling Service, Units, reflecting usage sensitive charges, are billed in increments of one minute per unit following the initial period (minimum billing period) of one unit. Such charges are rounded to the next higher one unit increment for billing purposes.
- 4.1.6 All Prepaid Calling Card calls made from public pay phones will be assessed a surcharge for pay phone compensation, pursuant to FCC Ruling CC Docket 96-128, adopted on October 9, 1997.

#### 4.2 Prepaid and Postpaid Calling Service Rates

(T)

Effective: November 6, 2000

## 4.2.1 Basic Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the state (Flat Rate Per Minute - All Rate Periods)

\$ 0.33 Per Minute

# 4.2.2 Collector Card Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the state (Flat Rate Per Minute - All Rate Periods)

\$ 0.33 Per Minute

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA

# 4.2 Prepaid and Postpaid Service Rates (Continued)

**(T)** 

# 4.2.3 Unit/Minute Based Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the State (Flat Rate Per Unit/Minute - All Rate Periods)

Number of Units/Minutes	Price Per Unit/Minute
15	\$ 0.3999
30	\$ 0.3333
60	\$ 0.3165
90	\$ 0.2999
175	\$ 0.2856

## 4.2.4 Subscription Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

A. Subscription Prepaid Calling Service subscribed through a GTE-branded credit card

1. GTE College Visa Standard Program

\$0.33 Per Minute

2. GTE MasterCard Standard Program

\$0.33 Per Minute

B. Subscription Prepaid Calling Service subscribed through a non GTE-branded credit card

\$ 0.33 Per Minute

Effective: November 6, 2000

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA

## 4.2 Prepaid and Postpaid Calling Service Rates (Continued)

(T)

# 4.2.5 International Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

Per Minute Rate Min.: \$.059 Max.: \$.149 Connect Charge Min.: .25 Max.: 2.00

Weekly Maintenance Fee \$.25 Payphone Surcharge 5.0

## 4.2.6 Feature Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

A. Feature Prepaid Calling Service available through a GTE-branded credit card

GTE College Visa Standard Program
 GTE College Visa Premium Program
 GTE MasterCard Standard Program
 S33 Per Minute
 GTE MasterCard Standard Program
 S33 Per Minute

B. Feature Prepaid Calling Service available through a non GTE-branded credit card

\$.33 Per Minute

Issued: November 3, 2000 CASE NO. 00 - CT-ZTA Effective: November 6, 2000

# 4.2 Prepaid and Postpaid Calling Service Rates (Continued)

**(T)** 

# 4.2.7 Surcharge Based Prepaid Calling Service

For calls originating and terminating within the State (Flat rate per Minute - All rate periods)

1.		Per Minute	<u>Per Call</u>
2. 3. 4.	Surcharge C	.129	.49
5. 6.	Surcharge F	.079	.49

# 4.2.8 Pay Phone Compensation Surcharge

For calls originating from a public pay phone

\$.50 Per Call or One Unit

# 4.2.9 Incentive Prepaid Calling Service

This service is no longer available to new Customers.

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

	<u>Per Minute</u>	<u>Per Call</u>
Incentive A	\$ .50	N/A
Incentive B	.25	\$ .49

## 4.2.10 Pecuniary Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

\$.25 Per Minute

Issued: November 3, 2000

CASE NO. 00 - CT-ZTA

Effective: November 6, 2000

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.11 Variable Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

Minimum Rate \$.19 Per Minute Maximum Rate \$.40 Per Minute

Actual rate per minute will be prominently displayed on the card packaging.

## 4.2.12 MAP International Prepaid Service

This service is no longer available to new Customers.

First Minute	Each Add'l Minute
\$1.18	\$.19

## 4.2.13 Calling Card Flat Rate Plan

Card A		(N)
All Rate Periods	\$ .30 per minute	
Surcharge Per Operator Assisted Call	2.50	
Surcharge Per Directory Assistance Call	1.00	
Surcharge Per Conference Calling Leg	3.00	
Payphone Surcharge Compensation Per Call	.30	
Card B		(N)
All Rate Periods -	\$ .09 per minute	
Surcharge Per Operator Assisted Call -	2.50	
Connection Fee Per Completed Call -	.50	
Payphone Surcharge Compensation Per Call -	.30	(N)

Material omitted from this page now appears on Page 95.1.

Issued: March 16, 2001 CASE NO. 00 - CT-ZTA Effective: March 19, 2001

Effective: March 19, 2001

# **SECTION 4 - RATES AND CHARGES (Continued)**

# 4.2 Prepaid and Postpaid Service Rates (Continued)

4.2.13	Calling Card Flat Rate Plan (Continued)		(N)
	Card C		
	All Rate Periods - Surcharge Per Operator Assisted Call - Connection Fee Per Completed Call - Payphone Surcharge Compensation Per Call -	\$ .10 per minute 2.50 .30 .30	
	Card D		
	Peak Calling Time Period - Off Peak Calling Time Period - Surcharge Per Operator Assisted Call - Connection Fee Per Completed Call - Payphone Surcharge Compensation Per Call -	\$ .15 per minute .05 per minute 2.50 .30 .30	(N)
4.2.14	Calling Card Surcharge Based Plan		(M)
	Peak Calling Time Period Off Peak Calling Time Period Connection Fee Per Completed Call Surcharge Per Operator Assisted Call Surcharge Per Directory Assistance Call Surcharge Per Conference Calling Leg Payphone Surcharge Compensation Per Call	\$ .20 per minute .09 per minute .80 2.50 1.00 3.00 .30	(M)

Material appearing on this page previously appeared on Page 95.

Material omitted from this page now appears on Page 95.2.

Issued: March 16, 2001

CASE NO. 00 - CT-ZTA

By: Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 6665 North MacArthur Boulevard, 2nd Floor Irving, TX 75039

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.15 Distributor Prepaid Calling Service

For calls originating and te (Flat Rate Per Minute - All			(T)
	<u>Minimum</u>	<u>Maximum</u>	(T)
Card F Per Minute Connect Fee Maintenance Fee Payphone Surcharge \$.	\$.006 .000 .25	\$ .169 4.00 .49	(T)   (T)
Card G			
			(D) (D)
Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.0029 .000 .25 \$.65	\$ .0551 4.00 .49	(T)   (T)
Card K			
			(D)
Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.029 .69 .99 .75		(D) (T) (T)
<u>Card L</u>			
			(D) (D)
Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.129 .69 .99 .75		(D) (T) (T)

Issued: January 31, 2003

CASE NO.

Effective: January 31, 2003

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.15 Distributor Prepaid Calling Service (Continued)

Card M	
Per Minute	\$.059
Connect Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.65
Cards N - R	
Per Minute	\$.099
Connect Fee	.00
Maintenance Fee	.00
Payphone Surcharge	.65

# 4.2.16 Standard Retail Prepald Calling Service

For calls originating and terminating within the state (Flat Rate Per Minute - All Rate Periods - Toll Free Access)

		<u>Minimum</u>	<u>Maximum</u>	
Card A				
Per Minute		\$.03 <del>9</del>	\$ .280	
Connect Fee		.69	4.00	
Maintenance Fee		.25	4.00	
Payphone Surcharge	\$.30			
Card B				(M)
Per Minute		\$.029	\$ .055	Ĭ.
Connect Fee		.049	1.00	
Maintenance Fee		.00	4.00	
Payphone Surcharge	\$.50			
Card C				
Per Minute		\$.089	\$ .169	
Connect Fee		.00	1.00	
Maintenance Fee		.00	4.00	
Payphone Surcharge	\$.50			(M)

Material appearing on this page previously appeared on Page 95.3.

Issued: April 28, 2003

CASE NO.

Effective: April 28, 2003

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.16 Standard Retail Prepaid Calling Service (Continued)

		<u>Minimum</u>	<u>Maximum</u>	
Card D Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.50	\$.079 .00 .00	\$ .150 1.00 4.00	
Card E Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.50	\$.069 .00 .00	\$ .131 1.00 4.00	
Card F Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.039 .00 .00 .65			
Cards G and H Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.16 .00 .00 .65			
Card I Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.019 .049 .00 .69			
Card J Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.059 .00 .00 .69			
Card K Per Minute Connect Fee Maintenance Fee Payphone Surcharge	\$.16 .00 .00 .69			(N)      (N)

Issued: July 2, 2003

CASE NO.

Effective: July 2, 2003

4.2

	SECTION 4 - RATES AN	ID CHARGES (Continued)	(N)
Prepaid	l and Postpaid Service Rates (Con	tinued)	
4.2.16	Standard Retail Prepaid Calling	Service (Continued)	
	Card L	¢ 000	

Card L Per Minute

Connect Fee

\$.099 .00 Maintenance Fee 1.50 Payphone Surcharge .69

(N)

Issued: October 1, 2003

CASE NO.

Effective: October 1, 2003

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.17 Visa Calling Card Plan

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.

(C) (D)

(D)

# 4.2.18 Basic Retail Prepaid Calling Service

For calls originating and terminating within the state (Flat Rate Per Minute - All Rate Periods - Toll Free Access)

Cord A		<u>Minimum</u>	<u>Maximum</u>
Card A Per Minute Connection Fee Maintenance Fee Payphone Surcharge	<b>\$</b> .50	\$.0029 .00 .00	\$ .0551 4.00 .50
Card B Per Minute Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0099 .00 .00	\$ .1881 4.00 .50
Card C Per Minute Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0129 .00 .00	\$ .2451 4.00 .50
Card D Per Minute Connection Fee Maintenance Fee Payphone Surcharge	<b>\$</b> .50	\$.0129 .00 .00	\$ .2451 4.00 .50

(D)

Issued: December 31, 2007

CASE NO.

Effective: December 31, 2007

# 4.2 Prepaid and Postpald Service Rates (Continued)

# 4.2.19 Vending Prepaid Calling Service

(N)

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

Toll Free Access Card A Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	Minimum \$.04 .00 .00	Maximum \$ .76 4.00 .50
<u>Card B</u> Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.02 .00 .00	\$ .38 4.00 .50
Card C Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0059 .00 .00	\$ .1121 4.00 .50
Card D Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0079 .00 .00	\$ .1501 4.00 .50

(N)

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.20 Distributor II Prepaid Calling Service

(N)

(N)

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

Local and Toll Free Acc Card A Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	** <u>ess</u>	Minimum \$.0029 .00	<u>Maximum</u> \$ .0551 4.00 1.00
Card B Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.75	\$.0129 .00 .00	\$ .2451 4.00 1.00
Card C Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.75	\$.0129 .00 .00	\$ .2451 4.00 1.00
Card D Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.75	\$.016 .00 .00	\$ .304 4.00 1.00
Card E Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.75	\$.016 .00 .00	\$ .304 4.00 1.00

Issued: March 15, 2002

CASE NO. 00-1197-CT-ZTA

Effective: March 15, 2002

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.21 Co-Branded Retail Prepaid Calling Service

For calls originating and terminating within the State (Flat Rate Per Minute - All Rate Periods)

Toll Free Access Card A Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	Minimum \$.0099 N/A .00	Maximum \$ .1881 N/A 4.00	
Card B Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0019 .00 .00	\$ .0361 4.00 4.00	
Card C Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.016 N/A .00	\$ .304 N/A 4.00	
Card D Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0059 .00 .00	\$ .112 4.00 4.00	
Card E Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0129 .00 .00	\$ .304 (I) 4.00 4.00	
Card F Per Minute Rate Connection Fee Maintenance Fee Payphone Surcharge	\$.50	\$.0049 .00 .00	\$ .0931 4.00 4.00	
Card G 1 - 20 Minutes 21+ Minutes, per minute Connection Fee Maintenance Fee Payphone Surcharge	\$.99 .07 \$.50	\$.00 .00	\$4.00 4.00	I)
			(N	I)

Issued: July 19, 2002

CASE NO. 00-1197-CT-ZTA

Effective: July 20, 2002

# 4.2 Prepaid and Postpaid Service Rates (Continued)

# 4.2.22 1-800 Use the VZ Service

Rates are applicable for interLATA calls when end user utilizes Carrier's toll free dial- (T) around number to complete a call.

A.	InterLATA	Operator	Assisted	Service	Charges
----	-----------	----------	----------	---------	---------

•	<u>Per Call</u>	
0+ (Automated)		
Calling Card,	\$4.30	(1)
Credit Card,	4.30	1
Collect,	4.30	
Bill to Third Party	2.75	
0- (Operator Assist)		
Calling Card,	4.30	<u> </u>
Credit Card,	4.30	1 1
Collect,	4.30	
Bill to Third Party)	2.75	(0)
Operator Dialed	1.20	
Person-to-Person	4.80	
Payphone Compensation Surcharge	.55	
Directory Assistance	1.00	
Per Minute	.53	(1)
		, ,

Rates are applicable for intraLATA calls when end user utilizes Carrier's toll free dialaround number to complete a call.

# B. IntraLATA Operator Assisted Service Charges

_	Per Call	
0+ (Automated)		İ
Calling Card,	\$3.45	(J)
Credit Card,	3.45	
Collect,	3.45	
Bill to Third Party	3.45	
0- (Operator Assist)		
Calling Card,	3.45	i
Credit Card,	3.45	
Collect,	3.45	
Bill to Third Party)	3.45	(1)
Operator Dialed	1,20	
Person-to-Person	6.50	(1)
Payphone Compensation Surcharge	.55	) '
Directory Assistance	1.00	ļ
Per Minute	.50	(T)
		* *

Issued: August 24, 2006

CASE NO.

Effective: August 24, 2006

(N)

# 4.2 Prepaid and Postpaid Service Rates (Continued)

### 4.2.23 Postpaid Conference Service

# A. Per Minute, Per Conference Leg

Automated	\$.11
Attendant Assisted	.45
Anytime Call	.11
Web Conferencing	.37

# B. Set-up Charges

Individualized Private Label requests are rated based upon Customer requirements and may cost up to \$5,000.

### C. Attendant Services

Attendant Services provides an attendant on the call for the entire duration, conducting either a Question and Answer session or a polling session. Communication line charges also apply.

	Per Call	
Attendant On-line	\$22.00	
Communication Line	15.00	(N)

Issued: December 30, 2002

CASE NO.

Effective: December 31, 2002

(N)

			SECTION 4 - RATES	AND CHARGES (Continued)	(N)
4.2	Prepaid	and l	Postpaid Service Rates (C	Continued)	
	4.2.24	Pre	paid Conference Calling	Service	
		A.	\$25 Card Per Minute, Per Confere	nce Leg	
			Automated Anytime Call Web Conferencing	\$.178 .178 .178	
		В.	\$50 Card Per Minute, Per Confere	nce Leg	
			Automated Anytime Call Web Conferencing	\$.165 .165 .165	
		C.	Payphone Surcharge		
			For Customers that may conference call via a pay		

\$.24

Per Call, Per Leg

Issued: February 14, 2003

CASE NO. 03-454-CT-ZTA

Effective: February 15, 2003

Effective: May 1, 2001

# **SECTION 4 - RATES AND CHARGES (Continued)**

# 4.3 LDMTS Rates and Charges

### A. Customer Dialed Direct Station-to-Station

<u>Pea</u>	<u>k</u>	<u>Off-Peak</u>			
Initial <u>Minute</u>	Each <u>Add'l Minute</u>	Initial <u>Minute</u>	Each Add'l Minute		
InterLATA \$.21	\$.21	\$.1150	\$.1150		
IntraLATA .20	.20	.09 (R)	.09 (R)		

# B. Customer Dialed Calling Card Station-to-Station

		<u>Peak</u>	<u>Off-Peak</u>			
Ū	Initial /linute_	Each <u>Add'l Minute</u>	Initial <u>Minute</u>	Each <u>Add'l Minute</u>		
InterLATA	\$.24	\$.24	\$.13	\$.13		
IntraLATA	.23	.23	.12	.12		

# C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

		<u>Peak</u>	<u>Off-Peak</u>		
	nitial <u>/linute</u>	Each <u>Add'l Minute</u>	Initial <u>Minute</u>	Each <u>Add'l Minute</u>	
InterLATA	<b>\$</b> .36	<b>\$</b> .36	\$.36	\$.36	<b>(I)</b>
IntraLATA	.36	.36	.36	.36	<b>(l)</b>

Issued: March 30, 2001

CASE NO. 00 - CT-ZTA

By: Donald R. Fowler, Director - Tariffs
Verizon Select Services Inc.
6665 North MacArthur Boulevard, 2nd Floor
Irving, TX 75039

#### 4.4 Rate Period Table - Intrastate LDMTS Service

**(T)** 

# 4.4.1 Rate Application Periods\*

	Mon	Tues	Wed	Thur	Fri	Sat	Sun
7:00 A.M. to but not including 7:00 P.M.		Peak Ra	ates	<u> </u>			
7:00 P.M. to but not including 7:00 A.M.		Off-Pea	k Rates			ı	

\* In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period will be the charge for the whole minute in effect for that rate period.

(D)

(D)

Issued: February 6, 2002

CASE NO. 00-1197-CT-ZTA

Effective: February 6, 2002

# 4.5 Service Charges and Surcharges

	Calling Card Operator Assisted Station-to-Station, Collect, Bill to Third Party Operator Assisted Person-to-Person Operator Assisted Calling Card Call Completion Station-to-Stati Payphone Compensation	Per Call \$ .80 2.50 4.80 on 2.45 .24
4.6	Directory Assistance Service Calls	
	Per Call	\$.95
	Directory Assistance Call Completion Service Per Call	.50
	Per Minute	per Customer's plan or \$.18

(D)

(T)

# 4.7 Voice Intelligent Network - Enhanced Toll Free Service

(T)

### 4.7.1 Enhanced Routing

(N)

Enhanced Routing features for any toll free number are ordered as part of an Enhanced Routing Plan. All features require a minimum of one routing plan per toll free number. Nonrecurring Charges (NRCs) are billed per toll free number, per feature installed. Monthly Recurring Charges (MRCs) are billed per toll free number.

The Enhanced Routing features that may be combined in any routing plan are Area Code Routing, Time of Day Routing, Day of Week Routing, Day of the Year Routing, and Call Allocation. Command Routing is available to Enhanced Routing Customers with more than one routing plan for any Enhanced Routing toll free number.

A. Minutes of Use/Monthly Charges Rate Plan

	<u>Dedicated</u>	<u>Switched</u>
Per Minute	\$.0785	\$ .1171
MRC	N/A	5.00

B. For each Enhanced Routing toll free number, the following charges apply for routing plans

Per Enhanced	
Routing Toll Free Number	<u>MRC</u>
1 - 3 Routing Plans	_
	#00F 00
4 - 12 Routing Plans	\$325.00
13 - 99 Routing Plans	575.00

C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan:

Per Enhanced Routing Toll Free Number	NRC	Per Cali <u>Rate</u>	Feature Change <u>Charge</u>	
Area Code Control	\$100.00	-	\$100.00	
Area Code Routing, per feature	100.00	-	100.00	
Area Code/Exchange Control (per area code routed at exchange level)	100.00	-	100.00	(

(N)

Issued: December 3, 2001

# 4.7 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

# 4.7.1 Enhanced Routing (Continued)

C. The following charges apply for installations or changes of the Enhanced Routing features in a routing plan (Continued):

Per Enhanced Routing Toll Free Number	NRC	Per Call Rate	Feature Change Charge
Area Code/Exchange Routing (per area code routed at exchange level)	\$100.00	-	\$100.00
Time of Day Routing, per feature	100.00	-	100.00
Day of Week Routing, per feature	100.00	_	100.00
Day of Year Routing, per feature	100.00	-	100.00
Call Allocation, per feature	100.00	-	100.00
Route Choice	-	· <u>-</u>	-
Dialed Number Identification Service*, per trunk group	325.00	•	-
In-Band Real Time ANI, each	125.00	\$.02	•
Out of Band Real Time ANI, each	250.00	.02	•
On-Net Route Advance Command Routing	-	-	-
Per Activation of Routing Set	25.00	-	-
Per Minute			
Off-Net Route Advance	•	\$.13	•

Material omitted from this page now appears on Page 101.1.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

<sup>\*</sup> Available with dedicated access only.

# 4.7 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

### 4.7.1 Enhanced Routing (Continued)

Once an Enhanced Routing feature is installed in a routing plan, it may be used in another plan without installation charge if it is reused unchanged. Any changes required to a feature in any routing plan will incur a change charge.

Command Routing is available to any Enhanced Routing toll free number with more than one Enhanced Routing Plan. Routing plans must be loaded in Carrier's network before they can be activated by Command Routing. Any Enhanced Routing toll free number may have up to 99 routing plans.

#### 4.7.2 Interactive Toll Free

A. Surcharge Features

Per Call

\$.16

The features are:

### Base Surcharge

Call Referral
Busy/Ring-No-Answer Treatment
Database Routing
Back to Menu
Caller Transfer
Menu/Message Replay

Security Codes

Validated Caller-Entered Codes

(D)

(D)

(D)

Any of the features listed above can be selected and are included in:

Initial NRC

MRC

\$750.00

\$100.00

Change charge for adding and deleting features - \$225.00 per feature

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

# 4.7 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

### 4.7.2 Interactive Toli Free (Continued)

# B. Nonrecurring and Monthly Charges

		<u>NRC</u>	MRC	
Building Block, per program**	\$	375.00	-	(M)
Carrier-Provided Voicing (per hour of recording)		100.00	-	(T)
Loading Voice From Tape (per hour of recording)		100.00	-	
Script Translations (per hour of recording)		150.00	_	
On-Net Route Advance		-	\$ 32.00	
Off-Net Route Advance		-	45.50	
Speed Dial, Database Routing,		-	-	
Validated Security Codes, and/or				
Validated Caller-Entered Codes				
Installation				
Voice Slot Storage Charge (per 30-second slot)		-	50.00*	
Agent Transfer Speed Dial Storage				
1-15 Speed Dial Codes		•	.00	
16-500 Speed Dial Codes		-	200.00	
501-1000 Speed Dial Codes		•	400.00	
1001-3000 Speed Dial Codes		-	700.00	
Agent Transfer Direct/Consult and Transfer	1	,000.00	-	
Agent Transfer 3-Way Conference	1	,250.00	-	

(C)(M) (C)(M)

Material appearing on this page previously appeared on Page 100.

Issued: January 23, 2003

CASE NO. 03-232-CT-ZTA

Effective: January 23, 2003

<sup>\*</sup> If Customer needs more than a 30-second slot, additional slots will cost \$50.00 each. Each change will incur an \$225.00 change charge fee.

<sup>\*\*</sup>Applicable with Agent Transfer, Agent Transfer with Speed-Dial, Caller Transfer, Database Routing, Busy/Ring-No-Answer Announcement, Call Referral, Security Codes, Time/Day Variable Program, Message Announcement, En Route Message, Caller Entered Codes, Back to Menu, Message/Menu Replay.

# **SECTION 4 - RATES AND CHARGES (Continued)**

#### 4.7 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(N)

#### 4.7.2 Interactive Toll Free (Continued)

#### C. Reports

Per IVR Report	NRC	MRC
Management Reports	\$150.00	-
Marketing Reports	150.00	•
Raw Data Reports	150.00	-
Monthly Reports	-	\$150.00
Weekly Reports	-	200.00
Per Other Reports		
Area Code (NPA) Report	100.00	-
Call Duration Summary	100.00	-
Call Summary by Hour	100.00	-
Near Real Time CDR Tool	100.00	-
Non-Summarized CDRs	100.00	-
NPA-NXX Report	100.00	-
Status Code Summary	100.00	-
Monthly Reports	-	35.00
Weekly Reports	•	50.00

#### 4.7.3 **Other Charges**

#### **Expedite Charges** A.

If Customer requests that an order for IVR be expedited, a \$475.00 charge will apply. Customer can also expedite orders for domestic dedicated circuits of DS3 or lower bandwidths for a charge of \$500.00.

- There is a \$25.00 NRC for each toll free number. В.
- C. Toll Free Directory Listing (up to three listings)

\$20.00 each

(N)

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

# 4.7 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

(N)

### 4.7.4 Discount Plan

The following table can only be applied to minutes of use.

Annual Commitment <u>Usage</u>	Discount Amount One-Year Term	Discount Amount Two-Year Term	Discount Amount Three-Year Term
\$120,000	2%	3%	5%
240,000	3%	5%	10%
360,000	5%	10%	15%
480,000	10%	15%	20%
720,000	15%	20%	25%
960,000	20%	25%	30%

Total contract based on monthly usage and term commitment.

#### 4.7.5 Other Discounts

### Installation Waiver

For new or existing Customers that commit to a two or more year term, Carrier may give a credit up to \$2,000 for NRCs for the life of the contract. If Customer terminates a term agreement within two years after installation of service, Customer may be assessed the full amount of the credit for waived charges as (N) well as any early termination charges per this Tariff for the applicable service.

Issued: December 3, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 3, 2001

# 4.8 Frame Relay III Service

This service is no longer available to new Customers.

(C)

Unless otherwise noted, the following rates and charges will remain in effect for the full term of Customer's contract.

#### A. Local Access Facilities

Carrier will setup access arrangements on behalf of Customer when full service Frame Relay III Service is purchased.

Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

#### B. Port

Charges include a Nonrecurring Charge (NRC) and a Monthly Recurring Charge (MRC) based on the speed of the port connection (i.e., 56 Kbps to 1.544 Mbps). Charges apply per port for each frame relay access facility to the network supporting Frame Relay Service. Each port can accommodate multiple Permanent Virtual Circuits (PVCs). A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply.

Speed (Kbps)	<u>NRC</u>	MRC
56/64 Kbps	\$300.00	\$133.75
128 Kbps	300.00	278.20
192 Kbps	300.00	374.50
256 Kbps	300.00	460.10
320 Kbps	300.00	558.50
384 Kbps	300.00	663.40
448 Kbps	300.00	749.00
512 Kbps	300.00	823.90
576 Kbps	300.00	891.00
640 Kbps	300.00	924.00
704 Kbps	300.00	957.00
768 Kbps	300.00	990.00
896 Kbps	300.00	1,056.00
1,024 Kbps	300.00	1,232.00
1,280 Kbps	300.00	1,320.00
1,544 Mbps	300.00	1,480.00

Issued: October 3, 2003

CASE NO.

Effective: October 3, 2003

### 4.8 Frame Relay III Service (Continued)

(N)

- C. User-to-Network Interface Permanent Virtual Circuit (UNI PVC)
  - Charges include a NRC and a MRC for each PVC, based on the Committed Information Rate (CIR) selected. PVCs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

PVC/CIR	<u>NRC</u>	MRC
0	\$25.00	\$13.50
16	25.00	23.00
19.2	25.00	35.00
32	25. <b>00</b>	40.00
38.4	25.00	62.00
56/64	25.00	79.00
128	25.00	170.00
192	25.00	267.00
256	25.00	360.00
320	25.00	482.00
384	25.00	568.00
448	25.00	684.00
512	25.00	775.00
576	25.00	905.00
640	25.00	1,010.00
704	25.00	1,125.00
768	25.00	1,235.00
832	25.00	1,315.00
896	25.00	1,425.00
960	25.00	1,540.00
1,024	25.00	1,650.00

- If Customer chooses to purchase a management PVC which will be utilized as part of a network service, the management PVC must originate at Customer's premises and terminate at the associated Carrier Center. For management PVC rate, please refer to zero CIR MRC and NRC in C.1.
- 3. If Customer chooses to purchase an international management PVC, which will be utilized as part of a network service, the international management PVC must originate at Customer's international premises and terminate at the associated Carrier Center. International Frame Relay Service is offered on an individual case basis.

(N)

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

# 4.8 Frame Relay III Service (Continued)

(N)

# D. Virtual Network-to-Network Interface (NNI) Port

For each Virtual NNI Port, a NRC and a MRC are applied per LATA, based on the Virtual NNI Port speed required. The Virtual NNI Port must be large enough to accommodate the cumulative egress of all PVCs connected to the NNI. It will be at least as large as the sum of the CIRs for all PVCs connected to it and at least as large as the largest UNI port connected to it. The Virtual NNI Port should be approximately equal to or less than one third of the aggregate of the User to Network Interface port speeds connected to it.

Virtual NNI Port <u>Speed (Kbps)</u>	<u>NRC</u>	MRC	
64	\$100.00	\$ 92.00	
128	100.00	184.00	
192	100.00	276.00	
256	100.00	368.00	
384	100.00	552.00	
512	100.00	736.00	
768	100.00	1,104.00	:
1024	100.00	1,472.00	
1544	100.00	2,219.50	(N)

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

# 4.8 Frame Relay III Service (Continued)

(N)

- E. Virtual Network-to-Network Interface Permanent Virtual Circuit (NNI PVC)
  - Charges include a NRC and a MRC for each PVC, based on the CIR selected. PVCs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

PVC/CIR	<u>NRC</u>	MRC
0	\$25.00	\$13.50
16	25.00	23.00
19.2	25.00	35.00
32	25.00	40.00
38.4	25.00	62.00
56/64	25.00	79.00
128	25.00	170.00
192	25.00	267.00
256	25.00	360.00
320	25.00	482.00
384	25.00	568.00
448	25.00	684.00
512	25.00	775.00
576	25.00	905.00
640	25.00	1,010.00
704	25.00	1,125.00
768	25.00	1,235.00
832	25.00	1,315.00
896	25.00	1,425.00
960	25.00	1,540.00
1,024	25.00	1,650.00

(N)

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

#### 4.8 Frame Relay III Service (Continued)

(D)

(D)

G. **Additional Charges**  (T)

### PVC Reconfiguration

This charge is for changing the configuration of a PVC and applies each time a PVC is reconfigured.

**NRC** 

Per PVC

\$25.00

#### Η. **Discount Plans**

(T)

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay III Service for term plans for one, two or three years. The Monthly Revenue Commitment will be determined by the Monthly Recurring Charges (MRCs) before discounts. Discounts apply to MRCs for ports, PVCs (UNI, NNI, management), and Virtual NNI Ports. Discounts do not apply to local access facilities, (C) NRCs, or expedite fees.

For any term plan, the rates and term plan discounts will be fixed for the term at the discounts listed in this section, applicable when Customer subscribes to the service. The term will begin on the in-service date for the first circuit in the network.

Issued: October 21, 2002

CASE NO. 02-2713-CT-ZTA

Effective: October 21, 2002

# 4.8 Frame Relay III Service (Continued)

#### G. Discount Plans (Continued)

(T)

If additional sites are added to Customer's Frame Relay III Service after the initial subscription to a term plan, such sites will be incorporated into Customer's term plan and will have the same termination date as Customer's original term.

#### Term Plan

Minimum Monthly Revenue		<u>Term</u>		<b>/T</b> \
Commitment	One-Year	Two-Year	<u>Three-Year</u>	(T)
\$ 1,000	12%	15%	18%	
2,000	14%	17%	21%	
5,000	15%	19%	24%	
10,000	17%	22%	28%	
18,000	18%	25%	30%	
25,000	20%	28%	31%	
50,000	21%	29%	32%	

#### H. Other Discounts

(T)

### NRC Waiver

For Customers who commit to a two or more year term, Carrier may waive NRCs for the ports, PVCs (UNI, NNI, management), Virtual NNI Ports, and/or standard local access facilities elements. The expedite fee will not be subject to the NRC waiver. If Customer terminates a term agreement within two years after installation of service, Customer will be assessed a pro rata amount of the credit for waived charges as well as any early termination charges per the Tariff for the applicable service.

Issued: October 21, 2002

CASE NO. 02-2713-CT-ZTA

Effective: October 21, 2002

# 4.8 Frame Relay III Service (Continued)

I. Contract Expiration

(T)

Upon contract expiration, the term will be automatically extended at the one-year term plan rates and discounts, unless 30 days prior to the end of the term, written notice is given to Carrier that Customer does not want an extension, or Customer subscribes to another term plan and the rates of the new term apply.

J. Additional Features

(T)

# Expedite Fee

If Customer requests that an order for Frame Relay III Service be expedited, a charge of \$750.00 will apply per node.

Issued: October 21, 2002

CASE NO. 02-2713-CT-ZTA

Effective: October 21, 2002

(T)

#### 4.9 Digital Private Line Service

(T)

This service is no longer available to new Customers.

Rates for Digital Private Line Service are based on mileage between Carrier's Points-of-Presence (POPs) and on bandwidth. Mileage calculation follows the formula in Section 2.15 above. A complete private line circuit includes the following elements.

Inter Office Channel - POP to POP transport.

Local Access Facilities - access line on both the originating and terminating ends of the circuit. Central Office Connection - on both the originating and terminating ends of the circuit. Access Coordination Fee (Optional) - on both the originating and terminating ends of the circuit.

#### 4.9.1 Inter Office Channel

(T)

Charges include a NRC, a MRC, and a monthly per mile rate.

Service Type	<u>NRC</u>	<u>MRC</u>	Per Mile Rate
DS-0	\$ 1 <del>00.0</del> 0	\$ 305.00	\$ .26
DS-1	500.00	2,900.00	3.60
DS-3	1,000.00	16,500.00	45.00

### 4.9.2 Local Access Facilities

**(T)** 

Carrier will coordinate access arrangements for Customer. Access facilities arranged by Carrier will be billed to Customer at the rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

#### 4.9.3 Central Office Connection

(T)

Central office connection charges apply on both the originating and terminating ends of a circuit, and are determined based on the type of access interconnected. The central office connection charge includes both a NRC and a MRC.

Service Type	NRC (per end)	MRC (per end)
DS-0	\$200.00	\$ 20.00
DS-1	300.00	200.00
DS-3	500.00	490.00

Issued: September 20, 2002

CASE NO. 00-1197-CT-ZTA

(T)

# 4.9 Digital Private Line Service (Continued)

(T)

#### 4.9.4 Access Coordination Fee

(T)

Access Coordination charges apply on both the originating and terminating ends of the circuit. The access coordination charge includes both a Nonrecurring installation Charge (NRC) and a Monthly Recurring Charge (MRC).

<u>Service Type</u>	NRC (per end)	MRC (per end)
DS-0	\$ 200.00	\$ 29.00
DS-1	205.00	75.00
DS-3	2,200.00	120.00

#### 4.9.5 Discount Plans

Carrier offers discounts based on the term of Customer's commitment to Carrier's service and based on Customer's total MRC volume of services ordered. To determine the applicable discount, add the monthly recurring charges (both fixed and mileage sensitive) for the inter office channel portion of all circuits ordered by Customer. Then, (T) see the following tables to determine the minimum monthly revenue commitment level for Customer. Depending on the length of the term Customer has selected, the (T) percentage discount will be applied to the inter office channel charges, by circuit type. For example, if Customer orders a DS-1 and a DS-3, totaling \$19,000 in monthly (T) recurring charges, for a one-year term, the discount on the inter office channel portion of the DS-1 circuit will be 34%, and the discount on the inter office channel portion of the DS-3 will be 13%.

#### A. DS-0 Term Plans

Minimum Monthly Revenue Commitment	One-Year	Two-Year	Three-Year	(T)
\$ 2,000	7%	10%	12%	
5,000	7%	10%	12%	
10,000	7%	10%	12%	
25,000	7%	10%	13%	
50,000	7%	10%	14%	
75,000	7%	10%	15%	
100,000	8%	11%	16%	
200,000	9%	12%	17%	
350,000	10%	13%	18%	
500,000	10%	13%	18%	

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

4.9

	SECTION 4 - RATES AND CHARGES (Continued)	(T)
Digital	Private Line Service (Continued)	(T)
4.9.5	Discount Plans (Continued)	(T)

#### В. **DS-1 Term Plans**

Minimum Monthly Revenue Commitment	One-Year	<u>Two-Year</u>	Three-Year (T)
\$ 2,000	15%	17%	21%
5,000	23%	28%	35%
10,000	34%	36%	38%
25,000	36%	37%	40%
50,000	38%	40%	45%
75,000	41%	42%	47%
100,000	44%	45%	49%
200,000	47%	48%	51%
350,000	48%	49%	52%
500,000	49%	50%	53%
750,001+	50%	51%	56%

#### **DS-3 Term Plans** C.

Minimum Monthly Revenue Commitment	One-Year	Two-Year	Three-Year (T)
\$ 2,000	1%	2%	6%
5,000	2%	7%	11%
10,000	13%	14%	15%
25,000	15%	16%	17%
50,000	17%	18%	19%
75,000	18%	19%	20%
100,000	19%	21%	22%
200,000	21%	23%	24%
350,000	25%	27%	28%
500,000	32%	35%	38%
750,001+	33%	36%	39%

Material omitted from this page now appears on Page 105.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

(M)

# **SECTION 4 - RATES AND CHARGES (Continued)**

#### 4.9 Digital Private Line Service (Continued) **(T)** 4.9.6 **Additional Features** (T)(M) Multiplexing Carrier's DS-1 multiplexing feature allows Customers to derive up to 24 channels (M) on a DS-1 facility. This feature is offered where facilities exist. Customer must (T) provide compatible customer-premises equipment. The NRC applies for each (M) DS-1. Digital channels derived at the central office may be connected to another digital service at the same central office. **Service** <u>NRC</u> **MRC** DS-1 Multiplexing \$1,000.00 \$1,095.00 (M) B. If Customer requests that an order for DS-0 or DS-1 service be expedited, a (T) charge of \$750.00 will apply.

Material appearing on this page previously appeared on Page 104. Material omitted from this page now appears on Page 106.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

### 4.10 Large Business Voice Service

(T)

### 4.10.1 Large Business Voice I Service

**(T)** 

This service is no longer available to new Customers.

(M)

### A. Switched Access Service - Per Minute Rate

	]	ERM OF CO	OMMITMEN'	(YEARS)		
Annual Revenue Commitment	1	2	3	4	5	
<u>\$24,000</u>						
InterLATA	<b>\$</b> .114	\$.113	\$.111	\$.110	\$.109	
IntraLATA	.114	.113	.111	.110	.109	
Toll Free	.133	.132	.131	.129	.128	
\$36,000						ļ
InterLATA	.111	.110	.109	.108	.106	-
IntraLATA	.111	.110	.109	.108	.106	
Toll Free	.131	.129	.128	.126	.125	1
<u>\$48,000</u>						
InterLATA	.109	.108	.106	.105	.104	
IntraLATA	.109	.108	.106	.1 <b>05</b>	.104	
Toll Free	.128	.126	.125	.124	.122	
\$60,000						
InterLATA	.106	.105	.104	.103	.102	- 1
intraLATA	.106	.105	.104	.103	.102	Ì
Toll Free	.125	.124	.122	.121	.119	
<u>\$84,000</u>						
InterLATA	.103	.102	.100	.099	.098	
IntraLATA	.103	.102	.100	.099	.098	
Toll Free	.121	.119	.118	.116	.115	(M)

Material appearing on this page previously appeared on Page 105. Material omitted from this page now appears on Page 107.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

# 4.10 Large Business Voice Service (Continued)

# 4.10.1 Large Business Voice | Service (Continued)

**(T)** 

A. Switched Access Service - Per Minute Rate (Continued)

(M)

TERM OF COMMITMENT (YEARS)						
Annual Revenue Commitment	1	2	3	4	5	
<u>\$120,000</u>						
InterLATA	\$.102	\$.100	\$.099	\$.098	\$.097	
IntraLATA	.102	.100	.099	.098	.097	
Toll Free	.119	.118	.116	.115	.114	ł
<u>\$240,000</u>						
InterLATA	.100	.099	.098	.097	.096	]
IntraLATA	.100	.099	.098	.097	.096	
Toll Free	.118	.116	.115	.114	.112	
\$360,000						
InterLATA	.099	.098	.097	.096	.094	
IntraLATA	.099	.098	.097	.096	.094	
Toll Free	.116	.115	.114	.112	.111	(M)

Material appearing on this page previously appeared on Page 106. Material omitted from this page now appears on Page 108.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

# 4.10 Large Business Voice Service (Continued)

(T)

# 4.10.1 Large Business Voice I Service (Continued)

(T)

B. Dedicated Access Service - Per Minute Rate

(M)

	TERM OF COMMITMENT (YEARS)					
Annual Revenue Commitment	1	2	3	4	5	ļ i
<u>\$24,000</u>						
InterLATA	\$.091	\$.090	\$.089	\$.088	\$.087	- 1
IntraLATA	.091	.090	.089	.088	.087	
Toll Free	.096	.095	.094	.093	.092	
\$36,000						-
InterLATA	.089	.088	.087	.086	.085	-
IntraLATA	.089	.880.	.087	.086	.085	1
To <b>ll Free</b>	.094	.093	.092	.091	.090	
<u>\$48,000</u>						
InterLATA	.087	.086	.085	.084	.083	ı
IntraLATA	.087	.086	.085	.084	.083	İ
Toll Free	.092	.091	.090	.089	.088	
\$60,000						
InterLATA	.085	.084	.083	.082	.081	
IntraLATA	.085	.084	.083	.082	.081	
Toll Free	.090	.089	.088	.087	.086	
<u>\$84,000</u>						
InterLATA	.081	.081	.080	.079	.078	
IntraLATA	.081	.081	.080	.079	.078	
Toll Free	.086	.085	.084	.083	.082	(M)

Material appearing on this page previously appeared on Page 107. Material omitted from this page now appears on Page 109.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

# 4.10 Large Business Voice Service (Continued)

(T)

# 4.10.1 Large Business Voice I Service (Continued)

(T)

B. Dedicated Access Service - Per Minute Rate (Continued)

(M)

	I	TERM OF COMMITMENT (YEARS)					
Annual Revenue Commitment	1	2	3	4	5		
<u>\$120,000</u>			_				
InterLATA	\$.081	\$.080	\$.079	\$.078	\$.077		
IntraLATA	.081	.080	.079	.078	.077		
Toll Free	.085	.084	.083	.082	.081		
\$240,000							
InterLATA	.080	.079	.078	.077	.076	Ì	
IntraLATA	.080	.079	.078	.077	.076		
Toll Free	.084	.083	.082	.081	.080.		
\$360,000							
InterLATA	.077	.076	.075	.074	.073	į.	
IntraLATA	.077	.076	.075	.074	.073		
Toll Free	.081	.080	.079	.078	.077	(M)	

Material appearing on this page previously appeared on Page 108. Material omitted from this page now appears on Page 110.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

# 4.10 Large Business Voice Service (Continued)

(T)

# 4.10.2 Large Business Voice II Service

(T)

This service is no longer available to new Customers, effective August 1, 2002.

(M)

### A. Switched Access Service - Per Minute Rate

TERM OF COMMITMENT (YEARS)						
Annual Revenue Commitment	1	2	3			
•	•	_	-			
\$24,000 InterLATA	d ana	A 000	d and			
	\$.096	\$.086	\$.082			
IntraLATA	.096	.086	.082			
Toll Free	.100	.090	.086			
\$36,000						
interLATA	.095	.086	.081			
IntraLATA	.095	.086	.081			
Tall Free	.099	.090	.085			
<u>\$48,000</u>						
InterLATA	.094	.085	.080			
IntraLATA	.094	.085	.080			
Toll Free	.098	.089	.084			
<u>\$60,000</u>						
InterLATA	.093	.084	.079			
IntraLATA	.093	.084	.079			
Toll Free	.097	.088	.083			
\$84,000				-		
InterLATA	.092	.083	.078			
IntraLATA	.092	.083	.078			
Toll Free	.096	.087	.082	1 A)		

Material appearing on this page previously appeared on Page 109. Material omitted from this page now appears on Page 111.

Issued: September 20, 2002

CASE NO. 00 - 1197-CT-ZTA

#### **SECTION 4 - RATES AND CHARGES (Continued)** 4.10 Large Business Voice Service (Continued) (T) 4.10.2 Large Business Voice II Service (Continued) (T)(M) Switched Access Service - Per Minute Rate (Continued) **TERM OF COMMITMENT (YEARS)** Annual Revenue Commitment 1 2 3 \$120,000 InterLATA \$.091 \$.082 \$.077 IntraLATA .091 .082 .077 Toll Free .095 .086 .081 \$180,000 InterLATA .089 .076 080. IntraLATA .089 080. .076 Toll Free .093 .084 080. \$240,000 InterLATA .088 .079 .075 IntraLATA .088 .079 .075 Toll Free .092.083 .079 \$300,000 InterLATA .087 .078 .074 IntraLATA .087 .078 .074 Toll Free .091 .082 .078 \$360,000 InterLATA .086 .073 .077 IntraLATA .086 .077 .073

Material appearing on this page previously appeared on Page 110. Material omitted from this page now appears on Page 112.

.090

.081

Issued: September 20, 2002

Toll Free

CASE NO. 00 - CT-ZCN

Effective: September 20, 2002

(M)

.077

# 4.10 Large Business Voice Service (Continued) (T)

# 4.10.2 Large Business Voice II Service (Continued)

B. Dedicated Access Service - Per Minu	nute Rate
--	-----------

(M)

**(T)** 

TERM OF COMMITMENT (YEARS)						
Annual Revenue Commitment	1	2	3			
<u>\$24,000</u>						
InterLATA	\$.062	\$.056	<b>\$.053</b>	ŀ		
IntraLATA	.062	.056	.053			
Toll Free	.066	.060	.057			
\$36,00 <u>0</u>				ŀ		
InterLATA	.061	.055	.052			
IntraLATA	.061	.055	.052	ŀ		
Toll Free	.065	.059	.056			
\$48,000						
InterLATA	.060	.054	.051			
IntraLATA	.060	.054	.051			
Toll Free	.064	.058	.055			
<u>\$60,000</u>						
InterLATA	.059	.053	.050	1		
IntraLATA	.059	.053	.050			
Toll Free	.063	.057	.054			
<u>\$84,000</u>						
InterLATA	.058	.052	.049			
IntraLATA	.058	.052	.049			
Toll Free	.062	.056	.053	(M)		

Material appearing on this page previously appeared on Page 111.

Material omitted from this page now appears on Page 113.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

			SECTION 4 - RA	TES AND CH	ARGES (Contin	ued)		
4.10	Large E	Busine	ess Voice Service (Co	ntinued)			(T)	
	4.10.2 Large Business Voice II Service (Continued)					(T)		
		B.	Dedicated Access S	ervice - Per M	linute Rate (Con	tinued)	(M)	
				TERM OF COMMITMENT (YEARS)				
			Annual Revenue Commitment	1	2	3		
			\$120,000 InterLATA IntraLATA	\$.057 .057	\$.051 .051	\$.048 .048		
			Toll Free	.061	.055	.052		
			\$180,000 InterLATA IntraLATA	.056 .056	.050 .050	.048 .048		
			Toll Free	.060	.054	.052		
			\$240,000 InterLATA IntraLATA	.055 .055	.050 .050	.047 .047		
			Toll Free	.059	.054	.051		
			\$300,000 InterLATA IntraLATA	.054 .054	.049 .049	.04 <del>6</del> .046		
			Toll Free	.058	.053	.050		
			\$360,000 InterLATA IntraLATA	.053 .053	.048 .048	.045 .045		

Material appearing on this page previously appeared on Page 112. Material omitted from this page now appears on Page 114.

.057

.052

Issued: September 20, 2002

Toll Free

CASE NO. 00 - CT-ZCN

Effective: September 20, 2002

(M)

.049

#### Large Business Voice Service (Continued) 4.10

#### 4.10.3 Service Charges and Surcharges

	Per Call
Calling Card	\$ .40
Operator Assisted Station-to-Station	3.45
Operator Assisted Person-to-Person	6.50
Operator Dialed Surcharge	1.00
Operator Assisted Calling Card Call Completion Station-to-Station	2.45
Directory Assistance	1.10
Payphone Compensation	.30

#### 4.11 10K Flat Rate Connections Service

This service is no longer available to new Customers.

Term Commitment <u>Two-Year</u> Three-Year One-Year Per Minute Rate \$.10 \$.12 \$.11

#### 4.12 5K Flat Rate Connections Service

This service is no longer available to new Customers.

Per Minute Rate \$.10

#### 4.13 Calling Card Options - Conference Calling

\$3.00 Per Leg Charge

(C) Per minute charges apply in accordance with plan rates.

#### 4.14 **Great Connections Service**

This service is no longer available to new Customers.

(C)

Per Minute One-Year \$.08 Two-Year .08

Issued: February 28, 2003

CASE NO.

Effective: March 2, 2003

#### 4.15 Direct Line Service

**(T)** 

Direct Line Service includes the following rate elements.

(M)

### A. Inter Office Transport

NRC - There are no Nonrecurring Charges (NRC) associated with this service.

MRC - Charges include a Monthly Recurring Charge (MRC) outlined on the table below on a rate per DS-0 mile basis. The number of DS-0 channels in any given circuit determines DS-0 mileage.

Monthly Recurring Inter Office Transport Pricing for Protected Ring Service

		5-Year Term	3-Year Term	2-Year Term	1-Year Month-to- Term Month term		
<u>Tier</u>	Protected Ring Service	<u>Price</u>	<u>Price</u>	<u>Price</u>	<u>Price</u>	<u>Pricina*</u>	
Tier 1	DS-3 (45 Mbps)	\$.024	\$.027	\$.031	\$.036	\$.046	1
Tier 2	≥(3) DS-3 ( 155 Mbps or greater)	.020	.022	.026	.031	.041	
Tier 2	OC-3 (155 Mbps)	.020	.022	.026	.031	.041	1
Tier 3	Total Bandwidth ≥ 310 Mbps	.019	.021	.025	.030	.040	
Tier 4	≥(4) OC-3 (622 Mbps or greater)	.018	.019	.023	.026	.036	
Tier 4	OC-12 (622 Mbps)	.018	.019	.023	.026	.036	1
Tier 5	Total Bandwidth ≥ 1244 Mbps	.017	.018	.022	.025	.035	
Tier 6	≥(4) OC-12 (2488 Mbps)	.017	.017	.020	.023	.033	
Tier 7	OC-48	.016	.017	.020	.023	.033 (	M)

Material omitted from this page now appears on Page 114.

Material appearing on this page previously appeared on Page 119.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

# 4.15 Direct Line Service (Continued)

(T)

A. Inter Office Transport (Continued)

(M)

2. Monthly Recurring Inter Office Transport Pricing for Linear Service

		5-Year	3-Year	2-Year		Month-to-
		Term	Term	Term		Month term
<u>Tier</u>	Protected Ring Service	<u>Price</u>	<u>Price</u>	<u>Price</u>	<u>Price</u>	<u>Pricing*</u>
Tier 1	DS-3 (45 Mbps)	\$.026	\$.029	\$.034	\$.034	<b>\$.044</b>
Tier 2	≥(3) DS-3 ( 155 Mbps or greater)	.021	.025	.029	.029	.039
Tier 2	OC-3 (155 Mbps)	.021	.025	.029	.029	.039
Tier 3	Total Bandwidth ≥ 310 Mbps	.020	.024	.028	.028	.038
Tier 4	≥(4) OC-3 (622 Mbps or greater)	.018	.022	.025	.025	.034
Tier 4	OC-12 (622 Mbps)	.018	.022	.025	.025	.034
Tier 5	Total Bandwidth ≥ 1244 Mbps	.017	.021	.024	.024	.033
Tier 6	≥(4) OC-12 (2488 Mbps)	.016	.019	.022	.022	.031
Tier 7	OC-48	.016	.019	.022	.022	.031

<sup>\*</sup> Month to Month pricing is only available at the end of a contract term.

- The pricing in the above table is representative of dollar per DS-0 mile rates.
- The number of DS-0 channels in any given circuit determines DS-0 mileage.
- There is a minimum inter-office transport mileage requirement of 200 miles per circuit. Any circuit with mileage under 200 miles will be raised to meet the 200 mile minimum.
- For pricing purposes (3) DS-3 circuits will equate to 155 Mbps (OC-3).
- For pricing purposes (4) DS-3 circuits will equate to 200 Mbps (155 Mbps + 45 Mbps).
- For pricing purposes pricing will be based on an aggregate bandwidth.
- Bandwidth can only be aggregated through Tier 6. Example: (20) OC-12 circuits would be priced in Tier 6.
- OC-48 pricing is stand-alone and cannot be comprised of aggregated bandwidth.
   OC-48 pricing is not eligible for the Multi-Circuit/Multi-Term volume discount and does not count towards the Minimum Monthly Recurring Charge (MMRC).

**Example:** Customer purchases three DS-3 circuits and one OC-3 circuit. The aggregate bandwidth for the DS-3s would be 155 Mbps (per note above) plus the OC-3 bandwidth of 155 Mbps for a total bandwidth of 310 Mbps. This configuration would fall into the Tier 3 pricing structure.

(M)

(D)

Material appearing on this page previously appeared on Pages 120 and 121.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

#### 4.15 Direct Line Service (Continued)

(T)

#### B. Local Access Charges

(M)

Carrier will set up local access arrangements on behalf of Customer as requested for the Direct Line Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the Point-of-Presence (POP) will be considered access charges. This includes any NRCs incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be the responsibility of Customer.

### C. Additional Facility Charges

Back-haul charges and tail circuit charges will also apply when Customer requests service to any location where the Direct Line POP cannot support the requested type of service. Any charges associated with provisions of such additional facilities, including but not limited to back-haul, tail circuits, or any other charges associated with transition to/from non-listed cities will be considered additional facilities charges. This includes any NRC incurred regardless of contract terms. Any special construction or non-standard charges assessed by the company supplying additional facilities will also be the responsibility of Customer. Any such charge as described above will be the responsibility of Customer.

#### D. Multi-Circuit/Multi-Term Discount Plan

Carrier offers discounts based on the term of Customer's commitment to Carrier's service, quantity of Direct Line Service circuits purchased by Customer on a given contract, and on Customer's total inter office transport MRC for Direct Line services.

The Multi-Circuit/Multi-Term Discount Plan will be applied only to the monthly recurring inter office transport charge for Direct Line Service circuits as described above. It does not apply to any other rate elements. Further, this discount only applies to the current contract and does not apply to any existing circuits purchased on prior contracts or any proposed future circuits not ordered at the time of contract signing. Discounts apply per contract and are not cumulative.

(M)

(D)

(D)

Material omitted from this page now appears on Page 114.

Material appearing on this page previously appeared on Page 121.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

# 4.15 Direct Line Service (Continued)

(T)

D. Multi-Circuit/Multi-term Discount Plan (Continued)

(M)

Eligibility for this discount plan requires all of the following conditions: contract term must be three or five years and must include three or more Direct Line Service circuits as described above. In addition, the MMRC for the inter-office transport must be \$60,000 or greater, comprised of DS-3 through OC-12 Direct Line Service circuits.

Customer contracts meeting all of the above requirements are entitled to a discount of 10% on five-year contracts and five percent on three-year contracts.

No other promotions or discounts apply to Direct Line Service with the exception of Competitive Response Promotion, found in Carrier's Federal Rate Schedule 3.

### E. Expedite Fees

Carrier will charge Customer an expedite fee on a per order basis.

<u>Bandwidth</u>	New Orders	Change Orders	
DS3	\$1,500	\$1,000	\ \ \
OC3	2,000	1,250	
OC12	3,000	1,750	
OC48	5,000	3,000	(M)

(D)

(D)

Material omitted from this page now appears on Page 114.

Material appearing on this page previously appeared on Page 122.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

# 4.16 One Wide Area Network (One WAN) Service

One WAN Service includes the following rate elements. The pricing elements for Options 1 and 2 (C) outlined in this Tariff are mutually exclusive. Customer must price their entire network via Option 1, Option 2 or a combination of Options 3 and 4.

#### A. Option 1

1. Access (C)

For UNI ports, Carrier will set up access arrangements on behalf of Customer for the (C) One WAN Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the Point-of-Presence (POP) will be considered "Access Charges". This Includes a Nonrecurring Charge (NRC) incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by Company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

2. UNI Port (C)

UNI port charges are subject to the speed of the port selected. A NRC and a Monthly (C) Recurring Charge (MRC), based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple Permanent Virtual Connections (PVCs). (C)

Rate Element	<u>NRC</u>		<u>MRC</u>	
	(\$/port)		(\$/port)	
DS-3	\$ 3,000		\$ 5,000	
OC-3c	4,000	(R)	14,000	
OC-12c	5,000	(R)	42,000	
OC-48c	10,000		80,000	(N)

NRCs are waived for contract terms of one year or more. (N)

Issued: October 15, 2003

CASE NO.

# 4.16 One Wide Area Network (One WAN) Service (Continued)

- A. Option 1 (Continued)
  - 3. Permanent Virtual Connections

The Permanent Virtual Channel Connection (PVCC) and Permanent Virtual Path Connection (PVPC) monthly charges are subject to the class of service parameters (C) and the transmission speed selected. The transmission speed selected for Constant Bit Rate (CBR), Variable Bit Rate-real time (VBR-rt) and Unspecified Bit Rate (UBR) is defined by Peak Cell Rate (PCR). The transmission speed selected for Variable Bit Rate-non real time (VBR-nrt) is Sustained Cell Rate (SCR).

The transmission speed charges as outlined following are in 64 Kbps increments from (C) 64 to 1984 Kbps and 1 Mbps increments from 2 to 622 Mpbs. (C)

(D)

(D)

Material omitted from this page now appears on Page 121.

Issued: October 15, 2003

CASE NO.

(N)

# 4.16 One Wide Area Network (One WAN) Service (Continued)

- A. Option 1 (Continued)
  - 3. Permanent Virtual Connections (Continued)

# 64 - 1984 Kbps Bi-directional PVCs MRC

PVC Speed	CBR	<u>VBRrt</u>	VBRnrt	UBR
64 Kbps	\$ 225	\$ 163	\$ 163	\$ 118
128 Kbps	279	206	206	152
192 Kbps	333	249	249	187
256 Kbps	387	292	292	222
320 Kbps	441	336	336	257
384 Kbps	495	379	379	292
448 Kbps	549	422	422	327
512 Kbps	603	465	465	362
576 Kbps	657	508	508	397
640 Kbps	711	551	551	432
704 Kbps	765	594	594	467
768 Kbps	819	637	637	502
832 Kbps	874	681	681	537
896 Kbps	928	724	724	571
960 Kbps	982	767	767	606
1024 Kbps	1,036	810	810	641
1088 Kbps	1,090	853	853	676
1152 Kbps	1,144	896	896	711
1216 Kbps	1,198	939	939	746
1280 Kbps	1,252	982	982	781
1344 Kbps	1,306	1,026	1,026	816
1408 Kbps	1,360	1,069	1,069	851
1472 Kbps	1,414	1,112	1,112	886
1536 Kbps	1,468	1,155	1,155	921
1600 Kbps	1,522	1,198	1,198	956
1664 Kbps	1,576	1,241	1,241	990
1728 Kbps	1,630	1,284	1,284	1,025
1792 Kbps	1,684	1,327	1,327	1,060
1856 Kbps	1,738	1,371	1,371	1,095
1920 Kbps	1,792	1,414	1,414	1,130
1984 Kbps	1,846	1,457	1,457	1,165

# 2 Mbps - 622 Mbps Bi-directional PVCs MRC per 1 Mbps

<u>CBR</u>	<u>VBR-rt</u>	VBR-nrt	<u>UBR</u>	ļ
\$950	\$750	\$750	\$600	(N)

Issued: October 15, 2003

CASE NO.

### 4.16 One Wide Area Network (One WAN) Service (Continued)

### A. Option 1 (Continued)

4. Discounts (T)

Discounts apply only to the UNI port and PVC MRCs. The discount is based on the (C)(M) contract length and Customer's monthly revenue volume. Customer's monthly | | revenue volume is based on the total of Customer's UNI port and PVC MRCs. (C)(M)

### Percentage Discount Matrix

# Monthly Spend on Port and PVC (\$000)

Contract Term	\$1-10	<b>&gt;\$10-25</b>	>\$25-40	<u>&gt;\$40-50</u>	<u>&gt;\$50</u>	(C)
One-year	12%	14%	16%	18%	20%	
Two-year	17%	19%	21%	23%	25%	
Three-year	20%	22%	24%	28%	30%	
Five-year	24%	27%	29%	32%	35%	(C)

#### Contract Period

The minimum period for One WAN Service is one year. Service contracts can be (C) one, two, three, or five-year contracts. (C)

# 6. Expedite Fees

Carrier will charge Customer an expedite fee on a per-order basis as outlined below.

Port Speed	Expedite Fee	
DS-3	\$ 1,500	
OC-3c	2,000	
OC-12c	3,000	/AI\
OC-48c	10,000	(N)

The expedite fee for the order will reflect the highest port speed on the order.

Material appearing on this page previously appeared on Page 120.

Issued: October 15, 2003

CASE NO.

### 4.16 One Wide Area Network (One WAN) Service (Continued)

**(T)** 

# B. Option 2

(M)

#### Local Access

Carrier will setup access arrangements on behalf of Customer when full service One WAN Service is purchased. Access facilities arranged by Carrier will be billed to Customer at the rates of the underlying carrier, (excluding any discounts and promotions run by carrier). Carrier will add a discount of 31% on DS-1 access only for MRCs. This discount will apply for each DS-1 access required. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer. Furthermore, if NxDS-1 access is required, Carrier will supply the necessary equipment at a charge to be determined on a case by case basis and subject to Customer's specific network configuration.

Rate Element	<u>NRC</u>	<u>MRC</u>
DS-1	Waived	31% discount off underlying carrier rates
NxDS-1	Waived	31% discount off underlying carrier rates
DS-3	Up to \$4,000 credit	ICB
OC-3	Up to \$6,000 credit	ICB

#### 2. Port

Port charges are subject to the speed of the port selected. A NRC and a MRC, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate (M) multiple PVCs. The NRCs will be waived for two years or more contracts. (T)

Rate Element	<u>NRC</u>	MRC	(M)
	<u>(\$/port)</u>	(\$/port)	1
DS-1 CES	\$ 900	\$ 4,535	1
DS-1	900	1,952	1
2xDS-1	1,800	2,109	
3xDS-1	2,200	2,531	
4xDS-1	2,600	3,250	
5xDS-1	2,950	4,046	-
6xDS-1	3,300	5,205	į
7xDS-1	3,600	5,850	Į.
8xDS-1	3,900	6,507	
DS-3	4,800	4,800	ļ
OC-3c	5,900	14,000	(M)

Material omitted from this page now appears on Pages 118 and 119. Material appearing on this page previously appeared on Page 125.

Issued: September 20, 2002

CASE NO. 00-1197-CT-ZTA

### 4.16 One Wide Area Network (One WAN) Service (Continued)

(T)

#### B. Option 2 (Continued)

(M)

#### Permanent Virtual Connections

The PVCC and PVPC monthly charges are subject to the selected class of service parameters and the transmission speed selected. The transmission speed selected for CBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR. The monthly flat rate charge for UBR class of service parameters is the maximum charge regardless of the speed of transmission.

The transmission speed charges as outlined in the Price Matrix are \$/Mbps or \$/Kbps for these classes of service: CBR and VBR-nrt. UBR is a fixed flat rate regardless of the speed utilized. UBR price is a monthly flat rate and subject to the lower of the originating or terminating port. The transmission speeds are subject to the port speed. NRCs for permanent virtual connections PVCs will be waived for two years or more contracts.

<u>Unidirectional PVCs</u> (M)

Class of Service CBR	Transmission Speed PCR	NRC \$35/PVC	MRC \$48/64 Kbps	MRC \$475/1 Mbps	(T) (M)
VBR-nrt	SCR	35/PVC	34/64 Kbps	215/1Mbps	
UBR					
Port Speed		NRC	MRC		
DS-1		<u>\$0</u>	\$ <del>137</del>		
2xDS-1		0	211		
3xDS-1		0	380		1
4xDS-1		0	487		
5xDS-1		0	607		
6xDS-1		0	781		
7xDS-1		0	878		1
8xDS-1		0	976		
DS-3		0	2,880		
OC-3c		0	11,200		(M)

Material omitted from this page now appears on Pages 119 and 120. Material appearing on this page previously appeared on Page 126.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

# 4.16 One Wide Area Network (One WAN) Service (Continued)

**(T)** 

B. Option 2 (Continued)

(M)

4. Gateway Services

Frame to ATM Service Interworking PVC (Bi-directional LAN PVC)

PVC CIR (Kbps)	NRC	MRC	
0	\$0	<b>\$</b> 61	
16	0	68	
32	0	79	
48	0	99	]
64	0	110	
128	0	218	į
192	0	331	į
256	Ō	455	Į.
320	0	593	
384	0	714	
448	0	848	
512	0	971	
576	0	1,105	
640	0	1,237	
704	0	1,378	
768	0	1,512	
832	Ō	1,646	
896	Ō	1,783	
960	Ö	1,919	
1,024	Ö	2,054	(M)

Material omitted from this page now appears on Page 121. Material appearing on this page previously appeared on Page 127.

Issued: September 20, 2002

CASE NO. 00 - CT-ZCN

### 4.16 One Wide Area Network (One WAN) Service (Continued)

# B. Option 2 (Continued)

#### 5. Discounts

Discounts apply only to the port and virtual connection MRCs. The discount is subject to the contract length and Customer monthly revenue volume (dollar in thousands). Customer's monthly revenue volume is based on the cumulative total of Customer's port and permanent virtual connection elements MRCs only.

### Percentage Discount Matrix

# Monthly Spend on Port and PVC (\$000)

Contract Term	\$10-24	\$24-49	<u>\$50-74</u>	<b>\$75-100</b>	<u>&gt;\$100</u>
One-year	1%	2%	3%	4%	5%
Two-year	11%	13%	15%	17%	20%
Three-year	21%	23%	25%	28%	30%

#### 6. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, or three years.

#### 7. Expedite Fees

Carrier will charge Customer an expedite fee of \$1,500 on a per-order basis. Expedites may only be accepted for DS-3 and below on One WAN orders.

### C. Option 3

Access

(C)

(D) (D)

Issued: October 15, 2003

CASE NO.

#### 4.16 One Wide Area Network (One WAN) Service (Continued)

### Option 3 (Continued)

#### 1. Access (Continued)

(C)

For UNI ports, Carrier will set up access arrangements on behalf of Customer for the (C) One WAN Service purchased. Any charges associated with the provisioning of the (C) access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRC incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

(C)

#### **UNI Port** 2.

(C)

UNI port charges are subject to the speed of the port selected. A NRC and a MRC, (N) based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs.

Rate Element	NRC	MRC
	<u>(\$/port)</u>	(\$/port)
DS-1	\$ 450	\$ 900
2xDS-1	ICB	ICB
3xDS-1	ICB	ICB
4xDS-1	ICB	ICB
5xDS-1	ICB	ICB
6xDS-1	ICB	ICB
7xDS-1	ICB	ICB
8xDS-1	ICB	ICB
DS-3	1,250	2,500
OC-3c	2,150	5,300
OC-12c	ICB	ICB

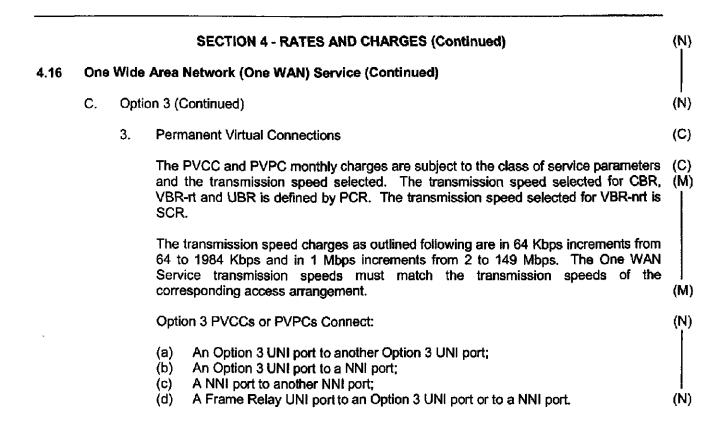
NRCs are waived for contract terms of one year or more.

(N)

Material omitted from this page now appears on Page 125.1.1.

Issued: October 15, 2003

CASE NO.



Material appearing on this page previously appeared on Page 125.1.

Issued: October 15, 2003

CASE NO.

# 4.16 One Wide Area Network (One WAN) Service (Continued)

C. Option 3 (Continued)

3. Permanent Virtual Connections (Continued)

(C)

# 64 - 1984 Kbps Bi-directional PVCs MRC

(T)

	CBR	VBR-rt	VBR-nrt	UBR
64 Kbps	\$ <del>45</del>	\$ 40	\$ 20	\$ 7
128 Kbps	91	79	41	14
192 Kbps	136	119	61	20
256 Kbps	181	158	82	27
320 Kbps	226	198	102	34
384 Kbps	272	238	122	41
448 Kbps	317	277	143	47
512 Kbps	362	317	163	54
576 Kbps	407	356	183	61
640 Kbps	453	396	204	68
704 Kbps	498	435	224	74
768 Kbps	543	475	245	81
832 Kbps	589	515	265	88
896 Kbps	634	554	285	95
960 Kbps	679	594	306	101
1024 Kbps	724	633	326	108
1088 Kbps	770	673	347	115
1152 Kbps	815	713	367	122
1216 Kbps	860	752	387	128
1280 Kbps	905	792	408	135
1344 Kbps	951	831	428	142
1408 Kbps	996	871	448	149
1472 Kbps	1,041	910	469	155
1536 Kbps	1,087	950	489	162
1600 Kbps	1,132	990	510	169
1664 Kbps	1, <del>1</del> 77	1,029	530	176
1728 Kbps	1,222	1,069	550	182
1792 Kbps	1,268	1,108	571	189
1856 Kbps	1,313	1,148	591	196
1920 Kbps	1,358	1,188	612	203
1984 Kbps	1,403	1,227	632	209

Issued: October 15, 2003

CASE NO.

#### 4.16 One Wide Area Network (One WAN) Service (Continued)

### C. Option 3 (Continued)

3. Permanent Virtual Connections (Continued)

(C)

#### 2 Mbps - 149 Mbps Bi-directional PVCs

### MRC per 1 Mbps

<u>CBR</u>	<u>VBR-rt</u>	<u>VBR-nrt</u>	<u>UBR</u>
\$707	\$619	\$319	\$106

(C)

# 4. Discounts

Discounts apply only to the UNI port and PVC MRCs. The discount is based on the contract length and Customer's monthly revenue volume. Customer's monthly revenue volume is based on the total of Customer's access, UNI port and PVC MRCs.

(C

#### Percentage Discount Matrix

## Monthly Spend on Port and PVC (\$000)

Contract Term	<u>\$1-10</u>	<u>&gt;\$10-25</u>	<u>&gt;\$25-40</u>	<u>&gt;\$40-50</u>	<u>&gt;\$50</u>
One-year	12%	14%	16%	18%	20%
Two-year	17%	19%	21%	23%	25%
Three-year	20%	22%	24%	28%	30%
Five-year	24%	27%	29%	32%	35%

(C)

# 5. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, three or five years.

(C)

#### 6. Expedite Fees

(C)

Carrier will charge Customer an expedite fee of \$1,500 per order.

Issued: October 15, 2003

CASE NO.

(N)

# 4.16 One Wide Area Network (One WAN) Service (Continued)

#### D. Option 4

#### Access

For UNI ports, Carrier will set up access arrangements on behalf of Customer for the One WAN Service purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRC incurred in association with obtaining access regardless of contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be billed directly to Customer.

#### UNI Port

UNI port charges are subject to the speed of the port selected. A NRC and a MRC, based on the speed of the port connection, apply per port for each access circuit connection to the network supporting this service. Each port can accommodate multiple PVCs.

Rate Element	NRC	MRC	
	<u>(\$/port)</u>	<u>(\$/port)</u>	
DS-1	\$ 900	\$ 1,952	
2xDS-1	1,800	2,109	
3xDS-1	2,200	2,531	}
4xDS-1	2,600	3,250	
5xD\$-1	2,950	4,046	
6xDS-1	3,300	5,205	
7xD\$-1	3,600	5,850	
8xDS-1	3,900	6,570	
DS-3	4,800	5,000	
0C-3c	5,900	12,000	
OC-12c	11,000	42,000	(N)

NRCs are waived for contract terms of one year or more.

Issued: October 15, 2003

CASE NO.

(N)

# 4.16 One Wide Area Network (One WAN) Service (Continued)

- D. Option 4 (Continued)
  - 3. Permanent Virtual Connections

The PVCC and PVPC monthly charges are subject to the class of service parameters and the transmission speed selected. The transmission speed selected for CBR, VBR-rt and UBR is defined by PCR. The transmission speed selected for VBR-nrt is SCR.

The transmission speed charges as outlined following are in 64 Kbps increments from 64 to 1984 Kbps and in 1 Mbps increments from 2 to 622 Mbps. The One WAN Service transmission speeds must match the transmission speeds of the corresponding access arrangement.

Option 4 PVCCs or PVPCs Connect:

- (a) An Option 4 UNI port to another Option 4 UNI port;
- (b) An Option 4 UNI port to a NNI port;
- (c) An Option 4 UNI port to an Option 3 UNI port;
- (d) A Frame Relay UNI port to an Option 4 UNI port or a NNI port.

(N)

Issued: October 15, 2003

CASE NO.

(N)

# 4.16 One Wide Area Network (One WAN) Service (Continued)

- D. Option 4 (Continued)
  - 3. Permanent Virtual Connections (Continued)

# 64 - 1984 Kbps Bi-directional PVCs MRC

64 Kbps         \$ 74         \$ 65         \$ 44         \$ 26           128 Kbps         148         129         88         52           192 Kbps         221         194         132         78           256 Kbps         295         258         176         104           320 Kbps         369         323         220         130           384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         33           960 Kbps         1,033         904         615         363           960 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747	PVC Speed	CBR	<u>VBRrt</u>	VBRnrt	UBR
128 Kbps         148         129         88         52           192 Kbps         221         194         132         78           256 Kbps         295         258         176         104           320 Kbps         369         323         220         130           384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           152 Kbps         1,328         1,162         790					
192 Kbps         221         194         132         78           256 Kbps         295         258         176         104           320 Kbps         369         323         220         130           384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         79			,	*	-
256 Kbps         295         258         176         104           320 Kbps         369         323         220         130           384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227	•			132	78
320 Kbps         369         323         220         130           384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,475         1,291         878         519           1344 Kbps         1,549         1,356	•				104
384 Kbps         443         387         263         156           448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421 <td>•</td> <td></td> <td></td> <td>220</td> <td>130</td>	•			220	130
448 Kbps         516         452         307         182           512 Kbps         590         517         351         208           576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421         966         571           1472 Kbps         1,696         1,48	384 Kbps	443		263	156
576 Kbps         664         581         395         233           640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,475         1,291         878         519           1344 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421         966         571           1472 Kbps         1,696         1,485         1,010         597           1536 Kbps         1,770	448 Kbps	516		307	182
640 Kbps         738         646         439         259           704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,475         1,291         878         519           1344 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421         966         571           1472 Kbps         1,696         1,485         1,010         597           1536 Kbps         1,770         1,550         1,054         623           1600 Kbps         1,844 <td>512 Kbps</td> <td>590</td> <td>517</td> <td>351</td> <td>208</td>	512 Kbps	590	517	351	208
704 Kbps         811         710         483         285           768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,475         1,291         878         519           1344 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421         966         571           1472 Kbps         1,696         1,485         1,010         597           1536 Kbps         1,770         1,550         1,054         623           1600 Kbps         1,844         1,614         1,098         648           1664 Kbps         1	576 Kbps	664	581	395	233
768 Kbps         885         775         527         311           832 Kbps         959         839         571         337           896 Kbps         1,033         904         615         363           960 Kbps         1,106         969         659         389           1024 Kbps         1,180         1,033         703         415           1088 Kbps         1,254         1,098         747         441           1152 Kbps         1,328         1,162         790         467           1216 Kbps         1,401         1,227         834         493           1280 Kbps         1,475         1,291         878         519           1344 Kbps         1,549         1,356         922         545           1408 Kbps         1,623         1,421         966         571           1472 Kbps         1,696         1,485         1,010         597           1536 Kbps         1,770         1,550         1,054         623           1600 Kbps         1,844         1,614         1,098         648           1664 Kbps         1,918         1,679         1,142         674           1728 Kbps	640 Kbps	738	646	439	259
832 Kbps       959       839       571       337         896 Kbps       1,033       904       615       363         960 Kbps       1,106       969       659       389         1024 Kbps       1,180       1,033       703       415         1088 Kbps       1,254       1,098       747       441         1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139	704 Kbps	811	710	483	285
896 Kbps       1,033       904       615       363         960 Kbps       1,106       969       659       389         1024 Kbps       1,180       1,033       703       415         1088 Kbps       1,254       1,098       747       441         1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps <t< td=""><td>768 Kbps</td><td>885</td><td>775</td><td>527</td><td>311</td></t<>	768 Kbps	885	775	527	311
960 Kbps       1,106       969       659       389         1024 Kbps       1,180       1,033       703       415         1088 Kbps       1,254       1,098       747       441         1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	832 Kbps	959	839	571	337
1024 Kbps       1,180       1,033       703       415         1088 Kbps       1,254       1,098       747       441         1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	896 Kbps	1,033	904	615	363
1088 Kbps       1,254       1,098       747       441         1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	960 Kbps	1,106	969	659	389
1152 Kbps       1,328       1,162       790       467         1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1024 Kbps	1,180	1,033	703	415
1216 Kbps       1,401       1,227       834       493         1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1088 Kbps	1,254	1,098	747	441
1280 Kbps       1,475       1,291       878       519         1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1152 Kbps	1,328	1,162	790	467
1344 Kbps       1,549       1,356       922       545         1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1216 Kbps	1,401	1,227	834	493
1408 Kbps       1,623       1,421       966       571         1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778		1,475	1,291	878	519
1472 Kbps       1,696       1,485       1,010       597         1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1344 Kbps	1,549	1,356		545
1536 Kbps       1,770       1,550       1,054       623         1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1408 Kbps	1,623	1,421	966	571
1600 Kbps       1,844       1,614       1,098       648         1664 Kbps       1,918       1,679       1,142       674         1728 Kbps       1,991       1,743       1,186       700         1792 Kbps       2,065       1,808       1,230       726         1856 Kbps       2,139       1,873       1,273       752         1920 Kbps       2,213       1,937       1,317       778	1472 Kbps	1,696	1,485	1,010	597
1664 Kbps     1,918     1,679     1,142     674       1728 Kbps     1,991     1,743     1,186     700       1792 Kbps     2,065     1,808     1,230     726       1856 Kbps     2,139     1,873     1,273     752       1920 Kbps     2,213     1,937     1,317     778	1536 Kbps	1,770	1,550	1,054	623
1728 Kbps     1,991     1,743     1,186     700       1792 Kbps     2,065     1,808     1,230     726       1856 Kbps     2,139     1,873     1,273     752       1920 Kbps     2,213     1,937     1,317     778	1600 Kbps	1,844	1,614	1,098	648
1792 Kbps     2,065     1,808     1,230     726       1856 Kbps     2,139     1,873     1,273     752       1920 Kbps     2,213     1,937     1,317     778	1664 Kbps	1,918	1,679	1,142	674
1856 Kbps     2,139     1,873     1,273     752       1920 Kbps     2,213     1,937     1,317     778	1728 Kbps	1,991	1,743	1,186	700
1920 Kbps 2,213 1,937 1,317 778	1792 Kbps	2,065	1,808	1,230	726
	1856 Kbps	2,139	1,873	1,273	752
1984 Kbps 2,286 2,002 1,361 804	1920 Kbps	2,213	1,937	1,317	778
	1984 Kbps	2,286	2,002	1,36 <b>1</b>	804

# 2 Mbps - 622 Mbps Bi-directional PVCs

MRC per 1 Mbps

<u>CBR</u> <u>VBR-rt</u> <u>VBR-nrt</u> <u>UBR</u> \$1180 \$1033 \$703 \$415 (N)

Issued: October 15, 2003

CASE NO.

P.U.C.O. No. 2

(N)

# 4.16 One Wide Area Network (One WAN) Service (Continued)

### D. Option 4 (Continued)

#### 4. Discounts

Discounts apply only to the UNI port and PVC MRCs. The discount is based on the contract length and Customer's monthly revenue volume. Customer's monthly revenue volume is based on the total of Customer's access, UNI port and PVC MRCs.

#### Percentage Discount Matrix

#### Monthly Spend on Port and PVC (\$000)

Contract Term	<u>\$1-10</u>	<u>&gt;\$10-25</u>	<u>&gt;\$25-40</u>	<u>&gt;\$40-50</u>	<u>&gt;\$50</u>
One-Year	12%	14%	16%	18%	20%
Two-Year	17%	19%	21%	23%	25%
Three-Year	20%	22%	24%	28%	30%
Five-Year	24%	27%	29%	32%	35%

#### 5. Contract Period

The minimum period for One WAN Service is one year. Service contracts can be one, two, three or five years.

#### 6. Expedite Fees

Carrier will charge Customer an expedite fee of \$1,500 per order.

(N)

Issued: October 15, 2003

CASE NO.

### 4.17 Digital Private Line II Service

Unless otherwise noted, the following rates and charges will remain in effect for the term of Customer's contract.

Rates for Digital Private Line II Service are based on mileage between Carrier's Points-of-Presence (POPs) and bandwidth. Mileage calculations are in Section 2.15. A "full service" (T) private line circuit includes the following elements.

Transport - interexchange carrier POP to interexchange carrier POP transport. (C)
Local Access Facilities - access line on both the originating and terminating ends of the circuit.

# A. Transport

(C)

Charges include a Nonrecurring Charge (NRC) and a Monthly Recurring Charge (MRC) that is either a minimum charge or a per mile rate, whichever is greater. Rates for mileage bands are based on a per circuit basis.

Service Type	NRC	MRC	Mileage Band	Per Mile Rate
			1 - 500 Miles	\$ .67
			501 - 1000	. 62
DDS 56 Kbps	\$100.00	\$185.00	Miles	
(T)	3100.00	2103.00	1001 - 1500	.57
			Miles	
			1501 + Miles	.52
			1 - 500 Miles	1.90
			501 - 1000	1.85
DS-1	500.00	450.00	Miles	
	300.00	430.00	1001 - 1500	1.80
			Miles	
			1501 + Miles	1.75

Issued: October 28, 2002

CASE NO. 02-2778-CT-ZTA

# 4.17 Digital Private Line II Service (Continued)

- B. Local Access Facilities Charges
  - Access Coordination Fee (ACF) Amount assessed per access circuit when Customer appoints Carrier as the single point of contact for their access. The ACF permits Carrier to recoup costs of designing and testing a circuit, generating and issuing Access Service Requests (ASRs), coordinating any other activity required to ensure timely installation. Additionally, the ACF assures Customer that Carrier will provide ongoing maintenance and trouble resolution for the life of the access arrangement.
  - Central Office Connection Fee (COC) Designed to recover Carrier's investment in the digital cross-connect equipment necessary to provide service, to recover costs associated with the management and maintenance of equipment and Carrier's testing, wiring, and cross-connecting of the circuit. COC fee is accessed per access circuit.



 Local Access Facilities - Carrier will setup access arrangements on behalf of Customer when full-service Digital Private Line II Service is purchased. Access facilities arranged by Carrier will be billed to Customer at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

Carrier must also set up access arrangements on behalf of Customer as requested for services purchased. Any charges associated with provisioning of the access service, including but not limited to, local access charges, coordination charges, access service order charges, or any other charges associated with gaining access from Customer premise to the POP will be considered "Access Charges". This includes any NRCs incurred in association with obtaining access regardless of contract term. Any such charges as described above will be passed through to Customer in accordance with this Tariff.

Issued: May 19, 2003

CASE NO.

Effective: May 19, 2003

# 4.17 Digital Private Line II Service (Continued)

# B. Local Access Facilities Charges (Continued)

Access Arrangements	Local Access	A	CF	C	ос	When Fees Apply
		MRC	NRC	MRC	NRC	
Full Service	Yes	No	Yes	No	Yes	One year term only
Full Service	Yes	No	No	No	No	Two + year terms
Customer Provided Access to SWC	No	No	No	No	Yes	One year term only
Customer Provided Access to SWC	No	No	No	No	No	Two + year terms

Circuit Speed	MRC	NRC	MRC	NRC	
DDS 56	\$.00	\$137.50	\$.00	\$55.00	(R)
DS-1	\$.00	\$137.50	\$.00	\$55.00	(R)

#### C. Additional Discounts

# Term Discount Plan

Carrier will discount all MRCs for Digital Private Line II Service. This discount will be based on Customer's contract term. The following discounts will apply for transport only:

Term Commitment	Discount Applied
Two Year	10%
Three Year	15%

### NRC Waiver

Carrier will waive all NRCs for transport and local access rates. To qualify for the NRC waiver, Customer must agree to a minimum term of two years or greater.

### **Expedite Charge**

If Customer requests than an order for DDS 56 Kbps and DS-1 Service be expedited, a charge of \$750.00 will apply.

Issued: May 19, 2003

CASE NO.

Effective: May 19, 2003

#### 4.18 **Enterprise Connections Service** (T) (M)

Switched Access Service - Per Minute Rate

	TERM C	OF COMMITMEN	T (YEARS)	
Annual Revenue Commitment	1	2	3	
\$6,000 <b>-</b> \$11,999				
InterLATA	\$.0335	\$.0325	\$.0315	
IntraLATA	.0335	.0325	.0315	
Toll Free	.0335	.0325	.0315	
£42.000 £22.000				
\$12,000 - \$23,999 InterLATA	.0325	.0315	.0305	
IntraLATA	.0325	.0315	.0305	
Toll Free	.0325	.0315	.0305	
\$24,000 - <b>\$</b> 35,999				
InterLATA	.0315	.0305	.0295	
IntraLATA	.0315	.0305	.0295	
Toll Free	.0315	.0305	.0295	
IOII FIEE	.0315	.0303	.0295	
<u>\$36,000 - \$47,999</u>				
InterLATA	.0305	.0295	.0285	
IntraLATA	.0305	.0295	.0285	
Toll Free	.0305	.0295	.0285	
£40,000, £50,000				
\$48,000 - \$59,999 InterLATA	.0295	.0285	.0275	
IntraLATA	.0295	.0285	.0275	
	.02.00	.0200	.0270	
Toll Free	.0295	.0285	.0275	

Material omitted from this page now appears on Page 125. Material appearing on this page previously appeared on Page 133.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

Effective: September 20, 2002

(D)

# 4.18 Enterprise Connections Service (Continued) (T)

A. Switched Access Service - Per Minute Rate (Continued)

1	h	A	١
4	и	11	- 0

(D)

TERM OF COMMITMENT (YEARS)					
Annual Revenue Commitment	1	2	3		
\$60,000 - \$83,999					
InterLATA	\$.0285	\$.0275	\$.0265		
IntraLATA	.0285	.0275	.0265		
Toll Free	.0285	.0275	.0265		
<u> \$84,000 - \$119,999</u>					
InterLATA	.0275	.0265	.0255		
IntraLATA	.0275	.0265	.0255		
Toll Free	.0275	.0265	.0255		
<u> \$120,000 - \$179,999</u>					
InterLATA	.0265	.0255	.0245		
IntraLATA	.0265	.0255	.0245		
Toll Free	.0265	.0255	.0245		
<b>\$180,000 - \$239,999</b>					
InterLATA	.0255	.0245	.0235		
IntraLATA	.0255	.0245	.0235		
Toll Free	.0255	.0245	.0235		
<u> \$240,000 - \$299,999</u>				}	
InterLATA	.0245	.0235	.0225		
IntraLATA	.0245	.0235	.0225		
Toll Free	.0245	.0235	.0225	(M)	

Material appearing on this page previously appeared on Page 134.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

# 4.18 Enterprise Connections Service (Continued)

(T)

B. Dedicated Access Service - Per Minute Rate

(M)

	TERM (	OF COMMITMEN	T (YEARS)	
Annual Revenue Commitment	1	2	3	
\$6,000 - <b>\$</b> 11,999				
InterLATA	\$.0310	\$.0300	\$.0290	
IntraLATA	.0310	.0300	.0290	
Toll Free	.0310	.0300	.0290	
<u>\$12,000 - \$23,999</u>				
InterLATA	.0300	.0290	.0280	
IntraLATA	.0300	.0290	.0280	
Toll Free	.0300	.0290	.0280	
<u>\$24,000 - \$35,999</u>				
InterLATA	.0290	.0280	.0270	
IntraLATA	.0290	.0280	.0270	
Toll Free	.0290	.0280	.0270	
\$36,000 - <b>\$47,999</b>				
InterLATA	.0280	.0270	.0260	
IntraLATA	.0280	.0270	.0260	
Toll Free	.0280	.0270	.0260	
\$48,000 <b>- \$59,999</b>				
InterLATA	.0270	.0260	.0250	
IntraLATA	.0270	.0260	.0250	
Tall Free	.0270	.0260	.0250	(

Material appearing on this page previously appeared on Page 134.1.

Issued: September 20, 2002

CAE NO. 01-1010-CT-ATR

# 4.18 Enterprise Connections Service (Continued)

(T)

B. Dedicated Access Service - Per Minute Rate (Continued)

(M)

	TERM (	F COMMITMEN	T (YEARS)	
Annual Revenue Commitment	1	2	3	
\$60,000 <b>- \$</b> 83,999				
InterLATA	\$.0260	\$.0250	\$.0240	
IntraLATA	.0260	.0250	.0240	
Toll Free	.0260	.0250	.0240	
<u>\$84,000 - \$119,999</u>				
InterLATA	.0250	.0240	.0230	Į.
IntraLATA	.0250	.0240	.0230	
Toll Free	.0250	.0240	.0230	
<u>\$120,000 - \$179,999</u>				
InterLATA	.0240	.0230	.0220	
IntraLATA	.0240	.0230	.0220	
Toll Free	.0240	.0230	.0220	
<u>\$180,000 - \$239,999</u>				
InterLATA	.0230	.0220	.0210	
IntraLATA	.0230	.0220	.0210	
Toll Free	.0230	.0220	.0210	
<u>\$240,000 - \$299,999</u>				
InterLATA	.0220	.0210	.0200	
intraLATA	.0220	.0210	.0200	
Toll Free	.0220	.0210	.0200	(М)

Material omitted from this page now appears on Page 126. Material appearing on this page previously appeared on Page 134.2.

Issued: September 20, 2002

CASE NO. 00-1197-CT-ZTA

	SECTION 4 - RATES AND CHARGES (Continued)							
4.18	Enter	prise	Connections Service (Continued)		(T)			
	C.	Calli	ing Card, per minute	<b>\$</b> .10	(M)			
	D.	Serv	vice Charges and Surcharges					
				Per Call				
		1.	Calling Card	\$ .40				
		2.	Operator Assisted Station to Station	3.45				
		3.	Operator Assisted Person to Person	6.50				
		4.	Operator Assisted Calling Card Call Completion	2.45				
		5.	Operator Dialed	1.00				
		6.	Payphone Compensation	.30				
		7.	Directory Assistance	1.10	(M)			

Material omitted from this page now appears on Page 127. Material appearing on this page previously appeared on Page 134.3.

Issued: September 20, 2002

CASE NO. 00-1197-CT-ZTA

# 4.19 Simple Connections Service

(T)

# A. Switched Access Service - Per Minute Rate

(N)

# TERM OF COMMITMENT (YEARS)

		nual Revenue <u>mmitment</u>	Month to Month	One <u>Year</u>	Two <u>Year</u>	Three Year	
	Out	• <b>\$2,999</b> bound Free	\$.0523 .0523	\$.0489 .0489	\$.0479 .0479	\$.0469 .0469	
	Out	000 - \$5,999 bound Free	\$.0452 .0452	\$.0422 .0422	\$.0412 .0412	\$.0402 .0402	
В.	Cal	ling Card, per min	ute		\$.20		l
C.	Ser	vice Charges and	Surcharges		Per Call		
	1.	Calling Card			\$ .40		
	2.	Operator Assisted Station-to-Station			3.45		
	3.	Operator Assisted Person-to-Person			6.50		
	4.	Operator Assisted Calling Card Call Completion			2.45		
	5.	Operator Dialed			1.00		
	6.	Payphone Com	pensation		.30		
	7.	Directory Assist	ance		1.10		 (N)

Issued: February 21, 2003

**CASE NO. 03-492-CT-ZTA** 

Effective: February 21, 2003

# 4.20 Frame Relay IV Service

(T)

Unless otherwise noted, the following rates and charges will remain in effect for the full term of (N) Customer's contract.

#### A. Local Access Facilities

Carrier will establish access arrangements on behalf of Customer when Full Service Frame Relay IV Service is purchased.

Under the terms of the Full Service Agreement, Carrier will order access facilities. Coordination of installation, maintenance, repair, test and turn-up will be coordinated by Carrier with the company(ies) supplying the access services. Customer will be billed for the access at Carrier's costs. Any special construction or non-standard charges assessed by the company supplying the local access, or by the underlying provider connecting to the access provider, will also be the responsibility of Customer.

- 1. Local Access Coordination Charges
  - Access Coordination Charges are applied on a per-access line basis.
  - Access Coordination Charges are waived for contract terms greater than one year.

#### Nonrecurring Local Access Coordination Charges

DS-0	\$ 25
D\$-1	50
DS-3	100

- B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below)
  - Low Speed National UNI Port

Charges include a Monthly Recurring Charge (MRC) based on the speed of the port connection (i.e., 56 Kbps to 1.536 Mbps). Charges apply per UNI port for each Frame Relay access facility to the network supporting Frame Relay IV Service. Each port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that port. This interface transports data traffic to and from Customer's facilities to Carrier's network for transport to, for example, other Customer facility locations.

(N)

Issued: October 3, 2003

CASE NO.

# 4.20 Frame Relay IV Service (Continued)

- B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)
  - 2. Low Speed National NNI Port

Charges include a MRC based on the speed of the port connection (i.e., 56 Kbps to 1.536 Mbps). Charges apply per port for each NNI Frame Relay internetwork connection supporting Frame Relay IV Service. This interface transports data traffic to and from Customer's LAN/WAN facilities or local Frame Relay network service to Carrier's interLATA interstate network for transport to, for example, other Customer facility locations.

3. Rate Schedule

Port Speeds	<u>UNI MRC</u>	NNI MRC	
56 Kbps	<b>\$ 163.00</b>	ICB	(1)
64 Kbps*	163.00	ICB	l
128 Kbps*	292.00	ICB	
256 Kbps*	466.00	ICB	
384 Kbps	<b>587</b> .00	ICB	
512 Kbps*	723.00	ICB	
768 Kbps*	870.00	ICB	ļ
1.536 Mbps	1,211.00	ICB	(1)

<sup>\*</sup> Where Available

4. National Low Speed PVC - NNI-NNI PVC, NNI-UNI PVC, and UNI-UNI PVC

Charges for each PVC are based upon the CIR. A PVC added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that PVC.

Issued: October 1, 2007

CASE NO.

# 4.20 Frame Relay IV Service (Continued)

- B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)
  - National Low Speed PVC NNI-NNI PVC, NNI-UNI PVC, and UNI-UNI PVC (Continued)

# Rate Schedule

PVC/CIR Speeds	MRC	
8 Kbps	\$ 24.00	(1)
16 Kbps	24.00	ľ
28 Kbps	44.00	
32 Kbps	44.00	
42 Kbps	62.00	ĺ
48 Kbps	62.00	
64 Kbps	80.00	
96 Kbps	146.00	
128 Kbps	146.00	
192 Kbps	220.00	
256 Kbps	294.00	
288 Kbps	366.00	
384 Kbps	438.00	
512 Kbps	610.00	
576 Kbps	656.00	(1)
768 Kbps	828.00	(Ř)
1.152 Mbps	1,106.00	\\
1.536 Mbps	1,140.00	( <b>k</b> )

#### Allowable CIR

The allowable CIR for any PVC is based on the lower speed of the two Frame Relay ports at either end of the PVC. This speed is termed the Line Speed. The allowable CIR for Low Speed Frame Relay is 75% of the Line Speed. For example, on a PVC with a 384 Kbps port and a 256 Kbps port, the Line Speed for determining the allowable CIR would be 256 Kbps. For this PVC, the highest allowable PVC/CIR would be 192 Kbps.

#### Maximum Burst

The Maximum Burst is the highest allowable bandwidth available on a PVC. The Maximum Burst available on a Low Speed PVC will be to the Line Speed, which is the lowest speed of the ports at either end of the PVC.

Issued: October 1, 2007

CASE NO.

### 4.20 Frame Relay IV Service (Continued)

(T)

B. Low Speed Frame Relay Rate Schedules (DS-1 speed and below) (Continued)

(N)

7. Oversubscription (Booking Factor)

Oversubscription occurs when the bandwidth of multiple PVCs are provisioned to a single port and the total of their CIR values exceeds the transmission speed for the port. The allowable Oversubscription is 300%. For example, a 64 Kbps port may have as much as 192 Kbps of PVC/CIR provisioned to that port.

For UNI ports provisioned with Oversubscription, the total available bandwidth for all PVCs is limited to the transmission speed of the port. During any given one-second interval, the total bandwidth available for CIR and Burst performance across all PVCs provisioned to a single port is limited to the capacity of the port, the port speed. Oversubscription should only be used in cases where the bursty nature of Customer's applications and simultaneous bandwidth demand permits such practice.

- C. High Speed Frame Relay IV Service
  - National High Speed Frame Relay UNI Port

Charges include a MRC based on the speed of the port connection (i.e., 4 Mbps to 44.736 Mbps). Charges apply per port for each Frame Relay access facility to the network supporting Frame Relay IV Service. Each UNI port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that port.

2. National High Speed Frame Relay NNI Port

The NNI port provided herein is not available where Customer LAN connectivity is required. When such LAN connectivity is required and facilities are available, Carrier will enter negotiations with Customer to provide an NNI port through an ICB arrangement.

(N)

Issued: October 3, 2003

CASE NO.

# 4.20 Frame Relay IV Service (Continued)

- C. High Speed Frame Relay IV Service (Continued)
  - 3. Rate Schedule

Port Speeds	<u>UNI MRC</u>	
4 Mbps*	\$2,272.00	(1)
6 Mbps	2,529.00	
10 Mbps	3,679.00	
22 Mbps*	4,437.00	(i)
44.736 Mbps	4,680.00	(Ř)
(DS-3/45 Mbps)		•

<sup>\*</sup> Where Available

4. National High Speed PVC - NNI-NNI PVC, NNI-UNI PVC, UNI-UNI PVC

Charges for each High Speed PVC are based upon the CIR. A PVC added to the network after initial installation will be considered a new element and the total network MRC will be adjusted incrementally for that PVC.

### Rate Schedule

PVC/CIR Speeds	MRC
2 Mbps	\$ 1,270.00
3 Mbps	1,298.00
4 Mbps	1,946.00
5 Mbps	2,162.00
6 Mbps	2,632.00
7 Mbps	3,290.00
8 Mbps	3,454.00
9 Mbps	3,948.00
10 Mbps	4,606.00
11 Mbps	4,936.00
12 Mbps	5,264.00
13 Mbps	6,580.00
14 Mbps	6,580.00
15 Mbps	6,580.00
16 Mbps	7,896.00
17 Mbps	7,896.00
18 Mbps	7,896.00
19 Mbps	9,212.00
20 Mbps	9,212.00
21 Mbps	9,212.00
22 Mbps	9,212.00

Issued: October 1, 2007

CASE NO.

(N)

# 4.20 Frame Relay IV Service (Continued)

- C. High Speed Frame Relay IV Service (Continued)
  - 5. Allowable CIR

The allowable CIR for High Speed Frame Relay IV is 50% of the Line Speed. For example, on a PVC with a 6 Mbps port and a 10 Mbps port, the Line Speed for determining the allowable CIR would be 6 Mbps. For this PVC, the highest allowable PVC/CIR would be 3 Mbps.

#### Maximum Burst

For PVCs from 2 Mbps to 22 Mbps, which will always be provisioned between two High Speed Frame Relay (HSFR) ports, the Maximum Burst is 2 x CIR. For this parameter, the  $B_c$ , Committed rate, and the  $B_e$ , Excess rate, will be configured as equal variables (CIR =  $B_c$  =  $B_e$ , equal parameters). For example, a 4 Mbps PVC can burst to 8 Mbps and a 12 Mbps PVC can burst to 24 Mbps.

For circuits between two High Speed Frame Relay ports with Low Speed PVCs, the following burst rules apply:

- For PVCs with CIR of 1.152 Mbps or less, the Maximum Burst is 1.536 Mbps.
- For PVCs with CIR equal to 1.536 Mbps, the Maximum Burst is 2 times 1.536 Mbps.

#### Oversubscription (Booking Factor)

Oversubscription occurs when the bandwidth of multiple PVCs are provisioned to a single port and the total of their CIR values exceeds the transmission speed for the port. The allowable Oversubscription is 300%. For example, a 6 Mbps port may have as much as 18 Mbps of PVC/CIR provisioned to that port.

For UNI ports provisioned with Oversubscription, the total available bandwidth for all PVCs is limited to the transmission speed of the port. During any given one-second interval, the total bandwidth available for CIR and Burst performance across all PVCs provisioned to a single port is limited to the capacity of the port, the port speed. Oversubscription should only be used in cases where the bursty nature of Customer's applications and simultaneous bandwidth demand permits such practice.

(N)

Issued: October 3, 2003

CASE NO.

(N)

# 4.20 Frame Relay IV Service (Continued)

#### D. Additional Charges

### Expedite Fee

Carrier may offer expedites for Frame Relay IV Service. Carrier does not guarantee a shortened installation interval will be achieved for every accepted expedite request. The expedite charge will be \$425.00 per node and will be applied to the first bill rendered for the circuit even if a shortened installation interval was not achieved.

# 2. Ancillary Charges

#### Ancillary Charge Schedule

Description	<u>Charge</u>	<u>Notes</u>
Date Change	\$ 100.00	Per Order
Non-Administrative Order Change	250.00	Per Order
Port Speed Change	100.00	Per Port
Port Order Cancellation	250.00	Per Port - T-1 and Below
Port Order Cancellation	1,000.00	Per Port - 4 Meg and Above

#### E. Discount Plans

Carrier offers discounts based on the term of Customer's commitment to Carrier's service. Customers may subscribe to Frame Relay IV Service for term plans of one, two, three, and five years. The Monthly Revenue Commitment together with the term of the contract will determine the amount of the discount. The sum of the UNI and NNI ports, PVCs, and Access MRCs and the Expedite fees before discounts is the Monthly Revenue Commitment. Discounts do not apply to local access facilities, NRCs, or expedite fees.

For any term plan, the rates and term plan discounts will be fixed for the term of the contract at the discounts listed in the table below, applicable when Customer subscribes to the service. The term will begin on the in-service date of the first circuit in the network.

#### Term and Volume Discount Table

#### Monthly Spend Level on Ports, PVCs, Access, and Expedite Fees

Contract Term	\$1K - 10K	>\$10K - 25K	>\$25K - 40K	>\$40K - 50K	>\$50K	
One-year	12%	14%	16%	18%	20%	
Two-year	17%	19%	21%	23%	25%	
Three-year	20%	22%	24%	28%	30%	- 1
Five-year	24%	27%	29%	32%	35%	(N)

Issued: October 3, 2003

CASE NO.

(N)

# 4.20 Frame Relay IV Service (Continued)

#### F. Other Discounts

#### NRC Waivers

NRCs will be waived for all standard term contracts equal to or greater than one year for Ports and PVCs. NRCs are waived for Access Coordination charges for contract terms greater than one year. NRCs for Access Coordination on a one-year contract are specified in Section 4.20 A. 1.

NRC charges may be applied for Moves, Adds, and Changes (MAC) within one year of the normal termination of a contract. Additional circuits added during the contract will be incorporated into Customer's term plan and will have the same termination date as Customer's original plan, provided they are installed prior to the last 12 months of the contract.

# G. Contract Expiration

Upon contract expiration, Carrier may continue service with charges at the expired contract rates or may apply tariff rates on a month-to-month basis until a new contract agreement is executed. Should Customer choose to terminate service, Customer must provide a written "Termination of Service" notification to Carrier 30 days prior to discontinuation of the service. Should Customer choose to commit to another term plan, the rates of that plan will then apply.

(N)

Issued: October 3, 2003

# 4.21 Audio Conferencing Services

# THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

### (N) (N)

# A. Charges for Service and Options

Customer agrees to purchase the Service during the applicable Service Period at the rates set forth below. The Rates to be applied each month will be based on the Customer's total combined Minutes of Use (MOUs) for Access Now and Event Meet Services during the month (Total Combined Monthly MOUs) for each separately billed account. Conferencing minutes of use will be determined and rated per conference per participant rounded up to the nearest full minute. The Total Monthly Minutes of Use shall be determined based solely on minutes of use of audio conferencing and will not include any minutes applicable to web conferencing, separately rated conferencing features or surcharges.

Access Now Service Charges:

Total Combined Monthly MOUs	ACCESS NOW SERVICE			
	Toll Direct Dial Access Price Per Minute	Domestic-Originated Toll-Free Price Per Minute	U.S. Domestic Dial-Out Price Per Minute	
0-1,500,000	\$ 0.04	\$ 0.0635	\$0.16	

Surcharges - Calls from certain locations may also include a per minute surcharge.
 Such surcharges are set forth in Carrier's description of its standard interexchange service offerings set forth on Carrier's web site and shall be billed in addition to the rates set forth above.

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

(N)

(N)

# **SECTION 4 - RATES AND CHARGES (Continued)**

# 4.21 Audio Conferencing Services (Continued)

# THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

- A. Charges for Service and Options (Continued)
  - 3. Access Now Additional Optional Features:

Access Now Additional Features	Price	
Chairperson Initiated Dial-Out (U.S. Domestic only)	See Section A.1 above	
Operator Initiated Dial-Out	Surcharge of \$9.00 per call in addition to the U.S. Domestic Dial-Out rate listed in Section A.1 above	
Web Moderator (Table View)	Included in Access Now Service	

- Event Meet Service Charges The following rates apply to one-time Automated,
   Operator Assisted, and Premium Package calls. The features and the capabilities of the Event Meet Service are more fully described on Carrier's website.
- 5. Event Meet Automated Service Charges:

Total Combined Monthly MOUs	EVENT MEET - AUTOMATED SERVICE			
	Toll Direct Dial Access Price Per Minute	Domestic-Originated Toll- Free Price Per Minute	U.S. Domestic Dial-Out Price Per Minute	
0-1,500,000	\$ 0.0875	\$ 0.1150	\$0.18	

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

(N)

### SECTION 4 - RATES AND CHARGES (Continued)

### 4.21 Audio Conferencing Services (Continued)

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

- A. Charges for Service and Options (Continued)
  - 6. Event Meet Operator Assisted Service Charges:

<u>Total</u>	EVENT	MEET - OPERATOR ASSISTE	D SERVICE
Combined Monthly MOUs	Toll Direct Dial Access Price Per Minute	Domestic-Originated Toil- Free Price Per Minute	U.S. Domestic Dial-Out Price Per Minute
0-1,500,000	\$ 0.1675	\$ 0.2050	\$0.25

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

(N)

### SECTION 4 - RATES AND CHARGES (Continued)

### 4.21 Audio Conferencing Services (Continued)

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

- A. Charges for Service and Options (Continued)
  - Event Meet Premium Package Service Charges\*:

Total	EVENT	MEET - PREMIUM PACKAGI	E SERVICE
Combined Monthly MOUs	Toll Direct Dial Access Price Per Minute	Domestic-Originated Toll- Free Price Per Minute	U.S. Domestic Dial-Out Price Per Minute
0-1,500,000	\$ 0.26	\$ 0.28	\$0.45

<sup>\* -</sup> Premium Package conferences include the following features at no additional charge: Communication Link, Conference Monitoring, Q&A, Voting/Polling, Participant List (with two items of information), CD (one, including postage) or other available requested media, Recording Setup (including one week storage), CallHost, Playback, Restricted List, and Event Manager.

Issued: August 14, 2006

(N)

### SECTION 4 - RATES AND CHARGES (Continued)

### 4.21 Audio Conferencing Services (Continued)

### THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

- A. Charges for Service and Options (Continued)
  - 8. A La Carte & Additional Feature Charges The following rates and charges apply to A La Carte and Additional Features available with Event Meet-Operator Assisted and Event Meet Premium Package except where noted:

	· · · · · · · · · · · · · · · · · · ·
Event Meet Service A La Carte and Additional Features	Price
Communications Link*	\$ 50.00 per event
Conference Monitoring*	\$81.00 per event
Q&A*	\$ 81.00 per event
Voting/Polling*	\$ 81.00 per event
CallHost*	\$0.05 per minute
Playback*	\$ 25.00 per occurrence
	On Demand Pricing
Interpretation	(individual case basis determined by interpretation variables, e.g., language, duration, etc.)
On-Site Support	\$ 150.00 per hour plus expenses
Restricted List*	\$ 45.00 per event
Phone Notification	\$ 2.50 per person
Email Blast	\$ 0.25 per person, per event
Participant List*	\$ 25.00 per event
Chairperson Initiated Dial-Out (available only with Event Meet-Automated, U.S. Domestic only)	U.S. Domestic – See Section A.5 above
Operator Initiated Dial-Out (also available with Event Meet-Automated)	Surcharge of \$ 9.00 per call in addition to the U.S. Domestic Dial-Out rates listed in Sections A.5, A.6, and A.7 above
Recording Setup (including one week of storage)*	\$ 26.00 per event
Additional Replay Storage	\$ 26.00 per week, per conference
Replay	\$0.20 per minute (toll)
теріау	\$0.25 per minute (domestic toll free)
Replay Participant List	\$2.00 per name

<sup>\* -</sup> Included in Premium Package

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

<sup>\*\* -</sup> Requires Recording Setup

<sup>\*\*\* -</sup> Requires Recording Setup and Transcription

(N)

### **SECTION 4 - RATES AND CHARGES (Continued)**

### 4.21 Audio Conferencing Services (Continued)

### THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

- A. Charges for Service and Options (Continued)
  - 8. A La Carte & Additional Feature Charges The following rates and charges apply to A La Carte and Additional Features available with Event Meet-Operator Assisted and Event Meet Premium Package except where noted: (Continued)

Event Meet Service A La Carte and Additional Features	Price
CD/Tape Recording** (1 included in Premium Package)*	\$ 26.00 per CD or Tape plus overnight postage. Standard postage available on request
CD/Tape Postage (Standard)	\$ 15.00 for up to 5 items
CD/Tape Postage (Overnight)  *(1 included in Premium Package)	\$ 30.00 for up to 5 items
Transcription**	\$ 255.00 for first hour; \$ 65.00 for each additional 15 minute increment
Summary/Abstract**	\$375.00 per 20-minute increment
Translation ***	\$250.00 (German, French, Spanish); \$325.00 (Portuguese, Japanese); others quoted on a case-by-case basis; over sixty (60) languages are available.
Audio Strooming**	Quoted on a case-by-case basis
Audio Streaming**	(determined by duration and file size)
Web Moderator (Table View) (available with Event Meet-Automated only)	Included in Event Meet-Automated Service

<sup>\* -</sup> Included in Premium Package

Issued: August 14, 2006

CASE NO.

Effective: August 14, 2006

<sup>\*\* -</sup> Requires Recording Setup

<sup>\*\*\* -</sup> Requires Recording Setup and Transcription

(N)

### 6.3 Inmate Services (Continued)

### 6.3.2 Terms and Conditions (Continued)

- B. This service includes the following types of calls:
  - State-to-State and intrastate collect calls placed from a prison participating in this service.
  - All other types of calls are rated at basic rates unless Customer is enrolled in another Carrier plan that covers these other types of calls.
- C. This service does not include the following types of calls:
  - Person-to-Person.
  - Collect calls cannot be billed to telephone numbers located in the Commonwealth of the Northern Marlana Islands (CNMI) or Guam.
  - Collect calls cannot be billed to a payphone.
  - Calls cannot be converted from a collect call to a calling card call by the billed party.
- D. Carrier will bill for this service based on the following:
  - Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute,
  - Usage rates and a per call service charge apply,
  - Usage rates apply per minute of use or fraction thereof.

### 6.3.3 Availability of Service

This service is available 24 hours a day, seven days a week, where facilities and technical capabilities permit.

(N)

### 6.3 Inmate Services (Continued)

### 6.3.4 Rates and Charges

These rates are applicable to all inmate collect calls. All rate periods apply.

Plan	ı A	Per Minute Rate or	
A.	InterLATA IntraLATA Local	<u>Fraction Thereof</u> \$.59 .20 .10	
В.	Service Charge	Day Oall	
	InterLATA IntraLATA Local	<u>Per Call</u> \$1.50 2.00 2.00	
<u>Plar</u>	<u>1 B</u>	Per Minute Rate or	
A.	InterLATA IntraLATA Local	Fraction Thereof \$.36 .20 .00	
В.	Service Charge		
	InterLATA IntraLATA Local	Per Call \$2.50 2.50 2.85	
<u>Plar</u>	1 <u>C</u>	Per Minute Rate or	(N)
A.	InterLATA IntraLATA	Fraction Thereof \$.15 .15	
В.	Service Charge		
	InterLATA IntraLATA	<u>Per Call</u> \$1.50 1.50	(N)

Issued: July 31, 2003

CASE NO.

Effective: July 31, 2003

### 6.4 Long Distance Dialer Calling Plan

### 6.4.1 Description of Service

#### A. General

This service is no longer available to new Customers.

(N)

This service allows residential and business Customers to originate outbound long distance calls by automatically bypassing Customer's current long distance service provider using a Customer Premise Equipment (CPE) device called the long distance dialer. This service provides Customer with the ability to make intrastate intraLATA and intrastate interLATA long distance calls and does not affect Customers local calling service or any local calling features; nor does it affect inbound long distance calls. Customer is required to pay for the service in advance by using a credit card or purchasing a plan at a retail location.

If Customer uses a credit card, Customer must go to a web site or call a toll free number to register the dialer and select the desired calling plan.

The long distance dialer and calling plans can initially be purchased at various retail locations, over the internet, or via a toll free number. Once Customer has purchased the dialer, if he chooses to purchase service using a credit card, he must either go to a website or call a toll free number to register the dialer and select his desired calling plan. If Customer chooses to pay cash for his service, he must purchase the calling plan at a retail location, then either go to a web site or call a toll free number to register the dialer and the calling plan.

For continuing service, Customer can either purchase a plan at a retail location or have his credit card automatically charged for the next period of service.

If Customers credit card cannot be authorized for the appropriate amount, the system will try an additional four times to authorize the account, at which time Customer's account will not be registered for use.

### B. Plan A

 This plan is available to residential Customers only and features 44,640 minutes for a flat rate per month.

(D)

Issued: August 13, 2004

CASE NO.

Effective: August 16, 2004

### 6.4 Long Distance Dialer Calling Plan (Continued)

### 6.4.1 Description of Service (Continued)

### B. Plan A (Continued)

2. Plan A is limited to residential use only. If Customer uses Plan A for nonresidential purposes such as for business or organization, or the business or organization of another (even if for non-profit). Carrier reserves the right to terminate service or change Customer to Plan B for which they qualify. Business or non-residential use includes, but is not limited to, use in connection with commercial facsimile, resale, three way calling, autodialing, mass communications equipment of any kind including, but not limited to computers or using or accessing the Internet or call center, or for call back, call sell, telemarketing or debit card services, or for calls to or from party lines, chat rooms, conference lines, or other similar types of services. Carrier may also determine that Customer is using Plan A in a business-like manner if making excessive calls and otherwise simulating business-like calling patterns. Excessive calling in a business or nonresidential use includes, but is not limited to, calls totaling more than 90 minutes to one ANI within a 24-hour period or calls to more than 15 different ANIs within a 24-hour period.

### C. Plan B

- 1. This plan is available to residential and business Customers. Customers may choose a 225-minute plan, a 580-minute plan, a 1500-minute plan, a 3200-minute plan, or a 6650-minute plan.
- 2. Minutes expire six months after purchase of the plan.

(D)

- If Customer chooses to cancel the service, the minutes remaining will (T)
  expire six months after the initial call.
- Calls may only be completed against an account that has a sufficient (T)
  available balance.
- 5. The initial billing period (minimum call duration) is one minute. (T)

Issued: August 13, 2004

CASE NO.

Effective: August 16, 2004

### 6.4 Long Distance Dialer Calling Plan (Continued)

### 6.4.1 Description of Service (Continued)

- C. Plan B (Continued)
  - 6. Initial period rates are for connections of one minute or any fraction thereof. (T) Usage is measured and rounded to the next higher one-minute increment.
  - Carrier's equipment shall track call duration for rating purposes on a realtime basis.
  - 8. No charges apply for incomplete calls. If Customer believes he has been (T) incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.
  - 9. If Customer's credit card fails to authorize on a renewal, Customer's Long (T) Distance Dialer Calling Plan will be suspended. If Customer has more than one Long Distance Dialer Calling Plan, all plans will be suspended if the credit card fails to authorize on a renewal.

### 6.4.2 Device Features

- A. Device must be plugged into Customer's home telephone and works only from the telephone that is plugged into the device.
- B. Device is compatible with most standard or cordless telephones, fax machines, or DSL Service.
- C. Device works with most local calling features such as Call Waiting and Call Forwarding. However, Caller ID Block does not work when using the dialer.

Issued: August 13, 2004

Effective: August 16, 2004

CASE NO.

### 6.4 Long Distance Dialer Calling Plan (Continued)

### 6.4.3 Restrictions

- A. This service is not available when calling from Alaska and Hawaii, but provides for outgoing calls to those states.
- B. Non-continental U.S. and international calls are not available with Plan A but can be made by purchasing Plan B.
- C. Operator services are not included in this service.
- D. If Customer cancels service prior to the end of the term, Customer will not receive a refund for any unused days on Plan A or unused minutes on Plan B.
- E. Calls to 900, 976 or other numbers used for pay-per-call services shall not be completed using this service.

### 6.4.4 Rates and Charges

Calls are rounded in one-minute increments.

A.	Plar	n A	\$29.99 per month	
В.	Plar	n B		
	1.	225-Minute	\$ 9.99	( <u>T</u> )
	2.	580-Minute	19.99	
	3.	1500-Minute	49.99	
	4.	3200-Minute	99.99	(T)
	<b>5</b> .	6650-Minute	1 <b>99</b> .99	(N)

Issued: December 1, 2003

CASE NO.

Effective: December 1, 2003

# EXHIBIT B Per Case No. 06-1345-TP-ORD

### TRF NO.90-5679-CT-TRF VERIZON SELECT SERVICES INC.

### RESALE INTEREXCHANGE TELECOMMUNICATIONS

### SERVICE TARIFF

Per Case No. 06-1345-TP-ORD, Verizon Select Services Inc. hereby withdraws and cancels portions of (T) its P.U.C.O. Tariff No 2.

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

### **CHECK SHEET**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

Dago	Revision	Boso	Povision	<u>Page</u>	Revision
<u>Page</u> 1	1st Revised*	<u>Page</u> 91	Revision 3rd Revised*	<u>raye</u>	LANSION
2	95th Revised*	92 through 13			
3	71st Revised*	az unough to	{Cancelled/withdrawn)*		
3.1	8th Revised*	135	5th Revised*		
3.1 4	6th Revised*				
5	26th Revised*	136 through 1			
6		404	(Cancelled/withdrawn)*		
7	Original	161	3rd Revised		
	1st Revised	162	4th Revised		
8	2nd Revised	163	Original		
9	2nd Revised	164	Original		
10	2nd Revised	165	Original		
11	2nd Revised	166	2nd Revised		
12	2nd Revised	167	1st Revised		
12.1	Original	168 through 1			
13	Original		(Cancelled/withdrawn)*		
14	1st Revised				
15	1st Revised				
15.1	Original				
16	2nd Revised*				
17	2nd Revised*				
17.1	1st Revised*				
18	1st Revised*				
19	2nd Revised*				
20	2nd Revised*				
21	1st Revised				
21.1	Original				
	- · · · · · · · · · · · · · · · · · · ·				
22	1st Revised				
22.1	4th Revised*				
23	4th Revised*				
24 through					
unough	(Cancelled/withdrawn)*				
	(Carroelleat Mittal State)				

<sup>\*</sup>New or Revised Page

71<sup>st</sup> Revised Page 3 Cancels 70<sup>th</sup> Revised Page 3

### CHECK SHEET (Continued)

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

Page Revision
Reserved for future use

<u>Page</u> <u>Revision</u> Reserved for future use Page Revision
Reserved for future use

<sup>\*</sup> New or Revised Page

8th Revised Page 3.1 Cancels 7th Revised Page 3.1

### **CHECK SHEET (Continued)**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

<sup>\*</sup> New or Revised Page

### **TABLE OF CONTENTS**

Title Page		1	
Check Sheet		2	
Table of Conte	ents	4	
Tariff Format	·	6	
Explanation of	f Symbols	7	
Application of	Tariff	8	
Section 1 -	Definition of Terms and Abbreviations	9	
Section 2 -	Regulations	13	
2.1 -	Undertaking of Carrier		
2.2 -	Limitations on Service	13	
2.3 -	Limitations on Liabilities		
2.4 -	Discontinuance, Disconnection or Interruption of Service by Carrier		
2.5 -	Cancellation or Termination of Service by Customer	15.1	
2.6 -	Restoration of Service	16	
2.7 -	Payment and Billing	16	
2.8 -	Deposits	17	
2.9 -	Advance Payments	17.1	
2.10 -	Taxes	18	
2.11 -	Credit Allowances for Interruptions	19	
2.12 -	Application for Service/Changed or Canceled Orders	19	
2.13 -	Reserved for future use	20	(T)
2.14 -	Obligations of Customer		
2.15 -	Mileage Calculation	21	
2.16 -	Access Facilities		
2.17 -	Other Rules	22.1	(D)
Section 3 -	Description of Service	23	
3.1 -	Reserved for future use	23	(T) (D)

Issued: April 2, 2008

CASE NO06 - 1345-TP-ORD

Section 3

Section 4

Section 5

Section 6

4.1

5.1

6.1 6.2

# TABLE OF CONTENTS (Continued) Description of Service (Continued) Rates and Charges Reserved for future usel

Contract Service Arrangements and Promotions ......135

Material appearing on this page has been moved from Pages 5.1 and 5.2.

(N)

(D)

(T)

(D)

(T) (D)

(D) (M)

91

91

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

Effective: April 2, 2008

by:

Director - Regulatory Affairs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038

### 2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

### 2.7 Payment and Billing

(D)

- 2.7.3 If notice from Customer of a dispute as to charges is not reported to a customer service representative or received in writing by Carrier within one year after the date the charges are incurred, the billing will be considered correct.
- 2.7.4 Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer.
- 2.7.5 Customer is responsible for payment of all charges for services furnished. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of Service, Carrier may discontinue furnishing Service without incurring any liability.
- 2.7.6 The charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent. All bill payments shall be credited within one business day of receipt by Carrier.

### 2.7.7 Monthly Charges

- A. Monthly charges may be billed a month in advance of service or in the current month and reflect the rates in effect as of the date of the invoice. Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.
- B. Monthly charges for all access service components billed by Carrier are billed in advance of service and reflect the rates in effect as of the date of the invoice. Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.
- For the purpose of computing partial month charges, a month is considered to consist of 30 days.

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

### 2.7 Payment and Billing (Continued)

2.7.8 Customer shall be responsible for the payment of all charges for service provided under this Tariff, including unauthorized charges placed from its equipment. Customer shall be responsible for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.

(D)

### 2.7.10 Handling of Complaints

Carrier will promptly investigate any Customer complaint and provide an interim report to the PUCO Staff within ten business days of the date of receipt of the complaint. Carrier will provide an interim report to Customer when Customer complains directly to Carrier. Carrier will provide an interim report to Customer and PUCO Staff when the complaint has been referred to Carrier from the PUCO Staff. Depending upon the nature of the complaint, the resolution of some complaints may not be resolved within ten business days under this situation, Carrier will provide an interim report to Customer and Staff. If Customer disputes the report, Carrier will inform Customer that the PUCO Staff is available to mediate the complaint. Carrier will provide to Customer the necessary information for Customer to contact PUCO's Public Interest Center.

### 2.8 Deposits

### 2.8.1 General

The fact that a deposit has been made in no way relieves Customer from complying with the requirement for prompt payment of bills on presentation. At such time as the Service is terminated, the amount of the deposit will be credited to Customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to Customer at any time prior to termination of the Service at the option of Carrier.

### 2.8.2 Credit Limits/Toll Usage Limits

When Customer's credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing Customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions. Deposit amount shall not exceed 230% of the statewide average bill amount for the class and type of service involved. Any initial or additional deposit assessed by Carrier shall be based only on the credit history for the same class of service as Customer is seeking to establish.

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

### 2.8 Deposits (Continued)

- 2.8.3 Carrier will not deny service on credit worthiness grounds unless applicant is allowed to establish financial responsibility through every means available as provided in PUCO 4901:1-5 and 4901:1-17. When Carrier determines applicant must show financial responsibility, Carrier must inform applicant of all options available to meet the requirement.
- 2.8.4 If Carrier decides to furnish credit information acquired from its own experience with its own Customers to consumer reporting agencies, Carrier will comply with all of the requirements that consumer reporting agencies must follow is issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

### 2.9 Advance Payments

Carrier does not require or collect advance payments.

(C)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

Effective: April 2, 2008

### **SECTION 2 - REGULATIONS (Continued)**

### 2.10 Taxes

### 2.10.1 General

Service may be subject to state and/or local taxes at the prevailing rates, if service originates and terminates in the state. Taxes are not included in the rates and charges listed herein.

Federal, state and local sales, use excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility for Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

(D)

Issued: April 2, 2008

### 2.11 Credit Allowances for Interruptions

### 2.11.1 Application - General

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of service. Customer may also be granted credit for reaching a wrong number.

To receive the proper credit, Customer must notify Carrier within 30 days and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute. Charges will apply to the reestablished call.

Credit allowances for a call does not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

(D)

### 2.12 Application for Service/Changed or Canceled Orders

- 2.12 Carrier will charge for cancellation and change orders prior to the establishment of service. The amount of the charge will vary according to the status of the service order and the stage when cancellation occurred. In addition to any cancellation charge imposed by the Carrier, Customer will also be responsible for any charges incurred by Carrier which are imposed by a local access service provider for cancellation of an access service order.
- 2.12.1 Customer may change an application for service upon written notice to Carrier, subject (T) to acceptance and confirmation by Carrier. A charge shall apply to any change when the request is received by Carrier after notification by Carrier of the acceptance and confirmation. The charge will include the sum of the charges and costs incurred by Carrier for the service involved, including direct and indirect costs.
- 2.13 Reserved for future use

(T)

(D)

Cancels 3rd Revised Page 22.1

### **SECTION 2 - REGULATIONS (Continued)**

### 2.17 Other Rules

Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

(D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

VERIZON SELECT SERVICES INC.

4th Revised Page 23 Cancels 3rd Revised Page 23 through Pages 90.10

### **SECTION 3 - DESCRIPTION OF SERVICE**

3.1 Reserved for future use.

(T) (D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

Effective: April 2, 2008

VERIZON SELECT SERVICES INC.

3rd Revised Page 91 Cancels 2nd Revised Page 91 through Pages 134.13

### **SECTION 4 - RATES AND CHARGES**

Reserved for future use 4.1

(T) (D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

By: Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75039

VERIZON SELECT SERVICES INC.

5th Revised Page 135 Cancels 4th Revised Page 135 through Page 160

### **SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS**

5.1 Reserved for future use (T) (D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

P.U.C.O. No. 2

VERIZON SELECT SERVICES INC.

**SECTION 6** Cancels Original Page 167, 168, 3<sup>rd</sup> Revised Page 169, 1<sup>st</sup> Revised Page 170, 2<sup>nd</sup> Revised Page 171, and 1<sup>st</sup> Revised Pages 172 and 173

### SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.3 Reserved for future use (T) (D)

### EXHIBIT C Per Case No. 06-1345-TP-ORD

# OHIO - ITEMS REMOVED AND REVISED FROM TARIFF EXHIBIT C

Tier 2 IXC Service	170-173	Long Distance Diater Calling Plan Service
IXC Service Residential and Business	167-169	Inmate Service
		Section 6 Miscellaneous Services
Tier 2 IXC Service	159-161	Promotion - LDMTS Service
Tier 2 IXC Service	159-161	Contract Service Arrangements
Tier 2 IXC Service	159-161	Section 5 Contract Agreements, Promotions
	91-134.13	Section 4 - Rates and Charges for Services Listed above in Section 3
Tier 2 IXC Service	90.6-90.10	Audio Conferencing Service
Tier 2 IXC Service	87-90.5	Frame IV Service
Tier 2 IXC Service	85-86	Simple Connections Service
Tier 2 IXC Service	62-84.1	Enterprise Connections Service
Tier 2 IXC Service	81-81.1	Digital Private Line II Service
Tier 2 IXC Service	74.1-80.2	One Wide Area Network Service
Tier 2 IXC Service	71-74	Direct Line Service
Tier 2 IXC Service	69-70	Great Connections Service
IXC Service Residential and Business	8	5K Flat Rate Connections Service
IXC Service Residential and Business	67	Calling Card Options
Tier 2 IXC Service	8	10 K Flate Rate Connections Service
Tier 2 IXC Service	60-65	Large Business Voice Service
Tier 2 IXC Service	59	Digital Private Line Service
Tier 2 IXC Service	52-58	Frame Relay III Service
Tier 2 IXC Service	39-51	Voice Intelligent Network - Enhanced Toil
IXC Service Residential and Business	37-38	Directory Assitance Service
IXC Service Residential and Business	ઝ	Reversal of Charges Calling Card or Bill to Third Party Service
Tier 2 IXC Service	33-35	Long Distance Message Telecommunications Service
IXC Service Residential and Business	23-32.10	Prepaid And Postpaid Services
		Section 3 Description of Services
IXC Service Residential and Business	22.1	Toll Blocking Service
Tier 2 IXC Service	19-20	Private Line Service and Frame Relay
IXC Service Residential and Business	16-18	Prepaid Calling Service
		Section 2 - Regulations
		Removed the following:
Reason for Removal	No. 2	Section/Item
<u>vco</u>	Page Reference of Verizon Select Services, Inc - PUCO	
	,	

# EXHIBIT D Per Case No. 06-1345-TP-ORD

### THE PUBLIC UTILITIES COMMISSION OF OHIO TELECOMMUNICATIONS APPLICATION FORM FOR DETARIFFING

Verizon Select Services, Inc.

### Exhibit D

Verizon Select Services, Inc. (hereinafter referred to as the "Company") will comply with Rule 4901:1-6-05(G)(3) and (G)(4) in the following manner:

The Company will have posted on its website (<u>www.verizon.com/tariffs</u>) in the column marked "Non-tariffed documents") its current rates, terms and conditions for all of its detariffed services.

## EXHIBIT E Per Case No. 06-1345-TP-ORD

### **CUSTOMER NOTICE AFFIDAVIT**

STATE OF: Illinois COUNTY OF: Cook

### AFFIDAVIT

I, James Denniston, am an authorized agent of the applicant corporation, Verizon Select Services, Inc., and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through a billing message on March 1, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 18,2008 Chrogo, IL (Date) (Location)

(Signature and Title) (Date)

Subscribed and sworn to before me this (Date)

Notary Public

My Commission Expires:

OFFICIAL SEAL CAMILLE BATES NOTARY PUBLIC - STATE OF ILLINOIS

### Important Information from VSSI

Beginning April 2, 2008, prices, service descriptions, terms and conditions for certain telecom services that are provided by VSSI will no longer be on file with the Public Utilities Commission of Ohio (PUCO). The business services that will no longer be tariffed are all retail telecom products or services offered to businesses by VSSI in Ohio. This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. VSSI must still provide a notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services in Ohio. You will be able to view the company's service offerings in the Product Guide online at www.verizon.com/tariffs, or you can request a copy of this information by mail at: Verizon Business, Attention: VSSI, 6415 Business Center Drive, Highlands Ranch, Colorado 80130, or by calling toll-free 1-877-483-6222. Since these services will no longer be on file with the Commission, the agreement between the customer and the company will now control new services or changes in service, and will still be subject to consumer protections required and enforced by the PUCO. If the Service Period of your agreement expires, then pursuant to the agreement VSSI may charge its then-current month-to-month rates as set forth on its website. For any changes in service, you should carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call VSSI at the toil-free number 1-877-483-6222.