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April 1, 2008

Via Overnight Courier

Public Utilities Commission of Ohio ATN: Docketing Division 180 East Broad Street Columbus, OH 43215-3793

Re:

Mandatory Detariffing Filing of

A.R.C. Networks, Inc. d/b/a InfoHighway

Pursuant to Opinion and Order in Case No. 06-1345-TP-ORD

Dear Sir or Madam:

Enclosed herewith, on behalf of A.R.C. Networks, Inc. d/b/a InfoHighway ("InfoHighway"), are and original and ten (10) copies of InfoHighway's Mandatory Detariffing Filing in connection with Case No. 06-1345-TP-ORD.

Through these materials, InfoHighway has removed from its existing P.U.C.O. Tariff No. I all materials relating to services which have been detariffed by the PUCO, retaining only such information as is necessary to provide information concerning services which have not been detariffed, and to continue to provide consumer protection information.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

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DOCKETING DIVISION April 1, 2008 Page Two

To the extent there are any questions concerning these materials, please contact the undersigned.

Respectfully submitted,

Catherine M. Hannan

Regulatory Counsel for A.R.C. Networks, Inc. d/b/a InfoHighway

Catherine M. Hannan

Enclosures

cc: Ms. Marianne Townsend (via electronic mail)

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of A.R.C. Networks, Inc.) TRF d/b/a InfoHighway) Case	TRF Docket No. 90 Case No 25 42-TP - ATA NOTE: Unless you have reserved a Case No. leave the "Case No fleids BLANK.	
to Detariff Certain Tier 2 Services and make other changes) NOTE		
Name of Registrant(s) A.R.C. Networks, Inc.		
DBA(s) of Registrant(s) InfoHighway	i	
Address of Registrant(s) 800 Westchester Avenue, Suite N-501, Rye Brook, N	√Y 10573 ■	
Company Web Address www.infohighway.com		
Regulatory Contact Person(s) Steven Bogdan	Phone 610-755-4877 Fax 267-537-0074	
Regulatory Contact Person's Email Address sbogdan@broadviewnet.com		
Contact Person for Annual Report Steven Bogdan	Phone 610-755-4877	
Address (if different from above) 2100 Renaissance Boulevard, King of Pruss	ia, PA 19406	
Consumer Contact Information Steven Bogdan	Phone 610-7554877	
Address (if different from above) 2100 Renaissance Boulevard, King of Prussi		

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	☐ ILEC	☑ CLEC	☐ CTS
Business Tier 2 Services		X	
Residential & Business Toll Services		×	
Other Changes required by Rule (Describe in detail in Exhibit C)			

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
X	Exhibit A	The existing affected tariff pages.
\times	Exhibit B	The proposed revised tariff pages.
\boxtimes	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
X	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
X	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
×	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Catherine M. Hannan , and am authorized to make this statement on its behalf.
I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) March 31, 2008 at (Location) McLean, Virginia
*(Signature and Title) ** *(Signature and Title
<u>VERIFICATION</u>
Catherine M. Hannan, Regulatory Counsel for A.R.C. Networks, Inc. d/b/a infoHighway verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge. *(Signature and Title) Thinks M. Thomas Regulatory Counsel (Date) 03/31/08
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

Existing Affected Tariff Pages of A.R.C. Networks, Inc. d/b/a InfoHighway

PUCO Tariff No. 1

TITLE SHEET

OHIO TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by A.R.C. Networks, Inc. d/b/a InfoHighway (hereinafter "Carrier") with principal offices at 175 Pinelawn Road, Melville, NY 11747.

This Tariff applies to services furnished within the state of Ohio.

This Tariff is on file with the Public Utilities Commission of Ohio ("Commission"), and copies may be inspected, during normal business hours, at Carrier's principal place of business.

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Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- To signify a change in text but no change in rate or regulation.

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Area: The total geographical area served form a specific central office

<u>Authorized User</u>: A person that either is authorized by the Customer to use local exchange telephone service at Customer's residence or other location, or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

<u>Central Office</u>: A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines.

<u>Central Office Area</u>: The specific section of an exchange area served by a particular central office or by a particular group of central offices.

Commission: Public Utilities Commission of Ohio ("PUCO"), unless the context indicates otherwise.

Company: A.R.C. Networks, Inc. d/b/a InfoHighway, a New York Corporation, which is the issuer of this Tariff.

<u>Customer</u>: The person or entity which orders services from the Company or who is responsible for the payment of charges and for compliance with the Company tariff regulations.

Exchange: A basic unit for the administration of communication service in a specified area, called the exchange area. It usually consists of one or more central offices together with the associate plant used in furnishing communication service in that area.

Exchange Area: The territory included within the boundaries of an exchange, as shown on maps on file with the Public Utilities Commission of Ohio.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

<u>Incumbent Local Exchange Carrier (ILEC)</u>: Local exchange carriers that are providing telephone exchange service in an area on the date of the enactment of the Telecommunications Act of 1996 and that are deemed to be members of the exchange carrier association.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

<u>Local Access and Transport Area (LATA)</u>: A local access and transport area established pursuant to the Modification of Final Judgment entered by the Unites States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

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SECTION 1 - DEFINITIONS (cont'd)

<u>Local Calling</u>: A completed call or telephone communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company that furnishes exchange telephone service.

<u>Local Service Area</u>: The area within which a Customer may make calls without payment of message toll charges. A local service area may include one or more exchange areas of a telephone company.

Minimum Telephone Service Standards or MTSS: Minimum Telephone Service Standards contained in the Ohio Administrative Code.

Network Access Line: The connecting facility between the Customer's premises and a serving central office that provides customer access to the public switched network for placing and receiving calls.

<u>Non-Recurring Charges</u>: The one-time initial charges for services or facilities, including but not limited to charges for processing and installation, for which the Customer becomes liable at the time the Service Order is executed.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Service Commencement Date</u>: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use. If the Customer refuses to accept service which does not conform to standards set forth in the Service Order or this Tariff, the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date. Service Order may also be referred to as Customer Service Agreement.

Service(s): The Company's local telecommunications service(s) offered to the Customer under this tariff.

Station: Telephone equipment from or to which calls are placed.

Toll Message: A communication between a calling station and a station located in a different local service area.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use Services provided under this Tariff.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish intrastate telecommunications services within the State of Ohio under the terms of this Tariff. Service is available 24 hours a day, seven days a week.

The Company is responsible under this Tariff only for the services provided herein. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Terms and Conditions

- A. Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month and shall continue to be provided until service is cancelled or terminated by either party.
- B. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have thirty (30) days. All calculations of dates set forth in this Tariff shall be based on calendar days. Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.
- C. This Tariff shall be interpreted and governed by the laws of the State of Ohio.
- D. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- F. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- G. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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2.1 Undertaking of the Company (cont'd)

2.1.3 Applications For Service

The Company reserves the right to require applications for service in writing on forms supplied by the Company.

The Company will accept orders from a Customer's duly authorized agent upon demonstration of such agent's authority in a form satisfactory to the Company.

A. Refusal to Provide Local Service

Local Service may be refused under the following conditions:

- 1. Where an applicant has an outstanding account for local service charges with the Company, the Company (pursuant to MTSS § 4901:1-5-13(A)(3)(c)) may reject application for local service until the amount due shall have been paid in full.
- 2. Upon objection to the furnishing of service made by or on behalf of any governmental authority.

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruptions in accordance with the MTSS § 4901:1-5-16. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, lost profits or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company' employees, agents or contractors.

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2.1 <u>Undertaking of the Company (cont'd)</u>

2.1.4 <u>Liability of the Company (cont'd)</u>

- B. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. With respect to any other claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- C. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to:
 - 1. acts of God pursuant to waiver as provided in MTSS § 4901:1-5-16(c), fire, flood or other catastrophes military action, wars, insurrections, riots, or strikes;
 - 2. law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, Board, bureau, corporation or other instrumentality of any one or more these federal, state, or local governments, or of any military authority, national emergencies, insurrections, riots, wars, unavailability materials including circuits, or strikes, lock-outs, work stoppages, or other labor difficulties at the Company or its suppliers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customerprovided equipment or facilities.
- E. The Customer shall indemnify and hold the Company harmless from any and all losses, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

- F. The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services of equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- G. Notwithstanding the Customer's obligations as set forth in Section 2.3., the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this Tariff, including:
 - Claims for defamation libel, slander, invasion of privacy, infringement of
 copyright, unauthorized use of trademark, trade name, or service mark, unfair
 competition; interference with or misappropriation, or violation of any contract,
 proprietary or creative right, or any other injury to any proprietary or creative
 right, or any other injury to any person, property, or entity arising from the
 material, data, information, or content, revealed to, transmitted, processed,
 handled, or used by the Company under this Tariff;
 - patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and
 - 3. all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Tariff.
- H. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed the greater of: (A) sums actually paid to the Company by the Customer for the specific services giving rise to the claim, or (B) credits due Customer in accordance with MTSS § 4901:1-5-16.
- I. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2.1 <u>Undertaking of the Company (cont'd)</u>

2.1.4 <u>Liability of the Company (cont'd)</u>

- J. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with services, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services, provided that Company will credit Customer in accordance with MTSS § 4901:1-5-16.
- K. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- L. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- M. Except as described below, in subsection A, the Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be the equivalent of not less than three (3) months' regulated monthly charges for local exchange service. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.
 - In the event the Company omits a subscriber's listing from the white pages of
 the telephone directory or lists an incorrect phone number, the Company shall
 issue the subscriber a credit for the equivalent of not less than three (3) months
 local service charges. Such credit shall not apply in cases where the subscriber
 has provided such listing information after the deadline for directory
 publication. The subscriber shall be given the option of taking the credit or
 pursuing other remedies.
- N. In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

- O. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.
- P. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company, which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- Q. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- R. The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routing preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2.1 Undertaking of the Company (cont'd)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date. In the event the Company fails to install new service within five (5) business days of an application for new service or fails to install such service by the requested installation date when at least five (5) days notice is given, the Company will waive at least one-half of the non-recurring installation charges. In the event the Company fails to install new service within ten (10) business days of an application for new service or fails to install such service by the requested installation date when at least ten (10) days notice is given, the Company will waive all non-recurring installation charges associated with the new service or features. If initial service to Customer's first access line is not installed within fifteen (15) days after the scheduled installation date, Company shall provide some form of alternative service to Customer (e.g., cellular service, voice mail, or remote call forwarding).
- B. The Company shall use reasonable efforts to maintain its facilities or cause the ILEC to maintain its own facilities which the Company furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities provided by the ILEC or the Company.
- C. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission or
 - 2. the reception of signals by Customer provided equipment; or
 - network control signaling where such signaling is performed by Customerprovided network control signaling equipment.

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2.1 Undertaking of the Company (cont'd)

2.1.7 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors or the ILEC.

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services also may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is a duly authorized regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

A. Placing orders for service.

When placing an order for service, Customer must provide:

- the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
- 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).

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2.3 Obligations of the Customer (cont'd)

2.3.1 General (cont'd)

- B. The payment of all applicable charges pursuant to this Tariff including:
 - 1. Reimbursing the Company for damage to, or loss of, the Company's or the ILEC's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
 - Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company or ILEC facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises;
 - 3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.D. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company or ILEC-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
 - 4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which ILEC employees and agents shall be installing or maintaining the facilities and equipment under this Tariff. The Customer may be required to install and maintain ILEC facilities and equipment within a hazardous area if, in the ILEC's opinion, injury or damage to the ILEC's employees or property might result from installation or maintenance by the ILEC. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

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2.3 Obligations of the Customer (cont'd)

2.3.1 General (cont'd)

- B. (cont'd)
 - 5. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as maybe required with respect to, the location of Company or ILEC facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Sections 2.3.1.C and 2.3.1.D above; and granting or obtaining permission for needed personnel to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company or ILEC; and
 - Not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's or ILEC's equipment or facilities.
- C. Making Company or ILEC facilities and equipment available periodically for maintenance purposes at a time agreeable to all affected parties. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the company from all claims, actions, damages, liabilities, costs and expenses for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, with limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2.4 <u>Customer Equipment and Channels</u>

2.4.1 Interconnection of Facilities

- A. Services furnished by the Company may be connected to the services or facilities of other authorized communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections. Service furnished by the company is not part of a joint undertaking with such other carriers.
- B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- C. Facilities furnished under this Tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this Tariff.
- D. The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Company's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

2.4.2 Station Equipment

A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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2.4 Customer Equipment and Channels (cont'd)

2.4.2 Station Equipment (cont'd)

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 <u>Inspections</u>

- A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of any Customer-provided facilities and equipment to any Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or authorized users.

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2.5 Payment Arrangements (cont'd)

2.5.1 Payment for Service (cont'd)

A. Taxes: The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees that may be levied by the governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges may appear as separate line items on the Customer's bill, as opposed to be included in the rates contained in the Tariff. Any such line item charges will be reflected in the Company's Tariff. The Company shall not assess separately any fees or surcharges, other than government-approved sales taxes, without seeking Commission approval under the appropriate procedures required by the Commission in Case No. 95-845-TP-COI and Case No. 00-1265-TP-ORD. The Company shall comply with Commission procedures by sending notice to all Customers informing them of the new line item charges. Additionally, an addendum to the price list stating what the line item charge is and the length of time the charge will be imposed will be filed with the Commission.

2.5.2 Billing and Collection of Charges

- A. Bills are rendered monthly and shall be issued in accordance with MTSS § 4901:1-5-15.
- B. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- C. Bills are due twenty (20) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Failure to receive a bill does not exempt the Customer from prompt payment of his or her account.
- D. The Customer will be held responsible for all charges for telephone service rendered in connection with local or toll messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of the person called.
- E. For existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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2.5 Payment Arrangements (cont'd)

2.5.3 Application of Charges

The charges for service are those in effect for the period that service is furnished. The Customer may request that installation service charges be spread out over the first three months of service. If the charge for a service covered by a bill changes after the bill has been rendered, the bill will be adjusted to reflect the new changes. Company shall provide notice (in accordance with Section 2.9 of this Tariff) to Customer prior to any changes in the charges for service.

2.5.5 Consumer Safeguards and Information

A. Company shall participate in Ohio's Telephone Service Connection Assistance Program whereby Company shall grant a qualifying Customer (upon such Customer's request) a full or partial waiver of the service connection charge (not to exceed \$60.00).

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2.5 Payment Arrangements (cont'd)

2.5.6 <u>Disconnection of Service</u>

- A. The Company may disconnect local service at the Customer's premises (and all Customer's premises for which there is nonpayment) for the following reasons:
 - Nonpayment of charges for local services for which the associated charges are directly regulated by the Commission. For purposes of this provision, local service is defined as every regulated service provided by the Company other than toll service and excluding 900 and 976-like services. A Customer whose service is subject to disconnection for nonpayment will be notified, in writing, by the Company that the Customer's account is in arrears and will be given seven (7) days from the postmark of the disconnection notice (at a minimum) to pay the arrearages. Company shall not disconnect Customer's service for nonpayment sooner than fourteen (14) days after the due date of Customer's bill. Company's disconnection of Customer's service shall be in accordance with MTSS § 4901:1-5-17;
 - 2. Abuse or fraudulent use of service as set forth in Section 2.5.6.5, following;
 - 3. A violation of or noncompliance with the Commission's regulations governing local exchange service;
 - A failure to comply with municipal ordinances or other laws pertaining to telecommunications service;
 - 5. Any other violation of the regulations of the Company as provided for in this Tariff;
 - A refusal by the Customer to permit the Company necessary access to its facilities or equipment;
 - 7. When an emergency may threaten the health or safety of a person, or the Company's distribution system. If service is disconnected for this reason, the Company will act promptly to assure restoration of service as soon as possible. Service will be restored to a residence before it may be disconnected for any other reason;
 - 8. In the event of a Customer's use of telecommunications equipment in such a manner as to adversely affect the Company's equipment, its service to others, or the safety of the Company's employees or Customers; or

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2.5 Payment Arrangements (cont'd)

2.5.6 <u>Disconnection of Service (cont'd)</u>

- A. (cont'd)
 - In the event of tampering with any facilities or equipment furnished and owned by the Company or ILEC.
- B. Subsequent to the completion of an order to discontinue local service, it will be reestablished only upon the basis of a new service application.
- C. In addition to Section 2.5.6.1, preceding, the nonpayment of toll charges may result in the disconnection of toll service.
 - The Company may disconnect the toll service of a Customer who fails to pay charges for toll service provide by the Company or an IXC as pursuant to Case No. 00-1265-TP-ORD.
 - The Company shall respond promptly to Customer inquiries pertaining to charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the Customer's inquiry.
- D. Disconnection of a Customers' local exchange service or toll service for nonpayment of charges shall be made in accordance with the rules as specified in this Section 2.5.6, as well as, the MTSS § 4901:1-5-17. In the event that Company disconnects Customer's local exchange service for nonpayment in accordance with this Section 2.5.6 and MTSS § 4901:1-5-17, Company shall retain Customer's access to emergency services (either 9-1-1, where available, or operator access where 9-1-1 is not available) through the otherwise disconnected access line for at least fourteen (14) days following such disconnection.
- E. Abuse or fraudulent use includes, but is not limited to:
 - the use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
 - 2. the use of profane or obscene language;
 - the impersonation of another with fraudulent intent;

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2.5 Payment Arrangements (cont'd)

2.5.6 Disconnection of Service (cont'd)

- E. (cont'd)
 - 4. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
 - 5. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
 - 6. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the ILEC, or by any trick, scheme, false representation, or false credit device (e.g., fraudulent verification of credit), or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service.
- F. The suspension or termination of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or termination.

B. Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive month of payment.

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2.6 Allowances for Interruptions of Service

When the use of service or facilities furnished by the Company is interrupted and remains out of service for more than 24 consecutive hours after being reported to the Company or after being found by the Company to be out of service, whichever occurs first, the Company will make an adjustment to the Customer's account in accordance with Section 2.6.1, below. The length of such service interruption will be computed on a continuous basis, Saturdays, Sundays and Holidays included.

Customer shall notify Company immediately of any interruption in service for which a credit allowance is desired by Customer (provided that such notice is not a prerequisite to Customer's receipt of credit if the Company has actual knowledge of such service interruption). Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to the ILEC's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. Credits issued in accordance with this Section 2.6 shall be issued automatically.

2.6.1 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company or ILEC.
- B. Credit allowances for failure of service or equipment starts when Customer notifies

 Company of the failure or when Company becomes aware of the failure and ceases when
 the operation has been restored and an attempt has been made to notify Customer.
- C. For calculating credit allowances, every month is considered to have 30 days. If a service interruption exceeds 24 hours but is less than 48 hours, the adjustment shall be at least the pro-rate portion of the monthly charge(s) for any and all local services rendered inoperative during the interruption. Credit for longer interruptions shall be tiered as follows:

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2.6 Allowances for Interruptions of Service (cont'd)

2.6.1 <u>Credit Allowances (cont'd)</u>

- C. (cont'd)
 - Any Customer who experiences a service interruption of 48 hours but less than 72 hours shall be provided with a credit equal to at least one-third of one month's charges for any local services rendered inoperative.
 - Any Customer who experiences a service interruption of 72 hours but less than 96 hours shall be provided a credit equal to at least two-thirds of one month's charges for any local services rendered inoperative.
 - Any Customer who experiences a service interruption of 96 hours or more shall be provided a credit equal to at least one month's charges for any local services rendered inoperative.

Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

2.6.2 Limitations on Allowances

No credit will be made for:

- A. interruptions due to the negligence or willful act on the part of the Customer;
- B. interruptions due to the negligence of any person using the Company's facilities with the Customer's permission;
- C. interruptions due to the failure or malfunction of Customer-owned equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service due to military action, wars, insurrections, riots, strikes, or acts of God (subject to MTSS § 4901:1-5-16(c)).

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2.7 Allowances for Uncompleted Calls/Wrong Numbers

Company shall give credit to Customers for uncompleted calls and wrong numbers. Customer must notify Company within thirty (30) days of the uncompleted call or wrong number in order to receive credit therefor.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign (in accordance with MTSS § 4901:1-5-08) its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer or substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. In such instances, the Company will notify customers in advance and give them the option to switch to another carrier before transferring their account.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's Reminder Notices or bills for service shall be mailed.
- 2.9.2 The Company shall designate an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices or other communications, by following the procedures for giving notice set forth herein.

2,10 Timing of Calls

Chargeable time begins when two-way communications is possible between Customer and the calling or called station, and the call ends when either station "hangs up."

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SECTION 3 - APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-book signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

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SECTION 3 - APPLICATION OF RATES (cont'd)

3.3 Rates Based Upon Distance (cont'd)

- 3.3.2 The airline distance between any two rate centers is determined as follows:
 - A. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
 - B. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 - C. Square each difference obtained in step (b) above.
 - D. Add the square of the "V" difference and the square of the "H" difference obtained in step (C) above.
 - E. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 - F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
 - G. FORMULA =

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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SECTION 5 - SERVICES AND RATES

5.1 Service Offerings

The following Network Services for residence/business customers and for carriers certificated by the Public Utilities Commission of Ohio are offered in this tariff:

Standard Residence Line Standard Business Line Key System Line PBX Trunk - Analog/DSO PBX Trunk Service - Digital/DS1 Directory Assistance Local Calling Service Message Telecommunications Service Custom Calling Features Trunk Side Features Main Number Retention Non Published Service 900/976 Blocking/Unblocking Vanity Number Service Service Order and Change Charges **Directory Listings** Switched Inbound Usage Rates Dedicated Inbound Usage Rates Switched Outbound Usage Rates Dedicated Outbound Usage Rates Calling Card Service Prepaid Phone Card Service Nonrecurring Charges Recurring Charges **Emergency Calls Emergency Services Calling Plan**

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, Key System Line, Basic PBX Trunk and PBX Trunk Service - Digital/DS1, as are other service charges. Service is offered subject to the availability of facilities. All rates are provided with minimum and maximum ranges. Actual rates are listed in the Attachment to this Tariff.

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SECTION 5 - SERVICES AND RATES (cont'd)

5.3 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.3.1 <u>Rates</u>

Rate Plan I (Measured Service)

	1st Minute		Each Addt'l Minute	
Mileage	Minimum	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
1-10	\$0.0267	\$0.0419	\$0.0067	\$0.0105
11-22	\$0.0300	\$0.0472	\$0.0100	\$0.0157
23-+	\$0.0334	\$0.0525	\$0.0134	\$0.0210

Rate Plan II

Per Call Rate

1-73 calls N/C

74+ calls \$0.050 - 0.100

Rate Plan III

Non-Recurring Charges

Per Line \$45.00 - \$55.00 first line per order

\$20.00 - \$30.00 each additional line per order

Monthly Recurring Charges

Per Line

	On-Net		Off-Net	
Term Plan	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$17.85	\$31.36	\$17.85	\$31.36
12 Months	\$17.85	\$31.36	\$17.85	\$31.36
24 Months	\$17.85	\$31.36	\$17.85	\$31.36
36 Months	\$17.85	\$31.36	\$17.85	\$31.36
48 Months	\$17.85	\$31.36	\$17.85	\$31.36
60 Months	\$17.85	\$31.36	\$17.85	\$31.36

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SECTION 5 - SERVICES AND RATES (cont'd)

5.3 <u>Standard Business Line (cont'd)</u>

5.3.1 Rates (cont'd)

Direct Inward Service (DID) Monthly Recurring:

1st Block 20 Numbers Additional 20 Numbers	Minimum \$18.00 \$ 2.50	<u>Maximum</u> \$22.00 \$ 3.00
Non-Recurring:		
Per DID equipped line/trunk	\$195.00	\$242.00
lst Block 20 Numbers	\$ 89.00	\$111.00
Additional 20 Numbers	\$ 31.00	\$ 38.50

Monthly Recurring	<u>Minimum</u>	Maximum
(add to Single Business line/ Multiple busine	ss line or act char	mel)
Per DOD Equipped Line/Trunk	\$ 0.00	\$ 22.00
Per 2-Way DID Equipped Line/Trunk	\$ 18.00	\$ 22.00
1st Block 20 Numbers	\$ 2.50	\$ 3.00
Additional 20 Numbers	\$ 2.50	\$ 3.00
Non-Recurring:		
Per DOD Equipped Line/Trunk	\$ 0.00	\$ 22.00
Per DID Equipped Line/Trunk	\$195.00	\$242.00
1st Block 20 Numbers	\$ 89.00	\$111.00
Additional Numbers	\$ 31.00	\$ 38.50

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5.4 Key System Line

The Key System Line provides a Customer with a single analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Key System Lines are provided for the connection of customer-provided wiring to the Customer's key telephone system (KTS).

5.4.1 Rates

Rate Plan I

Non-Recurring Charges

Per Line

\$45.00 - \$55.00 first line per order

\$20.00 - \$30.00 each additional line per order

Monthly Recurring Charges

Per Line

	Qn-N	et	Off-Net		
Term Plan	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
Month to Month	\$18.45	\$33.58	\$18.45	\$33.58	
12 Months	\$18.45	\$33.58	\$18.45	\$33.58	
24 Months	\$18.45	\$ 33.58	\$18.45	\$33.58	
36 Months	\$18.45	\$33.58	\$18.45	\$33.58	
48 Months	\$18.45	\$33.58	\$18.45	\$33.58	
60 Months	\$18.45	\$33.58	\$18.45	\$33.58	

Direct Inward Service (DID)

Monthly Recurring	<u>Minimum</u>	Maximum
1st Block 20 Numbers	\$18.00	\$ 22.00
Additional 20 Numbers	\$ 2.50	\$ 3.00
Non-Recurring:		
Per DID equipped line/trunk	\$195.00	\$242.00
lst Block 20 Numbers	\$ 89.00	\$111.00
Additional 20 Numbers	\$ 31.00	\$ 38.50

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5.4 Key System Line (cont'd)

5.4.1 Rates (cont'd)

Monthly Recurring	Minimum	Maximum
(add to Single Business line/Multiple busine Per DOD Equipped Line/Trunk Per 2-Way DID Equipped Line/Trunk 1st Block 20 Numbers Additional 20 Numbers	ess line or act cl \$ 0.00 \$ 18.00 \$ 2.50 \$ 2.50	\$ 22.00 \$ 22.00 \$ 22.00 \$ 3.00 \$ 3.00
Non-Recurring		
Per DOD Equipped Line/Trunk Per DID Equipped Line/Trunk 1st Block 20 Numbers Additional Numbers	\$ 0.00 \$195.00 \$ 89.00 \$ 31.00	\$ 22.00 \$242.00 \$111.00 \$ 38.50

5.5 PBX Trunk - Analog/DSO

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DSO level. Basic Trunks may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Issued:

Effective

5.5 PBX Trunk - Analog /DSO (cont'd)

5.5.1 <u>Rates</u>

Rate Plan I

Non-Recurring Charges

Per Trunk

\$45.00 - \$55.00 first line per order

\$20.00 - \$30.00 each additional line per order

Monthly Recurring Charges

Per Trunk

<u>Term Plan</u>	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$18.45	\$39.96
12 Months	\$18.45	\$39.96
24 Months	\$18.45	\$39.96
36 Months	\$18.45	\$39.96
48 Months	\$18.45	\$39.96
60 Months	\$18.45	\$39.96

Direct Inward Service (DID)

Monthly Recurring	<u>Minimum</u>	Maximum
1st Block 20 Numbers	\$ 18.00	\$ 22.00
Additional 20 Numbers	\$ 2.50	\$ 3.00
Non-Recurring		
Per DID equipped line/trunk	\$195.00	\$242.00
lst Block 20 Numbers	\$ 89.00	\$111.00
Additional 20 Numbers	\$ 31.00	\$ 38.50

DOD and 2-Way DID Service

Monthly Recurring	<u>Minimum</u>	<u>Maximum</u>
(add to Single Business linc/Multiple business Per DOD Equipped Line/Trunk Per 2-Way DID Equipped Line/Trunk 1st Block 20 Numbers Additional 20 Numbers	line or act channel) \$ 0.00 \$ 18.00 \$ 2.50 \$ 2.50	\$ 22.00 \$ 22.00 \$ 3.00 \$ 3.00
Non-Recurring:		
Per DOD Equipped Line/Trunk Per DID Equipped Line/Trunk 1st Block 20 Numbers Additional Numbers	\$ 0.00 \$195.00 \$ 89.00 \$ 31.00	\$ 22.00 \$242.00 \$111.00 \$ 38.50

Issued:

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5.6 PBX Trunk Service - Digital/DS1

PBX Trunk Service - Digital/DS1 provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch port. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate DS1 signal. The signal is delivered as a digital signal at the DS1 level.

The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

Customers can subscribe to PBX Trunk Service - Digital/DS1 for local telecommunications services. Customers can also use this service for intraLATA and interLATA toll calling capability and for access to long distance carriers.

DID trunk signaling enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant. PBX Trunk Service - Digital/DS1 includes access to 911 service.

PBX Trunk Service - Digital/DS1 provides line connections from an end user's Private Branch Exchange ("PBX"), Key System, or other telephonic device to the Switch Port. PBX Trunk Service - Digital/DS1 is available as a DS1 (1.544 Mbps). Service on a Digital Trunk is available on a measured rate basis for business customers only. A minimum order of 18 voice grade connections (active DSO trunks) is required. Charges for Local Calling Service and Message Telecommunications Service are assessed on a measured rate basis and are additional to charges for PBX Trunk Service - Digital/DS1.

The Customer may opt to utilize PBX Trunk Service - Digital/DS1 for outgoing calls only, or for outgoing and incoming calls. In the latter case, direct inward dial ("DID") numbers must be purchased from the Company.

An Internet Service Provider ("ISP") may opt to utilize PBX Trunk Service-Digital/DS1 ISP Service (DID only) for incoming calls to its facility. DID numbers must be purchased from the Company.

Issued:

Effective:

5.6 PBX Trunk Service - Digital /DS1 (cont'd)

5.6.1 Rates

Rate Plan I

Non-Recurring Charges

DS1 Connection

\$480.00 - \$520.00

Active DSO Trunks

per trunk

\$ 45.00 - \$ 55.00 first trunk per order

\$ 20.00 - \$ 30.00 each additional trunk per order

Monthly Recurring Charges

DS1 Connection

Term Plan	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$ 75.00	\$166.50
12 Months	\$ 75.00	\$166.50
24 Months	\$ 75.00	\$166.50
36 Months	\$ 75.00	\$166.50
48 Months	\$ 75.00	\$166.50
60 Months	\$ 75.00	\$166.50

Active DSO Trunks - per trunk

Term Plan	Minimum	<u>Maximum</u>
Month to Month	\$ 18.45	\$ 39.96
12 Months	\$ 18.45	\$ 39.96
24 Months	\$ 18.45	\$ 39.96
36 Months	\$ 18.45	\$ 39.96
48 Months	\$ 18.45	\$ 39.96
60 Months	\$ 18.45	\$ 39.96

The Company's service order forms may refer to "On Net" and "Unbundled" PBX Trunk Service-Digital/DS1 as "Type I" and "Type II", respectively.

<u>DID</u>

Monthly Recurring Charges

Circuit Termination
Per 20 number block*

\$20.00 - \$30.00 \$ 2.00 - \$ 4.00

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^{*} Order charge applies

5.6 PBX Trunk Service - Digital /DS1 (cont'd)

5.6.1 Rates (cont'd)

DS-1 ISP Service (DID only)
Non-Recurring Charges

DS1 Connection

\$480.00 - \$520.00

DS1 Channel

\$45.00 - \$55.00 first channel per order

\$20.00 - \$30.00 each additional channel per order

Monthly Recurring Charges

DS1 Connection

Term Plan	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$ 75.00	\$166.50
12 Months	\$ 75.00	\$166.50
24 Months	\$ 75.00	\$166.50
36 Months	\$ 75.00	\$166.50
48 Months	\$ 75.00	\$166.50
60 Months	\$ 75.00	\$166.50

Active DS1 Trunks - per trun	k	trun	er t	nei	_	Trunks	1	DS	ctive	A
------------------------------	---	------	------	-----	---	--------	---	----	-------	---

Term Plan	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$18.45	\$28.03
12 Months	\$18.45	\$28.03
24 Months	\$18.45	\$28.03
36 Months	\$18.45	\$28.03
48 Months	\$18.45	\$28.03
60 Months	\$18.45	\$28.03

Issued:

Effective:

5.6 PBX Trunk Service - Digital /DS1 (cont'd)

5.6.1 <u>Rates (cont'd)</u>

DS-1 ISP Service (DID only) Co-Location at Carrier Facility Non-Recurring Charges

DS1 Connection

\$480.00 - \$520.00

DS1 Channel

\$ 45.00 - \$ 55.00 first channel per order

\$ 20.00 - \$ 30.00 each additional channel per order

Monthly Recurring Charges

DS1 Connection

No Charge

Active DS1 Trunks - per trunk

Term Plan	<u>Minimum</u>	<u>Maximum</u>
Month to Month	\$ 18.45	\$ 23.59
12 Months	\$ 18.45	\$ 23.59
24 Months	\$ 18.45	\$ 23,59
36 Months	\$ 18.45	\$ 23.59
48 Months	\$ 18.45	\$ 23.59
60 Months	\$ 18.45	\$ 23.59

5.7 <u>Directory Assistance</u>

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

5.7.1 Rates

Per Call Charge

\$0.30 - \$0.40

5.8 Local Calling Service

This service provides for local measured service up to 16 miles from the rating point for the applicable rating area.

Calls are billed in one (1) minute increments with an initial billing period of one (1) minute. Fractional minutes are rounded to the next full minute.

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5.8 Local Calling Service (cont'd)

<u>Maximum</u> <u>Mileage</u>	Initial Minute	Addt'l Minute
1-10	\$ 0.32	\$ 0.16
11-22	\$ 0.40	\$ 0.22
23-55	\$ 0.48	\$ 0.28
56-124	\$ 0.57	\$ 0.37
125+	\$ 0.58	\$ 0.39

Day - Monday through Friday; 8:00 a.m. - 5:00 p.m.

Evening - Monday through Friday; 5:00 p.m. - 11:00 p.m., maximum rate at 40% of those listed above.

Night/Weekend - Monday through Friday; 11:00 p.m. - 8:00 a.m.; All day Saturdays and Sundays, maximum rate at 30% of those listed above.

All times are Eastern Standard or Eastern Daylight Savings Time.

Issued:

Effective:

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5.9 Message Telecommunications Service

Message Telecommunications Service (MTS) is a communications service which is available for use by customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the LATA where the Customer (or the Customer's end user is located). Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

MTS calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent.

5.9.1 Rates

Rate Plan I for Customers of the Company's Local Exchange Telecommunications Service. This service is not available on a casual calling basis where the Company does not provide Local Exchange Telecommunications Service to the Customer.

Customers are entitled to the following volume discounts based on the dollar value of consumption of the Company's Message Telecommunications Services. Discounts are indexed from the base rate of \$0.103 per minute. The following rates are available to Customers of the Company's Basic Business Line, Key System Line, Basic PBX Trunk, and PBX Trunk Service - Digital/DS1 Services.

Volume	Discount	Effective Rate per Minute
\$0 - \$199.99	21.88%	\$.080
\$200 to \$999.99	32.29%	\$.070
\$1000 to \$4999.99	42.71%	\$.059
Over \$5000	53.13%	\$.048

The effective rates shown above are applicable to each minute purchased by the Customer. For example, if a Customer's total usage, calculated at \$0.103 per minute, amounts to a total of \$2500.00 in a single billing period, each minute will be billed at the effective rate of \$0.059 per minute as shown above.

Issued:

Effective:

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5.10 Custom Calling Features

5.10.1 Rate Plan I

Call Waiting: permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

Rates

Non-Recurring Charges

Minimum: \$6.59

Maximum: \$8.21

Monthly Recurring Charges

Minimum: \$ 5.79

Maximum: \$ 7.22

Three Way Calling: permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Rates

Non-Recurring Charges

Minimum: \$ 6.59

Maximum: \$ 8.21

Monthly Recurring Charges

Minimum: \$ 3.12

Maximum: \$ 3.89

Call Forwarding: permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

Rates

Non-Recurring Charges

Minimum: \$ 6.59

Maximum: \$ 8.21

Monthly Recurring Charges

Minimum: \$3.12

Maximum: \$3.89

Issued:

Effective:

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5.10 Custom Calling Features (cont'd)

5.10.1 Rates (cont'd)

Busy Number Re-dial: permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

Rates

Non-Recurring Charges

\$ 2.70 Minimum:

Maximum: \$ 3.30

Monthly Recurring Charges

Minimum:

\$4.00

Maximum: \$5.00

Call Forwarding Busy: permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

Rates

Non-Recurring Charges

Minimum:

\$ 6.59

Maximum: \$8.21

Monthly Recurring Charges

Minimum:

\$ 0.45

Maximum: \$0.56

Call Forwarding No Answer: permits the forwarding of incoming calls when the enduser's line remains unanswered after end-user-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order.

Rates

Non-Recurring Charges

Minimum:

\$ 6.59

Maximum: \$ 8.21

Monthly Recurring Charges

Minimum:

\$3.12

Maximum: \$ 3.89

Issued:

Effective:

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5.10 <u>Custom Calling Features (cont'd)</u>

5.10.1 Rates (cont'd)

Call Forwarding Selective: permits the end-user to automatically forward (transfer) calls from up to ten end-user pre-selected number to another telephone number and to restore it to normal operation at their discretion. Call Forwarding Selective can be used in conjunction with Call Forwarding.

Rates

Non-Recurring Charges

Minimum: \$ 4.50 Maximum: \$ 5.50

Monthly Recurring Charges

Minimum: \$ 4.00 Maximum: \$5.00

Speed Calling (8 or 30): permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

Rates

Non-Recurring Charges

Minimum: \$ 6.59 Maximum: \$ 8.21

Monthly Recurring Charges

Minimum: \$ 3.12 Maximum: \$ 3.89

Issued:

Effective:

5.10 <u>Custom Calling Features (cont'd)</u>

5.10.1 Rates (cont'd)

Call Screening: allows the end-user to automatically block incoming calls from up to ten customer pre-selected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Rates

Non-Recurring Charges

Minimum: \$ 5.40 Maximum: \$ 6.60

Monthly Recurring Charges

Minimum: \$ 4.00 Maximum: \$5.00

Hunting: this feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

Rates

Non-Recurring Charges

Minimum: \$ 0.00 Maximum: \$ 8.21

Monthly Recurring Charges

Minimum: \$ 2.67 Maximum: \$ 3.33

Remote Call Forwarding: permits calls made to one end-user phone number to be forwarded to another end-user phone number served by a different phone company end-office.

Rates

Non-Recurring Charges

Minimum: \$ 0.945 Maximum: \$ 1.155

Monthly Recurring Charges

Minimum: \$ 4.00 Maximum: \$ 5.00

Issued:

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5.10 Custom Calling Features (cont'd)

5.10.1 Rates (cont'd)

Missed Call Dialing: allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Rates

Non-Recurring Charges

Minimum;

\$ 0.50/per use

Maximum:

\$ 1.50/per use

Monthly Recurring Charges

No charge

Call Tracing: allows the customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace.

Rates

Non-Recurring Charges

Minimum:

\$ 6.59

Maximum: \$8.21

Monthly Recurring Charges

Minimum:

\$ 2.67

Maximum: \$ 3.33

Caller ID: allows the customer to know the caller's telephone number before the customer answers the telephone.

Rates

Non-Recurring Charges

Minimum:

\$ 6.59/per use

Maximum:

\$ 8.21/per use

Monthly Recurring Charges

Minimum:

\$ 6.68

Maximum:

\$ 8.33

Issued:

Effective:

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5.10 Custom Calling Features (cont'd)

5.10.1 Rates (cont'd)

Caller ID With Name: allows the customer to know the name of the billing party responsible for the caller's telephone before the customer answers the telephone.

Rates

Non-Recurring Charges

Minimum:

\$ 3.375/per use

Maximum:

\$ 4.125/per use

Monthly Recurring Charges

Minimum:

\$ 4.00

Maximum:

\$ 5.00

Customized/Distinctive Ring: allows a customer to designate up to ten telephone numbers from which incoming calls will have a distinctive ring.

Rates

Non-Recurring Charges

Minimum:

\$ 3.375/per use

Maximum:

\$ 4.125/per use

Monthly Recurring Charges

Minimum:

\$4.00

Maximum:

\$ 5.00

Multi-Ring (2#s/1 line): provides a customer with two separate telephone numbers on one line with two distinct rings, one for each line, for call contrast.

Rates

Non-Recurring Charges

Minimum:

\$ 6.59

Maximum: \$8.21

Monthly Recurring Charges

Minimum:

\$ 7.12

Maximum: \$ 8.88

Volume Discount for ordering multiple Custom Calling Features:

Discount

2 Custom Calling Features per Line	20%
3 Custom Calling Features per Line	30%
4 Custom Calling Features per Line	35%
5 or more Custom Calling Features per Line	40%

Issued:

Effective:

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5.11 Trunk Side Features

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

5.11.1 Rates

Non Recurring Charges Monthly Recurring Charges

Hunting (Per Trunk)

\$7.00 - \$7.50

\$ 0.35 - \$0.45

5.12 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

5.12.1 Rates

Non Recurring Charges

Monthly Recurring Charges

Per retained number

\$15.00 - \$20.00

\$ 1.00 - \$ 3.00

Issued:

Effective:

5.15 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customer's and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

5.15.1 Rates

Non-Recurring Charges Monthly Recurring Charges \$32.40 - \$35.96 \$0.00 - \$9.00

Issued:

Effective:

5.18 Switched Inbound Usage Rates

Switched inbound service permits inward calling (via toll-free codes) to a specific location utilizing premium switched Feature Group D access on both ends.

5.18.1 Rates

Per six to sixty second increments:

Minimum

\$0.0020

Maximum

\$0.1000

5.19 Dedicated Inbound Usage Rates

Dedicated inbound service permits inward calling (via toll free codes) to specific location featuring the use of dedicated special access type connection on the termination end.

5.19.1 Rates

Per six to sixty second increments:

Minimum

\$0.0020

Maximum

\$0.10

5.20 Switched Outbound Usage Rates

Switched outbound service permits outward calling utilizing premium switched Feature Group D access on both the organizing and terminating ends.

5.20.1 Rates

Per six to sixty second increments:

Minimum

\$0,0020

Maximum

\$0.10

5.21 <u>Dedicated Outbound Usage Rates</u>

Dedicated outbound service permits outward calling to stations in diverse areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated special access connection on one end.

5.21.1 Rates

Per six to sixty second increments:

Minimum

\$0.0020

Maximum

\$0.10

Issued:

Effective:

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5.22 <u>Calling Card Service</u>

Permits Customers to place direct dialed calls to termination locations from equal access areas using Carrier's Calling Card. There is no per-call service fee.

5.22.1 Rates

Per minute or part thereof.

Minimum

\$0.010

Maximum

\$0.500

5.22.2 Pay phone surcharge per call.

Minimum

\$0.10

Maximum

\$1.00

5.23 Prepaid Phone Card Service

- 5.23.1 Prepaid Phone Card Service permits Customers to place direct dialed calls to terminating locations from equal access areas by dialing a Company-provided access number and the authorization number provided with each card. There is no per-call service fee.
- 5.23.2 The prepaid calling card service rate does not include federal excise tax or those state and local taxes which are required to be paid t the point of sale. The tariffed rate does include those state and local taxes which are required to be paid on usage of the underlying telecommunications service when that service originates and terminates within a particular tax jurisdiction.

5.23.3 Rates

Prepaid phone cards are issued on an Individual Case Basis ("ICB") to Corporate Customers at negotiated rates based on volume and are mainly used by such customers for promotional purposes.

Issued:

Effective:

5.24 Non-Recurring Charges

The following one-time non-recurring installation charges may apply to Carrier's offerings. These charges are billed to Customer following the work performed.

5.24.1 Rates

Service/Access Arrangement

Single Dedicated Mile dependent from POP

Single Charge Per Port \$2.50 - \$7.50 per port or channel

Inbound or Outbound

Split Port Charge \$125.00 - \$375.00 per port sharing

Inbound or Outbound on same T-1

Billing Setup \$25.00 - \$60.00 related to verified account codes

Charge

5.25 Recurring Charges

The following monthly Recurring Charges for service may apply as indicated. These charges are in addition to any charges (Rates per time) and non-recurring charges for the Service. The changes are charged to Customer one month in advance.

5.25.1 Rates

Service/Access Arrangement Charge

Billing Fee Electronic media up to \$100 - \$300 per bill.

Dedicated Service \$10.00 - \$40.00 per T-1 Access Line

Toll Free Service \$1.00 - \$5.00 per month, per toll free number dependent in

agreement and contract.

Travel Card per Call Service Fee \$0.25 - \$0.75 per call as required.

Issued:

Effective:

SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.2 <u>Alternative Operator Services (AOS) (cont'd)</u>

Maximum MTS Usage Charges

Mileage	Initial Minute	Addt'l Minute
1-10	\$0.32	\$0.16
11-22	\$0.40	\$0.22
23-55	\$0.48	\$0.28
56-124	\$0.57	\$0.37
125+	\$0.58	\$0.39

Issued:

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6.5 Rates

InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth above. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3 and Section 5.7 will apply in addition to any applicable Operator charges.

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SECTION 7 - SPECIAL ARRANGEMENTS

7.1 Special Construction

7.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

7.1.2 Basis for Cost Computation

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
 - 1. equipment and materials provided or used,
 - 2. engineering, labor and supervision,
 - 3. transportation, and
 - 4. rights of way;
- B. cost of maintenance;
- depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

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SECTION 7 - SPECIAL ARRANGEMENTS (cont'd)

7.1 Special Construction (cont'd)

7.1.3 <u>Termination Liability</u>

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
 - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - a. equipment and materials provided or used,
 - b. engineering, labor and supervision,
 - c. transportation, and
 - d. rights of way;
 - 2. license preparation, processing, and related fees;
 - 3. tariff preparation, processing, and related fees;
 - 4. cost of removal and restoration, where appropriate; and
 - any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by the sum of the amounts, as set forth in Section 7.1.2, amortized over the term of the obligation factored by the unexpired period of liability. The amount determined in Section 7.1.2 preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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SECTION 7 - SPECIAL ARRANGEMENTS (cont'd)

7.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the PUCO.

7.3 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

7.4 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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ATTACHMENT A - PRICE LIST Page 1 of 16

5.2 Standard Residence Line

Rate Plan I (Measured Service)

Mileage	Ist Minute	Each Addt'l Minute
1-10	\$0.0362	\$0.0090
11-22	\$0.0408	\$0.0136
23-+	\$0.0453	\$0.0181

Rate Plan II

Per Call Rate

1-73 calls N/C 74+ calls \$0.08

5.3 Standard Business Line

Rate Plan I (Measured Service)

<u>Mileage</u>	1st Minute	Each Addt'l Minute
1-10	\$0.0362	\$0.0090
11-22	\$0.0408	\$0.0136
23- +	\$0.0453	\$0.0181

Rate Plan II

Per Call Rate

1-73 calls N/C 74+ calls \$0.08

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5.3 Standard Business Line (cont'd)

Rate Plan III

Non-Recurring Charges

Per Line

\$45.00 first line per order

\$20.00 each additional line per order

Monthly Recurring Charges Per Line

	On-Net	Off-Net
Term Plan	Current	Current
Month to Month	\$ 28.25	\$ 28.25
12 Months	\$ 27.75	\$ 27.75
24 Months	\$ 27.25	\$ 27.25
36 Months	\$ 26.50	\$ 26.50
48 Months	\$ 26.25	\$ 26.25
60 Months	\$ 25.75	\$ 25.75

EUCL	\$ 3.50
911 Emergency	\$ 0.12

Direct Inward Service (DID)

Monthly Recurring

1st Block 20 Numbers \$ 20.00 Additional 20 Numbers \$ 2.75

Non-Recurring

Per DID equipped line/trunk | \$220.00 | lst Block 20 Numbers | \$100.00 | Additional 20 Numbers | \$35.00

DOD and 2-Way DID Service

Monthly Recurring

(add to Single Business line/Multiple business line or act channel)

Per DOD Equipped Line/Trunk	\$
Per 2-Way DID Equipped Line/Trunk	\$ 20.00
1st Block 20 Numbers	\$ 2.75
Additional 20 Numbers	\$ 2.75

Non-Recurring

Per DOD Equipped Line/Trunk	\$
Per DID Equipped Line/Trunk	\$220.00
1st Block 20 Numbers	\$100.00
Additional Numbers	\$ 35.00

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5.4 Key System Line

Non-Recurring Charges

Per Line \$45.00 first line per order Per Line \$20.00 each additional line per order

Monthly Recurring Charges - Per Line

Term Plan Current Current Month to Month \$ 30.25 \$ 30.25 12 Months \$ 29.80 \$ 29.80 24 Months \$ 29.30 \$ 29.30 36 Months \$ 28.50 \$ 28.50 48 Months \$ 28.00 \$ 28.00 60 Months \$ 27.50 \$ 27.50 EUCL \$ 3.50 911 Emergency \$ 0.12		On-Net	Off-Net
12 Months \$ 29.80 \$ 29.80 24 Months \$ 29.30 \$ 29.30 36 Months \$ 28.50 \$ 28.50 48 Months \$ 28.00 \$ 28.00 60 Months \$ 27.50 \$ 27.50	Term Plan	Current	Current
24 Months \$ 29.30 \$ 29.30 36 Months \$ 28.50 \$ 28.50 48 Months \$ 28.00 \$ 28.00 60 Months \$ 27.50 \$ 27.50 EUCL \$ 3.50	Month to Month	\$ 30.25	\$ 30.25
36 Months \$ 28.50 \$ 28.50 48 Months \$ 28.00 \$ 28.00 60 Months \$ 27.50 \$ 27.50 EUCL \$ 3.50	12 Months	\$ 29.80	\$ 29.80
48 Months \$ 28.00 \$ 28.00 60 Months \$ 27.50 \$ 27.50	24 Months	\$ 29.30	\$ 29.30
60 Months \$ 27.50 \$ 27.50 EUCL \$ 3.50	36 Months	\$ 28.50	\$ 28.50
EUCL \$ 3.50	48 Months	\$ 28.00	\$ 28.00
· · · · · · · · · · · · · · · · · · ·	60 Months	\$ 27.50	\$ 27.50
911 Emergency \$ 0.12	EUCL	\$ 3.50	
	911 Emergency	\$ 0.12	

Direct Inward Service (DID)

Monthly Recurring

1st Block 20 Numbers	\$ 20.00
Additional 20 Numbers	\$ 2.75

Non-Recurring

Per DID equipped line/trunk	\$220.00
lst Block 20 Numbers	\$100.00
Additional 20 Numbers	\$ 35.00

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5.4 Key System Line (cont'd)

Rate Plan I

DOD and 2-Way DID Service

Monthly Recurring

(add to Single Business line/Multiple business line or act channel)

Per DOD Equipped Line/Trunk \$ --Per 2-Way DID Equipped \$ 20.00
Line/Trunk
1st Block 20 Numbers \$ 2.75
Additional 20 Numbers \$ 2.75

Non-Recurring

Per DOD Equipped Line/Trunk \$ ---Per DID Equipped Line/Trunk \$220.00 1st Block 20 Numbers \$100.00 Additional Numbers \$ 35.00

\$ 0.12

5.5 PBX Trunk - Analog/DSO

Rate Plan I

Non-Recurring Charges

Per Trunk \$45.00 first trunk per order

\$20.00 each additional trunk per order

Monthly Recurring Charges

Per Trunk

Term Plan	Current
Month to Month	\$36.00
12 Months	\$35.50
24 Months	\$34.90
36 Months	\$34.00
48 Months	\$33.50
60 Months	\$32.75
EUCL	Included

911 Emergency

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5.5 PBX Trunk - Analog/DSO (cont'd)

Direct Inward Service (DID)

Monthly Recurring

1st Block 20 Numbers \$ 20.00 Additional 20 Numbers \$ 2.75

Non-Recurring

Per DID equipped line/trunk \$220.00 lst Block 20 Numbers \$100.00 Additional 20 Numbers \$35.00

DOD and 2-Way DID Service

Monthly Recurring

(add to Single Business line/Multiple business line or act channel)

Per DOD Equipped Line/Trunk \$ ---Per 2-Way DID Equipped Line/Trunk \$ 20.00
1st Block 20 Numbers \$ 2.75
Additional 20 Numbers \$ 2.75

Non-Recurring

Per DOD Equipped Line/Trunk	\$
Per DID Equipped Line/Trunk	\$220.00
1st Block 20 Numbers	\$100.00
Additional Numbers	\$ 35.00

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5.6 PBX Trunk Service - Digital/DS1

Rate Plan I

Non-Recurring Charges

DS1 Connection

\$ 500.00 waived for first six months

Active DSO Trunks

per trunk

\$ 45.00 first order

\$ 20.00 each additional order

DS1 Connection

Monthly Recurring Charges

Term Plan	Current
Month to Month	\$ 150.00
12 Months	\$ 150.00
24 Months	\$ 150.00
36 Months	\$ 150.00
48 Months	\$ 150.00
60 Months	\$ 150.00

Active DSO Trunks - per trunk

Term Plan	Current
Month to Month	\$ 36.00
12 Months	\$ 35.50
24 Months	\$ 34.90
36 Months	\$ 34.00
48 Months	\$ 33.50
60 Months	\$ 32.75

EUCL \$ 10.64

911 Emergency \$ 0.12 per activated line

DID

Monthly Recurring Charges

Circuit Termination \$ 25.63 per 20 number block* \$ 2.93

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^{*} Order charge applies

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5.6. PBX Trunk ~ Digital/DS1 (cont'd)

DS-1 ISP Service (DID only)

Non-Recurring Charges

DS1 Connection

\$500.00 waived for first six months

DS1 Channel

\$ 45.00 first channel

\$ 20.00 each additional

Monthly Recurring Charges

DSI Connection

Term Plan	On-Net
Month to Month	\$ 150.00
12 Months	\$ 150.00
24 Months	\$ 150.00
36 Months	\$ 150.00
48 Months	\$ 150.00
60 Months	\$ 150.00

Active DS1 Trunks - per trunk

Term Plan	On-Net
Month to Month	\$ 25.25
12 Months	\$ 24.75
24 Months	\$ 24.50
36 Months	\$ 23.75
48 Months	\$ 23.50
60 Months	\$ 23.00
EUCL	Included
911 Emergency	\$

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5.6 PBX Trunk - Digital/DS1 (cont'd)

DS-1 ISP Service (DID only) Co-Location at Carrier Facility Non-Recurring Charges

DS1 Connection

\$ 500.00 waived for first six months

DS1 Channel

\$ 45.00 first channel

\$ 20.00 each additional

Monthly Recurring Charges

DS1 Connection

No Charge

Active DS1 Trunks - per trunk

Term Plan

Month to Month	\$ 21.25
12 Months	\$ 20.75
24 Months	\$ 20.50
36 Months	\$ 19.75
48 Months	\$ 19.50
60 Months	\$ 19.00

EUCL Included 911 Emergency \$ ---

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5.8 <u>Local Calling Service (cont'd)</u>

MTS Usage Charges			
Mileage	Initial Minute	Addt'l Minute	
1-10	\$ 0.32	\$ 0.16	
11-22	\$ 0.40	\$ 0.22	
23-55	\$ 0.48	\$ 0.28	
56-124	\$ 0.57	\$ 0.37	
125+	\$ 0.58	\$ 0.39	

Day - Monday through Friday; 8:00 a.m. - 5:00 p.m.

Evening - Monday through Friday; 5:00 p.m. - 11:00 p.m., maximum rate at 40% of those listed above.

Night/Weekend - Monday through Friday; 11:00 p.m. - 8:00 a.m.; all day Saturdays and Sundays, maximum rate at 30% of those listed above.

All times are Eastern Standard or Eastern Daylight Savings Time.

5.9 Message Telecommunications Service

Rate Plan I for Customers of the Company's Local Exchange Telecommunications Service. This service is not available on a "casual calling" basis where the Company does not provide Local Exchange Telecommunications Service to the Customer.

Customers are entitled to the following volume discounts based on the dollar value of consumption of the Company's Message Telecommunications Services. Discounts are indexed from the base rate of \$0.103 per minute. The following rates are available to Customers of the Company's Basic Business Line, Key System Line, Basic PBX Trunk, and PBX Trunk Service - Digital/DS1 Services.

<u>Volume</u>	Discount	Effective Rate per Minute
\$0 - \$199.99	21.88%	\$0.080
\$200 to \$999.99	32.29%	\$0.070
\$1000 to \$4999,99	42.71%	\$0.059
Over \$5000	53.13%	\$0.048

The effective rates shown above are applicable to each minute purchased by the Customer. For example, if a Customer's total usage, calculated at \$0.103 per minute, amounts to a total of \$2500.00 in a single billing period, each minute will be billed at the effective rate of \$0.059 per minute as shown above.

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5.10 Custom Calling Features

Rate Plan I

	Non-Recurring Charges	Monthly Recurring Charges
Call Waiting	\$ 7.40	\$ 6.50
Three Way Calling	\$ 7.40	\$ 3.50
Call Forwarding	\$ 7.40	\$ 3.50
Busy Number Re-dial	\$ 3.00/per case	\$ 4.50
Call Forwarding Busy	\$ 7.40	\$ 0.50
Call Forwarding		
No Answer	\$ 7.40	\$ 3.50
Call Forwarding Selective	\$ 5.00	\$ 4.50
Speed Calling (8 or 30)	\$ 7.40	\$ 3.50
Call Screening	\$ 6.00	\$ 4.50
Hunting	\$ 0.00	\$ 3.00
Remote Call Forwarding	\$ 1.50	\$ 4.50
Call Tracing	\$ 7.40	\$ 3.00/per use
Caller ID	\$ 7.40	\$ 7.50
Caller ID With Name	\$ 3.75	\$ 4.50
Call Screening	\$ 6.00	\$ 4.50
Customized/Distinctive Ring	\$ 3.75	\$ 4.50
Multi-Ring (2#s/1 line)	\$ 7.40	\$ 8.00
Missed Call Dialing	\$ 1.00/ per use	\$ 0.00

Volume Discount for ordering multiple Custom Calling Features:

Discount

2 Custom Calling Features per Line	20%
3 Custom Calling Features per Line	30%
4 Custom Calling Features per Line	35%
5 or more Custom Calling Features per Line	40%

5.11 Trunk Side Features

	Non-Recurring Charges	Monthly Recurring Charges
Hunting (Per Trunk)	\$7,20	\$ 0.42

5.12 Main Number Retention

	Non-Recurring Charges	Monthly Recurring Charges
Per retained number	\$16.00	\$ 2.00

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5.18	Switched Inbound Usage Rate		
	Per 6 second increment*		\$0.0069
5.19	Dedicated Inbound Usage Rate		
	Per 6 second increment*		\$0.0047
5.20	Switched Outbound Rate		
	Per 6 second increment*		\$0.0067
5.21	Dedicated Outbound Rate		
	Per 6 second increment*		\$0.0044
5.22	Calling Card Service		
	Each 60 second increment or part ther	reof*	\$0.2200
	Payphone Surcharge		\$0.5000
5,232	Prepaid Phone Card Service		
	Offered on an individual case basis.		
5.24	Nonrecurring Charges		
	Service/Access Arrangement	Charge	
	Single Dedicated	Mile dependent from POP	
	Single Charge Per Port	\$ 5.00 per port or channel Inbound or Outbound	
	Split Port Charge	\$250.00 per port-sharing Inbound or Outbound on same T-1	
	Billing Setup	\$ 45.00 related to verified account codes	

* Or fraction thereof

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5.25 Recurring Charges

Service/Access Arrangement

Charge

Billing fee

Electronic media up to \$200 per bill

Dedicated Service

\$ 25.00 per T-1 Access line

Toll Free Service

\$ 3.00 per month per toll free number dependent in agreement and

contract.

Travel Card per Call Service Fee

\$0.50 per call as required.

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6.2 Alternative Operator Services (AOS)

MTS Usage Charges		
Mileage	Initial Minute	Addt'l Minute
1-10	\$0.32	\$0.16
11-22	\$0.40	\$0.22
23-55	\$0.48	\$0.28
56-124	\$0.57	\$0.37
125+	\$0.58	\$0.39

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EXHIBIT B

Proposed Revised Tariff Pages of A.R.C. Networks, Inc. d/b/a InfoHighway

PUCO Tariff No. 1

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate enduser communications services in the following Ohio counties:

Clark

Columbiana

Coshocton

Cuyahoga

Fairfield

Fayette

Franklin

Gallia

Greene

Highland

Lake

Lawrence

Lucas

Madison

Mahoning

Monroe

Montgomery

Muskingum

Perry

Portage

Stark

Summit

Trumbull

Washington

This tariff is effective for those portions of the serving area of A.R.C. Networks, Inc. d/b/a InfoHighway in which it has the necessary interconnection arrangements.

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SECTION 2 - REGULATIONS (cont'd)

F. Checks with insufficient funds for non-existing accounts will be assessed as follows, accept as may be waived under appropriate circumstances:

Min. \$0.01

Max.

\$25.00

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SECTION 2 - REGULATIONS (cont'd)

2.5 Payment Arrangements (cont'd)

2.5.4 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may appeal to the Public Utilities Commission of Ohio in accordance with the Commission's rules of practice and procedure.

A. The date of the dispute shall be the date the Company receives notification from the Customer of such dispute. The Customer may contact the Company toll free at 1-888-732-0277. If the Customer does not appeal the Company's resolution of the dispute to the Public Utilities Commission of Ohio, the date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute. In the event that the Customer appeals the dispute to the Public Utilities Commission of Ohio, the date of resolution of the dispute shall be the date that the Commission completes it investigation and notifies the Customer and Company of the disposition of the dispute.

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PUCO Tariff No. 1 First Revised Page 23 Replacing Original Page 23

SECTION 2 ~ REGULATIONS (cont'd)

2.5 Payment Arrangements (cont'd)

2.5.7 Deposits

A. Company may require an applicant for Local or Toll service to make a deposit not to exceed two hundred and thirty percent of the estimated or, where the Customer or service applicant has either an existing or a previous Local or Toll service account billing history with the service provider, the historic monthly average total charge for regulated services provided (or to be provided) to the Customer by the Company. The failure to provide a deposit for either of Local or Toll service will not preclude the provision of the other service if such deposit requirement is met for the service to be provided.

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SECTION 4 - SERVICE AREAS

4.1 Local Service Area

The Company plans to provide service in the local service territories presently served by Ameritech Corporation, Verizon, Sprint, Alltel, CenturyTel and Cincinnati Bell.

4.2 <u>List of Exchange Areas and Local Service Areas in Ameritech Service Territories</u>

Exchange Areas	Exchange and Zones Included In Local Service Area
Akron	Akron, Atwater, Greensburg, Hartville, Kent, Manchester, Mogadore, North Canton, Uniontowa, Ravenna, Rootstown, Doylestown (Doylestown), Hudson 342, 605 and 655 central offices only (AllTell), Montrose (Verizon), Peninsula (AllTell), Richfield (AllTell), Watsworth (Verizon), Sharon Center (Verizon), Rittman (Sprint)
Alliance	Alliance, Atwater, Canton, Marlboro, Sebring, Damascus, (Sprint), N. Benton (Sprint), N. Georgetown (Verizon), Sunbury (Sprint), Resaca (Verizon)
Alton	Columbus Met. Area, London, Cheshire Center (Verizon), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint), Resaca (Verizon)
Atwater	Akron, Atwater, Alliance, Kent, Marlboro, Ravenna, Rootstown
Bedford	Cleveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Berca	Cleveland Met. Area, Chesterland, Aurora (AllTeil), Bainbridge (AllTeil), Brunswick (Verizon), Columbia Sta. (Alltel), Elyria (Alltel), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Bloomingburg	Bloomingburg, Jeffersonville, New Holland, Sedalia, Washington Ct. Hse, Mt. Sterling (Sprint)
Brecksville	Cleveland Met. Area, Chesterland, Aurora (AllTeil), Brunswick (Verizon), Columbia Sta. (Alltel), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell),

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Exchange Areas	Exchange and Zones Included In Local Service Area
	Russell (AliTell), Twinsburg (AliTell)
Burton	Burton, Chagrin Falls, Cleveland, Terrace, Bainbridge (AllTell), Chardon (AllTell), E. Claridon (AllTell), Huntsburg (AllTell), Middlefield (AllTell), Newbury (AllTell), Parkman (AllTell), Russell (AllTell)
Canal Fulton	Canal Fulton, Akron, Canton, Manchester, Massillon, North Canton
Canal Winchester	Columbus Met. Area, Carroll, Lancaster, Amanda (Verizon), Baltimore (Verizon), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint)
Canfield	Canfield, North Jackson, North Lima, Salem, Youngstown, Berlin Center (Sprint)
Canton	Canton, Alliance, Canal Fulton, Hartville, Louisville, Magnolia-Waynesburg, Mariboro, Massillon, Navarre, North Canton, Beach City (Verizon), Bolivar (Verizon), Carrollton (Verizon), Dellroy (Verizon), Malvern (Verizon), Mineral City (Verizon), Minerva (Verizon), Paris (Verizon), Brewster (Verizon)
Carroll	Carroll, Canal Winchester, Columbus, Lancaster, Baltimore (Verizon)
Centerville	Dayton Met. Area, Donnelsville, Enon, Medway, Franklin, New Carlisle, Spring Valley, Englewood (Verizon), Liberty (Verizon), Trotwood (Verizon)
Chagrin Falls	Burton, Cleveland Met. Area, Chesterland, Aurura (AllTell), Bainbridge (AllTell), Brunswick (AllTell), Columbia Sta. (AllTell), Hinckley (AllTell), Newbury (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Chesterland	Chesterland, Cleveland Met. Area, Kirtland, East Claridon (AllTell), Newbury (AllTell), Russell (AllTell)
Cleveland	Burton, Cleveland Met. Area, Chesterland, Leroy, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), East Claridon (AllTell), Elyria (Alltel), Grafton (Verizon), Hinckley (AllTell), Montville (AllTell), Newbury (AllTell), North Eaton (Verizon), Northfield (AllTell), Perry (AllTell), Richfield (AllTell), Rusself (AllTell), Twinsburg (AllTell), Valley City (Verizon), Avon Lake (Century)

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Exchange Areas	Exchange and Zones Included In Local Service Area
Columbiana	Columbiana, East Palestine, Lisbon, Leetonia, New Waterford, North Lima, Rogers, Salem, Youngstown
Columbus	Carroll, Columbus Met. Area, London, Ashville (Verizon), Baltimore (Verizon), Cheshire Center (Verizon), Delaware (Verizon), Johnstown (Sprint), Kilbourne (Verizon), Mt. Sterling (Sprint), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint), Granville (Alltel), Rasaca (Verizon), Alexandria (Sprint), Plain City (Verizon)
Dayton	Dayton Met. Area, Donnelsville, Enon, Franklin, Jamestown, Medway, Middletown, New Carlisle, Spring Vailey, Yellow Springs - Clifton, Xenia, Cedarville, Trenton, Brookville (Verizon), Engelwood (Verizon), Farmersville (Verizon), Germantown (Germantown), Gratis (Verizon), Laura (Verizon), Liberty (Verizon), New Lebanon (Verizon), Phillipsburg (Verizon), Tipp City (Verizon), Troy (Verizon), Trotwood (Verizon), Waynesville (Sprint), West Alexandria (Verizon), West Milton (Verizon), Lewisburg (Verizon)
Dublin	Columbus Met Area, Cheshire Center (Verizon), Delaware (Verizon), Pataskala (Sprint), Plain City (Verizon), Rathbone (Verizon), Sunbury (Sprint)
East Palestine	East Palestine, Columbiana, Lisbon, New Waterford, Rogers, Salem, Youngstown, E. Palestine, Pa. (Pa. Bell)
Franklin	Dayton, Centerville, Franklin, Miamisburg (West Carrollton), Middletown, Germantown (Germantown)
Gaharina	Columbus Met. Area, Cheshire Center (Verizon), Johnstown (Sprint), Pataskala (Sprint), Plain City (Verizon), Rathbone (Verizon), Sunbury (Sprint)
Gates Mills	Cleveland Met. Area, Chesterland, Kirtland, Mentor, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), East Claridon (AllTell), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Girard	Girard, Hubbard, Niles, Youngstown, Warren (Sprint)
Greensburg	Greensburg, Akron, Manchester, North Canton, Uniontown

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Exchange Areas	Exchange and Zones Included In Local Service Area
Grove City	Columbus Met. Area, Cheshire Center (Verizon), Mt. Sterling (Sprint), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint)
Groveport	Columbus Met Area, Cheshire Center (Verizon), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint)
Harrisburg	Columbus Met. Area, London, Cheshire Center (Verizon), Mt. Sterling (Sprint), Pataskala (Sprint)
Hartville	Hartville, Akron, Canton, Louisville, Marlboro, North Canton, Uniontown, Cleveland Met. Area, Chesterland, Kirtland
Hillcrest	Cleveland Met. Area, Chesterland, Kirtland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), East Claridon (AllTell), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Hilliard	Columbus Met. Area, Cheshire Center (Verizon), Pataskala (Sprint), Plain City (Verizon), Rathbone (Verizon), Sunbury (Sprint), Resaca (Verizon)
Holland	Toledo Met., Delta (Alltel), Lost Peninsula, Mich. (General of Mich.), N. Sylvania, Mich. (Verizon), Richfield
Hubbard	Hubbard, Girard, Lowellville, Youngstown, Sharon, Lowellville, Pa. (Pa. Bell), Warren (Sprint)
Independence	Cieveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Jamestown	Jamestown, Beavercreek, Bowersville, Cedarville, Dayton, Jeffersonville, Milledgeville, South Solon, Xenia
Jeffersonville	Jeffersonville, Bloomingburg, Jamestown, Milledgeville, Sedalia, South Solon, Washington Ct. Hse.
Kent	Kent, Akron, Atwater, Mantua, Mogadore, Ravenna, Rootstown, Aurora (AllTell), Hudson (AllTell), Hiram (AllTell)
Lectonia	Leetonia, Lisbon, Columbiana, Salem, Youngstown

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Exchange Areas	Exchange and Zones Included In Local Service Area
Leroy	Leroy, Cleveland, Mentor, Painesville, Willoughby
Lockbourne	Columbus Met. Area, Ashville (Verizon), Cheshire Center (Verizon), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint)
London	London, Alto, Columbus, Harrisburg, Sedalia, South Charleston, South Solon, South Vienna, West Jefferson
Louisville	Louisville, Canton, Hartville, North Canton
Lowellville	Lowellville, Hubbard, North Lima, Youngstown, Lowellville, Pa. (Pa. Bell)
Magnolia (Waynesburg)	Magnolia (Waynesburg), Canton, Mineral City (Verizon)
Manchester	Manchester, Akron, Canal Fulton, Greensburg,
Mantua	Mantua, Kent, Ravenna, Aurora (AlfTell), Hiram (AlfTell)
Marlboro	Marlboro, Alliance, Atwater, Canton, Hartville, Rootstown
Massillon	Massillon, Canal Fulton, Canton, Dalton, Navarre, North Canton, Beach City (Verizon), Brewster (Verizon), Wilmot (Verizon)
Maumee	Toledo Met. Area, Grand Rapids (Verizon), Lost Peninsula, Mich. (General of Mich.), N. Sylvania, Mich. (Verizon), Richfield Center (Berkey) (Sprint), Swanton (Sprint), Sylvania (Verizon), Waterville (Sprint)
Miamisburg (West Carrollton)	Dayton Met. Area, Donnelsville, Enon, Franklin, Medway, New Carlisle, Spring Valley, Englewood (Verizon), Farmersville (Verizon), Germantown (Germantown), Gratis (Verizon), Liberty (Verizon), Trotwood (Verizon)
Middletown	Middletown, Dayton, Franklin, Monroe, Trenton, Germantown (Germantown), Gratis (Verizon), Seven Mile Cincinnati Bell)
Milledgeville	Milledgeville, Bowersville, Jamestown, Jeffersonville, Washington Ct. Hse.
Mingo Junction	Mingo Junction, Steubenville, Brilliant (Verizon)
Mogadore	Mogadore, Akron, Kent, Uniontown

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Exchange Areas	Exchange and Zones Included In Local Service Area
Monroe	Monroe, Middletown, Trenton, Cincinnati (Cincinnati Bell), Hamilton (Cincinnati Bell)
Montrose	Cleveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Navarre	Navarre, Canton, Massillon, Beach City (Verizon), Brewster (Verizon)
New Albany	Columbus Met. Area, Cheshire Center (Verizon), Johnstown (Sprint), Pataskala (Sprint), Sunbury (Sprint), Rathbone (Verizon), Plain City (Verizon)
New Carlisle	New Carlisle, Christiansburg, Dayton Met. Area, Donnelsville, Medway, North Hampton, Springfield, Tipp City (Verizon), Troy (Verizon)
New Waterford	New Waterford, Columbiana, East Palesitne, Rogers, Lisbon, North Lima, Salem, Youngstown, E. Palestine, Pa. (Pa. Bell)
Niles	Niles, Girard, North Jackson, Youngstown, Cortland (Sprint), Warren (Sprint)
North Canton	North Canton, Akron, Canal Fulton, Canton, Greensburg, Hartville, Louisville, Massillon, Uniontown
North Jackson	North Jackson, Canfield, Niles, Youngstown, Berlin Center (Sprint), Lake Milton (Sprint), Warren (Sprint)
North Royalton	Cleveland Met. Area, Chestertown, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), Elyria (Alltel), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Olmsted Falls	Cleveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), Elyria (Elyria), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Perrysburg	Toledo Met. Area, Lost Peninsula Mich. (General of Mich.), North Sylvania, Mich. (Verizon), Sylvania (Verizon), Richfield Center, Berkey (Sprint), Swanton

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Exchange Areas	Exchange and Zones Included In Local Service Area
	(Sprint), Waterville (Sprint), Woodville (Sprint)
Ravenna	Akron, Atwater, Ravenna, Kent, Mantua, Rootstown, Garrettsville (Verizon), Wayland (Sprint), Windham (Sprint), Hiram (AllTell)
Reynoldsburg	Columbus Met. Area, Baltimore (Verizon), Cheshire Center (Verizon), Pataskala (Sprint), Rathbone (Verizon), Sunbury (Sprint), Alexandria (Sprint)
Rootstown	Rootstown, Atwater, Kent, Marlboro, Ravenna, Akron
Salem	Canfield, East Palestine, Salem, Columbiana, Leetonia, Lisbon, New Waterford, Youngstown
Sedalia	Sedalia, Bloomingburg, Jeffersonville, London, South Solon
Sharon	Sharon, Hubbard, Youngstown, Sharon, Pa. (Pa. Bell), Sharpeville, Pa. (Pa. Bell), West Middlesex, Pa. (Pa. Bell), Warren (Sprint), Hartford (Sprint)
South Solon	South Solon, Cedarville, Jamestown, Jeffersonville, London, Sedalia, South Charleston
Spring Valley	Spring Valley, Dayton Met. Area, Xenia
Steubenville	Steubenville, Mingo Junction, Toronto, Amsterdam (Verizon), Bergholz (Verizon), Bloomingdale (AllTell), Brilliant (Verizon), Dillonvale-Mt. Pleasant (Verizon), Follansbee, W. Va. (C&P of W. Va.), Hopedale (AllTell), Knoxville (Verizon), Richmond (Verizon), Smithfield (Verizon), Weirton, W. Va. (C&P of W. Va.) Tittonsville (Verizon)
Strongsville	Cleveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), Elyria (Alltel), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Тептасе	Cleveland Met. Area, Burton, Chesterland, Kirtland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Elyria), Hinckley (AllTell), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Toledo	Toledo Met. Area, Curtice-Oregon (Verizon), Delta (Alltel), Elmore (Verizon), Erie, Mich. (General of

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Exchange Areas	Exchange and Zones Included In Local Service Area
	Mich.), Genoa (Verizon), Grand Rapids (Verizon), Haskins-Tontogany (Verizon), Lambertville, Mich Whiteford (Mich) (Alltel), Mich. Lost Peninsula, Mich. (General of Mich.), Luckey (Sprint), Moline (Sprint), N. Sylvania, Mich. (Verizon), Richfield Center-Berkey (Sprint), Stony Ridge (Sprint), Swanton (Sprint), Sylvania (Verizon), Temperance, Mich. (General of Mich.), Waterville (Sprint), Metamora (Sprint), Woodville (Sprint)
Taronto	Toronto, Steubenville, Welleville, Knoxville (Verizon)
Trenton	Trenton, Dayton, Middletown, Monroe, Seven Mile (Cincinnati Bell), Hamilton (Cincinnati Bell), Cincinnati (Cincinnati Bell)
Trinity	Cleveland Met. Area, Chesterland, Aurora (AilTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), Elyria (Alltel), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell), Avon Lake (Century)
Uniontown	Uniontown, Akron, Greensburg, Mogadore, Hartville, North Canton
Vandalia	Dayton Met. Area, Donneleville, Enon, Medway, New Carlisle, Spring Valley, Englewood (Verizon), Liberty (Verizon), Tipp City (Verizon), Trotwood (Verizon), Troy (Verizon)
Victory	Cleveland Met. Area, Chesterland, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), Elyria (Alltel), Hinckley (AllTell), North Eaton (Verizon), Northfield (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Washington Court House	Washington Ct. Hse., Bloomingburg, Jeffersonville, Milledgeville, New Holland
Westerville	Columbus Met. Area, Cheshire Center (Verizon), Delaware (Verizon), Johnstown (Sprint), Kilbourne (Verizon), Pataskala (Sprint), Plain City (Verizon), Rathbone (Verizon), Sunbury (Sprint)
West Jefferson	Columbus Met. Area, London, Cheshire Center (Verizon), Pataskala (Sprint), Plain City (Verizon),

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Exchange Areas	Exchange and Zones Included In Local Service Area
	Rathbone (Verizon), Sunbury (Sprint), Resaca (Verizon)
Willoughby	Cleveland Met. Area, Chesterland, Kirtland, Leroy, Mentor, Painesville, Aurora (AllTell), Bainbridge (AllTell), Brunswick (Verizon), Columbia Sta. (Alltel), Hinckley (AllTell), Northfield (AllTell), Perry (AllTell), Richfield (AllTell), Russell (AllTell), Twinsburg (AllTell)
Worthington	Columbus Mct. Area, Cheshire Center (Verizon), Delaware (Verizon), Kilbourne (Verizon), Pataskala (Sprint), Plain City (Verizon), Rathbone (Verizon), Sunbury (Sprint)
Xenia	Xenia, Beavercreek, Bellbrook, Bowereville, Cedarville, Jamestown, Spring Valley, Yellow Springs-Clifton, Dayton, New Burlington (Verizon), Port William (Verizon)
Yellow Springs - Clifton	Yellow Springs-Clifton, Beavercreek, Cedarville, Dayton, Enon, Fairborn, Pitchin, Xenia, Springfield
Youngstown	Youngstown, Canfield, Columbiana, East Palestine, Girard, Hubbard, Leetonia, Lowellville, Niles, North Jackson, North Lima, New Waterford, Salem, Sharon, Lowellville, Pa. (Pa. Bell), Berlin Center (Sprint), Cortland (Sprint), Warren (Sprint)

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4.3 <u>List of Exchange Areas and Local Service Areas in Verizon Service Territories</u>

Exchange Areas	Exchange and Zones included in Local Service Area
Amsterdam	Amsterdam, Bergholz, Harlem Springs, Richmond, Steubenville
Ashville	Asville, Circleville, Columbus, Lockbourne
Bolivar	Beach City, Bolivar, Canton, Mineral City, New Philadelphia, Stransburg
Bowling Green	Bowling Green, Cygnet, Haskins-Tonttogany, Pemberville, Portage, Wayne-Bradner, Weston
Brilliant	Brilliant, Mingo, Junction, Smithfield, Steubenville
Brookville	Brookville, Lewisburg, New Lebanon, Phillipsburg, Trotwood, Dayton
Brunswick	Brunswick, Hinckley, Valley City, Cleveland Metropolitan Area, Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, Willoughby
Cheshire	Cheshire Center, Delaware, Kilbourne, Rathbone, Sunbury Columbus Metropolitan Area, Worthington, Westerville, Ghanna, Reynoldsburg, Lockbourne, Grove City, New Albany, Canal Winchester, Groveport, Harrisburg, Alton, West Jefferson, Hilliard, Dublin
Curtice-Oregon	Curtice-Oregon, Genoa, Toledo
Elmore	Elmore, Toledo
Englewood	Dayton Metropolitan Area, Dayton, Beaver Creek Bellbrook, Centerville, Fairborn, Maimisburg-West Carrollton, Vandalia, Englewood, Phillipsburg, Trotwood, West Milton
Farmersville	Dayton, Farmersville, Germantown, Gratis, Liberty, Miamisburg-West Carrollton, New Lebanon, West Alexandria
Garretsville	Garretsville, Hiram, Parkham, Ravenna, Windham
Genoa	Curtice-Oregon, Genoa, Toledo

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Exchange Areas	Exchange and Zones Included In Local Service Area
Grand Rapids	Grand Rapids, Haskins-Tontogany, Maumee, Toledo, Waterville, Weston, Whitehouse
Kilbourne	Ashley, Cheshire Center, Columbus, Delaware, Kilbourne, Sunbury
Knoxville	Knoxville, Steubenville, Toronto
Liberty	Farmersville, Liberty, New Lebanon, Trotwood, Dayton Metropolitan Area, Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia
Malvem	Canton, Carrollton, Malvern, Minerva
Minerva	Canton, East Rochester, Malvern, Minerva, Paris, Pattersonville
Montrose	Akron, Montrose
Mt. Orab	Cincinnati, Clemont, Fayetteville, Georgetown, Hamersville, Mt. Orab, Sardinia, Williamsburg
New Lebanon	Brookville, Farmersville, Liberty, New Lebanon, Trotwood, West Alexandria, Dayton
Oxford	Hamilton, Morning Sun, Oxford, Ohio, West College
Paris	Alliance, Canton, Minerva, Paris
Phillpsburg	Brookville, Dayton, Englewood, Laura, Phillpsburg, West Milton
Plain City	Dublin, Hilliard, Plain City, Resaca, West Jefferson, Columbus, Alton, Canal Winchester, Gahanna, Grove City, Groveport, Harrisburg, Lockburne, New Albany, Reynoldsburg, Westerville, Worthington
Rathbone	Cheshire Center, Delaware, Ostrander, Rathbone, Columbus Metropolitan Area, Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson, Worthington
Resaca	Alton, Columbus, Hilliard, London, Mechanicsburg, Milford Center, Plain City, Resaca, West Jefferson
Richmond	Amsterdam, Richmond and Steubenville
Sharon	Medina, Sharon Center, Akron, Wadsforth

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Exchange and Zones Included In Local Service Area
Brilliant, Dillonvale, Smithfield, Steubenville
Sylvania, Toledo, Metropolitan Area, Holland, Maumee, Perrysburg, Whitehouse
Christiansburg, New Carlisle, Tipp City, Troy, Dayton
Brookville, Englewood, Liberty, New Lebanon, Trotwood, Dayton Metropolitan Area, Dayton, Beaver Creek, Belibrook, Centerville, Fairborn, Maimisburg- West Carrolton, Vandalia
Dayton, Englewood, Laura, Phillipsburg, Troy, West Milton

Effective:

4.4 List of Exchange Areas and Local Service Areas in Sprint Services Territories

Exchange Area	Exchange and Zones Included In Local Service Area
Bellville	Butler, Lexington, Lucas, Mansfield
Berlin Center	Canfield, Lake Milton, North Benton, North Jackson, Youngstown
Bloomdale	Arcadia, Bowling Green, Cygnet, North Baltimore, Portage
Bristolville	Cortland, Greene, North Bloomfield, Warren
Butler	Beliville, Lexington, Lucas, Mansfield
Cairo	Beaverdam, Columbus Grove, Gomer, Lima, Vaugnsville
Cortland	Bristolville, Greene, Hartford, Johnston, Kinsman, Warren
Cygnet	Bloomdale, Bowling Green, North Baltimore, Portage, Risingsun
Greene	Bristolville, Cortland, Johnston, North Bloomfield, Warren
Hartford	Cortland, Johnston, Kinsman, Warren
Jefferson	Ashtabula, Dorset, New Lyme, Pierport, Rock Creek
Johnston	Bristolville, Cortland, Greene, Hartford, Kinsman, Warren
Kinsman	Andover, Cortland, Hartford, Johnston, Warren
Lexington	Bellville, Butler, Johnsville, Lucas, Mansfield
Lucas	Bellville, Butler, Lexington, Mansfield
Mansfield(Woodland), (Main), (Stewart), (Trimble), (West)	Adario, Bellville, Butler, Lexington, Lucas, Shiloh, Johnsville
Mason	Bethany, Bethel, Cincinnati, Clemont, Hamilton, Harrison, Lebanon, Little Miami, Newtonsville, Reily, Shandon, South Lebanon, Williamsburg
Metamora	Richfield, Center-Beckley, Ogden, Michigan, Toledo
Moline	Stony Ridge, Toledo, Woodville

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Exchange Area	Exchange and Zones Included In Local Service Area
New Lyme	Jefferson, Colebrook
Newton Falls	Warren
Ottawa	Columbus Grove, Continental, Giloboa, Glandorf, Kalida, Leipsic, Miller City, Pandora
Pataskala	Baltimore, Hebron, Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson, Worthington
Portage	Bloomdale, Bowling Green, Cygnet, North Baltimore
Richfield Center-Berkey	Metamora, Toledo, Holland, Maumee, Perrysburg, Whitehouse
Rittman	Akron, Sterling, Wadsworth
Stony Ridge	Luckey, Moline, Woodville, Toledo
Sumbury	Cheshire-Lewis Center, Kilbourne, Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson, Worthington
Swanton	Toledo, Holland, Maumee, Perrysburg, Whitehouse
Warren (Lordstown), (Howland) (Franklins), (Vienna), (Champion) (Oak Knoll), (Leavittsburg), (Main)	Bristolville, Cortland, Greene, Hartford, Johnston, Kinsman, Newton Fails, Niles, North Bloomfield
Waterville	Grand Rapids, Toledo, Holland, Maumee, Perryburg, Whitehouse
Waynesville	Dayton, Lebanon, South Lebanon
Windham	Garretsville, Ravenna
Woodville	Luckey, Stony Ridge, Elmore, Genoa, Gibsonburg, Fremont, Lindsey, Moline, Toledo

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4.5 List of Exchange Areas and Local Service Areas in the ALLTEL Service Territories

Exchange Area	Exchange and Zones Included In Local Service Area
Delta	Delta, Wauseon, Swanton (Sprint), Toledo, Holland (Ameritech)
Dorset	Andover, Jefferson (Sprint), Pierpont, Dorset (AliTell)
East Claridon	Burton (Ameritech), Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman, Montville (AliTell), Cleveland Metro Area, Chesterland (Ameritech Ohio), Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman, Montville (AllTell), Cleveland, Chesterland (Ameritech Ohio)
Elyria	Elyria, Columbia, North Eaton, Grafton, Oberlin, Wellington (Verizon), Amherst, Avon, Avon Lake, Birmingham, Lorain, Vermilion (Century Telephone Company), Berea, Cleveland, North Royalton, Olmstead Falls, Strongsville, Trinity, Victory (Ameritech), Bedford, Brecksville, Chagrin Falls, Gates Mills, Hillcrest, Independence, Montrose, Wickliffe, Willoughby (Ameritech)
Granville	Newark, Gratiot, Granville, Marne, St. Louisville, Columbus
Hinckley	Hinckley, Richfield, Brunswick (Verizon), Cleveland Metropolitan Area (Ameritech), Medina (Verizon)
Hiram	Hiram, Garrettsville, (Verizon), Mantua, (Ameritech), Kent and Ravenna (Ameritech)
Huntsburg	Burton (Ameritech), Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman, Montville (AllTell), Cleveland (Ameritech)
Mesopotamia	North Bloomfield, Windsor, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman (AllTell), Bristolville Warren (Sprint)
Middlefield	Burton (Ameritech), North Bloomfield, Windsor, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman (AllTell), Chardon (AllTell), Cleveland (Ameritech)

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Exchange Area	Exchange and Zones Included In Local Service Area
Montville	Chardon, East Claridon, Huntsburg, Montville, Thompson, Trumbull, Painesville, Cleveland Metro Area (Ameritech)
Neapolis	Neapolis, Toledo, Whitehouse (Ameritech)
Newbury	Bainbridge, Chardon, Newbury, Russell, Burton, Chagrin Falls, Chesterland, Cleveland Metro Area (Ameritech)
Northfield	Hudson, Northfield, Peninsula, Twinsburg, Cleveland, Akron (Ameritech)
Parkman	Burton (Ameritech), Garrettsville (Verizon), East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman (AllTell), Chardon (AllTel), Cleveland (Ameritech)
Peninsula	Hudson, Northfield, Peninsula, Richfield, Akron (Ameritech)
Perry	Austinburg, Geneva, Madison, Perry, Trumbull, Painesville (Ameritech), Cleveland, Mentor, Willoughby (Ameritech)
Pierpont	Dorset, Pierpoint, Ashtabula, Conneaut (Conneaut Telephone Company), Jefferson (Sprint)
Richfield	Hinckley, Peninsula, Richfield, Cleveland, Akron (Ameritech)
Rock Creek	Rock Creek, Austinburg, Trumbull, Jefferson (Sprint), Orwell (Orwell Telephone Company)
Russell	Bainbridge, Newbury, Russell, Burton, Chesterland, Cleveland, Chardon (Ameritech)
Thompson	Thomson, Montville, Chardon, Trumbull, Madison, Cleveland (Ameritech)

Effective:

4.6 <u>List of Exchange Areas and Local Service Areas in Cincinnati Bell Service Territories</u>

Exchange Area	Exchange and Zones Included In Local Service Area
Cincinnati	Bethany, Bethel, Cincinnati, Clermont, Hamilton, Harrison, Little Miami, Newtonsville, Reily, Seven Mile, Shandon, Williamsburg
Bethany	Cincinnati Metropolitan Area, Hamilton, Mason (Sprint)
Bethel	Cincinnati Metropolitan Area, Felicity (Verizon), Hamersville, Mason (Sprint)
Cincinnati	Cincinnati Metropolitan Area, Butlerville, Fayetteville, Felicity (Verizon), Hamersville, Mt. Orab, Mason (Sprint)
Clermont	Cincinnati Metropolitan Area, Felicity (Verizon), Hamresville, Mt. Orab, Mason (Sprint)
Harrison*	Cincinnati Metropolitan Area, Mason (Sprint)
Hamilton	Cincinnati Metropolitan Area, Mason (Sprint), Oxford (Verizon)
Little Miami	Cincinnati Metropolitan Area, Mason (Sprint)
Newtonsville	Cincinnati Metropolitan Area, Mason (Sprint)
Reily*	Cincinnati Metropolitan Area, Mason (Sprint)
Seven Mile	Cincinnati Metropolitan Area
Shandon	Cincinnati Metropolitan Area, Mason (Sprint)
Williamsburg	Cincinnati Metropolitan Area, Mt. Orab (Verizon), Mason (Sprint)

^{*} Includes customers in the Indiana portion of this Exchange

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- 4.7 <u>Definition of Certain Metropolitan Areas</u>
 - 4.7.1 For the purposes of Sections 4.2 through 4.6 above, the metropolitan area referred to shall include the exchange areas set forth below.
 - A. The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Bethany

Bethel

Cincinnati

Clermont

Hamilton

Harrison

Little Miami

Newtonsville

Reily

Seven Mile

Shandon

Williamsburg

B. The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveiand

North Royalton

Bedford

Olmsted Falls

Berea

Strongsville

Brecksville

Terrace

Chagrin Falls

Trinity

Gates Mills

Victory

Hillcrest

Wickliffe

Independence

Willoughby

Montrose

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4.7 <u>Definition of Certain Metropolitian Areas (cont'd)</u>

4.7.1 (cont'd)

C. The exchange areas included in the Columbus Metropolitian Areas are as follows:

Columbus Hilliard

Alton

Lockbourne

Canal Winchester

New Albany

Dublin

Reynoldsburg

Gahanna

Westerville

Grove City

West Jefferson

Groveport

Worthington

Harrisburg

D. The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton

Fairborn

Beavercreek

Miamisburg - West Carrollton

Bellbrook

Vandalia

Centerville

E. The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo

Perrysburg

Holland

Whitehouse

Maumee

F. The exchange areas in the Wheeling Area consists of three zones located in Ohio, and four zones located in West Virginia and operated by the Chesapeake and Potomac Telephone Company of West Virginia.

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4.8 <u>List of Exchanges in CenturyTel Service Territory</u>

Lorain and Erie Counties

Birmingham Vermillion

Lorain County

Amherst Avon Avon Lake Lorain

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SECTION 5 - SERVICES AND RATES (cont'd)

5.2 <u>Standard Residence Line</u>

The Standard Residence Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.2.1 Rates

Residence customers may choose Plan I or Plan II. Additional recurring charges do not apply.

Rate Plan	1 (Measured 5	<u>Service)</u>		
Mileage	1st Minute		Each Addt'l Minute	
	<u>Minimum</u>	<u>Maximum</u>	Minimum	<u>Maximum</u>
1-10	\$0.0362	\$0.0419	\$0.0090	\$0.0105
11-22	\$0.0408	\$0.0472	\$0.0136	\$0.0157
23-+	\$0.0453	\$0.0525	\$0.0181	\$0.0210

Rate Plan II Per Call Rate N/C 1-73 calls N/C 74+ calls \$0.050 - .100

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SECTION 5 - SERVICES AND RATES (cont'd)

5.8 Local Calling Service (cont'd)

5.8.1 Rates

Rate Plan I for Customers of the Company's Local Exchange Telecommunications Service. This service is not available on a casual calling basis where the Company does not provide Local Exchange Telecommunications Services to the Customer.

Local exchange calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth below. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9 [CM Note: no section 9 in this tariff] will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Per Call Charges	<u>Maximum</u>
Person-to-Person	\$ 4.80
Station-to-Station (Customer Dialed)	2.00
Operator Dialed Charge	2.50
Billed to Calling Card	1.70
(additional surcharge)	

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5.13 Non Published Service

This service provides for suppression of printed and recorded directory listings.

5.13.1 Rates

Per Listing (Monthly Recurring) \$0.15 - \$0.45

5.14 900/976 Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

5.14.1 Rates

Per Line (Non-Recurring)

N/C

N/C

At time of installation - order charge applies to additional services

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Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

SECTION 5 - SERVICES AND RATES (cont'd)

5.16 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's PIC code.

5.16.1 Rates

 Per Order
 \$20.00 - \$30.00

 Per Change
 \$20.00 - \$30.00

 Per PIC Code Change
 \$ 3.00 - \$ 7.00

5.17 <u>Directory Listings</u>

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.17.1 Rates

Non-Recurring Charges Monthly Recurring Charges

Each Additional Listing \$0.00 Direct pass through of

Ameritech charge

Issued:

Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

PUCO Tariff No. 1 First Revised Page 72 Replacing Original Page 72

SECTION 5 - SERVICES AND RATES (cont'd)

5.26 Emergency Calls

Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency call, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Carrier. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

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SECTION 5 - SERVICES AND RATES (cont'd)

- 5.27 Emergency Services Calling Plan
 - 5.27.1 Access (at no additional charge) to emergency services by dialing 0 or 9-1-1.
 - 5.27.2 Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following are offered at no charge to customers:
 - A. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
 - B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

Issued:

Effective:

SECTION 6 - MISCELLANEOUS SERVICES

6.1 <u>Traditional Operator Services</u>

6.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Services.

6.1.2 Definitions

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, called station, or a designated third-party station.

<u>Station-to-Station</u>: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Calling Card: Refers to calls that are dialed by the Customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

Issued:

Effective:

SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.1 Traditional Operator Services (cont'd)

6.1.3 Rates

Local exchange calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth above. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3 and Section 5.7 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Per Call Charges

Person-to-Person	\$ 2.00 - 4.00
Station-to-Station (Customer Dialed)	\$ 0.50 - 1.50
Operator Dialed Charge	\$ 1.00 - 2.00
(applies in addition to other operator charges)	
Billed to Calling Card (additional surcharge)	\$ 1.00 - 2.00
Customer Dialed Calling Card Station	\$ 0.60 - 1.00
Customer Dialed/Automated	\$ 0.60 - 1.00
Customer Dialed and Operator Assisted	\$ 0.60 - 1.00
Customer Dialed/Operator Must Assist	\$ 0.60 - 1.00
Operator Station	\$ 0.90 - 2.70
Operator Dialed Surcharge	\$ 0.50 - 1.50
Aggregator Surcharge	\$ 0.50 - 1.50

6.2 Alternative Operator Services (AOS)

6.2.1 <u>Description</u>: Operator Handled Calling Services in which the Users of Company-provided Exchange Services are not customers of the Company.

6.2.2 <u>Definitions</u>

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, called station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

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SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.2 <u>Alternative Operator Services (AOS) (cont'd)</u>

6.2.2 Definitions (cont'd)

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Calling Card: Refers to calls that are dialed by the Customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

6.2.3 Rates

Local exchange calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth above. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3 and Section 5.7 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator assisted charges will apply:

Per Call Charges	<u>Maximum</u>
Person-to-Person	\$4.80
Station-to-Station (Customer Dialed)	\$1.70
Operator Dialed Charge (applies in addition to other operator charges)	\$2.50
Billed to Calling Card (additional surcharge)	\$1.70

Issued:

Effective:

SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.3 Busy Line Verify and Line Interrupt Service

6.3.1 <u>Description</u>

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

6.3.2 Regulations

- A. A charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress.
 - 2. The operator verifies that the line is available for incoming calls.
 - 3. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. A separate charge will apply for both verification and interruption.
- B. No charge will apply when:
 - When the calling party advises that the call is to or from an official public emergency agency.
 - 2. Under conditions other than those specified in 6.3.2.A preceding.
- Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.3 Busy Line Verify and Line Interrupt Service (cont'd)

6.3.3 Rates

	<u>Minimum</u>	Maximum
Call Processing	\$ 0.40	\$ 0.60
Busy Line Verify Service (each request)	\$ 0.65	\$ 1.25
Busy Line Interrupt Service (each request, in addition to Busy Line Verify Charge)	\$ 0.75	\$ 1.25

6.4 Restoration of Service

6.4.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

6.4.2 Rates

Non-Recurring

Per occasion 10% outstanding balance but not less than \$50.00

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SECTION 6 - MISCELLANEOUS SERVICES (cont'd)

6.5 Rates (cont'd)

In additional to the usage charges identified above, the following operator assisted charges will apply:

	Per Call Charges	
	<u>Minimum</u>	<u>Maximum</u>
Person-to-Person	\$0.50	\$ 4.00
Station to Station (Customer Dialed)	0.50	2.50
Operator Dialed Charge (applies in addition to other operator charges)	0.50	2.50

6.6 Payphone Origination Compensation

6.6.1 Description

A payphone origination compensation charge will be applied when a call billable to a toll free number is originated at a payphone.

6.6.2 Rate Per Call

Minimum \$0.10 Maximum \$1.00

6.7 Network Access Charge

6.7.1 <u>Description</u>

A charge imposed to access the interexchange network.

6.7.2 Rate Per Line Per Month

Minimum \$0.25 Maximum \$5.00

6.8 Prescribed Interexchange Carrier Charge (PICC)

6.8.1 Definition

A charge imposed on multi line business customers.

6.8.2 Rate Per Line Per Month

Minimum \$3.00 Maximum \$4.31

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ATTACHMENT A - PRICE LIST Page 1 of 16

2.6.7 Bad Check Charge

Carrier will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

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ATTACHMENT A - PRICE LIST (cont'd) Page 8 of 16

5.7	Directory	<u>Assistance</u>
-----	-----------	-------------------

Per Call Charge \$0.35

5.8 <u>Local Calling Service</u>

Rate Plan I Per Call Charges

Person-to-Person \$4.80 Station-to-Station (Customer Dialed) 1.70 Operator Dialed Charge 2.50

Billed to Calling Card (additional surcharge) 1.70

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ATTACHMENT A - PRICE LIST (cont'd)

Page 11 of 16

5.13 Non Published Service

Per Listing (Monthly Recurring) \$0.30

5.14 900/976 Blocking/Unblocking

Per Line (Non-Recurring)

N/C

N/C

At time of installation - order charge applies to additional services.

5.15 Vanity Number Service

Non-Recurring Charges \$ 32.40 Monthly Recurring Charges

\$ 0.00

5.16 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's PIC code.

Per Order

\$ 25.00

Per Change

\$ 25.00

Per PIC Code Change

\$ 5.00

5.17 <u>Directory Listings</u>

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

Non-Recurring

Monthly Recurring

Charges

Charges

Each Additional Listing

\$0.00

Direct pass through of

Ameritech charge

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ATTACHMENT A - PRICE LIST (cont'd) Page 13 of 16

6.1 Traditional Operator Services

Traditional calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth above. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3.3 and Section 5.7 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Per Call Charges

Person-to-Person	\$3.00
Station-to-Station (Customer Dialed)	\$1.00
Operator Dialed Charge	\$1.50
(applies in addition to other operator charges)	
Billing to Calling Card (additional surcharge)	\$1.50
Customer Dialed Calling Card Station	\$0.80
Customer Dialed/Automated	\$0.80
Customer Dialed and Operator Assisted	\$0.80
Customer Dialed/Operator Must Assist	\$0.80
Operator Station	\$1.00
Operator Dialed Surcharge	\$1.00
Aggregator Surcharge	\$1.00

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ATTACHMENT A - PRICE LIST (cont'd) Page 14 of 16

6.2 Alternative Operator Services (AOS)

Local exchange calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth below. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3 and Section 5.7 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator assisted charges will apply:

Per Call Charges

Person-to-Person	\$ 4.80
Station-to-Station (Customer Dialed)	\$ 1.70
Operator Dialed Charge	\$ 2.50
(applies in addition to other operator charges)	
Billed to Calling Card (additional surcharge)	\$ 1.70

6.3 Busy Line Verify and Line Interrupt Service

- A. A charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress.
 - 2. The operator verifies that the line is available for incoming calls.
 - 3. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. A separate charge will apply for both verification and interruption.

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ATTACHMENT A - PRICE LIST (cont'd) Page 15 of 16

6.3 Busy Line Verify and Line Interrupt Service (cont'd)

- B. No charge will apply when:
 - 1. When the calling party advises that the call is to or from an official public emergency agency.
 - Under conditions other than those specified in 6.2.2.A preceding.
- C. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

6.3.3 Rates

Call Processing	\$0.50
Busy Line Verify Service	\$1.00
(each request)	
Busy Line Interrupt Service	\$1.00
(each request, in addition to Busy	
Line Verify Charge)	

6.4 Restoration of Service

Non-Recurring

Per occasion

10% outstanding balance but not less than \$50.00

6.5 <u>InterLATA Operator Services</u>

InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth above. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 6.3.3 and Section 5.7 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	Per Call Charges
Person-to-Person	\$3.00
Station-to-Station (Customer Dialed)	\$1.50
Operator Dialed Charge (applies in	\$1.50
addition to other operator charges)	

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ATTACHMENT A - PRICE LIST (cont'd) Page 16 of 16

5.6	Payphone Origination Compensation	
	Inbound Toll Free Calis	\$0.50
5.7	Network Access Charge	
	Per Line Per Month	\$0.59
5.8	Presubscriber Interexchange Carrier Charge (PICC)	
	Per Line Per Month	\$4.25

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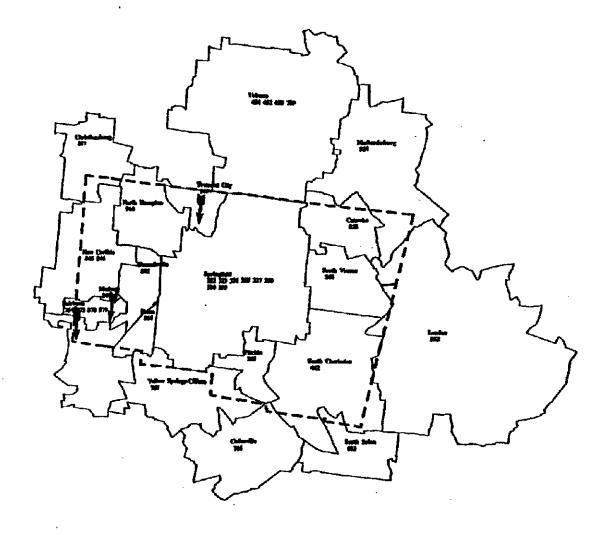
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APPLICATION OF TARIFF

This Appendix A to A.R.C. Networks, Inc.'s PUCO Tariff No. 1 sets forth the local calling areas for A.R.C's local telecommunications services as follows:

NXX Numbers in Clark County

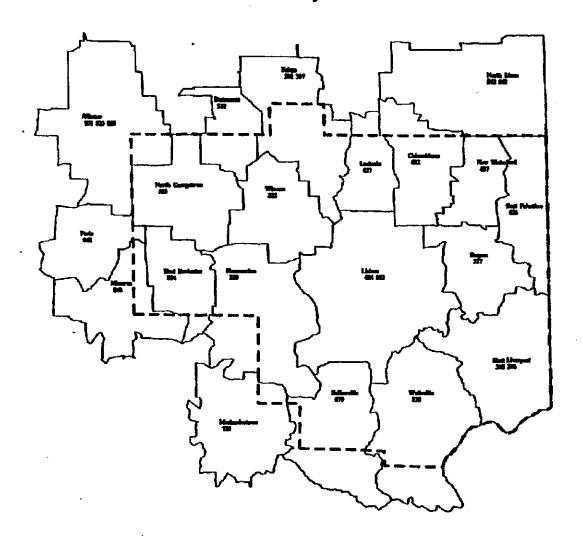


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NXX Numbers in Columbiana County

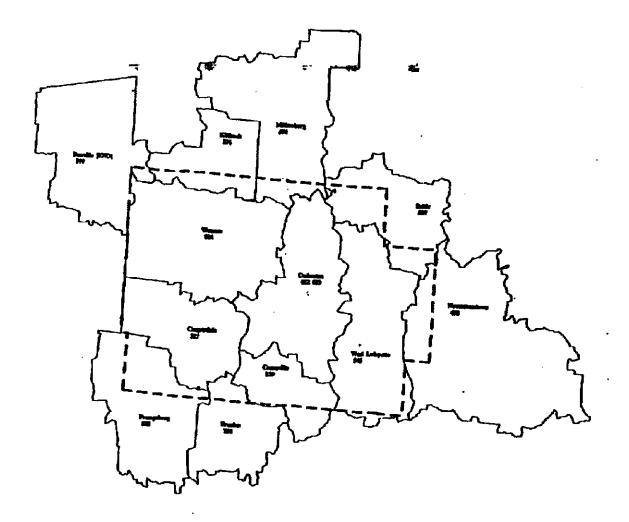


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NXX Numbers in Coshocton County

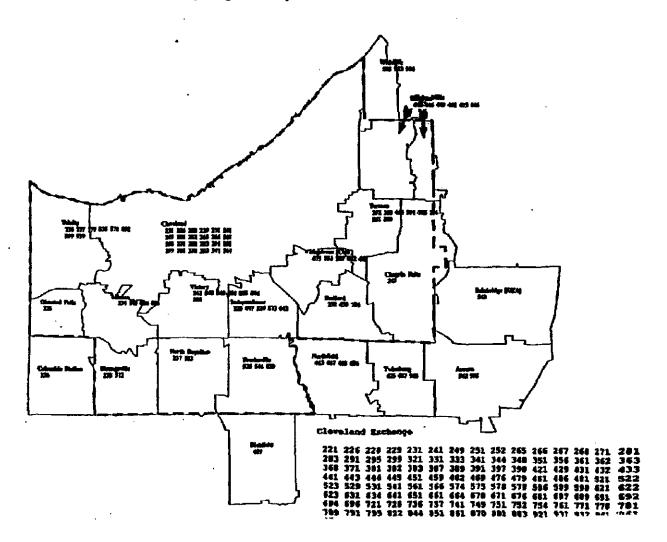


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NXX Numbers in Cuyahoga County

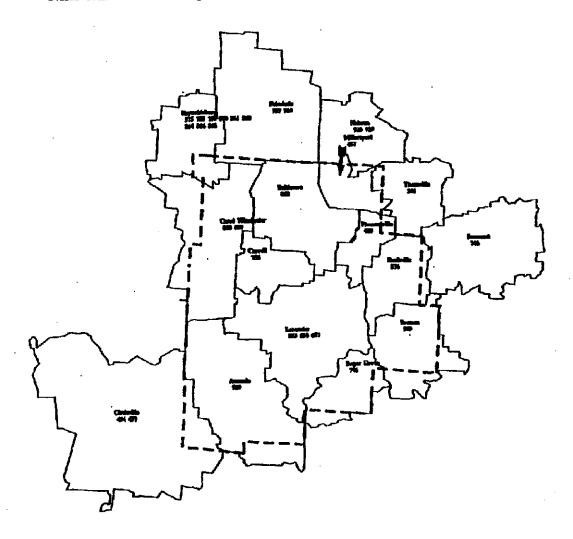


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NXX Numbers in Fairfield County

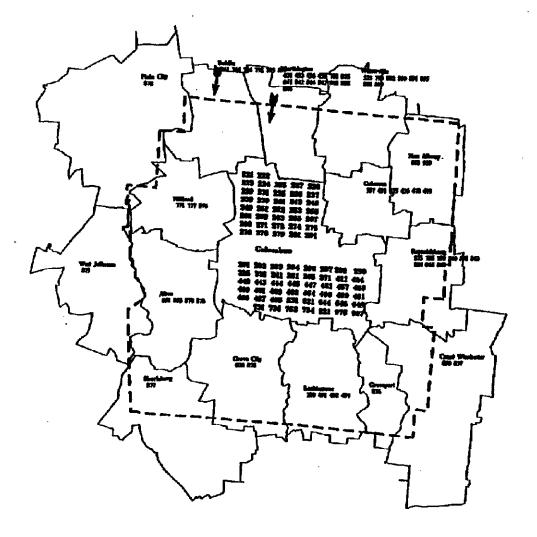


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Effective:

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NXX Numbers in Franklin County

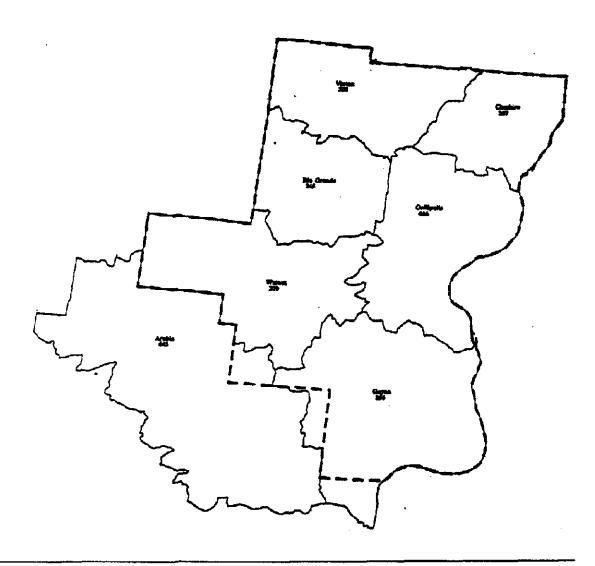


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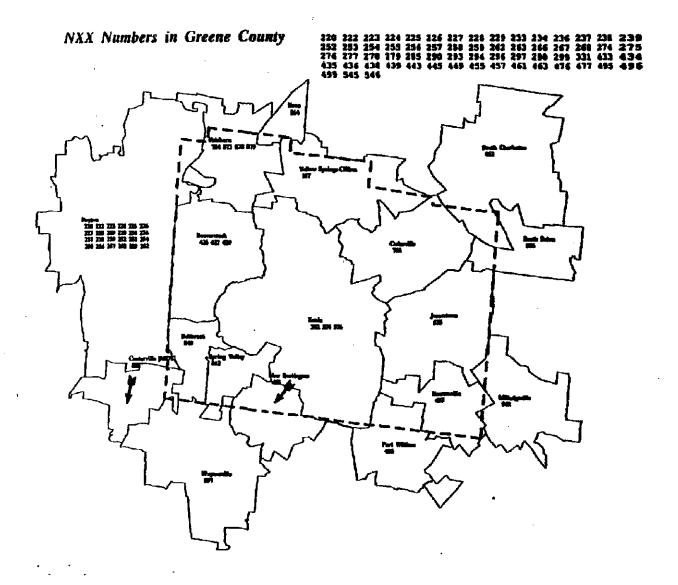
NXX Numbers in Gallia County



Issued

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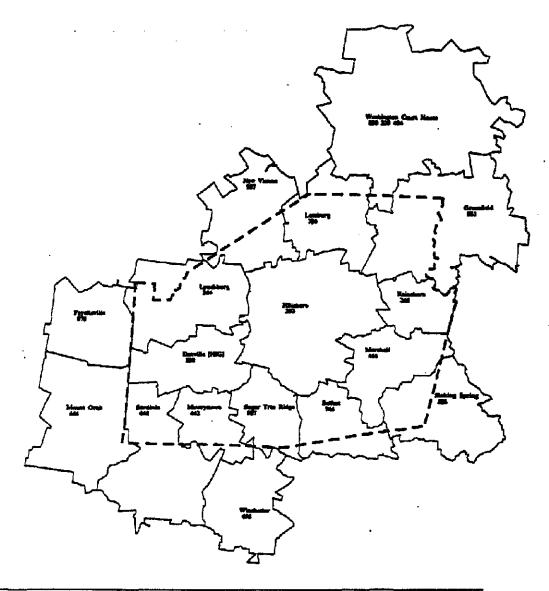


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NXX Numbers in Highland County

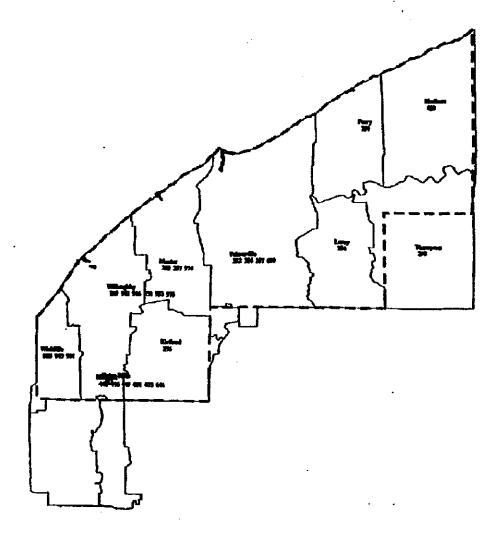


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NXX Numbers in Lake County



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LAWRENCE COUNTY

CHESAPEAKE EXCHANGE OF GTE NORTH

has non-optional FLAT RATE extended area service with the ancidary Ohio exchanges shown on this map in light gray.

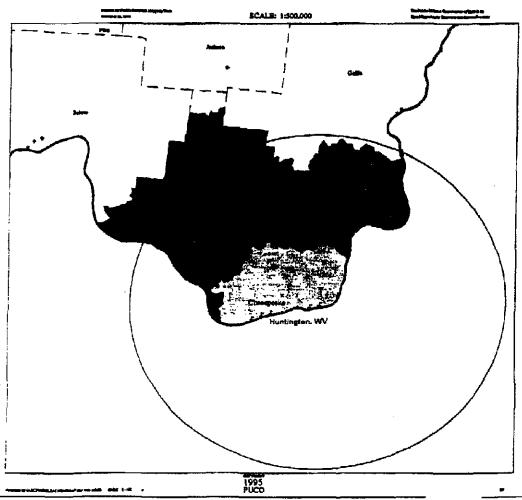
Other exchange-specific services, with added fines lower than the usual message toil rates, (with the service type abbreviated).



A description of optional and non-flat-rate service types, is given on page I.

LATA BOUNDARIES, IF ANY, APPEAR AS HEAVY LINES

— ——DASHED LINES ARE COUNTY BOUNDALIES ——CHIS 1, 22 miles in an Chisaffaire ○ = HOSPITALS; ★ = COUNTY SEATS; & = PUBLIC SCHOOLS RELEVANTTO EXCHANGE.



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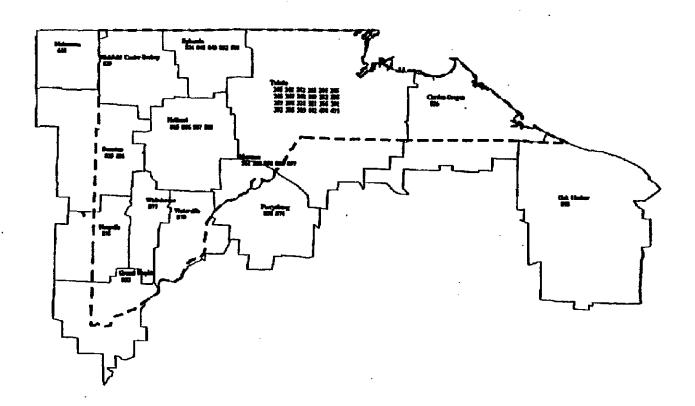
Effective:

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NXX Numbers in Lucas County

Teledo Exchange

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240 241 242 243 244 245 246 247 248 249 252 255 259 292 321
351 356 361 342 365 389 442 476 471 472 473 474 478 476 476
479 531 534 535 536 537 539 641 466 491 693 697 698 726 727
729 936
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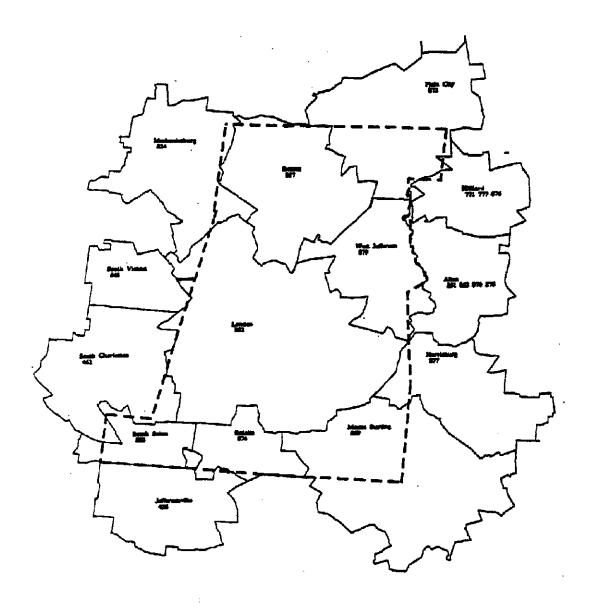


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Effective:

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NXX Numbers in Madison County



Issued:

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APPLICATION OF TARIFF (continued) MAHONING COUNTY

YOUNGSTOWN EXCHANGE OF AMERITECH OHIO

has non-optional FLAT RATE extended area service with the ancillary Chio exchanges shown on this map in light gray.

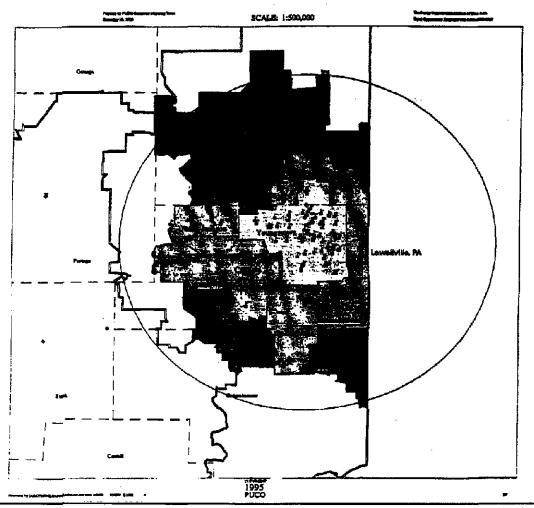
Other exchange-specific services, with added fees lower than the usual message toll rates.

exist with exchanges shown in darker gray (with the service type abbreviated).



A description of optional and non-flat-rate service types, is given on page 1.

LATA BOUNDARIES, IF ANY, APPEAR AS REAVY LINES ----

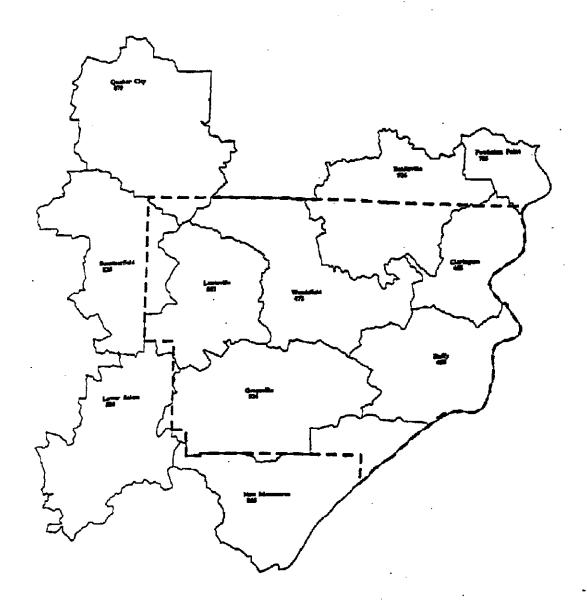


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NXX Numbers in Monroe County

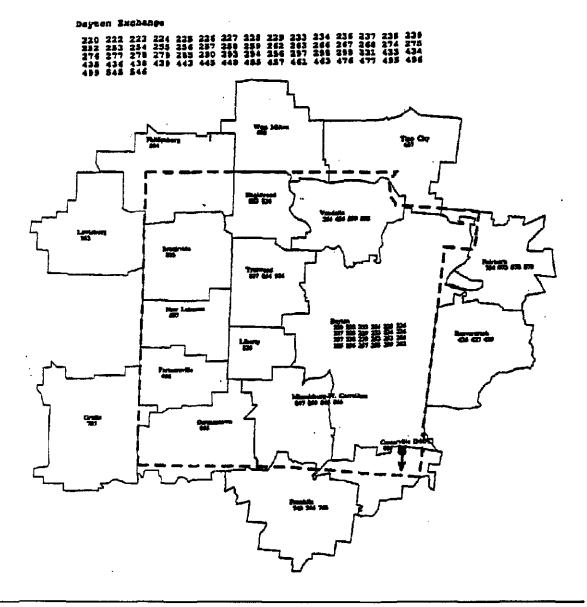


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NXX Numbers in Montgomery County

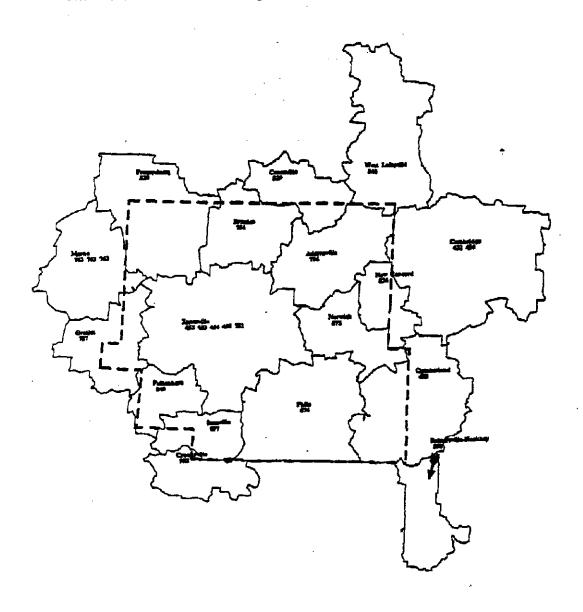


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NXX Numbers in Muskingum County

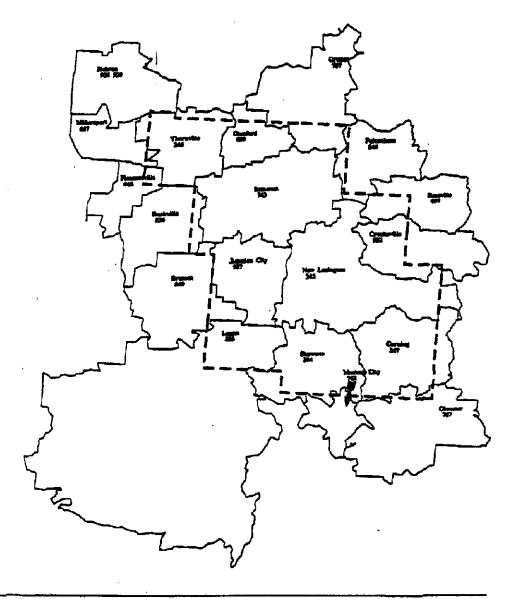


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NXX Numbers in Perry County

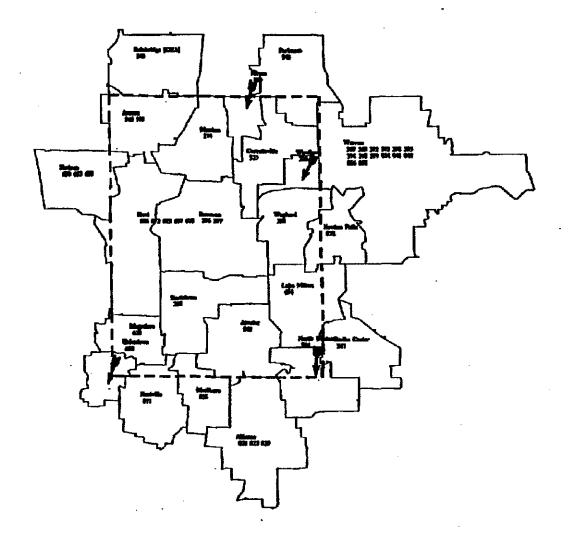


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NXX Numbers in Portage County

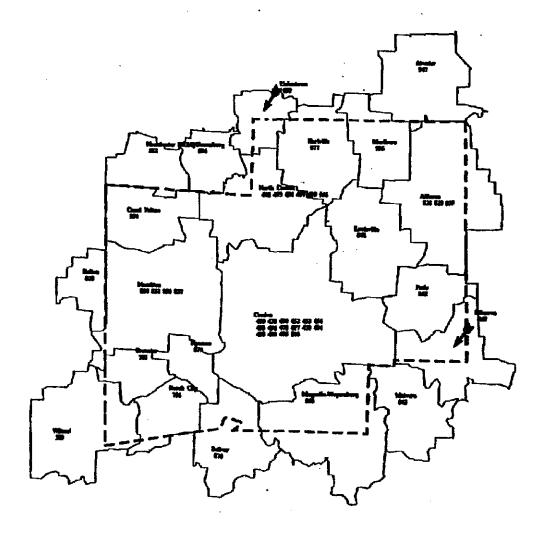


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NXX Numbers in Stark County

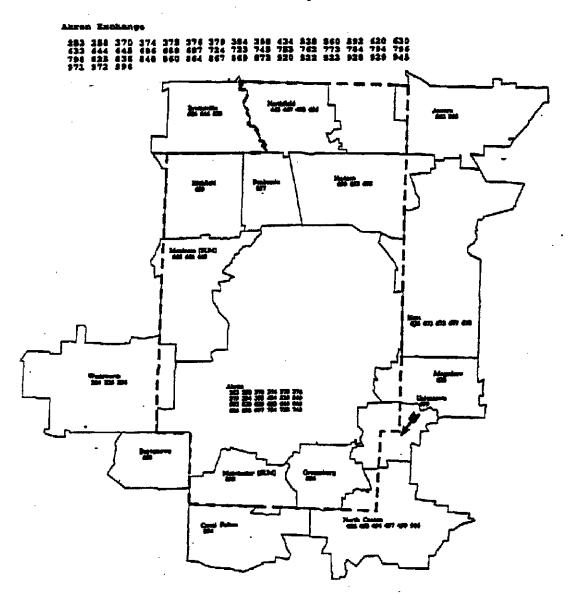


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NXX Numbers in Summit County

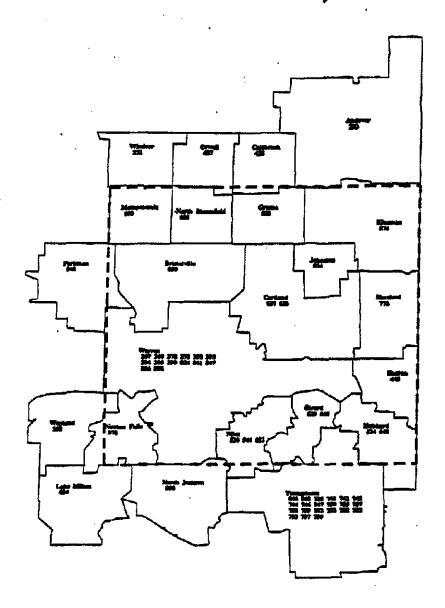


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Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

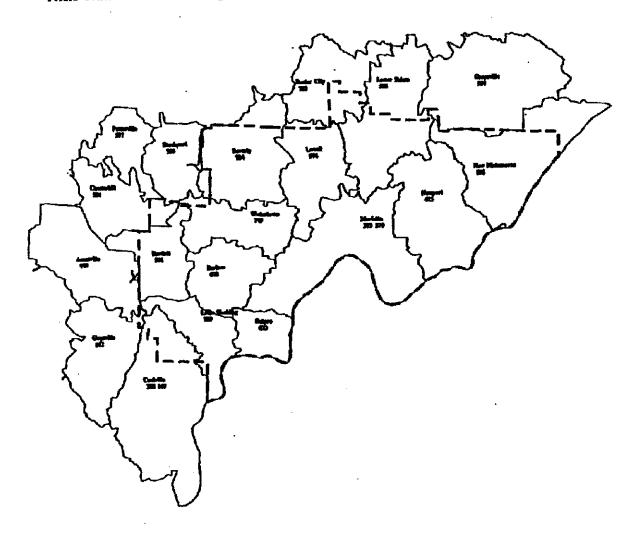
NXX Numbers in Trumbull County



Issued: Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

NXX Numbers in Washington County

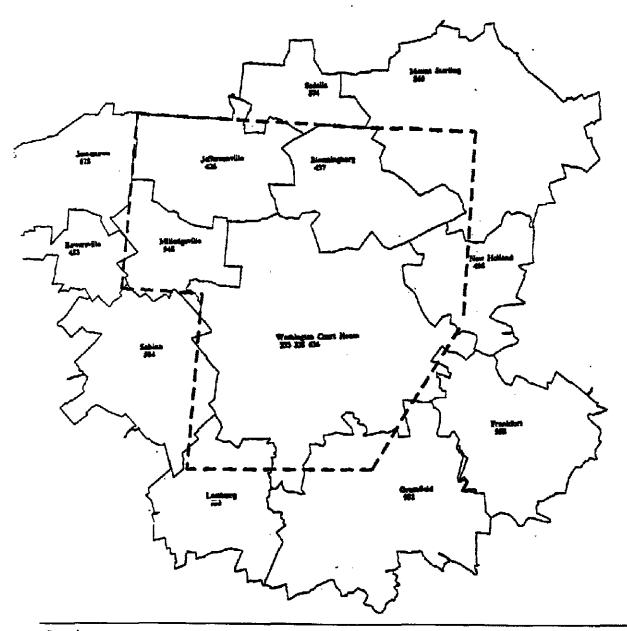


Issued:

Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

NXX Numbers in Fayette County



Issued:

Effective:

Filed under authority of Order of the Public Utilities Commission of Ohio, in Case No. 96-1370-TP-ACE

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TARIFE DIVISION
Polymetric Unities Commission of Ohio

EXHIBIT C

Narrative Summarizing All Changes Proposed by A.R.C. Networks, Inc. d/b/a InfoHighway In Compliance with PUCO Opinion and Order in Case No. 06-1345-TP-ORD

PUCO Opinion and Order in Case No. 06-1345-TP-ORD provides that even within the P.U.C.O.'s mandatory detariffing environment, carriers must retain tariffs for the following Tier 1 services:

"local dial tone service; touch tone dialing service; access to and usage of 9-1-1 services; access to operator services and directory assistance; provision of a telephone directory and listing; per call, caller identification blocking services, access to telecommunications relay service, access to toll presubscription, interexchange or toll providers and networks of other companies (i.e., Basic Local Exchange Services).

Additionally, a tariff must continue to be maintained

"for purposes of complying with Commission and/or Federal Communications (FCC) directives including, but not limited to: primary interexchange carrier (PIC) change charges, Alternative Operator and Inmate Operator Services (AOS/IOS); late payment and bad check charges, per call and per line blocking; intrastate special and switched access services provided to carriers; N-1-1 service; pole attachments and conduit occupancy; pay telephone service; and telecommunications relay service."

To comply with this directive, A.R.C. Networks, Inc. d/b/a InfoHighway ("InfoHighway") has analyzed the provisions embodied in the Company's P.U.C.O. Tariff No. 1. Set forth at Exhibit A hereto is the text which InfoHighway is removing from P.U.C.O. Tariff No. 1 in order to comply with the dictates of the PUCO's Opinion and Order. Set forth at Exhibit B hereto is the text of P.U.C.O. Tariff No. 1 which will remain on file with the PUCO following the effectiveness of InfoHighway's mandatory detariffing filing.

To the extent the provisions previously set forth in P.U.C.O. Tariff No 1 have not been superceded by PUCO rules, these rates, terms and conditions of service will continue to apply to InfoHighway's Ohio telecommunications service offerings.

EXHIBIT D

Rule 4901:1-6-05(G)(3) Statement of A.R.C. Networks, Inc. d/b/a InfoHighway

A.R.C. Networks, Inc. d/b/a InfoHighway has complied with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms and conditions for detariffed services by mailing to all customers a notice advising them of InfoHighway's upcoming mandatory detariffing filing. InfoHighway customers were also advised that the Company maintains a full copy of all information contained in the Company's PUCO Tariff No. 1 on file with the Public Utilities Commission of Ohio immediately prior to the effectiveness of this detariffing filing. This previously tariffed information is available for review at the Company's offices, 800 Westchester Avenue, Suite N-501, Rye Brook, New York, 10573, during regular business hours. Consumers may also request a copy of this information by contacting InfoHighway, c/o Customer Care, 800 Westchester Avenue, Suite N-501, Rye Brook, New York 10573, (800) 562-4206.

EXHIBIT E

Rule 4901:1-6-16(B) Customer Notice of A.R.C. Networks, Inc. d/b/a InfoHighway

March 18, 2008:

Dear Customer:

Beginning on April 2, 2008, the prices, service descriptions and the terms and conditions for certain telecommunications services that you are provided by A.R.C. Networks, Inc. d/b/a InfoHighway ("InfoHighway"), will no longer be on file with the Public Utilities Commission of Ohio.

These "detariffed" services include all Intrastate Toll Telecommunications Services furnished by InfoHighway, within the State of Ohio, as previously set forth in P.U.C.O. Tariff No. 1.

This information is available for review at the Company's offices, 800 Westchester Avenue, Suite N-501, Rye Brook NY 10573, during regular business offices. You can also request a copy of this information by contacting InfoHighway, Inc., c/o Customer Care, 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573, (800) 562-4206.

This change does not affect the prices, terms or conditions of those services to which you currently subscribe. These services continue to be regulated by the Public Utilities Commission of Ohio.

If you have any questions about this matter, please call InfoHighway, at the toll free number, (800) 562-4206, or visit us online at www.infohighway.com.

Sincerely,

A.R.C. Networks, Inc. d/b/a InfoHighway

EXHIBIT F

Customer Notice Affidavit of A.R.C. Networks, Inc. d/b/a InfoHighway

CUSTOMER NOTICE AFFIDAVIT

STATE OF NEW YORK:

COUNTY OF WESTCHESTER:

<u>AFFIDAVIT</u>

I, Charles C. Hunter, am an authorized agent of the applicant corporation, A.R.C. Networks, Inc. d/b/a Infollighway and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through United States mail, postage prepaid on March 18, 2008, in accordance with Rule 4901:1-6-16, Ohlo Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 03/18/2008 in Rye Brook, New York (Date) (Location)

Charles C. Flemter

Executive Vice President and General Counsel

Subscribed and sworn to before me this

2/18/03

(Date)

Nobber Public

My Commission Expires:

COREY RINKER
MUTARY PUBLIC, STATE OF NEW YORK
No. 02RIG013491
QUALIFIED IN WESTCHESTER COURTY
NY COMMISSION EXPIRES 9/21/29 0/4