LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-358-TP-ATA

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SECTION: 6 OF 14

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT: APPLICATION

PART 7 – SECTION 4 EXHIBIT B

The Ohio Bell Telephone Company

PART 7 - Central Office Optional Features SECTION 4 - Remote Call Forwarding (RCF) Service

Original Sheet A

Material formerly located on sheets 1 and 2 now also located in the AT&T Ohio Guidebook, Part 7,	(N)
Section 4, for non-residential tier 2 services.	(N)

PART 7 - Central Office Optional Features SECTION 4 - Remote Call Forwarding (RCF) Service

1. REMOTE CALL FORWARDING (RCF)

- A. RCF is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by the Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Company or another telephone company. RCF is subject to the following regulations.
 - 1. RCF service cannot terminate on or be forwarded to:
 - Coin Service
 - Access services unless otherwise specified in the Access Service Tariff.
 - 700 numbers
 - International telephone numbers
 - Numbers associated with N11 services such as 911, 411, 511, 211
 - Other RCF telephone numbers
 - 2. The service is offered from central offices where the Company has arranged the facilities for RCF and is furnished subject to the availability of facilities.
 - 3. One primary residence directory listing will be provided without charge for the exchange in (C) which the RCF central office is located. Additional listings may be provided subject to the provisions in Part 12, Section 1 of this tariff.
 - 4. Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Company cannot guarantee transmission on forwarded calls.
 - 5. Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting or deteriorating services offered by the Company.

In the event that the use of RCF causes such impairment, disruption, or deterioration, the Company shall have the right to discontinue forthwith such service without prior notification to the customer.

6. The Company will not provide identification of the originating telephone number to an RCF customer.

By Connie Browning, President, Cleveland, Ohio

PART 7 – SECTION 5 EXHIBIT A

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

1st Revised Sheet No. 1 Cancels Original Sheet No. 1

1. TOUCH-TONE CALLING SERVICE (TTCS)

- A. TOUCH-TONE Calling Service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of the central office facilities.
- B. TTCS is furnished with all types, grades and classes of exchange access lines, including WATS access lines.
- C. The following monthly rates apply where the customer has the capability to originate calls by means of instruments equipped for tone-type address signaling and where the special central office facilities exist. Such monthly rates are in addition to all other applicable rates and charges for the facilities and service furnished:

	Monthly <u>Rate</u>	USOC
1. Each exchange access line other than a trunk li	ne	
a. WATS b. Dormitory Service	\$3.25 1.45(1	TTB* R) TTR*
2. Centrex (except Centrex CO 100 and Centrex CO Zone-Type II), Exhibi- tion Hall and Airport Switching Systems	Nonrecurring Charge	Monthly Rate
a. Attendant position	\$121.15	-
b. Station lines		
(1) Common equipment, per switching equipment location	-	\$61.95 TTN
(2) Each station line	-	1.85 PTL*
(3) Exhibitor station lines may be TOUCH-TON when the Exhibition Hall system with whi are associated is arranged for TTCS.		

NOTE: All new installations of non-residence exchange service including Centrex, Dormitory and WATS after January 9, 1995 will be equipped with Touch-Tone Calling Service. Exchange services that are not equipped with Touch-Tone on January 9, 1995 are not required to subscribe to Touch-Tone as long as such service remains at the location at which it was being furnished on the aforementioned date.

*Additional codes appear in departmental practices.

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In accordance with Commission Entry in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, June 22, 2000.

By J. F. Woods, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

2nd Revised Sheet 2 Cancels 1st Revised Sheet 2 and 1st Revised Sheet 2-P (N)

2. ANSWER SUPERVISION-LINE SIDE

A. General

This feature offers a Business Line or Customer Owned Coin Operated Telephone line the capability of determining when a positive answer has been returned by the terminating station. This feature is only available from appropriately equipped Central Offices and may be incompatible with other optional Central Office features. This feature is further described in Technical Reference AM-TR-MKT-000071.

The Technical Reference document is available from:

APEx Support Team	(C)
(734) 523-7348	(C)

B. Rates and Charges

Description /Billing Code/	Nonrecurring Charge ^{n/}	Monthly Rate	
Answer supervision equipped with line side interface - per line equipped /USW1X/	\$2.50	\$1.60	

/1/ Charge does not apply when a Line Connection Charge is otherwise applicable.

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In accordance with an Order issued by the Public Utilities Commission of	FOhio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.	-

By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINKSM SERVICE

A. Description

FeatureLink Service is a service arrangement offered from a Company central office which provides an enhanced feature capability to individual business exchange access customers requiring 1 to 30 lines.

FeatureLink Service provides a set of standard features on each line. Optional features are also available at additional charge.

B. Definitions

Term Payment Plan

A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified price for a product/service.

C. Terms and Conditions

1. Provision of Service

FeatureLink Service is provided on individual business exchange access lines and is offered for only 1 to 30 lines subject to the availability of facilities. Variations in the switching and control equipment used may cause differences in the operations or availability of certain features. FeatureLink Service is furnished subject to central office switching capacity and the availability of outside plant facilities.

FeatureLink Service is not available on FX Service, Remote Switching Service, WATS access lines, PBX or Centrex.

FEATURELINKSM is a service mark of AT&T Intellectual Property.

(C)

Issued: November 16, 2007 Effective: November 16, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



2nd Revised Sheet No. 4 Cancels 1st Revised Sheet No. 4

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

(T)

3. FEATURELINKSM SERVICE (cont'd)

C. TERMS AND CONDITIONS (cont'd)

2. Transmission Requirements

Loop Start Signaling All lines are provided on a single two-wire facility with loop start signaling. Ground Start is available as an option.

3. Cancellation of Service

In the event of a customer initiated cancellation of service, equipment and/or facilities before completion, or after installation is completed, but prior to service being established, the loss of equipment and facilities in the process of building or being installed, cost of installation labor, cost of removal and other expenses will apply. In addition, Service Connection Charges may also be applicable.

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By Connie Browning, President, Cleveland, Ohio



3rd Revised Sheet No. 5 Cancels 2nd Revised Sheet No. 5

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINKSM SERVICE (cont'd)

D. FEATURES

1. Feature Availability

The following features are available on all FeatureLink Service lines as (T) either standard or optional (provided at an additional charge):

Std. - Standard Opt. - Optional

FeatureLink Service		(T)
Call Forwarding - Busy Line	Std.	
Call Forwarding - Don't Answer	Std.	
Call Forwarding - Variable	Std.	
Call Transfer Deluxe	Std.	
Caller ID	Opt.	
Caller ID with Name	Opt.	
Conference Calling - 3 Way	Std.	
Consultation Hold	Std.	
Ground Start Line	Opt.	
Message Waiting Indicator - Audible	Std.	
Simultaneous Ring One Number	Opt.	(N)
Speed Calling - Thirty	Opt.	

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By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20
PART 7 SECTION 5

2nd Revised Sheet No. 6 Cancels 1st Revised Sheet No. 6

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINK^{5M} SERVICE (cont'd)

D. FEATURES (cont'd)

2. Standard Features

Call Forwarding - Busy Line

Allows incoming calls to a busy line to be routed to a preselected line.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

Call Forwarding - Don't Answer

Allows incoming calls to automatically route to a preselected line when the called station is not answered after a preset number of rings.

Ring Cycles defines a predetermined number of rings before the Call Forwarding - Don't Answer feature is invoked on a per line or per system basis.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

Call Forwarding - Variable

Allows a customer to activate routing of incoming calls to another line in their key system or to an external number.

Reminder Ring provides a ring splash when a call is forwarded and the called number is idle.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

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3rd Revised Sheet No. 7 Cancels 2nd Revised Sheet No. 7

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINK^{EM} SERVICE (cont'd)

D. FEATURES (cont'd)

2. Standard Features (cont'd)

Call Transfer Deluxe

Allows incoming and outgoing calls to be transferred to another line in the key system or to an external number.

Conference Calling - 3 Way

Allows a customer to add a third party to an existing call.

Consultation Hold

Allows a customer to place a call in progress on hold and originate another call from the same line with privacy.

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By Connie Browning, President, Cleveland, Ohio



PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet No. 8 Cancels 2nd Revised Sheet No. 8

3. FEATURELINKSM SERVICE (cont'd)

D. FEATURES (cont'd)

2. Standard Features (cont'd)

Message Waiting Indicator - Audible

Provides an audible tone signal, e.g. stutter dial tone, on a line to indicate a message waiting condition.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 9 Cancels 3rd Revised Sheet 9

3. FEATURELINKSM SERVICE (cont'd)

D. Features (cont'd)

3. Optional Features

Caller ID

Allows incoming numbers from outside the system to be displayed, where facilities permit, on compatible Customer Provided Equipment. In addition, the date and time of the call is displayed.

Free per Call Blocking Service is available for customers who are served from appropriately equipped central offices. Customers may prevent delivery of their telephone numbers to Caller ID subscribers on a per call basis by activating the appropriate Caller ID activation code prior to placing the call.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company's compliance with the waiver (T) order's eligibility requirements.

Caller ID with Name

Provides the name associated with the calling party number, or an indication of anonymity or unavailability in lieu of the name, to the called party where facilities permit. Caller ID with Name is an optional feature to Caller ID and is not provided without Caller ID.

Ground Start Line Operation

Permits a FeatureLink Service line, equipped with ground start signaling, to be terminated in a PBX System, Automatic Call Distributor or Multifunction System (hybrid), i.e., a system that can be arranged through the common equipment to satisfy both the definition of Dial Private Branch Exchange Service and Button Telephone Service.

Simultaneous Ring One Number (SR-ON)

Causes one additional telephone number of the customer to ring simultaneously whenever the Centrex station number is dialed. The customer's FeatureLink station and the SR-ON telephone number must be served from the same central office switch.

SR-ON is only available in suitably equipped central offices. Other restrictions and limitations may apply.

Speed Calling - Thirty

Allows a customer to place calls to a customer programmed list of 30 numbers by dialing an access code.

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By Connie Browning, President, Cleveland, Ohio



2nd Revised Sheet No. 10 Cancels 1st Revised Sheet No. 10

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINKSM SERVICE (cont'd)

E. TECHNICAL REFERENCES

All Customer Provided Equipment used to interface with FeatureLink(T)Service is required to conform with the Technical Reference|Specifications as used by the Company.(T)

(T)

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

4th Revised Sheet 11 Cancels 3rd Revised Sheet 11 and 3rd Revised Sheet 11-P (N)

3. FEATURELINKSM SERVICE (cont'd)

F. Prices

The following prices are applicable to standard installations of FeatureLink Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service.

Refer to the Other Applicable Charges section for additional charges associated with the provision of FeatureLink Service.

1. Service Elements

			Monthly	Payment
	Nonrecurring		Term Pay	ment Plans
Description /Billing Code/	Charge	Monthly	36 Months	60 Months
Service Establishment Charge /E2P/	\$50.00			
Access Area B Per Package, Per Line /PGOEA/ 1+ package category 2+ package category 5+ package category 12+ package category 20+ package category		\$9.00 9.00 9.00 9.00 9.00 9.00	\$7.00 5.50 4.25 3.50	\$6.00 5.00 4.00 3.25
Access Area C Per Package, Per Line /PGOEB/ 1+ package category 2+ package category 5+ package category 12+ package category 20+ package category		9.00 9.00 9.00 9.00 9.00	7.00 5.50 4.25 3.50	- 6.00 5.00 4.00 3.25

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

4th Revised Sheet 12 Cancels 3rd Revised Sheet 12 and 2nd Revised Sheet 12-P (N)

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3. FEATURELINKSM SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

			Monthly Payment	
	Nonrecurring		Term Pay	ment Plans
Description /Billing Code/	Charge	Monthly	36 Months	60 Months
Access Area D				
Per Package, Per Line /PGOEC/				
1+ package category		\$9.00	-	-
2+ package category		9.00	\$7.00	\$6.00
5+ package category		9.00	5.50	5.00
12+ package category		9.00	4.25	4.00
20+ package category		9.00	3.50	3.25
Optional Features				
Speed Calling - Thirty - including initial access to list, per list	£40.75	6.80	2.00	2.75
/ZSCC3/	\$10.75	0.00	3.00	2.75
<u>Ground Start Line</u>				-
- per line /GST2Y/	5.00	10.00	4.50	4.00
Caller ID (see Other Applicable Charges)				
Caller ID with Name (see Other Applicable Charges)				
Simultaneous Ring One Number (see Other Applicable Charges)				

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 13 Cancels 2nd Revised Sheet 13

3. FEATURELINKSM SERVICE (cont'd)

F. Prices (cont'd)

2. Other Applicable Charges and Payments

Subsequent Activity

Charges apply for subsequent moves and changes as specified for exchange access lines.

References:

Service	Reference	
Exchange Access	AT&T Tariff, P.U.C.O. No. 20 Part 4, Section 2	(T)
Caller ID	AT&T Tariff, P.U.C.O. No. 20 Part 7, Section 2	(T)
Caller ID with Name	AT&T Tariff, P.U.C.O. No. 20 Part 7, Section 2	(T)
Simultaneous Ring One Number	AT&T Tariff, P.U.C.O. No. 20 Part 5, Section 1	(T)

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By Connie Browning, President, Cleveland, Ohio



PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet No. 14 Cancels 2nd Revised Sheet No. 14

3. FEATURELINKSM SERVICE (cont'd)

F. PRICES (cont'd)

3. Payment Plans

Month to Month

The minimum period is one month, unless otherwise specified.

• Term Payment Plans

The Term Payment Plan (TPP) is a plan which allows customers to pay a fixed price for equipment and service over optional payment periods. A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than for a longer period. The same payment plan must apply to all lines and features.

Term Payment Plans are available for periods of 36 and 60 months.

During the effective term period, the monthly price is not subject to Company-initiated changes for payment periods longer than one month.

Contract Options

Prior to the completion of a contract, a customer may enter into a new contract for a period equal to, or greater than, the life of the original contract at the prices currently in effect at the time of the new contract. The customer will begin paying the new contract prices on the day of signing the new contract.

Upon expiration of a contract, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month prices currently in effect at the time of expiration of the contract will apply. Once on a month-to-month basis the customer will not have an additional service commitment and will no longer be subject to termination charges. The month-tomonth payment plan will be subject to Company-initiated price changes.

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P.U.C.O. NO. 20 PART 7 SECTION 5

5th Revised Sheet No. 15 Cancels 4th Revised Sheet No. 15

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3. FEATURELINKSM SERVICE (cont'd)

F. PRICES (cont'd)

4. Termination Charges

Full Termination

Discontinuance of the entire service within the initial service contract period will result in termination charges.

The termination liability for the 36- and 60-month Term Payment Plan is calculated as follows:

Termination Liability = 50% * [number of packages contracted for] * [remaining number of months under contract] * [monthly price]

Partial Termination

Partial Termination applies when the actual number of packages drops below the contracted amount in any given month. The customer will be liable for the billing shortfall.

No Termination Liability Condition

A customer may upgrade to Centrex Service without termination liability (T) if the Centrex Service agreement is signed for an equal or greater line (T) commitment and an equal or greater term commitment.

Commission Approval

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned this termination of liability provision should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 16 Cancels 2nd Revised Sheet 16

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/1/ Material now appears on Original Sheet 56 in Part 20, Section 7 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

4th Revised Sheet 17 Cancels 3rd Revised Sheet 17

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/1/ Material now appears on Original Sheet 57 in Part 20, Section 7 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company

AT&T TARIFF

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 18 Cancels 3rd Revised Sheet 18

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/1/ Material now appears on Original Sheet 58 in Part 20, Section 7 of this Tariff.

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 5th Revised Sheet 18-P Cancels 4th Revised Sheet 18-P

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 19 Cancels 2nd Revised Sheet 19

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^{/1/} Material now appears on Original Sheet 60 in Part 20, Section 7 of this Tariff.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 20 Cancels 3rd Revised Sheet 20

/1/ Material now appears on Original Sheet 61 in Part 20, Section 7 of this Tariff.

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 21 Cancels 3rd Revised Sheet 21

/1/ Material now appears on Original Sheet 62 in Part 20, Section 7 of this Tariff.

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 5th Revised Sheet 21-P Cancels 4th Revised Sheet 21-P

/1/ Material now appears on Original Sheet 63 in Part 20, Section 7 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



/1/

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 2nd Revised Sheet 22 Cancels 1st Revised Sheet 22

FEATURE SELECT

A. Description

Feature Select offers business customers a combination of five Custom Calling and/or Advanced Custom Calling Services at a package rate.

B. Definitions

Feature Select includes a choice of five of the following services:

- Call Waiting
- Call Forwarding
- Three-Way Calling
- Caller ID/Caller ID w/Name
- Call Waiting ID
- Repeat Dialing
- Automatic Callback
- Speed Calling 30
- Call Screening

C. Terms and Conditions

- 1. To be eligible for the discounted Feature Select rate, customers must select five features from the feature list described in *B. Definitions*.
- Feature Select is available on customer's main/primary line or any additional line(s). To be eligible for the Business Feature Select price, all component services must be purchased on the same line.
- 3. Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select price.
- 4. Feature Select is available where facilities permit.
- This package is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-Public Service, WATS, Foreign Exchange Service, DID, Custom Business Service COPTS, Remote Call Forwarding, Direct Connect and Flexline.

/1/ Material formerly appeared on Original Sheet 61 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 23 Cancels 2nd Revised Sheet 23

FEATURE SELECT (cont'd)

C. Terms and Conditions (cont'd)

- 6. Feature Select components are only available as monthly subscription services. Pay-per-use services are not available with Feature Select.
- 7. Customers subscribing to Feature Select will benefit from the package price until they disconnect one or more of the package component services. If any of the package component services are removed the remaining services will be billed at the prevailing individual feature tariff rate.
- 8. Subscribers will continue to benefit from the Feature Select price if they remove one or more component services and replace those services with other services from the selection list.

If the customer subscribes to more than five Custom Calling and/or Advanced Custom Calling services from the Feature Select feature list, the five features to be included in the Feature Select package will be the five highest priced features based on current, stand alone feature rates. Services purchased in excess of those purchased as components of Feature Select package will be charged at their standard tariff rates and may include any applicable discounts.

- 10. Discounted monthly rates for any other combinations of the services provided in Feature Select on the same access line, as specified elsewhere in this tariff, do not apply to Feature Select services.
- 11. Custom Calling and Advanced Custom Calling Services nonrecurring charges are not applicable when the customer subscribes to additional Custom Calling and/or Advanced Custom Calling Services to meet the eligibility requirements of Feature Select.

/1/ Material formerly appeared on Original Sheet 62 in this Section.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17828

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	5th Revised Sheet 24
PART 7 - Central Office Optional Features	Cancels 4th Revised Sheet 24
SECTION 5 - Other Central Office Optional Features	and 1st Revised Sheet 24-P (N)

FEATURE SELECT (cont'd)

D. Prices

The rates specified for Feature Select are in addition to applicable Service Charges for the establishment of network access lines.

1. Service Elements

Description / Billing Code/	Monthly Rate
Feature Select - with Caller ID /C5PCX/ - without Caller ID /C5PBX/	\$15.00 15.00

E. References

Feature Select components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and D. of this Tariff.

Service	Reference	_
Custom Calling Features	Part 7, Section 1	
Advanced Custom Calling Features	Part 7, Section 2	11

/1/ Material formerly appeared on Original Sheet 63 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 2nd Revised Sheet 25 Cancels 1st Revised Sheet 25

4. uSelectSM Standard

A. Description

uSelectsM Standard offers residence customers a combination of residence Custom Calling and Advanced Custom Calling features at a package rate.

B. Definitions

uSelectSM Standard consists of the following component services, which the customer must select four features from the following list:

- Call Waiting
- Three-Way Calling
- Call Forwarding
- Automatic Callback
- Repeat Dialing
- Talking Call Waiting
- Call Screening
- Speed Calling 8
- Distinctive Ring

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/1/ Material formerly appeared on Original Sheet 64 in this Section.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17828

/1/

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 2nd Revised Sheet 26 Cancels 1st Revised Sheet 26

4.	uS	elect sm Standard (cont'd)	1	1/
	с. т	ferms and Conditions		
	1.	uSelect sm Standard is only available to residential customers residing in areas where facilities preclude the provisioning of Caller ID.		
	2.	uSelect sm Standard is not available where facilities support Caller ID		
	3.	uSelect sm Standard is available only to customers who previously ordered a package with Caller ID, which could not be provisioned. uSelect sm Standard is a substitute package for our existing Company packages where facilities preclude the provisioning of Caller ID.	(T)	
	4.	The component services of uSelect SM Standard are provided on a per line basis.		
	5.	uSelect sM Standard subscribers will benefit from the uSelect sM Standard price until they disconnect their service. When the customer disconnects any component services of uSelect SM Standard, the remaining services will be billed at their individual standard tariff rates.		
	6.	Discounted monthly rates for any other combinations of the services provided in these packages on the same line, as specified elsewhere in this tariff, do not apply to uSelect SM Standard.		
	7.	A nonrecurring charge will apply to the installation of the uSelect Standard package the first time a new or existing customer subscribes to the package. The nonrecurring charge will not apply if the customer changes or adds features within the selection list as long as the customer maintains the uSelect Standard package on the same line. Nonrecurring installation charges may apply to the installation of the Access Lines.		
	8.	uSelect SM Standard is available to any residence customer where at least four selectable services are available. The component services may be purchased individually at their standard tariff rates.		
	9.	This package may be included in other packages or bundles that are marketed under other names.	ľ	 1/

/1/ Material formerly appeared on Original Sheet 65 in this Section.

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By Connie Browning, President, Cleveland, Ohio

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PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

2nd Revised Sheet 27 Cancels 1st Revised Sheet 27

4.	uSelect ^s [™]	Standard	(cont'd)
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C. Terms and Conditions (cont'd)

- 10. Features and services purchased in excess of those allowed in the packages will be charged at their standard tariff rates.
- 11. Customers may change one or more of their selectable features and there are no applicable nonrecurring charges for such changes.
- 12. The package may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect Standard package price.

D. References

uSelectSM Standard components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

Service	Reference	_
Custom Calling Features	Part 7, Section 1	
Advanced Custom Calling Features	Part 7, Section 2	<i>h</i> i

/1/ Material formerly appeared on Original Sheet 66 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 28 Cancels 2nd Revised Sheet 28

4. uSelectSM Standard (cont'd)

E. Prices

The per line rates specified for uSelectSM Standard are as follows:

\$3.95 3.95	
	• • • • •

/1/ Material formerly appeared on Original Sheet 67 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 6th Revised Sheet 29 Cancels 5th Revised Sheet 29

5. SELECT FEATURE PACKAGESM

A. Description

Select Feature Package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

B. Definitions

Select Feature Package is offered to residence customers and consists of the following services:

- A network access line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Repeat Dialing
- Call Screening

C. Terms and Conditions

- Call Waiting and Call Waiting ID may be deselected from the Select Feature Package at the customer's option when the package is first ordered and can be reselected in the future, with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this tariff will not apply to these changes.
- Caller ID, Caller ID with Name, and Call Screening will not be included in the Select Feature Package where facilities preclude the provisioning of these features. A credit will apply to Select Feature Package only when <u>Caller ID</u> cannot be provisioned. Caller ID with Name cannot be provisioned without Caller ID.
 (T)
- 3. Privacy Manager may be added onto the Select Feature Package at the customer's option. No adjustment is made to the customer's price when Privacy Manager is activated. Nonrecurring charges do not apply if Privacy Manager is activated or inactivated.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

4th Revised Sheet 30 Cancels 3rd Revised Sheet 30 and 1st Revised Sheet 30-P

5.	Sel	lect Feature Package ^{s#} (cont'd)	\$1	\}
c	:. т	erms and Conditions (cont'd)		
	4.	Pay per use features and their associated charges are not included in the Select Feature Package price.		
	5.	All services must be purchased on the same access line in order for customer to be eligible for the Select Feature Package price. The package may be ordered on the customer's primary or additional line.		
	6.	Existing residence customers who currently subscribe to all component services in Select Feature Package may request billing at the package price.		
	7.	Select Feature Package subscribers will benefit from the package price until they disconnect any of the non-deselectable component services. If the customer disconnects any required component service of the package the remaining services will be billed at their individual standard tariff rates.		
	8.	Discounted monthly rates for any other combinations of services provided in the Select Feature Package on the same access line, as specified elsewhere in this tariff, do not apply under the Select Feature Package.		
	9.	Select Feature Package is available to any residence customer where all the package components are available.	i	
	10.	Select Feature Package component services may be purchased individually at their standard tariff rates.		[
	11.	Select Feature Package may be included in other packages or bundles that are marketed under other names.		
	12.	Features and services purchased in excess of those allowed in the package will be charged at their standard tariff rates.	11	1/

/1/ Material formerly appeared on Original Sheet 69 in this Section.

Effective: November 16, 2007 Issued: November 16, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

(N)

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

5. Select Feature PackageSM (cont'd)

C. Terms and Conditions (cont'd)

- 13. A nonrecurring charge as shown in D. below will apply to the installation of the Select Feature Package the first time a new or existing customer subscribes to the package. The Select Feature Package nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Select Feature package on the same line. The Select Feature nonrecurring charge is a line-level charge. If the customer subscribes to Select Feature package on an additional line, the nonrecurring package charge will be applied to that line.
- 14. Nonrecurring charges, except as that shown in D. below, will not apply when existing customers add the package. Nonrecurring installation charges may apply to the installation of Access Lines.

D. Prices

The per line rates specified for Select Feature Package are as follows:

Description	Monthly Price	Nonrecurring Charge	_
Select Feature Package, Access Area A	future use	future use	
Select Feature Package, Access Area B	\$28.00	\$3. 95	
Select Feature Package, Access Area C	28.00	3.95	
Select Feature Package, Access Area D	28.00	3.95	
Select Feature Package, Access Area A where			(N)
Caller ID cannot be provisioned ^{#/}	future use	future use	
Select Feature Package, Access Area B where			
Caller ID cannot be provisioned ^{#/}	27.00	3.95	
Select Feature Package, Access Area C where			
Caller ID cannot be provisioned ^{n/}	27.00	3.95	
Select Feature Package, Access Area D where			
Caller ID cannot be provisioned ^{///}	27.00	3.95	(N)
• • • • • • • • • • • • • • • • • • • •			

E. References

Select Feature components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

/1/ The rate reflects a \$1.00 monthly credit as described in Terms and Conditions C.2.

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company

AT&T TARIFF

P.U.C.O. NO. 20 Part 7 Section 5

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

Effective November 16, 2007 the following Sheets are deleted from this Tariff:

4th Revised Sheet 32 Cancels 3rd Revised Sheet 32

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17828

(N)

PART 7 – SECTION 5 EXHIBIT B

The Ohio Bell Telephone Company

AT&T TARIFF

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

Original Sheet A

Sheets 1 now also located in the AT&T Ohio Guidebook, Part 7, Section 5, for non-residential tier 2 services.	(N)
Material formerly located on Sheets 2 through 15 and Sheets 22 through 24 now located in the AT&T Ohio Guidebook, Part 7, Section 5, for non-residential tier 2 services.	(N)

By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

1. TOUCH-TONE CALLING SERVICE (TTCS)

- A. TOUCH-TONE Calling Service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of the central office facilities.
- B. TTCS is furnished with all types, grades and classes of exchange access lines, including WATS access lines.

(D)

(D)

NOTE: All new installations of non-residence exchange service including Centrex, Dormitory and WATS after January 9, 1995 will be equipped with Touch-Tone Calling Service. Exchange services that are not equipped with Touch-Tone on January 9, 1995 are not required to subscribe to Touch-Tone as long as such service remains at the location at which it was being furnished on the aforementioned date.

(D)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features

3rd Revised Sheet 2 Cancels 2nd Revised Sheet 2

A. Description

uSelectSM Standard offers residence customers a combination of residence Custom Calling and Advanced Custom Calling features at a package rate.

AT&T TARIFF

B. Definitions

uSelectSM Standard consists of the following component services, which the customer must select four features from the following list:

- Call Waiting
- Three-Way Calling
- Call Forwarding
- Automatic Callback
- Repeat Dialing
- Talking Call Waiting
- Call Screening
- Speed Calling 8
- Distinctive Ring

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 25 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 5th Revised Sheet 3 Cancels 4th Revised Sheet 3

2. uSelectSM Standard (cont'd) C. Terms and Conditions 1. uSelectSM Standard is only available to residential customers residing in areas where facilities preclude the provisioning of Caller ID. 2. uSelectSM Standard is not available where facilities support Caller ID 3. uSelectSM Standard is available only to customers who previously ordered a package with Caller ID, which could not be provisioned. uSelectSM Standard is a substitute package for our existing Company packages where facilities preclude the provisioning of Caller ID. 4. The component services of uSelectSM Standard are provided on a per line basis. 5. uSelectSM Standard subscribers will benefit from the uSelectSM Standard price until they disconnect their service. When the customer disconnects any component services of uSelectSM Standard, the remaining services will be billed at their individual standard tariff rates. Discounted monthly rates for any other combinations of the services provided in these packages on the same line, as specified elsewhere in this tariff, do not apply to uSelectSM Standard. 7. A nonrecurring charge will apply to the installation of the uSelect Standard package the first time a new or existing customer subscribes to the package. The nonrecurring charge will not apply if the customer changes or adds features within the selection list as long as the customer maintains the uSelect Standard package on the same line. Nonrecurring installation charges may apply to the installation of the Access Lines. 8. uSelectsM Standard is available to any residence customer where at least four selectable services are available. The component services may be purchased individually at their standard tariff rates. 9. This package may be included in other packages or bundles that are marketed under other names.

/1/ Material formerly appeared on 2nd Revised Sheet 26 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 4 Cancels 2nd Revised Sheet 4

2. uSelectSM Standard (cont'd)

C. Terms and Conditions (cont'd)

- 10. Features and services purchased in excess of those allowed in the packages will be charged at their standard tariff rates.
- 11. Customers may change one or more of their selectable features and there are no applicable nonrecurring charges for such changes.
- 12. The package may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect Standard package price.

D. References

uSelectSM Standard components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

Service	Reference	
Custom Calling Features	Part 7, Section 1	
Advanced Custom Calling Features	Part 7, Section 2	<i>i</i> 1 <i>i</i>

/1/ Material formerly appeared on 2nd Revised Sheet 27 in this Section.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

2. uSelectSM Standard (cont'd)

(T)/1/

E. Prices

The per line rates specified for uSelectSM Standard are as follows:

Description	Price	Nonrecurring Installation Charge	
uSelect SM Standard, Access Area A	future use		
uSelect sm Standard, Access Area B	\$8.75	\$3.95	
uSelect sm Standard, Access Area C	8.75	3.95	
uSelect sm Standard, Access Area D	8.75	3.95	/1/

/1/ Material formerly appeared on 3rd Revised Sheet 28 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 3rd Revised Sheet 6 Cancels 2nd Revised Sheet 6

3. Select Feature PackageSM

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A. Description

Select Feature Package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

B. Definitions

Select Feature Package is offered to residence customers and consists of the following services:

- A network access line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Repeat Dialing
- Call Screening

C. Terms and Conditions

- Call Waiting and Call Waiting ID may be deselected from the Select Feature Package at the customer's option when the package is first ordered and can be reselected in the future, with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this tariff will not apply to these changes.
- Caller ID, Caller ID with Name, and Call Screening will not be included in the Select Feature Package where facilities preclude the provisioning of these features. A credit will apply to Select Feature Package only when Caller ID cannot be provisioned. Caller ID with Name cannot be provisioned without Caller ID.
- 3. Privacy Manager may be added onto the Select Feature Package at the customer's option. No adjustment is made to the customer's price when Privacy Manager is activated. Nonrecurring charges do not apply if Privacy Manager is activated or inactivated.
- /1/ Material formerly appeared on 6th Revised Sheet 29 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 7 Cancels 3rd Revised Sheet 7

3. Select Feature PackageSM (cont'd)

C. Terms and Conditions (cont'd)

- 4. Pay per use features and their associated charges are not included in the Select Feature Package price.
- All services must be purchased on the same access line in order for customer to be eligible for the Select Feature Package price. The package may be ordered on the customer's primary or additional line.
- 6. Existing residence customers who currently subscribe to all component services in Select Feature Package may request billing at the package price.
- 7. Select Feature Package subscribers will benefit from the package price until they disconnect any of the non-deselectable component services. If the customer disconnects any required component service of the package the remaining services will be billed at their individual standard tariff rates.
- 8. Discounted monthly rates for any other combinations of services provided in the Select Feature Package on the same access line, as specified elsewhere in this tariff, do not apply under the Select Feature Package.
- 9. Select Feature Package is available to any residence customer where all the package components are available.
- 10. Select Feature Package component services may be purchased individually at their standard tariff rates.
- 11. Select Feature Package may be included in other packages or bundles that are marketed under other names.
- 12. Features and services purchased in excess of those allowed in the package will be charged at their standard tariff rates.

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/1/ Material formerly appeared on 4th Revised Sheet 30 in this Section.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 4th Revised Sheet 8 Cancels 3rd Revised Sheet 8

3. Select Feature PackageSM (cont'd)

C. Terms and Conditions (cont'd)

- 13. A nonrecurring charge as shown in D. below will apply to the installation of the Select Feature Package the first time a new or existing customer subscribes to the package. The Select Feature Package nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Select Feature package on the same line. The Select Feature nonrecurring charge is a line-level charge. If the customer subscribes to Select Feature package on an additional line, the nonrecurring package charge will be applied to that line.
- 14. Nonrecurring charges, except as that shown in D. below, will not apply when existing customers add the package. Nonrecurring installation charges may apply to the installation of Access Lines.

D. Prices

The per line rates specified for Select Feature Package are as follows:

Description	Monthly Price	Nonrecurring Charge
Select Feature Package, Access Area A	future use	future use
Select Feature Package, Access Area B	\$28.00	\$3.95
Select Feature Package, Access Area C	28.00	3.95
Select Feature Package, Access Area D	28.00	3.95
Select Feature Package, Access Area A where		
Caller ID cannot be provisioned ⁽¹⁾	future use	future use
Select Feature Package, Access Area B where		
Caller ID cannot be provisioned ⁽¹⁾	27.00	3.95
Select Feature Package, Access Area C where		
Caller ID cannot be provisioned ⁽¹⁾	27.00	3.95
Select Feature Package, Access Area D where		
Caller ID cannot be provisioned ^{/1/}	27.00	3.95
·		

E. References

Select Feature components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Tariff.

	Service	Reference	
	Residence Access Line	Part 4, Section 2	
	Flat Rate Service	Part 4, Section 2	
	Custom Calling Features	Part 7, Section 1	
	Advanced Custom Calling Features	Part 7, Section 2	
/1/	The rate reflects a \$1.00 monthly credit a	as described in Terms and Conditions C.2.	Ľ
/2/	Material formerly appeared on 4th Revise	ed Sheet 31 in this Section.	
Issu	ed: April 1, 2008	Effective: April 1, 2008	
le a	coordance with an Order issued by the Dub	Nia Utilities Commission of Obio. dated June 6, 2007	

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

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The Ohio Bell Telephone Company

AT&T TARIFF

(T)

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 5th Revised Sheet 9 Cancels 4th Revised Sheet 9

Effective April 1, 2008 the following Sheets are deleted from this Tariff:

2nd Revised Sheet 10 4th Revised Sheet 11 4th Revised Sheet 12 3rd Revised Sheet 13 3rd Revised Sheet 14 5th Revised Sheet 15 3rd Revised Sheet 16 4th Revised Sheet 17 4th Revised Sheet 18 5th Revised Sheet 18-P 3rd Revised Sheet 19 4th Revised Sheet 20 4th Revised Sheet 21 5th Revised Sheet 21-P 2nd Revised Sheet 22 3rd Revised Sheet 23 5th Revised Sheet 24 2nd Revised Sheet 25 2nd Revised Sheet 26 2nd Revised Sheet 27 3rd Revised Sheet 28 6th Revised Sheet 29 4th Revised Sheet 30 4th Revised Sheet 31 4th Revised Sheet 32

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By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 1 EXHIBIT A

1st Revised Sheet 1 Cancels Original Sheet 1

1. SPONSOR PRICED AUDIOTEX SERVICE (SPAS)

A. Description

- 1. SPAS is a service provided to a sponsor other than the Company which allows a high volume (T) of callers to be simultaneously connected to a sponsor's prerecorded and/or live program.
- 2. SPAS provides for the transport of calls between a caller and a sponsor's designated telephone number.
- Callers accessing the SPAS programs will be billed any applicable charges for local or toll messages.

B. Regulations

- 1. SPAS will be furnished only where facilities and conditions permit.
- 2. SPAS will be furnished only for use with a sponsor's prerecorded and/or live program.
- A written notice will be sent to any sponsor following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company (T) or by other sponsors of SPAS or when the sponsor fails to comply with the regulations and requirements set forth in this tariff. If after notification the sponsor fails to make the modifications in its method of operation or in service arrangements deemed necessary in the sole discretion of the Company, then the Company reserves the right, at any time without (T) notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right to suspend (T) service without advance notice.
- 4. The provision of any particular program by a sponsor shall not preclude the Company from (T) offering service to another sponsor providing the same or similar program.

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By Connie Browning, President, Cleveland, Ohio

1st Revised Sheet 2 Cancels Original Sheet 2

1. SPONSOR PRICED AUDIOTEX SERVICE (SPAS) ((cont'd))

B. Regulations((cont'd))

- 5. The sponsor has exclusive responsibility and control over content and quality of speech or sounds used in the program; the Company assumes no liability for the quality of, defects in, or (T) contents of the program. The sponsor shall exclude from the program any matter, the dissemination of which is prohibited by law. The sponsor shall also comply with any state or Federal rules governing the provision of such programs. If a court or government authority acting under color of law finds that the content of a program is in violation of the law, the Company shall terminate the service upon receipt of an order requiring it to do so. Upon (T) objection to the continuance of such service made by or on behalf of any governmental authority acting under color of law, the Company may temporarily deny service or terminate the (T) service.
- 6. If the message length of a sponsor's program exceeds 60 seconds the sponsor will pay the additional holding time rate specified in D-1-c-(ii) following per each additional 30 seconds or fraction thereof.
- 7. Directory listings are provided at the rates and regulations specified in Part 12' of this tariff.
- 8. Billing and Collection services are provided on a deregulated and detariffed basis. When such services are provided by the Company, the Company reserves the right to provide to the (T) general public, upon specific request, the complete name, address and telephone number of the sponsor in response to inquiries and comments referring to sponsor services. Failure by the sponsor to provide accurate, truthful and complete information will be cause for termination of the sponsor's service.
- Access to SPAS numbers will not be permitted for calling card calls, billed to third number calls, collect calls, operator-assisted calls, calls originating from hotel/motel telephones, calls originating from Wide Area Telecommunications Service (WATS), calls originating from Company provided coin and coinless telephones or lines equipped with toll restriction. No third (T) number or collect calls will be permitted to be billed to a SPAS number.
- Billing and Collection services are provided on a deregulated and detariffed basis. When such services are provided by the Company, the Company will itemize each per call charge to a (T) SPAS number on its customer's bills. In cases of dispute wherein the customer can attest to ignorance of SPAS charges or that a minor made calls to a SPAS number without consent, a one-time credit of the disputed charges which occur during a billing period will be provided per customer account. No remittance will be made to a sponsor for such credited charges.

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By Connie Browning, President, Cleveland, Ohio

1st Revised Sheet 3 Cancels Original Sheet 3

1. SPONSOR PRICED AUDIOTEX SERVICE (SPAS) ((cont'd))

B. Regulations((cont'd))

- 11. In addition to other regulations in this tariff regarding telephone numbers, sponsor requests for a specific telephone number are granted at the time of service order application providing the requested telephone number is available, i.e., unassigned, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored as received based on the application date of the service order. The charge specified in D-2-a-(i) following will apply when a specific telephone number is requested.
- Once a telephone number has been assigned, it will be held for 30 calendar days for the SPAS service to begin. If service has not been established due to sponsor controlled reasons within 30 calendar days, the Company will make the number available for reassignment, unless the (T) sponsor wants to reserve the number.
- 13. If a sponsor wants to reserve a telephone number for future use, the rates and charges specified in D-2-a-(ii) following will apply.

C. Responsibility of the Sponsor

- 1. The sponsor is responsible for the preparation and recording of all programs and shall be solely responsible for the contents of the programs and the quality of speech or sounds of the programs.
- 2. The sponsor understands and agrees that all programs must comply with the Federal, State and Local laws, rules and regulations.
- 3. The sponsor assumes all financial responsibility for all costs involved in providing programs including but not limited to, the sponsor premises equipment, producing the program, advertising and promotional expenses.
- 4. For exchange network sizing and protection, each sponsor must provide the Company with an (T) estimate of daily call volumes, the expected busy hour and the busy hour call volumes. Prior to the initiation of service the sponsor must notify the Company whether the program is to be of a (T) fixed or variable length. The sponsor must provide the actual message length for fixed messages or, in the case of variable length messages, an estimate of the average holding time must be provided.
- 5. The sponsor's announcement machine must be of a design which automatically disconnects at the conclusion of one full cycle of a fixed length message.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 1 - Information Provider Services 2nd Revised Sheet 4 Cancels 1st Revised Sheet 4 and 1st Revised Sheet 4-P (N)

1. SPONSOR PRICED AUDIOTEX SERVICE (SPAS) (cont'd)

C. Responsibility of the Sponsor (cont'd)

- 6. The sponsor is required to subscribe to measured rate non-residence rotary services at applicable tariff charges. These services are to be used exclusively for SPAS.
- The sponsor is required to subscribe to as many additional measured rate non-residence rotary services as in the judgment of the Company are required to adequately handle calls without (T) impairing the service to others.
- 8. The sponsor is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with this service, and from all holders of copyrights, trademarks and patents used in connection with said service.
- The sponsor shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands, and judgments, all costs, expenses and (T) counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.

D. Rates and Charges

1. Basic Rates and Charges

The following rates and charges are applicable for basic SPAS:

a. The monthly rates and service connection charges as specified in Parts 4 and 3 of this Tariff for measured rate non-residence rotary service apply to connect the sponsor's equipment for each program to the serving central office.

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
b. SPAS, per program establishe	d \$1,250.00	40.00

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

3rd Revised Sheet 5 Cancels 2nd Revised Sheet 5 and 1st Revised Sheet 5-P (N)

1. SPONSOR PRICED AUDIOTEX SERVICE (SPA5) (cont'd)

D. Rates and Charges (cont'd)

1. Basic Rates and Charges (cont'd)

De	scription	Rate Per Call
С.	Call Delivery	
	 Per Call delivered, 60 seconds or less holding time 	\$.10
	 Each additional 30 second increment of holding time 	.05

2. Optional Features Rates and Charges

The following rates and charges are applicable for optional features associated with SPAS:

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	
 a. Specific Telephone Number Charges Charge for right to use a specific telephone number /RNCSN/ Charge to reserve a specific telephone number, per number, per month /RNCRN/ 	\$300.00 300.00	- \$50.00	

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

2nd Revised Sheet 6 Cancels 1st Revised Sheet 6 and 1st Revised Sheet 6-P (N)

1. SPONSOR PRICED AUDIOTEX SERVICE (SPAS) (cont'd)

D. Rates and Charges (cont'd)

2. Optional Features Rates and Charges (cont'd)

Des	cription /Billing Code/	Nonrecurring Charge	Monthly Rate	
	- 1	v		-
b.	Modified Volume Reporting			
	The feature is available to sponsors who want to have them on other than a total call volumes reported to calls per month basis. - Weekly call volumes /D4VWX/ - Daily call volumes /D4VDX/ - hourly call volumes /D4VHX/	\$65.00 65.00 65.00	\$15.00 30.00 60.00	
C.	Call volumes Summarized by originating Central Office. This feature is available for sponsors who want to have call data summarized by originating Central Office. /D4VVX/	65.00	50.00	

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 1 EXHIBIT B

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 8, Section 1, for non-residential tier 2 services. (N)

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PART 8 – SECTION 2 EXHIBIT A

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 1st Revised Sheet 1 Cancels Original Sheet 1

1. CALL BLOCKING

A. Description

Call blocking is an optional service which provides residence and non-residence customers and Information Providers (Sponsors) with the capability to block the origination of direct dialed calls to all Sponsor Priced Audiotex Service (SPAS) or 976 provided by the Company and all other (T) 976-like services including, but not limited to 900 special access services, whether provided by the Company or others. (T)

B. Regulations

- 1. Call blocking will be provided only where the Company's central office can be feasibly (T) modified to provide the service and where facilities and conditions permit.
- 2. Call blocking will be permitted from all residence and non-residence exchange services and PBX lines and Centrex station lines.
- 3. Call blocking is available only on customer-dialed station-to-station calls.
- 4. Call blocking is available only for all SPAS and 900 special access services and not for specific programs.
- Call blocking may be requested by sponsors to prohibit access to 976/976-like services after notification by the Company that a residence or non-residence customer is delinquent in (T) payment of calls to the sponsor's programs. Upon proof by the customer of payment or other satisfactory resolution of his or her residence or non-residence account, or upon notice by the sponsor, sponsor requested blocking will be removed by the Company. (T)
- Residence and non-residence customers obtaining service at a new location shall be afforded blocking of all SPAS and 900 special access services at no charge, even if they exercised an option to block all SPAS and 900 special access services at a previous location at no charge.
- 7. Requests by residence and non-residence customers to remove all SPAS and 900 special access services blocking must be submitted to the Company in written form. (T)
- The Company may impose blocking on residence and non-residence customers, who have (T) incurred but not paid, SPAS, 900 special access or other 976-like service charges, which are not subject to bona fide dispute. The Company will remove call blocking from a (T) customer's line upon settlement of the outstanding charges and written authorization from the customer.

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL TELEPHONE COMPANY

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Tariff

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services

Original Sheet No. 2

1. CALL BLOCKING (Cont'd)

C. Rates and Charges

1. Residence and Non-Residence Customer Requested Call Blocking

The following rates and charges will be waived for the initial establishment of call blocking. These charges will apply to any subsequent requests for blocking.

		Nonrecurring Charge	USOC	
	a. Residence Service			
	Call blocking, per service	\$ 9.30	RTVXN*	
	b. Non-Residence Service			
	Call blocking, per individual or trunk or WATS service	\$ 9.30	RTVXN*	
	c. Centrex Service			
	Call blocking, Centrex stations	\$41.55	RTVXN*	
2.	Sponsor Requested Call Blocking			
The following rates and charges are applicable to sponsor requested call blocking.				
	a. Residence Service			
	Call blocking, per request, per service	\$60.00	NR9CB	
	b. Non-Residence Service			
	Call blocking per request, per individual or trunk or WATS service	\$60.00	NR9CB	
	c. Centrex Service			
	Call blocking, per request, per Centrex system	\$60.00	NR9CB	
Materia Section	ional codes appear in departmental pr l formerly appeared in Exchange and N 8, 1st Revised Sheet No. 100	etwork Services		
Issued:		Effective:		
In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.				
By J. F. Woods, President, Cleveland, Ohio				

2. TOLL RESTRICTION

A. Regulations

- 1. Toll restriction is a central office service arrangement whereby calls dialed over an individual residence exchange service or a non-residence exchange service or a PBX trunk, to other than the local service area, are either automatically routed to the customer's attendant position or the calling person receives an announcement.
- 2. Toll restriction will be provided, where facilities permit, subject to the following:
 - a. Toll restriction will not allow 1+, 0+, 0-, 10-XXX, 900 service code, or 700 code toll calls.
 - b. Toll restricted services will not have dial access to Company operators, except for (T) Directory Assistance.
 - c. Toll restriction does not provide restriction of 411 calls, or nonchargeable calls to numbers such as public emergency service 911, or 950 calls. Calls to 800 service will be permitted only from residence service.
- 3. Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
- 4. Toll restriction will not be provided on COCOT service.
- 5. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

B. Rates and Charges

The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to the associated service.

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

4th Revised Sheet 4 Cancels 3rd Revised Sheet 4 and 4th Revised Sheet No. 4-P (N)

2. TOLL RESTRICTION (cont'd)

B. Rates and Charges (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	_
Toll Restriction, per individual residence service ^{/1/} /RTVX5/	\$12.00	\$ 5.95	
Toll restriction, per individual non-residence service or PBX trunk equipped /KXT/	24.40	51.70	

/1/ The toll restriction charge will not apply to those residential customers: 1) who elect toll restriction in lieu of a deposit, 2) who elect toll restriction while making payments for a final bill, or 3) who elect payment arrangements and toll restriction in lieu of denial.

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1st Revised Sheet 5 Cancels Original Sheet 5

3. BILLED NUMBER SCREENING SERVICE

A. Description

Billed Number Screening Service is an arrangement which prevents the charging of collect and/or third number billed calls to a customer's telephone number.

B. Regulations

- The Company makes no guarantee and assumes no liability arising out of the use or misuse of (T) Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Company is fully responsible for calls charged to numbers, which (T) should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are not carried over any other carrier's network or (T) facilities.
- 2. Billed Number Screening Service is offered subject to the availability of suitable facilities.
- 3. The service is offered to residence and non-residence individual lines, trunk lines, customerowned coin-operated telephone (COCOT) lines and Centrex lines.
- 4. The following options are available with Billed Number Screening Service. Option 1 is the only available option to Customer-Owned, Coin Operated Telephone (COCOT) lines.
 - a. Option 1 -No Collect or Third Number Billing, per line screened
 - b. Option 2 No Third Number Billing, per line screened
 - c. Option 3 No Collect Billing, per line screened

C. Rates and Charges

A Service and Equipment Charge is applicable as shown in Part 3, Section 1 of this tariff when Billed Number Screening is installed subsequent to the initial establishment of the line(s) with which it is associated.

By Connie Browning, President, Cleveland, Ohio

1st Revised Sheet 6 Cancels Original Sheet 6

4. SELECTIVE CALL SCREENING SERVICE

A. Description

Selective Call Screening is an arrangement designed to restrict certain types of billing from a line which originates a call. The screening is designed to inform the operator services provider about special characteristics associated with the line. Under this arrangement, the operator services provider processes the operator-assisted, and/or operator-handled, and/or automated operator-assisted originating call so that that call will conform to one of the allowable types of billing, which could be those which conform only to billing as collect, billed to a third number, or billed to a calling card.

B. Regulations

- The Company assumes no liability for calls completed by any other entity or carrier or operator (T) services provider as long as the screening code accompanies the call forwarded to the other entity. The Company is responsible for properly handling calls which are selectively screened (T) and are not carried over any other entity's network or facilities.
- 2. Selective Call Screening Service is offered subject to the availability of suitable facilities and equipment.
- The service is offered to residence and non-residence exchange services, PBX trunks and customer-owned coin-operated telephone (COCOT) service. Centrex customers are covered elsewhere in this Tariff.
- 4. Customers subscribing to Selective Call Screening Service are responsible for all toll charges billed to their lines for calls which are not carried solely over the Company's facilities. (T)
- 5. Selection Call Screening Service will be provided at no charge to customer-owned coinoperated telephone (COCOT) customers.

C. Rates

1. The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the Company's tariffs. (T)

Description /Billing Code/	Monthly Rate	USOC
Selective call screening, per line	\$5.20	SRG*

*Additional codes appear in departmental practices.

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

2nd Revised Sheet 7 Cancels 1st Revised Sheet 7

5. INTERNATIONAL CALL BLOCKING SERVICE

A. Description

International Call Blocking Service is an optional central office service arrangement whereby direct-dialed international calls will be routed to the customer's attendant position or to an announcement.

B. Regulations

- 1. International Call Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
- 2. International Call Blocking Service will provide blocking of IDD 011+ and 101XXXX-011+ calls.
- 3. Subscribing to International Call Blocking Service will not relieve customers of the responsibility for international calls charged to the telephone number(s) associated with a restricted access line(s).
- 4. This service is offered to residence and non-residence individual lines, trunk lines and customer-owned, coin-operated telephone (COCOT) lines.

C. Rates

1. The following charge applies to International Call Blocking Service and is in addition to all other charges as specified elsewhere in the Company's tariffs. (T)

Description	Nonrecurring Charge

Per line or Trunk

\$3.50

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



2nd Revised Sheet No. 8 Cancels 1st Revised Sheet No. 8

6. CALL CONTROL

(T)

- A. General
 - Call Control (CC) is an optional service that provides a residence or (T) business customer the capability to screen outgoing calls placed from their network access line, then block or allow calls initiated to dialed telephone numbers. CC allows the subscriber to activate or (T) deactivate the feature. It also allows the subscriber to modify (control) the screening parameters through the use of a Touch Tone telephone. In addition, CC allows the subscriber to dial a "personal (T) identification number" during an interactive announcement to override any call restriction.
 - 2. Screening of outgoing calls can be divided into two subsets:

(a) Dialed number to be allowed - the "exception" list; and(b) Dialed numbers to be restricted - the "blocking" list.

In each of the subsets, the subscriber can change the numbers that are screened.

- 3. Upon the network's determination that a call is to be rejected, the calling party will receive an interactive announcement. The subscriber (or authorized user) can override this rejection through the use of a personal identification number which is customer changeable through a Touch-Tone telephone.
- 4. The screening list can be set up to restrict all outgoing calls except to certain specified numbers, area codes or local exchange prefixes, or it can be set up to allow all outgoing calls except to certain specified numbers, area codes or local exchange prefixes. Entries on the screening list can reflect any single number or combination of numbers representing long distance (including international) and local calls (single entries only, not ranges).

Issued: February 13, 2004

Effective: February 15, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

THE OHIO BELL TELEPHONE COMPANY



P.U.C.O. NO. 20 PART 8 SECTION 2

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 1st Revised Sheet No. 8.1 Cancels Original Sheet No. 8.1

6. CALL CONTROL (cont'd)

- A. General (cont'd)
 - 5. The standard menu blocking choices include:
 - Block all long distance calls;
 - Block all Operator Assisted calls;
 - Block specific telephone numbers, prefix and/or area code maximum of 10 individualized entries;
 - Block all outgoing calls;
 - Allow the following exceptions to blocked calls maximum of 10 individualized entries.
 - 6. Calls to the Emergency Service code 9-1-1 will not be restricted.
 - 7. The subscriber may access CC from the telephone line equipped with CC, (T) or remotely, through the use of a Touch-Tone telephone.

Issued: February 13, 2004

Effective: February 15, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

(T)

THE OHIO BELL TELEPHONE COMPANY



P.U.C.O. NO. 20 PART 8 SECTION 2

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 3rd Revised Sheet No. 9 Cancels 2nd Revised Sheet No. 9

6. CALL CONTROL (cont'd)

- B. Regulations
 - 1. CC may be provided subject to the availability of suitable Central Office facilities and capacity. Specifically, CC is offered only where the customer's location is served by a digital switch equipped with Advanced Intelligent Network (AIN) and Common Channel Signaling/Signaling System 7 (CCS/SS7) architecture and software.
 - 2. CC is available for use with Residence or Business Network Access lines, and when available, Residence or Business Network Access lines equipped with Integrated Services Digital Network (ISDN). It is not available with PBX Trunks, Centrex Service, Customer Owned Coin (C) Operated Telephone (COCOT) Service, Wide Area Telecommunication Service (WATS) lines, Off Premises Extensions, party line exchange service, or Automatic Call Distribution systems equipped with DID Trunks.
 - 3. CC does not relieve the customer of responsibility for calls charged to their telephone number(s).
 - 4. CC will not be offered in areas where 9-1-1 is not available.
 - 5. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

7th Revised Sheet 10 Cancels 6th Revised Sheet 10

6. CALL CONTROL (cont'd)

C. RATES AND CHARGES

- 1. Calls placed from a CC equipped network access line, or non-CC equipped access line, via a predetermined access code, to the CC Control Point to modify the service functionality, will be provided via a toll free number.
- 2. Service Establishment and Change Charges (as specified in Part 3, Section 1 of this Tariff) are applicable when adding Call Control to a new or existing residence access line.
- 3. The Service Establishment and Change Charges are waived for a period of 45 days after a central office is equipped to provide Call Control.
- 4. The following rates and charges are for CC only and are in addition to rates and charges for other service(s) required to furnish a communications system.

Description	Monthly Price
Call Control per Network Access Line equipped	
Residence ^{/1/}	\$ 8.50(I)
Business ^{/11}	16.90

/1/ Where available, CC may be provided on a Residence or Business Network Access line equipped with ISDN. A CC charge/rate is applicable for each telephone number on a "B" channel.

Issued: December 28, 2007 Effective: January 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 2 EXHIBIT B

The Ohio Bell Telephone Company P.U.C.O. NO. 20 Part 8 Section 2

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services

Original Sheet A

Material formerly located on sheets 1 through 10 now also located in the AT&T Ohio Guidebook, Part 8, (N) Section 2, for non-residential tier 2 services. (N)

Issued: April 1, 2008 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

1. CALL BLOCKING

A. Description

Call blocking is an optional service which provides residence customers and Information (C) Providers (Sponsors) with the capability to block the origination of direct dialed calls to all Sponsor Priced Audiotex Service (SPAS) or 976 provided by the Company and all other 976-like services including, but not limited to 900 special access services, whether provided by the Company or others.

B. Regulations

- 1. Call blocking will be provided only where the Company's central office can be feasibly modified to provide the service and where facilities and conditions permit.
- 2. Call blocking will be permitted from all residence lines and PBX trunks. (C)
- 3. Call blocking is available only on customer-dialed station-to-station calls.
- 4. Call blocking is available only for all SPAS and 900 special access services and not for specific programs.
- Call blocking may be requested by sponsors to prohibit access to 976/976-like services after notification by the Company that a residence customer is delinquent in payment of calls to the (C) sponsor's programs. Upon proof by the customer of payment or other satisfactory resolution of his or her residence account, or upon notice by the sponsor, sponsor requested blocking will be (C) removed by the Company.
- Residence customers obtaining service at a new location shall be afforded blocking of all SPAS (C) and 900 special access services at no charge, even if they exercised an option to block all SPAS and 900 special access services at a previous location at no charge.
- 7. Requests by residence customers to remove all SPAS and 900 special access services (C) blocking must be submitted to the Company in written form.
- The Company may impose blocking on residence customers, who have incurred but not paid, (C) SPAS, 900 special access or other 976-like service charges, which are not subject to bona fide dispute. The Company will remove call blocking from a customer's line upon settlement of the outstanding charges and written authorization from the customer.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services

1. CALL BLOCKING (cont'd)

C. Rates and Charges

2.

1. Residence Customer Requested Call Blocking

The following rates and charges will be waived for the initial establishment of call blocking. These charges will apply to any subsequent requests for blocking.

_D	escription	Nonrecurring Charge	USOC	
a.	Residence Service Call blocking, per service	\$ 9.30	RTVXN*	
. 5	ponsor Requested Call Blocking			(D)
٦	he following rates and charges are app	licable to sponsor requeste	d call blocking.	
a.	Residence Service Call blocking, per request, per service	\$60 .00	NR9CB	

(D)

(C)

* Additional codes appear in departmental practices.

Issued: April 1, 2008 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 3rd Revised Sheet 3 Cancels 2nd Revised Sheet 3

2. TOLL RESTRICTION

A. Regulations

- Toll restriction is a central office service arrangement whereby calls dialed over an individual residence exchange service or a PBX trunk, to other than the local service area, are either automatically routed to the customer's attendant position or the calling person receives an announcement.
- 2. Toll restriction will be provided, where facilities permit, subject to the following:
 - a. Toll restriction will not allow 1+, 0+, 0-, 10-XXX, 900 service code, or 700 code toll calls.
 - b. Toll restricted services will not have dial access to Company operators, except for Directory Assistance.
 - c. Toll restriction does not provide restriction of 411 calls, or nonchargeable calls to numbers such as public emergency service 911, or 950 calls. Calls to 800 service will be permitted (T) from residence service.
- 3. Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
- 4. Toll restriction will not be provided on COCOT service.
- 5. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

B. Rates and Charges

The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to the associated service.

2. TOLL RESTRICTION (cont'd)

B. Rates and Charges (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	
Toll Restriction, per individual residence service ^{/1/} /RTVX5/	\$12.00	\$ 5.95	
			(D) (D)

/1/ The toll restriction charge will not apply to those residential customers: 1) who elect toll restriction in lieu of a deposit, 2) who elect toll restriction while making payments for a final bill, or 3) who elect payment arrangements and toll restriction in lieu of denial.

Issued: April 1, 2008 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

3. BILLED NUMBER SCREENING SERVICE

A. Description

Billed Number Screening Service is an arrangement which prevents the charging of collect and/or third number billed calls to a customer's telephone number.

B. Regulations

- The Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Company is fully responsible for calls charged to numbers, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are not carried over any other carrier's network or facilities.
- 2. Billed Number Screening Service is offered subject to the availability of suitable facilities.
- 3. The service is offered to residence individual lines and trunk lines; and customer-owned coin-operated telephone (COCOT) lines.

(C) (C)

- 4. The following options are available with Billed Number Screening Service. Option 1 is the only available option to Customer-Owned, Coin Operated Telephone (COCOT) lines.
 - a. Option 1 No Collect or Third Number Billing, per line screened
 - b. Option 2 No Third Number Billing, per line screened
 - c. Option 3 No Collect Billing, per line screened

C. Rates and Charges

A Service and Equipment Charge is applicable as shown in Part 3, Section 1 of this tariff when Billed Number Screening is installed subsequent to the initial establishment of the line(s) with which it is associated.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 2nd Revised Sheet 6 Cancels 1st Revised Sheet 6

4. SELECTIVE CALL SCREENING SERVICE

A. Description

Selective Call Screening is an arrangement designed to restrict certain types of billing from a line which originates a call. The screening is designed to inform the operator services provider about special characteristics associated with the line. Under this arrangement, the operator services provider processes the operator-assisted, and/or operator-handled, and/or automated operator-assisted originating call so that that call will conform to one of the allowable types of billing, which could be those which conform only to billing as collect, billed to a third number, or billed to a calling card.

B. Regulations

- 1. The Company assumes no liability for calls completed by any other entity or carrier or operator services provider as long as the screening code accompanies the call forwarded to the other entity. The Company is responsible for properly handling calls which are selectively screened and are not carried over any other entity's network or facilities.
- 2. Selective Call Screening Service is offered subject to the availability of suitable facilities and equipment.
- The service is offered to residence exchange services and PBX trunks; and customer-owned (C) coin-operated telephone (COCOT) service.
- 4. Customers subscribing to Selective Call Screening Service are responsible for all toll charges billed to their lines for calls which are not carried solely over the Company's facilities.
- 5. Selection Call Screening Service will be provided at no charge to customer-owned coinoperated telephone (COCOT) customers.

C. Rates

1. The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the Company's tariffs.

	Monthly	
Description /Billing Code/	Rate	USOC
Selective call screening, per line	\$5.20	SRG*

*Additional codes appear in departmental practices.

Issued: April 1, 2008 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

5. INTERNATIONAL CALL BLOCKING SERVICE

A. Description

International Call Blocking Service is an optional central office service arrangement whereby direct-dialed international calls will be routed to the customer's attendant position or to an announcement.

B. Regulations

- 1. International Call Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
- 2. International Call Blocking Service will provide blocking of IDD 011+ and 101XXXX-011+ calls.
- Subscribing to International Call Blocking Service will not relieve customers of the responsibility for international calls charged to the telephone number(s) associated with a restricted access line(s).
- 4. This service is offered to residence individual lines and trunk lines; and customer-owned, (C) coin-operated telephone (COCOT) lines.

C. Rates

1. The following charge applies to International Call Blocking Service and is in addition to all other charges as specified elsewhere in the Company's tariffs.

Description	Nonrecurring Charge

Per line or Trunk

\$3.50

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 3rd Revised Sheet 8 Cancels 2nd Revised Sheet 8

6. CALL CONTROL

A. General

- Call Control (CC) is an optional service that provides a residence customer the capability to (C) screen outgoing calls placed from their network access line, then block or allow calls initiated to dialed telephone numbers. CC allows the subscriber to activate or deactivate the feature. It also allows the subscriber to modify (control) the screening parameters through the use of a Touch Tone telephone. In addition, CC allows the subscriber to dial a "personal identification number" during an interactive announcement to override any call restriction.
- 2. Screening of outgoing calls can be divided into two subsets:
 - (a) Dialed number to be allowed the "exception" list; and
 - (b) Dialed numbers to be restricted the "blocking" list.

In each of the subsets, the subscriber can change the numbers that are screened.

- 3. Upon the network's determination that a call is to be rejected, the calling party will receive an interactive announcement. The subscriber (or authorized user) can override this rejection through the use of a personal identification number which is customer changeable through a Touch-Tone telephone.
- 4. The screening list can be set up to restrict all outgoing calls except to certain specified numbers, area codes or local exchange prefixes, or it can be set up to allow all outgoing calls except to certain specified numbers, area codes or local exchange prefixes. Entries on the screening list can reflect any single number or combination of numbers representing long distance (including international) and local calls (single entries only, not ranges).

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 4th Revised Sheet 9 Cancels 3rd Revised Sheet 9

6. CALL CONTROL (cont'd)

B. Regulations

- CC may be provided subject to the availability of suitable Central Office facilities and capacity. Specifically, CC is offered only where the customer's location is served by a digital switch equipped with Advanced Intelligent Network (AIN) and Common Channel Signaling/Signaling System 7 (CCS/SS7) architecture and software.
- CC is available for use with Residence Network Access lines, and when available, Residence (C) Network Access lines equipped with Integrated Services Digital Network (ISDN). It is not (C) available with PBX Trunks, Centrex Service, Customer Owned Coin Operated Telephone (COCOT) Service, Wide Area Telecommunication Service (WATS) lines, Off Premises Extensions, party line exchange service, or Automatic Call Distribution systems equipped with DID Trunks.
- 3. CC does not relieve the customer of responsibility for calls charged to their telephone number(s).
- 4. CC will not be offered in areas where 9-1-1 is not available.
- 5. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

PART 8 - Miscellaneous Services SECTION 2 - Call Restriction Services 8th Revised Sheet 10 Cancels 7th Revised Sheet 10

6. CALL CONTROL (cont'd)

C. Rates and Charges

- 1. Calls placed from a CC equipped network access line, or non-CC equipped access line, via a predetermined access code, to the CC Control Point to modify the service functionality, will be provided via a toll free number.
- 2. Service Establishment and Change Charges (as specified in Part 3, Section 1 of this Tariff) are applicable when adding Call Control to a new or existing residence access line.
- 3. The Service Establishment and Change Charges are waived for a period of 45 days after a central office is equipped to provide Call Control.
- 4. The following rates and charges are for CC only and are in addition to rates and charges for other service(s) required to furnish a communications system.

Description	Monthly Price
Call Control per Network Access Line equipped	

Residence^{11/}

\$ 8.50

(D)

/1/ Where available, CC may be provided on a Residence Network Access line equipped with ISDN. (C) A CC charge/rate is applicable for each telephone number on a "B" channel.

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By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 3 EXHIBIT A

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 1 Cancels 2nd Revised Sheet 1

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Description

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (T) (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP.

The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the Central Office areas arranged for 911 calling.

911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each 911 Service classification has certain inherent features and optional features which may or may not be available with other 911 Service classifications.

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P.U.C.O. NO. 20

SECTION 3

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2nd Revised Sheet No. 2

PART 8

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services Cancels 1st Revised Sheet No. 2

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

A. DESCRIPTION (cont'd)

911 Service may be classified as follows:

Enhanced 911 Service (E911)

Enhanced 911 Service offerings provide routing via dedicated trunking facilities to all primary PSAPs and to secondary PSAPs based upon ANI capability or Default Routing. The number of lines to a PSAP will be determined by the Company based upon anticipated call volumes. Secondary PSAPs that do not meet these specifications will receive calls on a transfer basis over the exchange network or over additional E911 Exchange lines subscribed to by the customer.

Enhanced 911 Service is available via one or a combination of the following service feature combinations:

- Automatic Number Identification (ANI)
- Selective Routing (SR)
- Automatic Number Identification and Selective Routing (ANI/SR)
- Automatic Number Identification and Automatic Location Identification (ANI/ALI)
- Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)

Where two jurisdictions are served by a local switching office each jurisdiction may select a different feature combination as long as SR is one of the features.

(T)

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

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By J. F. Woods, President, Cleveland, Ohio

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P.U.C.O. NO. 20

Tariff

PART 8 SECTION 3

2nd Revised Sheet No. 3 Cancels 1st Revised Sheet No. 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS

911 Control Office

A 911 office providing tandem switching capability for 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function, Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.

911 Service Area

The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Additional E911 Exchange Line

An additional line which terminates at a PSAP

Alternate Routing (AR)

A feature which allows calls to be routed to a designated alternate location if 1) all 911 exchange lines to the primary PSAP are busy, or 2) the primary PSAP closes down. Alternate Routing is only available when Selective Routing is provided.

Automatic Location Identification (ALI)

A feature that forwards the name and address associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise extensions, etc.) are identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI)

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

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PART 8 SECTION 3

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2nd Revised Sheet No. 4 Cancels 1st Revised Sheet No. 4

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS (cont'd)

<u>Automatic Number Identification and Automatic Location Identification</u> (ANI/ALI)

A Service Feature combination with both the ANI and ALI features, which allows telephone numbers and the name and address associated with the calling party's telephone number to be forwarded to the PSAP for display.

Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)

A Service Feature combination with ANI, ALI and SR which allows telephone numbers, names and addresses to be forwarded to the PSAP for display and allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

Automatic Number Identification and Selective Routing (ANI/SR)

A Service Feature combination with ANI and SR which allows telephone numbers to be forwarded to the PSAP for display and allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

Cell Site Record

The physical location/street address of a cellular tower and , if applicable, the direction of the transmitter/receiver site. For purposes of this definition a cellular tower equipped with three (3) transmitter/receivers would constitute three (3) cell site records. Conversely, a cellular tower with an omnidirectional transmitter/receiver would constitute one (1) cell site record.

Central Office Identification

A three digit code that identifies the central office from which a 911 call originated. This feature is provided in lieu of Selective Routing and ANI display for central offices within the 911 system not equipped with ANI.

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P.U.C.O. NO. 20

PART 8 SECTION 3

2nd Revised Sheet No. 5 Cancels 1st Revised Sheet No. 5

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS (cont'd)

Central Office Transfer

The transfer of an incoming 911 call to another access line through use of a Central Office conference circuit.

Data Management System (DMS)

A system of manual procedures and computer programs used to create, store and update the data required to provide the SR and ALI features.

Default Routing

A feature activated when incoming 911 calls cannot be selectively routed due to a failure of the ANI feature, garbled digits or other cause. Such incoming calls are routed to a "default" PSAP. Default Routing is only available when Selective Routing is provided.

Display and Transfer Unit

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position. The attendant can then activate Fixed and/or Selective Transfer functions (defined below).

Emergency Service Number (ESN)

A Selective Routing (SR) code assigned by the Company to each telephone number in an exchange where SR is provided to route 911 calls to an appropriate PSAP. The ESN is associated with street address ranges or other mutually agreed upon routing criteria and defines the set of emergency numbers (e.g. police, fire, medical) responsible for providing emergency service in a primary PSAP and possibly one or more secondary PSAPs.

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SECTION 3

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PART 8

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services lst Revised Sheet No. 6 Cancels Original Sheet No. 6

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS (cont'd)

End Office

The central office in the 911 system which receives originating 911 calls.

Enhanced 911 Service

A 911 service offering which provides completion of 911 calls via dedicated trunking facilities to all primary PSAPs and to secondary PSAPs that are equipped to display ANI information on Company or customer provided terminal equipment. This offering is available via specific service feature and/or service feature combinations which may or may not be available with other 911 Service classifications.

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 911 calls to Secondary PSAPs by use of a single button on the Display and Transfer Unit.

Forced Disconnect

Permits the PSAP attendant to release a 911 call connection though the 911 calling party has not hung up, thereby preventing intentional jamming of the 911 central office lines.

Manual Transfer

Enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

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PART 8 SECTION 3

lst Revised Sheet No. 7 Cancels Original Sheet No. 7

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS (cont'd)

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Calls are first directed to the Primary PSAPs for response. Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized location for a particular type of emergency call. PSAPs shall be staffed by employees or agents of service agencies such as police, fire or emergency medical or a common bureau serving a group of such entities.

Responding Agency

An agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.

Selective Routing

A feature which allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

Selective Transfer

Provides a PSAP with the ability to transfer an incoming call to another responding agency by depressing a single button labeled with type of agency, e.g. fire, on the Display and Transfer Unit. Selective Transfer is only available when Selective Routing is provided.

Service User

Any exchange access facility customer within a 911 system.

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PART 8 SECTION 3

lst Revised Sheet No. 8 Cancels Original Sheet No. 8

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

B. DEFINITIONS (cont'd)

Serving Central Office

The central office from which a PSAP, either primary or secondary is served.

Speed Calling

A feature which enables the customer to call certain preset numbers via abbreviated dialing.

Universal Emergency Number Service

A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls placed by persons in need of assistance who dial the telephone number 911. The 911 Service includes the lines and equipment necessary for answering, transferring and dispatching public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

Universal Emergency Number Service Customer (Customer)

A municipality or other state or local governmental unit to whom authority has been lawfully delegated within a geographic area to respond to public emergency telephone calls, at a minimum for police and fire service. An agent may be authorized by one or more municipalities or other state or local governmental units to subscribe to the service but the agent is not the customer.

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 9 Cancels 1st Revised Sheet 9

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. Terms and Conditions

- 1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
- 2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
- 3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- 4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
- 5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
- Company serving areas and political subdivision boundaries may not coincide, however it is (T) the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

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P.U.C.O. NO. 20

PART 8 SECTION 3

1st Revised Sheet No. 10 Cancels Original Sheet No. 10

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

7. The application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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PART 8 SECTION 3

P.U.C.O. NO. 20

Tariff

2nd Revised Sheet No. 11 Cancels 1st Revised Sheet No. 11

Services

PART 8 - Miscellaneous Services

SECTION 3 - Emergency/Group Alerting

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

- 8. The customer must furnish the Company its written agreement to the following terms and conditions:
 - Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
 - The customer accepts responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.
 - The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 - The customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.

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Tariff

PART 8 SECTION 3

1st Revised Sheet No. 12 Cancels Original Sheet No. 12

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

PART 8 - Miscellaneous Services

SECTION 3 - Emergency/Group Alerting

Services

- B. (cont'd)
 - The customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum trunk requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.
 - The customer will make provisions for receiving emergency calls from Telecommunication Devices for the Deaf (TDD) users.
- 9. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- 10. The 911 calling party by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.
- 11. Database inquiries for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the Company or applicable State Codes, Rules, or Legislation.

(T)

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Ameritech Tariff

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P.U.C.O. NO. 20

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.1

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

- 12. 911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose not authorized by law.
- 13. The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.
- 14. Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.
- 15. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI solely for 911 Service. When the Selective Routing feature is provided as part of a 911 System, Default Routing and Central Office Identification will be provided in lieu of Selective Routing and ANI display for any central office within the system not equipped with ANI.
- 16. ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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Tariff

P.U.C.O. NO. 20

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.2

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

- 17. When the Selective Routing feature is provided with a 911 System, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area that are agreeable to the Company. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 911 serving area. The customer's responsibilities in providing this information are:
 - Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished to the Company by the customer on forms supplied by the Company, or other electronic medium where available, for that purpose at a mutually agreed upon time prior to the effective date of the service.
 - After establishment of service it is the customer's responsibility to continually verify the accuracy of the routing information contained in the master address file. It is also the customer's responsibility, to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

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Tariff

P.U.C.O. NO. 20

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.3

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

- 17. (cont'd)
 - The Company will provide to the customer on request a complete listing of the master address file to permit customer verification of accuracy of the police, fire, and ambulance PSAP routing designations. One copy of the file will be provided free of charge on an annual basis. Additional copies may be requested at applicable tariff rates.
 - The Company will furnish to the customer for verification a written copy showing each change, deletion and addition to the master address file.
- 18. The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.
- 19. Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the customer, until the next customer directory issuance, or up to one year, whichever period is longest.
- 20. The installation of initial or subsequent 911 exchange lines to maintain applicable Company service standards will be provided by the Company, subject to the terms and agreements of the 911 Service Agreement when applicable.
- 21. Customer premise equipment used in providing 911 Service and features may be Company or customer-provided.

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Tariff

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.4

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. TERMS AND CONDITIONS (cont'd)

- 22. The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.
- 23. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.
- 24. The customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.
- 25. The rates for 911 Service do not include the inspection or monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

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P.U.C.O. NO. 20

Tariff

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.5

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd) (T)
 C. TERMS AND CONDITIONS (cont'd)
 26. The Company's liability in connection with its participation in a 911 system is limited by statute.
 27. The customer's liability in connection with the provision of 911 service is limited by statute.
 28. The 911 services specified in this tariff are available for the use of the state and political subdivisions in providing universal

emergency number service pursuant to law.

(T)

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

Issued: November 8, 1996 In accordance with Case No. 96-712-TP-ATA, issued July 19, 1996. By J. F. Woods, President, Cleveland, Ohio

Ameritech

PART 8

Tariff

SECTION 3

(T)

(T)

P.U.C.O. NO. 20

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.6

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

D. FEATURES

1. Enhanced 911 Standard Features

Alternate Routing $(AR)^{/1/}$

Default Routing (DR) /1/

Forced Disconnect

Central Office Transfer Arrangements:

- Fixed Transfer
- Manual Transfer
- Selective Transfer ^{/1/}

Speed calling

/1/ Only available when Selective Routing is provided.

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

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(N)

2nd Revised Sheet 12.7 Cancels 1st Revised Sheet 12.7

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. Prices

1. Service Elements

	Nonrecurring	Monthly Price		_
Description	Charge	Current	Maximum	
Exchange service ^{///}				
Additional (optional) E911 exchange line terminating at PSAP	\$1,000.20	\$137.30	\$137.30	
Service ²²				
Automatic number identification, per 1000 main stations served	385.30 ^{/3/}	69.20 ^{/4/}	69.20 ^{14/}	(C)
Selective routing, per 1000 main stations served	4,608.85 ^{/3/}	92.30 ^{/4/}	92.30 ^{/4/}	(C)
Combined automatic number identification and selective routing, per 1000 main stations served	4,200.45 ^{/3/}	103.85 ^{/4/}	103.85 ^{/4/}	(C)
Combined automatic number and location identification, per 1000 main stations served	3,835.90 ^{/3/}	107.30′4′	107.30/4/	(C)
Combined automatic number and location identification and selective routing per 1000 main stations served	5,489.05 ^{/3/}	117.65 ⁴⁴	117.65 ^{/4/}	(C)

- /1/ Denotes Tier 1 Non-core service.
- (2/ Rounded to nearest 1000 main and equivalent main telephones (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main telephones in service at the time service is established. This count will be updated on December 31 annually with appropriate adjustments to customer billing.
- /3/ These nonrecurring charges are not billed to the customer. They form the basis for the E911 tax (N) credit the Company obtains from the State.
- 14/ If a monthly E911 subscriber charge is shown for a county in the county rate list that follows, it is in lieu of these recurring charges being billed to the customer.

Issued: July 25, 2007	Effective: August 24, 2007
In accordance with an Order issued by the Public Utilities Commissi	on of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT	•

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 8 SECTION 3

Tariff

7th Revised Sheet No. 12.8 Cancels

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 6th Revised Sheet No. 12.8

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. PRICES (cont'd)

1. Service Elements (cont'd)

County Rate List

County	Current Monthly E911 Sub- scriber Charge ^{/1/}	Implement ation Date for E911 Service	Effective Date for Current E911 Sub- scriber Charge	Initial EMG Case No. for E911 Implementation	Most Current EMG Case No. for E911 Review	-
Adams	è 10	07 16 00	07 16 02	01 1066 mb TMC	01 1266 mp #MC	
Athens	\$.12 .12	07-16-92	07-16-92	91-1366-TP-EMG 95-1165-TP-EMG	91-1366-TP-EMG 95-1165-TP-EMG	
Belmont		04-02-96	04-02-96	•••••••	95-1165-1P-EMG 96-384-TP-EMG	
Brown	.12	09-11-97	09-11-97	96-384-TP-EMG	•••	
	.12	04-19-95	04-19-95	92-786-TP-EMG	92-786-TP-EMG	
Butler	.12	08-17-88	08-17-92	87-1029-TP-EMG	92-962-TP-EMG	() ()
Carroll	.12	12-15-03	12-15-03	02-400-TP-EMG	02-400-TP-EMG	(N)
Champaign	.12	05-01-91	05-01-92	90-1375-TP-EMG	92-201-TP-EMG	
Clark	.12	03-15-88	03-15-92	87-1283-TP-EMG	91-2171-TP-EMG	
Clinton	.12	02-24-88	02-24-93	87-1898-TP-EMG	92-2233-TP-EMG	
Columbiana	NA	NA	NA	NA	NA	
Coshocton	.12	11-09-88	11-09-92	87-1286-TP-EMG	92-1460-TP-EMG	
Cuyahoga	.12	11-02-87	11-02-92	87-1281-TP-EMG	92-1408-TP-EMG	
Delaware	.12	10-18-89	10-18-92	87-1900-TP-EMG	92-1413-TP-EMG	
Erie	.12	09-16-92	09-16-92	91-1767-TP-EMG	91-1767-TP-EMG	
Fairfield	.12	12-06-89	12-06-92	88-1382-TP-EMG	92-1648-TP-EMG	
Fayette	.12	01-31-91	01-31-93	90-1307-TP-EMG	92-1967-TP-EMG	
Franklin	.12	07-01-87	07-01-92	87-944-TP-EMG	97-707-TP-EMG	
Gallia	.12	12-04-97	12-04-97	97-908-TP-EMG	93-908-TP-EMG	
Geauga	.12	11-29-94	11-29-94	93-237-TP-EMG	93-237-TP-EMG	
Greene	.12	03-29-89	03-29-92	87-1287-TP-EMG	92-45-TP-EMG	
Guernsey	.12	04-22-92	04-22-92	92-205-TP-EMG	92-205-TP-EMG	
Hancock	.12	12-15-94	12-15-94	94-1200-TP-EMG	94-1200-TP-EMG	
Harrison	NA	NA	NA	NA	NA	
Highland	.12	11-17-94	11-17-94	94-1199-TP-EMG	94-1199-TP-EMG	
Hocking	.12	02-17-00	02-17-00	00-08-TP-EMG	00-08-TP-EMG	
Jefferson	.12	05-20-97	05-20-97	96-160-TP-EMG	96-160-TP-EMG	
Lake	.12	10-05-88	10-05-92	88-1089-TP-EMG	92-1273-TP-EMG	
Lawrence	.12	04-27-98	04-27-98	96-43-TP-EMG	96-43-TP-EMG	
Licking	.12	06-15-90	06-15-92	89-829-TP-EMG	92-538-TP-EMG	

/1/ The maximum E911 subscriber charge shall equal \$.12, where available.

Issued: December 15, 2003

Effective: December 15, 2003

In accordance with a Finding and Order issued by the Public Utilities Commission of Ohio, dated December 17, 2003, Case No. 02-400-TP-EMG.

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 8 SECTION 3

6th Revised Sheet No. 12.9 Cancels 5th Revised Sheet No. 12.9

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. PRICES (cont'd)

1. Service Elements (cont'd)

County Rate List (cont'd)

County	Current Monthly E911 Subscriber Charge ^{/1/}	Implementation Date for E911 Service	Effective Date for Current E911 Subscriber Charge	Initial EMG Case No. for E911 Implementation	Most (C Current EMG Case No. for E911 (C Review	
Lorain	\$.12	11-15-89	11-15-92	88-1607-TP-EMG	92-1468-TP-EMG	
Lucas	.12	03-01-89	03-01-93	87-1284-TP-EMG	92-2201-TP-EMG	
Madison	.12	03-25-92	03-25-92	91-2037-TP-EMG	91-2037-TP-EMG	
Mahoning	.12	03-23-94	03-23-94	93-1553-TP-EMG	93-1553~TP-EMG	
Medina	.12	01-18-89	01-18-93	87-1899-TP-EMG	92-2004-TP-EMG	
Miami	.12	03-01-90	03-01-93	88-1295-TP-EMG	92-2200-TP-EMG	
Monroe	NA	NA	NA	NA	NA	
Montgomery		03-29-89	03-29-92	87-2076-TP-EMG		
Morgan	.12	12-04-01	12-04-01	00-240-TP-EMG	00-240-TP-EMG	
Muskingum	.12	11-18-87	11-18-92	87-1282-TP-EMG	92-1530-TP-EMG	
Noble	.12	10-14-04	10-14-04	02-398-TP-EMG	02-398-TP-EMG	
Ottawa	.12	05-27-88	05-27-92	87-1901-TP-EMG	92-421-TP-EMG	
Perry	.12	04-01-98	04-01-98	98-127-TP-EMG	98-127-TP-EMG	
Pickaway	.12	12-16-92	12-16-92	92-1752-TP-EMG	92-1752-TP-EMG	
Portage	.12	09-11-91	09-11-92	90-1619-TP-EMG	92-1045-TP-EMG	
Preble	.12	10-13-93	10-13-93	92-2306-TP-EMG	92-2306-TP~EMG	
Ross	.12	12-11-89	12-11-92	90-1389-TP-EMG	92-1724-TP-EMG	
Sandusky	.12	12-09-92	12-09-92	92-1476-TP-EMG	92-1476-TP-EMG	
Scioto	.12	06-14-94	06-14-94	94-509-TP-EMG	94-509-TP-EMG	
Seneca	.12	05-24-89	05-24-92	89-402-TP-EMG	92-269-TP-EMG	
Shelby	.12	06-30-92	06-30-92	91-1587-TP-EMG	91-1587-TP-EMG	
Stark	.12	05-23-90	05-23-92	90-321-TP-EMG	92-268-TP-EMG	
Summit	.12	05-11-88	05-11-92	87-1285-TP-EMG	92-267-TP-EMG	
Trumbull	.12	06-22-94	06-22-94	93-505-TP-EMG	93-505-TP-EMG	
Tuscarawas	.12	12-08-94	12-08-94	93-1579-TP-EMG	93-1579-TP-EMG	
Union	.12	05-17-89	05-17-92	87-2195-TP-EMG	93-359-TP-EMG	
Warren	.12	12-19-90	12-19-92	90-1335-TP-EMG	92-1789-TP-EMG	
Washington	.12	07-27-05	07-27-05	04-1840-TP-EMG	04-1840-TP~EMG (C	2)
Wayne	.12	08-15-89	08-15-92	88-929-TP-EMG	92-1013-TP-EMG	
Wood	.12	11-20-90	11-20-92	87-1913-TP-EMG	92-1658-TP-EMG	
Wyandot	.12	02-17-99	02-17-99	98-1537-TP-EMG	98-1537-TP-EMG	

/1/ The maximum E911 subscriber charge shall equal \$.12, where available.

Issued: July 27, 2005

Effective: July 27, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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By Connie Browning, President, Cleveland, Ohio

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P.U.C.O. NO. 20

Ameritech Tariff

PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 12.10

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. PRICES (cont'd)

2. Other Applicable Charges and Payments

Messages

The calling party is not charged for calls placed to the 911 number.

Charges for messages transferred over exchange facilities from a PSAP are billed to the 911 customer according to rates applicable from the Serving Central Office which serves the PSAP initiating the transfer to the point of termination, subject to the terms and conditions of the 911 Service agreement. Inter-system transfers are subject to applicable local message charges.

Special equipment and service arrangements for which provision is not otherwise made in these tariffs or catalogs are furnished wherever practicable at charges based on cost.

Equipment Moves

Moves or changes of equipment at PSAP locations will be made based upon cost, not to exceed installation charges specified in this tariff or catalog. Time and material charges may be applicable.

Charges for customer requests that require additions, removals, moves, or changes of access facilities or equipment on Company premises will be based on cost and determined separately in each case.

Installation of additional network or other facilities to maintain a satisfactory grade of service will be provided by the Company, subject to the terms and conditions of the 911 Service Agreement.

Cancellation of the service in whole or in part by the customer prior to installation will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up, to the time of cancellation which have resulted because of the subscriber's order for services, but not to exceed the total installation charges.

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

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In accordance with Case No. 96-712-TP-ATA, issued July 19, 1996. By J. F. Woods, President, Cleveland, Ohio (\dot{T})



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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet No. 13 Cancels Original Sheet No. 13

(D)

Issued: June 23, 2003

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In accordance with a Finding and Order issued by the Public Utilities Commission of Ohio, dated December 12, 2002, Case No. 98-1018-TP-ATA.

By Connie Browning, President, Cleveland, Ohio

(**p**)

The Ohio Bell Telephone Company

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 4th Revised Sheet 14 Cancels 3rd Revised Sheet 14 and 2nd Revised Sheet 14.1 (N) and 1st Revised Sheet 14.2 (N)

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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TFA No. OH-07-17821



	P.U	. <u>c.o.</u>	NO.	20
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PART 8 - Miscellaneous Services2nd Revised Sheet No. 15SECTION 3 - Emergency/Group Alerting Services1st Revised Sheet No. 15

(D)

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By Connie Browning, President, Cleveland, Ohio



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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet No. 16 Cancels Original Sheet No. 16



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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 17 Cancels 2nd Revised Sheet 17 and 1st Revised Sheet 17-P (N)

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 18 Cancels 2nd Revised Sheet 18 and 1st Revised Sheet 18-P (N)

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 19 Cancels 2nd Revised Sheet 19 and 1st Revised Sheet 19-P (N)

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By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 8 SECTION 3

2nd Revised Sheet No. 20 Cancels

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet No. 20

3. GROUP ALERTING AND DISPATCHING SYSTEMS

DESCRIPTION A.

A Group Alerting and Dispatching System is an arrangement of equipment and facilities designed for use by volunteer fire departments of municipalities for the simultaneous alerting of customer-designated exchange telephones for one-way communication during emergency conditions. An oral or recorded dispatching message may be transmitted by the customer to a maximum of four hundred and eighty telephones arranged to be alerted either as a single group or in not more than eight groups. Such systems will be furnished where transmission limitations within the system will not be exceeded.

The System can alert telephones connected to non-residence and residence (C) service.

A multi-group arrangement provides for the control telephone to selectively alert any of eight predesignated groups of telephones by dialing a specific digit for each of the groups. The maximum number of groups which may be served by a Secondary central office area is four.

A basic, single or multi-group, Group Alerting and Dispatching System consists of the customer's control telephone, a control channel, and a common equipment serving the telephones to be alerted all such telephones and facilities being confined to the Primary central office area. Secondary central office areas may be added to the basic system when there are additional telephones to be altered in central office areas contiguous to the Primary central office area. One or more of the control telephones may be located in Secondary central office areas or in a central office area in which no telephones to be alerted are located, but which is contiguous to the Primary central office area. Such control telephones are connected to the serving central office by control channels and to the common equipment in the Primary central office area by channels between the central offices.

Issued: August 11, 2004

Effective: September 10, 2004

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P.U.C.O. NO. 20 PART 8 SECTION 3

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Tariff

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services Origin

Original Sheet No. 20.1

З.	GROUP ALERTING AND DISPATCHING SYSTEMS (cont'd)	(T)/
		-
ι.	DESCRIPTION (cont'd)	
	At the customer's request, the following additional equipment and facilities will be provided by the Company:	
	 Additional control channels and alternate control channels (maximum of five per system) 	
	 An automatic overtone to signal a telephone on a busy line that dispatching message is waiting 	
	- A check channel to monitor recorded messages	
;.	DEFINITIONS	<u>ן</u> ר
	Alternate Control Channel	
	A second control channel provided at the customer's request to assure	
	continuity of service in case of failure of the first control channel is	
	identified as an alternate control channel.	
	<u>Central Office Channel</u>	
	The circuit connecting the common equipment in the Primary central	
	office area with the common equipment in a Secondary central office	ĺ
	area. When a control telephone is served from a central office area which is not the Primary central office area, the circuit which extends	
	a control, alternate control, or a check channel from the central office	
	serving such control telephone to the common equipment in the Primary	

/1/ Material formerly appeared in Part 8, Section 3 on Sheet Nos. 20-23.

central office area is also called a Central Office Channel.

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Ameritech

P.U.C.O. NO. 20 PART 8 SECTION 3

Tariff

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet No. 21 Cancels Original Sheet No. 21

D	EFINITIONS (cont'd)
1 t	Theck <u>Channel</u> The circuit connecting automatic answering equipment at a control elephone location with common equipment in the Primary central office area, for the purpose of monitoring the recorded message.
T i t s	Control Channels The circuit which connects a control telephone with the common equipment on the Primary central office area when the control telephone is located on such central office area; or the circuit which connects a control telephone with the central office serving the control telephone when such telephone is located in a central office area which is not the primary central office area.
A b	Control Telephone A telephone located on the customer's premises, or premises designated by the customer, for use only for the transmission of dispatching messages over a Group Alerting and Dispatching System.
I a	Primary Central Office Area The central office area in which is located common equipment serving all, or a portion, of the telephones to be alerted and all of the control telephones.

/1/ Material formerly appeared in Part 8, Section 3 on Sheet Nos. 20-23.

which is contiguous to the Primary central office area.

Issued: July 13, 1998 Effective: July 13, 1998 In accordance with Case No. 98-924-TP-ATA-TP-ATA, issued June 12, 1998. By J. F. Woods, President, Cleveland, Ohio

2nd Revised Sheet 22 Cancels 1st Revised Sheet 22

3. GROUP ALERTING AND DISPATCHING SYSTEMS (cont'd)

C. Terms and Conditions

- 1. The Company will provide all central office facilities for a Group Alerting and Dispatching System. The operation of the equipment and facilities on the customer's premises, or premises designated by the customer, shall be performed by the customer.
- Primary and Secondary central office areas shall be located in an exchange area of the Company or in Company exchange areas, each of which is in the local service area of the (T) other. The common equipment in each Secondary central office area shall be connected to the common equipment in the Primary central office area by one or more channels, the number of channels being dependent on whether a single group arrangement or a multi-group arrangement is used.
- 3. Each telephone to be alerted must be served by common equipment located in the central office area serving such telephone. All control telephones must be served from the common equipment located in Primary central office area.

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By Connie Browning, President, Cleveland, Ohio

Ameritech

Tariff

P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet No. 23 /1/ Cancels Original Sheet No. 23

(T)/2/3. GROUP ALERTING AND DISPATCHING SYSTEMS (cont'd) PRICES D. Service connection, move and change charges do not apply to the equipment and facilities of Group Alerting and Dispatching Systems, nor do service connection charges apply to the connection to such systems of the telephones to be alerted. Charges do not apply: - to the equipment or facilities of a system when a single group arrangement is changed to a multi-group arrangement, or vice versa - to the equipment or facilities which remain in place when a Secondary

central office is added to or withdrawn from a system.

/1/ Also cancels Original Pricing List Sheet No. 23.

/2/ Material formerly appeared in Part 8, Section 3 on Sheet Nos. 20-23.

Issued: July 13, 1998 Effective: July 13, 1998 In accordance with Case No. 98-924-TP-ATA-TP-ATA, issued June 12, 1998. By J. F. Woods, President, Cleveland, Ohio

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 24 Cancels 1st Revised Sheet 24 and 1st Revised Sheet 24-P (N)

3. GROUP ALERTING AND DISPATCHING SYSTEMS (cont'd)

D. Prices

1. Service Elements

Description	Monthly Price
Control Telephones	/1/
Channels	
One control channel for use with the initial control telephone is provided without charge	
The following channels are provided for Series 2000 local service area channels:	121
additional control channels, alternate control channels, and channels between central office areas	
Common Equipment	
Including alarm features, amplifiers, stand-by amplifiers, and battery and ringing supply, each central office:	
Single group arrangement, 1st unit, 30 numbers /56V/	\$111.90
Multi-group arrangement, 1st unit, 30 numbers /6EF/	170.75
Each additional unit, single or multi-group arrangement, 10 number capacity /2XD/	27.70
Additional equipment and facilities	
Automatic overtone signal, each central office	
1st unit, 30 numbers /GL5/ each additional unit, 10 numbers /GN5/	41.55 14.15
e Part 8, Section 8 of this Tariff.	

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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TFA No. OH-07-17821

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4. END-USER 9-1-1 TRUNK

A. Description

End-User 9-1-1 Trunks provide voice grade transmission and deliver station specific Automatic Number Identification (ANI) information associated with Private Switch customer switching equipment to the Company's 9-1-1 network. End-User 9-1-1 Trunks are used to route calls to (T) the Company 9-1-1 network and are configured as outgoing trunks only. These trunks are (T) dedicated to carrying 9-1-1 calls only and will not accept incoming calls.

End-User 9-1-1 Trunks route the 9-1-1 call from the customer's premises to one of the following termination points:

- to a local end office
- to the 9-1-1 tandem (Control Office)

B. Definitions

Automatic Number Identification (ANI)

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

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By Connie Browning, President, Cleveland, Ohio

4. END-USER 9-1-1 TRUNK (cont'd)

C. Terms and Conditions

- 1. A minimum of one End-User 9-1-1 Trunk is required per PBX or Private Switch. However, two or more End-User 9-1-1 Trunks are highly recommended.
- 2. The customer is responsible for ensuring that their terminal equipment is compatible with this service.
- 3. The customer is responsible for developing and implementing procedures to prevent unauthorized or illegal use of the End-User 9-1-1 Trunks.
- 4. When End-User 9-1-1 Trunks are used, the PBX or private switch must be directly connected to the 9-1-1 network.
- 5. The customer may request diversification and redundancy of any or all inter-office and/or local facility routes. Diversification and redundancy will be provided where facilities permit. Additional charges for the utilization, construction and provision of this option will be assessed on an individual case basis.
- 6. End-User 9-1-1 Trunks are only available in service areas with Enhanced 911 Service.
- 7. End-User 9-1-1 Trunks are only available in appropriately equipped Central Offices.
- 8. If the customer leaves the Company for another competitive local exchange carrier and ports (T) the telephone numbers (assigned to the customer) to that Carrier using Local Number Portability (LNP), the customer is responsible for notifying the Company in writing of such (T) change. This condition does not relieve the new Carrier of its notification requirements to the Company. (T)

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

2nd Revised Sheet 27 Cancels 1st Revised Sheet 27 and 1st Revised Sheet No. 27-P (N)

4. END-USER 9-1-1 TRUNK (cont'd)

D. Prices

The prices shown below are for End-User 9-1-1 Trunks and are in addition to other applicable Service Charges.

Additional Trunk prices are applicable when adding additional trunks with the original (or initial) order. If additional trunks are ordered after the original installation, *First Trunk* prices apply.

1. Service Elements

		Monthly Price
	Nonrecurring	Term Payment Plan
Description /Billing Code/	Charge	60 Month
First Trunk		v. •
- to a local end office /XCDAP/	\$845.00	\$53.00
- to the 9-1-1 tandem (Control Office) /XCDCP/	845.00	85.00
Additional Trunks, each		
- to a local end office /XCDBP/	645.00	53.00
- to the 9-1-1 tandem (Control Office) /XCDDP/	645.00	85.00

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By Connie Browning, President, Cleveland, Ohio

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P.U.C.O. NO. 20 PART 8 SECTION 3

Tariff

Original Sheet No. 28

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

4. END-USER 9-1-1 TRUNK (cont'd)

D. PRICES (cont'd)

2. Payment Plans

- <u>Term Payment Plans</u> End-User 9-1-1 Trunk service is only available for a 60-month period under the Term Payment Plan (TPP). Refer to Term Payment Plans in Part 2, Section 3 of this tariff.
- <u>Single Payment Option (SPO)</u> A Single Payment Option is not available with this service.
- **Deferred Payment Option (DPO)** A Deferred Payment Option is not available with this service.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period.

Termination	=	[number of months remaining in contract] x
Charge		[monthly price billable in month prior to
		discontinuance, according to Company record] x [70%]

(N)

(N)

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Effective: March 26, 1999

In accordance with Finding and Order No. 98-1583-TP-ATA, issued by The Public Utilities Commission of Ohio, March 25, 1999.

By J. F. Woods, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 29

(N)

5. WIRELESS 9-1-1 SERVICE^{/3/}

A. DESCRIPTION

Wireless 9-1-1 Service (W 9-1-1) is a service that routes emergency wireless calls to specific Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements as established in CC Docket No. 94-102.

This service will support the following W 9-1-1 design solutions:

- Call Path Associated Signaling (CAS)^{/1//2/}
- Non-Call Path Associated Signaling (NCAS)
- Hybrid^{/2/}

B. DEFINITIONS

9-1-1 Selective Router

A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function capability and certain maintenance functions for each PSAP.

/1/ The CAS solution does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

/2/ The customer provided interface with the selective router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP".

/3/ Denotes Tier 1 Non-core service

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet 30 Cancels 2nd Revised Sheet 30

5. WIRELESS 9-1-1 SERVICE (cont'd)

E. Definitions (cont'd)

<u>9-1-1 Tandem to 9-1-1 Tandem Transfer</u>

The ability to transfer a W 9-1-1 call from a PSAP served by one Company 9-1-1 Tandem (a.k.a. (T) Selective Router) to a PSAP served by a different Company 9-1-1 Tandem when the two | tandems are geographically adjacent and are served by the same Company Automatic Location (T) Identification (ALI) host system.

Billing Unit

A billing unit represents each 1000 in population for the area being served by a Wireless 9-1-1 Customer. The population for the W 9-1-1 Customer will be divided by 1000 to determine the total number of billing units for the W 9-1-1 customer.

Call Path Associated Signaling (CAS)

A W 9-1-1 solution set that utilizes the voice transmission path to deliver the Mobile Directory Number and the caller's location to the PSAP.

Emergency Services Routing Digits (ESRD)

A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Services Routing Key (ESRK)

A 10-digit number that is normally used to identify an ongoing W 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

<u>Hybrid</u>

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.

Mobile Directory Number (MDN)

A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Mobile Switching Center

A switch that provides wireless telephone service.

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P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

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5. WIRELESS 9-1-1 SERVICE (cont'd)

B. DEFINITIONS (cont'd)

Non-Call Path Associated Signaling (NCAS)

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

Phase I Service

W 9-1-1 service that provides the PSAP with the call-back telephone number of the W 9-1-1 caller and the location of the cell site or base station transmitting the call.

Phase II Service

W 9-1-1 service that provides the PSAP with all Phase I information plus more precise caller longitude and latitude location information as required by the FCC in CC Docket No. 94-102 (Latitude and Longitude information may require a manual rebid from the PSAP to receive that information).

Pseudo-Automatic Number Identification (pANI)

A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.

Wireless 9-1-1 Customer (Customer)

The Wireless 9-1-1 Customer is the authorized county government unit to who authority has been lawfully delgated for the implementation of wireless 9-1-1 service at the PSAP or PSAPs under its jurisdiction. The Customer may authorize individual PSAP to work directly with the Company during implementation of W 9-1-1 service.

Wireless Service Provider

A facilities-based provider of wireless service to one or more end users in this state.

Wireless End User

An individual or organization authorized to use the telephone services provided by the Wireless Service Provider.

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(N)



P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 32

(N)

5. WIRELESS 9-1-1 SERVICE (cont'd)

C. TERMS AND CONDITIONS

Request for this service: (1) can only be initiated by a W 9-1-1Customer; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

W 9-1-1 will be provided where facilities permit. If facilities are not available, the Company will negotiate a mutually agreeable service date with the customer.

The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 9-1-1 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.

Customer Obligations (1/

- 1. The Customer is responsible for ensuring that the Wireless Service Provider creates, maintains and forwards to the Company current pANI data according to the format and procedures specified by the Company.
- W 9-1-1 Service Wireless End User's information is confidential. The Customer agrees to use such information only for the purpose of responding to emergency calls.
- 3. The Wireless End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the LEC. The Wireless End User (published and nonpublished) consents to the storage and retention of Wireless End User's location and telephone number in the data base and also consents to access this information by the PSAP for the sole purpose of responding to an emergency call.
- 4. The Customer has the responsibility for reporting all errors, defects and malfunctions that they are aware of to the Company in a timely manner provided the Company is the service provider.
- /1/ The Company will participate in all coordination efforts as appropriate.

(N)

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.O. NO. . U PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 33

5. WIRELESS 9-1-1 SERVICE (cont'd) C. TERMS AND CONDITIONS (cont'd) Customer Obligations (cont'd) 5. Cancellation of the service in whole or in part by the Customer prior to establishment thereof, will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the Customer's order for service. 6. The PSAP will be responsible for any local or long distance toll associated with the call-back of wireless callers or the transferring of calls to non-PSAP locations. 7. From the effective date of this tariff forward, the PSAP will, if needed, order Enhanced Multi-Frequency (E-MF) trunks for additional Selective Router to PSAP trunks. The customer provided interface with the Selective Router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP". 8. The Company will assign one wireless Emergency Service Number (ESN) per PSAP receiving primary routed wireless calls. 9. The Company will provide additional ALI circuits, Router to PSAP trunks dedicated to wireless service, and/or Power Failure/Make Busy circuits at the customer's request and will charge for the circuits per the rates established in existing applicable tariffs. 10. The Company will route W 9-1-1 calls based on the ESN associated with the pseudo Automatic number identification (pANI) that identifies the cell site/cell face or routing key. When call routing capability based on longitude and latitude becomes available, the Company will revise this tariff and identify the corresponding rates for such service. (N)

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P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 34

5. WIRELESS 9-1-1 SERVICE (cont'd)

C. TERMS AND CONDITIONS (cont'd)

Customer Obligations (cont'd)

- 11. The Company's liability and that of its officers or employees to any person for interruption or failure of W 9-1-1 Service is limited by the terms set forth in this section, other sections of this tariff, and by law.
- 12. W 9-1-1 Service is provided solely for the benefit of the Customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any LEC obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 13. To the extent allowed by law, the Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
- 14. The Company supported segment of the W 9-1-1 Service will be designed to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide W 9-1-1 service.
- 15. To the extent allowed by law, the Customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing W9-1-1 service hereunder, and which arise out of the negligence of the Company or the negligence or other wrongful act of the W9-1-1 customer, its user, agencies or municipalities or the employees or agents of any one of them.

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P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 35

5. WIRELESS 9-1-1 SERVICE (cont'd)

C. TERMS AND CONDITIONS (cont'd)

Customer Obligations (cont'd)

- 16. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from the Customer and/or Wireless Customer providing the Company with inaccurate, out of date or improperly formatted MDN or pANI data.
- 17. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the Customer or the Wireless Service Provider.
- 18. The customer acknowledges that W 9-1-1 service requires that the respective wireless service providers have the capability to forward the wireless subscriber's call and associated call data to the Company for transport to the Customer.
- 19. The Customer will provide the Company with the population total within its jurisdiction in a format agreed to by the Company.
- 20. Under no circumstances should a Wireless Service Provider or the Customer allow delivery of wireless calls (for overflow or contingency purposes) onto Router to PSAP trunks or into the selective router over public switched network circuits (e.g. any circuit or trunk not dedicated to 9-1-1 use), or through calls to an E9-1-1 routing/test number associated with the PSAP trunk group.
- 21. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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(N)



P.U.C.O. NO. 20 PART 8 SECTION 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 36

5. WIRELESS 9-1-1 SERVICE (cont'd) D. PRICES 1. Service Elements Monthly Nonrecurring Description /Billing Code/ Service Charge Charge Wireless 9-1-1 (W 9-1-1) Service W 9-1-1 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, assignment of one wireless ESN per wireless PSAP, storage and processing of ANI/ALI, Tandem to Tandem Transfer and Trunks and Telco Map Server functionality^{/1//2//3/74//5//6/} \$27.96 \$7.01 - Phase I service per billing unit 91.36 - Phase II service per billing unit 0.89 /1/ In applications utilizing a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W 9-1-1 Phase 1 and 2 data as required by the FCC. /2/ Tandem to Tandem Trunks will be state-averaged, flat rated (not mileage sensitive). /3/ Population data and billing unit calculations will be revisited before the fifth year anniversary of the effective date of this tariff. /4/ Billing units will be rounded to the next highest number to determine the number of billing units (i.e., .5 or higher equals 1.0). A minimum of one (1) billing unit will apply to each rate shown above. /5/ Billing of Phase I rates will begin when the first PSAP within the Customers jurisdiction converts to Phase I. Billing of Phase II rates will begin when the first PSAP within the Customers jurisdiction converts to Phase II. /6/ Phase II rates are paid in addition to Phase I rates when Phase II service is implemented. If only Phase I service is purchased, then only the Phase I nonrecurring and monthly recurring charge and the incremental Phase II nonrecurring and monthly recurring charge will be assessed. If Phase II service is purchased by a PSAP that has the above Phase I service, the incremental Phase II nonrecurring charge will apply and the PSAP would be billed both the Phase I and Phase II monthly recurring charge per billing unit.

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 37

6. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS)

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A. Description

Outbound Emergency Notification Service (OENDS) is an optional service that provides a county or municipality with telephone subscriber data from the Enhanced 9-1-1 Service database for the purpose of implementing or updating an outbound public emergency notification messaging system pursuant to Ohio Revised Code Section 4931.49 division (F)(5). An outbound public emergency notification system provides service users with a telephone warning of a public emergency situation through a computerized warning system.

Subscriber information is to be used for the sole purpose of contacting citizens during a Public Emergency.

B. Definitions

911 Database

A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

Private and Semi Private Listing Service

Listing Services which excludes the customer's telephone number from the Company's directories, however with Semi-Private Service, the customer's telephone number is included in Directory Assistance records.

Public Emergency

For purposes of this tariff, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- 1) an immediate danger to the health and safety of people, or
- 2) a likelihood of severe irreparable damage to property.

Original Sheet 38

(N)

6. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

C. Terms and Conditions

- 1. Customers of this service must be "911 customers" as referenced in the Company's Ohio General Exchange Tariff, Part 8, Section 3, Sheet No. 1 or their authorized agents or the State of Ohio.
- 2. Telephone subscriber data for all customers served by the requesting Customer, regardless of carrier or class of service, will be included in the data file. Information regarding the names, addresses and telephone numbers of Private and Semi-Private Listing Service customers will be provided for the purpose of facilitating response to public emergency calls.
- 3. The Company will provide OENDS data only for the jurisdictional area where the Customer is authorized to provide public emergency services.
- 4. Telephone subscriber data provided to a Customer for the purpose of implementing or updating an outbound public emergency notification system is confidential and proprietary. Subscriber data may be used only to identify the telephone location or service user, or both, and may not be used or disclosed by the Customer, or its agents or employees, for any other purpose. All other uses are prohibited. Customer agrees to abide by all applicable restrictions on the use of the subscriber data.
- 5. The OENDS information may not be reproduced in any manner, unless specifically authorized in writing by the Company. Upon request, the Customer will promptly return to the Company all OENDS information in a tangible form or certify to the Company that such information has been destroyed.
- 6. The Company will provide a copy of the OENDS data to the Customer. The Company may not be held liable under Ohio law for providing such information.
- A full extract of the OENDS data may be requested, at a maximum, once per month and will be delivered within 21 working days of receipt of a written request.

Original Sheet 39

6. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

C. Terms and Conditions (cont'd)

- 8. The OENDS Customer may request incremental updates of OENDS data. The Customer may select incremental updates to be provided on a weekly, or monthly basis.
- OENDS will reflect data that exists in the Company's 911 Database as of the day the extract is produced.
- 10. The OENDS Customer is responsible for maintaining the confidentiality of the data contained within the extract.
- 11. The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of the Outbound Emergency Notification Data Service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
- 12. OENDS is provided solely for the benefit of the Customer. The provision of OENDS by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the Customer.
- 13. The Customer also agrees to use the OENDS information consistent with the law, applicable regulations, and this tariff. The Company shall not be liable for any violation of the law, applicable regulations, or this tariff by the Customer.
- 14. A full extract of OENDS data will be mailed to the Customer on CD. Incremental updates may be provided on CD or via Electronic Transfer
- 15. Each entity that performs an outbound emergency notification message shall do so in coordination with other municipalities within the county.

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(N)

Original Sheet 40

		IBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)	(N)
C.	Те	rms and Conditions (cont'd)	
		Each entity that performs an outbound emergency notification message shall notify the Ohio 9- 1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:	
		(a) The date and time that the outbound emergency notification message was initiated.	
		(b) The total number of individual unique outbound emergency notification messages sent.	
		(c) The circumstances surrounding the situation that spurred the outbound emergency notification message(s).	
		(d) The total number of telephone numbers the message(s) was delivered to.	
		(e) The number of square miles included in the geographic area of the outbound emergency notification message(s).	
		(f) A summary of whether or not the entity submitting the report believes the outbound emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.	
	(17)	Each entity that wishes to perform a test message of an outbound emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:	
		a) The news media in the affected area.	
		(b) The Ohio 9-1-1 coordinator.	
	(18)	Any entity that fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database.	(N)

Original Sheet 41

6. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

D. Features

The following data elements will be provided on each file where they exist in the Company's 911 Database:

Telephone Number Service Address Class of Service

Full Extract

The initial or subsequent extraction of complete telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database. Full extracts are only available on a monthly basis.

Incremental Update

An extract containing only additions, deletions, and modifications to the telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database since the last full extract or incremental update. Incremental updates are available on a weekly or monthly basis.

(N)

Original Sheet 42

(N)

6. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

D. Prices

OENDS is available as a full extract only, an initial full extract with subsequent full extracts on a monthly basis or a full extract with incremental updates on a weekly or monthly basis. The Customer may request an initial full extract when establishing an outbound public emergency notification messaging system as well as subsequent full extracts to verify or update the data in its system.

A one-time, non-recurring charge applies for a full extract.

A monthly recurring charge applies subsequent full extracts.

A monthly recurring charge applies for incremental updates. The Customer selects the frequency of the updates - weekly or monthly. Regardless of the frequency selected, there is a single monthly charge..

1. Service Elements

Description /Billing Code/	Monthly Charge	Nonrecurring Service Charge	
Full Extract	-	\$462.00	
Subsequent Full Extract once per month	\$270.00	-	
Incremental Updates – weekly or once per month	\$170.00		(N)

PART 8 – SECTION 3 EXHIBIT B

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AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

Original Sheet A

Material formerly located on Sheets 20 through 24 and on Sheets 37 through 42 now located in the	(N)
AT&T Ohio Guidebook, Part 8, Section 3, for non-residential tier 2 services.	(N)

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 13 Cancels 1st Revised Sheet 13

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

/1/

C. Terms and Conditions

- 12. 911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose not authorized by law.
- 13. The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.
- 14. Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.
- 15. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI solely for 911 Service. When the Selective Routing feature is provided as part of a 911 System, Default Routing and Central Office Identification will be provided in lieu of Selective Routing and ANI display for any central office within the system not equipped with ANI.
- 16. ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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/1/ Material formerly appeared on Original Sheet 12.1 in this Section.

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By Connie Browning, President, Cleveland, Ohio

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 5th Revised Sheet 14 Cancels 4th Revised Sheet 14

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. Terms and Conditions (cont'd)

- 17. When the Selective Routing feature is provided with a 911 System, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area that are agreeable to the Company. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 911 serving area. The customer's responsibilities in providing this information are:
 - Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished to the Company by the customer on forms supplied by the Company, or other electronic medium where available, for that purpose at a mutually agreed upon time prior to the effective date of the service.
 - After establishment of service it is the customer's responsibility to continually verify the
 accuracy of the routing information contained in the master address file. It is also the
 customer's responsibility, to advise the Company of any changes in street names,
 establishment of new streets, changes in address numbers used on existing streets,
 closing and abandonment of streets, changes in police, fire, ambulance or other
 appropriate agencies' jurisdiction over any address, annexations and other changes in
 municipal and county boundaries, incorporation of new cities or any other matter that will
 affect the routing of 911 calls to the proper PSAP.

/1/

/1/ Material formerly appeared on Original Sheet 12.2 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

/1/ 1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd) C. Terms and Conditions (cont'd) 17. (cont'd) The Company will provide to the customer on request a complete listing of the master • address file to permit customer verification of accuracy of the police, fire, and ambulance PSAP routing designations. One copy of the file will be provided free of charge on an annual basis. Additional copies may be requested at applicable tariff rates. The Company will furnish to the customer for verification a written copy showing each • change, deletion and addition to the master address file. 18. The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered. 19. Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the customer, until the next customer directory issuance, or up to one year, whichever period is longest. 20. The installation of initial or subsequent 911 exchange lines to maintain applicable Company service standards will be provided by the Company, subject to the terms and agreements of the 911 Service Agreement when applicable. 21. Customer premise equipment used in providing 911 Service and features may be Company or customer-provided. 111

/1/ Material formerly appeared on Original Sheet 12.3 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

/1/

C. Terms and Conditions (cont'd)

- 22. The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.
- 23. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.
- 24. The customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.
- 25. The rates for 911 Service do not include the inspection or monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

11/

/1/ Material formerly appeared on Original Sheet 12.4 in this Section.

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By Connie Browning, President, Cleveland, Ohio

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. Terms and Conditions (cont'd)

- 26. The Company's liability in connection with its participation in a 911 system is limited by statute.
- 27. The customer's liability in connection with the provision of 911 service is limited by statute.
- 28. The 911 services specified in this tariff are available for the use of the state and political subdivisions in providing universal emergency number service pursuant to law.

11/

/1/

/1/ Material formerly appeared on Original Sheet 12.5 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 4th Revised Sheet 18 Cancels 3rd Revised Sheet 18

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

D. Features

1. Enhanced 911 Standard Features

Alternate Routing (AR)/1/

Default Routing (DR) ^{/1/}

Forced Disconnect

Central Office Transfer Arrangements: *Fixed Transfer *Manual Transfer *Selective Transfer

Speed calling

/1/ Only available when Selective Routing is provided.

/2/ Material formerly appeared on Original Sheet 12.6 in this Section.

(C)

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By Connie Browning, President, Cleveland, Ohio

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

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1	Service Elements			
	Description	Nonrecurring	Month Current	ly Price Maximum
	Description	Charge	Guirent	Maximum
	Exchange service ^{/1/}			
	Additional (optional) E911 exchange line terminating at PSAP	\$1,000.20	\$137.30	\$137.30
	Service ^{/2/}			
	Automatic number identification, per 1000 main stations served	385.30 ^{/3/}	69.20 ^{/4/}	69.20 ^{/4/}
	Selective routing, per 1000 main stations served	4,608.85 ^{/3/}	92.30 ^{/4/}	92.30 ^{/4/}
	Combined automatic number identification and selective routing, per 1000 main stations served	4,200.45 ^{/3/}	103.85 ^{/4/}	103.85 ⁴⁴
	Combined automatic number and location identification, per 1000 main stations served	3,835.90 ^{/3/}	107.30 ^{/4/}	107.30 ^{/4/}
	Combined automatic number and location identification and selective routing per 1000 main stations served	5,489.05 ^{/3/}	117.65 ⁴⁴	117.65 ⁴⁴
	Denotes Tier 1 Non-core service. Rounded to nearest 1000 main and equivalent main terminations). This count is based upon the maxim telephones in service at the time service is establish December 31 annually with appropriate adjustment These nonrecurring charges are not billed to the cu credit the Company obtains from the State. If a monthly E911 subscriber charge is shown for a lieu of these recurring charges being billed to the cu Material formerly appeared on 2nd Revised Sheet	um number of the ned. This count wi s to customer billin stomer. They form county in the coun istomer.	above stated m ill be updated or ig. In the basis for th ity rate list that f	ain n ne E911 tax

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

3rd Revised Sheet 20 Cancels 2nd Revised Sheet 20 and Original Sheet 20.1 (N)

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. Prices

1. Service Elements

County F	Rate List				
	Current		Effective Date		Most
	Monthly		for Current		Current EMG Case
	E911	Implementation	E911	Initial EMG Case	No.
	Subscriber	Date for E911	Subscriber	No. for E911	for E911
County	Charge ^{/1/}	Service	Charge	Implementation	Review
Adams	\$.12	07-16-92	07-16-92	91-1366-TP- EM G	91-1366-TP-EMG
Athens	.12	04-02-96	04-02-96	95-1165-TP-EMG	95-1165-TP-EMG
Belmont	.12	09-11-97	09-11-97	96-384-TP-EMG	96-384-TP-EMG
Brown	.12	04-19-95	04-19-95	92-786-TP-EMG	92-786-TP-EMG
Butler	.12	08-17-88	08-17-92	87-1029-TP-EMG	92-962-TP-EMG
Carroll	.12	12-15-03	12-15-03	02-400-TP-EMG	02-400-TP-EMG
Champaign	.12	05-01-91	05-01-92	90-1375-TP-EMG	92-201-TP-EMG
Clark	.12	03-15-88	03-15-92	87-1283-TP-EMG	91-2171-TP-EMG
Clinton	.12	02-24-88	02-24-93	87-1898-TP-EMG	92-2233-TP-EMG
Columbiana	NA	NA	02-24-93 NA	NA	NA
Coshocton	.12	11-09-88	11-09-92	87-1286-TP-EMG	92-1460-TP-EMG
Cuyahoga	.12	11-02-87	11-03-92	87-1281-TP-EMG	92-1400-TP-EMG
Delaware	.12	10-18-89	10-18-92	87-1900-TP-EMG	92-1408-17-EMG
Erie	.12	09-16-92	09-16-92	91-1767-TP-EMG	92-1413-1P-EMG 91-1767-TP-EMG
Fairfield	.12				
	.12	12-06-89	12-06-92	88-1382-TP-EMG	92-1648-TP-EMG
Fayette	.12	01-31-91	01-31-93	90-1307-TP-EMG	92-1967-TP-EMG
Franklin		07-01-87	07-01-92	87-944-TP-EMG	97-707-TP-EMG
Gallia	.12	12-04-97	12-04-97	97-908-TP-EMG	93-908-TP-EMG
Geauga	.12	11-29-94	11-29-94	93-237-TP-EMG	93-237-TP-EMG
Greene	.12	03-29-89	03-29-92	87-1287-TP-EMG	92-45-TP-EMG
Guernsey	.12	04-22-92	04-22-92	92-205-TP-EMG	92-205-TP-EMG
Hancock	.12	12-15-94	12-15-94	94-1200-TP-EMG	94-1200-TP-EMG
Harrison	NA	NA	NA	NA	NA
Highland	.12	11-17-94	11-17-94	94-1199-TP-EMG	94-1199-TP-EMG
Hocking	.12	02-17-00	02-17-00	00-08-TP-EMG	00-08-TP-EMG
Jefferson	.12	05-20-97	05-20-97	96-160-TP-EMG	96-160-TP-EMG
Lake	.12	10-05-88	10-05-92	88-1089-TP-EMG	92-1273-TP-EMG
Lawrence	.12	04-27-98	04-27-98	96-43-TP-EMG	96-43-TP-EMG
Licking	.12	06- 1 5-90	06-15-92	89-829-TP-EMG	92-538-TP-EMG
		ubscriber charge s			
		ared on 7th Revise	ed Sheet 12.8 in		
Issued: April	1, 2007			Ef	fective: April 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 21 Cancels 1st Revised Sheet 21

121 1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd) Ε. Prices (cont'd) 1. Service Elements (cont'd) County Rate List Current Effective Date Most Current EMG Case Monthly for Current E911 Implementation E911 Initial EMG Case No. Subscriber Date for E911 Subscriber No. for E911 for E911 Charge^{/1/} County Service Charge Implementation Review Lorain \$.12 88-1607-TP-EMG 92-1468-TP-EMG 11-15-89 11-15-92 92-2201-TP-EMG Lucas .12 03-01-89 03-01-93 87-1284-TP-EMG Madison .12 03-25-92 03-25-92 91-2037-TP-EMG 91-2037-TP-EMG Mahoning .12 93-1553-TP-EMG 03-23-94 03-23-94 93-1553-TP-EMG .12 92-2004-TP-EMG Medina 87-1899-TP-EMG 01-18-89 01-18-93 Miami .12 03-01-90 03-01-93 88-1295-TP-EMG 92-2200-TP-EMG Monroe NA NA NA NA NA 92-44-TP-EMG Montgomery .12 87-2076-TP-EMG 03-29-89 03-29-92 .12 Morgan 12-04-01 12-04-01 00-240-TP-EMG 00-240-TP-EMG Muskingum .12 11-18-87 11-18-92 87-1282-TP-EMG 92-1530-TP-EMG Noble .12 10-14-04 10-14-04 02-398-TP-EMG 02-398-TP-EMG Ottawa .12 05-27-88 05-27-92 87-1901-TP-EMG 92-421-TP-EMG Репту .12 04-01-98 04-01-98 98-127-TP-EMG 98-127-TP-EMG Pickaway .12 12-16-92 12-16-92 92-1752-TP-EMG 92-1752-TP-EMG Portage .12 92-1045-TP-EMG 09-11-91 09-11-92 90-1619-TP-EMG Preble .12 92-2306-TP-EMG 10-13-93 10-13-93 92-2306-TP-EMG Ross .12 12-11-92 90-1389-TP-EMG 92-1724-TP-EMG 12-11-89 Sandusky .12 12-09-92 12-09-92 92-1476-TP-EMG 92-1476-TP-EMG Scioto .12 06-14-94 06-14-94 94-509-TP-EMG 94-509-TP-EMG Seneca .12 05-24-89 05-24-92 89-402-TP-EMG 92-269-TP-EMG Shelby .12 06-30-92 91-1587-TP-EMG 06-30-92 91-1587-TP-EMG .12 Stark 05-23-90 05-23-92 90-321-TP-EMG 92-268-TP-EMG Summit .12 05-11-88 05-11-92 87-1285-TP-EMG 92-267-TP-EMG Trumbull .12 06-22-94 06-22-94 93-505-TP-EMG 93-505-TP-EMG Tuscarawas .12 12-08-94 12-08-94 93-1579-TP-EMG 93-1579-TP-EMG Union .12 05-17-89 05-17-92 87-2195-TP-EMG 93-359-TP-EMG Warren .12 12-19-90 92-1789-TP-EMG 12-19-92 90-1335-TP-EMG .12 Washington 07-27-05 07-27-05 04-1840-TP-EMG 04-1840-TP-EMG Wayne .12 08-15-89 08-15-92 88-929-TP-EMG 92-1013-TP-EMG .12 Wood 11-20-90 11-20-92 87-1913-TP-EMG 92-1658-TP-EMG Wyandot .12 02-17-99 02-17-99 98-1537-TP-EMG 98-1537-TP-EMG

/1/ The maximum E911 subscriber charge shall equal \$.12, where available./2/ Material formerly appeared on 6th Revised Sheet 12.9 in this Section.

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Effective: April 1, 2007

[2]

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

/1/

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 22 Cancels 2nd Revised Sheet 22

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

E. Prices (cont'd)

2. Other Applicable Charges and Payments

Messages

The calling party is not charged for calls placed to the 911 number.

Charges for messages transferred over exchange facilities from a PSAP are billed to the 911 customer according to rates applicable from the Serving Central Office which serves the PSAP initiating the transfer to the point of termination, subject to the terms and conditions of the 911 Service agreement. Inter-system transfers are subject to applicable local message charges.

Special equipment and service arrangements for which provision is not otherwise made in these tariffs or catalogs are furnished wherever practicable at charges based on cost.

Equipment Moves

Moves or changes of equipment at PSAP locations will be made based upon cost, not to exceed installation charges specified in this tariff or catalog. Time and material charges may be applicable.

Charges for customer requests that require additions, removals, moves, or changes of access facilities or equipment on Company premises will be based on cost and determined separately in each case.

Installation of additional network or other facilities to maintain a satisfactory grade of service will be provided by the Company, subject to the terms and conditions of the 911 Service Agreement.

Cancellation of the service in whole or in part by the customer prior to installation will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up, to the time of cancellation which have resulted because of the subscriber's order for services, but not to exceed the total installation charges.

11/

/1/ Material formerly appeared on Original Sheet 12.10 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 23 Cancels 1st Revised Sheet 23

2. END-USER 9-1-1 TRUNK

(T)/1/

A. Description

End-User 9-1-1 Trunks provide voice grade transmission and deliver station specific Automatic Number Identification (ANI) information associated with Private Switch customer switching equipment to the Company's 9-1-1 network. End-User 9-1-1 Trunks are used to route calls to the Company 9-1-1 network and are configured as outgoing trunks only. These trunks are dedicated to carrying 9-1-1 calls only and will not accept incoming calls.

End-User 9-1-1 Trunks route the 9-1-1 call from the customer's premises to one of the following termination points:

- to a local end office
- to the 9-1-1 tandem (Control Office)

B. Definitions

<u>Automatic Number Identification (ANI)</u> A feature which allows the number of the calling party to be forwarded to the PSAP for display.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 25 in this Section.

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 24 Cancels 2nd Revised Sheet 24

2. END-USER 9-1-1 TRUNK (cont'd)

C. Terms and Conditions

- 1. A minimum of one End-User 9-1-1 Trunk is required per PBX or Private Switch. However, two or more End-User 9-1-1 Trunks are highly recommended.
- 2. The customer is responsible for ensuring that their terminal equipment is compatible with this service.
- 3. The customer is responsible for developing and implementing procedures to prevent unauthorized or illegal use of the End-User 9-1-1 Trunks.
- 4. When End-User 9-1-1 Trunks are used, the PBX or private switch must be directly connected to the 9-1-1 network.
- 5. The customer may request diversification and redundancy of any or all inter-office and/or local facility routes. Diversification and redundancy will be provided where facilities permit. Additional charges for the utilization, construction and provision of this option will be assessed on an individual case basis.
- 6. End-User 9-1-1 Trunks are only available in service areas with Enhanced 911 Service.
- 7. End-User 9-1-1 Trunks are only available in appropriately equipped Central Offices.
- 8. If the customer leaves the Company for another competitive local exchange carrier and ports the telephone numbers (assigned to the customer) to that Carrier using Local Number Portability (LNP), the customer is responsible for notifying the Company in writing of such change. This condition does not relieve the new Carrier of its notification requirements to the Company.

/1/ Material formerly appeared on 2nd Revised Sheet 26 in this Section.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

(T)/1/

/1/

2.

AT&T TARIFF

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 25 Cancels 1st Revised Sheet 25

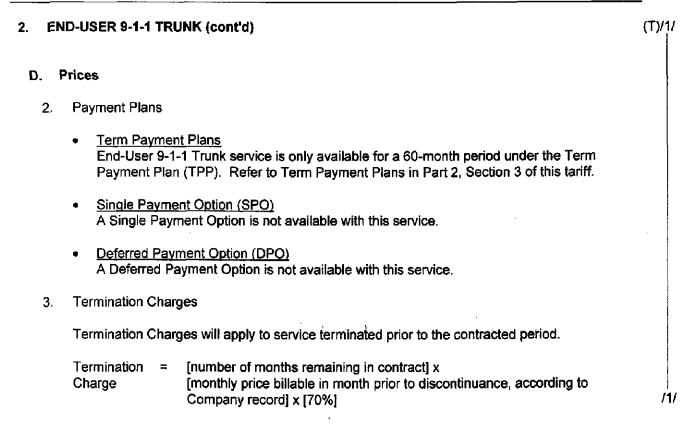
2.	END-USER 9-1-1 TRUNK (cont'd)					
D.	Prices					
	The prices shown below are for End-User 9-1-1 Trunk Service Charges.	s and are in additio	n to other applicable			
	Additional Trunk prices are applicable when adding ac order. If additional trunks are ordered after the original trunks are ordered after trunks are ordered					
1	. Service Elements					
		Γ	Monthly Price			
		Nonrecurring	Term Payment Plan			
	Description /Billing Code/	Charge	60 Month			
	First Trunk					
	 to a local end office /XCDAP/ 	\$845.00	\$53.00			
	- to the 9-1-1 tandem (Control Office) /XCDCP/	845.00	85.00			
	Additional Trunks, each					
	- to a local end office /XCDBP/	645.00	53.00			
	- to the 9-1-1 tandem (Control Office) /XCDDP/	645.00		/1/		

/1/ Material formerly appeared on 2nd Revised Sheet 27 in this Section.

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 26 Cancels 2nd Revised Sheet 26



/1/ Material formerly appeared on Original Sheet 28 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 27 Cancels 2nd Revised Sheet 27

3. WIRELESS 9-1-1 SERVICE^{/3/}

(T)/4/

A. Description

Wireless 9-1-1 Service (W 9-1-1) is a service that routes emergency wireless calls to specific Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements as established in CC Docket No. 94-102.

This service will support the following W 9-1-1 design solutions:

- Call Path Associated Signaling (CAS)^{/1//2/}
- Non-Call Path Associated Signaling (NCAS)
- Hybrid⁽²⁾

B. Definitions

9-1-1 Selective Router

A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function capability and certain maintenance functions for each PSAP.

<u>|</u>4/

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- /1/ The CAS solution does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.
- /2/ The customer provided interface with the selective router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP".
- /3/ Denotes Tier 1 Non-core service.
- /4/ Material formerly appeared on Original Sheet 29 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

3.	WIRELESS 9-1-1 SERVICE (cont'd)	(T)/ [.]	1/
в	Definitions (cont'd)	(T)	
	<u>9-1-1 Tandem to 9-1-1 Tandem Transfer</u> The ability to transfer a W 9-1-1 call from a PSAP served by one Company 9-1-1 Tandem (a.k.a. Selective Router) to a PSAP served by a different Company 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same Company Automatic Location Identification (ALI) host system.		
	<u>Billing Unit</u> A billing unit represents each 1000 in population for the area being served by a Wireless 9-1-1 Customer. The population for the W 9-1-1 Customer will be divided by 1000 to determine the total number of billing units for the W 9-1-1 customer.		
	<u>Call Path Associated Signaling (CAS)</u> A W 9-1-1 solution set that utilizes the voice transmission path to deliver the Mobile Directory Number and the caller's location to the PSAP.		
	<u>Emergency Services Routing Digits (ESRD)</u> A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.		
	<u>Emergency Services Routing Key (ESRK)</u> A 10-digit number that is normally used to identify an ongoing W 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.		
	<u>Hybrid</u> A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.		
	<u>Mobile Directory Number (MDN)</u> A 10-digit telephone number that identifies the calling party and can be used as a call back number.		
	<u>Mobile Switching Center</u> A switch that provides wireless telephone service.	,	 17
/1/	Material formerly appeared on 1st Revised Sheet 30 in this Section.		
1981	Jed: April 1 2007 Effective: April 1 200	ſ	

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 1st Revised Sheet 29 Cancels Original Sheet 29

3. WIRELESS 9-1-1 SERVICE (cont'd)

B. Definitions (cont'd)

Non-Call Path Associated Signaling (NCAS)

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

Phase I Service

W 9-1-1 service that provides the PSAP with the call-back telephone number of the W 9-1-1 caller and the location of the cell site or base station transmitting the call.

Phase II Service

W 9-1-1 service that provides the PSAP with all Phase I information plus more precise caller longitude and latitude location information as required by the FCC in CC Docket No. 94-102 (Latitude and Longitude information may require a manual rebid from the PSAP to receive that information).

Pseudo-Automatic Number Identification (pANI)

A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.

Wireless 9-1-1 Customer (Customer)

The Wireless 9-1-1 Customer is the authorized county government unit to who authority has been lawfully delegated for the implementation of wireless 9-1-1 service at the PSAP or PSAPs under its jurisdiction. The Customer may authorize individual PSAP to work directly with the Company during implementation of W 9-1-1 service.

Wireless Service Provider

A facilities-based provider of wireless service to one or more end users in this state.

Wireless End User

An individual or organization authorized to use the telephone services provided by the Wireless Service Provider.

. /1/

/1/ Material formerly appeared on Original Sheet 31 in this Section.

Issued: April 1, 2007 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

(T)/1/

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 30 Cancels 1st Revised Sheet 30

3. WIRELESS 9-1-1 SERVICE (cont'd)

C. Terms and Conditions

Request for this service: (1) can only be initiated by a W 9-1-1 Customer; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

W 9-1-1 will be provided where facilities permit. If facilities are not available, the Company will negotiate a mutually agreeable service date with the customer.

The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 9-1-1 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.

Customer Obligations^{/1/}

- 1. The Customer is responsible for ensuring that the Wireless Service Provider creates, maintains and forwards to the Company current pANI data according to the format and procedures specified by the Company.
- 2. W 9-1-1 Service Wireless End User's information is confidential. The Customer agrees to use such information only for the purpose of responding to emergency calls.
- 3. The Wireless End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the LEC. The Wireless End User (published and nonpublished) consents to the storage and retention of Wireless End User's location and telephone number in the data base and also consents to access this information by the PSAP for the sole purpose of responding to an emergency call.
- The Customer has the responsibility for reporting all errors, defects and malfunctions that they are aware of to the Company in a timely manner provided the Company is the service provider.

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/1/ The Company will participate in all coordination efforts as appropriate.

/2/ Material formerly appeared on Original Sheet 32 in this Section.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

(T)/2/

3. WIRELESS 9-1-1 SERVICE (cont'd)

C. Terms and Conditions (cont'd)

Customer Obligations (cont'd)

- 5. Cancellation of the service in whole or in part by the Customer prior to establishment thereof, will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the Customer's order for service.
- 6. The PSAP will be responsible for any local or long distance toll associated with the callback of wireless callers or the transferring of calls to non-PSAP locations.
- 7. From the effective date of this tariff forward, the PSAP will, if needed, order Enhanced Multi-Frequency (E-MF) trunks for additional Selective Router to PSAP trunks. The customer provided interface with the Selective Router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP".
- 8. The Company will assign one wireless Emergency Service Number (ESN) per PSAP receiving primary routed wireless calls.
- 9. The Company will provide additional ALI circuits, Router to PSAP trunks dedicated to wireless service, and/or Power Failure/Make Busy circuits at the customer's request and will charge for the circuits per the rates established in existing applicable tariffs.
- 10. The Company will route W 9-1-1 calls based on the ESN associated with the pseudo Automatic number identification (pANI) that identifies the cell site/cell face or routing key. When call routing capability based on longitude and latitude becomes available, the Company will revise this tariff and identify the corresponding rates for such service.

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By Connie Browning, President, Cleveland, Ohio

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3. WIRELESS 9-1-1 SERVICE (cont'd)

C. Terms and Conditions (cont'd)

Customer Obligations (cont'd)

- 11. The Company's liability and that of its officers or employees to any person for interruption or failure of W 9-1-1 Service is limited by the terms set forth in this section, other sections of this tariff, and by law.
- 12. W 9-1-1 Service is provided solely for the benefit of the Customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any LEC obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 13. To the extent allowed by law, the Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
- 14. The Company supported segment of the W 9-1-1 Service will be designed to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide W 9-1-1 service.
- 15. To the extent allowed by law, the Customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone /1/ used by the party or parties accessing W 9-1-1 service hereunder, and which arise out of the negligence of the Company or the negligence or other wrongful act of the W 9-1-1 customer, its user, agencies or municipalities or the employees or agents of any one of them.

/1/ Material formerly appeared on Original Sheet 34 in this Section.

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By Connie Browning, President, Cleveland, Ohio

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PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

3. WIRELESS 9-1-1 SERVICE (cont'd)

C. Terms and Conditions (cont'd)

Customer Obligations (cont'd)

- 16. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from the Customer and/or Wireless Customer providing the Company with inaccurate, out of date or improperly formatted MDN or pANI data.
- 17. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the Customer or the Wireless Service Provider.
- 18. The customer acknowledges that W 9-1-1 service requires that the respective wireless service providers have the capability to forward the wireless subscriber's call and associated call data to the Company for transport to the Customer.
- 19. The Customer will provide the Company with the population total within its jurisdiction in a format agreed to by the Company.
- 20. Under no circumstances should a Wireless Service Provider or the Customer allow delivery of wireless calls (for overflow or contingency purposes) onto Router to PSAP trunks or into the selective router over public switched network circuits (e.g. any circuit or trunk not dedicated to 9-1-1 use), or through calls to an E9-1-1 routing/test number associated with the PSAP trunk group.

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/1/ Material formerly appeared on Original Sheet 35 in this Section.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services

1st Revised Sheet 34 Cancels Original Sheet 34

WIRELESS 9-1-1 SERVICE (cont'd)		
. Prices		
1. Service Elements		
Description /Billing Code/	Monthly Charge	Nonrecurring Service Charge
Wireless 9-1-1 (W 9-1-1) Service W P9-1-1 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, assignment of one wireless ESN per wireless PSAP, storage and processing of ANI/ALI, Tandem to Tandem Transfer and Trunks and Telco Map Server functionality ^{(1)/2/3/14/5/16/}		
	\$7.01	\$27.96
- Phase I service per billing unit		

- /1/ In applications utilizing a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W 9-1-1 Phase 1 and 2 data as required by the FCC.
- /2/ Tandem to Tandem Trunks will be state-averaged, flat rated (not mileage sensitive).
- /3/ Population data and billing unit calculations will be revisited before the fifth year anniversary of the effective date of this tariff.
- /4/ Billing units will be rounded to the next highest number to determine the number of billing units (i.e., .5 or higher equals 1.0). A minimum of one (1) billing unit will apply to each rate shown above.
- /5/ Billing of Phase I rates will begin when the first PSAP within the Customers jurisdiction converts to Phase I. Billing of Phase II rates will begin when the first PSAP within the Customers jurisdiction converts to Phase II.
- /6/ Phase II rates are paid in addition to Phase I rates when Phase II service is implemented. If only Phase I service is purchased, then only the Phase I nonrecurring and monthly recurring charge and the incremental Phase II nonrecurring and monthly recurring charge will be assessed. If Phase II service is purchased by a PSAP that has the above Phase I service, the incremental Phase II nonrecurring charge will apply and the PSAP would be billed both the Phase I and Phase II monthly recurring charge per billing unit.

[7]

17/ Material formerly appeared on Original Sheet 36 in this section.

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

(N)

PART 8 - Miscellaneous Services2nd Revised Sheet 35SECTION 3 - Emergency/Group Alerting ServicesCancels 1st Revised Sheet 35

Effective April 1, 2008 the following sheets are deleted from this Tariff:	(N)

Original sheets 36 through 42.

Issued: April 1, 2007 Effective: April 1, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 4 EXHIBIT A

.

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 4

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 2nd Revised Sheet 1 Cancels 3rd Revised Sheet 1

/1/

/1/ Material now appears on Original Sheet 10, in Part 20 Section 8 of this Tariff.

Issued: November 15, 2007 Effective: November 15, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 3rd Revised Sheet 2 Cancels 2nd Revised Sheet 2

/1/ Material now appears on Original Sheet 11, in Part 20 Section 8 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 4th Revised Sheet 3 Cancels 3rd Revised Sheet 3

/1/

/1/ Material now appears on Original Sheet 12, in Part 20 Section 8 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 4

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 3rd Revised Sheet 4 Cancels 2nd Revised Sheet 4 and 1st Revised Sheet 4-P (N)

/1/

/1/ Material now appears on Original Sheet 13, in Part 20 Section 8 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

2. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (T)

A. Description

(T) Customer Location Alternate Routing (CLAR) is an Advanced Intelligent Network (AIN) based service that allows the customer to safeguard against the loss of incoming calls due to circumstances that make the customer's physical work location inaccessible (i.e., fire, flood, cable cut, etc.). CLAR allows the customer to develop and maintain a contingency plan that can be activated at (T) their command to reroute incoming calls to predetermined alternate customer locations. (T) CLAR provides the customer the ability to develop and test solutions to potential problems before they occur. **(T)** CLAR allows the customer to exercise their back-up facilities during normal conditions. CLAR supports up to ten alternate routing plans with a maximum of 10,000 telephone numbers. (T)(T) CLAR operates across the public network or private facilities. (T) A CLAR plan is subject to review by the Company in order to determine effects on network. capability, capacity and control. All telecommunications service required for rerouting must be in place or subscribed to at the same time as CLAR and will be reviewed by the Company. **(T)** The customer may activate CLAR 24 hours a day, seven days a week. (T)

(N)

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 5th Revised Sheet 6 Cancels 4th Revised Sheet 6

2.	CU	STOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)	(T)
E	3. 1	erms and Conditions	
	1.	CLAR service is available where central office facilities and equipment permit.	(T)
	2.	The CLAR customer is responsible for the payment of any applicable station-to-station tariff charges for each call between the central office where the CLAR protected numbers reside and the telephone to which the call is being rerouted.	(T) (T)
	3.	CLAR is available to Centrex, ISDN, PBX and basic exchange business line customers where facilities permit.	(T)
	4.	Customer requested changes to an existing CLAR plan are subject to a charge as found in the Price List.	(T)
	5.	The services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein. With respect to a claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected.	(T) (T)
	6.	Due to network capacity and capability limitations, some blocking of calls in the network may occur, and therefore, all incoming calls may not be routed and terminated to the alternate site. In all cases, the first priority will be to maintain the integrity of the public network, to provide telephone service to emergency service providers: e.g., Telephone Service Priority (TSP), 911, hospitals, police and fire agencies, etc.	
	7.	For CLAR service installed after October 25, 2007 the Company will assess the following termination charge if a customer terminates a term plan before the expiration of the term. The early termination charge will be the sum of all unpaid special construction charges or nonrecurring charges, if any (excluding any waived charges); plus fifty percent (50%) of all recurring charges for the remaining months of customer's term plan. Termination charges will	(N)

not apply if the customer converts to another AT&T telecommunications service under a term

plan similar or greater in duration to the original term plan.

Issued: October 25, 2007 Effective: October 26, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 2nd Revised Sheet 7 Cancels 1st Revised Sheet 7

2. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)

(T)

C. Features

1. Standard Features

Customer Access

CLAR provides two customer interface options: Internet Access and Touch Tone Access. (T)

CLAR with Internet Access provides direct access to the Service Management System. Under (T) this method, the customer's service administrator may define an entire contingency plan, change the "forward-to" destination for protected telephone numbers, activate or deactivate a contingency plan, modify an existing plan and retrieve information about existing plans.

CLAR with Touch Tone Access provides the customer's service administrator the ability to (T) activate or deactivate a contingency plan.

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 2nd Revised Sheet 8 Cancels 1st Revised Sheet 8

2. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)

(T)

D. Prices

1. Service Elements

	Non-		Term Payment Plans				
	Recurring		12	36	60	84	
Description /Billing Code/	Charge	Monthly	Month	Month	Month	Month_	
Service Establishment /SEPRH/	\$200.00	-	-	-	-	-	
Per protected telephone number, each							
1 to 100th number /EL41X/	1.50	\$ 1.70	\$1.65	\$1.60	\$1.55	\$ 1.50	
101st to 999th number	1.50	1.50	1.45	1.40	1.35	1.30	
1000 or more numbers	1.50	1.30	1.25	1.20	1.15	1.10	
Per protected telephone number, per additional routing plan, ordered on initial order /NR9FA/	1.50	-	-	-	-	- ·	
Per Additional Alternate Routing Plan /EWP/	25.00	18.00	-	-	-	-	
Routing plan change, per telephone number via the service order process /NR9EW/	10.00	-	-	-	-	-	
Activation of customer plan by the Company /NR9EW/	10.00	-	-	-	-	-	(T)

Issued: October 25, 2007 Effective: October 26, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

THE	OHIO	BELL
TELE	PHONE	COMPANY



PART 8 SECTION 4

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services 1st Revised Sheet No. 8-P Cancels Original Sheet No. 8-P

(P)

(D)

Issued: January 9, 2003

Effective: January 9, 2003

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PART 8 – SECTION 4 EXHIBIT B

AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 4

PART 8 - Miscellaneous Services SECTION 4 - Diverse Routing Services

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 8, Section 4, for non-residential tier 2 services. (N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 8 – SECTION 5 EXHIBIT A

THE OHIO BELL TELEPHONE COMPANY

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P.U.C.O. NO. 20 PART 8 SECTION 5

Tariff

PART 8 - Miscellaneous Services SECTION 5 - Special Governmental Services

Original Sheet No. 1

1. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

- A. General
 - 1. The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in F.C.C. No. 2, Access Service Tariff, Section 10.

Material formerly appeared in Exchange and Network Services Tariff,
Section 8, Original Sheet No. 93, Private Line Service Tariff, Original Sheet
No. 43.2.2Issued: October 2, 1995Effective: October 2, 1995In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 8 – SECTION 5 EXHIBIT B

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AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 5

PART 8 - Miscellaneous Services SECTION 5 - Special Governmental Services

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 8, Section 5, for non-residential tier 2 services. (N)

PART 8 – SECTION 8

EXHIBIT A

THE OHIO BELL TELEPHONE COMPANY



(N)

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 2nd Revised Sheet No. 1 Cancels 1st Revised Sheet No. 1

1. CHARTER NUMBER SERVICE

A. DESCRIPTION

Charter Number is a service that allows a customer to retain and port their current telephone number to another wire center within the same Rate Center when the customer is faced with either changing locations and/or changing types of service. Charter Number Service will allow customers to maintain their existing telephone numbers and eliminate the confusion and expense associated with changing telephone numbers. As indicated above, this service will only provide for the porting of telephone numbers within the same Rate Center.

B. REGULATIONS

- 1. Charter Number Service will be available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
- 2. Charter Number Service will only provide for the porting of a working, in-service telephone number within the same Rate Center.
- 3. InterLATA porting will not be allowed with this service. All numbers ported must be within the geographical boundaries of same area code (NPA).
- 4. No porting is allowed outside of MSA's as defined in FCC Tariff No. 2.
- 5. Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) will be issued from the switch in which the ported main telephone number resides not from the original switch.
- 6. Charter Number Service is available where facilities and operating conditions permit.
- 7. The ported number will only function from one location.

(N)

Issued: February 1, 2006

Effective: February 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20 PART 8 SECTION 8

2nd Revised Sheet No. 2 Cancels 1st Revised Sheet No. 2

Nonrecurring Charge

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services

1. CHARTER NUMBER (cont'd)

B. RATES AND CHARGES

- 1. Charter Number Service
 - a. Residence Service Per telephone number \$20.00 b. Non-Residence Service Per telephone number 20.00

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Effective: February 1, 2006

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By Connie Browning, President, Cleveland, Ohio

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Tariff

P.U.C.O. NO. 20 PART 8 SECTION 8

1st Revised Sheet No. 3 Cancels /1/ Original Sheet No. 3

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services

/2/

/1/ Also cancels Original Pricing List Sheet No. 3 in this Section.
/2/ Material now appears in Part 20, Section 8, on Original Sheet No. 9.

Issued: January 15, 1998 Effective: January 15, 1998 In accordance with Case No. 97-1659-TP-ATA, issued December 15, 1997. By J. F. Woods, President, Cleveland, Ohio

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 2nd Revised Sheet 4 Cancels 1st Revised Sheet 4 and 1st Revised Sheet 4-P (N)

2. MAKE BUSY AND BREAK ROTARY ARRANGEMENTS

A. General

- 1. Make busy and break rotary arrangements are optional arrangements available to customers who do not want to provide for answering incoming calls on all rotary groups of numbers during certain periods of time, e.g., nights, Sundays, holidays, etc.
- 2. No allowances will be made for interruptions, delays, or errors occurring in connection with the facilities involved, except as provided in Part 2, Section 2 of this Tariff.

B. Make Busy Arrangement

- 1. A make busy arrangement permits a customer to establish an artificial busy condition on a portion of a non-residence or PBX trunk rotary. At least one number of each rotary group arranged to provide such artificial busy condition, must be excluded from such an arrangement.
- 2. Make busy arrangements consist of central office equipment and control channels. The keys to control such make busy equipment must be located on the customer's premises.

One or more ten number groups may be connected to one control key; however, one control key is required for each rotary group or groups separately controlled.

3. Rates and Charges

Description /Billing Code/		Monthly Price	
a.	Make busy equipment, per group of 10 or less numbers /P89/	\$80.75	
L	Castral shannal, nor make humu anviewant		

b. Control channel, per make busy equipment

See Type 1001 Channels in Part 15, Section 2 of this Tariff.

c. Control key is customer provided

By Connie Browning, President, Cleveland, Ohio

2nd Revised Sheet 5 Cancels 1st Revised Sheet 5

2. MAKE BUSY AND BREAK ROTARY ARRANGEMENTS

C. Break Rotary Arrangement

- 1. A break rotary arrangement permits a customer to take an entire rotary group of nonresidence, PBX trunk or Centrex CO station numbers arranged for rotary service and break it into individual numbers or a group of numbers which are unattended and/or which a customer desires to make unavailable to accept incoming calls on the rotary group. The arrangement is available only where facilities permit.
- 2. Break rotary arrangements consist of central office equipment and control channels. The keys to control such break rotary equipment must be located on the customer's premises. Each break rotary arrangement provides for a maximum of ten breaks in one group of numbers arranged for rotary service. The ten breaks can be simultaneous, non-simultaneous or a combination of simultaneous and non-simultaneous, depending upon the type of central office equipment serving the customer. A separate control channel with control key is required for each break or number of breaks separately controlled.
- 3. Rates and Charges

-	Des	scription /Billing Code/	Monthly Rate	USOC
	a.	Break rotary equipment providing 10 or less breaks per rotary group	\$15.00	BRR
	b.	Control channel, per break rotary equipment		
		See Type 1001 Channels in Part 15, Section 2 of this tariff.		
	c.	Control key is customer provided		
TEI	LEPI	HONE NUMBERS		

A. Description

Provides seven-digit telephone number assignments for use with ISDN Prime Service and (T) Centrex Services.

ISDN Prime Service can require telephone numbers for Circuit Switched Voice Service, Circuit (T) Switched Data Service and Direct Inward Dialing Signalling. Centrex Service can require Telephone Numbers for such features as Centrex Electronic Key, Conference Services, and Tie Line Access.

Issued: December 14, 2007 Effective: December 14, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 4th Revised Sheet 6 Cancels 3rd Revised Sheet 6 and 1st Revised Sheet 6.1 (N)

3. TELEPHONE NUMBERS (cont'd)

B. Rates and Charges

	Nonrecurring Charge	Monthly Rate	USOC
Centrex Services Telephone Numbers, each or	-	\$.25	SXS
Each group of 20 Telephone Numbers ISDN Prime Telephone Numbers, each	\$ 174 .20 ^{/1/} -	3.20 .25	ND7 LTG6X
or Each group of 20 Telephon <mark>e Numbers</mark>	174.20′1′	3.20	ND7

11/ In lieu of the nonrecurring charge above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

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By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 8 SECTION 8

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 2nd Revised Sheet No. 7 Cancels 1st Revised Sheet No. 7

(C)

(C)

5. CENTRALIZED ATTENDANT SERVICE

- A. General Regulations
 - 1. Centralized Attendant Service (CAS) is a service arrangement which permits a customer with separate Centrex or PBX systems at various locations to serve all such locations with one or more attendant positions at a single centralized answering location. The types and combinations of Centrex and PBX systems on which CAS may be furnished are designated under paragraphs B, C and D following.
 - 2. The centralized attendant positions must be arranged for TOUCH-TONE Calling Service.
 - 3. All calls to the listed telephone number(s) for the unattended locations are routed to the centralized attendant positions via special circuits designated as release link trunks (RLT). Such RLT's are in addition to the tie lines regularly furnished for intercommunication between the system involved.

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 2nd Revised Sheet 8 Cancels 1st Revised Sheet 8 and 1st Revised Sheet 8-P (N)

5. CENTRALIZED ATTENDANT SERVICE (cont'd)

B. Centrex Systems

- 1. When all the locations of CAS are Centrex service, the following regulations apply in addition to those set forth in A. preceding.
 - a. The centralized answering location must be a Centrex CO system served from an electronic switching system central office.
 - b. The unattended locations can be served by either Centrex Type I or Type II systems.
 - c. The RLT's may, where facilities permit, be arranged for queuing; i.e., incoming calls that are routed to the answering location via RLT's are automatically placed in a queue, each to be answered in its turn.
- 2. Rates and Charges

The following rates and charges are in addition to all rates and charges applicable to Centrex service as covered in Part 5, Section 1 of this Tariff.

(C)

a. Release link trunk common equipment

	Variable Term Option ^{///} Monthly Rates		
Description /Billing Code/	1 Month	36 Month	60 Month
(1) per unattended Centrex CO location			
(a) Non-queued			
2 trunk capacity /ECSN2/	\$ 32.90	\$ 32.90	\$ 32.90
3 trunk capacity /ECSN3/	98.05	98.05	98.05
4 trunk capacity /ECSN4/	185.75	185.75	185.75
5 trunk capacity /ECSN5/	289.55	289.55	289.55
6 trunk capacity /ECSN6/	404.95	404.95	404.95
7 trunk capacity /ECSN7/	530.70	530.70	530.70
8 trunk capacity /ECSN8/	659.90	659.90	659.90
9 trunk capacity /ECSN9/	793.70	793.70	793.70
10 trunk capacity /ECSN1/	936.75	936.75	936.75

/1/ The Variable Term Payment Plan is subject to the provision in Part 2, Section 3 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

AT&T TARIFF

PART 8 - Miscellaneous Services SECTION 8 - Other Miscellaneous Services 2nd Revised Sheet 9 Cancels 1st Revised Sheet 9 and 1st Revised Sheet 9-P (N)

5. CENTRALIZED ATTENDANT SERVICE (cont'd)

B. Centrex Systems

- 2. Rates and Charges (cont'd)
 - a. Release link trunk common equipment (cont'd)
 - (1) per unattended Centrex CO location (cont'd)
 - (b) Queued

	Variable Term Option ^{/1/} Monthly Rates		
Description /Billing Code/	1 Month	36 Month	60 Month
2 trunk capacity /ECSQ2/	\$ 162.65	\$ 162.65	\$ 162.65
3 trunk capacity /ECSQ3/	341.50	341.50	341.50
4 trunk capacity /ECSQ4/	533.00	533.00	533.00
5 trunk capacity /ECSQ5/	736.05	736.05	736.05
6 trunk capacity /ECSQ6/	951.75	951.75	951. 75
7 trunk capacity /ECSQ7/	1,168.65	1,168.65	1,168.65

b. Release link trunks

The rates and charges for RLT's are those specified for the lines in Part 15, Section 2 of this Tariff.

c. Release link trunk terminals

The rates and charges for RLT terminals at the attended and unattended Centrex locations are those specified in Part 5, Section 1 of this Tariff.

/1/ The Variable Term Payment Plan is subject to the provision in Part 2, Section 3 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio

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5. CENTRALIZED ATTENDANT SERVICE (Cont'd)

C. PBX and Centrex Systems

When the attended location of CAS is Centrex and all the unattended locations are PBX systems, the following regulations apply in addition to those set forth in A preceding.

- 1. The centralized answering location must be a Centrex CO system served from an electronic switching system central office.
- 2. The unattended PBX systems must be equipped for TOUCH-TONE Calling Service and must be arranged for switched loop operation.
- 3. CAS display arrangements for Dimension PBX systems or auxiliary control for other PBX systems, must be furnished by customers who require monitoring of the condition or status of the RLT's associated with each PBX system.
- 4. Night answering service may be provided by the customer at unattended locations.
- 5. Other facilities and equipment required with this arrangement are as follows:
 - a. Release link trunk common equipment or circuit packs, per unattended PBX location (Provided by customer)
 - b. Release link trunks See B-2-b preceding
 - c. Release link trunk terminals
 - Terminals at attended Centrex location See B-2-c preceding
 - (2) Terminals at unattended PBX locations are included in the customer's switching or common equipment.
- D. PBX Systems

When all the locations of CAS are PBX systems, the following regulations apply in addition to those set forth in A. preceding.

- 1. A TOUCH-TONE equipped No. 4A Call Distributor (CD), or equivalent, is required at the centralized answering location.
- 2. All PBX locations must be either a Series 100B PBX system, an 812A PBX System or a DIMENSION PBX system.
- 3. The provisions of C-2 through C-5 preceding also apply when all locations of the CAS are PBX.

Material formerly appeared in Exchange and Network Services Tariff,
Section 8, 2nd Revised Sheet No. 18.1, 1st Revised Sheet No. 19Issued: October 2, 1995Effective: October 2, 1995In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.By J. F. Woods, President, Cleveland, Ohio

2nd Revised Sheet 11 Cancels 1st Revised Sheet 11 and 1st Revised Sheet 11-P (N)

6. ARRANGEMENT TO PROVIDE NIGHT, SUNDAY AND HOLIDAY SERVICE FOR ELECTRO-MECHANICAL PBX SYSTEMS

Description /Billing Code/		Monthly Price	
Α.	Special telephone numbers, including central office equipment, each /NCB/93B/	\$21.90	
Β.	Alternate listings associated with such telephone numbers are furnished under the provisions of Part 12, Section 1 of this Tariff.		
C.	Auxiliary trunk units, each /F7F/	24.80	

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By Connie Browning, President, Cleveland, Ohio

2nd Revised Sheet 12 Cancels 1st Revised Sheet 12 and 1st Revised Sheet 12-P (N)

7. LOBBY INTERPHONE SYSTEM COMMON EQUIPMENT

The following equipment is provided in the central office for use with compatible Lobby Interphone Systems:

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
A. Common equipment - maximum capacity: 400 central office and apartment interphone numbers /AXT/	\$846.80	\$134.40
B. Each termination on common equipment		
1. Of central office number /AZT/	-	2.90
2. Of apartment interphone number /A72/	-	2.90

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By Connie Browning, President, Cleveland, Ohio

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8. CUSTOMER PREMISES EQUIPMENT

- 8.1 General Provisions
 - A. Effective January 1, 1983, in accordance with the orders of the Federal Communications
 Commission (FCC) in Docket 20828, customer premises equipment, as defined by the FCC, will no longer be provided by the Company.

The Company will continue to provide maintenance for Company provided customer premises (T) equipment subject to the availability of replacement parts and/or equipment.

Coin telephone service and 911 Public Safety Answering Point Equipment are excluded from the provisions of Docket 20828. Therefore, the Company will continue to own and provide (T) terminal equipment associated with these services.

By Connie Browning, President, Cleveland, Ohio

1st Revised Sheet 14 Cancels Original Sheet 14

8. CUSTOMER PREMISES EQUIPMENT ((cont'd))

- 8.2 Establishment and Furnishing of Service
 - A. Minimum Level Pricing for Communications Systems and for Terminal Equipment
 - For certain communications systems and terminal equipment offered under the provisions of this tariff, the rates and charges are identified as a minimum level only. The maximum level of such rates and charges is two times the minimum level. The present applicable rates and charges which may be anywhere within the range of the minimum and the maximum levels are covered in a pricing list furnished to the Public Utilities Commission of Ohio (PUCO) by the Company.
 - No less than twenty days prior to the effective date of any changes in the rates and charges for such systems and equipment, the Company will furnish to the PUCO a new list reflecting (T) such changed rates and charges. Any change to a rate or charge below the maximum level shall not be construed as an application to increase rates.
 - 3. The provisions of this paragraph 8.2.A apply to the following:

Alarm reporting telephones Buzzers COM KEY package systems Cut-off arrangements Emergency Reporting, Alerting and Dispatching Services Extension bells, including loud ringing bells, Jack equipped telephones, Key telephone systems, Noise canceling transmitters, Outdoor telephones, Press to talk and press to listen features, Selective dial restriction units

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8. CUSTOMER PREMISES EQUIPMENT (Cont'd)

- 8.3 Initial Contract
 - A. General

An initial contract period applies to all equipment provided for a customer. Initial contract periods date from the day following the completion of the installation of the equipment involved.

B. Application of Initial Contract Periods

Except as hereinafter provided, the initial contract period for all equipment is one month on the same continuous property:

1. Nonrecurring Charge Items

The initial contract period for equipment furnished at a nonrecurring charge only, is the period for which the service is rendered.

2. Nonrecurring Charge Option

The contract period for an item furnished under a nonrecurring charge option is as set forth in Paragraph 8.9 following.

3. Special Equipment

The initial contract period for special equipment, and for other equipment furnished at rates or charges based upon costs incurred, will be governed by the circumstances of each case.

Material formerly appeared in Customer Premises Equipment Tariff, Part 1, Section 7, 1st Revised Sheet No. 1

Issued: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio

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8. CUSTOMER PREMISES EQUIPMENT ((cont'd))

- 8.4 Termination Charges
 - A. Application of Termination Charges

When equipment is terminated by the customer, or by the Company for any reason for which it (T) may terminate such items under the provisions of this tariff, prior to the expiration of the initial contract period, the following termination charges apply in addition to all charges due for the service which has been furnished:

1. Special Equipment

In the case of special equipment, as defined in Part 2, Section 7 of this tariff, and other equipment or facilities furnished at rates or charges based upon costs incurred, termination charges apply as follows:

- a. Where the initial contract period is one year or less, the termination charges will be the charges due for the unexpired portion of the initial contract period applicable to such special equipment
- b. Where the initial contract period is in excess of one year, the termination charges will
 be such portion of the expense incurred by the Company for the equipment and for
 (T)
 its installation and removal, less the salvage value of the equipment removed, as the
 unexpired portion of the initial contract period bears to the full initial contract period.
- 2. Contract Periods of Two Years or Less

In the case of equipment for which the initial contract period is two years or less, the termination charges will be the charges due for the unexpired portion of such initial contract period, except for those items for which a termination liability, or a minimum total charge is set forth in various sections of this tariff.

By Connie Browning, President, Cleveland, Ohio

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8. CUSTOMER PREMISES EQUIPMENT ((cont'd))

- 8.4 Termination Charges ((cont'd))
 - A. Application of Termination Charges ((cont'd))
 - 3. Contract Periods in Excess of Two Years

In the case of equipment for which the initial contract period is in excess of two years, the termination charges will be an amount equal to fifty per cent of the charges for the unexpired portion of such initial contract period, at the rate in effect at the time the equipment is discontinued, except for those items for which a termination liability or a minimum monthly billing charge is set forth in various sections of this tariff.

4. Termination Liability Items

In the case of items of equipment for which a termination liability is included with the rates and charges for such items in various sections of this tariff, the termination charges will be an amount equal to such termination liability, reduced by a proportionate amount for each month within the applicable contract period that the monthly rate has been collected.

5. Nonrecurring Charge Option

In the case of items of equipment being furnished under a nonrecurring charge option, the termination charges are as set forth in Paragraph 8.9 following.

6. Discontinuance of a Portion of a Service

Where only a portion of a service is discontinued, the termination charges will be as set forth in A-1 through A-5 preceding. In addition, the following provisions apply:

- a. For those items of equipment covered in A-2 through A-4 preceding and for which the initial contract period is six months or more, where major arrangements of the equipment left in service are required as a result of the partial discontinuance, the expense incurred by the Company for such rearrangements will be billed to the (T) customer in addition to the termination charges specified or, at the option of the customer, termination charges on the entire installation will be billed to the customer and a new initial contract period for the equipment as rearranged will commence.
- b. For those items of service and equipment covered in A-5 preceding, the provisions of A-6-a above apply, regardless of the length of the initial contract period which was selected by the customer.

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By Connie Browning, President, Cleveland, Ohio

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P.U.C.O. NO. 20 Part 8 Section 8

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8. CUSTOMER PREMISES EQUIPMENT ((cont'd))

- 8.4 Termination Charges ((cont'd))
 - B. Conditions Under Which Termination Charges Do Not Apply
 - 1. Assignment or Transfer of Service

Termination charges do not apply

- a. when the service of a customer (including any outstanding indebtedness to the Company and the unexpired portion of the initial contract period, if any) is transferred (T) to a new customer without interruption of the service; or
- b. when the service of a customer (including the unexpired portion of the initial contract period, if any) is transferred, without interruption of the service, to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceeding.
- 2. Termination of Service In Disaster Cases

Termination charges do not apply to equipment which is terminated due to fire, flood or other like disaster.

3. Withdrawal of Experimental Offerings

Termination charges do not apply to equipment which is terminated due to the withdrawal by the Company of an experimental offering of such equipment. (T)

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8. CUSTOMER PREMISES EQUIPMENT (Cont'd)

8.5 Dual Element Charges

A. Description

Dual Element Charges as defined in Part 3, Section 1 of this tariff consists of a Service and Equipment (S&E) Charge and a Premises Work Charge (PWC). These charges are applicable to establish or change customer premises equipment associated with simple residence or nonresidence service. Simple service is defined in Part 3, Section 1 of this tariff.

- 1. The PWC increments are those specified in Part 3, Section 1 of this tariff.
- 2. The S&E Charges are these specified in B. following.
- B. Application of S&E Charges to Establish Service
 - 1. Telephone

The following charge applies to non-key rotary or Touch-Tone telephones, including operator type attendant telephones, as provided in various section of this tariff.

S&E Charge, per telephone.....\$6.80

These charges apply to customer services equipment provided in Paragraph 8 of this Section.

Material formerly appeared in Customer Premises Equipment Tariff, Part 1, Section 8, 1st Revised Sheet No. 2 Issued: October 2, 1995 Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

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Original Sheet No. 20

8. CUSTOMER PREMISES EQUIPMENT (Cont'd)

- 8.5 Dual Element Charges (Cont'd)
 B. Application of S&E Charges to Establish Service (Cont'd)
 - 2. Miscellaneous Equipment
 - a. Miscellaneous Equipment

S&E Charge.....\$4.75

The above S&E Charge applies to provide each of the following miscellaneous equipment items:

- Connecting arrangements

- Cut-off, transfer or control arrangements

These charges apply to customer services equipment provided in this Section.

Material formerly appeared in Customer Premises Equipment Tariff, Part 1, Section 8, 2nd Revised Sheet No. 3 Issued: October 2, 1995 Effective: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio

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8. CUSTOMER PREMISES EQUIPMENT (Cont'd)

8.5 Dual Element Charges (Cont'd)

- C. Application of S&E Charge for Changes
 - 1. Telephones
 - a. For each change of a telephone of a given type, style, feature and color or finish to one of the same or different type, style, feature and color or finish, a S&E charge applies as follows:

S&E Charge.....\$6.80

- b. No S&E charges apply for changes of telephones for which no change charges apply as covered in Part 3, Section 1 of this tariff.
- 2. Miscellaneous Equipment

For each change in type, style, feature or color of an item or miscellaneous equipment described in 8.5.B.2.a., the S&E charge in that paragraph applies for the replacing equipment.

These charges apply to customer services equipment provided in this Section.

Material formerly appeared in Customer Premises Equipment Tariff, Part 1, Section 8, 1st Revised Sheet No. 4 Issued: October 2, 1995 Effective: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio