

# LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-358-TP-ATA

FILE DATE: 4/1/08

SECTION: 4 OF 14

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT:

APPLICATION

Tariff

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 19

2. CIRCUITS (Cont'd)

B. Monthly Rates (Cont'd)

4. Terminals of the circuit on different premises on non-continuous property (Cont'd):

b. Terminals in different central office areas: (Cont'd)

(1) (Cont'd)

Monthly Rate USOC

(b) Service Area Function (Cont'd)

- Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling Arrangements as covered in Part 8, Section 8 of this tariff.	\$10.50	OPURD
- Centrex main or Restricted station located at Secondary location outside basic serving area and served by Primary location's switching equipment	10.50	OPUCX
- Concentrator-Identifier talking path	7.70	OPUC1
- Signaling	-	OPWSG
- Off-premises station of dial communicating or intercommunicating arrangement	-	OPH1C
- Secretarial line	-	OPVTB OPVTC

(c) The provisions in a.-(2)-(a) and (b) also apply to local circuits furnished under this paragraph b-(1)

(2) In addition to the charges specified in (1) preceding for each local circuit involved, the following monthly rate applies to the interoffice circuit furnished between the central offices serving the circuit terminal locations:

	<u>Monthly Rate</u>	<u>USOC</u>
Each air line mile, or fraction thereof	\$8.20	1LLBS*

For circuits with terminals in more than two different central offices areas, the interoffice rate mileage is the sum of the two point rate mileages using the shortest air line measurement connecting the central offices involved.

\*Additional codes included in departmental practices.

Material formerly appeared in Exchange and Network Services Tariff,  
Section 5, 3rd Revised, Sheet No. 88

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet No. 20  
Cancels 1st Revised Sheet No. 20  
and 1st Revised Sheet 20-P (N)

**2. CIRCUITS (cont'd)**

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd)

c. Terminals in different central office areas (Maximum)

- (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided under the provisions of Paragraph 3, apply a local loop charge and a service area function charge as follows:

(a) Local Loop

For monthly, see a.(2)(a) preceding.

Description /Billing Code/	Monthly Rate
----------------------------	--------------

(b) Service Area Function

- |   |         |
|---|---------|
| - Off-premises PBX main or extension station /OPUND/  | \$10.50 |
| - Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling Arrangements as covered in Part 8, Section 8 of this Tariff. /OPUND/ | 10.50   |

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 21  
Cancels 2nd Revised Sheet 21  
and 1st Revised Sheet 21-P (N)

**2. CIRCUITS (cont'd)**

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd):

c. Terminals in different central office areas (Maximum) (cont'd):

(1) (cont'd)

Description /Billing Code/	Monthly Rate
----------------------------	-----------------

(b) Service Area Function (cont'd)

- |   |   |
|---|---|
| - Signaling /OPWSG/   | - |
| - Off-premises station of dial communicating or inter-communicating arrangement /OPH1C/ | - |

(c) The provisions in c.(1) (a) and (b) also apply to local circuits furnished under this Paragraph c.(1)

(2) In addition to the charges specified in c.(1) preceding for each local circuit involved, the following monthly rate applies to the interoffice circuit furnished between the central offices (See Part 15, Sections 1 and 2) serving the circuit terminal locations:

Description /Billing Code/	Monthly Rate
Each air line mile, or fraction thereof /1LLBS/ <sup>/1/</sup>	\$8.20

For circuits with terminals in more than two different central offices areas, the interoffice rate mileage is the sum of the two point rate mileages using the shortest air line measurement connecting the central offices involved.

/1/ Additional codes included in departmental practices.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

Tariff

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 22

2. CIRCUITS (Cont'd)

B. Monthly Rates (Cont'd)

4. Terminals of the circuit on different premises on non-continuous property (Cont'd):

- d. For circuits extending between non-continuous property locations as described in 4-a, b, and c preceding, the local circuit rate covered in 4-a-(1) and (2) preceding includes a circuit terminal. Consequently, when such a non-continuous property circuit is extended beyond its initial termination (i.e., to additional premises within the same building or on continuous property) the monthly rate in 4-a-(3)-(a) preceding applies only at each such additional premises.

3. CENTRAL OFFICE AREAS IN COMPETITIVE MARKETS

<u>LATA</u>	<u>Originating CO Area</u>	<u>Terminating CO Area</u>
Cleveland	62	62
Columbus	11	11

Telephone number prefixes contained in each Central Office area are listed following:

<u>LATA</u>	<u>CO Area</u>	<u>Telephone Number Prefix</u>
Cleveland	62	771, 344, 348, 443, 664, 781, 822, 976, 787, 566, 574, 575, 579, 589, 586, 999  621, 241, 622, 623, 737, 479, 931, 689, 728, 736, 687, 363, 522, 523, 578, 694, 696, 861, 987
Columbus	11	221, 222, 223, 224, 225, 227, 228, 229, 249, 341, 248, 243, 241, 566, 624, 244, 240, 242  644, 466, 752, 645, 460, 461, 462, 463, 464, 469, 281, 821, 976, 365, 621, 480, 722

Material formerly appeared in Exchange and Network Services Tariff,  
Section 5, 1st Revised Sheet No. 89, Original Sheet No. 89.1

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 23  
Cancels 1st Revised Sheet 23

**4. JOINT USER SERVICE (See Note)**

**A. Regulations**

1. Joint user service is a service whereby one non-residence customer is permitted to share the exchange service of another non-residence customer. Under this arrangement the joint users utilize the same basic exchange service in lieu of each subscribing to their own exchange service. To facilitate this use, one primary directory listing is provided for each joint user.
2. Joint user service is provided in connection with non-residence exchange service, PBX trunks and Centrex service.
3. Applications for joint user service and for associated additional service or facilities, must be made by the customer who is responsible for the payment of all charges incurred, regardless of where such charges are associated with his usage or that of any of his joint users.
4. The total charges for telephone service allocated by the customer among the customer and his joint users shall not exceed the charges of the Company to such customer as set forth in this tariff. (T)
5. Joint users of a customer's service must have the option of obtaining service directly from the Company. (T)

**B. Monthly Rates**

1. Non-residence service and PBX trunks.

For each joint user the monthly rate is the rate applicable for the service with which the joint user is associated, i.e., exchange service, or PBX trunk service, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

2. Centrex service

For each joint user the monthly rate is applicable monthly rate for a Centrex station (first 100) at the primary location of the Centrex service with such joint user is associated, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

NOTE: Effective July 2, 1982, no further requests for joint user arrangements under the provisions of this section will be accepted by the Company from non-residence customers who are located in central office areas in which measured rate service is available; however in such areas, the Company will continue to provide joint user arrangements in service. New joint user arrangements may be provided to non-residence customers located in central office areas in which measured rate service is not available. (T) (T)

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 24  
Cancels 1st Revised Sheet 24  
and 1st Revised Sheet 24-P (N)

**5. SPECIAL TRUNKS AND OTHER FACILITIES**

**A. Special Recording Trunks**

Special recording trunks are provided with Company-provided and customer-provided PBX systems furnished to transient hotels and motels, hospitals and university dormitories for the purpose of connecting such PBX systems directly with the nearest toll equipped office. Such special recording trunks are furnished at the following monthly rate: (T)

Special recording trunk                      Apply monthly rate, applicable in the exchange area in which the customer is located, for a Non-Residence PBX Trunk, as covered in Section 2 preceding.

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	Termination Liability
B. Digit absorbing attendant trunk for Common Control Switching Arrangements (CCSA) /41Q/	\$366.85	\$ 30.55	\$ 618.35
C. Attendant trunk extender circuit to permit attendant to extend LSA calls to the CCSA network or calls from CCSA network to LSA	-	34.60	406.10
D. Additional facilities to terminate CCSA access line for answer only and conferencing in a key telephone system conference arrangement	593.00	40.40	-
E. CCSA access line terminals each	-	116.50	1,340.55

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 25

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6. EXTENSION SERVICE

A. Rates and Charges

1. The provision for non-continuous property circuits required to connect main station and extension service is subject to the regulations and rates specified in Paragraph 2 preceding.

Material formerly appeared in Exchange and Network Services Tariff,  
Section 8, 4th Revised Sheet No. 25

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio



Tariff

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 26

7. FLEXLINE SERVICE

A. Description

1. FlexLine Service is an alternative to an additional access line which allows non-residence customers to expand access to their business by increasing their capacity to make outgoing and receive incoming calls on an as needed basis.
2. FlexLine Service is an optional service only available to non-residence customers where facilities permit. FlexLine Service cannot be used as the primary non-residence access line, and must be located on the same premises as the non-residence access line service with which it is associated. FlexLine Service measures all incoming calls and local outgoing calls on a per minute basis. The incoming and outgoing call capability is always active.
3. FlexLine Service can be configured as a separate dedicated access line (stand-alone line) or as an overflow line. FlexLine Service provisioned as an overflow line will be configured to accept incoming or to make outgoing calls when all of the customer's lines are busy. As a stand-alone line, FlexLine service will be provisioned to be directly accessible for any incoming or outgoing call. In both configurations, FlexLine usage charges are applied to all incoming calls and outgoing local calls. A customer may purchase a maximum of one overflow line with FlexLine Service and/or one dedicated access line with FlexLine Service.

B. Terms and Conditions

1. FlexLine Service is provided for use with a non-residence access line and is subject to the rules and regulations associated with that non-residence access service.
2. Regulated non-optional charges, Operator Services and Directory Assistance charges, as described elsewhere in the Company's tariff, will apply as appropriate. Outgoing InterLATA and IntraLATA toll calls completed via FlexLine Service will be billed at the applicable toll rates. Volume discounts (toll and/or access line) will not apply to charges incurred in conjunction with FlexLine Service.
3. A directory listing is not permitted with FlexLine Service.
4. FlexLine Service is not provided with PBX or Centrex services.
5. FlexLine Service will be terminated upon suspension or termination of the associated non-residence access lines.
6. FlexLine Service may not be temporarily suspended.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, Original Sheet No. 74.1

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

Tariff

PART 4 - Exchange Access Services

SECTION 5 - Other Exchange Access Services

Original Sheet No. 27

7. FLEXLINE SERVICE (Cont'd)

C. Rates and Charges

The following rates and charges are for FlexLine Service only and are in addition to applicable charges for service and equipment with which FlexLine Service is used.

1. FlexLine Non-Residence Network Access Line, with Touch-Tone Charges:

		Monthly Rate		
	Access Area	Network Access Line	Central Office Termination	Total Monthly Rate
- Non-Residence, with Touch-Tone	A	Future Use	-	-
	B	\$ 9.65	\$ 2.30	\$ 11.95*
	C	\$ 9.65	\$ 2.30	\$ 11.95*
	D	\$ 9.65	\$ 2.30	\$ 11.95*

\* End User Common Line (EUCL) charges will apply as specified in Ameritech Operating Companies Access Tariff, F.C.C. No. 2, Sec. 4.

2. FlexLine Usage Charges:

a. The usage charges for FlexLine Service are based on the duration of all incoming messages and local outgoing messages, subject to the following:

- A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.

- A message is considered as starting at the time telephone communications is established between the calling station and the called telephone number.

- Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.

- Chargeable time does not include time lost because of faults or defects in the service.

b. FlexLine Usage Rates and Charges

The charge per minute of use, or fraction thereof, for each incoming and local outgoing message..... \$ .05

Material formerly appeared in Exchange and Network Services Tariff, Section 5, Original Sheet No. 74.2

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services

SECTION 5 - Other Exchange Access Services

Original Sheet No. 28

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7. FLEXLINE SERVICE (Cont'd)

C. Rates and Charges (Cont'd)

3. Nonrecurring Charges

- A Service Order Charge, Central Office Connection Charge, and a Line Connection Charge, will apply when establishing FlexLine Service (as specified in Part 3, Section 1 of this tariff).
- A Service Order Charge will apply when changing a message or measured rate non-residence Network Access Lines to FlexLine Service. Also, a Service Order Charge will apply when changing FlexLine Service provisioned as an overflow line to FlexLine Service provisioned as a stand-alone line (or vice versa). The Service Order Charge is specified in Part 3, Section 1 of this tariff.
- No Service Establishment and Change Charges apply when changing from FlexLine Service to a message or measured rate non-residence Network Access Line.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, Original Sheet No. 74.3

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

13th Revised Sheet No. 29  
Cancels  
12th Revised Sheet No. 29

**8. CUSTOM BIZSAVER® PACKAGES**

**A. DESCRIPTION**

The Custom BizSaver Packages offer 1-10 line business customers a combination of services at a package rate.

**B. TERMS AND CONDITIONS**

1. Custom BizSaver Packages are available to business customers with 1 to 10 business lines who agree to a 12-month, 24-month or 36-month term plan and commit to the Network Access Line service, Local Usage service, Toll Usage service (optional), and a flexible bundle of features (first line) and Caller ID and Caller ID with Name (each additional line) at the prices shown in **D. PRICES** following.
2. Custom BizSaver Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX, or Centrex. (C)
3. The Local and Toll Usage service components of the Custom BizSaver Packages are provided on a per account basis. All other components are provided per line.
4. Eligible customers must commit to subscribe to a flexible bundle of features, as described below, on their first business access line which is included in prices as listed in **D. PRICES** following.

**Flexible Bundle of Features**

Eligible customers may select any 5 of the following features - Pay Per Use features are not eligible. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard tariff rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard tariff rates. For customers who remove features and drop below 5 of the features listed the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Package, as shown in **C. REFERENCES** following:

Call Waiting	Automatic Callback	Caller ID
Call Forwarding	Repeat Dialing	Caller ID with Name
Three-Way Calling	Speed Calling 30	Call Screening
		Call Waiting ID

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

5. Customers subscribing to the Custom BizSaver Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: Customers can move to a Custom BizSaver Package without Toll usage any time during their agreed to term.<sup>/1/</sup> When a customer (C) changes or disconnects any component of their Custom BizSaver Package, except as noted above, then the remaining components of the package will be billed at their individually tariffed rates as shown in **C. REFERENCES** following.
6. At the expiration of the agreed to term, if a customer does not expressly indicate election of a new term, the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Package, as shown in **C. REFERENCES** following.
7. The 12-month term is also available as a 12-month oral agreement (C) with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available (C) after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. (C) The customer is under no obligation to re-subscribe after completion of a 12-month term period. (C)
8. At the expiration of the agreed to term or if a 12-month oral (C) agreement plan customer chooses not to renew this term plan, the (C) rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Package, as shown in **C. REFERENCES** following.

/1/ Customers who have agreed to a 12-month term prior to (C) September 15, 2003, can also move to a Custom BizSaver Package without Toll usage any time during the remainder of their 12-month term agreement.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

4th Revised Sheet No. 29.2  
Cancels  
3rd Revised Sheet No. 29.2

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

9. Custom BizSaver subscribers who terminate their entire service prior to the term commitment (and subscribe to the service prior to June 1, 2004<sup>/1/</sup>) will be assessed termination charges as follows:

- 50% of the monthly recurring charge for Access Line(s) (including Unlimited) and Local/Toll Blocks, times the number of months left on the term commitment.
- Savings received through date of termination for The BASICS Package for Business and Call Forwarding.
- Commission approval of the above termination language is not intended to indicate that the Commission has sanctioned this termination of liability provision should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

10. Termination liability charges are not applicable if during the Custom BizSaver term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.

11. Commission approval of the above termination liability language is not intended to indicate that the Commission sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute, signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

12. Local BOT plans listed in Section D, below are only available under a 12-month or a 12-month oral agreement with option to re-subscribe. (C)

/1/ Custom BizSaver customers subscribing on or after June 1, 2004 who terminate their entire service prior to the term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks and The BASICS or the flexible bundle of features, times the number of months left on the term commitment.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 29.3  
Cancels 1st Revised Sheet 29.3

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**B. Terms and Conditions (cont'd)**

13. Business customers located within the areas served by the 513 and 937 area codes in the Dayton LATA who subscribe to a Custom BizSaver Unlimited Local package under a 12-month oral agreement with option to re-subscribe will receive a per month discount off the standard tariff price for the package as shown in **D. Prices** following. All other terms and conditions applicable to Custom BizSaver, as appropriate, will apply. This discount may not be combined with the Business Access Line "Save The Deal" offer.

(N)

(N)

**C. References**

The Custom BizSaver Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections B and D of this Tariff.

Non-Residence Network Access Lines	Part 4, Section 2
Local Exchange Usage	Part 4, Section 2
Two-Point Message Toll Usage	Part 9, Section 1
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

Issued: March 24, 2008

Effective: March 24, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18389

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

11th Revised Sheet No. 30  
Cancels  
10th Revised Sheet No. 30

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**D. PRICES**

**1. Service Elements**

Description	12-Month Rate	(T)
Access Lines		
- 3-Line <sup>/1/</sup>	\$ 54.75	
- 4-Line <sup>/1/</sup>	73.00	(C)
- 5-Line <sup>/1/</sup>	91.25	
- 6-Line <sup>/1/</sup>	109.50	
- 7-Line <sup>/2/</sup>	141.75 (I)	
- 8-Line <sup>/2/</sup>	162.00	
- 9-Line <sup>/2/</sup>	182.25	
- 10-Line <sup>/2/</sup>	202.50 (I)	(C)

Description	12-Month Rate	Additional per Message Rate	(T)
Local BOTs			
- 800 Messages	\$35.95	\$0.055	
- 400 Messages	20.95	0.055	
- 200 Messages	15.00 (I)	0.072	

/3/

- /1/ Effective May 16, 2005 this access line pricing option is no longer available to new subscribers who also subscribe to a Local BOT option. Current customers who have subscribed to this access line pricing option may retain their service until expiration of their current term. (N)
- /2/ Effective May 16, 2005 this access line pricing option is available only to new subscribers who also subscribe to a 200 message Local BOT pricing option. Current customers who have subscribed to this access line pricing option with a message Local BOT may retain their service until expiration of their current term.
- /3/ Material now appears on 16th Revised Sheet 31 in this Section. (N)

Issued: May 16, 2005

Effective: May 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

17th Revised Sheet No. 31  
Cancels  
16th Revised Sheet No. 31

**B. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**D. PRICES (cont'd)**

**1. Service Elements**

Description	Monthly Rates for Subscribers Prior to July 1, 2004		
	12-Month	24-Month	36-Month
Access Lines with Unlimited Local Messages <sup>/1/</sup>			(T)
- 1-Line	\$ 38.99	\$ 36.99	\$ 35.99
- 2-Line	62.98	59.98	57.98
- 3-Line	86.97	82.97	79.97
- 4-Line	110.96	105.96	101.96
- 5-Line	134.95	128.95	123.95
- 6-Line	158.94	151.94	145.94
- 7-Line	182.93	174.93	167.93
- 8-Line	206.92	197.92	189.92
- 9-Line	230.91	220.91	211.91
- 10-Line	254.90	243.90	233.90

Description	Monthly Rates for Subscribers from July 1, 2004 through March 31, 2005		
	12-Month	24-Month	36-Month
Access Lines with Unlimited Local Messages <sup>/1/</sup>			(T)
- 1-Line	\$38.99	\$36.99	\$35.99
- 2-Line	63.98	60.98	58.98
- 3-Line	88.97	84.97	81.97
- 4-Line	113.96	108.96	104.96
- 5-Line	138.95	132.95	127.95
- 6-Line	163.94	156.94	150.94
- 7-Line	188.93	180.93	173.93
- 8-Line	213.92	204.92	196.92
- 9-Line	238.91	228.91	219.91
- 10-Line	263.90	252.90	242.90

/1/ The flexible bundle of features is included in the Unlimited Local  
Message plan pricing shown above for the first line. (C)

Issued: January 18, 2006

Effective: January 18, 2006

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet No. 31.1  
Cancels  
2nd Revised Sheet No. 31.1

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**D. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description	Monthly Rates for Subscribers from (C) April 1, 2005 through April 1, 2007 (C)		
	12-Month	24-Month	36-Month
Access Lines with Unlimited Local Messages <sup>/1/</sup>			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	65.98	62.98	60.98
3-Line	92.97	88.97	85.97
4-Line	119.96	114.96	110.96
5-Line	146.95	140.95	135.95
6-Line	173.94	166.94	160.94
7-Line	200.93	192.93	185.93
8-Line	227.92	218.92	210.92
9-Line	254.91	244.91	235.91
10-Line	281.90	270.90	260.90

Description	Monthly Rate	Additional per Message Rate
Toll BOTs <sup>/2/</sup>		
300 Minutes	\$13.50	\$0.045
120 Minutes	6.00	0.055
60 Minutes	3.25	0.065

/1/ The flexible bundle of features is included in the Unlimited Local Message plan pricing shown above for the first line.  
/2/ Toll BOTs are optional.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

1st Revised Sheet 31.2  
Cancels Original Sheet 31.2

**8. CUSTOM BIZSAVER® PACKAGES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

Monthly Rates for Subscribers on or After April 2, 2007			
Description	12-Month	24-Month	36-Month
Access Lines with Unlimited Local Messages <sup>/1/</sup>			
1-Line	\$ 39.00	\$ 37.00	\$ 36.00
2-Line	66.00	63.00	61.00
3-Line	93.00	89.00	86.00
4-Line	120.00	115.00	111.00
5-Line	147.00	141.00	136.00
6-Line	174.00	167.00	161.00
7-Line	201.00	193.00	186.00
8-Line	228.00	219.00	211.00
9-Line	255.00	245.00	236.00
10-Line	282.00	271.00	261.00

Dayton LATA 12-month oral agreement with re-subscription option  
discount:

\$3.00 per line, per month

(N)  
|  
(N)

/1/ The flexible bundle of features is included in the Unlimited Local Message plan pricing shown  
above for the first line.

Issued: March 24, 2008

Effective: March 24, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18389

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 32  
Cancels 1st Revised Sheet 32

**9. OFFICEPAK**

**A. Description**

OfficePak is a winback service arrangement that combines a business exchange network access line with Feature Link Service. Customers subscribing to OfficePak are also eligible for a discounted intraLATA message telecommunications rate.

**B. Definitions**

OfficePak provides Feature Link Service and intraLATA toll at a fixed rate for a 36 month term period. To be eligible for OfficePak customers must also subscribe to individual business exchange network access lines with message rate service.

**C. Terms and Conditions**

1. OfficePak is available to previous AT&T Ohio business customers who disconnected local exchange service subsequent to January 1, 1995 for the purpose of establishing service with another local exchange carrier and who now wish to return to AT&T Ohio local exchange service. Previous AT&T Ohio customers must have maintained a current account and have no outstanding debts owed to AT&T Ohio. (T)  
(T)  
(T)
2. OfficePak is available to customers that require 2 to 19 individual business exchange network access lines. OfficePak is not available on FX Service, Remote Switching Service, WATS access lines, PBX or Centrex Service.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

**9. OFFICEPAK (cont'd) (T)**

**C. Terms and Conditions**

3. The OfficePak toll rate as noted in D. PRICES applies to customer-dialed station-to-station intraLATA toll calls. The OfficePak toll rate may not be combined with other message telecommunications calling plans or discounts. (T)  
(T)
4. A 60 day customer satisfaction guarantee allows new OfficePak customers to cancel their service agreement without incurring termination liability charges. (T)
5. OfficePak components include business exchange network access lines, message rate usage, intraLATA toll, and Feature Link Service. To be eligible for OfficePak all plan components must be Company provided services. (T)  
(T)
6. In addition to the rates noted in D. PRICES, End-User Common Line (EUCL) charges, local and state additional charges, and taxes are applicable.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 34  
Cancels 2nd Revised Sheet 34  
and 1st Revised Sheet 34-P (N)

**9. OFFICEPAK (cont'd)** (T)

**D. Prices**

The rates and charges for OfficePak are specified below. (T)

**1. Service Elements**

Description	Nonrecurring Charge	Monthly Payment
		36 Months
OfficePak <sup>/1/</sup> per line equipped	-	\$4.39
IntraLATA toll	\$0.10 per minute	

/1/ Requires the purchase of individual business network access lines and message rate service.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

1st Revised Sheet 35  
Cancels Original Sheet 35

**9. OFFICEPAK (cont'd)**

(T)

**D. Prices (cont'd)**

**2. Other Applicable Charges and Payments**

During the OfficePak trial period, otherwise applicable Feature Link Service and business exchange network access line Service Establishment charges will not apply. Additionally, a one-time award of \$72.00 will be credited to OfficePak subscribers' first bill.

(T)

(T)

**References:**

Service	Reference
Non-Residence Exchange Access	P.U.C.O. NO. 20 Part 4, Section 2
Local Exchange Usage, Message Rate Service	P.U.C.O. NO. 20 Part 4, Section 2
End User Common Line Charges	Ameritech Operating Companies Access Services Tariff, F.C.C. NO. 2, Section 4
Feature Link Service	P.U.C.O. NO. 20 Part 7, Section 5

(T)

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

1st Revised Sheet 36  
Cancels Original Sheet 36

**9. OFFICEPAK (cont'd)**

(T)

**D. Prices**

**3. Payment Plans**

Term Payment Plans

Term Payment plans allow customers to pay a fixed price for service over a fixed payment period. During the effective term period, the monthly price is not subject to Company-initiated price changes.

The OfficePak term period is 36-month.

(T)

Customers subscribing to OfficePak will benefit from the trial rate for the entire subscribed to term period as long as such service remains at the location at which it is furnished and until such service is changed or disconnected.

(T)

Upon expiration of an OfficePak service agreement the customer will have the choice of entering into a new OfficePak service agreement, if available, at current prices or discontinue service. If the customer does not select either of the above, the service will be continued on a month-to-month basis. The month-to-month Feature Link Service prices currently in effect at the time of service agreement expiration will apply. Customers may also elect to subscribe to other available package service arrangements.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819



PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

1st Revised Sheet 37  
Cancels Original Sheet 37

**9. OFFICEPAK (cont'd)**

(T)

**D. Prices (cont'd)**

**4. Termination Charges**

Customers terminating an OfficePak service agreement prior to expiration of the 36 month term period are subject to the following termination charges:

Termination Liability = [number of OfficePaks provided per service agreement]  
\* [remaining number of months in term period] \* [Office-Pak monthly price],

AND

All Feature Link Service or business exchange network access line Service  
Establishment Charges waived during the Office-Pak trial subscription period.  
Additionally, the \$72.00 one-time credit will be debited to the customer's account.

(T)

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute signatories to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet No. 38  
Cancels  
2nd Revised Sheet No. 38

**10. CUSTOM BIZSAVER® WINBACK PACKAGES**

**A. DESCRIPTION**

The Custom BizSaver Winback Packages offer 1-10 line business customers a combination of services at a package rate.

**B. TERMS AND CONDITIONS**

1. Custom BizSaver Winback Packages are available to business customers with 1 to 10 business lines who agree to a 12-month, 24-month or 36-month term plan and commit to the Network Access Line service, Local Usage service, Toll Usage service (optional), a flexible bundle of features (optional) and Caller ID & Caller ID with Name (optional) at the prices shown in **D. PRICES** following
2. Eligible customers include business customers with 1 to 10 business lines who have their business network access line service with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company.
3. Custom BizSaver Winback Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, (C) WATS access lines, PBX or Centrex.
4. The Local and Toll Usage service components of the Custom BizSaver Winback Packages are provided on a per account basis. All other components are provided per line.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

1st Revised Sheet No. 39  
Cancels  
Original Sheet No. 39

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

5. Customers have the option of subscribing to a flexible bundle of features, as described below, on their main business access line for the monthly price as listed in **D. PRICES** following, for each term length. Caller ID and Caller ID with Name services will be provided on all additional lines upon request for subscribers at a 100% discount. (T) (D) (C) (D)

**Flexible Bundle of Features Option**

Eligible customers may select any 5 of the following features - Pay Per Use features are not eligible. If the customer removes any of the 5 selected features, the remaining features will be billed at standard tariff rates. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard tariff rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard tariff rates:

Call Waiting	Automatic Callback
Call Forwarding	Repeat Dialing
Three-Way Calling	Speed Calling 30
Caller ID	Call Screening
Caller ID with Name	Call Waiting ID

6. Customers subscribing to the Custom BizSaver Winback Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: Customers can move to a Custom BizSaver Winback Package without Toll usage any time during their agreed to term. Eligible customers can, also, change their chosen Local Block Of Time (BOT) level to another Custom BizSaver Local BOT level or Unlimited Local Messages one time during their agreed to term. When a customer changes or disconnects any component of their Custom BizSaver Winback Package, except as noted above, then the remaining components of the package will be billed at their individually tariffed rates as shown in **C. REFERENCES** following. (T)
7. Eligible customers will receive a 100% credit against the monthly recurring charges for those components that make up their chosen package, excluding optional toll, for two months. No credit on additional local or toll minutes associated with the chosen package will be applied. (T)

Issued: February 17, 2006

Effective: February 20, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet No. 40  
Cancels  
2nd Revised Sheet No. 40

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

8. Eligible customers will receive a waiver of normally applicable Service Ordering, Line Connection, and Central Office nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical services ordered at the time of initial subscription to a Custom BizSaver Winback package. Standard NRC's will apply to lines & features added after the initial order.
9. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. (C)  
(C)
10. At the expiration of the agreed to term or if a 12-month oral agreement plan customer chooses not to renew this term plan, if a customer does not expressly indicate election of a new term, the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Winback Package, as shown in **C. REFERENCES** following. (C)  
(C)
11. Custom BizSaver Winback customers who terminate their entire service prior to completing their term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks, and the flexible bundle of features times the number of months left on the term commitment.
12. Termination liability charges are not applicable if during the Custom BizSaver Winback term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver Winback term plan.
13. Commission approval of the above termination liability language is not intended to indicate that the Commission sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute, signatories to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet No. 40.1  
Cancels  
1st Revised Sheet No. 40.1

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

14. Eligible customers will receive a one-time waiver or refund of the termination charges associated with early termination of a previous Custom BizSaver agreement for the purpose of establishing service with another carrier if they return to the Company and sign a new Custom BizSaver Winback agreement. The new Custom BizSaver Winback term period must be greater than or equal to that of the terminated plan. Eligible customers must, also, have refused or not responded to a previous Custom BizSaver Winback offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for regulated service, other than the termination charge. In addition, the "Bill Name" must be the same as on the prior Company account. Customers may take advantage of this offer only once.
15. Eligible Custom BizSaver Winback customers subscribing to Caller ID (N) and Caller ID With Name on an a la carte basis, independent of any other package or promotion except The BASICS Package For Business (BASICS) as described below, will receive both services at the discounted monthly price as shown in D. PRICES following. This discounted price is available to customers subscribing to Custom BizSaver Winback as of August 14, 2006 or after. Customers who purchase Custom BizSaver Winback without the flexible bundle of features and those who have Custom BizSaver Winback either without BASICS or have BASICS and wish to have Caller ID and Caller ID With Name on their additional lines are eligible. Caller ID and Caller ID With Name must be purchased together on one line, where central office facilities permit. The discounted monthly price is applicable for the duration of the selected Custom BizSaver Winback term plan period. (N)

Issued: August 14, 2006

Effective: August 14, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet No. 41  
Cancels  
2nd Revised Sheet No. 41

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

16. Business Customers can subscribe to any combination of Access Line (T) sizes and Local BOTs shown below, with the following exceptions. Toll BOTs are optional. The discounted Access Area prices are based on the Access Area category of the business customer's exchange, as shown in Part 4, Section 1 of this Tariff. Unlimited Local Message packages include access lines (all access areas) and unlimited local usage.

- 1-line option is not available with 800, 400 or 200 BOT plans with 12-, 24- or 36-month terms
- 800 BOT 12-month term, Access Area B is not available with 2 thru 3-line
- 800 BOT 12-month term, Access Area C is not available with 2 thru 4-line
- 800 BOT 12-month term, Access Area D is not available with 2 thru 6-line
- 800 BOT 24- and 36-month term, Access Area B is not available with 2-line
- 800 BOT 24- and 36-month term, Access Area C is not available with 2 and 3-line
- 800 BOT 24- and 36-month term, Access Area D is not available with 2 thru 4-line
- 400 BOT 12-month term, Access Area C is not available with 2-line
- 400 BOT 12-month term, Access Area D is not available with 2 and 3-line
- 400 BOT 24 and 36-month term, Access Area D is not available with 2-line
- 200 BOT 12-month term, Access Area D is not available with 2-line

**C. REFERENCES**

The Custom BizSaver Winback Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections B and D of this Tariff.

Non-Residence Network Access Lines	Part 4, Section 2
Local Exchange Usage	Part 4, Section 2
Two-Point Message Toll Usage	Part 9, Section 1
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Services	Part 7, Section 2

Issued: August 14, 2006

Effective: August 14, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**D. PRICES**

**1. Service Elements**

Description		12-Month Rates		
Access Lines	Access Area B	Access Area C	Access Area D	
1-Line	\$ 16.60	\$ 18.20	\$ 20.20	(N)
2-Line	33.20	36.40	40.40	
3-Line	49.80	54.60	60.60	
4-Line	66.40	72.80	80.80	
5-Line	83.00	91.00	101.00	
6-Line	99.60	109.20	121.20	
7-Line	116.20	127.40	141.40	
8-Line	132.80	145.60	161.60	
9-Line	149.40	163.80	181.80	
10-Line	166.00	182.00	202.00	
		24-Month Rates		
Access Lines	Access Area B	Access Area C	Access Area D	
1-Line	\$ 14.94	\$ 16.38	\$ 18.18	(N)
2-Line	29.88	32.76	36.36	
3-Line	44.82	49.14	54.54	
4-Line	59.76	65.52	72.72	
5-Line	74.70	81.90	90.90	
6-Line	89.64	98.28	109.08	
7-Line	104.58	114.66	127.26	
8-Line	119.52	131.04	145.44	
9-Line	134.46	147.42	163.62	
10-Line	149.40	163.80	181.80	
		36-Month Rates		
Access Lines	Access Area B	Access Area C	Access Area D	
1-Line	\$ 14.11	\$ 15.47	\$ 17.17	(N)
2-Line	28.22	30.94	34.34	
3-Line	42.33	46.41	51.51	
4-Line	56.44	61.88	68.68	
5-Line	70.55	77.35	85.85	
6-Line	84.66	92.82	103.02	
7-Line	98.77	108.29	120.19	
8-Line	112.88	123.76	137.36	
9-Line	126.99	139.23	154.53	
10-Line	141.10	154.70	171.70	

Issued: January 30, 2006

Effective: January 30, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet No. 43  
Cancels  
1st Revised Sheet No. 43

**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**D. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description	12-Month Rate	24-Month Rate	36-Month Rate	Additional Per Message Rate
Local Block of Time BOTs				
800 Messages	\$31.00	\$27.90	\$26.35	\$0.050
400 Messages	18.00	16.20	15.30	0.050
200 Messages	14.00	12.60	11.90	0.064
100 Messages	9.00	8.10	7.65	0.080
Monthly Rates for Subscribers prior to April 2, 2007				(N) (N)
Unlimited Local Messages	12-Month	24-Month	36-Month	
1-Line	\$ 29.99	\$ 26.99	\$ 24.99	
2-Line	53.98	49.98	46.98	
3-Line	77.97	72.97	68.97	
4-Line	101.96	95.96	90.96	
5-Line	125.95	118.95	112.95	
6-Line	149.94	141.94	134.94	
7-Line	173.93	164.93	156.93	
8-Line	197.92	187.92	178.92	
9-Line	221.91	210.91	200.91	
10-Line	245.90	233.90	222.90	
Description	12-Month	24-Month	36-Month	
Flexible Bundle, per line				
Local BOT subscriber	\$15.00	\$13.50	\$12.75	
Flexible Bundle, per line				
Unlimited Local subscriber	7.00	7.00	7.00	

/1/

/1/ Material now appears on 1st Revised Sheet 44 in this Section.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



**10. CUSTOM BIZSAVER® WINBACK PACKAGES (cont'd)**

**D. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description	Monthly Rate	Additional per Minute Rate	/1/
Toll BOTs			
300 Messages	\$12.00	\$0.040	
120 Messages	5.50	0.050	
60 Messages	2.85	0.055	
30 Messages	1.50	0.055	/1/

Monthly Rate

Caller ID and Caller ID With Name \$2.00

Unlimited Local Messages	Monthly Rates for Subscribers on or After April 2, 2007			(N)
	12-Month	24-Month	36-Month	
1-Line	\$ 30.00	\$ 27.00	\$ 25.00	
2-Line	54.00	50.00	47.00	
3-Line	78.00	73.00	69.00	
4-Line	102.00	96.00	91.00	
5-Line	126.00	119.00	113.00	
6-Line	150.00	142.00	135.00	
7-Line	174.00	165.00	157.00	
8-Line	198.00	188.00	179.00	
9-Line	222.00	211.00	201.00	
10-Line	246.00	234.00	223.00	(N)

/1/ Material formerly appeared on 1st Revised Sheet 43 in this Section.

Issued: April 2, 2007

Effective: April 2, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 45

**11. EASY RATE**

(N)

**A. DESCRIPTION**

Easy Rate is an optional business package for customers with a minimum of 40 business exchange access lines that includes the network access line, unlimited local usage including Local Calling Plus, central office features, and optional hunting.

**B. TERMS AND CONDITIONS**

1. Easy Rate is available to business customers with a minimum of 40 business exchange access lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy Rate plan is also available to meet the 40 line minimum requirement. All the customer's lines must be subscribed to Easy Rate.
2. All lines will include unlimited local usage service including Local Calling Plus, customer selected vertical services (optional), and hunting (optional) at the package price per line as shown in **D. PRICES** following.
3. If an account falls below the 40 minimum required Easy Rate lines, prices will revert to applicable monthly individually tariffed rates for each component of the Easy Rate package, as shown in **C. REFERENCES** following. Customers must specifically request to be returned to Easy Rate, if desired, if their account line total returns to the 40 line minimum.
4. Easy Rate is available only on measured service business exchange access lines (1MB and 1MH class of service). Other class of service lines or types must be established on a separate account and billed separately.
5. Easy Rate is not available on FX Service, Remote Call Forwarding Service, WATS/800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

(N)

Issued: April 6, 2007

Effective: April 9, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet No. 46

**11. EASY RATE (cont'd)**

(N)

**B. TERMS AND CONDITIONS (cont'd)**

6. Easy Rate is available with any or all of the following available vertical services per line. The package price is the same regardless of the number of these services selected. Easy Rate customers can choose to activate or deactivate any of these vertical services on any line at any time. Normally applicable nonrecurring service charges are waived when adding or activating the following vertical services on existing lines.

Caller ID	Call Waiting	Automatic Callback
Caller ID With Name	Call Forwarding	Call Screening
Speed Calling 30	Three-Way Calling	Repeat Dialing

7. The monthly Central Office Termination charge is included in the package price shown in **D. PRICES** below.
8. Normally applicable nonrecurring service charges are waived when adding or rearranging hunting on existing lines as well as for existing customers establishing a new Easy Rate account with existing lines.

**C. REFERENCES**

The Easy Rate package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections B and D of this Tariff.

Non-Residence Network Access Lines	Part 4, Section 2
Local Exchange Usage	Part 4, Section 2
Local Calling Plus	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Services	Part 7, Section 2

**D. PRICES**

**1. Service Elements**

<u>Description</u>	<u>Monthly Rate</u>
Easy Rate Package Rate Per Line:	\$50.00

(N)

Issued: April 6, 2007

Effective: April 9, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

# **PART 4 – SECTION 5**

## **EXHIBIT B**

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

Original Sheet A

Material formerly located on sheets 13 through 22 and 25 now also located in the AT&T Ohio Guidebook, Part 4, Section 5, for non-residential tier 2 services.

(N)

Material formerly located on Sheets 23, 24, and 26 through 46 now located in the AT&T Ohio Guidebook, Part 4, Section 5, for non-residential tier 2 services.

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**1. OTHER EXCHANGE ACCESS SERVICES**

/1/ (C)

**A. Combination Main Station Service**

(C)

1. This arrangement combines two individual lines of the same exchange for the purpose of answering calls at either location. Such an arrangement is furnished subject to the following:
  - a. Facilities necessary to provide satisfactory service must be available.
  - b. The local service area for both lines must be the same.
  - c. Where the service furnished at one location is not of the same class or is not of the same type as the service furnished at the other location, the serving central office equipment must permit positive identification of the calling station or registration of messages originating at the calling station, for purposes of charging for local message use.
  - d. When the central office equipment does not permit positive identification of the calling station, combination main station service may still be provided for one customer in connection with two message rate individual lines which are not of the same class.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 13 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 2  
Cancels 1st Revised Sheet 2

**1. OTHER EXCHANGE ACCESS SERVICES (cont'd)**

/1/

**A. Combination Main Station Service (cont'd)**

(C)

2. A directory listing with distinctive call numbers is furnished with each line. Connections between stations of such lines are established through the central office.
3. Where it is necessary to install additional equipment, such as loading coils, repeaters, special relay circuits, etc., additional charges based upon costs incurred, may be applied.
4. Each line is charged for at the established individual line rate applicable in accordance with the classification of the service as non-residence or residence.
5. Where message rate service is furnished at both locations, the local message allowance is combined.
6. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office service rates apply in addition to the rates for the classes of service furnished.

**2. CIRCUITS**

**A. Regulations**

1. The rates specified in this section apply where both terminals of a circuit are in an exchange area of the Company, or, except as otherwise specifically provided in this tariff, in Company exchange areas each of which is in the local service area of the other.
2. The rates specified in this section are in addition to the rates and charges which may be applicable for any terminal equipment required.
3. The Company will perform usual maintenance and replacement of circuits only on non-continuous property circuits. Same continuous property circuits will be maintained and replaced on a Premises Work and Material charges non-regulated basis.
4. Where it is necessary to provide new construction in furnishing such circuits, such construction will be provided at the charges specified in Part 2, Section 5 of this tariff.
5. Where it is necessary to provide additional equipment, such as loading coils, repeaters, special relay circuits, etc., for local or toll transmission or supervisory purposes, additional rates or charges based upon costs incurred, may be applied.
6. When circuits are furnished to connect off-property stations of PBX systems, the regulations set forth in Part 15, Section 2 of the AT&T Ohio Guidebook with respect to Signaling Arrangements apply to such circuits.

(C)

/1/

/1/ Material formerly appeared on 1st Revised Sheet 14 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 3  
Cancels 2nd Revised Sheet 3

**2. CIRCUITS (cont'd)**

/2/

**B. Monthly Rates**

1. For installations made prior to March 1, 1939, customers were permitted to provide their outside wiring. Such customer-provided outside wiring is maintained at the expense of the customer.
2. Whenever the Company's general distributing plant is used by the customer to furnish a circuit on the same premises or between premises within a building or on continuous property, the rates in 4. following apply.
3. Terminals of the circuit on different premises on non-continuous property:
  - a. All terminals within same central office area:

- (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided in those central office areas that are not designated in Paragraph 3, apply a local loop charge and a service area function charge as follows:

	Monthly Rate	USOC
(a) Local Loop	\$19.05	1LLBJ <sup>/1/</sup>
(b) Service Area Function		
- Off-premises extension station	2.45	OPEXX
- Off-premises PBX main or extension station	7.95	OPENS
Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Part 8, Section 8 of this tariff or the AT&T Ohio Guidebook)	7.95	OPERS

(C)  
(C)

/1/ Additional codes appear in departmental practices.

/2/ Material formerly appeared on 2nd Revised Sheet 15 in this Section.

/2/

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005



PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 4  
Cancels 1st Revised Sheet 4

**2. CIRCUITS (cont'd)**

/2/

**B. Monthly Rates (cont'd)**

3. (cont'd)

a. All terminals within same central office area (cont'd)

(1) (cont'd)

(b) (cont'd)

Description /Billing Code/	Monthly Rate
- Concentrator-Identifier talking path /OPERS/	\$1.25
- Signaling /OPECS/	-
- Off-premises station of dial communicating or intercommunicating arrangement /OPH1C/	-
- Secretarial line /OPFTA/	-

4. Terminals of the circuit on different premises on non-continuous property

a. All terminals within same central office area

(1) Local circuits furnished between each circuit terminal location and the central office normally serving such location. (Minimum)

A local circuit is comprised of two rate elements.

When local circuits are provided under the provisions of Paragraph 3, apply a local loop charge and a service area function charge as follows:

Description /Billing Code/	Monthly Rate
(a) Local Loop /1LLBJ/'	\$19.05

/1/ Additional codes appear in departmental practices.

/2/ Material formerly appeared on 3rd Revised Sheet 16 in this Section.

/2/

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 5  
Cancels 2nd Revised Sheet 5

**2. CIRCUITS (cont'd)**

/1/

**B. Monthly Rates (cont'd)**

**4. Terminals of the circuit on different premises on non-continuous property (cont'd)**

**a. All terminals within same central office area (cont'd)**

**(1) (cont'd)**

Description /Billing Code/	Monthly Rate
(b) Service Area Function	
- Off-premises PBX main or extension station /OPENS/	\$7.95
Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Part 8, Section 8 of this Tariff or the AT&T Ohio Guidebook) /OPERS/	7.95
- Signaling /OPECS/	-
- Off-premises station of dial communicating or intercommunicating arrangement /OPECS/	-

(C)  
(C)

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 17 in this section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

4th Revised Sheet 6  
Cancels 3rd Revised Sheet 6

**2. CIRCUITS (cont'd)**

/1/

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd):

a. All terminals within same central office area (cont'd):

- (2) The minimum charge for a circuit confined to the same central office area is equal to the monthly rate for two local circuits, except as follows:

(a) When a local circuit can be bridged to the associated exchange service in the normal serving central office, no chargeable local circuit is required between that central office and the main station location.

(b) When the exchange service rate includes the provision of the circuit between the main location and the central office normally serving that location, a separate local loop charge is not applicable; however any appropriate service area function charge applies.

b. Terminals in different central office areas:

- (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided in those central office areas that are not designated in Paragraph 3, apply the local loop charge and a service area function charge as follows:

(a) Local Loop

For monthly, see a-(1)-(a) preceding.

	<u>Monthly Rate</u>	<u>USOC</u>
(b) Service Area Function		
- Off-premises extension station	\$14.10	OPUY
- Off-premises PBX main or extension station	10.50	OPUND

/1/

/1/ Material formerly appeared on Original Sheet 18 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 7  
Cancels 1st Revised Sheet 7

**2. CIRCUITS (cont'd)**

/1/

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd):

b. Terminals in different central office areas: (cont'd)

(1) (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(b) Service Area Function (cont'd)		
- Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling arrangements as covered in Part 8, Section 8 of this tariff or the AT&T Ohio Guidebook).	\$10.50	OPURD
- Centrex main or Restricted station located at Secondary location outside basic serving area and served by Primary location's switching equipment	10.50	OPUCX
- Concentrator-Identifier talking path	7.70	OPUC1
- Signaling	-	OPWSG
- Off-premises station of dial communicating or intercommunicating arrangement	-	OPH1C
- Secretarial line	-	OPVTB OPVTC

(C)

(c) The provisions in a.-(2)-(a) and (b) also apply to local circuits furnished under this paragraph b-(1)

(2) In addition to the charges specified in (1) preceding for each local circuit involved, the following monthly rate applies to the interoffice circuit furnished between the central offices serving the circuit terminal locations:

	<u>Monthly Rate</u>	<u>USOC</u>
Each air line mile, or fraction thereof	\$8.20	1LLBS*

For circuits with terminals in more than two different central offices areas, the interoffice rate mileage is the sum of the two point rate mileages using the shortest air line measurement connecting the central offices involved.

\*Additional codes included in departmental practices.

/1/

/1/ Material formerly appeared on Original Sheet 19 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 8  
Cancels 2nd Revised Sheet 8

**2. CIRCUITS (cont'd)**

/1/

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd)

c. Terminals in different central office areas (Maximum)

- (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided under the provisions of Paragraph 3, apply a local loop charge and a service area function charge as follows:

(a) Local Loop

For monthly, see a.(2)(a) preceding.

Description /Billing Code/	Monthly Rate
----------------------------	--------------

(b) Service Area Function

- |   |         |
|---|---------|
| - Off-premises PBX main or extension station /OPUND/  | \$10.50 |
| - Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling Arrangements as covered in Part 8, Section 8 of this Tariff or the AT&T Ohio Guidebook). /OPUND/ | 10.50   |

/1/ (C)

/1/ Material formerly appeared on 2nd Revised Sheet 20 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

9th Revised Sheet 9  
Cancels 8th Revised Sheet 9

**2. CIRCUITS (cont'd)**

/2/

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd):

c. Terminals in different central office areas (Maximum) (cont'd):

(1) (cont'd)

Description /Billing Code/	Monthly Rate
----------------------------	-----------------

(b) Service Area Function (cont'd)

- |   |   |
|---|---|
| - Signaling /OPWSG/   | - |
| - Off-premises station of dial communicating or inter-communicating arrangement /OPH1C/ | - |

(c) The provisions in c.(1) (a) and (b) also apply to local circuits furnished under this Paragraph c.(1)

(2) In addition to the charges specified in c.(1) preceding for each local circuit involved, the following monthly rate applies to the interoffice circuit furnished between the central offices (See Part 15, Sections 1 and 2 of the AT&T Ohio Guidebook) serving the circuit terminal locations:

(C)

Description /Billing Code/	Monthly Rate
----------------------------	-----------------

Each air line mile, or fraction thereof /1LLBS/ <sup>1/</sup>	\$8.20
---	--------

For circuits with terminals in more than two different central offices areas, the interoffice rate mileage is the sum of the two point rate mileages using the shortest air line measurement connecting the central offices involved.

/1/ Additional codes included in departmental practices.

/2/ Material formerly appeared on 3rd Revised Sheet 21 in this Section.

/2/

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 10  
Cancels 2nd Revised Sheet 10

**2. CIRCUITS (cont'd)**

/1/

**B. Monthly Rates (cont'd)**

4. Terminals of the circuit on different premises on non-continuous property (cont'd):
- d. For circuits extending between non-continuous property locations as described in 4-a, b, and c preceding, the local circuit rate covered in 4-a-(1) and (2) preceding includes a circuit terminal. Consequently, when such a non-continuous property circuit is extended beyond its initial termination (i.e., to additional premises within the same building or on continuous property) the monthly rate in 4-a-(3)-(a) preceding applies only at each such additional premises.

**3. CENTRAL OFFICE AREAS IN COMPETITIVE MARKETS**

<u>LATA</u>	<u>Originating CO Area</u>	<u>Terminating CO Area</u>
Cleveland	62	62
Columbus	11	11

Telephone number prefixes contained in each Central Office area are listed following:

<u>LATA</u>	<u>CO Area</u>	<u>Telephone Number Prefix</u>
Cleveland	62	771, 344, 348, 443, 664, 781, 822, 976, 787, 566, 574, 575, 579, 589, 586, 999  621, 241, 622, 623, 737, 479, 931, 689, 728, 736, 687, 363, 522, 523, 578, 694, 696, 861, 987
Columbus	11	221, 222, 223, 224, 225, 227, 228, 229, 249, 341, 248, 243, 241, 566, 624, 244, 240, 242  644, 466, 752, 645, 460, 461, 462, 463, 464, 469, 281, 821, 976, 365, 621, 480, 722

/1/

/1/ Material formerly appeared on Original Sheet 22 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

3rd Revised Sheet 11  
Cancels 2nd Revised Sheet 11

**4. EXTENSION SERVICE**

/1/ (C)

**A. Rates and Charges**

1. The provision for non-continuous property circuits required to connect main station and extension service is subject to the regulations and rates specified in Paragraph 2 preceding.

/1/

/1/ Material formerly appeared on Original Sheet 25 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005



PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

4th Revised Sheet 12  
Cancels 3rd Revised Sheet 12

Effective April 1, 2008 the following Sheets are deleted from this Tariff:

(N)

1st Revised Sheet 13  
1st Revised Sheet 14  
2nd Revised Sheet 15  
3rd Revised Sheet 16  
2nd Revised Sheet 17  
Original Sheet 18  
Original Sheet 19  
2nd Revised Sheet 20  
3rd Revised Sheet 21  
Original Sheet 22  
2nd Revised Sheet 23  
2nd Revised Sheet 24  
Original Sheet 25  
Original Sheet 26  
Original Sheet 27  
Original Sheet 28  
13th Revised Sheet 29  
10th Revised Sheet 29.1  
4th Revised Sheet 29.2  
2nd Revised Sheet 29.3  
11th Revised Sheet 30  
17th Revised Sheet 31  
3rd Revised Sheet 31.1  
1st Revised Sheet 31.2  
2nd Revised Sheet 32  
1st Revised Sheet 33  
3rd Revised Sheet 34  
1st Revised Sheet 35  
1st Revised Sheet 36  
1st Revised Sheet 37  
3rd Revised Sheet 38  
1st Revised Sheet 39  
3rd Revised Sheet 40  
2nd Revised Sheet 40.1  
3rd Revised Sheet 41  
1st Revised Sheet 42  
2nd Revised Sheet 43  
1st Revised Sheet 44  
Original Sheet 45  
Original Sheet 46

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

# **PART 5 – SECTION 1**

## **EXHIBIT A**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

5th Revised Sheet No. 1  
Cancels  
4th Revised Sheet No. 1 (T)

**1. CENTREX SERVICE**

**A. DESCRIPTION**

Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a Company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

Direct Inward Dialing is provided to the Centrex by line selection in the central office.

Identification of outward dialing is provided for Centrex lines by individual line identification in the central office for those inter-exchange carriers for which the Company renders billing services.

Integrated voice/data communication capability is provided for the transmission of Circuit Switched Voice and Circuit Switched Data, signals on an incoming, outgoing and intercom basis utilizing Integrated Services Digital Network (ISDN) architecture.

Centrex Service offers four types of lines:

- Basic Lines
- Electronic Key Lines
- ISDN Lines (Custom and National)

Centrex Service is offered only as a complete service. The network access and intercommunication portions of the Centrex station line are not provided separately.

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 1.1  
Cancels  
1st Revised Sheet No. 1.1 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**A. DESCRIPTION (cont'd)**

Centrex Service is usage sensitive as well as subject to PBX trunk equivalents. (T)

A Centrex station to PBX trunk equivalent schedule is used to determine the quantities of network access lines, PBX Terminations, and the PBX message usage packages so that the prices for Centrex exchange access are equivalent to the exchange access prices for an equal line size PBX system.

**TRUNK EQUIVALENCY SCHEDULE**

<b><u>Centrex Station Lines In Use</u></b>	<b><u>PBX Trunk Equivalents</u></b>
2 - 19	2
20 - 28	3
29 - 38	4
39 - 47	5
48 - 57	6
58 - 66	7
67 - 76	8
77 - 85	9
86 - 95	10
96 - 104	11
105 - 114	12
115 - 123	13
124 - 132	14
133 - 142	15
143 - 151	16
152 - 161	17
162 - 170	18
171 - 180	19
181 - 189	20
190 - 199	21
200 - 208	22
209 - 218	23
219 - 227	24
228 - 236	25
237 - 246	26
247 - 255	27
256 - 265	28
266 - 274	29
275 - 284	30
285 - 293	31

Each additional 12 lines or fraction thereof requires one additional trunk.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet No. 2  
Cancels  
2nd Revised Sheet No. 2 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**A. DESCRIPTION (cont'd)**

**Retail vs. Retail/Resale Application (Terminology)**

Centrex Service is available for the provision of local exchange service directly to the entity using such service to place and receive calls (retail application). Centrex Service is also available to an entity for resale, at retail prices, to its customers (retail/resale application). (T)

In the retail application, the terms customer, subscriber, user, station user, group, group member, account, agent, supervisor or attendant position shall be understood to mean the entity which requested and agrees to pay for Centrex Service or its employees, agents and affiliates. (T)

In the retail/resale application, the terms customer or subscriber shall be understood to mean:

The "Reseller" when the context concerns: ordering service (or, as appropriate, blocking service) for resale to its customers; entering into and terminating payment plans for resold service; requesting repair of resold service, including authorization for the dispatch of service technicians to the Reseller's customer's premises as well as performance of any premises work; and billing responsibility for the provision of Centrex Service ordered by Reseller, and the use, activation or premature termination of service by Reseller's customers; or (T)

The "Reseller's customer" when the context concerns: the service location (premises); the configuration and sizing of the telecommunications system, network, or service resold; and the manner in which the resold service, including any aspects or capabilities of the service, are used, activated, or accessed. Reseller's customer is also the equivalent term of any of the following or similar terms: user, station user, group, group member, account, agent, supervisor or attendant position.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 3  
Cancels  
Original Sheet No. 3 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**B. DEFINITIONS**

**Addition**

Provision of supplementary service to a customer's installed system up to the capacity of the system.

**Downgrade**

Enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly charge.

**Line Category**

The number of lines the customer has selected as the contract commitment.

**Payment Plan**

A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified price for a product/service.

(T)

**Removal**

Deletion of equipment or service from a customer's installed system.

**C. TERMS AND CONDITIONS**

**1. Provision of Service**

Centrex Service is provided from switching equipment located on the Company premises and is offered for 2 or more lines subject to the availability of facilities. Variations in the switching and control equipment used may cause differences in the operations or availability of certain features. Centrex Service is provided at the option of the Company and is furnished subject to central office switching capacity and the availability of outside plant facilities. Centrex Service is limited to a minimum of 2 lines. Centrex Service requires Network Access (See Other Applicable Charges) except with OmniPresence applications. OPTI-Centrex Basic Lines are provisioned via a Company 1.544 Mbps or higher speed facility with multiplexing.

(T)

(T)

(T)

(T)

(T)

Each OPTI-Centrex Basic line requires one channel on a Company transport facility plus appropriate multiplexing facilities.

(T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 4  
Cancels  
Original Sheet No. 4 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**C. TERMS AND CONDITIONS (cont'd)**

**2. Intercept of Calls to Unassigned Station Line Numbers**

Incoming and Intra-group calls to unassigned numbers are intercepted by standard recorded announcement. Customized recorded intercept messages may be provided where facilities permit at additional charges.

**3. Suspension of Service**

Suspension of service is not offered for Centrex Service. (T)

**4. Centrex Service Guarantee**

Centrex Service Guarantee enables customers to install a Centrex System and if, during or up to 90 days after the initial service is installed, the customer decides not to retain the Centrex service, the System Charge and the nonrecurring charge for installed Centrex and/or Electronic Key lines will be credited to the customer's account provided that:

- The customer will be responsible for any nonrecurring charges associated with the installation of any new service (Exchange Access lines), other than Centrex service.
- A customer who requests termination of the Centrex service before expiration of the initial 90 days may have it's prior Company service reconnected without incurring any nonrecurring charges, provided the identical service (Exchange Access Lines) is being reconnected. Any nonrecurring charges attributable to changes from the customer's prior service will be paid by the customer. (T)

The Centrex Service Guarantee shall not apply to Centrex Systems which include the following optional features; however, a customer selecting Centrex service may add the following features after the expiration of the initial 90 day period and upon payment of any applicable nonrecurring charges:

- Centrex Message Signal Interface (CMSI) (T)
- ISDN Centrex (Custom or National)

Customers selecting the Centrex Service Guarantee may make changes to their Centrex service (station additions, feature changes and additions) subject to the above sub-paragraph.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 5  
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**1. CENTREX SERVICE (cont'd)** (T)

**C. TERMS AND CONDITIONS (cont'd)**

**4. Centrex Service Guarantee (cont'd)**

Customers must have a signed confirmation of order and select a 36, 60 or 84 month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month-to-month payment option, temporary service or promotional events. The 90 day trial period will be considered as the first 90 days of the contract.

Customers must have a signed confirmation of order and select a 36, 60 or 84 month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month-to-month payment option, temporary service or promotional events. The 90 day trial period will be considered as the first 90 days of the contract.

Prices, charges, terms and conditions specified elsewhere in the offering for Centrex service shall apply.

**5. Transmission Specifications**

Basic Line Standard Transmission

The standard transmission specification for basic lines consists of: dial pulse signaling or Dual Tone Multi-Frequency (DTMF) signaling - approximate bandwidth of 300 to 3,000 Hz, loss of 0 to 8.5 dbm at 1004 Hz.

Loop Start Signaling

Basic lines and Electronic Key lines are provided on a single two-wire facility with loop start signaling.

Electronic Key Line Standard Transmission (Non-ISDN)

Electronic Key Lines are provided on a non-loaded loop for access by preprogrammed push button features on compatible Customer Provided Equipment (CPE). The distance limitations from the Company's switching equipment is approximately 2.5 miles. If a customer's premises does not meet transmission requirements in the Technical Reference, Distance Extension will apply in addition to Centrex service charges. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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2nd Revised Sheet No. 6  
Cancels  
1st Revised Sheet No. 6 (T)

1. CENTREX SERVICE (cont'd)

(T)

**C. TERMS AND CONDITIONS (cont'd)**

5. Transmission Specifications (cont'd)

ISDN Line (Custom and National) Standard Transmission

ISDN lines (Custom and National) are provided on a non-loaded loop for access by preprogrammed push button features on compatible Customer Provided Equipment (CPE). ISDN lines are configured as an ISDN Basic Rate Interface with a capacity of two 64 Kbps "B" channels and one 16 Kbps "D" channel (2B+D).

Integrated Services Digital Network (ISDN) architecture, as recommended in the 1984 recommendation of the International Telegraph and Telephone Consultative Committee (CCITT), provides integrated voice/data communication capability for transmission of Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) signals on an incoming, outgoing and intercommunicating basis.

Valid configurations of services are listed in the Company's ISDN Interface Specifications. If a customer's premises does not meet transmission requirements in the Technical Reference, Distance Extension will apply in addition to Centrex service charges.

- ISDN National lines offer features and capabilities that are more standardized with all types of central office switches.
- ISDN Custom lines offer some features which are not available on ISDN National lines and require the use of proprietary Customer Provided Equipment.

OPTI-Centrex Lines

OPTI (Optimally Provisioned Transport Integration) -Centrex lines provide Centrex delivered to a customer premises utilizing a Company provided 1.544 Mbps or higher facility with multiplexing. Centrex Basic line specifications found elsewhere in this tariff apply. Multiplexing may affect the data transmission characteristics and some features of voice lines.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 7  
Cancels  
Original Sheet No. 7 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**C. TERMS AND CONDITIONS (cont'd)**

**6. Local Service Area**

The exchange or zone of the serving wire center for Centrex Service (T)  
determines the local service area for all station lines. (See  
Reference Section)

**7. Business Classes of Service**

See Other Applicable Charges - Usage

**8. Mileage Charges**

Where facilities permit, Centrex lines and Electronic Key lines may  
be provided to a customer's location outside the serving CO area.  
In such cases, in addition to the prices for the specific Centrex  
line, appropriate mileage charges apply. (See Reference Section)

When the customer's premises and the serving central office  
providing ISDN Centrex service are located in different Service  
Areas, Base Rate charges will apply. Customers provided this (T)  
service arrangement will require three Interexchange Mileage  
component charges and six Channel Mileage Termination charges for  
each ISDN Centrex line they purchase. (See Reference Section)

**9. Cancellation of Service**

In the event of a customer-initiated cancellation of service,  
equipment and/or facilities before completion, or after installation  
is completed, but prior to service being established, the loss of  
equipment and facilities in the process of building or being  
installed, cost of installation labor, cost of removal and other  
expenses will apply. In addition, Service Connection Charges may  
also be applicable.

**10. Resale**

See Reference Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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**1. CENTREX SERVICE (cont'd)** (T)

**C. TERMS AND CONDITIONS (cont'd)**

**11. Directory Listings**

The Company will furnish without charge one primary directory listing for each Centrex System in addition to a sub-listing indicating that stations can be dialed directly if the number is known. (T)

Individual business listings of telephone numbers by department, title, or individual name may be indented under the main listing or listed separately at the charges specified for Business Additional Listings. (See Reference Section)

**12. CCS Limitations**

The intercom prices for each Centrex system are based on a 1-1/2 or less CCS (Centum Call Second) load.

**13. Intercom Calling**

Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliate company of the end user customer.

**14. Direct Interconnection**

Direct interconnect of Centrex systems belonging to unaffiliated end user customers is prohibited.

**15. ISDN Centrex - Multiple Devices**

Multiple circuit switched "B" channel devices are allowed, where facilities permit, on an ISDN Centrex line. The Company supports up to four (4) devices to share the "B" channels, per ISDN Centrex line. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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SECTION 1 - Centrex Service (CS)

3rd Revised Sheet 9  
Cancels 2nd Revised Sheet 9

**1. CENTREX SERVICE (cont'd)**

**D. Features**

1. Feature Availability

N/A - Not Applicable

Std.-Standard

Opt.-Optional

Voice	Basic	Electronic Key	ISDN
Add On Modules	N/A	Opt.	Opt.
Analog Line Pickups	N/A	Std.	N/A
Automatic Callback	Opt.	Opt.	Opt.
Automatic Dial	N/A	Std.	Std.
Automatic Line Preselect	N/A	Std.	Std.
Blind Transfer with Recall Identification	N/A	Std.	N/A
Call Camp-On	Opt.	Opt.	Opt.
Call Camp-On Selective	Opt.	Opt.	Opt.
Call Diverting	Std.	Std.	Std.
Call Forward of Call Waiting Calls	Std.	Std.	N/A
Call Forwarding - Busy	Std.	Std.	Std.
Call Forwarding - Don't Answer	Std.	Std.	Std.
Call Forwarding - Variable	Std.	Std.	Std.
Call Forwarding per Key	N/A	Std.	Std.
Call Forwarding Over Private Facilities	Opt.	Opt.	Opt.
Call Hold	Std.	Std.	Std.
Call Park	Opt.	Opt.	Opt.
Call Pickup	Std.	Std.	Std.
Call Request	N/A	Std.	Std.
Call Request with Queue	Opt.	Std.	Std.
Call Transfer - All	Std.	Std.	Std.
Call Transfer (Inter-system) - Deluxe	Std.	Std.	Std.
Call Waiting/Cancel Call Waiting	Std.	Std.	N/A
Called Number Display	N/A	Std.	Std.
Caller ID	Opt.	Opt.	Std.
Caller ID Intercom	N/A	Std.	Std.
Caller ID with Name	Opt.	Opt.	Std.
Calling Name Display on Intercom	N/A	Opt.	Opt.
Calling Reason Display	N/A	Std.	Std.
CLASS Automatic Callback	Opt.	Opt.	Opt.
CLASS Call Screening	Opt.	Opt.	Opt.
CLASS Repeat Dialing	Opt.	Opt.	Opt.
CLASS Visual Message Waiting Indicator	Opt.	N/A	N/A
Conference Calling, 3 Way Consultation Hold	Std.	Std.	Std.

/1/

/1/ Material now appears on 4th Revised Sheet 213 in Part 20, Section 5 of this Tariff.

Issued: November 30, 2007

Effective: December 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17790

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**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable	Std.-Standard	Opt.-Optional		
<u>Voice</u>	<u>Basic</u>	<u>Electronic Key</u>	<u>ISDN</u>	
Direct Connect Originating	Opt.	Opt.	Opt.	
Custom Calling Name on Centrex	Opt.	Opt.	N/A	
Direct Connect Originating with Delay	Opt.	Opt.	Opt.	
Direct Inward Dialing (DID)	Std.	Std.	Std.	
Direct Outward Dialing (DOD)	Std.	Std.	Std.	
Direct Station Selection/Busy Lamp Field with Fast Transfer	N/A	Opt.	Opt.	
Directed Call Park	Opt.	Opt.	Opt.	
Directed Call Pickup	Opt.	Opt.	Opt.	
Directory Number Hunt with Call Waiting and Preferential Hunt	N/A	Std.	N/A	
Display Capability	N/A	Std.	Std.	
Distance Extension	N/A	Opt.	Opt.	
Distinctive Ringing and Call Waiting Tone	Std.	Std.	Std.	
End to End Signaling	Std.	Std.	Std.	
Equal Access for Inter LATA Calling	Std.	Std.	Std.	
Executive Busy Override	N/A	Std.	Std.	
Executive Busy Override - Exempt	N/A	Std.	Std.	
Executive Display Communications	N/A	Opt.	N/A	
Feature Buttons	N/A	Std.	Std.	
Ground Start Line	Opt.	N/A	N/A	
Group Intercom	N/A	Std.	Std.	
Hunting Arrangements	Std.	Std.	Std.	
Increase Shared Directory Number (DN) Group Size	N/A	N/A	Std.	
Intercom Calling	Std.	Std.	Std.	
Last Number Redial	Opt.	Std.	Std.	
Leave Message Activation	N/A	Std.	Std.	
Listen On Hold	N/A	Std.	Std.	
Make Busy				
Access Code	Opt.	Opt.	Opt.	
Key	Opt.	Opt.	Opt.	
Make Set Busy	N/A	Std.	Std.	
Make Set Busy except on Group Intercom	N/A	Std.	N/A	
Message Retrieval Display	N/A	Std.	Std.	
Message Waiting Activation Control	N/A	Std.	Std.	
Message Waiting Indication Lamp	Opt.	N/A	N/A	
Message Waiting Indication - Visual	N/A	Std.	Std.	
Message Waiting Indicator - Audible	Std.	Std.	Std.	

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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2nd Revised Sheet No. 11  
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1st Revised Sheet No. 11 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable	Std.-Standard	Opt.-Optional		
<u>Voice</u>	<u>Basic</u>	<u>Electronic Key</u>	<u>ISDN</u>	
Multiple Appearance Directory Number (MADN)	N/A	Opt.	N/A	
Multiple Call Arrangement (MCA)	N/A	Std.	Std.	
Single Call Arrangement (SCA)	Std.	Std.	N/A	
Night Answer	N/A	Std.	Std.	
On Hook Dialing	Opt.	Opt.		
Premium Feature Package				
Automatic Callback				
Call Camp-On				
Call Camp-on Selective				
Call Park				
Directed Call Park				
Directed Call Pickup				
Pickup Held Conference Call from Shared	N/A	N/A	Std.	
Directory Number (DN) Call Appearance	N/A	Opt.	Opt.	
Query Busy Station	N/A	Std.	Std.	
Repeat Alert	N/A	Std.	Std.	
Ring Again Idle Set	N/A	Std.	Std.	
Ringing Options for MADN	N/A	Opt.	Opt.	
Secondary Directory Telephone Number	N/A	Std.	Std.	
Secondary MADN Call Forwarding	N/A	Std.	Std.	
Set Inspect				
Shared Directory Number (DN) Bridging with	N/A	N/A	Std.	
Conference Calls	N/A	Std.	Std.	
Short Hunt	Opt.	N/A	N/A	
Single Line Extension	Opt.	Opt.	Opt.	
Simultaneous Ring One Number	Opt.	Opt.	N/A	
Speed Calling-Expanded Number Group	Opt.	Opt.	Opt.	
Speed Calling - Long	Std.	Std.	Std.	
Speed Calling - Short				
Stop Hunt	N/A	Std.	Std.	
Access Code	Opt.	N/A	N/A	
Key	N/A	N/A	Std.	
Terminal Management	N/A	Std.	Std.	
Time and Date Display	Std.	Std.	Std.	
Touch-Tone	Std.	Std.	N/A	
Transfer Calls to Restricted Station	Std.	Std.	Std.	
Usage Billing by Line Number				

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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2nd Revised Sheet No. 12  
Cancels  
1st Revised Sheet No. 12 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable                      Std.-Standard                      Opt.-Optional

**Classroom Line<sup>/1/</sup>**

Classroom Lines are Basic Lines which allow out dialing only to 911 Universal Emergency Telephone Number Service and have the following feature availability:

Caller ID	Opt.
Intercom Calling	Std.
Touch-Tone	Std.
Direct Outward Dialing-restricted to 911 Universal Emergency Telephone Number Service	Std.
Direct Inward Dialing	Std.

**OPTI-Centrex**

OPTI-Centrex Basic lines provide the same feature availability as Voice Basic lines listed elsewhere in this section with the following exceptions.

**OPTI-Centrex Basic**

Attendant Consoles	N/A
Call Waiting Lamp Interface	N/A
Ground Start Line	<sup>/2/</sup>
Message Waiting Indication-Visual	N/A
Music on Hold Interface	N/A
Paging Interface	N/A
High Speed Data Service	N/A

/1/ Classroom Lines are available only to Kindergarten through 12th Grade schools. "Schools" as used herein is limited to those institutions which are chartered by the State Board of Education pursuant to Section 3301.16, Revised Code.

/2/ Ground Start capability is not available in DMS10 switches for Opti-Centrex lines.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 13 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable	Std.-Standard	Opt.-Optional
<b>ISDN Services</b>		
Alternate Circuit Switched Voice/Circuit Switched Data Service		Opt.
Circuit Switched Voice Service		Opt.
<b>ISDN Circuit Switched Data</b>		
Alternate Access		Opt.
Calling Display on Intercom		Std.
Call Diverting		Std.
Far End Disconnect Supervision		Std.
Hunt Group for Shared Data Access		Std.
Intercom Calling		Std.
Speed Calling Short		Std.
Queuing		Std.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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3rd Revised Sheet No. 14  
Cancels  
2nd Revised Sheet No. 14

**1. CENTREX SERVICE (cont'd)**

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

Std.-Standard

Opt.-Optional

**System**

Announcement Services	Opt.
Area Wide Networking (AWN)	Opt.
Assume Dial "9"	Opt.
Authorization Codes	Opt.
Automatic Route Selection Basic	Opt.
Automatic Route Selection Deluxe	Opt.
Call Detail Recording Service (CDRS)	Opt.
Call Forwarding Multi Path	Opt.
Call Waiting Lamp Interface	Opt.
Centrex Mate	Opt.
Centrex Message Signal Interface (CMSI)	Opt.
Centrex Network Manager	Opt.
Operational Measurements	Opt.
SMDR-Premium	Opt.
Centrex Routed Number	Opt.
Centrex Station Identification (CSI)	Opt.
Centrex Virtual Network (CVN)	Opt.
OmniPresence CVN	Opt.
Regional CVN (RCVN)	Opt.
Virtual Route Selection (VRS)	Opt.
Conference Services	Opt.
Customized Call Diverting	Opt.
Dial Plan for Advanced Solutions (DPAS)	Opt.
Direct-Inward System Access (DISA) Service <sup>/1/</sup>	Opt.
Do Not Disturb	Opt.
Electronic Directory Interface (EDI) Service	Opt.
High Speed Data Service	Opt.
Music On Hold Interface	Opt.
Network Speed Calling	Opt.
Number Retention Service (NRS)	Opt.
Outgoing Deluxe Trunk Queuing	Opt.
Personal Call Screening	Opt.

(D)

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems.

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 15  
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Original Sheet No. 15 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

1. **Feature Availability (cont'd)**

Opt.-Optional

**System (cont'd)**

Private Facility Terminations	Opt.
Line Side Access	
Trunk Side Access	
Queue Slots	Opt.
Special Intercept Service	Opt.
Split Service <sup>/1/</sup>	Opt.
Station Message Detail Recording - Premises (SMDR-P) <sup>/2/</sup>	Opt.
Supplemental Three Digit Dialing	Opt.
Trunk Verification from Designated Station	Opt.
Uniform Call Distribution (UCD)	Opt.
Virtual Routing	Opt.

**Attendant Console Features**

Access to Paging, Code Calling, etc.	Std.
Attendant Call Detail Entry	Opt.
Attendant Call Park	Std.
Attendant Camp On	Std.
Attendant Conference Capability	Std.
Attendant Conference (30 Port)	Opt.
Attendant Console Screen Management	Std.
Attendant Control of Call Forward Busy Line and Don't Answer	Std.
Attendant Position Busy	Std.
Attendant Recall from Satellite	Std.
Attendant Recorded Announcement	Std.
Attendant to UCD Transfer	Std.
Attendant Transfer	Std.
Autodial	Std.
Automatic Recall	Std.
Busy Verification of Station/Trunk	Std.

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems. (T)

/2/ Effective December 18, 1998, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

1. Feature Availability (cont'd)

STD - Standard

Opt.-Optional

**Attendant Console Features (cont'd)**

Call Hold	Std.
Call Hold with Recall	Std.
Call Park Recall Timer	Std.
Call Selection	Std.
Call Splitting	Std.
Call Through Tests	Std.
Console Display Capability	Std.
Console Test	Std.
Control of Trunk Group Access	Std.
Control of Virtual Facilities Groups	Std.
Delayed Operations	Std.
Direct Station Selection and Busy Lamp Field	Opt.
Direct Trunk Group Selection	Std.
End to End Signaling	Std.
Emergency Access to Attendant	Std.
Emergency Override	Std.
Extended Calls to Busy/No Answer	Std.
Foreign Exchange (FX) Termination	Std.
Flexible Console Alerting	Std.
Incoming Call Identification	Std.
Information/Display Calls in Queue	Std.
Interposition Calling	Std.
Locked Loop Operation	Std.
Lockout	Std.
Message Waiting Control	Std.
Multi Position Hunt (MPH)	Opt.
Multiple Console Operation	Std.
Multiple Listed Directory Numbers	Std.
Name Display for Attendant Console	Opt.
Night Service	Std.
Operational Measurements	Opt.
Power Failure Transfer	Std.
Queuing with Call Waiting Indication	Std.
Release upon Completion of Dialing	Std.
Secrecy	Std.
Serial Calling	Std.
Speed Calling	Std.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 17  
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Original Sheet No. 17 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**1. Feature Availability (cont'd)**

STD - Standard

Opt.-Optional

**Attendant Console Features (cont'd)**

Speed Calling	Std.
Straightforward Outward Completion	Std.
Supervisory Console	Std.
Switched Loop Operation	Std.
Through Dialing	Std.
Time of Day and Date	Std.
Timed Reminder	Std.
Toll Diversion to Attendant	Std.
Trunk Busy Identification	Std.
Trunk Group Busy/Access Control Key	Std.
Trunk Group Identification/Indicators	Std.
UCD from Queue	Std.
Verification of Authorization Codes	Std.
Wild Card Key	Std.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 18 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features**

**Add On Modules**

Provides the capability to connect 10, 18, 20, 22 or 36 button Add-On Modules.

**Analog Line Pickups**

Allows analog lines to have a line appearance on properly equipped Customer Provided Equipment (CPE).

**Automatic Callback**

Permits a station user who places an intrasystem call to a busy Centrex number to be automatically connected to that line when both the called and calling station lines are available.

**Automatic Dial**

Provides for automatic dialing of a single telephone number via a specific button on the CPE telephone.

For Centrex users with properly equipped Customer Provided Equipment (CPE) having display capabilities, this feature displays the number currently programmed for Automatic Dial.

For ISDN this functionality is provided by properly equipped CPE.

**Automatic Line Preselect**

Automatically connects a station user to a preselected line when the handset is lifted. Preselect can be configured to select a ringing line, an idle line, a primary line, or no line.

**Blind Transfer with Recall Identification**

Allows a station user to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call in a specific time-out period, the station from which the call was transferred is recalled. On sets with the optional display that have been assigned the text-message option, an alphanumeric message is displayed to help identify Blind Transfer recalls.

**Call Camp-On**

Provides a station user the ability to direct an audible tone signal to any other station line, if that line is in use.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Call Camp-On Selective**

Permits a station user to originate, by dialing a code, an audible tone to a called busy station line in the same Centrex system.

**Call Diverting**

Outgoing calls may be screened so that completion of calls to preselected areas is denied. Each arrangement is a predefined standard. The following arrangements are standard: intercom only (fully restricted), intercom and local calls (semi-restricted), and intercom, local and toll calls (unrestricted).

**Denied Origination** prohibits call origination from designated Centrex stations.

**Denied Termination** prohibits call completion to designated Centrex stations.

**Call Forward of Call Waiting Calls**

Allows station users that have Call Forwarding and Call Waiting assigned to their lines to forward Call Waiting calls that are not answered within a set period of time automatically to a predetermined destination.

**Call Forwarding-Busy**

Allows incoming calls to a busy station to be routed to a preselected Centrex station line, attendant, or line outside the system.

**Incoming Call Only** allows only incoming calls from outside of the Centrex group to be forwarded.

**Internal/External Split** allows separate, forwarded-to directory numbers to be assigned for calls that originated internally or externally to the customer group.

**Station Activation** allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

**To External Number** allows calls to be forwarded to a number outside of the Centrex group.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 20  
Cancels  
Original Sheet No. 20 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Call Forwarding-Don't Answer**

Allows incoming calls to automatically route to a preselected Centrex station line, attendant or to a line outside the Centrex group when the called station is not answered after a preset number of rings.

**Incoming Call Only** allows only incoming calls from outside of the Centrex group to be forwarded.

**Ring Cycles** defines a predetermined number of rings before the Call Forward-Don't Answer feature is invoked on a per line or a per system basis.

**Internal/External Split** allows separate, forwarded-to directory numbers to be assigned for calls that originated internally or externally to the customer group.

**Forwarded Number Busy Interaction Enhancement** on a customer group basis provides additional treatment options for incoming calls that are forwarded to the forward-to destination when busy. This enhancement does not apply for ISDN. The available options are:

- Treat the call according to any features assigned to the forward-to destination (current functionality); or
- Do not forward the call, but continue to ring the base station until answered or abandoned; or
- Do not forward the call, but provide an intercept announcement.

**Station Activation** allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

**To External Number** allows calls to be forwarded to a number outside of the Centrex group.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 21  
Cancels  
Original Sheet No. 21 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Call Forwarding-Variable**

Permits a station user to activate routing of incoming calls to a preselected station line, attendant, or to a line outside of the system.

**Reminder Ring/IntraGroup** provides a ring splash when an intragroup call is forwarded and the base station is idle.

**To IntraGroup Directory Numbers (DNs) Only** allows calls to be forwarded to intragroup directory numbers only.

**Incoming Calls Only** allows only incoming calls outside of the business group to be forwarded

**Call Forwarding per Key**

Allows an Electronic Key Line user to enable each line appearance key assigned this feature to call forward to a different number or destination. For Centrex users using properly equipped Customer Provided Equipment with display capabilities, this feature displays the number currently programmed for the Call Forwarding feature.

**Call Forwarding Over Private Facilities**

Enables a station user to establish automatic forwarding of incoming calls to a specific private facility access group.

**Call Hold**

Allows a station user to hold a call in progress by dialing an access code, place another call and alternate between the two calls with privacy.

With ISDN CPE, it allows the station user to hold an active call in progress by pressing a button to place or answer another call and alternate between the two calls with privacy.

**Call Park**

Provides the station user the ability to park a call against the station number. The parked call may be retrieved from any station in the Centrex group by dialing an access code and the station number parked.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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1st Revised Sheet No. 22  
Cancels  
Original Sheet No. 22 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Call Pickup**

Allows a station user to answer calls directed to another station line within the same pickup group by dialing an access code. Where available, incoming calls will be answered on a first in, first out basis (longest call answered first). ISDN station users may also invoke call pickup via a feature button with properly equipped CPE.

**Call Request**

Allows a station user to activate a call request to an idle or busy station. Additionally, provides the ability of a called station to activate a return call by using a feature button, when the station has received a call request.

**Call Request with Queue**

Allows a station user to activate a call request, by dialing an access code, to another station user that may be busy or idle. Additionally, this feature provides the ability of the called station user to return a call request, by dialing an access code, to the station user that initiated the call request. This feature requires that both the Centrex line that initiates the call request and the Centrex line that receives the call request be equipped with this feature.

**Call Transfer-All**

Allows incoming, outgoing and intercom calls to be transferred to other Centrex stations.

**Call Transfer (Inter-system)-Deluxe**

Incoming, outgoing and intercom calls may be transferred to other Centrex station numbers or other lines outside the Centrex group.

**Call Waiting/Cancel Call Waiting**

Provides station users with an audible tone to indicate that an incoming call is waiting. This feature can be activated and deactivated with the Cancel Call Waiting capability.

**Called Number Display**

Capability to display the called number with the proper Customer Provided Equipment.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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2nd Revised Sheet 23  
Cancels 1st Revised Sheet 23

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**2. Line Features (cont'd)**

Caller ID

Incoming numbers from outside the Centrex system are displayed on compatible Customer Provided Equipment. In addition the date and time of the incoming call is displayed.

Free per Call Blocking Service is available for customers who are served from appropriately equipped central offices. Centrex Service customers may prevent delivery of their telephone numbers to Caller ID subscribers on a per call basis by activating the appropriate Caller ID activation code prior to placing the call.

Caller ID Intercom

The caller's number, if not blocked, is displayed on compatible Customer Provided Equipment when an incoming intercom call is received.

Caller ID with Name

Provides the name associated with the calling party number, or an indication of anonymity or unavailability in lieu of the name, to the called party. Caller ID with Name is an optional feature to Caller ID. Caller ID with Name is not provided without Caller ID.

Calling Name Display on Intercom

Provides delivery of the calling name on calls from other station users within the Centrex system to station users with Electronic Key Line sets.

Calling Reason Display

In addition to a display of both the caller's number and the number being called, this also indicates the reason a call has been forwarded.

*Enhancement* provides more information on redirected calls.

CLASS Automatic Callback

(See Part 7, Section 2)

(T)

CLASS Call Screening

(See Part 7, Section 2)

(T)

/1/

/1/ Material now appears on 3rd Revised Sheet 214 in Part 20, Section 5 of this Tariff.

Issued: November 30, 2007

Effective: December 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17790

PART 5 - Centrex Services  
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2nd Revised Sheet 24  
Cancels 1st Revised Sheet 24

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**2. Line Features (cont'd)**

CLASS Repeat Dialing  
(See Part 7, Section 2)

(T)

CLASS Visual Message Waiting Indicator

Provides a visual indication when messages have been left for subscribers who also subscribe to compatible voice messaging systems. For subscribers with display sets or adjuncts, the date and time of the messages if the messaging service supplies this information are also displayed in addition to lighting the visual message indicator lamp.

Conference Calling, 3-Way

Allows a station user to add a third party to an existing call.

Consultation Hold

Allows a station user to hold a call in progress (incoming or outgoing) and originate another call with privacy.

Custom Calling Name on Centrex

Provides internal (employee) and external (Centrex customer of record listed name) calling name display on lines subscribed to the feature. The customer must also subscribe to Caller ID.

The Centrex customer must establish and maintain a directory of all names and lines associated with the Centrex by accessing a Company website. The Company shall not be responsible for the accuracy of the customer directory or any name list that the customer uses for the Custom Calling Name service.

Each Centrex customer of record shall be limited to a maximum of three proprietary website user IDs, and the customer is responsible for protecting the security of the user ID numbers. The Company shall not be liable to the customer or any third party (including but not limited to any employee of the customer) for improper or incorrect designations when such designations are established with the customer's user ID.

Direct Connect Originating

Permits a station line to automatically dial a predetermined telephone number when the calling station line goes off-hook.

Direct Connect Originating with Delay

Permits a station line to automatically dial a predetermined telephone number when the calling station line goes off-hook. The customer can define the time delay, normally 1-20 seconds, after which the predetermined telephone number is dialed when the station user goes off-hook.

Issued: November 30, 2007

Effective: December 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17790

PART 5 - Centrex Services  
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1st Revised Sheet No. 25  
Cancels  
Original Sheet No. 25 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Direct Inward Dialing (DID)**

Calls from outside the Centrex group may be dialed directly to each Centrex number.

**Direct Outward Dialing (DOD)**

Calls may be placed outside of the Centrex group without the aid of a system attendant.

**Direct Station Selection/Busy Lamp Field with Fast Transfer**

This provides a set of related features to allow appropriate Customer Premises Equipment to perform attendant console like functions.

**Direct Station Selection** provides properly equipped Customer Provided Equipment to monitor, via a busy lamp field, status of directory numbers that appear in the Electronic Key line group. It will also provide direct dialing to a monitored station by means of the feature key.

**Camp-On** allows the user to extend a call to a busy station. The call is held until the called party is free. If the called party does not answer the waiting call, then the station that extended that call is automatically recalled by the calling party.

**Fast Transfer** allows the transfer of calls without having to conference the called party beforehand.

**Directed Call Park**

Provides the station user with the ability to park a call against another station number. The parked call may be retrieved from any station in the Centrex group by dialing an access code and the station number.

**Directed Call Pickup**

Allows a station user to answer calls directed at another station number within the Centrex group without regard to pick-up groups. This feature may be provided with barge-in, if requested.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 26  
Cancels  
Original Sheet No. 26 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

2. Line Features (cont'd)

**Directory Number Hunt with Call Waiting and Preferential Hunt**

Allows a line with Call Waiting to be a member of a directory number hunt group and allows a preferential hunt list for each member of the group.

**Display Capability**

For Centrex users with properly equipped Customer Provided Equipment having display capabilities, this feature also displays user-entered or incoming call information during the use of other Centrex features.

**Distance Extension**

Extends the effective working range beyond the normal working range. This arrangement will allow for the proper operation beyond these limitations within the same serving central office.

**Distinctive Ringing and Call Waiting Tone**

Provides different ringing cadence for incoming calls from within the Centrex system verses outside the system. This feature also provides distinctive call waiting tones for calls coming from within the system verses outside the system for lines equipped with the Call Waiting capability.

**End to End Signaling**

Allows a station user, while in the talking state, to send Dual Tone Multi-Frequency (DTMF) digits to the other end by using a dial pad.

**Equal Access for Inter LATA Calling**

Allows each station line to use a predetermined Inter-Exchange Carrier without dialing any special codes. Override to an alternate carrier can be accomplished by dialing an appropriate Inter-Exchange Carrier code.

**Executive Busy Override**

Allows a station user to gain access to a busy station.

**Executive Busy Override-Exempt**

Denies access to a station user invoking Executive Busy Override.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 27  
Cancels  
Original Sheet No. 27 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Executive Display Communications**

Allows a station user to leave and retrieve messages at an Electronic Key line set with display.

**Feature Buttons**

Allows a user to activate features or access trunk groups via buttons on a customer provided set.

**Ground Start Line**

Permits a Centrex Service line, equipped with ground start signaling, to be terminated in a PBX System, Automatic Call Distributor or Multifunction System (Hybrid), i.e., system that can be arranged through the common equipment to satisfy both the definition of Dial Private Branch Exchange Service and Button Telephone Service. (T)

**Group Intercom**

Centrex users may be members of an intercom group of up to 99 members. Each member is assigned a unique 2 digit number. This intercom is separate and distinct from station to station Intercom Calling.

Additional intercom capabilities offered, where available, are:

**Individual Page** allows a Group Intercom member to page another group member using the built-in speaker on a properly equipped set. This capability is not applicable for ISDN.

**All Calls** allows a Group Intercom member to simultaneously page up to 29 predefined members of the same Group Intercom group, using the built-in speaker on a properly equipped set. This capability is not applicable for ISDN.

**Intercom Key** allows a user to directly terminate on a predesignated set by pressing the intercom key.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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1st Revised Sheet No. 28  
Cancels  
Original Sheet No. 28 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Hunting Arrangements**

Incoming calls to a busy Centrex line are redirected to a predetermined number(s) to search for an idle line on which to complete the call. If no idle number is found, a busy tone is provided. These types are available:

**Circular Hunt** permits a complete hunt over all of the station lines in a particular Multi Line Hunt Group (MLHG). Hunting starts with the dialed number and continues to the last terminal prior to the dialed number in the MLHG. Circular Hunt is only provided with Uniform Call Distribution, Preferential Hunt or Multiple Position Hunt (MPH).

**Series or Serial Hunt** allows a limited number of Centrex lines to be programmed in either a sequential (consecutively numbered) or non-sequential (non consecutively numbered) order for hunting purposes. Series hunting is done through the ordered list until an idle line is encountered or the end of the list is reached. Call handling line features can be added to the last directory number in the series to increase call completion probability. Series Completion redirects a call only once to any given line.

**Enhancement** redirects a call from a busy directory number to another directory number giving greater flexibility by providing circular Call Forward, Busy type chaining.

**Distributed Line Hunting** starts the hunting at the first idle line after the previous hunt and continues until the starting point is reached.

**Multi Line Hunt Group (MLHG)** is a group of lines with common terminating (incoming call) features that are grouped together to share translation data. Hunting is provided by a common program (shared translations) for the group of lines. Each line is identified by a multi-line terminal number, not a Centrex number.

**Enhancement** allows the assignment of Multiple Pilot Directory Numbers to a MLHG. Hunting can therefore begin at different points in the group depending on the number dialed.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 29  
Cancels  
Original Sheet No. 29 (T)

1. **CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

2. **Line Features (cont'd)**

**Hunting Arrangements (cont'd)**

**Distributed Line Hunting** starts the hunting at the first idle line after the previous hunt and continues until the starting point is reached.

**Multi Line Hunt Group (MLHG)** is a group of lines with common terminating (incoming call) features that are grouped together to share translation data. Hunting is provided by a common program (shared translations) for the group of lines. Each line is identified by a multi-line terminal number, not a Centrex number.

**Enhancement** allows the assignment of Multiple Pilot Directory Numbers to a MLHG. Hunting can therefore begin at different points in the group depending on the number dialed.

**Non-Hunt Telephone Number** in an MLHG can contain station lines which have associated non-hunt directory numbers. If the station line is busy on a call, another call to the non-hunt number will receive busy treatment. These non-hunt numbers are not in the MLHG and do not have access to the MLHG or MPH features.

**Preferential Hunt** permits a pre-hunt over a preferential list of station lines before hunting the entire MLHG. Each station can be associated with a particular preferential list within a MLHG.

**Secretarial** allows more than one Centrex line to hunt to the same line in a linear pattern.

**Uniform Call Distribution (UCD) without queuing** is furnished only on station lines equipped for Circle Hunt. This hunting feature provides equal distribution of incoming calls in a prearranged group. Calls in excess of the number of lines in the UCD group will not be held in queue and will receive a busy tone. A make busy arrangement is required to busy out all lines in a group or single lines in a UCD group by operating a key.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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1st Revised Sheet No. 30  
Cancels  
Original Sheet No. 30 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Intercom Calling**

Centrex users may dial each other's telephone number using 3, 4 or 5 digits without the aid of the system attendant.

**Last Number Redial**

Allows a designation of a CPE station button to initiate redial of the last number called.

**Last Number Redialed associated with Set** re-dials last number from business set regardless of which key the call was made from.

**Leave Message Activation**

Capability for a station user to activate, via a button, an audible or visual message indication at other locations. The receiving station controls the deactivation of the message indication upon retrieval of the message. **(Requires Message System Service CPE)**

**Listen on Hold**

Allows a station user to place a called party on hold and listen through the speaker on a properly equipped set.

**Make Busy**

This feature may be assigned to any hunt line, directory number, multi-line hunt line, or distributed hunt line and is activated by one of the following options:

**Access Code**

The feature is activated when the customer dials an access code.

**Key**

By using a customer provided external key, the line is made permanently busy when the key is activated, and is normal when the key is not activated.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 31  
Cancels  
Original Sheet No. 31 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Make Set Busy**

Allows a designation of a CPE station button to busy out all lines terminating on the telephone set.

**Make Set Busy except on Group Intercom**

Allows an Electronic Key Line station to continue to receive group intercom calls when the set is put into a make busy condition.

**Message Retrieval Display**

Provides the capability of a station to directly retrieve messages from their display via button activation and cancel the message waiting indication. (Requires Message System Service CPE)

**Message Waiting Activation Control**

Provides the capability of a predesignated station to activate audible or visual message waiting indications at other stations. The sending station controls both the activation and deactivation of the message waiting indication.

**Message Waiting Indication Lamp**

Provides the capability of a visual message waiting lamp that indicates a message is waiting at the message center.

**Message Waiting Indication-Visual**

Provides the capability of a visual message waiting indication key that indicates a message is waiting at the message center.

A directory number can have one to four message waiting lamps assigned on a set.

**Message Waiting Indicator-Audible**

Provides an audible tone signal, e.g., stutter dial tone, on a Centrex line to indicate a message waiting condition.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 32  
Cancels  
Original Sheet No. 32 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Multiple Appearance Directory Number (MADN)**

- **Multiple Call Arrangement (MCA)**

Provides capability to terminate duplicate telephone numbers on Electronic Key Line type Sets or Single Line Sets.

Multiple Call Arrangement (MCA) allows more than one set in the MADN group to be active on the MADN simultaneously. The number of simultaneous calls is restricted only by the number of members in the MADN group.

- **Single Call Arrangement (SCA)**

Provides capability to terminate duplicate telephone numbers on Electronic Key Line type Sets or Single Line Sets. These numbers are configured in a Single Call Arrangement (SCA).

Single Call Arrangement (SCA) allows only one set to be active (either originating or terminating) on the MADN at any given time.

Includes incoming call disconnect to automatically release the bridge for other MADN Directory Numbers.

**Bridging** allows more than one set in a MADN group to be active on a line simultaneously.

**Conference Interaction** allows a conference call to be either answered or established by one party, placed on hold, or picked up by another party.

**Conference w/3-Way Calling** enables a MADN Single Call Arrangement (SCA) with bridging options to establish a three-way call during the bridge state.

**Privacy** allows a user to exclude another user with the appearance of the same line from entering an existing conversation.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 33  
Cancels  
Original Sheet No. 33 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Night Answer**

Allows an incoming night call to be indicated by the ringing of a customer provided night bell or a predesignated Centrex line. Calls may be answered at any station other than fully restricted stations by dialing a special code.

**Fixed** allows calls that are normally routed to the attendant during the day to be routed to predesignated locations at night. The predesignated route can be an individual directory number or a hunt group.

**Flexible** allows the attendant to program the Night Service routes for each Incoming Call Identification (ICI) classification assigned to the customer group.

**Trunk Answer From Any Station** allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the Trunk Answer From Any Station alert sounds.

**On Hook Dialing**

A capability available on properly equipped Customer Provided Equipment which allows the user to originate calls without lifting the handset.

**Query Busy Station**

Allows up to 128 Electronic Key stations to query the busy/idle status of one designated station either Electronic Key line or Centrex within the group. The feature supports up to eight simultaneous requests to monitor the station for idle status display.

**Repeat Alert**

A station can be designated to receive additional alert tones when a call terminates on a Directory Number (DN), MADN, or Group Intercom Key and while the station is active on another call.

**Ring Again Idle Set**

Prevents a busy set from receiving call back (ring again) while active on another call. Optionally, the set can be designated to receive additional alert tones while active on another call.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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2nd Revised Sheet No. 34  
Cancels  
1st Revised Sheet No. 34 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

2. Line Features (cont'd)

**Ringing Options for MADN**

Provides additional ringing options to a Multiple Appearance Directory Number (MADN) group.

**Secondary Directory Telephone Number**

Provides an additional directory number which is not physically terminated, but exists in the programming of Electronic Key Line Service. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network and may originate unique outgoing dial tone from an instrument that has another directory number as its primary number.

**Secondary MADN Call Forwarding**

Allows secondary Multiple Appearance Directory Number (MADN) members to activate or deactivate call forwarding from their sets.

**Set Inspect**

Allows a station user to either display features assigned to buttons on the set or display calling or called number of an active call or call on hold via operation of a predesignated button.

**Enhancement** allows this feature to also be enabled on an automatic basis displaying call information as soon as a call is presented.

**Short Hunt**

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

**Simultaneous Ring One Number (SR-ON)**

Causes one additional telephone number of the customer to ring simultaneously whenever the Centrex station number is dialed. The customer's Centrex station and the SR-ON telephone number must be served from the same central office switch.

SR-ON is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

**Single Line Extension**

Allows a single line set to be bridged with other single line sets using the same Directory Number. Extensions are bridged at the central office and can be to the same premises, different building or different premises in the same central office.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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2nd Revised Sheet No. 35  
Cancels  
1st Revised Sheet No. 35 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**2. Line Features (cont'd)**

**Speed Calling-Expanded Number Group**

Allows a station user to place calls to a list of numbers by dialing an access code. The size of the list depends on the serving technology type.

**Speed Calling-Long**

Allows a station user to place calls to a list of 30 numbers by dialing an access code.

**Speed Calling-Short**

Allows a station user having access to place calls to a list of 6 or 10 numbers by dialing an access code.

**Stop Hunt**

This feature may be assigned to any hunt line, directory number, multi-line hunt line, or distributed hunt line and activated by one of the following options:

**Access Code**

The feature is activated when the customer dials an access code.

**Key**

The feature is activated by using a customer provided external key.

**Time and Date Display**

Allows time and date to be displayed. Time and date are provided by the Central Office.

**Touch Tone**

Provides for dialing a telephone number using Dual Tone Multi-Frequency (DTMF) signaling.

**Transfer Calls to Restricted Station**

Allows incoming calls initiated from outside the Centrex system to be transferred by a designated station user to a Centrex line that is restricted from receiving incoming calls.

**Usage Billing by Line Number**

Calls outside of the business system which incur message units or toll charges are billed by individual telephone number when the Company is the billing entity.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 36  
Cancels  
1st Revised Sheet No. 36 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

3. ISDN Services and Features

**SERVICES**

**Alternate Circuit Switched Voice/Circuit Switched Data Service**

Provides the capability to originate and receive either Circuit Switched Voice or Circuit Switched Data calls over a single "B" channel, but not simultaneously.

The standard capabilities and features are the same as those shown for Circuit Switched Voice and Circuit Switched Data.

**Circuit Switched Data Service**

Provides the ability to originate and receive Circuit Switched Data calls over the 64 Kbps "B" channel.

**Circuit Switched Voice Service**

Provides the ability to originate and receive Circuit Switched Voice calls over the 64 Kbps "B" channel.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 37  
Cancels  
Original Sheet No. 37 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**3. ISDN Services and Features (cont'd)**

**FEATURES - VOICE**

**Increase Shared Directory Number (DN) Group Size**

Increases the number of customer provided multi-button sets that can share call appearances of a directory number from eight to thirty-two. One of the stations sharing a DN may be an analog set. This arrangement is provided only in association with ISDN National lines. Additionally, the number of station users who can bridge onto a conference call is subject to the restriction that the number of conferees plus conference bridges cannot exceed six.

**Pickup Held Conference Call from Shared Directory Number (DN) Call Appearance**

Allows a user, with a customer provided multi-button set that shares a call appearance of a directory number with another user, to establish a conference call, place it on hold and have the other user pick it up.

**Shared Directory Number (DN) Bridging with Conference Calls**

Allows users, with customer provided multi-button sets with shared call appearances of a directory number, to bridge onto a conference call established on a shared call appearance directory.

This arrangement is provided only in association with ISDN lines. Additionally, the number of users who can bridge on to a conference call is subject to the restriction that the number of conferees plus conference bridge cannot exceed six.

**Terminal Management**

Provides for the management of ISDN terminals by designating the capability of:

**Adjunct Control** automatically turns on the speaker phone at the station set, if appropriate for the particular feature.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 38  
Cancels  
Original Sheet No. 38 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

3. ISDN Services and Features (cont'd)

**FEATURES - VOICE (cont'd)**

**Terminal Management (cont'd)**

**Automatic-Hold/Drop Preference** automatically determines how to handle a call active on one call appearance when the user shifts to another appearance. Two types of treatment are provided:

- auto-drop
- auto-hold

**Button Management** provides software release buttons that can be used for features or call appearances.

**Call Appearance Selection for Implicit Conference and Transfer-Automatically** selects an idle call appearance for the Implicit Conference and Transfer features.

**Display for Ringing Call Appearances Only** activates the display on customer provided multi-button sets only for ringing call appearances.

**Idle Call Appearances Preference** automatically selects an idle call appearance, if available, when a station user equipped with multiple call appearances goes off-hook. The idle call selection occurs when other call appearances are alerting the station set.

**Ringing Call Appearance Preference** automatically selects the call appearance that has been alerting the longest when the station user goes off-hook and other call appearances are alerting the station set.

**Inspect for ISDN Terminals** retrieves and displays call-related information on any call appearance that has an associated call.

**FEATURES - DATA**

**Alternate Access**

Allows designation of an alternate host to be used to complete a call in the event that the primary host does not answer when the host is out of service.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 39  
Cancels  
1st Revised Sheet No. 39 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**3. ISDN Services and Features (cont'd)**

**FEATURES - DATA (cont'd)**

**Far End Disconnect Supervision**

Provides automatic disconnect of one end of a data connection when the other end disconnects.

**Hunt Group for Shared Data Access**

Provides automatic search of a group of shared ports to find an available port in response to a connection request.

**Queuing**

Permits calls, in excess of the available lines in a hunt group, to be held in the central office and distributed in their order of arrival to the hunt group as the line becomes available.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 40  
Cancels  
1st Revised Sheet No. 40 (T)

1. CENTREX SERVICE (cont'd) (T)

D. FEATURES (cont'd)
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3. ISDN Services and Features (cont'd)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 41  
Cancels  
1st Revised Sheet No. 41 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

3. ISDN Services and Features (cont'd)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 42  
Cancels  
1st Revised Sheet No. 42 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (T)

Announcement Services

Provides announcements periodically to assure callers that their calls will be answered and provides for delay periods between announcements and the type of treatment callers will receive between announcements (ringing, silence or music).

Announcements can be utilized with various Centrex services, such as UCD, ACD, Special Intercept, ARS, Queue Slots and Music on Hold. Two announcement arrangements are available:

**Customer Premises Announcements** provides an interface to the customer premises for recorded announcement or music.

**Central Office Recorded Announcements** may be provided in the following arrangements:

**Standard announcements** provides for Company announcements.

**Customer specific announcements** provides for announcements customized for an individual specific customer (maximum of 24 seconds).

**Secondary Announcements** can be designed to provide second or subsequent announcements that are different from the initial announcement.

/1/

/1/

/1/ Material formerly appeared on Original Sheet 53 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 43  
Cancels  
Original Sheet No. 43 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)** (T)

**Area Wide Networking (AWN)** (T)

Allows subscribers to originate calls within geographically different locations using abbreviated dialing where the Company is the intraLATA usage provider. The called party and the calling party may be in locations served by different Central Office switches and different telecommunications systems. (T)

AWN operates across the public network or private facilities and can be provided to subscribers with PBX, ISDN-Direct or other basic exchange services.

AWN is compatible with Centrex Mate.

AWN may include In Network Numbers and Out of Network Numbers. In Network numbers are all the telephone numbers that participate in the AWN dialing plan. Out of Network numbers are locations that may be dialed on an abbreviated basis but cannot dial back on the abbreviated dialing plan. Out of Network numbers may include telephone numbers that are not part of the subscriber's telecommunications system or that are served from areas where the service is not available.

Two dialing plan formats are available: Extension Dialing and Custom Dialing. A combination of both dialing plans may be provided. Extension Dialing utilizes sequential digits from the North American Numbering Plan (the seven-digit telephone number) to originate a call, typically the last four digits of the telephone number. Custom Dialing utilizes a number pattern designed by the customer and may be unrelated to the actual telephone number. If the Custom Dialing format is used, it is the option of the customer to define the dialing format and input all Custom Dialing numbers associated with their dialing plan.

Additional business or residence telephone numbers may be added to the abbreviated dialing plan as Out of Network numbers designated for terminating calls only.

Out of Network numbers may be administered by the subscriber via Centrex Mate or a customer provided VT 100 compatible terminal by accessing the Service Management System (SMS). The subscriber is responsible for any usage charges incurred when accessing the SMS system. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 44  
Cancels  
Original Sheet No. 44 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Area Wide Networking (AWN) (cont'd)**

AWN provides subscribers with call management reports. These reports will generate daily, weekly or monthly information for the dialing plan based on originating, terminating or total dialing plan utilization. Customers may access the report feature via the SMS with Centrex Mate or a customer provided VT 100 compatible terminal.

(T)

Appropriate usage charges will apply to AWN calls routed over the public network.

Some central office features will require the dialing of the complete telephone number when the AWN feature is utilized. AWN dialing will also impact some line restrictions provided by certain central office features.

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/2/

/1/ Material now appears on 1st Revised Sheet 64 of this Section.

/2/ Material now appears on Original Sheet 64.1 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 45  
Cancels  
Original Sheet No. 45 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/

/1/ Material now appears on Original Sheet 64.2 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 46  
Cancels  
Original Sheet No. 46 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/

/1/ Material now appears on Original Sheet 64.3 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Ameritech Centrex Service (ACS)

3rd Revised Sheet 47  
Cancels 2nd Revised Sheet 47  
and 1st Revised Sheet No. 47.1 (N)

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**4. System Features (cont'd)**

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Issued: December 5, 2007

Effective: December 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By *Connie Browning*, President, Cleveland, Ohio

TFA No. OH-07-17775

THE OHIO BELL  
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**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 48  
Cancels  
1st Revised Sheet No. 48 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/

/1/ Material now appears on Original Sheet 64.6 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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TELEPHONE COMPANY

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PART 5 - Centrex Services  
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1st Revised Sheet No. 49  
Cancels  
Original Sheet No. 49 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/

/1/ Material now appears on Original Sheet 64.7 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 50  
Cancels  
Original Sheet No. 50 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

4. **System Features (cont'd)**

/1/  
/2/

/1/ Material now appears on Original Sheet 64.8 in this Section.  
/2/ Material now appears on Original Sheet 64.9 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

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SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 51  
Cancels  
Original Sheet No. 51 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/  
/2/

/1/ Material now appears on Original Sheet 64.9 in this Section.  
/2/ Material now appears on Original Sheet 64.10 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 52  
Cancels  
Original Sheet No. 52 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

/1/  
/2/

/1/ Material now appears on Original Sheet No. 64.10 in this Section.  
/2/ Material now appears on Original Sheet No. 64.11 in this Section.

Issued: November 14, 2005 Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 53  
Cancels  
Original Sheet No. 53 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

/1/

**Assume Dial "9"**

An arrangement that allows station users to originate network calls by dialing the appropriate seven or 10 digit network telephone number without first dialing "9" for access to the public network.

All lines in the system are equipped with this feature. When associated with Split Service, Assume Dial "9" may be provided on one group of station lines and normal dialing arrangements on another group of station lines.

/1/ Material now appears on 2nd Revised Sheet 42 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
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1st Revised Sheet No. 54  
Cancels  
Original Sheet No. 54 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console**

A special customer provided telephone instrument used by the attendant(s) to perform functions such as answering incoming calls, completing outgoing calls for restricted stations, etc. Console Arrangements are available for use with Digital and ISDN Centrex. Each digital console arrangement requires three Centrex lines. Each ISDN console Arrangement requires one ISDN line. A console Arrangement and associated Centrex lines are required for each console position.

Available Standard features are:

**Access to Paging, Code Calling, etc.** allows an attendant to access customer provided code call, paging, etc. equipment by dialing an access code and a called party code.

**Attendant Call Park** allows the attendant to park calls against any directory number in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number. The attendant may also retrieve calls parked by stations and by attendants.

**Attendant Camp On** allows an attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

**Attendant Conference Capability** enables an attendant to establish a 6-port conference (not including the attendant).

**Attendant Console Screen Management** provides management services for the attendant console.

**Attendant Control of Call Forward Busy Line and Don't Answer** allows an attendant to change a station user Call Forward Busy and Don't Answer designation number from a remote position.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 55  
Cancels  
Original Sheet No. 55 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

**Attendant Position Busy** allows the attendant to make the console unavailable to additional queued calls. The attendant can originate calls and use or program the feature available while the console is in the Position Busy state.

**Attendant Recall from Satellite** allows line users located at remote Centrex Service locations without attendants to generate a recall of an incoming call back to the main location attendant.

**Attendant Recorded Announcement** provides callers a recorded announcement when calling the attendant and held in queue longer than the selected delay threshold.

**Attendant to UCD Transfer** enhances the UCD feature by enabling an attendant to originate or extend calls to UCD directory numbers.

**Attendant Recorded Announcement** provides callers a recorded announcement when calling the attendant and held in queue longer than the selected delay threshold.

**Attendant to UCD Transfer** enhances the UCD feature by enabling an attendant to originate or extend calls to UCD directory numbers.

**Attendant Transfer** enables an attendant to transfer a call to another attendant.

**Autodial** permits an attendant to dial frequently called numbers by pressing the Autodial feature key, which is programmed with a particular number.

**Automatic Recall** provides automatic recall timers for unanswered calls, call waiting recalls, and camped-on calls.

**Busy Verification of Station/Trunk** allows an attendant to determine whether stations or trunks are busy or idle.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 56  
Cancels  
Original Sheet No. 56 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

Available Standard features are: (cont'd)

**Call Hold** allows an attendant to manually hold a call on the loop by depressing the hold/release key, or automatically hold the call on the loop by depressing another loop key.

**Call Hold with Recall** provides automatic recall timers for calls on hold.

**Call Park Recall Timer** provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot.

**Call Selection** allows an attendant to answer calls as queued or manually select specific call types.

**Call Splitting** allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the parties as required. Either party can be excluded; both cannot be excluded simultaneously.

**Call Through Tests** allows an attendant to access specific trunks within a Centrex trunk group for testing.

**Console Display Capability** allows the attendant to handle calls more efficiently by providing an alphanumeric display, LED indications and multiple line key board.

**Console Test** allows an attendant or maintenance personnel to test the functional operations of a console.

**Control of Trunk Group Access** allows the attendant to control access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 57  
Cancels  
Original Sheet No. 57 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

Available Standard features are: (cont'd)

**Control of Virtual Facilities Groups** allows the attendant to control access from all stations and trunks to various trunk groups by operating corresponding keys.

**Delayed Operations** enables the attendant to place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

**Direct Trunk Group Selection** allows the attendant to select an idle trunk for an outgoing call by pressing a single button on the console.

**End to End Signaling** allows the attendant console to send Dual Tone Multi Frequency (DTMF) signals.

**Emergency Access to Attendant** allows a station user to dial an emergency access code to gain immediate access to the attendant.

**Emergency Override** allows an attendant to complete incoming calls to stations that: are busy from activating the make busy key, have a series completion or multi-line hunt arrangement, have call forwarding activated, or have terminating restrictions.

**Extended Calls to Busy/No Answer** allows extended calls to a station with Call Forwarding Busy and Don't Answer to be forwarded to a predetermined path.

**Foreign Exchange (FX) Termination** provides the ability to terminate an FX line on a console.

**Flexible Console Alerting** alerts the attendant to a call requiring attention by an alert tone through the headset instead of the console speaker.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 58  
Cancels  
Original Sheet No. 58 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

Available Standard features are: (cont'd)

**Incoming Call Identification** assigns incoming call information in one of four categories:

- Direct Calls
- Directory Assistance Calls
- INWATS Calls
- Precedence Calls

**Information/Display Calls in Queue** provides the attendant with a visual indication of the number of calls waiting in queue.

**Interposition Calling** enables an attendant to call and speak to another attendant.

**Locked Loop Operation** allows the attendant to hold a call on a loop.

**Lockout** denies an attendant the ability to reenter a call unless the attendant is recalled by a station user or by Automatic Recall.

**Message Waiting Control** allows the attendant to activate/deactivate message waiting indication for station users.

**Multiple Console Operation** allows for a multiple number of consoles and loops.

**Multiple Listed Directory Numbers** allows the customer to have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 59  
Cancels  
Original Sheet No. 59 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

Available Standard features are: (cont'd)

**Night Service**

- Fixed permits the forwarding of an incoming call to a predesignated station at night or time when attendant positions are unattended or inoperative. This feature is activated/deactivated by a button on the console.
- Flexible uses the Centrex Call Forwarding Variable Feature to activate or cancel night service.

**Power Failure Transfer** routes calls destined for an attendant to a preassigned directory number during a communications failure or loss of power to the attendant console.

**Queuing with Call Waiting Indication** permits incoming calls to be held awaiting the availability of an idle line, and to be delivered from the queue on a first in, first out basis. Additionally, on properly equipped customer premises equipment, a visual signal on each attendant position is provided to indicate when calls are waiting to be served.

**Release Upon Completion of Dialing** allows an attendant to extend a call to a trunk, then release the call after the dialing is completed and before out-pulsing to the trunk is completed.

**Secrecy** allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the Attendant releases from the call, the source and the destination are connected.

**Serial Calling** allows an attendant to extend a call to more than one station.

**Speed Calling** allows an attendant to dial frequently dialed numbers by depressing a speed calling key and dialing one or two digits. The frequently dialed number may be a directory number, authorization code, account code or access code.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Cancels  
Original Sheet No. 60 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

Attendant Console (cont'd)

Available Standard features are: (cont'd)

**Straightforward Outward Completion** allows an attendant to extend a call outside the customer group while the station user may remain off-hook.

**Supervisory Console** allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

**Supervisory Console** allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

**Switched Loop Operation** (virtual loop concept) trunks and lines do not have direct termination on the consoles.

**Through Dialing** allows the attendant to select the trunk facility for a station in the same customer group and send dial tone to the station user. The station user then dials the called number. This feature provides an override of station restrictions in the same customer group.

**Time of Day and Date** provides a display of the time of day and date.

**Timed Reminder** provides a timer whose length is specified by the customer. The timer is started when a call is camped-on a busy station. When the called party has not answered, or when a call is on hold, and the timer expires, the attendant is recalled and can pick up the call to talk to the calling party.

**Toll Diversion to Attendant** reroutes toll calls, which are attempted by toll restricted stations, to the attendant for assistance.

**Trunk Busy Identification** provides a display of the trunk group status on the attendant console. The lamp state is:

- off - when one or more trunks in the group is idle
- on - when all trunks in the group are busy

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 61  
Cancels  
Original Sheet No. 61 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

4. **System Features (cont'd)**

**Attendant Console (cont'd)**

Available Standard features are: (cont'd)

**Trunk Group Busy/Access Control Key** provides special keys to serve as a common interface for Trunk Group Busy and Trunk Group Access Control for all trunk groups allocated to the customer group.

**Trunk Group Identification/Indicators** provides a display of the trunk group and member number of the incoming or outgoing trunk in use either at the request of the attendant or automatically on incoming trunk calls.

**UCD from Queue** provides for a uniform distribution of calls from the attendant queue to a group of attendant positions.

**Verification of Authorization Codes** allows customer group attendants to validate authorization codes.

**Wild Card Key** enables the attendant to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the Wild Card Key, with the exception of intercom caller identification.

**800 Termination** provides capability of terminating an 800 service call into a UCD group or on a compatible console.

Available Optional features are:

**Attendant Call Detail Entry** allows the attendant to enter cost allocation information into the Station Message Detail Recording (SMDR) (T) or Call Detail Recording Service (CDRS) service record. This feature (T) requires Call Detail Account Recording (CDAR) Service and SMDR or CDRS.

**Attendant Conference (30 Port)** enables the attendant to establish a 30 port conference (not including the attendant).

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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Cancels  
Original Sheet No. 62 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Attendant Console (cont'd)**

Available Optional features are: (cont'd)

**Direct Station Selection and Busy Lamp Field** allows the attendant to monitor, via a busy lamp field, the status of directory numbers that appear in the group. It will also provide direct dialing to a monitored station by depressing a key.

**Multi Position Hunt (MPH)** distributes calls over a group of up to 16 line-loop attendant positions each of which can handle up to six types of calls. Incoming calls are rerouted only to idle positions with a loop for that type of call. Only Multi Line Hunt Group (MLHG) lines can be used with the MPH features.

**Name Display for Attendant Console** enables the attendant console to display the name of a calling (or called) party.

**Operational Measurements** provides attendant operational measurements for a customer group or subgroup. Types of operational measurements included are counts for aggregate work time, minutes active, and number of calls handled for each attendant position.

**Authorization Codes**

An arrangement used to identify callers for billing purposes to assign network class of service and to control network access. Available for both voice and data in initial 100 count. Additional codes are available in counts of 25.

**Station Specific Codes** is an arrangement that allows up to ten Authorization Codes to be assigned for use on a specific line.

**Automatic Route Selection-Basic**

Allows for the completion of calls to a public network telephone number by automatically scanning the digits and selecting a first choice completion route when available, or a subsequent route if the first choice route is not available. Routes may include Foreign Exchange lines, WATS lines, Carrier access lines, the DDD network, or other compatible arrangements. The final completion route may be the public network. The delivery of digit one to an interexchange carrier is available.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Automatic Route Selection-Basic (cont'd)**

It is the responsibility of the customer to notify the Company regarding updates to the customer's ARS patterns whether caused by changes in the customer's private network or the public switched network.

**Automatic Route Selection-Deluxe**

Allows for the completion of calls to a public network telephone number by automatically scanning the digits and selecting a first choice completion route when available, or a subsequent route if the first choice route is not available. Routes may include Foreign Exchange lines, WATS lines, Carrier access lines, the DDD network, the IDDD network, or other compatible arrangements. The delivery of digit one to an interexchange carrier is available.

It is the responsibility of the customer to notify the Company regarding updates to the customer's ARS patterns whether caused by changes in the customer's private network or the public switched network.

The final completion route may be the public network, or at the direction of the customer, the call attempt can be routed to Expensive Route Warning Tone.

Facility Restriction Levels (FRL) are required with ARS-D and are required on each Centrex line and incoming tie line to determine both the type of call and type of facility within the privileges of the associated user.

Authorization codes are required to allow a station user to dial a code to override the restriction level associated with the dialing Centrex line or tie line. The Centrex requests the Authorization code when the default FRL has insufficient privileges to complete the call. The Authorization code is also inspected for validity as a security check.

Time of Day routing, an option, permits the pre-programming selection of alternate routing pattern groups for off-network calls on a time of day and day of the week basis.

Automatic Alternate Routing for tie lines provides automatic routing of calls to alternate tie line routes when the primary tie line route is in use.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Cancels  
Original Sheet No. 64 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Automatic Route Selection-Deluxe** (cont'd)

Automatic Overflow to DDD provides completion of on-network calls via the toll network when all primary and alternate tie line routes are busy.

Deluxe queuing permits station users to be placed in a queue whenever all facilities in the first choice route in a pattern for completing a particular call are already in use.

ARS-Deluxe can be optionally equipped to scan up to 10 digits or provide IDD Dialing.

**Call Detail Recording Service (CDRS)**

Provides Centrex customers with network calling information that is generated at the central office and saved on a central storage medium for retrieval by the customer. An identifier is included which indicates the number of attempted and completed calls. An alternative access arrangement utilizing File Transfer Protocol (FTP) may be used.

(T)/1/  
|  
/1/

**Call Forwarding Multi Path**

Provides for the simultaneous forwarding of multiple incoming calls to a predesignated telephone number. Adequate facilities are required for their termination. One such Multi Path feature is required for each type of call forwarding feature such as Variable, Busy, Don't Answer, and each line with which it is associated. Availability is limited to an intraoffice basis except where inter-office forwarding is available and facilities permit.

**Call Waiting Lamp Interface**

Provides a visual status of queued calls via busy lamps. Busy lamps are activated through a channel from the serving central office.

/2/

/1/ Material formerly appeared on Original Sheet 44 of this Section.

/2/ Material now appears on Original Sheet 64.8 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet 64.1  
Cancels Original Sheet 64.1

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**4. System Features (cont'd)**

**Centrex Mate**

The Centrex Mate feature is provided as a standard feature for customers selecting a 7-line category or higher and as an optional feature for customers selecting less than a 7-line category. The Centrex Mate feature allows a Centrex customer to make changes in the station line and/or feature configuration of the Centrex System as an alternative to the standard Company service order process. Centrex Mate allows the customer to manage feature assignments per line, exchange station numbers between like station lines, verify the assignment of features on an individual station line or bulk basis, sort for stations that have particular features, and obtain internal directory information for stations in the Centrex Mate database. Centrex Mate is offered subject to availability of facilities and compatibility of the serving central office.

(D)

The customer is responsible for any charges incurred to access the Centrex Mate system.

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Original Sheet No. 64.2 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Mate (cont'd)**

(T)/1/

Centrex Mate customers may elect to continue to use standard service order procedures at any time, and the service will be implemented by the Company at the prevailing charges and service intervals as specified elsewhere.

Customers may elect to have a third party other than the customer implement and manage their system for them. If this option is elected, the customer assumes responsibility for all changes executed by their authorized agent.

The Company reserves the right to withhold the service if it is determined to be incompatible with existing Switching Systems. Also, some functions of the central office switching system will have priority over execution of customer change requests. The Company assumes no responsibility for change requests delayed by priority central office functions.

Not all features and capabilities are included in Centrex Mate. A service order will be required to rearrange some items. These include but are not limited to:

- swaps of off-premises lines in different wire centers;
- lines not included in Centrex Mate such as attendant lines,
- multi-line hunt lines, and lines with special equipment.

**Responsibility of the Company**

The Company will provide training to these customers who elect to utilize Centrex Mate themselves and decline to elect an authorized agent. Training will be provided by the Company at the time Centrex Mate is activated without charge. Subsequent training can be provided for the customer at an additional charge, as specified elsewhere in this offering.

The Company will provide the customer or the designated authorized agent with the security password access codes for the customer's Centrex Mate System.

/1/

/1/ Material formerly appeared on Original Sheet 45 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.3 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

Centrex Mate (cont'd)

(T)/1/

**Responsibility of the Company (cont'd)**

The customer is responsible for the administration and protection of the Centrex Mate password and access code and will be responsible for any charges arising out of unauthorized use of the password. Customers electing an authorized agent to administer and manage their Centrex System shall be responsible for that agent's use and protection of the password and access codes.

The customer will designate at the time of installation whether they will manage their Centrex Mate system themselves or through an authorized agent. If the authorized agent is selected, the customer will provide the Company with a signed and dated letter authorizing the agent to manage the Centrex Mate system on their behalf. The customer accepts responsibility for all changes made on their behalf by their agent.

Centrex Message Signal Interface (CMSI)

(T)

Provides for the transmission at 1200 and 9600 baud rates of certain called number and other identification information via a data link connecting the CMSI input/output port located in the Company central office to Customer Provided Equipment.

(T)

ACMSI service consists of three features: Call History Package Delivery, Remote Activation of Message Waiting Indicator and Message Waiting Indication.

**Call History Package Delivery** provides detailed information of calls forwarded from Centrex lines via a Centrex multi-line hunt group and associated data link from the Company's central office to the customer provided Message System Interface.

**Remote Activation of Message Waiting Indicator** allows the Centrex customer to activate/deactivate an audible message waiting tone on Centrex lines or a visual LED indication on electronic business sets.

/1/

/1/ Material formerly appeared on Original Sheet 46 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.4 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

Centrex Message Signal Interface (CMSI) (cont'd)

(T) /1/

**Message Waiting Indication Audible** provides an audible tone signal on a Centrex line or, where technology permits, a visual LED indication on an electronic business set. The Message Waiting Indication Audible feature is provided as part of the Centrex Basic Line on a per line basis.

Centrex Message Signal Interface - Expanded (CMSI-E)

(T)

Centrex Message Signal Interface-Expanded (CMSI-E) is a Centrex feature designed to link a Centrex customer's premises equipment (CPE) to the Company's central office in order to pass signaling and message detail information. This service will allow a customer with operations located in multiple Central Office locations, operations located in multiple Central Office locations and an alternate carrier's service, or operations in a single Central Office and an alternate carrier's service in the same LATA to use a single data (CMSI-E) link.

(T)

(T)

This service is available at both a low speed (1200 baud) and a high speed (9600 baud).

CMSI-E service consists of three features: Call History Package Delivery, Remote Activation of Message Waiting Indicator and Message Waiting Indication.

(T)

**Call History Package Delivery** provides detailed information of calls forwarded from Centrex lines via a Centrex multi-line hunt group and associated data link from the Company's central office to the customer provided Message System Interface.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 47 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.5 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Message Signal Interface - Expanded (CMSI-E) (cont'd)**

(T)/1/

Remote Activation of Message Waiting Indicator has two options.

Remote Activation of Message Waiting Indicator:

- allows the Centrex customer to activate/deactivate an audible message waiting tone (stutter dial tone) on Centrex Lines or a visual LED indication on electronic business sets.

Remote Activation of Message Waiting Indicator-Alternate Network Delivery:

- allows the Centrex customer to activate/deactivate an audible message waiting tone (stutter dial tone) on Centrex Lines or a visual LED indication on electronic business sets, and
- send MWI messages to one pre-defined SS7 Point Code of its suitably equipped alternate network provider. The alternate network telephone numbers must be in the same LATA as the customer's CMSI-E link.

The Remote Activation of Message Waiting Indicator-Alternate Network Delivery option is limited to customers with operations in five or less Central Office locations in the LATA.

**Message Waiting Indication Audible** provides an audible tone signal on a Centrex line or, where technology permits, a visual LED indication on an electronic business set. The Message Waiting Indication Audible feature is provided as part of the Centrex Basic Line on a per line basis.

/1/

/1/ Material formerly appeared on Original Sheet 47.1 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



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1st Revised Sheet No. 64.6  
Cancels  
Original Sheet No. 64.6

**1. CENTREX SERVICE (cont'd)**

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Message Signal Interface - Expanded (CMSI-E) (cont'd)**

The following terms and conditions apply for CMSI-E:

- CMSI-E may be provided only from Central Offices equipped for this service, subject to the technical limitations and availability of equipment and facilities.
- A modem is required in the central office and a compatible modem is required at the customer's premise.
- Multi-line hunt groups will be required at the host Central Office only.
- All customer locations linked by the CMSI-E link must be located in the same LATA.
- A System Feature Change Charge applies for customer requested changes (e.g., Remote Activation of Message Waiting Indicator to Remote Activation of Message Waiting Indicator-Alternate Network Delivery) to the feature.
- If a customer upgrades from CMSI to CMSI-E or from 1200 to 9600 baud, only the incremental difference in nonrecurring charges will be charged.

**Centrex Network Manager**

Centrex Network Manager is an integrated platform that allows customers to obtain operational measurements and information on calls originating from the Centrex Service.

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(T)  
/2/

The customer can use either File Transfer Protocol (FTP)<sup>/1/</sup> or a dial out connection(s) for the Operational Measurements and SMDR-Premium features. The customer is responsible for any charges incurred to access the CNM platform.

(C)  
(C)  
(T)  
(T)

/1/ This option is referred to as Virtual Access.

(N)

/2/ Material now appears on 1st Revised Sheet 64.8 of this Section.

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 64.7  
Cancels  
Original Sheet No. 64.7

**1. CENTREX SERVICE (cont'd)**

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Network Manager (cont'd)**

Centrex Network Manager is only available where facilities permit and Central Office capacity exists.

The following capabilities are available with Centrex Network Manager:

(D)

(D)

**Operational Measurements** provide reports that give customers the peg count and usage information for Trunk Groups, Peak Trunk Groups, Virtual Facility Groups, Peak Virtual Facility Groups, Customer Group Usage, Subgroup and Attendant Console, Off Hook Call Back Queuing, Call Park and Integrated Business Network (IBN) Calls. The customer is provided with information (such as total call attempts, total failures and duration) that can be used to size and monitor its Centrex operation. The reports will be delivered to the customer via FTP or a dial out connection on a mutually agreed upon, scheduled basis. The report information is stored for 7 calendar days, after which time the data is overwritten. The number of concurrent Subscriber Line Usage Reports (SLU Reports) is limited based on switch capacity.

(T)

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(C)

Optional features for Operational Measurements include:

- Subscriber Line Usage Reports provide information on an individual station
- Killer Trunk Reports provide the customer with a tool for analysis of its private network. The information flags potential calling failures that the customer's end users may be experiencing

(T)

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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1st Revised Sheet No. 64.8  
Cancels  
Original Sheet No. 64.8

**1. CENTREX SERVICE (cont'd)**

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Network Manager (cont'd)**

**SMDR-Premium** provides information on calls originating from Centrex Service lines. The calling information, generated at the central office, is provided in a data stream format and is delivered to the customer's premise via FTP or a dial out connection to the customer provided equipment. Customers can make their own requests for resending data. The calling information is not rated and is not indicative of billing data. The calling information is stored for 10 calendar days, after which time the data is overwritten. (C) /1/

Optional features for SMDR-Premium include:

- The Company resending data for customers
- 30 or 45 days of storage
- Centrex Station-to-Station call information
- Centrex Group Intercom call information

**Centrex Routed Number**

This feature routes calls to a Centrex System telephone number to an answering point at the customer location. Centrex Routed Number includes the Centrex telephone number and the routing facility. Calls must be routed within the customer's common block.

**Centrex Station Identification (CSI)**

Provides the automatic transmission of a ten digit number and information digits to the customer's tie trunk for calls originating in the Centrex system, to identify the calling Centrex station for purposes of billing administration within a private network. The feature is a central office software function which is associated on a call-by-call basis with all individual transmission paths connected to a trunk group provisioned with CSI. CSI may be provided subject to the availability of facilities and the compatibility of serving central office technology. The ten digit CSI telephone number, consisting of the NPA plus the seven digit CSI telephone number, will be transmitted on all calls except those identified a CSI failure, in which case only the NPA will be transmitted. The CSI telephone is the telephone number of the calling station and is not the listed telephone number of the customer.

/1/ Material formerly appeared on Original Revised Sheet No. 64.6 of this Section.

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.9 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

Centrex Virtual Network (CVN)

Centrex Virtual Network (CVN) extends intercom calling geographically within a LATA, providing virtual connectivity among all types of Centrex lines using the public network. (T) /1/

All lines in the Centrex system and at each premises location must be included in a customer's CVN. Multiple customers sharing Centrex Common Blocks cannot be part of an CVN. A minimum of 50 lines is required to establish CVN except with OmniPresence. CVN applies to only Company provided Centrex lines using the Company as their intraLATA usage provider. Systems exceeding 25,000 lines may require special construction charges, except with OmniPresence. See the OmniPresence description elsewhere in this offering for exceptions to the above. (T) /1/

All lines in the network must terminate at an authorized premises location of the Customer of Record. Authorized locations include branches, factories, plants, etc., of the Customer of Record, or a subsidiary of the Customer of Record. A network may not be shared among unaffiliated end users. /2/

CVN requires a measurement of the customer's usage busy hour represented by CCS value. A CCS is defined as a measure of traffic usage expressed in Hundred Call Second Increments (where the Roman numeral C represents one hundred). One call which lasts 100 seconds constitutes one CCS. There are 36 CCS in one hour. (T)

When CVN is provided through resale, all lines in each CVN network must terminate at an authorized premises location of the same end user customer of the reseller. All other terms and conditions as stated above, including the requirement of a minimum of 50 lines per end user customer, apply. (T) /2/

/1/ Material formerly appeared on Original Sheet 50 of this Section.

/2/ Material formerly appeared on Original Sheet 51 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.10 (T)

1. CENTREX SERVICE (cont'd)

(T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

Centrex Virtual Network (CVN) (cont'd)

(T)

**OmniPresence CVN**

(T) /1/

OmniPresence CVN provides a virtual local presence from multiple remote Centrex locations to a hub location of the same end user customer of record. OmniPresence is an Centrex Virtual Network (CVN) feature and CVN service parameters apply. The customer must subscribe to both Remote OmniPresence and Hub OmniPresence.

(T)

(T)

The OmniPresence network requires a minimum of 26 lines/channels. All remote location lines/channels in the OmniPresence network are OmniPresence Centrex Basic lines or OmniPresence Centrex National ISDN lines with a Circuit Switched Data "B" channel.

Circuit Switched Data Service standard capabilities (Call Diverting, Hunt Group for Shared Data Access, Intercom Calling, and Speed Calling-Short) are not available when used with OmniPresence CVN. The Centrex line feature Call Forwarding-Busy is provided as a standard Circuit Switched Data Service capability when used with OmniPresence CVN.

(T)

(T) /1/

Each remote location requires a dedicated Centrex System and the Centrex system feature, Call Forwarding MultiPath.

/2/

Centrex Mate is not available on OmniPresence Lines.

Digital Transport Service and/or ISDN Prime Service are/is required at the hub location to provide termination of calls to the customer premises.

(T)

OmniPresence service must terminate on Customer Premises Equipment in the LATA where Centrex OmniPresence service is provided.

Additional lines/channels at the OmniPresence hub location are not required to be a part of a customer's OmniPresence CVN.

(T)

Networks exceeding 2,000 lines/channels may require special construction charges.

/2/

/1/ Material formerly appeared on Original Sheet 51 of this Section.

/2/ Material formerly appeared on Original Sheet 52 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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Original Sheet No. 64.11 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Centrex Virtual Network (CVN) (cont'd)**

/1/

**Regional CVN (RCVN)**

(T)

Regional CVN is a regional virtual network service for on-net calling using abbreviated/customized dialing. It interconnects a maximum of five (5) CVNs in multiple LATAs within the Company's Midwest region. RCVN requires private facility terminations into the hub Centrex. Private facilities provided by an interexchange carrier (IXC) facilitate transport of interLATA calls. All intraLATA transport is virtual and is carried by the Company. All CVN parameters apply for Regional CVN.

(T)

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(T)

**Virtual Route Selection (VRS)**

Virtual Route Selection is a Centrex Virtual Network (CVN) option that provides multi-location customers the means to redirect all their direct dialed interLATA off-net and out-of-network calling to a single or multiple location(s).

(T)

/1/

/1/ Material formerly appeared on Original Sheet 52 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 65  
Cancels  
Original Sheet No. 65 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Conference Services**

A Six Port Conference circuit allows attendants and station users to establish conference calls beyond the standard Three Way Calling feature up to six conferees.

A Six Port Conference circuit may be expanded to accommodate up to 30 conferees by adding Conference Linking arrangements. One Conference Linking arrangement provides four additional ports.

- Meet Me conferencing allows station users to hold a conference by dialing a directory number associated with a specific conference bridge at a predetermined time.
- Station Controlled allows station users to hold a conference by dialing a directory number associated with a specific conference bridge at a predetermined time.

**Privacy Release Conference Control**

Provides conference circuits designated for the exclusive use of MADNs and allows them to use three port as well as six port conference circuits.

**Preset Conference**

Allows a Centrex station line, trunk, or attendant console, to establish a conference call with a maximum of 25 conferees by dialing a specific directory number. The dialing of the DN invokes simultaneous ringing of the preselected conferees. The conferees are specified and notified in advance.

**Customized Call Diverting**

Enables the customer to block or allow one or more NPA and/or NXX numbers when these numbers are dialed by selected stations within the customer group.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 65.1  
Cancels  
Original Sheet No. 65.1 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Dial Plan for Advanced Solutions (DPAS)**

Converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Centrex customer to use an abbreviated dialing plan for intraLATA calls:

- between Centrex systems' stations ("in-network"); and/or,
- from a Centrex station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Centrex stations in use when the DPAS feature was established plus the number of Centrex stations added to the system(s) at a later date. All stations in a Centrex System Dialing Plan must be equipped with the DPAS feature but not all Dialing Plans must be equipped with the DPAS feature. All in-network and out-of-network numbers must be assigned to the Customer of Record or a subsidiary of the Customer of Record.

Two dialing plan formats are available: Extension Dialing and Location Dialing.

The Extension Dialing Plan uses sequential digits from the seven digit telephone number (the "extension number") to identify an in-network or out-of-network number. Typically, the extension number is the last four digits of the telephone number. Each extension number in the dialing plan must be unique.

The Location Code Dialing Plan uses a leading digit (the "location code") plus an extension number to identify an in-network or out-of-network number. Location code(s) permit duplication of extension numbers.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 65.2  
Cancels  
Original Sheet No. 65.2 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Dial Plan for Advanced Solutions (DPAS) (cont'd)**

The customer can choose between two DPAS billing alternatives, the Basic Dial Plan option or the Deluxe Dial Plan option. Customers who choose the Basic Dial Plan option will be assessed normal usage charges for both in-network (inter-Centrex) and out-of-network messages. Customers who choose the Deluxe Dial Plan option will be charged a flat rate for both in-network (inter-Centrex) messages and out-of-network messages completed to telephone numbers in the same Rate Center as the originating Centrex telephone number. If a Deluxe DPAS customer calls an out-of-network telephone number in a Rate Center that is different from that of the originating Centrex telephone number, the Company will assess normal usage charges.

The Company will charge a DPAS Change Charge and a Service Order Charge for modifications to the customer's DPAS feature. Neither a DPAS Change Charge nor a Service Order Charge will apply for changing an in-network number to an out-of-network number.

DPAS is only available where equipment, features, and facilities are available. DPAS may conflict with the following Centrex features: Automatic Callback, Automatic Recall, Repeat Dialing, Account Codes, Attendant Consoles, and ISDN Data Calls. Other restrictions and limitations may apply. No charges will apply for removing incompatible Centrex features.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 66  
Cancels  
Original Sheet No. 66 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Direct Inward System Access (DISA) Service**<sup>/1/</sup>

Allows users outside Centrex Service system to access the Centrex Service system by dialing predetermined Network Access Lines. (T)

DISA requires two additional Optional System Features, Authorization Codes and Station Message Detail Recording (SMDR) Service.

The DISA service includes the following features:

**Invalid Authorization Code Treatment** - Routes incoming calls to optional announcement. The optional announcement may provide additional information as to why the call was not completed.

**Time out of Incoming Calls** - Routes incoming calls that time out waiting for digits to be dialed to an attendant or an optional announcement.

A Directory Telephone Number is required for each access arrangement to a Centrex Service System, i.e., three simultaneous calls to the DISA service will require three telephone numbers. (T)

**Do Not Disturb**

An arrangement that intercepts incoming calls to a Centrex line(s) during specified periods of time when a station user(s) does not want to be disturbed. This arrangement can be provisioned for individual lines or groups of lines. This feature may be activated/deactivated via a key by the attendant or a designated station user.

**Electronic Directory Interface (EDI) Service**

Provides station users and the attendant(s) the ability to communicate with an electronic directory. This arrangement is available to calls originated within the Centrex Service system. The EDI interface, located in the Company's central office, routes calls for directory information to a customer provided processor. (T)

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**4. System Features (cont'd)**

Electronic Directory Interface (EDI) Service (cont'd)

Electronic Directory provides for the following on ISDN lines associated with properly equipped customer provided sets.

**Calling Name Display** provides the name and directory number of the calling party to be displayed.

**Direct Query Display** allows the station user with a properly equipped customer provided set to query for a person's directory number.

**Automatic Calling** permits the party associated with the information being displayed to be called during a directory query without dialing the designated directory telephone number.

Extended Intercept Service

Extended Intercept Service (EIS) provides an additional announcement intercept other than nonworking station announcement and reference to listed directory number.

EIS on disconnected Centrex station lines, provides a reference of calls to another number via an automatic intercept system.

EIS will be provided subject to the availability of telecommunication facilities and AIS equipment.

Arrangements for the service are made with the understanding that the customer assumes all risk in connection therewith and that no liability attaches to the Company by reason of failure to complete any call. (T)

EIS is furnished subject to receipt of a customer's request in sufficient time to permit the Company to effect the necessary arrangements. (T)

Prices do not apply to the attendant interception of calls to non-working stations of a system, which is a Centrex system standard feature, or to the mechanical interception of calls to non-working stations of a system, when used in lieu of the attendant intercept.

Issued: December 5, 2007

Effective: December 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17775

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 68  
Cancels  
Original Sheet No. 68 (T)

1. CENTREX SERVICE (cont'd) (T)

**D. FEATURES (cont'd)**

4. System Features (cont'd)

**High Speed Data Service**

An arrangement that provides digital, full-duplex synchronous data transmission within a Centrex Service System, at speeds of 1.2 Kbps to 56 Kbps and asynchronous data transmission at speeds of 100 Kbps to 19.2 Kbps over a standard twisted pair loop. High Speed Data Service requires appropriately equipped Customer Provided Equipment.

High Speed Data Service may be used to access Public Switched Digital Services.

**Music On Hold Interface**

An arrangement that allows access to Customer Provided Equipment that provides a continuous broadcast of music when a caller is placed on hold. Customer Premises Announcements are required per unique music source.

**Network Speed Calling**

Allows up to 1000 numbers per system to be accessed via individual lists of up to 100 numbers each.

**Number Retention Service (NRS)**

Allows calls placed to telephone number equipped with NRS to be automatically forwarded to a dialable telephone number served by the same central office switch or by a different central office switch located in the same central off area building serving the same exchange. The calling party pays only the applicable charges to call the number equipped with an NRS features.

Each NRS feature allows simultaneous forwarding of up to a maximum of twelve (12) calls or an unlimited call path threshold with a 1000 message cap per NRS line. Messages exceeding the cap per line will be billed at the Local Message charge.

The customer of record must subscribe to sufficient facilities at the terminating station to adequately handle calls without impairing, disrupting, or deteriorating services offered by the Company.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 69  
Cancels  
Original Sheet No. 69 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Outgoing Deluxe Trunk Queuing**

An arrangement that allows station users to have their outgoing call held in queue, by dialing a code, when the associated outgoing facilities are in use. This arrangement provides station users with "off-hook" or "on-hook" queuing for busy outgoing facilities. A queue slot is required for each call held in queue.

The following options are available for calls that are held in "off-hook" queue:

**Silence on Queue** provides silence when calls are held in queue. This arrangement is standard unless the customer elects Music on Queue or Recorded Announcement.

**Music on Queue** is an interface that provides for the connection with customer provided music equipment.

**Recorded Announcement** provides for one continuous repeating type announcement.

**Priority Queuing** station lines, equipped with this option have originating priority and their calls are loaded into queue ahead of non-priority calls. When the queue is full, priority calls route to overflow tone or to the DDD network.

**Personal Call Screening**

Allows a station to whom another station's calls are being forwarded, to transfer the call back to the forwarding station, overriding the forwarding feature.

**Private Facility Access Termination**

**Line Side Access Connections**

- **Code Call Access** permits station users and attendants to dial an access code and a called party code to activate customer provided audible and visible signaling devices.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 70  
Cancels  
Original Sheet No. 70 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Private Facility Access Termination (cont'd)**

**Line Side Access Connections (cont'd)**

- **Dial Dictation Access** provides station users access to customer provided dictation recording equipment by dialing an access code.
- **Loudspeaker Paging Access** allows stations and attendants to access customer provided loudspeaker paging equipment located on the customer's premises by dialing an access code.
- **Radio Paging Access** allows stations and attendants to access customer provided and radio paging equipment located on the customer's premises by dialing a Centrex station number.

**Trunk Side Access Connections**

The following trunk side access connections are available in either analog or digital format as outlined below.

- **Advanced Private Line Access** connects tie lines, private line facilities and access lines from switched private line services to Centrex dial switching equipment. It may also be used when compatible with and required for termination of facilities by Other Common Carriers (OCC's)
- **DS1 Connection** is a termination used to connect dial type tie lines or Other Common Carrier (OCC) private communication services to a Centrex System. The termination can accommodate twenty-four channels, each dedicated to a specific service.
- **Radio Paging Access** provides station users and attendants the capability to access customer provided and radio paging equipment located on the customer's premises via an access code.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 71  
Cancels  
Original Sheet No. 71 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Private Facility Access Termination (cont'd)**

**Trunk Side Access Connections (cont'd)**

- **PRI Connection** is an ISDN Primary Rate 1.544 Mbps termination between two (2) central offices. It is used to connect tie lines, private switched network access lines, and Interexchange Carrier (IXC) private communication services to a Centrex system. The termination can accommodate twenty-three 64 Kbps "B" channels for circuit switching and one 64 Kbps "D" channel (23B+D) or twenty-four 64 Kbps "B" channel where "D" channels can be shared by several terminations. (T)

**Optional Features:**

Channel Backup Arrangement provides backup for primary "D" channel under those circumstances where three or more PRI Connections share a single "D" channel. A predetermined channel on another PRI Connection would automatically take over call control and signaling functions.

Network Ring Again allows a station user that places a call over the PRI Connection to a busy station line at a distant PRI terminating location to be connected to the called station line without redialing when both the called and calling station lines become available.

Network Name Display allows a station user that places a call over the PRI Connection to a station line at a distant PRI terminating location to view the caller's name on a properly equipped customer provided set.

- **Tandem Tie Line Access** allows tandem connection of special service circuits dedicated to a customer group.
- **Tie Line Access** allows connection of special service circuits dedicated to a customer group.

**Other Private Facility Access Connections**

- **Foreign Exchange/Feature Group A (FX)/FGA** provides access to/from an FX/FGA line. Station users have the ability to transfer a foreign exchange call.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 72  
Cancels  
Original Sheet No. 72 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**D. FEATURES (cont'd)**

**4. System Features (cont'd)**

**Private Facility Access Termination (cont'd)**

**Other Private Facility Access Connections (cont'd)**

- **OUTWATS Access** allows a station user access to OUTWATS services dedicated to a customer group by dialing an access code.

**Queue Slots**

Queue slots are dedicated time slots in the central office, used to hold calls in a delayed state until a call can be further processed. A queue slot is required for each call to be held in queue. Calls in Queue may be provided a recorded announcement or music.

**Special Intercept Service**

Allows the customer to provide an individual message when a station has been taken out of service. This feature provides access to the announcement and requires either a customer designated central office recorded announcement or an interface to customer premises recorded announcement facilities.

**Split Service**<sup>/1/</sup>

Permits segregation of station lines into separate groups, using an additional common block/customer group, enabling each separate group to have a different set of common system features.

**Station Message Detail Recording Service - Premises (SMDR-P)**<sup>/2/</sup>

Provides information on calls originating from Centrex Service lines to locations outside of the Centrex Service system. The calling information, generated at the Company's central office, is provided in a data stream format and is delivered to the customer's premises via a data link that is connected to Customer Provided Equipment. The calling information is not rated.

(T)

(T)

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems.

(T)

/2/ Effective December 18, 1998, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems.

(T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
SECTION 1 - Ameritech Centrex Service (ACS)

2nd Revised Sheet 73  
Cancels 1st Revised Sheet 73

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**4. System Features (cont'd)**

Supplemental Three Digit Dialing

Available on a Centrex system arranged for four- or five-digit intercom dialing. Three-digit dialing is provided as a means to reach an emergency station line on the same system, such as fire, police, etc.

Trunk Verification from Designated Station

An arrangement that provides audible transmission level testing for originating and terminating trunk groups or a trunk within a trunk group for trunks associated with a Centrex system by a designated station user(s).

Uniform Call Distribution (UCD)

Provides for the even distribution of incoming calls to all groups of lines arranged in a special hunting arrangement. Queuing may be provided with the addition of queue slots. The UCD capability may be provided with Electronic Key Line Service.

Virtual Routing

Provides routing and call completion over 24 software defined access paths (virtual/simulated facilities group) for ValueLink Premier intraLATA toll service.

**E. Technical References**

Customer Provided Equipment (CPE) compatibility requirements are listed in Company Technical References. All Customer Provided Equipment used to interface with Centrex Service is required to conform with the Technical Reference Specifications as used by the Company and found in the following Technical references:

<u>Subject</u>	<u>Technical Reference</u>
Caller ID - Display	AM-TR-TSY-000030 AM-TR-TSY-000031
Data	AM-TR-NPL-850005
Electronic Key (Non-ISDN)	AM-TR-NPL-850004
ISDN Console	AM-TR-NPL-850006
ISDN Interface	AM-TR-NIS-000068
OPTI-Centrex	
Digital Channel Bank	MDP-326-140

Issued: December 5, 2007

Effective: December 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17775

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet 74  
Cancels 2nd Revised Sheet 74

**1. CENTREX SERVICE (cont'd)**

**E. Technical References**

The Technical References can be obtained from:

APEX Support Team  
(734) 523-7348

(C)  
(C)

**F. Prices**

The following prices are applicable to standard installations of Centrex Service and are in addition to all other charges for associated services and equipment necessary to provide telecommunications service.

The total charge per Primary Station is the sum of the appropriate Network Access, Intercom line and Intercommunication charges (Basic lines, Electronic Key lines, ISDN Custom and National lines.)

When the customer's premises and the central office providing Centrex Service are located in different Service Areas, Base Rate, DS1 or DS3 Service charges will apply. (See Other Applicable Charges). Customers provided this service arrangement will require Channel Mileage (CM) and Channel Mileage Terminations (CMT) for each Centrex line. For ISDN Centrex lines having this service arrangement, three Channel Mileage (CM) and six Channel Mileage Terminations (CMT) are applicable when using Base Rate.

ISDN Centrex Circuit Switched calls outside of the system will be subject to measured usage prices. Refer to the Other Applicable Charges section for additional charges associated with the provision of Centrex Service.

**System Charge**

The System Charge is applicable to the establishment of any new Centrex system and to any relocation of an entire Centrex system, unless the customer's relocation is within the serving central office boundary.

The System Charge will be determined at time of installation based on the total number of equipped telephone numbers. A System Charge applies to each Centrex Service arrangement or common block.

Issued: August 1, 2007

Effective: August 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 75  
Cancels  
Original Sheet No. 75 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**System Conversion Charges**

When a customer converts existing service as a billing conversion only, service remains configured exactly as it currently exists, with no additional features (Centrex Mate is not provided). The following charges apply:

- Service Order Charge
- Recurring System Charge

When a customer converts service, adding new features, and the customer programs the new line features with Centrex Mate. The following charges apply:

- Service Order Charge
- Non-Recurring System Conversion Charge
- Recurring System Charge

When the customer converts service, adding new features, and the Company programs the new line features. The following charges apply:

- Service Order Charge
- Non-Recurring System Conversion Charge
- Recurring System Charge
- Appropriate Line Programming Charge

Intercom Lines<sup>/1/</sup>

The quantity of Centrex Intercom lines is determined by the Company by subtracting the number of Centrex network access lines from the total number of Centrex stations in service. The intercom line price and the associated discounts are determined by access area and quantity of Centrex Station Lines.

/1/ OmniPresence applications do not require Intercom Lines.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 76  
Cancels  
1st Revised Sheet No. 76 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements**

Description /Billing Code/		Monthly Price per Intercom Line Access Area			
		A	B	C	D
Intercom Lines /CPXJB/ /CPXJC/ /CPXJD/					
2 - 47	For	\$11.50	\$13.00	\$14.50	
48 - 95	Future	11.50	13.00	14.50	
96 - 199	Use	11.50	13.00	14.50	
200 - 293		11.50	13.00	14.50	
294 - 387		11.50	13.00	14.50	
388 - 579		11.50	13.00	14.50	
580 - above		11.50	13.00	14.50	
Classroom Line Intercom Lines <sup>/1/</sup>		6.53	7.64	13.14	

Description /Billing Code/		Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>System Charges</b> per system					
2- 50 lines /CYA1X/	\$ 250.00	\$5.00	\$5.00	\$5.00	\$5.00
51-100 lines /CYA2X/	400.00	5.00	5.00	5.00	5.00
101-200 lines /CYA3X/	575.00	5.00	5.00	5.00	5.00
201-500 lines /CYA4X/	1,000.00	5.00	5.00	5.00	5.00
501 or more lines /CYA5X/	1,500.00	5.00	5.00	5.00	5.00
or per OmniPresence Remote System, 2-6 OmniPresence remote lines /CYAXA/		100.00	5.00	5.00	5.00

/1/ Classroom Lines are available only for K-12 Schools, see Features.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

10th Revised Sheet 77  
Cancels 9th Revised Sheet 77

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

		Monthly Payment					
		Term Payment Plans					
Description /Billing Code/	Non- recurring Charge	1 Month	12 Months	24 Months	36 Months	60 Months	84 Months
<u>System Conversion</u>							
<u>Charge</u>							
per system							
2- 50 lines /UDP1X/	\$100.00						
51-100 lines /UDP2X/	200.00						
101-200 lines /UDP3X/	275.00						
201-500 lines /UDP4X/	500.00						
501 or more lines /UDP5X/	750.00						
<u>Centrex Lines, each</u>							
7+ line categories include Centrex Mate							
<u>Basic Line /NDC/</u>							
2+ line category	12.00	\$16.50(I)	\$12.50	\$11.00	\$ 8.00	\$ 8.00	\$ 8.00
7+ line category	12.00	16.50	12.50	11.00	7.90	7.75	7.75
25+ line category	12.00	16.50	12.50	11.00	7.75	7.50	7.50
50+ line category	12.00	16.50	12.50	11.00	7.50	7.25	7.25
100+ line category	12.00	16.50	12.50	11.00	7.25	7.00	7.00
200+ line category	12.00	16.50(I)	12.50	11.00	7.00	6.75	6.75
<u>Electronic Key Line /NDU/</u>							
2+ line category	12.00	17.50(I)	13.50	12.00	11.50	11.50	11.50
7+ line category	12.00	17.50	13.50	12.00	11.25	11.00	11.00
25+ line category	12.00	17.50	13.50	12.00	11.00	10.50	10.50
50+ line category	12.00	17.50	13.50	12.00	10.50	10.00	10.00
100+ line category	12.00	17.50	13.50	12.00	10.00	9.50	9.50
200+ line category	12.00	17.50(I)	13.50	12.00	9.50	9.00	9.00
<u>Classroom Line<sup>1/</sup></u>							
	12.00	N/A	N/A	N/A	2.95	2.95	2.95

<sup>1/</sup> Classroom Lines are available only for K-12 Schools, see Features.

Issued: February 1, 2008

Effective: February 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17987

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 78  
Cancels  
Original Sheet No. 78 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
An ISDN line requires an ISDN Service to make the line operational					
<u>ISDN Custom line</u>					
<u>/ZDZ/</u>					
2+ line category	\$54.00	\$17.00	\$16.00	\$16.00	\$16.00
7+ line category	54.00	17.00	15.75	15.25	15.25
25+ line category	54.00	17.00	15.25	14.50	14.50
50+ line category	54.00	17.00	14.50	13.75	13.75
100+ line category	54.00	17.00	13.75	13.00	13.00
200+ line category	54.00	17.00	13.00	12.25	12.25
<u>ISDN National line</u>					
<u>/ZDQ/</u>					
2+ line category	54.00	17.00	16.00	16.00	16.00
7+ line category	54.00	17.00	15.75	15.25	15.25
25+ line category	54.00	17.00	15.25	14.50	14.50
50+ line category	54.00	17.00	14.50	13.75	13.75
100+ line category	54.00	17.00	13.75	13.00	13.00
200+ line category	54.00	17.00	13.00	12.25	12.25

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. CENTREX SERVICE (cont'd) (T)

**F. PRICES (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<u>OmniPresence Remote</u>					
<u>Location-Basic line</u>					
<u>/NUH/</u>					
2-6 line category	-	\$8.00	\$8.00	\$8.00	\$8.00
7-24 line category	-	8.00	7.80	7.70	7.65
<u>OmniPresence Remote</u>					
<u>Location-National</u>					
<u>ISDN line /ZNZAX/</u>					
2-6 line category	\$15.00	9.85	9.85	9.85	9.85
7-24 line category	15.00	9.85	9.65	9.55	9.50
<u>OPTI-Centrex-Basic</u>					
<u>line<sup>/1/2/</sup> /NUC/</u>					
2+ line category	16.00	9.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>
7+ line category	16.00	9.00 <sup>/3/</sup>	7.80	7.70	7.65
25+ line category	16.00	9.00 <sup>/3/</sup>	7.80	7.60	7.55
50+ line category	16.00	9.00 <sup>/3/</sup>	7.65	7.30	7.00
100+ line category	16.00	9.00 <sup>/3/</sup>	7.50	7.10	6.75
200+ line category	16.00	9.00 <sup>/3/</sup>	7.40	6.95	6.50

- /1/ OPTI-Centrex-Basic lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section). (T)
- /2/ The same charges apply for Ground Start on Opti-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line).
- /3/ Rates effective July 1, 1999.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 80  
Cancels  
1st Revised Sheet No. 80 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

1. **Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>ISDN Services</b>					
Circuit Switched Voice per "B" channel equipped /BSB5X/	\$25.00	\$4.70	\$4.40	\$4.30	\$4.15
Circuit Switched Data per "B" channel equipped /BSB6X/	20.00	9.00	8.50	8.00	7.50
Alternate Circuit Switched Voice/ Circuit Switched Data per "B" channel equipped /BSB1X/	25.00	10.50	10.00	9.50	9.00

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet 81  
Cancels 2nd Revised Sheet 81

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>	
<u>Optional Line Features</u>			
Add On Modules			
10 or 18 Button	\$ 50.00		
20, 22 or 36 Button	100.00		/1/
Call Forward Over Private Facilities /PFY/	5.00	\$4.00	
Call Request with Queue			
per line		1.00	
per system /RQQPS/	95.00		
Caller ID on Non ISDN lines /ZC1ND/			(T)
1 to 6 lines, per line		3.25	
7 to 11 lines, per line		1.45	
12 to 19 lines, per line		1.15	
20 to 95 lines, per line		1.00	
96 and over lines, per line		.80	
Caller ID with Name/NMP/ (See Reference Section-Advanced Custom Calling Features)			
Calling Name Display on Intercom /NM3/		.50	
CLASS Automatic Callback /ZCLAR/		3.00	(N)
CLASS Call Screening /ZACSR/		3.50	
CLASS Repeat Dialing /ZACRD/		3.50	(N)
CLASS Visual Message Waiting Indicator per line (VWG) /ZMWVM/	5.00	1.00	
Custom Calling Name on Centrex, per line /NHE/	5.00	3.50	(D)

/1/ Material now appears on 2nd Revised Sheet 214.9 in Part 20, Section 5 of this Tariff.

Issued: November 30, 2007

Effective: December 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17790

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 82  
Cancels  
Original Sheet No. 82 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

1. **Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Price
<b>Optional Line Features (cont'd)</b>	\$ 5.50	
Direct Connect Originating, per line /DOK/	5.50	\$ 1.00
Direct Connect Originating with Delay, per line /WLS/	100.00	1.00
Direct Station Selection/Busy Lamp Field with Fast Transfer /BUY/		9.00
Distance Extension Per Electronic Key line /XTN/		26.00
Per ISDN Custom or National line /XTN/		26.00
Executive Display Communications		.50
Calling Name Display on Intercom /NM3/	5.00	.50
CLASS Visual Message Waiting Indicator per line (VWG) /ZMWVM/ (Multiple feature discount may apply see Reference Section for location of Advanced Custom Calling Features)		1.00
Custom Calling Name on Centrex, per line /NHE/	5.00	3.50
Direct Connect Originating, per line /DOK/	5.50	1.00
Direct Connect Originating with Delay, per line /WLS/	5.50	1.00
Direct Station Selection/Busy Lamp Field with Fast Transfer /BUY/	100.00	9.00

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

4th Revised Sheet 83  
Cancels 3rd Revised Sheet 83

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Price	
<u>Optional Line Features (cont'd)</u>			
Distance Extension			
Per Electronic Key line /XTN/		\$26.00	
Per ISDN Custom or National line /XTN/		26.00	
Executive Display Communications		.50	
Ground Start Line /GST/	\$5.00	10.00	
Make Busy Key /DXV/ (Certain switch types may require a Dedicated Communications Services channel)	2.00	5.50	
Message Waiting Indication Lamp /MLN/ (Certain switch types may require a Dedicated Communications Services channel)	5.00	1.65	
Multiple Appearance Directory Number Multiple Call Arrangement /MA8/	5.00	.25	
Premium Feature Package per line or "B" channel service /ESY79/	5.00	1.00	
Query Busy Station, per queued station /QB2/	7.50	1.50	
Secondary Directory Telephone Number, each /SOT/		.25	(T)
Simultaneous Ring One Number	6.50	2.50	
Single Line Extension, same premises, different building /SXBBA/ different premises /SXBCA/ Apply the price for a Centrex line(s) (May require a Dedicated Communications Services channel)			

Issued: November 30, 2007

Effective: December 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17790

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 84  
Cancels  
Original Sheet No. 84 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Price
<b>Optional Line Features (cont'd)</b>		
Speed Calling-Long /ESHC3/	\$10.75	\$ .40
Speed Calling-Expanded Number Group /EJ3/	10.75	.60
Stop Hunt Key /2URSH/ (Certain switch types may require a Dedicated Communications Services channel)	2.00	4.95
<b>Optional ISDN Data Features</b> Provided on a per feature basis		
Alternate Access /NZ2/	5.00	3.00
Queuing /CQYPQ/	10.00	1.00
Single Line Extension, same premises,different building /SXBBA/ different premises /SXBCA/ Apply the price for a Centrex line(s) (May require a Dedicated Communications Services channel)		
Speed Calling-Long /ESHC3/	0.75	.40
Speed Calling-Expanded Number Group /EJ3/	10.75	.60
Stop Hunt Key /2URSH/ (Certain switch types may require a Dedicated Communications Services channel)	2.00	4.95

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 85  
Cancels  
1st Revised Sheet No. 85 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

		Monthly Payment				(T)
		Term Payment Plans				
Description /Billing Code/	Nonrecurring Charge	1 Month	36 Months	60 Months	84 Months	(T)
<b>Optional ISDN Data Features</b>						
Provided on a per feature basis	\$ 5.00	3.00				
Alternate Access /NZ2/	10.00	1.00				
Queuing /CQYPQ/						
<b>Announcement Services</b>						
Customer Premises Announcement						/2/
- per announcement /N5A/ (Requires a Dedicated Communications Services channel)	\$ 185.00	\$ 18.00	\$ 17.00	\$ 16.00	\$ 15.00	
Central Office Recorded Announcement/1/						
- per announcement /RKQ/	70.00	40.00	37.00	34.00	30.00	
Secondary Announcement						
- per announcement /RKQ/	70.00	40.00	37.00	34.00	30.00	/2/
<b>Area Wide Networking (AWN)</b>						
per network						
1-200 lines /NR9AE/	700.00					
201-500 lines /NR9AF/	1,000.00					
additional 500 line block /NR9AG/	800.00					

/1/ For instances where the Company records the announcement on the customer's behalf, the Customization Charge as shown on Sheet No. 104 will also apply.

/2/ Material formerly appeared on Original Sheet 93 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 86  
Cancels  
Original Sheet No. 86 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Area Wide Networking</b> (T)					
<b>(AWN)</b>					
<u>per network</u>					
Out of Network numbers up to 10 numbers /NR9AL/ per 50 number block /NR9AM/ (each time block of 50 ordered)	\$ 30.00   30.00				
Numbers input by the Company up to 10 numbers /NR9AN/ per 50 number block /NR9AO/	75.00  300.00				
<u>per line /D6PLX/</u>		\$1.00			
Out of Network Numbers up to 10 numbers /D7P1X/ per 50 number block /D7PBX/		1.00  2.50			
<b>Assume Dial "9"</b>					/1/
per system, per line /A9D/ (required on all lines)	5.00	7.50	7.50	7.50	7.50 /1/
					/2/

/1/ Material formerly appeared on Original Sheet 93 in this Section.  
/2/ Material now appears on Original Sheet 86.4 in this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

Original Sheet No. 86.1 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment				
		Term Payment Plans				
		1 Month	36 Months	60 Months	84 Months	
<b>Attendant Console</b>						/1/
Digital, each /NG9PC/ (Requires 3 Basic lines)	\$ 500.00	\$220.00	\$180.00	\$165.00	\$150.00	
ISDN, each /MD9PC/ (Requires 1 ISDN line)	1,500.00	220.00	180.00	165.00	150.00	/1/
<u>Optional Features</u>						/2/
Attendant call Detail Entry, per console /AE3PB/	20.00	3.00	3.00	3.00	3.00	
Attendant conference (30 port, each /C3P/ (Requires conference service components)	20.00	8.00	5.00	5.00	5.00	
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	50.00	2.50	2.50	2.50	2.50	
Multi Position Hunt per group /AHBPG/ per position /A6V/	50.00	2.50				
Name Display for Attendant Console per console /NDFPC/	250.00	20.00	20.00	20.00	20.00	
Operational Measurements per console /AOKPC/	65.00	5.00	5.00	5.00	5.00	/2/

/1/ Material formerly appeared on Original Sheet 93 of this Section.

/2/ Material formerly appeared on Original Sheet 94 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

Original Sheet No. 86.2 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment				
		Term Payment Plans				
		1 Month	36 Months	60 Months	84 Months	
<b>Authorization Codes</b>						
Intial 100 count /AKG1X/	\$350.00	\$5.00	\$5.00	\$5.00	\$5.00	/1/
Additional Codes, per 25 or fraction therof /AKG/	80.00	1.00	1.00	1.00	1.00	
Station Specific per line /AJN/	2.00	1.20	1.10	1.00	.95	/1/
<b>ARS Basic</b>						
Initial pattern /AR9/	700.00	10.00	7.50	6.00	5.00	/2/
Additional pattern /ARH/	100.00	4.00	3.00	2.50	2.00	
Digit 1 Deliver /DTN1x/	300.00					/2/

/1/ Material formerly appeared on Original Sheet 94 of this Section.

/2/ Material formerly appeared on Original Sheet 95 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

Original Sheet No. 86.3 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>ARS Deluxe</b>					
per system /AQVPS/	\$1,200.00	\$40.00	\$30.00	\$24.00	\$20.00
<u>Routing Arrangements</u>					
Additional ARS pattern, each /ARH/	100.00	4.00	3.00	2.50	2.00
IDDD Dialing per system /AIGPS/	1,000.00	25.00	25.00	25.00	25.00
Seven to Ten digit screening per translation /AHAPS/	900.00				
Time of Day routing per schedule /TMQ/	150.00	10.00	9.50	9.00	8.50
Digit 1 Delivery /DTN1X/	300.00				
Other available options are 900 Special Access and/or 976					

/1/

/1/

/1/ Material formerly appeared on Original Sheet 95 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**AT&T**  
Tariff

P.U.C.O. NO. 20

PART 5 SECTION 1

1st Revised Sheet No. 86.4

PART 5 - Centrex Services

Cancels

SECTION 1 - Centrex Service (CS)

Original Sheet No. 86.4 (T)

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment				
		Term Payment Plans				
		1 Month	36 Months	60 Months	84 Months	
<b>Call Detail Recording Service (CDRS)</b>						
Common Equipment Establishment	\$355.00					(D) (T) (T)
Per Station/CRV/		\$ .50	\$ .45	\$ .40	\$ .40	
<b>Call Forwarding Multi Path</b>						
per system, forwarding arrangement /ESD/	50.00	5.00	5.00	5.00	5.00	
<b>Call Waiting Lamp Interface</b>						
per unique timing state /SUGPL/ (Requires a Dedicated Communications Services channel)	50.00	6.00	6.00	6.00	6.00	

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 87  
Cancels  
1st Revised Sheet No. 87 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Centrex Mate</b> (T)					
(all stations must be equipped)					
- per system /MLBPS/	\$ 600.00	\$ 60.00	\$ 60.00	\$ 60.00	60.00
- per station /MLB/		.40	.40	.40	.40
<b>Centrex Message Signal Interface (CMSI)</b> (T)					
- per system 1200 baud <sup>/1/</sup> /SMQPS/	975.00	150.00	144.00	140.00	135.00
- per system 9600 baud <sup>/1/</sup> /SM9PS/	1,700.00	1,100.00	850.00	775.00	545.00
<b>Centrex Message Signal Interface - Expanded (CMSI-E)</b> (T)					
- per system 1200 baud <sup>/1/</sup> /AEXLX/					
Each CO after 5 <sup>/2/</sup> /ML7AX/	2,200.00	4,100.00	2,895.00	1,995.00	1,500.00
- per system 9600 baud <sup>/2/</sup> /AEXHX/		800.00	365.00	300.00	250.00
Each CO after 5 /ML7AX/	2,600.00	4,900.00	2,895.00	2,425.00	1,900.00
		800.00	365.00	300.00	250.00

- /1/ Requires a 3002 Dedicated Communications Service Channel between the customer premises and serving Central Office.  
/2/ Not available to customers who choose the Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 88  
Cancels  
1st Revised Sheet No. 88

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Centrex Network Manager</b>					
Service Establishment /SEPNM/	\$1,300.00	-	-	-	-
Switch Connection, per switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00
System Access, per concurrent user					/1/
- Virtual Access /S9ALX/	325.00	75.00	65.00	50.00	40.00
- Dial-Out Connection /S9ADX/	150.00	125.00	110.00	100.00	90.00
					(C)
					(D)
					(D)
Operational Measurements, per line /RUR/	-	.50	.10	.10	.10
- Subscriber Line Usage Reports /ROS/	-	.10	.10	.10	.10
- Killer Trunk Reports /RON/	-	.10	.05	.05	.05

/1/ Material now appears on 2nd Revised Sheet No. 214.10 in Part 20, Section 5 of this Tariff.

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 89  
Cancels  
1st Revised Sheet No. 89

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Centrex Network Manager (cont'd)</b>					
SMDR-Premium, per line /S6P/	-	\$ .50	\$ .20	\$ .15	\$ .10
- The Company resends data, per occurrence /NR9NF/	\$250.00	-	-	-	-
					(D)
					(D)
- Storage, per line 30 days /RS5AX/	-	.20	.10	.10	.10
45 days /RS5BX/	-	.30	.15	.15	.15
- Station to station detail /D6D/	-	.10	.10	.10	.10
<b>Centrex Routed Number</b>					
Route index establishment charge per route established	150.00	.25	.25	.25	.25
Per telephone number routed					
<b>Centrex Station Identification (CSI)</b>					
- per CTX tie line group equipped /STNPG/	1,500.00				
- per tie line arranged /STN/		5.00	5.00	5.00	5.00

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 90  
Cancels  
Original Sheet No. 90 (T)

1. CENTREX SERVICE (cont'd) (T)

**F. PRICES (cont'd)**

1. Service Elements (cont'd)

Centrex Virtual Network (CVN) (T)

The following equation based on CCS and distance is used to determine the applicable monthly charge. The number of remote lines located 0 to 15 miles and 15 or more miles from the Hub location are used in the equation.

$$\frac{(\text{Total remote lines within 0 to 15 miles})(\$CCS)}{(\text{Total remote lines in Network})} + \frac{(\text{Total remote lines beyond 15 miles})(\$CCS)}{(\text{Total remote lines in Network})} + \$1.00 = \text{Price per line per month (Rounded to the nearest multiple of $.05)}$$

CCS Values

Description	0-15 Miles		15+ Miles	
	Billing Code	Rate	Billing Code	Rate
CCS				
Maximum 2.5	X 16KFX	\$2.20	X 16KFX	\$ 5.40
Maximum 3.5	X 16KFX	3.30	X 16KFX	8.10
Maximum 4.5	X 16KFX	4.40	X 16KFX	10.80
Maximum 5.5	X 16KFX	5.50	X 16KFX	13.50
Maximum 8.0	X 16KFX	7.70	X 16KFX	18.90

The Company reserves the right to reassess the pricing of the customer's (T) network if the negotiated CCS is exceeded.

Nonrecurring Charges and charges/prices for optional *Out Of Network Numbers* are found under the Area Wide Networking feature described elsewhere in this offering.

The following discount table is used for networks over 1,500 lines and is based on the contract length of the hub locations.

Description	3 Year	5 Year	7 Year
Line Size			
1,500 - 3,999	10%	15%	20%
4,000 - 5,999	15%	20%	25%
6,000 - 7,999	20%	25%	30%
8,000 and above	25%	30%	35%

Issued: November 14, 2005

Effective: November 14, 2005

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By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 91  
Cancels  
Original Sheet No. 91 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Centrex Virtual Network (CVN) (cont'd) (T)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>OmniPresence CVN<sup>/1/</sup></b>					
Remote OmniPresence CVN per line/channel/300 16KFX/	-	\$15.00			
Hub OmniPresence CVN per each channel /1U2F1/	-	43.00			

Virtual Route Selection

The following prices for Virtual Route Selection are in addition to charges for CVN. (T)

The following equation based on CCS and distance is used to determine the applicable monthly price. The number of remote lines located 0 to 15 miles and 15 or more miles from the hub are used. The price per remote line is applied to each remote line in the network.

$$\begin{aligned} & (\text{Total remote lines within 0-15 miles}) (\$/\text{CCS}) / (\text{Total remote lines in the Network}) \\ & + (\text{Total remote lines within 15+ miles}) (\$/\text{CCS}) / (\text{Total remote lines in the Network}) \\ & + \$1.50 \\ & = \text{Price per remote line per month (Rounded to the nearest multiple of } \$0.05) / 16\text{KFX/} \end{aligned}$$

/1/ For Non Recurring Charges, see **Area Wide Networking**, per network feature described elsewhere in this offering. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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1st Revised Sheet No. 92  
Cancels  
Original Sheet No. 92 (T)

1. CENTREX SERVICE (cont'd) (T)

**F. PRICES (cont'd)**

1. Service Elements (cont'd)

Centrex Virtual Network (CVN) (cont'd) (T)

Virtual Route Selection (cont'd)

CCS Values

Description	0-15 Miles	15+ Miles
CCS		
Maximum 2.5	\$3.50	\$ 7.00
Maximum 3.5	4.50	9.00
Maximum 4.5	5.50	12.00
Maximum 5.5	6.50	15.00
Maximum 8.0	8.50	20.00

The Company reserves the right to reassess the pricing of the customer's network if the negotiated CCS is exceeded. (T)

Nonrecurring Charges and charges/prices for optional Out Of Network Numbers are found under the Area Wide Networking feature described elsewhere in this offering.

Regional CVN (RCVN) (T)

The following equation is used to determine the monthly price:

$RCVN^{1/}$ , per line = (1.5) \* (weighted average price of CVNs in customer's network) (T)

/1/ Use a factor of 1.2 if customer subscribes to VRS. The price for VRS is in addition to the price for RCVN. All remote locations must have VRS for the 1.2 factor to apply. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 93  
Cancels  
Original Sheet No. 93 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

1. **Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
					/1/
					/2/
					/3/

/1/ Material now appears on 2nd Revised Sheet 85 of this Section.  
/2/ Material now appears on 1st Revised Sheet 86 of this Section.  
/3/ Material now appears on Original Sheet 86.1 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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**PART 5** **SECTION 1**

PART 5 - Centrex Services  
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1st Revised Sheet No. 94  
Cancels  
Original Sheet No. 94 (T)

1. CENTREX SERVICE (cont'd) (T)

**F. PRICES (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months

/1/

/2/

/1/ Material now appears on Original Sheet 86.1 of this Section.  
/2/ Material now appears on Original Sheet 86.2 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 95  
Cancels  
Original Sheet No. 95 (T)

1. CENTREX SERVICE (cont'd) (T)

**F. PRICES (cont'd)**

1. Service Elements (cont'd)

		Monthly Payment			
		Term Payment Plans			
Description	Nonrecurring	1	36	60	84
/Billing Code/	Charge	Month	Months	Months	Months
/1/					
/2/					
/3/					

- /1/ Material now appears on Original Sheet 86.2 of this Section.  
/2/ Material now appears on Original Sheet 86.3 of this Section.  
/3/ Material now appears on Original Sheet 86.4 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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**PART 5** **SECTION 1**

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 96  
Cancels  
Original Sheet No. 96 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

1. **Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
					/1/
					/2/
<b>Conference Services</b>					
six port conference circuit, each /EQ6/	50.00	60.00	57.50	57.50	57.50
Linking with four additional conference ports, each arrangement /EQ6PA/	65.00	40.00	40.00	40.00	40.00
Conferencing Preset - per group /MO9/	400.00	25.00	25.00	25.00	25.00
Privacy Release Conference Control - per system equipped /PE8/	25.00	20.00	20.00	20.00	20.00
<b>Customized Call Diverting</b>					
public or private network facilities - per system /RSHPS/	165.00				

/1/ Material now appears on Original Sheet 86.4 of this Section.  
/2/ Material now appears on 1st Revised Sheet 89 of this Section.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 96.1  
Cancels  
Original Sheet No. 96.1 (T)

1. **CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

1. **Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Dial Plan for Advanced Solutions (DPAS)</b>					
Per DPAS Dial Plan established or Centrex Dial Plan or System added /SEPA3/	\$200.00		-	-	-
Basic Dial Plan option, per Centrex Stn/D6PAB/	1.00	\$ .50	-	-	-
Deluxe Dial Plan option, per Centrex Stn/D6PAD/	1.00	1.75	-	-	-

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 97  
Cancels  
Original Sheet No. 97 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Direct Inward System Access (DISA) Service<sup>/1/</sup></b> per system /DJMPS/ (DISA requires authorization codes and SMDR)	\$ 300.00	\$ 80.00	\$ 80.00	80.00	80.00
<b>Do Not Disturb</b> per line /DJD/	5.00	2.00	2.00	2.00	2.00
per group of lines /DJDPG/	50.00	4.00	4.00	4.00	4.00
<b>Electronic Directory Interface (EDI) Service</b> per EDI service /EDT/	1,000.00	88.00	71.00	48.00	40.00
per lines equipped					
1 - 250 /EDT1X/	225.00	45.00	36.00	27.00	27.00
251 - 500 /EDT2X/	225.00	90.00	72.00	54.00	54.00
501 - 1,000 /EDT3X/	225.00	179.00	143.00	108.00	108.00
1,001 - 2,000 /EDT4X/	225.00	358.00	286.00	216.00	216.00
2,001 - 4,000 /EDT5X/	225.00	716.00	572.00	432.00	432.00
4,001 + /EDT6X/ (requires an ISDN line (OB+D))	225.00	1,432.00	1,144.00	864.00	864.00

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems.

(T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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PART 5 - Centrex Services  
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1st Revised Sheet No. 98  
Cancels  
Original Sheet No. 98 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Extended Intercept Service (EIS)</b> Activation of the initial 10 intercept stations or fraction thereof, per occasion	\$49.00				
Activation of each additional intercept station, beyond the initial 10, per occasion	4.00				
Per intercept station /PMA/		\$3.00	\$3.00	\$3.00	\$3.00
<b>High Speed Data</b> per line /DP9/	419.00	12.00	10.00	9.50	9.50
<b>Music on Hold Interface</b> per system /MOH/ (Requires a Dedicated Communication Services Channel)	185.00	18.00	16.00	16.00	16.00
<b>Network Speed Calling</b> per 100 number block speed call list, or fraction thereof /NWSPS/	100.00	2.50	2.50	2.50	2.50
<b>Number Retention Service</b> (see Sheet 98 following)					
<b>Outgoing Deluxe Trunk Queuing</b> per termination	200.00	8.00	7.25	7.00	6.80
<b>Personal Call Screening</b> per group /EV3PS/	50.00	5.00	5.00	5.00	5.00

Issued: November 14, 2005

Effective: November 14, 2005

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Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 99  
Cancels  
Original Sheet No. 99 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Price
<b>Number Retention Service</b>		
Same Central Office Switch, add to common block only, per number retained /NR9NR/	\$60.00	
Same Central Office Switch, number conflict with dialing plan, per number retained and up to:		
1 to 2 Call Path Range /N1S12/	60.00	\$25.00
Unlimited Call Paths with 100 message cap, per number retained /N1SUA/	60.00	44.00
Messages over 1000 Local Message Charges apply		
Different Central Office Switch, Same Central Office Building, Same Exchange Area within Same Central Office Building per number retained and up to:		
1 to 12 Call Path Range /N1D12/	60.00	25.00
Unlimited Call Paths with 1000 messages cap per number retained /N1DUA/	60.00	44.00
Messages over 1000 Local Message Charges apply		
The calling party is responsible for payment of the applicable charges for sent-paid calls to the number equipped with NRS. For collect calls, the customer with NRS is responsible for payment of charges if the call is accepted by the forwarded to number.		

Issued: November 14, 2005

Effective: November 14, 2005

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Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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PART 5 - Centrex Services  
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1st Revised Sheet No. 100  
Cancels  
Original Sheet No. 100 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Private Facility Access</b>					
<b>Termination</b>					
<u>Line Side Access</u>					
(apply the price for a Basic Centrex line(s))					
<u>Trunk Side Access</u>					
<u>Analog 2-Wire</u>					
Termination per arrangement /2PV/	\$ 75.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
<u>Analog 4-Wire Termination</u>					
per arrangement /4PV/	75.00	25.00	25.00	25.00	25.00
<u>DS1 Connection</u>					
24 channel digital termination)					
each arrangement /OP3/	549.00	575.00	500.00	450.00	400.00
<u>PRI Connection</u>					
(24 channel digital termination)					
each arrangement /DUG1X/ (Requires a Dedicated Communications Service channel)	2,000.00	450.00	440.00	430.00	
<u>Optional Features</u>					
<u>"D" Channel Backup,</u>					
each /ZPBXDP/	200.00	120.00	115.00	110.00	
<u>Network Ring Again,</u>					
per arrangement /ZRA/	400.00	75.00	65.00	55.00	
<u>Network Name Display,</u>					
per arrangement /ZNN/	400.00	75.00	65.00	55.00	

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 101  
Cancels  
Original Sheet No. 101 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Queue Slots</b>					
per slot /AQA/	\$ 10.00	\$1.00	\$1.00	\$1.00	\$1.00
<b>Special Intercept</b>					
per unique message arrangement /LA2	150.00	2.00	2.00	2.00	2.00
<b>Split Service<sup>/1/</sup></b>					
per system, per additional customer group /EBSPG/	200.00	5.00	5.00	5.00	5.00
<b>Station Message Detail Recording</b>					
Central office (See Reference Section)					
<b>Premises<sup>/2/</sup></b>					
per system /NDR/ (Requires a Dedicated Communications Services channel or a dial-up exchange access line)	900.00	300.00	300.00	300.00	300.00
<b>Supplemental Three Digit Dialing</b>					
per system /TENPS/	125.00				
per three digit access code /T38/	75.00				

/1/ Effective August 31, 1996, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems. (T)

/2/ Effective December 18, 1998, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems. (T)

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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1st Revised Sheet No. 102

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

Cancels  
Original Sheet No. 102 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Payment			
		Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Trunk Verification from Designated Station</b>					
per system /BVSPS/	\$ 50.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00
<b>Uniform Call Distribution (UCD)</b>					
with queuing per UCD group /UQZPG/	175.00	38.00			
per line equipped /A82/	5.00	2.00			
per Electronic Key Line /UGP/	5.00	3.50			
<b>Virtual Routing</b>					
each group of 24 access paths /VF1/		100.00	100.00	100.00	100.00

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
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1st Revised Sheet No. 103  
Cancels  
Original Sheet No. 103 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Change Charges cover Additions and Changes of features subsequent to the initial installation. Other Service Order Charges may apply.

Description /Billing Code/	Nonrecurring Charge
----------------------------	------------------------

<b>Station (Line) Feature Change Charge</b> per line, per occasion /REAFW/	\$ 42.00
---	----------

For lines equipped with Centrex Mate or not  
Change NCOS/CAT/LCC code performed on the Centrex line level  
Add or change (one or more) feature(s)  
Add or change hunting  
Change Line Class Code (Class of Service)  
Add or change pickup groups  
Add or change telephone numbers in the call pickup group or Centrex group  
Move a station line from one Centrex Group to another  
Add or change a Restriction Level  
Add or change button feature assignments

**System Feature Changes**

<u>ARS-Basic/Deluxe Rearrangements</u> , per occasion /RCHAZ/	118.00
---	--------

Additions, or modifications of codes or routing patterns for codes in three digit or in six digit routing arrangements  
Add, or change a route, pattern, Restriction Level or expensive route warning tone  
Add or change priority queuing  
Change from Ring Back Queuing to Off Hook Queuing or vice versa  
Change in the quantity of queue slots, or the queue threshold time limit or in the post queue routing from subsequent routes to tone or vice versa

<u>Deluxe Time of Day Routing</u> , per arrangement/RCHAT/	128.00
--	--------

Add, or change schedules  
Arrangements for additional Pattern Groups for Time of Day Routing

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

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PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet No. 104  
Cancels  
2nd Revised Sheet No. 104

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge
<b>System Feature Changes (cont'd)</b>	
<u>Area Wide Networking</u>	
Additions/Deletions/Changes to Dialing Plain in existing Dialing plan central office switches:	
Add/delete/change any type Centrex line	Apply line feature Change Charge
Change access code or report format	\$300.00
<u>Centrex Mate</u>	
Change or reset password when the customer requests it be done by the Company, per change /CWGPC/	10.25
<u>Centrex Network Manager</u>	
Subsequent rearrangement, per occasion /REAKX/	50.00
Changing the number of storage days	(D)
Changing the access method	
Adding or deleting trunk groups, numbers, etc.	
<u>Centrex Virtual Network</u>	
See Area Wide Networking for applicable charges.	
<u>Console Changes /REAG8/</u>	
Add, change or delete Multi Position feature, per occasion	45.00
Add or change a feature, per console	
Rearrange ICI keys or Night Answer key	
Change a wild card feature	
Change console through dialing, per occasion	
<u>Customization Charges, per occasion /REAGX/</u>	
Change or rearrange any or all central office circuitry, Centrex software translations, or customer custom requests.	Based on Costs
<u>Dial Plan for Advanced Solutions (DPAS)</u>	
DPAS Change, per request /REATH/	50.00

Issued: February 1, 2007

Effective: February 1, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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3rd Revised Sheet No. 105  
Cancels  
2nd Revised Sheet No. 105 (T)

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge
<b>System Feature Changes (cont'd)</b>	
<u>Number Retention Service</u>	/1/
Add or change forward-to number or number of call paths	
<u>Private Facility Access Terminations</u>	
PRI Connections, per occasion, per PRI Connection /REALF/ Changes and/or additions to an existing PRI Connection	100.00
<u>SMDR Additions and Changes</u> <sup>/2/</sup> , per occasion /RCHMH/ Change from recording completed calls only to all calls, or vice versa	27.00
Change in status of all station lines, or an individual facility from "records not required" to "records required"	
Add lines	
Add or change authorization codes or account codes	
<u>Reprogramming of a Non-Centrex or Centrex Line in the same stored controlled central office into or out of a Centrex system</u> , per occasion, per switch	20.00
<u>Customer request to convert from one switch type to another</u>	Apply charges as new service
<u>All Other System Feature Changes</u> , per occurrence/REAG9/ Change a system feature	64.00
Add or change a Centrex Access code	
Add, change or re-arrange Centrex Access Treatment code (CAT/NCOS)	
Expanded station range (per 40 lines) of lines	
Change recorded announcement	

/1/ Apply the Station (Line) Feature Change Charge /REAFW/

/2/ Effective December 18, 1998, SMDR-P is no longer available to new  
Centrex Service customers or to existing customers expanding their  
current systems.

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of  
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 106  
Cancels  
Original Sheet No. 106 (T)

**1. CENTREX SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

**Training**

Training is performed at a Company location. The customer is responsible for all expenses associated with travel to and from the Company location.

However, at State area locations where the Company does not have a training center, training is performed at the customer's location.

Initial training of customer personnel in system operation is provided at the time of system cut over, or within 30 days of system cut over.

The number of customer's personnel trained is as follows:

Station User via the Communications Counselor Program (CCP)	2 counselors per system
Console Management via (CCP)	2 counselors per system

Subsequent training per occasion at Company locations applies as shown following:

Description /Billing Code/	Nonrecurring Charge	
<u>Subsequent Training</u>		
Station User, per Company person, per hour	\$135.00	
Centrex Mate, per Company person, per hour	135.00	
Console Management, per Company person, per hour	135.00	
Centrex Network Manager, per Company Trainer		(T)
- initial 4 hour session /NR9NG/	540.00	
- each additional hour /NR9NH/	135.00	

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet 107  
Cancels 2nd Revised Sheet 107

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**2. Other Applicable Charges and Payments**

Network Access

See Part 4 Section 2 of this Tariff.<sup>/1/</sup>

OPTI-Centrex lines require Company provided Transport facilities and central office multiplexing as specified in Part 15, Section 3 of this Tariff. OPTI-Centrex lines must terminate at a customer premises within the serving wire center boundaries.

End User Common Line

Centrex lines are subject to an End User Common Line Charge (EUCL) as filed for the State of Ohio by the Ameritech Operating Companies in F.C.C. No. 2. The customer will be responsible for all increases and decreases in the EUCL charge, as authorized by the Federal Communications Commission. The monthly EUCL charge will be assessed on a per line terminated basis.

Usage

Calls (voice or data) outside of the Centrex system are subject to applicable charges. (See Reference Section)

Telephone Numbers

Centrex telephone numbers are provided pursuant to Part 8, Section 8 of this Tariff.

(T)

Touch Tone

Touch Tone service is provided as a basic feature of Centrex and is included in the charges for Centrex lines.

Caller ID

In Association with ISDN

Caller ID for calls from outside the system is a standard feature for Electronic Key Service on Circuit Switched Voice and Alternate Circuit Switched Voice/Circuit Switched Data services.

<sup>/1/</sup> OPTI-Centrex Basic Lines and OmniPresence Remote Location Lines do not apply as Centrex Service Lines in the PBX Trunk Equivalency Schedule.



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

5th Revised Sheet No. 108  
Cancels  
4th Revised Sheet No. 108

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments**

References:

<u>Service</u>	<u>Reference</u>
Advanced Custom Calling Features	Part 7, Section 2
Digital Transport Services	Part 6, Section 7
ISDN Prime Service	Part 17, Section 2
Dedicated Communications Services	Part 15
Digital Services	Part 6, Section 7
Directory Listings	Part 12, Section 1
Resale	Part 7, Section 2
Service and Equipment Charges	Part 7, Section 2
Usage	
Measured Usage Rate	Part 7, Section 2
Message Usage Rate	Part 7, Section 2

**3. Payment Plans**

• **Month to Month**

The minimum period is one month, unless otherwise specified.

• **Term Payment Plans**

The Contract Plan is a payment plan that allows customers to pay a fixed price for equipment and service over optional payment periods (terms). A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than that for a longer period.

/1/  
/1/

/1/ Material now appears on 4th Revised Sheet 109 of this Section.

Issued: March 5, 2007

Effective: March 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

4th Revised Sheet No. 109  
Cancels  
3rd Revised Sheet No. 109

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Term Payment Plans (cont'd)**

Contract Plans are available for payment periods of 12 Months, (C)  
24 Months, 36 Months, 60 Months, or 84 Months. (C)

During the effective term of a Contract Plan period, the monthly price is not subject to Company-initiated changes for payment period longer than one month.

Service covered by a 12 or 24 months contract includes: (N)  
Centrex Intercommunication lines (N)

Services covered by a 36, 60 or 84 months contract includes: (T)  
Centrex Intercommunication lines  
Optional System Features (no Termination Liability applies)  
Optional Line Features (no Termination Liability applies)

The same payment plan must apply to Intercommunication lines and /1/  
features. /1/

Services not covered by a 12, 24, 36, 60 or 84 months contract are: (C)  
Centrex Network Access Line Charge  
End User Common Line Charge (EUCL)

**Minimum Line Capacity Categories**

Centrex provides 7 digit telephone numbers in Line Categories with the following capacities:

Number of Lines  
2+  
7+  
25+  
50+  
100+  
200+

/2/

/1/ Material formerly appeared on 4th Revised Sheet 108 of this Section.  
/2/ Material now appears on 2nd Revised Sheet 109.1 of this Section.

Issued: March 5, 2007

Effective: March 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet No. 109.1  
Cancels  
1st Revised Sheet No. 109.1

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Term Payment Plans (cont'd)**

Additions

(T)

Customers may add additional lines and/or features to existing Centrex service anytime during the contract term. All additions of Centrex lines will be added at contracted prices. All additions to existing Centrex service will be coterminous with the original contract. /1/

Upon growth to a higher Line Category, the customer may commit to a new term commitment that is equal to or longer than the remaining life of the existing contract. The customer will become liable for the new Line Category at the designated Term Payment Plan's current monthly price. These prices will not be subject to Company-initiated increases for the duration of the new term payment period selected.

If the customer chooses not to contract for a higher Line Category, the monthly price for the additional Centrex lines will be the price appropriate to the Line Category of the customer's existing term payment plan.

Contract Options

Prior to the completion of a contract, a customer may enter into a new contract for a period equal to, or greater than, the life of the original contract at the prices currently in effect at the time of the new contract. The customer will begin paying the new contract prices on the day of signing the new contract.

/1/ Material formerly appeared on 3rd Revised Sheet 109 of this Section.

Issued: March 5, 2007

Effective: March 5, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet No. 110  
Cancels  
2nd Revised Sheet No. 110 (T)

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Term Payment Plans (cont'd)**

Contract Options (cont'd)

During the last twelve months of a term contract, the customer may extend its contract with the same Line Category for either an additional 12-month or 24-month period at the same rates provided under the original contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or, if applicable, of the contract as extended. Requests to terminate contract extensions will be governed by the terms and conditions found in 1.F.3. following.

Upon expiration of a contract or contract extension, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month prices currently in effect at the time of expiration of the contract will apply. Once on a month-to-month basis, the customer will have not additional service commitment and will no longer be subject to termination charges. The month-to-month service prices will be subject to Company-initiated price changes.

• **Single Payment Option (SPO)**

For payment period longer than one month, the customer may prepay the total outstanding recurring charges for items under a Contract Payment Plan. The prepayment of charges in no way constitutes a purchase and the Company retains full ownership of all equipment covered by the prepayment.

The annual percentage rate for SPO is included in Part 2 Section 3 of this Tariff.

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

1st Revised Sheet No. 111  
Cancels  
Original Sheet No. 111 (T)

**1. CENTREX SERVICE (cont'd)**

(T)

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Deferred Payment Option (DPO)**

The Nonrecurring Charges (NRC's) associated with Centrex may be paid in full with the first bill after cut-over to the system or may be financed under the provisions of the following plan:

Payment of Nonrecurring Charge may be deferred, subject to conditions outlined herein. The deferral periods must be equal to or shorter than the customer's chosen contract payment period.

The minimum amount of Nonrecurring Charges which may be deferred for the initial establishment of service is \$150.00 per Contract Plan.

Subsequent, Nonrecurring Charges applicable for later additions may be deferred for a period equal to or less than the period remaining in the customer's chosen contract payment period.

The interest rate to be charged on deferred payment of Nonrecurring Charges is included in Part 3 Section 2 of this Tariff and is determined at the time of execution of the deferred payment plan agreement and is not subject to change during the term of the deferred payment plan.

If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option on new Contract Plans, the Company may suspend the offering of new deferred payment options until the costs can be recovered through the application of a lawful interest rate.

Deferred charges will be come immediately due and must be paid in full at the option of the Company when the customer:

Enters into a new contract prior to the expiration of the existing contract.

Discontinues service prior to expiration of the selected deferral period.

Fails to pay any charges applicable to the service within 30 days of its due date.

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet No. 112  
Cancels  
2nd Revised Sheet No. 112 (T)

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Deferred Payment Option (DPO) (cont'd)**

The customer may prepay all or part of the total outstanding deferred charges during the selected deferral period and will be given a credit for the amount of unearned interest.

• **Termination Charges**

Full Termination

Discontinuance of the entire service within the original or extended service contract period will result in termination charges calculated as the present value of the (Line Category Commitment) X (contracted monthly Centrex station feature price) X (unexpired portion (in months) of the contract or contract extension period).

The present value will be calculated using the Company's current cost of capital as specified in department practices.

Partial Termination

A customer who fails to maintain the minimum number of lines established by the pre-selected Line Category, will be liable for the minimum number of lines at the Line Category selected for the remainder of the term.

Classroom Line Termination

Discontinuance of Classroom Lines within the original or extended service contract period will result in termination charges calculated as the present value of the (Number of Classroom Lines Terminated) X (contracted monthly Classroom Line station feature price X 50%) X (unexpired portion (in months) of the contract or contract extension period).

The present value will be calculated using the Company's current cost of capital as specified in department practices.

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

3rd Revised Sheet No. 113  
Cancels  
2nd Revised Sheet No. 113 (T)

**1. CENTREX SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Termination Charges (cont'd)**

No Termination Liability Conditions

The primary location of Centrex service is moved to a new location within the serving central office boundary at the same capacity category.

Move of a secondary location.

Election of a new capacity category and/or payment term that is equal or greater than the existing payment plan.

The primary location of Centrex is moved to a new location in a different central office serving area. The customer must elect a new capacity category and payment plan that are equal to or greater than the existing capacity category and payment plan. A payment plan minimum of 36 months must be selected.

The customer is responsible for all applicable Non Recurring installation charges (including: line connection, service order, and system establishment) for Centrex Service at the new location.

Assumption of Existing Contract

The customer shall not assign or otherwise transfer its rights or obligations under any Centrex arrangement provided under this tariff without prior written consent of the Company. Such consent will not be unreasonably withheld or delayed. Any provisions to the contrary found elsewhere in this Tariff are superseded.

Commission Approval

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute, signators to such contract may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: June 16, 2006

Effective: June 16, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

# **PART 5 – SECTION 1**

## **EXHIBIT B**



PART 5 - Centrex Services  
SECTION 1 - Centrex Service (CS)

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 5, Section 1, for non-residential tier 2 services. (N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

## PART 5 – SECTION 2

### EXHIBIT A

PART 5 - Centrex Services  
SECTION 2 - Other Centrex Services

1st Revised Sheet No. 1  
Cancels  
Original Sheet No. 1

**1. DORMITORY CENTREX SERVICE**

(T)

**A. DESCRIPTION**

A dormitory station is a station of a Centrex system provided in student dormitory rooms or suites (excluding those for married couples) and in common areas of a dormitory of a college, university or accredited school of nursing of a hospital. Such stations are arranged for inward and outward dialing and access to and from the attendant position of the Centrex system.

A dormitory individual line is a main station of a central office line provided as described above. Dormitory individual lines are arranged for inward and outward dialing only and, except as described under "Tie Lines" following, do not have access to and from an attendant position.

**Dial Intercommunication (Intercom) Capabilities**

When furnished from central offices having Centrex capabilities, dial intercommunication between dormitory individual lines within the educational institution's complex may be provided.

When furnished from central offices not having Centrex capabilities, all communications, including those within the educational institution's complex, must be completed using normal dialing procedures.

**Billing Arrangements**

Dormitory stations and dormitory individual lines will be furnished under the following arrangements regarding the responsibility for billing and collecting toll charges associated with such stations:

• **Arrangement A**

The college, university or hospital (hereinafter referred to as the customer) is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines and the payment of all rates and charges associated with such stations and lines.

(T)

Material formerly appeared in Part 5, Section 2, Sheet Nos. 1-4.

Issued: September 18, 1996

Effective: September 18, 1996

In accordance with Case No. 96-834-TP-ATA, issued August 16, 1996.

By J. F. Woods, President, Cleveland, Ohio

**1. DORMITORY CENTREX SERVICE (cont'd)**

**A. Description**

Billing Arrangements (cont'd)

• Arrangement B

The Company is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines. The customer is responsible for the payment of all other rates and charges applicable to such stations and lines and shall, at its option either:

- be responsible for the payment of toll charges billed to dormitory stations and dormitory individual lines determined by the Company to be uncollectible from the students to whom such charges are billed, or (T)
- render reasonable assistance to the Company in the collection of such charges.

**B. Definitions**

Common Areas

Common areas include, but are not limited to, hallways, study areas and recreational rooms used by all residents of the dormitory.

Dormitory Stations

Dormitory rooms include rooms which are designed and furnished to afford sleeping accommodations or a combination of sleeping and study accommodations, for use by one or more students.

Dormitory Suites

Dormitory suites include units which are comprised of a common study room and one or more rooms with sleeping accommodations for use by one or more students.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 5 - Centrex Services  
SECTION 2 - Other Centrex Services

2nd Revised Sheet 3  
Cancels 1st Revised Sheet 3

**1. DORMITORY CENTREX SERVICE (cont'd)**

**C. Terms and Conditions**

1. Individual listings are not provided for each dormitory station.
2. Dormitory individual lines will be furnished where facilities permit.
3. Toll Restriction
  - Except as described below, the Company reserves the right to restrict dormitory stations and dormitory individual lines, furnished under *Billing Arrangement B*, from direct outward dialing of message toll calls, at no additional charge to the customer. Where such restriction is requested by the customer in connection with dormitory stations and dormitory individual lines furnished under *Billing Arrangement A*, toll restriction will be furnished as set forth in Part 20, Section 5 of this tariff. (T)
  - Toll restriction on dormitory stations and dormitory individual lines, furnished under *Billing Arrangement A* or *B*, which are located in common areas of a dormitory shall be furnished as set forth in Part 20, Section 5 of this tariff. (T)
4. Dormitory stations and dormitory individual lines will not be used as credit towards meeting the minimum monthly charges.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 5 - Centrex Services  
SECTION 2 - Other Centrex Services

1st Revised Sheet No. 4  
Cancels  
Original Sheet No. 4

1. DORMITORY CENTREX SERVICE (cont'd)

(T)

**D. PRICES**

1. Service Elements

Description	Monthly Price
<u>Dormitory Stations</u> <sup>/1/</sup>	
<u>Billing Arrangement A</u>	
Flat Rate	
Type I	\$ 10.85
Type II	12.10
Message Rate <sup>/2/</sup>	
Type I	8.75
Type II	10.05
<u>Billing Arrangement B</u>	
Flat Rate	
Type I	12.10
Type II	13.55

Dormitory Individual Lines

Dormitory individual lines are furnished at the monthly prices for Type I Dormitory Stations, Billing Arrangement A or B, as described above.

(T)

/1/ For dormitory stations outside the basic serving area (of the primary location's serving central office), circuit rates as specified in Part 4, Section 5 of this tariff also apply.

/2/ No message allowance is provided with the Message Rate schedule. The charge for each outgoing local message is that specified for message rate service additional local messages in Part 4, Section 2 of this tariff.

Material formerly appeared in Part 5, Section 2, Sheet Nos. 1-4.

Issued: September 18, 1996

Effective: September 18, 1996

In accordance with Case No. 96-834-TP-ATA, issued August 16, 1996.

By J. F. Woods, President, Cleveland, Ohio

PART 5 - Centrex Services  
SECTION 2 - Other Centrex Services

1st Revised Sheet 5  
Cancels Original Sheet 5

**1. DORMITORY CENTREX SERVICE (cont'd)**

**D. Prices**

**2. Other Applicable Charges and Payments**

The following services are referenced in *Dormitory Centrex Service*.

References:

<i>Service</i>	<i>Reference</i>	
Message Rate Service	AT&T Tariff, P.U.C.O. No. 20, Part 4, Section 2	(T)
Circuit Rates	AT&T Tariff, P.U.C.O. No. 20, Part 4, Section 5 Paragraph 2 - CIRCUITS	(T)
Toll Restriction	AT&T Tariff, P.U.C.O. No. 20 Part 20, Section 5 CENTREX SERVICE, Paragraph H - <i>Miscellaneous Service Arrangements</i>	(T)

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,  
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

## **PART 5 – SECTION 2**

### **EXHIBIT B**



PART 5 - Centrex Services  
SECTION 2 - Other Centrex Services

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 5, Section 2, for non-residential tier 2 services. (N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,  
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

# **PART 6 – SECTION 1**

## **EXHIBIT A**

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Service

7th Revised Sheet 1  
Cancels 6th Revised Sheet 1

**1. DIRECT INWARD DIALING (DID) SERVICE**

**A. Regulations**

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers in the groups of DID telephone numbers assigned by the Company. (T)

**B. Rates and Charges**

The following rates and charges are in addition to rates and charges applicable for PBX trunks:

Description /Billing Code/	Nonrecurring Charge	Monthly Price	
1. Each group of 20 DID numbers or fraction thereof /ND4/	\$150.00 <sup>/1/</sup>	\$ 3.20	
or			
Each individual DID number /NHN/	-	.25	(C)
2. Each DID trunk termination in central office /NDT/	155.00	19.00	
3. The customer shall provide all switching or common equipment located on his premises which is necessary for the provision of DID service.			
4. Special intercept on DID numbers will be furnished under the regulations and rates set forth in the AT&T Tariff, P.U.C.O. No. 20.			(T)
5. Effective April 7, 1997, any new installations of DID service on trunks incapable of carrying outgoing calls will be available only with measured rate service.			

/1/ In lieu of the nonrecurring charge included in Paragraph B.1 above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID)  
Services

Original Sheet No. 1.1

2. IDENTIFICATION OF OUT DIALED CALLS (IOD) SERVICE

/1/

Central office facilities to provide identification of station numbers of a DIMENSION PBX system on outgoing long distance calls will be provided at the following monthly rates. These monthly rates are in addition to the rates and charges applicable for PBX trunks:

	<u>Monthly Rate</u>	<u>USOC</u>
First 10 trunks, or fraction thereof	\$474.15	NDK
Each additional trunk	48.45	NDM

/1/

/1/ Material formerly appeared in Part 6, Section 1, 1st Revised Sheet No. 1.

Issued: April 7, 1997

Effective: April 7, 1997

In accordance with Case No. 97-263-TP-ATA, issued March 7, 1997.

By J. F. Woods, President, Cleveland, Ohio

**PART 6 - Central Office Services**  
**SECTION 1 - Direct Inward Dialing (DID) Service**

1st Revised Sheet 2  
Cancels Original Sheet 2

**3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER**

**A. Description**

Two-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office Based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Touch-Tone is a requirement of this service.

**B. Regulations**

1. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. The Company will be responsible for providing intercept. (T)
2. The customer is responsible for providing intercept on assigned but unused telephone numbers associated with Two-Way DID With Call Transfer service.
3. Trunks arranged for Two-Way DID With Call Transfer may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.
4. Two-Way DID With Call Transfer is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Two-Way DID With Call Transfer.
5. If a customer's normal serving Central Office is not equipped to provide Two-Way DID With Call Transfer or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional rates specified in Paragraph C. following and under the regulations applicable for Foreign Exchange (FX) or Foreign Central Office (FCO) services described in Part 4, Section 3 of this tariff.
6. When Two-Way DID With Call Transfer becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and Service Charges, as appropriate.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Service

1st Revised Sheet 3  
Cancels Original Sheet 3

**3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER  
(CONT'D)**

**B. Regulations (Cont'd)**

7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment. (T)
8. Two-Way DID With Call Transfer works in conjunction with Direct Inward Dialing (DID) Service and the rates and charges specified in Paragraph C. following are in addition to the rates and charges for DID Service specified in Paragraph 1.B of this section. Local and Message Toll charges are applicable. (T)

**C. Rates and Charges**

Service Establishment

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. With initial DID Service, per Trunk Group	SEPD1	\$ 175.00	-
2. Subsequent to Establishment of DID service, per Trunk Group	SEPD1	175.00	-
3. Two-Way DID Trunk With Call Transfer	3CW	-	\$23.00

Conversions

1. Of entire DID Trunk Group to Two-Way DID or entire Two-Way DID Trunk Group to DID	NR9DD	300.00	-
2. Of individual DID Trunks to a new Two-Way DID Trunk Group, per Trunk DID service, per Trunk Group	SEPD1	175.00	-
		***	-
3. Of individual Trunks between established Trunk Groups			

\*\*\* Refer to Part 3 of this tariff for Application of Service and Equipment Charges for Changes.

Issued: November 19, 2007

Effective: November 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID)  
Services

Original Sheet No. 4

3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER (CONT'D)

C. Rates and Charges (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Conversions (Cont'd)			
4. Two-Way DID Trunk with Call Transfer	3CW	-	\$23.00
5. Change in Outpulsing, Start Dial, or Signal Type, per trunk group	REAJA	\$ 41.55	-
6. Change or Redesign in Signaling or Transmission Interface, per occurrence.	REAJB	\$ 150.00	-

Material formerly appeared in Exchange and Network Services Tariff,  
Section 8, Original Sheet No. 23.3

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

# **PART 6 – SECTION 1**

## **EXHIBIT B**