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www.tminc.com

RE: Sage Telecom, Inc. - Application to Detariff Certain Tier 2 Services Case No. 08-39 -TP-ATA

Dear Ms. Jenkins:

180 East Broad Street

Columbus, Ohio 43266-0573

Renée Jenkins, Secretary of Commission Public Utilities Commission of Ohio

In compliance with Case No. 06-1345-TP-ORD, enclosed for filing please find one original and ten (10) copies of the Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of the Case No. 06-1345-TP-ORD, submitted on behalf of Sage Telecom, Inc.

In accordance with Rule 4901:1-05(g), certain Tier 2 Services have been deleted from the proposed revised tariff which are now available on the Company's website at www.sagetelecom.net.

Included in this filing is:

- Commission's Telecommunications Application Form for Detariffing and Related
- Exhibit A (existing affected tariff pages)
- Exhibit B (proposed revised tariff pages)
- Exhibit C (narrative summarizing changes proposed in the application and Commission's requested matrix of changes)
- Exhibit D (explanation of how Company complies with Rule 4901:1-6-05(G)(3))
- Exhibit E (copy of Customer Notices)
- Exhibit F (affidavit indicating that customer notice was sent to Customers).

Questions regarding this filing may be directed to my attention at (407) 740-3006 or via e-mail at croesel@tminc.com. Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Thank you for your assistance.

Sincerely,

Consultant to Sage Telecom, Inc.
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of /business.

Enclosures

Technician OWN

Date Processed

cc:

CR/gs

Office of Ohio Utilities Consumer Counsel

Andrew Karl - Sage Telecom

Sage Telecom - OH Local File:

TMS: OHL0804

TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Sage Telecom, Inc. To Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD))	TRF Docke Case No. NOTE: Unles				TP TP	- TRF	
		,	fields BLANK	•	reserve	a a Case 140	. Kave	e me "Case N	y
Name of Registrant(s)	Sage Telecom, Inc.								
DBA(s) of Registrant(s)									
Address of Registrant(s)	805 Central Expressway S	outh, S	Suite 100, A	Ilen, Tex	as 750	13-2789			
Company Web Address	www.sagetelecom.net								
Regulatory Contact Person(s)	Sherri Flatt		Phone	214-495-	4847	Fax	214	495-4795	
Regulatory Contact Person's Email	Address sflatt@sagetelec	om.ne	<u>-</u>			_			
Contact Person for Annual Report	Sherri Flatt		Phone	214-495	4847	Fax	214	495-4795	
Address (if different from above)	Same as Above					-			
Consumer Contact Information	Jim Warren					Phone	972	747-4524	
Address (if different from above)	Same as Above			•					

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	☐ ILEC		⊠ cts
Business Tier 2 Services		×	X
Residential & Business Toll Services		\boxtimes	\boxtimes
Other Changes required by Rule (Describe in detail in Exhibit C)		\boxtimes	×

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sage Telecom, Inc. and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's

rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions
our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, includi
the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.

Executed on:	March 31, 2008	at Maitland, FL 32751	
	Date	511	March 31, 2008
		* Carcy Roesel Consultant to Sage Telecom, Inc.	Date
• This a applic		ry tariff-affecting filing. It may be signed by counsel or an offic	eer of the applicant, or an authorized agent of the
		VERIFICATION	
	that all of the informat	ilized the Telecommunications Application Form for ion submitted here, and all additional information submi	
		<u></u>	March 31, 2008
		* Carey Roesel	Date
*Verification is r	equired for every filing, It	Consultant to Sage Telecom, Inc. may be signed by counsel or an officer of the applicant, or an a	uthorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or Make such filing electronically as directed in Case No 06-900-AU-WVR

SAGE TELECOM, INC.

EXHIBIT A

EXISTING AFFECTED TARIFF PAGES

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

Page	Number of Revisions
	Except as Indicated
1	Original
2 3	Fifty-Ninth*
4	Forty-Fourth*
5	Original Original
6	Original
7	Original
8	Original
9	Original
10	Second
11	First
12	Original
13	Original
14	Original
15	First
16	Fifth
16.1	Original
17 18	First Third
19	Original
20	Original
21	First
22	Original
23	Second
23.1	Second
24	Original
25	Original
26	Original
27	Original Distriction
28	Fifth
29 29.1	Fourth Third
29.2	Second
29.3	Third
29.4	Second
29.5	Second
29.6	Original
29.7	First
29.8	First
29.9	Original
29.10	First
29.11	Original
29.12	Original
29.13	Original
30	Second

^{*}New or revised filing

Issued: February 29, 2008

Effective: March 1, 2008

CHECK SHEET (cont'd)

	No. of an afternation
Page	Number of Revisions
31	Except as Indicated
32	Eighth Third
33	Original
34	Original
35	Original
36	First
36.1	First
37	Original
38	Original
39 40	Original
41	Original First
42	Original
43	Original
44	First
45	Original
46	Original
47	First
48	Original
49	Third
50	Third
51	First
52	Second
53	First
54	First
55	Seventh
55.1	Third
55.2	Third
55.3	Third
55.4	Original
55.5	First
55.6	First
55.7	Second
55.8	Original
55.9	Original
55.10	Original*
56	Fourteenth
56.1	Second
57	Eighth
58	First
59	Third
60	Fourth
61	Third
U1	THILL

^{*}New or revised filing.

Issued: February 29, 2008

Effective: March 1, 2008

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Issued: May 22, 2003

Effective: June 23, 2003

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Issued: May 22, 2003

Effective: June 23, 2003

SECTION 2 - RULES AND REGULATIONS (cont'd)

2.8. Payment of Charges (cont'd)

- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within fourteen (14) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day.
- 2.8.6. If any portion of the payment is not received by Sage, or if any portion of the payment is received by Sage in funds that are not immediately available, then a late payment penalty may be assessed. Charges greater than \$50.00 left unpaid sixteen (16) days after the mail date of the invoice are subject to a late payment charge of \$6.00. The late payment penalty shall apply to all customers. The late payment penalty will not be placed on the customer's account until the next bill cycle.

Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service pursuant to MTSS Rule 4901:1-5-17. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utilities Commission. The complaint may be filed at the following address:

Public Interest Center
Public Utility Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

The Customer may also contact the Commission via email at <u>www.puco.ohio.gov</u> or by toll-free at 1-800-686-7826 or for TDD-TTY at 1-800-686-1570.

- 2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Sage may assess up to a maximum rate of a forty dollar (\$40.00) charge for each returned check or credit card chargeback. The Company may refuse to honor any Customer's personal check, draft, or other instrument if, in the preceding twelve (12) months, the Customer had twice submitted payments through the use of personal checks, drafts, or other instruments that were subsequently dishonored. Exceptions shall be made when the payment(s) had been dishonored due to bank error.

(AT) | | | (AT)

Issued: November 30, 2007

Effective: January 1, 2008

SECTION 3 - DESCRIPTION OF SERVICES

3.1. <u>Local Exchange Telecommunications Services</u>

- 3.1.1. General Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:
 - 1. receive calls from other stations on the public switched telephone network;
 - 2. access Sage's Local Exchange calling services as set forth in this Tariff;
 - 3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
 - 4. access toll-free telecommunications services such as 800 NPA;
 - 5. access 9-1-1 service for emergency calling; and
 - 6. access other operator and directory assistance services.
- 3.1.2. Service Description Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

- Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops").
- 2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- GTE	- A T & T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	-
- Talk.com	- Network Intelligence	- Techtel
- ATS	-Vartec	-Comeast
- Excel	•	

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from AMERITECH or one of the qualified resellers listed above.

Issued: September 24, 2003 Effective: October 24, 2003

(N)

(N)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.3. Service Areas and Local Calling Scopes

3.1.3.A. Sage provides residential and business telecommunications services, as described in this tariff, within the Ameritech Telephone Company (AMERITECH) exchanges within the State of Ohio. The Company hereby mirrors the Map and Legal Description tariffs of Ameritech, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the commission for approval.

Exchange Name	Zone	Exchange Name	Zone
Aberdeen	1	Conesville	3
Akron	1,2,3	Corning	3
Alliance	3	Coshocton	3
Alton	3	Dalton	3
Arabia	3	Danville	
Atwater	3	Dayton	1,2,3
Barnesville	3 3	Donnelsville	3
Beallsville	3	Dresden	3
Beavercreek	3	Dublin	2
Bedford	3	Duffy	3
Belfast	3	East Liverpool	3
Bellaire	3	East Palestine	3
Bellbrook	3	Enon	3
Belpre	3	Fairborn	3
Berea	2	Findlay	3
Bethesda	3	Fletcher-Lena	3
Bloomingburg	3	Fostoria	3
Bloomingville	3	Franklin	3
Bowersville	3	Fremont	3
Brecksville	3 3	Fultonham	3
Burton	3	Gahanna	2
Canal Fulton	3	Gallipolis	3
Canal Winchester	3	Gates Mills	3
Canfield	3	Girard	3
Canton	3	Glenford	3
Carroll	3	Gnadenhutten	3
Castalia	3	Graysville	3
Cedarville	3	Greensburg	3
Centerville	3	Grove City	3
Chagrin Falls	3	Groveport	3
Cheshire	3	Guyan	3
Chesterland	3	Harrisburg	3
Christiansburg	3	Hartville	3
Clarington	3	Hillcrest	2
Cleveland	1,2,3	Hilliard	3
Columbiana	3	Hillsboro	3 3 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
Columbus	1,2	Holland	3

Issued: May 22, 2003 Effective: June 23, 2003

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. **Local Service Plans**

3.1.4.A. Residential

All service plans are subject to the application of the High Usage Charge pursuant to Section 6.4, following, and to other charges pursuant to this tariff.

(AT) (AT)

Simply Savings 1.

The Simply Savings Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Repeat Dialing Call Waiting Call Screening Speed Calling Call Forwarding Three-Way Calling Automatic Callback Wait & See

100 Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Ameritech exchanges listed in Section 3.1.3.A. Effective November 1, 2006 the residential Sage Simply Savings Plan has been discontinued for new Sage Customers. Residential customers with this service prior to November 1, 2006 may remain on this plan.

> Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) minutes of Sage 1+ long distance minutes each month.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT) (AT)

¹Previously tariffed and sold as Home Choice Plan

Issued: August 30, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. <u>Residential</u> (cont'd)

2. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Basic Voicemail Service Free
- The following Custom Calling Features Free:

Repeat Dialing Call Waiting
Call Screening Speed Calling
Call Forwarding Three-Way Calling
Automatic Callback Wait & See

 Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in Zone 1 and 2 exchanges listed in Section 3.1.3.A. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT) (AT)

Issued: August 30, 2007

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

Residential (cont'd) 3.1.4.A.

3. Simply Savings PLUS

The Simply Savings PLUS includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Repeat Dialing Call Waiting Call Screening Speed Calling Call Forwarding

Three-Way Calling

Wait & See Automatic Callback

250 Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006 customers will receive three hundred (300) Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Ameritech exchanges listed in Section 3.1.3.A.

> Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) minutes of Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT) (AT)

Issued: August 30, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

4. Simply Savings COMPLETE

The Simply Savings COMPLETE includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Basic Voicemail Service Free
- The following Custom Calling Features Free:

Repeat Dialing Call Waiting
Call Screening Speed Calling
Call Forwarding Three-Way Calling
Automatic Callback Wait & See

 Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers listed in Section 3.1.3.A. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Simply Savings COMPLETE is no longer offered to new residential customers after October 18, 2004.

The Simply Savings COMPLETE cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT) (AT)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

5. Simply Savings COMPLETE Plan B

The Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- Basic Voicemail Service
- The following Custom Calling Features are included:

Repeat Dialing Call Waiting
Call Screening Speed Calling
Call Forwarding Three-Way Calling
Automatic Callback Wait & See

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective June 1, 2005, customers will receive 750 Sage 1+ long distance minutes included in the package each month.

Eligibility: Residential customers listed in Section 3.1.3.A. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) minutes of Sage 1+ long distance minutes each month. Effective August 14, 2006 the residential Sage Simply Savings Complete Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to August 14, 2006 may remain on this plan.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT) (AT)

Issued: August 30, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

6. Simply Savings Choice

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Repeat Dialing Call Waiting
Call Screening Speed Calling
Call Forwarding Three-Way Calling
Automatic Callback Wait & See

- Any one of the following features packages
 - o Voice Mail includes Sage Basic Voice Mail
 - o Home Wire Maintenance includes Sage inside wire maintenance coverage
 - o Privacy Package includes Non-Published service

Eligibility: Residential customers listed in Section 3.1.3.A. Effective August 1, 2006 the residential Sage Simply Savings Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT)

(AT)

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. Residential (cont'd)

7. Sage-to-Sage Long Distance Calling

Effective October 1, 2005, residential Sage customers may place unlimited 1+, direct-dialed long distance calls to other residential Sage customers at no additional charge. The called party must have an active Sage telephone number at the time the call is placed. Sage-to-Sage Long Distance Calling minutes are not deducted from allotted long distance usage allowances in Sage bundled packages. Calls will be itemized on the customer's bill as Sage-to-Sage calls. No credits will be issued for unused long distance minutes.

Sage-to-Sage Long Distance Calling is limited to use for residential voice applications. Customers must be subscribed to Sage's local, intraLATA toll and interLATA long-distance services. No commercial use of any form is permitted for this unlimited service offering. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance.

8. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing. Effective November 1, 2007 new customers entering the Sage Select program will need to establish an auto pay method of payment in order to enter the Sage Select program. This would include recurring credit card payment or recurring e-check payments.

Sage Select benefits include:

- Service anniversary gift:
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves.

Sage reserves the right to cancel or modify this program at any time.

Effective: November 1, 2007

Issued: November 1, 2007

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

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3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. Residential (cont'd)

10. Sage Simply Savings Unlimited

The Sage Simply Savings Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- The following Custom Calling Features Free:

Repeat Dialing Call Waiting
Call Screen Speed Calling 8
Call Forwarding Three-Way Calling
Automatic Callback Wait & See
MultiRing

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted pricing for additional services:

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$9.95

Eligibility:

This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited long distance minutes.

Sage Simply Savings Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B.

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Issued: August 14, 2006

Effective: August 14, 2006

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. <u>Residential</u> (cont'd)

11. Sage Simply Savings Preferred

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- A choice of any of the following Custom Calling Features Free:

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Repeat Dialing

Call Waiting

Call Screen

Speed Calling 8 Three-Way Calling

Call Forwarding
Automatic Callback

Wait & See

MultiRing

- 300 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$12.95

Eligibility:

This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

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3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. Residential (cont'd)

12. Sage Simply Savings Essentials

The Sage Simply Savings Essentials Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Call Waiting Service Free
- A choice of 1 of the following Custom Calling Features Free:

Wait & See Three-way Calling Call Forwarding

- 90 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility:

This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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Issued: June 30, 2006

Effective: August 1, 2006

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Call Waiting Service Free
- A choice of 1 of the following Custom Calling Features Free:

Wait & See Three-way Calling Call Forwarding

- Choice of one of the following offers:
 - Basic Voicemail \$4.95
 - Enhanced Voicemail \$5.95
 - eSageLink Dial Up internet \$12.95
 - Sage Security Package including:
 Toll Restriction, Anonymous Call Rejection, Wait & See, 3-Way
 Calling, Call Forwarding, and Call Screen

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Eligibility:

This plan is available to residential customers only.

Issued: August 14, 2006

Effective: August 14, 2006

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. <u>Residential</u> (cont'd)

14. Sage Simply Savings Superior

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The Sage Simply Savings Superior Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- A choice of any of the following Custom Calling Features Free:

Repeat Dialing Call Waiting
Call Screen Speed Calling 8
Call Forwarding Three-Way Calling
Automatic Callback Wait & See
MultiRing

- 1200 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$9.95

Eligibility:

This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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Issued: August 14, 2006

Effective: August 14, 2006

3.1. Local Exchange Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

3.1.4.A. <u>Residential</u> (cont'd)

17. Unlimited Long Distance for 5 Months Offer

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

18. \$5 Off Simply Savings Preferred

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

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Issued: June 26, 2007

Effective: June 26, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.B. <u>Business</u>

All service plans are subject to the application of the High Usage Charge pursuant to Section 6.4, following, and to other charges pursuant to this tariff.

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1. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Multi-Line Hunting Service
- Caller ID Service
- The following Custom Calling Features:

Repeat Dialing Call Waiting
Call Screening Speed Calling
Call Forwarding Three-Way Calling
Automatic Callback Wait & See

 100 Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

Eligibility: Business customers in the originating Ameritech exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) minutes of Sage 1+ long distance minutes each month.

Issued: August 30, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.C. Free Sage 1+ Long Distance

Sage Local Service Plans that include a fixed number of free Sage 1+ long distance minutes will be governed by the following rules and regulations.

- 1. The per minute rate for all direct dialed, 1+ long distance or I+ intraLATA toll calls is \$0.05 per minute unless otherwise noted, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
- 2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

# of Free Minutes	<u>Maximum Credit</u>
60	\$ 3.00
90	\$ 4.50
100	\$ 5.00
120	\$ 6.00
250	\$12.50
300	\$15.00
300 Preferred	\$12.00
500	\$25.00
750	\$37.50
1200	\$48.00

3.1.4.D. Basic Local Exchange Service

For purposes of Rule 4901:1-6-21 of the Ohio Administrative Code, basic local exchange service is identified as dial-tone and unlimited local calling for residential customers. All other items included in the local service plans identified in Sections 3.1.4.A and 3.1.4.B are unregulated or toll services. Basic Local Exchange Service will be used only for determining the amount to be paid by residential customers to avoid disconnection of the basic services listed here or for the amount to be paid for reconnection of basic services. In addition to the monthly recurring charges identified below, the customer will also be responsible for all associated taxes and surcharges.

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Zone 1	\$ 24.99 (CR)
Zone 2	\$ 24.99 (CR)
Zone 3	\$ 24.99 (CR)

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Issued By:
Robert W. McCausland
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Allen, Texas 75013-2789

- 3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)
 - 3.1.6. Operator Assisted Services (cont'd)
 - 3.1.6.D. <u>Busy Line Verification and Line Interrupt Service</u> Upon request of a calling party, the Company will verify a busy condition on a called line.
 - 1. The operator will determine if the line is clear or in use and report to the calling party.
 - 2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
 - 3. A charge will apply when:
 - (a) The operator verifies that the line is busy.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption
 - 4. No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified within, preceding.
 - 5. Busy verification and interrupt service is furnished where and to the extent that facilities permit. The Customer shall identify and save Sage harmless against all claims that may arise from either party to the interrupted call or any person.
 - 3.1.7. <u>Telephone Directory Service</u> Sage, through its interconnection agreement with Ameritech, will provide telephone directory services to its Customers. This includes listings in Ameritech's White Pages directory and directory assistance database. The following telephone directory services are offered:
 - 3.1.7.A. <u>Primary Listing</u> Primary directory listing, at no charge, in both Ameritech White Pages and Directory Assistance database. The listing is the actual name of the customer to whom the service is rendered, with the following exceptions:
 - For residential customers, the listing may be in the name of a member of the customer's family or household. A dual name listing may be provided for two (2) persons who share the same surname and reside at the same address (i.e., John and Jane Doe), or for a person known by two first names.
 - For business customers, the listing may be in the name of the business or of a member, officer, employee, or representative of the business. The listing may also include the name of a division, branch or department.
 - In the case of a business line operating at a residence, a dual name listing may be provided as described in #1 above.

Issued: May 22, 2003 Effective: June 23, 2003

- 3.1. Local Exchange Telecommunications Services (cont'd)
 - 3.1.7. <u>Telephone Directory Service</u> (cont'd)
 - 3.1.7.B. White Pages Directory(s) This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.
 - 3.1.7.C. <u>Non-Listed Service</u> For customers who desire their telephone numbers to be omitted from Ameritech's White Pages directory, but NOT the directory assistance database.
 - 3.1.7.D. <u>Non-Published Service</u> For customers who desire their telephone number to be omitted from Ameritech's White Pages directory, as well as the directory assistance database.
 - 3.1.7.E. <u>Extra Listings</u> In connection with local exchange service, additional listings are available. Special types of additional listings are as follows:
 - Duplicate Listing Duplicate listings, i.e., listings of nicknames, abbreviated
 names, names which are commonly spelled in more than one way, and
 rearrangements of names are permitted when, in the opinion of the Company,
 they are not desired to secure a preferential position in the directory or for
 advertising purposes.
 - 2. Alternate Listing Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing. Special types of alternate listings include: Night Number Listing.
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- 3. <u>Foreign Listing</u> Used when a customer desires a listing in a directory published in an exchange other than the exchange serving the customer.
- 4. <u>Cross-Reference Listings</u> Cross-reference listings cover (1) names which are commonly spelled in more than one way; (2) names of formerly existing businesses which have been superseded by that of the customer; and (3) rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directory or for advertising purposes. Listings consist of a name, a reference to the primary listing, and, if desired, a telephone number. Such listings do not include an address.

Issued: November 1, 2007

Effective: November 1, 2007

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.8. <u>Custom Calling Features</u>

- 3.1.8.A. Service Offerings available to Customers and End Users of Sage's local exchange service on local access lines only, subject to availability from the central office serving the customer:
 - Repeat Dialing Enables the customer to redial automatically the last outgoing telephone number. If the telephone number is busy, Auto Redial will keep trying to call the number for a maximum of thirty (30) minutes, beginning with the customer's activation of Repeat Dialing, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. Repeat Dialing is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have Repeat Dialing taken off its lines.
 - 2. Call Screening Enables the customer to block calls from pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list of up to 31 telephone numbers. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a recorded announcement.
 - 3. <u>Call Forwarding</u> Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

Includes Busy Line and Don't Answer features, as defined below. Customer may decline these additional features.

<u>Call Forwarding - Busy Line</u> allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

<u>Call Forwarding - Don't Answer</u> allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

- 4. Automatic Callback Enables the customer to redial automatically the last incoming telephone number. If that telephone number is busy, Call Return will keep trying to call the number for a maximum of thirty (30) minutes beginning with the customer's activation of Automatic Callback in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This service will not function if the calling party's telephone number has been Call Forwarded. Also, this service will not function from a line that does not have an associated telephone number, e.g., multi-line hunting groups. Automatic Callback is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have the per use functionality taken off its lines.
- 5. <u>Call Waiting</u> Alerts a customer who is using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.
- 6. Multi-Ring Service Multi-Ring Service service permits a customer to establish up to three telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.

When a Multi-Ring Service customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all.

When a Multi-Ring Service customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.

A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be nonpublished or nonlisted, Sage will provide without charge. However, if the master number and all dependent numbers are nonpublished and/or nonlisted, the appropriate monthly rate is applicable to the master number.

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- 3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)
 - 3.1.8. <u>Custom Calling Features</u> (cont'd)
 - 3.1.8.A. Service Offerings (cont'd)
 - Speed Calling Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may store up to eight (8) or thirty (30) telephone numbers.
 - 8. Three-Way Calling Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
 - 9. Wait & See Call Waiting ID When a person is already speaking on the telephone and receives another phone call, Wait & See service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Wait & See is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
- b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
- c. Available only where central office facilities permit.
- 3.1.8.B. Calling features are subject to availability of facilities and compatibility with central office equipment, access lines, and customer premises equipment.
- 3.1.8.C. Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.
- 3.1.8.D. Services with call forwarding capabilities (including Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-Don't Answer) cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premise.

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.17 Service Connection Assistance

3.1.17.A General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- 1. Waiver of applicable deposit requirements under Section 2 of this tariff.
- 2. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff.
 - a. Sage generally migrates customers that have already established local exchange service with the incumbent LEC. Therefore, Service Connection Assistance will not apply to these initial installations because the customer will not incur an installation charge for the initial installations.
 - b. Installation charges may apply for reconnection or change of address orders. Service Connection Assistance is available for those order types.

3.1.17.B Regulations

- Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Emergency Home Energy Assistance Program (E HEAP);
 - c. Ohio Energy Credits Program (OECP);
 - d. Supplemental Security Income (SSI) under Title XVI of the Social Security Act:
 - e. Food Stamps;
 - f. Federal public housing assistance or Section 8; or,
 - g. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified above; identifying the specific program or programs from which the customer received benefits, and agreeing to notify the company if the customer ceases to participate in such program or programs.
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

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SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.2. Intrastate Interexchange Services

3.2.1 General

The Company provides intrastate interexchange services, including direct-dialed message telecommunications services and 800/888/877/866 service to residential and business customers who also subscribe to the Company's Local Exchange Telecommunications Services, as described in P.U.C.O. Tariff No. 1. Intrastate interexchange services are only provided in conjunction with the Company's local exchange services, and no alternative arrangements will be made to provide these services to a customer that is not subscribed to the Company's local exchange service. Each service is offered via Sage's facilities, conventional network elements purchased from other local or inter-exchange carriers, or via resale of facilities of other local or inter-exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. Calls are rated based on the duration of the call. Services are available twenty-four (24) hours a day, seven (7) days a week.

3.2.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.2.A Calls are measured in duration increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit
- 3.2.2.B Timing on completed calls begins when the call is answered by the called party.

 Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 3.2.2.C Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.
- 3.2.2.D Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.2.E All times refer to local times.
- 3.2.2.F Rates are not distance sensitive. As such, unless otherwise indicated, mileage bands are not applicable to the services offered.
- 3.2.2.G Unless otherwise indicated, rates do not vary depending upon day or the time of day (Day, Evening, and Night/Weekend).
- 3.2.2.H Each call is rated and billed in whole cents. Any rated call with a fraction of a cent less than \$0.004 will be rounded down to the nearest whole cent. Any rated call with a fraction of a cent \$0.005 or greater will be rounded up to the nearest whole cent.

Effective: May 20, 2005

Issued: May 20, 2005

3.2. Intrastate Interexchange Services (Cont'd)

3.2.3 **Product Descriptions**

3.2.3.A Switched Outbound (1+)

Service provides Sage customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges outside the customer's local calling area. This service is available on a switched basis only.

This service is available to Local Exchange Telecommunications Services customers of Sage pursuant to the terms and conditions of Section 3.1 of this Tariff.

3.2.3.B Toll Free Service (8xx)

Toll Free Service is an inbound-only service that allows callers located anywhere in the State of Ohio to place Toll Free Calls to Customers by dialing an assigned telephone number with an 8XX area code. The Company provides Switched Toll Free Service only. Calls may be terminated either to the Customer's local exchange telephone service or dedicated access line.

3.2.3.C Post-Paid Calling Card Services

Post-Paid Calling Card Service enables Customers to make Calls through the use of a long distance calling card to points throughout the State of Ohio. Charges incurred are billed to the Customer's account. Access to the network is available through 1-800 or other toll-free access arrangements. The caller will then be prompted to dial the telephone number associated with the called station and an authorization code in order to complete the call.

3.2.3.D Directory Assistance

Directory Assistance ("DA") is a Service that provides Customers with access to telephone number information. Access is obtained by direct dialing 1 + (Area Code) 555-1212 or 1-411.

3.2.3.E Operator Services

Operator Services involve assisting Customers with the placement of telephone calls, including collect calls, calling cards, credit card calls, person-to-person calls, third party calls, and other related operator services as well as the obtaining of related information. The Company provides this service for local and intraLATA calls. All other operator assisted calls will be routed to the Company's underlying carrier.

Issued: May 22, 2003 Effective: June 23, 2003

SECTION 4 - MAXIMUM RATES AND CHARGES

- 4.1. <u>Local Exchange Service</u> The following rates and charges are applicable to Residential and Business Customers.
 - 4.1.1. Non-Recurring Service Charges All rates are per service order, except as noted.
 - 4.1.1.A. The following rates apply to conformers who have been a Sacretum for all cases of the solution of paid their last three phone bills on time, meaning within 10 stress the bill date.

	Residence	Business
Service Charge Type	Max	Max
Installation Charge, per line	\$ 50.00	\$ 75.00
Order Processing Fee: Telephone Number Change All Others	\$ 50.00 \$ 25.00	\$ 50.00 \$ 25.00
Copy of Call Records Fee* Up to three (3) months provided Each additional month thereafter Older than twenty-four (24) months	\$50.00 \$20.00 \$50.00	\$50,00 \$20.00 \$50.00



* This Copy of Call Records Fee applies to requests, from Customers, for copies of call records. Customers will be charged fifty dollars (\$50.00) for up to three (3) months of provided call records and twenty dollars (\$20.00) for each additional month thereafter. For call records older than twenty-four (24) months where available, the Customer will be charged fifty dollars (\$50.00) for each month of call records provided

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4.1.1.B Reconnect Fee:

	Residence	Business
Service Charge Type	Max	
Reconnect Fee	\$ 75.00	\$ 75.00

4.1.2. Reserved for Future Use

Issued: December 11, 2007

Effective: January 10, 2008

SECTION 4 - MAXIMUM RATES AND CHARGES (cont'd)

4.1. <u>Local Exchange Service</u> (Cont'd)

4.1.5. <u>Custom Calling Features Rates</u> (Monthly rates unless otherwise noted.)

	Residence	Business
Feature	Max	Max
Repeat Dialing	\$ 10.00	\$ 10.00
Repeat Dialing (per occurrence)	\$ 1.50	\$ 1.50
Call Screening	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Automatic Callback	\$ 10.00	\$ 10.00
Automatic Callback (per occurrence)	\$ 1.50	\$ 1.50
Call Waiting	\$ 10.00	\$ 10.00
Multi-Ring Service	\$ 10.00	\$ 10.00
Speed Calling	\$ 10.00	\$ 10.00
Three-Way Calling	\$ 10.00	\$ 10.00
Three-Way Calling (per occurrence)	\$ 1.50	\$ 1.50
Wait & See	\$ 10.00	\$ 10.00

4.1.6. Caller ID Service

	Max
Residential	\$ 10.00
Business	\$ 15.00

4.1.7. Multi-Line Hunting Service Rate

	Max
Residential	\$ 10.00
Business	\$ 10.00

Issued: March 4, 2004

Effective: April 3, 2004

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. General - The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5.1 Unlimited Long Distance for 6 months Promotion

This promotion is available to new residential customers who sign up between May 20, 2005 and June 30, 2006, and subscribe to one of the following plans: Simply Savings, Simply Savings Choice, Simply Savings PLUS and Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first six (6) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.2 Free Month Credit

This promotion is available to new residential customers who sign up between June 3, 2005, and June 30, 2006, and subscribe to one of the following plans: Simply Savings, Simply Savings Choice, Simply Savings PLUS and Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.3 Win-back Free Month Credit

This promotion is available to Win-back residential customers who sign up between August 8, 2005 and June 30, 2006, and who subscribe to any currently available plan in Ohio. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

Issued: February 3, 2006 Effective: February 3, 2006

Issued By:
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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.11 New Customer Two Months Free

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, who subscribe to one of the Sage Simply Savings plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. Plans with unlimited usage and free long distance minutes exceeding 1000 minutes are excluded from this promotion.

Customers who qualify will receive two one-time credits for their monthly service charge on their fourth and eighth bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.12 Unlimited Long Distance for 5 Months Promotion

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, and who subscribe to one of the Simply Savings Plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. Plans with unlimited usage and free long distance minutes exceeding 1000 minutes are excluded from this promotion.

Customers who qualify receive free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.13 <u>Tell-A-Friend Premium Promotion</u>

Eligible customers of Sage who refer a new local exchange service customer to Sage between August 1, 2006 and September 30, 2006 will receive a special referral bonus in lieu of the regular Tell-A-Friend program credit.

Referring customers can earn two checks, one for \$25 and \$50 for each customer referred, up to 10 referrals, provided they meet all terms and conditions of the program. The referring customer will be initially contacted via a postcard which they will need to return by mail after confirming information for check is correct. The check will then be mailed to the billing name and address listed on the returned postcard.

Referred customer must remain a Sage local exchange service customer for a minimum of five months and have no past-due balance at the time the second and fifth bills are issued in order for both checks to be issued. Referring customers will receive a check for \$25 at the time the referred customer's second bill is issued provided that there is no past due balance on the referred customer's account. Referring customers will receive a check for \$50 at the time the referred customer's fifth bill is issued provided that there is no past due balance on the referred customer's account.

Referred customers that sign up for Sage service outside the promotional dates or that exceed the 10 referral limit will be handled within the regular Tell-A-Friend program. Sage reserves the right to cancel this promotion at any time.

Effective: October 1, 2006

Issued: September 29, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs

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Allen, Texas 75013-2789

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.16 Customer SAVE - \$5 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service between November 1, 2006, and November 1, 2007, may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive a credit of \$5 off their bundle price on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

5.17 [Reserved for Future Use]

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5.18 <u>Customer SAVE – Unlimited Long Distance For 3 Months</u>

Current Sage customers who contact Sage Telecom about discontinuing their service between November 1, 2006, and November 1, 2007, may be eligible for a SAVE long distance offer if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive unlimited long distance minutes on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features or other services.

Effective: November 1, 2006

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.19 Premium Winback Promotion - Free Month Plus Free Long Distance

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 1, 2006 and June 26, 2007 are eligible for a credit on their bundled service and long distance discounts. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom and unlimited 1+ long distance minutes within the U.S. for their first three months. Free month credit amount does not include any additional charges for optional features or other services. Customer must be in good standing at the time of the award to receive the discount.

5.20 Premium Winback Promotion - Free Month Plus \$5 Off Next 6 Months

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 1, 2006 and June 26, 2007 are eligible for credits on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time.

Effective: June 26, 2007

Issued: June 26, 2007

Issued By:
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SECTION 6 - PRICE LIST

- 6.1. <u>Local Exchange Service</u> The following rates and charges are applicable to Residential and Business Customers.
 - 6.1.1 Non-Recurring Service Charges All rates are per service order, except as noted.

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Service Charge Type	Residence	Business
Installation Charge, per line	\$ 37.00	\$ 63.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Copy of Call Records Fee*		
Up to three (3) months provided	\$25.00	\$25.00
Each additional month thereafter	\$10.00	\$10.00
Older than twenty-four (24) months	\$25.00	\$25.00

^{*} This Copy of Call Records Fee applies to requests, from Customers, for copies of call records. Customers will be charged twenty-five dollars (\$25.00) for up to three (3) months of provided call records and ten dollars (\$10.00) for each additional month thereafter. For call records older than twenty-four (24) months where available, the Customer will be charged twenty-five dollars (\$25.00) for each month of call records provided.

6.1.1.B. Reconnect Fee:

Residence Business \$ 44.00 per line \$ 70.00 per line

6.1.2 <u>Monthly Local Service Plan Charges</u> - All rates are per line.

6.1.2.A. Residential

	5.44.1.4.	Monthly Rate
1.	Simply Savings	•
	Zone 1	\$ 27.32
	Zone 2	\$ 27.32
	Zone 3	\$ 27.32
2.	Sage Unlimited Plan	
	Zone 1	\$ 46.23
	Zone 2	\$ 46.23
3.	Simply Savings PLUS	
	Zone 1	\$ 32.32
	Zone 2	\$ 32.32
	Zone 3	\$ 32.32
4.	Simply Savings COMPLETE	
	Zone 1	\$ 42.23
	Zone 2	\$ 42.23
	Zone 3	\$ 42.23
5.	Simply Savings COMPLETE Plan B	
	Zone 1	\$ 41.23
	Zone 2	\$ 41.23
	Zone 3	\$ 41.23
6.	Simply Savings Choice	
	Zone 1	\$ 27.99
	Zone 2	\$ 27.99
	Zone 3	\$ 27.99

Issued: December 11, 2007

Effective: January 10, 2008

Issued By:

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SECTION 6 - PRICE LIST

6.1. Local Exchange Service (Cont'd)

6.1.2 Monthly Local Service Plan Charges (Cont'd)

6.1.2.A.	Residential (Cont'd)	
	,	Monthly Rate
	7. Sage Simply Savings Unlimited	
	All Zones	\$59. 9 9
	8. Sage Simply Savings Preferred All Zones	\$29.99
	9. Sage Simply Savings Essentials All Zones	\$24. 99
	10. Sage Simply Savings Essentials – Features	*
	All Zones	\$24.99
	11. Sage Simply Savings Superior All Zones	\$39.99

6.1.2.B. Business

	Monthly Rate
Business Choice Plan	•
Zone 1	\$ 37.32 (CR)
Zone 2	\$ 37.32 (CR)
Zone 3	\$ 37.32 (CR)

Issued: November 20, 2006

Effective: November 20, 2006

SECTION 6 - PRICE LIST (cont'd)

6.1. Local Exchange Service (Cont'd)

6.1.5. <u>Custom Calling Features Rates</u> (Monthly rates unless otherwise noted.)

Feature	Res	Bus
Repeat Dialing	\$ 2.75 (CR)	\$ 3.75 (CR)
Repeat Dialing (per occurrence)	\$ 0.75	\$ 0.75
Call Screening	\$ 2.75 (CR)	\$ 3.75 (CR)
Call Forwarding	\$ 2.75 (CR)	\$ 3.75 (CR)
Automatic Callback	\$ 2.75 (CR)	\$ 3.75 (CR)
Automatic Callback (per occurrence)	\$ 0.70	\$ 0.70
Call Waiting	\$ 2.75 (CR)	\$ 3.75 (CR)
Multi-Ring Service	\$ 2.75 (CR)	\$ 3.75 (CR)
Speed Calling	\$ 2.75 (CR)	\$ 3.75 (CR)
Three-Way Calling	\$ 2.75 (CR)	\$ 3.75 (CR)
Three-Way Calling (per occurrence)	\$ 0.70	\$ 0.70
Wait & See	\$ 0.00	\$ 0.00

6.1.6. Caller ID Service

	Monthly Rate
Residential	\$ 5.75 (CR)
Business	\$ 8.75 (CR)

6.1.7. Multi-Line Hunting Service Rate

	Monthly Rate
Residential, per line	\$ 3.75 (CR)
Business, per line	\$ 3.75 (CR)

Issued: March 2, 2006

SECTION 6 - PRICE LIST (cont'd)

6.2 <u>Intrastate Interexchange Service</u> - The following rates and charges are applicable to Residential and Business Customers.

6.2.1 Switched Outbound (1+)

6.2.1.A For all customers who choose Sage as their intraLATA toll and interLATA long distance provider.

Standard Rate per Minute

\$0.05

Discount* Rate per Minute

\$0.04

*Discount is available on select plans as identified in Sage Local Exchange tariff

6.2.1.B For customers who do not choose Sage as both their intraLATA toll and interLATA long distance provider.

Rate per Minute

IntraLATA Toll Calls

\$ 0.15 per minute where Sage is the carrier

InterLATA Long Distance Calls

\$ 0.05 per minute where Sage is the carrier

6.2.1.C The duration of each call is rounded up to the nearest minute.

6.2.2 Toll Free Service (8xx)

- 6.2.2.A The rate per minute is \$ 0.10. A \$0.50 per call surcharge will apply to all calls placed from a payphone.
- 6.2.2.B The duration of each call is rounded up to the nearest minute.

6.2.3 <u>Post-Paid Calling Card Services</u>

- 6.2.3.A The rate per minute is \$ 0.20. A \$0.50 per call surcharge will apply to all calls placed from a payphone.
- 6.2.3.B The duration of each call is rounded up to the nearest minute.

6.2.4 Directory Assistance

6.2.4.A InterLATA Directory Assistance calls, other than calls placed to 8xx toll free DA:

Per call rate:

\$ 1.99

(CR)

6.2.4.B IntraLATA Directory Assistance

Direct Dialed

\$ 1.50 per call

(CR)

Via Operator

\$ 1.50 per call

(CR)

Issued: November 1, 2006

Effective: November 1, 2006

SECTION 6 - PRICE LIST (cont'd)

- 6.2 <u>Intrastate Interexchange Service</u> (Cont'd)
 - 6.2.4 Directory Assistance (cont'd)
 - 6.2.4.C Calls placed to 800/888 toll free DA

Calls placed to 800/888 toll free DA are provided at no charge to the Customer.

- 6.2.5 Operator Services
 - 6.2.5.A All usage associated with operator assisted calls will be charged the per minute rates as stated in Section 6.1.
 - 6.2.5.B In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	\$ 3.00 per call
Station-to-Station	\$ 1.10 per call
Third Number Billed	\$ 1.50 per call
Collect	\$ 2.50 per call

- 6.3 <u>Miscellaneous Services</u>
 - 6.3.1 Returned Check Charge

Per returned check/credit card chargeback

6.4. High Usage Charge

\$0.0025 per MOU

\$30.00

Applicable to all Residential service rate plans; per MOU in excess of 9,000 MOUs during any consecutive thirty-day period.

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Issued: August 30, 2007

Effective: September 1, 2007

SAGE TELECOM, INC.

EXHIBIT B

PROPOSED REVISED LOCAL TARIFF PAGES

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

Number of Revisions Except as Indicated		
1	Daga	Number of Revisions
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^{*}New or revised filing

CHECK SHEET (cont'd)

	Number of Revisions
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SECTION 2 - RULES AND REGULATIONS (cont'd)

2.8. Payment of Charges (cont'd)

- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within fourteen (14) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day.
- 2.8.6. If any portion of the payment is not received by Sage, or if any portion of the payment is received by Sage in funds that are not immediately available, then a late payment penalty may be assessed. Charges greater than \$50.00 left unpaid sixteen (16) days after the mail date of the invoice are subject to a late payment charge of \$6.00. The late payment penalty shall apply to all customers. The late payment penalty will not be placed on the customer's account until the next bill cycle.

Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service pursuant to MTSS Rule 4901:1-5-17. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utilities Commission. The complaint may be filed at the following address:

Service Monitoring and Enforcement Department Public Utility Commission of Ohio 180 East Broad Street, Tenth Floor Columbus, Ohio 43215-3793

(CT) e (CT)

(CT)

The Customer may also contact the Commission via email at www.puco.ohio.gov or by toll-free at 1-800-686-7826 or for TDD-TTY at 1-800-686-1570 from 8:00am to 5:30 pm (EST) weekdays. Residential customers may also contact the Ohio Consumer's Counsel for assistance with complaints and utility issues by toll-free at 1-877-742-5622 from 8:00am to 5:30 pm (EST) weekdays or at www.pickocc.org.



- 2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Sage may assess up to a maximum rate of a forty dollar (\$40.00) charge for each returned check or credit card chargeback. The Company may refuse to honor any Customer's personal check, draft, or other instrument if, in the preceding twelve (12) months, the Customer had twice submitted payments through the use of personal checks, drafts, or other instruments that were subsequently dishonored. Exceptions shall be made when the payment(s) had been dishonored due to bank error.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Local Exchange Telecommunications Services

- 3.1.1. General Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:
 - 1. receive calls from other stations on the public switched telephone network;
 - 2. access Sage's Local Exchange calling services as set forth in this Tariff;
 - 3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
 - 4. access toll-free telecommunications services such as 800 NPA;
 - 5. access 9-1-1 service for emergency calling; and
 - 6. access other operator and directory assistance services.
- 3.1.2. Service Description Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

- Excel

The following are types of customers and/or telephone lines Sage will convert:

- 1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops").
- Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- GTE	- A T & T	 MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	-
- Talk.com	- Network Intelligence	- Techtel
- ATS	-Vartec	-Comcast

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from AT&T OHIO or one of the qualified resellers listed above.

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(CT)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.3. Service Areas and Local Calling Scopes

3.1.3.A. Sage provides residential and business telecommunications services, as described in this tariff, within the AT&T Ohio Telephone Company (AT&T OHIO) exchanges within the State of Ohio. The Company hereby mirrors the Map and Legal Description tariffs of AT&T Ohio, listed below, to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange

basis will be filed with the commission for approval.

Exchange Name	Zone	Exchange Name	Zone
Aberdeen	1	Conesville	3
Akron	1,2,3	Corning	3 3 3
Alliance	3	Coshocton	3
Alton	3	Dalton	3
Arabia	3 3	Danville	3
Atwater		Dayton	1,2,3
Barnesville	3 3 3 3 3 3 3 2 3 3	Donnelsville	3
Beallsville	3	Dresden	3
Beavercreek	3	Dublin	2
Bedford	3	Duffy	3
Belfast	3	East Liverpool	3
Bellaire	3	East Palestine	3
Bellbrook	3	Enon	3
Belpre	3	Fairborn	3
Berea	2	Findlay	3
Bethesda	3	Fletcher-Lena	3
Bloomingburg	3	Fostoria	3
Bloomingville	3	Franklin	3
Bowersville	1 3	Fremont	3
Brecksville	3	Fultonham	3
Burton	3	Gahanna	2
Canal Fulton	3	Gallipolis	3
Canal Winchester	3	Gates Mills	3
Canfield	3	Girard	3
Canton	3	Glenford	3
Carroll	3	Gnadenhutten	3
Castalia	3	Graysville	3
Cedarville	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	Greensburg	3
Centerville	3	Grove City	3
Chagrin Falls	3	Groveport	3
Cheshire	3	Guyan	3
Chesterland	3	Harrisburg	3
Christiansburg	3	Hartville	3
Clarington	3	Hillcrest	2
Cleveland	1,2,3	Hilliard	3
Columbiana	3	Hillsboro	3 3 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
Columbus	1,2	Holland	3

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(CT)

(CT)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

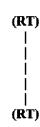
All service plans are subject to the application of the High Usage Charge pursuant to Section 6.4, following, and to other charges pursuant to this tariff.

1. Simply Savings¹*

The Simply Savings Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Call Waiting Wait & See



(CT)

Eligibility: Residential customers in the originating AT&T Ohio exchanges listed in Section 3.1.3 A. Effective November 1, 2006 the

listed in Section 3.1.3.A. Effective November 1, 2006 the residential Sage Simply Savings Plan has been discontinued for new Sage Customers. Residential customers with this service prior

to November 1, 2006 may remain on this plan.



This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT)

Issued: April 1, 2008

¹Previously tariffed and sold as Home Choice Plan

^{*}This service can only be purchased in conjunction with unregulated and/or detariffed services.

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. Residential (cont'd)

2. Sage Unlimited Plan*

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- The following Custom Calling Features Free:

Call Waiting Wait & See



(RT)

(RT)

Eligibility: Residential customers in Zone 1 and 2 exchanges listed in Section 3.1.3.A. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

(AT)

Issued: April 1, 2008

^{*}This service can only be purchased in conjunction with unregulated and/or detariffed services.

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Simply Savings PLUS*

The Simply Savings PLUS includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Call Waiting Wait & See

(RT) | | | | (RT)

Eligibility: Residential customers in the originating AT&T Ohio exchanges listed in Section 3.1.3.A.

(CT)

Effective August 1, 2006 the residential Sage Simply Savings Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(RT)

This service plan is subject to the application of the High Usage Charge

pursuant to Section 6.4 of this tariff.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

Issued: April 1, 2008

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. <u>Local Service Plans</u> (cont'd)

3.1.4.A. Residential (cont'd)

4. Simply Savings COMPLETE*

The Simply Savings COMPLETE includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free

The following Custom Calling Features Free:

Call Waiting Wait & See (RT)

(RT)

Eligibility: Simply Savings COMPLETE is no longer offered to new residential customers after October 18, 2004.

(RT)

(RT)

The Simply Savings COMPLETE cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

Issued: April 1, 2008

- 3.1. Local Exchange Telecommunications Services (cont'd)
 - 3.1.4. Local Service Plans (cont'd)
 - 3.1.4.A. Residential (cont'd)
 - 5. Simply Savings COMPLETE Plan B*

The Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service

- The following Custom Calling Features are included:

Call Waiting Wait & See (RT) | | | | (RT)

(RT)

(RT)

Eligibility: Effective August 14, 2006 the residential Sage Simply Savings

Complete Plan B has been discontinued for new Sage

Complete Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to August 14, 2006 may remain on this plan.

August 14, 2006 may remain on this plan.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

Issued: April 1, 2008

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. <u>Residential</u> (cont'd)

6. Simply Savings Choice*

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service
- The following Custom Calling Features:

Call Waiting Wait & See



(RT)

- Any one of the following features packages
 - o Home Wire Maintenance includes Sage inside wire maintenance coverage
 - Privacy Package includes Non-Published service

Eligibility: Residential customers listed in Section 3.1.3.A. Effective August 1, 2006 the residential Sage Simply Savings Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

This service plan is subject to the application of the High Usage Charge pursuant to Section 6.4 of this tariff.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. [Reserved for Future Use]



8. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing. Effective November 1, 2007 new customers entering the Sage Select program will need to establish an auto pay method of payment in order to enter the Sage Select program. This would include recurring credit card payment or recurring e-check payments.

Sage Select benefits include:

- Service anniversary gift;
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves.

Sage reserves the right to cancel or modify this program at any time.

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

10. Sage Simply Savings Unlimited*

The Sage Simply Savings Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- The following Custom Calling Features Free:

Call Waiting Wait & See (RT)

Discounted pricing for additional services:

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$9.95



Sage Simply Savings Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Sage Simply Savings Preferred*

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- A choice of any of the following Custom Calling Features Free:

Call Waiting Wait & See (RT)

Discounted pricing for additional services:
 Basic Voice Mail - \$4.95

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$12.95



*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

Issued: April 1, 2008

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

12. Sage Simply Savings Essentials*

The Sage Simply Savings Essentials Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Call Waiting Service Free
- A choice of 1 of the following Custom Calling Features Free:

Wait & See



*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

Issued: April 1, 2008

3.1. <u>Local Exchange Telecommunications Services (cont'd)</u>

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Sage Simply Savings Essentials - Features*

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Call Waiting Service Free
- A choice of 1 of the following Custom Calling Features Free:

Wait & See (RT)
(RT)

- Choice of one of the following offers:
 - Basic Voicemail \$4.95
 - Enhanced Voicemail \$5.95
 - eSageLink Dial Up internet \$12.95
 - Sage Security Package including:
 Toll Restriction, Anonymous Call Rejection, Wait & See, Three-Way
 Calling, Call Forwarding, and Call Screen (CT)

This plan is available to residential customers only.

*This service can only be purchased in conjunction with unregulated and/or detariffed services.

Eligibility:

(AT)

Issued: April 1, 2008

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

14. Sage Simply Savings Superior*

The Sage Simply Savings Superior Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service Free
- Sage Home Wire Maintenance Free
- A choice of any of the following Custom Calling Features Free:

Call Waiting Wait & See

| | | | | | (RT)

(RT)

Discounted pricing for additional services:

Basic Voice Mail - \$4.95 Enhanced Voice Mail - \$5.95 eSageLink Dial Up - \$9.95



*This service can only be purchased in conjunction with unregulated and/or detariffed services.

(AT)

(RT)

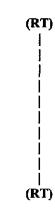
Issued: April 1, 2008

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

17. [Reserved for Future Use]



18. \$5 Off Simply Savings Preferred

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

Issued: April 1, 2008

- 3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)
 - 3.1.4. Local Service Plans (cont'd)
 - 3.1.4.B. [Reserved for Future Use]

| | | | | | | | | | | | | | | | | | |

(RT)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.C. [Reserved for Future Use]



3.1.4.D. Basic Local Exchange Service

For purposes of Rule 4901:1-6-21 of the Ohio Administrative Code, basic local exchange service is identified as dial-tone and unlimited local calling for residential customers. All other items included in the local service plans identified in Sections 3.1.4.A and 3.1.4.B are unregulated or toll services. Basic Local Exchange Service will be used only for determining the amount to be paid by residential customers to avoid disconnection of the basic services listed here or for the amount to be paid for reconnection of basic services. In addition to the monthly recurring charges identified below, the customer will also be responsible for all associated taxes and surcharges.

Zone 1	\$ 24.99
Zone 2	\$ 24.99
Zone 3	\$ 24.99

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- 3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)
 - 3.1.6. Operator Assisted Services (cont'd)
 - 3.1.6.D. <u>Busy Line Verification and Line Interrupt Service</u> Upon request of a calling party, the Company will verify a busy condition on a called line.
 - 1. The operator will determine if the line is clear or in use and report to the calling party.
 - 2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
 - 3. A charge will apply when:
 - (a) The operator verifies that the line is busy.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption
 - 4. No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified within, preceding.
 - 5. Busy verification and interrupt service is furnished where and to the extent that facilities permit. The Customer shall identify and save Sage harmless against all claims that may arise from either party to the interrupted call or any person.
 - 3.1.7. <u>Telephone Directory Service</u> Sage, through its interconnection agreement with AT&T Ohio, will provide telephone directory services to its Customers. This includes listings in AT&T Ohio's White Pages directory and directory assistance database. The following telephone directory services are offered:
 - 3.1.7.A. <u>Primary Listing</u> Primary directory listing, at no charge, in both AT&T Ohio White Pages and Directory Assistance database. The listing is the actual name of the customer to whom the service is rendered, with the following exceptions:
 - 1. For residential customers, the listing may be in the name of a member of the customer's family or household. A dual name listing may be provided for two (2) persons who share the same surname and reside at the same address (i.e., John and Jane Doe), or for a person known by two first names.
 - For business customers, the listing may be in the name of the business or of a
 member, officer, employee, or representative of the business. The listing may
 also include the name of a division, branch or department.
 - 3. In the case of a business line operating at a residence, a dual name listing may be provided as described in #1 above.

Issued: April 1, 2008 Effective: April 1, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

(CT)

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(CT)

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

- 3.1.7. <u>Telephone Directory Service</u> (cont'd)
 - 3.1.7.B. White Pages Directory(s) This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.
 - 3.1.7.C. <u>Non-Listed Service</u> For customers who desire their telephone numbers to be omitted from AT&T Ohio's White Pages directory, but NOT the directory assistance database.
 - 3.1.7.D. Non-Published Service For customers who desire their telephone number to be omitted from AT&T Ohio's White Pages directory, as well as the directory assistance database. (CT)
 - 3.1.7.E. Extra Listings In connection with local exchange service, additional listings are available. Special types of additional listings are as follows:
 - Duplicate Listing Duplicate listings, i.e., listings of nicknames, abbreviated
 names, names which are commonly spelled in more than one way, and
 rearrangements of names are permitted when, in the opinion of the Company,
 they are not desired to secure a preferential position in the directory or for
 advertising purposes.
 - 2. Alternate Listing Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing. Special types of alternate listings include: Night Number Listing.
 - 3. Foreign Listing Used when a customer desires a listing in a directory published in an exchange other than the exchange serving the customer.
 - 4. <u>Cross-Reference Listings</u> Cross-reference listings cover (1) names which are commonly spelled in more than one way; (2) names of formerly existing businesses which have been superseded by that of the customer; and (3) rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directory or for advertising purposes. Listings consist of a name, a reference to the primary listing, and, if desired, a telephone number. Such listings do not include an address.

Issued: April 1, 2008 Effective: April 1, 2008

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.8. Custom Calling Features

3.1.8.A. Service Offerings available to Customers and End Users of Sage's local exchange service on local access lines only, subject to availability from the central office serving the customer:

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- 3.1. Local Exchange Telecommunications Services (cont'd)
 - 3.1.8. <u>Custom Calling Features</u> (cont'd)
 - 3.1.8.A. Service Offerings (cont'd)
 - 1. Automatic Callback Enables the customer to redial automatically the last incoming telephone number. If that telephone number is busy, Call Return will keep trying to call the number for a maximum of thirty (30) minutes beginning with the customer's activation of Automatic Callback in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This service will not function if the calling party's telephone number has been Call Forwarded. Also, this service will not function from a line that does not have an associated telephone number, e.g., multi-line hunting groups. Automatic Callback is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have the per use functionality taken off its lines.
 - Call Waiting Alerts a customer who is using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

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Issued: April 1, 2008

- 3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)
 - 3.1.8. Custom Calling Features (cont'd)
 - 3.1.8.A. Service Offerings (cont'd)



(CT)

3. Wait & See - Call Waiting ID - When a person is already speaking on the telephone and receives another phone call, Wait & See service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Wait & See is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number
- b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
- c. Available only where central office facilities permit.
- 3.1.8.B. Calling features are subject to availability of facilities and compatibility with central office equipment, access lines, and customer premises equipment.
- 3.1.8.C. Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.
- 3.1.8.D. Services with call forwarding capabilities (including Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-Don't Answer) cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premise.

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3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.17 Service Connection Assistance

3.1.17.A General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- 1. Waiver of applicable deposit requirements under Section 2 of this tariff.
- 2. Full waiver of applicable service connection charges for establishing or reestablishing local exchange service as described in Section 3 of this tariff.

(CT)

- a. Sage generally migrates customers that have already established local exchange service with the incumbent LEC. Therefore, Service Connection Assistance will not apply to these initial installations because the customer will not incur an installation charge for the initial installations.
- Installation charges may apply for reconnection or change of address orders. Service Connection Assistance is available for those order types.

3.1.17.B Regulations

- Service Connection Assistance is a basic local exchange residential service
 offering available to customers who are currently participating in one of the
 following assistance programs:
 - a. Home Energy Assistance Program (HEAP);

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- b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- c. Food Stamps;
- d. Federal public housing assistance or Section 8; or,
- e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified above; identifying the specific program or programs from which the customer received benefits, and agreeing to notify the company if the customer ceases to participate in such program or programs.
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

Issued: April 1, 2008

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3.2 <u>Directory Assistance</u>

(CT)

Directory Assistance ("DA") is a Service that provides Customers with access to telephone number information. Access is obtained by direct dialing 1 + (Area Code) 555-1212 or 1-411.

3.3 Operator Services

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Operator Services involve assisting Customers with the placement of telephone calls, including collect calls, calling cards, credit card calls, person-to-person calls, third party calls, and other related operator services as well as the obtaining of related information. The Company provides this service for local and intraLATA calls. All other operator assisted calls will be routed to the Company's underlying carrier.

Issued: April 1, 2008

SECTION 4 - MAXIMUM RATES AND CHARGES

- 4.1. <u>Local Exchange Service</u> The following rates and charges are applicable to Residential and Business Customers.
 - 4.1.1. Non-Recurring Service Charges All rates are per service order, except as noted.

4.1.1.A.

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	Residence	Business
Service Charge Type	Max	Max
Installation Charge, per line	\$ 50.00	\$ 75.00
Order Processing Fee: Telephone Number Change All Others	\$ 50.00 \$ 25.00	\$ 50.00 \$ 25.00
Copy of Call Records Fee* Up to three (3) months provided Each additional month thereafter Older than twenty-four (24) months	\$50.00 \$20.00 \$50.00	\$50.00 \$20.00 \$50.00

* This Copy of Call Records Fee applies to requests, from Customers, for copies of call records. Customers will be charged fifty dollars (\$50.00) for up to three (3) months of provided call records and twenty dollars (\$20.00) for each additional month thereafter. For call records older than twenty-four (24) months where available, the Customer will be charged fifty dollars (\$50.00) for each month of call records provided

4.1.1.B Reconnect Fee:

	Residence	Business
Service Charge Type	Max	Max
Reconnect Fee	\$ 75.00	\$ 75.00

4.1.2. Reserved for Future Use

Issued: April 1, 2008

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SECTION 4 - MAXIMUM RATES AND CHARGES (cont'd)

4.1. Local Exchange Service (Cont'd)

4.1.5. <u>Custom Calling Features Rates</u> (Monthly rates unless otherwise noted.)

	Residence	Business
Feature	Max	Max
Call Waiting	\$ 10.00	\$ 10.00
Wait & See	\$ 10.00	\$ 10.00

4.1.6. <u>Caller ID Service</u>

	Max
Residential	\$ 10.00
Business	\$ 15.00

4.1.7. Multi-Line Hunting Service Rate

	Max
Residential	\$ 10.00
Business	\$ 10.00

5.0. General – The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5.1 [Reserved for Future Use]



5.2 Free Month Credit

This promotion is available to new residential customers who sign up between June 3, 2005, and June 30, 2006, and subscribe to one of the following plans: Simply Savings, Simply Savings Choice, Simply Savings PLUS and Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.3 Win-back Free Month Credit

This promotion is available to Win-back residential customers who sign up between August 8, 2005 and June 30, 2006, and who subscribe to any currently available plan in Ohio. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

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5.11 New Customer Two Months Free

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, who subscribe to one of the Sage Simply Savings plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. Plans with unlimited usage and free long distance minutes exceeding 1000 minutes are excluded from this promotion.

Customers who qualify will receive two one-time credits for their monthly service charge on their fourth and eighth bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.12 [Reserved for Future Use]



5.13 <u>Tell-A-Friend Premium Promotion</u>

Eligible customers of Sage who refer a new local exchange service customer to Sage between August 1, 2006 and September 30, 2006 will receive a special referral bonus in lieu of the regular Tell-A-Friend program credit.

Referring customers can earn two checks, one for \$25 and \$50 for each customer referred, up to 10 referrals, provided they meet all terms and conditions of the program. The referring customer will be initially contacted via a postcard which they will need to return by mail after confirming information for check is correct. The check will then be mailed to the billing name and address listed on the returned postcard.

Referred customer must remain a Sage local exchange service customer for a minimum of five months and have no past-due balance at the time the second and fifth bills are issued in order for both checks to be issued. Referring customers will receive a check for \$25 at the time the referred customer's second bill is issued provided that there is no past due balance on the referred customer's account. Referring customers will receive a check for \$50 at the time the referred customer's fifth bill is issued provided that there is no past due balance on the referred customer's account.

Referred customers that sign up for Sage service outside the promotional dates or that exceed the 10 referral limit will be handled within the regular Tell-A-Friend program. Sage reserves the right to cancel this promotion at any time.

Issued: April 1, 2008

5.16 Customer SAVE - \$5 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service between November 1, 2006, and November 1, 2007, may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive a credit of \$5 off their bundle price on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

5.17 [Reserved for Future Use]

5.18 [Reserved for Future Use]

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Issued: April 1, 2008

5.19 [Reserved for Future Use]



5.20 <u>Premium Winback Promotion - Free Month Plus \$5 Off Next 6 Months</u>

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 1, 2006 and June 26, 2007 are eligible for credits on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time.

Issued: April 1, 2008

SECTION 6 - PRICE LIST

- 6.1. <u>Local Exchange Service</u> The following rates and charges are applicable to Residential and Business Customers.
 - 6.1.1 Non-Recurring Service Charges All rates are per service order, except as noted.

6.1.1.A.

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Service Charge Type	Residence	Business
Installation Charge, per line	\$ 37.00	\$ 63.00
Order Processing Fee: Telephone Number Change All Others	\$ 25.00 \$ 9.50	\$ 25.00 \$ 9.50
Copy of Call Records Fee* Up to three (3) months provided Each additional month thereafter Older than twenty-four (24) months	\$25.00 \$10.00 \$25.00	\$25,00 \$10.00 \$25.00

* This Copy of Call Records Fee applies to requests, from Customers, for copies of call records. Customers will be charged twenty-five dollars (\$25.00) for up to three (3) months of provided call records and ten dollars (\$10.00) for each additional month thereafter. For call records older than twenty-four (24) months where available, the Customer will be charged twenty-five dollars (\$25.00) for each month of call records provided.

6.1.1.B. Reconnect Fee:

Residence Business \$ 44.00 per line \$ 70.00 per line

6.1.2 [Reserved for Future Use]

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SECTION 6 – PRICE LIST

6.1. Local Exchange Service (Cont'd)

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Issued: April 1, 2008

SECTION 6 - PRICE LIST (cont'd)

6.1. Local Exchange Service (Cont'd)

6.1.5. <u>Custom Calling Features Rates</u> (Monthly rates unless otherwise noted.)

Feature	Res	Bus
		"
Call Waiting	\$ 2.75	\$ 3.75
Wait & See	\$ 0.00	\$ 0.00

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6.1.6. Caller ID Service

	_ Monthly Rate_
Residential	\$ 5.75
Business	\$ 8.75

6.1.7. Multi-Line Hunting Service Rate

	Monthly Rate
Residential, per line	\$ 3.75
Business, per line	\$ 3.75

Issued: April 1, 2008

SECTION 6 - PRICE LIST (cont'd)

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6.2 **Directory Assistance** (CT)

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6.2.1 InterLATA Directory Assistance calls, other than calls placed to 8xx toll free DA:

\$ 1.99

(CT)

Per call rate:

6.2.2 IntraLATA Directory Assistance (CT)

Direct Dialed Via Operator

\$ 1.50 per call \$ 1.50 per call

Issued: April 1, 2008

Effective: April 1, 2008

Issued By: Robert W. McCausland Vice President and Secretary Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789

SECTION 6 - PRICE LIST (cont'd)

(RT) (CT) 6.2 Directory Assistance (cont'd) (CT) 6.2.3 Calls placed to 800/888 toll free DA Calls placed to 800/888 toll free DA are provided at no charge to the Customer. (CT) 6.3 **Operator Services** (CT) All usage associated with operator assisted calls will be charged the per minute rates as stated in 6.3.1 Section 6.1. (CT) 6.3.2 In addition to applicable usage charges, the following operator-assisted charges will apply: Person-to-Person \$ 3.00 per call Station-to-Station \$ 1.10 per call \$ 1.50 per call Third Number Billed \$ 2.50 per call Collect (CT) 6.4 Miscellaneous Services 6.3.1 Returned Check Charge \$30.00 Per returned check/credit card chargeback (CT) 6.5 High Usage Charge \$0.0025 per MOU

Applicable to all Residential service rate plans; per MOU in excess of 9,000 MOUs during any consecutive thirty-day period.

Issued: April 1, 2008

EXHIBIT C

SUMMARY OF CHANGES

This filing is made in compliance with Case No. 06-1345-TP-ORD - Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of the Case No. 06-1345-TP-ORD.

In accordance with Rule 4901:1-05(g), certain Tier 2 Services have been deleted from the proposed revised tariff which are now available on the Company's website at www.sagetelecom.net.

Included is a listing of changes made to the tariff.

SUMMARY OF CHANGES

Section	Pages Revised	Service Affected
2 - Rules and Regulations	16	Updates contact information for disputed charges
3 - Description of Service and Rates	21	Updates ILEC name
	24	Updates ILEC name
	28	Removes LD language from Simply Savings
	29	Removes LD language from Sage Unlimited Plan
	29.1	Removes LD language from Simply Savings PLUS
	29.2	Removes LD language from Simply Savings COMPLETE
	29.3	Removes LD language from Simply Savings COMPLETE Plan B
·	29.4	Removes LD language from Simply Savings Choice
	29.5	Removes Sage to Sage Long Distance Calling
	29.7	Removes LD language from Sage Simply Savings Unlimited
	29.8	Removes LD language from Sage Simply Savings Preferred
	29.9	Removes LD language from Sage Simply Savings Essentials
	29.10	Removes LD language from Sage Simply Savings Essentials – Features
	29.11	Removes LD language from Sage Simply Savings Superior
	29.13	Removes Unlimited Long Distance for 5 Months Offer
	30	Removes Business Choice Plan
	31	Removes Free Sage 1+ Long Distance Plan
	35	Updates ILEC name
	36	Updates ILEC name
	37-39	Removes calling features
	45	Removes assistance programs
	47	Removes LD section, except DA and Operator Services
4 - Maximum Rates and Charges	49	Removes text
	51	Removes calling feature rates
5 – Promotions and Discounts	55	Removes LD promotion
	55.3	Removes LD promotion
	55.5	Removes LD promotion
	55.6	Removes LD promotion
6 - Price List	56	Removes bundled service rates
	56.1	Removes bundled service rates
	58	Removes calling feature rates
	60	Removes LD rates, except DA and Operator Services
	61	Makes formatting and text changes

EXHIBIT D

EXPLANATION OF COMPLIANCE WITH RULE 4901:1-6-05(G)(3) REGARDING DISCLOSURE OF RATES, TERMS AND CONDITIONS FOR DETARIFFED SERVICES

Web Address, and Company physical address where Customers may obtain copies of the materials and publications in Compliances with Rules 4901:1-6-05(G)(4) and 4901:1-6-05(G)(3).

In accordance with Rule 4901:1-05(g), certain Tier 2 Services have been deleted from the proposed revised tariff which are now available on the Company's website at www.sagetelecom.net.

Or the Customer may contact the Company at:

Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, Texas 75013-2789

> Toll Free Telephone Number: 1-888-449-4940 (residential) 1-877-619-3969 (business)

EXHIBIT E

CUSTOMER NOTICE

A copy of the residential and non-residential customer notices are included in this Exhibit.

Ohio Residential

Beginning April 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that are provided by Sage Telecom, Inc. ("Sage") will no longer be on file with the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Sage must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions, and discontinuance of existing services. Additionally, you can view the company's service offerings in the Ohio Terms and Conditions of Service online at www.sagetelecom.net or you can request a copy of this information by contacting Sage at 805 Central Expressway South, Suite 100, Allen, TX 75013 or toll free at 888-449-4940.

Since long distance services will no longer be included in our Local Exchange Tariff on file with the Commission, this means that the company's Ohio Terms and Conditions of Service, instead of the document on file with the PUCO, will now control new long distance services or changes in these services. The company's Ohio Terms and Conditions of Service will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Sage toll free at 888-449-4940 or visit us at www.sagetelecom.net. For further information, you may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov.

Ohio Business

Beginning April 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunications services that are provided by Sage Telecom, Inc. ("Sage") will no longer be on file with the Public Utilities Commission of Ohio (PUCO).

Long distance service along with all business service packages that include both local and long distance service will no longer be included in Sage's Local Exchange Tariff on file with the Public Utilities Commission of Ohio.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Sage must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions, and discontinuance of existing services. Additionally, you will be able to view the company's service offerings in the Ohio Terms and Conditions of Service online at www.sagetelecom.net or you can request a copy of this information by contacting Sage at 805 Central Expressway South, Suite 100, Allen, TX 75013 and toll free at 877-619-3969.

Since certain telecommunications services will no longer be included in our Local Exchange Tariff on file with the Commission, this means that the company's Ohio Terms and Conditions of Service, instead of the document on file at the PUCO, will now control certain new services or changes in these services. The company's Ohio Terms and Conditions of Service will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Sage toll free at 877-619-3969 or visit us at <u>www.sagetelecom.net</u>.

EXHIBIT F

CUSTOMER NOTICE AFFIDAVIT

CUSTOMER NOTICE AFFIDAVIT

STATE OF TEXAS

COUNTY OF COLLIN

SS:

AFFIDAVIT

I, Robert W. McCausland, am an authorized agent of the applicant, Sage Telecom, Inc., and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through a bill notice beginning on March 1, 2008 in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 25, 2008 at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789.

Robert W. McCausland

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Vice President and Secretary

Sage Telecom, Inc.

805 Central Expressway South,

Suite 100

Allen, Texas 75013-2789

Subscribed and sworn to before me this

ANDREW M. KARL Notary Public, State of Texas My Commission Expires July 20, 2008

Notary Public
My Commission Expires: July 20, 2008