

2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200 Winter Park, FL 32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Ms. Renee' Jenkins Secretary of Commission Public Utility Commission of Ohio 180 East Broad Street Columbus, OH 43226-0573

Re: NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Tariff Docket No. 90-5680-CT-TRF; Case No. 08-336-TP-ATA

Dear Ms. Jenkins:

On behalf of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions (VES) please find an Application to Detariff Certain Tier 2 services and changes related to the implementation of Case No. 06-1345-TP-ORD. The Company is requesting this application to detariff become effective on April 2, 2008.

Included in this filing is:

- Commission's Telecommunications Application Form for Detariffing and Related Actions
- Exhibit A (existing affected tariff)
- Exhibit B (proposed replacement tariff)
- Exhibit C (narrative summarizing changes proposed in the application and Commission's requested matrix of changes)
- Exhibit D (explanation of how Company complies with Rule 4901:1-6-05(G)(3))
- Exhibit E (Customer Notice explanation)
- Exhibit F (Affidavit explanation regarding Customer Notice)

On February 14, 2008, the Company filed a Request for Waiver of Rule 5(G)(1) and an Expedited Ruling to keep their Long Distance Telecommunications Service (Casual Calling) in the PUCO Tariff No. 2.

The Application is made to conform NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions PUCO No. 2 to the Commission's Competitive Retail Telephone Rules in Case No. 06-1345-TP-ORD. Certain Tier 2 regulated services which are not required to be filed in VES tariff in accordance with Rule 4901:1-06-05(G) have been removed with this filing, but are included in the Company's Price List which has been posted on the Company's website, www.verizonregulatoryld.com.

Questions regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at cwightman@tminc.com.

Ms. Renee' Jenkins Secretary of Commission Public Utility Commission of Ohio March 31, 2008 Page 2

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Thank you for your assistance.

Sincerely,

Connie Wightman/

Consultant

cc:

Cheryl Powers

File: VES-OH TMS: OHo0806

NLD: N08-14

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of NYNEX Long Distance Company)	TRF Docket No. 90-5680-CT-TRF
d/b/a Verizon Enterprise Solutions	Case No. <u>08</u> - <u>336</u> - TP - AT
, j	NOTE: Unless you have reserved a Case No.
to Detariff Certain Tier 2 Services and make other changes	leave the "Case No." fields BLANK
related to the Implementation of Case No. 06-1345-TP-ORD	
Name of Registrant(s): NYNEX Long Distance Company	
DBA(s) of Registrant(s): d/b/a Verizon Enterprise Solutions	
Address of Registrant(s): 1320 N. Courthouse Road, 6th Floor, Arlington, VA 2220	<u>)1</u>
Company Web Address: verizonregulatory.com	
Regulatory Contact Person(s): Connie Wightman, Technologies Management, Inc.	Phone (407) 740-8575 Fax (407) 740-0613
Regulatory Contact Person's Email Address: cwightman@tminc.com	
Contact Person for Annual Report: Connie Wightman, Technologies Management,	Inc. Phone <u>407-740-8575</u>
Address (if different from above): 2600 Maitland Center Pkwy. Suite 300, Maitland, FL	<u>. 32751</u>
Consumer Contact Information: Carmen McMillan, Bell Atlantic Communications.	, Inc. Phone (888) 483-7776
Address (if different from above): 7979 N. Beltline Rd., Irving, TX. 75603	

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	☐ ILEC	☐ CLEC	☐ CTS
Business Tier 2 Services	П		
Residential & Business Toll Services			
Other Changes required by Rule			
(Describe in detail in Exhibit C)			

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
\boxtimes	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages. A Replacement Tariff is being submitted
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	 Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
\boxtimes	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an agent of the applicant corporation, Connie Wightman

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) 3/31/08 at (Location) Maitland, Florida
*(Signature and Title) - M. W. Signature and Title) - M. W.
• This affidavit is required for every tdriff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
applicant.
VERIFICATION
I, Connie Wightman verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of
the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title) (Date) 3/31/08
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

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Make such filing electronically as directed in Case No 06-900-AU-WVR

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

Exhibit A

Existing Affected Tariff

Replaces NYNEX Long Distance Company d/b/a Bell Atlantic Business Services in its entirety.

TITLE SHEET

P.U.C.O. Tariff No. 1

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

Case No. 90-5721-CT-TRF

Resale Telecommunications Services	Page References		
Business Plan A	25		
Business Plan D	28	(T)	
E-Values Plan Services	34	,	
Directory Assistance	35		
Travel Card Service	36		
Operator Services	37		
Account Codes	42		
Toll Free Service Features	44		
Private Line and Data Services	48		
Promotions	78		

Issued: July 20, 2001 Effective Date: July 21, 2001

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
1	First		25.1	Second	34.3	Third
2	62 nd	*	26	Second	34.3.1	Original
2.1	34^{th}	*	27	Second	34.4	Fourth
3	Original		27.0.1	Second	34.5	Fourth
4	Original		27.1	Third	34.6	Third
5	Original		27.1.1	Original	34.7	Second
6	Original		27.2	Second	34.8	Original
7	First		27.3	Seventh	35	Fourth
8	First		28	Third	36	Fifth
9	First		29	Eighth	36.1	First
10	Original		29.1	First	37	Original
11	Original		30	Fifth	38	Original
12	First		31	Fifth	39	Second
13	First		32	Fifth	40	First
14	First		33	Fifth	41	First
15	First		33.1	First	42	First
16	Original		33.2	First	43	First
17	Original		33.3	First	44	Third
18	First		34	Third		
19	Original		34.1	Third		
20	First		34.2	First		
20.1	Original		34.2.1	First		
20.2	Original		34.2.2	First		
20.3	Original		34.2.3	Original		
21	Original		34.2.4	Original		
22	Original		34.2.5	Original		
23	Original					
24	First					
24.1	Sixth					
25	Fifth					

Issued: March 20, 2008 Effective: March 22, 2008

CHECK SHEET, (Cont'd.)

			•		
PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
45	Second	70	First	86.11	Original
46	Second	71	First	86.12	Second
47	Second	72	Third	86.13	Third
47.1	Original	73	Third	86.14	Original
48	Original	74	Third	87	First
49	Original	74.1	Original	87.1	First
50	Original	75	First	88	Original
51	First	76	First	89	Original
52	Second	77	Second	90	Original
52.1	Original	77.1	Original	91	First
53	Second	77.2	Original	91.1	Original
54	Second	78	Original	92	Original
55	Second	79	First	93	Original
56	Second	80	Second	94	Original
57	Second	81	First	95	Original
58	Second	82	First	96	Original
59	First	83	Third	97	First
59.1	Original	84	Third	98	Original
60	First	85	Second	99	Third
61	First	86	First	100	Original
62	Second	86.1	Original	101	Third
63	First	86.2	First	102	Original
64	Second	86.3	Fifth	103	Original
65	First	86.4	Second	104	Original
66	First	86.5	Original	105	Original
67	First	86.6	Original	106	Original
67.1	First	86.7	Original		
68	Second	86.8	Second		
69	First	86.9	Second		
		86.10	Third	*	

Issued: March 20, 2008 Effective: March 22, 2008

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

TABLE OF CONTENTS	
Definition of Terms and Abbreviations	7
Regulations	10
Description of Service and Rates	21
Miscellaneous Services	35
Private Line and Data Services	49
Promotions	78

TARIFF FORMAT

- **A.** Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- **C. Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

Check Sheets - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed regulation.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduced rate or change.
- (S) To signify a reissued matter.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interLATA and intraLATA intrastate long distance telecommunications services by NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions for the use of Customers transmitting messages within the State of Ohio, subject to the jurisdiction of the Ohio Public Utilities Commission ("Commission").

This tariff is on file with the Commission, located at 180 East Broad Street, Columbus, Ohio 43215-3793. In addition, this tariff is available for review at the offices of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions, located at 1320 N. Court House Road, 9th Floor, Arlington, Virginia 22201.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.



Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions.

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is "6953".

Issued: November 17, 2005 Effective Date: November 18, 2005

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Ohio Public Utilities Commission

Conversation Minutes - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

Emergency Interruption Call - An operator-assisted international call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunications Service offered pursuant to this tariff.

Off-Peak - All hours other than those included in the Peak period, as indicated below, or as otherwise described in the service offering description in this tariff.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description in this tariff.

Issued: October 19, 2001 Effective Date: October 20, 2001

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

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Service - Any or all international service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

Issued: November 15, 2002 Effective Date: November 16, 2002

SECTION 2 - REGULATIONS

2.1 Undertaking of the Carrier

- **2.1.1** Service is furnished for intrastate telecommunications originating at specified points within the State of Ohio under the terms and conditions of this tariff.
- **2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State of Ohio, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5 Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- **2.2.2** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

2.2 Limitations on Service (Continued)

- 2.2.3 Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- **2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5 Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

2.3 Limitations on Liabilities

- 2.3.1 The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- 2.3.2 Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.

2.3 Limitations on Liabilities (Continued)

- 2.3.3 Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation, or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.3.4 The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5 The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service. All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

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2.4.1 For noncompliance with or violation of any applicable municipal, state, or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

Issued: November 1, 2000 Effective Date: November 1, 2000

2.4 Cancellation or Discontinuance of Service by Carrier, (Cont'd.)

- **2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- **2.4.4** For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.

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- **2.4.5** Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- **2.5.1** Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

Issued: August 30, 2002 Effective Date: September 1, 2002

2.6 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings. Carrier shall file with the Commission the rates related to any such contract service arrangements prior to implementation of service, to be effective upon filing.

- **2.6.1** Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.
- **2.6.2** Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

- 2.8.1 For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.
- 2.8.2 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law.
- 2.8.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

Issued: February 3, 2006 Effective Date: February 4, 2006

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2.8 Payment and Billing (Continued)

- 2.8.4 Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5 Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- **2.8.6** A charge shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.
- 2.8.7 Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

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Issued: November 1, 2000 Effective Date: November 1, 2000

2.9 Deposits

- 2.9.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.
- 2.9.2 A deposit shall not exceed the estimated charges for two (2) month's tariffed service plus thirty (30) percent of the estimated charge for a specified customer, and shall be returned:
 - When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
 - At the end of six (6) consecutive months of a satisfactory credit history.
 - Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

2.10 Taxes and Fees

- 2.10.1 Certain telecommunications services, as defined in the Ohio Revised Code, are subject to state and/or local sales taxes at the prevailing tax rates, if such services originate, or terminate, in the State of Ohio, or both, and are charged to a subscriber's telephone number or account in the State of Ohio. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by Customer in addition to the rates and charges stated in this tariff.
- 2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

2.10.3 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol).

2.10 Taxes and Fees (cont'd.)

2.10.3 Pay Telephone Surcharge, (cont'd.)

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call

\$0.50

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2.11 Terminal Equipment

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

Issued: June 17, 2005 Effective Date: June 18, 2005

2.13 Inspection, Testing and Adjustment

- 2.13.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- 2.13.2 Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- 2.13.3 Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

2.14 Interruption of Service

- 2.14.1 It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.14.2 When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.14.3 Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.14 Interruption of Service (Continued)

- 2.14.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.
- 2.14.5 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.15 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the NYNEX Long Distance Company Escalation Office, at the following address:

NYNEX Long Distance Company Escalation Office 1603 LBJ Freeway, Suite 300 - TXFBRB042A Dallas, Texas 75234

Telephone (800) 785-5624 Facsimile (800) 327-5182

Issued: January 5, 2004 Effective Date: January 6, 2004

2.16 **Toll Blocking Rules**

(N)

The Company may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Company may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

- the Customer is able to establish creditworthiness using one of the means for doing (a) so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (b) the Company, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) the Company attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or her 1+ carrier of choice, the Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A)(3), O.A.C., but the Company may negotiate a lower deposit.

(N)

Issued: August 27, 2001

Effective Date: August 27, 2001

2.16 Toll Blocking Rules, (Cont'd.)

(N)

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the Customer of all past due toll debt to the Company, the company will notify the Customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

(N)

Effective Date: August 27, 2001 Issued: August 27, 2001

2.17 Other Rules

(N)

(N)

- **2.17.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.17.2 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.17.3 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

Issued: January 17, 2003 Effective Date: January 18, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

Issued: January 17, 2003 Effective Date: January 18, 2003

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

$$\sqrt{\frac{\left(v_{1}-v_{1}\right)^{2}+\left(h_{1}-h_{2}\right)^{2}}{10}}$$

Formula:

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

3.3 Timing of Calls, (cont'd.)

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3.3.7 Time-Of-Day Rate Periods

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Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

Peak:

7:00 AM to 7:00 PM*, weekdays

Off Peak:

All other days and hours which are not included in

Peak Rate Period above

Flat:

Twenty-four hours per day, seven (7) days a week

B. Operator Services Time of Day Rate Periods

Peak:

7:00 AM to 7:00 PM*, weekdays

Off Peak:

All other days and hours which are not included in

Peak Rate Period above

* - to, but not including.

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Issued: October 19, 2001 Effective Date: October 20, 2001

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays; all day on

Weekends.

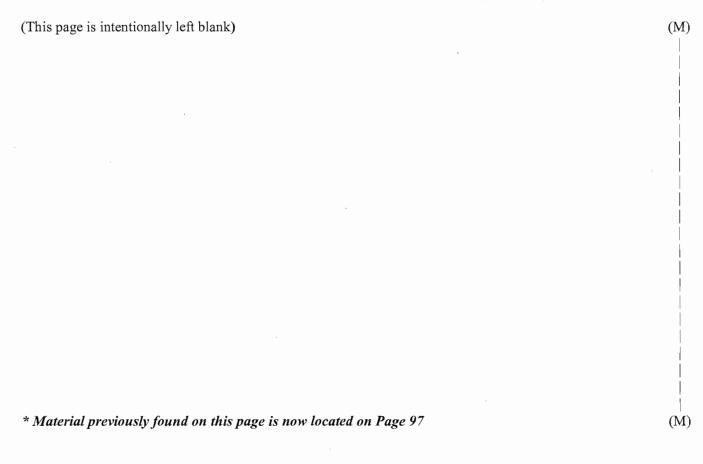
3.4.2 Rates and Changes

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

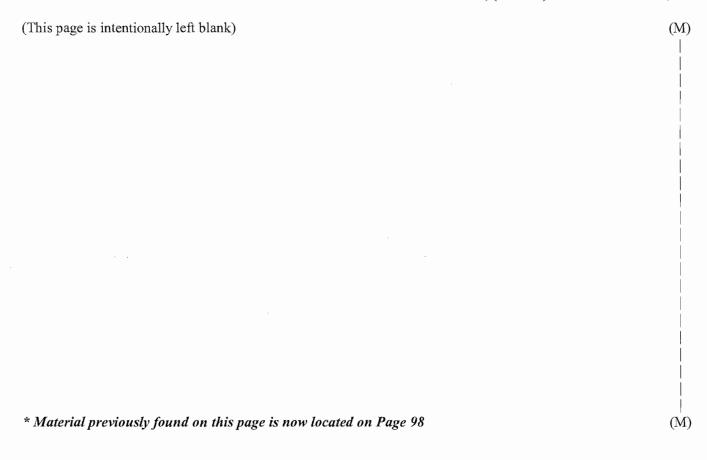
	Peak	Off-Peak	
IntraLATA	\$0.4000	\$0.4000	(I)
InterLATA	\$0.4000	\$0.4000	(I)

^{* -} to, but not including

Issued: June 30, 2006 Effective Date: July 1, 2006



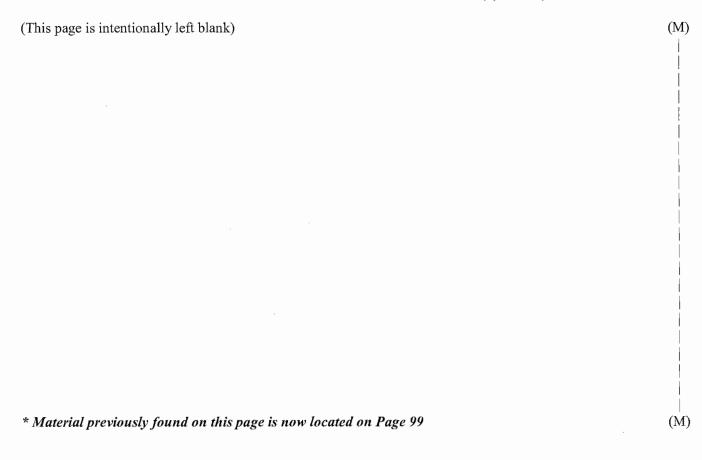
Issued: April 16, 2004 Effective Date: April 17, 2004



Issued: April 16, 2004 Effective Date: April 17, 2004

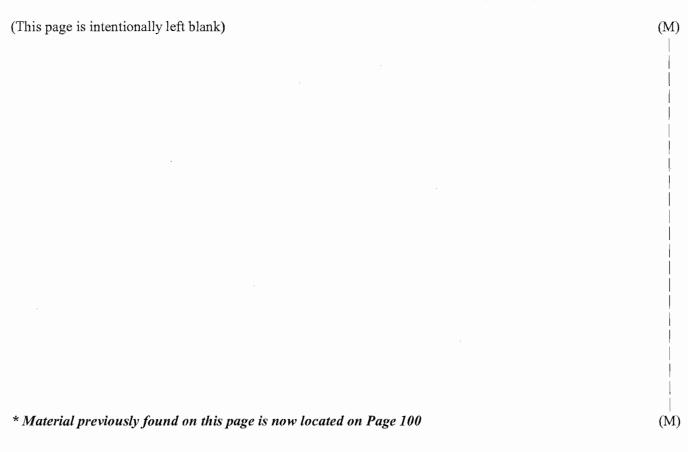
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)



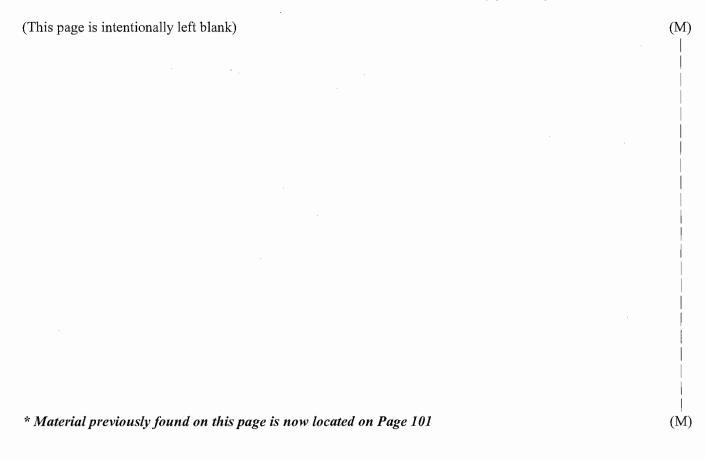
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)



Issued: April 16, 2004

Effective Date: April 17, 2004



3.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

	Initial	Additional	
Access Type/Call Type	<u>Increment</u>	<u>Increment</u>	
Switched Access	18 seconds	6 seconds	
			(T)
Travel Card	18 seconds	6 seconds	
Operator Assisted	60 seconds	60 seconds	

3.5 FirmRate Plus Plan, (cont'd.)

3.5.2 Termination Liability

(N)

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

(N)

P.U.C.O. Tariff No. 1 Second Revised Page 27.2 Cancels First Revised Page 27.2

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 FirmRate Plus Plan, (cont'd.)

3.5.3	Usage Rates					(T)
	Usage Rates are determined according to the Term Commitment selected by the Customer. A. Switched Access Outbound Rates					
		Rate Per Minute:	Month to Month \$0.080	One Year Term \$0.070 (N)	Three Year Term \$0.060 (N)	(T) (T)
	B.	Switched Access In	bound (Toll Fr	ee) Rates		
		Rate Per Minute:	Month to Month \$0.080	One Year Term \$0.070 (N)	Three Year Term \$0.060 (N)	(T) (T)

P.U.C.O. Tariff No. 1 Seventh Revised Page 27.3 Cancels Sixth Revised Page 27.3

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 FirmRate Plus Plan, (cont'd.)

3.5.4 Minimum Spend Level

When the Customer's billing falls below a \$19.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$19.00 minimum level and the actual contributory billing for that billing period.

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Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Issued: February 14, 2008 Effective Date: February 16, 2008

3.6 SimpleOptions

3.6.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

3.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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Issued: July 15, 2005 Effective Date: July 16, 2005

3.6 SimpleOptions, (cont'd)

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3.6.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a three year term on SimpleOptions Service;
- 7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- (T) (D) (D)

(T)

8. When the Customer moves from a one or three year term on SimpleOptions (T)
Service to either Unlimited Long Distance Service or FlexDistance Service. (T)

3.6 SimpleOptions, (cont'd)

(T)

3.6.4 Termination Liability

(D)

(D)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

3.6 SimpleOptions, (cont'd)

3.6.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly	Month to Month	One Year Term	Three Year	
Usage			Term	
Guarantee				
\$50	\$0.0900	\$0.0860	\$0.0770	*
\$100	\$0.0900	\$0.0860	\$0.0770	*
\$250	\$0.0900	\$0.0860	\$0.0770	*
\$500	\$0.0900	\$0.0860	\$0.0770	*
\$1,000	\$0.0900	\$0.0860	\$0.0770	* (T)
\$3,000	\$0.0900	\$0.0860	\$0.0770]
\$5,000	\$0.0900	\$0.0860	\$0.0770	
\$7,500	\$0.0700	\$0.0670	\$0.0600	* (T)
\$10,000	\$0.0680	\$0.0650	\$0.0580	* (T)
\$15,000	\$0.0650	\$0.0620	\$0.0550	* (T)
\$20,000	\$0.0620	\$0.0590	\$0.0530	* (T)
\$30,000	\$0.0590	\$0.0560	\$0.0500	* (T)

^{*}Available to existing Customers only.

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Issued: July 31, 2006 Effective Date: August 1, 2006

3.6 SimpleOptions, (cont'd)

3.6.4 Usage Rates, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to Month	One Year Term	Three Year]
Usage			Term	
Guarantee				
\$50	\$0.0900	\$0.0860	\$0.0770	*
\$100	\$0.0900	\$0.0860	\$0.0770	*
\$250	\$0.0900	\$0.0860	\$0.0770	*
\$500	\$0.0900	\$0.0860	\$0.0770	*
\$1,000	\$0.0900	\$0.0860	\$0.0770	* (T)
\$3,000	\$0.0900	\$0.0860	\$0.0770	
\$5,000	\$0.0900	\$0.0860	\$0.0770]
\$7,500	\$0.0700	\$0.0670	\$0.0600	* (T)
\$10,000	\$0.0680	\$0.0650	\$0.0580	* (T)
\$15,000	\$0.0650	\$0.0620	\$0.0550	* (T)
\$20,000	\$0.0620	\$0.0590	\$0.0530	* (T)
\$30,000	\$0.0590	\$0.0560	\$0.0500	* (T)

^{*}Available to existing Customers only.

(T)

Issued: July 31, 2006 Effective Date: August 1, 2006

3.6 SimpleOptions, (cont'd)

3.6.4 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly	Month to Month	One Year Term	Three Year]
Usage			Term	
Guarantee				
\$50	\$0.0900	\$0.0860	\$0.0770	*
\$100	\$0.0900	\$0.0860	\$0.0770	*
\$250	\$0.0900	\$0.0860	\$0.0770	*
\$500	\$0.0900	\$0.0860	\$0.0770	*
\$1,000	\$0.0630	\$0.0600	\$0.0540	* (T)
\$3,000	\$0.0600	\$0.0570	\$0.0510	
\$5,000	\$0.0580	\$0.0550	\$0.0490	
\$7,500	\$0.0550	\$0.0520	\$0.0470	* (T)
\$10,000	\$0.0540	\$0.0510	\$0.0460	*(T)
\$15,000	\$0.0530	\$0.0500	\$0.0450	* (T)
\$20,000	\$0.0520	\$0.0490	\$0.0440	*(T)
\$30,000	\$0.0510	\$0.0480	\$0.0430	* (T)

^{*}Available to existing Customers only.

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Issued: July 31, 2006

Effective Date: August 1, 2006

3.6 SimpleOptions, (cont'd)

3.6.4 Usage Rates, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly	Month to Month	One Year Term	Three Year	
Usage			Term	
Guarantee				
\$50	\$0.0900	\$0.0860	\$0.0770	*
\$100	\$0.0900	\$0.0860	\$0.0770	*
\$250	\$0.0900	\$0.0860	\$0.0770	*
\$500	\$0.0900	\$0.0860	\$0.0770	*
\$1,000	\$0.0630	\$0.0600	\$0.0540	* (T)
\$3,000	\$0.0600	\$0.0570	\$0.0510	
\$5,000	\$0.0580	\$0.0550	\$0.0490	
\$7,500	\$0.0550	\$0.0520	\$0.0470	* (T)
\$10,000	\$0.0540	\$0.0510	\$0.0460	* (T)
\$15,000	\$0.0530	\$0.0500	\$0.0450	* (T)
\$20,000	\$0.0520	\$0.0490	\$0.0440	* (T)
\$30,000	\$0.0510	\$0.0480	\$0.0430	* (T)

^{*}Available to existing Customers only.

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Issued: July 31, 2006 Effective Date: August 1, 2006

3.6 SimpleOptions, (cont'd)

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3.6.5 Bundled Service Option

A. General

The Bundled Service Option is offered to SimpleOptions Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to SimpleOptions that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

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Eligible Business Customers must subscribe to one of the following services: Centrex (e.g. Centrex Plus, CustoPAKSM, CustoFLEXSM, Centranet), ISDN PRI/IntellilinQ PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or FlexGrow from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this tariff.

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3.6 SimpleOptions, (cont'd)

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3.6.5 Bundled Service Option, (cont'd.)

A. General, (cont'd.)

2. SimpleOptions Terminating Liability

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Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to SimpleOptions will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

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Combination with other offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to SimpleOptions Customers, with the exception of promotions which waive the PIC change charge for new Customers.

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3.6 SimpleOptions, (cont'd)

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3.6.5 Bundled Service Option, (cont'd.)

B. Usage Rates

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

3.7 Business Unlimited Long Distance Service

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3.7.1. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

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3.7.2. Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

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- 1. Unlimited local exchange calling, and
- 2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.3. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to Ohio Administrative Code 4901:1-5. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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Issued: July 15, 2005 Effective Date: July 16, 2005

3.7 Business Unlimited Long Distance Service, (cont'd.)

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3.7.4. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

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Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access

MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

information service, internet usage, fees and surcharges are not included as part of the

2. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06
Domestic Travel Card, per minute	\$0.36

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.5 Bundled Service Option

A. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following service package in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business - PUCO No. 7

Unlimited Local and IntraLATA Toll Usage PUCO No. 7 for Business -

Unlimited Dial Tone Line (DTL) Package PUCO No. 7 (N)
for Business and Unlimited CustoPAK |
Package for Business (N)

Issued: July 20, 2007 Effective Date: July 23, 2007

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.5 Bundled Service Option, (cont'd.)

B. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business FlexGrow services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, flexpath, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from an affiliated local exchange company. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines.

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either FirmRate Plus or SimpleOptions depending on the Customer's presubscribed service on other lines. If there is no other plan on the account, the Customer will default to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Section 3 unless the Customer selects another Optional Business Service.

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. In order to be eligible for this plan, the Company must be able to verify that the Customer meets these eligibility requirements. The Customer who no longer meets these eligibility requirements will not be eligible for this plan. The Company will notify the Customer that they no longer meet the eligibility requirements and, as such, will allow the Customer an opportunity to discuss options, such as an alternative plan. The Company may also adjust the charges to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Sectioned in Section 3, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

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Issued: January 26, 2007

Effective Date: January 27, 2007

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.5 Bundled Service Option, (cont'd.)

C. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless Verizon has provided 30 days notice of any change.

Effective Date: December 19, 2006

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.5 Bundled Service Option, (cont'd.)

D. Termination Liability

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the customer terminates service after such 60-day period and prior to the completion of the one year term, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

Issued: December 18, 2006 Effective Date: December 19, 2006

3.7 Business Unlimited Long Distance Service, (cont'd.)

3.7.5 Bundled Service Option, (cont'd.)

(N)

E. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service Bundled Service Option Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	\$15.00	
Toll Free, per minute	\$0.06	
Domestic Travel Card, per minute	\$0.36	(N)

Issued: December 18, 2006

Effective Date: December 19, 2006

3.8 FirmRate Advantage Plan

3.8.1 General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

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The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

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3.8.2 Billing Increments

(N)

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Initial Additional

Access Type/Call Type Increment Increment

Switched Access (Month to Month) 60 seconds

Switched Access (1 & 3 Year Term) 18 seconds

Operator Assisted 60 seconds (N)

(N

Issued: April 20, 2007

Effective Date: April 21, 2007

3.8 FirmRate Advantage Plan, (cont'd.)

3.8.3. Termination Liability

(N)

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan, FlexDistance Plan or SimpleOptions Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

(N)

3.8 FirmRate Advantage Plan, (cont'd.)

3.8.4 Rates and Charges

A. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

2. Switched Access Inbound (Toll Free) Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

B. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

	Month to	One Year	Three Year	(T)
	Month	Term	Term	
Minimum Spend Level	\$10.00	\$5.00 (R)	\$5.00 (R)	(T)

Issued: March 20, 2008 Effective Date: March 22, 2008

3.9 FlexDistance Plan

3.9.1. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Minimum Spend Level applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

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3.9.2. Rates and Charges

1. Billing Increments

The billing increment is determined by the Minimum Spend Level selected by the Customer. Partial increments are rounded to the next increment.

Switched Access	Initial	Additional
Minimum Spend Level	Increment	Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

Issued: October 12, 2006 Effective Date: October 15, 2006

3.9 FlexDistance Plan, (cont'd)

3.9.2 Rates and Charges, (cont'd.)

B. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level (MSL) in any full billing period, a shortfall charge will be applied which is equal to the difference between the MSL and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MSL.

Usage Rates are determined according to the Term Commitment and MSL selected by the Customer.

Minimum	Month to Month	1 Year Term	3 Year Term	
Spend Level	Usage Rate	Usage Rate	Usage Rate	
	Per Minute	Per Minute	Per Minute	
\$24.00	\$0.060	\$0.057	\$0.051	
\$40.00	\$0.057	\$0.054	\$0.048	
\$65.00	\$0.055	\$0.052	\$0.047	
\$150.00	\$0.053	\$0.050	\$0.045	
\$300.00	\$0.051	\$0.048	\$0.043	
\$500.00	\$0.048	\$0.046	\$0.041	
\$750.00	\$0.047	\$0.044	\$0.040	(N)
\$1,000.00	\$0.046	\$0.043	\$0.039	
\$1,500.00	\$0.045	\$0.042	\$0.038	(N)

3.9 FlexDistance Plan, (cont'd)

Rates and Charges, (cont'd.)

C. Termination Liability

(N)

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MSL to which they were originally subscribed.

(N)

Issued: May 23, 2005 Effective Date: May 24, 2005

Original Page 34.8

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan, (cont'd)

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3.9.2 Rates and Charges, (cont'd.)

Termination Liability, (cont'd.)

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

Issued: May 23, 2005 Effective Date: May 24, 2005

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

4.1.1 Directory Assistance Rates

Per Call \$1.99 (I)

4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges such as charges to transport and terminate the call.

Per Completed Call \$1.00

Issued: June 17, 2005 Effective Date: June 18, 2005

SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Travel Card Service

4.2.1 General

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

4.2.2 Rates

A. Usage Charges

LDMTS	\$0.50
Optional Calling Plans	
Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100
	Optional Calling Plans Month to Month 1 Year Term 2 Year Term

Issued: April 20, 2007 Effective Date: April 21, 2007

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Travel Card Service, (cont'd.)

4.2.2 Rates, (cont'd.)

- B. Per Call Charges
 - 1. LDMTS Customers without specific Travel Card Package \$0.00
 - 2. Optional Calling Plan Customers \$0.00

4.2.3 Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.3.6 of this tariff will apply in addition to the rates listed above.

Issued: March 7, 2003 Effective Date: March 10, 2003

SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Travel and/or Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number.

- 4.3.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, Calling Card, and/or Travel Card calls.
- **4.3.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- **4.3.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.3.7 below.
- **4.3.4** The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.3.6 below.

Issued: July 26, 2000 Effective Date: August 1, 2000

4.3 Operator Services, (cont'd.)

4.3.5 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services, (cont'd.)

4.3.6 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Sections: 4.2 Travel Card, 4.3 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00	
Operator Assisted Calling Card Station	\$2.50	
Operator Assisted Station to Station:	\$2.50	
Billed Collect: Billed to Third Party	\$2.50 \$2.50	
Operator Assisted Person to Person	\$2.75	(R)

Issued: February 2, 2006 Effective Date: February 3, 2006

[Reserved For Future Use]

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Issued: April 9, 2001 Effective Date: April 21, 2001

4.4 Operator Services Usage Charges

4.4.1 General Description

Calls are billed in one minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. There is no minimum monthly billing.

4.4.2 Rates

The Customer is charged for actual usage for each call. Rates are based on the time of day rate period during which the call takes place and the duration.

Usage Rates Per Minute:

Peak Rate Period		Off-Peak F	Rate Period
Initial Period Add'l Period Initial Period		Add'l Period	
\$0.3600	\$0.3600	\$0.3600	\$0.3600

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4.5 (Reserved For Future Use) (D)

Issued: November 17, 2005 Effective Date: November 18, 2005

(D)

4.5 (Reserved For Future Use)

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4.6 Toll Free (e.g., 800-Type) Service Features

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

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4.6.1 Toll Free Directory Assistance Listing

Per Toll Free Number, per month

\$10.00

4.6.2 Enhanced Routing Plan Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Issued: February 14, 2008 Effective Date: February 16, 2008

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.2 Enhanced Routing Plan Features, (cont'd.)

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

Charges are based on the number of features added or changed for each Toll Free number.

Charge per Toll Free number per routing plan, per feature node:

Nonrecurring Charge

\$10.00

Routing Plan Charges:

Monthly Charge, per Toll Free number

1-3 Routing Plans \$10.00

4-99 Routing Plans,
Per routing plan \$10.00

Issued: May 16, 2003 Effective Date: May 19, 2003

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.2 Enhanced Routing Plan Features, (cont'd.)

Command Routing Feature*

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Command Routing feature allows activation of alternate routing plans

Per Alternative Route Plan Activation:

Nonrecurring Charge

\$50.00

4.6.3 Origination Features

ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

Nonrecurring Charges:

ANI Blocking, per 1,000 ANI's	\$10.00
Area Code Selection	\$10.00
Area Code/Exchange Selection	
per NPA blocked at exchange level	\$10.00

^{*} No longer offered to new Customers.

(T)

Issued: November 29, 2007 Effective Date: December 1, 2007

P.U.C.O. Tariff No. 1 Second Revised Page 47 Cancels First Revised Page 47

SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.4 Termination Features

Dialed Number Identification Service (DNIS)** - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

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Overflow Service** - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

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Real-Time Automatic Number Identification** - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

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Nonrecurring Charges:

DNIS**, per Toll Free Number

\$10.00*

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Real-Time ANI**, per Toll Free Number

\$10.00*

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Monthly Charges:

Overflow Service**, per Toll Free Number

\$10.00

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** No longer offered to new Customers.

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Issued: November 29, 2007

Effective Date: December 1, 2007

^{* \$250.00} cap per account

4.7 Dedicated Access

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When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

A. Access Local Loop

Terms and conditions are the same as specified in Section 5 for National Private Line Services.

B. T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in Section 5 for National Private Line Services.

C. ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in Section 5 for National Private Line Services

D. Agency Coordination

Terms, conditions and rates are the same as specified in Section 5 for National Private Line Services.

E. Term Commitment Plans

Same as specified in Section 3.9 for National Private Line Services - 5.1.2 B. and 5.1.3 F.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES

5.1 National Private Line (PL) Services

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

5.1.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

5.1 National Private Line (PL) Services, (cont'd.)

5.1.1 Services, (cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

5.1.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

5.1 National Private Line (PL) Services, (cont'd.)

5.1.2 Regulations, (cont'd.)

A. Service Guarantee, (cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

5.1 National Private Line (PL) Services, (cont'd.)

5.1.2 Regulations, (cont'd.)

C. Individual Case Basis (ICB) Arrangement

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ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

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D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service.

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

* Certain material previously located on this page is now found on Page 52.1.

(M)

Issued: July 22, 2003 Effective Date: July 23, 2003

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC)

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The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge

\$160.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

^{*} Material found on this page was previously located on Page 52.

(M)

Issued: July 22, 2003

Effective Date: July 23, 2003

- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 2. FDS1 Service,

Per IOC - 128 kbps:

Installation Charge

\$160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

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- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 2. FDS1 Service (cont'd.)

Per IOC - 256 kbps:

Installation Charge

\$160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

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- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 2. FDS1 Service (cont'd.)

Per IOC - 384 kbps:

Installation Charge

\$160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

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- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 2. FDS1 Service, (cont'd.)

Per IOC - 512 kbps:

Installation Charge

\$160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

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- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 2. FDS1 Service, (cont'd.)

Per IOC - 768 kbps:

Installation Charge

\$160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

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- 5.1 National Private Line (PL) Services, (cont'd.)
 - 5.1.3 Rates and Charges, (cont'd.)
 - B. Interoffice Channel (IOC), (cont'd.)
 - 3. DS1 Service

Per IOC:

Installation Charge

\$800.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

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5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges (cont'd.)

- B. Interoffice Channel (IOC), (cont'd.)
 - 4. DS3 Service

Per IOC:

Installation Charge:

\$5,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

* Certain material previously located on this page is now found on Page 59.1

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(T,N)

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges (cont'd.)

C.

Access	Connection			(M)
A Nonre	ecurring Charge appl	ies for each Access Loc	al Loop.	
	Circuit	Nonrecurring Charge per Access Local Loop		·
	DS0	\$320.00	(R)	İ
	FDS1-128 Kbps	\$320.00]	
	FDS1-256 Kbps	\$320.00]	į
	FDS1-384 Kbps	\$320.00	1	
	FDS1-512 Kbps	\$320.00]	
	FDS1-768 Kbps	\$320.00	-	
	DS1	\$320.00	(R)	(M)
	DS3	\$400.00	(N)	

Certain material located on this page was previously located on Page 59

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Effective Date: October 20, 2003

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges (cont'd.)

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop	
DS0	\$25.00	(R)
FDS1-128 Kbps	\$75.00	
FDS1-256 Kbps	\$75.00	.1
FDS1-384 Kbps	\$75.00	
FDS1-512 Kbps	\$75.00	
FDS1-768 Kbps	\$75.00	
DS1	\$75.00	(R)
DS3	\$400.00	(N)

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges (cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

(N)

5.1 National Private Line (PL) Services, (cont'd.)

5.1.3 Rates and Charges (cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

Service Period Percent Discount Level
One Year Term 10%
Two Year Term 15%

G. DS3 Term Commitment Discounts

Three Year Term

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

20%

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

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5.2	National Frame Relay Service (NFR)				
	5.2.1	Description			
		National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to	(T)		
		the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital	(T)		
		access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64,	(T)		
		128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Illinois. Service is available for use 24 hours a day, seven days a week.	(N,T)		
		National Ports			
		Provides connectivity within and between locations within the State.			
		Permanent Virtual Circuits (PVCs)			
		Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.	(T) (T)		

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.1 Description, (cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

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National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.2 Responsibilities of the Customer

A. The Customer must provide the following information to the Company when ordering NFR:

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The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.3 Terms and Conditions

- A. Service Level Agreement (SLA)
 - The SLA will be applied and measured over a calendar month as specified.
 These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
 - 2. Objectives to be measured are:

Network Availability MTTR Frame Delivery Transit Delay

- 3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
- 4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
- 5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

5.2 National Frame Relay Service (NFR), (cont'd.)

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5.2.3 Terms and Conditions, (cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

- 1. A service outage that is not supported by a Company trouble ticket.
- 2. New installation prior to acceptance by the Customer.
- 3. Scheduled maintenance window with prior notifications.
- 4. Force Majeure.
- 5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
- 6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
- 7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

5.2 National Frame Relay Service (NFR), (cont'd.)

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5.2.3 Terms and Conditions, (cont'd.)

- D. Term Commitment Plans
 - 1. Minimum Service Period
 - The minimum service period for National Frame Relay Service is one year.

(T)

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

Termination Charge = Remaining Months x Monthly Charge

5.2 National Frame Relay Service (NFR), (cont'd.)

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5.2.4 NFR Components and Rates

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A. NFR Revenue Pricing Plans

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1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts

Applicable Discounts						
Minimum Monthly Revenue	One	Two	Three	Four	Five	
Commitment	Year	Year	Year	Year	Year	
	Term	Term	Term	Term	Term	
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%	
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%	
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%	
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%	
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%	
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%	
\$25,001 and greater	8%	12%	19%	22%	25%	

5.2	National Frame Relay Service (NFR), (cont'd.)				
	5.2.4	NFR	Components and Rates (cont'd.)		(T)
		A.	NFR R	Revenue Pricing Plans, (cont'd.)	
			2.	Individual Case Basis (ICB) Arrangement	
					(D) (D)
				Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.	
				ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.	(T)
				As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.	(T)
				In the event that an increase authorized by a regulatory agency is applied to the ICB price, the customer may terminate the contract without incurring any termination liability charges.	

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.4 NFR Components and Rates (cont'd.)

(T)

A. NFR Revenue Pricing Plans, (cont'd.)

(T)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

5.2 National Frame Relay Service (NFR), (cont'd.)

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5.2.4 NFR Components and Rates (cont'd.)

(T)

A. NFR Revenue Pricing Plans, (cont'd.)

(T)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

5.2	National Frame Relay Service (NFR), (cont'd.)		(T)
		Section 1997	

5.2.4 NFR Components and Rates (cont'd.)

(T)

- C. National Port
 - 1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Charges, per National Port

Speed		(T)
56/64 Kbps	\$75.00	
128 Kbps	\$159.00	İ
192 Kbps	\$200.00	İ
256 Kbps	\$226.00	į
384 Kbps	\$321.00	ĺ
512 Kbps	\$395.00	ĺ
768 Kbps	\$570.00	
1024 Kbps	\$730.00	Ì
1280 Kbps	\$870.00	ĺ
1536 Kbps	\$1,000.00	(T)
4 Mbps	\$970.00	(N)
6 Mbps	\$1,160.00	
10 Mbps	\$1,660.00	į
22 Mbps	\$1,910.00	j
45 Mbps	\$2,410.00	(N)

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.4 NFR Components and Rates (cont'd.)

(T)

- D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)
 - 1. Nonrecurring Charge

Per DLCI, CIR in Kbps:

\$50.00

2. Monthly Recurring Charge

Per DLCI, CIR in Kbps

		(T)
8 Kbps	\$11.00	(T)
16 Kbps	\$16.00	
24 Kbps	\$20.00	į į
32 Kbps	\$25.00	
40 Kbps	\$30.00	
48 Kbps	\$30.00	i
56 Kbps	\$40.00	i
64 Kbps	\$40.00	
128 Kbps	\$70.00	i
192 Kbps	\$100.00	i
256 Kbps	\$130.00	į
320 Kbps	\$165.00	
384 Kbps	\$195.00	
448 Kbps	\$230.00	
512 Kbps	\$270.00	
576 Kbps	\$300.00	
640 Kbps	\$335.00	(T)

5.2 National Frame Relay Service (NFR), (cont'd.)

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5.2.4 NFR Components and Rates (cont'd.)

(T)

- D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (cont'd.)
 - 2. Monthly Recurring Charge, (cont'd.)

Per DLCI, CIR in Kbps

704 Kbps	\$390.00	(T)
768 Kbps	\$400.00	
832 Kbps	\$505.00	
896 Kbps	\$544.00	
960 Kbps	\$582.00	
1024 Kbps	\$620.00	
1088 Kbps	\$659.00	
1152 Kbps	\$675.00	
1216 Kbps	\$710.00	
1280 Kbps	\$720.00	(T)

5.2 National Frame Relay Service (NFR), (cont'd.)

(N)

(N)

- 5.2.4 NFR Components and Rates (cont'd.)
 - D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (cont'd.)
 - 2. Monthly Recurring Charge, (cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.4 NFR Components and Rates (cont'd.)

(T)

(T)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port

\$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change

\$75.00

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.4 NFR Components and Rates (cont'd.)

(T)

- E. Additional Nonrecurring Charges, (cont'd.)
 - 3. Change of Requested Service Date Charge
 - a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port

\$150.00

- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

5.2 National Frame Relay Service (NFR), (cont'd.)

(T)

5.2.4 NFR Components and Rates (cont'd.)

(T)

- E. Additional Nonrecurring Charges, (cont'd.)
 - 4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change

\$100.00

F. Nonrecurring Charge Waiver

(T)

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

(T)

(N)

(N)

SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (cont'd.)5.2.4 NFR Components and Rates, (cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

5.2 National Frame Relay Service (NFR), (cont'd.)

(N)

(N)

5.2.4 NFR Components and Rates, (cont'd.)

G. Virtual Ports (US based), (cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

SECTION 6 - PROMOTIONS

6.1 Special Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

Issued: July 26, 2000 Effective Date: August 1, 2000

6.2 PIC Waiver Promotion

This promotion is available to new Business Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns.

Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the Primary Interexchange Carrier (APIC@) charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a \$5.00 credit per line to the Customer's account by the third full month's invoice.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

The PIC Waiver Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid through June 30, 2001.

(T)

Issued: December 8, 2000 Effective Date: December 8, 2000

6.3 Winback Promotion # 1

This promotion is available to Business Customers who have discontinued the Company's services and subscribed to another long distance service provider, in order to encourage them to return to the Company's service. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

The eligible Customer's most recent three months' actual total interexchange charges qualify the Customer for one of three levels of discounts as specified below. Discounts will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discounts will appear on the same invoice as contributing usage.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is limited to customers that have had at least three consecutive months of service with the Company. Also, this offer is not available to customers who have discontinued the Company's presubscribed service, or whose service has been discontinued by the Company more than three times in the last 12 months.

Actual AverageMonthly Long	Applicable Discount
Distance Spending	
\$0.00 - \$200	10% for six months
\$200.01-\$500.00	25% for two months
over \$500.00	25% for three months.

This offer is no longer available to new Customers.

(T)

Issued: February 15, 2002 Effective Date: February 16, 2002

6.4 Retention Promotion # 1

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

This offer is valid through June 30, 2001.

(T)

Issued: December 8, 2000 Effective Date: December 8, 2000

6.5 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates, including travel card usage, for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

This offer is valid through June 30, 2001.

(T)

Issued: December 8, 2000 Effective Date: December 8, 2000

P.U.C.O. Tariff No. 1 Third Revised Page 83 Cancels Second Revised Page 83

SECTION 6 - PROMOTIONS, (Cont'd.)

6.6 [Reserved For Future Use]

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(D)

Issued: April 9, 2001 Effective Date: April 21, 2001

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

P.U.C.O. Tariff No. 1 Third Revised Page 84 Cancels Second Revised Page 84

SECTION 6 - PROMOTIONS, (Cont'd.)

6.7 Reserved For Future Use

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(D)

Issued: August 20, 2001 Effective Date: September 1, 2001

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

P.U.C.O. Tariff No. 1 Second Revised Page 85 Cancels First Revised Page 85

SECTION 6 - PROMOTIONS, (Cont'd.)

6.8 Reserved For Future Use

(T)

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(D)

Issued: August 20, 2001 Effective Date: September 1, 2001

P.U.C.O. Tariff No. 1 First Revised Page 86 Cancels Original Page 86

SECTION 6 - PROMOTIONS, (Cont'd.)

6.9 Reserved For Future Use

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(T)

Issued: August 20, 2001 Effective Date: September 1, 2001

(N)

(N)

(N)

(N)

(N)

(N)

SECTION 6 - PROMOTIONS, (Cont'd.)

6.10 Business Toll Free Service \$5 MRC Six Month Credit

Monthly Recurring Charge (MRC) - The Company will credit the MRC of \$5 for Business Toll Free Service for a period of six months.

The Customer must subscribe to Business Toll Free Service - Switched Access.

This offer is valid until canceled by the Company.

6.11 Business Toll Free Service \$15 NRC Credit

The Company will issue a one time credit of \$15.

The Customer must subscribe to the switched Business Toll Free Service or the switched listed Business Toll Free Service.

This offer is valid until canceled by the Company.

6.12 Merchandise Promotion

Issued: July 12, 2001

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

Effective Date: July 12, 2001

P.U.C.O. Tariff No. 1 First Revised Page 86.2 Cancels Original Page 86.2

SECTION 6 - PROMOTIONS, (Cont'd.)

6.13 [Reserved for Future Use]

(D)

Issued: November 15, 2002 Effective Date: November 16, 2002

6.14 Global and National Frame Relay and Global and National Private Line NRC Promotions

These promotions have been deleted.

(D)

(D)

Issued: July 22, 2003

Effective Date: July 23, 2003

P.U.C.O. Tariff No. 1 Second Revised Page 86.4 Cancels First Revised Page 86.4

SECTION 6 - PROMOTIONS, (Cont'd.)

6.15 Simplici-T DAV Promotion

This promotion is available to new Business Customers who subscribe to Plan D for a one or three year term agreement and commit, via contract, to meet a minimum spending level of \$2500 per month in LD voice services. This promotion is available to new Business Customers who subscribe to the Company's domestic interexchange service through pre-selected direct mail marketing campaign or through a Company-designated sales channel. This promotion offers an NRC waiver, not to exceed \$400 on the Customer's installation fee and an additional MRC waiver, not to exceed \$150 for the term of the contract. If the Customer's MRC or NRC is less than the maximum waiver offered, only the actual amount billed to the Customer will be waived.

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The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts forfeits remaining eligibility.

(D)

This promotion is valid from August 1, 2001 through July 31, 2002.

(T)

Issued: JUne 13, 2002 Effective Date: June 15, 2002

6.16 IntraLATA Carrier Sign Up Promotion

(N)

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

(N)

Issued: September 28, 2001

Effective Date: October 1, 2001

6.17 Toll Free Promotion

(N)

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan C. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion, except Business Toll Free Service NRC and MRC Waivers.

This offer is valid until January 20, 2002.

(N)

Issued: October 19, 2001

Effective: October 20, 2001

6.18 Winback Promotion # 2

(N)

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is valid until canceled by the Company.

(N)

Issued: March 7, 2002 Effective: March 8, 2002

P.U.C.O. Tariff No. 1 Second Revised Page 86.8 Cancels First Revised Page 86.8

SECTION 6 - PROMOTIONS, (Cont'd.)

6.19 [Reserved for Future Use]

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Issued: November 15, 2002

Effective: November 16, 2002

By:

P.U.C.O. Tariff No. 1 Second Revised Page 86.9 Cancels First Revised Page 86.9

SECTION 6 - PROMOTIONS, (Cont'd.)

6.20 [Reserved for Future Use]

(D)

Issued: November 15, 2002 Effective: November 16, 2002

P.U.C.O. Tariff No. 1 Third Revised Page 86.10 Cancels Second Revised Page 86.10

(T)

SECTION 6 - PROMOTIONS, (Cont'd.)

6.21 15% Long Distance Usage Discount Promotion

The 15% Long Distance Usage Discount Promotion is offered to new Business Customers that presubscribe to either the FlexDistance Long Distance Plan with a Minimum Spend Level of \$24, \$40 or \$65; the FirmRate Advantage Plan or the FirmRate Plus Plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 15% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on August 17, 2008.

Issued: March 20, 2008 Effective: March 22, 2008

By:

Vincent J. Woodbury, President NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

6.22 Toll Free RespOrg Campaign

The Company offers Business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan C. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to Business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan C. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion except the Toll Free and MRC Waiver.

This offer is valid until canceled by the Company.

(N)

(N)

Issued: April 19, 2002

Effective: April 20, 2002

By:

6.23 1H08 Winback Offer

(N)

This offer is available to returning business Customers who subscribe to a business calling plan with a term commitment from the Company, as well as one of the eligible services from an affiliate of the Company as described below. The qualifying Customer will receive a corresponding bill credit as described below:

Eligible Calling Plan

Credit Description

- Standard Business Line, Centrex or CustoPAK Service with a dial tone term plan from an affiliate of the Company.
- \$75 credit per account (\$75 value)
- Standard Business Line, Centrex or CustoPAK Service with a dial tone term plan and Digital Subscriber Line (DSL) or Fiber Optic Service (FiOS) with a term plan from an affiliate of the Company. The DSL or FiOS service must be 3 Mbps or higher.

\$100 credit per account (\$100 value)

This offer may not be combined with any other promotional offer.

This offer expires on June 27, 2008.

(N)

Issued: December 28, 2007 Effective: January 2, 2008

6.24 1Q08 Upsell Rebate

(N)

1Q08 Upsell Rebate is offered to new and existing Business Customers who meet the eligibility criteria described below. The qualified Customer will receive a \$30.00 check within 60 days after implementation on the Customer's account. The Customer will receive a letter from the Company's designated agent informing them of their eligibility for this promotional check. The Customer must contact the designated agent within 45 days from the date of notification to request their check. The designated agent will send the Customer a check via U.S. Mail, which also includes the promotional amount offered by the affiliated local exchange company.

Eligibility Criteria:

To qualify the Business Customer must meet all of the following conditions:

- 1. Subscribe to Business Unlimited Long Distance Bundled Service Option; FirmRate Advantage; or FlexDistance with either a \$24, \$40, or \$65 Minimum Spend Level.
- 2. Must purchase DSL/FiOS (at \$39.99 and above) from an affiliated local exchange company

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly credits forfeits remaining eligibility, including future credits.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer may be combined with applicable nonrecurring charge promotional offers, but may not be combined with any other monthly recurring charge promotional offer.

This offer expires on March 31, 2008.

(N)

Issued: December 28, 2007 Effective: January 2, 2008

By:

6.25 2008 Fast Start Long Distance Promotion

(N)

The 2008 Fast Start Long Distance Promotion is offered to new Business Customers that presubscribe to either the Business FlexDistance or SimpleOptions Long Distance calling plans with either a one or three term plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 25% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on June 30, 2008.

(N)

Issued: January 14, 2008

Effective: January 15, 2008

By:

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.1 Business Plan A

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

7.1.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

^{*} Material found on this page was previously located on Page 87.1.



Issued: October 19, 2001 Effective Date: October 20, 2001

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.1 Business Plan A, (cont'd.)

7.1.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects their entire Account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 3. When the Customer renegotiates the term plan for a longer term;
- 4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 5. When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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(T) (D) (D)

(T)

(T) (D)

Issued: April 16, 2004 Effective Date: April 17, 2004

7.1 Business Plan A, (cont'd.)

(M)

7.1.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment					
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan					
Month Term Plan Term Plan Term Plan \$0.1045 \$0.0993 \$0.0941 \$0.0888					
\$0.1043	\$0.0393	\$0.094I	\$0.0888		

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment				
Month to	One Year	Two Year	Three Year	
Month Term Plan Term Plan Term Plan				
\$0.1045	\$0.0993	\$0.0941	\$0.0888	

^{*} Material found on this page was previously located on Page 26.

(M)

Issued: February 12, 2001

Effective Date: March 1, 2001

7.1 Business Plan A, (cont'd.)

(M)

7.1.3 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Term Plan Commitment				
Month toOne YearTwo YearThree YearMonthTerm PlanTerm PlanTerm Plan				
\$0.1400	\$0.1330	\$0.1260	\$0.1190	

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment				
Month toOne YearTwo YearThree YearMonthTerm PlanTerm PlanTerm Plan				
\$0.1400 \$0.1330 \$0.1260 \$0.1190				

^{*} Material found on this page was previously located on Page 27.

(M)

Issued: February 12, 2001 Effective Date: March 1, 2001

7.2 Business Plan B

Issued: July 20, 2001

(T) (M)

Business Plan B is an optional calling plan offered to existing Business Customers for existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

(T) (T)

7.2.1 Billing Increments

(T)

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.2.2 Monthly Usage Guarantee

(T)

(M)

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

Effective Date: July 21, 2001

^{*} Material located on this page was previously found on Page 28.

7.26 Business Plan B, (cont'd)

(T)

7.2.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire Account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management.

(T)

Issued: October 19, 2001 Effective Date: October 20, 2001

7.26 Business Plan B, (cont'd.)

7.2.3 Termination Liability, (cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

(T)

(T)

Issued: October 19, 2001 Effective Date: October 20, 2001

7.2 Business Plan B, (cont'd)

(T)_(M)

(T)

7.2.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage	Month to Month	One Year Term	Two Year Term	Three Year Term
Guarantee				
\$100	\$0.1030	\$0.0979	\$0.0927	\$0.0876
\$500	\$0.1015	\$0.0964	\$0.0914	\$0.0863
\$1,000	\$0.1000	\$0.0950	\$0.0900	\$0.0850
\$2,000	\$0.0980	\$0.0931	\$0.0882	\$0.0833
\$3,000	\$0.0960	\$0.0912	\$0.0864	\$0.0816
\$5,000	\$0.0940	\$0.0893	\$0.0846	\$0.0799
\$7,500	\$0.0920	\$0.0874	\$0.0828	\$0.0782
\$10,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$15,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$20,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$25,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$30,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$35,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$40,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$45,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$50,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$55,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$60,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765

^{*} Material located on this page was previously found on Page 30.

(M)

Issued: July 20, 2001 Effective Date: July 21, 2001

(T)

(T)

7.2 Business Plan B, (cont'd)

(M)

7.2.4 Usage Rates, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to Month	One Year Term	Two Year Term	Three Year Term
Usage				
Guarantee				
\$100	\$0.1030	\$0.0979	\$0.0927	\$0.0876
\$500	\$0.1015	\$0.0964	\$0.0914	\$0.0863
\$1,000	\$0.1000	\$0.0950	\$0.0900	\$0.0850
\$2,000	\$0.0980	\$0.0931	\$0.0882	\$0.0833
\$3,000	\$0.0960	\$0.0912	\$0.0864	\$0.0816
\$5,000	\$0.0940	\$0.0893	\$0.0846	\$0.0799
\$7,500	\$0.0920	\$0.0874	\$0.0828	\$0.0782
\$10,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$15,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$20,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$25,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$30,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$35,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$40,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$45,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$50,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$55,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$60,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765

^{*} Material located on this page was previously found on Page 31.

(M)

Issued: July 20, 2001 Effective Date: July 21, 2001

7.2 Business Plan B, (cont'd)

(T) (M)

(T)

7.2.4 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage	Month to Month	One Year Term	Two Year Term	Three Year Term
Guarantee				
\$100	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$500	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$1,000	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$2,000	\$0.0715	\$0.0679	\$0.0644	\$0.0608
\$3,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$5,000	\$0.0685	\$0.0651	\$0.0617	\$0.0582
\$7,500	\$0.0670	\$0.0637	\$0.0603	\$0.0570
\$10,000	\$0.0655	\$0.0622	\$0.0590	\$0.0557
\$15,000	\$0.0640	\$0.0608	\$0.0576	\$0.0544
\$20,000	\$0.0625	\$0.0594	\$0.0563	\$0.0531
\$25,000	\$0.0610	\$0.0580	\$0.0549	\$0.0519
\$30,000	\$0.0595	\$0.0565	\$0.0536	\$0.0506
\$35,000	\$0.0580	\$0.0551	\$0.0522	\$0.0493
\$40,000	\$0.0565	\$0.0537	\$0.0509	\$0.0480
\$45,000	\$0.0550	\$0.0523	\$0.0495	\$0.0468
\$50,000	\$0.0535	\$0.0508	\$0.0482	\$0.0455
\$55,000	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$60,000	\$0.0505	\$0.0480	\$0.0455	\$0.0429

^{*} Material located on this page was previously found on Page 32.

(M)

Issued: July 20, 2001

Effective Date: July 21, 2001

7.2 Business Plan B, (cont'd)

(T) (M)

(T)

7.2.4 Usage Rates, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly	Month to Month	One Year Term	Two Year Term	Three Year Term
UsageGuarante				
e				
\$100	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$500	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$1,000	\$0.1400	\$0.1330	\$0.1260	\$0.1190
\$2,000	\$0.0715	\$0.0679	\$0.0644	\$0.0608
\$3,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$5,000	\$0.0685	\$0.0651	\$0.0617	\$0.0582
\$7,500	\$0.0670	\$0.0637	\$0.0603	\$0.0570
\$10,000	\$0.0655	\$0.0622	\$0.0590	\$0.0557
\$15,000	\$0.0640	\$0.0608	\$0.0576	\$0.0544
\$20,000	\$0.0625	\$0.0594	\$0.0563	\$0.0531
\$25,000	\$0.0610	\$0.0580	\$0.0549	\$0.0519
\$30,000	\$0.0595	\$0.0565	\$0.0536	\$0.0506
\$35,000	\$0.0580	\$0.0551	\$0.0522	\$0.0493
\$40,000	\$0.0565	\$0.0537	\$0.0509	\$0.0480
\$45,000	\$0.0550	\$0.0523	\$0.0495	\$0.0468
\$50,000	\$0.0535	\$0.0508	\$0.0482	\$0.0455
\$55,000	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$60,000	\$0.0505	\$0.0480	\$0.0455	\$0.0429

^{*} Material located on this page was previously found on Page 33.

(M)

Issued: July 20, 2001 Effective Date: July 21, 2001

7.3 E-Values Plan Service

(M)

(M)

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan.

7.3.1 Billing Increments

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Automated Travel	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.3.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute:

\$0.1045

Issued: June 13, 2002 Effective Date: June 15, 2002

^{*} Material found on this page was previously located on Page 34.

7.4 FirmRate [formerly tariffed as Business Plan C]

FirmRate is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service. This service is no longer available to new Customers.

(T)

(T)

7.4.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Issued: May 23, 2005 Effective Date: May 24, 2005

7.4 FirmRate, (cont'd.) (M)(T)7.4.2 Termination Liability, (cont'd.) (M)When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply under the following circumstances: 1. When the Customer disconnects their entire Account; or 2. When the Customer selects a shorter term. The early termination charge will not apply under the following circumstances: 1. When the Customer's physical location changes, but the term plan is continued at the new location; When the Customer moves to a jurisdiction where the Company is 2. prohibited from offering service; When the Customer renegotiates the term plan for a longer term; 3. When the Customer returns to the Company and the same term length 4. agreement as a result of a Winback program; (M) (D) (D) 5. When the Customer moves from any grandfathered calling plan to FirmRate (M)(T)Plus, or to any calling plan with the same term length; or (M)(T)(D) (D) 6 When the Customer moves from a one, two or three year term on FirmRate (M)(T)Service to Business Unlimited Long Distance. (M)(T)(M) At the expiration of the term commitment, the Customer will continue at the same

commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

Issued: April 16, 2004 Effective Date: April 17, 2004

(M)

^{*} Material found on this page was previously located on Page 25.1

7.4 FirmRate, (cont'd.)

7.4.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment					
Month to One Year Two Year Three Year					
Month Term Plan Term Plan Term Plan					
\$0.150 (I)	\$0.140 (I)	\$0.130 (I)	\$0.130 (I)		

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment					
Month to	One Year	Two Year	Three Year		
Month	Month Term Plan		Term Plan		
\$0.150 (I)	\$0.140 (I)	\$0.130 (I)	\$0.130 (I)		

Issued: August 17, 2007 Effective Date: August 18, 2007

7.4 FirmRate, (cont'd.)

(T,M)

(M)

7.4.3 Usage Rates, (cont'd.)

(M)

C. Dedicated Access Outbound Rates

Term Plan Commitment						
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan			
\$0.1400	\$0.1330	\$0.1260	\$0.1190			

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment						
Month to	One Year	Two Year	Three Year			
Month	Term Plan	Term Plan	Term Plan			
\$0.1400	\$0.1330	\$0.1260	\$0.1190			

^{*} Material found on this page was previously located on Page 27

Issued: April 16, 2004

(I)

(I)

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.4 FirmRate, (cont'd.)

7.4.3 Usage Rates, (cont'd.)

E. Minimum Spend Level

When the Customer's billing falls below a \$20.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$20.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Issued: August 17, 2007 Effective Date: August 18, 2007

7.5 Business Block of Time Service (formerly tariffed as Business Plan F) (T,M)7.5.1 General Description (M) Business Block of Time Service is an optional calling plan offered for outbound direct-dialed |(T)|1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business |(T)|Block of Time Service utilizes Customer-provided switched access lines that are |(T)|presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below. Business Block of Time Service offers 400 minutes per month of calling per account. The |(T)|400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls, Toll Free service and Travel Card calls. (M)

This plan is no longer offered to new Customers.

Issued: April 16, 2004 Effective Date: April 17, 2004

(T)

^{*} Material found on this page was previously located on Page 34.3

7.5 Business Block of Time Service, (cont'd.) (T,M)7.5.2 **Qualifying Local Services** (M) Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Business |(T)|Block of Time Service, the customer must subscribe to a qualifying business dial tone service, (T) business exchange service or digital centrex plus services that include both: 1. Unlimited local exchange calling, and 2. Unlimited IntraLATA toll calling. Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price. (M)

^{*} Material found on this page was previously located on Page 34.4

7.5 Business Block of Time Service, (cont'd.) (T,M)

7.5.3 Limitations of Service

(M)

|(T)|

Business Block of Time Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

(T)

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

(T)

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to FirmRate Plus Service unless the Customer selects another Optional Business Service.

(T) (T)

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to FirmRate Plus Service, described in Section 3.5, as a result of non-business use.

|(T)|

This calling plan is only offered where billing and system capabilities exist.

(M

^{*} Material found on this page was previously located on Page 34.5

7.5 Business Block of Time Service, (cont'd.)

(T,M)

7.5.4 Rates and Charges

(M)

|(T)|

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

|(T) | (M)

^{*} Material found on this page was previously located on Page 34.6

(T,M)7.5 Business Block of Time Service, (cont'd.) 7.5.4 Rates and Charges, (cont'd) (M) В. Rates Minutes Allotted in Additional Per Minute Monthly Recurring Charge over Allotment Charge Monthly Recurring Charge \$0.070 \$40.00 400 C. Domestic Travel Card Surcharge (M)\$0.50 Per Call:

^{*} Material found on this page was previously located on Page 34.7

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

Exhibit B

Proposed Replacement Tariff

Replaces NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Tariff No. 1 in its entirety due to detariffing.

TITLE SHEET

P.U.C.O. Tariff No. 2

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

Case No. 90-5721-CT-TRF

Resale Telecommunications Services	Page References
Long Distance Telecommunications Service	24
Operator Services	25
Promotions	27

This Tariff describes the Company's Regulated Service Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901"1-06-05(g).

The Customer may view the Price List of Detariffed / Nonregulated Services not included in this tariff on the Company's website at: www.verizonldregulatory.com.

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original	*	26	Original	*		
1	Original	*	27	Original	*		
2	Original	*					
3	Original	*					
4	Original	*					
5	Original	*					
6	Original	*					
7	Original	*					
8	Original	*					
9	Original	*					
10	Original	*					
11	Original	*					
12	Original	*					
13	Original	*					
14	Original	*					
15	Original	*					
16	Original	*					
17	Original	*					
18	Original	*					
19	Original	*					
20	Original	*					
21	Original	*					
22	Original	*					
23	Original	*					
24	Original	*					
25	Original	*					
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^{* -} indicates those pages included with this filing

TABLE OF CONTENTS					
Definition of Terms and Abbreviations	6				
Regulations	8				
Description of Service and Rates	20				
Miscellaneous Services	25				
Promotions	27				

TARIFF FORMAT

- **A.** Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)
- D. Check Sheets When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed regulation.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduced rate or change.
- (S) To signify a reissued matter.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interLATA and intraLATA intrastate long distance telecommunications services by NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions for the use of Customers transmitting messages within the State of Ohio, subject to the jurisdiction of the Ohio Public Utilities Commission ("Commission").

This tariff is on file with the Commission, located at 180 East Broad Street, Columbus, Ohio 43215-3793. In addition, this tariff is available for review at the offices of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions, located at 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22201 and on the Company's website at: www.verizonldregulatory.com.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions.

Carrier Identification Code (**CIC**) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is "6953".

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Ohio Public Utilities Commission

Conversation Minutes - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Emergency Interruption Call - An operator-assisted international call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunications Service offered pursuant to this tariff.

Off-Peak - All hours other than those included in the Peak period, as indicated below, or as otherwise described in the service offering description in this tariff.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description in this tariff.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Service - Any or all international service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

SECTION 2 - REGULATIONS

2.1 Undertaking of the Carrier

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions is subject to the Commission's rules for Minimum Telephone Standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the MTSS and these safeguards can be found in the appendix to rule 4909:1-5-03 of the Administrative Code.

- **2.1.1** Service is furnished for intrastate telecommunications originating at specified points within the State of Ohio under the terms and conditions of this tariff.
- **2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State of Ohio, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5 Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6 Service may be terminated to the Customer, pursuant to the Minimum Telephone Service Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- **2.2.2** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

2.2 Limitations on Service, (Cont'd.)

- 2.2.3 Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- **2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5 Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

2.3 Limitations on Liabilities

- 2.3.1 The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- 2.3.2 Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.

2.3 Limitations on Liabilities, (Cont'd.)

- 2.3.3 Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation, or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.3.4 The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5 The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.
- 2.3.6 Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they my have should a dispute arise.

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service. All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

2.4.1 For noncompliance with or violation of any applicable municipal, state, or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

2.4 Cancellation or Discontinuance of Service by Carrier, (Cont'd.)

- **2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- **2.4.5** Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

2.6 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings. Carrier shall file with the Commission the rates related to any such contract service arrangements prior to implementation of service, to be effective upon filing.

- 2.6.1 Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.
- 2.6.2 Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

- 2.8.1 For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.
- 2.8.2 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law.
- 2.8.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

2.8 Payment and Billing, (Cont'd.)

- 2.8.4 Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5 Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- 2.8.6 A charge shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.
- 2.8.7 Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

2.9 Deposits

- 2.9.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.
- 2.9.2 A deposit shall not exceed the estimated charges for two (2) month's tariffed service plus thirty (30) percent of the estimated charge for a specified customer, and shall be returned:
 - When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
 - At the end of six (6) consecutive months of a satisfactory credit history.
 - Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

2.10 Terminal Equipment

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.11 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

2.12 Inspection, Testing and Adjustment

- 2.12.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- **2.12.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- 2.12.3 Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

2.13 Interruption of Service

- 2.13.1 It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.13.2 When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.13.3 Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

2.13 Interruption of Service, (Cont'd.)

- 2.13.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.
- 2.13.5 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.14 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the NYNEX Long Distance Company Escalation Office, at the following address:

NYNEX Long Distance Company Escalation Office 1603 LBJ Freeway, Suite 300 - TXFBRB042A Dallas, Texas 75234

Telephone (800) 785-5624 Facsimile (800) 327-5182

2.15 Toll Blocking Rules

The Company may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Company may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

- 2.15.1 The Customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- 2.15.2 The Company, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- 2.15.3 The Company attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or her 1+ carrier of choice, the Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A)(3), O.A.C., but the Company may negotiate a lower deposit.

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the Customer of all past due toll debt to the Company, the company will notify the Customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

2.16 Other Rules

- 2.16.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- **2.16.2** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.16.3 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

$$\sqrt{\frac{\left(v_{1}-v_{1}\right)^{2}+\left(h_{1}-h_{2}\right)^{2}}{10}}$$

Formula:

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- **3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- **3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- **3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

3.3 Timing of Calls, (Cont'd.)

3.3.7 Time-Of-Day Rate Periods

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

Peak: 7:00 AM to 7:00 PM*, weekdays

Off Peak: All other days and hours which are not included in

Peak Rate Period above

Flat: Twenty-four hours per day, seven (7) days a week

B. Operator Services Time of Day Rate Periods

Peak: 7:00 AM to 7:00 PM*, weekdays

Off Peak: All other days and hours which are not included in

Peak Rate Period above

* - to, but not including.

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak: 7:00 AM - 7:00 PM*, Weekdays

Off-Peak: 7:00 PM - 7:00 AM* Weekdays; all day on

Weekends.

3.4.2 Rates and Changes

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

	Peak	Off-Peak	
IntraLATA	\$0.4000	\$0.4000	
InterLATA	\$0.4000	\$0.4000	

^{* -} to, but not including

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Travel and/or Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number.

- 4.1.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Personto-Person, Collect, Third-Party, Calling Card, and/or Travel Card calls.
- 4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- **4.1.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.7 below.
- 4.1.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.6 below.
- 41.5 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Operator Services, (Cont'd.)

4.1.6 Per-Call Service Charges

The following Per Call Service Charges apply in addition to the charges specified in Section 4.1 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$2.50
Operator Assisted Station to Station:	\$2.50
Billed Collect: Billed to Third Party	\$2.50 \$2.50
Operator Assisted Person to Person	\$2.75

4.2 Operator Services Usage Charges

4.2.1 General Description

Calls are billed in one minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. There is no minimum monthly billing.

4.2.2 Rates

The Customer is charged for actual usage for each call. Rates are based on the time of day rate period during which the call takes place and the duration.

Usage Rates Per Minute:

Peak Rate Period		Off-Peak Rate Period	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.3600	\$0.3600	\$0.3600	\$0.3600

SECTION 5 -PROMOTIONS

5.1 Special Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

Exhibit C

Narrative Summarizing All Changes Proposed in the Application And Commissions' Requested Matrix of Changes

P.U.C.O Tariff No. 2 replaces P.U.C.O Tariff No. 1 in its entirety. The following pages have been removed from P.U.C.O Tariff No. 1 and are being posted on the Company's web site of www.verizonldregulatory.com

Exhibit C

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Business Long Distance Toll Reseller

Narrative of Tariff Changes

P.U.C.O Tariff No. 2 replaces P.U.C.O Tariff No. 1 in its entirety. The following pages have been removed from P.U.C.O Tariff No. 1 and are being posted on the Company's web site of www.verizonldregulatory.com

Section	Pages Removed	Service Removed
2 - Rules and Regulations	17-part of 18	Taxes and Fees
3 - Description of Service and Rates	25-27.0.1	Reserved For Future Use Blank Pages
3 - Description of Service and Rates	27.1-27.3	FirmRate Plus Plan
3 - Description of Service and Rates	28-33.3	Simple Options
3 - Description of Service and Rates	34-34.2.5	Business Unlimited Long Distance Service
3 - Description of Service and Rates	34.3-34.4	FirmRate Plus Plan
3 - Description of Service and Rates	34.5-34.8	FlexDistance Plan
4 - Miscellaneous Services	35	Directory Assistance
4 - Miscellaneous Services	36-36.1	Travel Card Service
4 - Miscellaneous Services	40	Reserved For Future Use Blank Page
4 - Miscellaneous Services	42.43	Reserved For Future Use Blank Page
4 - Miscellaneous Services	44-47	Toll Free Service Features
4 - Miscellaneous Services	47.1	Dedicated Access
5 - Private Line and Data Services	48-62	National Private Line Services
5 - Private Line and Data Services	63-77.2	National Frame Relay
6 - Promotions	79-86.14	Promotions
7 - Obsolete Service Offerings	87-89	Business Plan A
7 - Obsolete Service Offerings	90-95	Business Plan B
7 - Obsolete Service Offerings	96	E-Values Plan Service
7 - Obsolete Service Offerings	97-101	FirmRate
7 - Obsolete Service Offerings	102-106	Business Block of Time Service

Exhibit D

Explanation of how the Company intends to Comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services.

In compliance with Rule 4901:1-6-05(G)(4):

Website: www.verizonldregulatory.com

Exhibit E

Copy of Customer Notice

On March 15, 2008 the VES Customer notice was sent to the Commission via an email to 'Telecomm-Rule16@puc.state.oh.us'

It has since been determined by the Company that there are no VES Customers in the State of Ohio, thus there was no cause to notice.

Exhibit F

Not Applicable as there are no Customers.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/31/2008 11:48:25 AM

in

Case No(s). 08-0336-TP-ATA

Summary: Application NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Detariffing Application electronically filed by Ms. Kathy Steinke on behalf of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions