



March 31, 2008

Ms. Renee J. Jenkins
Director of Administration
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Dear Ms. Jenkins:

On behalf of Frontier Communications of Michigan, Inc. ("Frontier"), I am filing an Application to de-tariff all regulated nonresidential tier 2 services and to make other changes related to the implementation of Case No. 06-1345-TP-ORD. Included in the Application is the Commission's Telecommunications Application Form for Detariffing and Related Actions, Exhibit A (existing affected tariff pages), Exhibit B (proposed revised tariff pages, Exhibit C (narrative summarizing changes proposed in the Application), Exhibit D (explanation of website and customer notice), Exhibit E (copy of customer notice which as sent out via bill message on March 1), and Exhibit F (affidavit indicating that customer notice was sent to customers). The attached revised tariff completely replaces the current tariff on file with the PUCO; however, the tariff number was not changed.

This Application is made in order to conform Frontier's Tariff PUCO No. 2 and 4 to the Commission's Competitive Retail Telephone Rules in Case No, 06-1345-TP-ORD. Certain tier 2 regulated services which are not required to be filed in Frontier's filed tariff in accordance with Rule 4901:1-06-05 have been deleted with this filing but are included in a Competitive Telecommunications Services catalog which will be posted on Frontier's website, www.frontieronline.com.

If you have any questions, please contact me at (952) 491-5534, or sbohler@czn.com.

Sincerely,

A handwritten signature in black ink that reads "Scott Bohler".

Scott Bohler
Manager, Government and External Affairs
Frontier Communications of Michigan
2378 Wilshire Boulevard
Mound, MN 55364
(952) 491-5534 (office)
(952) 491-5515 (fax)
sbohler@czn.com

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Frontier Communications)
of Michigan, Inc. to Detariff Certain Tier 2 Services and make)
other changes related to the Implementation of Case No. 06-)
1345-TP-ORD)

TRF Docket No. 90-5009

Case No 08 - 373 -TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Frontier Communications of Michigan, Inc.
DBA(s) of Registrant(s) _____
Address of Registrant(s) 109 Randolph Street, Brooklyn, MI 49230
Company Web Address www.frontieronline.com

Regulatory Contact Person(s) Scott Bohler

Phone (952) 491-5534 Fax (952) 491-5515

Regulatory Contact Person's Email Address scott.Bohler@frontiercorp.com

Contact Person for Annual Report Scott Bohler

Phone (952) 491-5534

Address (if different from above) 2378 Wilshire Boulevard, Mound, MN 55364

Consumer Contact Information Scott Bohler

Phone (952) 491-5534

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Frontier Communications of Michigan, Inc, and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 3/26/08

at (Location) Mound, MN

*(Signature and Title)

Scott Bohler

Manager

(Date) 3/26/08

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Scott Bohler

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

Scott Bohler

Manager

(Date) 3/26/08

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Tariff Pages

SUPPLEMENT NO. 1

TO

P. U. C. O. NO. 2

**CAMDEN TELEPHONE CO.
(Telephone Service)**

NOTICE OF WITHDRAWAL AND ADOPTION

Pursuant to an agreement and plan of merger dated as of June 1, 1983 whereby Camden Telephone Co., Concord Telephone Company, Inc., Southern Telephone Company, and C, C & S Telco, Inc., all Michigan corporations, have merged as of the close of business on December 31, 1983, and whereby C, C & S Telco, Inc. is the surviving corporation, Camden Telephone Co. hereby withdraws and C, C & S Telco, Inc., hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, traffic agreements, divisions, authorities, powers of attorney and all other papers, documents and instruments whatsoever in effect and/or filed with the Public Utilities Commission of Ohio at or prior to commencement of business January 1, 1984, the effective date and time of said merger and the commencement of its status as surviving corporation and the commencement of business in such capacity and as successor to the Camden Telephone Co.

All supplements or amendments to any of the schedules, papers, documents and instruments aforesaid, which have heretofore been filed with said commission are adopted and ratified by this supplement.

Issued: January 1, 1984

Effective: On commencement of
BUSINESS ON January 1, 1984

Issued by:

CAMDEN TELEPHONE CO.

By _____
Delbert White, President

C, C & S Telco, INC.

By _____
Charles G. Harris, President

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

**This tariff applies to the following
General Exchange Services offered by
C, C & S Telco, Inc., in the State of
Ohio.**

LOCAL EXCHANGE SERVICE

GENERAL EXCHANGE SERVICE

GENERAL RULES AND REGULATIONS

CONCURRENCE OF JOINT SERVICE

OHIO BELL TARIFF NO.

1

2

3

7*

(D)

(T)

*Changed from Ohio Bell Tariff No. 6 to Ohio Bell Tariff No. 7 as Tariff 6 has been changed by Ohio Bell, and Tariff No. 7 entered for Message Toll Telephone Service.

Issued: July 1, 1987

Effective: April 13, 1995

In accordance with Order No. 83-464-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

TABLE OF CONTENTS

	<u>Tier Designation</u>	<u>Page</u>	
Local Exchange Service Rates	Tier 1 Core	5	
Extended Local Calling Service	Tier 1 Core	5A	
Promotions		5E	
Cooney Exchange Map		6	
Application and Explanation of Symbols		7	
Service Connection Charges		8	
Basic Telephone Service	Tier 1 Core	10.1	
Moves and Changes	Multiple Tiers	11	
Miscellaneous Service and Facilities	Tier 2	15	
E911 Service		25	
2-1-1 Service	Tier 1 Non-Core	25.6	
8-1-1 Service	Tier 1 Non-Core	25.15	(N)
Private Branch Exchange Service	Tier 1 Non-Core	29	
IntraLATA Presubscription		31	
Public Telephone Service		36	

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No. 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE

TABLE OF CONTENTS (Continued)

	<u>Tier Designation</u>	<u>Page</u>	(N)
Reserved for Future Use			
Payphone Service		38.1	
Obligation and Liability of Telephone Company		40	
Use of Service and Facilities		42	
Establishing and Furnishing of Service		48	
Telephone Directories		50	
Establishment and Maintenance of Credit		51	
Application of Business and Residence Rates		53	
Construction, Installation and Maintenance Charges	Multiple Tiers	55	
Directory Listings		56	
Employee's Telephone Service		64	(N)

GENERAL EXCHANGE TARIFF

TABLE OF CONTENTS (continued)

	<u>Tier Designation</u>	<u>Page</u>	(N)
Termination of Service		66	
Payment for Service and Facilities (including Installment Billing)		68 - 68.2	
Special Assemblies and Equipment	Tier 2	69	
Temporary Suspension of Service		71	
Definitions		72	
Concurrence		80	
Switched DS1 Service	Tier 2	82	(N)

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SUBJECT INDEX

	<u>Tier Designation</u>	<u>Sheet No.</u>	(N)
Adjustment of Charges		41	
Administration of Boundaries		28	
Advance Payments		51	
Application for Service		48	
Application of Business Rates		53	
Application of Residence Rates		53,54	
Annoyance, Use of Telephone for		43.3	
Bad Check Charge	Non-specific	68.2	
Basic Telephone Assistance	Tier 1 Core	10.2	
Business Rates, Application		53	
Cancellation of Service		66,67	
Centrex Service (Digital)	Tier 1 Non-Core	29.11-29.17	
Concurrences		80	
Connection with Customer-Owned Voice Recording Equipment		46,47	
Consumer Complaints		40	
Cooney Exchange Area Map		6	
Credit, Establishment and Maintenance		51,52	
Custom Calling Services	Tiers 1, 2	29-29.2	
Customer's Responsibility for Payment		68.2	
Definitions		72-79	
Denial or Disconnection of Local and Toll Service		52	
Deposits		51	
Directory Errors and Omissions		40	
Directory Listings		56-61	(N)

Issued: May 4, 2007

Effective: June 19, 2007

**In Accordance with Case No. 07-0542-TP-ALT,
Issued by the Public Utilities Commission of Ohio
Jack D. Phillips, Director Government and External Affairs**

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.**Fifteenth Revised Index Sheet No. 2
Cancels Fourteenth Revised Index Sheet No. 2****P.U.C.O. No. 2****GENERAL EXCHANGE SERVICE TARIFF**

SUBJECT INDEX

	<u>Tier Designation</u>	<u>Sheet No.</u>	
E911		25	
Electronic Bill Payment		68.1-68.2	
Emergency Services Calling Plan	Tier 2	65	
Employees Telephone Service		64	
Establishing and Furnishing of Service		48,49	
Establishment and Maintenance of Credit		51	
Extended Local Calling Service	Tier 1 Core	5A-5D	
Extending Lines		55	
Extra Directory Listings	Tier 2	16	
Extra Directory Listings - Regular	Tier 2	58	
Extra Directory Listings - Special	Tier 2	59	
Fire Reporting Systems	Tier 2	26-28	
Foreign Exchange Directory Listings	Tier 2	59	
Guarantors		51	
Hazardous Locations		42	
Impersonation, Use of Telephone for		43.3	
Information and Referral Service (2-1-1)	Tier 1 Non-Core	25.6	
Injurious Use of Service		44	
Installation in Hazardous Location		42	
Interruption of Service		40	
Installation (See Service Connection Charges)			
Installment Billing		68	
Joint Users	Tier 1 Core	17	
Late Payment Charge	Non-specific	68.2	
Liability of Telephone Company		40	
Life Line Assistance	Tier 1 Core	10.3	
Link Up	Tier 1 Core	10.1	
Lines, Extending		55	
Local Exchange Service Rates	Tier 1 Core	5	
Local Loops	Tier 2	20,21	
Local Service Area		5	(N)

Issued: May 4, 2007**Effective: June 19, 2007**

**In accordance with Order No. 07-0542-TP-ALT,
Issued by the Public Utilities Commission of Ohio.
By: Jack D. Phillips, Director Government and External Affairs**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SUBJECT INDEX

	<u>Tier Designation</u>	<u>Sheet No.</u>	(N)
Maintenance and Repairs		49	
Miscellaneous Services and Facilities	Tier 2	15-28.1	
Moves and Changes	Multiple Tiers	2 11-14	
Notice of Withdrawal and Adoption		Supplement	
Obligation and Liability of Telephone Company		40,41	
Ohio Gross Receipts Tax Surcharge		81	
Ownership and Use of Equipment		42	
Payment for Service		48	
Payment for Service and Facilities		68	
Payment Period		68	
Payphone Service		38.1-38.4	
Private Branch Exchange Service	Tier 1 Non-Core	29-35	
Private Lines	Tier 2	19,20	
Promotions		5E	
Repairs		50	
Resale of Service		42	
Residence Rates, Application		53,54	
Restoration of Service		52	
			(N)

Issued: May 4, 2007

Effective: June 19, 2007

In Accordance with Case No. 07-0542-TP-ALT,
Issued by the Public Utilities Commission of Ohio
Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SUBJECT INDEX (continued)

	<u>Tier Designation</u>	<u>Sheet No.</u>	
Sale of Customer Premise Equipment		1	
2-1-1 Service	Tier 1 Non-Core	25.6	
8-1-1 Service	Tier 1 Non-Core	25.15	(N)
900 Services Call Blocking		15	
911 Service		25	
Service Connection Assistance		10.2-10.4	
Service Connection Charges	Tier 1 Core & Non-Core	8,9,10	
Shared Tenant Service	Tier 2	43-43.2	
Special Assemblies and Equipment	Tier 2	69	
Special Reverse Charge Toll Service	Tier 2	22,23	
Subscriber Billing Adjustments		40	
Surcharge, Ohio Gross Receipts Tax		81	
Suspension of Service		71	
Switched DS1 Service	Tier 2	82-88	
Symbol, Application		7,39	
Symbol, Explanation		7,39	
Tampering with Equipment		43.3	
Telecommunications Service		20,22	
Priority (TSP) System	Tier 2		
Telephone Directories		50	
Telephone Numbers		48	
Temporary Suspension of Service		71	
Termination of Service		66,67	
Toll Blocking Service	Tier 2	52.6	
Toll Restriction ("800 ONLY")	Tier 2	23	
Touch Calling	Tier 1 Core	28.1	
Transfer Service	Tier 2	23,24	
Universal Emergency Number Service (E911)		25-25.5	
Use of Customer Service		42	
Use of Profane Language		43.3	
Use of Services and Facilities		42-47	

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

LOCAL EXCHANGE SERVICE RATES

The rates shown below entitle the customers to messages without other charges to all stations bearing the designation of a central office of the following exchanges which comprise the Local Service Area:

COONEY

FRONTIER

CAMDEN

MONTGOMERY

RATES:

Within the Exchange Area, which is the area shown on the Exchange Area Service Map of this Tariff:

MONTHLY RATES:

		<u>One-Party</u>	
		<u>Current</u>	<u>Maximum</u>
Business (Initial Line)	Tier 1 Core	\$12.33	\$12.33
Residence (Initial Line)	Tier 1 Core	\$6.48	\$6.48
Business (2 nd or 3 rd Line)	Tier 1 Non-Core	\$12.33	\$24.66
Residence (2 nd or 3 rd Line)	Tier 1 Non-Core	\$6.48	\$12.96
Business (4 th or more Line)	Tier 2	\$12.33	
Residence (4 th or more Line)	Tier 2	\$6.48	

		<u>Current</u>	<u>Maximum</u>
Business, PBX Trunk (each)	Tier 1 Non-Core	\$19.18	\$38.36

The above rates do not include telephone instruments or inside wiring maintenance.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

Issued: May 4, 2007
Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, Issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

EXTENDED LOCAL CALLING SERVICE

(N)

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by The Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of The Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer dialed, station to station, sent paid calls to the extended exchange(s) and does not apply to operator assisted calls.

(N)

Issued: December 28, 1993

Effective: April 13, 1995

In accordance with Case No. 93-1844-TP-ATA and Order No. 90-1971-TP-PEX issued by the
Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President, Jackson, Michigan

GENERAL EXCHANGE SERVICE TARIFF**EXTENDED LOCAL CALLING SERVICE (ELCS)****1. RATES**

A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

B. Extended Local Calling Service is provided at the following rates:

1. Initial Minute Rate (Tier 1 Core)

Monday through Friday: To Telephone Numbers in Designated Exchanges
Within the Following Distance Bands

	<u>1-10 Miles</u>		<u>11-22 Miles</u>		<u>23-55 Miles</u>	
	<u>Current</u>	<u>Max.</u>	<u>Current</u>	<u>Max.</u>	<u>Current</u>	<u>Max.</u>
a) 8 A.M. to, but not including, 9 P.M.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
b) 9 P.M. to, but not including, 8 A.M.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
c) Saturday, Sunday and holidays.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05

2. Rate for Each Additional Minute (Tier 1 Core)

Monday through Friday: To Telephone Numbers in Designated Exchanges
Within the Following Distance Bands

	<u>1-10 Miles</u>		<u>11-22 Miles</u>		<u>23-55 Miles</u>	
	<u>Current</u>	<u>Max.</u>	<u>Current</u>	<u>Max.</u>	<u>Current</u>	<u>Max.</u>
a) 8 A.M. to, but not including, 9 P.M.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
b) 9 P.M. to, but not including, 8 A.M.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
c) Saturday, Sunday and holidays.	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2
GENERAL EXCHANGE SERVICE TARIFF

EXTENDED LOCAL CALLING SERVICE (ELCS)

(N)

2. RATES (con't.)

- C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll rate distances.

2. Duration

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4). Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

(N)

Issued: December 28, 1993

Effective: April 13, 1995

**In accordance with Case No. 93-1844-TP-ATA and Order No. 90-1971-TP-PEX issued by the
Public Utilities Commission of Ohio.**

By: Jeffrey P. Stommen, Vice President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

EXTENDED LOCAL CALLING SERVICE (ELCS)

(N)

3. AVAILABILITY

A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges In Which Service is Offered</u>	<u>Exchange(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
**Cooney	Bryan	16.2
**Cooney	Edon	7.2
**Cooney	Montpelier	8.6

(N)

* One-Way Service

** Two-Way Service

Issued: December 28, 1993

Effective: April 13, 1995

In accordance with Case No. 93-1844-TP-ATA and Order No. 90-1971-TP-PEX issued by the
Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

PROMOTIONS

(D)

(D)

1. Promotional Offerings

(N)

- A. The Telephone Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially-promoted tariff service.

Promotional prices will be offered for a period no greater than 90 days to the same class of customers within a 12-month period. The 12-month period begins on the first day of the promotional price is offered. Notification of promotional offerings will be provided ten days prior to the effective date to the Public Utilities Commission of Ohio.

- B. The benefits realized by the customer and the conditional obligations of the customer may extend beyond 90 days.
- C. Promotional offers are valid only where it is technically feasible to provide the specified additional service and where facilities are available during the promotional period.

(N)

Issued: October 12, 2000

Effective: November 28, 2000

In accordance with Order No. 00-1890-TP-ATA, Issued by the Public Utilities Commission of Ohio

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
PROMOTIONS - ADDENDUM

(D)

(D)

Frontier Choicessm Tier Bundles Promotion

(C)

- A. Existing residential customers who upgrade to Frontier Choicessm Tier I bundle from April 24, 2004 to June 18, 2004, inclusive, will receive:

A waiver of the subsequent service order charge and one time credit of \$10. The promotion is offered only where it is technically feasible to provide the bundled service and where facilities are available during the promotional period.

- B. New residential customers who subscribe to Frontier Choicessm Tier I bundle from April 24, 2004 to June 18, 2004, inclusive, will receive:

A one time credit of \$10. The promotion is offered only where it is technically feasible to provide the bundled service and where facilities are available during the promotional period.

(C)

Issued: March 16, 2004

Effective: April 24, 2004

In accordance with Order No. 90-5009-TP-TRF, Issued by the
Public Utilities Commission of Ohio

By: Jerry Schneider, State Vice President, Rhinelander, Wisconsin

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
PROMOTIONS - ADDENDUM

Digital Phone Enhanced Feature Package

(N)

Existing and new residential customers who order Digital Phone Enhanced Feature pack between November 7, 2007, and February 4, 2008 will receive a waiver of the applicable nonrecurring installation/activation charges.

(N)

(D)

(D)

Issued: October 26, 2007

Effective: November 7, 2007

In accordance with Order No. __-____-_____,
Issued by the Public Utilities Commission of Ohio
Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

Exchange Area of the Cooney Exchange; BASE RATE AREA AND EXCHANGE AREA COINCIDE.

----- BASE RATE AREA AND EXCHANGE AREA

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

APPLICATION AND EXPLANATION OF SYMBOLS

A. APPLICATION

These tariffs apply to the General Exchange Services of C, C & S Telco, Inc., hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Ohio. In the event of any conflict between any rate, rule or regulation contained in these General Exchange Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply. (T)

The provision of service and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

B. EXPLANATION OF SYMBOLS

The nature and extent of revisions of these tariffs is indicated on the right hand margin by the following symbols:

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment or regulation
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate
- (T) Signifies a change in text, but no change in rate, treatment or regulation

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGE

A. GENERAL

1. The term "Service Connection Charge" is used to define the non-refundable charge made for the establishment of a class of telephone service or subsequent additions to that service.
2. No distinction is made between a "New Installation" and an "Outside Move." All changes of subscribers service from one premises to another (except as otherwise provided under "Moves and Changes") are treated as new service connections with Service Connection Charges applying. (For definition of "Premises" see General Rules and Regulations, "Definitions.")
3. Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs.
4. Service Connection Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers and in the case of any service for Department, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.
5. When any Touch Calling Service, Custom Calling Service features or Custom Local Area Signaling Service features are ordered within 30 days of the installation of initial telephone service, the Line Rearrangement Charge (Service Connection Charge) will be waived.

B. CHARGES

1. Establishment of Service, apply as follows: (Tier 1 Core) (N)

(a)	Access Lines, P.B.X. Trunks, C.O. Lines,	<u>Current</u>	<u>Maximum</u>
	Toll terminations - - - each	\$10.75	\$10.75

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)
|
(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, Issued by the Public Utilities Commission of Ohio

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. CHARGES

	<u>Current</u>	<u>Maximum</u>		
2. Restoral of service charge - - -	\$8.00	\$8.00	(Tier 1 Core)	(N)

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, as specified in this Tariff, the foregoing charge applies for reconnecting all service and facilities being provided a subscriber at one location.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by the Public Utilities Commission of Ohio,

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

C. SERVICE CONNECTION CHARGES DO NOT APPLY TO:

6. The following cases, provided a service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
7. When a receivership for an existing subscriber is established or terminated.
8. Service changed from a residence to a business classification, or vice versa, without a change of the identity of the subscriber.

Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with the re-establishment of service at the old location.

Auxiliary services not located at and associated with a specific instrument resident extension stations installed, moved, and/or changed at the same time or which a charge is made for other work.

(D)

(D)

Issued: May 16, 2000

Effective: June 12, 2000

In accordance with Order No. 90-5009-TP-TRF, Issued by the Public Utilities Commission of Ohio

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
BASIC TELEPHONE ASSISTANCE (Continued)

A. LINK UP (Tier 1 Core)

(N)

1. General

Link-Up is a federal assistance program that provides eligible residential customers with the following benefits:

- a. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges or \$30.00, whichever is less.
- b. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

2. Regulations

- a. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (1) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid)
 - (2) Food stamps
 - (3) Supplemental Security Income (SSI) under Title XVI of the Social Security Act
 - (4) Federal Public Housing Assistance, or Section 8
 - (5) Home Energy Assistance Program (HEAP)
 - (6) Ohio Works First a.k.a. Temporary Assistance for Needy Families (TANF)
 - (7) National School Lunch's (NSL) free lunch program
 - (8) Household income at or below 150% of the Federal Poverty Guidelines (FPG)
 - (9) General Assistance including Disability Assistance (DA)
 - (10) Supplemental Security Income- blind and disabled (SSDI)
- b. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section A.1. above.

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
BASIC TELEPHONE ASSISTANCE (Continued)

A. LINK UP (Cont'd) (Tier 1 Core) (N)

2. Regulations (Cont'd)

- c. The Telephone company shall require, as proof of eligibility for Link-Up a document signed by the customer certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in 2(a) above.; identify the specific program or programs from which the customer receives benefits. If the customer is applying for Link-Up based on income 2(a)(8), above., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- d. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- e. Link Up customers are not restricted on the optional services to which they may subscribe.
- f. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

Issued: May 4, 2007

Effective: June 19, 2007

In Accordance with Case No. 07-0542-TP-ALT,
Issued by the Public Utilities Commission of Ohio
Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

B. LIFELINE ASSISTANCE (Tier 1 Core)

(N)

1. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- a. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero.
- b. A waiver of the Federal Subscriber Line Charge.
- c. A waiver of the Federal Universal Service Charge.
- d. Free toll limitation service (e.g., toll blocking, toll control, and 900/976 blocking), upon customer's request.
- e. A waiver of the Telephone Company's service deposit requirement.
- f. Customers have the option to purchase call waiting and an option to purchase other features upon self certification that the feature is for medical and/or safety reasons pursuant to O.A.C. 4901:1-4-06 (B)(1)(c) and B.2.b below.
- g. Credit of 100% of all nonrecurring service order charges for commencing service.

2. Regulations

- a. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs.
 - (1) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid)
 - (2) Food stamps
 - (3) Supplemental Security Income (SSI) under Title XVI of the Social Security Act
 - (4) Federal Public Housing Assistance, or Section 8
 - (5) Home Energy Assistance Program (HEAP)
 - (6) Ohio Works First a.k.a. Temporary Assistance for Needy Families (TANF)
 - (7) National School Lunch's (NSL) free lunch program
 - (8) General assistance including Disability Assistance (DA)
 - (9) Household income at or below 150% of the Federal Poverty Guidelines (FPG)
 - (10) Supplemental Security Income – blind and disabled (SSDI)
- b. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing lifeline customers that have optional features prior to the adoption of this plan will be grandfathered into the lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

B. LIFELINE ASSISTANCE (Tier 1 Core) (N)

2. Regulations (Continued)

- c. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- d. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- e. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in 2(a) above; identify the specific program or programs from which the customer receives benefits and agrees to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link-Up, the customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income 2(a)(9) above, examples of income documentation would be 1) the prior year's state or income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- f. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.

P.U.C.O. No 2

General Exchange Service Tariff

Basic Telephone Assistance (Continued)

B. LIFELINE ASSISTANCE

2. Regulations (Cont'd)

- g. The Lifeline discounts and waivers apply to only one access line per household.
- h. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills for toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.

3. Enrollment Process

- a. New or existing customers wanting to establish lifeline service should complete and submit a company lifeline application, and provide documentation if applicable, within 30 days of receiving the application from the company.
- b. The company will review the customer's lifeline application to determine customer's eligibility within 10 business days of receiving the application (and any required documentation if applicable) from the customer.
- c. If the customer is eligible for the lifeline discount, the company will credit the customer's bill retroactive to the date of customer's request for lifeline service (and, if applicable to a new service request, retroactively apply a credit towards the regulated installation charges) as long as the customer timely submits the application and any required documentation.
- d. The Telephone Company will provide written notification to customers that do not qualify for Lifeline Assistance or fail to submit acceptable documentation. Written customer notice will be provided in order to give the customer an additional opportunity of 30 days to prove eligibility or dispute the company's determination.
- e. Late filed applications (with documentation) that meet eligibility criteria will be made effective the date the late-filed information was received by the Telephone Company.

(N)

Issued: May 4, 2007

Effective: June 19, 2007

**In accordance with Order No. 07-0542-TP-ALT
Issued by The Public Utilities Commission of Ohio.
Jerry Schneider, State Vice President
Rhineland, Wisconsin**

GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

4. Income Eligibility

(N)

- a. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be preformed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- b. Regardless of when the Company completes the verification process lifeline benefits shall go back to the latter of the date the qualified customer established lifeline service or established new service.
- c. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance or that fail to submit acceptable documentation. Written customer notice must be provided in order to give the customer an additional opportunity of 30 days to prove eligibility or dispute the company's determination.
- d. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.

(N)

GENERAL EXCHANGE SERVICE TARIFF

Basic Telephone Assistance (Continued)

B. LIFELINE ASSISTANCE

4. Income Eligibility (continued)

(N)

- e. If a customer disagrees with a company's findings regarding eligibility for Lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

5. Verification for Continued Eligibility

- a. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
- b. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline eligibility effective on the 61st day.
- c. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

Issued: May 11, 2005

Effective: June 10, 2005

**In accordance with Order No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio.
Jerry Schneider, State Vice President
Rhineland, Wisconsin**

GENERAL EXCHANGE SERVICE TARIFF

Basic Telephone Assistance (Continued)

C. SERVICE CONNECTION ASSISTANCE (Tier 1 Core)

(N)

1. General

- a. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
- Waiver of applicable deposit requirements under PUCO #2, Sheet 51 of this tariff.
 - Full or partial waiver of up to \$60.00 of applicable service connection charges for establishing or reestablishing local exchange service as described in PUCO #2, Sheet 8 of this tariff. (Service Connection Assistance does not apply to network wiring charges.)

2. Regulations

- a. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
1. Home Energy Assistance Program (HEAP)
 2. Supplemental Security Income (SSI) under Title XVI of the Social Security Act
 3. Food stamps
 4. Federal Public Housing Assistance / Section 8
 5. Medical Assistance under Chapter 5111 of the Ohio Revised Code
- b. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in C.2.a. above: identifying the specific program or programs from which the customer receives benefits.
- c. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- d. Service Connection Assistance is available for all grades of service.

* Service Connection Assistance was moved from Sheets 10.4 and 10.5.

Issued: May 4, 2007

Effective: June 19, 2007

**In Accordance with Case No. 07-0542-TP-ALT,
Issued by the Public Utilities Commission of Ohio
Jack D. Phillips, Director Government and External Affairs**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

C. SERVICE CONNECTION ASSISTANCE (Cont'd)

2. Regulations (continued)

- f. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

(D)

(D)

- f. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.

- g. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

Issued: May 11, 2005

Effective: June 10, 2005

**In accordance with Order No. 05-461-TP-UNC,
Issued by The Public Utilities Commission of Ohio.
Jerry Schneider, State Vice President
Rhinelander, Wisconsin**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MOVES AND CHANGES

A. GENERAL

1. The charges specified herein for moves and changes do not contemplate work being performed by the Telephone Company's employees involved at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional cost involved, applies.
2. For definition of the term "Premises" see General Rules and Regulations "Definitions."

B. MOVE CHARGES

1. A move is a transfer of telephone service from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. (T)
- (D)
- (D)
- (a) (D)
- (b) (D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MOVES AND CHANGES (Continued)

B. MOVE CHARGES (Continued)

2. Discontinuance of telephone service at one premise and their installation at another premise is subject to the regular service connection charges and/or any installation charges that may be applicable. (T)

3. (D)

- 4.

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MOVES AND CHANGES (Continued)

B. MOVE CHARGES (Continued)

C. CHANGE CHARGES

1. A change is:

(a)

(b)

(D)

(c)

(D)

(d) Change in number designations on P.B.X. station instrumentalities.

(e)

(f)

(g) Change of telephone number.

2. Charges:

One charge of \$10.75 applies for all changes, covered herein, in such existing facilities made at the same time on the same continuous property.

D. CHARGES FOR MOVES AND CHANGES DO NOT APPLY TO:

1. Moves or changes required for the proper maintenance of service, excluding customer station equipment and inside wiring.

(T)

2.

3.

Issued: March 26, 1987

Effective: April 13, 1995

In accordance with Order No. 86-927-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MOVES AND CHANGES (Continued)

D. CHARGES FOR MOVES AND CHANGES DO NOT APPLY TO:

- | | |
|---|------------|
| | (D) |
| 4. No charge is applicable for changes made on the initiative of the Telephone Company for service reasons, reasons of avoiding annoyance calls, obscene, abusive, harassing or threatening telephone calls. | (T) |
| 5. When there is a substitution in the type of service or line subscriber for (E.G., change from regular telephone exchange service to P.B.X. station service) it is considered as the discontinuance of the previous service and the establishment of a new line or service. | (T) |

Issued: January 15, 1997

Effective: April 15, 1997

**In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996.**

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES

A. 900 SERVICES CALL BLOCKING

1. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- (a) LEECH-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

Issued: December 15, 1994

Effective: April 13, 1995

In accordance with Case No. 94-1648-TP-COI issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Mgr., Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

C.

D. EXTRA DIRECTORY LISTINGS (Tier 2)

(N)

Regular Extra Listings in the alphabetical section of the directory, and special types of Extra Listings that are furnished at Regular Extra Listings rates, 25 cents monthly.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

E.

F. JOINT USERS (Tier 1 Core)

(N)

Joint User Service, including one listing in the directory is furnished at the following rates for each joint user, per month:

Business Individual Line Service fifty per cent of individual business line rate computed to the next higher multiple of 25 cents.

G.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)
|
(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

G.

(D)

(RESERVED FOR FUTURE USE)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (CONTINUED)

H. LOCAL MESSAGES

1. The rates for local calls from Public and Semipublic telephones is 20 cents per call.
2. All end user coin-sent paid charges assessed to end users at pay telephones will be deregulated after October 7, 1997. Effective October 8, 1997, the 20 cent rate is detariffed.

The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

(N)
(N)

I. PRIVATE LINES (local) (Tier 2)

(N)

1. The Telephone Company will furnish and maintain Private Lines where facilities are available and within the Exchange Area, for telephone communication between stations not connected to the Exchange switchboard.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

J. PRIVATE LINES (Local) (Continued)

- | | |
|--|----------------------|
| 2. The following rates apply: | <u>Monthly Rates</u> |
| a. For the initial 1/4 mile of circuit
or fraction, circuit measurement | \$3.00 |
| b. For each additional 1/4 mile of circuit
or fraction, circuit measurement | 1.00 |
| c. For each terminal instrument | 2.50 |
| 3. Telecommunications Service Priority | |

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, National Exchange Carriers Association Access Service Tariff, Section 13.3.3.

K. LOCAL LOOPS (Tier 2)

(N)

1. Local loops used in connection with inter-exchange facilities for either Private-Line Telephone Service will be furnished where facilities are available at the Business Individual Line Rate, P.U.C.O. No. 2.
 - a. An installation charge equal to the cost of labor required to install such loops applies to each loop in lieu of a service connection charge. The minimum installation charge . \$15.00.
2. Channels for service not specifically named elsewhere in these Tariffs, and for the purpose other than telephonic communication, will be furnished where facilities are available and where in the judgment of the Telephone Company, the use to be made of such channels is not contrary to regulations.

Issued: May 4, 2007**Effective: June 19, 2007****In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.****Jack D. Phillips, Director Government and External Affairs**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

K. LOCAL LOOPS (Continued)

- b. Channels for use in connection with inter-exchange facilities for Radio Broadcasts; channels between pick-up points and a radio station or studio, between a radio station and studio, between studio and/or station and transmitter:

Monthly Rates

1st 1/4 mile or fraction, airline mileage	\$7.50
Each additional 1/4 mile or fraction	5.00

(Note: If the use to which these channels are to be put requires that they be equalized or balanced, the initial equalizing or balancing and future adjustments shall be done by the Telephone Company and the cost thereof will be billed to the customer.)

- c. The Telephone Company does not hold itself out to furnish channels with a transmission level of a better grade than circuits used for normal telephonic communications and will do so only if physically and economically practical from the Telephone Company's standpoint.
- d. The Subscriber must agree that the volume of electrical in-put on such channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
- e. An Installation Charge equal to the cost of labor required to install such channels applies to each channel in lieu of a service connection charge. The minimum installation charge shall be \$15.00.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

L. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, National Exchange Carriers Association Access Service Tariff, Section 13.3.3.

M. SPECIAL REVERSE CHARGE TOLL SERVICE (ENTERPRISE SERVICE) (Tier 2) (N)

1. Special Reverse Charge Toll Service provides a service whereby a subscriber in one exchange arranges that patrons in one or more other exchanges may call him without toll charges and without requesting that charges be reversed.
2. The Telephone Company assigns and lists in the directory a special call number designation for the use of patrons in each exchange in which the service is to be furnished. One directory listing for each such exchange is provided without extra charge.
3. Directory listings in connection with the service ordinarily will include the name of the subscriber, his business designation, his city, his special number, and instruction to ask Long Distance for the special number. Where the subscriber so desires, the phrase "No Toll Charge" may also be included.
4. Calls for the special number of designation are accepted only when originated at telephones located in the exchange to which the special number has been assigned and only those calls to the special number are considered as coming within the scope of the service. Calls for the special number are completed to the designated telephone in the other exchange without, so far as possible, the calling party being aware that the calls are being established to another place.
5. Subscribers to Special Reverse Charge Toll Service must assume all charges for completed calls made to their special numbers.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

M. SPECIAL REVERSE CHARGE TOLL SERVICE (Continued)

completed call made in connection with this service is charged for at established rate for a completed sent-paid station-to-station call.

The charge, payable in advance, in addition to toll charges, for each exchange in which a SPECIAL REVERSE CHARGE TOLL service number is assigned is
.....\$3.00 monthly.

N. 800 ONLY (Toll Restriction) (Tier 2) \$ 3.00/month/line (N)

800 ONLY is an optional toll restriction service available to both residential and business customers. With 800 ONLY placed on the line, the customer's long distance dialing will be restricted to 800 series numbers only. The customer will still have the capability to place local calls, EAS, 911, 711 calls and pay per use calls such as Call Return, Auto Redial and Call Trace. Access to operator assistance and directory assistance are available only if allowed by the calling card being used by the customer. This service is offered on lines only where it is technically feasible. A monthly recurring charge per line as specified above will apply. The Service Connection Charge as stated on Sheet 8 of this Tariff will apply per line for customers that request this service on an existing line.

O. TRANSFER SERVICE (Tier 2)

(N)

- 1 The Company will furnish on request, when facilities permit, what is known as "Subscriber's Transfer Service".

This service is designated so that an individual line subscriber, by operating a switching key in connection with one of his individual line telephones, can transfer calls coming to that telephone to another specific individual line telephone of the subscriber, or of another subscriber who authorizes in writing such arrangement and who is connected with the same switchboard, for any desired period of time.

The two individual lines associated as indicated above, can be restored to normal by the operation, by said subscriber, of said switching key. For the purpose of making possible the above operation and service, one unit of "Subscriber's Transfer Service" equipment, located in the office of the Telephone Company, and one switching key, located on

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No.

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

O. TRANSFER SERVICE (Continued)

1. or near the subscriber's designated telephone from which such transfer is to be made possible, are required.

The charge for each such unit of "Subscriber's Transfer Service" will be at the monthly rental of\$5.00 (T)

2. Service Connection Charges for Establishment of Subscriber's Transfer Service.

(a) Installation charge for key in subscriber's premises and for establishment of service through Exchange office \$10.75 (I)

(b) Installation charge when, after service is established, subscriber requires that it be changed from line with which established to another line\$10.75 (I)

P. (D)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

R. ENHANCED EMERGENCY TELEPHONE SERVICE (E911 Service)

1. General

- a. When requested by local government authorities, and subject to the availability of facilities, C, C & S Telco, Inc. (hereinafter referred to as "the Telephone Company") will provide a Universal Emergency Number Service (911) for the use of Public Safety Answering Points (PSAP'S) engaged in assisting local government in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP.
- b. Two types of 911 service are offered: Basic 911 (B911) and Enhanced 911 Service (E911).
 1. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
 2. Enhanced 911 Service provides additional features, such as: selective routing of 911 calls to a specific PSAP which is selected from the various PSAPs serving customers within that central office area; E911 Trunks; Automatic Number Identification; Automatic Location Identification, PSAP Data Base Establishment and Update Service.

2. Definitions

- a. Automatic Location Identification (ANI) - an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.
- b. Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.
- c. 911 Trunks - trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central offices is a remote unit, nonrecurring charges and monthly rates do not apply to that segment of the 911 trunk.

The rates for 9-1-1 and E-9-1-1 are governed by 86-911-TP-COI and do not fall under a Tier designation.

(N)
(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

(N)

2. Definitions (cont.)

- d. Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, medical) within a particular serving area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAPs.
- e. 911 Service Area - the geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.
- f. PSAP Data Base Establishment and Update Service - provides the PSAP with the initial list, as well as periodic updates of customer names, telephone numbers and addresses for ALI.
- g. Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.
- h. Selective Routing Service - a feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
- i. Service Supplier - any provider of regulated telephone service to a service user in the state.
- j. Serving Central Office - the central office from which a PSAP, either primary or secondary, is served.
- k. Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices area arranged for 911 calling.

(N)

Issued: March 19, 1991

Effective: April 13, 1995

In accordance with Order No. 86-911-TP-COI Issued by the Public Utilities Commission of Ohio

Jeffrey P. Stommen, Vice President & General Manager Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

(N)

2. Definitions (cont.)

1. Universal Emergency Number Service Customer (Customer) - the board of county commissioners is designated as the customer that is legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public or emergency police, fire or other emergency services within the telephone central office area arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service, but the agent is not the customer.

3. Regulations

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as "E911" service:

- a. Application for E911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Telephone Company shall be provided with evidence, satisfactory to the Telephone Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any E911 service and participation shall be in the same E911 service.
- b. The E911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for E911 service calling.
- c. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:
 1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 2. Accept responsibility for dispatching or referring, forwarding or transferring E911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

(N)

Issued: March 19, 1991

Effective: April 13, 1995

In accordance with Order No. 86-911-TP-COI Issued by the Public Utilities Commission of Ohio

Jeffrey P. Stommen, Vice President & General Manager Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

(N)

3. Regulations (cont'd)

- c. 3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
- 4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- d. The service is limited to the use of central office telephone number 911 as the emergency number. Only one E911 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out-going calls can only be made on a transfer basis.
- g. Information contained in the Telephone Company's data base management system will be maintained for E911 service and will be used exclusively for this purpose.
- h. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E911 Service calls.
- i. Any party residing within the E911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. The customer will agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E911 Service hereunder.

(N)

Issued: March 19, 1991

Effective: April 13, 1995

In accordance with Order No. 86-911-TP-COI Issued by the Public Utilities Commission of Ohio

Jeffrey P. Stommen, Vice President & General Manager Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

(N)

3. Regulations (cont'd)

- k. Because the Telephone Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on E911 Service lines that originate from all telephones served by C, C & S Telco, Inc., whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.
- l. The customer will develop an appropriate method for responding to calls for non-participating agencies that may be directed to an E911 Service PSAP by calling parties.
- m. The number of lines to the "host" or "lead" (Local Exchange Telephone GTE North Incorporated, Williams County) shall be as required by Williams County E911 Emergency Telephone Number System Plan.
- n. The calling party is not charged for calls placed to the E911 number; however, regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred to the point of termination of the transfer, if located outside the local calling area of the exchange.
- o. The Telephone Company does not undertake to answer and forward E911 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- p. The Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of E911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Company has been so notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

(N)

Issued: March 19, 1991

Effective: April 13, 1995

In accordance with Order No. 86-911-TP-COI Issued by the Public Utilities Commission of Ohio

Jeffrey P. Stommen, Vice President & General Manager Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)3. Regulations (cont'd)

- q. A telephone company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees', or agents' participation in or acts or omissions in connection with such participation in a 911 system, whether such system is established pursuant to sections 4931.40 to 4931.50 of the Ohio revised code or otherwise in accordance with the telephone company's schedules regarding 911 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

4. Rates and Charges

- a. E911 service is provided to residents who subscribe to local exchange telephone service. Following is the rate for this service:

APPENDIX A

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

<u>County</u>	<u>Proposed Current 911 Subscriber Charge</u>	<u>Implementation Date For 911 Service</u>	<u>Effective Date For Current 911 Subscriber Charge</u>	<u>Initial Case No. For 911 Implementation</u>	<u>Most Current Case No. For 911 Review</u>	(N)
Williams	\$.28	5/29/1991	5/29/1992	86-911-TP-COI	90-763-TP-EMG	(N)

(N)

Issued: March 19, 1992

Effective: April 13, 1995

In accordance with Order No. 90-763-TP-EMG Issued by the Public Utilities Commission of Ohio

Jeffrey P. Stommen, Vice President & General Manager Jackson, Michigan

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

GENERAL

- A. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") assigned the three digit 2-1-1 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 2-1-1 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "2-1-1 Service").
- B. The 2-1-1 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 2-1-1 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 2-1-1 Service as part of their local exchange services. The 2-1-1 Service is supplemental to and is not a replacement for either party's local exchange service.
- C. All 2-1-1 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling service ("ELCS"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 2-1-1 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
- D. The 2-1-1 Service will be available from Company owned pay telephones located in the Company's local exchange. The 2-1-1 Service will not be available for the following classes of service:
1. Hotel/motel/hospital service
 2. Inmate service
 3. 1 + and 0+ calling
 4. 0-operated assisted calling
 5. 101 XXXXX calling

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

- A. The Approved Information and Referral Service Provider shall make written application for 2-1-1 Service to the Company at the local exchange level.
- B. The approved Information and Referral Service Providers written application to establish 2-1-1 Service in the Company's local exchange shall include the following:
 - 1. The local, foreign exchange or toll free 8YY telephone number into which the Company is to translate the dialed 2-1-1 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 2-1-1 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application. The Company can only provide 2-1-1 Service to one specified telephone number as provided to it by the Approved Information and Service Referral Provider.
 - 2. A location description of the Approved Information and Referral Service Provider call center where 2-1-1 calls made from the Company local exchange will be routed.
 - 3. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 2-1-1 Service.
 - 4. An acknowledgment of the possibility that the Commission's assignment of the 2-1-1 abbreviated dialing code may be recalled at any time.
- C. Local Calling for Company Subscribers
 - 1. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 2-1-1 Service calls are local in nature and do not generate ELCS, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

C. Local Calling for Company Subscribers (Con't)

2. When the Approved Information and Referral Service Provider makes application for 2-1-1 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 2-1-1 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 2-1-1 Service is established in the local exchange.
3. When the Approved Information and Referral Service Provider makes application for 2-1-1 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 2-1-1 Service calls remain local in nature.

D. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 2-1-1 Service.

E. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 2-1-1 calls directed to it out of confusion or in error by Company subscribers.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

- F. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 2-1-1 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- G. The 2-1-1 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 2-1-1 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one telecommunications path available.
- H. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 2-1-1 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
- I. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 2-1-1 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
- J. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 2-1-1 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 2-1-1 Service.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

- K. The Approved Information and Referral Service Provider shall not promote the 2-1-1 Service with the use of an autodialer or broadcasting of tones that dial the 2-1-1 abbreviated dialing code.
- L. The Company can only make 2-1-1 Service available to end users located in Company local exchanges. To establish 2-1-1 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
- M. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchange to ascertain whether 2-1-1 abbreviated dialing will be available to their end users.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OBLIGATIONS OF THE COMPANY

- A. The Company shall provision the 2-1-1 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application for service.
- B. When a 2-1-1 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 2-1-1 Service call, the quality of the call or any features that may otherwise be provided with 2-1-1 Service.
- C. The Company does not undertake to answer and forward 2-1-1 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
- D. The rates charged for 2-1-1 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

LIABILITY

- A. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 2-1-1 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 2-1-1 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- B. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
- C. The Company's entire liability to any person for interruption or failure of the 2-1-1 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- D. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 2-1-1 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 2-1-1 abbreviated dialing code.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)

OTHER TERMS AND CONDITIONS

- A. The 2-1-1 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service from the local telecommunications service provide where the 2-1-1 call center is located.
- B. The 2-1-1 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 2-1-1 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other then the Approved Information and Referral Service Provider.
- C. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 2-1-1 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- D. In an emergency situation as determined by the Company, the Company reserves the right at any time, without notice, to institute protective measures, up to and including termination of service.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF**2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Tier 1 Non-Core) (N)****RATES AND CHARGES**

- A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 2-1-1 Service as part of both parties' local exchange service. The 2-1-1 Service is supplemental to and is not a replacement for either party's local exchange service.
- B. The Company will provide as a community service, at no charge, one telecommunications path via remote call forwarding service to the Approved Information and Referral Service Provider's toll free 8YY number. This means that only one call at a time can be made to the Approved Information and Referral Service Provider's 2-1-1 call center via the 2-1-1 Service provided by the Company from the Company's subscribers.
- C. The Approved Information and Referral Service Provider shall pay a nonrecurring Service Connection Charge, as specified in Sheet 8 of this tariff, when it makes application to change the toll free 8YY telephone number they provide the Company more than once per calendar year.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)
|
(N)

Issued: May 4, 2007**Effective: June 19, 2007****In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.****Jack D. Phillips, Director Government and External Affairs**

P.U.C.O No. 2

GENERAL EXCHANGE SERVICE TARIFF

8-1-1 SERVICE FOR ACCESS TO ONE CALL NOTIFICATION CENTERS

GENERAL

- A. 8-1-1 Service ("8-1-1") is a three-digit local dialing arrangement available in specified areas for access to a one call notification provider. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 8-1-1 code is assigned for access to one call notification centers.
- B. Calls placed to the 8-1-1 code will be routed to the point-to number based upon the central office switch where technically feasible.

OTHER TERMS AND CONDITIONS

- A. This service is provided subject to the availability of the 8-1-1 code.
- B. 8-1-1 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- C. Limitations and use of service apply as stated in Section 2 of this Tariff.
- D. Directory listings for 8-1-1 are offered under the terms, conditions, and rates specified elsewhere in this Tariff.
- E. Access to 8-1-1 is not available to the following classes of service:
 - 1+
 - 0+, 0- (credit card, third-party billing, collect calls)
 - 101XXXX

Operator-assisted calls to the 8-1-1 subscriber will not be completed.

- F. The 8-1-1 subscriber is restricted from selling or transferring the 8-1-1 code to an unaffiliated entity, either directly or indirectly.
- G. 8-1-1 will not provide calling number information in real time to the 8-1-1 subscriber. If the 8-1-1 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

8-1-1 SERVICE FOR ACCESS TO ONE CALL NOTIFICATION CENTERS (Continued)

OTHER TERMS AND CONDITIONS (Continued)

- H. Calls to the 8-1-1 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 8-1-1 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 8-1-1 from areas where 8-1-1 service is not being provided will be advised that the service is not available from their number.
- I. Disputes regarding geographic coverage by two or more 8-1-1 subscribers will be referred to the Public Utility Commission of Ohio.
- J. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 8-1-1 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 8-1-1 subscriber has failed to establish service or decides to discontinue service establishment, the 8-1-1 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.
- K. Only a single ten-digit toll-free or local number may be used as the point-to number.
- L. 8-1-1 Service is provided where facilities permit.
- M. The 8-1-1 subscriber shall work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach One Call Center for services provided by dialing 8-1-1.
- N. 8-1-1 will be provided under the following conditions:
 - 1. The 8-1-1 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 8-1-1 without impairing the Company's general telephone service or telephone plant.

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O No. 2

GENERAL EXCHANGE SERVICE TARIFF

8-1-1 SERVICE FOR ACCESS TO ONE CALL NOTIFICATION CENTERS (Continued)

OTHER TERMS AND CONDITIONS (Continued)

- N. 8-1-1 will be provided under the following conditions: (Continued)
2. The 8-1-1 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 3. The 8-1-1 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 4. Suspension of 8-1-1 Service is not allowed.
 5. The 8-1-1 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 8-1-1. If requested by the Company, the 8-1-1 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 8-1-1 service.
 6. The Company will provide both oral and written notification when a 8-1-1 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 8-1-1. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the 8-1-1 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

8-1-1 SERVICE FOR ACCESS TO ONE CALL NOTIFICATION CENTERS (Continued)

OTHER TERMS AND CONDITIONS (Continued)

- O. The following conditions apply if the 8-1-1 subscriber provides a pre-recorded announcement:
1. The 8-1-1 subscriber will provide announcements. The Company will provide only delivery of the call.
 2. The provision of access to the 8-1-1 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 3. The 8-1-1 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 4. The 8-1-1 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- P. The Company may take all legal and practical steps to disassociate itself from 8-1-1 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- Q. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No 2

GENERAL EXCHANGE SERVICE TARIFF

8-1-1 SERVICE FOR ACCESS TO ONE CALL NOTIFICATION CENTERS (Continued)

RATES AND CHARGES

- A. 8-1-1 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the 8-1-1 subscriber's designated premises.
- B No implementation charges will apply.

Issued: May 14, 2007

Effective: June 29, 2007

In accordance with Order No 07-0584-TP-ATA issued by the Public Utilities Commission of Ohio.

By: Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

R. VOICE RECORDING AND ANSWERING EQUIPMENT

S. FIRE REPORTING SYSTEMS (Group alerting conference equipment) (Tier 2) (N)

1. Description

- (a) This system consists of special equipment installed in the Telephone Company's central office arranged to place

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

S. FIRE REPORTING SYSTEMS (Continued)

- (a) simultaneously a distinctive steady ring on a group of up to 10 existing subscriber lines when an access number is called.
- (b) As each called number answers it is cut through to the calling party as a conference connection.
- (c) If any of the called telephone lines are busy, a distinctive tone is applied as a signal and the equipment "Camps on" and rings the line as soon as the line becomes idle.
- (d) Any connected line can be arranged to hold the connection so that messages can be repeated in case the calling party hangs up.
- (e) An option "call in" feature is available whereby any telephone station may obtain a connection to the conference equipment by dialing a private "fire information" number.
- (f) No more than ten (10) existing subscribers can be connected to the system and each must be on a different line. Since removal of the handset from the switch hook of any station on a party line removes the ringing on that line, individual lines are recommended for the maximum benefit from this system.
- (g) The Telephone Company will undertake to advise the proper authorities in case of the discontinuance of service to any telephone associated with the system.

2.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES(Continued)

S. FIRE REPORTING SYSTEMS (Continued)

3. Rates

Alerting and conference Equipment (includes one directory listing if desired)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Each system	\$50.00	\$24.00
Each associated subscriber line connection	10.75	none
Hold feature, each line	10.75	none
"Call in" feature	10.75	none

T. FIRE REPORTING SYSTEM (Special Telephones Without Dial) (Tier 2) (N)

1. Special instruments equipped to receive calls only and connected to a common line terminal at the central office.
- 2.
3. Rates
 - (a) The normal Service Connection Charge will apply to each station installed.
 - (b) The monthly extension station charges of this tariff plus the additional applicable mileage charge will apply.
4. The Telephone Company will undertake to advise the proper authorities in case of discontinuance of service to any telephone associated with the system.

U. ADMINISTRATION OF BOUNDARIES

The Company, by reference herein, adopts and also makes a part of this tariff, the rules and regulations promulgated by the Public Utilities Commission of Ohio, as set forth in its Session Order No. 348, dated November 27, 1953.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

TOUCH CALLING SERVICE (Tier 1 Core)

(N)

A) General

1. Touch Calling Service provides for dialing a telephone number by means of push buttons in lieu of a rotary dial.
2. Touch Calling Service is available with all classes of basic service.
3. It is not necessary that all instruments on a line be equipped for touch calling; however, all lines on the same instrument must be similarly equipped.

B) Charges

1. The charges indicated below are in addition to the regular monthly charges for the class of service or services with which Touch Calling Service is associated.

	<u>Monthly Charge</u>	
	<u>Current</u>	<u>Maximum</u>
Business		
Per Central Office Line	\$2.00	\$2.00
Residence		
Per Central Office Line	\$1.50	\$1.50

2. If an existing service is changed from Rotary Dial Service to Touch Calling Service, one service connection charge applies per line and on the same line and premises.
3. If an existing service is changed from Touch Calling Service to Rotary Dial Service, one service connection charge applies per line and includes on the same line and premises.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)

(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

V. CUSTOM CALLING SERVICES (Tier 1 Core, Non-Core, and Tier 2) (N)

1. GENERAL

- a. Custom Calling Services are available on individual line, business and residence exchange services, excluding coin operated services and PBX trunks. The exclusion of coin operated services and PBX trunks does not apply to Touch Calling; Call Waiting is not available on rotary key lines.

2. DESCRIPTION OF FEATURES

- a. Call Waiting Service emits an audible signal on a busy line indicating that a second call is incoming. The customer may elect to terminate the call with the first party and answer the second calling party, or hold completely private conversations with each of the two parties on an alternate basis.

The Call Waiting feature may be temporarily disable at the option of the customer, from the customer's touch calling instrument. Temporary disabling of this feature will not affect the monthly charge to the customer.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

2. DESCRIPTION OF FEATURES (Continued)

- b. Call Forwarding Service permits a customer to have incoming calls transferred to another pre-selected telephone number. The grade of transmission of calls which are forwarded may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade of transmission is not guaranteed on any forwarded call. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. This applies to all "Call Forwarding" type services offered.
- c. Enhanced Call Forwarding Service In addition to Call Forwarding Service described above, this service permits the subscriber to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The subscriber is responsible for the establishment and change of the forwarded telephone number destination. The subscriber is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding Service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with rotary (trunk hunting) service.
- d. Speed Calling Service permits a customer to reach preset numbers by abbreviated dialing. Speed-Call-8 provides for up to eight preset numbers. Speed-Call-30 provides for up to thirty preset numbers. The system allows the customer to alter the speed calling list.
- e. Three-Way Calling Service permits a customer to add a third party to an existing conversation. It allows both hold and add-on capabilities. The grade of transmission on Three-Way Calling may vary depending on the distance and routing necessary to complete such a call, therefore, the Telephone Company makes no representation as to the quality of transmission.
- f. Distinctive Ring provides customers with the ability to distinguish certain calls from all others by providing a distinctive ringing pattern. It also permits a second number to be assigned to the same line.
- g. Home Intercom permits a customer to call other phone extension lines within the same grouping. Abbreviated dialing is used, and a second number is assigned.

3. MONTHLY RECURRING CHARGES	<u>Current</u>	<u>Maximum</u>	<u>Classification</u>	
a. Call Waiting	\$2.40*	\$4.80*	Tier 1 Non-Core	(N)
b. Call Forwarding	\$2.40*	N/A	Tier 2	
c. Enhanced Call Forwarding	\$2.40*	N/A	Tier 2	(N)

*A reduction of \$.50 per month per Custom Calling feature for the second and successive Custom Calling features will be credited to a subscriber's account when two or more Custom Calling features are provided on the same line. Lines with only one Custom Calling feature will not receive the \$.50 discount.

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES (Continued)

3. RECURRING CHARGES (Continued)

a. Call Forwarding (Continued)

Line Haul Charges

Between the telephone equipped for Call Forwarding and the number to which the call is forwarded, the subscribing customer is responsible for the payment of regularly applicable charges for a dialed station-to-station call including a person-to-person or collect call that is not accepted.

	<u>Classification</u>	<u>Monthly</u>	(N)
b. Speed Calling			
1. Speed-Call 1-8	Tier 2	\$1.50*	
2. Speed-Call 1-30	Tier 2	2.40*	
c. Three-Way Calling	Tier 2	1.90*	
d. Distinctive Ring	Tier 2	2.95*	
e. Home Intercom	Tier 2	1.50*	(N)

4. NONRECURRING CHARGES

- a. When Custom Calling Service is provided subsequent to establishment of the initial service, or is requested during other than a promotional period, a Line Rearrangement Charge (Service Connection Charge) applies per line for all (one or more) Custom Calling Service features provided at the same time, as specified in Tariff P.U.C.O. No. 2 Service Connection Charges.
- b. A Line Rearrangement charge applies to change from 8-Code to 30-Code, or vice versa, with the features Speed Call 8 and Speed Call 30.
- c. One Line Rearrangement charge applies for one or more features changed and added at the same time.

***A reduction of \$.50 per month per Custom Calling feature for the second and successive Custom Calling features will be credited to a subscriber's account when two or more Custom Calling features are provided on the same line. Lines with only one Custom Calling feature will not receive the \$.50 discount.**

Issued: May 4, 2007
Effective: June 19, 2007
In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.
Jack D. Phillips, Director Government and External Affairs

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General (Tier 1 Core, Non-Core, and Tier 2)

(N)

Custom Local Area Signaling Services are optional services offered to single line business and residence customers served in the Frontier Communications of Michigan, Inc. exchange of Cooney. The Company does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID, Call Return services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Call Return may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID, Call Return or other similar services identified in this tariff.

B. Regulations

1. CLASS Services are offered only to customers served by central offices equipped to provide such service.
2. A feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped offices.
3. It shall be the responsibility of the Customer to provide terminal equipment (CPE) compatible with CLASS Services.

All customer provided equipment (CPE) used to interface with Caller ID Name is required to conform with Technical Reference Specifications as used by the Company.

4. Variations in central office equipment and the activation of other central office features by the called and/or calling party may cause differences in the operation of features.
5. The Company's liability arising out of the provision of any CLASS feature including, but not limited to the delivery or non-delivery of calling numbers, is limited as stated in item A Sheet 40 of this tariff.
6. Caller ID Name is not available on operator-handled calls, on trunk-side connections and on line-side connections to key systems and PBXs that are not compatible with Caller ID Name.
7. Caller ID Name Service may not display a direct name and number for operator-assisted calls, out-of-area calls, calls marked private by the originator or calls originating from coin- and party line stations.

Issued: May 4, 2007**Effective: June 19, 2007****In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.****Jack D. Phillips, Director Government and External Affairs**

GENERAL EXCHANGE SERVICE TARIFF**CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)****B. Regulations (continued)**

8. Except as provided in Section E – CLASS Promotions, a nonrecurring Service Connection Charge, as stated in Frontier’s General Exchange Service Tariff on Sheet No. 8, will apply when a customer subscribes to Per-Line Blocking or any of the CLASS features.
9. An originating caller’s calling directory name and number may not be displayed at the called party under the following conditions:
 - a. The calling name and number may not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller’s data.
 - b. The calling name and number may not be displayed if the called party answers the incoming call during the first interval.

10. Caller ID Name Blocking Service**a. Per-Call Blocking**

1. Free Per-Call Blocking Service will be universally available, where technically feasible, to residence and business customers who are served from appropriately equipped central offices. Per-Call Blocking Service prevents the delivery of the calling party’s telephone name and number to Caller ID Name subscribers on a per-call basis when the calling party activates the appropriate Caller ID Name Blocking activation code prior to placing the call. If the called party has a display device, a privacy indicator will appear instead of the calling party’s name and telephone number.

All Frontier payphones in Frontier’s service area will be equipped with Per Call Blocking.

2. Per-Call Blocking capability is not available on line-side connections to key systems and PBXs that do not accept the Caller ID Name Blocking activation code.

b. Per-Line Blocking (Tier 1, Core) (N)

Prevents the disclosure of the calling party’s name and telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party’s name and telephone number. On a per call basis a customer may deactivate Per-Line Blocking by activating a designated code. After completion of the call, the line reverts back to the privacy status.

Issued: May 4, 2007**Effective: June 19, 2007****In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.****Jack D. Phillips, Director Government and External Affairs**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

(N)

B. Regulations (continued)

b. Per-Line Blocking (continued)

1. Per-Line Blocking Service will be available, where technically feasible, at no charge to the customer, by subscription to all residence customers and business customers.
2. Customers may order Per-Line Blocking with a simple statement to the Company, either orally or in writing.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the company will investigate the complaints and terminate the number blocking service where appropriate.

C. Feature Description

CLASS Services include the following:

Call Return-Allows a customer to automatically recall the telephone number of the last incoming call to that line, regardless of whether the call was answered, unanswered, or busy. After the recall is activated, and unless the number is blocked as described below, an announcement of the number is provided to the customer, who then has the choice of either continuing the callback by entering a code, or terminating the callback by hanging up. If the redialed number is busy, a distinctive ring alerts the customer when the number becomes available. If the telephone number of the last incoming call has been blocked through the use of a service such as Caller ID Name Blocking, the call cannot be returned. Call Return is available on a universal, pay-per-use basis to customers that do not subscribe to these services on a monthly basis. Pay-per-use Call Return will be removed from the customer's line at the customer's request at no charge. Customers may request the removal by notifying the company either orally or in writing. Once pay-per-use Call Return is removed from a customer's line, there will be a nonrecurring Service Connection Charge, to add it back to the customer's line. The callbacks created by Call Return activation may be to areas where toll charges or extended local calling service charges would apply. This feature cannot be activated for all telephone numbers such as numbers with 800, 900 prefixes or with PBX

(N)

Issued: January 7, 1999

Effective: February 3, 1999

In accordance with Case No. 98-1574-TP-ATA, issued by the Public Utilities Commission of Ohio.

Jeffrey P. Stommen, V. P. & General Mgr., Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

(N)

C. Feature Description (Continued)**Call Return** (continued)

extensions. Pay-per-use Call Return may not work on Centrex lines. For those customers not subscribing to monthly Call Return service, the customer will be charged a Pay-per-use activation fee each time they activate the Call Return activation code and it is successful. A successful activation occurs when the customer receives the announcement of the telephone number of the last incoming call.

Busy Redial-Allows a customer to automatically redial the last telephone number dialed. If the called number is busy, the number is redialed for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. Busy Redial is available on a universal, pay-per-use basis to those customers that do not subscribe to these services on a monthly basis. Pay-per-use Busy redial will be removed from a customer's line at the customer's request at no charge. Customers may request the removal by notifying the company either orally or in writing. Once pay-per-use Busy Redial is removed from a customer's line, there will be a nonrecurring Service Connection Charge, to add it back to the customer's line. Busy Redial may not work on PBX, Key or Centrex lines.

Priority Call-Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. A distinctive ringing pattern accompanies incoming calls from numbers on that list. If the customer is engaged in another call, and a call from one of the designated numbers arrives, a distinctive call waiting tone accompanies the incoming call. Priority Call may not work on PBX or Key lines.

Selective Call Acceptance-Allows a customer to specify a list of up to a maximum of 15 telephone numbers from which the customer wishes to receive calls. An incoming call that is not on the list is routed to an announcement stating that the called party does not wish to receive the call. Selective Call Acceptance may not work on PBX or Key lines.

Selective Call Forwarding-Allows a customer to specify a special list of telephone numbers, up to a maximum of 15 numbers. Incoming calls placed to the customer from telephone numbers on the list are automatically forwarded to a predefined telephone number. Selective Call Forwarding may not work on PBX or Key lines.

(N)

Issued: January 7, 1999

Effective: February 3, 1999

In accordance with Case No. 98-1574-TP-ATA, issued by the Public Utilities Commission of Ohio.

Jeffrey P. Stommen, V. P. & General Mgr., Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

(N)

C. Feature Description (Continued)

Selective Call Rejection-Enables a customer to reject call attempts from up to 15 telephone numbers of calling parties. The customer does not need to know the number to add it to the rejection list. Selective Call Rejection may not work on PBX or Key lines.

Call Trace-Will allow the customer to initiate a trace on the last incoming call received from a local service area in which custom local area signaling service features are offered by dialing an activation code. Upon the customer's request, the trace information will be provided to law enforcement agencies by the company, but will not be released directly to the customer. After dialing the Call Trace activation code, the customer will hear a message explaining the charges and how to proceed with or terminate the trace. The announcement will also inform the customer if the trace was successful and offer a number to call for further instructions. By accepting the service, customer agrees that Frontier Communications of Michigan Inc. shall not be held liable for damages due to an inability to trace calls. Call Trace is available only on a universal pay-per-use basis. Call Trace will be removed from a customer's line at the customer's request at no charge. The customer may request the removal by notifying the company either orally or in writing. Once Call Trace is removed from a customer's line, there will be a nonrecurring Service Connection Charge, to add it back to the customer's line.

Caller ID Name-Provides for the display of the calling party's name and number on a customer provided device attached to the customer's access line or on a telephone or answering machine equipped with a built-in display screen. Called ID Name Service will forward the calling party's name and number from the appropriately equipped terminating Central Office to the customer provided display device. The calling party may utilize or subscribe to such services which will prevent the disclosure of their name and telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number. The company will provide Caller ID Name subject to technical limitations.

D. Rates and Charges

The following rates are in addition to the rates and charges for connection, move or change of the telephone service with which CLASS services are associated:

(N)

Issued: January 7, 1999

Effective: February 3, 1999

In accordance with Case No. 98-1574-TP-ATA, issued by the Public Utilities Commission of Ohio.

Jeffrey P. Stommen, V. P. & General Mgr., Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

D. Rates and Charges (continued)

1. <u>Individual Services</u>	<u>Classification</u>	<u>Per Month/Per Line</u>	<u>Per</u>	<u>Per Activation Maximum</u>	(N)
		<u>Per Number</u>	<u>Activation</u>	<u>Charge Per Month</u> <u>Per Line</u>	
Call Return	Tier 2	\$3.50	\$.75	\$7.00	
Busy Redial	Tier 2	3.50	.75	7.00	
Priority Call	Tier 2	3.00			
Selective Call Acceptance	Tier 2	3.00			
Selective Call Forwarding	Tier 2	3.00			
Selective Call Rejection	Tier 2	3.00			
Call Trace	Tier 1 Non-Core		\$2.00 Current \$4.00 Maximum		
Caller ID Name*	Tier 1 Core	\$7.00 Current \$7.00 Maximum			

Per-Call Blocking provided automatically at no charge.

Per-Line Blocking provided on a subscription basis at no charge.

* Residential customers who newly subscribe to Caller ID Name service will receive a \$5.00 coupon by mail. If the customer subscribes to Caller ID Name service for four consecutive months, they may redeem the coupon for a one time credit of \$5.00 off their Caller ID Name Service. The coupon expires 150 days after the activation date of the Caller ID Name Service.

2. Service Package (Tier 2) (N)
- | | |
|--------------------------|---------|
| Frontier Freedom Package | \$15.95 |
| Frontier Savers Pack | 9.95 |
| Frontier Choices | 17.95 |
| Frontier Feature5 Pack | 11.95 |
3. Package Offerings (Tier 2) (N)
- a. Frontier Freedom Package includes the following features:
- Caller ID Name
 - Call Forwarding
 - Call Waiting
 - Busy Redial
 - Call Return
 - Speed Calling 8 Code
 - Three-Way Calling

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

D. Rates and Charges (continued)3. Package Offerings (continued)

b. Frontier Savers Pack includes Caller ID Name and choice of any two of the following:

- Call Waiting *
- Speed-Call-8 *
- Call Forwarding *
- Three-Way Calling *
- Busy Redial
- Call Return

* Multiple Custom Calling feature discounts do not apply in conjunction with the Frontier Savers Pack.

c. Frontier Choices is a feature package available to residence and business customers. A customer may select an unlimited number of compatible services or features from the list below. A customer may add or delete features within the feature package at no additional charge.

- Call Forwarding
- Enhanced Call Forwarding
- Call Waiting
- Distinctive Ring
- Speed-Call-8
- Speed-Call-30
- Three-Way Calling
- Busy Redial
- Call Return
- Caller ID Name
- Priority Call
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Voice Mail (nonregulated)

A residential customer who first subscribes to Frontier Choices when requesting a new basic local service access line or when requesting a move of their basic local service access line within the Company's service area will receive a one time credit of \$10.00.

(N)
|
(N)

Issued: February 12, 2003

Effective: March 31, 2003

In accordance with Case No. 03-0431-TP-ATA, issued by the Public Utilities Commission of Ohio
Jeffery P. Stommen, Vice President and General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)D. Rates and Charges (continued)3. Package Offerings (continued)

- d. Frontier Feature5 Pack is a feature package available only to business customers. Per the list below, the package consists of two base features and a choice of three compatible optional features. A customer may add or delete features within the feature package at no additional charge. Multiple Custom Calling feature discounts do not apply in conjunction with the Frontier Feature5 Pack. (N)

Base Features:

- Caller ID Name and Number
- Call Forwarding (Enhanced Call Forwarding can be substituted)

Optional Features

- Busy Redial
- Call Return
- Call Waiting
- Speed-Call-8
- Three-Way Calling

As an introductory promotion, existing business customers who subscribe to Frontier Feature5 Pack during the period of May 1, 2002 through July 30, 2002 inclusive, will receive a waiver of the subsequent service order charge (see Service Connection Charge on Sheet No. 8). (N)

E. CLASS Promotions

(D)

|

(D)

1. Per-Line Blocking (C)

A waiver of the nonrecurring Service Connection Charge will be given for the initial installation of Per-Line Blocking per line.

Issued: March 14, 2002

Effective: May 1, 2002

In accordance with Case No. 02-0671-TP-ATA, issued by the Public Utilities Commission of Ohio

Jeffery P. Stommen, Vice President and General Manager, Brooklyn, Michigan

GENERAL EXCHANGE SERVICE TARIFF
DIGITAL CENTREX SERVICE

A. General (Tier 1 Non-Core and Tier 2)

(N)

Digital Centrex is a central office-based business touch tone service which provides capabilities similar to those offered by a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system. Centrex service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the Company.

B. Regulations

1. Each Centrex line may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the line is installed. When a change in the arrangement is requested by the customer, the appropriate Service Connection Charges as specified under Sheet No. 8 of this tariff apply.
2. Centrex Service may be provided in association with trunks; however, lines terminating on a key or PBX system will be charged at the applicable trunk rates specified under Sheet No. 5 of this tariff.
3. Service Connection Charges as specified under Sheet No. 8 of this tariff apply to all station line installations, customer requested moves, changes and rearrangements performed by the company.
4. Terminal equipment provided by the customer must be compatible with the services and equipment provided by the company. Such equipment must be Touch Tone to Centrex Service.
5. Directory listings will be furnished subject to the rates and regulations specified under Sheet Nos. 56 through 61 of this tariff.
6. Service will be provided on a month-to-month basis at the rates as specified under Sheet No. 29.16 herein. The initial service period is a minimum of one month, commencing with the date of installation of the service.
7. The general rules and regulations as specified in the Telephone Company P.U.C.O. No. 2, will apply to this service.
8. Service area is limited to manufacturer's equipment specifications.
9. All exchange lines in a system must be served by the same central office and have the same billing arrangement.

Issued: May 4, 2007**Effective: June 19, 2007****In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.****Jack D. Phillips, Director Government and External Affairs**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
DIGITAL CENTREX SERVICE (Continued)

C. List of Centrex Service Features

1. Basic Centrex Service Features (Tier 2) (N)

- a. Automatic Identification of Outward Dialing
- b. Call Forward-All Calls
- c. Call Forward-Busy (Intragroup)
- d. Call Forward-No Answer (Intragroup)
- e. Call Hold
- f. Call Pick-Up
- g. Call Transfer
- h. Call Waiting
- i. Cancel Call Waiting
- j. Class of Service Restrictions
- k. Consultation Hold
- l. Dictation Access and Control
- m. Direct Inward Dialing
- n. Direct Outward Dialing
- o. Distinctive Call Waiting Tones
- p. Distinctive Ringing
- q. Local Only
- r. Loudspeaker and Paging Access
- s. Manual Line
- t. Meet-Me Conference
- u. Speed Calling Individual Short List
- v. Station-to-Station Calling
- w. Three-Way Conference

1. Enhanced Centrex Service Features (Tier 2) (N)

Enhanced Centrex Service includes Basic Centrex Service Features plus the Enhanced Centrex Service Features below:

- a. Automatic Line
- b. Call Pick-Up Groups
- c. Directory Number Hunt-Circular
- d. Directory Number Hunt-Distributed
- e. Directory Number Hunt-First
- f. Directory Number Hunt-Sequential
- g. Speed Calling Group
- h. Speed Calling Individual Long List
- i. Deny Origination
- j. Deny Termination
- k. Enhanced Call Forwarding

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
DIGITAL CENTREX SERVICE (Continued)

D. Definitions of Centrex Service Features**1. Basic Centrex Service Features**

- a. Automatic Identification of Outward Dialing – Records each outgoing, billable call against the line originating the call.
- b. Call Forward-All Calls – Allows all incoming calls directed to a station line to be routed to a user-defined line inside or outside the customer group or attendant.
- c. Call Forward-Busy (Intragroup) – Permits incoming calls (originating from outside group) attempting to terminate to a busy station line to be re-directed to a predetermined line inside the customer group.
- d. Call Forward-No Answer (Intragroup) – Provides for forwarding of incoming calls to a predetermined line inside the customer group when the station line does not answer within a predefined ringing cycle.
- e. Call Hold – Allows the user to hold one call for any length of time provided that neither party goes on-hook.
- f. Call Pick-Up – Allows a station line to answer incoming calls to another station line within a defined call pick-up group. Call pick-up is provided on an individual station lines within a customer group.
- g. Call Transfer – A specific subscriber assigned the call transfer feature can hold and transfer all calls.
- h. Call Waiting – Allows an incoming call (within or outside the customer group) to apply a call waiting tone on a busy station line which has been assigned the call waiting feature.
- i. Cancel Call Waiting – A line option that allows a user, by dialing a code, to prevent, on a per-call basis, any incoming calls from call waiting on his/her line.
- j. Class of Service Restrictions – Provides the capability to allow or deny individual station line features. The treatments can be arranged to control all the calls originating or terminating on station lines.
- k. Consultation Hold – Unlike call hold, consultation hold permits a subscriber on an active call to retrieve a waiting call or perform three-way conference/call transfer just by flashing the switchhook. The original call is placed in a temporary hold state.
- l. Dictation Access and Control – this feature provides station access to customer-provided dictation-recording equipment by dialing an access code.
- m. Direct Inward Dialing – This service allows incoming calls from the exchange network to reach a specific station without attendant assistance.
- n. Direct Outward Dialing – this service allows calls to the exchange network without attendant assistance.

Issued: April 26, 2001**Effective: June 25, 2001****In accordance with Case No. 01-1007-TP-ATA, issued by the Public Utilities Commission of Ohio.****Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF
DIGITAL CENTREX SERVICE (Continued)

D. Definitions of Centrex Service Features (continued)1. Basic Centrex Service Features (continued)

- o. Distinctive Call Waiting Tones – Permits a called station line user to determine whether an incoming waiting call is external or internal to the customer group by providing different tone cadences for the two situations.
- p. Distinctive Ringing – Provides a unique pattern of ringing to permit the station line user to distinguish between inside and outside calls.
- q. Local Only – Restricts group stations to receive calls only from members of the same group.
- r. Loudspeaker and Paging Access – This service allows stations and attendants to access customer-provided loudspeaker paging equipment to use speakers located throughout the customer's premises.
- s. Manual Line – This feature provides an automatic connection between an operator and a calling subscriber who goes off-hook.
- t. Meet-Me Conference – The meet-me conference feature allows subscribers to hold a conference on, and up to, a ten-party conference bridge by dialing a number at a specified time.
- u. Speed Calling Individual Short List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer changeable. Allows a station line user to add, change or delete telephone numbers from a list. A list of eight numbers may be dedicated to the individual station line user.
- v. Station to Station Calling – Allows Group stations to complete calls to other stations within the group by using one to four digits, without the assistance of an attendant.
- w. Three-Way Conference – Allows a station line user to add a third party to an existing conversation.

Issued: April 26, 2001

Effective: June 25, 2001

In accordance with Case No. 01-1007-TP-ATA, issued by the Public Utilities Commission of Ohio.

Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF**DIGITAL CENTREX SERVICE (Continued)**

D. Definitions of Centrex Service Features (continued)2. Enhanced Centrex Service Features

- a. Automatic Line – This feature provides an automatic connection between a calling station that goes off-hook and a pre-assigned Directory Number.
- b. Call Pick-Up Groups – This allows a business to configure different call pick-up groups for departments/areas within one customer group.
- c. Directory Number Hunt-Circular – Hunting starts with the line associated with the dialed directory number of the hunt group and continues over all lines until the lines of the hunt group are searched once or the call is completed to an idle line, whichever occurs first.
- d. Directory Number Hunt-Distributed – Hunting starts at the line in the group which follows the last line to which a call was completed and continues over all lines in a hunt group until all the lines are covered once or the call is completed to an idle line, whichever occurs first. Distributed hunt is normally used when an equal call distribution is required.
- e. Directory Number Hunt-First – Hunting starts with the first line in the group regardless of the directory number dialed and continues to the end of the hunt group or until the call is completed to an idle line, whichever occurs first.
- f. Directory Number Hunt-Sequential – Hunting starts with the line associated with the dialed directory number and ends when the call is completed to an idle line or when the last line of the hunt group is reached, whichever occurs first.
- g. Speed Calling Group – Allows shared use of a speed calling list of up to 30 stored numbers. A control station will add, change or delete telephone numbers from the list for the group.
- h. Speed Calling Individual Long List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable. Allows a station line user to add, change or delete telephone numbers from a list. A list of thirty numbers may be dedicated to the individual station line user.
- i. Deny Origination – A line assigned the deny origination feature is restricted from originating calls. Calls terminating to a line with deny origination are processed in a normal manner.
- j. Deny Termination – A line assigned the deny termination feature cannot receive any terminating calls. Originating calls from a line with the deny termination feature are processed in a normal manner unless other restrictions apply.
- k. Enhanced Call Forwarding – See description of Call Forwarding and Enhanced Call Forwarding on Sheet 29.1 of this tariff. This service allows Centrex subscribers to forward incoming calls to numbers outside of the Centrex group.

Issued: April 26, 2001

Effective: June 25, 2001

In accordance with Case No. 01-1007-TP-ATA, issued by the Public Utilities Commission of Ohio.

Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

DIGITAL CENTREX SERVICE (continued)

E. Rates and Charges

The following rates apply in addition to the Business One-Party rates, or applicable trunk rates, for Local Exchange Service as specified in Sheet No. 5.

1. Centrex Access Lines (Tier 1 Non-Core) (N)

<u>Minimum of Two Lines</u>		<u>Maximum Monthly Rate per line *</u>
Basic	2-5 lines	\$4.00
Basic	6 or more lines	2.00
Enhanced	2-5 lines	6.00
Enhanced	6 or more lines	4.00

* Includes Touch Calling Service

See Sheet 29.17 for current Centrex Price List

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)
|
(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

DIGITAL CENTREX SERVICE (continued)

PRICE LIST

Rates and Charges

(Tier 1, Non-core)

The following rates apply in addition to the Business One-Party rates, or applicable trunk rates, for Local Exchange Service as specified in Sheet No. 5.

Centrex Access Lines

<u>Minimum of Two Lines</u>		<u>Monthly Rate per line *</u>	
		<u>Current</u>	<u>Maximum</u>
Basic	2-5 lines	\$2.00	\$4.00
Basic	6 or more lines	1.00	2.00
Enhanced	2-5 lines	3.00	6.00
Enhanced	6 or more lines	2.00	4.00

*Includes Touch Calling Service

Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 19, 2009. After June 19, 2009, Tier 1 Non-Core rates can be increased to a maximum of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A. C. 4901:1-4 and Alt Reg Case No. 07-0542-TP-ALT, effective June 19, 2007.

(N)

(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

PRIVATE BRANCH EXCHANGE SERVICE (Continued)

A. GENERAL (Continued)

5. (D)

(D)

Mileage charges, as specified under Mileage Charges in this Tariff, apply in connection with each station not located within the limits set out above.

6. Operating

All operating at the customer's premises is performed at the expense of the customer and must conform with the regulations which the Telephone Company establishes as necessary in order to maintain a proper standard of service.

7. (D)

8. Tie Lines

Tie Lines to connect the switching equipment of two dial systems, furnished at the rates specified under Mileage Charges and Service Connection Charges in this Tariff. When dial systems are involved special terminal equipment is required, the charges for which are shown under Dial Switching Equipment in this Tariff.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

A. IntraLATA Presubscription

(N)

1. General

IntraLata Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subject wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA Presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the telephone Company's intraLATA carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

(N)

Issued: May 6, 1997

Effective: June 15, 1997

In accordance with Case No. 96-1343-TP-ATA, issued by the Public Utilities Commission of Ohio

By: Jeffrey P. Stommen, Vice President & General Manager, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

A. IntraLATA Presubscription

(N)

3. Rules and Regulations

Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B or C for IntraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customers Notices

The Telephone Company will notify subscribers that intraLata Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of IntraLATA Presubscription availability.

(N)

Issued May 6, 1997

Effective: June 15, 1997

In accordance with Order No. 96-1343-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

A. IntraLATA Presubscription

(N)

5. IntraLATA Presubscription Charges (Continued)

a. Application of Charges (Continued)

New local service subscribers will be asked to select a carrier(s) for their intraLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for s presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Paragraph 5.b. will apply

(N)

Issued: May 6, 1997

Effective: June 15, 1997

In accordance with Case No. 96-1343-TP-ATA, issued by the Public Utilities Commission of Ohio

By: Jeffrey P. Stommen, Vice President & General Manager, Jackson, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

A. IntraLATA Presubscription

5. IntraLATA Presubscription Charges (Continued)

b. Nonrecurring Charges

(1) IntraLATA Presubscription Change Charge

Per business or residence line, trunk or port

Additional line, or trunk or port	\$5.50	(R)
-----------------------------------	--------	-----

Additional line, trunk or port	\$1.25	(R)
--------------------------------	--------	-----

- | | |
|---|------------|
| (2) In the event the subscriber requests both an interLATA and intraLATA presubscription change at the same time, only one half of the intraLATA PIC change charge shall apply. | (T)
(T) |
|---|------------|

6. IntraLATA Presubscription Implementation Charge

The IntraLATA Presubscription Implementation Charge is a \$_____ per minute of use charge that is assessed intraLATA carriers to recover the Telephone Company's costs associated with the implementation of IntraLATA Presubscription. The charge is applied to all originating intraLATA switched access minutes generated on lines that are presubscribed for intraLATA service. The IntraLATA Presubscription Charge becomes effective one year and 45 days after the implementation date of IntraLATA Presubscription, unless otherwise ordered by the Commission, and will remain in effect for three years.

Issued: January 17, 2006

Effective: February 3, 2006

In accordance with Order No. 06-72-TP-ZTA, issued by The Public Utilities Commission of Ohio.

By: Jerry Schneider, Vice President & General Manager, Rhinelander, Wisconsin

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

(D)

Federal Universal Service Fund - Schools and Libraries

(N)

Pursuant to Case No. 97-632-TP-COI and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the Federal Universal Service Fund.

(N)

ISSUED: March 23, 1999

EFFECTIVE: May 8, 1999

In accordance with Order No. 99-363-TP-ATA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, General Manager and Vice President, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

RESERVED FOR FUTURE USE

(D)

(D)

Issued: January 15, 1997

Effective: April 15, 1997

**In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996.**

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

RESERVED FOR FUTURE USE

(D)

(D)

Issued: January 15, 1997

Effective: April 15, 1997

**In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996.**

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

RESERVED FOR FUTURE USE

(D)

(D)

Issued: January 15, 1997

Effective: April 15, 1997

**In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996.**

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

PAYPHONE SERVICE

A APPLICATION

This section contains regulations, rates and charges applicable to Payphone Service required by The Public Utilities Commission Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985, the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990, and the Opinion and Order in Case No. 96-1310-TP-COI as entered in the Journal December 19, 1996.

B. GENERAL

1. The Telephone Company will permit the resale of Local Telephone Service Associated with payphones.
2. Payphone Service is basic exchange service, including Coin Supervision Functionality when needed, provided to customers for the connection of payphones. A payphone is defined as any telephone made available to the public on a fee-per-call basis, independent of any other commercial transaction, for the purpose of making telephone calls, whether the telephone is coin-operated or is activated either by calling collect or using a calling card. Coin Supervision Functionality is a central office function that provides the payphone with coin rating capability, coin deposit recognition and coin collection and return capability, coin deposit recognition and coin collection and return capability. The customer orders the Coin Supervision Functionality from the Company when their payphone instrument is not equipped with these functions.

C. REGULATIONS

1. Payphone Service is provided on an Individual Business Access Line basis only. Payphones may not, under any circumstances, be connected behind a PBX.
2. All payphones must be either:
 - a. Registered with the FCC under Part 68 of its Rules and Regulations,
 - b. Connected to the network behind an FCC-registered coupler.
3. General operating characteristics required of all Payphones:
 - a. Payphone instruments shall be hearing aid compatible;
 - b. Payphone instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. Payphone instrument shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
 - d. Effective October 8, 1997, Directory Assistance charges assessed to end users will be deregulated
4. Requirements for Payphone Service:
 - a. Payphone instruments shall possess the capability of returning unused coins;
 - b. Payphone instruments shall possess the capability of accepting coins of various denominations;
 - c. Payphones, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the payphone provides outgoing calls only, notice of such must be posted on the payphone instrument.

(N)
(N)

Issued: June 18, 1997

Effective: February 13, 1997

In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio, dated December 19, 1996.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn,

P.U.C.O. No. 2

PAYPHONE SERVICE

-
- d. Payphone Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company. (C)
 - e. Payphone instruments shall provide both local and long distance service; (C)
 - f. Payphone instruments shall provide access to all locally certificate long distance carriers and 800 numbers. (C)
 - g. Payphone Service may not place time limitations on any phone calls. (C)
 - h. Payphone owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of keypad "O-"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with OAS providers will be disconnected if they are found to be offering the service of a noncertified AOS provider. (C)
 - i. Payphone Service may not charge an end user a fee for using a credit card at a paystation. (C)
5. Posted informational requirements for ALL Payphone Service: (C)
The following information, which shall be provided in a clear and easy to read form, should be posted at or near each payphone location: (C)
- a. Name and telephone number of the payphone owner; (C)
 - b. Operating instructions for the payphone instrument; (C)
 - c. Method for reporting complaints and obtaining refunds in a cost free manner;
 - d. Out-of-order payphones shall be clearly marked as such; (C)
 - e. Notice must be provided if payphone instruments are not programmed to receive incoming calls. (C)
6. Other charging and rate-related requirements for ALL Payphone Service: (C)
- a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio.
 - b. The Payphone Service owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location. (C)

Issued: January 15, 1997

Effective: April 15, 1997

In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

PAYPHONE SERVICE

- c. The Payphone Service user shall not be charged for incomplete calls.
 - d. Payphone Service are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
7. Payphone Service owners must submit a completed "Application to Provide Payphone Service in the State of Ohio" to the Telephone company prior to the connection of their service. A Commission approved application form is attached and identified as Appendix A.

D. RATES AND CHARGES

- 1. The Standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of Payphone Service. (See page 6 - Commission Opinion and Order Entered in the Journal January 29, 1985).
- 2. In addition to the rates and charges rate set forth in 1. above, a "Coin Supervision additive", below, will apply when the Coin Supervision Functionality must be provided by the company. (See page 3-Commission Opinion Order entered in the Journal December 19, 1996.)

	<u>Per Line</u>
	<u>Per Month</u>
Coin Supervision Additive	\$7.20

DISCONNECTION OF PAYPHONE SERVICE

Any provider Payphone Service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of Payphone Service is in noncompliance, the local exchange company shall mail to the payphone provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the payphone location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However,

The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation. (N)
(N)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2
PAYPHONE SERVICE

such notification requirements do not apply if continuation of the Payphone Service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnection for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers. (C)

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of Payphone Service: (C)

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such payphone into compliance). (C)
3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the payphone provider may contact in reference to his or her account; (C)
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest center on an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and
 - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the payphone provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations. (C)

Issued: January 15, 1997

Effective: April 15, 1997

In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio, dated December 19, 1996.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

APPENDIX A

Application to Provide Payphone
Service in the State of Ohio
(Type, or use black or red pen)

(C)

Name of Applicant _____

Name of Person Authorized to Act For Applicant _____

Address of Applicant _____

Phone Number of Applicant _____

Name of Maintenance Provider _____

Address of Maintenance Provider _____

Phone Number of Maintenance Provider _____

Name of Bill Payer _____

Address of Bill Payer _____

Phone Number of Bill Payer _____

Business Name at Installation Site _____

Address of Installation _____

Location of payphone at Installation Site:

(C)

Inside _____ Outside _____

* A. Within a Shopping Mall _____

* B. Within an Airport _____

Other _____

Hours of Accessibility _____

FCC Registration Number _____

Name of Toll Service Provider _____

Is Operator Service Provided by a LEC? _____

If Not, Name of the Operator Service Provider _____

Telephone Number Assigned to Payphone _____

(C)

Exchange Where Located _____ Date Installed _____

APPENDIX A (Continued)

Applicant acknowledges that he or she has read the applicable sections of the tariff of the local exchange telephone company which govern the provision of Payphone Service,

(C)

understands that the rules and regulations of the tariff apply to the applicant's provision of Payphone Service, and agrees to abide by them. Applicant agrees to subject the payphone

(C)

instrument and its operation to PUCO surveillance and inspection procedures.

Applicant further understands that failure to abide by the rules and regulations of the tariff could result in disconnection of telephone service to the payphone.

(C)

DATE

SIGNATURE OF APPLICANT OR AUTHORIZED PARTY

* With regard to 9-1-1 EMERGENCY SERVICE; i.e., if the payphone instrument is located within a shopping mall, an airport, or any similar type area, it is mandatory to pinpoint the exact location (for example, 400 ft. southeast of concourse B, 37 ft. northwest of store number 27 inside of any town shopping mall).

(C)

P.U.C.O No. 2

GENERAL RULES AND REGULATIONS

APPLICATION AND EXPLANATION OF SYMBOLS

A. APPLICATION

These rules and regulations apply to the Intrastate services and facilities furnished by the Camden Rural Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these regulations and rules of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule or regulation or provision contained in these General Rules and Regulations and any rate, rule or regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

B. EXPLANATION OF SYMBOLS

The nature and extent of revisions of these tariffs is indicated in the right hand margin by the following symbols:

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment or regulation
- (I) Signifies an increased rate or new treatment resulting in increased rate
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate
- (T) Signifies a change in text, but no change in rate, treatment or regulation

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

Frontier Communications of Michigan, Inc. will comply with all of the Commission's Minimum Telephone Service Standards set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.). (N)

**A. SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE/
INTERRUPTION OF SERVICE**

The Telephone Company, incorporates by reference, and will adhere to the guidelines for subscriber billing adjustments for local exchange service and interruption of service, set forth in O.A.C. 4901:-5-16 and found in the MTSS Section of this tariff. No other liability shall in any case attach to the company on account of interruption of service. (T)

B. DIRECTORY ERRORS AND OMISSIONS

1. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors or omissions from its directories, nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

2. In cases of error or omission on extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listings during the period which the error or omission continues.

3. The Company will comply with the Commission's Minimum Telephone Service Standards regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number, set forth in O.A.C. 4901:1-5-16, and found in the MTSS section of this Tariff. (T)
(T)

C. HANDLING OF CONSUMER COMPLAINTS

The Company will comply with the Commission's Minimum Telephone Service Standards regarding the handling of consumer complaints, set forth in O.A.C. 4901:1-5-5, and found in the MTSS section of this Tariff. (N)
(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

(D)

ISSUED: March 15, 1999

EFFECTIVE: May 1, 1999

Filed in accordance with Case No. 99-299-TP-ATA The Public Utilities Commission of Ohio

Issued By Jeffrey P. Stommen, General Manager and Vice President Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

A. OWNERSHIP AND USE OF EQUIPMENT AND RESALE OF SERVICE

Equipment and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment and lines. Such equipment and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

B. INSTALLATION IN HAZARDOUS LOCATIONS

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service.

C. USE OF CUSTOMER SERVICE

Customer telephone service, as distinguished from Payphone Service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, or persons subleasing such household premises except as the use of Business service may be extended to joint users and customers of Shared Tenant Service providers, as set forth in D1 through D4 following. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semipublic character when the service is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the service is so located that it is not accessible for public use. (C)

Issued: October 7, 1997

Effective: October 8, 1997

In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio, dated December 19, 1996.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

D. SHARED TENANT SERVICE

1. GENERAL

- (a) The Telephone Company will permit Shared Tenant Service and such service is provided only in conjunction with business PBX trunks or individual business flat rate service. The customers service may be extended to:
 - (1) Tenants and guests of nursing homes, retirement homes or villages, apartments and/or apartment complex and other developments for residential use (i.e. Mobile Home Parks),
 - (2) Patrons of non-residence customers who resell or share their service or equipment.
- (b) The Telephone Company will continue to offer Local Exchange Service to subscribers of Shared Tenant Service at applicable rates and charges filed under the General Exchange Tariff then on file with The Public Utilities Commission of Ohio.
 - (1) If a tenant customer of a Shared Tenant Service customer wishes to obtain service directly from the Telephone Company the service can be provided either by using the existing intra-building wiring from the Shared Tenant Service provider or the building system owner, or the Telephone Company will provide direct local access through provision of its own facilities.
 - (2) Facilities provided, in 1(b)(1) above, by other than the Telephone Company, will be used only if acceptable terms to all parties can be arranged; otherwise the Telephone Company will provide its own facilities.

(N)

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

- (c) The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a customer who resells or shares service. All applicable rates and charges for such service will be billed to the customer.
- (d) Service orders will be accepted by the Telephone Company only from the customer; provided, however, that the Telephone Company will respond to repair and maintenance requests from others and, in such circumstances, the customer is responsible for any maintenance of service charge that may be billed by the Telephone Company.
- (e) The Telephone Company does not have the capability to offer either measured or message service. In the absence of the required capability, access to the local network will be provided at a flat PBX trunk rate or individual Business flat rate basis. If, at a future date, the measuring capability becomes a reality, the Company will file an application for measured rate service. Local access will be provided to Shared Tenant Service customers on that basis when such an application is approved.

2. REGULATIONS

(a) Access Line

Shared Tenant Service shall be provided on a Business Individual Line or PBX Access Trunk as provided by the Telephone Company.

(b) Inter-Connection

- (1) Inter-connection of the Shared Tenant Service facilities with the Telephone Company network shall be in accordance of FCC's Part 68 Standards for interconnection.
- (2) CPE and intrasystem wiring used in the provision of Shared Tenant Service operation shall meet FCC Part 68 Standards.

(N)

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

D. 2 (continued)

(c) Restrictions

The following restrictions shall be applicable to Shared Tenant Service (Resale and Sharing) operations:

- (1) A reseller/sharer may provide service only within a single building, or a continuous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares);
- (2) Where separate building are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.);
- (3) Direct interconnection of PBXs serving different resale/sharing systems is prohibited; and
- (4) Participation in Shared Tenant Service shall be limited to occupants of a building or contiguous complex of buildings which compose a Shared Tenant Service system.

3. RATES AND CHARGES

The Rates and Charges for the provision of Shared Tenant Service are those rates set forth in the Commission approved General Exchange Tariff (filed with The Public Utilities Commission of Ohio), as each now exists, and as each may be revised, added to, or supplemented by order of The Public Utilities Commission of Ohio.

- (a) Business PBX Trunks
- (b) Business One-Party Service
- (c) Other recurring and non-recurring tariff items required to accommodate the customer (i.e. Service Order Charges).

4. OTHER GENERAL RULES AND REGULATIONS

Other General Rules and Regulations of the Telephone Company as set forth in the General Exchange Tariff on file with The Public Utilities Commission of Ohio and applicable to general service and facilities apply to the provision of Shared Tenant Service where applicable.

(N)

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

USE OF SERVICE AND FACILITIES (Continued)

E. TAMPERING WITH EQUIPMENT

(S)

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence whatsoever of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

F. USE OF PROFANE LANGUAGE, IMPERSONATION, ANNOYANCE

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, use or permit to be used, foul, abusive, obscene or profane language; or impersonate or permit others to impersonate any other individual with fraudulent or malicious intent or to repeatedly annoy or offend another.

(S)

(S) Transferred from Sheet 43

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

USE OF SERVICE AND FACILITIES (Continued)

G. INJURIOUS USE OF SERVICE

If the service of another customer or the manner of use of a service or facility affects injuriously the efficiency of the general telephone system or circuit, the Telephone Company may deny service to the offending subscriber until arrangements can be made to discontinue the injurious use of the facility.

H. TERMINATION OR RE-ORIGINATION OF CALLS RECEIVED OVER A DATA SERVICE

Other than for incidental usage, use of basic local service for the purpose of originating calls on behalf of a third party is an inappropriate use of service. Basic residential local service used for such purposes will be reclassified as a business class of service, at monthly rates shown in Tariff #2, Section 5, Sheet 5. Basic business local service used for such purposes will be reclassified as a Feature Group A access arrangement and appropriate access charges will apply as described in Tariff #3, Access Services. Customers will be contacted and informed of the Company's findings and of the potential reclassification of customer's access line(s), be given the opportunity to dispute the Company's conclusion, or take corrective measures before the reclassification takes place.

(N)

(N)

I.

Issued: January 12, 2007

Effective: March 1, 2007

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

Michael Flynn, VP, Field Operations

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

USE OF SERVICE AND FACILITIES (Continued)

I. (Continued) (D)

(D)

J. (D)

(RESERVED FOR FUTURE USE)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

USE OF SERVICE AND FACILITIES (Continued)

K. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT

Customer-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company, subject to the following conditions:

1. **(D)**

2. Obligation of the Customer
 - (a) The operating characteristics of the customer-owned recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference,

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

USE OF SERVICE AND FACILITIES (Continued)

K. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT (Continued)

the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

(b)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE

The Company will comply with the Commission's Minimum Telephone Service Standards (N) regarding establishment of service, set forth in O.A.C. 4901:1-5-13, and found in the MTSS section of this Tariff.

A. APPLICATION FOR SERVICE

Applications for service become contracts upon the establishment of service. Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charges and installation charges applicable. Such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange form which service is to be furnished. Any change in rates, rules and regulations shall act as a modification of the contract.

B. TELEPHONE NUMBERS

The subscriber has no property right in the telephone number and the Telephone Company may change the telephone number whenever exigencies of the business so require.

C. [Reserved for Future Use]

D. PAYMENT FOR SERVICE

In accordance with O.A.C. 4901:1-5-17, and found in the MTSS section of this Tariff, a subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. The subscriber is responsible for all charges for telephone service rendered at this telephone or charged to his Toll Credit card, both exchange and toll, including charges for toll messages on which the charges have been reversed. Failure to receive a bill does not relieve the customer of his liability. (T)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (Continued)

E. MAINTENANCE AND REPAIRS

All expense of maintenance and repair of telephone distribution facilities, up to and including the protector (demarcation point) is the responsibility of the Telephone Company. (T)
(T)
(T)
(D)

(D)

Issued: March 26, 1987

Effective: April 13, 1995

In accordance with Order No. 86-927-TP-COI issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES

A. DISTRIBUTION

The Telephone Company will furnish to its subscribers, without charge, such directories as necessary for the efficient use of the service. Other directories will be furnished at a reasonable charge.

B. OWNERSHIP AND USE

Directories regularly furnished to the subscribers are the property of the Telephone Company, are loaned to the subscribers only as an aid to the use of the Telephone Service and are to be returned to the Telephone Company at request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, lost, defaced, or mutilated while in the possession of the subscriber. No binder, holder, or auxiliary cover except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. ESTABLISHMENT OF CREDIT

The Company, by reference herein, adopts and also makes a part of this Tariff, the rules and regulations promulgated by the Public Utilities Commission of Ohio as set forth in its Administrative Order No. 210 dated May 6, 1971.

B. AMOUNT OF DEPOSITS

The Company, by reference herein, adopts and also makes a part of this Tariff, the rules and regulations promulgated by the Public Utilities Commission of Ohio as set forth in its Administrative Order No. 210 dated May 6, 1971.

C. DEPOSIT NOT TO AFFECT REGULAR COLLECTION PRACTICES

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sum due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

D. INTEREST TO BE ON DEPOSITS

The Company, by reference herein, adopts and also makes a part of this Tariff, the rules and regulations promulgated by The Public Utilities Commission of Ohio as set forth in its Administrative Order No. 210 dated May 6, 1971.

E. DISCONTINUANCE OF SERVICE FOR FAILURE TO ESTABLISH CREDIT

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

F. ADVANCE PAYMENTS

Applicants may be required to pay one month's exchange service plus service connection charges and applicable installation charges before service is furnished by the Company.

(D)

Issued: September 7, 1988

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

G. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

1. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in the MTSS section of this Tariff. (T)

(D)

2. When service is restored after temporary denial, the Telephone Company will make a pro-rata allowance at the scheduled rate for the service denied for the entire period of denial, except that in cases where service is restored within twenty four (24) hours after the denial became effective, no allowance will be made.

(D)

|

(D)

3. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

GENERAL RULES AND REGULATIONS

G. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

(D)

(D)

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

G. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

(D)

(D)

- (4) When Frontier Communications of Michigan, Inc. disconnects toll service for nonpayment of toll debt, whether owed to Frontier Communications Michigan, Inc. or to some other provider of toll service, the method of toll disconnection which Frontier Communications of Michigan, Inc. utilizes:

Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

G. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued) (T)

(4) (Continued)

(a) Must not function as a vehicle by which the (nonpaying) toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;

(b) Must be available from Frontier Communications of Michigan, Inc., by tariff, on a nondiscriminatory basis to all toll service providers; and

(5) Neither purchase of the toll service provider's accounts receivable by Frontier Communications of Michigan, Inc., nor a requirement that Frontier Communications of Michigan, Inc. shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by Frontier Communications of Michigan, Inc. in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

C. CARRIER TOLL RESTRICTION SERVICE

(N)

(1) General

Selective Carrier Denial (Selective Toll Blocking)

Selective Carrier Denial limits the Company's customer access to the requesting toll service provider's facilities, including 10-XXX and 0-dialing. After subscribing to this service, the carrier provides the Company with a list of subscribers who should be denied access to the carrier's facilities and a list of previously denied subscribers who should regain access.

(2) Regulations

- a. The Company will provide the service on a nondiscriminatory basis, to all toll service providers in service areas where implementation of intraLATA equal access has occurred.
- b. Carrier Toll Restriction Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide the service.
- c. The Company shall not be liable to the carrier or to any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator an any non toll free number for any purpose.
- d. Carrier Toll Restriction Service does not provide restriction of nonchargeable calls to numbers such as repair service, public emergency service (i.e., 911), 1+800 calling or local directory assistance (DA) service in the event charges do not apply to the provision of DA.

(N)

ISSUED: November 24, 1997

EFFECTIVE: December 1, 1997

In accordance with Order No. 97-948-TPA-TA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

C. CARRIER TOLL RESTRICTION SERVICE (Continued)

(N)

(2) Regulations (Continued)

- e. Carrier Toll Restriction Service will be provided to Residence One-Party, Business One-Party and Business Trunk customers. Carrier Toll Restriction Service will not be provided with party-line or Centrex services.
- f. The minimum contract period for Carrier Toll Restriction Service(s) is one month.

(3) Rates

The following rates and charges apply to the Company's provision of Carrier Toll Restriction Service and are in addition to all other carrier charges as specified elsewhere in the Company's tariffs.

	<u>Monthly Rate</u>
Selective Carrier Denial	
Residence, per line equipped	\$5.00
Business, per line equipped	5.00
Trunk, per line equipped	5.00

(N)

ISSUED: November 24, 1997

EFFECTIVE: December 1, 1997

In accordance with Order No. 97-948-TPA-TA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. TOLL BLOCKING POLICY

1. The Company, when acting on behalf of an IXC, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.
2. The Company may furnish credit information, acquired from the Company’s own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.
3. All forms of toll blocking services offered by the Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff. Charges are set forth in the Company’s P.U.C.O. Tariff No. 2, Sheet 52.5.
4. Upon payment by the customer of all past due toll debt to the IXC or to the Company acting on behalf of an IXC. The Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Issued: August 7, 2001

Effective: September 24, 2001

**In accordance with Order No. 00-1265-TP-ORDER and Case No. 01-2004-ATA
Issued by the Public Utilities Commission of Ohio**

By Jeffrey P. Stommen, Vice President & General Mgr. Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, college fraternities or sorority houses; except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges, schools or colleges, hospitals, libraries, churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered of a business nature, which fact might be indicated by advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to a residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations when an extension line is located in a shop, office, or other place of business. (T)
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.
6. At a residence when the main station or extension is located closer than two partitions from an adjoining business establishment.

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residences where business listings are not provided.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS: (Continued)

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than five boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon, or other medical practitioner,
dentist, veterinarian or other like professional, provided the
subscriber does not maintain an office in the residence and has business service at
another location.

(T)
(T)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with P.U.C.O. Administrative Order #154.
2. Provisions of Right-of-Way

Where required by the conditions, the applicant shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS

A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purpose of identification. Length of listing is limited to one line by use of abbreviation when practical.
3. Names in directory listings shall be limited to the following:
 - a. In connection with residence service:
 - (1) The individual name of the subscriber or joint user, or
 - (2) The legally registered name under which the subscriber is actually doing business, or
 - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user in writing is authorized by such other to use, or
 - (4) The individual names of the officers, partners, or employees of the subscriber, or (S)
 - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint. (S)
 - b. In connection with Shared Tenant Service:
 - (1) The Telephone Company shall provide one (1) copy of the Local Telephone Directory on a periodic basis. Any additional copies will be provided at the expense of the resale/sharer customer. (N)
 - (2) Directory listings for the subscribers of the Shared Tenant Service customer will be provided at the business listing rates for additional listings as set forth in the General Exchange Tariff on file with The Public Utilities Commission of Ohio. The Telephone Company will place listings of residential customers of Shared Tenant Service providers in the residential section of the directory when so notified by the Shared Tenant Service provider. (N)

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

A. GENERAL REGULATIONS (Continued)

4. Whenever any question arises as to the right of a subscriber

- a. To list the name of a business which he claims he is authorized to represent, or
- b. To use a listing which includes the trade name of another;

the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings, and is privileged to refuse to accept or to delete such listings where

- (1) such written authority is not so furnished, or
- (2) such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

One listing without charge, termed the primary listing, is provided as follows:

- (1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
- (2) For each semi-public service
- (3) For each joint user

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc. will be accepted.
2. Residence extra listings may be the names of members of the subscriber's family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of the permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in Paragraph 1, above.
4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of an extension service, installed on the premises of the subscriber, but at an address different from that of (D)(T) the or main service, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Tariffs.
6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted and shall continue until the expiration of directory or contract. Information records are posted at the time application for the listing is made. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings
 - a. Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and re-arrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - b. Cross reference listings are permitted when their use will facilitate the handling of telephone calls.
 - c. The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
2. Alternate Call Number Listings
 - a. Listings of an alternate telephone number, other than those covered under paragraph 5 "Office Hour Listings" of this tariff, to be called in case no answer is received, are permitted for subscribers to all classes of service.
 - b. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
 - c. The Regular Extra Listing rate and rules apply for each Alternate Call Number Listing.
3. Foreign Exchange Listings
 - a. Foreign Exchange Listings, i.e., listings of subscribers

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

3.
 - a. located in an exchange other than the one in which the listed service is furnished, are permitted.
 - b. The Regular Extra Listing rate and rules apply for each Foreign Exchange Listing.
4. Temporary Listings
 - a. Residence Subscribers who lease their premises to an employee or associate for a period of less than one year and request the Telephone Company to render service to their employee or associate without change in contract, may arrange for listings of such employee or associate provided that the subscriber and the employee or associate do not occupy the premises at the same time.
 - b. All billing and contractual arrangements remain unchanged, the subscriber being responsible for payment of all charges.
 - c. The Regular Extra Listing rate and rules apply for each temporary listing.
5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Extra Listings.

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

6. Unlisted and Non-published Telephone Numbers

Listings will be withheld from the directory or information at the written request of the subscriber. Calls to non-listed numbers are completed only when requested by telephone number.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

(D)

(RESERVED FOR FUTURE USE)

(D)

Issued: March 26, 1987

Effective: April 13, 1995

In accordance with Order No. 86-927-TP-COI issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

(D)

(D)

(RESERVED FOR FUTURE USE)

Issued: March 26, 1987

Effective: April 13, 1995

In accordance with Order No. 86-927-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

EMPLOYEE'S TELEPHONE SERVICE

A. GENERAL

1. The Employee's Telephone Service classification is available to employees of the Telephone Company with at least 12 months service in the Company in connection with telephone service at their residence.
2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. Extra listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

B. RATES

1. The charge for Employees' Telephone Service is one-half of the standard basic residence rate for exchange service computed to the next higher five cent multiple.
2. The discount will not be allowed from the regular rates for toll messages.
3. Service may be furnished wholly or partially at the expense of the Company at the residence of Employees, when in its judgment, the interest of the Company in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees who are likely to be communicated with at their residence outside regular office hours concerning affairs relating to the business of the Telephone Company.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

A. EMERGENCY SERVICES CALLING PLAN (ESCP) (Tier 2) (N)

1. Message Toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers;
 - (a) Governmental fire fighting, State Highway Patrol, Police and Emergency Squad Service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
 - (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.
 - (c) If a call from a locality to an emergency agency is included in a functioning 911 system, then calls from that locality to that emergency agency will be excluded from the provisions of this Paragraph 1.

B.

(RESERVED FOR FUTURE USE)

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

TERMINATION OF SERVICE

C. CANCELLATION OF SERVICE

1. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in the MTSS section of this Tariff. (T)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

(D)

(D)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

A. PAYMENT PERIOD

1. Unless otherwise provided, the customer shall, when billed, pay monthly in advance for local exchange services and facilities. For other services and facilities, including service connection, move change, installation, additional message and toll charges, the customers shall pay when billed.
2. Charges and credits for a fractional part of a month shall be computed on the basis of thirty-day month; the period of service to commence with the day following the establishment of service and to end at the close of the day the service is terminated.
3. Residential customers may elect to have their service activation fees associated with requests for new access line service and new calling features including packages and bundles, billed in monthly installments over a six month period. When installment billing is requested, it will be applied subject to the following:
 - a.) Installment billing may only be used by residence customers.
 - b.) At the election of the customer, eligible charges will be billed in six monthly installments.
 - c.) Eligible charges consist of nonrecurring charges associated with a request for new access line service or a move of existing access line service within the Telephone Company's service area and nonrecurring charges for activation of calling features including packages and bundles.
 - d.) Once installment billing has started, the customer will not be allowed to switch to another monthly installment billing option.
 - e.) A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
 - f.) More than one installment plan may be in effect for the same customer at the same time.
 - g.) If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.

(N)

(N)

ISSUED: April 14, 2003

EFFECTIVE: May 30, 2003

**Filed in Accordance with Case No. 03-0984-TP-ATA
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

A. PAYMENT PERIOD (con't)

3. Installment Billing (con't)

- h.) Installment billing charges will continue even though an account is temporarily suspended.
- i.) No interest or carrying charges will be applied.
- j.) Should any installment payment become delinquent, tariffed late payment charges may apply.
- k.) If a customer fails to pay any of the installments when due, the Company may, at its option, declare the entire balance accrued thereon immediately due and payable. Upon such default, the Company may exercise any and all remedies available to it including the right to terminate telephone service in accordance with the disconnection rules of the MTSS.
- l.) Installment billing is available only to customers who are not known credit risks to the Telephone Company.
- m.) Installment billing of nonrecurring charges is not permitted in conjunction with a promotional offering that provides a discount or credit for nonrecurring charges.
- n.) Installment billing is not available for nonrecurring charges billed back to the customer as the result of the customer's termination of a service before the end of the service commitment period that was previously agreed to as a condition of acceptance of a promotional offer.

4. Electronic Bill Payment (Tier 2)

(T)

- a.) Electronic Bill Payment is a voluntary, optional program that allows customers to view and/or pay their telephone bills online. The online version of the bill includes the bill face (front and back), and bill messages. Bill inserts may be provided electronically, or via separate mailing. A customer who orders Electronic Bill Payment will be provided both a paper and an online version of the monthly bill for an initial period of two billing cycles. Thereafter, the paper version will be discontinued. If the customer chooses to continue to receive a paper version after the initial two-month period, a monthly recurring charge will apply. Electronic Bill Payment is available where technically feasible.

(T)

Issued: October 10, 2007

Effective: November 18, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

A. PAYMENT PERIOD (con't)

4. Electronic Bill Payment (con't)

b.) Rates and Charges

Per Month

Electronic Bill Payment with duplicate paper bill, per online bill \$2.00

Service charges do not apply to orders for installing or removing Electronic Bill Payment.

B. CUSTOMER'S RESPONSIBILITY

1. The customer is responsible for all charges originated by him and for messages received on which the charges have been reversed with the consent of the person answering the telephone.
2. Where a customer is a subscriber for telephone service at two or more locations, each subscription is a separate service. Contracts directory advertising or other things or services not directly associated with the general telephone service offered by the utility are not enforceable by discontinuance or termination of telephone service.

C. LATE PAYMENT CHARGE (Non-specific)

(N)

A late payment charge of \$1.00 or five percent, whichever is greater, will be assessed on all charges not paid on or before the due date, which will be 14 days from the date of the post mark on the bill. A late payment charge is not applicable to subsequent re-billing of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

D. NON-SUFFICIENT FUNDS CHECK CHARGE (Non-specific)

(N)

There will be a non-recurring charge of \$20.00 for each check, both paper and electronic, returned to Frontier Communications of Michigan, Inc. by the Bank marked Insufficient Funds (NSF). This charge will apply unless the customer can establish that the charge should not be applied.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

SPECIAL ASSEMBLIES AND EQUIPMENT (Tier 2)

(N)

Special assemblies and equipment not ordinarily used in the furnishing of telephone service, and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special assembly or equipment for such period as may be agreed upon, provided such special assembly or equipment, or the use made thereof, is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special assembly, or equipment, or the use made thereof, interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special assembly or equipment after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

SEASONAL SERVICE

(RESERVED FOR FUTURE USE)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

TEMPORARY SUSPENSION OF SERVICE

A. GENERAL

Upon request of a subscriber that the service be temporarily suspended but that the facilities be retained in place, or when the subscriber notifies the Company that the premises are to be temporarily vacated but provides no reasonable opportunity for removal of equipment, the equipment will be disconnected and service, except directory listing, suspended for a period not less than one month nor more than six consecutive months in any twelve-month period. Allowance of one-half the net tariff rates for all service, facilities and equipment will be made for such period of suspension.

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS

Alternative Regulation Plan

(N)

A plan authorized by the Public Utilities Commission of Ohio allowing the Company pricing flexibility on certain services depending on their tier classifications of Tier 1 Core, Tier 1 Non-Core or Tier 2.

(N)

Base Rate Area

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Exchange (Continued)

village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

Exchange Area

The surrounding territory served by an Exchange.

(D)

(D)

Extended Area Service

A message from a calling station to a station located in a different local service area without charge to the subscriber.

Extension Service Mileage

(T) (D)

The charges made for the additional circuit required to furnish such service beyond the allowable distance from the main service.

(T) (D)

(D)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Extra Exchange Line Mileage

Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Individual Line

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line.)

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone service which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

Shared Tenant Service

Shared Tenant Service, (Local Resale and Sharing) is a shared service arrangement which allows a business customer subscribing to Shared Tenant Service to share or resell local service to individuals, firms, corporations, etc. (herein called tenants) located within the Shared Tenant Service customer's premises

(N)

(N)

Joint User Service

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber.

Local Channel

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Issued: August 7, 1987

Effective: April 13, 1995

In accordance with Order No. 85-1199-TP-COI, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Local Exchange Service

Local Exchange Service provides for telephone communication within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

Local Messages

A Local Message is a communication between subscribers' stations within the same exchange area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

Long Distance Terminal

See Telephone Station

(D)
(D)

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Premises (Continued)

Subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

(D)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

(D)

(D)

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Company.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with the central office switching apparatus.

(T)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)Semi-public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Tier 1 Core

Tier 1 Core rates, under the Alternative Regulation Plan, will be capped at current levels so long as the company remains under the Alternative Regulation Plan. The Company may charge rates lower than the capped rates, provided the rates are not below long run service incremental cost of each service plus a common cost allocation.

Tier 1 Non-Core

Tier 1 Non-Core rates, under the Alternative Regulation Plan, will be capped at the current levels for 24 months from the effective date of the Alternative Regulation Plan. After 24 months, Tier 1 non-Core rates can be increased to a maximum of double the current rate, other than for a second local access line and call waiting, which are limited to no more than a ten percent increase in price each year for each service, up to a maximum rate for the life of the plan that is double the initial rate of the service.

Tier 2

Tier 2 services include all services contained in the Company's General Exchange Service Tariff that are not classified as Tier 1. Tier 2 service rates are not subject to any rate cap and may be priced at market-based rates.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

(D)

(D)

(D)

Toll Messages

A message from a calling station to a station located in a different local service area.

(D)

(D)

Issued: December 10, 1986

Effective: April 13, 1995

In accordance with Order No. 86-2130-TP-ATA, issued by The Public Utilities Commission of Ohio.

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

GENERAL RULES AND REGULATIONS

PROMOTIONS

Frontier Communications of Michigan, Inc. may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially - promoted tariff service. Waiver or reduction of non-optional, recurring charges, non-recurring charge or reduction of usage charges during such special promotions shall be for a limited time, not exceeding 90 days for any single customer. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio in accordance with its rules and regulations in effect at time of the special promotion and will be included in the Telephone Company's tariff as an addendum to the Telephone Company's pricing list.

Issued: April 10, 1997

Effective: May 25, 1997

**In accordance with Order No. 96-1310-TP-COI, issued by the Public Utilities Commission of Ohio,
dated December 19, 1996**

By: Jeffrey P. Stommen, Vice President & General Manager, Brooklyn, Michigan

CONCURRENCE

as filed with the Public Utilities Commission of Ohio by the Ohio Bell Telephone Company, hereinafter called the Issuing Company, as they now exist, or as they may be revised, added to or supplemented by superseding sheets or issues, insofar as such tariffs apply to service furnished jointly by the Issuing Company and the Concurring Company, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

Effective: April 13, 1995

James U. Gough, President, Jackson, Michigan

P.U.C.O. No. 2

(D)

(D)

This Sheet Reserved for Future Use.

(N)

Issued: May 12, 2004

Effective: July 1, 2004

**In accordance with Order No. 04-0718-TP-ATA,
issued by The Public Utilities Commission of Ohio.**

**Jerry Schneider, State Vice President,
Rhineland, Wisconsin**

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

A. General (Tier 2)

(N)

Switched DS1 Service (SWDS1) provides digital exchange service at a DS1 level. SWDS1 includes a SWDS1 facility, common equipment, local exchange switching and trunks for access to the local exchange and toll networks. Each SWDS1 facility utilizes 24 channels and may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

1. SWDS1 Facility and Common Equipment

This element includes the digital facility between the customer's premises and the central office, transmitting at a rate of 1.544 megabits per second, and the common equipment necessary to interface each of the 24 channels into the central office switch. The SWDS1 signal provided to the customer's premises will be at the DS1 level.

2. Basic Trunks

a. In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the customer.

b. Out-Only Trunk

One-way trunk which only allows traffic originating from the customer to be transmitted to the central office switch.

c. Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the customer.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

B. Definitions and Application of Services (Continued)

3. Advanced Trunks

a. In-Only Trunk with DID

In-only trunk with Direct Inward Dialing (DID) feature. Requires DID service.

b. Out-Only Trunk

Out-only trunk with Outward Dialing feature.

c. Two-Way Trunk with DID.

Two-way trunk with DID. Requires DID service.

Issued: May 10, 2000

Effective: June 24, 2000

In accordance with Case No. 00-815-TP-ATA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

C. Terms and Conditions

1. SWDS1 is provided subject to the availability of central office facilities.
2. The type of SWDS1 facility installed will be determined by the Company.
3. Each SWDS1 facility enables the customer to install up to a maximum of 24 trunks per SWDS1 facility. The customer is billed for the actual number and types of trunks in service on each SWDS1 facility.
4. The minimum service period for the SWDS1 facility and common equipment is one month.
5. When Outward WATS, Two-Way WATS or 800 Service terminates on a SWDS1 facility, the Outward WATS, Two-Way WATS or 800 Service access lines are classified as basic trunks for the application of SWDS1 facility and common equipment rates and charges. Outward WATS, Two-Way WATS or 800 Service rates and charges also apply.
6. The following services will not be provided within the SWDS1 facility:
 - a. Local flat rate trunks and other access line services.
 - b. Feature Groups A, B, C or D.
 - c. Other private line/access services and facilities unless specified herein.
 - d. Switched 56 Service.
7. Suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the SWDS1 facility and common equipment.
8. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the SWDS1 facility.

Issued: May 10, 2000

Effective: June 24, 2000

In accordance with Case No. 00-815-TP-ATA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan Frontier

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

C. Terms and Conditions (Continued)

9. SWDS1 offerings are not available for use by FCC Part 90 and Part 22 carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

Issued: May 10, 2000

Effective: June 24, 2000

In accordance with Case No. 00-815-TP-ATA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan Frontier

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

D. Rates and Charges (Tier 2)

(N)

1. SWDS1 will be provided at the following rates and charges:

	Initial Nonrecurring <u>Charge</u>	Subsequent Change <u>Charge</u>	Monthly <u>Rate</u>
a. Stand alone SWDS1 facility and common equipment, per 24 channel facility.			
- All basic trunks, advanced trunks or a combination of basic and advanced trunks. (for long-term rates see D.3)	\$1,155.00		\$330.00
b. Each trunk (Note 1) Available Types of Trunks:	\$ 10.00	\$102.00	\$5.00
- In-only trunk			
- Out-only trunk			
- Two-way trunk			
- In-only trunk with DID			
- Out-only Trunk with Outward Dialing			
- Two-way trunk with DID			

2. Direct Inward Dialing (DID)

a. Translations per DS1	\$200.00	\$50.00	
b. DID Switch Routing, per group of 100 numbers			\$25.00

Note 1: All state and federally authorized or mandated rates including, but not limited to, subscriber line charges, PICC, number portability, 911 surcharges and USF surcharges apply per trunk.

Issued: May 4, 2007

Effective: June 19, 2007

In accordance with Order No. 07-0542-TP-ALT, issued by The Public Utilities Commission of Ohio.

Jack D. Phillips, Director Government and External Affairs

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

D. Rates and Charges (Continued)

3. Rate Stability Plan

- a. The Rate Stability Plan is an optional arrangement whereby subscribers who agree to continue to subscribe to SWDS1 for a designated period of time are guaranteed against Company-initiated changes in monthly rates for service during the designated period.
- b. Regular nonrecurring charges, specified in D.1 preceding, apply.
- c. Rates and charges, specified in D.1 preceding, apply to all SWDS1 trunks and are not part of the Rate Stability Plan.
- d. Any addition of SWDS1 facilities and common equipment to existing equipment with a Rate Stability Plan is permitted with charges as specified in D.1 preceding or a separate Rate Stability Plan.
- e. Any reduction of SWDS1 facilities and common equipment furnished under the Rate Stability Plan, will not reduce the Rate Stability Plan payments for the duration of the term unless otherwise specified.
- f. Termination charges will apply if a Rate Stability Plan contract is terminated in whole or in part by the subscriber or is terminated for cause by the Company prior to expiration of the agreed-upon payment period. The termination charges will consist of the unbilled balance of the contract.

Issued: May 10, 2000

Effective: June 24, 2000

In accordance with Case No. 00-815-TP-ATA , issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

D. Rates and Charges (Continued)

3. Rate Stability Plan (Continued)

g. Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Monthly Rate</u>	Initial Nonrecurring <u>Charge</u>
- Three-Year Plan	\$300.00	995.00
- Five-Year Plan	\$270.00	945.00

Issued: May 10, 2000

Effective: June 24, 2000

In accordance with Case No. 00-815-TP-ATA, issued by the Public Utilities Commission of Ohio.

By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan

P.U.C.O. No. 2

GENERAL EXCHANGE SERVICE TARIFF

SWITCHED DS1 SERVICE

D. Rates and Charges (Continued)

3. Rate Stability Plan (Continued)

g. Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Monthly Rate</u>	<u>Charge</u>	Initial Nonrecurring
- Three-Year Plan	\$300.00	995.00	
- Five-Year Plan	\$270.00	945.00	

Issued: May 10, 2000**Effective: June 24, 2000****In Accordance with Case No. 00-815-TP-ATA, issued by the Public Utilities Commission of Ohio.****By: Jeffrey P. Stommen, Vice President & General Manager , Brooklyn, Michigan**

ACCESS SERVICES

TABLE OF CONTENTS

<u>Topic</u>	<u>Section</u>	<u>Sheet Number</u>
General	1	1
Tariffs and Sections to be Mirrored	1	1.2
Billing and Collection	1	3

Issued: April 18, 1990

Effective: April 25, 1990

**In Accordance with Case No. 00-1265-TP-ORD, issued by the Public Utilities Commission of Ohio,
dated February 6, 1990.**

By James U. Gough, President, Jackson, Michigan

ACCESS SERVICES
REGULATIONS, RATES AND CHARGES

Applying to the offering of Intrastate Access Services (T)
(including Billing and Collection), within the operating
territory of (T)

C, C & S TELCO, INC.

in the State of

Ohio

as provided herein

Issued: January 28, 1988

Effective: April 13, 1995

Issued under authority of P.U.C.O. Order dated January 20, 1987 in Case No. 86-2174-TP-COI

By: James U. Gough, President, Jackson, Michigan

ACCESS SERVICES

INDEX

<u>Topic</u>	<u>Section</u>	<u>Sheet Number</u>
Billing and Collection	1	3
General	1	1
Tariffs and Sections to be Mirrored	1	1.2

Issued: April 18, 1990

Effective: April 13, 1995

In Accordance with Case No. 00-1265-TP-ORD, issued by the Public Utilities Commission of Ohio, dated February 6, 1990.

By James U. Gough, President, Jackson, Michigan

ACCESS SERVICES

A. General

Frontier Communications of Michigan, Inc. hereby adopts and mirrors the National Exchange Carrier Association Tariffs 3, 4 and 5 filed with the Federal Communications Commission as it now exists or as it may be amended or added to from time to time, with the exception of the rates noted below for Carrier Common Line Access Service and Switched Access Service, and of section 4 of Tariff FCC No. 5 covering End User Access Services within its operating territory in the State of Ohio. (T) (T) (T)

B. Tariffs and Sections to be Mirrored

<u>Tariff</u>	<u>Section</u>	<u>Description</u>	
3	1	Applications of Tariff	(M)
3	2	Regulations	
3		Special Construction Costs transferred from American Telephone and Telegraph Company, Long Lines Department Tariff FCC No. 262	
3	4	Charges to Provide Permanent facilities.	
4	1	Application of Tariff	
4	2	General	
4	3	Mileage Measurement	
4		Serving Wire Center V and H Coordinate Information	(M)

Issued: February 10, 1998

Effective: December, 30 1997

Issued under authority of P.U.C.O. Order dated June 16, 1987 in Case No. 83-464-TP-COI (Subfile C) and Case No. 97-1321-TP-ATA

By: Jeffrey P. Stommen, Vice President and General Manager, Brooklyn, Michigan

ACCESS SERVICES

B. Tariffs and Sections to be Mirrored (Continued)

<u>Tariff</u>	<u>Section</u>	<u>Description</u>	
5	1	Applications of Tariff	
5	2	General Regulations	(T) (M)
5	3	Carrier Common Line Access Service Provided that Carrier Common Line Charges applied to the intrastate Jurisdiction shall be as follows: Originating, Premium, per minute - \$0.0150 Terminating, Premium, per Minute - \$0.0428	
5	5	Ordering Options for Switched and Special Access Service	
5	6	Switched Access Service Except that local switched access Rates applied to the intrastate jurisdiction Shall remain at the levels exiting on December 31, 1997	
5	7	Special Access Service	
5	9	Directory Assistance Service	
5	10	Special Federal Government Access Services	
5	11	Special Facilities Routing of Access Services	
5	12	Specialized Service or Arrangement	
5	13	Additional Engineering, Additional Labor and Miscellaneous Services	
5	14	Exceptions to Access Service Offerings	(T) (M)
5	15	Access Service interfaces and Transmission Specifications	(N)
5	16	Public Packet Data Network	
5	17	Rates and charges – Applicable to sections listed above, except as noted.	(N)

Issued: February 10, 1998

Effective: December 30, 1997

Issued under authority of P.U.C.O. Order dated June 16, 1987 in Case No. 83-464-TP-COI
(Subfile C) and Case No. 97-1321-TP-ATA

By: Jeffrey P. Stommen, Vice President, and General Manager, Brooklyn, Michigan

ACCESS SERVICES

BILLING AND COLLECTION

Interexchange billing and collection services, except for recording services, are deregulated. Recording service, other than billing name and address (BNA) services, while subject to regulation by the Public Utilities Commission of Ohio, are detariffed. Upon conversion of an end office to equal access, billing name and address information for non-presubscribed traffic shall be provided to interexchange carriers upon rates, terms and condition to be filed with the Public Utilities Commission.

(N)

Issued: January 28, 1988

Effective: April 13, 1995

Issued under authority of P.U.C.O. Order dated January 20, 1988 in Case No. 86-2174-TP-COI

James U. Gough, President, Jackson, Michigan

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

Frontier Communications of Michigan, Inc. will comply with all of the Commission's Minimum Telephone Service Standards (MTSS), set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.), including the following:

(N)

HANDLING OF CONSUMER COMPLAINTS
(O.A.C. 4901:1-5-05)

- (A) For purposes of this rule, a complaint is an informal investigation conducted by the public interest center staff or telecommunications provider at the request of a consumer or as a method for staff to determine the telecommunications provider's compliance with this chapter and other Commission policies. Each telecommunications provider shall fully and promptly investigate all complaints. The telecommunications provider shall provide a report of each complaint's resolution within ten business days of the date of receipt of the complaint to:
- (1) the subscriber, when investigating a complaint made directly to the telecommunications provider; or
 - (2) the subscriber and the Commission staff, when investigating a complaint referred to the telecommunications provider by the Commission staff.
- (B) After ten business days, if the investigation is not complete, the telecommunications provider shall provide an interim report to the subscriber when investigating a complaint made directly to the telecommunications provider or to both the subscriber and the Commission staff when investigating a complaint referred to the telecommunications provider by the Commission staff. The interim report shall include:
- (1) the date when a final resolution is expected to be complete;
 - (2) a report of the current status of the complaint; and
 - (3) a report explaining what work or research needs to be completed.
- (C) The Commission staff may request interim reports at other intervals containing the same or other data due to the nature of the complaint.
- (D) The telecommunications provider shall inform the subscriber, or both the subscriber and the Commission staff, of the results of the investigation, either orally or in writing. The subscriber, the Commission staff, or both may request the final report to be in writing. If the telecommunications provider provides the results of the investigation orally to the subscriber, it shall inform the subscriber of the right to have this final report in writing.

(N)

Issued: January 14, 2002**Effective: January 14, 2002**

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

HANDLING OF CONSUMER COMPLAINTS (Continued)
(O.A.C. 4901:1-5-05)

(N)

(E) If the subscriber disputes the telecommunications provider's report(s), the telecommunications provider shall inform the subscriber that the Commission staff is available to mediate complaints. The telecommunications provider shall provide the subscriber with the address, local/toll-free numbers, and TDD/TTY number of the Commission's public interest center.

(F) All telecommunications providers shall provide the Commission staff with a name, telephone number, facsimile number, and e-mail address of a contact person who will respond to Commission concerns pertaining to consumer complaints. If any of the required information relating to the contact person should change, the telecommunications provider shall provide advance notice of such changes to the Commission.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE

(O.A.C. 4901:1-5-13)

(N)

(A) Service applicants may be required to establish creditworthiness.

- (1) Chapter 4901:1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in this rule, in each instance where a provision of Chapter 4901:1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
- (2) Telecommunications providers may required service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Administrative Code.
- (3) When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (a) Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the Company may require the applicant to pay such debt pursuant to Rule 4901:1-5-13(A)(3)(d) of the Administrative Code.
- (b) Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a Commission-approved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
- (c) If an applicant for service owes to a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is presently seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the Commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)(O.A.C. 4901:1-5-13)

(N)

- (d) An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
 - (4) So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
- (B) Deposits.
- (1) Deposits for local service shall be calculated separately from deposits for toll service.
 - (2) Telecommunication service providers must choose only one, from between two alternative methods available for calculating deposits. Whichever method is chosen must be uniformly applied with respect to all service applicants and customers who are assessed a deposit.
 - (a) The first method, which may be referred to as "the individual service history method" involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (i) Under this method, the amount of a deposit assessed for local service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous local service account billing history with the local service provider, the historic monthly average total charge for all regulated local services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
 - (ii) Under this method, the amount of a deposit assessed for toll service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous toll service account billing history with the toll service provider, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
- (b) The second method, which may be referred to as "the uniform statewide deposit amount method", involves calculating uniform statewide average deposit amounts for each of four categories of service: residence local exchange service, residence toll service, nonresidence local exchange service, and nonresidence toll service.
- (i) Under this method, a local service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence local service accounts and/or a tariffed, single company-specific statewide deposit amount for nonresidence local service accounts. Likewise, a toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or a tariffed, single, company-specific statewide deposit amount for nonresidence toll service accounts.
 - (ii) Using the second alternative, the toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or statewide deposit amount for nonresidence toll service accounts.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (iii) The amount of the deposit may not exceed two hundred and thirty per cent of the statewide average bill amount for the class and type of service involved, based on a study of all the provider's customers in the state of Ohio.
 - (iv) A subscriber who is assessed a deposit based on the service provider's statewide average deposit amount may, at any time after the first three months of service and up to the end of the first full year of service, upon request, receive credit on his or her bill for the difference between the amount of the deposit actually paid and an amount equal to two hundred and thirty per cent of the subscriber's actual monthly average total bill for the type of service on which the deposit was based (where the actual monthly average is based on the subscriber's average actual monthly usage of that service, dating from the time of the assessment of the statewide deposit to the point at which the request for credit is made). Any amount so credited shall thereafter no longer accrue interest to be refunded with the deposit and, thereafter, be considered as deducted from the amount of the deposit which, along with the interest accrued, must be refunded pursuant to Rule 4901:1-17-06 of the Administrative Code.
- (3) Local service must be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for toll service.
- (4) So long as payment of a toll deposit is in no way made a condition precedent to a local service applicant obtaining or maintaining local service, the assessment of a separately calculated deposit for local service may occur within the same bill as any separately calculated deposit for toll service.
- (5) Any initial or additional deposit assessed by a telecommunications provider shall be based only on the credit history for the same class of service as the applicant is seeking to establish.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)(O.A.C. 4901:1-5-13)

(N)

- (C) Toll providers, or local service providers acting on behalf of toll providers subject to billing and collection agreements, may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any subsequent 1+ toll service provider under the terms of this chapter of the Administrative Code. Any such subsequent toll provider may not deny establishment of 1+ presubscribed toll service on grounds that the customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under Chapter 4901:1-5 or the Administrative Code; or
 - (2) the subsequent toll provider, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under Chapter 4901:1-5 of the Administrative Code); or
 - (3) the subsequent toll provider attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission-approved tariff.
- (D) When an applicant for 1+ toll service who has previously been universally blocked for nonpayment of toll charges seeks to select, through a PIC mechanism, some subsequent toll provider as the applicant's 1+ carrier of choice, the subsequently PICed toll provider may, subject to its tariffed toll deposit policies and the Commission's minimum telephone service standards set forth in Chapter 4901:1-5 of the Administrative Code, require a deposit (or other evidence of creditworthiness) from such applicant for toll service in accordance with Rule 4901:1-5-13(B) of the Administrative Code. However, the subsequently PICed toll provider may accept a lower deposit, or no deposit, based upon usage, toll cap provisions in its tariff, or credit information obtained either from a credit bureau or directly from the customer.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)(O.A.C. 4901:1-5-13)

(N)

- (E) Nothing should constrain telecommunications providers from furnishing credit information acquired from their own experiences with their own customers to consumer reporting agencies, within the meaning of the federal Fair Credit Reporting Act. However, if and when telecommunications providers furnish such information to others, they must comply with all of the requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the federal Fair Credit Reporting Act.
- (F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a Commission-approved tariff.
- (G) Changes to local exchange service after initiation of service
- (1) Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the Company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
- (2) Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (G)(1) of this rule within the previous six months.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

RESIDENTIAL SERVICE GUARANTORS

(N)

(O.A.C. 4901:1-5-14)

- (A) If a local service provider or toll service provider requires a deposit as a condition of providing service, the Company must inform an applicant of the option of providing a third-party guarantor in lieu of a deposit.
- (B) Each applicant for residential service shall be deemed creditworthy and shall not be required to make a deposit as a precondition of receiving service if the applicant furnishes a written guarantee signed by a third-party guarantor who has a credit rating as defined in paragraph (A)(3) of Rule 4901:1-17-03 of the Administrative Code. The terms of the guarantee shall include the following:
- (1) the guarantor may terminate the guarantee after thirty day's notice to the Company. The subscriber may be required to reestablish creditworthiness when the guarantor terminates the guarantee. The guarantor shall be obligated for charges for the local exchange and/or interexchange services provided to the subscriber through the date of termination of the guarantee; and
 - (2) the Company shall review annually the account history of each subscriber who has provided a guarantor. Once the subscriber satisfies the requirements for the refund of deposits, as stated in Rule 4901:1-17-06 of the Administrative Code, the Company shall, within thirty days, notify the guarantor in writing that the guarantor is released from all further responsibility for the account.
- (C) If a subscriber has provided a guarantor, that guarantor shall be afforded the opportunity to receive all notifications relating to the subscriber's disconnection of service for nonpayment. These notices shall be sent in the same manner and at the same time as those sent to the subscriber.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE
(O.A.C. 4901:1-5-16)

(N)

- (A) The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:

- (1) occurs as a result of a negligent or willful act on the part of the subscriber;
- (2) occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
- (3) occurs as a result of a military action, war, insurrection, riot, or strike; or
- (4) cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

- (B) If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.
- (C) A local service provider may apply for a waiver to paragraphs (A) and (B) of this rule in the event of a verifiable act of God. One copy of the waiver request shall be filed with the Commission's docketing division in the MTSS Docket, Case No. 00-1265-TP-ORD, and one copy shall be submitted to the PUCO Outage Coordinator within two business days of the onset of the claimed act of God. Such waiver request shall state the specific nature of the act of God, the extent and location of damaged facilities, and the number of customers affected. If the Commission or its staff takes no action within two business days of the filing of such waiver request, the act of God exception may be invoked by the local service provider. In the event an act of God exception is applied, the provisions of paragraph (B) of this rule will not apply until forty-eight hours after the onset of the verified act of God. Accordingly, forty-eight hours shall be added to each of the time frames established in paragraph (B) of this rule for purposes of determining credits to customer accounts. Each local service provider must justify and document in its records each instance where it has applied an act of God exception.
- (D) If the local service provider fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the local service provider fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features. Such credits shall not be required where:

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (1) Special equipment or service is involved:
 - (a) "Cable pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
 - (b) When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
- (2) Applicant or subscriber has not met pertinent tariff requirements;
- (3) The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
- (4) The installation cannot be completed due to a subscriber missing an installation appointment.
- (E) Missed customer appointments.
 - (1) When the local service provider fails to meet a scheduled installation appointment, the Company shall waive at least one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
 - (2) When the local service provider fails to meet a repair appointment or a repair commitment, the Company shall credit the subscriber's bill in the amount of at least one-half of one month's charges for any regulated local services rendered inoperative.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The credits required by paragraph (E)(1) of this rule do not apply when the local service provider provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the local service provider from providing such notice. In no event shall the application of Rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under Rule 4901:1-5-16(D) of the Administrative Code.
- (F) In the event the local service provider omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
- (G) When it is confirmed that a local service provider has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing or other continuing problem under the service provider's control or under the control of the entity for whom the telecommunications carrier is billing charges:
- (1) The maximum portion of the undercharge that may be recovered from the customer is any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
- (2) The total overcharge and accrued interest, at a rate of at least five per cent per annum, shall be reimbursed to the customer within two billing periods after the propriety of the reimbursement is confirmed.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) Each local service provider shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the local service provider's recovery of regular monthly charges.
 - (a) No local service provider shall recover any service or billing fee pursuant to this rule; and
 - (b) No local service provider shall disconnect service to any customer to collect an undercharge under this rule, except for nonpayment of the amount lawfully billed under this rule.
- (4) The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscriber's account within the next two billing periods.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE(O.A.C. 4901:1-5-17)

(N)

- (A) Local service may only be disconnected for subscriber nonpayment of charges for local services regulated by the Commission. For purposes of this rule, local service is defined as every regulated service provided by the local service provider other than toll service and 900 and 976-like services.
- (B) Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
- (1) Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in this chapter of the Administrative Code and shall be tarified.
- (2) A local service provider, including one which also provides toll service, may enforce the Commission-approved, tarified disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the local service provider and the separate toll service provider.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (C) Partial payments applied towards any past due amount on a bill or the balance due on a disconnection notice must be apportioned to past due regulated local service charges, then to any current local charges, before being applied by a telecommunications provider to any toll or nonregulated charges unless the subscriber pays the entire amount past due or more. In that case, any amount paid over the amount past due shall be applied first to current local charges.
- (D) A telecommunications provider must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
- (1) a violation of or noncompliance with the telecommunications provider's rules or tariffs on file with the Commission;
 - (2) a failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - (3) a refusal by the subscriber to permit the local service provider access to its facilities.
- (E) A telecommunications provider must notify or attempt to notify, through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice as set forth and defined in its tariffs on file with the Commission.
- (F) The telecommunications provider may not disconnect the local or toll service of a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber) on his/her account by the close of business on the disconnection date listed on the disconnection notice.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

(G) No notice is required prior to disconnection when:

- (1) an emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
- (2) a subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers;
or
- (3) a subscriber tampers with facilities or equipment owned by the telecommunications provider.

(H) If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the local service provider must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.

(I) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (J) Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:
- (1) failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
 - (2) failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
 - (3) failure to pay any amount which is in bona fide dispute. The Company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
 - (4) failure to pay any nonregulated service charges.
- (K) Payment schedule and disconnection procedures for nonpayment.
- (1) A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
 - (2) The Company shall not disconnect the service:
 - (a) sooner than fourteen days after the due date of the bill; and
 - (b) without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (3) A telecommunications provider may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not available.
- (L) A notice of disconnection for nonpayment shall state the following:
- (1) Failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll services;
- (2) The earliest date when disconnection will occur;
- (3) The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
- (4) The total amount due to avoid disconnection of local service as defined in paragraph (A) of this rule, which must be listed separately from charges for regulated toll and charges for unregulated services;
- (5) The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
- (6) The total amount due for nonregulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
- (7) The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;

(N)

Issued: January 14, 2002

Effective: January 14, 2002

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

P.U.C.O NO. 2

MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:30 A.M. to 5:30 P.M. weekdays, or visit the OCC website at www.pickocc.org; and

- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

- (M) Reconnection of local and toll service.

- (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five P.M. on the next business day following either:

- (a) receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
- (b) agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.

- (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

(N)

Issued: January 14, 2002**Effective: January 14, 2002**

**In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Jeffrey P. Stommen, General Manager
Brooklyn, Michigan**

BUNDLED SERVICES
REGULATIONS, RATES AND CHARGES

Applying to the offering of Bundles Services
within the operating territory of

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

in the State of

Ohio

as provided herein

Issued: February 28, 2003

Effective: April 15, 2003

In accordance with Case No. 03-565-TP-ATA, issued by the Public Utilities Commission of Ohio.

By Jeffrey P. Stommen, General Manager,
Brooklyn, Michigan

BUNDLED SERVICES

This tariff contains the pages listed below, each of which is effective as of the date shown thereon.

<u>Section</u>	<u>Revision</u>	<u>Sheet</u>
Title Page	Original	Title Page
Table of Contents	*Fifth	1
Index	*Fifth	1
Tariff	First	1
"	First	2
"	Second Sheet	2.1
"	First Sheet	2.2
"	First	3
"	First	4
"	First	5
"	Original	6
"	Original	7
"	Original	8
"	First	9
"	Original	10
"	*First	11
"	*First	12

Issued: October 4, 2007**Effective: October 8, 2007**

In accordance with Order No. 90-5009-TP-TRF, issued by the Public Utilities Commission of Ohio.

**By Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin**

BUNDLED SERVICES

TABLE OF CONTENTS

<u>Topic</u>	<u>Sheet Number</u>
Index	1
Residential	
Frontier Choices sm Tier Bundles	
General	1
Regulations	1
Rates	2
Frontier Digital Phone Service	
General	2.1
Regulations	2.2
Rates	2.2
Business	
Frontier Small Business Solutions	
General	3
Regulations	7
Rates	9
Frontier Business Unlimited Service	(T)
General	11
Regulations	11
Rates	12

Issued: October 4, 2007

Effective: October 8, 2007

In Accordance with Case No. 90-5009-TP-TRF, issued by the Public Utilities Commission of Ohio.

By Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin

BUNDLED SERVICES

INDEX

<u>Topic</u>	<u>Sheet Number</u>
I. Residential Bundled Services	
Frontier Choices sm Tier Bundles	
General	1
Regulations	1
Rates	2
Frontier Digital Phone Service	
General	2.1
Regulations	2.2
Rates	2.2
II. Business Bundled Services	
FrontierWorks sm Small Business Solutions	
General	3
Regulations	7
Rates	9
Frontier Business Unlimited Service	(T)
General	11
Regulations	11
Rates	12

Issued: October 4, 2007

Effective: October 8, 2007

In Accordance with Case No. 90-5009-TP-TRF, issued by the Public Utilities Commission of Ohio.

By Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin

BUNDLED SERVICES

I. Residential Bundled Services

(T)

A. Frontier Choicessm Tier Bundles

1. General

“Frontier Choicessm Tier Bundles” consists of several package offerings that give residential customers a combination of services and features. Frontier Choicessm Tier I bundle includes one flat rate residential basic local service access lines with touch tone calling and a customer selected combination of local enhanced features. Residential customers can take any combination of features for the same flat rate bundle package price. Rates for the Non-regulated and federally tariffed components of the various Frontier Choicessm Tier Bundles packages are not reflected in the tariffed rates below.

2. Regulations

Frontier Choicessm Tier Bundles packages are available only where technically feasible.

The Frontier Choicessm Tier Bundles package rate, including unregulated service and or equipment components selected by the customer, will appear as a single line item on the customer’s bill.

Components of the Frontier Choicessm Tier Bundles packages are based on the current tariffed rates for regulated services and features. Future rate increases for regulated components may necessitate a corresponding change in the bundled rates. The Company may make future rate increases for unregulated components to the various bundled packages at any time.

The tariffed services and features are provided subject to their individual service regulations as specified in the applicable sections of the Company’s tariffs.

Except as otherwise described, non-recurring installation charges applicable to installation of individual service components contained in the bundled offerings apply.

Customers may add or delete any features offered in a bundled package without incurring a Service Order Charge.

Customers may switch between Tier packages without incurring a Service Order Charge.

All federal End User Common Line (“EUCL”) charges will be billed separately and in addition to the Frontier Choicessm Tier I bundle package. Except as otherwise specified, all other applicable surcharges and taxes will be billed separately, and in addition to, the package rate. EAS additives that are separately billed in addition to basic local service rates will also be billed as EAS additives in addition to the package rate.

P.U.C.O. No. 4

BUNDLED SERVICES

I. Residential Bundled Services (T)

A. Frontier Choicessm Tier Bundles (con't) (T)

3. Frontier Choicessm Tier Bundles Features and Rates

A. Frontier Choicessm Tier I \$25.00/month

- One Residential One-Party Local Exchange Access Line
with Touch Calling Service
- Call Forwarding or Enhanced Call Forwarding
- Call Waiting
- Distinctive Ring
- Speed Call 8 or Speed Call 30
- Three-Way Calling
- Busy Redial
- Call Return
- Caller ID Name
- Priority Call
- Special Call Acceptance
- Special Call Forwarding
- Select Call Rejection

4. Frontier Choicessm Tier Bundles Nonrecurring Credit

A residential customer who subscribes to Frontier Choicessm Tier Bundles service concurrent with initially ordering basic local service or when moving to a new location within the Company's service area will receive a one time credit of \$10.00.

P.U.C.O. No. 4

BUNDLED SERVICES

I. Residential Bundled Services

B. Frontier Digital Phone Service

1. General

- a. The Frontier Digital Phone Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below, including certain non-regulated and federally price listed services. Listing of the non-regulated and federally price listed services is provided only for purpose of clarity and does not imply that these services are subject to state authority.

Features and Services

Call Forwarding

Call Waiting/Cancel Call Waiting

Caller ID - Name

Message Waiting Indication

Voice Mail (non-regulated)

Frontier Communications of America's, Frontier Digital Phone Service Calling Plan
(Federally Price listed)

- b. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Busy Redial

Call Return

Three-Way Calling

Speed Call 8 or 30

Enhanced Call Forwarding

Issued: August 16, 2007

Effective: August 17, 2007

In Accordance with Case No. 03-1945-TP-ATA, issued by the Public Utilities Commission of Ohio.

**By Jerry Schneider, State Vice President,
Rhineland, Wisconsin**

P.U.C.O. No. 4

BUNDLED SERVICES

I. Residential Bundled Services

B. Frontier Digital Phone Service (con't)

2. Regulations

The Frontier Digital Phone Service is available where technically feasible.

The features and services, except those listed as non-regulated or federally price listed, are provided subject to their descriptions and regulations as specified elsewhere in the tariff.

Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules, and O.A.C 4901: 1-5-17.

Except as otherwise described, non-recurring installation charges applicable to installation of individual service components contained in the bundled offerings apply. Customers may add or delete any features offered in the bundle without a service order charge

(T)
|
(T)

No discounts will be given to subscribers that do not use all the features or have some features turned off.

Federal Subscriber Line Charge will be billed separately from the basic bundles offering. Extended Local Calling Service is included. All other surcharges and taxes will apply.

3. Rates

Monthly Rate	\$59.99
Digital Phone Enhanced Feature pack	\$3.99

Issued: August 16, 2007

Effective: August 17, 2007

In Accordance with Case No. 03-1945-TP-ATA, issued by the Public Utilities Commission of Ohio.

By Jerry Schneider, State Vice President,
Rhineland, Wisconsin

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

1. General

FrontierWorkssm Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Enhanced Call Forwarding, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The business access line does not include Key lines or PBX lines or other business lines that are separately tariffed from the Business One-Party Local Exchange Access Line.

A. Bundle 1

1. One Business One-Party Local Exchange Access Line, including Enhanced Call Forwarding.
2. Voice Mail (Non-regulated)
3. Frontier® dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

B. Bundle 2

1. One Business One-Party Local Exchange Access Line, including Enhanced Call Forwarding. (N)
2. Voice Mail (Non-regulated)
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier® DSL Max Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed) (N)

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

1. General (con't)

C. Bundle 3

1. Two Business One-Party Local Exchange Access Lines, including Enhanced Call Forwarding.
2. Voice Mail (Non-regulated)
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

D. Bundle 4

1. Two Business One-Party Local Exchange Access Lines, including Enhanced Call Forwarding. (N)
2. Voice Mail (Non-regulated)
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service. (Federally Tariffed)
4. Frontier® DSL Max Internet Service (Non-regulated).
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed) (N)

E. Bundle 5

1. Two Business One-Party Local Exchange Access Lines, including Enhanced Call Forwarding. (N)
2. Voice Mail (Non-regulated) (N)

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

1. General (con't)

E. Bundle 5 (con't)

1. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed) (N)
4. Frontier® 512 Kbps Business DSL Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed) (N)

F. Bundle 6

1. Two Business One-Party Local Exchange Access Lines, including Enhanced Call Forwarding. (N)
2. Voice Mail (Non-regulated)
3. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier® 1 Mbps Business DSL Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed) (N)

G. Bundle 7

1. One Business One-Party Local Exchange Access Line, including Enhanced Call Forwarding.

FrontierWorks packages include unregulated services that are not subject to jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Commission rule 4901:1-6-21(C)(2)(b) – Option 2. (N)

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

1. General (con't)

H. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorkssm Select5

Choice of five of the following:

Caller ID Name
Call Forwarding
Call Waiting
Speed Calling 8 or Speed Calling 30
Three-Way Calling
Busy Redial
Call Return

2. FrontierWorkssm Select5 with Voice Mail (Non-regulated)

Voice Mail Service, plus choice of five of the following:

Caller ID Name
Call Forwarding
Call Waiting
Speed Calling 8 or Speed Calling 30
Three-Way Calling
Busy Redial
Call Return

3. Citizens Conference on Demand (Non-regulated)

4. Citizens Webexchange (Non-regulated)

5. FrontierPagessm free one-inch Yellow Pages advertisement (Non-regulated)

**P.U.C.O. No. 4
BUNDLED SERVICES**

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

2. Regulations

A. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

B. The bundles are offered only under one-year, two-year, and three-year term contracts.

1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
2. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
3. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
4. Early termination liability charges shall apply if the customer cancels one of more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
 - a. The early termination liability charges shall be calculated as follows: For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the Rate Group 1 term rate for the contract term and the Rate Group 1 term rate for the longest available contract term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the Rate Group 1 rate for a three-year term and the Rate Group 1 rate for a two-year term. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the Rate Group 1 term rate for the contract term and the month-to-month rates applicable to customers in Rate Group 1 for the component services of the bundle. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) for which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

2. Regulations (con't)

- B. 4.
 - b. The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.
 - c. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.
 - d. In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.
- C. The FrontierWorkssm Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
- D. The FrontierWorkssm Select5 package is available only in association with a FrontierWorkssm Small Business Solutions bundle.
- E. The bundle rate will appear as a single line item on the customer's bill.
- F. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate. Extended Local Calling Service will be billed separately and in addition to the bundle rate.
- G. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- H. In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorkssm LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

2. Regulations (con't)

- I. Inclusion of termination liability by the Company in its tariff or contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

3. Rates and Charges

- A. Unless otherwise stated elsewhere in this section, Service Charges as specified in the Company's P.U.C.O. No. 2 Tariff apply to the installation of individual components of the bundles.
- B. Service Charges apply if the customer switches from a bundle to an unbundled service.
- C. Service Charges do not apply if the customer switches to another FrontierWorkssm Small Business Solutions bundle of greater value.
- D. The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge.
- E. Monthly Rates

1. Rate Group 1 – applies to the Cooney exchange:

		-----Term-----			
		<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>	
a.	Bundle 1	\$44.00	\$42.00	\$40.00	
b.	Bundle 2	\$70.00	\$66.00	\$62.00	(N)
c.	Bundle 3	\$64.00	\$62.00	\$58.00	
d.	Bundle 4	\$90.00	\$86.00	\$80.00	(N)
e.	Bundle 5	\$116.00	\$106.00	\$98.00	(N)
f.	Bundle 6	\$188.00	\$170.00	\$152.00	(N)
g.	Bundle 7	\$12.52	\$11.78	\$11.05	

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

A. FrontierWorkssm Small Business Solutions

3. Rates and Charges (con't)

E. Monthly Rates (con't)

	<u>Monthly Rate</u>
3. FrontierWorks sm Select5	\$ 9.95
4. FrontierWorks sm Select5 With Voice Mail	\$ 12.95

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

B. Frontier Business Unlimited Service

(T)

1. General

Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per custom location. The bundle includes the following components: one Basic Local Exchange Service Access Line, Touch Calling Service, Extended Local Calling Service, Custom Calling Features, and Voice Mail. Customers may select any or all of the following services and features for a monthly rate charge. **(T)**

Basic Local Exchange Service Access line
Extended Local Calling Service
Touch Calling Service
Call Forwarding (Fixed or Variable)
Voice Mail – Frontier Business Deluxe Voice Mail
Call Waiting
Cancel Call Waiting
Caller ID – Name and Number
Speed Calling 30

2. Regulations

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in this tariff.
- C. Usage charges for Extended Local Calling Service do not apply. Therefore, call detail for Extended Local Calling Service will not be displayed on the customer's monthly telephone bill
- D. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle will result in disconnection of the basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

Issued: October 4, 2007

Effective: October 8, 2007

In Accordance with Case No. 90-5009-TP-TRF, issued by the Public Utilities Commission of Ohio.

**By Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin**

P.U.C.O. No. 4

BUNDLED SERVICES

II. Business Bundled Services

B. Frontier Business Unlimited Service (con't) (T)

2. Regulations (con't)

- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.

3. Rates

- A. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as defined elsewhere in the tariff apply to the installation of individual components of the bundle.
- C. Frontier Business Unlimited Service is provided at the following rate:

Monthly Rate

All Exchanges	\$35.00
---------------	---------

Issued: October 4, 2007

Effective: October 8, 2007

In Accordance with Case No. 90-5009-TP-TRF, issued by the Public Utilities Commission of Ohio.

By Rhonda Lutzke, Vice President, Field Operations
Clintonville, Wisconsin

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/31/2008 10:57:34 AM

in

Case No(s). 08-0373-TP-ATA

Summary: Tariff De-Tariff all regulated nonresidential Tier 2 services and to make other changes related to the implementation of Case No. 06-1345-TP-ORD. electronically filed by Mr. Scott Bohler on behalf of Frontier Communications of Michigan, Inc.