FILE

ORIGINAL.

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF:

FirstEnergy Distribution Rate Case Nos:

07-551-EL-AIR 07-552-EL-ATA 07-553-EL-AAM 07-554-EL-UNC

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TRANSCRIPT OF PROCEEDINGS

Distribution Rate Increase Hearing held before Janet K. Stoneking, Attorney Examiner, for the Public Utilities

Commission of Ohio, at the City of Wauseon Municipal Building,

Council Chambers, Second Floor, 230 Clinton Street, Wauseon,

Ohio, on Tuesday, March 11th, 2008, at 6:30 p.m.

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MS. STONEKING: The Public Utilities

Commission of Ohio has assigned for hearing at
this time and place the following case numbers:

07-551-EL-AIR, 07-552-EL-ATA, 07-553-EL-AAM, and

07-554-EL-UNC. These cases are titled In The
Matter of the Application of Ohio Edison Company,
the Toledo Electric Illuminating Company and the
Toledo Edison Company for authority to increase
rates for distribution service, modify certain
accounting practices and for tariff approvals.

I want to mention that with electric deregulation your electric bill was broken into three parts. There is the transmission that takes the energy from town to town; there is the generation that creates power; and then there is the wires that take it from the plant to your home. This rate case is focusing on the wires piece or the distribution piece.

If you have a question here tonight about this utility rate increase, we do have people here from FirstEnergy that can answer your questions.

I will point those out tonight. And we also have a couple of representatives from the office of Consumers' Counsel, and shortly we'll have staff from the Public Utilities Commission to also

answer questions for you tonight.

I'd like to take appearances at this time of the attorneys that are here that represent the parties in the case.

MR. HAYDEN: On behalf of the Companies,
Mark A. Hayden, 76 South Main Street, Akron, Ohio,
44308.

MS. STONEKING: Thank you.

MR. REESE: Thank you. On behalf of the residential rate cases of the FirstEnergy

Companies and on behalf of the Ohio Consumers'

Counsel, Janine Migden-Ostrander, my name is Rick

Reese.

MS. STONEKING: Thank you. Just to let you know, there were other interveners, or people. Who filed who asked to be a party in the case. That's what we mean by the term intervener. Those people who were granted intervention for party status are the City of Cleveland, a citizen coalition comprised of Consumers For Fair Utility Rates; The Empowerment Center of Greater Cleveland and the Neighborhood Environment Coalition. Also intervening are the Northwest Ohio Aggregation Coalition, the Kroger Company, Constellation New Energy, Industrial Energy Users Ohio, the Ohio

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Energy Group, Ohio Home Builders, the Ohio
Manufacturer's Association, Ohio Partners for
Affordable Energy, the Ohio Schools Council, and
Nucor Steel Marion, Incorporated. Each of these
parties will represent their various constituents
in the rate case.

On June 7th, 2007, the Ohio Edison
Company, the Toledo Edison Company and the
Cleveland Electric Illuminating Company, all three
we refer to as FirstEnergy, filed applications
with the Public Utilities Commission to increase
their electric distribution rates. By their
applications, each electric distribution company
is seeking a rate increase that would generate
specific revenues for that individual company.
Here you're in the Toledo Edison area. In their
application they've requested approximately
\$70,539,796 of additional revenue, or an increase
of 44.6 percent over the current revenue.

As part of the rate case proceeding, the staff of the Public Utilities Commission has inspected portions of the company plant and equipment, interviewed company personnel and government officials, reviewed company records, performed analysis of data including financial

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information that was collected from the company. The Commission staff then prepared and filed a staff report for each company on December 4th, 2007. The staff report summarizes the staff's findings concerning each company's financial situation, their service performance and sets forth recommendations in this case, which among other things, recommends the following for the Toledo Edison Company.

The staff has recommended a revenue increase for the distribution portion of a range between \$34,924,693 and \$37,823,225 for an increase of between 22.25 and 24.10 percent over the current revenue for the distribution portion of your electric bill. There are 12 local public hearings being scheduled in this case like the hearing here tonight, and that's one part of the rate case. There is also an evidentiary hearing in the case which was held in Columbus and began on January 29th, 2008. The purpose of the evidentiary hearing was to allow the companies, the staff and the interveners to present witnesses and evidence in support of each of their positions in the case.

The purpose of the hearing tonight is for

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the Commission to receive comments from the public regarding the Toledo Edison's distribution rate increase application. We won't be hearing from the companies or the staff or any of the interveners tonight. This is your opportunity to let the Commission know what you think about the company's request to increase its distribution rates.

You've noticed that we have a court reporter here tonight. For the people who are testifying, it will be sworn testimony. When you come to the podium, I'll ask you to raise your hand and swear you in or ask you to affirm that your testimony is true. If there is anyone that did not get a chance to sign in to testify and that you would like to later, you will certainly have the opportunity to do that. I'm going to call witnesses in the order that they signed up. I will attempt not to mangle your names. If when I call your name you've decided that you no longer want to testify, you can just merely pass to the next witness. Once you've testified, you're welcome to stay, or if you'd like to leave, you may do that also. If you happen to bring testimony tonight in typewritten form, it would be

1	helpful to give the court reporter a copy of that
2	testimony.
3	Do you have any questions about the
4	process that I talked about for this evening?
5	Okay.
6	Marc Robinson. Please raise your right
7	hand.
8	· 
9	having been duly sworn as provided by law, testified and said as
10	follows:
11	
12	MS. STONEKING: Please state and spell
13	your name and address for the record.
14	MR. ROBINSON: My name is Marc, M-a-r-c
15	A., Robinson, R-o-b-i-n-s-o-n. 126 South Fulton
16	Street, Wauseon, Ohio.
17	MS. STONEKING: Thank you.
18	MR. ROBINSON: Good evening. I would
19	like to extend a sincere thank you to the
20	Commission for allowing me the opportunity to
21	discuss the impact of electric rate increases on
22	what is perhaps the most precious commodity in all
23	communities, the education of our young people.
24	My name is Marc Robinson, and I am
25	currently the Superintendent of the Wauseon

.

Exempted Village School District right here in Fulton County, Ohio.

Expressing our district's appreciation to

FirstEnergy for providing ours and 248 other

school districts outstanding support in the past.

We have had two Energy for Education Programs over

the last ten years which have been extremely

helpful in keeping electric rates down. These

meaningful savings have been used to provide

additional educational opportunities for the boys

and girls of Wauseon.

However, the elimination of the Energy for Education Program, along with potential rate increases, will have a significant impact on our school district. Let me share specifically what this could mean in the Wauseon schools.

The Energy for Education Program, which will expire on December 31st, 2008, will result in nearly a 13.5 percent increase in our electric rates. In total, this will increase the rates of the 249 other participating school districts in the Ohio Schools Council by \$11.7 million.

Specifically, in Wauseon the elimination of this program will result in an increase of \$32,000.

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Additionally, should the PUCO approve a rate increase, we would estimate that our annual electric costs will increase another \$56 to \$58,000. All told, this could mean a total annual increase of nearly \$90,000 for our school district.

Unfortunately, this is an operational cost increase that we have absolutely no control We would have to cut elsewhere in our over. budget to deal with this increase. As we have looked to evaluate the real meaning of this cost increase, it would equate to the following examples: The salary of three classroom teachers on an annual basis; the purchase of an entire set of textbooks and supplies for two grade levels; the equivalent cost of one and a quarter brand new school buses; the cost of replacing 100 computers in the classroom and computer labs in our school district; the purchase of three years' worth of additional or replacement books for all four of our school district's libraries; the purchase of 36 projectors and Smart boards for our classrooms; and finally, the potential need to go to the taxpayers of our community to ask for additional one half mill in property tax.

All in all this increase hits school 1 2 districts disproportionately hard. It is not a 3 gradual increase, but a huge increase. 4 I would ask that you take a serious look at the impact of potential rate increases on 5 school districts. I would truly request that the 7 Commission be sympathetic towards public schools and look at and treat us as a distinct group 8 9 worthy of the types of discounted rates for which 10 we have been eligible in the past. 11 Thank you very much for taking the time 12 to listen to my concerns. 13 MS. STONEKING: Thank you for your 14 testimony. 15 Mike Van Wagner. MR. VAN WAGNER: I decided not to 16 17 testify. I just came here to watch. 18 MS. STONEKING: Vance Jacobs. Carla 19 Rice. Please raise your right hand. 20 21 having been duly sworn as provided by law, testified and said as 22 follows: 23 24 MS. STONEKING: Please state your name 25 and spell your name and give your address.

MS. RICE: My name is Carla, C-a-r-l-a, Rice, R-i-c-e. Address is 103 West Young Street, Liberty Center, Ohio.

As I said, my name is Carla Rice. I'm the treasurer of Liberty Center Schools located in Henry County. I'd like to thank the Commission for allowing me to explain how an electric rate increase will impact the education of the children in Liberty Center. For prospective on the size of our district, we have 1,200 students, we operate one building for all grades. Our general fund budget is \$11.1 million. Our electric bill accounts for 1.4 percent of that general fund budget, and we are currently a Toledo Edison customer.

Ohio Schools Council expert witnesses have estimated the average distribution costs of electric will increase between 40 to 60 percent beginning January 1, 2009.

With the expiration of the Energy for Education II program, the average increase for all districts for electricity will be 13.4 percent.

The loss of the special school rates for districts in the Toledo Edison territory also increases the cost of electricity.

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The change in the cost of the generation rates is undeterminable at this point but is also expected to add to the cost of electricity.

We must prepare a budget appropriation for fiscal year 2009 and will plan on the total cost of electricity increasing between 30 and 40 percent starting in January of 2009 as a result of the factors I mentioned earlier. As such, we will recommend that an additional \$30,000 be appropriated for our coming fiscal year, which is really a half of the increase as the rest of the fiscal year or the rest of the calendar year will be continued into our next fiscal year. amount would be doubled in the following years as I project these increases for our five-year financial forecast as required by the State of Ohio. The amount of the increase is equivalent to one teacher in Liberty Center, including salary and benefits.

This increase becomes another in a long list of unfunded mandates over which local schools and the local taxpayer has no control. We will have to make cuts elsewhere in our budget in order to fund this increase.

At a time when gas prices are rising,

health insurance costs are increasing, and special education costs are rising, we are already making cuts in staff and not purchasing much-needed textbooks and technology equipment. We and our taxpayers cannot afford these drastic increases in electric rates.

The taxpayers across the state are consistently saying no to school levies for additional operating funds. I do not think that this is because they are not supporting the schools, but because the economic climate and their own personal funds are strapped to the limit. We have already squeezed the turnip and there is no more funding to be had.

Further, the Ohio Schools Council's analysis has concluded that a school's load characteristics are more favorable than other commercial customers. Schools do not peak during the three summer months like other commercial customers because school is not in session during those peak days. Therefore, special school rates, which currently exist for Toledo Edison customers, are justified and should continue.

This increase hits schools disproportionately hard, especially with the loss

1 of the discount in the Energy For Education II 2 program. This is not a gradual increase, it is a 3 tidal wave. 4 Thank you for listening to my concerns 5 about a rate increase and its impact on the 6 dollars needed for educating the children. 7 hope the Commission will be sympathetic towards 8 schools and look at us as a distinct group worthy 9 of the school rates which have been in effect. 10 Thank you. 11 MS. STONEKING: Thank you for your 12 testimony. If you have a typed statement, if you 13 could please give it to the court reporter. 14 Dean Genter. 15 16 having been duly sworn as provided by law, testified and said as 17 follows: 18 19 MS. STONEKING: Please state and spell 20 your name for the record and give your address. 21 MR. GENTER: Dean A. Genter, G-e-n-t-e-r, 22 last name. 152 South Fulton Street, Fulton County 23 Commissioner. 24 Thank you for this opportunity to come

and speak before you, the Public Utilities

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Commission. On behalf of myself and Commissioner Joe Short, Commissioner Paul Barnaby, I just wanted to say a few words tonight. I don't have any numbers or facts that I want to give you, but concerns.

As commissioners, we're concerned about economic development and what these price hikes will do to our business and industries. As you know, we are heavy in manufacturing here in Fulton County, anywhere from woodworking to steel, to small business, to retail, and we have a lot of concern in that sector as far as the impact that these price increases will have on those industries. You know, it is tough enough to be competitive with other neighboring states to keep our businesses here providing good-paying jobs for our residents here in Fulton County. Not only that, I want to talk, we also as commissioners represent various entities, like the Senior Center, who represents a lot of our seniors here in Fulton County. A lot of our seniors are on fixed incomes, and with the increase in fuel prices and heating oil and so forth, natural gas, it's hard for them to continue to absorb the increases in those electric rates that are

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proposed. We also have Northwest Community Action I represent. I'm also going to be the president of that organization. They represent a lot of the low and moderate income people. Again, we just continue to -- are more involved in more and more vouchers for utility expenditures and increased costs and that will just make more and more people be lining up at our doors for those vouchers.

So as you listen to our school districts, and I quess my concerns and also the concerns of our residents, as you can see this place is somewhat full, I would say packed, that they have concerns and they're tired of increases and increases after increase. And I know the frustrations of Toledo Edison, and maybe as we talk about deregulation, maybe we should deregulate regulations because we know as government officials, they know as Toledo Edison, everybody's over regulated. And the hoops that you have to jump through to make any type of expansion, to provide additional services, it's frustrating the demands on mandates and rules and regulations that we have to follow to make sure before we can do any steps to try to expand our utility base.

1 So I applaud Toledo Edison, what they can 2 do, appreciate their viability of the utility that 3 they have. We don't have many brownouts or loss 4 of electricity, and when we do, they're there to 5 provide the service to get us up and running 6 again. But I do have concerns representing the 7 entities I just talked about as far as being able 8 to continue to afford the ever increasing prices 9 we have to pay for our utilities. Thank you. 10 MS. STONEKING: Thank you for your 11 testimony. Robert Gustwiller, Gustwiller. 12 Would you please raise your right hand. 13 14 having been duly sworn as provided by law, testified and said as 15 follows: 16 17 MS. STONEKING: Please state and spell 18 your name for the record and also give your 19 address. 20 MR. GUSTWILLER: Robert F. Gustwiller. 21 Robert, R-o-b-e-r-t, F., G-u-s-t-w-i-l-l-e-r. I 22 thank you for letting us -- my address is 15725 23 County Road K. I just represent myself as a 24 resident of Fulton County and as a small business 25 operator. I am the chief operations officer of a

locally-owned business for 29 years in our family, which is the Arrowhead Motel out by the toll road. We are an energy sensitive company if you want to see that way, because with the gasoline increases that are going on, we're not sure what kind of revenues we're going to have this year because people won't be able to travel. So any increase in anything as like this rate increase that you're talking about, even though you told them you could maybe go 24 percent increase, any kind of increase is going to really hurt our small business and probably just make it a lot tougher for our family to hold on after 29 years, or any kind of rate increase with the gasoline crisis that's going on.

And as the school systems and everything was talking here, they're talking about changing their budgets and everything. What they have to do is they have to come to us, the taxpayers, and try to get us to raise our property taxes, which is another rate increase that we can't afford on our property out there. And we got a new school in Wauseon that we got to be building here, so any kind of a rate increase is going to be very detrimental to any small business. We're not talking big businesses, it's going to hurt

1 everyone, but the small business is really going 2 to hurt. So I would appreciate it that if the 3 PUCO could see fit to maybe tell them to try to 4 cut somewhere else in their budgets and try to 5 recoup their losses on their power lines somewhere 6 else in their company instead of trying to get a 7 rate increase at this time going into this future 8 that we got going with the economic situation. Thank you. 10 MS. STONEKING: Thank you for your 11 testimony. Terry Stites. 12 13 having been duly sworn as provided by law, testified and said as 14 follows: 15 16 MS. STONEKING: Please state and spell 17 your name for the record and your address. 18 MR. STITES: My name is Terry Stites, 19 T-e-r-r-y, S-t-i-t-e-s. My address is 11213 20 County Road C. 21 MS. STONEKING: Thank you. 22 MR. STITES: In all fairness, I do thank 23 Toledo Edison for their good service record, have 24 an excellent service record. That's appreciated. 25 I'm also a pretty good customer since I've had an

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all electric house since 1968, so you can see why I'm here, all electric. The last rate increase we had pretty well -- my wife and I are on our own now, the kids are gone, we live in a moderate size house. We've got three rooms that we keep the heat down in the 50s.

I've also noticed some other things too. I've also noticed a number of my neighbors -we're all living in a rural area -- now no longer leave their security lights on at night because they feel they can't afford it anymore. So that's where we're coming from. If we have another massive rate increase, I'm pretty much retired, on fixed income and there is a lot of folks that I know, and especially in the rural areas, that are probably much worse off than what I am and they're going to be between a rock and a hard place. are they going to do? A lot of us, we do not have accessibility to natural gas. Propane is very prohibitive, some folks here, I'm sure, would be able to attest to. And so where does that leave So am I going to have to put a furnace in? If I do so, I have to make some real tough decisions if there's a big increase. It probably would, I'm sure, will cost some people to possibly

1 sell their homes, move into a small apartment, 2 have to give up their house. There is some other 3 things that can happen along this line, and I 4 certainly would request that you take this into 5 consideration, and my request is that you might have some mercy upon people, the senior citizens 6 7 on fixed income and especially some of your 8 customers like myself that have been around since 9 And when I signed up for it, I was told 1.0 that I would always have a special rate, which I 11 find out now as of January 1 of '09 will be gone. 12 And that's the reason I'm here tonight. So I 13 quess that's about it. Thank you. 14 MS. STONEKING: Thank you for your 15 testimony. Penny Gruszecki. 16 17 having been duly sworn as provided by law, testified and said as 18 follows: 19 20 MS. STONEKING: Please state and spell 21 your name for the record and your address. 22 MS. GRUSZECKI: Penny, P-e-n-n-y, 23 G-r-u-s-z-e-c-k-i, 720 Westwood Drive, Defiance. 24 I'd like to thank you, I'm glad to have the 25 opportunity to be able to address the local public

hearing assembly. My colleagues and I are with Northwestern Ohio Community Action Commission. And as the community services staff, we are the ones in the field that see firsthand the day-to-day struggles of low-income families in this five-county area. And while we understand that your proposed rate increase is part of a long-term restructuring plan started years ago, it is our hope that you will consider our points and change the terms of your proposal.

A rate increase would not be beneficial because it will increase the PIPP customer base. Electric enrollment in PIPP increased 16 percent in 2006 due a 5 percent increase implemented in 2005. The proposed 9.8 percent rate increase could potentially result in a 32 percent increase in PIPP enrollment. From 2005 to 2006 our agency's emergency services payments to Toledo Edison increased by 30 percent. While having an average increase of only 14 percent in other years that did not experience a rate increase.

Customers would remain on PIPP indefinitely due to astronomical bills. The rates may have gone up, but income remains the same.

Then you have the in-between households.

Households may be able to receive HEAP but not be eligible for PIPP. Families making the sacrifice of food versus electricity and/or working longer hours versus time spent with the family. For those households there is only alternative payment plans.

Households with Social Security income or with lower incomes that won't allow for a higher budget plans, the ones at 1/3 and 1/6 plans will also be too high. And what, if any, new payment plans will be made available to households with incomes between 150 and 175 percent.

Then you have to look at the future costs to Toledo Edison consumers. The universal service rider is based on consumption and the rate increase is based on distribution. How is that going to affect the repayment of PIPP forgiveness plans and bills of deceased customers. In 2005 the consumption rate increase freeze ends on December 31, 2008. Is there another rate increase proposal in the works?

Then there is effects on other consumers.

Municipals buy from alternative energy suppliers,

and those who buy from Toledo Edison will most

likely experience a rate increase also.

1	Municipals do not offer PIPP, 1/3, 1/6 or budget
2	plans, and some charge up to \$275 for just a
3	service reconnection. There is no \$175 plan for
4	these households.
5	Is an increase going to effect the
6	municipals and the co-ops? Given the experience
7	that we have with servicing low-income households,
8	we believe that this rate increase will put undo
9	economic burdens on families, service agencies and
10	other utility consumers creating a downward spiral
11	of problems.
12	MS. STONEKING: Thank you. Sydney W.
13	Taylor.
14	MR. TAYLOR: Pass.
15	MS. STONEKING: Opal Taylor.
16	·
17	having been duly sworn as provided by law, testified and said as
18	follows:
19	- <del>-</del>
20	MS. STONEKING: Please state and spell
21	your name for the record and also give your
22	address.
23	MS. TAYLOR: Opal Taylor, O-p-a-l,
24	T-a-y-1-o-r, 223 Sycamore, S-y-c-a-m-o-r-e,
25	Wauseon.

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your statement.

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MS. STONEKING: Thank you. Please give

MS. TAYLOR: I'm here for a senior citizen. We are on a fixed income, and when you raise yours and the gas company raised theirs, and the school has to be -- then all that trickles down and where does it stop? We use as little as We don't go to the hotels and the best restaurants and all the places that the executives have to go to entertain their people. thinking that everybody's going to have to cut down like we did when we were in the depression. Most of you are not familiar with the depression and what we had to do. And so I'm thinking, you know, maybe somebody ought -- I read in the paper yesterday a woman, Indian woman, an American citizen, had been here forever and could not get Medicaid because she didn't have the right papers. They implemented a program that you have to have certain papers in order to get Medicaid and she couldn't get it and yet she's lived in the United It cost \$100 to States forever and her ancestors. implement and make sure everybody had their citizenship and it cost -- and all it saved was 14 Now how can people do this? I think we cents.

1 all need to start watching our pennies. Now, I 2 know that I'm going to support the school, and the 3 bus is going to have to run on gas, and the gas prices jumped 30 cents in three days. So, you 4 5 know, where is it going to end? The school has to run, and if you put your lights up, how are the 7 kids going to be able to see? It just has to end 8 someplace, and I'm here to say I'm glad I don't 9 have a lot longer to live to see this fiasco. 10 Thank you. 11 MS. STONEKING: Thank you for your 12 testimony. Ken Jones. 13 14 having been duly sworn as provided by law, testified and said as 15 follows: 16 MS. STONEKING: 17 Please state and spell 18 your name for the record and also state your 19 address. 20 MR. JONES: My name is Ken Jones, K-e-n, 21 J-o-n-e-s. My address is 935 Ottawa Way, Wauseon, 22 Ohio. Good evening. My name is Ken Jones and my 23 position is the Superintendent of the Evergreen 24 Schools in Fulton County. 25 I want to thank the Commission for this

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opportunity to discuss the effects of electric rate increases on the educational opportunities for the students in the Evergreen Local Schools.

Let me first of all express my
appreciation to FirstEnergy Corporation for
providing reliable and efficient electricity to
the 249 school districts that make up the Ohio
Schools Council. This partnership between
FirstEnergy and the Ohio Schools Council in the
Energy for Education Programs during the past ten
years has provided substantial savings in
electricity costs for these school districts.

My purpose in testifying before you this evening is to share with you the financial impact to my district that will result from the elimination of the Energy for Education Program and the added burden of potential rate increases if allowed by the Public Utilities Commission and the Ohio legislature.

The Energy for Education Program II, which will expire on December 31st of 2008, will cause our electric rates to increase by 13.4 percent, the present negotiated savings with FirstEnergy. This will increase the cost to the 249 participating school districts by more than

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\$11.7 million per year.

Specifically, the Evergreen Local Schools has paid FirstEnergy an average of \$250,000 per year for electricity use during the past three years. The elimination of the Energy for Education Program II will immediately increase the cost to the Evergreen School District by \$33,500 per year.

The Ohio Schools Council's expert witness has estimated the average distribution cost will increase between 40 and 60 percent. While the cost of the generation rates is undeterminable at this point, it is realistic to expect additional costs for electricity for the Evergreen Schools.

School districts are now in the process of preparing their budgets for fiscal 2009. We need to plan for the total cost of electricity increasing between 30 and 40 percent starting in January of 2009 as a result of the factors I've listed above. As such, we will be recommending that an additional \$100,000 be appropriated for the coming fiscal year for our increased energy costs related to electricity. This would be equivalent to the elimination of three teachers, impacting both educational programs and class

size.

\$100,000 is also equivalent to educating
12 students in the Evergreen Schools for one year.
\$100,000 would pay the supplemental contracts for
all the football coaches, boys and girls
basketball coaches, volleyball coaches, wrestling
coaches, baseball and softball coaches at
Evergreen for one year. To eliminate these
activities would affect over 150 student/athletes
in the Evergreen Schools.

In order for the Evergreen Board of Education to raise an additional \$100,000 in revenue, local taxpayers would need to pay an additional one mill of property tax. It is doubtful that the Evergreen residents would vote to increase their property taxes to pay for the school district's increased electric costs.

Finally, let me assure you that I understand the importance for a business to make money. If FirstEnergy does not turn a profit, the advantages we have, as a result of being able to turn a switch and have electricity at our fingertips may be lost. The question is, does FirstEnergy Corporation need a rate increase at this time to keep their company viable?

The February 28th, 2008, edition of the Cleveland Plain Dealer reported, and I quote, Though its fourth quarter profits were down slightly, FirstEnergy Corp. finished last year with record profits of \$1.3 billion, the highest in the ten-year history of the Akron-based utility. This same article reported that, quote, Top corporate officers called 2007 a solid year and predicted even better results this year, earnings of up to \$4.43 per share. Drivers of growing profitability would be increasing the generation capacity of the company's power plants, running them more efficiently and improving system reliability.

As you consider FirstEnergy's request to increase their rates to the consumer, I would ask you to seriously consider the consequences of such action. Higher electric costs will hinder school administrators and school boards of education in their efforts to provide a quality education for students under their care. By increasing the cost to the public schools, parents pay for electricity twice, once at home when they pay their bill and once at school when they pay their taxes. Thank you for your consideration in this matter.

MS. STONEKING: Thank you for your testimony. Wayne Sorrel.

MR. SORREL: Pass.

MS. STONEKING: Michael Hurd.

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having been duly sworn as provided by law, testified and said as follows:

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MR. HURD: My name is Mike Hurd, H-u-r-d, 755 South Shoop Avenue, Wauseon, Ohio. I'm here tonight as a consumer. I also manage the hospital facilities as Maintenance Director, so I see firsthand the increases of utilities and how it affects the cost that everyone pays for health care. My biggest concern before you tonight is the deregulation process. In 2000 deregulation was explained to us. The stranded costs utility companies were to come before you as my understanding, and correct me if I'm wrong, with their capital acquisitions and deregulation was going to hit in five years that they had to pay for those capital acquisitions, and stranded costs were allowed which were to counterset those capital acquisition expenses so that when deregulation took place they would be able to turn

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a profit and continue to function. Now, in 2001 the stranded costs started and they were supposed to end in 2005 originally. Is that correct so far?

UNIDENTIFIED MALE: We can't answer your question.

MS. STONEKING: They can talk to you afterwards.

MR. HURD: Then continuing on into 2008, so now we're coming back with another rate I'm just wondering how did this happen, increase. how did this deregulation process that appears to have fallen apart. We all know what happened with the natural gas. It goes to people who buy it and The companies that produce it don't resell it. sell it anymore, they sell it to people who have money -- who make money off of us. Same thing takes place with gasoline. And now we're going to turn electricity over to that same group of people, and I'm just concerned how that is in the best interest of the Ohio public. Someone needs to explain that to me in a way that's satisfactory. We've already seen stranded costs extend two years beyond what they're supposed to and now a big rate increase because probably

1 utility companies see they can't make a marketable 2 share when a deregulation hits, so they want a 3 rate increase on their distribution side so they 4 can make up for it. So I'm going to say what half 5 the people in this room already think, and that is 6 if we did our job like that, we'd have to be 7 looking for another job. Thank you. 8 MS. STONEKING: Thank you. Lorraine 9 Klopfenstein. 10 11 having been duly sworn as provided by law, testified and said as follows: 12 13 14 MS. STONEKING: Please state and spell 15 your name for the record and your address. 16 MS. KLOPFENSTEIN: Lorraine, 17 L-o-r-r-a-i-n-e, Klopfenstein, 18 K-l-o-p-f-e-n-s-t-e-i-n, 14900 County Road K, I'm Lorraine Klopfenstein, and I'm just 19 20 a factory worker from Wauseon. I just see it as 21 you guys need a rate increase. Well, a lot of us 22 need jobs. I have family and friends that don't 23 have jobs right now because their companies have 24 left them. Me, I'm laid off right now. Our land 25 tax is so ridiculous. Even with my husband and I

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both working it's really hard to even make our land taxes, and if the schools are going to need more taxes, we just can't afford it. All of us, I speak for everybody, is that we've worked so hard for everything we have and everything just keeps going up and up more and more and it's just railroading us. Nobody can afford it. would like to know why all these companies, gas, electric, everybody can't look at us with common sense instead of dollar signs, you know. eating us. I've worked too hard for what I have in order to let, like, power companies and gas companies and everybody -- I don't want to lose my I've worked too hard for what I have, all of us have. And I can't see how what with taxes going up, if the schools need more money for this, we can't afford it. I look around at all the people right now that don't have jobs, and I don't know where they think they're going to pull it out of us to even be able to afford anymore. just it trickles down to the everyday housewife. People -- I mean, look at me, I don't dress fancy. This is all I got, you know. I work in a factory, and I don't have much, but what I do have, it's hard to keep. And if we have to pay more for

electricity even on top of everything else, I just don't see how these companies think we can do it. It's hurting everybody, our kids, our future. know, like I said, you need more money? Well, how about our people getting their jobs back first. We don't even have jobs to comply with that, a lot of people. I just don't know how -- if the schools are going to be hurting, it's going to trickle down, but I know I can't afford any more taxes or nothing. My husband and I can't, my family can't, my neighbors can't, my friends can't. It's not even feasible. I don't understand why, you know. I mean, it don't make sense. I don't even have a job right now. mean, we're laid off. Like I said, everybody else is out of jobs, and I mean, where are we supposed to come up with helping? We can't even help ourselves, let alone help the schools. That's how I see it. I just wanted to share that with you. Thank you for your MS. STONEKING:

MS. STONEKING: Thank you for your testimony. Larry Klopfenstein.

MR. KLOPFENSTEIN: Pass.

MS. STONEKING: Connie Sperry.

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having been duly sworn as provided by law, testified and said as

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MS. STONEKING: Please state and spell your name for the record and give your address.

MS. SPERRY: My name is Connie

C-o-n-n-i-e, Sperry, S-p-e-r-r-y. My home address
is 808 Burr Road, Wauseon. I'm also here
representing my workplace, which is the Senior

Center next door, and that address is 240 Clinton

Street, Wauseon.

I see a lot of my seniors here in the crowd, and I'm so proud of Opal Taylor who stood up here and talked. Every day on a daily basis we see the impact of higher bills, whether it be medication, utilities. We see the people applying for HEAP; we see the people applying for all sorts I would like to thank you for letting us of help. voice our opinions. I am here on behalf of myself too, because I am a consumer, and I truly appreciate Toledo Edison and what they've given to But I cannot understand after reviewing the facts -- and often at the Senior Center we have an Ohio Consumers' Counsel representative give us information on all utilities. After reviewing facts that they have given us, we just feel

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compelled to come and speak out against Toledo Edison's proposed rate increase.

Given our current economic climate and the need to keep jobs and promote jobs in this county, I cannot see how this rate increase could possibly do anything but harm. As a matter of fact, yesterday at a board meeting at the Senior Center I believe Dean Genter, one of our commissioners, stated that one of our local industries here is going to have like a \$20 million increase above what they pay currently. Now, how can that impact anything but their bottom line? It just can't happen.

Many families who are already struggling economically will find themselves on the brink or pushed over the edge into economic disaster. We have words like working poor. Well, I think we can all attest to that. We are the working poor. Our seniors, who we love dearly and care for every day, we see them choose between medication and food. How in the world will this added, this added increase be to their benefit?

Please consider the impact that this increase Toledo Edison has proposed will have on Northwest Ohioans, who already pay the highest

rate in Ohio.

Thank you for your time and your consideration.

MS. STONEKING: Thank you for your testimony. Jerry Dehnbostel.

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having been duly sworn as provided by law, testified and said as follows:

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6789: My name is Jerry J-e-r-r-y,

Dehnbostel, D-e-h-n-b-o-s-t-e-l, 701 Burr Road,

Wauseon, Ohio. I'd like to speak both as mayor of

Wauseon and a small business owner near Wauseon.

I believe as Dean Genter alluded to, the life blood of any community is jobs. When we interview with a business looking to relocate or to expand, they always agree we have a great water source, we have great employees available, we have a great place to live. When they ask our energy source and we tell them Toledo Edison, that is usually, if anything, what turns them away. That's what turns them away. With another increase, that's going to make it more and more difficult. And as Mrs. Klopfenstein said, we're going to have more and more people out of work.

1 We cannot afford that. As a business owner, last 2 year was a terrible year for me. I did not make 3 any money. I was in the red. I have to compete 4 with businesses that are not Toledo Edison 5 customers, and I can't add anything in there because I have to pay more for utilities than one 6 7 of my competitors from out of the area, so I have 8 to eat that cost. If I have to eat another 9 24 percent increase in utility costs, I could be 10 very well further in the red next year. 11 Just want to thank the Commission for 12 holding this meeting tonight and hopefully the 13 Commission will reconsider the proposed increase. 14 MS. STONEKING: Thank you for your 15 testimony. 16 George Stuckey. 17 having been duly sworn as provided by law, testified and said as 18 19 follows: 20 21 MS. STONEKING: Please state and spell 22 your name for the record and give your address. 23 George Stuckey, G-e-o-r-g-e, 24 S-t-u-c-k-e-y, 112 Washington Street. 25 I'm here as a private citizen. I've done

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everything I could to make my house as efficient as possible. I have all fluorescent lights. don't have any electric utilities other than refrigerator and some of the smaller appliances. My question is why is this increase necessary with the profits that Cleveland Dispatch, or the Cleveland newspaper as attested to? don't understand why we need these considerable I understand this is increases, 24 percent. strictly for distribution costs. Is Toledo Edison going to come to us in another couple years and ask for another rate increase for generation I don't know what their stance is going to be on that. If it's going to be generation costs, are we going to subsidize mismanagement at Davis-Besse. How do you allow boric acid intrusion into the reactor cap? I guess I don't understand that. I don't know how much it costs to repair that. I'm sure that the customers of Toledo Edison are paying for that cost too now.

And the North Star Steel plant out here, they employ quite a few people here in Fulton County, but what do they pay for electrical costs? I mean, they're a large customer. I don't know how many megawatt hours, megawatt, kilowatt hours,

or whatever they use a day out there, but are the citizens of Fulton County and Toledo Edison customers subsidizing their costs for electric power. I don't know what those big induction heaters out there cost to melt the steel, how much power they require. It seems that everybody here in this room and in Fulton County and all the customers of Toledo Edison may be subsidizing those rates. I've never seen any data on how much they pay per kilowatt hour. I'm sure it's probably less than residential customers.

My grandfather was the district supervisor for Toledo Edison out here on Lawrence Avenue for probably 30 or 35 years. George Devries was his name. I think he's probably rolling over in his grave right now thinking about all these rate increases you guys been asking for in the last 30, 40 years. It just seems like it never stops. And along with everybody else here, taxes are increasing, gas prices are increasing. It's got to stop somewhere, gentlemen. Thank you for your time.

MS. STONEKING: Thank you for your testimony. Cheryl Swisher.

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having been duly sworn as provided by law, testified and said as 2 follows: 3 4 MS. STONEKING: Please state and spell your name for the record. 5 6 MS. SWISHER: Cheryl, C-h-e-r-y-l, 7 Swisher, S-w-i-s-h-e-r. I am the Treasurer of Swanton Local School District. We are about 15 miles east of 10 here, so I'd like to reiterate the comments of my 11 colleagues tonight in saying the impact this would 12 have on our school district. The program that we 13 participate in now has saved our district 14 13.4 percent per year, but the equivalent rate 15 increase will cost our district between \$80 and 16 \$100,000 per year. 17 Like my colleagues have stated, that's the equivalent of three to four teachers; the 18 19 equivalent of two intervention programs; the 20 equivalent of portions of busing that we currently 21 offer our students. I'm not sure if a lot of you 22 are familiar with the history of Swanton and the 23 financial struggles that we have already been 24 Three years ago we cut 21 teaching through.

positions due to failed levy attempts.

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district has finally struggled back to financial stability and are doing everything within our power to be diligent in spending, and this type of an impact, because of that, would be significant to our district and the programs that we are trying to fund, the academic excellence that we are trying to achieve, and the progress that we have made from struggling back from a \$1.1 million deficit three years ago.

I thank you for hearing our comments and concerns today, and I ask you to reconsider the impact this will have on all of the school districts in this area. I also am a resident of Fulton County. The school district in which I live I have spoken with, and their impact is approximately the same. So I ask you as a taxpayer that is trying to live in the district that is trying to pass levies to fund new schools that are desperately needed but, in fact, is being hindered by additional operating costs and cannot be done because the economy cannot support any additional expenses from what we already are incurring. I ask you to reconsider your rate proposal. Thank you.

MS. STONEKING: Thank you for your

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testimony. Ray Cox.

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having been duly sworn as provided by law, testified and said as follows.

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MS. STONEKING: Please state and spell your name for the record.

MR. COX: Ray Cox, R-a-y, C-o-x. My address is 447 East Walnut Street, Wauseon, which is my place of business.

We're a small manufacturing company that we probably employ 35 people, and so I guess I'm kind of representing them as well. We make metal stampings. It's a tough industry to be in right now and with the -- somebody mentioned the electric costs at North Star Steel. We buy a lot of steel. That's probably 50 percent of our costs, so these electric rates affect us in many, many ways with our raw materials and so on. We spend probably \$150,000 a year in electric, because another big cost is an air compressor we have to run to run all our machines. Again, we for the last five years I think I've been able to pass on about probably about a 4 percent price increase in five years. So, obviously, our

1	profits are impacted by all of our costs going
2	out. And, again, if you're making a profit, which
3	it appears that the electric utility is, I think
4	that there is no need for any increase at this
5	point, let alone a 20 to 40 or 60 percent
6	increase. Thank you.
7	MS. STONEKING: Thank you for your
8	testimony. John Kuscund.
9	MR. KUSCUND: I'll pass.
10	MS. STONEKING: Lisa Arend.
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12	having been duly sworn as provided by law, testified and said as
13	follows:
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15	MS. STONEKING: Please state and spell
16	your name for the record and give your address.
17	MS. AREND: Lisa, L-i-s-a, A-r-e-n-d, 152
18	South Fulton Street, Suite 280, Wauseon. I'm the
19	Fulton County Economic Development Director. I'm
20	here on behalf of our employers, our work force
21	and our citizens.
22	Two of the main components sites look for
23	when they want to look for an area to attract a
24	company to and bring jobs is its quality of life.
25	I think Fulton County provides a great quality of

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life for our citizens and our work force. We couldn't find a better work force. Worth ethic in Fulton County and Northwest Ohio is wonderful.

One of the things that prevents us from attracting most industries is our current electric They are higher than any of the other states around us, let alone the companies we've already lost to municipal electric systems within the State of Ohio that have moved 20, 40 miles down the road just to be in the lower electric rate area. Currently we are getting leads from the State of Ohio that are requesting only municipal electric areas. They don't want to be in Toledo Edison territory. We have had numerous plant closings and numerous layoffs. Many of our citizens are out of work and on unemployment. They can't afford an increase. We can't bring new jobs to Fulton County with the electric rates we have, and if we see them increase, we're really going to have some problems and probably going to lose some more jobs in this area. I think we need to look at how we can better manage those costs. Most the overhead for our companies now are getting too high to the fact where their profits are diminishing and that's causing them to lay off

1	more workers.
2	So I think we need to review the increase
3	that they're looking at at this point. Thank you.
4	MS. STONEKING: Thank you for your
5	testimony. Karen Crumm.
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7	having been duly sworn as provided by law, testified and said as
8	follows:
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10	MS. STONEKING: Please state and spell
11	your name for the record and give your address.
12	MS. CRUMM: Karen Crumm, C-r-u-m-m.
13	133 West Lincoln Street, Wauseon. I'm here as a
14	utility consumer and also as a member of City
15	Council.
16	Several years ago in August of 2003
17	Toledo Edison's regional president at that time
18	told City Council that in December of 2006 the
19	transition costs that we see on our bill would go
20	away. I checked three current bills; they're
21	still there today.
22	I just want to say that it's really hard
23	for us to swallow a rate increase of any size
24	given FirstEnergy's current profits and the
25	salaries that are paid to CEOs. We can't afford

1 an increase, even 24 percent. Thank you. 2 MS. STONEKING: Thank you. Jon 3 Majerowski. 4 5 having been duly sworn as provided by law, testified and said as follows: 6 7 8 MS. STONEKING: Please state and spell your name for the record and give your address. 10 Jon, J-o-n, Majerowski, MR. MAJEROWSKI: 11 M-a-j-e-r-o-w-s-k-i. My address is 112 Harrison 12 Avenue, Swanton, Ohio. 13 I'm the CEO of the Ugly Duckling 14 restaurant in Swanton, and as a CEO I made \$2,000 15 last year, not \$13.9 million. My profits were nowhere near the billion dollar Marc. 16 17 restaurant, I have a lot of electricity use. 18 also have a Wi-Fi, the whole restaurant is Wi-Fi 19 so everyone -- when I built the restaurant, I 20 actually restored a building in town and decided 21 to put a receptacle in every single seat so people 22 can plug in their laptops if their battery dies. 23 I'm thinking about pulling them out. My friends 24 and family, we can't afford this increase. 25 24 percent is a lot. My food costs are soaring

1 high. I can't pass it along to the people because 2 they're not going to pay \$20 for a hamburger, and 3 I can't expect them to. I'm looking at closing up 4 everything and moving out of the state. I'm going 5 to look up and down the list and find the state 6 with the lowest electricity. Once I get there, 7 I'll tell everybody where I'm at. As of right now I don't think it's even 9 feasible for 24 percent. 45 percent is 10 ridiculous. I just wanted to come and voice my opinion. Thank God we live in America where we 11 12 can do that, land of the free, and appreciate it. 13 Thank you everybody. 14 MS. STONEKING: Thank you for your 15 testimony. Kelly Gannon. 16 MS. GARROW: It's Garrow. 17 MS. STONEKING: I'm sorry. 18 19 having been duly sworn as provided by law, testified and said as 20 follows: 21 22 MS. STONEKING: Please state and spell 23 your name for the record and give your address. 24 MS. GARROW: My name is Kelly, K-e-1-1-y, 25 Garrow, G-a-r-r-o-w, and I live at 122 South

Fulton Street.

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My name is Kelly Garrow and I am the manager for Sunshine, Incorporated, of Northwest We're a large nonprofit agency that serves folks with developmental disabilities. I'm really here representing our employees in terms of we've mentioned the working poor, and our employees are very hard working employees. They make an average wage of between \$9 and \$11 an hour. They are just stretched to the max. I mean, these are people that are working hard every day, coming to work and doing the best that they can for their We have a lot of women that work for families. us, a lot of head of households, single breadwinners for their families. And I think it's important for the Commission to come out and look into the faces of Ohioans and Northwest Ohioans and see the people that are struggling out here because it's very, very real. People are stretched very thin.

This area of the state has been in, I would say, recession for the last five years.

We're talking about the nation as a whole going into recession, but I've seen it here for the last several years. We're a manufacturing, blue-collar

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based economy here and we are really struggling with the changes in the economy.

I would just urge you to seriously reconsider this kind of an excessive rate increase. It just is not feasible with this economic environment and with this, you know, base of people who are just trying to make ends meet out here to have 20 and 30 and 40 percent increases.

I know our employees at Sunshine are going to have to make some very, very difficult choices. I know that us as an agency, we have not been able to -- we've been able to give a 3 percent increase in staff wages in the last four years. Our rates are frozen by the State and have been frozen for the last four years, and probably in the next biennium might even be cut. So all of us are having to tighten our belts and encourage Toledo Edison and FirstEnergy to do the same.

MS. STONEKING: Thank you for your testimony. Mike Thompson.

having been duly sworn as provided by law, testified and said as follows:

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MS. STONEKING: Please state and spell your name for the record.

MR. THOMPSON: Michael Thompson,
M-i-c-h-a-e-l, T-h-o-m-p-s-o-n, and I live at
815 Spruce Street, Wauseon, Ohio. I'm on behalf
just as a consumer. I am also a total electric
consumer. I bought my house in Wauseon about 15
years ago. I'm here just to voice my opinion as a
consumer.

One of the things is that we were always told to tighten our belts, to budget things in our families and everything else. I kind of agree with everybody in this room here, with our schools and our town where we are, we're a manufacturing kind of town.

Just to state for the record, I am working for a manufacturer that is reconsidering to downsize. We are no longer going to be the major manufacturer, one of the companies in Archbold. And it's kind of scary right now because you're on the verge of losing your job. We know that work is important, work gives us credibility, it is what we do.

I have three daughters. I have two of them in college. I have no way if there is a rate

increase to increase my electrical bill to help them in college, and I have one more in high school. I would like to have the Utility Commission reconsider this rate increase, to live within our means. We live in a country that has out-expended itself. Executives are making too much money. Of course, money is not wrong, but I think that we should as a whole, as a country, should live within our means.

MS. STONEKING: Thank you for your testimony.

Anyone here who has not been able to testify who would like to?

MR. VAN WAGNER: I'd like to now. I signed in earlier.

MS. STONEKING: I put a different form outside. For anyone who didn't want to testify tonight because they've already heard someone else's point of view, you can feel free to sign that on your way out that you were here and you heard the testimony and you agree with the testimony given. If there is anyone else that would like to offer additional testimony, then we can do that now.

MR. VAN WAGNER: Yes, I would like to

1 offer additional. 2 MS. STONEKING: Okay, please go to the 3 mike. 4 5 having been duly sworn as provided by law, testified and said as 6 follows: 7 8 MS. STONEKING: Please state and spell 9 your name for the record and give your address. 10 MR. VAN WAGNER: Michael Van Wagner, 11 M-i-c-h-a-e-l, capital V-a-n, space, capital 12 W-a-g-n-e-r. 13 Many of the concerns people have talked 14 about tonight we all share, but when you look at 15 the rates that the CEOs are getting, it is insane. 16 The medium income out here is \$30,000. Doing 17 quick math on his salary, you're talking 4,633 18 citizens. That's how much he gets in one year. 19 You're going to bleed this county dry. You're 20 going to close a couple big businesses and then 21 where are the rates going to come from then. 22 You're killing the golden steer here. You heard 23 the economic people talking, you've heard the 24 citizens talking. We have to have some sanity in 25 this. When you can pay a guy, what is it,

1 \$9 million and that's the same as 4,633 people 2 get, it's not right. That's all I have to say. 3 Thank you. 4 MS. STONEKING: Thank you for your 5 testimony. Is there anyone else who would like to 6 7 testify this evening? Please come forward. 8 9 having been duly sworn as provided by law, testified and said as 10 follows: 11 12 MS. STONEKING: Please state and spell 13 your name for the record and give your address. 14 MR. FUNK: Michael, M-i-c-h-a-e-l, Funk, 15 F-u-n-k, 10136 State Route 108, Wauseon, Ohio. 16 I am a displaced worker. The factory I 17 worked at went someplace that now has lower electric rates. How many other factories are 18 19 going to shut down because of that. I think it's 20 time to say enough is enough and make Edison 21 fiscally responsible for their actions. 22 you. MS. STONEKING: 23 Thank you. Is there 24 anyone else? Please come forward. 25

1 having been duly sworn as provided by law, testified and said as 2 follows: 3 4 MS. STONEKING: Please state and spell your name for the record. 5 MS. CARPENTER: Robin Carpenter, 7 R-o-b-i-n, C-a-r-p-e-n-t-e-r. 5901 County Road C, Delta. 9 What's the matter with you people? We're 10 in a recession. What is the matter with you 11 people? We see gas prices jump 30 percent overnight. Senior citizens can't afford their 12 13 homes, they can't afford medication. My mom sold 14 her home because she can't maintain it. What is 15 the matter with you people? Record profits and 16 people are going hungry and going without their 17 medication. Think about what you're doing. 18 MS. STONEKING: Thank you. Is there 19 anyone else who would like to testify this If not, I'd like to thank you for your 20 21 participation this evening. Please feel free to 22 sign the form on your way out if you agree with 23 the testimony. The testimony that has been given 24 tonight will be submitted on record as part of the

evidence in this rate case for the Commission to

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1	consider in reaching its decision.
2	Thank you. This hearing is adjourned.
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I, Lori A. Hauenstein, a Notary Public and Court Reporter within and for the State of Ohio, duly commissioned and qualified, do hereby certify that a hearing was held before the Public Utilities Commission of Ohio in the above-captioned case; that testimony was presented and was reduced to stenotype in the presence of said parties, afterwards reduced to computer transcription under my supervision, and that the foregoing is a true and correct transcription of the testimony and statements so given by them as aforesaid.

I do further certify that the proceedings were taken at the time and place in the foregoing caption specified.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal of office at Toledo, Ohio, on this 1411 day of March, 2008.

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August 1, 2012. 23

My commission expires

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Lori A. Hauenstein Notary Public in and for the State of Ohio.

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