

FILE

3
Allan Lewicki:
7911 Thornton Dr.
Parma, Ohio 44129

March 20, 2008

Dear PUCO

RECEIVED-DOCKETING DIV
2008 MAR 24 PM 1:32
PUCO

This letter is to include additional documentation to my Formal Complaint Case #08-0235-TP-CSS.

On March 17th I received the enclosed letter from an AT&T collection agency (enclosure 1A). This is also another example of the cause of my frustration with AT&T, and another case in point that demonstrates my insistence that any communication between AT&T and myself be in writing.

Note: Enclosure 10 of my case, the final billing cycle should have been Nov 23-Dec 22; also note enclosure 13 which was enclosed with my payment of that bill.

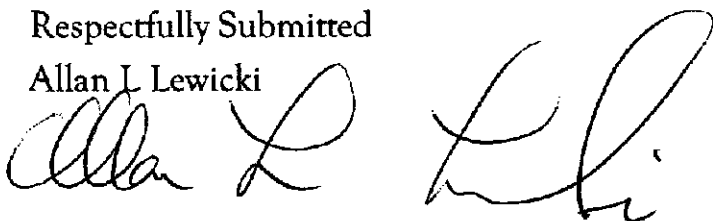
They acknowledge the receipt of "my letter" (see enclosures 14 & 15).

How they construe that they can charge after the final billing period, I don't know (enclosure 2A). Not only don't I know, but how they come up with the amount they say I owe them is also a mystery.

I would like to reiterate that my complaint is not about money, it is about the difficulty that AT&T is; (it seems to me) intentionally causing.

Respectfully Submitted

Allan J. Lewicki



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Date Processed 3-24-08

ENCLOSURE 1A

ALLAN LEWICKI
7911 THORNTON DR
CLEVELAND OH 44129-3913

COLLECTION ALERT!

Unfortunately, your delinquency requires us to hire a national collection agency if payment is not received by 03/20/08

Dear Allan Lewicki,

Unless your **AT&T Ohio** account is cleared immediately, we must enlist the services of a national collection agency. However, it is not too late. If payment is received immediately, we will stop further collection activity.

Make your check or money order payable to **AT&T** in the amount of **\$36.38**, and remit with the bottom tear-off portion in the envelope provided, or... **Call 1.800.288.2020.**

***Your response is
required immediately!***

Pay By:

03/20/08 To avoid further collection activity.

Thank you in advance for your prompt attention to this matter.

***This is an attempt to collect a debt,
any information obtained will be
used for that purpose.***



at&t

AT&T Customer Service:
1.800.288.2020



Detach here and return the bottom tear-off portion with payment in the enclosed envelope



ALLAN LEWICKI
7911 THORNTON DR
CLEVELAND OH 44129-3913

PAY THIS AMOUNT: 36.38

G1BTS701 410 UD100GR00:TS7*

Date: March 10, 2008
Pay By: March 20, 2008
Amount Due: \$36.38
Account #: 4408425673954 6

AT&T
PO BOX 8100
AURORA IL 60507-8100

✓ Check One:

- ☐ Check Enclosed
☐ Money Order Enclosed

... OR... Call 1.800.288.2020 to pay
by phone from your checking or
savings account.

7440084205673954980000010000000000000000000036380000003638



Monthly Statement

Dec 23 - Jan 22, 2008

Bill At-A-Glance

Previous Bill	124.06
Payment	24.98CR
Adjustments	5.00
Past Due - Please Pay Immediately	104.08
Current Charges	49.88
Total Amount Due	\$153.96
Current Charges Due in Full By	Feb 16, 2008

Billing Summary

Questions? Call:

Plans and Services	24.88
1-800-288-2020	
Repair Service:	
1-800-572-4545	
Automated Billing/Payment Arrangements:	
1-800-660-2626	
AT&T Internet Services	25.00
1-877-722-3755	
Total of Current Charges	49.88

News You Can Use - Summary

- PREVENT DISCONNECT
- TOLL LIMITS
- THE NEW LOOK OF AT&T
- PAYMENT OPTIONS
- REPAIR MADE EASY!
- LONG DISTANCE INFO
- SURCHARGE CHANGES
- PAYMENT & INQUIRIES
- AT&T BILLING GUIDE

See "News You Can Use" for additional information.

Return bottom portion with your check in the enclosed envelope.

ALLAN LEWICKI
7911 THORNTON DR
CLEVELAND, OH 44129-3913

Page 1 of 2
Account Number 440 842-5673 954 6
Billing Date Jan 22, 2008

Web Site att.com

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	1-16	Payment		24.98
2	1-23	Late Payment Charges	5.00	
Totals			5.00	24.98

Plans and Services

Monthly Service - Jan 22 thru Feb 21

Line Charge	6.70
Non-Published Service	2.20
Unlimited Residence Service	7.55
Federal Access Charge	5.39
Total Monthly Service	21.84

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
	Effective Jan 1, 2008, your Bill reflects a decrease of \$0.05 in your Monthly Service charges. Charges are prorated from Jan 1, 2008 thru Jan 21, 2008:			
1.	Monthly Service			.03CR

Surcharges and Other Fees

9-1-1 Emergency System Billed for Cuyahoga County	.12
Federal Universal Service Fee	.54
Total Surcharges and Other Fees	.66

Taxes

Federal at 3%	.67
Sales at 7.75%	1.74
Total Taxes	2.41

Total Plans and Services 24.88

Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.

U.S. Pat. D410,954 and D414,510

att.com

DUE BY: Feb 16, 2008 \$153.96

LATE: After Feb 16, 2008 \$158.96

Past Due Charges - \$104.08 - Please Pay Immediately
Billing Date Jan 22, 2008

Account Number **440 842-5673 954 6**
Please include your account number on your check.

ALLAN LEWICKI
7911 THORNTON DR
CLEVELAND, OH 44129-3913

Make Checks Payable to:

AT&T
PO BOX 8100
AURORA, IL 60507-8100



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