



## The Public Utilities Commission of Ohio

Ted Strickland, Governor  
Alan R. Schriber, Chairman

*Monitoring marketplaces and enforcing rules to assure safe,  
adequate, and reliable utility services.*

### Commissioners

Ronda Hartman Fergus  
Donald L. Mason, Esq.  
Valerie A. Lemmie  
Paul A. Centolella

March 18, 2008

K.A. Florist DBA Segelin's Florist  
Arthur Strozewski  
8521 East Avenue #E  
Mentor, OH 44060

Case No: 08-272-TP-CSS

Dear Mr. Strozewski:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Talk America Inc., DBA Cavalier Business Communication. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Marinuth Wright, Acting Secretary

Enclosure  
RJJ/pwk

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