

3.6 Central Office - Special Features (Continued)

3.612 Rate – Tier 1 Core

- a. Touch Call service is subject to the regulations, rates and charges applicable to other types of subscriber service. Touch Call rates and charges have been included in the basic local service rate for all customers subscribing to the service after January 23, 2006. Existing rotary customers will have this service grandfathered.

3.62 Custom Calling Services

Custom calling services for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". (C)

3.621 Custom Calling Services is an optional telephone service arrangement which provides one or more of the following features.

- a. Call Forward Basic - Allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to another telephone.
- b. Call Forward No Answer - Allows a customer to forward incoming calls to another telephone when the called number has not answered after a specified number of rings.
- c. Call Forward Busy - Allows the customer to have calls forwarded to another telephone when the called telephone is busy.
- d. Call Transfer - allows the customer to talk on a call then transfer it to another number. This feature will work on originating as well as terminating calls.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.6 Central Office - Special Features (cont'd)

3.62 Custom Calling Services (cont'd)

Custom calling services for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". (C)

3.621 Custom Calling Services (cont'd)

- e. Three-Way Calling - Enables a customer to add a third party to an established connection without operator assistance. The third party may be called by the subscriber initiating the Three-Way Calling on either a local or long distance basis.
- f. Speed Calling - Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. Two arrangements are available, an 8 number capacity and a 30 number capacity.
- g. Call Waiting - Provides to the customer already on an existing call, with a tone signal indicating that another call is waiting to be completed. The customer may then hold the present call and talk on both calls alternately. This feature also includes cancel call waiting, which can be activated before or during a call, for that call only. The calling party would then hear a busy tone.
- h. Distinctive Ringing - Provides the single line customer the ability to assign up to four separate directory numbers (one primary and three secondary) to a single line. Incoming calls to the separate directory numbers can be identified by a distinctive ringing cadence.
- i. Distinctive Ringing Selective Call Forwarding - Provides additional flexibility to Distinctive Ringing Service. Call Forward can be implemented on the secondary directory numbers. Calls from any of the directory number can be forwarded simultaneously as well as independently from the primary directory number or any of the other secondary numbers. Call Forward for secondary directory numbers is accomplished by use of a personal identification number issued by the telephone company.
- j. Call Forward Remote Activation - Allows the subscriber to activate or deactivate Basic Call Forward or to change the forward - to destination when they are at a remote location.

3.6 Central Office - Special Features (cont'd)

3.62 Custom Calling Services (cont'd)

Custom calling services for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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3.621 Custom Calling Services (cont'd)

- k. Single Line Intercom Package - Offers three separate services to the residential or single line business customer who has multiple extensions. The package includes: (1) Single Party Intercom which allows the subscriber to initiate internal conference calls, (2) Distinctive Ringing Alerting creates a distinctive ringing for each extension allowing calls to be readily transferred to the appropriate extension, (3) Call Hold permits the customer to put a call on hold then to continue the conversation on the same extension or another extension.

Per Line

3.622

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<u>Rates</u>	<u>Monthly Rate</u>	<u>Classification</u>
a. Call Forward Basic	\$1.50	Tier 2
b. Call Forward No Answer	\$1.50	Tier 2
c. Call Forward Busy	\$1.50	Tier 2
d. Call Transfer	\$1.50	Tier 2
e. Three Way Calling	\$1.50	Tier 2
f. Speed Calling	\$1.50	Tier 2
1. Eight (8) Code Capacity	\$1.50	Tier 2
2. Thirty (30) Code Capacity	\$1.50	Tier 2
g. Call Waiting		
Current Rate	\$1.50	Tier 1 Non Core
Maximum Rate	\$3.00	Tier 1 Non Core
h. Distinctive Ringing	\$1.50	Tier 2
i. Distinctive Ringing – Selective Call Forwarding	\$1.50	Tier 2
j. Call Forward Remote Activation	\$1.50	Tier 2
k. Single Line Intercom Package	\$1.50	Tier 2

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

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Michael W. Conrad, President
Urbana, Ohio

3.6 Central Office - Special Features

3.623 Custom Calling Package

Custom calling package for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". (C)

- a. All custom calling features as described in section 3.62 preceding as well as touch call dialing as described in section 3.61 preceding may be subscribed to in a package of four (4) at lower rates.
- b. The customer may select the features to be installed on their line. For each three (3) features that the customer chooses they will be able to choose a fourth at no additional cost.
- c. When a customer selects less than three features they will pay for these features at the rate as set forth in 3.622 preceding.
- d. Predetermined packages previously in this section have been deleted with the exception of Custom Call Package # 2 and Custom Call Package # 6. These two packages are being grandfathered.

Custom Call Package # 2 contains Touch Call, Call Waiting, Call Forward Basic, 3-Way Calling and Speed Calling 8 Codes at a discounted cost of \$ 5.75.

Custom Call Package # 6 contains Touch Call, Call Forward Basic, 3-Way Calling and Speed Calling 8 Codes at a discounted cost of \$ 4.25.

As of August 30, 2005, the Custom Calling Package will no longer be available for subscription. Current subscribers to the Custom Calling Package will be "grandfathered" and allowed to keep the package. Once current customers disconnect the Custom Calling Package, they will not be able to re-subscribe to it. Customers will be informed at the time of disconnection that they will not be able to re-subscribe to the package.

3.624 Conditions

- a. Custom Calling Services are available only where the individual line service is provided by an exchange central office with electronic switching system equipment. The number of Custom Calling Services features available depends upon the electronic exchange central office providing the service.

3.63 Optional Service Enhancements

Optional service enhancements for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". (C)

3.631 General & Rates

Optional Service Enhancements is a telephone service arrangement which provides one or more of the following features:

- | | <u>Monthly Rate</u> |
|--|---------------------|
| a. Automatic Line | \$.50 per line |
| A designated number is automatically called when the calling party takes the receiver off the hook. | |
| b. Cutoff on Disconnect | .50 per line |
| This option is required by some answering devices to stop the recording if the calling party hangs up before the answering cycle is completed. | |
| c. Denied Origination | .50 per line |
| A line where a subscriber may receive calls only with no ability to originate calls (local exchange or toll). | |
| d. Denied Termination | .50 per line |
| A line where a subscriber may originate calls only with no ability to receive calls (local exchange or toll). | |
| e. Intercom (single-party revert calling) | .50 per line |
| Allows the use of subscriber's station(s) as an intercom on private line service by dialing a sequence of numbers. | |
| f. No Double Connect | .50 per line |
| This line won't be connected to a verification or test circuit when the line is in use, due to the destruction the circuits can cause to data transmission and other such types of transmission. | |

3.63 Optional Service Enhancements (cont'd)

3.631 General & Rates (cont'd)

- g. Toll Denial \$.50 per line

This line will be denied the ability to place toll calls.

- h. Overflow Register \$2.75 per line/
per report

A computer printout record provided to the subscriber recording the number of calls that were attempted but not completed due to the subscriber's line being in use. Available daily, weekly or monthly (during normal working hours).

- i. The warm line feature (WML) is basically a time delayed automatic line. \$.50 per line

If a subscriber with a warm line feature goes off hook and dials within the time delay period, the call will proceed normally. If dialing has not started before the end of the time delay period, the call is treated as an automatic line (hot line), with the predetermined number being dialed.

- j. Selective Toll Blocking \$1.50 per line

Allows the subscriber to control the origination of calls from their telephone by means of a personal identification number (PIN). A subscriber's line would be denied toll origination without the use of the PIN.

3.632 Optional Service Enhancements Installation Charges

Optional service enhancements installation charges for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

- a. The appropriate charges specified in section 3.4 are applicable (i.e., Service Order Charge, Central Office Line Connection Charge, etc.) when options are elected after installation or change of basic service. (C)
- b. When optional services are elected simultaneously with the installation of basic service, no installation charge will apply.

3.633 Conditions

- a. Optional Service Enhancements are available only where the individual line service is provided by an exchange central office with electronic switching system equipment. The number of Optional Service Enhancements available depends on the electronic exchange central office providing the service.
- b. Optional Service Enhancements will not be provided on foreign exchange service.

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3.634 Direct Inward Dialing

Direct inward dialing for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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3.7 Directory Listings

Directory listings for non-residential customers can be found in the company's catalog located at www.ctcn.net.

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(C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

(C)

3.71 General

The regulations in this section apply in connection with the primary alphabetical directory. The alphabetical directory is a list of names of subscribers, and others for whom directory listings are provided designed solely for the information of calling parties. Alphabetical listings are, therefore, limited to information which is essential to the identification of the listed party; arrangements of names designed to be of advertising value are not permitted, nor is any form of listing permitted which, in the judgment of the Utility, does not facilitate the use of the directory, or is otherwise objectionable or unnecessary for purposes of identification.

Except in connection with "Reference Listings" and "Informational Lines", alphabetical listings consist of a name, the address of the premises upon which the service is located and the telephone number; as an aid in identification, business listings will contain a designation descriptive of the general character of the listed party's business.

Exception: In those cases in which the listed name clearly indicates the business, no designation will be included.

The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when in its judgment, the clearness of the listing or the identification of the subscriber is not impaired thereby.

Listings are regularly provided in connection with all classes of exchange service except public telephone service.

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3.7 Directory Listings (Continued)

3.72 Primary Listings

Primary listings for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". (C)

One listing, termed the primary listing, is included with the line access charge.

In those cases in which the business of the subscriber is so conducted, the primary listing may be the trade name of an article or service, provided the subscriber is the authorized agent or representative for the particular article or service and the name of the article or service is followed by the word, "Agency" "Dealer", "Distributor", "Sales and Service", "Service Station", or "Representative".

At the request of the subscriber the primary listing may be omitted from the directory or from both the directory and information records.

The omission of the primary listing in the directory, or from the directory and information records, at a subscriber request, does not entitle the subscriber to an additional listing without charge in connection with other services for which he may be subscribing.

A dual listing will be provided for residential subscribers desiring to have two first names listed after a single last name without incurring an extra listing charge.

Rates

1. Extra listings Tier 2 Business	<u>Monthly Rate</u>	(C)
Business	\$1.00	
Residence	.50	
2. Non Published Listing Tier 1 Non Core		
Current Rate	\$1.00	
Maximum Rate	\$2.00	

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3.9 900 Services Call Blocking

900 service call blocking for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct calls to all 900 services.

B. Regulations

- (1) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (2) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (3) 900 services blocking is to be provided to non-residential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (4) Charges associated with nonresidential customers' initial requests (after the 60-day free enrollment period has expired) and subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (5) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (6) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (7) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

3.10 E-9-1-1

The rates for 9-1-1 and E-9-1-1 service are governed by 86-911-TP-COI and 92-201-TP-EMG and do not fall under a Tier designation.

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Case No(s). 08-0193-TP-ATA

Summary: Application of The Champaign Telephone Company to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD (Part 10 of 13) electronically filed by Mr. Timothy J. Carney on behalf of The Champaign Telephone Company