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9.1 **General**

The Champaign Telephone Company will provide Custom Local Area Signaling Services (CLASS) in areas where facilities are available. CLASS features described below, may be requested individually or at discounts for multiple options as explained in the rate section. CLASS services will be available to residential customers as well as business lines and Centrex, all on a per line basis.

9.11 **Caller ID**

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

9.12 **Per Line Blocking**

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers for a monthly charge (See rate section following). Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, and two-party service customers.

Telemarketers are not permitted to block disclosure of their telephone number when placing calls. The Company will investigate any complaints that a telemarketer is blocking the display of its telephone number and terminate the blocking service if warranted.

9.13 **Per Call Blocking**

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touch tone phone or 1167 from a rotary dial phone before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a

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9.13 **Per Call Blocking (cont.)**

display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers (where available).

All public and semi-public payphones in The Champaign Telephone Company's service area will be equipped with Per Call Blocking.

9.14 **Selective Call Forwarding**

Allows customers to create a selective call forwarding list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touchtone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

9.15 **Selective Call Rejection**

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a selective call rejection screening list of up to 31 telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the screening list. To activate the feature, the customer dials *60 from a touchtone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's screening list.

9.16 **Selective Call Acceptance**

Provides the customer with a method to accept calls from certain numbers only. Up to 31 numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touchtone phone, or 1164 from a rotary dial phone, to activate the service. Each incoming call is then checked against the customer's Special Call Acceptance screening list.

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CLASS for non-residential customers can be found in the company's catalog located at www.ctcn.net.

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

9.17 Automatic Callback/Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touchtone phone, or 1166 from a rotary dial phone. Automatic Callback monitors the busy line and performs a call setup when both the originating and terminating lines become idle. After activation of the feature, the originating **and** terminating customers may place other calls without affecting the Automatic Callback service status. This service may also be used to recall a called party after the conversation has been terminated.

9.18 Call Return

Enables a customer to return the **last** incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touchtone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private," the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1." If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating **and** terminating customers may place other calls without affecting the Call Return service status. Up to 30 calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

9.19 Distinctive Ring/ Call Waiting

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to 31 numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touchtone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

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9.110 Caller ID Plus (T)

Allows the customer to view the name and telephone number of the calling party when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their name and telephone number(see section 9.12, 9.13). In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

9.111 Call Trace (T)

Allows the customer to request an automatic trace of the last call received by dialing *57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the telephone company to legally constituted authorities with proper authorization. Call Trace will be offered on a subscription basis only.

9.112 Anonymous Call Rejection (T)

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing *77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing *87 from a touch tone phone or 1187 from a rotary dial phone.

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9.113 **Call Waiting ID**

Allows a subscriber to Caller ID, with the use of a display phone or adjunct display device, to view the directory number of an incoming call while engaged in another call. The service allows a subscriber to Caller ID Plus, with the use of a display phone or adjunct display device, to view the directory number, and name associated with that number of an incoming call while engaged in another call. This feature is available only to customers subscribing to Caller ID or Caller ID Plus.

9.114 **Voice Mail Intercept**

Allows a subscriber to the voice mail system to monitor and intercept calls being handled by the voice mail system. After a call is routed to voice mail, the subscriber may dial a code to listen to the message as it is being left. The subscriber may then enter a second code to intercept the call and speak directly to the caller.

9.115 **Privacy Monitor**

(N)

This feature ensures the fullest use of the Caller ID mechanism by requiring unidentified callers to identify themselves if they wish to have the call completed. If the caller does not wish to do so, the call will not be completed, and the customer will not be disturbed. Should the caller disclose their identity, the customer will have the option to accept the call, deny the call, or play a sales call refusal to the caller.

This service will be available where facilities permit to both residential and business customers. Customers must have Caller ID with Name as well as touch tone service. This service is provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

9.2 Rates and Charges (cont.)

9.21 The following monthly rates and non-recurring charges apply to Custom Local Area Signaling Services (CLASS), and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

9.22 Recurring Monthly Charges

(N)

	Custom Local Area Signaling Services (CLASS)	Classification	Residence	Non Residence and Centrex
a.	Automatic Callback/Repeat Dialing	Tier 2	\$6.00	\$7.50
b.	Call Return	Tier 2	\$6.00	\$7.50
c.	Caller ID	Tier 1 Core	\$6.00 Current \$6.00 Maximum	\$7.50 Current \$7.50 Maximum
d.	Selective Call Rejection	Tier 2	\$6.00	\$7.50
e.	Selective Call Forwarding	Tier 2	\$6.00	\$7.50
f.	Selective Call Acceptance	Tier 2	\$6.00	\$7.50
g.	Per Line Blocking	Tier 1 Non Core	\$1.00 Current Rate \$2.00 Maximum Rate	\$1.00 Current Rate \$2.00 Maximum Rate
h.	Per Call Blocking		No Charge	No Charge
i.	Distinctive Ring/Call Waiting	Tier 2	\$6.00	\$7.50
j.	Call ID Plus	Tier 2	\$9.00	\$10.50
k.	Call Trace	Tier 1 Non Core		
	Current		\$3.00 per activation*	\$3.00 per activation*
	Maximum		\$6.00	\$6.00
l.	Anonymous Call Rejection		\$6.00	\$6.00
m.	Call Waiting ID	Tier 2	\$2.50	\$2.50
n.	Voice Mail Intercept	Tier 2	\$2.50	\$2.50
o.	Privacy Monitor	Tier 2	\$4.50	\$6.00

9.23 Multiple Feature Discounts

The above features are offered on an individual basis. When a customer purchases more than one feature, additional features will be discounted to one half the tariffed rate. Additional features must be of equal or lesser value.

The discount does not apply to per use activations of Call Return or Automatic Callback.

* Features are not eligible for the discount

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: May 8, 2006

EFFECTIVE: June 23, 2006

In Accordance with Case No 06-651 TP-ALT
 Issued by the Public Utilities Commission of Ohio
 Michael W. Conrad, President
 Urbana, Ohio

Section 10. Integrated Services Digital Network (ISDN)

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(R)	Effective July 10, 2007, ISDN-BRI service will be no longer offered to new customers. The service offering will be "grandfathered", i.e., continued to be made available to those customers already receiving the service. Please contact the Customer Service department to discuss alternative forms of service.		(N)

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Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)

10.1 GENERAL

Effective July 10, 2007, ISDN-BRI service will be no longer offered to new customers. The service offering will be “grandfathered”, i.e., continued to be made available to those customers already receiving the service. Please contact the Customer Service department to discuss alternative forms of service. (N)

10.11 Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission, and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID – Number is included with this service.

10.12 BRI is an optional service arrangement which can be used in conjunction with a customer’s individual Line Business or Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice Service and Circuit Switched Data Service.

10.13 A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two “B” channels and one “D” channel (2B+D).

- a. **“B” Channel:** The “B” Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. One Primary Directory Number with one Primary Directory Listing for the first “B” Channel ISDN Service line is provided. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company’s tariff.
- b. **“D” Channel:** The “D” Channel is a 16 kbps digital signaling channel that carries signaling and control for the “B” channel.

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Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE

10.1 GENERAL (Continued)

- 10.14 All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.
- 10.15 ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality, and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
- 10.16 The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided to the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

10.2 SERVICE DESCRIPTION

Effective July 10, 2007, ISDN-BRI service will be no longer offered to new customers. The service offering will be "grandfathered", i.e., continued to be made available to those customers already receiving the service. Please contact the Customer Service department to discuss alternative forms of service. (N)

- 10.21 **CIRCUIT SWITCHING** – Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched data calls over a 64 kbps "B" channel. The customer may choose among the following Circuit Switched features based upon application needs.
- a. **Electronic Key Telephone Service (EKTS) Features:** Electronic Key Features provide the customer with the ability to access the following features where available:

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In accordance with Case No. 07-789-TP-ZTA
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Urbana, Ohio

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Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE cont'd.

INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)

10.3 **RATES AND CHARGES** NRC Monthly

Effective July 10, 2007, ISDN-BRI service will be no longer offered to new customers. The service offering will be "grandfathered", i.e., continued to be made available to those customers already receiving the service. Please contact the Customer Service department to discuss alternative forms of service. (N)

10.31 Service Establishment per line \$100.00

10.32 Service Element

(a) Service Element Charges are in addition to a customer's Local Exchange Telephone Service rates (Residential or Business):

ISDN-BRI (2B) 2-Alternative Channels \$19.00

10.33 Usage Charges

Circuit Switched Voice N/A

Circuit Switched Data:

Measured Usage:

First 1800 minutes per month/per channel N/A

Each additional minute over 1800 minutes in a month per channel \$ 0.02

Unlimited usage Option \$86.00

Measured usage is not available for customer that have unlimited usage service. Customer's BRI equipped lines will either be all measured usage or all unlimited usage service.

10.34 Secondary Numbers

(a) Additional Secondary Numbers will be available at the rates listed in the appropriate tariffs.

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Case No(s). 08-0193-TP-ATA

Summary: Application of The Champaign Telephone Company to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD (part 6 of 13) electronically filed by Mr. Timothy J. Carney on behalf of The Champaign Telephone Company