

The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to assure safe,

adequate, and reliable utility services.

Ted Strickland, Governor Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus Donald L. Mason, Esq. Valerie A. Lemmie Paul A. Centolella

March 11, 2008

Yellow Cab Company of Newark Inc. Jane Wilson, Manager 147 S. 21st Street Newark, Ohio 43055

Case No: 08-234-TP-CSS

Dear Ms. Wilson:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Windstream Communication. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary

Mariruth Wright, Acting Secretary

Enclosure RJJ/pwk

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