

Dear Ohio Consumers Council

Re: Proposed telephone rules
Please File In PUCO Docket
00-1532-TP-COI

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PUCO
FILE

I am deeply concerned over proposed telephone rules drafted and under consideration by the Public Utilities Commission of Ohio (PUCO). These proposed rules would take away vital price protections for important services that appear on my monthly telephone bill.

As a telephone customer, I have relied on fair, stable prices for many years. It is my understanding that these rules would allow many features to increase in price. I have also heard that I may not even be aware of some of these price increases until I see them on my bill.

My specific concerns with the proposed rules include the ability for my telephone company to:

- Increase rates for all but the most basic of services — including Call Waiting, Call Forwarding, second phone lines and Caller ID — without any PUCO scrutiny and hardly any notice to me
- Increase the cost of my telephone services when I have no other choice of provider for these services
- Increase prices for some services even if the company is providing me with poor service quality
- Price high-speed Internet access service out of the reach of many customers

The PUCO has the responsibility to act in the public interest. However, based upon my understanding of these proposed rules, I will fail to be protected from unlimited price hikes. It is my hope that you, as a public official, will take my views into account as these rules are considered.

Thank you for your attention to this important matter.

Sincerely,

Name

Margie H. Stirling

Address

4333 Pennfield Rd
Lakota, Ohio 43612

Phone (optional) _____

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