

WEB ID: 1245 AT:08-31-2001 at 04:01 PM
TYPE: complaint

RECEIVED-DOCKETING DIV

01 SEP -6 PM 2:16

PUCO

NAME: Mr. herbert p carl

MAILING ADDRESS:

7875 st james drive
mentor , Ohio 44060
USA

PHONE INFORMATION:

Home: 440 974-6099
Alternative: (no alternative phone provided?)
Fax: (no fax number provided?)

E-MAIL: visitor@stratos.net

INDUSTRY:Phone

ACCOUNT INFORMATION:

Company: ameritech (aka most worthless company on face of earth)
Name on account: herbert p. carl
Service address: 7875 st. james drive
Service phone: 440 974-6099
(no account number provided?)

COMPLAINT DESCRIPTION:

i would like to express my displeasure with the puco for allowing ameritech to charge a late fee for services that have not been provided yet since you are paying your phone bill in ADVANCE of services provided. I called the worthless people at ameritech and they said it was only going to be on the portion of the bill that was not paid in advance. To me this is even more stupid because this is a very small part of the bill.(Plus I consider all of my bill to be billed in ADVANCE of services provided) Ameritech also stated that it was not them but the hillbillies that now own them (SBC) that was pushing this. Is SBC that hardup for money that they want to charge people a few cents for a late fee??? I do not know how the puco with a clear head would allow this???

It is bad enough you people are in the process of allowing us to get SCREWED on caller id and the like by allowing worthless ameritech to charge whatever they want for these services. The only real competition around was corecomm and they are almost bankrupt. There is no competition in ohio.

I like to enjoy it when i am getting SCREWED

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