

D8-155-GA-CSS

FILE

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The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2008 FEB 20 PM 1:01

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Case Number

HOLE 12190771

Formal Complaint Form

Kenny Hole
Customer Name

122 Longview Ct.
Customer Address

ST. MARY'S 6H10 45885
City State Zip

Against

4-5000 3103 4090
Account Number

156 Longview CT
Customer Service Address (if different from above)

DOMINION EAST OHIO
Utility Company Name

ST. MARY'S 6H10 45885
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

When I bought this investment ^{property} and all the appliances were in a condemned state
the gas Co even came out & Red Tagged the HOT WATER Heater + FURNACE since that time
the house has been completely remodeled & all appliances have been installed new. The house
has never been lived in, it's on the market for sale, the new HOT WATER Heater has
never had water in it + the furnace is completely off because the house is winterized
& has never been used. Numerous times I've talk with the gas Co to explain, only to be
discussed after spending at times over 2 hrs on hold + speaking with people that
didn't listen to my complaint ^{which is} that I could not have used the amount of gas
they were billing me for because I never used any appliances, the home has
never been occupied. I live on this street
122 Longview Ct. + own a second home on
this street 119 Longview Ct. as well as 2
commercial buildings in Cima Ohio 204 +
210 W. Market St. + pay my UTILITIES RESPONSIBLY
every mo. This is very AGGRAVATING + WITH REGRET for the 1st time in my life I have
no other choice but to file this complaint. Thank you for your CONSIDERATION
you to present time frame + a
Much Respects Bill would
be fair

Signature

419-852-3333
Customer Telephone Number