

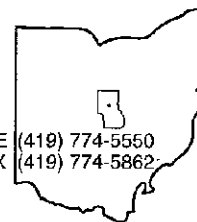
FILE



## RICHLAND COUNTY COMMISSIONERS

COUNTY ADMINISTRATION BUILDING  
50 PARK AVENUE EAST, MANSFIELD, OH 44902

PHONE (419) 774-5550  
FAX (419) 774-5862



February 14, 2008

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215

07-1112-WS-AIR

Re: Ohio American Water Company

Dear Sir or Madam:

We are writing to express our deep concern over the continuing increase in user rates by Ohio American Water Company in our county. Our concern is rooted in what appears to be Ohio American's indifference to local concerns over the issue of meter installation.

Ohio American has older customers living alone or as a couple with no children who wish to have meters which would lower their billing to actual gallons used. Instead, they have been denied meters and are forced to accept a flat rate billing system which overcharges, because it is based on a consumption level that would be higher than what a one or two person household would actually use.

We ask that no increase in billing be authorized until this issue settled. Thank you for the opportunity to express our opinion in this case.

Sincerely,

Gary Utt, Sr.

Edward W. Olson

Timothy A. Wert

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