

February 19, 2008

By Electronic Filing

Ms. Renée J. Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of The Conneaut Telephone Company to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD; PUCO Case No. 08-0142-TP-ATA

Dear Ms. Jenkins:

The Conneaut Telephone Company submits an Application for electronic filing. The TRF Number for The Conneaut Telephone Company, Inc. is 90-5015-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive

Enclosure

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Conneaut Telephone)
Company to Detariff Certain Tier 2 Services and make other)
changes related to the Implementation of Case No. 06-1345-)
TP-ORD)

TRF Docket No. 90-5015-TP-TRF

Case No. 08 - 0142 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) The Conneaut Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) 224 State Street, P.O. Box 579, Conneaut, OH 44030

Company Web Address www.conneauttelephone.com

Regulatory Contact Person(s) Carolyn S. Flahive

Phone (614) 469-3200

Fax (614) 469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Karen Picard, Chief Financial Officer

Phone (440) 593-7127

Address (if different from above) _____

Consumer Contact Information Karen Picard, Chief Financial Officer

Phone (440) 593-7127

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an attorney of the applicant corporation, The Conneaut Telephone Company, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 02/19/08 at (Location) Columbus, OH

*(Signature and Title) /s/ Carolyn S. Flahive

(Date) 02/19/08

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive, verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive

(Date) 02/19/08

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

(Existing Affected Tariff Pages)

INDEX

<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB- SECTION</u>	<u>CLASSIFICATION</u>
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900 Emergency Service	6	19			
911 Emergency Service	6	1	5		
Advance Payments	6	4A		11	
Ashtabula County Local Calling Plan	6	29-30	1		Tier 1 Core (C)
Bad Check Charge	6	1.05	2		Non-Specific (C)
Basic Telephone Assistance	6	1	4		(C) (N)
Billing and Collection Services	6	12A		24A	
Boundaries	6	9, 9A		19	
Call Blocking – 900 Services	6	19			
C.A.T.V. Pole Attachments	6	1	3		
Central Office Trunks	6	4	2		Tier 1 Noncore (C)
Centrex, Digital	6	1-16	6		Tier 1 Noncore (C)
Charges for Transfers, Moves, and Changes	6	4A		10	Tier 1 Core (C)
CLASS	6	1	7		
Connections with Certain Facilities Provided by Subscribers	6	1,1A,2,3,5	2		
Connection Arrangements for Communication Systems	6	4A	2		

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

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<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB- SECTION</u>	<u>CLASSIFICATION</u>
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Custom Calling Services	6	15,16, 17,18			Multiple Tiers (C)
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Denial and Disconnection of Service	6	5		13	
Deposits	6	5		13	
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Directory Liabilities	6	6		15	
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EFFECTIVE: June 18, 2007

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P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. NO. 6

SECTION ONE

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpont.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly</u> <u>Rate</u>	<u>Max. Rate</u>	(C)
Business – Individual Line – * Tier 1 Core.....	\$ 12.15	\$ 12.15	
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 12.15	\$ 24.30	
Business – Four Individual Lines or More – *Tier 2	\$ 12.15	N/A	
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/	\$ 10.20	
Business – Rotary Trunk – * Tier 1 Core.....	\$ 18.95	\$ 18.95	
Residence – Individual Line – * Tier 1 Core	\$ 7.55	\$ 7.55	(C)
Residence – Second and Third Individual Lines – *Tier 1 Noncore ..	\$ 7.55	\$ 15.10	
Residence – Four Individual Lines or More – *Tier 2	\$ 7.55	N/A	
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/	\$ 6.30	
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 1/	\$ 4.20	
Payphone: **			
Coin Operated Telephone Service Access Line	\$ 12.15		
Coin Supervision Additive	\$ 7.20		

1/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

SECTION ONE-A

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	Monthly Rate	Max. Rate
Business – Individual Line – * Tier 1 Core.....	\$ 15.15	\$ 15.15
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 15.15	\$ 30.30
Business – Four Individual Lines or More – *Tier 2	\$ 15.15	N/A
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/ 2/	\$ 10.20
Business – Rotary Trunk – * Tier 1 Core.....	\$ 21.95	\$ 21.95
Business – Multi-Party Line – * Tier 1 Core	\$ 9.55 2/	\$ 9.55
Residence – Individual Line – * Tier 1 Core	\$ 10.55	\$ 10.55
Residence – Second and Third Individual Lines – *Tier 1 Noncore ..	\$ 10.55	\$ 21.10
Residence – Four Individual Lines or More – *Tier 2	\$ 10.55	N/A
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/ 2/	\$ 6.30
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 2/	\$ 4.20
Payphone: **		
Coin Operated Telephone Service Access Line.....	\$ 15.15	
Coin Supervision Additive	\$ 7.20	

1/ Subject to mileage charge contained to new customers.

2/ This service and rate not available to new customers.

Existing customers of this service will be grandfathered.

SECTION TWO

NON-SUFFICIENT FUND CHECK CHARGE – * Non-Specific

1. If the Company receives a check from a customer in payment for services rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned, unless the customer can establish that the charge should not be assessed. At its option, the Company may waive the imposition of the non-sufficient fund charge.
2. The charge of \$20.00, in addition to any other charges which may apply under this tariff, shall be billed to the customer at the time the Company receives notice that a check is being or has been returned from the bank.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

SECTION THREE

Business Two-party Line Service and Residence Two-party Line Service will be furnished to existing customers of those services in Zone A at the rate provided for such service plus the rate provided in this Section for the distance beyond such Base Rate Area, measured air line.

Two-party Line, each quarter mile or fraction thereof	<u>Monthly Rate</u>	<u>Max. Rate</u>	(C)
* Tier 1 Core	\$1.00 1 /	\$1.00	

1 / This service and rate not available to new customers. Existing customers of this service will be grandfathered.

SECTION FOUR

SECTION FIVE

(Reserved for future use)

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

SECTION FIVE

SHARED TENANT SERVICE

A. GENERAL

1. Shared Tenant Service is a shared service arrangement which allows a business customer subscribing to Shared Tenant Service to share or resell local service to individuals, firms, corporations, etc. (herein called "tenants") located within the Shared Tenant Service customer's premises.
2. This tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers.
3. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited.

B. CONDITIONS

1. A Shared Tenant Service customer may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfare provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved they must have a related business purpose (e.g. industrial park, shopping center, college or university, etc.).
2. A Shared Tenant Service customer may only offer Shared Tenant Service to the occupants of a building or contiguous complex of buildings which compose a resale or sharing system.
3. Customer Premises Equipment and intrasystem wiring provided by the Shared Tenant Service customer must comply with Part 68 of the Federal Communications Commission's Rules and Regulations.

4. Application for Shared Tenant Service, and applications for changes in service therewith, must be made by the Shared Tenant Service customer. The Shared Tenant Service customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the Shared Tenant Service customer or services provided for the use of tenants that are served by the Shared Tenant Service arrangement.
5. A Shared Tenant Customer is entitled to one telephone directory listing at no charge. Directory listings for the tenants or subscribers of the Shared Tenant Service customer or reseller/sharer will be provided at the rates for business additional listings. Listings of residential tenants will be placed in the residential section of the directory, if any, upon the request of the Shared Tenant Service customer or reseller/sharer.
6. Direct interconnection of PBX's serving different Shared Tenant Service Systems is prohibited.
7. Shared Tenant Service access to local exchange service will be provided on a local measured service basis as contained in the Local Exchange Tariff. Where local measured service is not available, the Shared Tenant Service customer shall pay the appropriate flat business line or trunk rate as set forth in the Local Exchange Tariff. As of the effective date of this tariff sheet the telephone company does not have the capability to offer local measured service. If that capability is acquired the company will file for measured service rates.
8. The Telephone Company will provide direct local service upon request to any tenant in a Shared Tenant Service or other resale/sharing system. The Telephone Company will obtain access to such tenants by leasing the existing intra-building wiring from the Shared Tenant Service customer, or by utilizing or installing its own facilities.

SECTION SIX

(D)

(D)

SECTION SEVEN

PRIVATE BRANCH EXCHANGE SERVICE AND SPECIAL EQUIPMENT

A. Rates

The following rates for trunks will apply:

ISSUED: March 31, 1987

EFFECTIVE: January 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No. 86-927-TP-COI
of The Public Utilities Commission of Ohio dated

(D)

(D)

Arrangements for Night, Sunday and Holiday Service:

1. A subscriber to private branch exchange or Special Equipment service may arrange for a special directory listing such as "Night Calls" or "Nights, Sundays and Holidays" in the alphabetical section of the directory followed by listings designating the call numbers of the lines so connected.
2. In manual central offices, special additional multiple jacks and in machine switching central offices special terminals and equipment will be required to provide this service.
3. Regular additional directory listing rates will apply to such special directory listing and to each additional listing thereunder.

ISSUED: May 3, 1987

EFFECTIVE: November 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No. 87-906-TP-ATA
of The Public Utilities Commission of Ohio

DIRECTORY LISTINGS

The following rates and regulations for directory listings apply in connection with primary and additional listings in the alphabetical directory:

- (a) Primary Listings:
One (1) listing without charge, termed the primary listing, is provided for each call number in connection with individual, party, rural and private branch exchange trunk line.
- (b) Regular Additional Listings:
Additional listings are listings in addition to the primary listing.
- (c) The monthly rate for each regular additional listing is shown below:

	Monthly Rate
Business or Residence	\$1.00

Special Types of Additional Directory Listings:

Foreign listings: (i.e.) in an alphabetical directory or an exchange, other than that in which the listing service is furnished, are permitted at the regular additional listings rate applicable for the alphabetical directory in which the listing occurs.

	Monthly Rate
Extra Line in Directory, when not necessary for a proper listing of a subscriber	\$1.00

SECTION NINE

Intercom Lines:

This service covers the furnishing and maintaining of a circuit or circuits within the customer's property boundaries, by the Telephone Company within the service area of the Company, where facilities are available, the circuit or circuits not to be connected with an exchange.

Rates: Each circuit, first mile or fraction thereof, measured by airline measurement \$120.00 per annum. Each circuit, each additional quarter mile or fraction thereof, measured by airline measurement, \$21.00 per annum.

	Monthly Rate
Generator Current, Furnished in connection with Private Lines	\$2.00
Battery Current, Furnished in connection with Private Lines	\$2.00

(C)
|
(C)

P.U.C.O. No. 6

SECTION TEN

Charges for Transfers, Moves, Changes, Disconnects and Reconnects	Non-Recurring <u>Charge</u>	<u>Max. Rate</u>	
For the installation of main access line – * Tier 1 Core.....	\$ 20.00	\$ 20.00	(C)
For the transfer of an existing installation from one subscriber to another – * Tier 1 Core	\$ 10.00	\$ 10.00	(C)
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material.			
For subscribers disconnected for non-payment, before service is again established – * Tier 1 Core.....	\$ 20.00	\$ 20.00	(C)

SECTION ELEVEN

Advance Payments:

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

SECTION TWELVE

Payment for Service and Facilities:

In accordance with O.A.C. 4901:1-5-17, and found in Section 12 of this Tariff, a subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

GENERAL RULES AND REGULATIONS

SECTION THIRTEEN

The Conneaut Telephone Company will comply with all of the Commission's Minimum Telephone Service Standards set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.). (N)

The number of the access line may be changed by the Company at any time as the exigencies of the business may require.

The Company shall not be required to furnish nor be held liable for failure to continue to use its public or private rights-of-way over a direct route then deemed expedient by the Company.

In view of the liability to errors in transmitting speech by telephone and the impossibility of fairly fixing the cause thereof, all risks of service are assumed by the subscriber.

Failure to receive a bill will not exempt the subscriber from payment of any sum or sums due the Company. (T)

The Company will comply with the Commission's Minimum Telephone Service Standards regarding deposits, set forth in O.A.C. 4901:1-5-13(B)(2)(b), and found in Section 12 of this Tariff. (T)

The subscriber shall be responsible for the use of the telephone and for any damage to apparatus caused by carelessness or negligence. Any use of profane or indecent language, abuse, slander or any attempt to trick or defraud or in any manner destroy the utility of the service, or any violation of these rules and regulations shall give the Company the right to deny or remove service.

The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in Section 12 of this Tariff. (N)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry. (M)
(M)

P.U.C.O. NO. 6

GENERAL RULES AND REGULATIONS
Section Thirteen (Continued)

(D)

(D)

Guarantors:

(N)

The Company will comply with the Commission's Minimum Telephone Service Standards regarding third-party guarantors, set forth in O.A.C. 4901:1-5-12, and found in Section 12 of this Tariff.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

GENERAL RULES AND REGULATIONS

SECTION THIRTEEN (Continued)

Toll Blocking Policy

The Conneaut Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, The Conneaut Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a. the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b. The Conneaut Telephone Company when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c. The Conneaut Telephone Company when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select The Conneaut Telephone Company as his or her 1+ carrier of choice, The Conneaut Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rule 4901:1-5-13, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13(B), O.A.C., but The Conneaut Telephone Company may negotiate a lower deposit.

(T)

(T)

The Conneaut Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to The Conneaut Telephone Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

	<u>Non-Recurring Charge</u>
Universal Toll Blocking	\$5.00/Customer Disconnected

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

SECTION FOURTEEN

Establishment and Furnishing of Service:

The Company will comply with the Commission's Minimum Telephone Service Standards regarding establishment of service, set forth in O.A.C. 4901:1-5-13, and found in Section 12 of this Tariff.

(N)

Application of Business and Residence Rates:

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination whether such service should be classified as business or residence depends on the character of use made of the service, which will be controlling in all instances.

a. Business Rates:

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business listing is furnished, except as provided in paragraph (b) following:

b. Residence Rates:

Service is classified and charged for as residence service at all residences where the primary use is of a social or domestic nature and where the business use, if any, is merely incidental. Service furnished to churches is also classified and charged for as residence service, provided the use of this service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line basis if the access line is located in the church or if in the residence of a clergyman but listed in the name of the church.

When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

SECTION FOURTEEN (Continued)

Use of Service and Facilities:

Use of Subscriber Service:

Subscriber service, as distinguished from public and semi-public service is furnished only for use by the subscriber, his family, employees, or representatives, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Company will refuse to install subscriber service, or to permit such service to remain, on premises of a public or semi-public character where the service is so located that the public in general or the patrons of the subscriber may make use of the service.

SECTION FOURTEEN (Continued)

Obligation and Liability of Telephone Company

1. Subscriber Billing Adjustments For Local Exchange Service

The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 12 of this Tariff. (T)

2. Handling of Consumer Complaints (N)

The Company will comply with the Commission's Minimum Telephone Service Standards regarding the handling of consumer complaints, set forth in O.A.C. 4901:1-5-5, and found in Section 12 of this Tariff.

P.U.C.O. NO. 6

SECTION FIFTEEN

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. The Company will comply with the Commission's Minimum Telephone Service Standards regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number, set forth in O.A.C. 4901:1-5-16, and found in Section 12 of this Tariff.

(T)

SECTION SIXTEEN

End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996.

P.U.C.O. NO. 6

SECTION SEVENTEEN

The Conneaut Telephone Company, hereinafter called the concurring company, except as otherwise specifically stated herein, assents to, adopts, and concurs in the Message Toll Telephone Service Tariff filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, insofar as such tariff applies to message toll telephone service furnished jointly by the issuing company and The Conneaut Telephone Company (including such service as is also participated in by one or more other companies) and, to message toll telephone service furnished jointly by the concurring company and one or more other connecting companies, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

SECTION EIGHTEEN

Construction and Installation Charges

General:

1. The charges and regulations specified below apply in connection with all classes of service, equipment or facilities furnished by the Telephone Company and are in addition to any construction or installation charges specified in a particular section of this Tariff.
2. Construction and installation charges are payable at the time the application for service is signed or when the account is rendered, at the option of the Telephone Company.
3. Material and labor furnished by the applicant is subject to the approval of the Telephone Company.
4. When attachments are made to poles of other Companies, in lieu of providing pole line construction for which the subscriber regularly would be charged, the cost to the Telephone Company for such attachments must be borne by the subscriber.

ISSUED: October 7, 1986

EFFECTIVE: January 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No. 85-533-TP-UNC
of The Public Utilities Commission of Ohio dated October 7, 1986

POLE LINE CONSTRUCTION

The following regulations apply to pole line construction necessary to reach prospective subscribers in sections where plant facilities are not available.

PUBLIC HIGHWAYS

- (a) The Telephone Company will erect one of its standard poles, free of charge, along a public highway, to reach each applicant for service or in lieu thereof, will assume the cost of, not to exceed attachments for five (5) poles, where poles of other companies can be utilized. For any poles set in addition to that number, the subscriber is charged as his share of the additional cost of extension of the line, fifty (50%) percent, of the costs of each pole, the minimum charge being Ten Dollar (\$10.00) per pole.
- (b) Or, if the subscriber will furnish poles satisfactory to the Telephone Company, the Telephone Company will set them and furnish the necessary wires and other fixtures, not to exceed one-half mile, without charge.
- (c) In all cases of pole line construction on a public highway, ownership is vested in the Telephone Company. All circuits on public highways are owned and maintained by the Telephone Company.

PRIVATE PROPERTY

- (d) All poles necessary, on private property, must be furnished by the subscriber and must be of a type approved by the Telephone Company. Where the subscriber cannot meet the Company's specifications as to poles, the Telephone Company will provide them at cost.
- (e) The Telephone Company at its expense will erect not to exceed five (5) such poles and provide the necessary wires and fixtures. Where more poles are required the subscriber will be charged Five (\$5.00) Dollars for the erection of each pole in excess of five (5) and One Dollar and Fifty Cents (\$1.50) per pole for wires and fixtures thereon. If the subscriber will erect all of the poles the Telephone Company will equip not to exceed ten poles with the necessary wires and fixtures.
- (f) Whenever it becomes necessary to replace poles on private property, the new poles will be furnished, in accordance with the arrangements specified above.
- (g) All poles set on private property are to be under the exclusive control of the Telephone Company as long as they are used to furnish service. All circuits on private property are owned and maintained by the Telephone Company.

UNDERGROUND SERVICE CONNECTIONS

1. On Streets with Subways.

- (a) On any public highway where the Company has constructed subways, or is about to construct a subway, for supplying underground service connections, all subscribers along such public highways shall be required to make connection with said underground system
- (b) The Company will construct the necessary subway or conduit on the public highway from the main subway to the subscriber's property line, without charge; the subscriber to pay for the extension of same in his private property beyond said property line at the subscriber's request at its extra cost and expense, which must be paid by the subscriber.

2. On Streets with Poles.

- (a) When the standard method of service connection is aerial from poles, and plant conditions permit, subscribers may arrange to have such connection placed underground, as follows:

Underground Service Connections: (Continued)

- (b) The Company will place the necessary conduit in the public highway from its nearest pole to the subscriber's property line, and extend the same in his private property beyond said property line at the subscriber's own cost and expense.
- 3. In case a subscriber prefers to construct the underground service connection himself, he may do so provided such connections are constructed under the supervision of, and in accordance with the standard specifications of the Company.
- 4. The necessary underground cable will be placed in the subscriber's premises in conduit, to be provided by the subscriber at his own cost and expense. Ownership in said cable is vested in the Telephone Company.
- 5. In no case will the Telephone Company place its cable or wire in the same conduit duct, or with other electric conductors.

SPECIAL TYPES OF CONSTRUCTION OR INSTALLATION

- 1. When a special type of construction is desired by a subscriber or application for service, or where the individual requirements of a subscriber or applicant for service, make the installation unusually expensive, the subscriber or applicant for service is required to bear the cost of such special construction or installation. The Telephone Company may, if it deems necessary, require the subscriber or applicant for service to make advance payment to cover the estimated cost of such special type of construction or installation, subject to appropriate adjustment when the actual cost has been determined.

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CONSTRUCTION CHARGES

Tariff provisions herein void that part of this Section of the tariff pertaining to Public Highway Construction in connection with new telephone line extensions.

CONSTRUCTION CHARGES (Continued)

1. (a) Where an applicant or applicants are to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer will be determined by the company.

For the length thus determined, the applicant will be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or from the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer, will be determined. For the length thus determined, the applicants as a group will be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, per applicant multiplied by the number of applicants.

CONSTRUCTION CHARGES (Continued)

- (b) If the company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the company will place one-half mile of circuit for each subscriber without construction charges. When facilities in excess of one-half mile per applicant are required on other utility companies' poles, the excess construction charges applied will not exceed those which would have been made if standard pole line construction had been applied.
- 2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions of paragraphs 1(a) and 1(b).
- 3. In case the company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to in paragraphs 1(a) or 1(b) above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions of paragraphs 1(b) and No. 2 above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

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SECTION NINETEEN

BOUNDARIES

1. The Exchange Rate Tariff for each exchange area includes maps showing the boundaries of the exchange area and, where applicable, the base rate area, the locality and zone rate areas. The following regulations are applicable with respect to each of said areas.
2. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located one hundred-fifty (150) feet from that side of the road.
3. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
4. Where the boundary line of an area follows along the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
5. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, a line which is shown on the map as being stated distance from a given point, a railroad, a river or a creek, a building which has an entrance to a road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.

ISSUED: October 7, 1986

EFFECTIVE: January 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

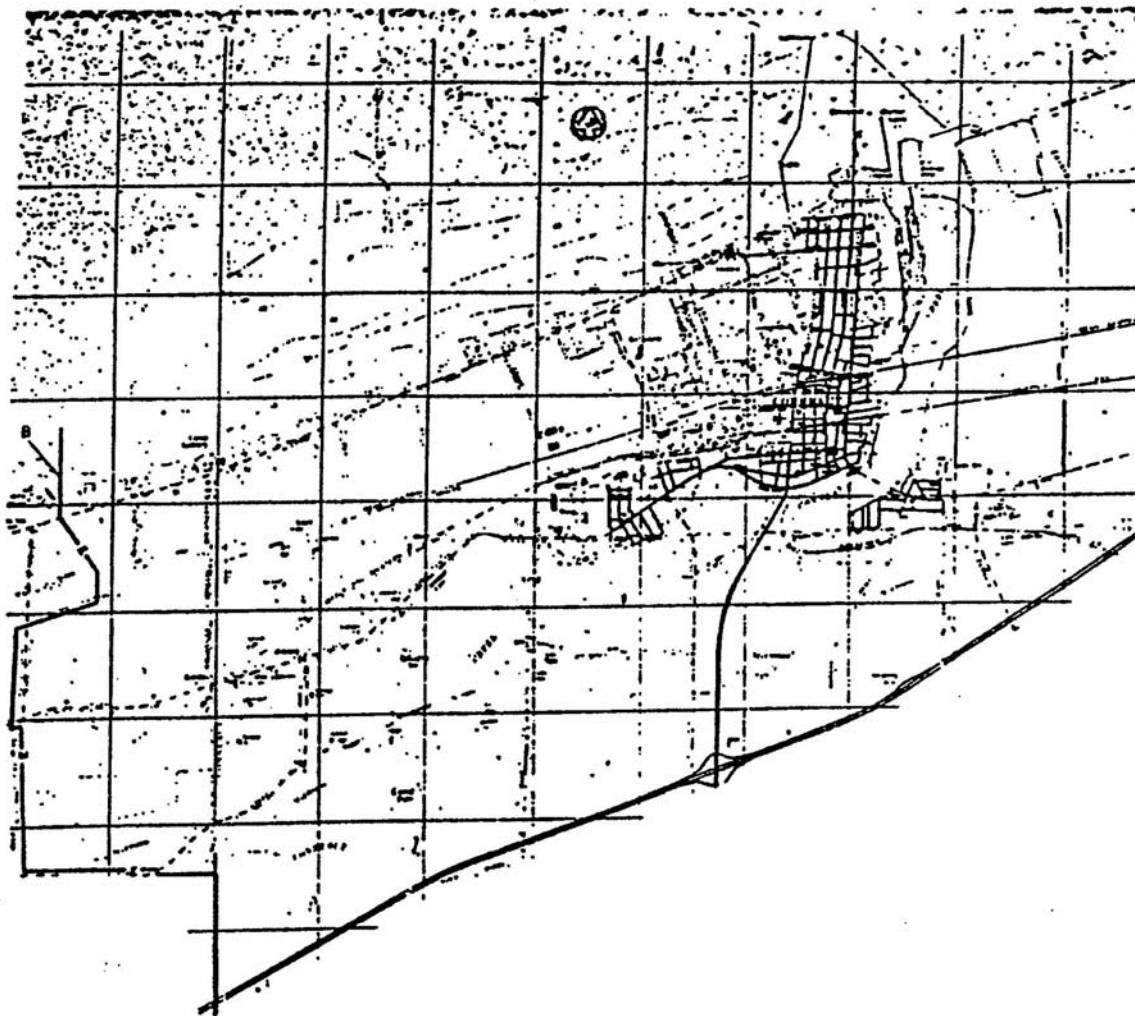
Filed under authority of Order No. 85-533-TP-UNC
of The Public Utilities Commission of Ohio dated October 7, 1986

SECTION NINETEEN (Continued)

BOUNDARIES (Continued)

6. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located in accordance with paragraphs 3, 4 or 5. In no case shall such a building be considered to be located in more than one area.
7. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
8. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
9. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
10. In the case of developments such as trailer and tourist camps and garden type housing projects, where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered, under the provisions of this paragraph, to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each building, trailer and other structure is considered separately for the purposes of determining the area from which it will be served.

Plat showing Base Rate Area



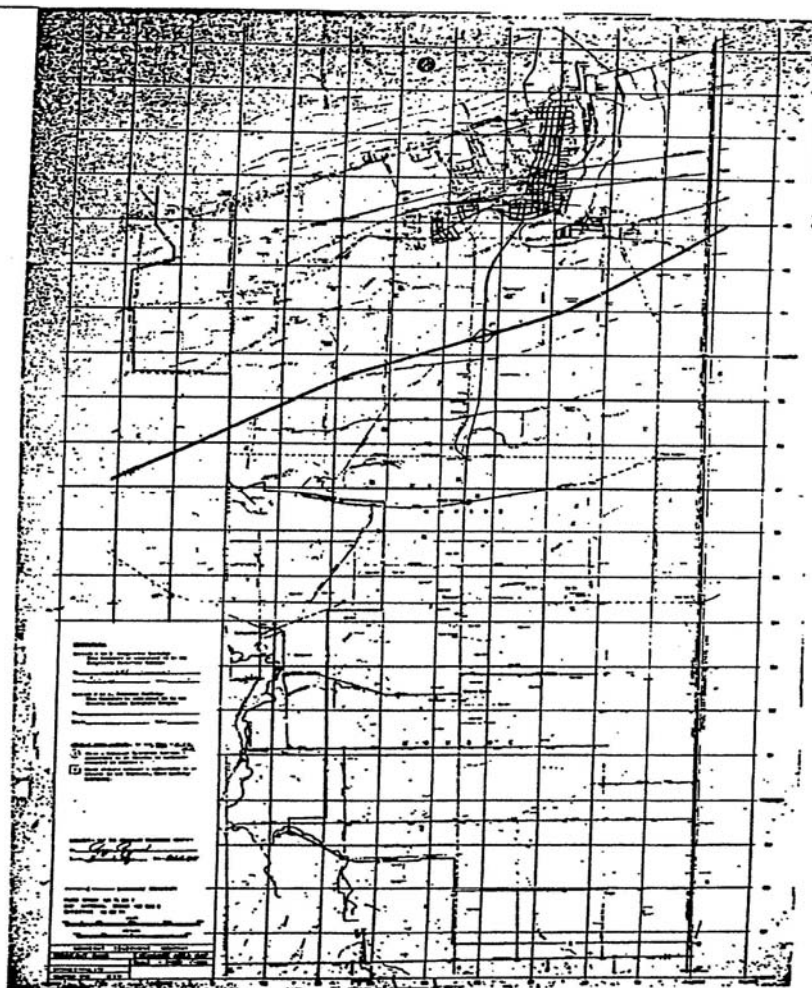
ISSUED: September 27, 1988

EFFECTIVE: November 1, 1988

Issued by
RAY RAPOSE, President
Conneaut, Ohio
Filed under authority of Order No. 88-811-TP-ATA
of The Public Utilities Commission of Ohio.

P.U.C.O. No. 6

Exchange Area
Map



ISSUED: September 27, 1988

EFFECTIVE: November 1, 1988

Issued by
RAY RAPOSE, President
Conneaut, Ohio
Filed under authority of Order No. 88-811-TP-ATA
of The Public Utilities Commission of Ohio.

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

Second Revised Sheet No. 11
Cancels
Cancels First Revised Sheet No. 11

P.U.C.O. NO. 6
APPLYING TO ALL EXCHANGES

(D)

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ISSUED: October 7, 1986

EFFECTIVE: January 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No.85-533-TP-UNC
of The Public Utilities Commission of Ohio dated October 7, 1986

SECTION TWENTY TWO

CONCURRENCE – FOREIGN EXCHANGE SERVICE

The Conneaut Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the General Exchange Tariff, P.U.C.O. No. 3, Section 11B, Foreign Exchange Service, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for such foreign exchange service furnished jointly by the issuing company and the concurring company (including such service as is also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

SECTION TWENTY THREE

CONCURRENCE – PRIVATE LINE SERVICES

The Conneaut Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Private Line Tariff, P.U.C.O. No. 1, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for private line services and channels furnished jointly by the issuing company and the concurring company (including such services and channels as are also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

SECTION TWENTY FOUR

CONCURRENCE

WIDE AREA TELEPHONE SERVICE

The Conneaut Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Wide Area Telephone Service Tariff, P.U.C.O. No. 1, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, Access Service Tariff

ISSUED:

EFFECTIVE:

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Ray Rapose, President
Conneaut, Ohio

SECTION TWENTY-FIVE

TELE-TOUCH

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	Non-recurring Installation <u>Charge</u>	Max. <u>Rate</u>	Monthly <u>Charge</u>	Max. <u>Rate</u>	(C)
Business line – * Tier 1 Core	\$2.50	\$2.50	\$2.25	\$2.25	
Residence line – * Tier 1 Core	\$2.50	\$2.50	\$1.75	\$1.75	
Trunk lines to systems equipped for tele-touch – * Tier 1 Core	Time & Material		\$2.25	\$2.25	(C)

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. These rates do not apply to central offices lines to foreign exchange or other special tie line or private line services. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

OHIO GROSS RECEIPTS TAX SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after January 1, 1982 at a rate of .71 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

ISSUED: December 23, 1981

EFFECTIVE: January 1, 1982

In accordance with Order No. 81-1408-AU-UNC,
issued by The Public Utilities Commission of Ohio

Issued by: Russell Goeblicher, President
Conneaut, Ohio 44030

GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services. The number of Custom Calling Service features available depends upon the exchange central office providing the service and is subject to the availability of facilities.
2. Custom Calling Services are offered on an individual billing basis.
3. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

a. Call Forwarding.

An arrangement whereby incoming calls may be transferred to another telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

b. Call Waiting.

A customer who is using an exchange line for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. Depressing the hookswitch will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the hookswitch.

c. Call Conference – Three-Way Calling.

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and are limited to one toll call per conference.

GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

3. (Continued)

- d. Speed Calling.
Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available either an 8-code capacity of a 30-code capacity, but both types of speed calling are not available on the same lines. Up to 16 digits may be stored for each telephone number.
- e. Deny Originating.
A line where a subscriber may receive calls only with no ability to originate calls.
- f. Deny Terminating.
A line where a subscriber may originate calls only with no ability to receive calls.
- g. Toll Denial.
A line where a subscriber is denied the ability to place toll calls.
- h. Call Forward, Remote Activation (N)
Allows business or residential subscribers to activate or deactivate the Call Forward option on their telephone from a local or toll remote station. This is accomplished by dialing a dedicated base directory number, your own seven-digit directory number, followed by a personal identification number (PIN), and the activation/deactivation codes. It requires the use of Touch Calling (DTMF) at the remote station. A subscriber must have Call Forwarding (CFW) and Call Forward, Remote Activation (CFRA) station options to use this feature at the charges set forth for each.
- i. User Transfer/Three Way Calling (N)
Allows the user to transfer a call to another directory number and then drop out of the call, leaving the users connected. A subscriber must have Three-Way Calling and User Transfer station options to use this feature.

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- j. Remote Call Forwarding-Toll
This system feature intercepts and directs calls from a local telephone number to a toll location with the called party receiving billing for the call.
- k. Cancel Call Waiting
A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line. Incoming calls to the station receive busy treatment. Cancel Call Waiting is activated by a dialed feature activation code. The feature can be activated prior to placing a phone call.
- l. User Programmable Call Forward, Busy-Don't Answer
This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to Directory Number is programmed by the subscriber by dialing an access code followed by the number. These capabilities can be activated or deactivated from a remote station.
- m. Ring Again
Allows a station line user calling a busy station line to be automatically connected to the called line when the called line becomes idle.
- n. Remote Call Forward Appearance – Voice Mail
This system feature intercepts and directs calls from a voice mailbox number to a toll location. The called party will receive the billing for the toll call.

B. Rates.

The following monthly rates and nonrecurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

1.	Individual Services, per line	Non-recurring	Max.	Rate per	Max.	(C)
	Residence and Business	<u>charge</u>	<u>Rate</u>	<u>month</u>	<u>Rate</u>	
a.	Call Forwarding (CFW)	\$2.50	---	\$0.75	---	
b.	Call Waiting (CWT) – Tier 1	\$2.50	\$5.00	\$0.75	\$1.50	(C)
	Noncore					

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

Rates (Continued)

c.	Call Conferencing (3WC)	\$0.75	\$2.50	
d.	Speed Calling	\$0.75	\$2.50	
	1) 8 Codes (SSC)	\$0.75	\$2.50	
	2) 30 Codes (LSC)	\$0.75	\$2.50	
e.	Deny Originating (DOR)	\$0.00	\$2.50	
f.	Deny Terminating (DTM)	\$0.00	\$2.50	
g.	Toll Denial (TDN)	\$0.00	\$2.50	
h.	Call Forward, Remote Activation (CFRA)	\$1.50	\$2.50	(N)
i.	User Transfer/Three-Way Calling (UTF)	\$2.80	\$2.50	(N)
j.	Remote Call Forwarding-Toll (RCFA)	\$8.30	\$2.50	(N)
k.	Cancel Call Waiting (CCWT)	\$0.50	\$2.50	(N)
l.	User Programmable Call Forward, Busy- Don't Answer (CFBD)	\$3.30	\$2.50	(N)
m.	Ring Again (RAG)	\$1.10	\$2.50	(N)
n.	Remote Call Forward Appearance (Voice Mail)	\$2.10	\$2.50	(N)

If Cancel Call Waiting is ordered with Call Waiting only one non-recurring charge will apply.

C. Conditions.

1. Custom Calling Services are furnished in connection with all individual line classes of local exchange service, except Coin, Coinless-Telephone Service. Remote Call Forwarding, and Remote Call Forward Appearance (Voice Mail) do not require an individual line.

P.U.C.O. No. 6
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES (Continued)

5. Custom Calling features may be provided in connection with Foreign Exchange Service.
6. Custom Calling features are not available on any Private Automatic Branch Exchange System.
7. A service connection charge will apply for adding or changing Customer Calling Services to an existing customer's primary service. There is no additional service connection charge for Custom Calling Services installed simultaneously with the establishment of primary service. (T)
8. Custom Calling Services may be offered to individual customers for trial-use not to exceed 30 days at selected central offices for specified periods of time. The dates of offering and duration of trial-use will be determined by the Telephone Company. During trial-use, the appropriate charge for Custom Calling Services will not apply to participating customers and service connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the Custom Calling Feature added. A customer may participate only once during each trial-use offering period. Customer requests for a Custom Calling Feature trial-use will be subject to availability of facilities.

ISSUED: March 27, 1990 _____

EFFECTIVE: April 19, 1990

In Accordance with Case No. 90-227-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY RAY RAPOSE, PRESIDENT
CONNEAUT, OHIO

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

(C)

(C)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge *	\$22.50
Number Change Charge (per Telephone Number)	\$10.00
Service Connection Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

EXTENDED LOCAL CALLING SERVICE

(M)

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

(M)

(M) This page previously appeared as Section 7, Original Sheet 1, in PUCO Tariff No. 12.

(N)

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

B. Extended Local Calling Service is provided at the following rates:

1. Initial Minute Rate – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.13	\$0.13	\$0.15	\$0.15	\$0.16	\$0.16
b)	9 p.m. to, but not including, 8 a.m.	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09
c)	Saturday, Sunday, and holidays	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09

2. Rate for Each Additional Minute: – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.06	\$0.06	\$0.08	\$0.08	\$0.10	\$0.10
b)	9 p.m. to, but not including, 8 a.m.	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08
c)	Saturday, Sunday, and holidays	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(M) This page previously appeared as Section 7, Original Sheet 2 in PUCO Tariff No. 12.

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

2. Duration

(M)

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

- A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
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(M)

(M) This page previously appeared as Section 7, Original Sheet 3 in PUCO Tariff No. 12.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFSASHTABULA COUNTY LOCAL CALLING PLAN * Tier 1 Core

(C)

A. DESCRIPTION

(M)

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station-to-station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option – Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option. Max. Rate: \$.07 (seven cents) per minute for both initial minutes or additional minutes.
3. Flat Rate Option – The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

Optional Flat Rate per Access Line per Month					
<u>From Exchange</u>	<u>To Exchange</u>	<u>Business</u>	<u>Max. Rate</u>	<u>Residence</u>	<u>Max. Rate</u>
Conneaut	Ashtabula and/or Jefferson	\$7.00	\$7.00	\$7.00	\$7.00

(M)(C)

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

(M) This page previously appeared as Section 7, Original Sheet 4 in PUCO Tariff No. 12.

(N)

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Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

ASHTABULA COUNTY LOCAL CALLING PLANC. BILL DETAIL1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

(M)

(M)

(M) This page previously appeared as Section 7, Original Sheet 5 in PUCO Tariff No. 12.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

BUNDLED SERVICE PACKAGESA. SuitePak Basic* – Available to residential customers only

(N)

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges
Inside Wire Maintenance
Voice Mail
Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
325 Minutes of monthly calling using SuiteTalk Long Distance (anytime and anywhere within the continental U.S.). A rate of \$.12 per minute applies to all minutes in excess of 325 minutes per month. Unused minutes of the monthly call allowance for SuiteTalk Long Distance may not be carried over to the following month.

Monthly Rate**: \$36.46

Subscription to SuiteTalk Long Distance, Cable Suite 541 Basic Analog Cable Television Service and Cable Modem Basic Service are required.

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*These packages include unregulated services that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin.Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service.

**The monthly rate does not include the federal end user subscriber line charge, the federal universal service charge, 911 subscriber charge, or other taxes and surcharges.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

BUNDLED SERVICE PACKAGESB. SuitePak Digital* – Available to residential customers only

(N)

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges
Inside Wire Maintenance
Voice Mail
Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
325 Minutes of monthly calling using SuiteTalk Long Distance (anytime and anywhere within the continental U.S.). A rate of \$.12 per minute applies to all minutes in excess of 325 minutes per month. Unused minutes of the monthly call allowance for SuiteTalk Long Distance may not be carried over to the following month.

Monthly Rate**: \$36.46

Subscription to SuiteTalk Long Distance, Cable Suite 541 Digital Basic Cable Television Service and Cable Modem Premium Service are required.

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*These packages include unregulated services that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin.Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service.

**The monthly rate does not include the federal end user subscriber line charge, the federal universal service charge, 911 subscriber charge, or other taxes and surcharges.

(N)

P.U.C.O. NO. 6
GENERAL EXCHANGE SERVICE TARIFFS

BUNDLED SERVICE PACKAGESC. SuitePak Platinum* – Available to residential customers only

(N)

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges
Inside Wire Maintenance
Voice Mail
Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
325 Minutes of monthly calling using SuiteTalk Long Distance (anytime and anywhere within the continental U.S.). A rate of \$.12 per minute applies to all minutes in excess of 325 minutes per month. Unused minutes of the monthly call allowance for SuiteTalk Long Distance may not be carried over to the following month.

Monthly Rate**: \$36.46

Subscription to SuiteTalk Long Distance, Cable Suite 541 Digital Platinum Cable Television Service and Cable Modem Premium Service are required.

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*These packages include unregulated services that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin.Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service.

**The monthly rate does not include the federal end user subscriber line charge, the federal universal service charge, 911 subscriber charge, or other taxes and surcharges.

(N)

DIRECT INWARD DIALING (DID) SERVICE

(N)

A. Regulations:

DID service will be provided subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers assigned by the Telephone Company.

The Company shall provide telephone numbers for exchange service line connections in initial and incremental blocks of ten (10) each.

The Customer shall provide all switching or common equipment located on its premises that is necessary for the provision of DID service.

B. Rates and Charges:

The following rates and charges are in addition to rates and charges applicable for the central office trunk lines:

	Installation <u>Charge</u>	Monthly <u>Rate</u>
DID Trunk and Service	\$70.00 per trunk	\$30.00
Each group of 10 DID numbers	\$125.00	\$ 2.00

(N)

P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

CONNEAUT DIGITAL CENTREX

Description

Conneaut Digital Centrex is a flat-rate business service with a two and seven line minimum requirement. It is a central office based service provided from suitably equipped telephone company digital central office facilities. Conneaut Digital Centrex station signalling is provided as a standard feature with this service.

The equipment permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.

Conneaut Digital Centrex consists of basic lines equipped with standard features, plus a number of optional features. The standard features are included in Conneaut Digital Centrex Service. Optional features are offered subject to availability. Attendant consoles and station equipment are to be provided by the customer, or can optionally be leased or purchased from the telephone company.

Conneaut Digital Centrex will be offered under two basic packages:

Conneaut Multiline Centrex (CMC) package for 2-6 lines;

Conneaut Enhanced Business Centrex (CEBC) package for 7-2999 lines.

General Regulations

Centrex is arranged to provide the following service features:

- 1) Direct-Inward Dialing (DID) and Direct-Outward-Dial (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Centrex system.
- 2) Intercommunication calls between stations of the same Centrex system.
- 3) Touch Call Service

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EFFECTIVE: September 29, 1994

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RAY RAPOSE, President
Conneaut, Ohio

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Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5015-TP-TRF

P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and charges for Touch Call service as specified elsewhere in this tariff do not apply for the provision of Touch Call to Centrex Service.

The applicable F.C.C. and/or state Subscriber Line Charge will apply to each Centrex line that has Centrex service.

Directory listings will be furnished subject to the rates and regulations specified elsewhere in this tariff.

Centrex Service will be provided on a month-to-month basis or on a contract period of 36 or 60 months at the rates set forth in this tariff.

After initially subscribing to Centrex Service with a particular number of lines and set of features, a customer may add lines or features by placing an order with the Company.

A customer ordering additional lines must specify the number of lines and the features. The contract period for the additional lines and features may be from 36 to 60 months for Centrex Service, provided, however, that the contract period does not extend beyond the end of the contract period in the initial subscription.

Centrex service station lines may be terminated in a customer-provided PBX system. Such lines may be either ground start or loop start and may have any standard treatment. Transmission quality over Centrex service lines of this type is not guaranteed. Additional transmission improvements requested by the customer will be provided by the telephone company at charges based on cost.

Station Message Detail Recording (MDR) is not represented to be a provision of billing detail.

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Conneaut, Ohio

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P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

General Regulations (continued)

When using Call Forwarding and Call Transfer, the Centrex customer is responsible for the payment of the tariff station-to-station charge for each call connected over the exchange system between the Centrex Service and the telephone at which the call is answered. The charge is applied to each call answered, including the call establishing the Call Forwarding mode, and collect and person-to-person calls which are refused at the answering telephone.

All Centrex features are available only to lines utilizing Touch Call Signaling.

All Centrex services are offered only from central offices where the telephone company has arranged the facilities for such services and are furnished subject to the availability of facilities.

Termination liability for all or part of Conneaut Centrex service is as follows:

Full Termination:

Discontinuance of entire Centrex service within the initial service contract period will be calculated as the lesser amount of the following:

- (a) the difference between the amount the customer would be charged for the period the service was installed had the month-to-month rate been selected and what was charged under the selected contract plan payment period from the date the system was installed; or
- (b) the remaining number of months times the originally selected contract period monthly rate times fifty percent.

Under either of the above options, the termination calculation applies only to the Conneaut Centrex line rate and the number of lines the customer has selected under the service contract.

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P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

General Regulations (continued)

Partial Termination:

Failure to maintain the following on a monthly basis:

Number of Contracted Centrex Lines	Percent of Lines to be maintained*
2 to 10 lines	100.00%
11 to 50- lines	75.00%
51 and above	70.00%

will result in the billing to the customer for discontinued lines. This billing will be based on the percent of line to be maintained less the number of lines in service at the end of the month times the lesser of:

- a. The difference between the amount the customer would be charged had the month-to-month rate been selected and what would have been charged under the selected contract plan payment period for the lines; or
- b. The originally selected contract period monthly rate times fifty percent.

Commission approval of the termination liability language is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

* All fractions will be rounded to the next higher number.

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P.U.C.O. NO. 6
CENTREX SERVICE TARIFF

General Regulations (Continued)

Basic Features

Standard Features:

Line Features:

911 Emergency Service
Automatic Line
Busy Transfer
Call Forward, All Calls
Call Forward, Busy
Call Forward, No Answer-Don't Answer Transfer
Call Hold
Consultation Hold/Three-way Conferencing
Call Transfer
Call Pick-up
Per Call Blocking (Provided Automatically to each line)
Call Waiting
Cancel Call Waiting
Distinctive Ringing
Distinctive Call Waiting Tones (when available)
MDC Operational Measurements
Intercom Dialing (Available CMC only)
Station-to-Station Calling (Available CEBC only)
Speed Calling
 Convenience Dialing
 Group Speed Calling
 Individual Short List
 Individual Long List

(N)

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CENTREX SERVICE TARIFF

General Regulations (continued)

Group Features:

Common Control Switching Arrangement (CCSA)
Automatic Identification of Outward Dialing (AIOD)
Attendant Services
 Non-Data Link Consoles

Class of Service (COS) Restrictions
 Denied Originating Services
 Denied Terminating Services
 Local Only (LOCO)
 Toll Restricted Services (TDN)
 Unrestricted Services

Code Restrictions
 Customer Assignable Options 1-4
 RES1 and RES2
 Fully Restricted Services
 Semi Restricted Services

Dictation Access and Control

Direct Inward Dialing (DID)

Direct Outward Dialing (DOD)

Directory Number Hunt (DNH)
 First
 Circular
 Sequential

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P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

General Regulations (continued)

Group Features (continued)

Distributed
 Line Hunt Overflow to DN
 Line Hunt Overflow to Route
Line Hunting, Stop Hunt
Line Hunting, Random Make Busy

Loudspeaker and Radio Paging Access

Off-Premise Stations

Optional Features

Call Handling Package

Call Forward, Busy Enhancements
 Call Forward, Busy – Incoming Only
 Call Forward, Busy – Intragroup
 Call Forward, Busy – All

Directed Call Pick-up (DCPU)
 DCPU Non Barge-In
 DCPU Barge-In Exempt
 DCPU Exempt
 DCPU Barge-In
 DCPU Any Station

Ring Again

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PUCO NO. 6
CENTREX SERVICE TARIFF

General Regulations (continued)

Optional Features (continued)

Call Waiting Enhancements (available CEBC only)

- Call Waiting, Incoming Only
- Call Waiting, Intragroup
- Call Waiting, Originating
- Dial Call Waiting
- Inhibit Call Waiting

Message Detail Recording (available CEBC only)

Virtual Facilities Group Control (available CEBC only)

- Virtual Facilities Group Access (available CEBC only)
- Virtual Facilities Group WATS Access (available CEBC only)

Call Park

Class Features: (For applicable rates and charges see PUCO NO. 6, Section No. 7, Sheet Nos. 4 thru 5, "Rates and Charges")

- Per Line Blocking
- Repeat Dialing
- Call Return
- Caller ID
- Call Screening
- Special Call Acceptance
- Preferred Call Forwarding
- Priority Ringing

Local Database Services: (For applicable rates and charges see PUCO NO. 6, Section No. 8, Sheet Nos. 2 thru 3, "Rates and Charges")

1+ Restriction

PUCO NO. 6
CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges

Centrex Access/Standard Features (per line) – ** Tier 1 Noncore

	Monthly Rate		Max. Rate		
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
Month-to-Month					
Conneaut Multiline Centrex	\$18.00	\$18.00	\$36.00	\$36.00	(C)
Conneaut Enhanced Business Centrex	\$18.00	---	\$36.00	---	
Restricted with Virtual Facilities Group Control*	\$14.00 *	---	\$28.00	---	
36 Month Contract					
Conneaut Multiline Centrex	\$16.65	\$16.65	\$33.30	\$33.30	(C)
Conneaut Enhanced Business Centrex	\$16.65	---	\$33.00	---	
Restricted with Virtual Facilities Group Control *	\$12.65	---	\$25.30	---	
60 Month Contract					
Conneaut Multiline Centrex	\$15.30	\$15.30	\$30.60	\$30.60	(C)
Conneaut Enhanced Business Centrex	\$15.30	---	\$30.60	---	
Restricted with Virtual Facilities Group Control *	\$11.30	---	\$22.60	---	
Centrex Optional Features					
Call Handling Package (per line)	\$1.25	\$1.25			
Call Waiting Enhancements (per line)	\$.75	---			
Message Detail Recording (per group)	\$113.00	---			
Virtual Facilities Group Control					
Group Access (per group)	\$8.50	---			
Group WATS access (per group)	\$8.50	---			
Call Park (per group)	\$34.25	---			

* This rate applies only to the number of lines that will be restricted in a customer group if all Conneaut Enhanced Business Centrex Lines within the customer group were in use. The number of lines within a customer group restricted by Virtual Facilities Group Control is eighty percent of the total lines within the customer group.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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P. Thomas Picard, President
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CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges (continued) – * Tier 1 Noncore

		Monthly Rate Per Line	Max. Rate	(C)
Example: (Based on Month-to-Month Rates)				
Total lines in CEBC customer group 40				
Maximum restricted with VFGC (80%)	32	\$14.00	\$28.00	
Unrestricted Lines within group	8	\$18.00	\$36.00	(C)

Service establishment and subsequent changes will be provided on an actual cost basis at the following rates:

* Tier 1 Noncore	Rates	Max. Rate	(C)
First Hour	\$40.00 *	\$80.00 *	
Each subsequent one-half hour	\$20.00 *	\$20.00 *	(C)
*(plus cost of materials)			

For the first 30 days ater establishment of service, the company will allow feature changes free of charge.

The company may from time to time promote Centrex service through a “trial offer” not to exceed one month to its customers at no charge for the establishment of service; however, customers will not be relieved of paying the recurring, or monthly charge.

Centrex features that require additional equipment or time will be available at additional charges based on the special service arrangements required.

The payment of monthly, recurring, subsequent charges, or service establishment charges, in no way constitutes a purchase of equipment. The Telephone Company retains full ownership of all equipment.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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CENTREX SERVICE TARIFF

Definitions

Automatic Line – This feature provides an automatic connection between a calling station that goes off-hook and a preassigned Directory Number (DN).

Call Forward, All Calls – allows incoming calls (intragroup and DID) directed to a station line to be routed to a use-defined line inside or outside the customer group or the attendant.

Call Forward, Busy – Permits incoming calls (originating from an outside group) attempting to terminate to a busy station line to be redirected to a predetermined line inside the customer group.

Call Forward, No Answer – Provides for forwarding of incoming calls to a predetermined line inside the customer group when the called station line does not answer within a predefined ringing cycle.

Call Hold – Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Pick-up – allows the station line to answer incoming calls to another station line within a defined call pick-up group. Call pick-up is provided on individual station lines within a customer group.

Call Waiting – allows an incoming call (within or outside the customer group) to apply a call waiting tone on a busy station line which has been assigned the call waiting feature.

Cancel Call Waiting – A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line.

Class of Service – Provides the capability to allow or deny individual station line features. The treatments can be arranged to control all calls originating or terminating on station lines.

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CENTREX SERVICE TARIFF

Definitions (continued)

Common Control Switching Arrangement (CCSA) Access – Enables station line users in the customer group to gain access to the CCSA by using special access codes and dialing reserved number exchange (RNX) patterns.

Convenience Dialing – Allows CMC subscribers to place calls by dialing a speed calling code from a shared list of up to 30 stored numbers (normally 20-49) instead of dialing all digits of the desired number. A control station will add, change, delete telephone numbers from the list for the group.

DTMF Station Signalling – Permits station equipment to utilize dial tone multifrequency signalling tones, instead of dial pulses to transmit called numbers, access codes, etc. to the central office entity, including the “#” and “*” digits.

Distinctive Call Waiting Tones – Permits a called station line user to determine whether an incoming waiting call is external or internal to the customer group by providing different tone cadences for the two situations.

Distinctive Ringing – Provides a unique pattern of ringing to permit the station line user to distinguish between intragroup and DID calls.

Group Speed Calling – Allows CEBC subscribers shared use of a speed calling list of up to 30 stored numbers. A control station will add, change or delete telephone numbers from the list for the group.

Intercom Dialing – allows a CMC line to call other lines within the same customer group by using abbreviated dialing in lieu of one’s seven-digit telephone number.

MDC Operational Measurement – Is a feature that allows the telephone company to print a peg count of the utilization of various features, with additional blockage and use data on conference calls. All measurements are cumulative totals for each customer group.

CENTREX SERVICE TARIFF

Definitions (continued)

Speed Calling Individual Long List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed call list is customer-changeable. Allows a station line user to add, change or delete telephone numbers from a list. A list of thirty numbers may be dedicated to the individual station line user.

Speed Calling Individual Short List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed call list is customer-changeable. Allows a station line user to add, change or delete telephone numbers from a list. A list of thirty numbers may be dedicated to the individual station line user.

Station-to-Station Calling – Allows CEBC customer group stations to complete calls to other stations within the group by using one to four digits without the assistance of an attendant.

Three-Way Conference – Allows a station line user to add a third party to an existing conversation.

Call Transfer – Allows a user with or without the three-way calling feature assigned to form a three-way conference during a call transfer.

Call Handling Package

Call Forward, Busy – all – Provides for forwarding of any call (incoming or intragroup) that terminates within the group to be automatically transferred when a busy condition is encountered.

Call Forward, Busy-Incoming only – allows incoming calls (those which originate outside the group) directed to a station line to be routed to a predetermined line within the same customer group.

CENTREX SERVICE TARIFF

Definitions (continued)

Call Forward, Busy – Intragroup – Permits calls that originate and terminate within the customer group and attempting to terminate to a busy station line to be redirected to a predetermined line within the same customer group.

DCPU Non-Barge-In – Permits a station line user to answer a call that is ringing any other line within the same customer group by dialing a code followed by the station number of the ringing line. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.

DCPU Barge-In – Permits a station line user to answer a call that is ringing any other line within the same customer group by dialing a code followed by the station number of the ringing line. If the called station line has already been answered, the initiating station line may barge-in to the answered call and be connected into the three-way call.

DCPU Any Station – This is a terminating line option. A call to a station assigned the DCPUA option can be picked-up by any other member, from any phone within the defined customer group.

DCPU Barge-In Exempt – This is a terminating line option that blocks any attempt by another station to pick up a call by means of DCPU, either barge-in or non barge-in.

DCPU Exempt – This is a terminating line option that blocks any attempt by another station to pick up a call by means of DCPU, either barge-in or non barge-in.

Ring Again – Allows a station line user calling a busy station line to be automatically connected to the called line when the line becomes idle.

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CENTREX SERVICE TARIFF

Definitions (continued)

Call Waiting Enhancements (CEBC only)

Call Waiting, Incoming Only – Call Waiting tones will be applied to the busy station only if the call originated from outside the customer group.

Call Waiting, Intragroup – Call Waiting tones will be applied to the busy station only if the call originated from within the customer group.

Call Waiting, Originating – Permits a station line user to automatically impose call waiting on a busy station line within the customer group.

Dial Call Waiting – Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to intragroup calls only.

Message Detail Recording – This feature will provide an SMDR formatted record of chargeable and non-chargeable calls for each CEBC group. The type of calls recorded will be specified per CEBC group. The MDR feature will be assignable on a per group basis, with the ability to assign a station option to deactivate the feature on the original station within a group. MDR reports can be furnished to the customer in two ways:

- 1) Magnetic tape or printed reports monthly; or
- 2) Using customer premise equipment which can provide near real time reports.

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CENTREX SERVICE TARIFF

Definitions (continued)

Virtual Facilities Group Control (CEBC only)

- 1) Virtual Facilities Group Access – Allows a business to limit the number of simultaneous incoming or outgoing trunk calls.
- 2) Virtual Facilities Group WATS Access – Enables station users in a customer group to gain access to WATS facilities by dialing an access code.

Call Park – (hardware arrangement only) – Allows a station line to park a call against a specific number, attendant paging or at the location of the parked number. (CEBC only)

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

- B. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. Custom Local Area Signaling Services are only available to 1-party residence and business and centrex lines.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

- C. Rates and Charges

1. Recurring Charges

	Monthly Rate per Feature Per Line				
Features:	<u>Residential</u>	<u>Business</u>	<u>Centrex</u>	<u>Max. Rate</u>	(C)
Per Call Blocking*	NC	NC	NC		
Per Line Blocking ++ – ** Tier 1 Noncore					
- Non published Customers	NC	NC	NC	NC	(C)
- Published Customers	NC	NC	NC	NC	(C)
Repeat Dialing	\$ 2.00	\$ 2.00	\$ 2.00		
Call Return	\$ 2.00	\$ 2.00	\$ 2.00		
Caller ID – ** Tier 1 Core	\$ 2.00	\$ 2.00	\$ 2.00	\$2.00	(C)
Call Screening	\$ 2.00	\$ 2.00	\$ 2.00		
Special Call Acceptance	\$ 2.00	\$ 2.00	\$ 2.00		
Preferred Call Forwarding	\$ 2.00	\$ 2.00	\$ 2.00		
Priority Ringing	\$ 2.00	\$ 2.00	\$ 2.00		
Caller ID with Name	\$ 7.00	\$ 7.00	\$ 7.00		

* Provided automatically to each line

++ Not eligible for discount

2. Package discounts:

	Monthly Rate Per Package		
	Residence (Note 1)	Business (Note 1)	Centrex (Note 1)
CLASS Pack 3 (Any three CLASS features) *	\$ 5.00	\$ 5.00	\$ 5.00
CLASS Pack 4 (Any four CLASS features) *	\$ 6.00	\$ 6.00	\$ 6.00
CLASS Pack 5 (Any five CLASS features) *	\$ 7.00	\$ 7.00	\$ 7.00
CLASS Pack 6 (Any six CLASS features) *	\$ 9.00	\$ 9.00	\$ 9.00
CLASSic Pack (All CLASS features) *	#	#	#

\$ 9.00 for the first six features +
\$ 1.00 for each additional feature

* Not applicable to Per Call Blocking and Per Line Blocking

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

C. Rates and Charges (con't)

Note 1: Package discounts will apply **per line** for Business and Residence customers and **per centrex group** for Centrex customers.

3. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Features:	Non-recurring Charges per Feature			<u>Max. Rate</u>	(C)
	Residence	Business	Centrex		
Per Call Blocking	None	None	None		
Per Line Blocking * ** Tier 1 Noncore	\$ 2.50	\$ 2.50	\$ 2.50	\$5.00	(C)
Repeat Dialing	\$ 5.00	\$ 5.00	\$ 5.00		
Call Return	\$ 5.00	\$ 5.00	\$ 5.00		
Caller ID – ** Tier 1 Core	\$ 5.00	\$ 5.00	\$ 5.00	\$5.00	(C)
Call Screening	\$ 5.00	\$ 5.00	\$ 5.00		
Special Call Acceptance	\$ 5.00	\$ 5.00	\$ 5.00		
Preferred Call Forwarding	\$ 5.00	\$ 5.00	\$ 5.00		
Priority Ringing	\$ 5.00	\$ 5.00	\$ 5.00		
Caller ID with Name	\$ 5.00	\$ 5.00	\$ 5.00		
CLASS Pack 3	\$ 7.50	\$ 7.50	\$ 7.50		
CLASS Pack 4	\$10.00	\$10.00	\$10.00		
CLASS Pack 5	\$10.00	\$10.00	\$10.00		
CLASS Pack 6	\$12.50	\$12.50	\$12.50		
CLASSic Pack	\$15.00	\$15.00	\$15.00		

* Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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PUCO NO. 6

LOCAL DATA BASE SERVICES (LDBS)

A. General

LDBS services are optional features offered in addition to basic exchange service to those customers serviced by central offices so arranged to provide such service. The number of LDBS features available depends upon the exchange central office providing the service and is subject to the availability of facilities.

LDBS service is offered on a per feature and per centrex group feature.

LDBS service is an optional telephone service arrangement which provides the following:

1. 1+Restriction

- a. This feature requires an authorization code to be dialed before one-plus calls can be dialed. This will allow a subscriber to control one-plus dialing from his/her phone by controlling who has the authorization code.
- b. 1+Restriction will not allow 1+, 0+, 0, 10xxx 1+, 1+NPA+555+1212, 1+555+1212, 411 (when charges apply) and 900 calls.
- c. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including, without limitation, the inability to access the operator or any non toll free number for any purpose.
- d. Subscribing to 1+Restriction does not relieve customers of responsibility for calls charged to the telephone number(s) associated with the restricted access line(s).
- e. 1+Restriction does not provide restriction of non-chargeable calls to numbers such as repair service, public emergency service (i.e., 9-1-1), 1+800 calling, or local directory assistance (DA) service in the event charges do not apply to the provision of DA.

PUCO NO. 6

LOCAL DATA BASE SERVICES (LDBS) CONT'D

LDBS features have a subscriber assigned PIN (Personal Identification Number) which defaults to 0000 when first installed. This PIN number enables the subscriber to place a toll call by entering a four-digit number before dialing the 1+ number. A toll call cannot be made unless the four-digit PIN number is dialed before the 1+ number. It is the subscriber's responsibility to change the PIN number to his/her unique number. After the subscriber changes the PIN number, this number is only known by the subscriber. The telephone company cannot access this number.

C. Rates and Charges

1. Recurring Charges

	Monthly Rate per feature per line		
	Residential	Business	Centrex
Features:			
1+Restriction	\$2.30	\$2.30	\$2.30
Discounts:			

If two or more features are subscribed to, the first feature will be at the monthly rate specified above and any additional features subscribed to will be at half the monthly rate. Discounts will apply **per line** for Business and Resident customers and **per centrex group** for Centrex customers.

PUCO NO. 6

LOCAL DATA BASE SERVICES (LDBS) CONT'D

C. Rates and Charges Cont'd

2. Non-recurring Charges

A non-recurring charge applies to establish or change to a new and/or additional LDBS feature, except when the change results only in the removal of one or more features.

Features:	Rate per feature per line		
	Residential	Business	Centrex
1+Restriction	\$5.00	\$5.00	\$5.00

D. Conditions

1. LDBS features are furnished in connection with all one-party and centrex business and residence lines.
2. Except as specifically provided herein, LDBS features are subject to the regulations applicable to other types of customer service.
3. LDBS features will not be provided on public, semi-public, COCOT or coinless pay telephone lines.
4. The minimum contract period for LDBS features is one month.

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Local Private Line

(N)

1. General

Private Line service provides a transmission path to connect customer designated premises, directly, or through a Telephone Company hub or hubs where bridging or multiplexing functions are performed. Private line service includes all local exchange access not utilizing Telephone Company end office switches.

The connections provided by Private Line service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

1.1 Channel Types

There are six types of channels used to provide private line services. Each type has its own characteristics. All are subdivided by one or more of the following:

- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

Customers can order a basic channel and select from a list of those available transmission parameters and channel interfaces that they desire in order to meet specific communication requirements.

For purposes of ordering channels, each has been identified as a type of Private Line. However, such identification is not intended to limit a customers use of the channel nor to imply that the channel is limited to a particular use. For example, if a customer's equipment is capable of transmitting voice over a channel that is identified as a Metallic Service in this tariff, there is no restriction against doing so.

The following is a brief description of each type of channel:

Metallic – a channel for the transmission of low speed varying signals a rates up to 30 baud.

Voice Grade – a channel for the transmission of analog signals within an approximate bandwidth of 300 to 3000 Hz.

Program Audio – a channel for the transmission of audio signals. The nominal frequency bandwidths are from 200 to 3500 Hz, from 100 to 5000 Hz, from 50 to 8000 Hz, or from 50 to 15000 Hz.

(N)

Local Private Line

1. General Cont'd

(N)

1.1 Channel Types Cont'd

Video – a channel for the transmission of standard 525 line 60 field monochrome or National Television Systems Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz.

Digital Data – a channel for the digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 19.2, 56.0 or 64.0 Kbps.

High Capacity – a channel for the transmission of isochronous serial digital data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Mbps.

The customer also has the option of ordering voice grade and high capacity facilities (i.e., 1.544 Mbps, 3.152 Mbps, 6.312 Mbps, 44.736 Mbps and 274.176 Mbps) to telephone company hubs for multiplexing to individual channels of a lower capacity or bandwidth. Additionally, the customer may specify optional features for the individual channels derived from the facility to further tailor the channel to meet specific communications requirements. Descriptions of the optional features and functions available are set forth in 2.1 (C) following.

For example, a customer may order a 3.152 Mbps High Capacity channel from a customer designated premises to a telephone company hub for multiplexing to two 1.544 Mbps channels. The 1.544 Mbps channels may be further multiplexed at the same or a different hub to voice grade channels or may be extended to other customer designated premises or hubs. Optional features may be added to either the 1.544 Mbps or the voice grade channels.

1.2 Service Descriptions

For the purposes of ordering, there are six categories of private line service. These are:

	Service Designator Codes
Metallic	MT
Voice	VG
Program Audio	PA
Video	TV

(N)

Local Private Line

1. General Cont'd

(N)

1.2 Service Descriptions Cont'd

Digital Data	DA
High Capacity	HC

Each service consists of a basic channel to which a technical specifications package (customized or predefined), channel interface(s) and, when desired, optional features and functions are added to construct the service desired by the customer.

Customized technical specifications packages will be provided where technically feasible. If the telephone company determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

When a customized channel is ordered the customer will be notified whether additional charges apply. In such cases, the customer will be advised and given the opportunity to change the order.

1.3 Service Configurations

There are two types of service configurations over which private line services are provided: two-point service and multipoint service.

(A) Two-point service

A two-point service connects two customer designated premises, either on a directly connected basis or through hub where multiplexing functions are performed, or a customer designated and a wire center equipped for Frame Relay Access Service, or a customer designated premises and a WATS serving office (WSO).

Applicable rate elements are:

- Channel Terminations
- Channel Mileage (as applicable)
- Channel Mileage Terminations (as applicable)
- Optional Features and Functions (when applicable)

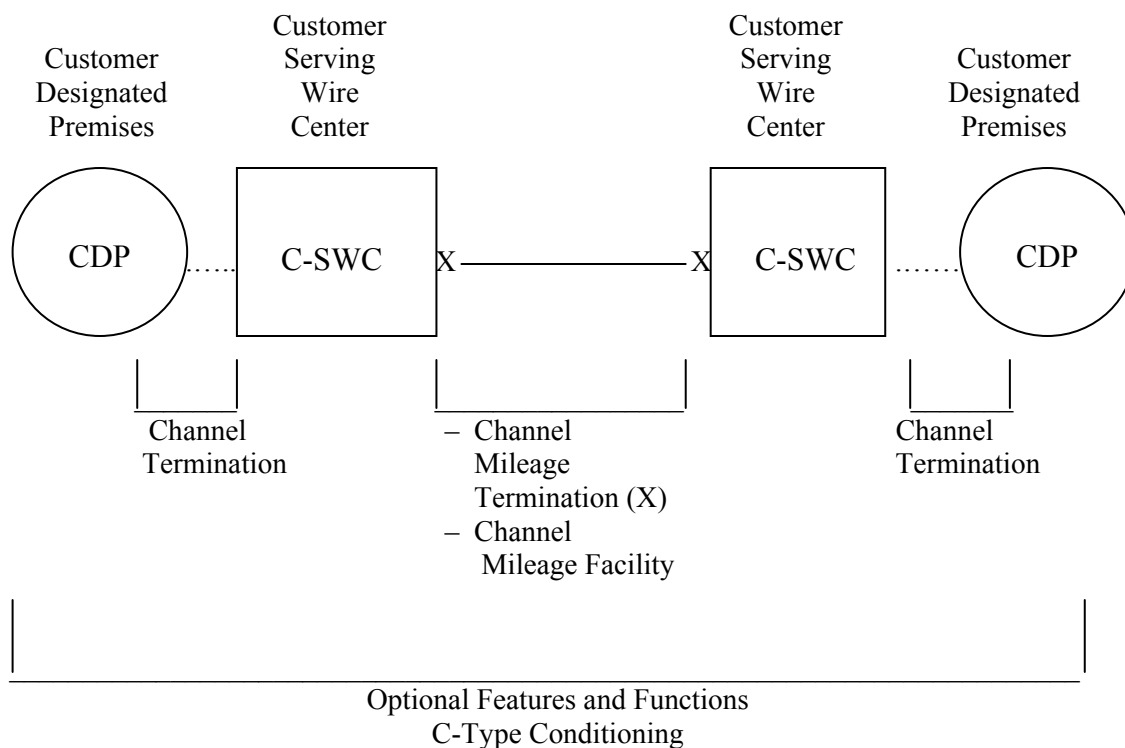
(N)

Local Private Line

1. General Cont'd

1.3. Service Configurations Cont'd

The following diagram depicts a two-point voice grade service connecting two customer designated premises. The services is provided with C-Type conditioning.



Applicable rate elements are:

- Channel Terminations (applicable one (1) per CDP)
- Channel Mileage
 - 2 Channel Mileage Terminations plus
 - 1 section, Channel Mileage Facility per mile
- C-Type Conditioning Optional Feature
-

Local Private Line

(N)

1. General Cont'd

1.3 Service Configurations Cont'd

(B) Multipoint Service

Multipoint service connects three or more customer designated premises through one or more telephone company hubs. Only certain types of private line service are provided as multipoint service. These are so designated in the descriptions for the appropriate channel.

The channel between hubs (i.e., bridging locations) on a multipoint service is a mid-link. There is no limitation on the number of mid-links available with a multipoint service. However, when more than three mid-links in tandem are provided the quality of the overall service may be degraded.

Applicable rate elements are:

- Channel Terminations (one per customer designated premises)
- Channel Mileage (as applicable between the serving wire center for each customer designated premises and the hub and between hubs).
- Channel Mileage Terminations (as applicable)
- Bridging
- Additional Optional Features and Functions (when applicable).

(N)

Local Private Line

1. General Cont'd

1.3 Service Configurations Cont'd

(B) Multipoint Service Cont'd

The following diagram depicts a multipoint services connecting four customer designated premises (CDP) via one specified bridging hubs.

Applicable rate elements are:

- Channel Terminations (applicable one (1) per CDP)
- Channel Mileage
 - 2 Channel Mileage Terminations plus
 - 1 section, Channel Mileage Facility per mile
- Bridging optional feature

Local Private Line

1. General Cont'd

1.3 Undertaking of the Telephone Company

Scope

- A. Private line service is the furnishing of Telephone Company facilities for communication by customers or authorized users between specified locations, twenty-four hours daily, seven days per week except as otherwise specifically stated.
- B. Private line service is furnished on a contract basis, subject to the availability of facilities and the requirements of the Telephone Company's exchange and message toll telephone services and subject to such other conditions as are specified in this tariff.
- C. The telephone company does not undertake to transmit messages.
- D. Facilities furnished by the telephone company on the premises of a customer or authorized user are the property of the telephone company.

Limitations

- A. The restoration of service shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities. Subject to compliance with such Rules and Regulations, in case a shortage of facilities exists, either for temporary or protracted periods, the provision of exchange and message toll telephone services shall take precedence over all other services.

Liability

- A. The telephone company's liability if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of B. through E. following, the telephone company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages may otherwise be due the customer under this tariff as a credit allowance for a service interruption. Approval of the above tariff language by the PUCO does not constitute a determination by the commission that the limitation of liability made a condition of service by the company should be upheld in a court of law. Approval by the

Local Private Line

1. General cont'd

1.3 Undertaking of the Telephone Company cont'd

Commission merely recognizes that since it is a court's responsibility to adjudicate damage claims, it is also the court's responsibility to determine the validity of the limitation clause.

- B. The telephone company shall be indemnified and saved harmless by the customer against:
1. claims for libel, slander and infringement of copyright arising from the material transmitted over its facilities;
 2. claims for infringement of patents arising from combining with or using in connection with, facilities provided by the telephone company, apparatus and systems of the customer;
 3. all other claims arising out of any act or omission of the customer or authorized user in connection with the facilities provided by the telephone company;
 4. any liability arising out of the use of broadcast television material picked up and retransmitted to an educational television system; and
 5. any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the telephone company.
- C. The telephone company is not liable for any act or omission of any other telephone company furnishing a portion of the service.
- D. The telephone company is not liable for any defacement of or damage to the premises of a customer or authorized user resulting from the furnishing of channel facilities or the installation or removal of the instruments, apparatus and associated wiring furnished by the telephone company on such premises when such defacement or damage is not the result of the negligence of the telephone company.
- E. The telephone company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the telephone company from and against any and all loss or damage that may result to facilities or equipment furnished by the telephone company at such locations.

Local Private Line

1. General cont'd

1.4 Installation, Maintenance and Repairs

The Telephone Company assumes all ordinary expense of installation, maintenance, and repair of the facilities on the network side of the network interface which it furnishes to customers except as set forth in A. through E. following and as applicable in 1.7 following. A customer or authorized user may not install, rearrange, disconnect, remove or attempt to repair or permit others to install, rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company on the network side of the network interface except upon the written consent of the Telephone Company.

- A. The nonrecurring, move and change charges specified in this tariff contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of a customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.
- B. The installation of entrance facilities or building cable required at any given location, in excess of those which in the opinion of the Telephone Company would normally be provided to furnish communication service and for which there is no immediate prospect of re-using in place for another applicant, are furnished at rates and charges on costs incurred.
- C. In situations where maintenance and repairs would have been performed by the Telephone Company during the regular working hours on normal working days, but, at the specific request of the customer, such work is performed at other times for the customer's convenience or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such maintenance and repairs when performed during usual working hours on normal working days, may be billed to the customer. The provision, however, shall not apply to emergencies; that is, situations that affect public health or safety or resulting from critical illness, unavoidable casualties or acts of God.
- D. Special maintenance or supervision is furnished at rates and charges based on costs incurred when provided over and above the contemplated normal maintenance and supervision.

Local Private Line

1. General cont'd

(N)

1.4 Installation, Maintenance and Repairs (cont'd)

- E. In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby" workmen are provided, the entire cost of providing such "standby" workmen may be billed to the customer.

1.5 Application of Construction Charges

- A. All rates and charges set forth in this tariff provide for the furnishing or service where suitable facilities are available. Where construction is required in connection with services to be furnished by the Telephone Company, the General Rules and Regulations of PUCO No. 6 Tariff will apply, except as specifically provided for in this tariff.

1.6 Use

- A. Private line services are furnished only for the transmission of communications in which the customer or authorized user has a direct interest.
- B. Private line service shall not be used for an unlawful purpose.

1.7 Obligations of the Customer

The customer shall be responsible for:

- A. The provision of power required to operate Telephone Company facilities installed on the premises of the customer or authorized users,
- B. The provision of space, supporting structures and conduit on the customer's premises, including any of these required for terminals of interexchange systems, for Telephone equipment located on the premises of the customer or authorized user.
- C. Installing and maintaining service or channel terminations at locations which are or may be hazardous or dangerous to employees or property of the Telephone Company,
- D. Making all arrangements for the necessary authorization for the off-the-air pickup and use for retransmission of television program material,

(N)

Local Private Line

1.7 Obligations of the Customer (cont'd)

(N)

- E. Obtaining permission for Telephone Company agents or employees to enter the premises of the customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the facilities of the Telephone Company, and for,
- F. Making Telephone Company facilities available for maintenance purposes at a time agreeable to both the Telephone Company and the customer. No allowance will be made for the period during which the service is interrupted for such purposes. For all private line services furnished on a twenty-four hour basis, the facilities shall be available once in each twenty-four hours.

1.7.1 Assignment or Transfer of Service

- A. The service or any rights associated therewith may not be assigned or in any manner transferred except as specified in the following:
 - 1. The services of a customer may be assigned or transferred with the consent of such customer, provided there is no interruption or relocation of the services to:
 - a. Another individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services and the unexpired portion of the minimum period applicable to such services, if any.
 - b. A receiver, trustee or other person appointed by a court or acting pursuant to law to bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period applicable to such services, if any.

(N)

Local Private Line

2.0 Rate Regulations

(N)

2.1 Rate Categories

There are three basic rate categories which apply to private line service:

- Channel Terminations
- Channel Mileage
- Optional Features and Functions

(A) Channel Terminations

The channel termination rate category recovers the costs associated with the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the service is to be connected and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following. One channel termination charge applies per customer designated premises at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are collocated in a telephone company building.

(B) Channel Mileage

The channel mileage rate category recovers the costs associated with the end office equipment and transmission facilities between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premises and a telephone company hub or between two telephone company hubs. Channel mileage rates are made up of the channel mileage facility rate and the channel mileage termination rate.

(1) Channel Mileage Facility

The channel mileage facility rate recovers the per mile cost for the transmission Path which extends between the telephone company serving wire centers and/or Hub(s) or between the telephone company serving wire center and another wire Center equipped for frame relay access service.

(N)

Local Private Line

2. Rate Regulations Cont'd

(N)

2.1 Rate Categories Cont'd

(B) Channel Mileage Cont'd

(2) Channel Mileage Termination

The channel mileage termination rate recovers the cost for end office equipment associated with terminating the facility (i.e. basic circuit equipment and terminations at serving wire centers and hubs.) The channel mileage termination rate will apply at the serving wire center(s) for each customer designated premises and telephone company hub where the channel is terminated. If the channel mileage is between telephone company bridging hubs, the channel mileage termination rate will apply per telephone company designated hub. If the channel mileage is between the serving wire center for a customer designated premises and a WATS serving office, the channel mileage termination rate will apply at both the serving wire center associated with the customer designated premises and the WATS serving office. If the channel mileage is between the serving wire center for a customer designated premises and another wire center equipped for frame relay access service, the channel mileage termination rate will apply only at the serving wire center or the customer designated premises.

When the Channel Mileage Facility is zero (i.e., collocated serving wire centers), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

(C) Optional Features and Functions

The optional features and functions rate category recovers the cost associated with optional features and functions which may be added to a special access service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for as a single rate element.

(N)

Local Private Line

2. Rate Regulations Cont'd

2.1 Rate Categories Cont'd

(C) Optional Features and Functions (Cont')

Examples of optional features and functions that are available include, but are not limited to, the following:

- Signaling Capability
- Hubbing Functions
- Conditioning
- Transfer Arrangements

Signal Capability

Signaling Capability provides for the ability to transmit signals from one customer premise to another customer premises on the same service.

Hubbing Functions

A physical arrangement located in an end office where bridging and/or multiplexing functions are provided.

Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services.

Transfer Arrangements

An arrangement that affords the customer an additional measure of flexibility in the use of an access channel(s). The arrangement can be utilized to transfer a leg of a local private line to another channel that terminates in either the same or different customer premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as a part of the option.

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

2.1 Rate Categories Cont'd

Optional Features and Functions Cont'd

A hub is a telephone company designated serving wire center at which bridging or multiplexing functions are performed. The bridging functions performed are to connect three or more customer designated premises in a multipoint arrangement. The multiplexing functions are to channelize analog or digital facilities to individual services requiring a lower capacity or bandwidth.

2.2 Types of Rates and Charges

There are three types of rates and charges. These are monthly rates, daily rates and nonrecurring charges. The rates and charges are described as follows:

(A) Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a private line service is provided. For billing purposes, each month is considered to have 30 days.

(B) Daily Rates

Daily rates are recurring rates that apply to each 24 hour period or fraction thereof that a

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

(N)

2.2 Types of Rates and Charges cont'd

(B) Daily Rates cont'd

program audio or video private line service is provided for part-time use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day.

Part-time video or program audio service provided within a consecutive 30 day period will be charged the daily rate, not to exceed the monthly rate. For each day or partial day after a consecutive 30 day period of service, a charge equal to $1/30^{\text{th}}$ of the monthly rate shall apply.

(C) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service.) The types of nonrecurring charges that apply for private line service are: Installation of service, installation of optional features and functions, and service rearrangements.

(1) Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set for each channel type as a nonrecurring charge for the channel termination.

When optional features and functions are installed coincident with the initial installation of service, no separate nonrecurring charge is applicable. When optional features and functions are installed or changes subsequent to the installation of service, a separate nonrecurring charge shall apply for each subsequent order.

(2) Service rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, as set forth following, or that involve actual physical change to the service

(N)

Local Private Line

2. Rate Regulations Cont'd

2.2 Types of rates and charges cont'd

(2) Service rearrangements cont'd

Changes in the physical location of the point of termination or customer designated premises are set forth in 2.4 following.

Changes in ownership or transfer of responsibility from one customer to another will be treated as discontinuance of the service and an installation of a new service. In the event the change in ownership or transfer of responsibility results in no change in facilities or arrangements, the change will be treated as an administrative change.

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number.

All other service rearrangements will be charged as follows:

- If the change involves the addition of other customer designated premises to an existing service, the nonrecurring charge for the channel termination rate element will apply.

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

2.3 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises
- The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves within the same building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e. installation) charge for the service termination affected.

(B) Moves to a different building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

2.4 Minimum Periods

The minimum service period for all services except part-time video and program audio services and DS3 High Capacity Service is one month and the full monthly rate will apply to the first month. The minimum service period for part-time video and program audio services is a continuous 24-hour period, not limited to a calendar day. The minimum service period for DS3 high capacity service is twelve months.

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

2.5 Mileage Measurement

The mileage to be used to determine the monthly rate for the channel Mileage facility is calculated on the airline distance between the locations involved, i.e.,

- the serving wire centers associated with two customer designated premises,
- a serving wire center associated with a customer designated premises and a telephone company hub,
- a serving wire center associated with a customer designated premises and a wire center equipped for frame relay access service.
- two telephone hubs
- or between the serving wire center associated with a customer designated premises and a WATS serving office.

The serving wire center associated with a customer designated premises is the serving wire center from which this customer designated premises would normally obtain dial tone.

Mileage charges are shown with each channel type. To determine the rate to be billed, First compute the mileage using the V&H coordinates method, as set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO 4, then multiply the resulting number of miles times the channel mileage facility per mileage rate for each termination. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. When more than one telephone company is involved in the provision of service, billing will be accomplished by special service agreements and/or intrastate access service tariff.

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

2.5 Mileage Measurement Cont'd

When hubs are involved, mileage is computed and rates applied separately for each section of the channel mileage, i.e.,

- customer designated premises serving wire center to hub,
- hub to hub and/or
- hub to customer designated premises serving wire center.

However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the telephone company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

2.6 Facility Hubs

A customer has the option of ordering Voice Grade service or High Capacity services (i.e., DS1, DS1C, DS2, DS3) to a facility hub for channelizing to individual services requiring lower capacity facilities (i.e. voice, program audio, etc.)

Different locations may be designated as hubs for different facility capacities, e.g., multiplexing from digital to digital may occur at one location while multiplexing from digital to analog may occur at a different location.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from high capacity to voice frequency channels

Point to point services may be provided on channels of these services to a hub. The transmission performance for the point to point service provided between customer designated premises will be that of the lower capacity or bit rate. For example, when a 1.544 Mbps channel is multiplexed to voice frequency channels, the transmission performance of the channelized services will be voice grade, not high capacity.

(N)

(N)

Local Private Line

2. Rate Regulations Cont'd

2.6 Facility Hubs Cont'd

The telephone company will commence billing the monthly rate for the service to the hub on the date specified by the customer on the service order. Individual channels utilizing these services may be installed coincident with the installation of the service to the hub or may be ordered and/or installed at a later date, at the option of the customer. The customer will be billed for a voice grade or high capacity channel termination, channel mileage (when applicable), and the multiplexer at the time the service is installed. Individual service rates (by service type) will apply for a channel termination and additional channel mileage (as required) for each channelized service. These will be billed to the customer as each individual service installed.

3. Discounts

The term discount plan applies to all private line services. The current monthly rates for such services are reduced by a fixed percentage. The amount of the discount differs based on the length of service commitment period selected by the customer. The term discount percentages for private line services are set forth in 4.0 following.

Private line service may be ordered at the customer's option on a monthly rate basis or for term discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all term discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

Penalties for discontinuance after the minimum period, but before the end of the term, equals 25% of the non discounted private line monthly rate times the number of months remaining in the term.

Penalties for discontinuance prior to the minimum service period are computed by multiplying the non-discounted monthly rate times the minimum period (twelve months) and deducting the amount previously paid. In addition, the customer will be billed 25% of the non discounted private line rate times the number of months remaining in the term (twenty-four or forty-eight).

Local Private Line

3. Discounts Cont'd

P.U.C.O. approval of the above termination liability language is not intended to indicate that the P.U.C.O. has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

If for any reason the customer finds and/or requires an upgrade to the telecommunications system which the Conneaut Telephone Company cannot provide but which can be provided by another vendor, the customer can cancel the indicated service without penalty.

When a customer selects a term discount and subsequently orders additional capacity or a higher capacity circuit before the term expires, the above penalties will not apply as long as a new term discount plan is also ordered. The new term discount must be 36 or 60 months. The same conditions will apply for the new term discount.

(N)

(N)

Local Private Line

4.0 Rates and Charges

(N)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge Per Termination</u>
Metallic Service		
Channel Termination Per Cable Pair *	\$12.15	\$161.00
* Each cable pair bridged in CO		
 Voice Grade Service		
Channel Termination Per Termination		
— Two-Wire	\$35.09	\$161.00
— Four-Wire	\$56.14	\$161.00
Channel Mileage		
Channel Mileage Facility Per Mile	\$2.50	—
Channel Mileage Termination Per Termination	\$25.11	

(N)

Local Private Line

4.0 Rates and Charges cont'd

	Monthly Rate	Nonrecurring Charge Per Termination
Voice Grade Service Cont'd		
Optional Features and Functions		
Bridging:		
Voice Bridging – Per Port		
– Two-Wire	\$6.50	–
– Four-Wire	\$6.50	–
Data Bridging – per port		
– Two-Wire	\$6.50	–
– Four-Wire	\$6.50	–
Conditioning per termination		
– C-Type	\$7.20	–
– Data Capability	\$4.95	–
Signaling Capability	\$12.95	–
Selective Signaling Arrangement	\$6.50	–

(N)

(N)

Local Private Line

4.0 Rates and Charges cont'd

(N)

	Monthly Rate	Daily Rate	Nonrecurring Charge	
			Monthly Per Termination	Daily Per Termination
Program Audio Service				
Channel Termination Per Termination				
— 200 to 3500 HZ	\$37.19	\$3.72	\$149.00	\$149.00
— 100 to 5000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
— 50 to 8000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
— 50 to 15000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
Channel Mileage				
Channel Mileage Facility Per Mile				
— 200 to 3500 HZ	\$2.50	\$0.25	—	—
— 100 to 5000 HZ	\$5.00	\$0.50	—	—
— 50 to 8000 HZ	\$7.50	\$0.75	—	—
— 50 to 15000 HZ	\$10.00	\$1.00	—	—
Channel Mileage Termination Per Termination				
— 200 to 3500 HZ	\$25.11	\$2.51	—	—
— 100 to 5000 HZ	\$50.23	\$5.02	—	—
— 50 to 8000 HZ	\$75.34	\$7.53	—	—
— 50 to 15000 HZ	\$100.46	\$10.05	—	—
Optional Features and Functions				
Bridging, Distribution Amplifier Per Port	\$19.97	\$2.00	—	—
Gain Conditioning per service	\$12.90	\$1.29	—	—
Stereo per service	\$22.15	\$2.22	—	—

(N)

Local Private Line

4.0 Rates and Charges cont'd

(N)

	Monthly Rate	Daily Rate	Nonrecurring Charge	
			Monthly Per Termination	Daily Per Termination
Video Service				
Channel Termination				
Per Termination				
– TV-1 or 2	\$384.23	\$211.32	\$310.00	\$310.00
– 4TV-5	\$384.23	\$211.32	\$310.00	\$310.00
– 6TV-5	\$384.23	\$211.32	\$310.00	\$310.00
– TV-15	\$384.23	\$211.32	\$310.00	\$310.00
Channel Mileage				
Channel Mileage Facility				
Per Mile				
– All	\$327.03	\$179.87	–	–
Channel Mileage Termination				
Per Termination				
– All	\$348.44	\$191.64	–	–

(N)

Local Private Line

4.0 Rates and Charges cont'd

(N)

	Monthly Rate	Nonrecurring Charge Per Termination
Digital Data Services		
Channel Termination per termination		
– 2.4 kbps	\$64.75	\$177.00
– 4.8 kbps	\$64.75	\$177.00
– 9.6 kbps	\$64.75	\$177.00
– 19.2 kbps	\$64.75	\$177.00
– 56.0 kbps	\$64.75	\$177.00
– 64.0 kbps	\$64.75	\$177.00
Channel Mileage		
Channel Mileage Facility Per Mile		
– 2.4 kbps	\$2.38	–
– 4.8 kbps	\$2.38	–
– 9.6 kbps	\$2.38	–
– 19.2 kbps	\$2.38	–
– 56.0 kbps	\$3.96	–
– 64.0 kbps	\$3.96	–
Channel Mileage Termination Per Termination		
– 2.4 kbps	\$23.86	–
– 4.8 kbps	\$23.86	–
– 9.6 kbps	\$23.86	–
– 19.2 kbps	\$23.86	–
– 56.0 kbps	\$39.79	–
– 64.0 kbps	\$39.79	–

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

In accordance with Case No. 98-1593-TP-ATA
 Issued by the Public Utilities Commission of Ohio
 Ray Rapose, President
 Conneaut, Ohio

Local Private Line

4.0 Rates and Charges cont'd

	Monthly Rate	Nonrecurring Charge Per Termination	(N)
<hr/>			
Digital Data Services Cont'd			
Optional Features and Functions			
Bridging per port	\$7.85	—	(N)

Local Private Line

4.0 Rates and Charges cont'd

(N)

			Monthly Rate	Nonrecurring Charge Per Termination
High Capacity Service				
Channel Termination Per Termination				
–	DS1	1.544 Mbps	\$176.82	\$181.00
–	DS1C	3.152 Mbps	ICB	ICB
–	DS2	6.312 Mbps	ICB	ICB
–	DS3	44.736 Mbps	\$2,051.19	\$499.00
Channel Mileage Channel Mileage Facility Per Mile				
–	DS1	1.544 Mbps	\$19.14	–
–	DS1C	3.152 Mbps	ICB	–
–	DS2	6.312 Mbps	ICB	–
–	DS3	44.736 Mbps	\$525.64	–
Channel Mileage Termination Per Termination				
–	DS1	1.544 Mbps	\$94.38	–
–	DS1C	3.152 Mbps	ICB	–
–	DS2	6.312 Mbps	ICB	–
–	DS3	44.736 Mbps	\$525.64	–

(N)

Local Private Line

4.0 Rates and Charges cont'd

(N)

	Monthly Rate	Nonrecurring Charge Per Termination
High Capacity Service Cont'd		
Optional Features and Functions		
Multiplexing:		
DS3 to DS1	\$474.31	—
DS2 to DS1	ICB	—
DS1C to DS1	ICB	—
DS1 to Voice	\$183.12	—
DS1 to DS0	\$183.12	—
DS0 to Subrates		—
— Up to 20 2.4 kbps services	\$390.00	—
— Up to 10 4.8 kbps services	\$265.00	—
— Up to 5 9.6 kbps services	\$235.00	—
Miscellaneous Charges:		
Service Order Charge (per circuit ordered)	—	\$81.00

(N)

Local Private Line

4.0 Rates and Charges Continued

Discounts

The current monthly rates for the discounted services are reduced by the following fixed percentages:

<u>Term</u>	<u>Discount</u>
36 Months	10%
60 Months	20%

(N)

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

The Conneaut Telephone Company will comply with all of the Commission's Minimum Telephone Service Standards (MTSS), set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.), including the following:

HANDLING OF CONSUMER COMPLAINTS
(O.A.C. 4901:1-5-05)

- (A) For purposes of this rule, a complaint is an informal investigation conducted by the public interest center staff or telecommunications provider at the request of a consumer or as a method for staff to determine the telecommunications provider's compliance with this chapter and other Commission policies. Each telecommunications provider shall fully and promptly investigate all complaints. The telecommunications provider shall provide a report of each complaint's resolution within ten business days of the date of receipt of the complaint to:
- (1) the subscriber, when investigating a complaint made directly to the telecommunications provider; or
 - (2) the subscriber and the Commission staff, when investigating a complaint referred to the telecommunications provider by the Commission staff.
- (B) After ten business days, if the investigation is not complete, the telecommunications provider shall provide an interim report to the subscriber when investigating a complaint made directly to the telecommunications provider or to both the subscriber and the Commission staff when investigating a complaint referred to the telecommunications provider by the Commission staff. The interim report shall include:
- (1) the date when a final resolution is expected to be complete;
 - (2) a report of the current status of the complaint; and
 - (3) a report explaining what work or research needs to be completed.
- (C) The Commission staff may request interim reports at other intervals containing the same or other data due to the nature of the complaint.
- (D) The telecommunications provider shall inform the subscriber, or both the subscriber and the Commission staff, of the results of the investigation, either orally or in writing. The subscriber, the Commission staff, or both may request the final report to be in writing. If the telecommunications provider provides the results of the investigation orally to the subscriber, it shall inform the subscriber of the right to have this final report in writing.

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

HANDLING OF CONSUMER COMPLAINTS (Continued)
(O.A.C. 4901:1-5-05)

(N)

- (E) If the subscriber disputes the telecommunications provider's report(s), the telecommunications provider shall inform the subscriber that the Commission staff is available to mediate complaints. The telecommunications provider shall provide the subscriber with the address, local/toll-free numbers, and TDD/TTY number of the Commission's public interest center.
- (F) All telecommunications providers shall provide the Commission staff with a name, telephone number, facsimile number, and e-mail address of a contact person who will respond to Commission concerns pertaining to consumer complaints. If any of the required information relating to the contact person should change, the telecommunications provider shall provide advance notice of such changes to the Commission.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE
(O.A.C. 4901:1-5-13)

- (A) Service applicants may be required to establish creditworthiness.
- (1) Chapter 4901:1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in this rule, in each instance where a provision of Chapter 4901:1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
 - (2) Telecommunications providers may required service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Administrative Code.
 - (3) When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.

(N)

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (a) Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the Company may require the applicant to pay such debt pursuant to Rule 4901:1-5-13(A)(3)(d) of the Administrative Code.
- (b) Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a Commission-approved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
- (c) If an applicant for service owes to a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is presently seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the Commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (d) An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
 - (4) So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
- (B) Deposits.
- (1) Deposits for local service shall be calculated separately from deposits for toll service.
 - (2) Telecommunication service providers must choose only one, from between two alternative methods available for calculating deposits. Whichever method is chosen must be uniformly applied with respect to all service applicants and customers who are assessed a deposit.
 - (a) The first method, which may be referred to as "the individual service history method" involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (i) Under this method, the amount of a deposit assessed for local service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous local service account billing history with the local service provider, the historic monthly average total charge for all regulated local services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
- (ii) Under this method, the amount of a deposit assessed for toll service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous toll service account billing history with the toll service provider, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
- (b) The second method, which may be referred to as "the uniform statewide deposit amount method", involves calculating uniform statewide average deposit amounts for each of four categories of service: residence local exchange service, residence toll service, nonresidence local exchange service, and nonresidence toll service.
 - (i) Under this method, a local service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence local service accounts and/or a tariffed, single company-specific statewide deposit amount for nonresidence local service accounts. Likewise, a toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or a tariffed, single, company-specific statewide deposit amount for nonresidence toll service accounts.
 - (ii) Using the second alternative, the toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or statewide deposit amount for nonresidence toll service accounts.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (iii) The amount of the deposit may not exceed two hundred and thirty per cent of the statewide average bill amount for the class and type of service involved, based on a study of all the provider's customers in the state of Ohio.
- (iv) A subscriber who is assessed a deposit based on the service provider's statewide average deposit amount may, at any time after the first three months of service and up to the end of the first full year of service, upon request, receive credit on his or her bill for the difference between the amount of the deposit actually paid and an amount equal to two hundred and thirty per cent of the subscriber's actual monthly average total bill for the type of service on which the deposit was based (where the actual monthly average is based on the subscriber's average actual monthly usage of that service, dating from the time of the assessment of the statewide deposit to the point at which the request for credit is made). Any amount so credited shall thereafter no longer accrue interest to be refunded with the deposit and, thereafter, be considered as deducted from the amount of the deposit which, along with the interest accrued, must be refunded pursuant to Rule 4901:1-17-06 of the Administrative Code.
- (3) Local service must be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for toll service.
- (4) So long as payment of a toll deposit is in no way made a condition precedent to a local service applicant obtaining or maintaining local service, the assessment of a separately calculated deposit for local service may occur within the same bill as any separately calculated deposit for toll service.
- (5) Any initial or additional deposit assessed by a telecommunications provider shall be based only on the credit history for the same class of service as the applicant is seeking to establish.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (C) Toll providers, or local service providers acting on behalf of toll providers subject to billing and collection agreements, may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any subsequent 1+ toll service provider under the terms of this chapter of the Administrative Code. Any such subsequent toll provider may not deny establishment of 1+ presubscribed toll service on grounds that the customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under Chapter 4901:1-5 or the Administrative Code; or
 - (2) the subsequent toll provider, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under Chapter 4901:1-5 of the Administrative Code); or
 - (3) the subsequent toll provider attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission-approved tariff.
- (D) When an applicant for 1+ toll service who has previously been universally blocked for nonpayment of toll charges seeks to select, through a PIC mechanism, some subsequent toll provider as the applicant's 1+ carrier of choice, the subsequently PICed toll provider may, subject to its tariffed toll deposit policies and the Commission's minimum telephone service standards set forth in Chapter 4901:1-5 of the Administrative Code, require a deposit (or other evidence of creditworthiness) from such applicant for toll service in accordance with Rule 4901:1-5-13(B) of the Administrative Code. However, the subsequently PICed toll provider may accept a lower deposit, or no deposit, based upon usage, toll cap provisions in its tariff, or credit information obtained either from a credit bureau or directly from the customer.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (E) Nothing should constrain telecommunications providers from furnishing credit information acquired from their own experiences with their own customers to consumer reporting agencies, within the meaning of the federal Fair Credit Reporting Act. However, if and when telecommunications providers furnish such information to others, they must comply with all of the requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the federal Fair Credit Reporting Act.
- (F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a Commission-approved tariff.
- (G) Changes to local exchange service after initiation of service
 - (1) Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the Company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
 - (2) Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (G)(1) of this rule within the previous six months.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

RESIDENTIAL SERVICE GUARANTORS
(O.A.C. 4901:1-5-14)

(N)

- (A) If a local service provider or toll service provider requires a deposit as a condition of providing service, the Company must inform an applicant of the option of providing a third-party guarantor in lieu of a deposit.
- (B) Each applicant for residential service shall be deemed creditworthy and shall not be required to make a deposit as a precondition of receiving service if the applicant furnishes a written guarantee signed by a third-party guarantor who has a credit rating as defined in paragraph (A)(3) of Rule 4901:1-17-03 of the Administrative Code. The terms of the guarantee shall include the following:
 - (1) the guarantor may terminate the guarantee after thirty day's notice to the Company. The subscriber may be required to reestablish creditworthiness when the guarantor terminates the guarantee. The guarantor shall be obligated for charges for the local exchange and/or interexchange services provided to the subscriber through the date of termination of the guarantee; and
 - (2) the Company shall review annually the account history of each subscriber who has provided a guarantor. Once the subscriber satisfies the requirements for the refund of deposits, as stated in Rule 4901:1-17-06 of the Administrative Code, the Company shall, within thirty days, notify the guarantor in writing that the guarantor is released from all further responsibility for the account.
- (C) If a subscriber has provided a guarantor, that guarantor shall be afforded the opportunity to receive all notifications relating to the subscriber's disconnection of service for nonpayment. These notices shall be sent in the same manner and at the same time as those sent to the subscriber.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE
(O.A.C. 4901:1-5-16)

(N)

- (A) The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:

- (1) occurs as a result of a negligent or willful act on the part of the subscriber;
- (2) occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
- (3) occurs as a result of a military action, war, insurrection, riot, or strike; or
- (4) cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

- (B) If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.
- (C) A local service provider may apply for a waiver to paragraphs (A) and (B) of this rule in the event of a verifiable act of God. One copy of the waiver request shall be filed with the Commission's docketing division in the MTSS Docket, Case No. 00-1265-TP-ORD, and one copy shall be submitted to the PUCO Outage Coordinator within two business days of the onset of the claimed act of God. Such waiver request shall state the specific nature of the act of God, the extent and location of damaged facilities, and the number of customers affected. If the Commission or its staff takes no action within two business days of the filing of such waiver request, the act of God exception may be invoked by the local service provider. In the event an act of God exception is applied, the provisions of paragraph (B) of this rule will not apply until forty-eight hours after the onset of the verified act of God. Accordingly, forty-eight hours shall be added to each of the time frames established in paragraph (B) of this rule for purposes of determining credits to customer accounts. Each local service provider must justify and document in its records each instance where it has applied an act of God exception.
- (D) If the local service provider fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the local service provider fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features. Such credits shall not be required where:

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (1) Special equipment or service is involved:
 - (a) "Cable pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
 - (b) When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
- (2) Applicant or subscriber has not met pertinent tariff requirements;
- (3) The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
- (4) The installation cannot be completed due to a subscriber missing an installation appointment.
- (E) Missed customer appointments.
 - (1) When the local service provider fails to meet a scheduled installation appointment, the Company shall waive at least one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
 - (2) When the local service provider fails to meet a repair appointment or a repair commitment, the Company shall credit the subscriber's bill in the amount of at least one-half of one month's charges for any regulated local services rendered inoperative.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The credits required by paragraph (E)(1) of this rule do not apply when the local service provider provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the local service provider from providing such notice. In no event shall the application of Rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under Rule 4901:1-5-16(D) of the Administrative Code.
- (F) In the event the local service provider omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
- (G) When it is confirmed that a local service provider has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing or other continuing problem under the service provider's control or under the control of the entity for whom the telecommunications carrier is billing charges:
 - (1) The maximum portion of the undercharge that may be recovered from the customer is any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
 - (2) The total overcharge and accrued interest, at a rate of at least five per cent per annum, shall be reimbursed to the customer within two billing periods after the propriety of the reimbursement is confirmed.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

- (3) Each local service provider shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the local service provider's recovery of regular monthly charges.
 - (a) No local service provider shall recover any service or billing fee pursuant to this rule; and
 - (b) No local service provider shall disconnect service to any customer to collect an undercharge under this rule, except for nonpayment of the amount lawfully billed under this rule.
- (4) The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscriber's account within the next two billing periods.

(N)

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE
(O.A.C. 4901:1-5-17)

(N)

- (A) Local service may only be disconnected for subscriber nonpayment of charges for local services regulated by the Commission. For purposes of this rule, local service is defined as every regulated service provided by the local service provider other than toll service and 900 and 976-like services.
- (B) Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
 - (1) Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in this chapter of the Administrative Code and shall be tariffed.
 - (2) A local service provider, including one which also provides toll service, may enforce the Commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the local service provider and the separate toll service provider.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (C) Partial payments applied towards any past due amount on a bill or the balance due on a disconnection notice must be apportioned to past due regulated local service charges, then to any current local charges, before being applied by a telecommunications provider to any toll or nonregulated charges unless the subscriber pays the entire amount past due or more. In that case, any amount paid over the amount past due shall be applied first to current local charges.
- (D) A telecommunications provider must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
 - (1) a violation of or noncompliance with the telecommunications provider's rules or tariffs on file with the Commission;
 - (2) a failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - (3) a refusal by the subscriber to permit the local service provider access to its facilities.
- (E) A telecommunications provider must notify or attempt to notify, through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice as set forth and defined in its tariffs on file with the Commission.
- (F) The telecommunications provider may not disconnect the local or toll service of a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber) on his/her account by the close of business on the disconnection date listed on the disconnection notice.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (G) No notice is required prior to disconnection when:
- (1) an emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - (2) a subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - (3) a subscriber tampers with facilities or equipment owned by the telecommunications provider.
- (H) If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the local service provider must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
- (I) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

(J) Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:

- (1) failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
- (2) failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
- (3) failure to pay any amount which is in bona fide dispute. The Company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
- (4) failure to pay any nonregulated service charges.

(K) Payment schedule and disconnection procedures for nonpayment.

- (1) A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
- (2) The Company shall not disconnect the service:
 - (a) sooner than fourteen days after the due date of the bill; and
 - (b) without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (3) A telecommunications provider may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not available.
- (L) A notice of disconnection for nonpayment shall state the following:
 - (1) Failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll services;
 - (2) The earliest date when disconnection will occur;
 - (3) The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
 - (4) The total amount due to avoid disconnection of local service as defined in paragraph (A) of this rule, which must be listed separately from charges for regulated toll and charges for unregulated services;
 - (5) The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
 - (6) The total amount due for nonregulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
 - (7) The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;

(N)

P.U.C.O. NO. 6
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:30 A.M. to 5:30 P.M. weekdays, or visit the OCC website at www.pickocc.org; and

- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

- (M) Reconnection of local and toll service.

- (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five P.M. on the next business day following either:
- (a) receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.
- (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)

A. GENERAL

1. Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission, and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID – Number is included with this service.
2. BRI is an optional service arrangement that can be used in conjunction with a customer's individual line business or residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice Service and Circuit Switched Data Service.
3. A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).
 - a. "B" Channel: The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilabit per second (kbps) of digital transmission of information between users. One Primary Directory Number with one Primary Directory Listing for the first "B" Channel ISDN Service line is provided. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.
 - b. "D" Channel: The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" Channel.
4. All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

A. GENERAL (con't)

5. ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality, and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
6. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided to the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

B. SERVICE DESCRIPTION

1. CIRCUIT SWITCHING – Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched data calls over a 64 kbps “B” channel. The customer may choose among the following Circuit Switched features based upon application needs.
 - a. Electronic Key Telephone Service (EKTS) Features: Electronic Key Features provide the customer with the ability to access the following features where available:
 - (1) Multiple Call Appearances of a Directory Number – An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle calls appearances are available to accept the calls. In certain central offices, this arrangement may impact the use of the Shared Call Appearance feature.
 - (2) Shared Call Appearance of a Directory Number – An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users. Bridging, an arrangement that allows the user to connect onto a currently active call, is included.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

B. SERVICE DESCRIPTION (con't)

1. CIRCUIT SWITCHING (con't)

a. Electronic Key Telephone Service (EKTS) Features (con't)

- (3) Analog Line Pickups – An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same central office switch. This feature may limit the use of other features and/or functionality on the analog line. Bridging, an arrangement that allows the analog user to connect onto a currently active call, is included.
- (4) Privacy Release (Automatic Exclusion) – An arrangement that allows a customer to specify that no other user can bridge onto an existing call(s). On a call by call basis, this feature can be disabled to allow bridging to occur.
- (5) Manual Exclusion (Privacy) – An arrangement (opposite of Privacy Release) that allows the customer to restrict other stations from picking up an existing call on hold or bridging onto an existing call that is active at that station.
- (6) Intercom Calling – An arrangement that allows for ISDN station-to-station calls.
- (7) Bridging – An arrangement that allows the user to join an active call by pressing the active call appearance button. Bridging is inhibited if Manual Exclusion is activated on the terminal engaged in the active call.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

B. SERVICE DESCRIPTION (con't)

1. CIRCUIT SWITCHING (con't)

- b. Secondary Telephone Numbers – An arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Telephone Number(s), may originate or receive calls independent of the customer-provided set's Primary Directory Telephone Number.

Rates for secondary directory number(s) as defined in Section 7, Page 3 (Distinctive Ringing) of this P.U.C.O. No. 6 will apply.

- c. Clear Channel Capability – A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- d. Custom Calling Services – Available at rates and charges specified elsewhere in the Custom Calling Services section of this tariff. Custom Calling Service features found specifically in this ISDN tariff will be charged at the rates set forth in the ISDN Rates and Charges section herein.
- e. CLASS Calling Services – Available at rates and charges specified elsewhere in the CLASS Calling Services section of this tariff. CLASS Calling Service features found specifically in this ISDN tariff will be charged at the rates set forth in the ISDN Rates and Charges section herein.
- f. Caller Identification – Number – A CLASS Calling Service feature that provides the caller's telephone number to be displayed on properly equipped customer-provided equipment (where available).

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

B. SERVICE DESCRIPTION (con't)

2. Alternate Circuit Switched Voice Service/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" channel but not simultaneously. This arrangement is available where technology permits.

The features applicable to Circuit Switching Service are also applicable to this service.

3. The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring. This loop loss would be reached at 18,000'.

4. The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the Technical Specification National ISDN1 Standard (NI1).

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

5. An average amount of entrance and distribution facilities may be furnished by the Company, provided the facilities are of the standard type normally furnished for the particular location or kind of service. ISDN will be available to customers within 18,000' of a remote terminal.

(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

C.	<u>RATES AND CHARGES</u>	<u>NRC</u>	<u>Monthly</u>
1.	Service Establishment per line	\$100.00	
2.	Line Charge		\$36.95
	ISDN-BRI (2B) 2-Alternative channels		
3.	Usage Charges		
	Circuit Switched Data:		
	Unlimited Usage Option		\$86.00
	ISDN BRI Line Port – per arrangement		\$2.23
4.	Secondary Numbers		
	Additional Secondary Numbers will be available at the rates listed in the appropriate tariffs.		
5.	Circuit Switched Features		
a.	Standard Features:		
	Multiple Call Appearances of a Directory Number		N/C
	Shared Call Appearances of a Directory Number		N/C
	Analog Line Pickups		N/C
	Privacy Release (Automatic Exclusion)		N/C
	Manual Exclusion (Privacy)		N/C
	Intercom Calling		N/C
	Bridging		N/C
	Clear Channel Capability (Local only)		N/C
b.	Custom Calling Features, per channel per feature		
	Call Forward Basic		Note 1
	Call Forward No Answer		Note 1
	Call Forward Busy		Note 1
	Call Transfer		Note 1
	Three-Way Calling		Note 1
	Speed Calling		Note 1
	Call Waiting		Note 1
	Distinctive Ringing		Note 1
	Call Forward Remote Activation		Note 1

(N)

(Note1) Current rates and charges for Custom Calling Services and CLASS Features may be found in the appropriate sections of this tariff.

ISSUED: June 23, 2006

EFFECTIVE: August 8, 2006

In Accordance with Case No. 06-828-TP-ATA
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

I. INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) (con't)

C. RATES AND CHARGES (con't)

5. Circuit Switched Features (con't)

c. CLASS Features, per channel per feature

Per Call Blocking	Note 1
Per Line Blocking	Note 1
Selective Call Forwarding	Note 1
Selective Call Rejection	Note 1
Selective Call Acceptance	Note 1
Automatic Callback/Repeat Dialing	Note 1
Call Return	Note 1
Distinctive Ring/Call Waiting	Note 1
Caller ID Plus	Note 1
Call Trace	Note 1
Caller Identification – Number	Note 1

(Note1) Current rates and charges for Custom Calling Services and CLASS Features may be found in the appropriate sections of this tariff.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE

(N)

II. PRIMARY RATE INTERFACE (PRI)

A. GENERAL DESCRIPTION

1. Integrated Services Digital Network is a public network-based set of communications services that makes it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to his or her personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Basic Rate Interface (BRI) lines are typically used when a customer wants small quantities of digital connections to the network. Primary Rate Interface (PRI) facilities are typically used when a customer wants large quantities of digital connections to the network. BRI lines are used for both residential and business, while PRI facilities are typically used for business only. Integrated Services Digital Network Service using the Primary Rate Interface are the subject of this section of this tariff.

2. Integrated Services Digital Network PRI is an optional service that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange trunks. This service uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, Integrated Services Digital Network PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services. In general, this section of this tariff addresses standardized National ISDN-1 (NI-2) capabilities and features.

B. PRIMARY RATE INTERFACE SERVICE

1. An Integrated Services Digital Network PRI service connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

B. PRIMARY RATE INTERFACE SERVICE (con't)

These communication channels can be either B (Bearer) Channels or D (Data) Channels:

- a. B Channel – The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an Integrated Services Digital Network PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data, or
 - b. D Channel – The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.
2. Primary Rate Access Facility – The Primary Rate Access Facility provides a high-capacity digital link over which the Integrated Services Digital Network PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

1. Clear Channel Capability – This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.
2. Dedicated Trunk Groups – The B Channels of an Integrated Services Digital Network PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS (con't)

3. Multiple Directory Numbers – Each Integrated Services Digital Network PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
4. Caller ID – Number – This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the Integrated Services Digital Network PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.
5. Caller ID – Name – This feature allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the Integrated Services Digital Network PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

D. TECHNICAL SPECIFICATIONS

1. Transmission Specifications – The Primary Rate Access Facility provides a high-capacity digital link over which Integrated Services Digital Network PRI is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

Line Code	=	Bipolar 8 Zero Substitution (B8ZS)
Framing Format	=	Extended Super Frame (ESF)
Signaling	=	Common Channel Signaling (CCS)
Data Rate	=	64 kbps clear or 64 kbps restricted
D Channel	=	24th channel on the appropriate PRI access facility

2. Customer Premise Equipment and Facilities – Compatible customer premise equipment is required for Integrated Services Digital Network PRI. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

D. TECHNICAL SPECIFICATIONS (con't)

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of Integrated Services Digital Network render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, Integrated Services Digital Network shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. Integrated Services Digital Network PRI is provided at the option of the Telephone Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of Integrated Services Digital Network PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
3. Payment for Service
 - a. The customer may choose to pay for the service on a month-to-month basis or on a long term service basis. A customer on month-to-month payment plan may, at any time, convert to a service term plan. Service term plans are 1 year, 3 years or 5 years.
 - b. The monthly rate for customers choosing the service term plan is guaranteed against Telephone Company initiated changes during the selected service term period.
 - c. Subsequent service additions will be rated under a new service term or added to an existing service term, based upon the remaining period of the initial service term.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

E. REGULATIONS AND CONDITIONS (con't)

3. Payment for Service (con't)
 - d. Suspension of service is not allowed.
 - e. Service Term Renewals and Termination Liabilities
 - (1) Customers may change to a new Integrated Services Digital Network service term at any time during their service term period. The new service term must be for a term equal to, or greater than, the time remaining on their current service term and will become effective upon execution.
 - (2) If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to reimburse the Telephone Company the amount of any discounts he or she received when application for service was originally made.
 - (3) Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.
4. At the Telephone Company's discretion, the following charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:
 - a. Nonrecurring per PRI Access facility service establishment charge
 - b. Nonrecurring per Communication Channel service establishment charge
 - c. Nonrecurring Caller ID service establishment charge
5. Directory Listings: One directory listing is provided without charge for each Integrated Services Digital Network PRI facility. For Centrex customers, one directory listing (either an analog or Integrated Services Digital Network PRI number) is provided per Centrex system. Additional listings may be provided at the rates set forth in Section 8, Sheet 4 of this tariff.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

E. REGULATIONS AND CONDITIONS (con't)

6. Billable Call Treatment
 - a. Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside the local service area.
 - b. Integrated Services Digital Network customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
7. Customer Premise Equipment
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate service term), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any customer premise equipment connected to an Integrated Services Digital Network PRI.
8. End User Common Line (EUCL) Charges: Integrated Services Digital Network PRI is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).
9. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Integrated Services Digital Network or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

F. RATES AND CHARGES

1. Integrated Services Digital Network PRI Access

The rates and charges below are for providing an Integrated Services Digital Network PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI service. Rates and charges for the communications channels (i.e., B and D Channels) are additional as shown in the next section.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Integrated Services Digital Network PRI Access – per segment.	\$100.00	\$176.82

2. Communications Channels

Flat Rate:

Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
23 B Channels plus D Channel	\$900.00	\$451.00
<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number (one with each Advanced Digital Services PRI facility)	No charge	No charge
Additional DID Directory Numbers (as tariffed in Section 2, sheet 5 of this P.U.C.O. Tariff No. 6)	See Reference	See Reference

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

F. RATES AND CHARGES (con't)

3. Circuit-Switched Features

a. Recurring charges as follows:

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for public network calls (incoming, outgoing, or 2-way trunk calls)	No charge	No charge
Call-by-Call Capability for DID	No charge	No charge
Caller ID - Number (per PRI facility)	\$20.00	\$90.00
Caller ID - Name (per PRI facility, requires Caller ID - Number)	\$20.00	\$30.00

b. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Integrated Services Digital Network PRI, the nonrecurring feature addition and change charge is as follows:

Feature Additions and Changes (per PRI facility)	<u>Charge</u>
	\$50.00

Only one service charge will appear when multiple features are added or changed on an Integrated Services Digital Network PRI facility as part of the same service order.

(N)

INTEGRATED SERVICE DIGITAL NETWORK (ISDN) SERVICE (con't)

(N)

II. PRIMARY RATE INTERFACE (PRI) (con't)

F. RATES AND CHARGES (con't)

4. Service Term Discounts

The nonrecurring service establishment charges associated with Integrated Services Digital Network PRI Circuit-Switched Services and Circuit-Switched Features will automatically be reduced according to the following schedule for customers who agree to specified service terms:

<u>Service Term Duration</u>	<u>Discount on Service Establishment Charges</u>
Monthly	0%
12 Months	20%
36 Months	60%
60 Months	100%

(N)

I. DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

- i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. All requests made of Directory Assistance by dialing "411" will be \$0.95 per call.
- b. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

(N)

Intrastate Long Distance Services Tariff – Not Available in WORD

The Conneaut Telephone Company

Original Title Page

Intrastate Long Distance Services Tariff

Rules, Regulations and Rates applying to the
provision of Intrastate long distance service
for subscribers of The Conneaut Telephone
Company in the state of Ohio.

The Conneaut Telephone Company

Located in

Conneaut, Ohio



Issued: July 18, 1997

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Ray Rapose, President
224 State Street
Conneaut, Ohio 44030

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Intrastate Long Distance Services Tariff
Check Sheet

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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Explanation of Symbols

X	-	To signify reference to other published tariffs
I	-	To signify a rate or rate range increase
R	-	To signify a rate or rate range reduction
C	-	To signify changed regulation
T	-	To signify a change in text but no change in rate or regulation
N	-	To signify new rate or regulation
D	-	To signify a discounted rate or regulation
Z	-	To signify a correction
M	-	To signify text which has been moved but not changed

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Intrastate Long Distance Services Tariff

1. Application of Intrastate Tariff

This Tariff contains the rules, regulations and rates for intrastate long distance services offered to The Conneaut Telephone Company (Company) subscribers.

2. Use of Operator Services

(A) General

The rates and regulations contained in this tariff do not apply to services provided by a local exchange company or other common carrier for use in accessing the services of the Company.

(B) Responsibilities of the Company

As an operator services provider, Company shall:

- (1) identify itself, audibly and distinctly, to the consumer at the beginning of each telephone call and before the consumer incurs any charge for the call;
- (2) permit the consumer to terminate the telephone call at no charge before the call is connected;

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2. Use of Operator Services (Continued)

(B) Responsibilities of the Company (Continued)

- (3) disclose immediately to the consumer, upon request and at no charge to the consumer:
 - (a) a quote of its rates or charges for the call;
 - (b) the methods by which such rates or charges will be collected; and
 - (c) the methods by which complaints concerning such rates, charges, or collection practices will be resolved;
- (4) ensure, by contract or tariff, that each aggregator for which such provider is the presubscribed provider of operator services is in compliance with the requirements of paragraph 2(C) (1) through (3) following;
- (5) withhold payment (on a location-by-location basis) of any compensation, including commissions, to aggregators if such provider reasonably believes that the aggregator is blocking access to intrastate common carriers in violation of paragraph 2(C) (2) following;
- (6) not bill for unanswered telephone calls in areas where equal access is available;
- (7) not knowingly bill for unanswered telephone calls where equal access is not available;

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2. Use of Operator Services (Continued)

(B) Responsibilities of the Company (Continued)

- (8) not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred.

(C) Responsibilities of the Subscriber

A subscriber to the operator services described herein (commonly referred to as aggregators, such as hotels and hospitals) shall:

- (1) post on or near the telephone instrument, in plain view of Consumers,
 - (a) the name, address, and toll-free telephone number of the Provider of Operator Services; and
 - (b) a written disclosure that the rates for all operator-assisted calls are available on request, and that Consumers have a right to obtain access to the intrastate common carrier of their choice and may contact their preferred intrastate common carriers for information on accessing that carrier's service using that telephone; and
 - (c) the name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the Consumer may direct complaints regarding Operator Services; and
- (2) ensure that each of its telephones presubscribed to a Provider of Operator Services allows the Consumer to use "800" and "950" access code numbers to obtain access to the Provider of Operator Services desired by the Consumer; and

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2. Use of Operator Services (Continued)

(C) Responsibilities of the Subscriber (Continued)

- (3) ensure that no charge by the Aggregator to the Consumer for using "800" or "950" access code number, is greater than the amount the Aggregator charges for calls placed using the Presubscribed Provider of Operator Services.

3. Liability of the Company

(A) The Company shall be indemnified and held harmless by the Customer against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material transmitted over the Company's facilities; and
- (2) Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- (3) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

(B) The Company shall be indemnified and held harmless from any and all loss, claims, demands, suits, or other action, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use that is not the direct result of the Company's negligence. No agents or employees of other carriers shall be deemed to be agent or employees of the Company.

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3. Liability of the Company (Continued)

- (C) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Company, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the call was affected. No other liability shall in any case attach to the Company.
- (D) The Company and/or Customer shall not be liable to the other for any failure of performance due to causes beyond its control including fire, flood, epidemic, earthquake, other acts of God, explosion, strike or other labor disputes, riot or civil disturbance, war (whether declared or undeclared) or armed conflict, failure of common carrier or "carrier's carrier" or municipal ordinance, any state or federal law, governmental order or regulation or order of any court, or any other occurrence not within the control of Carrier or Customer, as the case may be.

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

4. Use of Service

Intrastate Long Distance Message Telecommunications Service (LDMTS) may only be used to transmit communications of the customer and authorized users in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission (FCC) and local authorities having jurisdiction over the service. It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

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5. Payment Arrangements

(A) Payment for Service

The Customer is responsible for the payment of all charges for services furnished to the Customer.

(B) Taxes and Other Surcharges

Customer shall pay all sales, use, gross receipts, excise, access, or other Local, State and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes shall be separately stated on the applicable invoice.

(C) Billing and Payment of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services furnished to the Customer by the Company.

Recurring charges shall be billed in advance after the Service Date is determined and will be due no later than thirty (30) days after the date of the invoice. Usage charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. State and Federal Government agencies may be billed in arrears.

In the event that the Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

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5. Payment Arrangements (Continued)

(E) Billing Disputes

In the event of a dispute between a Customer and the Company regarding charges billed by the Company, Company will investigate the particular case and report the results thereof to the Customer. During the period that the disputed amount is under investigation, the Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service.

(F) Deposits

To safeguard its interests, before a service is furnished, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the customer has had service disconnected during the last twelve (12) months, or has presented a check subsequently dishonored.

If a deposit is requested, it may not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for a specified customer. Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

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5. Payment Arrangements (Continued)

(G) Discontinuance of Service

If Customer fails to pay timely any amount required and such failure continues for ten (10) days after written notice to Customer, Company at its sole option may discontinue existing services, suspend existing services, or refuse to accept orders for additional services, and/or pursue any other remedies as may be provided at law or in equity. Company shall incur no liability for such discontinuance, suspension or refusal to accept orders. The Company will abide by orders of the Public Utilities Commission of Ohio in Case No. 95-790-TP-COI as respects application of payments and discontinuation of service.

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6. Application of Rates

(A) Long Distance Message Telecommunications Service (LDMTS)

Long Distance Message Telecommunications Service (LDMTS) is offered on a Direct Distance Dialed basis or an Operator Assisted basis. The rates are specified in Sections 7 and 9 following.

The measured usage rates for Intrastate LDMTS will depend on the time periods in which the call occurs. The rates are charged in increments of an initial rate period and additional minute rate period. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period, and continues into another rate period, the per minute charges will change accordingly for any full minutes occurring in the next rate period. The rate schedules in Sections 7(A) and 7(B) following are time-of-day sensitive. The rates are divided among day, evening, and night rate periods. Volume discounts may apply depending on usage.

The unit of measure used for timing of messages is one minute increments.

Fractional rates will be rounded to the nearest penny using the conventional rounding method.

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6. Application of Rates (Continued)

(B) Promotional Rates

The Company, may offer discounted promotional rates for one or more of its services to increase subscriber awareness and/or customer subscribership of these services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for these services or, (2) waiver of monthly recurring charges and/or non-recurring charges for these services.

The discounted usage rates would be no lower than the LDMTS Night Rate that would be in effect at that time. Promotional rates will be effective for one or more days not to exceed one billing period in a calendar year.

(C) Long Term Service Contract

Customers entering into a 12-month, a 24-month, or longer service contract will have rate and charge options available to them for some or all of the services to which they subscribe. The rates and charges will be determined on an individual customer contract basis and subject to review by the Public Utilities Commission of Ohio.

(D) Rates Applicable for Hearing and Speech Impaired Persons

- (1) For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing disabled, deaf, deaf/blind, and speech disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- (2) Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained

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6. Application of Rates (Continued)

by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled are eligible to receive a discount off their MTS rates.

- (3) Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:
- (a) Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
 - (b) Off the basic MTS, current, price list day rates; no less than a straight 70 percent discount shall be made available on a 24-hour a day basis; or
 - (c) For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the

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6. Application of Rates (Continued)

"night/weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.

- (4) All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph (D) (3) preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

(E) Emergency Services Calling Plan

Message toll telephone calls, to governmental emergency service agencies as set forth in (1) following, have primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (2) following, are offered at no charge to customers:

- (1) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- (2) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate the prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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7. Measured Usage Charges

(A) Maximum Rates

Residence Maximum Rates

Rate Mileage	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night & Weekend Rates</u>	
	Each		Each		Each	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>
1-10	\$.32	\$.16	\$.19	\$.096	\$.19	\$.09
11-22	.40	.22	.24	.13	.24	.13
23-55	.48	.28	.28	.16	.28	.16
56-124	.57	.37	.34	.22	.34	.22
125-End	.58	.39	.34	.23	.34	.23

Business Maximum Rates

Rate	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night & Weekend Rates</u>	
	Each		Each		Each	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>
1-10	\$.32	\$.16	\$.19	\$.096	\$.19	\$.09
11-22	.40	.22	.24	.13	.24	.13
23-55	.48	.28	.28	.16	.28	.16
56-124	.57	.37	.34	.22	.34	.22
125-End	.58	.39	.34	.23	.34	.23

The minimum rates (monthly and per-minute) are those which would produce aggregate revenues commensurate with the costs which would be incurred by the Company in providing Service, as measured by the application of the Company's intrastate access rates to Service traffic.

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(B) Current Rates

See Price List

8. Rate Periods

(A) Day Rate

8:00 am to 5:00 pm(*) Monday through Friday except for holidays which are billed at the holiday rate specified in Section 8(D) following.

(B) Evening Rate

5:00 pm to 11:00 pm(*) Sunday through Friday, except holidays.

(C) Night/Weekend Rate

11:00 pm to 8:00 am(*) all days, including holidays. 8:00 am to 11:00 pm(*) Saturdays. 8:00 am to 5:00 pm(*) Sundays.

(D) Holiday Rate

The Holiday Rate is applicable for New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Saturday, the Holiday Rate will be effective on the preceding Friday. If the holiday falls on a Sunday, the Holiday Rate will be effective on the following Monday. The applicable rates from 8:00 am to 11:00 pm(*) will be the evening rate schedule and from 11:00 pm to 8:00 am(*) the night rate schedule is applicable.

(*) Denotes up to but not including

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9. Operator Assisted Calls

The rates and charges for operator assisted intrastate calls handled by the Company include an operator surcharge applicable on each billed intrastate message and the measured usage charges.

The measured usage charges apply to all Operator Assisted Calls and to Customer Dialed or Operator Assisted Credit Card Calls. The measured usage charges are applied uniformly to residence and business customers as described in Sections 7(A) and 7(B) preceding.

(A) Operator Assisted Surcharges

The applicable Operator Assisted Surcharge is assessed on the initial one minute rate period for each intrastate billed Operator Assisted call (except Directory Assistance). The service charge rate does not vary based on mileage bands nor the rate period.

- (1) Directory Assistance - charge per each intrastate listing provided, other than local numbers within the local-exchange service area of the Company (applicable for Direct Dialed Requests, 0-Dialed Requests, 0+ Dialed Requests and Credit Card Calls).
- (2) Operator Dialed Calls - charge per each call placed by an Operator. Includes Third Number Billed, which allows a call to be billed to a station other than the calling or called station; and Collect calls, which allows a call to be billed to the called station, if accepted by the called party. Also includes Operator Dialed Calls billed to a Credit Card.
- (3) Operator Station - surcharge applies when calls are completed with the assistance of an operator. This includes Sent - Paid Coin.

Issued: July 18, 1997

Effective: July 19, 1997

Ray Rapose, President
224 State Street
Conneaut, Ohio 44030

Filed under authority of Order No. 97-630-TP-UNC
Issued by The Public Utilities Commission of Ohio

Intrastate Long Distance Services Tariff

9. Operator Assisted Calls (Continued)

(A) Operator Assisted Service Charges (Continued)

- (4) Person to Person - allows the person originating the call to specify the party to be reached.
- (5) Calling Card Surcharges - charge per call for billing to any Calling Card. Includes Customer Dialed, Operator Dialed, and Operator Must Assist.
- (6) Operator Access Surcharge - operator is asked to connect to another operator.

(B) Maximum Rates for Operator Assisted Service Charges

	<u>Maximum</u>
Directory Assistance	\$.95
Operator Assistance	
Collect	2.25
Billed to Third Party	2.35
Sent-Paid - Non Coin	2.30
Person-to-Person	4.80
Station-to-Station	2.30

(C) Current Rates for Operator Assisted Service Charges

See Price List

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Intrastate Long Distance Services Tariff

PRICE LISTEFFECTIVE JULY 19, 1997

Long Distance Message Telecommunications Service (LDMTS)

Measured Usage Charges						
Residence						
Rate	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night & Weekend Rates</u>	
	Each		Each		Each	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>
1-10	\$.14	\$.12	\$.12	\$.06	\$.12	\$.06
11-22	\$.18	\$.17	\$.14	\$.08	\$.14	\$.08
23-55	\$.20	\$.20	\$.14	\$.08	\$.14	\$.08
56-124	\$.20	\$.20	\$.14	\$.08	\$.14	\$.08
125-End	\$.20	\$.20	\$.14	\$.08	\$.14	\$.08

Business						
Rate	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night & Weekend Rates</u>	
	Each		Each		Each	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>	<u>1 Minute</u>	<u>Minute</u>
1-10	\$.16	\$.16	\$.12	\$.06	\$.12	\$.06
11-22	\$.20	\$.19	\$.14	\$.08	\$.14	\$.08
23-55	\$.20	\$.20	\$.14	\$.09	\$.14	\$.09
56-124	\$.20	\$.20	\$.14	\$.10	\$.14	\$.10
125-End	\$.20	\$.20	\$.14	\$.10	\$.14	\$.10

Operator Assisted Service Charges

Directory Assistance	\$.95
Operator Assistance	
Collect	2.25
Billed to Third Party	2.35
Sent-Paid - Non Coin	2.30
Person-to-Person	4.80
Station-to-Station	2.30

Rate Discounts

Total Monthly	
Usage per Month	
<u>Per Account</u>	<u>Per Cent Discount</u>
\$ 0.00- \$ 25.00	0
\$ 25.01- \$100.00	10%
\$100.01- \$200	15%
\$200.01 and up	20%

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EXHIBIT B
(Proposed Revised Tariff Pages)

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Ken Johnson, General Manager
Conneaut, Ohio

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P.U.C.O. NO. 6

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

(N)

As of the Effective Date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services, as well as certain business telecommunications services will no longer be included in this tariff, which is on file with the Public Utilities Commission of Ohio. You may view such information for those services at the Company's website: www.conneauttelephone.com.

EXCHANGE RATES

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpont.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>
Business – Individual Line – * Tier 1 Core	\$ 12.15	\$ 12.15
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 12.15	\$ 24.30
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/	\$ 10.20
Business – Rotary Trunk – * Tier 1 Core.....	\$ 18.95	\$ 18.95
Residence – Individual Line – * Tier 1 Core	\$ 7.55	\$ 7.55
Residence – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 7.55	\$ 15.10
Residence – Four Individual Lines or More – *Tier 2	\$ 7.55	N/A
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/	\$ 6.30
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 1/	\$ 4.20
Payphone: **		
Coin Operated Telephone Service Access Line.....	\$ 12.15	
Coin Supervision Additive.....	\$ 7.20	

(D)

1/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

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In Accordance with Case No. 08-0142-TP-ATA
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EXCHANGE RATES (Continued)

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>
Business – Individual Line – * Tier 1 Core	\$ 15.15	\$ 15.15
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 15.15	\$ 30.30
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/ 2/	\$ 10.20
Business – Rotary Trunk – * Tier 1 Core.....	\$ 21.95	\$ 21.95
Business – Multi-Party Line – * Tier 1 Core	\$ 9.55 2/	\$ 9.55
Residence – Individual Line – * Tier 1 Core	\$ 10.55	\$ 10.55
Residence – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 10.55	\$ 21.10
Residence – Four Individual Lines or More – *Tier 2	\$ 10.55	N/A
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/ 2/	\$ 6.30
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 2/	\$ 4.20
Payphone: **		
Coin Operated Telephone Service Access Line	\$ 15.15	
Coin Supervision Additive	\$ 7.20	
1/ Subject to mileage charge contained to new customers.		
2/ This service and rate not available to new customers.		
Existing customers of this service will be grandfathered.		

(D)

NON-SUFFICIENT FUND CHECK CHARGE – * Non-Specific

1. If the Company receives a check from a customer in payment for services rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned, unless the customer can establish that the charge should not be assessed. At its option, the Company may waive the imposition of the non-sufficient fund charge.
2. The charge of \$20.00, in addition to any other charges which may apply under this tariff, shall be billed to the customer at the time the Company receives notice that a check is being or has been returned from the bank.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

TWO-PARTY LINES

Business Two-party Line Service and Residence Two-party Line Service will be furnished to existing customers of those services in Zone A at the rate provided for such service plus the rate provided in this Section for the distance beyond such Base Rate Area, measured air line.

Two-party Line, each quarter mile or fraction thereof	<u>Monthly Rate</u>	<u>Max. Rate</u>
* Tier 1 Core	\$1.00 1 /	\$1.00

1 / This service and rate not available to new customers. Existing customers of this service will be grandfathered.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

DIRECTORY LISTINGS

The following rates and regulations for directory listings apply in connection with primary and additional listings in the alphabetical directory:

- (a) Primary Listings:
One (1) listing without charge, termed the primary listing, is provided for each call number in connection with individual, party, rural and private branch exchange trunk line.
- (b) Regular Additional Listings:
Additional listings are listings in addition to the primary listing.
- (c) The monthly rate for each regular additional listing is shown below:

	Monthly Rate	
Residence	\$1.00	(T)

Special Types of Additional Directory Listings:

Foreign listings: (i.e.) in an alphabetical directory or an exchange, other than that in which the listing service is furnished, are permitted at the regular additional listings rate applicable for the alphabetical directory in which the listing occurs.

	Monthly Rate
Extra Line in Directory, when not necessary for a proper listing of a subscriber	\$1.00

RESIDENTIAL INTERCOM LINES

(T)

This service covers the furnishing and maintaining of a circuit or circuits within the customer's property boundaries, by the Telephone Company within the service area of the Company, where facilities are available, the circuit or circuits not to be connected with an exchange.

Rates: Each circuit, first mile or fraction thereof, measured by airline measurement \$120.00 per annum. Each circuit, each additional quarter mile or fraction thereof, measured by airline measurement, \$21.00 per annum.

	Monthly Rate
Generator Current, Furnished in connection with Private Lines	\$2.00
Battery Current, Furnished in connection with Private Lines	\$2.00

<u>CHARGES FOR TRANSFERS, MOVES, CHANGES, DISCONNECTS AND RECONNECTS</u>	<u>Non-Recurring Charge</u>	<u>Max. Rate</u>
For the installation of main access line – * Tier 1 Core.....	\$ 20.00	\$ 20.00
For the transfer of an existing installation from one subscriber to another – * Tier 1 Core	\$ 10.00	\$ 10.00
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material.		
For subscribers disconnected for non-payment, before service is again established – * Tier 1 Core.....	\$ 20.00	\$ 20.00

ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

PAYMENT FOR SERVICE AND FACILITIES

A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

(T)

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

GENERAL RULES AND REGULATIONS

The number of the access line may be changed by the Company at any time as the exigencies of the business may require.

(T)

The Company shall not be required to furnish nor be held liable for failure to continue to use its public or private rights-of-way over a direct route then deemed expedient by the Company.

In view of the liability to errors in transmitting speech by telephone and the impossibility of fairly fixing the cause thereof, all risks of service are assumed by the subscriber.

(T)

Failure to receive a bill will not exempt the subscriber from payment of any sum or sums due the Company.

The Company does not collect deposits.

(T)

The subscriber shall be responsible for the use of the telephone and for any damage to apparatus caused by carelessness or negligence. Any use of profane or indecent language, abuse, slander or any attempt to trick or defraud or in any manner destroy the utility of the service, or any violation of these rules and regulations shall give the Company the right to deny or remove service.

(T)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
SECOND REVISED SHEET NO. 7 (T)
REPLACES FIRST REVISED SHEET NO. 5.2 (T)

P.U.C.O. NO. 6

(D)

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
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Ken Johnson, General Manager
Conneaut, Ohio

APPLICATION OF BUSINESS AND RESIDENCE RATES

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination whether such service should be classified as business or residence depends on the character of use made of the service, which will be controlling in all instances.

a. Business Rates:

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business listing is furnished, except as provided in paragraph (b) following:

b. Residence Rates:

Service is classified and charged for as residence service at all residences where the primary use is of a social or domestic nature and where the business use, if any, is merely incidental. Service furnished to churches is also classified and charged for as residence service, provided the use of this service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line basis if the access line is located in the church or if in the residence of a clergyman but listed in the name of the church.

When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

P.U.C.O. NO. 6

USE OF SERVICE AND FACILITIES

Use of Subscriber Service:

Subscriber service, as distinguished from public and semi-public service is furnished only for use by the subscriber, his family, employees, or representatives, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Company will refuse to install subscriber service, or to permit such service to remain, on premises of a public or semi-public character where the service is so located that the public in general or the patrons of the subscriber may make use of the service.

DIRECTORY OMISSIONS

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. The Company will comply with the MTSS regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number.

(T)
|
(T)

PAYSTATION RATES

End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996.

CONSTRUCTION AND INSTALLATION CHARGES

(T)

General:

1. The charges and regulations specified below apply in connection with all classes of service, equipment or facilities furnished by the Telephone Company and are in addition to any construction or installation charges specified in a particular section of this Tariff.
2. Construction and installation charges are payable at the time the application for service is signed or when the account is rendered, at the option of the Telephone Company.
3. Material and labor furnished by the applicant is subject to the approval of the Telephone Company.
4. When attachments are made to poles of other Companies, in lieu of providing pole line construction for which the subscriber regularly would be charged, the cost to the Telephone Company for such attachments must be borne by the subscriber.

POLE LINE CONSTRUCTION

The following regulations apply to pole line construction necessary to reach prospective subscribers in sections where plant facilities are not available.

PUBLIC HIGHWAYS

- (a) The Telephone Company will erect one of its standard poles, free of charge, along a public highway, to reach each applicant for service or in lieu thereof, will assume the cost of, not to exceed attachments for five (5) poles, where poles of other companies can be utilized. For any poles set in addition to that number, the subscriber is charged as his share of the additional cost of extension of the line, fifty (50%) percent, of the costs of each pole, the minimum charge being Ten Dollar (\$10.00) per pole.
- (b) Or, if the subscriber will furnish poles satisfactory to the Telephone Company, the Telephone Company will set them and furnish the necessary wires and other fixtures, not to exceed one-half mile, without charge.
- (c) In all cases of pole line construction on a public highway, ownership is vested in the Telephone Company. All circuits on public highways are owned and maintained by the Telephone Company.

POLE LINE CONSTRUCTION (Continued)

PRIVATE PROPERTY

- (a) All poles necessary, on private property, must be furnished by the subscriber and must be of a type approved by the Telephone Company. Where the subscriber cannot meet the Company's specifications as to poles, the Telephone Company will provide them at cost.
- (b) The Telephone Company at its expense will erect not to exceed five (5) such poles and provide the necessary wires and fixtures. Where more poles are required the subscriber will be charged Five (\$5.00) Dollars for the erection of each pole in excess of five (5) and One Dollar and Fifty Cents (\$1.50) per pole for wires and fixtures thereon. If the subscriber will erect all of the poles the Telephone Company will equip not to exceed ten poles with the necessary wires and fixtures.
- (c) Whenever it becomes necessary to replace poles on private property, the new poles will be furnished, in accordance with the arrangements specified above.
- (d) All poles set on private property are to be under the exclusive control of the Telephone Company as long as they are used to furnish service. All circuits on private property are owned and maintained by the Telephone Company.

UNDERGROUND SERVICE CONNECTIONS

1. On Streets with Subways.

- (a) On any public highway where the Company has constructed subways, or is about to construct a subway, for supplying underground service connections, all subscribers along such public highways shall be required to make connection with said underground system
- (b) The Company will construct the necessary subway or conduit on the public highway from the main subway to the subscriber's property line, without charge; the subscriber to pay for the extension of same in his private property beyond said property line at the subscriber's request at its extra cost and expense, which must be paid by the subscriber.

2. On Streets with Poles.

- (a) When the standard method of service connection is aerial from poles, and plant conditions permit, subscribers may arrange to have such connection placed underground, as follows:
- (b) The Company will place the necessary conduit in the public highway from its nearest pole to the subscriber's property line, and extend the same in his private property beyond said property line at the subscriber's own cost and expense.

UNDERGROUND SERVICE CONNECTIONS (Continued)

3. In case a subscriber prefers to construct the underground service connection himself, he may do so provided such connections are constructed under the supervision of, and in accordance with the standard specifications of the Company.
4. The necessary underground cable will be placed in the subscriber's premises in conduit, to be provided by the subscriber at his own cost and expense. Ownership in said cable is vested in the Telephone Company.
5. In no case will the Telephone Company place its cable or wire in the same conduit duct, or with other electric conductors.

SPECIAL TYPES OF CONSTRUCTION OR INSTALLATION

When a special type of construction is desired by a subscriber or application for service, or where the individual requirements of a subscriber or applicant for service, make the installation unusually expensive, the subscriber or applicant for service is required to bear the cost of such special construction or installation. The Telephone Company may, if it deems necessary, require the subscriber or applicant for service to make advance payment to cover the estimated cost of such special type of construction or installation, subject to appropriate adjustment when the actual cost has been determined.

CONSTRUCTION CHARGES

Tariff provisions herein void that part of this Section of the tariff pertaining to Public Highway Construction in connection with new telephone line extensions. (T)

CONSTRUCTION CHARGES (Continued)

1. (a) Where an applicant or applicants are to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer will be determined by the company.

For the length thus determined, the applicant will be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or from the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer, will be determined. For the length thus determined, the applicants as a group will be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, per applicant multiplied by the number of applicants.

- (b) If the company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the company will place one-half mile of circuit for each subscriber without construction charges. When facilities in excess of one-half mile per applicant are required on other utility companies' poles, the excess construction charges applied will not exceed those which would have been made if standard pole line construction had been applied.

CONSTRUCTION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions of paragraphs 1(a) and 1(b).
3. In case the company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to in paragraphs 1(a) or 1(b) above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions of paragraphs 1(b) and No. 2 above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

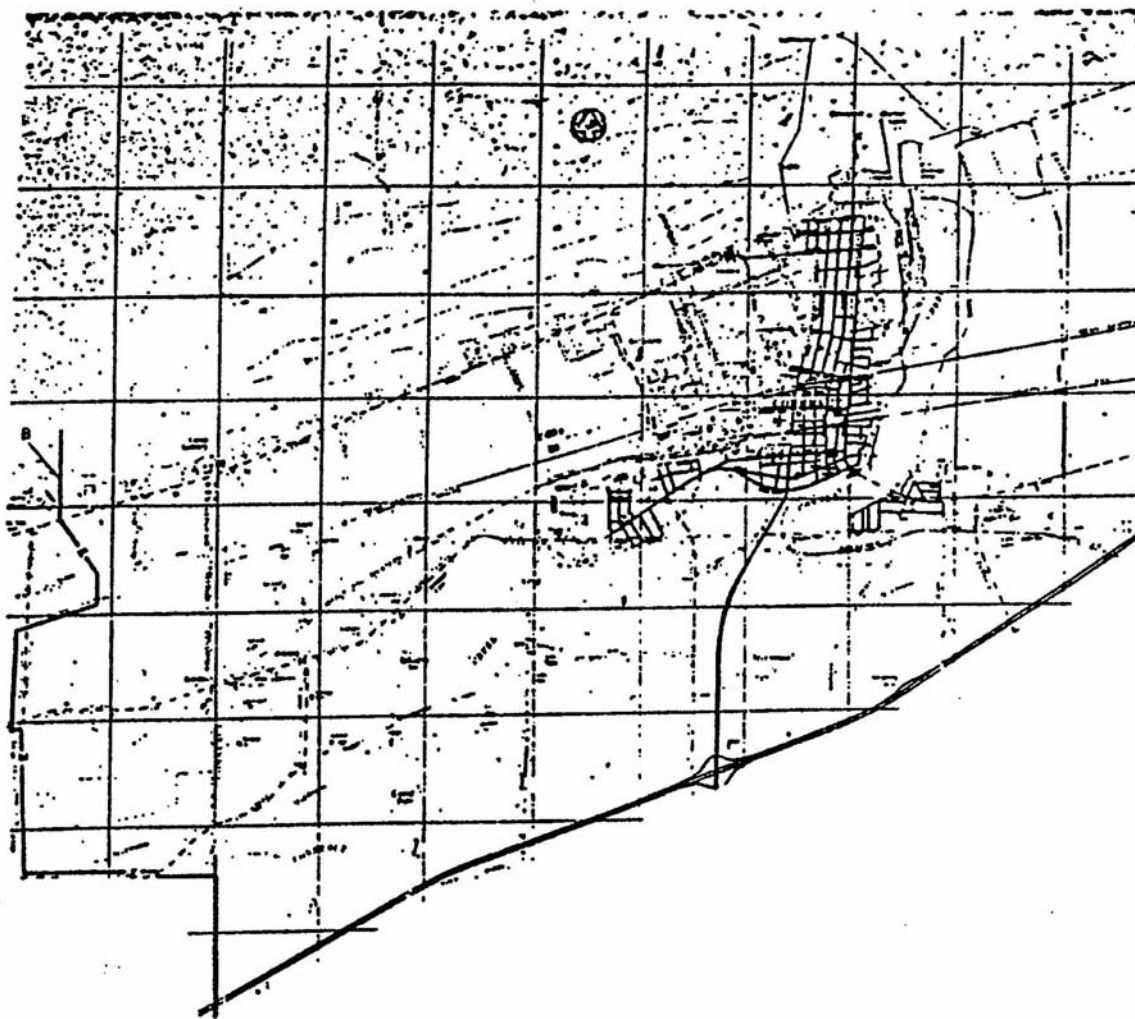
BOUNDARIES

1. The Exchange Rate Tariff for each exchange area includes maps showing the boundaries of the exchange area and, where applicable, the base rate area, the locality and zone rate areas. The following regulations are applicable with respect to each of said areas.
2. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located one hundred-fifty (150) feet from that side of the road.
3. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
4. Where the boundary line of an area follows along the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
5. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, a line which is shown on the map as being stated distance from a given point, a railroad, a river or a creek, a building which has an entrance to a road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.

BOUNDARIES (Continued)

6. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located in accordance with paragraphs 3, 4 or 5. In no case shall such a building be considered to be located in more than one area.
7. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
8. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
9. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
10. In the case of developments such as trailer and tourist camps and garden type housing projects, where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered, under the provisions of this paragraph, to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each building, trailer and other structure is considered separately for the purposes of determining the area from which it will be served.

Plat showing Base Rate Area

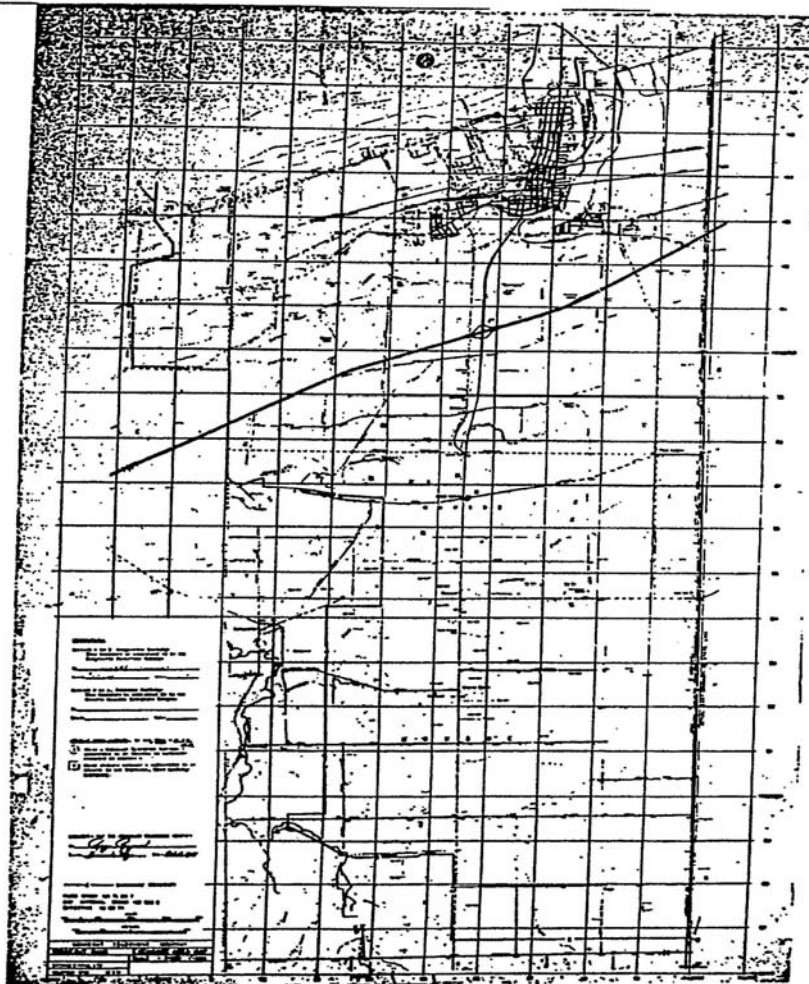


ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

Exchange Area Map



TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, Access Service Tariff

P.U.C.O. No. 6

TELE-TOUCH

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	Non-recurring Installation <u>Charge</u>	Max. <u>Rate</u>	Monthly <u>Charge</u>	Max. <u>Rate</u>
Business line – * Tier 1 Core	\$2.50	\$2.50	\$2.25	\$2.25
Residence line – * Tier 1 Core	\$2.50	\$2.50	\$1.75	\$1.75
Trunk lines to systems equipped for tele-touch – * Tier 1 Core	Time & Material		\$2.25	\$2.25

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. These rates do not apply to central offices lines to foreign exchange or other special tie line or private line services. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
FIRST REVISED SHEET NO. 21 (T)
REPLACES ORIGINAL SHEET NO. 14 (T)

P.U.C.O. No. 6

(D)

ISSUED: February 19, 2008

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services. The number of Custom Calling Service features available depends upon the exchange central office providing the service and is subject to the availability of facilities.
2. Custom Calling Services are offered on an individual billing basis.
3. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

- a. Call Forwarding.

An arrangement whereby incoming calls may be transferred to another telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

- b. Call Waiting.

A customer who is using an exchange line for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. Depressing the hookswitch will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the hookswitch.

- c. Call Conference – Three-Way Calling.

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and are limited to one toll call per conference.

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

3. (Continued)

d. Speed Calling.

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity, but both types of speed calling are not available on the same lines. Up to 16 digits may be stored for each telephone number.

e. Deny Originating.

A line where a subscriber may receive calls only with no ability to originate calls.

f. Deny Terminating.

A line where a subscriber may originate calls only with no ability to receive calls

g. Toll Denial.

A line where a subscriber is denied the ability to place toll calls.

h. Call Forward, Remote Activation

Allows business or residential subscribers to activate or deactivate the Call Forward option on their telephone from a local or toll remote station. This is accomplished by dialing a dedicated base directory number, your own seven-digit directory number, followed by a personal identification number (PIN), and the activation/deactivation codes. It requires the use of Touch Calling (DTMF) at the remote station. A subscriber must have Call Forwarding (CFW) and Call Forward, Remote Activation (CFRA) station options to use this feature at the charges set forth for each.

i. User Transfer/Three Way Calling

Allows the user to transfer a call to another directory number and then drop out of the call, leaving the users connected. A subscriber must have Three-Way Calling and User Transfer station options to use this feature.

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- j. Remote Call Forwarding-Toll
This system feature intercepts and directs calls from a local telephone number to a toll location with the called party receiving billing for the call.
- k. Cancel Call Waiting
A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line. Incoming calls to the station receive busy treatment. Cancel Call Waiting is activated by a dialed feature activation code. The feature can be activated prior to placing a phone call.
- l. User Programmable Call Forward, Busy-Don't Answer
This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to Directory Number is programmed by the subscriber by dialing an access code followed by the number. These capabilities can be activated or deactivated from a remote station.
- m. Ring Again
Allows a station line user calling a busy station line to be automatically connected to the called line when the called line becomes idle.
- n. Remote Call Forward Appearance – Voice Mail
This system feature intercepts and directs calls from a voice mailbox number to a toll location. The called party will receive the billing for the toll call.

B. Rates.

The following monthly rates and nonrecurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

1.	Individual Services**, per line	Non-recurring charge	Max. Rate	Rate per month	Max. Rate
a.	Call Forwarding (CFW)	\$2.50	---	\$0.75	---
b.	Call Waiting (CWT) – Tier 1 Noncore	\$2.50	\$5.00	\$0.75	\$1.50

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** All rates for Custom Calling Service features are for residential customers only, except the rate for Call Waiting, which applies to both residential and business customers.

(N)

CUSTOM CALLING SERVICES (Continued)

Rates (Continued)

c.	Call Conferencing (3WC)	\$0.75	\$2.50
d.	Speed Calling	\$0.75	\$2.50
	1) 8 Codes (SSC)	\$0.75	\$2.50
	2) 30 Codes (LSC)	\$0.75	\$2.50
e.	Deny Originating (DOR)	\$0.00	\$2.50
f.	Deny Terminating (DTM)	\$0.00	\$2.50
g.	Toll Denial (TDN)	\$0.00	\$2.50
h.	Call Forward, Remote Activation (CFRA)	\$1.50	\$2.50
i.	User Transfer/Three-Way Calling (UTF)	\$2.80	\$2.50
j.	Remote Call Forwarding-Toll (RCFA)	\$8.30	\$2.50
k.	Cancel Call Waiting (CCWT)	\$0.50	\$2.50
l.	User Programmable Call Forward, Busy- Don't Answer (CFBD)	\$3.30	\$2.50
m.	Ring Again (RAG)	\$1.10	\$2.50
n.	Remote Call Forward Appearance (Voice Mail)	\$2.10	\$2.50

If Cancel Call Waiting is ordered with Call Waiting only one non-recurring charge will apply.

C. Conditions.

1. Custom Calling Services are furnished in connection with all individual line classes of local exchange service, except Coin, Coinless-Telephone Service. Remote Call Forwarding, and Remote Call Forward Appearance (Voice Mail) do not require an individual line.

CUSTOM CALLING SERVICES (Continued)

C. Conditions. (Continued)

2. Custom Calling features may be provided in connection with Foreign Exchange Service.
3. Custom Calling features are not available on any Private Automatic Branch Exchange System.
4. A service connection charge will apply for adding or changing Customer Calling Services to an existing customer's primary service. There is no additional service connection charge for Custom Calling Services installed simultaneously with the establishment of primary service. (T)
5. Custom Calling Services may be offered to individual customers for trial-use not to exceed 30 days at selected central offices for specified periods of time. The dates of offering and duration of trial-use will be determined by the Telephone Company. During trial-use, the appropriate charge for Custom Calling Services will not apply to participating customers and service connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the Custom Calling Feature added. A customer may participate only once during each trial-use offering period. Customer requests for a Custom Calling Feature trial-use will be subject to availability of facilities.

900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge *	\$22.50
Number Change Charge (per Telephone Number)	\$10.00
Service Connection Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

EXTENDED LOCAL CALLING SERVICE

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

B. Extended Local Calling Service is provided at the following rates:

1. Initial Minute Rate – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.13	\$0.13	\$0.15	\$0.15	\$0.16	\$0.16
b)	9 p.m. to, but not including, 8 a.m.	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09
c)	Saturday, Sunday, and holidays	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09

2. Rate for Each Additional Minute: – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.06	\$0.06	\$0.08	\$0.08	\$0.10	\$0.10
b)	9 p.m. to, but not including, 8 a.m.	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08
c)	Saturday, Sunday, and holidays	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

2. Duration

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

- A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
--	--	--

ASHTABULA COUNTY LOCAL CALLING PLAN* Tier 1 Core

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station-to-station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option – Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option. Max. Rate: \$.07 (seven cents) per minute for both initial minutes or additional minutes.
3. Flat Rate Option – The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

		Optional Flat Rate per Access Line per Month			
<u>From Exchange</u>	<u>To Exchange</u>	<u>Business</u>	<u>Max. Rate</u>	<u>Residence</u>	<u>Max. Rate</u>
Conneaut	Ashtabula and/or Jefferson	\$7.00	\$7.00	\$7.00	\$7.00

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

ASHTABULA COUNTY LOCAL CALLING PLAN

C. BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

BUNDLED SERVICE PACKAGES

A. SuitePak Basic* – Available to residential customers only

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges

(D)
(D)

Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding

(D)
(D)
(D)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with deregulated and/or detariffed services.

(N)
(D)
(D)

BUNDLED SERVICE PACKAGES

- B. SuitePak Digital* – Available to residential customers only (N)

Access Line

Touch Tone Dialing

Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges

(D)

(D)

Call Waiting

Cancel Call Waiting

Call Forwarding

Conference Calling

30-Speed Call

Selective Distinctive Ring

Calling Number Delivery

Auto Call Back/Repeat Dial

Automatic Recall/Call Return

Selective Call Rejection

Selective Call Acceptance

Selective Call Forwarding

(D)

(D)

(D)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with deregulated and/or detariffed services. (N)

(D)

(D)

BUNDLED SERVICE PACKAGES

C. SuitePak Platinum* – Available to residential customers only

Access Line

Touch Tone Dialing

Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson Exchanges

(D)

(D)

Call Waiting

Cancel Call Waiting

Call Forwarding

Conference Calling

30-Speed Call

Selective Distinctive Ring

Calling Number Delivery

Auto Call Back/Repeat Dial

Automatic Recall/Call Return

Selective Call Rejection

Selective Call Acceptance

Selective Call Forwarding

(D)

(D)

(D)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with deregulated and/or detariffed services.

(N)

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 2
Third Revised Sheet No. 5
Replaces Second Revised Sheet No. 5

P.U.C.O. NO. 6

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Ken Johnson, General Manager
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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 6
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEET NO. 1

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 6
FIRST REVISED SHEET NO. 2
REPLACES ORIGINAL SHEET NO. 2

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Ken Johnson, General Manager
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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 6
FIRST REVISED SHEET NO. 3
REPLACES ORIGINAL SHEET NO. 3

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 4
REPLACES ORIGINAL SHEET NO. 4

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
SECOND REVISED SHEET NO. 5
REPLACES FIRST REVISED SHEET NO. 5

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 6
REPLACES ORIGINAL SHEET NO. 6

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 6
FIRST REVISED SHEET NO. 7
REPLACES ORIGINAL SHEET NO. 7

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 6
THIRD REVISED SHEET NO. 8
REPLACES SECOND REVISED SHEET NO. 8

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FOURTH REVISED SHEET NO. 9
REPLACES THIRD REVISED SHEET NO. 9

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
SECOND REVISED SHEET NO. 10
REPLACES FIRST REVISED SHEET NO. 10

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 11
REPLACES ORIGINAL SHEET NO. 11

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 12
REPLACES ORIGINAL SHEET NO. 12

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 13
REPLACES ORIGINAL SHEET NO. 13

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 14
REPLACES ORIGINAL SHEET NO. 14

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 15
REPLACES ORIGINAL SHEET NO. 15

P.U.C.O. NO. 6

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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FIRST REVISED SHEET NO. 16
REPLACES ORIGINAL SHEET NO. 16

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Conneaut, Ohio

P.U.C.O. NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

- B. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. Custom Local Area Signaling Services are only available to 1-party residence and business and centrex lines.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

- C. Rates and Charges

1. Recurring Charges

Monthly Rate per Feature Per Line				
Features:	<u>Residential</u>	<u>Business</u>	<u>Centrex</u>	<u>Max. Rate</u>
Per Call Blocking*	NC	NC	NC	
Per Line Blocking ++ – ** Tier 1 Noncore				
- Non published Customers	NC	NC	NC	NC
- Published Customers	NC	NC	NC	NC
Repeat Dialing	\$ 2.00	(D)	(D)	
Call Return	\$ 2.00	(D)	(D)	
Caller ID – ** Tier 1 Core	\$ 2.00	\$2.00	\$2.00	\$2.00
Call Screening	\$ 2.00	(D)	(D)	
Special Call Acceptance	\$ 2.00	(D)	(D)	
Preferred Call Forwarding	\$ 2.00	(D)	(D)	
Priority Ringing	\$ 2.00	(D)	(D)	
Caller ID with Name	\$ 7.00	(D)	(D)	

* Provided automatically to each line

++ Not eligible for discount

2. Package discounts:

Monthly Rate Per Package		(D)
	Residence (Note 1)	
CLASS Pack 3 (Any three CLASS features) *	\$ 5.00	
CLASS Pack 4 (Any four CLASS features) *	\$ 6.00	
CLASS Pack 5 (Any five CLASS features) *	\$ 7.00	
CLASS Pack 6 (Any six CLASS features) *	\$ 9.00	
CLASSic Pack (All CLASS features) *	#	
	# \$ 9.00 for the first six features + \$ 1.00 for each additional feature	

* Not applicable to Per Call Blocking and Per Line Blocking

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

C. Rates and Charges (continued)

Note 1: Package discounts will apply **per line** for Business and Residence customers.

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3. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Features:	Non-recurring Charges per Feature			<u>Max. Rate</u>
	Residence	Business	Centrex	
Per Call Blocking	None	(D)	(D)	
Per Line Blocking * ** Tier 1 Noncore	\$ 2.50	\$ 2.50	\$ 2.50	\$5.00
Repeat Dialing	\$ 5.00	(D)	(D)	
Call Return	\$ 5.00	(D)	(D)	
Caller ID – ** Tier 1 Core	\$ 5.00	\$ 5.00	\$ 5.00	\$5.00
Call Screening	\$ 5.00	(D)	(D)	
Special Call Acceptance	\$ 5.00	(D)	(D)	
Preferred Call Forwarding	\$ 5.00	(D)	(D)	
Priority Ringing	\$ 5.00	(D)	(D)	
Caller ID with Name	\$ 5.00	(D)	(D)	
CLASS Pack 3	\$ 7.50	(D)	(D)	
CLASS Pack 4	\$10.00	(D)	(D)	
CLASS Pack 5	\$10.00	(D)	(D)	
CLASS Pack 6	\$12.50	(D)	(D)	
CLASSic Pack	\$15.00	(D)	(D)	

* Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 8
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEET NO. 1

PUCO NO. 6

(D)

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PUCO NO. 6

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Conneaut, Ohio

T THE CONNEAUT TELEPHONE COMPANY
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SECTION 8
FIRST REVISED SHEET NO. 3
REPLACES ORIGINAL SHEET NO. 3

PUCO NO. 6

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Ken Johnson, General Manager
Conneaut, Ohio

I. DIRECTORY ASSISTANCE SERVICE

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term “skilled nursing homes” applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person’s visual or physical impairment stating that the person qualifies for the exemption, or
 - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person’s visual or physical impairment.

I. DIRECTORY ASSISTANCE SERVICE (Continued)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

- i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

I. DIRECTORY ASSISTANCE SERVICE (Continued)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. All requests made of Directory Assistance by dialing "411" will be \$0.95 per call.
- b. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

INTRASTATE LONG DISTANCE SERVICES TARIFF

(D)

The Conneaut Telephone Company

Located in

Conneaut, Ohio

INTRASTATE LONG DISTANCE SERVICES TARIFF

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the “MTSS”). These safeguards can be found in the appendix to Ohio Adm.Code 4901:1-5-03, which is entitled “Telephone Customer Rights and Responsibilities.” These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service. (N)

As of the Effective Date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services will no longer be included in this tariff, which is on file with the Public Utilities Commission of Ohio. You may view such information for those services at the Company’s website: www.conneauttelephone.com. (N)

EXHIBIT C
(Summary of Tariff Revisions)

MATRIX OF DETARIFFING REVISIONS

Local Exchange Service Tariff PUCO No. 6

In addition to the following specific revisions, a number of pages have been renumbered as a result of the tariff deletions or eliminated entirely.

<u>SUBJECT</u>	<u>BEFORE DETARIFFING</u>	<u>AFTER DETARIFFING</u>
Business-Four Individual Lines or More	Section 1, Sheets No. 1, 1.05: Rates.	Section 1, Sheets 1, 2: Rates deleted.
New MTSS Reference	Section 12, Sheet 1: Previous general reference to MTSS.	Section 1, Sheet 1: New reference pursuant to September 26, 2007 Entry in Case No. 05-1102-TP-ORD.
New Reference to Company website	N/A	Section 1, Sheet 1: New reference in accordance with Ohio Adm.Code 4901:1-6(G)(4).
Two-Party Lines	Section 1, Sheet 1.1.	Section 1, Sheet 3: Page renumbered; heading added.
Shared Tenant Service	Section 1, Sheets 1.2, 1.3.	Deleted.
Private Branch Exchange Service	Section 1, Sheets 2, 3.	Deleted.
Directory Listings	Section 1, Sheet 4: Text referenced “Business and Residence.”	Section 1, Sheet 4: “Business” reference deleted.
Intercom Lines	Section 1, Sheet 4.	Section 1, Sheet 4: Added “Residential” reference.
Payment for Service and Facilities	Section 1, Sheet 4A: Included reference to specific MTSS.	Section 1, Sheet 5: Deleted specific MTSS reference.
General Rules and Regulations	Section 1, Sheet 5: Three paragraphs with references to specific MTSS.	Section 1, Sheet 6: Deleted two paragraphs referencing specific MTSS and clarified that the Company does not collect deposits.

MATRIX OF DETARIFFING REVISIONS (Continued)

Local Exchange Service Tariff PUCO No. 6 (Continued)

<u>SUBJECT</u>	<u>BEFORE DETARIFFING</u>	<u>AFTER DETARIFFING</u>
Guarantors	Section 1, Sheet 5.1: Specific reference to MTSS.	Deleted.
Toll Blocking Policy	Section 1, Sheet 5.2.	Deleted.
Establishment and Furnishing of Service	Section 1, Sheet 5.3: Included specific MTSS reference.	Deleted.
Objection and Liability of Telephone Company: Subscriber Billing Adjustment for Local Exchange Service and Handling of Customer Complaints	Section 1, Sheet 5.5: Specific MTSS references.	Deleted.
Directory Omissions	Section 1, Sheet 6: No heading; specific MTSS references.	Section 1, Sheet 9: Added heading; deleted MTSS references.
Concurrence in Ohio Bell Message Toll Telephone Service Tariff	Section 1, Sheet 6A.	Deleted.
Concurrences: Foreign Exchange Service, Private Line Services, and Wide Area Telephone Service	Section 1, Sheet 12.	Deleted.
Construction and Installation Charges, Pole Line Construction, Public Highways, Private Property, Underground Service Connections, Special Types of Construction or Installation, Construction Charges, Boundaries, Plat of Base Rate Area, Exchange Area Map, Concurrences	Section 1, Sheets 6A, 6B, 7, 7A, 7B, 8, 9, 9A, 10, 10A, 11, 12	Section 1, Sheets 10-18: Pages renumbered as result of numerous detariffing revisions.

MATRIX OF DETARIFFING REVISIONS (Continued)

Local Exchange Service Tariff PUCO No. 6 (Continued)

<u>SUBJECT</u>	<u>BEFORE DETARIFFING</u>	<u>AFTER DETARIFFING</u>
Telecommunications Service Priority (TSP) System, Tele-touch	Section 1, Sheets 12A, 13.	Section 1, Sheets 19-20: Pages renumbered as result of numerous detariffing revisions.
Ohio Gross Receipts Tax Surcharge	Section 1, Sheet 14.	Deleted.
Custom Calling Services	Section 1, Sheet 16A: Rates included references to “Residence and Business.”	Section 1, Sheets 22-26: Pages renumbered. Sheet 24: “Residence and Business” referenced deleted; footnote added.
900 Services Call Blocking, 811 Service, Extended Local Calling Service, Ashtabula County Local Calling Plan	Section 1, Sheets 19-30.	Section 1, Sheets 27-38: Pages renumbered as result of numerous detariffing revisions.
Bundled Service Packages	Section 1, Sheets 31-33.	Section 1, Sheets 39-41: Revised to reflect “stand-alone” packages without rate; deleted unregulated services; added footnote.
Direct Inward Dialing (DID) Service	Section 2, Sheet 5.	Deleted.
Digital Centrex	Section 6, Sheets 1-16.	Deleted.
CLASS	Section 7, Sheets 4, 5: Included Business and Centrex rates for Tier 2 services.	Section 7, Sheets 4-5: Deleted those references.
Local Data Base Services (LDBS)	Section 8, Sheets 1-3	Deleted.
Local Private Line	Section 11, Sheets 1-31.	Deleted.

MATRIX OF DETARIFFING REVISIONS (Continued)

Local Exchange Service Tariff PUCO No. 6 (Continued)

<u>SUBJECT</u>	<u>BEFORE DETARIFFING</u>	<u>AFTER DETARIFFING</u>
MTSS	Section 12, Sheets 1-21: Included copies of certain MTSS.	Deleted.
ISDN	Section 13, Sheets 1-16.	Deleted.
Directory Assistance Service	Section 14, Sheets 1-3.	Section 11, Sheets 1-3: Section renumbered as result of numerous detariffing revisions.

Intrastate Long Distance Service Tariff PUCO No. 6

Conneaut has deleted all of the provisions from its Intrastate Long Distance Services Tariff (the “LD Tariff”) and added a) the general MTSS reference pursuant to the September 26, 2007 Entry in Case No. 05-1102-TP-ORD and b) a new reference to Conneaut’s website, in accordance with Ohio Adm.Code 4901:1-6(G)(4).

The previous version of the LD Tariff did not include any of the following provisions: primary interexchange carrier (PIC) change charges, Alternative Operator and Inmate Operator Services (AOS/IOS), late payment or bad check charges, per call or per line blocking, intrastate special or switched access services provided to carriers, N-1-1 services, pole attachments or conduit occupancy, pay telephone service, or telecommunications relay service. Therefore, such services are not included in Conneaut’s revised LD Tariff.

All tariff sheets not filed with the LD Tariff included in Exhibit B are deleted.

EXHIBIT D

The Applicant intends to comply with Ohio Adm. Code 4901:1-6-05(G)(3) by maintaining its toll and detariffed services on its website: www.conneauttelephone.com.

EXHIBIT E

The following notices were mailed to customers as bill messages on February 4, 2008.

In addition, on February 4, 2008 Conneaut forwarded the customer notices to the following Commission-provided electronic mailbox: Telecomm-Rule16@puc.state.oh.us in accordance with the Entry issued September 19, 2007 in Case No. 06-1345-TP-ORD.



P.O. BOX 579
CONNEAUT, OH 44030-0579

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ACCOUNT NO: [REDACTED]
BILL DATE: 02/01/2008
PAGE: 5

Beginning on February 19, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Conneaut Telephone Company ("Conneaut") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

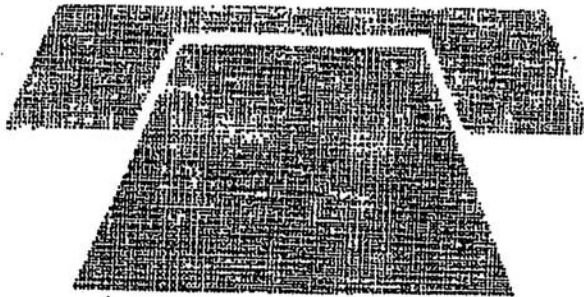
This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Conneaut must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a catalog online at www.conneauttelephone.com or you can request a copy of this information by contacting Conneaut at 224 State Street, P.O. Box 579, Conneaut, OH 44030 or by calling toll free (888) 566-7113.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Conneaut at the toll free number (888) 566-7113 or visit us at www.conneauttelephone.com. You may also visit the consumer information page on the PUCO's website at puc.ohio.gov for further information.

Sincerely,
Conneaut Telephone Company





P.O. BOX 579
CONNEAUT, OH 44030-0579

ACCOUNT NO: [REDACTED]
BILL DATE: 02/01/2008
PAGE: 5

Beginning on February 19, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by Conneaut Telephone Company ("Company") will no longer be on file at the Public Utilities Commission of Ohio (PUCO). Such services include:

- * Exchange Rates for businesses with 4 or more access lines
- * Shared Tenant Service
- * Private Branch Exchange Service
- * Directory Listings
- * Intercom Lines
- * Rates for all Custom Calling Services except Call Waiting
- * Direct Inward Dialing (DID) Service
- * Digital Centrex
- * Rates for all Custom Local Area Signaling Services (CLASS) except Per Line Blocking and Caller ID
- * Local Private Line Service
- * Integrated Services Digital Network (ISDN) Service
- * Intrastate Long Distance Service

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Sincerely,
Conneaut Telephone Company

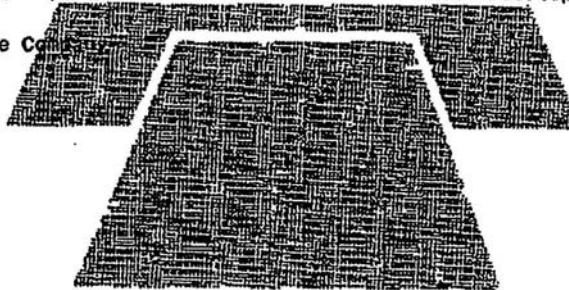


EXHIBIT F

(Affidavit)

STATE OF OHIO:

SS:

COUNTY OF ASHTABULA:

AFFIDAVIT

I, Kenneth Johnson, am an authorized agent of the applicant corporation, Conneaut Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were sent to affected customers as bill messages on February 4, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 2/5/08 Conneaut, Ohio
(Date) (Location)

/s/ [Signature] General Mgr. 2/5/08
(Signature and Title) (Date)

Subscribed and sworn to before me this 2-5-2008
(Date)

Rita A. Grant

Notary Public

My Commission Expires: 2-20-2011



P.O. BOX 579
CONNEAUT, OH 44030-0579

99

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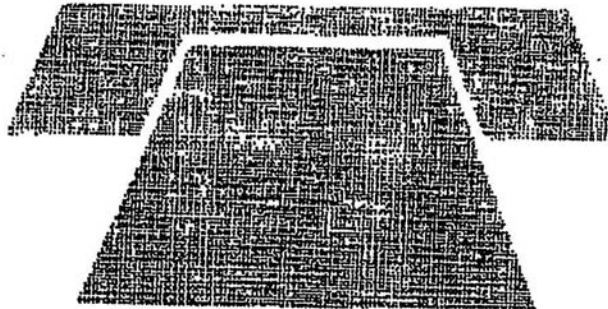
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Sincerely,
Conneaut Telephone Company



This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 90-5015-TP-TRF, 08-0142-TP-ATA

Summary: Application Detariff Application electronically filed by Carolyn S Flahive on behalf of
The Conneaut Telephone Company