

**FILE**

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PUCO

**MEMO**

TO: Case Number: 08-0059-EL-CSS  
FROM: Lisa Colosimo, <sup>live</sup> Investigation and Audit Division  
RE: Filing of Formal Complaint  
DATE: February 14, 2008

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I spoke with Ms. Cornelius on February 7<sup>th</sup> and 12<sup>th</sup>. Mrs. Cornelius is satisfied now that Duke has re-read her meter and sent her an adjusted bill. She does not wish to pursue the formal complaint.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Jo Date Processed 2-14-08