

February 13, 2008

Ms. Renee J. Jenkins
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street, 12th Floor
Columbus, Ohio 43215-3793

RE: Case No. 08-0021-TP-ZTA

Dear Ms. Jenkins:

Cincinnati Bell Telephone Company LLC (CBT) is filing revisions to General Exchange Tariff, PUCO No. 8, Section 2 to amend the previous tariff filing in the above-mentioned case number associated with Minimum Telephone Service Standards. These revisions are made as a result of discussions with the Commission Staff.

Any questions regarding this transmittal should be directed to me at 513-397-1378 or evelyn.king@cinbell.com.

Sincerely,

/s/ Evelyn W. King
Regulatory Specialist
Government Relations

Attachment

GENERAL EXCHANGE TARIFF
PUCO NO. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
2nd Revised Page 2
Cancels 1st Revised Page 2

GENERAL REGULATIONS
INDEX

	<u>Page</u>	
GENERAL REGULATIONS	3	
OBLIGATION AND LIABILITY OF TELEPHONE COMPANY	4	
Availability of Facilities	5	
Customer Rights and Responsibilities	8	(N)
Defacement of Premises	8	
		(D)
Liability Limitations	4	
Service Irregularities and Interruptions	5	
Transmitting Messages	7	
Use of Connecting Company Lines	8	
USE OF SERVICE AND FACILITIES	8	
Connections of Customer-Provided Terminal Equipment and Communications Systems	12	(T)
Local Message	21	
Ownership and Use of Service and Equipment	8	
Use of Customer Local Exchange Service	18	

Issued: January 9, 2008

By: D. Scott Ringo, Jr., Assistant Secretary – Regulatory Affairs
Cincinnati, Ohio

Effective: January 9, 2008
In accordance with Case No.
08-0021-TP-ZTA, Issued by the
Public Utilities Commission
of Ohio, January 9, 2008

GENERAL EXCHANGE TARIFF
PUCO NO. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
2nd Revised Page 8
Cancels 1st Revised Page 8

GENERAL REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

5. Use of Connecting Company Lines

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

6. Defacement of Premises

The Telephone Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's equipment and associated wiring on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.

When the customer is a tenant and requests an installation that could, in the opinion of the Telephone Company, result in damage to the property of the owner, the customer must obtain, prior to installation, a written release from the owner or his authorized agent absolving the Telephone Company of liability.

7. Customer Rights and Responsibilities

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Administrative Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)
|
(N)

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Service and Equipment

a. General

Equipment and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment and lines, or for the purpose of making collections from coin collecting devices, or upon termination of the service, for the purpose of removing such equipment or lines.

Issued: January 9, 2008

By: D. Scott Ringo, Jr., Assistant Secretary – Regulatory Affairs
Cincinnati, Ohio

Effective: January 9, 2008
In accordance with Case No.
08-0021-TP-ZTA, Issued by the
Public Utilities Commission
of Ohio, January 9, 2008

GENERAL EXCHANGE TARIFF
PUCO NO. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
2nd Revised Page 28.1
Cancels 1st Revised Page 28.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Payment For Service (Continued)

h. Late Payment Fee

For unpaid balances of \$25.00 or more, a late payment fee (LPF) will be \$5.00 or an amount that equals one and one-half percent (1.5%) per month on the unpaid balance on all Cincinnati Bell Telephone regulated revenues, whichever is greater. The late payment charge does not apply to accounts receivable purchased from other providers, not paid on or before the due date on the monthly bill. The late payment charge will not apply to amounts that are in dispute.

If the regulated charges are not paid within the 21-day period following the bill date printed on the bill, a late payment fee will be assessed.

(N)
(N)

Issued: January 9, 2008

By: D. Scott Ringo, Jr., Assistant Secretary – Regulatory Affairs
Cincinnati, Ohio

Effective: January 9, 2008
In accordance with Case No.
08-0021-TP-ZTA, Issued by the
Public Utilities Commission
of Ohio, January 9, 2008

GENERAL EXCHANGE TARIFF
PUCO NO. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
6th Revised Page 34
Cancels 5th Revised Page 34

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

12. Overtime

For work performed outside the normal working hours of the Telephone Company at the request of the customer, the additional expense incurred by the Telephone Company is charged to the customer in addition to other charges which are applicable.

13. Toll Limitation

CBT may establish credit limits for new and existing residential customers based upon credit scores assigned by a commercial credit-reporting agency, or based upon the customers' payment history. Customers may request this service as a means of limiting their toll or the Telephone Company may implement Toll Limitation on its own in order to limit its risk in regard to uncollectible accounts.

CBT will inform customers when they place an order for new service if they are being placed on Toll Limitation in order to obtain service. Customers who are to be placed on Toll Limitation as a condition of obtaining service may choose to pay a deposit in order to obtain service or they may qualify for credit under any of the terms established in Rule 4901:1-17-03 of the Ohio Administrative Code for establishing credit for residential utility services. Deposits will be based upon the terms and conditions established by the toll provider. The amount of the deposit will be based on a minimum of 800 minutes of usage per month. (D)

When a customer is placed on Toll Limitation, at their own discretion or by CBT, a letter will be sent to them outlining the specifics of Toll Limitation. Also, when a customer reaches a threshold limit of toll conversation minutes, a message will be played to that customer when they attempt to place their next toll call. This message will state that they have reached a threshold number of minutes and have only a certain number of available minutes before Toll Limitation is activated on their account. They will also be directed to contact CBT if they have any questions.

Toll Limitation service will limit customers to eight hundred (800) minutes of unpaid toll usage. The 800 minutes of toll usage limitation is based on actual usage, not just usage that has already appeared on the customer's bill. The 800 minutes of usage consists of toll usage that is provided by the Telephone Company or any other toll provider for whom the Telephone Company provides billing service.

Toll Limitation service initiated by CBT may be removed from a customer's account upon request once the customer has had six months of service with satisfactory payment history. (N)
(N)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/13/2008 11:04:58 AM

in

Case No(s). 08-0021-TP-ZTA

Summary: Tariff Amended tariff filing. electronically filed by Evelyn W King on behalf of
CINCINNATI BELL TELEPHONE COMPANY