

NC

FILE

08-135-GA-CSS

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The Public Utilities
Commission of Ohio

DP 0012808 EY
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Donald Parrish
Customer Name

1430 Lilley Ave
Customer Address

Columbus Ohio 43206
City State Zip

Against

14626156 011 000 3
Account Number

Columbia Gas of Ohio
Utility Company Name

Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

RECEIVED-DOCKETING DIV

2008 FEB 13 AM 9:10

PUCO

[Signature]
Signature

619-445-9911
Customer Telephone Number

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Technician [Signature] Date Processed 2-13-08

2/10/08

Donald Parrish

On or about the 1/25/2008 Columbia Gas came to my home 1430 Lilley AVE Columbus OH; and told my wife that we had a out side gas leak .at that time they ask to come in the home and check for leaks inside the house. at that time my wife called me I had her call my uncle who is a retired plumber . He came over and talk with the gas man as my wife returned to work Columbus City Employee . Columbia Gas rep cut the gas off my uncle said that there was a out side leak and a inside leak at the furnace ;he called a plumber that was authorize to work on gas lines . He and his crew started working on the leaks. One inside and two outside digging up the yard outside and laying the pipe ; when the man fixed the furnace he brought out the meter to install it outside ;by the 1/27/2008 they called Columbia Gas to come and check the work at that time a Columbia Gas Man came and check the line when he said he could not turn on the service because there was a leak; and he would have some one come out on the 1/28/2008 and repair it because the leak was on Columbia Gas side of the line .I was very upset to find out that the outside leak which I just replace was there leak all along the problem was at the street; and that what brought them to my home in the first place. I payed these contractor 2000.00 dollars ; and the outside leak was still leaking . Columbia Gas should be responsible for 75% of cost ; because it would never cost no more than two hundred dollar too replace a furnace line and a shutoff valve .we have pictures of work being done.

Home Owner
The Parrish's