

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Tracie)	
Kagey,)	
)	
Complainant,)	
)	
v.)	Case No. 07-1273-TP-CSS
)	
AT&T Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) The above-referenced complaint was filed on December 17, 2007. In the complaint, Tracie Kagey stated that her telephone line has not worked properly and that AT&T has been unable to fix the problem. Ms. Kagey then stated that her telephone service has been shut off. Further, she requested help in resolving the problem.
- (2) AT&T responded on January 7, 2008, by admitting that Ms. Kagey had been a customer of AT&T and was disconnected for nonpayment on November 28, 2007. AT&T denied that it had refused to resolve Ms. Kagey's service issues and added that it has responded to Ms. Kagey's concerns in accordance with Commission requirements.
- (3) By entry issued December 21, 2007, the attorney examiner scheduled a settlement conference for January 22, 2008.
- (4) On January 21, 2008, at the request of Ms. Kagey, the settlement conference was postponed, to be rescheduled at a later date.
- (5) The new date for the settlement conference is March 4, 2008, at 10:00 a.m., in Hearing Room 11-A, in the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215.

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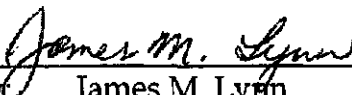
- (6) The purpose of the settlement conference is to determine whether this complaint can be informally resolved. The parties should bring with them all documents relevant to this matter.

It is, therefore,

ORDERED, That the settlement conference in Case No. 07-1273-TP-CSS be rescheduled in accordance with Finding (5). It is, further,

ORDERED, That a copy of this entry be served upon each party of record.

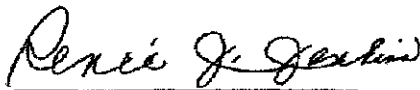
THE PUBLIC UTILITIES COMMISSION OF OHIO


By James M. Lynn
Attorney Examiner

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Entered in the Journal

FEB 06 2008



Renee J. Jenkins
Secretary