

RECEIVED-DOCKETING DIV

2008 JAN 24 PM 12:03

PUCO

1616 Clio Ave.
Cincinnati, OH 45230
January 22, 2008

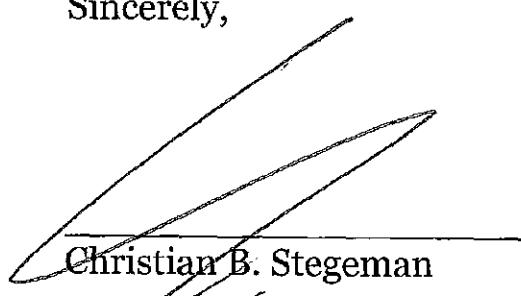
The Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, Ohio 43215-3793

Re: Complaint Against Duke Energy

Dear PUCO:

Enclosed, please find the original and 10 copies of my complaint against Duke Energy.

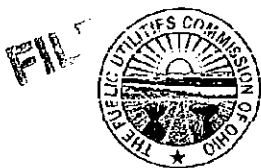
Sincerely,



Christian B. Stegeman
513.205.0461

CBS:gyf

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RECEIVED-DOCKETING DIV

 The Public Utilities Commission of Ohio
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PUCO

Formal Complaint Form

 Public Utilities Commission of Ohio
 Attn: Docketing
 180 E. Broad St.
 Columbus, OH 43215

 08-070-EL-633
 Case Number

 Christian B. Stegeman
 Customer Name

 1616 Clio Ave.
 Customer Address

 Cincinnati, OH 45230
 City State Zip

Against

 15900137220
 Account Number

 Duke Energy
 Utility Company Name

Customer Service Address (if different from above)

City State Zip

COMPLAINT:

December 7, 2007, Duke trimmed trees at my above address, and in the process, busted-up my mailbox, causing my mail to be exposed to the elements. I have contacted them twice regarding this, and while they are apologetic, they have still not replaced my box, yet my mail continues to get soaked. It is a RubberMaid mailbox, like this: <http://rubbermaid.com/rubbermaid/product/product.jhtml?prodId=HPProd230024>

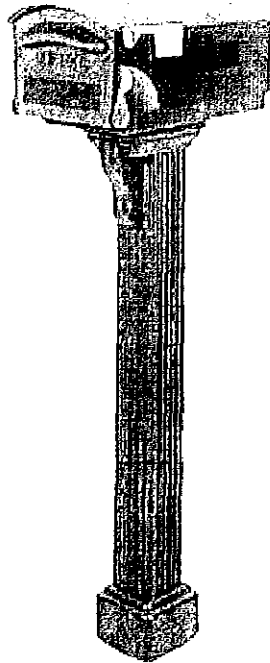
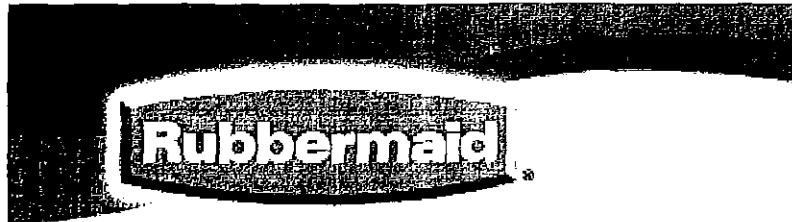
PRAYER FOR RELIEF: I just want Duke to install a new mailbox.

Signature

513.205.0461

Customer Telephone Number

1/22/08



MB179T Pictured.

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