

FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint
of Kathy Schmits

Complainant

v.

Duke Energy Ohio, Inc.

Respondent

Case No. 07-845-AU -CSS

DIRECT TESTIMONY OF

CYNTHIA MARIE GIVENS

ON BEHALF OF

DUKE ENERGY OHIO, INC.

January 8, 2007

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TABLE OF CONTENTS

<u>DESCRIPTION OF TESTIMONY</u>	<u>TESTIMONY PAGES</u>
I. INTRODUCTION.....	1
II. PURPOSE OF TESTIMONY	3
III. DISCUSSION.....	4
IV. CONCLUSION	15

ATTACHMENTS:

CMG-1 Bills for 9251 Deercross Avenue Account
CMG-2 Account Notes for Euclid Avenue Account
CMG-3 Bills for Euclid Avenue Account

I. INTRODUCTION

1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

2 A. My name is Cindy M. Givens, and my business address is 139 East Fourth Street,
3 Cincinnati, Ohio 45202.

4 Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

5 A. I am employed by Duke Energy Shared Services, Inc., as Customer Relations
6 Supervisor.

7 Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL
8 BACKGROUND.

9 A. I have been employed by Duke Energy Corporation, its predecessor, Cinergy
10 Corp., and the Cincinnati Gas & Electric Company (CG&E) in various positions
11 for 29 years. I graduated from Western Hills High School in May 1978. Prior to
12 1984, I worked for the CG&E and held various positions in the Nuclear Systems
13 and General Engineering Department. In 1984, I was promoted to the Customer
14 Relations Department and held several positions with increasing responsibility
15 until June 1, 2002, when I was promoted to Customer Relations Coordinator. On
16 October 1, 2007, I was promoted to my current position as Customer Relations
17 Supervisor. I am currently enrolled at Cincinnati State College taking courses in
18 Psychology and Human Behavior.

19 I have extensive training regarding credit and collection procedures. This
20 training is typically done on an annual basis and includes the following topics:

- 21 • Rates and billing issues and disputes
22 • Service Orders

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- Energy usage and energy audits
- Power quality issues
- Consumer education
- Customer contracts issues

Q. PLEASE DESCRIBE YOUR RESPONSIBILITIES AS CUSTOMER RELATIONS SUPERVISOR.

A. My extensive background in Customer Service and with a wide variety of customers provides me with great flexibility and knowledge to handle a wide range of issues, such as, rates, metering, billing and power quality. As a Customer Relations Supervisor, I manage a team that is responsible for all customer service inquiries for the three Midwest states in which Duke Energy Corporation's utilities operate. The types of inquiries include service requests, complaints, general questions, and billing disputes. Under my direction, my staff researches and attempts to resolve any issues escalated from various sources, including the utility commissions, customer advocacy groups and other sources.

I work with the Commissions as a liaison for their specific customer requests. I have a working knowledge of all existing Duke Energy Ohio, Inc's (DE-Ohio) tariffs, programs and policies and communicate this information to customers on a frequent basis. I also interact with gas & electric operating departments, meter reading and various other departments on a daily basis, for many reasons, including responding to and attempting to resolve customer inquiries or concerns. I have a working knowledge of current federal/state regulations for Ohio, Kentucky and Indiana.

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1 In addition to my day-to-day responsibilities, I also attend annual
2 conferences, such as the EEI Low-Income Best Practices Workshop. I have
3 participated in seminars, such as the Ohio Department of Development HEAP
4 Regional Training and presenting Duke Energy's Energy Assistance Guidelines.
5 I also work extensively with local community and social service agencies and
6 provide presentations on credit/billing and customer service topics as appropriate.

7 I also serve as a subject matter expert on committees and teams involving
8 billing, credit and collection and field operations issues within Duke Energy
9 Corporation. I also serve as DE-Ohio's liaison with various regulatory,
10 governmental and customer advocacy groups. In addition, I exchange
11 information with counterparts in other companies and utilities, and participate in
12 identified benchmarking opportunities.

13 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THIS COMMISSION?**

14 **A.** Yes. I testified in one other formal complaint before the Public Utilities
15 Commission of Ohio. It was sometime in 2003.

16 **II. PURPOSE OF TESTIMONY**

17 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**
18 **PROCEEDING?**

19 **A.** The purpose of my testimony is to respond to the allegations contained in Ms.
20 Kathy Schmits's (Ms. Schmits) complaint and to provide accurate information
21 regarding the complaint filed by Ms. Schmits, including but not limited to, billing,
22 payments and account history for Ms. Schmits's DE-Ohio accounts.

23
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1
2 **III. DISCUSSION**

3 **Q. ARE YOU FAMILIAR WITH THE COMPLAINT FILED BY MS.**
4 **SCHMITS?**

5 **A. Yes.**

6 **Q. PLEASE BRIEFLY SUMMARIZE YOUR UNDERSTANDING OF MS.**
7 **SCHMITS COMPLAINT.**

8 **A. Ms. Schmits's complaint is a billing dispute involving a natural gas arrearage**
9 **owed from her property at 6060 Euclid Avenue, Cincinnati OH (Euclid Account).**
10 **At one time, Ms. Schmits had two active accounts for two separate properties.**
11 **The first was the Euclid Account. The second is her current account for 9251**
12 **Deercross, Pkwy #2, Cincinnati OH 45238 (Deercross Account). The Euclid**
13 **Account contained both natural gas and electric service provided by DE-Ohio.**
14 **The Deercross Account is electric only. The Euclid Account was disconnected**
15 **for non-payment in 2006. at the time of disconnection, Ms. Schmits owed both**
16 **natural gas and electric arrearages on the account.**

17 **The Complaint is a result of a transfer of a balance from her previous**
18 **Euclid Account to her current Deercross Account. In June 2007, DE-Ohio's**
19 **Receivables Department matched Ms. Schmits social security number from the**
20 **natural gas arrearage for the Euclid Account to Ms. Schmits's Deercross Account**
21 **and transferred the arrearage to the current account. Attachment CMG-1 contains**
22 **true and accurate copies of Ms. Schmits's monthly bills for her Deercross**

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1 Account for electric service rendered from August 23, 2005 through December
2 21, 2007.

3 In the complaint, Ms. Schmits claims that she believes she cancelled the
4 electric and natural gas service for the Euclid Account in October 2005. Ms.
5 Schmits is now disputing the fact that she owes for any unpaid past natural gas
6 consumption for the Euclid Account.

7 **Q. PLEASE EXPLAIN THE CIRCUMSTANCES THAT PROMPTED MS.**
8 **SCHMITS'S COMPLAINT.**

9 A. In January 2007, DE-Ohio's Receivables Department first matched the Euclid
10 Arrearage belonging to Ms. Schmits to her active Deercross Account. The
11 transfer from the Euclid Account to the Deercross Account is shown on
12 Attachment CMG-1, page 32 of 58, bill prepared on December 27, 2006, for
13 service rendered November 20, 2006 through December 21, 2006. At that time,
14 the Euclid Account had both an electric arrearage and the natural gas arrearage.
15 DE-Ohio transferred both arrearages to the Deercross Account. Upon realizing
16 that the Deercross Account was electric only, the natural gas arrearage for the
17 Euclid Account was removed from the Deercross Account. This is shown on
18 Attachment CMG-1, page 34 of 58, bill prepared January 25, 2007, for service
19 rendered December 21, 2006 through January 24, 2007. The electric arrearage
20 continued on the account and was eventually paid by Ms. Schmits.

21 In June 2007, DE-Ohio's Receivables Department transferred the natural
22 gas arrearage from Ms. Schmits's Euclid Account to the Deercross Account once
23 again. This can be seen in Attachment CMG-1, page 45 of 58, bill prepared June

1 25, 2007, for services provided May 23, 2007 through June 22, 2007. The person
2 who made the transfer did so without noticing that the Deercross Account was
3 electric only. The transfer of the arrearage placed Ms. Schmits's Deercross
4 Account in disconnection status because the natural gas arrearage was more than
5 60 days old. Ms. Schmits then filed her Complaint on July 25, 2007. Upon
6 receipt of the complaint, I looked into the issue and discovered that the transfer of
7 the natural gas arrearage was to the electric only account. I then removed the
8 natural gas arrearage from the Deercross Account and placed a note in CMS
9 stating that the account that it is electric only. The transfer from the Deercross
10 Account can be seen on Attachment CMG-1, page 47 of 58, bill prepared on July
11 25, 2007, for service rendered June 22, 2007 through July 24, 2007.

12 **Q. WHAT IS THE CURRENT AMOUNT DUE FOR THE NATURAL GAS**
13 **ARREARAGE FOR THE EUCLID ACCOUNT?**

14 **A.** The Euclid Account arrearage is still \$505.96 for unpaid natural gas
15 consumption from December 20, 2005 to October 6, 2006.

16 **Q. IS THE DEERCROSS ACCOUNT CURRENTLY SUBJECT TO**
17 **DISCONNECTION BECAUSE OF THE EUCLID NATURAL GAS**
18 **ARREARAGE?**

19 **A.** No. Although Ms. Schmits still owes for the natural gas arrearage from the
20 Euclid Account, it is not reflected on her current Deercross Account and that
21 account is not currently subject to disconnection due to the Euclid Account
22 Arrearage.

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1 Q. DID MS. SCHMITS CANCEL THE ELECTRIC OR NATURAL GAS
2 SERVICE FOR THE EUCLID ACCOUNT AT ANY TIME IN 2005?

3 A. No. There is no record of such a request.

4 Q. PLEASE EXPLAIN HOW YOU KNOW THIS?

5 A. I personally researched DE-Ohio's records for the Ms. Schmits Euclid Account.
6 DE-Ohio keeps and maintains customer account information in a comprehensive
7 computer database called the Customer Management System (CMS). CMS is
8 used by all call center, receivables and customer service personnel, and is used to
9 keep track of service requests, customer calls, inquiries, turn on orders, billing,
10 account status and histories. CMS has been the single customer management
11 system used by DE-Ohio and its predecessor, CG&E, since 1993. There is a
12 record for every account at every address for the history of the account. The most
13 recent two years are immediately accessible in the system. Account histories
14 beyond two years are archived and accessible through data inquiries.

15 When a customer calls in regarding their account, a notation is made in the
16 account describing the inquiry. If service is requested, such as a turn on, repair
17 request or disconnection, a notation is made of the request, dates of the service
18 request are noted in the record and any special instructions are noted. In the case
19 of disconnection requests by the customer, the call center operator takes also
20 specific information from the customer, which is entered into CMS, and a service
21 order or ticket is opened. The customer must give us date and time for the
22 disconnection. With respect to natural gas disconnections at the meter, the
23 customer must schedule a date for the order to be completed and must be present,

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1 or provide access to the meter so we can access the meter, properly disconnect the
2 natural gas, and seal it off. When the service is completed, a new notation is
3 made in CMS for the account and the ticket is closed. A final bill is then rendered
4 for the account based upon the last meter reading obtained at the time the meter
5 was sealed.

6 In the case of Ms. Schmits's Euclid Account, there is no record of an
7 actual request to disconnect service at Euclid Address. In fact, the Euclid
8 Account continued to consume both electricity and natural gas through 2006, and
9 DE-Ohio continued to bill Ms. Schmits for the services until the electric and
10 natural gas services were shut off at the pole and curb respectively, for non-
11 payment. A final bill was rendered for the natural gas service on October 12,
12 2006, after the gas service was disconnected at the curb for non-payment on
13 October 6, 2006.

14 **Q. WAS THERE ANY NOTATION IN CMS FOR MS. SCHMITS'S EUCLID**
15 **ACCOUNT, INDICATING SHE CONTACTED THE COMPANY IN THE**
16 **FALL OF 2005?**

17 **A.** Yes. Attachment CMG-2 is a true and accurate copy of the account notes for Ms.
18 Schmits's Euclid Account for November 16, 2005. I personally printed this
19 information from CMS as well as the bills included as attachments CMG-1 and
20 CMG-3. I have access to CMS and the individual customer account data,
21 including Ms. Schmits's account information such as account notes and billing
22 histories, as part of the regular course of my business duties as Customer
23 Relations Supervisor. Attachment CMG-2 shows Ms. Schmits's account number

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1 for the Euclid Account, the address, the date she called, the employee who took
2 the call, and the specific comments regarding the substance of the call. This level
3 of detail is standard for account comments entered by Company call center
4 personnel when a customer calls in.

5 As shown in Attachment CMG-2, there is a notation dated November 16,
6 2005 indicating Ms. Schmits did contact the Company; however, it was not a
7 request for disconnection of service. The notation is very specific as to the
8 substance of the telephone call and states "Kathy Schmits says this house is
9 vacant and wants to know [if] she turns off her water heater and furnace will she
10 run the risk of pipes freezing. Please call 513-891-2408 stay on line even if
11 answering machine picks up, ringer broke. Will be there 11/16/05 til 3pm and
12 Monday 11/21/05 all day." There is a follow-up notation made by our Customer
13 Care Department, dated November 16, 2005, the same day as Ms. Schmits call,
14 which states that a Company representative left a message for Ms. Schmits
15 advising against turning off the water heater and furnace to a vacant property
16 without having water blown out of lines or winterized by a plumber.

17 Attachment CMG-2 contains the only two notations in the CMS system
18 for the Euclid Account involving phone calls. Neither notation states that Ms.
19 Schmits requested her utility services be disconnected. In fact, these entries show
20 that she was concerned about the effects of turning off her furnace, not stopping
21 natural gas service. These notes show that DE-Ohio personnel returned Ms.
22 Schmits's call immediately, and advised her to have her furnace and water pipes
23 treated by a plumber before shutting off her furnace. Disconnection of natural gas

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1 service was not discussed. Similarly, disconnection of electric service was not
2 discussed.

3 As I stated previously, if a customer requests service disconnection,
4 specific information is gathered, including the date of disconnection, times when
5 the customer would be present for the service technician to access the meter, take
6 a final meter reading, seal it off as well as to check for problems. This
7 information would then be inputted in the CMS system so that a service ticket
8 could be generated. If there is an arrearage on the account, payment is discussed.
9 After the final meter reading, a final bill is generated and sent to the customer.
10 This is the standard procedure for service disconnection. DE-Ohio handles these
11 requests on a daily basis and follows this exact procedure. None of this
12 information was noted in the CMS system regarding Ms. Schmits's Euclid
13 Account. The Euclid Account continued to be billed because Ms. Schmits did not
14 request a service disconnection. Natural gas and electricity continued to be
15 consumed at the premises and DE-Ohio billed Ms. Schmits on a monthly basis.

16 **Q. PLEASE BRIEFLY EXPLAIN THE HISTORY OF MS SCHMITS'S**
17 **EUCLID ACCOUNT.**

18 **A.** Attachment CMG-3 are true and accurate copies of the bills for Ms. Schmits's
19 Euclid Account for electric and natural gas service rendered from August 19,
20 2005 through October 2006. I personally printed these bills from CMS. The bills
21 included in CMG-3 show the natural gas and electricity consumption measured at
22 the address and billed to Ms. Schmits until the services were disconnected for
23 non-payment. Attachment CMG-3, page 5 of 32, is the bill for utility services

1 rendered October 19, 2005 through November 17, 2005. This bill shows an
2 amount due of 86.97. \$35.21 was a carry forward balance from service rendered
3 from September 20, 2005 through October 19, 2005, as can be seen in Attachment
4 CMMG-3, page 3 of 32. This is of significance because, as I stated earlier, Ms.
5 Schmits did call DE-Ohio's Call Center on November 16, 2005 to inquire about
6 the effect of shutting off her furnace on her water pipes for the Euclid address.
7 On the date of the call, Ms. Schmits had a balance due of \$35.21 from the prior
8 month and was near the end of her billing cycle for November 2005. If Ms.
9 Schmits had requested service disconnection at the time of her November 16,
10 2005 call, the amount due would have been communicated to her for both the
11 electric and natural gas account and payment arrangements would have been
12 discussed and noted in the account comments. The Company would have
13 arranged to seal the meters and a final bill would have been rendered with the
14 November 17, 2005 meter reading.

15 As shown by the remainder of the bills included in Attachment CMG-3,
16 the account continued to consume both natural gas and electricity and meter
17 readings were obtained on a monthly basis.

18 **Q. DID MS. SCHMITS CONTINUE TO MAKE PAYMENTS ON THE**
19 **EUCLID ACCOUNT AFTER SHE CONTACTED THE COMPANY IN**
20 **NOVEMBER 2005?**

21 **A.** Yes. As I just mentioned, the Euclid Account continued to consume both
22 electricity and natural gas into 2006 until the services were shut off at the pole
23 and curb in May 2006 and October 2006 respectively. However, the Euclid

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1 Account was subject to disconnection much earlier as can be seen in Attachment
2 CMG-3, page 12 of 32, bill prepared February 22, 2006. This bill was for service
3 between January 22, 2006 through February 21, 2006 and contained unpaid
4 arrearages for both electricity and natural gas going back to services rendered
5 through September 20, 2005. At that time, the total amount due was \$566.33 with
6 \$433.28 from unpaid prior months electric and natural gas consumption. That bill
7 contained a message that the account would be disconnected if a minimum
8 payment of \$290.91 was not made before March 20, 2006. As can be seen on
9 Attachment CMG-3, page 15 of 32, the bill rendered March 23, 2006, for service
10 from February 21, 2006 through March 22, 2006, Ms. Schmits made a payment of
11 \$300.00 on the Euclid Account on March 16, 2006. This was just over the
12 minimum amount due to avoid disconnection on the Euclid Account, but not
13 enough to bring the account current and out of arrears.

14 After that \$300.00 payment, the total due for the Euclid Account was
15 \$357.19, including the current charges as well as continuing unpaid arrearages.
16 As the remainder of the Euclid Account bills show, no further payments were
17 received for the Euclid Account, but it continued to register both electric and
18 natural gas consumption and was subject to disconnection. In May 2006, the
19 electricity was turned off at the pole for the Euclid Account. The natural gas,
20 however, continued until it was disconnected at the curb in October 2006 for non-
21 payment.

22 **Q. WHY IS THIS \$300.00 PAYMENT ON MARCH 16, 2006 SIGNIFICANT?**

1 A. The \$300.00 payment is significant for two reasons. First, on the date of Ms.
2 Schmits's phone call on November 16, 2005, the arrearage at that time was only
3 \$35.21. The \$300.00 payment on March 16, 2006 shows that Ms. Schmits was
4 aware the Euclid Account was still active and continued to consume natural gas
5 and electricity after her November 16, 2005 call. Second, although the March 16,
6 2006 payment did not satisfy the total arrearage on the account, it was just over
7 the minimum amount due to avoid disconnection of service. Had Ms. Schmits
8 simply not made any payment, the Euclid Account would have been disconnected
9 on March 20, 2006.

10 Q. IS IT TYPICAL FOR DE-OHIO TO DISCONNECT PAST DUE
11 NATURAL GAS AND ELECTRIC ACCOUNTS SEPARATELY?

12 A. Yes. DE-Ohio does this as a regular course of business. If a customer is
13 delinquent on both their natural gas and electric accounts, the company will
14 disconnect them separately. The reasons for this are twofold and are beneficial
15 both to consumers and to the Company. First, disconnecting only one service
16 allows a customer to continue the other service and provides them an opportunity
17 to take care of amounts owed. Second, disconnecting just one service, usually
18 electricity, will typically prompt the customer to contact DE-Ohio to make
19 payment arrangements to take care of unpaid bills. This reduces operating costs
20 for the company, which will eventually be reflected in rates.

21 Q. DID MS. SCHMITS MAKE ANY OTHER PAYMENTS ON MARCH 16,
22 2006?

1 A. Yes. Ms. Schmits's Deercross Account was also subject to disconnection at the
2 same time as the Euclid Account. As can be seen in Attachment CMG-1, page 12
3 of 58, the Deercross Account was subject to disconnection for unpaid utility
4 service with the bill prepared on February 24, 2006 containing services rendered
5 January 25, 2006 through February 23, 2006. This bill shows a total amount due
6 of \$272.01, with \$203.99 representing prior month's unpaid consumption dating
7 back to September 22, 2005. This February 24, 2006 bill states that service will
8 be disconnected if a minimum payment of \$141.17 is not paid by March 24, 2006.

9 As can be seen on the next month's bill, CMG-1, page 14 of 58, bill
10 prepared on March 27, 2007 for service rendered February 23, 2006 through
11 March 24, 2006, Ms. Schmits made a payment of \$150.00. This payment was just
12 over the minimum amount due of \$141.17, to keep the Deercross Account electric
13 service on. This payment did not bring the account current, as it was still \$123.84
14 in arrears.

15 This is significant, because, as I discussed above, March 16, 2006 is the
16 same date that she made a minimum payment on the Euclid Account to keep its
17 services connected. Clearly, Ms Schmits was aware both accounts were active,
18 delinquent and subject to disconnection. Ms. Schmits made payments on both
19 accounts on the same date in an amount sufficient to keep the services on, but not
20 enough to bring the accounts current.

21 Q. DOES MS. SCHMITS STILL OWE FOR THE EUCLID ACCOUNT
22 NATURAL GAS ARREARAGE?

1 A. Yes. Ms. Schmits still owes for the Euclid Account natural gas consumption.
2 This was service provided by DE-Ohio in accordance with its tariffs. The Euclid
3 Account did consume the natural gas and the meter was read on a monthly basis
4 until it was disconnected for non-payment in October 2006. The amounts owed
5 for the natural gas consumed at the Euclid Account was billed according to DE-
6 Ohio's tariffed rates. The Euclid Account was billed on a monthly basis and the
7 bills were mailed to Ms. Schmits at the Euclid address. There is no record that
8 Ms. Schmits ever requested the service be disconnected at the Euclid Account. A
9 final bill was not generated on the Euclid Account until the company had to
10 disconnect the service at the curb due to non-payment in October 2006. The
11 account would have been disconnected months sooner, but Ms. Schmits made a
12 payment on the account in March 2006 to keep the Euclid Account service
13 connected.

14 As I stated previously, the Euclid Account arrearage for the natural gas
15 service is not reflected on her Deercross Account. Ms. Schmits will have to take
16 care of the natural gas arrearage through either a payment agreement or payment
17 in full prior to establishing a new natural gas account. DE-Ohio has offered Ms.
18 Schmits payment plans on several occasions and she has thus far declined.

19 **Q. DID DE-OHIO PROVIDE NOTICE TO COMPLAINT PRIOR TO**
20 **DISCONNECTING THE ELECTRIC AND NATURAL GAS SERVICES**
21 **AT THE EUCLID ACCOUNT?**

22 A. Yes. Each time Complainant's Euclid Account was subject to disconnection,
23 notices of disconnection were included on Complainant's bills for the Euclid

1 Account. DE-Ohio also posted the final notice at the Euclid Account address
2 before the Company went out and physically disconnected service. DE-Ohio
3 delivered the final notice for disconnection of the electric service at the Euclid
4 Account on April 7, 2006. The final notice for the disconnection of the natural
5 gas service on the Euclid Account was delivered to the address on June 23, 2007.
6 DE-Ohio made several attempts to shut off the natural gas service at the meter but
7 was unsuccessful. The service was finally disconnected at the curb on October 6,
8 2006.

9 **IV. CONCLUSION**

10 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

11 **A. Yes.**

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Account Number [REDACTED] 10 17

Due Date	Amount Due
Oct 17, 2005	\$ 90.00

\$ _____ \$ _____
 HeatShare Contribution Amount Enclosed
 (for Customer Assistance)

*****AUTO** 5-DIGIT 45213

|||||

Kathy Schmits
 9251 Deercross Pkwy Apt 2d
 Cincinnati OH 45236-4568

PO Box 740124
 Cincinnati OH 45274-0124

Page 1 of 2

Name/Service Address	For Inquiry's Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt 2d Cincinnati OH 45236	Cinergy/CG&E	513-421-9500 [REDACTED]

Meter Payments To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Sep 23 not included Bill prepared on Sep 23, 2005 Next meter reading Oct 21, 2005

Meter Number	Reading Date	Days	Meter Reading	Usage
Elec 070298856	Aug 23 Sep 22	30	76262 76717	455

Electric Residential	Current Billing
Usage - 455 kWh Cinergy/CG&E - Rate RS Current Electric Charges	\$ 38.41 \$ 38.41
	Amt Due - Previous Bill \$ 50.83 Late Payment Charge(s) 0.76 Balance Forward 51.59 Current Electric Charges 38.41 Current Amount Due \$ 90.00

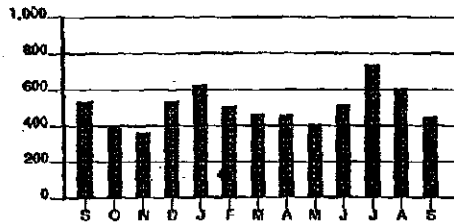
Cinergy celebrates National Customer Service Week, October 3-7. We appreciate the opportunity to serve you.

PRICE TO COMPARE: In order for you to save money, a new electric supplier must offer you a price lower than 5.178400000 cents per kWh. For a written explanation of Price to Compare, contact Cinergy/CG&E.

Due Date	Amount Due	After Oct 27, 2005
Oct 17, 2005	\$ 90.00	\$ 91.35

Customer Name		Service Address	Account Number
Kathy Schmits		9251 Deercross Pky Apt: 2d Cincinnati OH 45236	
Explanation of Current Charges			
Electric Meter -	070298856	Cinergy/CG&E Rate RS - Residential Svc-Summer	
kWh Usage -	455	Distribution-Customer Chg	\$ 4.00
Aug 23 - Sep 22		Delivery Charges	
30 Days		Distribution-Energy Chg	
		455 kWh @ \$ 0.01691200	7.69
		Transmission Charges	
		455 kWh @ \$ 0.00412000	1.87
		Ancillary Charges	
		455 kWh @ \$ 0.00120800	0.55
		Delivery Riders	2.40
		Total Delivery Charges	\$ 12.51
		Generation Charges	
		Residential Generation Credit	
		455 kWh @ \$ 0.00253320cr	1.15cr
		Generation Energy Chg	
		455 kWh @ \$ 0.05066400	23.05
		Total Generation Charges	\$ 21.90
			\$ 38.41
		Total Current Electric Charges	\$ 38.41

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 8,154
Average Usage 513

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	544	390	372	548	633	515	472	466	412	526	746	619	455

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

*****AUTO** 5-DIGIT 45213



Kathy Schmits
9251 Deercross Pkwy Apt 2d
Cincinnati OH 45236-4568

PO Box 740124
Cincinnati OH 45274-0124

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2d Cincinnati OH 45236	Cinergy/CG&E 513-421-9500	[REDACTED]

Mail Payments To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Oct 24 not included Last payment received Oct 10 Bill prepared on Oct 24, 2005 Next meter reading Nov 21, 2005

Meter Number	Reading Date	Days	Meter Reading	Usage
Elec 070298856	Sep 22 Oct 21	29	76717 77155	438

Electric Residential	Current Billing
Usage - 438 kWh Cinergy/CG&E - Rate RS \$ 37.14 Current Electric Charges \$ 37.14	Amt Due - Previous Bill \$ 90.00 Payment(s) Received 90.00cr Balance Forward 0.00 Current Electric Charges 37.14 Current Amount Due \$ 37.14

Check out CinergyComfort.com where you can enroll in Budget Billing and find ways to save energy and money

PRICE TO COMPARE: In order for you to save money, a new electric supplier must offer you a price lower than 5.178400000 cents per kWh. For a written explanation of Price to Compare, contact Cinergy/CG&E.

Due Date	Amount Due	Next Billing
Nov 15, 2005	\$ 37.14	Nov 15, 2005 \$ 37.70

Kathy Schmits

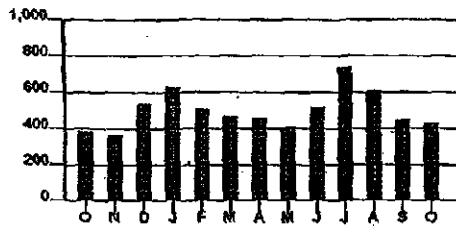
9251 Deercross Pky
Apt: 2d
Cincinnati OH 45236

Account Number

Explanation of Current Charges

Electric Meter -	070298856	Cinergy/CG&E Rate RS - Residential Svc-Winter		
kWh Usage -	438	Distribution-Customer Chg	\$ 4.00	
Sep 22 - Oct 21		Delivery Charges		
29 Days		Distribution-Energy Chg		
		438 kWh @ \$ 0.01691200	7.41	
		Transmission Charges		
		438 kWh @ \$ 0.00412000	1.80	
		Ancillary Charges		
		438 kWh @ \$ 0.00120800	0.53	
		Delivery Riders	2.32	
		Total Delivery Charges	\$ 12.06	
		Generation Charges		
		Residential Generation Credit		
		438 kWh @ \$ 0.00253320cr	1.11cr	
		Generation Energy Chg		
		438 kWh @ \$ 0.05066400	22.19	
		Total Generation Charges	\$ 21.08	\$ 37.14
		Total Current Charges		\$ 37.14

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,202
Average Usage 517

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	390	372	548	633	515	472	486	412	526	746	619	455	438

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Dec 14, 2005	\$ 71.80

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 740124
Cincinnati OH 45274-0124



Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Cinergy/CG&E 513-421-9500	[REDACTED]

Mail Payments to	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Nov 22 not included Bill prepared on Nov 22, 2005 Next meter reading Dec 22, 2005

Meter Number	Reading Date From To	Day	Previous Reading	Present Reading	Usage
Elec 070298856	Oct 21 Nov 21	31	77155	77553	398

Current Billing
Usage - 398 kWh Cinergy/CG&E - Rate RS \$ 34.10 Current Electric Charges \$ 34.10
Amt Due - Previous Bill \$ 37.14 Late Payment Charge(s) 0.56 Balance Forward 37.70 Current Electric Charges 34.10 Current Amount Due \$ 71.80

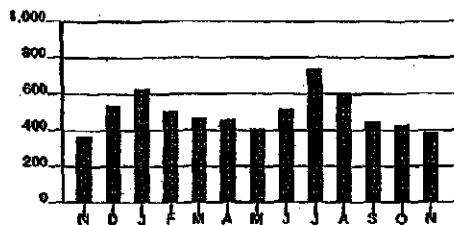
Budget Billing allows you to level out your energy bill. Go to www.CinergyComfort.com to enroll, or call 1-888-BEARM2 (1-888-239-2762).

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.00 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Due Date	Amount Due	Amount Due
Dec 14, 2005	\$ 71.80	\$ 72.88

Name		Service Address		Account Number
Kathy Schmits		9251 Deercross Pky Apt: 2D Cincinnati OH 45236		
Explanation of Current Charges				
Electric Meter -	070298856	Cinergy/CG&E Rate RS - Residential Svc-Winter		
kWh Usage -	398	Distribution-Customer Chg		\$ 4.00
Oct 21 - Nov 21		Delivery Charges		
31 Days		Distribution-Energy Chg		
		398 kWh @ \$ 0.01691200		6.73
		Transmission Charges		
		398 kWh @ \$ 0.00412000		1.64
		Ancillary Charges		
		398 kWh @ \$ 0.00120800		0.48
		Delivery Riders		2.10
		Total Delivery Charges		\$ 10.95
		Generation Charges		
		Residential Generation Credit		
		398 kWh @ \$ 0.00253320cr		1.01cr
		Generation Energy Chg		
		398 kWh @ \$ 0.05066400		20.16
		Total Generation Charges		\$ 19.15
				\$ 34.10
		Total Current Electric Charges		\$ 34.10

KWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,228
 Average Usage 519

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	372	548	633	515	472	466	412	526	746	619	455	438	398

Account Number [REDACTED]

Due Date	Amount Due
Jan 18, 2006	\$ 141.17

For less detailed billing information on your monthly bill, check box on right ☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 740124
Cincinnati OH 45274-0124

Page 1 of 2

Name/Service Address	Company/Service	Phone Number	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Cinergy/CG&E	513-421-9500	[REDACTED]

Mail Payments To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Dec 27 not included Bill prepared on Dec 27, 2005 Next meter reading Jan 25, 2006

Meter Number	Reading Date	Days	Previous Reading	Current Reading	Usage
Elec 070298856	Nov 21 Dec 22	31	77553	78403	850

Electric Residential	Current Billing
Usage - 850 kWh Cinergy/CG&E - Rate RS \$ 68.29 Current Electric Charges \$ 68.29	Amt Due - Previous Bill \$ 71.80 Late Payment Charge(s) 1.08 Balance Forward 72.88 Current Electric Charges 68.29 Current Amount Due \$ 141.17

Beginning with this bill, amounts formerly shown on your bill as Transmission Charges and Ancillary Charges will now be combined under Rider TCR.

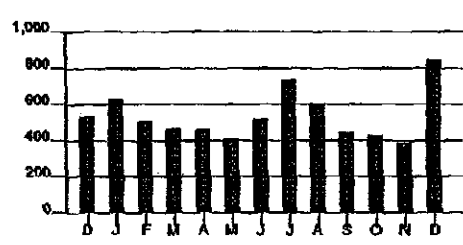
You can't predict the weather, but you can your monthly bill. If you haven't already, enroll in Budget Billing today. Sign up at www.CinergyComfort.com, and also learn about ways to reduce your energy use. Or call 1-888-BEARM2 (1-888-239-2762).

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.00 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Due Date	Amount Due	PAID
Jan 18, 2006	\$ 141.17	Jan 18, 2006 \$ 143.29

Customer Name		Service Address		Account Number	
Kathy Schmits		9251 Deercross Pky Apt: 2D Cincinnati OH 45236		[REDACTED]	
Explanation of Current Charges					
Electric Meter - 070298856		Cinergy/CG&E			
kWh Usage - 850		Rate RS - Residential Svc-Winter			
Nov 21 - Dec 22		Distribution-Customer Chg		\$ 4.00	
31 Days		Delivery Charges			
		Distribution-Energy Chg			
		850 kWh @ \$ 0.01471000		12.50	
		Rider TCR		6.40	
		Delivery Riders		4.48	
		Total Delivery Charges		\$ 23.38	
		Generation Charges			
		Residential Generation Credit			
		850 kWh @ \$ 0.00253320cr		2.15cr	
		Generation Energy Chg			
		850 kWh @ \$ 0.05066400		43.06	
		Total Generation Charges		\$ 40.91	\$ 68.29
Total Current Electric Charges					\$ 68.29

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,530
 Average Usage 544

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	548	633	515	472	466	412	526	746	619	455	438	393	850

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Feb 17, 2006	\$ 203.99

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 740124
Cincinnati OH 45274-0124

REMINDER NOTICE

Page 1 of 3

Name, Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Cinergy/CG&E 513-421-9500	[REDACTED]

Mail Payments To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Jan 26 not included Bill prepared on Jan 26, 2006 Next meter reading Feb 23, 2006

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date	Days	Meter Reading	Usage
Elec 070298856	Dec 22 Jan 25	34	78403 79028	625

Electric - Residential	
Usage - 221 kWh Cinergy/CG&E - Rate RS	\$ 18.11
Usage - 404 kWh Cinergy/CG&E - Rate RS	42.59
Current Electric Charges	\$ 60.70
Old Rate Effective Dec 22 To Jan 03 New Rate Effective Jan 03 To Jan 25	

Current Billing	
Amt Due - Previous Bill	\$ 141.17
Late Payment Charge(s)	2.12
Balance Forward	143.29
Current Electric Charges	60.70
Current Amount Due	\$ 203.99

Don't wait for the weather to cause your energy bill to jump; enroll in Budget Billing today. Go to www.CinergyComfort.com to sign up and learn about ways to reduce your energy bills

REMINDER NOTICE

Due Date	Amount Due	Amount
Feb 17, 2006	\$ 203.99	\$ 207.05

Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges			
Electric Meter - 070298856 kWh Usage - 625 Dec 22 - Jan 25 34 Days	Cinergy/CG&E Rate RS - Residential Svc-Winter		
	Old Rate Effective Dec 22 To Jan 03		
	Distribution-Customer Chg	\$ 1.41	
	Delivery Charges		
	Distribution-Energy Chg		
	221 kWh @ \$ 0.01471000	3.25	
	Rider TCR	1.66	
	Delivery Riders	1.15	
	Total Delivery Charges	\$ 6.06	
	Generation Charges		
	Residential Generation Credit		
	221 kWh @ \$ 0.00253320cr	0.56cr	
	Generation Energy Chg		
	221 kWh @ \$ 0.05066400	11.20	
	Total Generation Charges	\$ 10.64	\$ 18.11
<hr/>			
	Cinergy/CG&E Rate RS - Residential Svc-Winter		
	New Rate Effective Jan 03 To Jan 25		
	Distribution-Customer Chg	\$ 2.91	
	Delivery Charges		
	Distribution-Energy Chg		
	404 kWh @ \$ 0.01994900	8.06	
	Rider TCR	3.04	
	Rider RSC	2.68	
	Rider AAC	1.07	
	Rider MSR-E	0.57cr	
	Delivery Riders	5.97	
	Total Delivery Charges	\$ 20.25	
	Generation Charges		
	Generation Energy Chg		
	404 kWh @ \$ 0.03755300	15.17	
	Rider FPP	4.79	
	Rider RSS	0.53cr	
	Total Generation Charges	\$ 19.43	42.59
Total Current Electric Charges			\$ 60.70

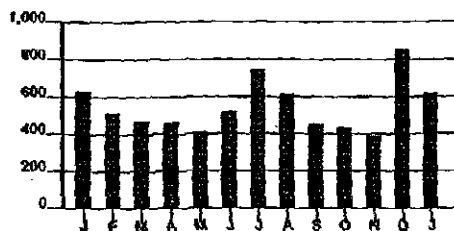
Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Account Number

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,522
Average Usage 544

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	633	515	472	486	412	528	746	618	455	438	398	850	625

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Mar 20, 2006	\$ 272.01

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
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Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Cinergy/CG&E

513-651-5100

Meter Payment To	Account Information
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PO Box 9001084
Louisville KY 40290-1084

Payments after Feb 24 not included

Bill prepared on Feb 24, 2006
Next meter reading Mar 24, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$141.17 is not paid before 03/24/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Elec	070298856	Jan 25 Feb 23	29	79028	79643	615

Electric - Residential	
Usage -	615 kWh
Cinergy/CG&E - Rate RS	\$ 64.96
Current Electric Charges	\$ 64.96

Current Billing	
Amt Due - Previous Bill	\$ 203.99
Late Payment Charge(s)	3.06
Balance Forward	207.05
Current Electric Charges	64.96
Current Amount Due	\$ 272.01

High energy costs impacting your budget? Go to CinergyComfort.com or call 1-888-BEARM2(1-888-239-2762).

Pursuant to state law, the Energy Efficiency Revolving Loan Fund Rider rate has been adjusted effective with this bill.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Mar 20, 2006	\$ 272.01	\$ 276.09

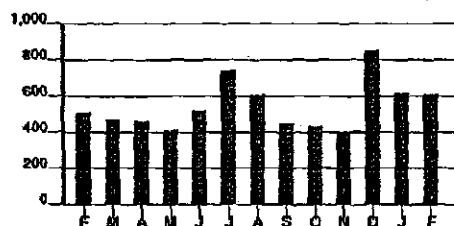
Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

OUR BILL PAYMENT ADDRESS HAS CHANGED: To ensure immediate processing of your payment, please use the new P.O. Box address on this bill to update any payment records, such as accounts payable process, automatic bank payment, third-party electronic payment, or when using a standard envelope.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges		
Electric Meter - 070298856	Cinergy/CG&E Rate RS - Residential Svc-Winter	
kWh Usage - 615	Distribution-Customer Chg	\$ 4.50
Jan 25 - Feb 23 29 Days	Delivery Charges	
	Distribution-Energy Chg	
	615 kWh @ \$ 0.01994900	12.27
	Rider TCR	4.63
	Rider RSC	4.08
	Rider AAC	1.63
	Rider MSR-E	0.87cr
	Delivery Riders	9.13
	Total Delivery Charges	\$ 30.87
	Generation Charges	
	Generation Energy Chg	
	615 kWh @ \$ 0.03755300	23.10
	Rider FPP	7.30
	Rider RSS	0.81cr
	Total Generation Charges	\$ 29.59
		\$ 64.96
	Total Current Electric Charges	\$ 64.96

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,622
Average Usage 552

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	515	472	466	412	526	746	619	455	436	396	850	625	615

Account Number [REDACTED] 10 17

Due Date
Apr 18, 2006Amount Due
\$ 176.02For less detailed billing information on
your monthly bill, check box on right ☐

\$ _____	\$ _____
HeatShare Contribution (for Customer Assistance)	Amount Enclosed



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

REMINDER NOTICE

Page 1 of 2

Name/Service Address	Service	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Cinergy/CG&E	513-421-9500	[REDACTED]

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 27 not included Last payment received Mar 16 Bill prepared on Mar 27, 2006 Next meter reading Apr 24, 2006

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 070298856	Feb 23 Mar 24	29	79643	80128	485

Electric - Residential		Current Billing	
Usage - 485 kWh		Amt Due - Previous Bill	\$ 272.01
Cinergy/CG&E - Rate RS	\$ 52.18	Payment(s) Received	150.00
Current Electric Charges	\$ 52.18	Late Payment Charge(s)	1.83
		Balance Forward	123.84
		Current Electric Charges	52.18
		Current Amount Due	\$ 176.02

Upon approval of the Duke Energy/Cinergy merger, www.cinergy.com will become www.duke-energy.com.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

REMINDER NOTICE

Due Date	Amount Due	Amt
Apr 18, 2006	\$ 176.02	\$ 178.86

Name Kathy Schmits

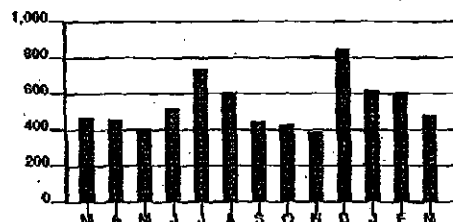
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Account Number

Explanation of Current Charges

Electric Meter - 070298856	Cinergy/CG&E		
kWh Usage - 485	Rate RS - Residential Svc-Winter		
Feb 23 - Mar 24 29 Days	Distribution-Customer Chg	\$ 4.50	
	Delivery Charges		
	Distribution-Energy Chg		
	485 kWh @ \$ 0.01994900	9.68	
	Rider TCR	3.65	
	Rider RSC	3.21	
	Rider AAC	1.29	
	Rider MSR-E	0.69cr	
	Rider RSS	0.64cr	
	Delivery Riders	7.22	
	Total Delivery Charges	\$ 23.72	
	Generation Charges		
	Generation Energy Chg		
	485 kWh @ \$ 0.03755300	18.21	
	Rider FPP	5.75	
	Total Generation Charges	\$ 23.96	\$ 52.18
	Total Current Charges		\$ 52.18

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,635
 Average Usage 553

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	472	486	412	526	748	619	455	438	398	650	625	615	485

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
May 17, 2006	\$ 223.75

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Cinergy/CG&E 513-651-5100	[REDACTED]

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Apr 25 not included Bill prepared on Apr 25, 2006 Next meter reading May 23, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$122.01 is not paid before 05/22/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Meter Number	Reading Date	From	To	Usage	Meter Reading	Previous	Current	Usage
Elec 070298856	Mar 24	Apr 24	31	80128	80535	407		

Usage - Residential	Current Billing
Usage - 407 kWh	Am't Due - Previous Bill \$ 176.02
Cinergy/CG&E - Rate RS \$ 45.09	Late Payment Charge(s) 2.64
Current Electric Charges \$ 45.09	Balance Forward 178.66
	Current Electric Charges 45.09
	Current Amount Due \$ 223.75

Your next energy bill will have a new name. Cinergy/CG&E is becoming Duke Energy. Learn more at www.duke-energy.com.

OUR BILL PAYMENT ADDRESS HAS CHANGED: As of June 1, 2006, payments will only be accepted at our new P.O. Box address on this bill. To ensure immediate processing, please update any payment records, such as accounts payable process, automatic bank payment, third-party electronic payment, or when using a standard envelope.

DISCONNECT NOTICE

Due Date	Amount Due	After May 17, 2006
May 17, 2006	\$ 223.75	\$ 227.11

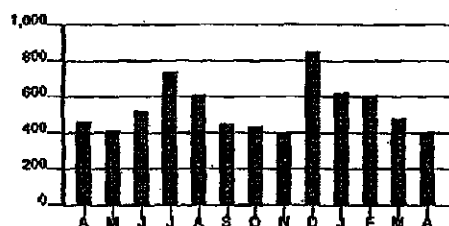
Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.73 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergyco.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges		
Electric Meter - 070298856	Cinergy/CG&E Rate RS - Residential Svc-Winter	
kWh Usage - 407	Distribution-Customer Chg	\$ 4.50
Mar 24 - Apr 24	Delivery Charges	
31 Days	Distribution-Energy Chg	
	407 kWh @ \$ 0.01994900	8.12
	Rider TCR	3.06
	Rider RSC	2.70
	Rider AAC	1.08
	Rider MSR-E	0.58cr
	Rider RSS	0.54cr
	Delivery Riders	5.97
	Total Delivery Charges	\$ 19.81
	Generation Charges	
	Generation Energy Chg	
	407 kWh @ \$ 0.03755300	15.28
	Rider FPP	5.50
	Total Generation Charges	\$ 20.78
		\$ 45.09
	Total Current Charges	\$ 45.09

kWh Electric Usage

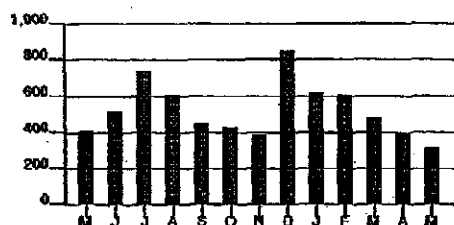


Calculations based on most recent 12 month history
Total Usage 6,578
Average Usage 548

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	466	412	528	746	619	453	438	396	850	625	615	485	407

Kathy Schmits		9251 Deercross Pky Apt: 2D Cincinnati OH 45236		
Explanation of Current Charges				
Electric Meter -	070298856	Duke Energy Rate RS - Residential Svc-Winter		
kWh Usage -	323	Distribution-Customer Chg	\$ 4.50	
Apr 24 - May 23		Delivery Charges		
29 Days		Distribution-Energy Chg		
		323 kWh @ \$ 0.01994900	6.44	
		Rider TCR	2.43	
		Rider RSC	2.14	
		Rider AAC	0.86	
		Rider MSR-E	0.46cr	
		Rider RSS	0.43cr	
		Delivery Riders	4.75	
		Total Delivery Charges	\$ 15.73	
		Generation Charges		
		Generation Energy Chg		
		323 kWh @ \$ 0.03755300	12.13	
		Rider FPP	4.37	
		Total Generation Charges	\$ 16.50	\$ 36.73
Total Current Electric Charges				\$ 36.73

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,467
Average Usage 541

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	412	526	746	619	450	438	396	800	625	615	485	407	323

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-651-5100 [REDACTED]

Mail Payment To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jun 23 not included Bill prepared on Jun 23, 2006 Next meter reading Jul 24, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$100.75 is not paid before 07/21/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Meter Number	Reading Date	Days	Meter Reading	Usage
Elec 070298856	May 23 Jun 22	30	80858 81240	382

Electric Residential	Current Billing
Usage - 382 kWh Duke Energy - Rate RS \$ 42.79 Current Electric Charges \$ 42.79	Amt Due - Previous Bill \$ 138.99 Late Payment Charge(s) 2.08 Balance Forward 141.07 Current Electric Charges 42.79 Current Amount Due \$ 183.86

Cinergy is now Duke Energy. New name. Same great service. Learn more at www.duke-energy.com. Please make your check payable to Duke Energy.

Pursuant to state law, the Universal Service Fund rider, included in the Electric Delivery Riders portion of your bill, has been adjusted effective with this bill.

DISCONNECT NOTICE

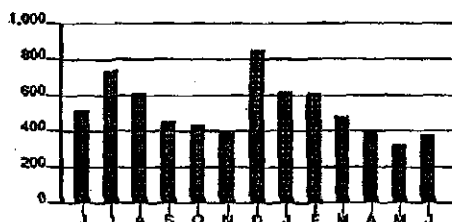
Due Date	Amount Due	Amount Due
Jul 17, 2006	\$ 183.86	\$ 186.62

Customer Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	[REDACTED]

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.73 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Summer	
kWh Usage - 382	Distribution-Customer Chg	\$ 4.50
May 23 - Jun 22	Delivery Charges	
30 Days	Distribution-Energy Chg	
	382 kWh @ \$ 0.01994900	7.62
	Rider TCR	2.88
	Rider RSC	2.53
	Rider AAC	1.01
	Rider MSR-E	0.54cr
	Rider RSS	0.50cr
	Delivery Riders	5.77
	Total Delivery Charges	\$ 18.77
	Generation Charges	
	Generation Energy Chg	
	382 kWh @ \$ 0.03755300	14.35
	Rider FPP	5.17
	Total Generation Charges	\$ 19.52
		\$ 42.79
	Total Current Electric Charges	\$ 42.79

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,343
Average Usage 529

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	528	746	619	495	438	398	830	625	615	485	407	323	382

Account Number [REDACTED] 10 17

Due Date
Aug 16, 2006Amount Due
\$ 51.25For less detailed billing information on
your monthly bill, check box on right ☐

\$ _____	\$ _____
HeatShare Contribution (for Customer Assistance)	Amount Enclosed



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name - Service - Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-421-9500	[REDACTED]

Meter Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 25 not included Last payment received Jul 10 Bill prepared on Jul 25, 2006 Next meter reading Aug 22, 2006

Meter Number	Reading Date	Days	Previous Meter Reading	Present Meter Reading	Usage
Elec 070298856	Jun 22 Jul 24	32	81240	81739	499

Electric - Residential	Current Billing
Usage - 499 kWh	Amt Due - Previous Bill \$ 183.86
Duke Energy - Rate RS \$ 51.25	Payment(s) Received 183.86cr
Current Electric Charges \$ 51.25	Balance Forward 0.00
	Current Electric Charges 51.25
	Current Amount Due \$ 51.25

The PUCO approved adjustments to electric Riders SRT(part of "Delivery Riders") and FPP, effective June 29, 2006. A typical residential customer receiving generation from Duke Energy and using 1,000 kWh per month will see a decrease of approximately \$6.02 or 5.8% per month.

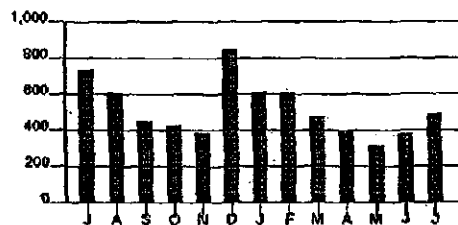
Cinergy is now Duke Energy. New name. Same great service. Learn more at www.duke-energy.com. Please make your check payable to Duke Energy.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.22 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Aug 16, 2006
Aug 16, 2006	\$ 51.25	\$ 52.02

Name		Service Address	Account Number
Kathy Schmits		9251 Deercross Pky Apt: 20 Cincinnati OH 45236	
Explanation of Current Charges			
Electric		Duke Energy	
Meter -	070298856	Rate RS - Residential Svc-Summer	
kWh Usage -	499	Distribution-Customer Chg	\$ 4.50
Jun 22 - Jul 24		Delivery Charges	
32 Days		Distribution-Energy Chg	
		499 kWh @ \$ 0.01994900	9.95
		Rider TCR	3.76
		Rider RSC	3.31
		Rider AAC	1.32
		Rider MSR-E	0.71cr
		Rider RSS	0.66cr
		Delivery Riders	6.83
		Total Delivery Charges	\$ 23.00
		Generation Charges	
		Generation Energy Chg	
		499 kWh @ \$ 0.03755300	18.74
		Rider FPP	4.21
		Total Generation Charges	\$ 22.95
		Total Current Electric Charges	\$ 51.25

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,096
 Average Usage 508

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	746	618	455	438	398	850	625	615	485	407	323	382	499

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Sep 14, 2006	\$ 102.89

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-421-9500	[REDACTED]

Meter/Service To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 23 not included Bill prepared on Aug 23, 2006 Next meter reading Sep 21, 2006

Meter Number	Reading Date From To	Days	Meter Reading	Usage
Elec 070298856	Jul 24 Aug 22	29	81739 82234	495

Balance Residential	Current Billing
Usage - 495 kWh Duke Energy - Rate RS \$ 50.87 Current Electric Charges \$ 50.87	Amt Due - Previous Bill \$ 51.25 Late Payment Charge(s) 0.77 Balance Forward 52.02 Current Electric Charges 50.87 Current Amount Due \$ 102.89

Your bill reflects a period in which daily temperatures were often well above average. This may have resulted in higher energy usage. To discover ways to save energy and money visit www.duke-energy.com/savings/.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.22 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amt Due
Sep 14, 2006	\$ 102.89	\$ 104.43

Kathy Schmits

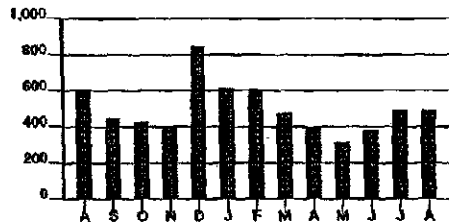
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Account Number

Explanation of Current Charges

Electric Meter - 070298856	Duke Energy		
kWh Usage - 495	Rate RS - Residential Svc-Summer		
Jul 24 - Aug 22 29 Days	Distribution-Customer Chg	\$ 4.50	
	Delivery Charges		
	Distribution-Energy Chg		
	495 kWh @ \$ 0.01994900	9.87	
	Rider TCR	3.73	
	Rider RSC	3.28	
	Rider AAC	1.31	
	Rider MSR-E	0.70cr	
	Rider RSS	0.65cr	
	Delivery Riders	6.76	
	Total Delivery Charges	\$ 23.60	
	Generation Charges		
	Generation Energy Chg		
	495 kWh @ \$ 0.03755300	18.59	
	Rider FPP	4.18	
	Total Generation Charges	\$ 22.77	\$ 50.87
	Total Current Electric Charges		\$ 50.87

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 5,972
Average Usage 498

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	615	455	438	398	850	625	615	485	407	323	382	498	495

REMINDER NOTICE

Case No. 07-845-AU-CSS
Attachment CMG-1
Page 26 of 58

Account Number [REDACTED] 10 17

Due Date	Amount Due
Oct 16, 2006	\$ 140.44

For less detailed billing information on your monthly bill, check box on right ☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

REMINDER NOTICE

Page 1 of 2

Name/Service Address	Company/Service	Customer/Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-421-9500 [REDACTED]

Mail Payments to:	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep 22 not included Bill prepared on Sep 22, 2006 Next meter reading Oct 20, 2006

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 070298856	Aug 22	Sep 21	30	82234	82570	336

Electric Residential		Current Billing	
Usage -	336 kWh	Amt Due - Previous Bill	\$ 102.89
Duke Energy - Rate RS	\$ 36.01	Late Payment Charge(s)	1.54
Current Electric Charges	\$ 36.01	Balance Forward	104.43
		Current Electric Charges	36.01
		Current Amount Due	\$ 140.44

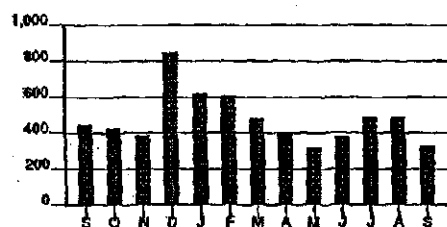
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.22 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

REMINDER NOTICE

Due Date	Amount Due	Amt Due - Previous Bill
Oct 16, 2006	\$ 140.44	\$ 142.55

Name		Service Address		Account Number	
Kathy Schmits		9251 Deercross Pky Apt: 2D Cincinnati OH 45236			
Explanation of Current Charges					
Electric Meter -	070298856	Duke Energy Rate RS - Residential Svc-Summer			
kWh Usage -	336	Distribution-Customer Chg		\$ 4.50	
Aug 22 - Sep 21		Delivery Charges			
30 Days		Distribution-Energy Chg			
		336 kWh @ \$ 0.01994900		6.70	
		Rider TCR		2.53	
		Rider RSC		2.23	
		Rider AAC		0.89	
		Rider MSR-E		0.48cr	
		Rider RSS		0.44cr	
		Delivery Riders		4.62	
		Total Delivery Charges		\$ 16.05	
		Generation Charges			
		Generation Energy Chg			
		336 kWh @ \$ 0.03755300		12.62	
		Rider FPP		2.84	
		Total Generation Charges		\$ 15.46	\$ 36.01
Total Current Electric Charges					\$ 36.01

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 5,853
Average Usage 488

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	455	438	398	850	625	615	485	407	323	382	499	495	336

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Nov 14, 2006	\$ 177.85

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name / Service Address	Company Name	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-651-5100	[REDACTED]

Mail Payment To:	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Oct 23 not included Bill prepared on Oct 23, 2006 Next meter reading Nov 20, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$102.89 is not paid before 11/17/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 070298856	Sep 21 Oct 20	29	82570	82903	333

Electric - Residential	Current Billing
Usage - 333 kWh	Amt Due - Previous Bill \$ 140.44
Duke Energy - Rate RS \$ 35.30	Late Payment Charge(s) 2.11
Current Electric Charges \$ 35.30	Balance Forward 142.55
	Current Electric Charges 35.30
	Current Amount Due \$ 177.85

The PUCO approved adjustments to electric Riders SRT(part of the "Delivery Riders") and FPP, effective September 28, 2006. A typical residential customer receiving generation from Duke Energy and using 1,000 kwh per month will see a decrease of approximately \$1.31 or 1.3% per month.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.12 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

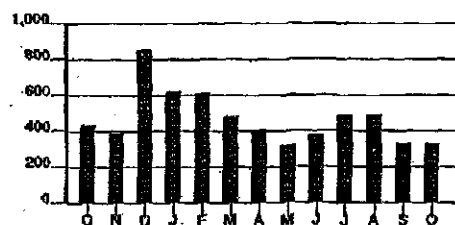
DISCONNECT NOTICE

Due Date	Amount Due	After Nov 14, 2006
Nov 14, 2006	\$ 177.85	\$ 180.52

Name
Kathy SchmitsService Address
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236Account Number
[REDACTED]

Explanation of Current Charges		
Electric Meter -	070298856	Duke Energy
kWh Usage -	333	Rate RS - Residential Svc-Winter
Sep 21 - Oct 20		
29 Days		
		Distribution-Customer Chg \$ 4.50
		Delivery Charges
		Distribution-Energy Chg
		333 kWh @ \$ 0.01994900 6.64
		Rider TCR 2.51
		Rider RSC 2.21
		Rider AAC 0.88
		Rider MSR-E 0.47cr
		Rider RSS 0.44cr
		Delivery Riders 4.49
		Total Delivery Charges \$ 15.82
		Generation Charges
		Generation Energy Chg
		333 kWh @ \$ 0.03755300 12.51
		Rider FPP 2.47
		Total Generation Charges \$ 14.98
		\$ 35.30
		Total Current Electric Charges \$ 35.30

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 5,748
 Average Usage 479

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	420	390	850	625	615	485	407	323	362	490	495	336	333

Account Number XXXXXXXXXX 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Dec 13, 2006	\$ 48.30

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name & Service Address	For the Utility Bill	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-421-9500 XXXXXXXXXX

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 21 not included Last payment received Nov 10 Bill prepared on Nov 21, 2006 Next meter reading Dec 21, 2006

Meter Number	Reading Date	From	To	Day	Meter Reading	Current	Usage
Elec 070298856	Oct 20	Nov 20		31	82903	83377	474

Electric Charges	Current Billing
Usage - 474 kWh	Amt Due - Previous Bill \$ 177.85
Duke Energy - Rate RS \$ 48.30	Payment(s) Received 177.85cr
Current Electric Charges \$ 48.30	Balance Forward 0.00
	Current Electric Charges 48.30
	Current Amount Due \$ 48.30

Level out the seasonal ups and downs of your monthly bill by enrolling in our Budget Billing program.
Sign-up online at www.duke-energy.com or call 1-866-2ENERGY (1-866-236-3749).

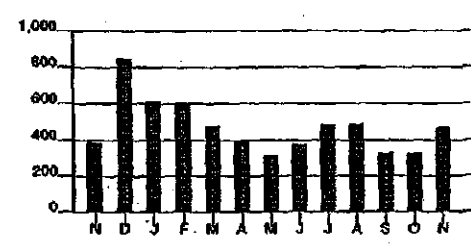
Take the chill out of your winter bills this season. To discover simple ways to create a more efficient home visit www.duke-energy.com and click on Lower Your Bill or call 1-866-2ENERGY (1-866-236-3749).

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.12 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amount Due
Dec 13, 2006	\$ 48.30	\$ 49.02

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	
Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 474	Distribution-Customer Chg	\$ 4.50
Oct 20 - Nov 20 31 Days	Delivery Charges	
	Distribution-Energy Chg	
	474 kWh @ \$ 0.01994900	9.46
	Rider TCR	3.57
	Rider RSC	3.14
	Rider AAC	1.26
	Rider MSR-E	0.67cr
	Rider RSS	0.63cr
	Delivery Riders	6.35
	Total Delivery Charges	\$ 22.48
	Generation Charges	
	Generation Energy Chg	
	474 kWh @ \$ 0.03755300	17.80
	Rider FPP	3.52
	Total Generation Charges	\$ 21.32
		\$ 48.30
	Total Current Billing Charges	\$ 48.30

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 5,824
Average Usage 485

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	336	850	625	615	485	407	322	382	498	486	336	333	474

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jan 18, 2007	\$ 754.78

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-651-5100	[REDACTED]

Main Payments to	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Dec 27 not included Bill prepared on Dec 27, 2006 Next meter reading Jan 24, 2007

IMPORTANT- Your service may be disconnected if your past due amount of \$632.54 is not paid before 01/19/2007. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Change
Elec 070298856	Nov 20	Dec 21	31	83377	83869	492

Electric Residential	Current Billing
Usage - 492 kWh	Am't Due - Previous Bill \$ 48.30
Duke Energy - Rate RS \$ 47.37	Late Payment Charge(s) 0.72
Current Electric Charges \$ 47.37	Balance Forward 49.02
	Current Electric Charges 47.37
	Transfer From 30500361-23 658.39
	Current Amount Due \$ 754.78

The PUCO approved an adjustment to electric Rider TCR effective November 29, 2006. A typical residential customer receiving generation from Duke Energy and using 1,000 kwh per month will see a decrease of approximately \$5.23 or 5.4% per month.

For your convenience, we have included your final charges for service at 6460 EUCLID RD. If your final bill has been paid, please disregard the final charges included above.

DISCONNECT NOTICE

Due Date	Amount Due	Am't
Jan 18, 2007	\$ 754.78	Jan 18, 2007 \$ 766.10

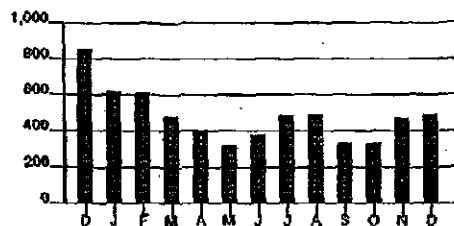
Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	[REDACTED]

Looking for helpful ways to reduce energy costs? Visit www.duke-energy.com and click on Lower Your Winter Bill or call 1-866-2ENERGY (1-866-236-3749).

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.09 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 070298856 kWh Usage - 492 Nov 20 - Dec 21 31 Days	Duke Energy	
	Rate RS - Residential Svc-Winter	
	Distribution-Customer Chg	\$ 4.50
	Delivery Charges	
	Distribution-Energy Chg	
	492 kWh @ \$ 0.01994900	9.81
	Rider TCR	1.13
	Rider RSC	3.26
	Rider AAC	1.30
	Rider MSR-E	0.70cr
	Rider RSS	0.65cr
	Delivery Riders	6.59
	Total Delivery Charges	\$ 20.74
	Generation Charges	
	Generation Energy Chg	
	492 kWh @ \$ 0.03755300	18.48
	Rider FPP	3.65
	Total Generation Charges	\$ 22.13
Total Current Electric Charges		\$ 47.37

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 5,466
 Average Usage 456

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	850	625	615	485	407	323	382	499	495	336	333	471	492

DISCONNECT NOTICE

Case No. 07-845-AU-CSS
Attachment CMG-1
Page 34 of 58

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Feb 16, 2007	\$ 257.15

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 3

Name / Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-651-5100	[REDACTED]

Mailing Address	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jan 25 not included Bill prepared on Jan 26, 2007 Next meter reading Feb 22, 2007

IMPORTANT- Your service may be disconnected if your past due amount of \$142.89 is not paid before 02/19/2007. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$60.00 before service is restored.

Service	Number	Reading Date	From	To	Days	Meter Reading	Usage
Elec	070298856	Dec 21	Jan 24		34	83869	84483
							614

Electric - Residential	
Usage -	217 kWh
Duke Energy - Rate RS	\$ 22.17
Usage -	397 kWh
Duke Energy - Rate RS	41.14
Current Electric Charges	\$ 63.31
Old Rate Effective Dec 21 To Jan 02	
New Rate Effective Jan 02 To Jan 24	

Current Billing	
Amt Due - Previous Bill	\$ 754.78
Balance Forward	754.78
Current Electric Charges	63.31
Transfer To 30500361-23	658.39cr
Transfer From 30500361-23	97.45
Current Amount Due	\$ 257.15

DISCONNECT NOTICE

Due Date	Amount Due	After
Feb 16, 2007	\$ 257.15	Feb 16, 2007
		\$ 261.01

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

The PUCO approved an adjustment to electric Riders SRT, IMF, USR (part of the delivery riders), FPP and AAC effective January 2, 2007. A typical residential customer receiving generation from Duke Energy and using 1,000 kwh per month will see an increase of approximately \$9.19 or 10.0% per month.

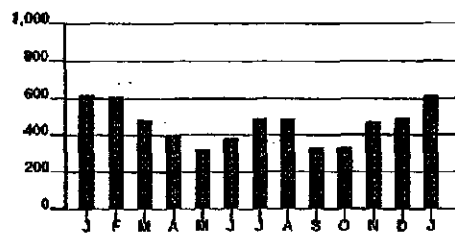
For your convenience, we have included your final charges for service at 6460 EUCLID RD. If your final bill has been paid, please disregard the final charges included above.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.09 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges			
Electric Meter -	070298856	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage -	614	Old Rate Effective Dec 21 To Jan 02	
Dec 21 - Jan 24		Distribution-Customer Chg	\$ 1.59
34 Days		Delivery Charges	
		Distribution-Energy Chg	
		217 kWh @ \$ 0.01994900	4.33
		Rider TCR	0.50
		Rider RSC	1.44
		Rider AAC	0.58
		Delivery Riders	2.89
		Total Delivery Charges	\$ 9.74
		Generation Charges	
		Generation Energy Chg	
		217 kWh @ \$ 0.03755300	8.15
		Rider FPP	2.69
		Total Generation Charges	\$ 10.84
			\$ 22.17
		Duke Energy Rate RS - Residential Svc-Winter	
		New Rate Effective Jan 02 To Jan 24	
		Distribution-Customer Chg	\$ 2.91
		Delivery Charges	
		Distribution-Energy Chg	
		397 kWh @ \$ 0.01994900	7.92
		Rider TCR	0.91
		Rider RSC	2.63
		Rider AAC	1.05
		Delivery Riders	5.89
		Total Delivery Charges	\$ 18.40
		Generation Charges	
		Generation Energy Chg	
		397 kWh @ \$ 0.03755300	14.91
		Rider FPP	4.92
		Total Generation Charges	\$ 19.83
			41.14
		Total Current Electric Charges	\$ 63.31

NAME	Service Address	Page 3 of 3
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	[REDACTED]

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 5,455
Average Usage 455

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	625	615	485	407	323	382	499	495	336	333	474	492	614

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Mar 19, 2007	\$ 379.52

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-651-5100 [REDACTED]

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Feb 23 not included Bill prepared on Feb 23, 2007 Next meter reading Mar 23, 2007

IMPORTANT: If your service has not yet been disconnected, please pay \$193.84 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$65.00 before service is restored.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 070298856	Jan 24 Feb 22	29	84483	85766	1,283

Electric Residential	Current Billing
Usage - 1,283 kWh	Amt Due - Previous Bill \$ 257.15
Duke Energy - Rate RS \$ 118.51	Late Payment Charge(s) 3.86
Current Electric Charges \$ 118.51	Balance Forward 261.01
	Current Electric Charges 118.51
	Current Amount Due \$ 379.52

In the month of February, we experienced daily temperatures well below normal, with averages in the low to mid-teens. These bitter extremes can have a significant impact on your energy consumption. To help manage the seasonal ups and downs that affect your monthly Duke Energy bill, consider our BUDGET BILLING program. Learn more or enroll today at www.duke-energy.com. You may also enroll by calling 1-866-236-3749.

Eliminate the seasonal ups and downs that affect your electric bill and enjoy the benefits of knowing the monthly total in advance. Sign up is easy at www.duke-energy.com/ohres. You may also enroll by calling 1-866-236-3749.

DISCONNECT NOTICE

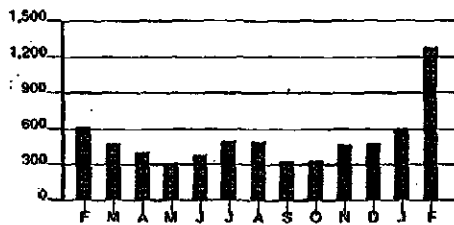
Due Date	Amount Due	Amount Due
Mar 19, 2007	\$ 379.52	\$ 385.21

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.09 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 1,283	Distribution-Customer Chg	\$ 4.50
Jan 24 - Feb 22	Delivery Charges	
29 Days	Distribution-Energy Chg	
	1,283 kWh @ \$ 0.01994900	25.59
	Rider TCR	2.95
	Rider RSC	7.34
	Rider AAC	2.93
	Delivery Riders	17.72
	Total Delivery Charges	\$ 56.53
	Generation Charges	
	Generation Energy Chg	
	1,000 kWh @ \$ 0.03755300	37.55
	283 kWh @ \$ 0.01416900	4.01
	Rider FPP	15.92
	Total Generation Charges	\$ 57.48
	Total Current Billing Charges	\$ 118.51

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,123
Average Usage 510

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	615	485	407	323	382	499	495	336	332	474	492	614	1,283

Account Number XXXXXXXXXX 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Apr 17, 2007	\$ 185.58

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name/Service Address	Company/Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-421-9500 XXXXXXXXXX

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 26 not included Last payment received Mar 02 Bill prepared on Mar 26, 2007 Next meter reading Apr 24, 2007

Date	Number	Reading Date	Day	Meter Reading	Previous	Usage
Elec	070298856	Feb 22 Mar 01	7	85766	85766	0
Elec	070298856	Mar 02 Mar 23	21	85901	86236	335

Electric Residential	Current Billing
Usage - 0 kWh Duke Energy - Rate RS \$ 1.10	Amt Due - Previous Bill \$ 379.52 Payment(s) Received 230.05cr Balance Forward 149.47 Current Electric Charges 36.11 Current Amount Due \$ 185.58
Usage - 335 kWh Duke Energy - Rate RS 35.01 Current Electric Charges \$ 36.11	

The PUCO approved a one month adjustment to electric Riders MSR-E and RSS effective March 1, 2007. A typical residential customer using 1,000 kwh per month will see a decrease of approximately \$1.62 or 1.6%.

In the month of February, we experienced daily temperatures well below normal, with averages in the low to mid-teens. These bitter extremes can have a significant impact on your energy consumption. To help manage the seasonal ups and downs that affect your monthly Duke Energy bill, consider our BUDGET BILLING program. Learn more or enroll today at www.duke-energy.com. You may also enroll by calling 1-866-236-3749.

Customers who heat their home electrically may be able to reduce their heating costs with our Optional Residential Heating Rate. Call for details.

Due Date	Amount Due	Amount Due
Apr 17, 2007	\$ 185.58	\$ 188.36

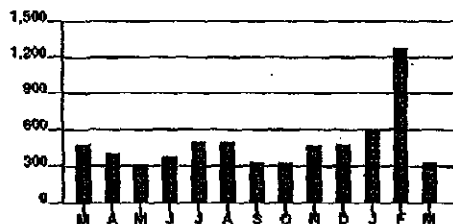
Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.09 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges			
Electric Meter - 070298856	Duke Energy		
kWh Usage - 0	Rate RS - Residential Svc-Winter		
Feb 22 - Mar 01	Distribution-Customer Chg	\$ 1.08	
7 Days	Delivery Charges		
	Delivery Riders	0.02	
	Total Delivery Charges	\$ 0.02	\$ 1.10
Electric Meter - 070298856	Duke Energy		
kWh Usage - 335	Rate RS - Residential Svc-Winter		
Mar 02 - Mar 23	Distribution-Customer Chg	\$ 3.26	
21 Days	Delivery Charges		
	Distribution-Energy Chg		
	335 kWh @ \$ 0.01994900	6.68	
	Rider TCR	0.77	
	Rider RSC	2.22	
	Rider AAC	0.89	
	Rider MSR-E	0.27cr	
	Rider RSS	0.27cr	
	Delivery Riders	4.99	
	Total Delivery Charges	\$ 15.01	
	Generation Charges		
	Generation Energy Chg		
	335 kWh @ \$ 0.03755300	12.58	
	Rider FPP	4.16	
	Total Generation Charges	\$ 16.74	35.01
	Total Current Electric Charges		\$ 36.11

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 5,973
Average Usage 498

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	462	407	323	302	499	495	336	333	474	482	614	1,282	335

Account Number XXXXXXXXXX 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
May 17, 2007	\$ 235.61

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-421-9500	XXXXXXXXXX

Mailing Address	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 25 not included Bill prepared on Apr 25, 2007 Next meter reading May 23, 2007

Meter Number	Reading Date From To Days	Meter Reading Previous Present Usage
Elec 070298856	Mar 23 Apr 24 32	86236 86705 469

Electric Residential	Current Billing
Usage - 469 kWh Duke Energy - Rate RS \$ 50.03 Current Electric Charges \$ 50.03	Amt Due - Previous Bill \$ 185.58 Balance Forward 185.58 Current Electric Charges 50.03 Current Amount Due \$ 235.61

The PUCO approved an adjustment to electric Rider FPP effective March 30, 2007. A typical residential customer receiving generation from Duke Energy using 1,000 Kwh per month will see an increase of approximately \$0.72 or 0.7%.

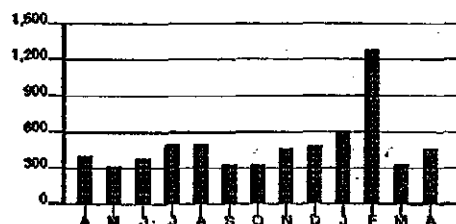
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.17 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Price to Compare
May 17, 2007	\$ 235.61	May 17, 2007 \$ 239.14

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 070298856	Rate RS - Residential Svc-Winter	
kWh Usage - 469	Distribution-Customer Chg	\$ 4.50
Mar 23 - Apr 24	Delivery Charges	
32 Days	Distribution-Energy Chg	
	469 kWh @ \$ 0.01994900	9.36
	Rider TCR	1.08
	Rider RSC	3.11
	Rider AAC	1.24
	Delivery Riders	6.97
	Total Delivery Charges	\$ 21.76
	Generation Charges	
	Generation Energy Chg	
	469 kWh @ \$ 0.03755300	17.61
	Rider FPP	6.16
	Total Generation Charges	\$ 23.77
		\$ 50.03
	TOTAL Billable Electric Charges	\$ 50.03

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,035
 Average Usage 503

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	407	322	382	488	490	336	333	474	482	614	1,283	335	469

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jun 15, 2007	\$ 86.46

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-421-9500	[REDACTED]

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after May 24 not included Last payment received May 07 Bill prepared on May 24, 2007 Next meter reading Jun 22, 2007

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 070298856	Apr 24 May 23	29	86705	87026	321

Electric Residential		Current Billing	
Usage -	321 kWh	Amt Due - Previous Bill	\$ 235.61
Duke Energy - Rate RS	\$ 35.68	Payment(s) Received	185.58cr
Current Electric Charges	\$ 35.68	Late Payment Charge(s)	0.75
		Balance Forward	50.78
		Current Electric Charges	35.68
		Current Amount Due	\$ 86.46

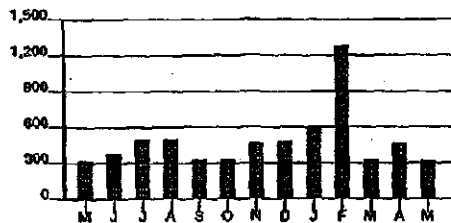
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.17 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Jun 15, 2007
Jun 15, 2007	\$ 86.46	\$ 87.76

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 321	Distribution-Customer Chg	\$ 4.50
Apr 24 - May 23 29 Days	Delivery Charges	
	Distribution-Energy Chg	
	321 kWh @ \$ 0.01984900	6.40
	Rider TCR	0.74
	Rider RSC	2.13
	Rider AAC	0.85
	Delivery Riders	4.80
	Total Delivery Charges	\$ 14.92
	Generation Charges	
	Generation Energy Chg	
	321 kWh @ \$ 0.03755300	12.05
	Rider FPP	4.21
	Total Generation Charges	\$ 16.26
		\$ 35.68
	Total Current Electric Charges	\$ 35.68

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,033
 Average Usage 503

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	321	382	499	495	336	333	474	492	614	1,283	339	469	321

DISCONNECT NOTICE

Case No. 07-845-AU-CSS
Attachment CMG-1
Page 45 of 58

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 17, 2007	\$ 644.22

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy Schmits
9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-651-5100 [REDACTED]

Mail Payments To	Payments after Jun 25 not included	Account Information
PO Box 9001084 Louisville KY 40290-1084	Bill prepared on Jun 25, 2007 Next meter reading Jul 24, 2007	

IMPORTANT- Your service may be disconnected if your past due amount of \$505.16 is not paid before 07/20/2007. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$65.00 before service is restored.

Meter Number	Reading Date	Days	Meter Reading	Usage
Elec 070298856	May 23 Jun 22	30	87026 87486	460

Account Residential	Current Billing
Usage - 460 kWh	Amt Due - Previous Bill \$ 86.46
Duke Energy - Rate RS \$ 50.50	Late Payment Charge(s) 1.30
Current Electric Charges \$ 50.50	Balance Forward 87.76
	Current Electric Charges 50.50
	Transfer From 30500361-23 505.96
	Current Amount Due \$ 644.22

For your convenience, we have included your final charges for service at 6460 EUCLID RD. If your final bill has been paid, please disregard the final charges included above.

The Public Utility Commission of Ohio approved an adjustment to Rider TCR effective May 31, 2007. A typical residential customer using 1000 kwh per month will see an increase of approximately \$2.92 or 2.9%.

DISCONNECT NOTICE

Due Date	Amount Due	Amount
Jul 17, 2007	\$ 644.22	\$ 653.88

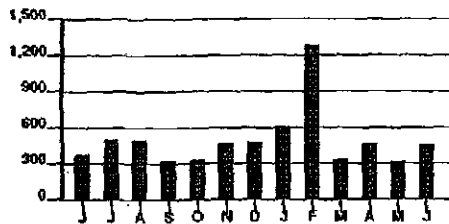
Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

The Public Utility Commission of Ohio approved an adjustment to Rider TCR effective May 31, 2007.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.46 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Billing		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Summer	
kWh Usage - 460	Distribution-Customer Chg	\$ 4.50
May 23 - Jun 22 30 Days	Delivery Charges	
	Distribution-Energy Chg	
	460 kWh @ \$ 0.01994900	9.18
	Rider TCR	2.40
	Rider RSC	3.05
	Rider AAC	1.22
	Delivery Riders	6.84
	Total Delivery Charges	\$ 22.69
	Generation Charges	
	Generation Energy Chg	
	460 kWh @ \$ 0.03755300	17.27
	Rider FPP	6.04
	Total Generation Charges	\$ 23.31
		\$ 50.50
	Total Current Electric Charges	\$ 50.50

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,111
Average Usage 509

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	382	499	495	326	333	474	492	814	1,263	335	469	321	460

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

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REMINDER NOTICE	
Due Date	Amount Due
Aug 16, 2007	\$ 270.00

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

REMINDER NOTICE

Page 1 of 2

Name, Service Address	For Meters Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt 2D Cincinnati OH 45236	Duke Energy	513-421-8500 [REDACTED]

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 25 not included Bill prepared on Jul 25, 2007 Next meter reading Aug 22, 2007

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

PLEASE NOTE: A service deposit is being charged to your account as a result of your current credit status. If you have not yet paid your deposit, please pay the stated deposit amount, by the due date indicated, in order to avoid disconnection.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 070298856	Jun 22 Jul 24	32	87486	87968	482

Electric - Residential	
Usage - 482 kWh	
Duke Energy - Rate RS	\$ 57.08
Current Electric Charges	\$ 57.08

Current Billing	
Amt Due - Previous Bill	\$ 644.22
Late Payment Charge(s)	9.66
Balance Forward	653.88
Current Electric Charges	57.08
Deposit Amt Due	65.00
Transfer To 30500361-23	505.96
Current Amount Due	\$ 270.00

Your deposit and accrued interest will be credited to your account after you have paid your utility bill promptly each month for the required time period, or at the time you request to have your service terminated.

REMINDER NOTICE

Due Date	Amount Due	Amount Due
Aug 16, 2007	\$ 270.00	\$ 273.08

REMINDER NOTICE

Page 2 of 2

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	[REDACTED]

Case No. 07-845-AU-CSS
Attachment CMG-1
Page 48 of 58

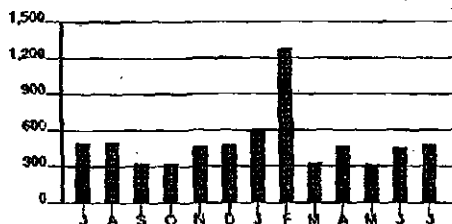
The Public Utility Commission of Ohio approved an adjustment to Rider FPP effective June 29, 2007. A typical residential customer using 1000 kwh per month will see an increase of approximately \$9.07 or 8.7%.

GoGreen. Help protect the environment by purchasing energy generated from environmentally friendly sources like wind, water and sun. Learn more by visiting www.duke-energy.com/ohio.asp.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges			
Electric Meter -	070298856	Duke Energy Rate RS - Residential Svc-Summer	
kWh Usage -	482	Distribution-Customer Chg	\$ 4.50
Jun 22 - Jul 24		Delivery Charges	
32 Days		Distribution-Energy Chg	
		482 kWh @ \$ 0.01994900	9.62
		Rider TCR	2.52
		Rider RSC	3.19
		Rider AAC	1.28
		Delivery Riders	7.17
		Total Delivery Charges	\$ 23.78
		Generation Charges	
		Generation Energy Chg	
		482 kWh @ \$ 0.03755300	18.10
		Rider FPP	10.70
		Total Generation Charges	\$ 28.80
			\$ 57.08
		Total Current Electric Charges	\$ 57.08

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,094
Average Usage 508

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	499	495	336	333	474	492	614	1,283	335	488	321	460	482

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Sep 14, 2007	\$ 337.98

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076



Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pkwy Apt 2D Cincinnati OH 45236	Duke Energy 513-421-9500	[REDACTED]

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 23 not included Bill prepared on Aug 23, 2007 Next meter reading Sep 21, 2007

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 070298856	Jul 24 Aug 22	29	87968	88541	573

Electric Usage	Current Billing
Usage - 573 kWh Duke Energy - Rate RS \$ 67.98 Current Electric Charges \$ 67.98	Amt Due - Previous Bill \$ 270.00 Balance Forward 270.00 Current Electric Charges 67.98 Current Amount Due \$ 337.98

To bring new energy-saving programs to our customers, the Public Utilities Commission of Ohio approved an adjustment to Rider DSMR effective July 31, 2007. A typical residential customer using 1,000 KWH per month will see an increase of approximately \$1.74 or 1.5%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

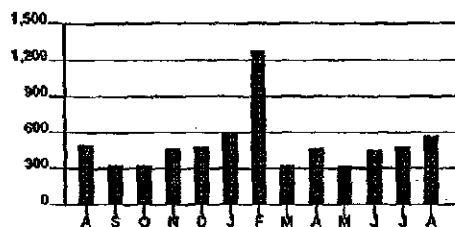
Due Date	Amount Due	Amount Due
Sep 14, 2007	\$ 337.98	\$ 342.07

Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Explanation of Current Charges		
Electric Meter -	070298856	Duke Energy
kWh Usage -	573	Rate RS - Residential Svc-Summer
Jul 24 - Aug 22		
29 Days		
		Distribution-Customer Chg \$ 4.50
		Delivery Charges
		Distribution-Energy Chg
		573 kWh @ \$ 0.01994900 11.43
		Rider TCR 2.99
		Rider RSC 3.80
		Rider AAC 1.52
		Delivery Riders 9.50
		Total Delivery Charges \$ 29.24
		Generation Charges
		Generation Energy Chg
		573 kWh @ \$ 0.03755300 21.52
		Rider FPP 12.72
		Total Generation Charges \$ 34.24
		\$ 67.98
		Total Current Electric Charges \$ 67.98

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,172
 Average Usage 514

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	495	336	333	474	492	814	1,283	336	489	321	460	482	573

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Oct 16, 2007	\$ 57.15
\$	\$
HeatShare Contribution (for Customer Assistance)	Amount Enclosed



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name & Business Address	For Inquiries Call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy 513-421-9500	[REDACTED]

Meter Reading To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep 24 not included Last payment received Aug 29 Bill prepared on Sep 24, 2007 Next meter reading Oct 22, 2007

Meter Number	Reading Date	Days	Previous	Present	Usage
Elec 070298856	Aug 22 Sep 21	30	88541	89016	475

Electric - Residential	Current Billing
Usage - 475 kWh	Amt Due - Previous Bill \$ 337.98
Duke Energy - Rate RS \$ 57.15	Payment(s) Received 272.98cr
Current Electric Charges \$ 57.15	Balance Forward 65.00
	Current Electric Charges 57.15
	Cancel Deposit Amt Due 65.00cr
	Current Amount Due \$ 57.15

The Public Utilities Commission of Ohio recently approved a residential three-phase tariff for the downtown Cincinnati area. Downtown residential customers receiving three-phase service may contact Duke Energy to determine if they are eligible for the new rate.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

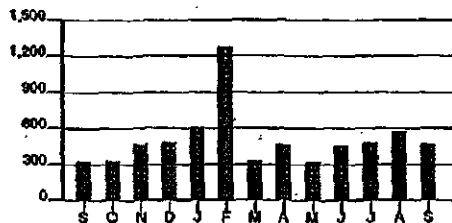
Due Date	Amount Due	Amount Due
Oct 16, 2007	\$ 57.15	\$ 58.01

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	[REDACTED]

Case No. 07-845-AU-CSS
Attachment CMG-I
Page 52 of 58

Explanation of Current Charges		
Electric Meter -	070298856	Duke Energy
kWh Usage -	475	Rate RS - Residential Svc-Summer
Aug 22 - Sep 21		
30 Days		
		Distribution-Customer Chg \$ 4.50
		Delivery Charges
		Distribution-Energy Chg
		475 kWh @ \$ 0.01994900 9.48
		Rider TCR 2.48
		Rider RSC 3.15
		Rider AAC 1.26
		Delivery Riders 7.90
		Total Delivery Charges \$ 24.27
		Generation Charges
		Generation Energy Chg
		475 kWh @ \$ 0.03755300 17.84
		Rider FPP 10.54
		Total Generation Charges \$ 28.38
		\$ 57.15
		Total Current Electric Charges \$ 57.15

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,311
Average Usage 526

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	236	333	474	492	614	1,283	335	469	321	480	482	573	475

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Nov 14, 2007	\$ 45.68

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 20
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Main Service Address	For Information Only	Account Number
Kathy Schmits 9251 Deercross Pky Apt 20 Cincinnati OH 45236	Duke Energy	513-421-9500 [REDACTED]

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 23 not included Last payment received Oct 18 Bill prepared on Oct 23, 2007 Next meter reading Nov 20, 2007

Meter Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Elec 070298856	Sep 21 Oct 22	31	89016	89418	402

Electric Readings	Summary Billing
Usage - 402 kWh Duke Energy - Rate RS \$45.68 Current Electric Charges \$45.68	Amt Due - Previous Bill \$57.15 Payment(s) Received 57.15cr Balance Forward 0.00 Current Electric Charges 45.68 Current Amount Due \$45.68

The PUCO approved an adjustment to Rider FPP effective September 28, 2007. A typical residential customer using 1,000 kwh per month will see a decrease of approximately \$8.43 or 7.2%.

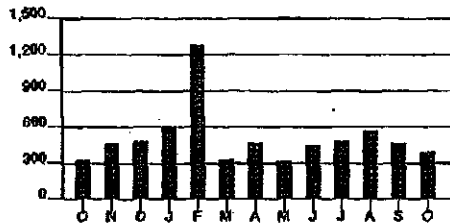
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.52 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Nov 14, 2007
Nov 14, 2007	\$ 45.68	\$ 46.37

Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt. 2D Cincinnati OH 45236	

Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS -- Residential Svc-Winter	
kWh Usage - 402		
Sep 21 - Oct 22 31 Days		
	Distribution-Customer Chg	\$ 4.50
	Delivery Charges	
	Distribution-Energy Chg	
	402 kWh @ \$ 0.01994900	8.02
	Rider TCR	2.10
	Rider RSC	2.66
	Rider AAC	1.07
	Delivery Riders	6.70
	Total Delivery Charges	\$ 20.55
	Generation Charges	
	Generation Energy Chg	
	402 kWh @ \$ 0.03755300	15.10
	Rider FPP	5.53
	Total Generation Charges	\$ 20.63
		\$ 45.68
	Total Current Month Charges	\$ 45.68

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 6,380
 Average Usage 532

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	333	474	492	814	1,283	335	489	321	460	482	573	475	402

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Dec 17, 2007	\$ 36.68

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076



Page 1 of 2

Name, Service Address	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-421-9500 [REDACTED]

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 21 not included Last payment received Nov 08 Bill prepared on Nov 21, 2007 Next meter reading Dec 21, 2007

Meter Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Elec 070298856	Oct 22 Nov 20	29	89418	89734	316

Electric - Residential		Current Billing	
Usage -	316 kWh	Amt Due - Previous Bill	\$ 45.68
Duke Energy - Rate RS	\$ 36.88	Payment(s) Received	45.88cr
Current Electric Charges	\$ 36.88	Balance Forward	0.20cr
		Current Electric Charges	36.88
		Current Amount Due	\$ 36.68

Take steps now to help manage your heating costs. Visit www.duke-energy.com/savings or call 1-866-2ENERGY for ideas on how you can lower your energy bill this winter and beyond.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.52 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amount Due
Dec 17, 2007	\$ 36.68	\$ 37.23

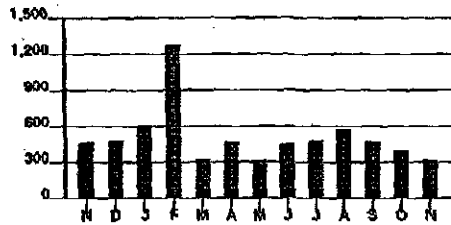
Kathy Schmits

9251 Deercross Pky
Apt: 2D
Cincinnati OH 45236

Account Number

Explanation of Current Charges		
Electric Meter -	070298856	Duke Energy
kWh Usage -	316	Rate RS - Residential Svc-Winter
Oct 22 - Nov 20		
29 Days		
		Distribution-Customer Chg \$ 4.50
		Delivery Charges
		Distribution-Energy Chg
		316 kWh @ \$ 0.01994900 6.30
		Rider TCR 1.65
		Rider RSC 2.09
		Rider AAC 0.84
		Delivery Riders 5.28
		Total Delivery Charges \$ 16.76
		Generation Charges
		Generation Energy Chg
		316 kWh @ \$ 0.03755300 11.87
		Rider FPP 4.35
		Total Generation Charges \$ 16.22
		\$ 36.88
		Total Due on Current Charges \$ 36.88

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,222
Average Usage 519

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	474	492	614	1,203	335	469	321	460	482	573	475	402	316

Account Number [REDACTED] 10 17

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jan 17, 2008	\$ 94.01

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy Schmits
9251 Deercross Pkwy Apt 2D
Cincinnati OH 45236-4568

PO Box 9001076
Louisville KY 40290-1076

Page 1 of 2

Name - Service Address	For inquiries call	Account Number
Kathy Schmits 9251 Deercross Pky Apt: 2D Cincinnati OH 45236	Duke Energy	513-421-9500 [REDACTED]

Mail Payment to	Additional Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Dec 26 not included Bill prepared on Dec 26, 2007 Next meter reading Jan 24, 2008

Meter Number	Reading Date	Days	Previous Reading	Current Reading	Usage
Elec 070298856	Nov 20 Dec 21	31	89734	90239	505

Usage -	Amount	Current Billing
Usage - 505 kWh		Am't Due - Previous Bill \$ 36.68
Duke Energy - Rate RS	\$ 56.78	Late Payment Charge(s) 0.55
Current Electric Charges	\$ 56.78	Balance Forward 37.23
		Current Electric Charges 56.78
		Current Amount Due \$ 94.01

The PUCO approved an adjustment to Rider TCR effective November 29, 2007. A typical residential customer using 1,000 kwh per month will see a increase of approximately \$1.18 or 1.1%.

Your gift to Duke Energy's HeatShare fund this holiday season will help those in need stay warm throughout the winter. Tax deductible contributions can be made along with your monthly bill payment. Learn more about this customer care program at www.duke-energy.com.

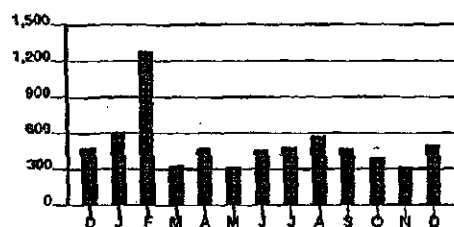
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.64 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Jan 17, 2008
Jan 17, 2008	\$ 94.01	\$ 95.42

Customer Name	Service Address	Account Number
Kathy Schmits	9251 Deercross Pky Apt: 2D Cincinnati OH 45236	

Explanation of Current Charges		
Electric Meter - 070298856	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 505	Distribution-Customer Chg	\$ 4.50
Nov 20 - Dec 21 31 Days	Delivery Charges	
	Distribution-Energy Chg	
	505 kWh @ \$ 0.01994900	10.07
	Rider TCR	3.23
	Rider RSC	3.35
	Rider AAC	1.34
	Delivery Riders	8.38
	Total Delivery Charges	\$ 26.37
	Generation Charges	
	Generation Energy Chg	
	505 kWh @ \$ 0.03755300	18.96
	Rider FPP	6.95
	Total Generation Charges	\$ 25.91
		\$ 56.78
	Total Current Electric Charges	\$ 56.78

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 6,235
Average Usage 520

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	482	614	1,263	235	489	321	480	482	573	475	402	316	505

WORKFILE HISTORY DETAIL

11:25 A 08/29/07 M35H001

ACCT: [REDACTED] CS: DNP COMPLETE STATUS/DATE: PAST DUE FIN 11/06/06 PG: 1
DIV : 10 CYC: 15 ZIP: 45243 CUST SIC : PRIVATE HOUSEHOLDS
NAME: KATHY A SCHMITS PENDING : ANIN SPCD WKFL
ADDR: 6460 EUCLID RD APT: FL: SUBURB: MADEIRA
LN NO: 08 DATE ENTERED: 11/16/05 DESCRIPTION: WORKFILE ADD
ENTERED BY : SHONE SPEARS

WORK FILE TYPE: PERSONAL

DEPARTMENT: CUSTOMER CARE LAST UPDATED : 11/16/05
DIVISION : CALL CENTER SERVICES - E DATE ASSIGNED : 11/16/05
ASSIGNED : CALL BACKS EMPLOYEE PHONE : NONE
ORIGINATOR: SHONE SPEARS EFFECTIVE DATE : 11/16/05

EMPLOYEE	DATE	COMMENTS
SHONE SPEARS	11/16/05	KATHY SCHMITS SAYS THIS HOUSE IS VACANT AND WANTS TO KNOW IT SHE TURNS OFF HER WATER HEATER AND FURNACE WILL SHE STILL RUN THE RISK OF PIPES FREEZING. PLS CALL 513-891-2408 STAY ON LINE EVEN IF

NEXT TRAN CODE: _____
PF: 8-DOWN

Page: 1 Document Name: untitled

WORKFILE HISTORY DETAIL

11:25 A 08/29/07 M35H001

ACCT: [REDACTED] CS: DNP COMPLETE STATUS/DATE: PAST DUE FIN 11/06/06, PG: 2
DIV : 10 CYC: 15 ZIP: 45243 CUST SIC : PRIVATE HOUSEHOLDS
NAME: KATHY A SCHMITS PENDING : ANIN SPCD WKFL
ADDR: 6460 EUCLID RD APT: FL: SUBURB: MADEIRA
LN NO: 08 DATE ENTERED: 11/16/05 DESCRIPTION: WORKFILE ADD
ENTERED BY : SHONE SPEARS

WORK FILE TYPE: PERSONAL

DEPARTMENT: CUSTOMER CARE LAST UPDATED : 11/16/05
DIVISION : CALL CENTER SERVICES - E DATE ASSIGNED : 11/16/05
ASSIGNED : CALL BACKS EMPLOYEE PHONE : NONE
ORIGINATOR: SHONE SPEARS EFFECTIVE DATE : 11/16/05

EMPLOYEE	DATE	COMMENTS
SHONE SPEARS	11/16/05	ANSWERING MACHINE PICKS UP, RINGER BROKE. WILL BE THERE 11/16/05 TIL 3PM AND MONDAY 11//21/05 ALL DAY.

NEXT TRAN CODE: _____
PF: 7-UP

Page: 1 Document Name: untitled

ACCOUNT NOTE HISTORY DETAIL 11:25 A 08/29/07 M35H082

ACCT: [REDACTED] CS: DNP COMPLETE STATUS/DATE: PAST DUE FIN 11/06/06
DIV : 10 CYC: 15 ZIP: 45243 CUST SIC : PRIVATE HOUSEHOLDS
NAME: KATHY A SCHMITS PENDING : ANIN SPCD WKFL
ADDR: 6460 EUCLID RD APT: FL: SUBURB: MADEIRA
LN NO: 06 DATE ENTERED: 11/16/05 DESCRIPTION: ACCOUNT NOTE ADD
ENTERED BY : MICHELLE HETZER ORIGINATED BY: MICHELLE HETZER
HOW REC'D: TEL REC'D FROM: MS AGT/INT:
TEL1: NONE EXT1: TEL2: EXT2:

TENANT NUMBER: 23

DEPARTMENT NAME: CUSTOMER CARE

TEXT: LFT MESSG ADVISING AGAINST TURNING OFF WTR HTR & FURNACE TO VACANT PRO
P W/OUT HAVING WTR BLOWN OUT OF LINES OR WINTERIZED BY PLUMBER

EXPIRATION DATE: 12/30/05

PERMANENT NOTE? N

REVIEW BEFORE EXPIRATION? N

NEXT TRAN CODE: _____

Account Number [REDACTED] 10 15

Due Date	Amount Due
Oct 13, 2005	\$ 70.14

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

*****AUTO** 5-DIGIT 45243



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 740124
Cincinnati OH 45274-0124

Page 1 of 2

Name/Service Address	For Monthly Bill	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E	513-421-9500 [REDACTED]

Mail Payment To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Sep 21 not included Bill prepared on Sep 21, 2005 Next meter reading Oct 19, 2005

Meter	Number	Reading Date	Days	Month Reading	Usage
Gas	000317257	Aug 19 Sep 20	32	404E	412
Elec	031415165	Aug 19 Sep 20	32	6498	6563

Gas - Residential	
Usage - 8 CCF	
Cinergy/CG&E - Rate RS	\$ 19.98
Current Gas Charges	\$ 19.98
Gas Cost Recovery \$0.97960000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 40.63
Late Payment Charge(s)	0.61
Balance Forward	41.24
Current Gas Charges	19.98
Current Electric Charges	8.92
Current Amount Due	\$ 70.14

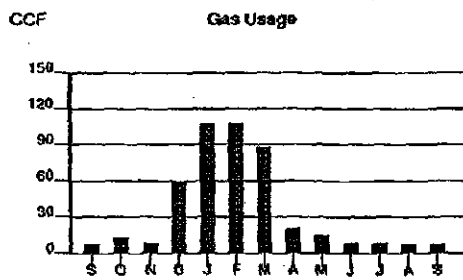
Electric - Residential	
Usage - 65 kWh	
Cinergy/CG&E - Rate RS	\$ 8.92
Current Electric Charges	\$ 8.92

Cinergy celebrates National Customer Service Week, October 3-7. We appreciate the opportunity to serve you.

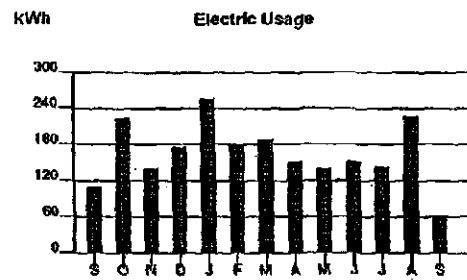
PRICE TO COMPARE: In order for you to save money, a new electric supplier must offer you a price lower than 5.178400000 cents per kWh. For a written explanation of Price to Compare, contact Cinergy/CG&E.

Due Date	Amount Due	After
Oct 13, 2005	\$ 70.14	Oct 13, 2005
		\$ 71.19

Kathy A Schmits		6460 Euclid Rd Cincinnati OH 45243			
Explanation of Current Charges					
Gas Meter -	000317257	Cinergy/CG&E Rate RS - Residential Service			
CCF Usage -	8	Customer Charge		\$ 6.00	
Aug 19 - Sep 20		Gas Delivery Charge			
32 Days		8 CCF @ \$ 0.18591000		1.49	
		Gas Delivery Riders		4.65	
		Gas Cost Recovery			
		8 CCF @ \$ 0.97960000		7.84	\$ 19.98
				Total Current Gas Charges	
				\$ 19.98	
Electric Meter -	031415165	Cinergy/CG&E Rate RS - Residential Svc-Summer			
kWh Usage -	65	Distribution-Customer Chg		\$ 4.00	
Aug 19 - Sep 20		Delivery Charges			
32 Days		Distribution-Energy Chg			
		65 kWh @ \$ 0.01691200		1.10	
		Transmission Charges			
		65 kWh @ \$ 0.00412000		0.27	
		Ancillary Charges			
		65 kWh @ \$ 0.00120800		0.08	
		Delivery Riders		0.34	
		Total Delivery Charges		\$ 1.79	
		Generation Charges			
		Residential Generation Credit			
		65 kWh @ \$ 0.00253320cr		0.16cr	
		Generation Energy Chg			
		65 kWh @ \$ 0.05066400		3.29	
		Total Generation Charges		\$ 3.13	8.92
				Total Current Electric Charges	
				\$ 8.92	



Calculations based on most recent 12 month history
Total Usage 462
Average Usage 39



Calculations based on most recent 12 month history
Total Usage 2,063
Average Usage 172

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	8	14	9	61	108	109	88	22	15	10	9	8	8
Electric	113	225	141	179	259	181	190	153	141	155	145	229	65

Account Number [REDACTED] 10 15

Due Date	Amount Due
Nov 11, 2005	\$ 34.69

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

*****AUTO** 5-DIGIT 45243

|||||

Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 740124
Cincinnati OH 45274-0124

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 613-421-9500	[REDACTED]

Mail Payments to	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Oct 20 not included Last payment received Oct 10 Bill prepared on Oct 20, 2005 Next meter reading Nov 17, 2005

Meter Number	Reading Date	From	To	Days	Meter Reading	Usage
Gas 000317257	Sep 20	Oct 19		29	412	420
Elec 031415165	Sep 20	Oct 19		29	6563	6682
						119

Gas - Residential
Usage - 8 CCF
Cinergy/CG&E - Rate RS \$ 21.70
Current Gas Charges \$ 21.70
Gas Cost Recovery \$1.19520000/CCF

Current Billing
Amt Due - Previous Bill \$ 70.14
Payment(s) Received 70.14
Balance Forward 0.00
Current Gas Charges 21.70
Current Electric Charges 12.99
Current Amount Due \$ 34.69

Electric - Residential
Usage - 119 kWh
Cinergy/CG&E - Rate RS \$ 12.99
Current Electric Charges \$ 12.99

Check out CinergyComfort.com where you can enroll in Budget Billing and find ways to save energy and money

PRICE TO COMPARE: In order for you to save money, a new electric supplier must offer you a price lower than 5.17840000 cents per kWh. For a written explanation of Price to Compare, contact Cinergy/CG&E.

Due Date	Amount Due	Amount Due
Nov 11, 2005	\$ 34.69	\$ 35.21

6460 Euclid Rd
Cincinnati OH 45243

Gas Meter - 000317257 CCF Usage - 8 Sep 20 - Oct 19 29 Days	Cinergy/CG&E Rate RS - Residential Service Customer Charge \$ 6.00 Gas Delivery Charge 8 CCF @ \$ 0.18591000 1.49 Gas Delivery Riders 4.65 Gas Cost Recovery 8 CCF @ \$ 1.19520000 9.56 Total Current Gas Charges \$ 21.70
Electric Meter - 031415165 kWh Usage - 119 Sep 20 - Oct 19 29 Days	Cinergy/CG&E Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 4.00 Delivery Charges Distribution-Energy Chg 119 kWh @ \$ 0.01691200 2.01 Transmission Charges 119 kWh @ \$ 0.00412000 0.49 Ancillary Charges 119 kWh @ \$ 0.00120800 0.14 Delivery Riders 0.62 Total Delivery Charges \$ 3.26 Generation Charges Residential Generation Credit 119 kWh @ \$ 0.00253320cr 0.30cr Generation Energy Chg 119 kWh @ \$ 0.05066400 6.03 Total Generation Charges \$ 5.73 12.99 Total Current Electric Charges \$ 12.99

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Gas	14	9	61	109	109	89	22	15	10	9	8	8	8
Electric	225	141	179	259	181	190	153	141	155	145	229	65	115

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Dec 12, 2005	\$ 86.97

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 740124
Cincinnati OH 45274-0124

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 513-421-9500	[REDACTED]

Mail Payments To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Nov 18 not included Bill prepared on Nov 18, 2005 Next meter reading Dec 20, 2005

Disc	Number	Reading Date	From	To	Days	Prev Reading	Prev	Usage
Gas	000317257	Oct 19	Nov 17		29	420	440	20
Elec	031415165	Oct 19	Nov 17		29	6682	6779	97

Gas Residential	
Usage -	20 CCF
Cinergy/CG&E - Rate RS	\$ 40.43
Current Gas Charges	\$ 40.43
Gas Cost Recovery \$1.27740000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 34.69
Late Payment Charge(s)	0.52
Balance Forward	35.21
Current Gas Charges	40.43
Current Electric Charges	11.33
Current Amount Due	\$ 86.97

Electric Residential	
Usage -	97 kWh
Cinergy/CG&E - Rate RS	\$ 11.33
Current Electric Charges	\$ 11.33

Budget Billing allows you to level out your energy bill. Go to www.CinergyComfort.com to enroll, or call 1-888-BEARM2 (1-888-239-2762).

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.00 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Due Date	Amount Due	After
Dec 12, 2005	\$ 86.97	Dec 12, 2005
		\$ 88.27

Kathy A Schmits

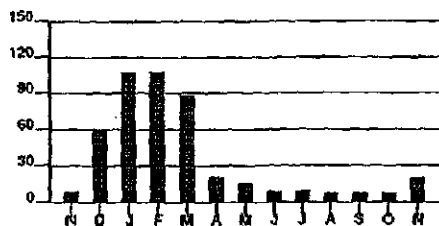
6460 Euclid Rd
Cincinnati OH 45243

Account Number

Explanation of Current Charge		
Gas Meter - 000317257	Cinergy/CG&E Rate RS - Residential Service	
CCF Usage - 20	Customer Charge	\$ 6.00
Oct 19 - Nov 17 29 Days	Gas Delivery Charge 20 CCF @ \$ 0.18591000	3.72
	Gas Delivery Riders	5.16
	Gas Cost Recovery 20 CCF @ \$ 1.27740000	25.55
		\$ 40.43
	Total Current Gas Charges	\$ 40.43
Electric Meter - 031415165	Cinergy/CG&E Rate RS - Residential Svc-Winter	
kWh Usage - 97	Distribution-Customer Chg	\$ 4.00
Oct 19 - Nov 17 29 Days	Delivery Charges	
	Distribution-Energy Chg 97 kWh @ \$ 0.01691200	1.64
	Transmission Charges 97 kWh @ \$ 0.00412000	0.40
	Ancillary Charges 97 kWh @ \$ 0.00120800	0.12
	Delivery Riders	0.51
	Total Delivery Charges	\$ 2.67
	Generation Charges	
	Residential Generation Credit 97 kWh @ \$ 0.00253320cr	0.25cr
	Generation Energy Chg 97 kWh @ \$ 0.05066400	4.91
	Total Generation Charges	\$ 4.66
		11.33
	Total Current Electric Charges	\$ 11.33

CCF

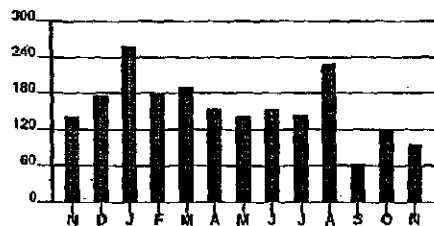
Gas Usage



Calculations based on most recent 12 month history
Total Usage 467
Average Usage 39

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 1,913
Average Usage 159

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Gas	9	61	108	106	89	22	15	10	9	8	8	8	20
Electric	141	179	259	181	190	153	141	155	145	229	65	119	97

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐Due Date
Jan 12, 2006Amount Due
\$ 290.91\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354PO Box 740124
Cincinnati OH 45274-0124

Page 1 of 2

Name/Service Address	For Individual Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 513-421-8500	[REDACTED]

Mail Payment To	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Dec 21 not included Bill prepared on Dec 21, 2005 Next meter reading Jan 23, 2006

Meter	Number	Reading Date	From	To	Days	Meter Reading	Usage
Gas	000317257	Nov 17	Dec 20	33		440	119
Elec	031415165	Nov 17	Dec 20	33		6779	201

Gas - Residential	
Usage -	119 CCF
Cinergy/CG&E - Rate RS	\$ 183.45
Current Gas Charges	\$ 183.45
Gas Cost Recovery \$1.22570000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 86.97
Late Payment Charge(s)	1.30
Balance Forward	88.27
Current Gas Charges	183.45
Current Electric Charges	19.19
Current Amount Due	\$ 290.91

Electric - Residential	
Usage -	201 kWh
Cinergy/CG&E - Rate RS	\$ 19.19
Current Electric Charges	\$ 19.19

You can't predict the weather, but you can your monthly bill. If you haven't already, enroll in Budget Billing today. Sign up at www.CinergyComfort.com, and also learn about ways to reduce your energy use. Or call 1-888-BEARM2 (1-888-239-2762).

Beginning with this bill, amounts formerly shown on your bill as Transmission Charges and Ancillary Charges will now be combined under Rider TCR.

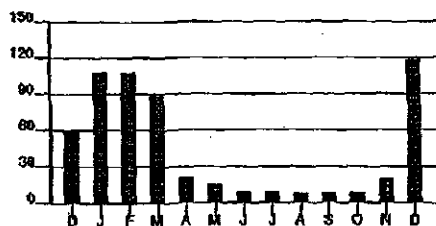
Due Date	Amount Due	After Jan 12, 2006
Jan 12, 2006	\$ 290.91	\$ 295.27

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.00 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergygcg.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges			
Gas Meter - 000317257 CCF Usage - 119 Nov 17 - Dec 20 33 Days	Cinergy/CG&E Rate RS - Residential Service		
	Customer Charge	\$ 6.00	
	Gas Delivery Charge		
	119 CCF @ \$ 0.18591000	22.12	
	Gas Delivery Riders	9.47	
	Gas Cost Recovery		
	119 CCF @ \$ 1.22570000	145.86	\$ 183.45
	Total Current Gas Charges		\$ 183.45
Electric Meter - 031415165 kWh Usage - 201 Nov 17 - Dec 20 33 Days	Cinergy/CG&E Rate RS - Residential Svc-Winter		
	Distribution-Customer Chg	\$ 4.00	
	Delivery Charges		
	Distribution-Energy Chg		
	201 kWh @ \$ 0.01471000	2.96	
	Rider TCR	1.51	
	Delivery Riders	1.05	
	Total Delivery Charges	\$ 5.52	
	Generation Charges		
	Residential Generation Credit		
	201 kWh @ \$ 0.00253320cr	0.51cr	
	Generation Energy Chg		
	201 kWh @ \$ 0.05066400	10.18	
	Total Generation Charges	\$ 9.67	19.19
	Total Current Electric Charges		\$ 19.19

CCF

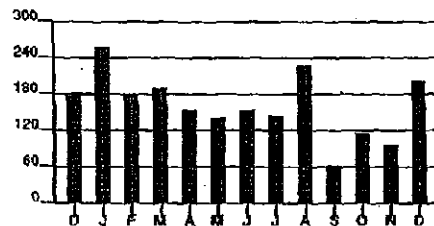
Gas Usage



Calculations based on most recent 12 month history
 Total Usage 525
 Average Usage 44

kWh

Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,935
 Average Usage 161

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Gas	61	108	109	89	22	15	10	9	8	8	8	20	119
Electric	178	259	181	190	153	141	155	145	229	65	119	97	201

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Due Date	Amount Due
Feb 15, 2006	\$ 426.88



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 740124
Cincinnati OH 45274-0124

REMINDER NOTICE

Page 1 of 3

Name / Service Address	Service / Phone	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 513-421-9500	[REDACTED]

Mail / Payment Info	Account Information
PO Box 740124 Cincinnati OH 45274-0124	Payments after Jan 24 not included Bill prepared on Jan 24, 2006 Next meter reading Feb 21, 2006

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date	From	To	Days	Meter Reading Previous	Present	Usage
Gas 000317257	Dec 20	Jan 23		34	559	630	71
Elec 031415165	Dec 20	Jan 23		34	6980	7147	167

Gas - Residential	Current Billing
Usage - 71 CCF	Amt Due - Previous Bill \$ 290.91
Cinergy/CG&E - Rate RS \$ 112.45	Late Payment Charge(s) 4.36
Current Gas Charges \$ 112.45	Balance Forward 295.27
Gas Cost Recovery \$1.21810000/CCF	Current Gas Charges 112.45
	Current Electric Charges 19.16
	Current Amount Due \$ 426.88

Electric - Residential
Usage - 69 kWh
Cinergy/CG&E - Rate RS \$ 6.87
Usage - 98 kWh
Cinergy/CG&E - Rate RS 12.29
Current Electric Charges \$ 19.16
Old Rate Effective Dec 20 To Jan 03
New Rate Effective Jan 03 To Jan 23

REMINDER NOTICE

Due Date	Amount Due	After
Feb 15, 2006	\$ 426.88	Feb 15, 2006 \$ 433.28

Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

Don't wait for the weather to cause your energy bill to jump; enroll in Budget Billing today. Go to www.CinergyComfort.com to sign up and learn about ways to reduce your energy bills

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

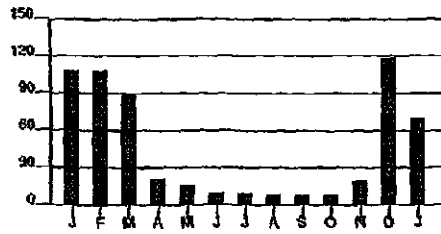
Explanation of Current Charges			
Gas Meter -	000317257	Cinergy/CG&E Rate RS - Residential Service	
CCF Usage -	71	Customer Charge	\$ 6.00
Dec 20 - Jan 23		Gas Delivery Charge	
34 Days		71 CCF @ \$ 0.18591000	13.20
		Rider MSR-G	0.62cr
		Gas Delivery Riders	7.38
		Gas Cost Recovery	
		71 CCF @ \$ 1.21810000	86.49
			\$ 112.45
		Total Current Gas Charges	\$ 112.45
Electric Meter -	031415165	Cinergy/CG&E Rate RS - Residential Svc-Winter	
kWh Usage -	167	Old Rate Effective Dec 20 To Jan 03	
Dec 20 - Jan 23		Distribution-Customer Chg	\$ 1.65
34 Days		Delivery Charges	
		Distribution-Energy Chg	
		69 kWh @ \$ 0.01471000	1.01
		Rider TCR	0.52
		Delivery Riders	0.36
		Total Delivery Charges	\$ 1.89
		Generation Charges	
		Residential Generation Credit	
		69 kWh @ \$ 0.00253320cr	0.17cr
		Generation Energy Chg	
		69 kWh @ \$ 0.05066400	3.50
		Total Generation Charges	\$ 3.33
			6.87
		Cinergy/CG&E Rate RS - Residential Svc-Winter	
		New Rate Effective Jan 03 To Jan 23	
		Distribution-Customer Chg	\$ 2.65
		Delivery Charges	
		Distribution-Energy Chg	
		98 kWh @ \$ 0.01994900	1.96
		Rider TCR	0.74
		Rider RSC	0.65
		Rider AAC	0.26
		Rider MSR-E	0.14cr
		Delivery Riders	1.46
		Total Delivery Charges	\$ 4.93
		Generation Charges	
		Generation Energy Chg	
		98 kWh @ \$ 0.03755300	3.68
		Rider FPP	1.16
		Rider RSS	0.13cr
		Total Generation Charges	\$ 4.71
			12.29
		Total Current Electric Charges	\$ 19.16

Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

CCF

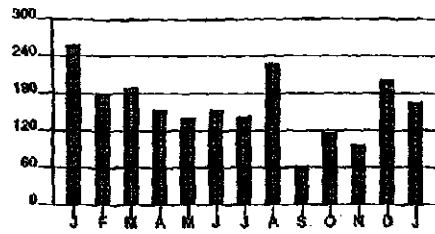
Gas Usage



Calculations based on most recent 12 month history
Total Usage 488
Average Usage 41

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 1,843
Average Usage 154

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Gas	108	109	89	22	15	10	9	8	8	8	20	119	71
Electric	259	181	190	153	141	155	145	229	65	119	97	201	167

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Mar 16, 2006	\$ 566.33

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Kathy A Schmits
6460 Euclid Rd
Cincinnati OH 45243

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For Meters Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E	513-651-5100 [REDACTED]

Mail Payments To:	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Feb 22 not included Bill prepared on Feb 22, 2006 Next meter reading Mar 22, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$290.91 is not paid before 03/20/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$95.00 before service is restored.

Meter Number	Reading Date	From	To	Day	Previous Reading	Previous Balance	Current Balance
Gas 000317257	Jan 23	Feb 21		29	630	711	81
Elec 031415165	Jan 23	Feb 21		29	7147	7299	152

Gas - Residential	
Usage -	81 CCF
Cinergy/CG&E - Rate RS	\$ 113.55
Current Gas Charges	\$ 113.55
Gas Cost Recovery \$1.05400000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 426.88
Late Payment Charge(s)	6.40
Balance Forward	433.28
Current Gas Charges	113.55
Current Electric Charges	19.50
Current Amount Due	\$ 566.33

Electric - Residential	
Usage -	152 kWh
Cinergy/CG&E - Rate RS	\$ 19.50
Current Electric Charges	\$ 19.50

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Mar 16, 2006	\$ 566.33	\$ 574.82

High energy costs impacting your budget? Go to CinergyComfort.com or call 1-888-BEWARM2(1-888-239-2762).

Pursuant to state law, the Energy Efficiency Revolving Loan Fund Rider rate has been adjusted effective with this bill.

OUR BILL PAYMENT ADDRESS HAS CHANGED: To ensure immediate processing of your payment, please use the new P.O. Box address on this bill to update any payment records, such as accounts payable process, automatic bank payment, third-party electronic payment, or when using a standard envelope.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

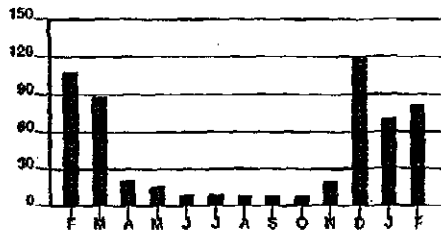
Explanation of Current Charges			
Gas Meter - 000317257 CCF Usage - 81 Jan 23 - Feb 21 29 Days	Cinergy/CG&E		
	Rate RS - Residential Service		
	Customer Charge	\$ 6.00	
	Gas Delivery Charge		
	81 CCF @ \$ 0.18591000	15.06	
	Rider MSR-G	0.70cr	
	Gas Delivery Riders	7.82	
	Gas Cost Recovery		
	81 CCF @ \$ 1.05400000	85.37	\$ 113.55
	Total Gas Charges		\$ 113.55
Electric Meter - 031415165 kWh Usage - 152 Jan 23 - Feb 21 29 Days	Cinergy/CG&E		
	Rate RS - Residential Svc-Winter		
	Distribution-Customer Chg	\$ 4.50	
	Delivery Charges		
	Distribution-Energy Chg		
	152 kWh @ \$ 0.01994900	3.03	
	Rider TCR	1.14	
	Rider RSC	1.01	
	Rider AAC	0.40	
	Rider MSR-E	0.22cr	
	Delivery Riders	2.33	
	Total Delivery Charges	\$ 7.69	
	Generation Charges		
	Generation Energy Chg		
	152 kWh @ \$ 0.03755300	5.71	
	Rider FPP	1.80	
	Rider RSS	0.20cr	
	Total Generation Charges	\$ 7.31	19.50
	Total Current Electric Charges		\$ 19.50

Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

CCF

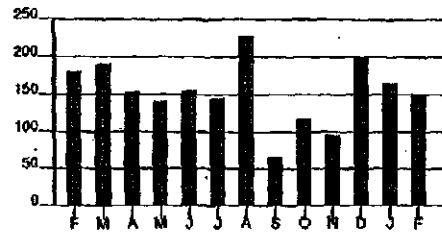
Gas Usage



Calculations based on most recent 12 month history
Total Usage 460
Average Usage 38

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 1,814
Average Usage 151

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	105	85	25	20	10	10	10	10	10	25	115	65	80
Electric	181	190	153	141	158	145	220	55	119	90	201	167	152

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Apr 14, 2006	\$ 357.19
\$ _____	\$ _____
HeatShare Contribution (for Customer Assistance)	Amount Enclosed

Kathy A Schmits
6460 Euclid Rd
Cincinnati OH 45243

PO Box 9001084
Louisville KY 40290-1084

DISCONNECT NOTICE

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 513-651-5100	[REDACTED]

Meter Number	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Mar 23 not included Last payment received Mar 16 Bill prepared on Mar 23, 2006 Next meter reading Apr 20, 2006

IMPORTANT- Your service may be disconnected if your past due amount of \$126.88 is not paid before 04/18/2006. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter Number	Reading Date	Days	Meter Reading	Usage
Gas 000317257	Feb 21 Mar 22	29	711	760
Elec 031415165	Feb 21 Mar 22	29	7299	7430
				131

Gas - Residential
Usage - 49 CCF
Cinergy/CG&E - Rate RS \$ 69.43
Current Gas Charges \$ 69.43
Gas Cost Recovery \$0.98630000/CCF

Electric - Residential
Usage - 131 kWh
Cinergy/CG&E - Rate RS \$ 17.44
Current Electric Charges \$ 17.44

Current Billing
Amt Due - Previous Bill \$ 566.33
Payment(s) Received 300.00cr
Late Payment Charge(s) 3.99
Balance Forward 270.32
Current Gas Charges 69.43
Current Electric Charges 17.44
Current Amount Due \$ 357.19

DISCONNECT NOTICE

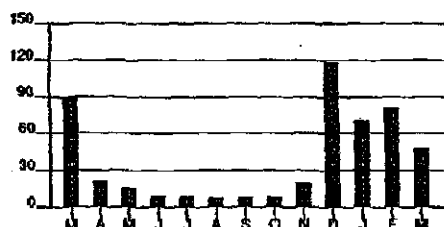
Due Date	Amount Due	After Apr 15, 2006
Apr 14, 2006	\$ 357.19	\$ 362.55

Upon approval of the Duke Energy/Cinergy merger, www.cinergy.com will become www.duke-energy.com.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your Individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges		
Gas Meter - 000317257 CCF Usage - 49 Feb 21 - Mar 22 29 Days	Cinergy/CG&E Rate RS - Residential Service Customer Charge \$ 6.00 Gas Delivery Charge 49 CCF @ \$ 0.18591000 9.11 Rider MSR-G 0.43cr Gas Delivery Riders 6.42 Gas Cost Recovery 49 CCF @ \$ 0.98630000 48.33 Total Current Gas Charges \$ 69.43	
Electric Meter - 031415165 kWh Usage - 131 Feb 21 - Mar 22 29 Days	Cinergy/CG&E Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 4.50 Delivery Charges Distribution-Energy Chg 131 kWh @ \$ 0.01994900 2.61 Rider TCR 0.99 Rider RSC 0.87 Rider AAC 0.35 Rider MSR-E 0.19cr Rider RSS 0.17cr Delivery Riders 2.01 Total Delivery Charges \$ 6.47 Generation Charges Generation Energy Chg 131 kWh @ \$ 0.03755300 4.92 Rider FPP 1.55 Total Generation Charges \$ 6.47 Total Current Electric Charges \$ 17.44	

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 420
 Average Usage 35

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,755
 Average Usage 146

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Gas	85	22	15	10	8	8	8	8	20	119	71	81	49
Electric	190	153	141	155	145	229	65	119	97	201	167	152	131

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
May 15, 2006	\$ 416.93

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For inquiries call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Cinergy/CG&E 513-651-5100	[REDACTED]

Mail Payment To	Payments after Apr 21 not included	Bill prepared on Apr 21, 2006 Next meter reading May 19, 2006
PO Box 9001076 Louisville KY 40290-1076		

IMPORTANT: If your service has not yet been disconnected, please pay \$266.33 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter	Number	Reading Date	Day	Meter Reading	Usage
Gas	000317257	Mar 22 Apr 20	29	760 782	22
Elec	031415165	Mar 22 Apr 20	29	7430 7572	142

Gas Residential	
Usage -	22 CCF
Cinergy/CG&E - Rate RS	\$ 35.66
Current Gas Charges	\$ 35.66
Gas Cost Recovery \$0.93210000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 357.19
Late Payment Charge(s)	5.36
Balance Forward	362.55
Current Gas Charges	35.66
Current Electric Charges	18.72
Current Amount Due	\$ 416.93

Electric Residential	
Usage -	142 kWh
Cinergy/CG&E - Rate RS	\$ 18.72
Current Electric Charges	\$ 18.72

DISCONNECT NOTICE

Due Date	Amount Due	After May 15, 2006
May 15, 2006	\$ 416.93	\$ 423.18

Your next energy bill will have a new name. Cinergy/CG&E is becoming Duke Energy. Learn more at www.duke-energy.com.

OUR BILL PAYMENT ADDRESS HAS CHANGED: As of June 1, 2006, payments will only be accepted at our new P.O. Box address on this bill. To ensure immediate processing, please update any payment records, such as accounts payable process, automatic bank payment, third-party electronic payment, or when using a standard envelope.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.73 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Explanation of Current Charges			
Gas Meter - 000317257 CCF Usage - 22 Mar 22 - Apr 20 29 Days	Cinergy/CG&E		
	Rate RS - Residential Service		
	Customer Charge	\$ 6.00	
	Gas Delivery Charge		
	22 CCF @ \$ 0.18591000	4.09	
	Rider MSR-G	0.19cr	
	Gas Delivery Riders	5.25	
	Gas Cost Recovery		
	22 CCF @ \$ 0.93210000	20.51	\$ 35.66
Total Current Gas Charges			\$ 35.66
Electric Meter - 031415165 kWh Usage - 142 Mar 22 - Apr 20 29 Days	Cinergy/CG&E		
	Rate RS - Residential Svc-Winter		
	Distribution-Customer Chg	\$ 4.50	
	Delivery Charges		
	Distribution-Energy Chg		
	142 kWh @ \$ 0.01994900	2.83	
	Rider TCR	1.07	
	Rider RSC	0.94	
	Rider AAC	0.38	
	Rider MSR-E	0.20cr	
	Rider RSS	0.19cr	
	Delivery Riders	2.14	
	Total Delivery Charges	\$ 6.97	
	Generation Charges		
	Generation Energy Chg		
	142 kWh @ \$ 0.03755300	5.33	
	Rider FPP	1.92	
	Total Generation Charges	\$ 7.25	18.72
Total Current Electric Charges			\$ 18.72

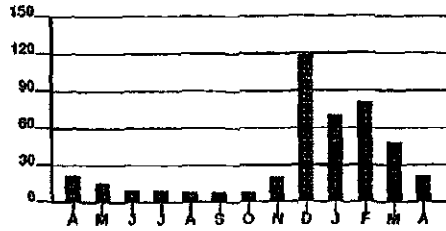
Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

Account Number

CCF

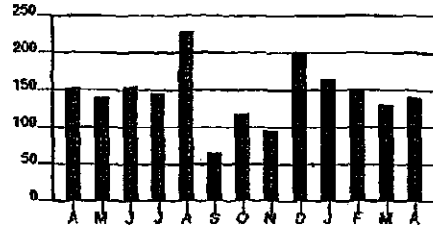
Gas Usage



Calculations based on most recent 12 month history
Total Usage 420
Average Usage 35

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 1,744
Average Usage 145

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Gas	22	15	10	9	8	8	8	20	118	71	81	49	22
Electric	153	141	155	145	229	65	118	97	201	167	152	131	142

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jun 13, 2006	\$ 456.18

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	Company	Contact/Phone	Account Number
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Kathy A Schmits Duke Energy 513-651-5100 [REDACTED]
6460 Euclid Rd
Cincinnati OH 45243

Meter Information	Account Information
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PO Box 9001076 Payments after May 22 not included Bill prepared on May 22, 2006
Louisville KY 40290-1076 Next meter reading Jun 20, 2006

IMPORTANT: If your service has not yet been disconnected, please pay \$357.19 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter	Number	Reading Date	From	To	Days	Meter Reading	Usage
						Previous	Present
Gas	000317257	Apr 20	May 19		29	782	791
Elec	031415165	Apr 20	May 08		18	7572	7651 E
							9
							79

Gas - Residential
Usage - 9 CCF
Duke Energy - Rate RS \$ 22.28
Current Gas Charges \$ 22.28
Gas Cost Recovery \$0.99780000/CCF

Current Billing
Amt Due - Previous Bill \$ 416.93
Late Payment Charge(s) 6.25
Balance Forward 423.18
Current Gas Charges 22.28
Current Electric Charges 10.72
Current Amount Due \$ 456.18

Electric - Residential
Usage - 79 kWh
Duke Energy - Rate RS \$ 10.72
Current Electric Charges \$ 10.72

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Jun 13, 2006	\$ 456.18	\$ 463.02

This bill contains final charges for electric service on Meter #31415165.

PLEASE NOTE: We estimated the electric meter reading(s) on this final bill based on your previous usage. Estimating avoids the expense of a trip for a special meter reading and helps keep rates as low as possible.

Cinergy is now Duke Energy. New name. Same great service. Learn more at www.duke-energy.com. Please make your check payable to Duke Energy.

Effective with your current gas bill, one of the monthly delivery riders has increased \$0.99 due to the cost to improve the safety and reliability of the gas delivery system.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.73 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Gas Meter - 000317257	Duke Energy Rate RS - Residential Service	
CCF Usage - 9	Customer Charge \$ 6.00	
Apr 20 - May 19 29 Days	Gas Delivery Charge 9 CCF @ \$ 0.18591000 1.67	
	Rider MSR-G 0.08cr	
	Gas Delivery Riders 5.71	
	Gas Cost Recovery 9 CCF @ \$ 0.99780000 8.98	\$ 22.28
	Total Current Gas Charges	\$ 22.28
Electric Meter - 031415165	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 79	Distribution-Customer Chg \$ 2.79	
Apr 20 - May 08 18 Days	Delivery Charges	
	Distribution-Energy Chg 79 kWh @ \$ 0.01994900 1.58	
	Rider TCR 0.59	
	Rider RSC 0.52	
	Rider AAC 0.21	
	Rider MSR-E 0.11cr	
	Rider RSS 0.10cr	
	Delivery Riders 1.20	
	Total Delivery Charges \$ 3.89	
	Generation Charges	
	Generation Energy Chg 79 kWh @ \$ 0.03755300 2.97	
	Rider FPP 1.07	
	Total Generation Charges \$ 4.04	10.72
	Total Current Electric Charges	\$ 10.72

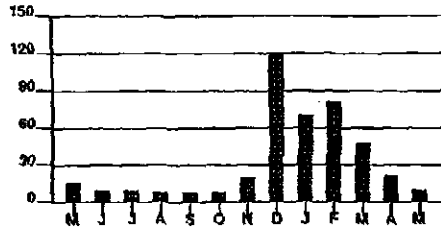
Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

Account Number

CCF

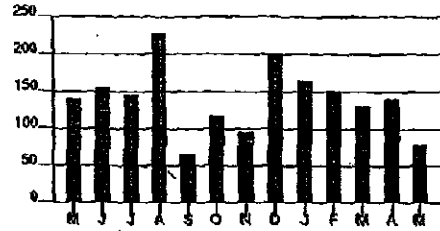
Gas Usage



Calculations based on most recent 12 month history
Total Usage 414
Average Usage 35

kWh

Electric Usage



Calculations based on most recent 12 month history
Total Usage 1,882
Average Usage 140

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Gas	15	10	8	8	8	8	20	118	71	81	49	22	8
Electric	141	155	145	228	65	118	97	201	167	152	131	142	78

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 13, 2006	\$ 486.13

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Information Only	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Duke Energy	513-651-5100 [REDACTED]

Mail Payments To	Payment Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 21 not included Bill prepared on Jun 21, 2006 Next meter reading Jul 20, 2006

IMPORTANT: If your service has not yet been disconnected, please pay \$416.93 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas 000317257	May 19 Jun 20	32	791	801	10

Usage - Residential	Current Billing
Usage - 10 CCF	Amt Due - Previous Bill \$ 456.18
Duke Energy - Rate RS \$ 23.11	Late Payment Charge(s) 6.84
Current Gas Charges \$ 23.11	Balance Forward 463.02
Gas Cost Recovery \$0.95820000/CCF	Current Gas Charges 23.11
	Current Amount Due \$ 486.13

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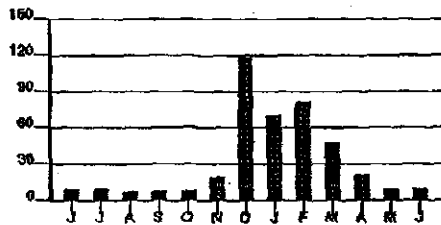
Pursuant to state law, the Universal Service Fund rider, included in the Electric Delivery Riders portion of your bill, has been adjusted effective with this bill.

DISCONNECT NOTICE

Due Date	Amount Due	After Jul 13, 2006
Jul 13, 2006	\$ 486.13	\$ 493.42

Explanation of Current Charges			
Gas Meter -	000317257	Duke Energy	
CCF Usage -	10	Rate RS - Residential Service	
May 19 - Jun 20		Customer Charge	\$ 6.00
32 Days		Gas Delivery Charge	
		10 CCF @ \$ 0.18591000	1.86
		Rider MSR-G	0.09cr
		Gas Delivery Riders	5.76
		Gas Cost Recovery	
		10 CCF @ \$ 0.95820000	9.58
			\$ 23.11
		Total Current Gas Charges	\$ 23.11

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 414
 Average Usage 35

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	10	8	8	8	8	20	119	71	81	48	22	9	10

Account Number [REDACTED] 10 15

Due Date	Amount Due
Aug 14, 2006	\$ 514.84

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Duke Energy 513-651-5100	[REDACTED]

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 21 not included Bill prepared on Jul 21, 2006 Next meter reading Aug 18, 2006

IMPORTANT: If your service has not yet been disconnected, please pay \$456.18 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter	Number	Reading Date	Days	Meter Reading	Previous	Present	Usage
Gas	000317257	Jun 20 Jul 20	30	801	610		9

Gas - Residential	Current Billing
Usage - 9 CCF	Amt Due - Previous Bill \$ 486.13
Duke Energy - Rate RS \$ 21.42	Late Payment Charge(s) 7.29
Current Gas Charges \$ 21.42	Balance Forward 493.42
Gas Cost Recovery \$0.90380000/CCF	Current Gas Charges 21.42
	Current Amount Due \$ 514.84

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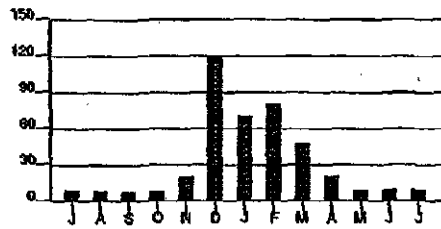
Budget Billing helps you manage your energy bills by averaging your monthly payments. Visit www.Duke-Energy.com/PayMyBill/ or call 1-800-521-2232 to enroll.

DISCONNECT NOTICE

Due Date	Amount Due	Aug 14, 2006
Aug 14, 2006	\$ 514.84	\$ 522.56

Explanation of Current Charges			
Gas Meter -	000317257	Duke Energy Rate RS - Residential Service	
CCF Usage -	9	Customer Charge	\$ 6.00
Jun 20 - Jul 20		Gas Delivery Charge	
30 Days		9 CCF @ \$ 0.18591000	1.67
		Rider MSR-G	0.08cr
		Gas Delivery Riders	5.70
		Gas Cost Recovery	
		9 CCF @ \$ 0.90380000	8.13
			\$ 21.42
		Total Current Gas Charge	\$ 21.42

CCF	Gas Usage
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Calculations based on most recent 12 month history

Total Usage	414
Average Usage	35

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	9	9	8	8	20	119	71	81	49	22	9	10	9

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Sep 12, 2006	\$ 541.69

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076



DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Duke Energy 513-651-6100	[REDACTED]

Meter Information	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 21 not included Bill prepared on Aug 21, 2006 Next meter reading Sep 19, 2006

IMPORTANT: If your service has not yet been disconnected, please pay \$486.13 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$85.00 before service is restored.

Meter Number	Reading Date	From	To	Days	Meter Reading	Percent	Usage
Gas 000317257	Jul 20 Aug 18			29	810	817	7

Usage Residential	Current Billing
Usage - 7 CCF	Amt Due - Previous Bill \$ 514.84
Duke Energy - Rate RS \$ 19.13	Late Payment Charge(s) 7.72
Current Gas Charges \$ 19.13	Balance Forward 522.56
Gas Cost Recovery \$0.89560000/CCF	Current Gas Charges 19.13
	Current Amount Due \$ 541.69

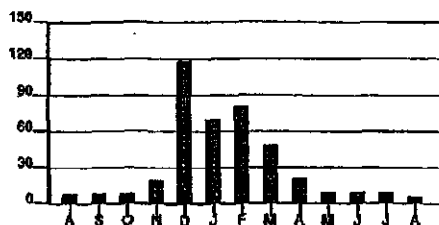
Your bill reflects a period in which daily temperatures were often well above average. This may have resulted in higher energy usage. To discover ways to save energy and money visit www.duke-energy.com/savings/.

DISCONNECT NOTICE

Due Date	Amount Due	Alert
Sep 12, 2006	\$ 541.69	Sep 12, 2006 \$ 549.82

Name		Service Address	Account Number
Kathy A Schmits		6460 Euclid Rd Cincinnati OH 45243	
Explanation of Current Charges			
Gas Meter -	000317257	Duke Energy Rate RS - Residential Service	
CCF Usage -	7	Customer Charge	\$ 6.00
Jul 20 - Aug 18 29 Days		Gas Delivery Charge	
		7 CCF @ \$ 0.18591000	1.30
		Rider MSR-G	0.06cr
		Gas Delivery Riders	5.62
		Gas Cost Recovery	
		7 CCF @ \$ 0.89560000	6.27
			\$ 19.13
Total Current Gas Charges			\$ 19.13

CCF Gas Usage



Calculations based on most recent 12 month history
Total Usage 413
Average Usage 34

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Gas	8	6	6	20	119	71	61	49	22	8	10	9	7

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Oct 12, 2006	\$ 632.54

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

DISCONNECT NOTICE

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Duke Energy	513-651-5100 [REDACTED]

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep 20 not included Bill prepared on Sep 20, 2006 Next meter reading Oct 18, 2006

IMPORTANT: If your service has not yet been disconnected, please pay \$514.75 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$90.00 before service is restored.

Meter Number	Reading Date	Days	Meter Reading	Usage
Gas 000317257	Aug 18 Sep 19	32	817 876	59

Gas - Residential	
Usage -	59 CCF
Duke Energy - Rate RS	\$ 82.82
Current Gas Charges	\$ 82.82
Gas Cost Recovery \$0.99140000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 541.69
Late Payment Charge(s)	8.12
Balance Forward	549.81
Current Gas Charges	82.82
Excise Tax Adjustment	0.09cr
Current Amount Due	\$ 632.54

This bill includes a one-time credit to adjust the Excise Tax that was charged on your bill January 2006 through June 2006.

DISCONNECT NOTICE

Due Date	Amount Due	After Oct 12, 2006
Oct 12, 2006	\$ 632.54	\$ 642.03

Kathy A Schmits

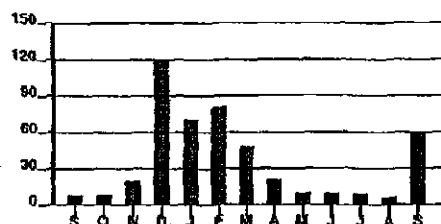
6460 Euclid Rd
Cincinnati OH 45243

Account Number

Explanation of Current Charges

Gas Meter -	000317257	Duke Energy		
CCF Usage -	59	Rate RS - Residential Service		
Aug 18 - Sep 19		Customer Charge	\$ 6.00	
32 Days		Gas Delivery Charge		
		59 CCF @ \$ 0.18591000	10.97	
		Rider MSR-G	0.51cr	
		Gas Delivery Riders	7.87	
		Gas Cost Recovery		
		59 CCF @ \$ 0.99140000	58.49	\$ 82.82
Total Current Gas Charges				\$ 82.82

CCF Gas Usage



Calculations based on most recent 12 month history
Total Usage 464
Average Usage 39

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	8	8	20	115	71	81	49	22	9	10	9	7	59

Account Number [REDACTED] 10 15

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Nov 3, 2006	\$ 648.66

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Kathy A Schmits
6460 Euclid Ave
Cincinnati OH 45243-2354

PO Box 9001076
Louisville KY 40290-1076

**** FINAL BILL ****

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Kathy A Schmits 6460 Euclid Rd Cincinnati OH 45243	Duke Energy 513-651-5100	[REDACTED]

Mailed Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 12 not included Bill prepared on Oct 12, 2006

Meter Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Gas 000317257	Sep 19 Oct 06	17	876	876	0

Usage -	Current Billing
0 CCF	Am't Due - Previous Bill \$ 632.54
Duke Energy - Rate RS \$ 6.63	Late Payment Charge(s) 9.49
Current Gas Charges \$ 6.63	Balance Forward 642.03
	Current Gas Charges 6.63
	Current Amount Due \$ 648.66

PLEASE NOTE: This is your final bill for gas service at 6460 EUCLID RD.

Explanation of Current Charges		
Gas Meter - 000317257	Duke Energy Rate RS - Residential Service	
CCF Usage - 0	Customer Charge \$ 3.52	
Sep 19 - Oct 06 17 Days	Gas Delivery Riders 3.11	\$ 6.63
	Total Current Gas Charges	\$ 6.63

**** FINAL BILL ****

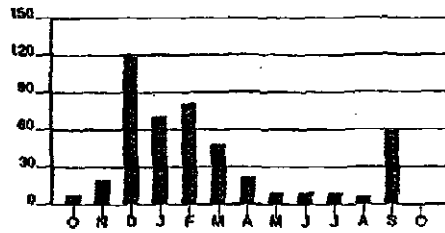
Due Date	Amount Due	Am't Due
Nov 3, 2006	\$ 648.66	\$ 658.39

Kathy A Schmits

6460 Euclid Rd
Cincinnati OH 45243

Account Number

CCF Gas Usage



Calculations based on most recent 12 month history
Total Usage 456
Average Usage 38

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Gas	8	20	118	71	81	49	22	9	10	8	7	50	0