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PUCO

December 26, 2007

Reneé J. Jenkins, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

Re: SBC Ameritech Ohio's Entry into In-Region InterLATA Service
Case No. 00-942-TP-COI

Dear Ms. Jenkins:

On November 16, 2006 AT&T Ohio and the CLEC participants in the performance measurements review collaborative filed a Joint Motion for Expedited Amendment of Prior Orders. The Commission Staff reviewed that filing and determined that several pages were missing or incomplete in Attachments 1 and 2 to Schedule 3, the redlined version of the User Guide. This was due to a printing and reproduction error. The incomplete or missing pages, comprising pages 179-185, are included with this letter for filing. We apologize for the inconvenience.

Thank you for your courtesy and assistance in this matter. Please contact me if you have any questions.

Very truly yours,

Enclosures

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SBC AT&T MIDWEST PERFORMANCE MEASUREMENT USER GUIDE

Version 3.02.5

Attachment One

Performance Measures Subject to Tier 1 Liquidated and Tier 2 Damages in the 5 AT&T Midwest States/Assessments Identified as High, Medium, and Low

Note: This table identifies the Performance Measures that are subject to damages/assessments in the 5 SBC Midwest States. The table also identifies the specific Measurement Type for Ohio. For the State of Michigan, Performance Measures shown below as Subject to Tier 1 and Tier 2 Damages/Assessments are at the Medium level, and these Performance Measures are Remedied in the other State Plans.

	Measurements Groups Subject to Tier-1 Damages (Remedied)
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Pre-Ordering/Ordering

1.1 Average Response Time For Manual Loop Make-Up Information	✓
1.3 Accuracy of Actual Loop Makeup Information provided for DSL Orders	✓
2. Percent Responses Received Within "X" Seconds-OSS Interfaces (Subject to a Remedy Cap)	✓
4. OSS Interface Availability	-
5. % Firm Order Confirmations (FOCs) Returned Within "X" Hours/Days (Subject to a Remedy Cap)	✓
6. Notification Timeliness (Subject to a Remedy Cap for completions and rejects)	✓
7.1 Percent Mechanized Completions Returned Within 1 Day Of Work Completion	
9. Percent Rejects	-
10. Percent Mechanized Rejects Returned Within "X" Hours	-
12. Mechanized Provisioning Accuracy	✓
13. Order Process Percent Flow Through	✓
13.1 Total Order Process Flow Through	-
MI-2 Percentage of Orders Given Jeopardy Notices within 24 Hours of the Due Date	✓-
MI-11 Average Interface Outage Notification	-

SBCAT&T MIDWEST PERFORMANCE MEASUREMENT USER GUIDE

Version 3.02.5

	Measurements Groups Subject to Tier-1 Damages (Remedied)
MI-13 Percent Mechanized Line Loss Notifications returned within 1 Day of Work Completion	✓
C WI-1 Average Delay In Original FOC Due Dates Due From RNM Notification 5A	-
C WI-9 RNM Process: Percent Quotes Returned Within Five Business Days	✓-
Billing	
15. Percent of Accurate And Complete Formatted Mechanized Bills	✓
16. Percent Of Billing Records Transmitted Correctly	✓
17. Billing Completeness	-
17.1 Post to Bill Notification Timeliness	✓
18. Billing Timeliness (Wholesale Bill)	✓
19. Daily Usage Feed Timeliness	-
126. Bill Accuracy	-
CLEC BLG-3 Percent of Billing Claim Resolution Notifications Sent within 30 Business Days (Subject to a Remedy Cap for Local Billing Claims) (remedies paid beginning six months after implementation)	✓
Miscellaneous Administrative	
21.1 Average Time Placed on Hold at LSC	-
22. Call Center LSC Grade Of Service (GOS)	-
22.1. Mechanized Customer Production Support Center Grade of Service	-
24.1 Average Time Placed on Hold at LOC	-
25. LOC Grade Of Service (GOS)	-
Provisioning — Resale POTS and UNE-P	
29. Percent SBCAT&T Midwest Caused Missed Due Dates	✓-
30. Percent SBCAT&T Midwest Missed Due Dates Due To Lack Of Facilities	✓-
35. Percent Trouble Reports Within 30 Days (I-30) Of Installation	✓-
Maintenance — Resale POTS and UNE-P	
37.1 Trouble Report Rate Net of Installation and Repeat Reports	✓-

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Version 3.02.5

	Measurements Groups Subject to Tier-1 Damages (Remedied)
38. Percent Missed Repair Commitments	✓-
39. Mean Time to Restore Interval Receipt To Clear Duration	✓-
40. Percent Out Of Service (OOS) < 24 Hours	✓-
41. Percent Repeat Reports	✓-
C-WI-5 Percentage of Protectors Not Moved After Technician Visit	-
Provisioning – Resale Specials	
43. Average Installation Interval	-
44. Percent Installations Completed Within Customer Requested Due Date	-
45. Percent SBC Midwest Caused Missed Due Dates	-
46. Percent Trouble Reports Within 30 Days (1-30) Of Installation	-
47. Percent SBC Midwest Missed Due Dates Due To Lack Of Facilities	-
49. Average Delay Days For SBC Midwest Missed Due Dates	-
50. Percent SBC Midwest Caused Missed Due Dates > 30 days	-
Maintenance – Resale Specials	
52. Mean Time To Restore	-
53. Percent Repeat Reports	-
54.1 Trouble Report Rate Net of Installation and Repeat Reports	-
Provisioning – UNE	
55. Average Installation Interval	-
55.2 Average Installation Interval – LNP w/ Loop	-
56. Percent Installations Completed Within Customer Requested Due Date	-
56.1. Percent Installations Completed Within the Customer Requested Due Date for Loop with LNP	-
58. Percent SBC Midwest Caused Missed Due Dates	-
59. Percent Trouble Within 30 Days (1-30) Of Installation	-
60. Percent SBC Midwest Missed Due Dates Due	-

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Version 3.02.5

	Measurements Groups Subject to Tier-1 Damages (Remedied)
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To Lack Of Facilities

62. Average Delay Days For SBCAT&T Midwest Missed Due Dates

-

63. Percent SBCAT&T Midwest Caused Missed Due Dates > 30 days

✓

WI-1 Percent No-Access for UNE Loops - Provisioning

-

WI-9 Percent Routine Network Modification (RNM) Orders

-

IN-1 Percent Loop Acceptance Testing (LAT) Completed on or prior to the Completion Date

✓

Maintenance – UNE

65.1 Trouble Report Rate Net of Installation and Repeat Reports

-

66. Percent Missed Repair Commitments

-

67. Mean Time To Restore

-

68. Percent Out Of Service (OOS) < 24 Hours

-

69. Percent Repeat Reports

-

69.1 Percent of Trouble Reports Closed to SBCAT&T Cause w/in 48 Hrs of a Previous Trouble Report Closed to non-SBCAT&T Cause

-

WI-2 Percent of Trouble Reports with No Access for UNE Loops - Maintenance

-

Interconnection Trunks

70. Percent Trunk Blockage (Call Blockage) (Subject to a Remedy Cap)

✓-

70.1 Trunk Blockage Exclusions

-

71. Common Transport Trunk Blockage

-

73. Percent Installations Completed Within Customer Requested Due Date

-

75. Percent SBC Midwest Caused Missed Due Dates greater than 30 days

-

76. Average Trunk Restoration Interval

✓

78. Average Interconnection Trunk Installation Interval

-

Local Number Portability (LNP)

91. Percent LNP Only Orders within the Customer Requested Due Date

-

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Version 3.02.5

	Measurements Groups Subject to Tier-1 Damages (Remedied)
96. Percent Premature Disconnects for LNP Orders	✓
97. Percent of Time SBCAT&T Midwest applies the 10-digit Trigger Prior to the LNP Order Due date.	✓-
101. Percent Out of Service < 60 Minutes	✓-
911	
102. Average Time To Clear Errors (Facility Based Providers)	✓
104. Average Time Required to Update 911 Database (Facility Based Providers)	✓
Poles, Conduit, and Rights of Way	
105. Percentage of requests processed within 35 days	✓
Collocation	
107. Percentage Missed Collocation Due Dates	✓-
109. Percent of requests processed within the tariffed timelines	✓
Directory Assistance Database	
110. Percentage of updates completed into the DA Database within 72 Hours for Facility Based CLECs	✓
112. Percentage DA Database Accuracy For Manual Updates for Facility Based CLECs	✓
113. Percentage of Electronic Updates that Flow Through the update process without Manual intervention	-
Coordinated Conversions	
114. Percent Pre-mature Disconnects (Coordinated Cutovers)	✓-
114.1 CHC/FDT LNP w/Loop Provisioning Interval	✓-
115. Percentage of SBCAT&T Midwest caused delayed Coordinated Cutovers	✓
115.1 Percent Provisioning Trouble Reports	-
115.2 Percent Mean Time to Restore Provisioning Trouble Reports (PTR)	-
NXX	
117. Percent NXXs loaded and tested prior to the LERG effective date	-
119. Mean Time to Repair	-

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Version 3.02.5

	Measurements Groups Subject to Tier-1 Damages (Remedied)
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Bona Fide Request Process (BFRs)

120. Percentage of Requests Processed Within 30 Business Days	-
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Change Management

124. Timely Resolution of Significant Software Failures Related With Releases	✓-
124.1 Test Environment Availability	-
MI-15 Change Management	-

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Version 3.02.5

Attachment Two

Percentage of Missed Collocation Due Dates (PM 107) Damages and Assessments Methodology

The following methodology will apply in calculating Tier 1 liquidated damages and Tier 2 assessments for the percentage of missed collocation due dates measurement.

Tier 1:

1. The benchmark is less than 5% will be 95% of Collocations not completed within the due date. For example, if a CLEC has 30 collocations completed in the study month, SBCAT&T Midwest can miss one due date and still be in compliance. In this case no damages would apply. If, two due dates out of 30 were missed, SBCAT&T Midwest would be out of compliance. In this case, damages would be payable on the number of collocations required to be back within the 95% benchmark.
2. Damages are calculated based on the percentage of days that SBCAT&T Midwest misses the due date using the per occurrence values in the business rules, multiplied by the number of days from completion to due date.
3. In order to determine which collocations to use in the damage calculation, the missed collocation due dates will be ranked based on the number of days missed from highest to lowest. SBCAT&T Midwest will pay damages on the highest number of days missed until the number of collocations missed is within the benchmark. For example, if there were three misses which had missed days of 20, 15 and 4 three, SBCAT&T Midwest would pay damages on 35 (20+15) missed days. In this example, assuming an Index Value (IV) > 87.0%, and one consecutive month missed, SBCAT&T Midwest would pay $35 * (1095\% - 590\%) * 3 + 50 = \5262.50 .
4. Should a remedy plan in effect call for the use of the K-table, the collocation measurement will be used in the determination of the "K" number of allowances (based on the number of collocations). In addition, it may also be excluded as defined in the business rules in the order of progression also contained there. The number of underlying data points used for the purposes of determining the order of exclusion will be the same total days late for collocation projects calculated above (35 in the previous example). Should a remedy plan not include the K-table component, this paragraph #4 is not applicable.
5. All collocation completions in a month will be considered for the calculation of liquidated damages.
6. The critical Z-value will not be subtracted from the benchmark to determine compliance.

Tier 2:

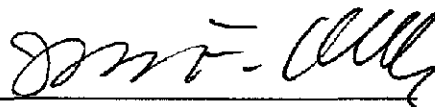
Assessments will be applicable when the measurement has been out of compliance for three consecutive months for the aggregate of all CLEC collocations.

Compliance will be defined as described in the Tier 1 damages above.

If assessments are applicable, the rolling three month average for days missed will be used to calculate the total assessments payable to the State Treasury.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served via first class mail, postage prepaid, on the parties listed below on this 26th day of December, 2007.


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