

NC

07-1248-EL-CSS

FILE



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 DEC -5 PM 12:20

0 GRE-100907KL
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO
Formal Complaint Form

A. Dwight Green
Customer Name

11512 Pippin road
Customer Address

Cinti. Ohio 45231
City State Zip

Against

6760-0027-29-5
Account Number

Duke Energy
Utility Company Name

Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Our home was billed (11512 Pippin Rd) for usage by Duke Energy based on what they thought our usage should be for 3 months (JULY-AUG). The meter @ our home was not working & after making a call to Duke about the meter, no one came out to fix the meter til 2 months later. The electricity usage is less in the summer because no one is home. myself & my wife are at work & the kids were @ their grandparents. We don't feel that the amount that's owed for the usage when the meter wasn't working is INCORRECT!

Signature

513-931-0992
Customer Telephone Number