ELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 10/96/9007) The Public Utilitles Commission of Ohio

(Effective: 10/26/2007) (Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of TCG Ohio to <u>remove residential service.</u>)	TRF Docket No. 90- Case No. 07 - 12: NOTE: Unless you have leave the "Case No" fiel	21 -TP - ATW reserved a Case # or	₽ (
Name of Registrant(s) AT&T Communication: DBA(s) of Registrant(s) N/A Address of Registrant(s) 225 W. Randolph, Ch Company Web Address www.att.com Regulatory Contact Person(s) Candice Glover Regulatory Contact Person's Email Address cl Contact Person for Annual Report Candice Glover Address (if different from above)	nicago, IL 60606 glover@att.com	Phone <u>312-7</u>	Phon	81-62-9892
Consumer Contact Information <u>Customer CAR</u> Address (if different from above) <u>777 NW Blu</u> Motion for protective order included with filin Motion for waiver(s) filed affecting this case? Section I. Pursuant to Chapter 4901-11	e Pkwy. Lees Summit. g? Yes X No Yes X No [Note:	Waivers may toll any a	automatic timefran	
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies required the docketing information system section, by of the Commission.	exes below. CMRS p ions, see the identified sect wired by the Commission	roviders: Please see to the second of Ohio Administration of Ohio Administration of the may be obtained from the	the bottom of Section 4901 Commission's web s	c tion II. and/or the supplementa ite at <u>www.puco.ohio.gov</u>
Carrier Type Other (explain below)	☐ ILEC	X CLEC	☐ CTS	☐ AOS/IOS
Tier 1 Regulatory Treatment	TT TOE	TOF		
Change Rates within approved Range	TRF 1-6-04(B) (0 day Notice)	TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	ZTA 1-6-04(B) (0 day Notice)	☐ ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	ATA 1-6-04(B) (Auto 30 days)	ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	ATA 1-6-04(B) (Auto 30 days)	☐ ATA <i>1-6-04(B)</i> (Auto 30 days)		
Business Contract	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice)		
Withdrawal	ATW 1-6-12(A) (Non-Auto)	ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	TRF 1-6-05(E)	TRF 1-6-05(E)		
service charges Residential - Introduce New Tariffed Tier	(0 day Notice)	(0 day Notice)	TOT + CONT	
2 Service(s)	☐ TRF 1-6-05(C) (0 day Notice)	☐ TRF 1-6-05(C) (0 day Notice)	TRF 1-6-05(0 (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	☐ TRF 1-6-05(E) (0 day Notice)	☐ TRF 1-6-05(E) (0 day Notice)	TRF 1-6-05(8 (0 day Notice)	E)
Residential - Tier 2 Service Contracts	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice)	CTR 1-8-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Seide co ce (see "Other" below) accurate and		manafiappearin		
	complete reproducts the required in the requirement			1

_Date Processed /2/3/07

Technician__

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	ATA 1-6-09(C) (Auto 30 days)	AAC 1-6-10(F) (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	ABN 1-6-11(A) (Non-Auto)	ABN 1-6-11(A) (Auto 90 day)	ABN 1-6-11(B) (Auto 14 day)	ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		ABN 1-6-11(A) (Auto 30 days)	ABN 1-6-11(B) (Auto 14 day)	☐ ABN <i>1-6-11(B)</i> (Auto 14 day)
Change of Official Name (See below)	ACN 1-6-14(B) (Auto 30 days)	ACN 1-6-14(B) (Auto 30 days)	☐ CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	ACO 1-6-14(B) (Auto 30 days)	ACO 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice) (
Merger (See below)	AMT 1-6-14(B) (Auto 30 days)	AMT 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	ATC 1-6-14(B) (Auto 30 days)	ATC 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR 1-6-14(B) (Auto 30 days)	ATR 1-6-14(B) (Auto 30 days)	☐ CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
<u>Procedural</u>	3558 34 3 44 4 55 5 5 5 5 5 5 5 5 5 5 5 5 5			
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)
Section II - Carrier to Carrier (Pursual	nt to 95-845-TP-COI), CMRS and Othe		S.C. Ma
Carrier to Carrier	ILEC	CLEC		5.5.041.14 Sec. 1
Interconnection agreement, or amendment to an approved agreement	NAG (Auto 90 day)	☐ NAG (Auto 90 day)		
Request for Arbitration	ARB (Non-Auto)	ARB (Non-Auto)		·
Introduce or change c-t-c service tariffs,		ATA (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modification	UNC (Non-Auto)	UNC (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	UNC (Non-Auto)	UNC (Non-Auto)		
CMRS Providers See 4901:1-6-15	RCC [Registration & Change in (0 day)		NAG [Interconnection Agree (Auto 90 days)	ment or Amendment)
Other* (explain)		A CONTRACTOR OF THE PROPERTY O		

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <a href="mailto:the-4901:1-6-14-Filing Requirements on the-4901:1-6-14-Filing Requireme

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

•
I am an officer/agent of the applicant corporation, Candice Glover , and am authorized to make this statement on its behalf
I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapte 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions it our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) November 28, 2007 at (Location) Chicago, Illinois *(Signature and Title) Manager (Date) November 28, 2007
 This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
<u>VERIFICATION</u>
I, Candice Glover verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submittee here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge. *(Signature and Title) Manager *Verification is required for every filing It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
Send your completed Application Form, including all required attachments as well as the required number of copies, to:
Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

SUBJECT INDEX

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Issued: June 18, 2003

Effective: June 18, 2003

SECTION 4 - LOCAL SERVICE

4.1 <u>Description</u>

The following Local Service Options are offered:
Standard Residential Line
PrimePath Business Line Service
PrimeOne Local Calling Plans
PrimePlus IntraLATA Toll Service
PrimeXpress Network Service
TCG PrimeNBX Service
TCG COCOT Service
TCG PrimePlex PRI

Standard Residential Line Service is offered to Residential Customers. All other Local service options are offered to Business Customers only.

4.1.1 Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment and partial cents will be rounded to the next whole cent, when the billing capability is available.

4.2 Timing of Messages

- Unless otherwise indicated, all calls are timed in 6 (six) second increments following the first 18 (eighteen) seconds.
- 2. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 5. Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of six second increments.

(N) | | | | | | | |

(C)

SECTION 4 - LOCAL SERVICE. CONT'D

4.3 <u>Time of Day Designations</u>

Day Hours: Evening Hours: 8:00am to 5:00pm 5:01pm to 11:00pm

Night Hours:

11:01pm to 8:00am and Weekends

4.4 Service Area

TCG Ohio concurs with the Exchange Service Areas of Ameritech, Cincinnati Bell, and Verizon for the following counties: Athens, Belmont, Boone, Brown, Butler, Carroll, Clark, Clermont, Clinton, Coshocton, Cuyahoga, Delaware, Fairfield, Fayette, Franklin, Gallia, Geauga, Greene, Guernsey, Hamilton, Harrison, Highland, Hocking, Jefferson, Kenton, Lake, Lawrence, Licking, Loraine, Madison, Medina, Meigs, Monroe, Montgomery, Morgan, Muskingum, Noble, Perry, Pickaway, Preble, Ross, Scioto, Summit, Tuscarawas, Union, Warren, and Washington Service Areas Within the State of Ohio.

4.4 Standard Residential Line Service

Standard Residential Line Service provides a Residential customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Standard Line Service provides a line-side connection to the Company switch for the connection of customer provided wiring and terminal equipment such as station sets, facsimile machines, or key systems. Each Local Standard Line has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as specified by the Customer.

Signaling Type:

Loop Start

Pulse Type:

Dual Tone Multi-Frequency (DTMF) or Dial Pulse

(DP)

Directionality:

2-way, In-Only, or Out-Only, as specified by the

Customer.

Standard Residential Line Service arrangement is based upon a distributed switching architecture. This serving arrangement incorporates a shared transmission facility engineered to a P.01 or better grade of service from the Point of Connection to the centralized switch processor.

The following Standard Residential Line Service Usage Options are offered:

Measured Rate Option Flat Rate Option

SECTION 4 - LOCAL SERVICE. CONT'D

4.4.1 Measured Rate Plan*

The monthly rate for Measured Rate residence service consists of a per minute charge. The per minute charge applies for each minute or any fractional minute of call duration.

4.4.2 Flat Rate Option*

The rate for the Flat Rate residence service consists of a monthly charge.

*TCG Ohio will file Measured and Flat Rate Options at such time as unbundled loops and resale becomes available. The Flat Rate Option is applicable to residential customers only. Where facilities exist, and at the time that TCG provides service to residential consumers, the Company will provide two Basic Telephone Assistance Optiions. The first program entitled Service Connections Assistance is targeted to help defray the one-time up-front costs of connecting to the local exchange network for qualified customers. It provides waiver of the deposit requirement, full or partial waiver of the service connection charges, and a limited or temporary waiver of the monthly federal subscriber line charge. Telephone Service Assistance also provides a waiver of the deposit and service connection charges along with a recurring discount to the cost of monthly basic local exchange service and continued wiaver of the federal subscriber line charge for qualified customers.

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4.4.4 Custom Calling Service

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability and transmission levels may not be sufficient in all cases.

The following Custom Calling Service features are offered to Standard Residential Line Service Subscribers:

Three Way Calling/Call Hold Call Forwarding Call Waiting Speed Calling

Custom Calling Service descriptions can be found in Section 5 of this tariff.

SECTION 4 - LOCAL SERVICE. CONT'D

4.4.5 Rate Schedule

Non-recurring and monthly recurring rates apply per TCG Local Exchange Service.

A. Non-Recurring Rates

Non-recurring rates apply per the Company's Local Service upon (a) installation of new service; (b) transfer of an existing service to a different Point of Connection; or (c) a change from one type of service to a different type at the same or different location, such as a change from Residential Line Service to a Business Line Service or vice versa.

	<u>First</u>	<u>Add'1*</u>
Nonrecurring:		
Service Order Charge	\$10.00	\$00.00
Connection Charge	\$40.00	\$40.00

*Additional lines of the same type as the first line, purchased at the same time and at the same point.

B. <u>Monthly Recurring Rates</u> - Monthly recurring rates include both connection and usage charges.

	Measured Rate Access Line Minimum/Maximum	
Monthly Recurring Charges:		_
Basic Service Access Line	\$10.00	\$40.00

Custom Calling Features (per line, per month)

	Minimum	/Maximum
-Three Way Calling/Call Hold		
<u>-</u>	\$1.00	\$10.00
-Call Forwarding	\$1.00	\$10.00
-Call Waiting/Cancel Call	\$1.00	\$10.00
Waiting		
-Speed Calling	\$1.00	\$10.00

SECTION 3 - END USER NETWORK ACCESS SERVICES - VOICE CONT'D

- G. Customers having telephone service at business rates at their residence addresses may be given "ofc & r" or "ofc & res" as a designation.
- H. When a customer contracts for more than one individual line at the same location, telephone numbers with "trunk hunting" will be assigned to such lines whenever possible. In such cases only one listing is provided without additional charge.

If it should be necessary to provide lines without trunk hunting, a listing is allowed without additional charge to indicate the first line number of each separate, ungrouped line. This listing must be in the same name as the main listing or else a supplementing alternate type listing such as "If line busy, call..."

3.3.3 Residence Service Listing

- A. A listing must be the name of the customer to whom service is furnished or the name of a member of the customer's domestic establishment.
- B. One listing my be provided without additional charge for each individual line or party line service except that where there are two or more lines at the same location arranged with trunk hunting, only one listing is provided without additional charge.
- C. The listing of a telephone in the residence of a professional person such as a physician, dentist, veterinary surgeon, osteopathic physician, doctor of divinity, etc., may include the professional degree provided that the listing is not more than an individual name.
- D. The listing of a telephone in the residence of a nurse may include the word "nurse."
- E. The listing of a telephone in a clergyman's residence or church study may include the abbreviation "Rev." following the clergyman's name except that when the listing includes the professional degree "DD" the abbreviation "Rev." is not shown.
- F. A Combined Given Name Listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another given name by which the listed person is known, or the given name of a deceased spouse is permitted.

SECTION 3 - END USER NETWORK ACCESS SERVICES - VOICE. CONT'D

3.3.4 Private Branch Exchange Listings

Private Exchange listings for service installed at business and residence locations are furnished under the regulations specified herein for business and residence listings, respectively, except that, in connection with message rate service at hotels and apartment houses, unregulated Extra Listings at regular charges are available to any permanent guest or tenant residing in the hotel or apartment house.

3.3.5 Rates and Charges

Each End User Network Access Service provides for a single directory listing, at no charge, of the Company station number which is designated as the customer's main billing number.

The Company will provide each End User Network Access service Customer annually at no charge one copy of a printed directory listing all telephone service subscribers (except for unlisted and unpublished numbers) within the Customer's local calling area.

3.4 Interconnection of Interstate Facilities

Users may interconnect communications facilities that are used in whole or in part for interstate communications to End User Network Access services only to the extent that the User is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

Interconnection is available only to carriers which are certified by the Public Utilities Commission of Ohio to provide intrastate local exchange services.

Local traffic exchange provides the ability for another local exchange provider to terminate traffic on the Company's network. In order to qualify for local traffic exchange, the call must: (a) be originated by an end user of a company that is authorized by the Public Utilities Commission of Ohio to provide local exchange service, and; (b) originate and terminate within a local calling area of the Company.

SECTION 8 - CLASSIFICATION OF CUSTOMERS AND USERS

- 8.1 The determination as to whether telephone service should be classified as Business or Residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.
- 8.1.1 Business rates apply at the following locations, among others:
 - a. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
 - b. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
 - c. In any residence location where there is substantial business use of the service and the customer has no service elsewhere at business rates.
- 8.1.2 Residence rates apply at the following locations, among others:
 - a. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business character are not furnished.
 - b. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provides that such residence is not a pan of an office building and provided the customer has service charged for at business rates at another location.

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SECTION 9 - USE OF CUSTOMER'S SERVICE BY OTHERS

9.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in 9.3, following. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. Business rates apply to all service that is resold or shared, regardless of whether the Users are residential or business in character.

Resale of services is available only to carriers which are certified by the Public Utilities Commission of Ohio to provide intrastate local exchange services. There are no prohibitions or limitations on the resale services.

9.2 <u>Joint Use Arrangements</u>

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to the customer responsible for the manner in which the joint use of the service will be allocated. TCG will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

9.3 Residential Customers

Local Exchange Access and Local Usage Services provided under a Residential classification are provided solely for the use of the Customer and members of the Customer's family or household, except for occasional use of such services by visitors and house-guests. Residential Customers may not resell such service to a third party for any form of compensation. Nonetheless, a Customer that would normally be classified as Residential under Section 8, preceding, may elect to order any service under a Business classification and thereby qualify for unrestricted resale and sharing of such service.

9.4 <u>Transfers and Assignments</u>

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 5 - SUPPLEMENTAL SERVICES. CONT'D

Monthly Charges

Third Number Billed and Collect Call Restriction

Collect Call Restriction	Minimur	n/Maximum
- Residential	\$1.00	\$15.00
- Business (up to 200 lines)	\$1.00	\$15.00
Toll Restriction		
- Residential	\$1.00	\$15.00
- Business (up to 200 lines)	\$1.00	\$15.00
Toll Restriction Plus		
- Residential	\$1.00	\$15.00
- Business (up to 200 lines)	\$1.00	\$15.00
Direct Inward Dialing Blocking (Third Party and Collect Call)		
- Initial Activation	\$1.00	\$15.00
- Subsequent Activation		
(per line)	\$1.00	\$15.00

- 2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
- 3. Connection charges apply as specified in Section 4 of this

5.5 Busy Verification and Interrupt Service

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

SECTION 8 - PRICE SHEET CONTINUED

5.4.3 Rates and Charges

 Recurring and Nonrecurring Charges - The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

Nonrecurring Charge

900, 971, 974 and 700 Blocking
- Business (up to 200 lines) \$10.38

Monthly Charges	
Third Number Billed and	1
Collect Call Restriction	•
- Residential	\$10.38
- Business (up to 200 lines)	\$10.38
Toll Restriction	
- Residential	\$10.38
- Business (up to 200 lines)	\$10.38
Toll Restriction Plus	
- Residential	\$10.38
- Business (up to 200 lines)	\$10.38
Direct Inward Dialing Blocking	
(Third Party and Collect Call)	
- Initial Activation	\$10.38
- Subsequent Activation (per line)	\$10.38

- 2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
- 3. Connection charges apply as specified in Section 4 of this tariff

All material on this page is new

SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-13 Establishment of Service.

- (A) Service Applicants May be Required to Establish Creditworthiness.
 - (1) Chapter 4901:1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in this rule, in each instance where a provision of Chapter 4901:1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
 - (2) Telecommunications providers may require service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Administrative Code.
 - (3) When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.
 - (a) Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the Company may require the applicant to pay such debt pursuant to Rule 4901:1-5-13 (A) (3) (d) of the Administrative Code.
 - (b) Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a commissionapproved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
 - (c) If an applicant for service owes to a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is presently seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

All material on this page is new SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-13 Establishment of Service (Cont'd)

- (F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a commission-approved tariff.
- (G) CHANGES TO LOCAL EXCHANGE SERVICE AFTER INITIATION OF SERVICE
 - Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the Company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
 - (2) Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (G) (1) of this rule within the previous six months.

4901:1-5-16Subscriber Billing Adjustments for Local Exchange Service.

- The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:
 - Occurs as a result of a negligent or willful act on the part of the subscriber:
 - (2) Occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
 - (3) Occurs as a result of a military action, war, insurrection, riot, or strike; or cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

All material on this page is new

SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-17 Denial or Disconnection of Local and Toll Service (Cont'd)

- (G) No Notice is Required Prior to Disconnection When:
 - (1) An emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - 2) A subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - (3) A subscriber tampers with facilities or equipment owned by the telecommunications provider.
- (H) If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the local service provider must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
- (I) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.
- (J) Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:
 - (1) Failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
 - (2) Failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
 - (3) Failure to pay any amount which is in bona fide dispute. The Company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
 - (4) Failure to pay any nonregulated service charges.
- (J) Payment schedule and disconnection procedures for nonpayment.
 - (1) A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

Issued: January 23, 2002

Effective: January 23, 2002

SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-17 Denial or Disconnection of Local and Toll Service (Cont'd)

- (K) (Cont'd)
 - (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:00 p.m. (T) weekdays, or visit the OCC website at www.pickocc.org; and

- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.
- (L) Reconnection of Local and Toll Service.
 - (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five p.m. on the next business day following either:
 - (a) Receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) Agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.
 - (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

EXHIBIT B

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Effective: December 31, 2007

SECTION 3 - END USER NETWORK ACCESS SERVICES - VOICE CONT'D

- G. Customers having telephone service at business rates at their residence addresses may be given "ofc & r" or "ofc & res" as a designation.
- H. When a customer contracts for more than one individual line at the same location, telephone numbers with "trunk hunting" will be assigned to such lines whenever possible. In such cases only one listing is provided without additional charge.

If it should be necessary to provide lines without trunk hunting, a listing is allowed without additional charge to indicate the first line number of each separate, ungrouped line. This listing must be in the same name as the main listing or else a supplementing alternate type listing such as "If line busy, call..."

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SECTION 3 - END USER NETWORK ACCESS SERVICES - VOICE. CONT'D

3.3.4 Private Branch Exchange Listings

Private Exchange listings for service installed at business locations are furnished under the regulations specified herein for business, except that, in connection with message rate service at hotels and apartment houses, unregulated Extra Listings at regular charges are available to any permanent guest or tenant residing in the hotel or apartment house.

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3.3.5 Rates and Charges

Each End User Network Access Service provides for a single directory listing, at no charge, of the Company station number which is designated as the customer's main billing number.

The Company will provide each End User Network Access service Customer annually at no charge one copy of a printed directory listing all telephone service subscribers (except for unlisted and unpublished numbers) within the Customer's local calling area.

3.4 <u>Interconnection of Interstate Facilities</u>

Users may interconnect communications facilities that are used in whole or in part for interstate communications to End User Network Access services only to the extent that the User is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

Interconnection is available only to carriers which are certified by the Public Utilities Commission of Ohio to provide intrastate local exchange services.

Local traffic exchange provides the ability for another local exchange provider to terminate traffic on the Company's network. In order to qualify for local traffic exchange, the call must: (a) be originated by an end user of a company that is authorized by the Public Utilities Commission of Ohio to provide local exchange service, and; (b) originate and terminate within a local calling area of the Company.

SECTION 4 - LOCAL SERVICE

4.1 <u>Description</u>

The following Local Service Options are offered:

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PrimePath Business Line Service PrimeOne Local Calling Plans PrimePlus IntraLATA Toll Service PrimeXpress Network Service TCG PrimeNBX Service TCG COCOT Service TCG PrimePlex PRI

All Local service options are offered to Business Customers only.

4.1.1 Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment and partial cents will be rounded to the next whole cent, when the billing capability is available.

4.2 <u>Timing of Messages</u>

- 1. Unless otherwise indicated, all calls are timed in 6 (six) second increments following the first 18 (eighteen) seconds.
- For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 5. Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of six second increments.

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SECTION 4 - LOCAL SERVICE. CONT'D

4.3 <u>Time of Day Designations</u>

Day Hours:

8:00am to 5:00pm

Evening Hours: Night Hours: 5:01pm to 11:00pm 11:01pm to 8:00am and Weekends

4.4 Service Area

TCG Ohio concurs with the Exchange Service Areas of Ameritech, Cincinnati Bell, and Verizon for the following counties: Athens, Belmont, Boone, Brown, Butler, Carroll, Clark, Clermont, Clinton, Coshocton, Cuyahoga, Delaware, Fairfield, Fayette, Franklin, Gallia, Geauga, Greene, Guernsey, Hamilton, Harrison, Highland, Hocking, Jefferson, Kenton, Lake, Lawrence, Licking, Loraine, Madison, Medina, Meigs, Monroe, Montgomery, Morgan, Muskingum, Noble, Perry, Pickaway, Preble, Ross, Scioto, Summit, Tuscarawas, Union, Warren, and Washington Service Areas Within the State of Ohio.

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SECTION 4 - LOCAL SERVICE. CONT'D

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SECTION 4 - LOCAL SERVICE. CONT'D

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SECTION 8 - CLASSIFICATION OF CUSTOMERS AND USERS

- 8.1 The determination as to whether telephone service should be classified as Business or Residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.
- 8.1.1 Business rates apply at the following locations, among others:
 - a. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
 - b. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
 - c. In any residence location where there is substantial business use of the service and the customer has no service elsewhere at business rates.

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SECTION 9 - USE OF CUSTOMER'S SERVICE BY OTHERS

9.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in 9.3, following. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. Business rates apply to all service that is resold or shared, regardless of whether the Users are residential or business in character.

Resale of services is available only to carriers which are certified by the Public Utilities Commission of Ohio to provide intrastate local exchange services. There are no prohibitions or limitations on the resale services.

9.2 <u>Joint Use Arrangements</u>

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to the customer responsible for the manner in which the joint use of the service will be allocated. TCG will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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9.4 <u>Transfers and Assignments</u>

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Issued: November 30, 2007

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Minimum/Maximum

SECTION 5 - SUPPLEMENTAL SERVICES. CONT'D

Monthly Charges

Third Number Billed and Collect Call Restriction

Pusings (up to 200 lines)	\$1.00	\$15.00
- Business (up to 200 lines)	\$1.00	\$15.00
Toll Restriction		
- Business (up to 200 lines)	\$1.00	\$15.00
Toll Restriction Plus		
- Business (up to 200 lines)	\$1.00	\$15.00
Direct Inward Dialing Blocking (Third Party and Collect Call)		
- Initial Activation	\$1.00	\$15.00
- Subsequent Activation		
(per line)	\$1.00	\$15.00

- 2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
- 3. Connection charges apply as specified in Section 4 of this tariff.

5.5 Busy Verification and Interrupt Service

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

SECTION 8 - PRICE SHEET CONTINUED

5.4.3 Rates and Charges

1. Recurring and Nonrecurring Charges - The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

Nonrecurring Charge

900, 971, 974 and 700 Blocking
- Business (up to 200 lines) \$10.38

Monthly Charges		
Third Number Billed and		
Collect Call Restriction	}	
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- Business (up to 200 lines)	\$10.38	
Toll Restriction		
		(D
- Business (up to 200 lines)	\$10.38	
Toll Restriction Plus		
		(D
- Business (up to 200 lines)	\$10.38	,-
Direct Inward Dialing Blocking		
(Third Party and Collect Call)		
- Initial Activation	\$10.38	
- Subsequent Activation (per line)	\$10.38	
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- 2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
- Connection charges apply as specified in Section 4 of this tariff

Issued: November 30, 2007 Effective: December 31, 2007

All material on this page is new SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-13 Establishment of Service (Cont'd)

(F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a commission-approved tariff.

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4901:1-5-16Subscriber Billing Adjustments for Local Exchange Service.

- (A) The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:
 - (1) Occurs as a result of a negligent or willful act on the part of the subscriber;
 - (2) Occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
 - (3) Occurs as a result of a military action, war, insurrection, riot, or strike; or cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

SECTION 11 MINIMUM TELEPHONE SERVICE STANDARDS

4901:1-5-17 Denial or Disconnection of Local and Toll Service (Cont'd)

- (K) (Cont'd)
 - (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov.

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- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.
- (L) Reconnection of Local and Toll Service.
 - (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five p.m. on the next business day following either:
 - (a) Receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) Agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.
 - (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

EXHIBIT C

TCG Ohio (TCG) is filing this application to withdraw residential service from its tariff. TCG Ohio was not able to offer service to residential customers in Ohio as originally planned, therefore, no customers.