## BEFORE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Northeast ) Ohio Neighborhood Health Services, Inc., )

Complainant,

Case No. 07-547-TP-CSS

AT&T Ohio,

î. 5

v

Respondent.

## ENTRY

The attorney examiner finds:

- (1) On May 7, 2007, Northeast Ohio Neighborhood Health Services, Inc. (NEON or complainant) filed a complaint against AT&T Ohio (AT&T) in which NEON alleged that AT&T has billed improperly and has not provided adequate service.
- (2) AT&T filed an answer to the complaint on May 29, 2007, in which it asserted NEON's own acts and omissions led to the problems alleged in the complaint.
- (3) On July 24, 2007, the attorney examiner issued an entry scheduling this matter for a mediated settlement conference. The parties engaged in negotiations on July 31, 2007, but did not reach an agreement. Finding reasonable grounds for complaint, this matter shall proceed to hearing.
- (4) By entry issued October 11, 2007, the attorney examiner scheduled a conference to discuss procedural matters. The conference took place on October 16, 2007. Pursuant to discussions at the conference, the hearing in this matter shall begin on January 29, 2008, at 10:00 a.m. Eastern Standard Time in Hearing Room 11-F at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. Discovery shall be conducted pursuant to Chapter 4901-1, Ohio Administrative Code (O.A.C.) and shall be completed by no later than December 21, 2007. To expedite the hearing, any exhibits shall be premarked and filed by January 22, 2008. The parties

his is to certify that the images appearing are an ecurate and complete reproduction of a case file coument delivered in the regular course of business echnician Date Processed should file any expert testimony in accordance with Rule 4901-1-29(A), O.A.C.

It is, therefore,

ORDERED, That a hearing be held as set forth in Finding (4) and that the parties follow the procedural schedule therein. It is, further,

ORDERED, That a copy of this entry be served upon the parties, their respective counsel, and all interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: L. Douglas I

Attorney Examiner

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Entered in the Journal

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Reneé J. Jenkins Secretary