

FILE



The Public Utilities  
Commission of Ohio

07-1185-EL-033  
Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

Edward D Humphrey

Customer Name

3422 Kemp Rd., Beaver Creek, OH 45431

Customer Address

City

State Zip

**Against**

#1054334036 4

Account Number

Customer Service Address (if different from above)

Dayton Power & Light

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

We have resided at the service address since July 1998 and have an excellent payment history with DP & L over the past 9 years. However, most recently a utility payment was paid late due to medical reasons. We are now being asked by DP & L to pay a \$176 deposit. We feel that given our 9 year good payment history, this deposit is unjustified. We would like PUCO to investigate our payment history and decide if this utility company is charging us unnecessarily.

Thank you.

Edward Humphrey

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2007 NOV 15 PM 1:09

PUCO

Ed Humphrey

Signature

937 427-1512

Customer Telephone Number

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The Public Utilities Commission of Ohio

Ted Strickland, Governor • Alan R. Schriber, Chairman

Commissioners: Ronda Hartman Fergus, Judy A. Jones, Valerie A. Lemmie, Donald L. Mason

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