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A Professional Limited Liability Company

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07-1110-TP-2TA

10

October 10, 2007

*Via Overnight Mail*

Chief Clerk  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

RECEIVED-DOCKETING DIV  
2007 OCT 11 AM 10:44  
PUCO

RE: Intellicall Operator Services, Inc.  
Revised tariff

Dear Sir or Madam:

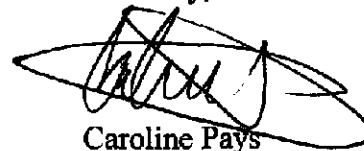
Enclosed please find an original and ten (10) copies of the revised tariff for Intellicall Operator Services, Inc. The revision is set forth as follows:

- 1) Check sheet, 4<sup>th</sup> Revised Sheet 2;
- 2) Reduced Directory Assistance, Section 4.2, 1<sup>st</sup> Revised Sheet 44;
- 3) Increased and added new Service Charges, Section 4.6.1.6, 1<sup>st</sup> Revised Sheet 47;
- 4) Added new rate plan, Sections 4.6.1.7-4.6.1.8, 1<sup>st</sup> Revised Sheet 47;
- 5) Added PIF charge, Section 4.6.3, 1<sup>st</sup> Revised 48;
- 6) Increased Direct Dial and Toll Free charges, Section 4.8, 1<sup>st</sup> Revised Sheet 50.

An additional copy of this filing has been enclosed to be file-stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to call.

Sincerely,



Caroline Pays

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Sm Date Processed 10/11/07

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 03/22/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of \_\_\_\_\_  
Intellicall Operator Services, Inc. Case No. 07 - 1110 - TP - ZTA  
to file a revised tariff

Name of Registrant(s) Intellicall Operator Services, Inc.  
DBA(s) of Registrant(s) ILD  
Address of Registrant(s) 5000 Sawgrass Village Circle, Suite 30, Ponte Vedra Beach, FL 32082  
Company Web Address \_\_\_\_\_  
Regulatory Contact Person(s) Marsha Pokorny, Manager, Regulatory Compliance Phone (407) 971-6801 Fax \_\_\_\_\_  
Regulatory Contact Person's Email Address marsha.pokorny@ildmail.com  
Contact Person for Annual Report same Phone \_\_\_\_\_  
Consumer Contact Information \_\_\_\_\_ Phone \_\_\_\_\_  
Date 6-7-07 TRF Docket No. 90 - 5175 - CT-TRF or \_\_\_\_\_ - TP-TRF

Motion for protective order included with filing? ☐ Yes ☐ No  
Motion for waiver(s) filed affecting this case? ☐ Yes ☐ No [Note: waiver(s) tolls any automatic timeframe]  
Company Type (check all applicable): ☐ CTS (IXC) ☐ ILEC ☐ CLEC ☐ CMRS ☐ AOS  
☐ Other (explain) \_\_\_\_\_

**NOTE:** This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. **It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.**

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
  - ☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (NOT automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No. 15 on this page.
  - ☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain) \_\_\_\_\_
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
*NOTE: see item 25 (CTR) on page two of this form for all other contract filings.*
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
  - ☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set forth in 95-845-TP-COI)
    - ☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
    - ☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
    - ☐ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
    - ☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
    - ☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
    - ☐ vi. Grandfather service (30-day approval, 10 copies)
    - ☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
    - ☐ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below
  - ☐ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
  - ☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
  - ☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (NOT automatic, 10 copies)
- ☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- ☐ 16 (SLF) Self-complaint Application
  - ☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
  - ☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- ☐ 17 (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 15 copies)
- ☒ 18 (ZTA) Tariff Application Involving only Tier 2 Services
  - ☒ a. New End User Service (0-day notice, 10 copies)
  - ☐ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
  - ☐ c. Withdrawal of service (0-day notice, 10 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- ☐ 20 Introduction or Extension of Promotional Offering
- ☐ 21 New Price List Rate for Existing Service  
☐ a. Tier 1 ☐ b. Tier 2
- ☐ 22 Designation of Registrant's Process Agent(s)
- ☐ 23 Update to Registrant's Maps
- ☐ 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.  
☐ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: \_\_\_\_\_

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)  
 CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP – CTR (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input checked="" type="checkbox"/> both. Also indicate whether it is a <input checked="" type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.
<input type="checkbox"/>	[1,2,4,9a(v-vi),	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail.

	5,10,16,18(b-c), 20-21]	NOTE: <input type="checkbox"/> Tier 1 price list increases <b>must</b> be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> ).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and local calling areas</b> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- ☒ 1+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☐ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☐ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Marsha Pokorny, Manager, Regulatory Compliance (407) 971-6801

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Marsha Pokorny, Manager, Regulatory Compliance (407) 971-6801

**NOTE:** An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: ☐)

**AFFIDAVIT**

***Minimum Telephone Service Standards***

I am an officer of the applicant corporation, Intelligent Operator Services, Inc., and am authorized to make this statement on its behalf. I attest that these tariffs comply with the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that the Minimum Telephone Service Standards, as modified and clarified from time to time, supercede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 10/10/07 at Metairie, LA  
(Date) (Location)

[Signature], Regulatory Asst., 10/10/07  
\*(Signature and Title) (Date)

**\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.**

**VERIFICATION**

I, Caroline Papp, verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

[Signature], Regulatory Asst., 10/10/07  
\*(Signature and Title) (Date)

**\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.**

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division** (or to the Telecommunications Division Chief if a prefiling submittal)  
**180 East Broad Street, Columbus, OH 43215-3793**

**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	26	Original
2	4 <sup>th</sup> Revised*	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	1 <sup>st</sup> Revised	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original	37	Original
13	Original	38	Original
14	Original	39	Original
15	Original	40	Original
16	Original	41	Original
17	Original	42	Original
18	Original	43	Original
19	Original	44	1 <sup>st</sup> Revised*
20	Original	45	1 <sup>st</sup> Revised
21	Original	45.1	Original
22	1 <sup>st</sup> Revised	46	2 <sup>nd</sup> Revised
22.1	Original	47	1 <sup>st</sup> Revised*
23	Original	47.1	Original
24	1 <sup>st</sup> Revised	48	1 <sup>st</sup> Revised*
25	1 <sup>st</sup> Revised	49	Original
		50	1 <sup>st</sup> Revised*
		51	1 <sup>st</sup> Revised
		52	1 <sup>st</sup> Revised

**ISSUED:** October 11, 2007**EFFECTIVE:** October 11, 2007

**ISSUED BY:** Dennis Stoutenburg, President  
Intellicall Operator Services, Inc., d/b/a ILD  
5000 Sawgrass Village Circle, Suite 30  
Ponte Vedra Beach, FL 32082

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**SECTION 4 - RATES AND CHARGES-cont'd**

**4.2 Directory Assistance**

Per Call: \$1.40 (R)

**4.3 Returned Check Charge**

When payment for Service in the form of a bank check is returned for insufficient funds, the Subscriber will be assessed a service charge of \$20.00 to cover the cost of processing the check.

**4.4 Special Promotions**

Carrier may from time to time offer special promotions to customers upon prior Commission approval of such promotion.

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**ISSUED:** October 11, 2007

**EFFECTIVE:** October 11, 2007

**ISSUED BY:** Dennis Stoutenburg, President  
Intellicall Operator Services, Inc., d/b/a ILD  
5000 Sawgrass Village Circle, Suite 30  
Ponte Vedra Beach, FL 32082

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SECTION 4 - RATES AND CHARGES-cont'd

## 4.6 Dial Around Operator Services Rates-cont'd

4.6.1.5 Rate Plan 801 - 800 Call OperatorIntraLATA/InterLATA Rate per Minute - Billed in 1 minute increments.

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT</u>	
<u>Mileage</u>	<u>1<sup>st</sup> Min.</u>	<u>Add'l Min</u>	<u>1<sup>st</sup> Min.</u>	<u>Add'l Min.</u>	<u>1<sup>st</sup> Min.</u>	<u>Add'l Min.</u>
0-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

4.6.1.6 Rate Plan 801 - 800 Call Operator Service Charges

	<u>Person To Person</u>	<u>Automated</u>	<u>Operator Assisted</u>	<u>Live</u>
Calling Card/Credit Card (T)	\$12.50 (I)	\$5.99 (I)	\$7.50 (I)	\$7.50 (I)
Collect	\$12.50 (I)		\$2.99	\$7.50 (I)
Third Party	\$12.50 (I)		\$6.99 (I)	\$9.99 (I)
Operator Dialed Surcharge	\$1.99		\$1.99	\$1.99

(N)

4.6.1.7 Rate Plan TTM00-800 - 800 Call Operator

(N)

IntraLATA/InterLATA Rate per Minute - Billed in 3 minute increments.

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT</u>	
<u>Mileage</u>	<u>1<sup>st</sup> 3 Min.</u>	<u>Add'l 3 Min</u>	<u>1<sup>st</sup> 3 Min.</u>	<u>Add'l 3 Min.</u>	<u>1<sup>st</sup> 3 Min.</u>	<u>Add'l 3 Min.</u>
0-9999	5.1800	5.1800	5.1800	5.1800	5.1800	5.1800

4.6.1.8 Rate Plan TTM00-800 - 800 Call Operator Service Charges

	<u>Person To Person</u>	<u>Automated</u>	<u>Operator Assisted</u>	<u>Live</u>
Calling Card/Credit Card	\$12.50	\$5.99	\$5.99	\$7.50
Collect	\$12.50		\$6.50	\$7.50
Third Party	\$12.50		\$6.99	\$9.99
Operator Dialed Surcharge	\$4.99		\$4.99	\$4.99

(N)

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**ISSUED:** October 11, 2007**EFFECTIVE:** October 11, 2007**ISSUED BY:** Dennis Stoutenburg, President  
Intellicall Operator Services, Inc., d/b/a ILD  
5000 Sawgrass Village Circle, Suite 30  
Ponte Vedra Beach, FL 32082



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**4.6     Surcharges and Fees**

4.6.1     **Payphone Compensation Surcharge** –Effective October 15, 2004, ILD will increase the Payphone Compensation Surcharge to \$0.60 (includes administrative fee) for each coinless payphone-originated call. The increase will be applicable for both long distance, global calling card and operator service calls. The Payphone Compensation Surcharge for prepaid calling card calls will increase to \$0.99 per call (includes administrative fee).

4.6.2     **Long Distance Bill Processing Fee** – ILD offers a range of invoicing options to its customers. Invoice options include direct paper billing, e-mail, data files and transfer of detail to secured FTP sites. All forms of invoicing, except for paper billing, will be offered at no charge to the customer. Paper invoices will be charged at a rate of \$1.95 per invoice.

The invoicing options will be provided to the customer when service is requested. If the customer does not make an election, ILD will assume the customer requires a traditional paper bill and will provide such bill in accordance herewith until an alternate method is requested by the customer.

4.6.3     **Property/Premise/Location Imposed Fee** - A charge, when assessed to the end user, which is passed through by the Company to the customer. The amount of each customer's surcharge is designated by the customer and incorporated into the contract between IOS and the customer. The maximum surcharge is \$7.00.

(N)  
|  
(N)

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**ISSUED:**     October 11, 2007**EFFECTIVE:** October 11, 2007

**ISSUED BY:** Dennis Stoutenburg, President  
Intellicall Operator Services, Inc., d/b/a ILD  
5000 Sawgrass Village Circle, Suite 30  
Ponte Vedra Beach, FL 32082

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**SECTION 4 - RATES AND CHARGES-cont'd****4.8     MESSAGE TOLL SERVICES (MTS)**

Outgoing long distance service whereby the customer accesses the Company's underlying Carrier's network on an equal access or dial-up basis. In non-equal access areas, the customer will gain access to the Company's underlying carrier network by dialing a 101XXX access code which will be provided by the Company.

- A.     Direct Dial - Billed in 6 second increments with an 18 second minimum.

Rate per minute: \$0.1040 (I)

- C     Global Calling Card - Billed in 6 second increments with an 18 second minimum.

Rate per minute: \$0.50

- D     Toll Free - Billed in 6 second increments with an 18 second minimum.

Rate per minute: \$0.1214 (I)

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