Technician Sm

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS

(Effective: 09/19/2007) (Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of Verizon N To clarify and standardize tariff language asso existing feature		Case No. 07-	0-5023-TP-F -TP - we reserved a Case # or an ields BLANK.	ţ
Name of Registrant(s) Verizon North, Inc. DBA(s) of Registrant(s) <u>Verizon North, Inc.</u> Address of Registrant(s) <u>1300 Columbus-Sanc</u>	łusky Rd N. Marion, O	hio 43302		
Company Web Address www.verizon.com Regulatory Contact Person(s) Cassandra Cole		Phone 740 1	292.0400 Foy 740	- <b>383-049</b> 1
Regulatory Contact Person's Email Address (	Tassandra aala@warissa	Phone <u>740-3</u>	563-0490 Fax 14V-	-262-0421
Contact Person for Annual Report Cassandra ( Address (if different from above)	_	n.com	Phone 74	40-383-0490
Consumer Contact Information Cassandra Col	ia.		Phone 7	<u>40-383-0490</u>
Address (if different from above)	:C		1 HONG 1	<del>10-383-<b>01</b>70</del>
Motion for protective order included with filin	o? DVes X No			
Motion for waiver(s) filed affecting this case?		Waivers may toll any	automatic timeframe.]	
Section I – Pursuant to Chapter 4901:1 submitting this form by checking the be NOTES: (1) For requirements for various applicate supplemental application form noted.  (2) Information regarding the number of copies requirements application formation regarding the number of copies requirements application of the docketing information division at the offices of the Commission.	oxes below. CMRS plons, see the identified sec nuired by the Commission	providers: Please see tion of Ohio Administrati may be obtained from the	the bottom of Section ive Code Section 4901 an Commission's web site of	on II. d/or the at
Carrier Type Other (explain below)	X ILEC	CLEC	☐ CTS	☐ AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF 1-6-04(B) (0 day Notice)	TRF 1-6-04(B) (0 day Notice)		P. 21
New Service, expanded local calling area,	ZTA 1-6-04(B) (0 day Notice)	ZTA 1-6-04(B) (0 day Notice)	and the state of t	RECEIVED 2007 OCT
Change Terms and Conditions,	☐ ATA 1-6-04(B)	ATA 1-6-04(B)	U	<del>                                    </del>
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)		<del>  5  </del>
Introduce or Increase Late Payment or Returned Check Charge	ATA 1-6-04(B) (Auto 30 days)	ATA 1-6-04(B) (Auto 30 days)		10 P
Business Contract	CTR 1-6-17	CTR 1-6-17	0	-3-
Withdrawal	(0 day Notice)  ATW 1-6-12(A)	(0 day Notice)  ATW 1-6-12(A)		2: 14 BW
Raise the Ceiling of a Rate	(Non-Auto)  Not Applicable	(Auto 30 days)  SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment		od Competer have the competence of the competenc	Tallendring been been completed by the many state cano.	BREGORDS AND COMMISSIONS CONTROLLED THE CONTROLLED
Residential - Introduce non-recurring	☐ TRF 1-6-05(E)	TRF 1-6-05(E)		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	☐ TRF 1-6-05(C) (0 day Notice)	☐ TRF 1-6-05(C) (0 day Notice)	TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and	X TRF 1-6-05(E)	☐ TRF 1-8-05(E)	TRF 1-6-05(E)	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice) Not Filed	
Commercial (Business) Contracts	Not Filed	Not Filed	Detariffed	
Business Services (see "Other" below) Residential & Business Toll Services	Detariffed	Detariffed Detariffed	Detarrifed	<b></b>
fore #Other! below!	Detariffed			
11170 TA CO CCI.	omplete weeks	<del>Mages appearing</del> ection of a cas	are an	1
		lar course of b		-

\_\_\_\_Date Processed /6/10/07

## Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		☐ ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	ATA 1-6-09(C) (Auto 30 days)			
Abandon all Services - With Customers	☐ ABN 1-6-11(A) (Non-Auto)	ABN 1-6-11(A) (Auto 90 day)	ABN 1-6-11(8) (Auto 14 day)	ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		☐ ABN 1-6-11(A) (Auto 30 days)	☐ ABN 1-6-11(B) (Auto 14 day)	☐ ABN 1-6-11(B) (Auto 14 day)
Change of Official Name	ACN 1-6-14(B) (Auto 30 days)	ACN 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Change in Ownership	ACO 1-6-14(B) (Auto 30 days)	ACO 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice) (
Merger	AMT 1-6-14(B) (Auto 30 days)	AMT 1-6-14(B) (Auto 30 days)	☐ CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate	ATC 1-6-14(B) (Auto 30 days)	ATC 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business	ATR 1-6-14(B) (Auto 30 days)	ATR 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
<u>Procedural</u>	1 TO THE RESERVE OF THE PARTY O	Martin Control to the Control to the Control of the	St. S. de a chi proper de debite de maria des des la contra constante de la contra con	A PERIOD COMPANY COMMENTS OF A PROPERTY AND A PROPE
Designation of Process Agent(s)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)

All Section I applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s).

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

# Section II – Carrier to Carrier (Pursuant to 95-845-TP-COI), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	☐ NAG	☐ NAG		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB (Non-Auto)	ARB (Non-Auto)		
Introduce or change c-t-c service tariffs,		ATA (Auto 30 day)		
Introduce or change access service	☐ ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)		_	
Request rural carrier exemption, rural	UNC	UNC		
carrier supension or modifiction	(Non-Auto)	(Non-Auto)		
Pole attachment changes in terms and	UNC	UNC		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
CMRS Providers See 4901:1-6-15	☐ RCC [Registration & Change in Operations) (0 day)		☐ NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain) Introduction of a new bundle discount for residential customers.				

<sup>\*</sup>NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

## **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Cassandra Cole (Name)

, and am authorized to make this statement on its behalf.

1 attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) (111, 3007 at (Location) Marion, Dho

\*(Signature and Title) Casandia Cole Die, (Date) 10/10/07

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
applicant.

## **VERIFICATION**

I, Cassandra Cole

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Casandia Colo Director

(Date) 10 10 6

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

# **EXHIBIT A**

# **CURRENT TARIFF SHEETS**

Tariff P.U.C.O. No. 7 Section 3 Sheet No.

1st Revised Sheet No. 7E

Original Sheet No. 7E.1

10th Revised Sheet No. 59C

4th Revised Sheet No. 59F

Original Sheet No. 59Y

Original Sheet No. 59Z

- EXCHANGE TELEPHONE SERVICES
- 1.03. CENTRANETR SERVICE
- 1.03.01. General
  - D. (Continued)
    - (2) Definitions of Features (Continued)

<u>Time of Day Routing</u> - This feature provides for route selection based on the most economical path for a particular time of day.

<u>Toll Restricted Service</u> - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.

<u>Uniform Call Distribution</u> - This feature provides for call distribution in a hunt group by connecting to the one which has been idle longest.

CentraNet<sup>R</sup> CLASS Features (The features below are included in this optional feature package at rates set forth in Paragraph 1.03.04.A.(4))

<u>Automatic Busy Redial</u> allows the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return allows a customer to automatically return the last incoming call by feature activation, whether or not it was answered. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. The customer is given an indication that the network will attempt to set up the call when the called line is idle. When the called line is free, the customer's line rings, then the other number rings.

(N)

Material formerly on this sheet now appears on Sheet No. 7E.2

Issued: March 14, 1996

Effective: March 14, 1996

- EXCHANGE TELEPHONE SERVICES
- 1.03. CENTRANET<sup>R</sup> SERVICE
- 1.03.01. General
  - D. (Continued)
    - (2) Definitions of Features (Continued)

CentraNet<sup>R</sup> CLASS Features (Continued)

<u>Call Block</u> allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

<u>Special Call Acceptance</u> allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Special Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

Special Call Waiting allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

(N)

(N)

Issued: March 14, 1996 Effective: March 14, 1996

Verizon North Inc.

SECTION 3 10 Revised Sheet No. 59C Cancels 9 Revised sheet No. 59C

### SWITCHED TELEPHONE SERVICES

### EXCHANGE TELEPHONE SERVICES

## 1.17. VERIZON CALLING SERVICES - Continued

**(T)** 

\*69 - allows the customer to return the last incoming call, whether or not it was answered. To return the call, the (T) activation code is \*69 for touch calling and 1169 for rotary dialing. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. When the called line is free, the customer will hear a distinctive ring (short-short-long) indicating that the network is attempting to set up the call. If the customer wishes to cancel the activation, he may dial \*89 for touch calling and 1189 for rotary dialing. Calls may be placed and received during the time when the service has been activated.

<u>Priority Call\*\*</u> - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the (T) customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.

<u>Call Block</u> - allows a customer to manually program up to twelve (12) known numbers or the last incoming call even if the number is unknown from calling his telephone number. The list is customer changeable. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. If the customer wishes to review the numbers contained on his Call Block screening list, the telephone number of an incoming call added to the screening list by dialing "1" will be announced as a "private" number by the automated voice response message system. Only numbers manually added to the screening list will be announced by the automated voice response system. The activation code is "60 for touch calling and 1160 for rotary dialing.

<u>Select Call Forwarding</u>\*\* - allows a customer to prespecify telephone numbers (maximum of 12) from which calls are to (T) be forwarded. During the period that Special Call Forwarding is activated, only calls from any of the prespecified numbers will be forwarded.

Issued: March 11, 2003

Effective: March 11, 2003

<sup>\*\*</sup>The user must enter the number into the "screening list" manually. No provision is available to add the last calling number to this service's screening list.

**GTE North Incorporated** 

SECTION 3 4th Revised Sheet No. 59F Cancels 3rd Revised Sheet No. 59F

### SWITCHED TELEPHONE SERVICES

**EXCHANGE TELEPHONE SERVICES** 1.17. GTE CALLING SERVICES - Continued (11) (11) 1.17.04. Regulations GTE calling services will be provided in connection with individual line business and residence service, **(T)** excluding coin telephone service except as shown in C.(3) below. 8. The services are offered from central offices where the Telephone Company has arranged the equipment for GTE calling services and are furnished subject to the availability of facilities. Custom Local Area Signaling Service (CLASS) is subject to the following restrictions: (1) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. CLASS is applicable to calls placed to/from compatible central offices offering this service. (TI) (2)Operator assisted calls will override CLASS. (3) Coin Telephone Service will not be enabled with CLASS, just as they are not enabled with other m GTE calling services. The coin telephone lines do interact with the GTE calling services subscribed to by other customers and coin telephones will be equipped with non-chargeable Selective Blocking.

Issued: July 16, 1998

Effective: July 16, 1998

- 1. EXCHANGE TELEPHONE SERVICE (Continued)
- 1.18. CENTRANET® CUSTOPAK SERVICE (Continued)

(N)

- 1.18.03. Features (Continued)
  - C. CentraNet® CustoPAK Optional Services

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing, however there will be additional charges for these services.

<u>Busy Redial</u> - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (\*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

<u>Call Block</u> - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's defined calling area. Calls from outside the user's defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

<u>Call Park</u> - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

<u>Call Park Directed</u> —This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

\*69 – \*69 will automatically store and allow the customer to redial the number of the last person who called.
\*69 can be used to return a call whether the customer answers the call or not. \*69 works only on calls made from numbers within the customer's defined calling area. If the customer chooses to return the call and the number is busy, \*69 will place the customer's call next in line. In most cases, the customer's phone will ring with a series of short-short-long rings when the number called is no longer busy. If the customer has Call Waiting and hears the Call Waiting tone while talking to another person, the customer has two choices. The customer can use \*69 to call back later or can use Call Waiting during the call.

Call Trace - See definition in Section 3, Paragraph 1.17.

(N)

- EXCHANGE TELEPHONE SERVICE (Continued)
- 1.18. CENTRANET® CUSTOPAK SERVICE (Continued)

(N)

- 1.18.03. Features (Continued)
  - C. CentraNet® CustoPAK Optional Services (Continued)

<u>Caller ID-Number Only</u> – This feature allows the user (with compatible CPE) to view the telephone number of the incoming call before answering the call or choosing to ignore the call.

<u>Caller ID</u> - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN) of the incoming call before answering the call or choosing to ignore it.

<u>Executive Busy Override</u> - This feature allows the user, upon reaching a busy line inside the group, to dial a code (\*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

<u>Last Number Redial</u> – This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Select Call Forwarding - This feature allows the user the ability to program up to twelve telephone numbers of their choosing that they want call forwarded. When one of the numbers on the user's list calls, that call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

<u>Priority Call</u> - This feature provides the user the ability to program up to twelve telephone numbers that can be distinguished from all other incoming call numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group pilot number.

(N)

# **EXHIBIT B**

# PROPOSED TARIFF SHEETS

<u>Tariff</u>			
P.U.C.O.	No.	7	

Section 3

Sheet No.
2nd Revised Sheet No. 7E
1st Revised Sheet No. 7E.1
11th Revised Sheet No. 59C
5th Revised Sheet No. 59F
1st Revised Sheet No. 59Y
1st Revised Sheet No. 59Z

- EXCHANGE TELEPHONE SERVICES
- 1.03. CENTRANETR SERVICE
- 1.03.01. General
  - D. (Continued)
    - (2) Definitions of Features (Continued)

<u>Time of Day Routing</u> - This feature provides for route selection based on the most economical path for a particular time of day.

<u>Toll Restricted Service</u> - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.

<u>Uniform Call Distribution</u> - This feature provides for call distribution in a hunt group by connecting to the one which has been idle longest.

CentraNet<sup>®</sup> CLASS Features (The features below are included in this optional feature package at rates set forth in Paragraph 1.03.04.A.(4))

<u>Automatic Busy Redial</u> allows the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return allows a customer to obtain information about the last incoming call when the service is activated by dialing \*69. Upon dialing \*69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information.

Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". "69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

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Issued: October 10, 2007

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## SWITCHED TELEPHONE SERVICES

### EXCHANGE TELEPHONE SERVICES

### 1.03. CENTRANETR SERVICE

1.03.01. General

- D. (Continued)
  - (2) Definitions of Features (Continued)

CentraNet<sup>R</sup> CLASS Features (Continued)

## Automatic Call Return (Continued)

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using \*69 will apply.

General Disclaimer/Conditions: Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges: Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

<u>Call Block</u> allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

<u>Special Call Acceptance</u> allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Special Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

<u>Special Call Waiting</u> allows a customer to choose up to 12 numbers which can activate Call Waiting. incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

Issued: October 10, 2007 Effective: October 10, 2007

Verizon North Inc.

SECTION 3 11th Revised Sheet No. 59C Cancels 10th Revised Sheet No. 59C

(11)

### SWITCHED TELEPHONE SERVICES

### EXCHANGE TELEPHONE SERVICES

### 1.17. VERIZON CALLING SERVICES - Continued

\*69 - allows a customer to obtain information about the last incoming call when the service is activated by dialing \*69. Upon dialing \*69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". "69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call. If the customer wishes to cancel the activation, he may dial "89 for touch calling. Calls may be placed and received during the time when the service has been activated.

For \*69, per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using \*69 will apply.

<u>Priority Call\*\*\*</u> - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.

<u>Call Block</u> - allows a customer to manually program up to twelve (12) known numbers or the last incoming call even if the number is unknown from calling his telephone number. The list is customer changeable. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. If the customer wishes to review the numbers contained on his Call Block screening list, the telephone number of an incoming call added to the screening list by dialing "1" will be announced as a "private" number by the automated voice response message system. Only numbers manually added to the screening list will be announced by the automated voice response system. The activation code is \*60 for touch calling and 1160 for rotary dialing.

<u>Select Call Forwarding</u>\*\* - allows a customer to prespecify telephone numbers (maximum of 12) from which calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from any of the prespecified numbers will be forwarded.

The user must enter the number into the "screening list" manually. No provision is available to add the last calling number to this service's screening list.

Issued: October 10, 2007 Effective: October 10, 2007

Verizon North Inc.

SECTION 3 5th Revised Sheet No. 59F Cancels 4th Revised Sheet No. 59F

## **SWITCHED TELEPHONE SERVICES**

1.	EXC	HAN	IGE TE	ELEPHONE SERVICES	
1.17.	VER	UZOI	V CAL	LING SERVICES - Continued	<b>(T)</b>
1.17.0	4.	Reg	ulation	s .	
		A.		on calling services will be provided in connection with individual line business and residence service, ding coin telephone service except as shown in C.(3) below.	(T)
B. The services are offered from central offices where the Telephone Company has arranged the equipmer Verizon calling services and are furnished subject to the availability of facilities.			(T)		
		C.	Custo	om Local Area Signaling Service (CLASS) is subject to the following restrictions:	
			(1)	CLASS Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.	m  - m
			(2)	Operator assisted calls will override CLASS.	
			(3)	Coin Telephone Service with not be enabled with CLASS, just as they are not enabled with other Verizon calling services. The coin telephone lines do interact with the Verizon calling services subscribed to by other customers and coin telephones will be equipped with non-chargeable Selective Blocking.	(T) (T)

Verizon North Inc.

1st Revised Sheet No. 59Y Cancels Original Sheet No. 59Y

#### SWITCHED TELEPHONE SERVICES

- 1. **EXCHANGE TELEPHONE SERVICE (Continued)**
- 1.18. CENTRANET® CUSTOPAK SERVICE (Continued)
- 1.18.03. Features (Continued)

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C. CentraNet® CustoPAK Optional Services

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing, however there will be additional charges for these services.

<u>Busy Redial</u> - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (\*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's defined calling area. Calls from outside the user's defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -- This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

\*69 - This feature allows a customer to obtain information about the last incoming call when the service is activated by dialing \*69. Upon dialing \*69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". \*69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using \*69 will apply.

Some material previously appearing on this sheet now appears on 1st Revised Sheet No. 59Z.

(T)

Effective: October 10, 2007

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In Compliance with the Public Utilities Commission of Ohio

SECTION 3 1st Revised Sheet No. 59Z Cancels Original Sheet No. 59Z

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### SWITCHED TELEPHONE SERVICES

- EXCHANGE TELEPHONE SERVICE (Continued)
- 1.18. CENTRANET® CUSTOPAK SERVICE (Continued)
- 1.18.03. Features (Continued)
  - C. CentraNet® CustoPAK Optional Services (Continued)

\*69 - (Continued)

General Disclaimer/Conditions: Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges: Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

<u>Call Trace</u> - See definition in Section 3, Paragraph 1.17.

<u>Caller ID-Number Only</u> – This feature allows the user (with compatible CPE) to view the telephone number of the incoming call before answering the call or choosing to ignore the call.

<u>Caller ID</u> - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN) of the incoming call before answering the call or choosing to ignore it.

<u>Executive Busy Override</u> - This feature allows the user, upon reaching a busy line inside the group, to dial a code (\*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warming tone prior to the establishment of the three-way conference call.

<u>Last Number Redial</u> – This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

<u>Select Call Forwarding</u> - This feature allows the user the ability to program up to twelve telephone numbers of their choosing that they want call forwarded. When one of the numbers on the user's list calls, that call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

<u>Priority Call</u> - This feature provides the user the ability to program up to twelve telephone numbers that can be distinguished from all other incoming call numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group pilot number.

Some material now appearing on this sheet previously appeared on Original Sheet No. 59Y.

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# EXHIBIT C

# RATIONALE FOR CHANGE

Verizon North Inc. proposes to revise its General Exchange Tariff, P.U.C.O. No. 7, to make textual changes to standardize and clarify tariff language to its existing service "\*69". Because these changes are not material to the terms and conditions of the service, no customer notice was necessary.