FILE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Christopher Poole	)	
Complainant,	)	
v.	) Case No. 07-804-GA-C	CSS
Columbia Gas of Ohio, Inc.,	, )	
Respondent.	)	
	ENTRY	

## The attorney examiner finds:

- (1) On July 13, 2007, Christopher Poole (complainant) filed a complaint with the Commission against Columbia Gas of Ohio, Inc. (Columbia). The complaint alleged that, based on an inaccurate meter reading, Mr. Poole was improperly billed for gas at his residence.
- (2) By entry dated July 30, 2007, the attorney examiner scheduled a settlement conference for September 4, 2007, at the offices of the Commission in order to determine whether this matter could be informally resolved.
- (3) Columbia filed its answer to the complaint on August 3, 2007.
- (4) Per letter dated August 28, 2007, the attorney examiner reminded the complainant that a settlement conference was scheduled on September 4, 2007. Subsequently, on August 31, 2007, the examiner also telephoned the complainant and reminded him of the September 4, 2007 settlement conference. At that time, the complainant acknowledged the telephone call and expressed his thanks for the reminder.
- (5) The complainant did not appear at the scheduled conference on September 4, 2007. Later, on September 4, 2007, the examiner again telephoned the complainant and left a voice mail message requesting that the complainant contact the examiner with

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 9-18.07

regard to the complainant's failure to appear at the settlement conference. To date, the examiner has not received any information as to why the complainant did not appear.

(6) The examiner believes that the complainant should indicate, in writing, whether he is interested in pursuing this matter further. Therefore, the complainant should file, on or before, October 5, 2007, a statement with the Commission, indicating if he wishes to pursue this complaint against Columbia. If the complainant fails to file such a statement, the examiner will recommend that this complaint be dismissed for lack of prosecution.

It is, therefore,

ORDERED, That the complainant file, on or before, October 5, 2007, a statement with the Commission, indicating if he wishes to pursue this complaint against Columbia. It is, further,

ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: Kerry K. Sheets

Attorney Examiner

gr/ct

Entered in the Journal

SEP 1 8 2007

Reneé J. Jenkins

Secretary