

September 10, 2007

FILE

2007 SEP 10 AM 10:28

PUCOVia Hand Delivery

Ms. Reneé J. Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Arcadia Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code
PUCO Case No. 07-846-TP-ALT

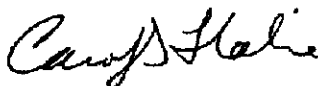
Dear Ms. Jenkins:

Enclosed are an original and five (5) copies of final tariff sheets, to be filed in connection with the above-referenced matter on behalf of Arcadia Telephone Company.

The TRF Number for Arcadia Telephone Company is 90-5003-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,



Carolyn S. Flahive

Enclosures

cc: (By Hand Delivery)
Melissa Scarberry, Specialist, PUCO

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(T)

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BY JEFF JUNG, VICE-PRESIDENT
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ARCADIA TELEPHONE COMPANY

OHIO

P.U.CO. No. 8

Section 1

Eighth Revised Sheet 4

Cancels Seventh Revised Sheet 4

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DEFINITIONS

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DEFINITIONS

ACCESS LINE – A circuit directly connecting the central office switching equipment with the subscriber's network access point.

ACCESSORIES – Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the communication path of the telecommunication system. These devices may not replace any of the component parts of the Company facilities, nor be injurious to the telecommunications network.

ADDITIONAL LISTING – Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

ALTERNATIVE REGULATION PLAN – Means a plan adopted in case number 00-1532-TP-COI under which an incumbent local exchange carrier receives earning-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

(N)

(N)

APPLICATION – A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER – A person firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE – A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

BASE RATE AREA – A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

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DEFINITIONS

TERMINATION CHARGE – A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE – A circuit connecting two (2) PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MESSAGE – The measurement on which the rates for tier lines connecting customers' switchboards are based.

TIER 1 – "Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code..

(N)

TIER 2 – "Tier two" services include all regulated telecommunications services that do not fall in tier 1.

(N)

TOLL ACCESS LINE – A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL CENTER – A telephone switching center at which the operations function (message time, switching and recording) takes place in connection with the provision of toll message service.

- A. **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. **Collect Message:** A toll message in which the user stipulates that the called party accepts and pays all charges associated with the message.

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

B. Exchange Access Rates^{3/}

(T)

Exchange Name: Arcadia

EAS TO: Bloomingdale, Findlay, Fostoria, Van Buren, and Vanlue

<u>Business Service</u>	<u>Monthly Rate</u> ^{3/}		<u>Tier Designation</u>
	<u>Current</u>	<u>Maximum</u>	
Single Party, 1 st Line	\$45.20	\$45.20	*Tier 1 Core
Single Party, 2 nd & 3 rd Line, each	\$45.20	\$90.40	*Tier 1 Non-Core
Single Party, 4 th or more, each	\$45.20	N/A	
PBX Trunk, each	\$65.35 ^{2/}	\$130.70 ^{2/}	*Tier 1 Non-Core
Key System, each	\$55.10 ^{2/}	\$110.20 ^{2/}	*Tier 1 Non-Core
<u>Residence Service</u>			
Single Party, 1 st Line	\$24.65	\$24.65	*Tier 1 Core
Single Party, 2 nd & 3 rd Line, each	\$24.65	\$49.30	*Tier 1 Non-Core
Single Party, 4 th or more Lines, each	\$24.65	N/A	

(C)

(C)

^{2/} Includes charge for Rotary and Trunk Hunt Service which provides for incoming calls to be directed to the next available [sequentially number (2)] line or trunk when previous trunk(s) in the trunk group are busy.

^{3/} Includes Touch-Call Service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Touch-Call Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service

(T)

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846 TP-ALT effective 09/10/07.

(C)

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LOCAL EXCHANGE SERVICE

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SERVICE CONNECTION ASSISTANCE

A. General

1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
 - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
 - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

(T)

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - c. Food Stamps;
 - d. Federal public housing assistance/ Section 8; or
 - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

1. A waiver of the Federal Subscriber Line Charge
2. A waiver of the Federal Universal Service Charge
3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero
4. Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request
5. A waiver of the Telephone Company's service deposit requirement.
6. Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).
7. Credits of 100% of all non-recurring service order charges for commencing service.
8. Lifeline is a Tier 1 Core Service.

(N)

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(T)

(N)

(N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance (Medicaid), including any state programs that might supplant Medicaid;
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Income – blind and disabled (SSDI);
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Program (HEAP);
 - g. National School Lunch Free Lunch Program (NSL);
 - h. Household income at or below 150% of the poverty level;
 - i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or
 - j. General Assistance including disability assistance (DA)
1. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

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(N)

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(M) Text moved from Sheet 13

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LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE

B. Regulations (Continued)

4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
6. The Lifeline discounts and waivers apply to only one access line per household.
7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.

(M) Text moved to Sheet 12

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LOCAL EXCHANGE SERVICE

LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8;
 - e. Home Energy Assistance Program (HEAP);
 - f. National School Lunch Free Lunch Program;
 - g. Household income at or below 150% of the poverty level; or
 - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT
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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

LOCAL EXCHANGE SERVICE

CENTREX SERVICE

E. RATES AND CHARGES

1. A Centrex line will include the standard features below. Lines can be leased on a month-to-month basis, or a twelve (12) month, twenty-four (24) month, thirty-six (36) month, forty-eight (48) month, or sixty (60) month basis.

- a. Touchcall
- b. DTMF Signaling
- c. Call Hold
- d. Call Pick-up
- e. Call Transfer
- f. Intercom Dialing
- g. Station-To-Station Dialing
- h. Direct Inward Dialing
- i. Direct Outward Dialing
- j. Business Group Automatic Identified Outward Dialing
- k. 3-Way Calling
- l. Group Speed Dial - 30
- m. Call Forwarding - Busy Line
- n. Call Forwarding - No Answer
- o. Regular Hunting
- p. Distinctive Ringing/Call Waiting Indication
- q. Semi-Restricted Line
- r. Full Restricted Line
- s. Toll Restriction

2. Business Rates - *Tier 1 Non Core:

(C)

Current Month-to-Month Rates, per line

(C)

	<u>Monthly Rate</u>
a. 2-6 lines, each line	\$33.18
b. 7-12 lines, each line	29.86
c. 13-24 line, each line	26.54
d. 24 lines or more, each line	23.23

Current Service Contract Plan Rates, per month, per line

(C)

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>
e. 2-6 lines, each line	\$32.52	\$31.52	\$30.19	\$28.53	\$26.92
f. 7-12 lines, each line	28.61	26.79	24.49	21.69	19.11
g. 13-24 line, each line	25.36	23.64	21.44	18.83	16.42
h. 24 lines or more, each line	22.11	20.49	18.42	15.98	13.73

(T)

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(C)

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LOCAL EXCHANGE SERVICE

CENTREX SERVICE

E. RATES AND CHARGES (Continued)

2. Business Rates – *Tier 1 Non Core: (continued)

Maximum Month-To-Month Rates, per line

	<u>Monthly Rate</u>
a. 2-6 lines, each line	\$66.36
b. 7-12 lines, each line	59.72
c. 13-24 line, each line	53.08
d. 24 lines or more, each line	46.46

Maximum Service Contract Plan Rates, per month, per line

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>
e. 2-6 lines, each line	\$65.04	\$63.04	\$60.38	\$57.06	\$53.84
f. 7-12 lines, each line	57.22	53.58	48.98	43.38	38.22
g. 13-24 line, each line	50.72	47.28	42.88	37.66	32.84
h. 24 lines or more, each line	44.22	40.98	36.84	31.96	27.46

3. Optional Features will be provided in addition to the standard features included with the system, on a per line, per month, basis.

	<u>Monthly Rate</u>	<u>Transaction Code</u>
a. Call Forward Variable – All Calls	\$ 1.25	CXCFV
b. Call Waiting/Cancel Call Waiting	2.00	CXCWC
c. Voice-Data Protection	.75	CXVOP
d. Speed Calling 8-Code	1.25	CXSC8
e. Speed Calling 30-Code	2.00	CSD30
f. Direct Connect Service	.75	CCDC
g. Warm Line	.75	CWL

4. Optional Feature Package, Per Line: 1/ CSDC

This package allows the customer to design their own package by selecting any of the optional features in 3. above.

- 1/ The customer pays full rate for the first feature and receives fifty cents (50¢) off the regular monthly rate for each additional feature selected.

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ARCADIA TELEPHONE COMPANY

Ohio

P.U.C.O. NO. 8

Section 4A

Fourth Revised Check Sheet 1

Cancels Third Revised Check Sheet 1

(T)

COIN TELEPHONE SERVICE

(T)

CHECKSHEET

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>
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3	First	4
3	First	5
3	First	6
3	First	7
3	First	8
3	First	9
3	Third	10
3	First	11
3	First	12
3	Original	12
3	First	15

(T)

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EFFECTIVE: September 10 2007

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CONTINENTAL, OHIO

COIN TELEPHONE SERVICE (T)

PAYSTATION SERVICE (Continued)

B. Rules and Regulations (Continued)

10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
11. Selective Call Screening Service is an arrangement under which the Telephone Company will accept only those toll calls which are made collect or billed to a third number or calling card. This service is provided at the option of the customer for use with lines serving customer-owned, coin-operated telephones. This service is offered only where facilities permit.

C. Rates and Charges * (T)

	<u>Monthly Rate</u>	
1. Paystation Access Line ¹	\$45.20	(T)
2. Coin Supervision	\$ 7.20	(T)
3. Selective Call Screening Service, per line ²	\$ 5.00	
	<u>Coin Rate³</u>	
4. Each outgoing local message	\$ 0.25	

¹ Installation, move and change charges will be those applicable to business service.

² Subsequent Service Order Charge applies.

³ End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

* The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a tier designation. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

CHECKSHEET

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>	
5	Twelfth	1	
5	Second	1.1	
5	Fourth	2	(T)
5	Third	3	
5	Third	4	(T)
5	Original	5	
5	Original	6	
5	Original	7	
5	Original	8	
5	Third	9	
5	Fourth	10	
5	First	11	
5	Original	12	
5	Second	13	
5	Fifth	14	
5	First	15	
5	Second	16	
5	First	17	
5	Second	18	
5	First	18.1	
5	First	19	
5	Original	20	
5	Original	21	
5	Original	22	
5	Original	23	
5	Original	24	
5	Original	25	
5	Original	26	
5	Original	27	
5	First	28	(T)
5	Original	29	
5	Original	30	
5	Original	31	
5	Original	32	
5	Original	33	
5	Original	34	
5	Original	35	
5	Original	36	
5	First	37	(T)
5	Second	38	
5	Original	39	
5	First	40	

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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MISCELLANEOUS SERVICE ARRANGEMENTS

CHECKSHEET

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>	
5	Original	41	
5	Original	42	
5	Original	43	
5	First	44	
5	First	45	
5	First	46	
5	Original	47	
5	Original	48	
5	Original	49	
5	Original	50	
5	First	51	(T)
5	Original	52	
5	Original	53	
5	Original	54	
5	Original	55	
5	First	56	(T)

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MISCELLANEOUS SERVICE ARRANGEMENTS**TOUCH-CALL SERVICE**²**A. General**

Touch-Call Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

B. Rate - *Tier 1 Core Service

(C)

1. The monthly rate for Touch-Call Service is in addition to the applicable local exchange rate for the class of service provided.

	Current Monthly Rate	Maximum Monthly Rate	NRC	(C)
2. Rates				(C)
a. Each central office line				
1) Business	\$1.75	\$1.75	(1)	(C)
2) Residence	1.75	1.75	(1)	(C)

(1) Service Connection Charges apply. See Section 6.

² Touch Call Service is now part of the local access line rates shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service.

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MISCELLANEOUS SERVICE ARRANGEMENTS**DIRECTORY LISTINGS****A. General**

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers.

B. Rates

	Trans Code	Monthly Rate		NRC (1)	(C) (C)
		Current \$ -	Maximum \$ -		
1. Primary Listings - <u>*Tier 1 Core</u> (See Condition 1)					
2. Additional Listings					
a. Business	DLAB	1.50			
b. Residence	DLA	1.00			
3. Alternate Listings					
a. Business	DLALB	1.50			
b. Residence	DLALR	1.00			
4. Additional Line of Information					
a. Business	DLIB	1.50			
b. Residence	DLIR	1.00			
5. Nonpublished Service - <u>*Tier 1 Non Core</u> Per listing	NPN	2.00	4.00		(C) (C)
6. Nonlisted Service Per listing	NLN	1.25			
7. Foreign Exchange Listing	FDL	2.00(2)		(1)	(T)

(1) Filed Service Connection Charges apply.

(2) Customers will be billed \$24.00 annually.

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MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

PER CALL BLOCKING/PER LINE BLOCKING

D. RATES AND CHARGES

1. Per Call Blocking and Per Line Blocking will be provided at the applicable rates as shown below.
2. Non-published customers may subscribe to Per Line Blocking without a monthly rate. All other customers may subscribe to Per Line Blocking at a monthly rate.

		Monthly Rate		Trans		
		<u>Current</u>	<u>Max.</u>	<u>Code</u>	<u>NRC</u>	
a.	Per Call Blocking <u>2/</u>	N/C		N/A	<u>1/</u>	(C)
b.	Per Line Blocking <u>2/</u> *Tier 1 Non Core					(C)
1)	Each line associated with non-published service (customer must request service)	N/C	N/C	ACSBL	N/C	(C)
2)	Each line associated with other than non-published service, i.e., non-listed service	\$2.00	\$4.00	ACSBL	N/C	(C)

1/ Provided automatically to each line free-of-charge.

2/ Not eligible for discount.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.

2. Features rates:

a. Monthly rates, per feature, per line:

		<u>Monthly Rate</u>		<u>Trans</u>	
		<u>Current</u>	<u>Max.</u>	<u>Code</u>	
1)	Anonymous Call Rejection	\$2.75		ACSAC	(C)
2)	Call Rejection	2.75		ACSRJ	(C)
3)	Call Return	3.50		ACSRT	
4)	Caller ID-Basic (Number Only) *Tier 1 Core	7.00	7.00	ACSID	(C)
5)	Preferred Call Forwarding	2.75		ACSPF	
6)	Priority Ringing	2.75		ACSPR	
7)	Repeat Dialing	3.50		ACSRP	
8)	Special Call Acceptance	2.75		ACSSC	
9)	Caller ID-Deluxe (Name and Number)	9.00		ACSUD	

b. Pay-Per-Use Services

		<u>Per</u>	<u>Monthly</u>	<u>Trans</u>	<u>Activation</u>	<u>Deactivation</u>
		<u>Successful</u>	<u>Cap</u>	<u>Code</u>	<u>Code</u>	<u>Code</u>
1)	Call Return ¹	\$0.50	\$7.00	ACSRM	*69	*89
2)	Repeat Dialing ¹	\$0.50	\$7.00	ACSDM	*66	*86
3)	Call Trace ² - Tier 1 Non Core					
	Current Rates	\$4.00	\$12.00	ACSCT	*57	N/A
	Maximum Rates	\$8.00	\$24.00	ACSCT	*57	N/A

¹ At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

² Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

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MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

C. RATES AND DISCOUNTS

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	<u>Monthly Rate</u>		Trans Code	(C) (C)
	<u>Current</u>	<u>Maximum</u>		
a. Call Forwarding	\$1.25		CCCF	
b. Call Forwarding-Busy	\$1.25		CCFBV	
c. Call Forward-No Answer	\$1.25		CCFNV	
d. Call Forwarding-Remote Access ¹ (additive to Call Forwarding)	\$1.25		CCFM	
e. Call Waiting/Cancel Call Waiting * <u>Tier 1 Non Core</u>	\$2.00	\$4.00	CWCCW	(C)
f. Speed Call 8	\$1.25		CCSE	
g. Speed Call 30	\$2.00		CCST	
h. 3-Way Calling	\$1.25		CCCC	
i. Do-Not-Disturb	\$0.75		CCDD	
j. Warm Line	\$0.75		CCWL	
k. Home Intercom-Basic	\$1.25		CCHI	
l. Personal Ringing				
1) Second Directory Number	\$2.00		CPR2	
m. Call Transfer ²	\$1.25		CCCT	
n. Call Hold	\$0.75		CCCH	
o. Toll Restriction	\$5.00		CCTR	
p. Call Transfer – Enhanced	\$5.00		CCCTE	

¹ Discounts do not apply to these services.

² As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

C. Conditions and Limitations (Cont'd)

18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.

D. Rates and Charges - * Tier 1 Non-Core

(C)

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Current Nonrecurring Charge	Maximum Nonrecurring Charge	(C) (C)
1. Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2. Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

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SERVICE CONNECTION CHARGES (T)

CHECKSHEET

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>	
6	Second	1	
6	Third	2	
6	Second	3	
6	Second	4	
6	First	5	
6	First	6	
6	First	7	
6	Third	8	
6	Second	9	
6	First	10	
6	First	11	
6	Original	12	
6	First	13	
6	First	14	
6	Second	15	
6	Second	16	
6	Fourth	17	(T)
6	Second	18	
6	First	19	
6	Second	20	
6	First	21	
6	Fifth	22	(T)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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SERVICE CONNECTION CHARGES

C. Schedule of Charges

	Residence Monthly Rate		Business Monthly Rate	
	Current	Max	Current	Max
1. Service Order, per order				
a. Initial Request:				
1 Access Line <u>*Tier 1 Core</u>	\$33.50	\$33.50	\$36.00	\$36.00
2-3 Access Lines <u>*Tier 1 Non-Core</u>	33.50	67.00	36.00	72.00
4 or more Access Lines	33.50	None	36.00	None
b. Subsequent Requests:				
1 Access Line <u>*Tier 1 Core</u>	16.00	16.00	17.00	17.00
2-3 Access Lines <u>*Tier 1 Non-Core</u>	16.00	32.00	17.00	34.00
4 or more Access Lines	16.00	None	17.00	None
c. Record Order Changes:				
1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6.75	6.75
2-3 Access Lines <u>*Tier 1 Non-Core</u>	6.75	13.50	6.75	13.50
4 or more Access Lines	6.75	None	6.75	None
2. Premises Visit, each visit				
a. 1 Access Line <u>*Tier 1 Core</u>	15.85	\$15.85	\$11.50	\$11.50
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	15.85	31.70	11.50	23.00
c. 4 or more Access Lines	15.85	None	11.50	None
3. Central Office Wiring, per line				
a. 1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6.75	6.75
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	6.75	13.50	6.75	13.50
c. 4 or more Access Lines	6.75	None	6.75	None
4. Line Connection Charge, per line				
a. 1 Access Line <u>*Tier 1 Core</u>	20.85	20.85	20.85	20.85
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	20.85	41.70	20.85	41.70
c. 4 or more Access Lines	20.85	None	20.85	None
5. Restoration of Service:				
a. 1 Access Line <u>*Tier 1 Core</u>	22.75	22.75	22.75	22.75
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	22.75	45.50	22.75	45.50
c. 4 or more Access Lines	22.75	None	22.75	None

* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-846-TP ALT, effective 09/10/07.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

(T)

H. Insufficient Fund Check Charge - Non Specific

(C)

1. An insufficient fund check charge will be charged to a customer's account each time his check is returned from the bank marked insufficient funds.

Rates, each check returned \$7.50

I. Waiver of Service Charges During Promotional Periods

1. Service charges may be waived by the Company during promotional periods for offerings of services, excluding basic local exchange service access lines. The waiver of service charges will not exceed a total of 90 days in any calendar year for each service. Customer orders for services which are completed or taken during the promotional period will qualify for the waiver of service charges.
2. From July 25, 2005 through September 30, 2005, all non-recurring charges will be waived for customers subscribing to an additional access line at their same location.

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