FILE

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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ECENTO DOOME IN	
2007 AVE 27 P. 4: 03	6 : 1/P
PUCO "403	5

Randy Littlejohn,)	60
	Complainant,)	
ν.) Case No. 07-898-TP-CSS	
AT&T Ohio,)	
))	
	Respondent.))	
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ANSWER OF AT&T OHIO

AT&T Ohio, for its Answer to the complaint filed against it, states as follows:

- 1. AT&T Ohio admits that Randy Littlejohn ("Complainant") had previously raised service problems with AT&T Ohio in Case No. 06-1177-TP-CSS, with the case being resolved by an agreement dated November 14, 2007.
- 2. AT&T Ohio avers that repair work has been completed since the date of the agreement.
- 3. AT&T Ohio admits that its records indicate that Complainant has experienced trouble on his line since the date of the agreement but does not have records that mirror all of the specific dates and times alleged in the complaint.

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- 4. AT&T Ohio admits that it is currently working to complete a line station transfer and move the Complainant off of the pair system on which he is currently being served in order to resolve the service problems by the end of September 2007.
- 5. AT&T Ohio denies any other allegations of the complaint not expressly admitted.
- 6. AT&T Ohio says that it has breached no legal duty owing the Complainant and that its service and practices at all relevant times has been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.
- 7. AT&T Ohio says that Complainant fails to state reasonable grounds for proceeding to hearing as required by the provisions of Ohio Revised Code Section 4905.26.

WHEREFORE, having fully answered and resolved the issues, Respondent AT&T Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

AT&T OHIO

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Mary Ryan Feylon

AT&1

150 E. Gay St., Room 4-A Columbus, Ohio 43215

(614) 223-3302

Its Attorney

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing has been served on the following party by depositing it in the U. S. Mail, postage prepaid, this 27th day of August, 2007.

Mary Byan Fenlon

Randy Littlejohn 658 Township RD 274-N Kitts Hill, OH 45645