

WC

FILE

07-935-WS-CSS

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RECEIVED-DOCKETING DIV



The Public Utilities  
Commission of Ohio

2007 AUG 20 PM 1:40

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

PUCO  
Formal Complaint Form

JOHN HOLLABAUGH  
Customer Name

9750 PATRIOT CT.  
Customer Address

CONCORD TWP. OHIO 44060  
City State Zip

Against

Account Number

Customer Service Address (if different from above)

AQUA OHIO  
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

LAST MONTH MY WATER BILL WAS 3668.  
THIS MONTH \$177 - IT IS ~~10000~~ HIGHER THAN  
ANY BILL I HAVE EVER HAD IN THE 3 YEARS  
AT MY NEW HOUSE. THIS COMPANY AQUA OHIO  
IS HORRIBLE - THE CUSTOMER SERVICE IS  
NOT EXISTANT! I KNOW JULY WAS HOT  
BUT I HAVE A  
SPRINKLER SYSTEM ON  
A TIERED THAT  
RUNS EVERY OTHER DAY EVERY SUMMER -

Signature

440-352-8504  
Customer Telephone Number

The Public Utilities Commission of Ohio  
Ted Strickland, Governor • Alan R. Schriber, Chairman  
Commissioners: Ronda Hartman Fergus, Judy A. Jones, Valerie A. Lemmie, Donald L. Mason  
180 E. Broad Street, Columbus, Ohio 43215-3793 • An Equal Opportunity Employer and Service Provider  
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Technician AND Date Processed 8/20/07

**National City****Online Banking**

CI

**Check Detail**

Account Number: ...0380 Check Number: 2669 Check Paid Date: 7/25/2007 Amount: \$36.68

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|                                                                                   |                                                                                                     |                   |          |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-------------------|----------|
|  | JOHN L. HOLLABAUGH<br>DANA M. HOLLABAUGH<br>440-352-8504<br>9720 PATRIOT COURT<br>CONCORD, OH 44060 | 8-12-110          | 2669     |
| PAY TO THE ORDER OF <u>ACCA OHIO</u>                                              |                                                                                                     | 7/15/07           | \$ 36.68 |
| <u>[Signature]</u>                                                                |                                                                                                     | 68                |          |
| NATIONAL CITY BANK<br>OHIO                                                        |                                                                                                     |                   |          |
| FOR ...                                                                           |                                                                                                     | 2669 ⑈0000003668⑈ |          |

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↓  
AUGUST BILL 4 JULY  
IS \$ 177.00