

## BEFORE

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Paul  
Goldsberry,

Complainant,

v.

United Telephone Company of Ohio dba  
Embarq,

Respondent.

Case No. 07-559-TP-CSS

ENTRY

The attorney examiner finds:

- (1) On May 9, 2007, Paul Goldsberry (complainant) filed a complaint against United Telephone Company of Ohio dba Embarq (Embarq). In his complaint, Mr. Goldsberry alleges that Embarq billed him incorrectly, failed to render a consultation fee, and improperly disrupted his telephone service.
- (2) Because the complaint lacked factual bases for the allegations, the attorney examiner issued on May 23, 2007, an entry ordering the complainant to file within 15 days a statement expressing the facts underlying the complaint. The entry also suspended the period for filing an answer until 15 days after the complainant filed a more definite statement.
- (3) The complainant timely filed a more definite statement on June 5, 2007. In the statement, the complainant, in an attachment, itemized what he considers unauthorized and wrongful charges in the amount of \$73.51. In another attachment, the complainant, as owner of "Suburban Enterprizes," itemizes his consultation fee of \$315.00 for services rendered to Embarq. The complainant does not explain the disruption of his telephone service.
- (4) Embarq timely filed an answer to the complaint on June 20, 2007. In its answer, Embarq admits that it provides telephone service to the complainant. Embarq denies, however, that it

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received or requested consultation from the complainant or that Embarq improperly disrupted the complainant's telephone service. Embarq explains that it ultimately disconnected service for 740-625-7398 for nonpayment.

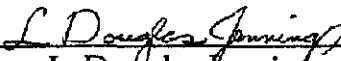
- (5) The attorney examiner shall schedule this matter for a mediated settlement conference. The conference shall take place on August 29, 2007, at 1:00 p.m., in Hearing Room 11-B at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215-3793. The purpose of the conference will be to determine whether this matter can be resolved informally. The parties should bring with them any relevant documents.


It is, therefore,

ORDERED, That, in accordance with Finding (5), a settlement conference be held on August 29, 2007, at 1:00 p.m. in Hearing Room 11-B at the offices of the Commission. It is, further,

ORDERED, That a copy of this entry be served upon the parties, counsel, and all interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
By: L. Douglas Jennings  
Attorney Examiner

  
Entered in the Journal

AUG 17 2007



Renee J. Jenkins  
Secretary