

FAX

4

HANCOCK-WOOD ELECTRIC
COOPERATIVE, INC.MY
UTILITY
OF CHOICE

TOTAL PAGES: 4

August 6, 2007

Renee J. Jenkins, Secretary
The Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

PUCO

2007 AUG - 6 PM 2:43

RECEIVED-DOCKETING DIV

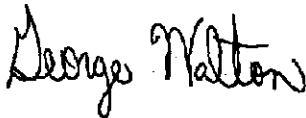
Dear Renee:

Thank you for your June 6 & August 6, 2007 correspondence.

Because, as you know -- although electric cooperatives have certified territories with boundaries established by the PUCO -- we are not subject to PUCO supervision or regulation. This arrangement is so because electric cooperatives are controlled by the people we serve.

You might like to know that I will indeed follow-up with this member of ours directly. Thank you for contacting us.

Sincerely,

George Walton
President & CEO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JJ Date Processed 8.6.07



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 JUN -6 PM 2:09

07-686-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO

Formal Complaint Form

Donald S. Kuchar

Customer Name

109 Ward Rd., Box 52

Customer Address

Kelleys Island, Ohio 43433

City

State Zip

2160002

Account Number

Against

Customer Service Address (if different from above)

Hancock-Wood Electric

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Electric Co. is charging Kelleys Island customers a .03¢ per kWh for the replacement/maintenance of the underwater cable which supplies the island from the Kelleys Island Peninsula. The original cable was severed by an ore carrier and supposedly, a settlement was made c/w the cable.

I contend that this is discriminatory, unfair and unreasonable. The costs should be spread across the entire utilities subscribers.

The charges began with the billing at the end of 2006. Find enclosed, a copy of our most recent bill.

Post-it brand fax/transmital memo 7671 # of pages =

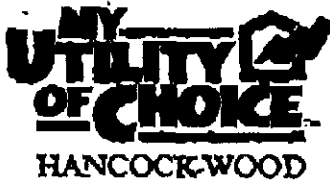
To: <i>Mr. D. Kuchar</i>	From: <i>PUCO</i>
On:	On:
Dept:	Phone:
Fax: <i>419-257-7831</i>	Post #

Signature

419 746 2264

330 483 2254

Customer Telephone Number

Map Location No.:
125-49-34001Main Office Hours: Monday - Friday 7:30 A.M. - 5:00 P.M.
Main Office Phones: (800)445-4840
(419)257-3241
(419)423-4841
Kelleys Island Phone: (419)748-2533
Fax Number: (419)257-7822Electric
Service

Description	Meter	Rate	Number of Days	Current Reading Date	Current Meter Reading	Prior Reading Date	Prior Meter Reading	Metered Usage	Multiplier	Billed Usage
Kwh	85837680	R-207	32	05/17/07	27725	04/15/07	27045	680	1	680
Total Usage										680

DETAILS

05/14/07 Payment -- Thank You	\$75.00CR
05/24/07 Facilities Charge	\$10.00
05/24/07 Cable Charge	\$20.40
05/24/07 Power Cost Adjustment	\$11.02
05/24/07 Wholesale Distribution Charge - R-207	\$3.00
05/24/07 Electric Charge	\$45.09



Service Location:
109 WARD RD

Page 1
Account No. 2460002

Map Location No.:
128-49-34001

Main Office Hours: Monday - Friday 7:30 A.M. - 5:00 P.M.
Main Office Phones: (800)443-4840
(419)257-3241
(419)423-4841
Kelleys Island Phone: (419)746-2533
Fax Number: (419)257-7822



BILLING SUMMARY

Previous Balance	Payments	Adjustments	Current Charges	Ending Balance
\$75.00	\$75.00CR	\$0.00	\$75.00	\$75.00

DUE DATES

Current Charges 16-Jun-2007 \$75.00

Budget Info

Your monthly Budget Billing amount is \$75.00. The actual amount billed this month is \$89.51. The difference between your budget amount and actual billing amount this month is \$14.51. Your year to date difference is \$42.75 Credit. Any credit to your account will be applied to your budget difference at the next true-up in July.

Payment Information

Current charges become delinquent the day after the payment due date. If you make payments after this date, you may be assessed a late payment charge of 5 percent.

After Hours

In case of an after-hours electrical emergency, call 1-888-417-3010



Tour Ohio Stadium

Ever wanted to go behind the scenes at OSU's sports stadiums? Our Summer Member Trip includes that and a whole lot more. To register, call 419-257-5009 with a credit card, or mail a check to HWE. Info is also at hwelectric.com under "Events."