

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Althans Insurance Agency, Inc.)	
)	
Complainant,)	
)	
v.)	Case No. 07-593-TP-CSS
)	
AT&T Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On May 14, 2007, the complainant, Althans Insurance Agency, Inc., through its vice president of operations, Thomas E. Arnold, filed a complaint in this case against the respondent, AT&T Ohio, alleging that, since March of 2006, the complainant has been experiencing intermittent phone call disruptions over its T1 PRI line.
- (2) On June 4, 2007, the respondent filed an answer to the complaint. In its answer, AT&T Ohio avers that the complaint fails to state reasonable grounds inasmuch as it has breached no legal duty owing to the complainant and that its service and practices at all relevant times have been in accordance with the law and with accepted industry standards.
- (3) On July 20, 2007, the complainant and respondent filed a joint request to dismiss this case, based upon the fact that a settlement of all issues involved in this case has been reached between the parties.
- (4) Due to the fact that the parties have reached a settlement of all issues involved in this case, this matter should be dismissed.

It is, therefore,

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ORDERED, That, in accordance with the above findings, the complaint in this matter be dismissed. It is further,

ORDERED, That, a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Alan R. Schriber, Chairman

Paul A. Centolella

Paul A. Centolella

Valerie A. Lemmie

Valerie A. Lemmie

Ronda Hartman Fergus

Ronda Hartman Fergus

Donald L. Mason

Donald L. Mason

DEF;geb

Entered in the Journal

AUG - 1 2007

Renee J. Jenkins

Renee J. Jenkins
Secretary