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<u>Via Hand Delivery</u>

**IHOMPSON** 

Ms. Reneé J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

ATLANTA

RE: In the Matter of the Application of Arcadia Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code PUCO Case No. 07-846-TP-ALT

Dear Ms. Jenkins:

Enclosed are an original and twenty (20) copies of an Application for Alternative Regulation, to be filed in connection with the above-referenced matter on behalf of Arcadia Telephone Company.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

euf Halo

Carolyn S. Flahive

Enclosure

cc: (*By Hand Delivery*) David Bergmann, Esq., OCC Allen Francis, Chief, PUCO Melissa Scarberry, Specialist, PUCO Marianne Townsend, Retail Team Chief, PUCO Michael Twiss, Specialist, PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician  $\leq 111$  Date Processed 1/34/07

Carolyn.Flahive@ThompsonHine.com Fax 614.469.3361 Phone 614.469.3294

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#### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Arcadia Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 07 - 846 - TP - ALT

#### APPLICATION

The Arcadia Telephone Company, the Applicant in this proceeding, is a telephone company providing public telecommunications service to approximately 625 residential and 133 business access lines in its local service area in the State of Ohio.

Applicant submits this Application pursuant to Sections 4927.03 and 4927.04 for approval of an alternative form of regulation pursuant to Chapter 4901:1-4, Ohio Administrative Code. Exhibits A through E are attached to this application and are incorporated herein.

The Applicant requests the Commission to consider the proposals set forth in this Application and to approve the Applicant's alternative regulation proposal.

Respectfully submitted,

Ssistant Treasurer

525 Junction Road Madison, WI 53717 (608) 664-4000

Contacts for correspondences, commitments, and filings regarding this application:

Bruce H. Mottern Manager, State Government Affairs TDS Telecom 10025 Investment Drive, Suite 200 Knoxville, TN 37932 (865) 671-4753; (865) 675-3881 (fax) bruce.mottern@tdstelecom.com

Carolyn S. Flahive, Esq. Thompson Hine, LLP 10 West Broad Street Suite 700 Columbus, Ohio 43215 (614)469-3200; (614)469-3361 (fax) Carolyn.Flahive@ThompsonHine.com

## VERIFICATION

STATE OF \_\_\_\_\_ WISCONSIN ) ) SS COUNTY OF DANE ì \_, Vice President and I, Jeff L. Jung I,

John R. Erpenbach \_\_\_\_\_, Assistant Treasurer of Arcadia Telephone Company, hereby verify that the information contained in this application is true and correct to

the best of my knowledge.

Respectfully submitted,

sistant Treasurer

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525 Junction Road Madison, WI 53717 (608) 664-4000

Sworn and subscribed before me this  $\frac{\partial 0^{+1}}{\partial y}$  day of  $\int u_{hy}$ , 2007.

Notary Hublic Notary Hublic My term expires: <u>5/8/20</u>1/

## Exhibits List:

1 1 1

- Exhibit A: Alternative Regulation Plan
- Exhibit B: Superseded Tariff Sheets
- Exhibit C: Proposed Tariff Sheets
- Exhibit D: Class Five Central Offices
- Exhibit E: Telephone Service Requirements Form

### **Exhibit** A

### Alternative Regulation Plan for Arcadia Telephone Company

The Arcadia Telephone Company ("Arcadia") filed this Alternative Regulation Plan (the "Plan") this 26th day of July 2007. The effective date of the Plan, unless otherwise suspended, will be September 10, 2007.

As required by The Public Utilities Commission of Ohio (the "Commission") Rule 4901:1-4-03(A)(3), Arcadia prefiled all necessary tariff modifications with the Commission's staff thirty days before docketing the Application. Attached as Exhibit B are Arcadia's current tariff sheets and attached as Exhibit C are the proposed tariff sheets to be effective upon implementation of the Plan.

#### **Commitments**

(1) Advanced Services/Broadband. Arcadia submits to the advanced services deployment specified in Commission Rule 4901:1-4-7(A)(1), Ohio Administrative Code. Furthermore, Arcadia has already met that Rule's specifications for the deployment of advanced telecommunications service capability. Exhibit D to this Application is a list of all class five central offices in Arcadia's service territory.

(2) Lifeline Assistance. Arcadia has included within its proposed tariff sheets attached as Exhibit C, the provisions of a lifeline assistance program consistent with the specification of Commission Rule 4901:1-4-06(B), Ohio Administrative Code. Pursuant to Commission Rule 4901:1-4-07(A)(2), Ohio Administrative Code, Arcadia's lifeline program activities, including how the program is implemented and outreach efforts, shall be subject to Commission review and coordinated with Commission staff, who will consult with the Office of the Ohio Consumers' Counsel.

(3) Retail Rates. Arcadia will comply with Commission Rule 4901-1-4-06(C), Ohio Administrative Code, with respect to all Tier one core, Tier one noncore, and Tier two services, as identified in the proposed tariff sheets attached as Exhibit C. As reflected in the proposed tariff, Arcadia will cap the in-territory rates for tier one core service at the exiting rates for so long as Arcadia remains under the Plan, and price all other telecommunications services pursuant to the provisions of Commission Rule 4901:1-4-06(C), Ohio Administrative Code and Section 4927.03, Revised Code. Pursuant to Commission Rule 4901:1-4-07(A)(3), Ohio Administrative Code, Arcadia may petition the Commission for an adjustment to tier one rates during the term of the Plan, if a mandated federal or state legislative or regulatory action significantly impairs Arcadia's ability to maintain the availability of adequate tier one services to its customers.

Arcadia will utilize the Telecommunication Application form adopted in Case Nos. 99-998-TP-COI and 99-563-TP-COI.

# EXHIBIT B

(Superseded Tariff Sheets)

P.U.C.O. NO. 8

Section 1

Twelfth Revised Check Sheet 1 Cancels Eleventh Check Sheet 1

## TABLE OF CONTENTS AND GENERAL SUBJECT INDEX

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	CHECKSHEET	APPROVED
SECTION	REVISION	SHEET
1	Original	1
1	First	2
1	Eighth	3
1	Fourth	4
1	Third	5
1	Third	6
1	Fourth	7
1	Twelfth	8
1	Ninth	<b>9</b>
1	Fourth	10
1	Original	11

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO: 07-463-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BYJEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO **(T)** 

P.U.C.O. NO. 8

Section 1 Eighth Revised Sheet 3

Cancels Seventh Revised Sheet 3

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	Section	Sheet	
-A-			
Additional Listings, Directory Adjustment of Billing Advance Payments Advanced Calling Services Allowance for Interruption Alternate Call Listings, Directory Application for Service Application of Business and Residence Rates Application of General Regulations Availability of Facilities	5 2 2 5 2 5 2 5 2 2 2 2 2 2 2	4-5 4 3,12 29-38 4 4-5 12 10-11 3 4	
- B -			
Business and Residence Rates, Application of	2	<b>10,</b> 11	
- C -			
Call Blocking (900 Services)	5	3	
Central Office Work Charge	6	11-13	
Centrex Service	4	14-28	
Credit, Local Service Guarantee Credit	2	39-40	
		1 <b>1 1 1</b>	

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

47-52

IN ACCORDANCE WITH ORDER NO: 07-0075-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BYJEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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GENERAL EXCHANGE TARIFF		Section 1
ARCADIA TELEPHONE COMPANY Ohio CO SEP 20 74 4:13		h Revised Sheet 4 h Revised Sheet 4
PUCO INDEX	A	PPROVED
-C-	Tariff	<u>Oneer</u>
Channels Intraexchange (Local Channels) Combination Main Station Service Concurrence Statements Connection Charges, Service Construction on Private Property Customer Billing. Customer Billing.		11,12 15,16   32 21  7
- D -		
Dedicated DS1 Service		41-43 8
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Definitions	3	
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Deposits	2	16-20
Digital Transport Service	5	44-46
Direct Inward Dialing (DID) Service	5	39-40
Directories	2	26-28
Directory Assistance Service	5	9-10
	-	

ISSUED: September 11, 2000

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IN ACCORDANCE WITH ORDER NO. 00-1379-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8

Section 1 Third Revised Sheet 5 **Cancels Second Revised Sheet 5** 

TABLE OF CONTENTS AND GENERAL SUBJECT INDEX			
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Directory Listings Additional or Alternative Additional Line of Information Foreign Nonlisted or Nonpublished Primary Disconnection for Nonpayment	5 5 5 5 5 2	4, 5 4, 5 4, 6 4, 6 4, 5 23-25	
Disconnection for reoripagment	2	23-23	
- <b>E</b> -			
Enhanced Emergency Telephone Service (E911) Employees' Telephone Service Enterprise Service Establishment and Furnishing of Service Establishing Credit Exchange Rates (Business/Residence) Experimental Equipment Extended Area Service Extension of Facilities	2 5 2 2 4 2 4 2 4 2	41-45 19 8 12-28 12-21 - 37 - 32-34	
Foreign-Exchange Service Foreign Listings, Directory Furnishing Party-Line Service	9 5 2	5 4, 6 9	(D)

ISSUED: January 26, 2007

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EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO.07-0075-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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		Section		T
	Third	Revised	Sheet	6
Cancels	Second	Revised	Sheet	6

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#### P.U.C.O. NO. 8 GENERAL SUBJECT INDEX

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- G -		
General Regulations Guarantor of Payment	2 2	13
- H -		
- I -		
Interest on Deposits Insufficient Fund Check Charge Intraexchange Mileage	. 6	18 20-2 11,12

- J -

(D)

ISSUED: September 20, 1988 IN ACCORDANCE WITH ORDER NO. <u>87-1726-TP-AIR</u> ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: ROBERT A. WILDER, VICE PRESIDENT

## ARCADIA, OHIO

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Section <u>1</u> Fourth Revised Sheet <u>7</u> Cancels Third Revised Sheet <u>7</u> P.U.C.O. NO. 8

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#### GENERAL SUBJECT INDEX

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ISSUED: October 25, 1993 IN ACCORDANCE WITH ORDER NO. <u>93-1468-TP-ATA</u> ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JAMES A BUBAR, VICE PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8

#### Section 1 Twelfth Revised Sheet 8 Cancels Eleventh Revised Sheet 8

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ISSUED: April 25, 2007

## EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO: 07-463-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO ſ

P.U.C.O. NO. 8

Section 1 Ninth Revised Sheet 9 Cancels Eighth Revised Sheet 9

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pecial Construction	2	32-36
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pecial Service and Facilities	5	14
uspension of Service	2	23

(M) Service previously appeared in Section 7, Sheet 41

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ISSUED: January 26, 2007

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EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO: 07-0075-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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## Section 1 Fifth Revised Sheet 10 Cancels Fourth Revised Sheet 10

# P.U.C.O. NO. 8



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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

1

IN ACCORDANCE WITH ORDER NO. 00-I **54-TP-ATA** ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

## GENERAL EXCHANGE TARIFF

## CHECKSHEET

Section 3

First Revised Check Sheet 1 Cancels Original Check Sheet 1

#### ARCADIA TELEPHONE COMPANY Ohio

P.U.C.O. NO. 8 DEFINITIONS REVISION SECTION 3 First 1 3 2 Original 3 First 3 4 3 First 3 5 First 3 6 Original 3 Original 7 3 8 First 3 First 9 3 Second 10 З First 11 3 First 12 3 13 Original 3 14 Second 3 3 First 15 16 First 3 17 Second 3 18 First 19 3 Original

ISSUED: May 11, 2004

EFFECTIVE: June 28, 2004

IN ACCORDANCE WITH ORDER NO. 04-700-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO (T)

Section 3 First Revised Sheet 1 Cancels Original Sheet 1

(D)

#### P.U.C.O. NO. 8

#### DEFINITIONS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's network access point.

ACCESSORIES - Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, (T) and not electrically, acoustically or inductively connected to, the communication path of the telecommunication system. These devices may not replace any of the component parts of the Company facilities, nor be injurious (T) to the telecommunications network.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

APPLICATION - A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER - A person firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE - A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

BASE RATE AREA - A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

**ISSUED:** October 27, 1987

IN ACCORDANCE WITH ORDER NO. <u>87-1568-TP-ATA</u> ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: ROBERT A. WILDER, VICE PRESIDENT ARCADIA, OHIO

Section 3 First Revised Sheet 18 Cancels Original Sheet 18

#### P.U.C.O. NO. 8

## DEFINITIONS

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE - A circuit connecting two (2) PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MESSAGE - The measurement on which the rates for tiel lines connecting customers' switchboards are based.

TOLL ACCESS LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL CENTER - A telephone switching center at which the operations function (message time, switching and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE - A completed telephone call between stations in different exchanges for which message toll charges are applicable.

- A. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect Message: A toll message in which the user stipulates that the called party accepts and pays all charges associated with the message.

**ISSUED:** October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: ROBERT A. WILDER, VICE PRESIDENT ARCADIA, OHIO **:**-

(D)

#### **ARCADIA TELEPHONE COMPANY** P.U.C.O. NO. 8

#### Section 4 Fifth Revised Check Sheet 1 **Cancels Fourth Revised Check Sheet 1**

# LOCAL EXCHANGE SERVICE

## CHECKSHEET

# **TARIFFS FILED NOT APPROVED**

SECTION	REVISION	SHEET	
4	Original	1	
4	Third	2	
4	Second	2 3	
4	Eight	4	(T)
4	Original	5	
4	Original	6	
4	First	6 7	
4	Original	8	
4	Original	9	
4	First	10	
4	Original	11	
4	Original	12	
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4	Original	20	
4	First	21	
4	Original	22	
4	Original	23	
4	First	24	
4	Original	25	
4	Original	26	
4	Original	27	
4	Original	28	
4	First	29	(N)
4	First	30	(N)
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ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

IN ACCORDANCE WITH ORDER NO. 07-621-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8

#### Section 4 Eighth Revised Sheet 4 Cancels Seventh Revised Sheet 4

## LOCAL EXCHANGE SERVICE

## TARIFFS FILED NOT APPROVED

B.	Exchange Access Rates*	Exchange N	lame: Arcadia	
			EAS TO: Bloomingdale Findlay Fostoria Van Buren Vanlue	
	Business Service	Monthly <u>Rate</u> <u>3/</u>		(T) 
	Individual Line	\$ 45.20		(C)
	PBX	65.35 <u>2</u> /		
	Key Trunk	55.10 <u>2</u> /		
	Residence Service			
	Individual Line	\$ 24.65		(T) (C)

2/ Includes charge for Rotary and Trunk Hunt Service which provides for incoming calls to be directed to the next available [sequentially number (2)] line or trunk when previous trunk(s) in the trunk group are busy.

3/ Includes Touch Call Service.

\* Effective July 9, 2007, the rates for Residential and Business customers who do not have Touch-Call Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service.

(C)

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ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

IN ACCORDANCE WITH ORDER NO. 07-621-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

Section 4 Third Revised Sheet 7

**Cancels Second Revised Sheet 7** 

## P.U.C.O. NO. 8 LOCAL EXCHANGE SERVICE TARIFFS

## SERVICE CONNECTION ASSISTANCE

## A. <u>General</u>



- 1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 2 of this tariff.
  - b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 6 of this tariff (Service Connection Assistance does not apply to network wiring charges).
- B. <u>Regulations</u>
  - 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
    - a. Home Energy Assistance Program (HEAP);
    - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
    - c. Food Stamps;
    - d. Federal public housing assistance/ Section 8; or
    - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
  - 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

(T) (T)

(SSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

Second Revised Sheet 12 Cancels First Revised Sheet 12

## P.U.C.O. NO. 8 LOCAL EXCHANGE SERVICE TARIFFS

## LIFELINE ASSISTANCE



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#### A. <u>General</u>

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- 1. A waiver of the Federal Subscriber Line Charge.
- 2. A reduction of \$1.75 off the customer's monthly basic local service charges.
- 3. Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- 4. A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- 5. Optional services like Caller ID and Call Waiting are not restricted.
- B. <u>Regulations</u>
  - 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
    - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
    - b. Food stamps;
    - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
    - d. Federal public housing assistance, or Section 8
    - e. Home Energy Assistance Program (HEAP)
    - f. National School Lunch Free Lunch Program
    - g. Household income at or below 135% of the poverty level; or
    - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)
  - 2. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

Section 4 Second Revised Sheet 13 Cancels First Revised Sheet 13

## P.U.C.O. NO. 8 LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE ASSISTANCE



- 8. <u>Regulations (Continued)</u>
  - 3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
  - 4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.g), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
  - 5. At no time shall a customer's Lifeline rate go below zero.
  - 6. Consumers participating in this program may receive service connection and deposit waivers through Link-Up.
  - 7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
  - 8. The Lifeline discounts and waivers apply to only one access line per household.

(N) (N)

**(T)** 

(N)

(N)

ISSUED: May 13, 2005

#### EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8			
LOCAL	EXCHANGE	SERVICE	TARIFFS

#### LINK UP



Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- 1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- 2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

#### B. <u>Regulations</u>

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8; or
  - f. Home Energy Assistance Program (HEAP)
  - f. National School Lunch Free Lunch Program
  - g. Household income at or below 135% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF) (N) (M)

(M) Material previously appeared on Sheet 13A.

ISSUED: May 13, 2005

### EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO (M)

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(N)

Section <u>4</u> Original Sheet No. <u>23</u>

P.U.C.O. NO. 8 LOCAL EXCHANGE SERVICE TARIFFS

#### CENTREX SERVICE

E. RATES AND CHARGES

- A Centrex line will include the standard features below. Lines can be leased on a month-to-month basis, or a twelve (12) month, twenty-four (24) month, thirty-six (36) month, fortyeight (48) month, or sixty (60) month basis.
  - a. Touchcall
  - b. DTMF Signaling
  - c. Call Hold
  - d. Call Pick-up
  - e. Call Transfer
  - f. Intercom Dialing
  - g. Station-To-Station Dialing
  - h. Direct Inward Dialing
  - i. Direct Outward Dialing
  - j. Business Group Automatic Identified Outward Dialing
  - k. 3-Way Calling
  - 1. Group Speed Dial 30
  - m. Call Forwarding Busy Line
  - n. Call Forwarding No Answer
  - 0. Regular Hunting
  - p. Distinctive Ringing/Call Waiting Indication
  - q. Semi-Restricted Line
  - r. Full Restricted Line
  - s. Toll Restriction

#### 2. <u>Business Rates - Month-to-Month, per line:</u>

		Monthly Rate
a.	2 to 6 lines, ea.	\$ 33.18 Cale
	7 to 12 lines, ea.	29.8 <u>6 C7/2L</u>
c.	13 to 24 lines, ea.	26.54 C13 m
d.	24 lines and above, ea.	23.23 C24 m

 Business Rates - Service Contract Plan, per line:

 12
 24
 36
 48
 60

 Month In the Rate C, Rate

IN ACCORDANCE WITH ORDER NO. <u>94-194-TP-ATA</u> ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JAMES A. BUBAR, VICE-PRESIDENT ARCADIA, OHIO (N)

P.U.C.O. NO. 8

Section 4 First Revised Sheet 24 Cancels Original Sheet 24

## LOCAL EXCHANGE SERVICE

#### CENTREX SERVICE

E. RATES AND CHARGES (Continued)

APPROVED

2. Optional Features Available, Per Line

Optional Features will be provided in addition to the standard features included with the system, on a per line, per month, basis.

			Monthly Rate	Transaction Code	
	<b>a</b> .	Call Forward Variable - All Calls	\$ 1.25	CXCFV	
	b.	Call Walting/Cancel Call Waiting	2.00	CXCWC	
	C.	Voice-Data Protection	.75	CXVOP	
	d.	Speed Calling 8-Code	1.25	CXSC8	
	8.	Speed Calling 30-Code	2.00	CSD30	
	f.	Direct Connect Service	.75	CCDC	
	g.	Warm Line	.75	CWL	
3.	Opi	ional Feature Package, Per Line:	1/	CSDC	(T)

This package allows the customer to design their own package by selecting any

of the optional features in 2. above.

1/ The customer pays full rate for the first feature and receives fifty cents (50¢) off the regular monthly rate for each additional feature selected.

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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#### CHECKSHEET

Section <u>4A</u> Third Revised Check Sheet <u>1</u>

Cancels Second Revised Check Sheet 1

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P.U.C.O. NO. 8

#### LOCAL EXCHANGE SERVICE TARIRFS

SECTION	REVISION	SHEET
<b>4</b> A	Original	1
4A	First	2
4A	First	3
4A	First	4
4A	First	5
4A	First	6
<b>4</b> A	First	7
4A	First	8
<b>4</b> A	First	9
4A	Third	10
<b>4</b> A	First	11
4A	First	12
4A	Original	13

ISSUED: October 15, 1992

EFFECTIVE: December 1, 1992

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI ISSUED BY THE PUBLIC UTILITTES COMMISSION OF OHIO BY: JAMES A. BUBAR, VICE PRESIDENT ARCADIA, OHIO

Section 4A Original Sheet 15

# P.U.C.O. NO. 8 LOCAL EXCHANGE SERVICE TARIFF



#### PAYSTATION SERVICE (Continued)

- B. Rules and Regulations (Continued)
  - 10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
  - 11. Selective Call Screening Service is an arrangement under which the Telephone Company will accept only those toll calls which are made collect or billed to a third number or calling card. This service is provided at the option of the customer for use with lines serving customer-owned, coin-operated telephones. This service is offered only where facilities permit.

#### C. Rates and Charges

Monthly Rate

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1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$7.20
3. Selective Call Screening Service, per line <sup>2</sup>	\$5.00
	Coin Rate <sup>a</sup>
4. Each outgoing local message	\$0.25

<sup>1</sup>Installation, move and change charges will be those applicable to business service. <sup>2</sup>Subsequent Service Order Charge applies.

<sup>3</sup>End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

(M) Text previously appeared in Section 4A, Sheet 13.

ISSUED: January 15, 1997	
IN ACCORDANCE WITH ORDER N	
ISSUED BY THE PUBLIC UTILITIES ( BY JOSEPH D. KIRK, PI	COMMISSION OF THIO APR - 9 1007
ARCADIA, OHI	O TARIFF DIVISION Public Utilities Commission of Ohio

P.U.C.O. NO. 8

### Section 5 Eleventh Revised Check Sheet 5 Cancels Tenth Revised Check Sheet 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

	CHECKSHEET	TARIFFS FILED NOT APPROVED
SECTION	REVISION	SHEET
5	Twelfth	1
5	Second	1.1
5	Third	2 (T)
5	Third	3
	First	4
5	Original	5
5 5 5	Original	5 6 7 8 9
5	Original	7
5	Original	8
5 5	Third	9
5	Fourth	10
5 5	First	11
5	Original	12
5	Second	13
5	Fifth	14
5	First	15
5	Second	16
5	First	17
5	Second	18
5	First	18.1
	First	19
5 5	Original	20
5	Original	21
5	Original	22
5	Original	23
5	Original	24
5	Original	25
5	Original	26
5	Original	27 -
5	Original	28
5	Original	29
5 5	Original	30
5	Original	31
5	Original	32
5	Original	33
5	Original	34
5	Original	35
5 5 5 5 5 5 5	Original	36
5	Original	37
5	Second	38
5	Original	39
5	First	40

ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

IN ACCORDANCE WITH ORDER NO. 07-621-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8

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Section 5 Second Revised Check Sheet 5.1

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(N)

Cancels First Revised Check Sheet 5.1

MISCELLANEOUS SERVICE ARRANGEMENTS			
	CHECKSHEET	APPROVED	
SECTION	REVISION	SHEET	
5	Original	. 41	
5	Original	42	
5 5	Original	43	
5	First	44	
5	First	45	
5	First	46	
5	Original	47	
5 5 5 5 5	Original	48	
5	Original	49	
5 5	Original	50	
5	Original	51	
5 5	Original	52	
	Original	53	
5 5 5	Original	54	
5	Original	55	
5	Original	56	

MISCELLANEOUS SERVICE ARRANGEMENTS

ISSUED: April 25, 2007

առաջությունը, որ առաջությունները առաջությունը, արիսելու հետ տեսենակարարան

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-463-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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### **GENERAL EXCHANGE TARIFF**

## ARCADIA TELEPHONE COMPANY

Ohio

## Section 5 Third Revised Sheet 2

**Cancels Second Revised Sheet 2** 

P.U.C.O. NO. 8

#### MISCELLANEOUS SERVICE ARRANGEMENTS

# TARIFFS FILED NOT APPROVED

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(D)

## TOUCH-CALL SERVICE<sup>2</sup>

A. General

Touch-Call Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

B. Rates

		Monthly <u>Rate</u>	NRC	(ד) 
1.	The monthly rate for Touch-Call Service is in addition to the applicable local exchange rate for the class of service provided.			
2.	Rates a. Each central office line 1) Business 2) Residence	\$1.75 1.75	(1) (1)	(T) (D)

(1) Service Connection Charges apply--See Section 6.

Touch Call Service is now part of the local access line rates shown elsewhere in this tariff. (N) Effective July 9, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service. (N)

ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

IN ACCORDANCE WITH CASE NO. 07-621-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

### **GENERAL EXCHANGE TARIFF**

ARCADIA TELEPHONE COMPANY Ohio Section 5 Second Revised Sheet 4 Cancels First Revised Sheet 4

## P.U.C.O. NO. 8

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

#### DIRECTORY LISTINGS

A. General

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers.

B. Rates

1.	Prir	nary Listings (See Condition 1)	Trans <u>Code</u>	Monthly <u>Rate</u> \$ -	<u>NRC</u> (1)
<b>2</b> .	Ado	litional Listings			
	a. b.	Business Residence	DLAB DLA	1.50 1.00	
3.	Alte	rnate Listings	·		
	a. b.	Business Residence	DLALB DLALR	1.50 1.00	
4.	Add	litional Line of Information			
	a. b.	Business Residence	dlib Dlir	1.50 1.00	
5.	Nor	npublished Service, per listing	NPN	2.00	
6.	Nor	nlisted Service, per listing	NLN	1.25	
7.	For	eign Exchange Listing	FDL.	2.00*	(1)

(C)

- (1) Filed Service Connection Charges apply.
- Customers will be billed \$24.00 annually.

ISSUED: June 16, 2006

## EFFECTIVE: August 1, 2006

IN ACCORDANCE WITH CASE NO. 06-803-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT ARCADIA, OHIO

# P.U.C.O. NO. 8 GENERAL EXCHANGE SERVICE TARIFFS



## PER CALL BLOCKING/PER LINE BLOCKING

#### D. RATES AND CHARGES

- 1. Per Call Blocking and Per Line Blocking will be provided at the applicable rates as shown below.
- 2. Non-published customers may subscribe to Per Line Blocking without a monthly rate. All other customers may subscribe to Per Line Blocking at a monthly rate.

		Monthly Rate	Trans Code	(NRC)
a.	Per Call Blocking 2/	N/C	N/A	1/
Ъ.	Per Line Blocking 2/ 1) Each line associated with non-published service			_
	<ul> <li>(customer must request service)</li> <li>2) Each line associated with other than non-published service.</li> </ul>	N/C	ACSBL	N/C
	i.e., non-listed service	\$ 2.00	ACSBL	N/C

- 1/ Provided automatically to each line free-of-charge.
- 2 Not eligible for discount.



ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-983-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A PANDOW, PRESIDENT ARCADIA, OHIO

Section 5 Original Sheet 37

## P.U.C.O. NO. 8 GENERAL EXCHANGE SERVICE TARIFFS



#### ADVANCED CALLING SERVICES

#### C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.

#### 2. Features rates:

a. Monthly rates, per feature, per line:

		Monthly	Trans
		Rate	Code
1)	Anonymous Call Rejection	\$ 2.75	ACSAC
2)	Call Rejection	2.75	ACSRJ
3)	Call Return	3.50	ACSRT
4)	Caller ID-Basic (Number Only)	7.00	ACSID
5)	Preferred Call Forwarding	2.75	ACSPF
6)	Priority Ringing	2.75	ACSPR
7)	Repeat Dialing	3.50	ACSRP
8	Special Call Acceptance	2.75	ACSSC
9)	Caller ID-Deluxe (Name and Number)	9.00	ACSUD

b. Pay-Per-Use Services

	Per Successful Activation	Monthly Cap	Trans <u>Code</u>	Activation Code	Deactivation <u>Code</u>
1) Call Return <sup>1</sup>	\$ 0.50	\$ 7.00	ACSRM	*69	*89
2) Repeat Dialing	\$ 0.50	\$ 7.00	ACSDM	*66	*86
3) Call Trace <sup>2</sup>	\$ 4.00	\$12.00	ACSCT	*57	N/A

At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

ISSUED: September 4, 1997

1

2

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-983-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A PANDOW, PRESIDENT ARCADIA, OHIO

P.U.C.O. NO. 8

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### CUSTOM CALLING SERVICE

- C. RATES AND DISCOUNTS
  - 1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	Rate	Trans
	Per Month	Code
a. Call Forwarding	\$1.25	CCCF
b. Call Forwarding-Busy	\$1.25	CCFBV
c. Call Forward-No Answer	\$1.25	CCFNV
<ul> <li>d. Call Forwarding-Remote Access<sup>1</sup> (additive to Call Forwarding)</li> </ul>	\$1.25	CCFM
e. Call Waiting/Cancel Call Waiting	\$2.00	CWCCW
f. Speed Call 8	\$1.25	CCSE
g. Speed Call 30	\$2.00	CCST
h. 3-Way Calling	\$1.25	CCCC
i. Do-Not-Disturb	\$0.75	CCDD
j. Warm Line	\$0.75	CCWL
k. Home Intercom-Basic	°\$1.25	CCHI
I. Personal Ringing		
1) Second Directory Number	\$2.00	CPR2
m. Call Transfer <sup>2</sup>	\$1.25	CCCT
n. Call Hold	\$0.75	CCCH
o. Toll Restriction	\$5.00	CCTR
p. Call Transfer – Enhanced	\$5.00	CCCTE

Discounts do not apply to these services.

As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(M)

(M) Text previously appeared in Section 7, Sheet 12.

ISSUED: January 26, 2007

## EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

(N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### N11 SERVICES (Cont'd)

- C. Conditions and Limitations (Cont'd)
  - 18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - 19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
  - 20. The Company, its employees, or its agents are not llable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
  - 21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
  - 22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.
- D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

1.	Initial Set-up/Activation,	Nonrecurring Charge	
	Per Central Office Switch Translated or Changed	\$110.00	
2.	Change point-to number per Subscriber request Per central office	, \$15.00	 (N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

#### CHECKSHEET

Section 6 First Revised Check Sheet 1 Cancels Original Check Sheet 1 T

## P.U.C.O. NO. 8

## GENERAL EXCHANGE SERVICE TARIFFS

SECTION	REVISION	SHEET
6	Second	1
6	Third	2 3
6	Second	3
6	Second	4
6	First	5
6	First	6
6	First	7
б	Third	8
6	Second	. 9
6	First	10
6	First	• 11
6	Original	12
6	First	13
6	First	14
6	Second	15
6	Second	16
6	Third	17
6 '	Second	18
б	First	19
6	Second	. <b>20</b>
6	First	21
б	Second	22

ISSUED:	11/23/92	EFFECTIVE:	12/21/92
	IN ACCORDANCE WITH ORDER NO. 9 ISSUED BY THE PUBLIC UTILL BY: JAMES A. BUE ARCADIA,	TIES CONTISSION OF OHIC BAR, VICE PRESIDENT	<del>,</del> _

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#### Section 6 Third Revised Sheet 17 Cancels Second Revised Sheet 17

### P.U.C.O. NO. 8

#### GENERAL EXCHANGE SERVICE TARIFF

#### SERVICE CONNECTION CHARGES

C. Schedule of Charges

		S&E Code	Residence	S&E Code	Business	
1.	Service Order					
	a. Initial, each	SOCR	\$ 33.50	SOCB	\$ 36,00	(I)
	b. Subsequent, each	SOSR	16.00	SOSB	17.00	
	c. Record Order, each	SORR	6.75	SORB	7.00	
2.	Premises Visit, each	PVCR	15,85	PVCB	11,50	
3.	Central Office Wiring, each	COWR	6.75	COWB	6.75	
4.	Line Connection Charge, each	LCR	20.85	LCB	20.85	
5.	Reconnect Charge	104	22.75	104	22,75	(I)

ISSUED: September 20, 1988 IN ACCORDANCE WITH ORDER NO. 87-1726-TP-AIR ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: ROBERT A. WILDER, VICE PRESIDENT ARCADIA, OHIO

Section 6 Fourth Revised Sheet 22 Cancels Third Revised Sheet 22

## P.U.C.O. NO. 8 GENERAL EXCHANGE SERVICE TARIFF

## SERVICE CONNECTION CHARGES



- H. Insufficient Fund Check Charge
  - 1. An insufficient fund check charge will be charged to a customer's account each time his check is returned from the bank marked insufficient funds.

Rates, each check returned...... \$7.50

- I. Waiver of Service Charges During Promotional Periods
  - 1. Service charges may be waived by the Company during promotional periods for offerings of services, excluding basic local exchange service access lines. The waiver of service charges will not exceed a total of 90 days in any calendar year for each service. Customer orders for services which are completed or taken during the promotional period will qualify for the waiver of service charges.
  - From July 25, 2005 through September 30, 2005, all non-recurring charges will be waived for customers subscribing to an additional access line at their same location.

(C)

ISSUED: July 15, 2005

EFFECTIVE: July 25, 2005

# EXHIBIT C

(Proposed Tariff Sheets)

Section 1

Thirteenth Revised Check Sheet 1 (T) Cancels Twelfth Check Sheet 1

## ARCADIA TELEPHONE COMPANY

OHIO P.U.C.O. NO. 8

## TABLE OF CONTENTS AND GENERAL SUBJECT INDEX

#### CHECKSHEET

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1	Original	1	
1	First	2	
1	Ninth	3	(T)
1	Eighth	4	
1	Fourth	5	
1	Fourth	6	
1	Fifth	7	
1	Thirteenth	8	
1	Tenth	9	
1	Sixth	10	(†)
1	Original	11	

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

P.U.C.O. NO. 8

Ninth Revised Sheet 3 Cancels Eighth Revised Sheet 3

## TABLE OF CONTENTS AND GENERAL SUBJECT INDEX

#### GENERAL SUBJECT INDEX

- A -	Tier <u>Designation</u>	Section	<u>Sheet</u>	(C) (C)
Additional Listings, Directory Adjustment of Billing Advance Payments Advanced Calling Services Allowance for Interruption Alternate Call Listings, Directory Application for Service Application of Business and Residence Rates Application of General Regulations Availability of Facilities	Multiple Tiers	5 2 2 5 2 5 2 2 2 2 2 2 2	4-5 4 3,12 29-38 4 4-5 12 10-11 3 4	(C)
- B -	:			
Business and Residence Rates, Application of		2	10,11	
- C -				
Call Blocking (900 Services) Central Office Work Charge Centrex Service Credit, Local Service Guarantee Credit Custom Calling	Multiple Tiers Multiple Tiers Multiple Tiers	5 6 4 2 5	3 11-13 14-28 39-40 47-52	(C) (C) (C)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO: 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BYJEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO (T)

ARCADIA TELEPHONE COMPANY Section 1 OHIO Eighth Revised Sheet 4 Cancels Seventh Revised Sheet 4 P.U.CO. No. 8 **(T)** TABLE OF CONTENTS AND GENERAL SUBJECT INDEX (T) **GENERAL SUBJECT INDEX (T)** (C) Tier (C)(T)Designation Section Sheet - C -Channels Intraexchange (Local Channels) 5 11,12 (D) 9 Concurrence Statements (C) Connection Charges, Service **Multiple Tiers** 6 Construction on Private Property 2 32 2 21 **Customer Billing** Customer-Provided Equipment 8 Customer Use of Service 2 7 - D -Dedicated DS1 Service 41-43 5 Deferred Payments on Installation Charges 6 8 3 Definitions **Definitions, Service Connection Charges** 6 3-5 2 Deposits 16-20 5 44-46 **Digital Transport Service** Direct Inward Dialing (DID) Service 5 39-40 2 26-28 Directories 5 9-10 **Directory Assistance Service** 

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO: 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BYJEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

4

Section 1 Fourth Revised Sheet 5 Cancels Third Revised Sheet 5

## TABLE OF CONTENTS AND GENERAL SUBJECT INDEX

#### GENERAL SUBJECT INDEX

– D –	Tier Designation	<u>Section</u>	<u>Sheet</u>	(C) (C)
Directory Listings Additional or Alternative Additional Line of Information Foreign Nonlisted Nonpublished Primary Disconnection for Nonpayment	Tier 1 Non-Core Tier 1 Core	5 5 5 5 5 5 5 2	4, 5 4, 5 4, 6 4, 6 4, 6 4, 5 23-25	(C) (C)
-E-				
Enhanced Emergency Telephone Service (E911) Employees' Telephone Service Enterprise Service Establishment and Furnishing of Service Establishing Credit Exchange Rates (Business/Residence) Experimental Equipment Extended Area Service Extension of Facilities - F-	Multiple Tiers Tier 1 Core	2 5 5 2 2 4 2 4 2 4 2	41-45 19 8 12-28 12-21 - 37 - 32-34	(C) (C)
Foreign-Exchange Service		9	5	
Foreign Listings, Directory Furnishing Party-Line Service	ĩ	5 2	4,6 9	

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO: 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BYJEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

# (T)

ARCADIA TELEPHONE COMPANY OHIO P.U.C.O. NO. 8	Section 1 Fourth Revised Sheet 6 Cancels Third Revised Sheet 6	(T)
TABLE OF CONTEN	NTS AND GENERAL SUBJECT INDEX	(T)

GENERAL	SUBJECT	INDEX			
		Tier <u>Designation</u>	Section	<u>Sheet</u>	(C) (T)( <b>C</b> )
	– G –				
General Regulations Guarantor of Payment			2 2	 13	
	<b>–</b> H –	;			
	-				
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ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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ISSUED: July 26, 2007

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## DEFINITIONS

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ISSUED: July 26, 2007

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DEFINITIONS

ACCESS LINE – A circuit directly connecting the central office switching equipment with the subscriber's network access point.

ACCESSORIES – Devices which are mechanically attached to, or used with , the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the communication path of the telecommunication system. These devices may not replace any of the component parts of the Company facilities, nor be injurious to the telecommunications network.

ADDITIONAL LISTING – Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

ALTERNATIVE REGULATION PLAN –Means a plan adopted in case number 00-1532-TP-COI under which an incumbent local exchange carrier receives earning-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

APPLICATION – A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER – A person firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE - A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

BASE RATE AREA - A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

Ohio P.U.C.O. NO. 8 Section 3 Second Revised Sheet 18 Cancels First Revised Sheet 18

#### DEFINITIONS

TERMINATION CHARGE – A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE – A circuit connecting two (2) PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MESSAGE - The measurement on which the rates for tier lines connecting customers' switchboards are based.

TIER 1 – "Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code..

TIER 2 – "Tier two" services include all regulated telecommunications services that do not fall in tier 1.

TOLL ACCESS LINE – A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL CENTER - A telephone switching center at which the operations function (message time, switching and recording) takes place in connection with the provision of toll message service.

- A. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect Message: A toll message in which the user stipulates that the called party accepts and pays all charges associated with the message.

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IN ACCORDANCE WITH ORDER NO. 07-\_\_\_TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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## LOCAL EXCHANGE SERVICE

#### CHECKSHEET

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EFFECTIVE: September 10, 2007

## LOCAL EXCHANGE SERVICE

#### B. Exchange Access Rates<sup>3/</sup>

Exchange Name: Arcadia

EAS TO: Bloomingdale, Findlay, Fostoria, Van Buren, and Vanlue

	Monthl	y Rate <sup></sup> ∡	Tier	(G)
Business Service	<u>Current</u>	<u>Maximum</u>	<b>Designation</b>	
Single Party, 1 <sup>st</sup> Line	\$45.20	\$45.20	*Tier 1 Core	
Single Party, 2 <sup>nd</sup> & 3 <sup>rd</sup> Line, each	\$45.20	\$90.40	*Tier 1 Non-Core	
Single Party, 4 <sup>th</sup> or more, each	<b>\$45.2</b> 0	N/A		
PBX Trunk, each	<b>\$</b> 65.35 <sup>2/</sup>	\$130.70 <sup>2/</sup>	*Tier 1 Non-Core	
Key System, each	\$55.10 <sup>2/</sup>	\$110.20 <sup>2/</sup>	*Tier 1 Non-Core	
Residence Service				
Single Party, 1 <sup>st</sup> Line	<b>\$24.6</b> 5	\$24.65	*Tier 1 Core	1
Single Party, 2 <sup>nd</sup> & 3 <sup>nd</sup> Line, each	<b>\$</b> 24.65	\$49.30	*Tier 1 Non-Core	1
Single Party, 4 <sup>th</sup> or more Lines, each	<b>\$24.65</b>	N/A		(Ċ)

- 2/ Includes charge for Rotary and Trunk Hunt Service which provides for incoming calls to be directed to the next available [sequentially number (2)] line or trunk when previous trunk(s) in the trunk group are busy.
- 3/ Includes Touch-Call Service. Effective August 6, 2007, the rates for Residential and Business (T) customers who do not have Touch-Call Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_ TP-ALT effective 09/10/07.

OHIO P.U.C.O. NO. 8

## LOCAL EXCHANGE SERVICE

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## SERVICE CONNECTION ASSISTANCE

## A. General

- 1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

## B. <u>Regulations</u>

- 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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EFFECTIVE: September 10, 2007

ARCADIA TELEPHONE COMPANY OHIO P.U.C.O. NO. 8

Third Revised Sheet 12

Section 4

Cancels Second Revised Sheet 12

### LOCAL EXCHANGE SERVICE

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#### LIFELINE ASSISTANCE

#### A. <u>General</u>

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge
   A waiver of the Federal Universal Service Charge
  - 3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero
  - 4. Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request
  - 5. A waiver of the Telephone Company's service deposit requirement.
  - Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).
  - 7. Credits of 100% of all non-recurring service order charges for commencing service.
  - 8. Lifeline is a Tier 1 Core Service.

#### B. <u>Regulations</u>

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance (Medicad), including any state programs that might supplant (T) Medicaid;

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- b. Food stamps;
- c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- d. Supplemental Security Income blind and disabled (SSDI);
- e. Federal public housing assistance, or Section 8;
- f. Home Energy Assistance Program (HEAP);
- g. National School Lunch Free Lunch Program (NSL);
- h. Household income at or below 150% of the poverty level;
- i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or
- j. General Assistance including disability assistance (DA)
- 1. Participants in Lifeline Assistance shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 3. Partial payments that are received from Lifeline customers will first be applied to local (M) service charges and then to any outstanding toll charges.

(M) Text moved from Sheet 13

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OHIO P.U.C.O. NO. 8

## Cancels Second Revised Sheet 13

## LOCAL EXCHANGE SERVICE

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#### LIFELINE ASSISTANCE

- B. <u>Regulations</u> (Continued)
  - (M) 4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income documentation would **(T)** be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
  - 5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
  - 6. The Lifeline discounts and waivers apply to only one access line per household.
  - 7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
  - 8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.

(M) Text moved to Sheet 12

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EFFECTIVE: September 10, 2007

## LOCAL EXCHANGE SERVICE

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## LINK UP

#### A. <u>General</u>

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- 1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

### B. <u>Regulations</u>

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

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P.U.C.O. NO. 8

First Revised Sheet 23 Cancels Original Sheet 23

Section 4

#### LOCAL EXCHANGE SERVICE

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#### CENTREX SERVICE

#### E. RATES AND CHARGES

- 1. A Centrex line will include the standard features below. Lines can be leased on a month-tomonth basis, or a twelve (12) month, twenty-four (24) month, thirty-six (36) month, forty-eight (48) month, or sixty (60) month basis.
  - a. Touchcall
  - b. DTMF Signaling
  - c. Call Hold
  - d. Call Pick-up
  - e. Call Transfer
  - f. Intercom Dialing
  - g. Station-To-Station Dialing
  - h. Direct Inward Dialing
  - i. Direct Outward Dialing
  - j. Business Group Automatic Identified Outward Dialing
  - k. 3-Way Calling
  - I. Group Speed Dial 30
  - m. Call Forwarding Busy Line
  - n. Call Forwarding No Answer
  - o. Regular Hunting
  - p. Distinctive Ringing/Call Waiting Indication
  - q. Semi-Restricted Line
  - r. Full Restricted Line
  - s. Toll Restriction
- 2. Business Rates \*Tier 1 Non Core:

#### Current Month-to-Month Rates, per line

		Monthly Rate
a.	2-6 lines, each line	\$33.18
b.	7-12 lines, each line	29.86
C.	13-24 line, each line	26.54
d.	24 lines or more, each line	23.23

<u>Cu</u>	rent Service Contract Plan R	<u>ates, per mo</u>	nth, per line			
		12 Month	24 Month	<u>36 Month</u>	<u>48 Month</u>	60 Month
ę.	2-6 lines, each line	\$32.52	\$31.52	\$30.19	\$28.53	\$26.92
f.	7-12 lines, each line	28.61	26.7 <b>9</b>	24.49	21.69	19.11
g.	13-24 line, each line	25.36	23.64	21.44	18.83	16.42
ĥ.	24 lines or more, each line	22.11	20.49	18.42	15.98	13.73

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_ TP-ALT effective 09/10/07.

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## EFFECTIVE: September 10, 2007

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## LOCAL EXCHANGE SERVICE

#### CENTREX SERVICE

#### E. RATES AND CHARGES (Continued)

2. <u>Business Rates – \*Tier 1 Non Core</u>: (continued)

Maximum Month-To-Month Rates, per line

a.	2-6 lines, each line	Monthly Rate \$66.36
b.	7-12 lines, each line	59.72
С.	13-24 line, each line	53.08
d.	24 lines or more, each line	46.46

#### Maximum Service Contract Plan Rates, per month, per line

		12 Month	24 Month	36 Month	<u>48 Month</u>	60 Month	
<b>e</b> .	2-6 lines, each line	\$65.04	\$63.04	\$60.38	\$57.06	\$53.84	
f.	7-12 lines, each line	57.22	53.58	48,98	43.38	38.22	
g.	13-24 line, each line	50.72	47.28	<b>`42.88</b>	37.66	32.84	
ĥ.	24 lines or more, each line	44.22	40.98	36.84	<b>31.96</b>	27.46	

3. Optional Features will be provided in addition to the standard features included with the system, on a per line, per month, basis.

		Monthly	Transaction
		Rate	Code
a.	Call Forward Variable – All Calls	\$ 1.25	CXCFV
b.	Call Waiting/Cancel Call Waiting	· 2.00	CXCWC
C.	Voice-Data Protection	.75	CXVOP
d.	Speed Calling 8-Code	1.25	CXSC8
e.	Speed Calling 30-Code	2.00	CSD30
f.	Direct Connect Service	.75	CCDC
g.	Warm Line	.75	CWL
Opt	ional Feature Package, Per Line:	<u>1</u> /	CSDC

This package allows the customer to design their own, package by selecting any of the optional features in 3. above.

1/ The customer pays full rate for the first feature and receives fifty cents (50¢) off the regular monthly rate for each additional feature selected.

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#### EFFECTIVE: September 10, 2007

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_ TP-ALT effective 09/10/07.

Ohio P.U.C.O. NO. 8

## COIN TELEPHONE SERVICE

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## CHECKSHEET

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3	First	8
3	First	9
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ISSUED: July 26, 2007

EFFECTIVE: September 10 2007

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Cancels Original Sheet 15

## COIN TELEPHONE SERVICE

#### PAYSTATION SERVICE (Continued)

- B. Rules and Regulations (Continued)
  - 10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
  - 11. Selective Call Screening Service is an arrangement under which the Telephone Company will accept only those toll calls which are made collect or billed to a third number or calling card. This service is provided at the option of the customer for use with lines serving customer-owned, coin-operated telephones. This service is offered only where facilities permit.
- C. Rates and Charges \*

		Monthly Rate
1.	Paystation Access Line <sup>1</sup>	\$45.20
2.	Coin Supervision	\$ 7.20
3.	Selective Call Screening Service, per line <sup>2</sup>	\$ 5.00
		Coin Rate <sup>3</sup>
4.	Each outgoing local message	\$ 0.25

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> Subsequent Service Order Charge applies.

- <sup>3</sup> End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.
- \* The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a (N) tier designation.

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IN ACCORDANCE WITH ORDER NO. 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE PRESIDENT CONTINENTAL, OHIO **(T)** 

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OHIO P.U.C.O. NO. 8

## Section 5 Twelfth Revised Check Sheet 5

Cancels Eleventh Revised Check Sheet 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### CHECKSHEET

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5	Original		( )
5	Original	6	
5	Original	5 6 7	
5 5 5 5 5 5 5	Original	8	
5	Third	9	
5	Fourth	10	
5	First	11	
5	Original	12	
5	Second	13	
5	Fifth	14	
5	First	15	
5	Second	16	
5	First	17	
5	Second	18	
5	First	18.1	
5	First	19	
5	Original	20	
5	Original	21	
	Original	22	
5 5	Original	23	
5	Original	24	
5 5	Original	25	
5 5	Original	26	
5	Original	27	
5	First	28	(T)
5	Original	29	• •
5	Original	30	
5	Original	31	
5	Original	32	
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5	Original	34	
5	Original	35	
5	Original	36	
5	First	37	(T)
5	Second	38	•••
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5	First	40	

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EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO )

OHIO P.U.C.O. NO. 8

#### Section 5 Third Revised Check Sheet 5.1

Cancels Second Revised Check Sheet 5.1

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### CHECKSHEET **SHEET SECTION REVISION** 41 5 Original 5 42 Original 5 43 Original 5 First 44 5 45 First 5 First 46 5 Original 47 5 Original 48 5 Original 49 5 5 5 5 5 5 Original 50 First 51 52 Original 53 Original 5 54 Original 5 5 55 Original First 56

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## MISCELLANEOUS SERVICE ARRANGEMENTS

## TOUCH-CALL SERVICE <sup>2</sup>

A. General

Touch-Call Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

- B. Rate \*Tier 1 Core Service
  - 1. The monthly rate for Touch-Call Service is in addition to the applicable local exchange rate for the class of service provided.

		Current Monthly <u>Rate</u>	Maximum Monthly <u>Rate</u>	NRC	(C)   (D)
2.	Rates a. Each central office line				
	<ol> <li>Business</li> <li>Residence</li> </ol>	\$1.75 1.75	\$1.75 1.75	(1) (1)	(C) (C)

- (1) Service Connection Charges apply. See Section 6.
- <sup>2</sup> Touch Call Service is now part of the local access line rates shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service.

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_TP-ALT, effective 09/10/07.

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### DIRECTORY LISTINGS

A. General

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers.

B. Rates

1.		ary Listings - * <u>Tier 1 Core</u> e Condition 1)	Trans <u>Code</u>	<u>Monthly</u> Current \$ -	<u>Rate</u> <u>Maximum</u> \$ -	<u>NRC</u> (1)	(C)   (C)
2.	Addit	ional Listings					
	a. b.	Business Residence	DLAB DLA	1.50 1.00			
3.	Alter	nate Listings					
	a. b.	Business Residence	DLALB DLALR	, 1.50 , 1.00			
4.	Addi	tional Line of Information					
	a. b.	Business Residence	DLIB DLIR	1. <del>5</del> 0 1.00			
5.		published Service - * <u>Tier 1 Non Core</u> r listing	NPN	<b>2.00</b>	4.00		(C) (C)
6.		isted Service r listing	NLN	1.25			
7.	Fore	ign Exchange Listing	FDL	2.00(2)	I	(1)	(T)

(1) Filed Service Connection Charges apply.

(2) Customers will be billed \$24.00 annually.

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_-TP-ALT, effective 09/10/07.

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## **MISCELLANEOUS SERVICE ARRANGEMENTS**

# PER CALL BLOCKING/PER LINE BLOCKING

## D. RATES AND CHARGES

- 1. Per Call Blocking and Per Line Blocking will be provided at the applicable rates as shown below.
- 2. Non-published customers may subscribe to Per Line Blocking without a monthly rate. All other customers may subscribe to Per Line Blocking at a monthly rate.

		Monthly <u>Current</u>	Rate <u>Max.</u>	Trans <u>Code</u>	<u>NRC</u>	(C) (C)
a. b.	Per Call Blocking <u>2</u> / Per Line Blocking <u>2</u> / *Tier 1 Non Core 1) Each line associated with	N/C		N/A	1/	(C)
	<ul> <li>non-published service</li> <li>(customer must request service)</li> <li>2) Each line associated with other</li> <li>then per published service</li> </ul>	N/C	N/C	ACSBL	N/C	(C)
	than non-published service, i.e., non-listed service	\$2.00	\$4.00	ACSBL	N/C	(C)

- 1/ Provided automatically to each line free-of-charge.
- 2/ Not eligible for discount.

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## EFFECTIVE: September 10, 2007

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901; 1-4 and Alt Reg Case 07-\_\_-TP-ALT, effective 09/10/07.

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#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

#### ADVANCED CALLING SERVICES

#### C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.

#### 2. Features rates:

a. Monthly rates, per feature, per line:

			MUTUT	<u>y nale</u>	1 013	
			Current	Max.	<u>Code</u>	(C)
1	1)	Anonymous Call Rejection	\$2.75		ACSAC	
- 2	2)	Call Rejection	2.75		ACSRJ	
3	3)	Call Return	3.50		ACSRT	
4	4)	Caller ID-Basic (Number Only) *Tier 1 Core	7.00	7.00	ACSID	(C)
5	5)	Preferred Call Forwarding	2.75		ACSPF	
6	5)	Priority Ringing	2.75		ACSPR	
7	7)	Repeat Dialing	3.50		ACSRP	
8	3)	Special Call Acceptance	2.75		ACSSC	
	9)	Caller ID-Deluxe (Name and Number)	9.00		ACSUD	

Monthly Pote

#### b. Pay-Per-Use Services

		Per Successful <u>Activation</u>	Monthly <u>Cap</u>	Trans <u>Code</u>	Activation Code	Deactivation <u>Code</u>	
1) 2)	Call Return <sup>1</sup> Repeat Dialing <sup>1</sup>	\$0.50 \$0.50	\$7.00 \$7.00	ACSRM	*69 *66	*89 *86	
3)	Call Trace <sup>2</sup> - <u>Tier 1</u> Current Rates Maximum Rates		\$12.00 \$24.00	ACSCT	*57 *57	N/A N/A	

- <sup>1</sup> At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- <sup>2</sup> Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### CUSTOM CALLING SERVICE

#### C. RATES AND DISCOUNTS

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

		Mont	hly <u>Rate</u>	Trans	(C)
		Current	Maximum	Code	(C)
a.	Call Forwarding	\$1.25		CCCF	
b.	Call Forwarding-Busy	\$1.25		CCFBV	
C.	Call Forward-No Answer	\$1.25		CCFNV	
d.	Call Forwarding-Remote Access <sup>1</sup>	\$1.25		CCFM	
	(additive to Call Forwarding)				
e.	Call Waiting/Cancel Call Waiting * T	ier 1 Non Core \$2.00	\$4.00	CWCCW	(C)
f.	Speed Call 8	\$1.25		CCSE	• •
g.	Speed Call 30	\$2.00		CCST	
ĥ.	3-Way Calling	\$1.25		CCCC	
i.	Do-Not-Disturb	\$0.75		CCDD	
i.	Warm Line	\$0.75		CCWL	
k.	Home Intercom-Basic	\$1.25		CCHI	
١.	Personal Ringing	• • • • • •			
	1) Second Directory Number	\$2.00		CPR2	
m.	Call Transfer <sup>2</sup>	\$1.25		CCCT	
n.	Call Hold	\$0.75		CCCH	
ο.	Toll Restriction	\$5.00		CCTR	
р.	Call Transfer – Enhanced	\$5.00		CCCTE	
р.		00.C¢		COULE	

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call walting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_-TP-ALT, effective 09/10/07.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### N11 SERVICES

- C. Conditions and Limitations (Cont'd)
  - 18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - 19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
  - 20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
  - 21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
  - 22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.
- D. Rates and Charges \* Tier 1 Non-Core

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

		Current Nonrecurring <u>Charge</u>	Maximum Nonrecurring <u>Charge</u>	(C) (C)
1.	Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2.	Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

\* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-\_\_\_-TP-ALT, effective 09/10/07.

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	Section 6	
Second F	Revised Check Sheet 1	
ole First E	Poviced Check Sheet 1	

Cancels First Revised Check Sheet 1

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## SERVICE CONNECTION CHARGES

## **CHECKSHEET**

SECTION	REVISION	SHEET
6	Second	1
6 6 6 6 6	Third	2 3
6	Second	3
6	Second	4
6	First	4 5 6
6	First	6
6	First	7
6	Third	8 9
6 6 6 6 6 6	Second	9
6	First	10
6	First	11
6	Original	12
6	First	13
6	First	14
	Second	15
6	Second	16
6	Fourth	17
6	Second	18
6	First	19
6 6 6	Second	20
6	First	21
6	Fifth	22

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ARCADIA TELEPHONE COMPANY

Ohio P.U.C.O. NO. 8 Fourth Revised Sheet 17 (T)

Section 6

Cancels Third Revised Sheet 17

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### SERVICE CONNECTION CHARGES

C. Schedule of Charges

			Residence Monthly Rate		Business Monthly Rate	
		<u>Current</u>	<u>Max</u>	Current	Max	
1.	Service Order, per order					
	a. Initial Request:					
	1 Access Line <u>*Tier 1 Core</u>	\$33.50	\$33.50	\$36.00	\$36.00	
	2-3 Access Lines <u>*Tier 1 Non-Core</u>	33.50	67.00	36.00	72.00	}
	4 or more Access Lines	33.50	None	36.00	None	
	b. Subsequent Requests:					
	1 Access Line <u>*Tier 1 Core</u>	16.00	16.00	17.00	17.00	
	2-3 Access Lines <u>*Tier 1 Non-Core</u>	16.00	32.00	17.00	34.00	
	4 or more Access Lines	16.00	None	17.00	None	ļ
	c. Record Order Changes:					
	1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6.75	6.75	
	2-3 Access Lines <u>*Tier 1 Non-Core</u>	6.75	13.50	6.75	13.50	
	4 or more Access Lines	6.75	None	6.75	None	
2.	Premises Visit, each visit					
	a. 1 Access Line <u>*Tier 1 Core</u>	15.85	<b>\$15.8</b> 5	\$11.50	\$11.50	
	b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	15.85	31.70	11.50	23.00	
	c. 4 or more Access Lines	15.85	None	11.50	None	
3.	Central Office Wiring, per line					
	a. 1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6,75	6.75	
	b. 2-3 Access Lines *Tier 1 Non-Core	6.75	13.50	6.75	13.50	
	c. 4 or more Access Lines	6.75	None	6.75	None	
4.	Line Connection Charge, per line		1			
	a. 1 Access Line <u>*Tier 1 Core</u>	20.85	20.85	20.85	20.85	
	b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	20.85	41.70	20.85	41.70	
	c. 4 or more Access Lines	20.85	None	20.85	None	
5.	Restoration of Service:					(т)
	a. 1 Access Line <u>*Tier 1 Core</u>	22.75	22.75	22.75	22.75	
	b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	22.75	45.50	22.75	45.50	
	c. 4 or more Access Lines	22.75	None	22.75	None	(C)

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IN ACCORDANCE WITH ORDER NO. 07- - - TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

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### SERVICE CONNECTION CHARGES

- H. Insufficient Fund Check Charge Non Specific
  - 1. An insufficient fund check charge will be charged to a customer's account each time his check is returned from the bank marked insufficient funds.

Rates, each check returned ...... \$7.50

### I. Waiver of Service Charges During Promotional Periods

- Service charges may be waived by the Company during promotional periods for offerings of services, excluding basic local exchange service access lines. The waiver of service charges will not exceed a total of 90 days in any calendar year for each service. Customer orders for services which are completed or taken during the promotional period will qualify for the waiver of service charges.
- 2. From July 25, 2005 through September 30, 2005, all non-recurring charges will be waived for customers subscribing to an additional access line at their same location.

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IN ACCORDANCE WITH ORDER NO. 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT ARCADIA, OHIO

### **EXHIBIT D**

### Arcadia Telephone Company Advanced Services Commitment Class Five Central Offices

Arcadia has already met the advanced services deployment specified in Commission Rule

4901:1-4-07(A)(1).

### **Class Five Central Office Location**

Arcadia Telephone Company's Class 5 central office location is:

102 W. Fremont St., Arcadia, Ohio 44804

## EXHIBIT E

# (Telephone Service Requirements Form)

### **TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

### A. <u>MANDATORY REQUIREMENTS</u>, FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

### [x] 2. MTSS TARIFF REQUIREMENTS

- [x] The provider attests that its tariffs include:
  - provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
  - Toll Caps (choose one):
    - □ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
    - □ not applicable since the provider has not chosen to incorporate toll caps.
  - language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
  - language regarding residential service guarantors, as cited in 4901:1-5-14;

- o language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

**Cancellation of Service:** 

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

> Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

□ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

### [x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's ta riff.

### [x] 4. 1+ INTRALATA PRESUBSCRIPTION – Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

### b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscripion shall be provided free of charge. If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

- e. IntraLATA Presubscription Charges
  - i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

 Manual Process	\$!	5.50

-- Electronic Process \$1.25

### B. <u>REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE</u> CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):

### 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE

Applicable to all telephone companies offering message toll service (MTS) (See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
- For MTS which is offered similar to the mileage-banded rate iii. structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station during the "evening" period Sunday through calls placed Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/we ekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

### 2. EMERGENCY SERVICES CALLING PLAN

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

### **3.** ALTERNATIVE OPERATOR SERVICES

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

### [x] 4. LIMITATION OF LIABILITY

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

### □ 5. TERMINATION LIABILITY

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

### [x] 6. SERVICE CONNECTION ASSISTANCE (SCA)

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

### [x] 7. LOCAL NUMBER PORTABILITY and NUMBER POOLING

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

# [x] 8. TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

### □ Option 1

### Tariffing

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

### **Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

### **Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

### [x] Option 2

### Tariffing

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

### **Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

### **Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for nonpayment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

### □ 9. INMATE OPERATOR SERVICES

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.