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## 2007 JUL 26 PM 2: 25

July 26, 2007

FILE

PUCO

Via Hand Delivery

**HOMPSON** 

Ms. Reneé J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

ATLANTA

RE: In the Matter of the Application of The Vanlue Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code PUCO Case No. 07-850-TP-ALT

Dear Ms. Jenkins:

Enclosed are an original and twenty (20) copies of an Application for Alternative Regulation, to be filed in connection with the above-referenced matter on behalf of The Vanlue Telephone Company.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Carof Hal

Carolyn S. Flahive

Enclosure

cc: (By Hand Delivery) David Bergmann, Esq., OCC Allen Francis, Chief, PUCO Melissa Scarberry, Specialist, PUCO Marianne Townsend, Retail Team Chief, PUCO Michael Twiss, Specialist, PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician <u>SM</u> Date Processed <u>7/26/67</u>

Carolyn,Flahive@ThompsonHine.com Fax 614.469.3361 Phone 614.469.3294

THOMPSON HINE LLP Attorneys at Law 10 West Broad Street Suite 700 Columbus, Ohio 43215-3435 www.ThompsonHine.com Phone 614.469.3200 Fax 614.469.3361 tagg 551402.1

#### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of The Vanlue Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 07-850 -TP-ALT

#### APPLICATION

The Vanlue Telephone Company, the Applicant in this proceeding, is a telephone company providing public telecommunications service to approximately 612 residential and 139 business access lines in its local service area in the State of Ohio.

Applicant submits this Application pursuant to Sections 4927.03 and 4927.04 for approval of an alternative form of regulation pursuant to Chapter 4901:1-4, Ohio Administrative Code. Exhibits A through E are attached to this application and are incorporated herein.

The Applicant requests the Commission to consider the proposals set forth in this Application and to approve the Applicant's alternative regulation proposal.

Respectfully submitted,

Assistant Treasurer

525 Junction Road Madison, WI 53717 (608) 664-4000

Contacts for correspondences, commitments, and filings regarding this application:

Bruce H. Mottern Manager, State Government Affairs TDS Telecom 10025 Investment Drive, Suite 200 Knoxville, TN 37932 (865) 671-4753; (865) 675-3881 (fax) bruce.mottern@tdstelecom.com Carolyn S. Flahive, Esq. Thompson Hine, LLP 10 West Broad Street Suite 700 Columbus, Ohio 43215 (614)469-3200; (614)469-3361 (fax) Carolyn.Flahive@ThompsonHine.com

#### VERIFICATION

STATE OF <u>WISCONSIN</u> SS) COUNTY OF \_DANE )

> I, Jeff L. Jung \_\_\_\_\_, Vice President and I,

John R. Erpenbach \_\_\_\_\_, Assistant Treasurer of The Vanlue Telephone

Company, hereby verify that the information contained in this application is true and correct to the best of my knowledge.

Respectfully submitted,

Assistant Treasurer

525 Junction Road Madison, WI 53717 (608) 664-4000

Sworn and subscribed before me this  $20^{f^2}$  day of July, 2007.

My term expires: <u>5/8/2011</u>

## **Exhibits List:**

- Exhibit A: Alternative Regulation Plan
- Exhibit B: Superseded Tariff Sheets
- Exhibit C: Proposed Tariff Sheets
- Exhibit D: Class Five Central Offices
- Exhibit E: Telephone Service Requirements Form

#### <u>Alternative Regulation Plan for</u> <u>The Vanlue Telephone Company</u>

The Vanlue Telephone Company ("Vanlue") filed this Alternative Regulation Plan (the "Plan") this 26th day of July 2007. The effective date of the Plan, unless otherwise suspended, will be September 10, 2007.

As required by The Public Utilities Commission of Ohio (the "Commission") Rule 4901:1-4-03(A)(3), Vanlue prefiled all necessary tariff modifications with the Commission's staff thirty days before docketing the Application. Attached as Exhibit B are Vanlue's current tariff sheets and attached as Exhibit C are the proposed tariff sheets to be effective upon implementation of the Plan.

#### **Commitments**

(1) Advanced Services/Broadband. Vanlue submits to the advanced services deployment specified in Commission Rule 4901:1-4-7(A)(1), Ohio Administrative Code. Furthermore, Vanlue has already met that Rule's specifications for the deployment of advanced telecommunications service capability. Exhibit D to this Application is a list of all class five central offices in Vanlue's service territory.

(2) Lifeline Assistance. Vanlue has included within its proposed tariff sheets attached as Exhibit C, the provisions of a lifeline assistance program consistent with the specification of Commission Rule 4901:1-4-06(B), Ohio Administrative Code. Pursuant to Commission Rule 4901:1-4-07(A)(2), Ohio Administrative Code, Vanlue's lifeline program activities, including how the program is implemented and outreach efforts, shall be subject to Commission review and coordinated with Commission staff, who will consult with the Office of the Ohio Consumers' Counsel.

(3) Retail Rates. Vanlue will comply with Commission Rule 4901-1-4-06(C), Ohio Administrative Code, with respect to all Tier one core, Tier one noncore, and Tier two services, as identified in the proposed tariff sheets attached as Exhibit C. As reflected in the proposed tariff, Vanlue will cap the in-territory rates for tier one core service at the exiting rates for so long as Vanlue remains under the Plan, and price all other telecommunications services pursuant to the provisions of Commission Rule 4901:1-4-06(C), Ohio Administrative Code and Section 4927.03, Revised Code. Pursuant to Commission Rule 4901:1-4-07(A)(3), Ohio Administrative Code, Vanlue may petition the Commission for an adjustment to tier one rates during the term of the Plan, if a mandated federal or state legislative or regulatory action significantly impairs Vanlue's ability to maintain the availability of adequate tier one services to its customers.

Vanlue will utilize the Telecommunication Application form adopted in Case Nos. 99-998-TP-COI and 99-563-TP-COI.

# EXHIBIT B

(Superseded Tariff Sheets)

THE VANLUE TELEPHONE COMPANY Ohio			
TARIFF	SECTION	<u>SHEET</u>	j
1	1	1-2	
6	1	1-5	
6	3	3	
6	3	<b>6</b> A	
6	8	12-21	
6	3	14	
6	3	7	
6	3	6A	
NS 6	3	2	
6	3	14	
6	3	4	
6	3	2	
6	7	1-9	
1	. –	2	
6	3	11-12	
6	2	7	
6	3	23	
6	2	1	
6	8	1-26	
6	2	6	
6	3	15	
6	3	3	
6 6 6	6 6 6	2 2 1 3	
	1 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	TARIFF         SECTION           1         1           6         1           6         3           6         2           6         3           6         2           6         3           6         3           6         3           6         3           6         3           6         3           6         3           6         3           6         3           6 <t< td=""><td><math display="block">\begin{array}{c ccccccccccccccccccccccccccccccccccc</math></td></t<>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

ISSUED: September 4, 1997

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EFFECTIVE: October 22, 1997

Master Index

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IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A. PANDOW, PRESIDENT VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY Ohio		Sixth R Cancels Fifth R	evised Sheet 2 evised Sheet 2
INDEX	ζ,		<u> INVED</u>
<u>SUBJECT</u>	TARIEE	SECTION	SHEET
Contract Periods (Initial)	6	3	18
CONSTRUCTION CHARGES:			
Installation and Maintenance	6	3	12-13
Special Type of Construction	<b>6</b> ·	3	14
Construction on Private Property	6	3	15
Line Extensions	6	3	15
CREDIT (Local Service Guarantee)	6	2	8-9
CREDIT RISK (Line Extension)	6	3	15
CUSTOM CALLING SERVICES	6	8	1-7
CUSTOMER PREMISES INSIDE WIRE	6	6	1
DEFACEMENT OF PREMISES	6	3	3
DEFINITIONS	6	5	1-8
DELAYED PAYMENT CHARGE	6	3	20
DEPOSITS (Customer)	6	3	2-7
DEPOSITS, INTEREST	6	3	6A
DIRECT INWARD DIALING (DID) SERVICE	6 :	8	22-23
DIRECTORIES:			
Distribution of Directories	6	3	7
Ownership and Use	6	3	7-8
DIRECTORY ASSISTANCE	6	8	25-26
DIRECTORY LISTINGS:			
Errors and Omissions	6 -	3	2
Extra Listing Charge	6	2	2
Foreign Listing Charge	6	2	2
Non-Published (Unlisted)	6	2	2
DISCONNECTION OF SERVICE	6	З	23-25

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Master index

ISSUED: MARCH 1, 2006

### EFFECTIVE: APRIL 18, 2006

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IN ACCORDANCE WITH ORDER NO. 06-359-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO. BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO

Master Index Fourth Revised Sheet No. 3 Caricels Third Revised Sheet No. 3



	<b></b>	<u></u>	(A)U	
SUBJECT		TARIFF	SECTION	<u>SHEET</u>
ENHANCED EMERGENCY TELE (E911)	PHONE SERVICE	6	2	1 <b>0-14</b>
ESTABLISHMENT OF SERVICE		6	3	6A,8
EXCHANGE MAP		6	1	4-5
EXCHANGE RATES		6	1	1-2
EXPLANATION OF SYMBOLS		PREFACE		1
EXTENDED LOCAL CALLING SE	RVICE	6	1	6-7
EXTENSION Regulations Off-Premise		6 6	3 2	17-18 3
EXTRA LISTING (Charge)		6	2	2
FACILITIES PROVIDED BY SUBS	CRIBERS	6 <sup>;</sup>	6	1-4
FEDERAL LIFELINE CONNECTIO	ON ASSISTANCE	6	7	1-9
FOREIGN EXCHANGE SERVICE		6	4	1
GENERAL REGULATIONS		6	3	1-25
GOVERNMENT OBJECTIONS TO	SERVICE	<b>6</b> ,	3	6
INSIDE WIRE, CUSTOMER PREM	fises	6	6	1-2
INTERRUPTION OF SERVICE		6	3	2
LIABILITY OF TELEPHONE COM	PANY	6	3	22
LINE EXTENSIONS		6	3	15
LOCAL EXCHANGE RATES		6	1	1-2
LOCAL SERVICE GUARANTEE C	RECEIV		2	8-9
Issued: May 2, 1997 Pu	JUN 2 5 19 TARISE DIVISIO		Effective: J	 une 25, 1997

P.U.C.O. NO. 6

Master Index Seventh Revised Sheet 4 Cancels Sixth Revised Sheet 4

GENERAL SUBJEC			
SUBJECT	TARIFF	SECTION	
MAINTENANCE AND REPAIR	6	3	4
MAP OF EXCHANGE BOUNDARIES	6	1	4
MESSAGE TOLL TELEPHONE SERVICE	6	4	1
MISCELLANEOUS SERVICE CHARGES	6	2	' 1-5
MISUSE OF FACILITIES	6	3	5-6
	6	÷	5-0 27-30
N11 SERVICES	-	8	
NON-PUBLISHED (Unlisted) NUMBERS	6	2	2
NON-PUBLISHED TELEPHONE SERVICE	6	3	7
NON-RECURRING SERVICE CHARGES	6	2	1-5
NUMBER CHANGE	6	2	3
OBLIGATION AND LIABILITY OF COMPANY	6	3	2-3
OBLIGATION OF CUSTOMER	6	3	22
OFF PREMISE EXTENSION CHARGE	6,	2	3
OWNERHIP AND USE OF EQUIPMENT	6	3	4
PAYSTATION (Charges)	6	2	4
PAYMENT FOR SERVICE	6	3	8
PAYMENT FOR SERVICE AND FACILITIES	6	3	20-21
PAYSTATION SERVICE	6	3	27-28
PER CALL/PER LINE BLOCKING	6	8	9-11
PLANT CONSTRUCTED ON PRIVATE PROPERTY	6	3	15
PRIVATE LINE SERVICE	6	4	1
PROCEDURE FOR DISCONNECTION OF SERVICE	6	3	23-25

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO: 07-468-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

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## **GENERAL EXCHANGE TARIFF**

GENERAL EXCHANGE TARIFF				
	ANY		Master Index ird Revised Sheet 5 and Revised Sheet 5	
	P. U. C. O. NO. 6	•		
SUBJECT	TAR			
RE-ESTABLISHMENT OF SERVICE	6	3	20-21	
RESALE AND SHARING Application of General Payment for Services Procedure for Disconnection Rates and Charges Regulations	1 1 1 1 1	· -	1 1 4 5 3 2	
RESIDENCE RATES APPLY	6	3	12	
ROTARY LINE SERVICE	6	. 2	3	
SERVICE CONNECTION	6	2	1	
SPECIAL CONSTRUCTION	6	3	14	
SPECIAL SERVICE AND FACILITIES	6	3	21	
SUBSCRIBER OWNED EQUIPMENT	6	6	1-4	
SYMBOLS - EXPLANATION OF	PREF	ACE	1	
TELEPHONE DIRECTORIES	6	3	8	
TELEPHONE NUMBERS	6	3	7	
TELEPHONE REFERRAL SERVICES	6	8	8	
TOUCH TONE DIALING	6	, <b>2</b>	2	
SUSPENSION OF SERVICE	6	3	16-16.1	
TERMINATION OF SERVICE BY SUB	ISCRIBER 6	3	18-19	
TRANSMITTING MESSAGES	6	3	3	

**(T)** 

ISSUED: May 11, 2004

EFFECTIVE: June 28, 2004

i

IN ACCORDANCE WITH ORDER NO. 04-701-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO

Section 1 Fifth Revised Sheet 1a Cancels Fourth Revised Sheet 1a

Ohio

## P.U.C.O. NO. 6 LOCAL EXCHANGE TARIFF

## TARIFFS FILED NOT APPROVED

#### WITHIN THE BASE RATE AREA (a) Monthly Rate 1.2 Customer Class **(T)** Residential I. a) Individual Access Line \$ 19.65 (C) Ш. **Business** Individual Access Line a) 37.40 b) Key service 46.90 Used in conjunction with standard main line service to enable the customer to transmit and/or receive on multiple lines at one telephone location. C) Private Branch Exchange (PBX) 61.90 An arrangement of equipment at the customer's location having manual or automatic switching. WITHIN ZONE 1 (b) **Customer Class** Ι. Residential Individual Access Line \$ 21.90 a) II. **Business** a) Individual Access Line 41.90 (C)

- <sup>1</sup> Includes Tel-Tone Touch Dial service.
- <sup>2</sup> Effective July 9, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service.

ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

(N)

(C)

(C)

IN ACCORDANCE WITH ORDER NO. 07-624-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

Ohio

## P.U.C.O. NO. 6 LOCAL EXCHANGE TARIFF TA

## TARIFFS FILED NOT APPROVED

Section 1

#### WITHIN ZONE 1 (Cont'd) (b) Monthly Rate 1,2 Customer Class II. Business **Key Service** b) \$46.90 (C) Used in conjunction with standard main line service to enable the customer to transmit and/or receive on multiple lines at one telephone location. Private Branch Exchange (PBX) c) 61.90 (C) An arrangement of equipment at the customer's location having manual or automatic switching.

<sup>1</sup> Includes Tel-Tone Touch Dial service.

<sup>2</sup> Effective July 9, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service. (N) (C) (C)

ISSUED: May 23, 2007

EFFECTIVE: August 6, 2007

IN ACCORDANCE WITH ORDER NO. 07-624-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

Section 1 Original Sheet 7

## P.U.C.O. NO. 6 LOCAL EXCHANGE TARIFF



## EXTENDED LOCAL CALLING SERVICE(Continued)

### B. REGULATIONS (Continued)

- i. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- j. Chargeable time does not include time lost because of faults or defects in the service.
- k. All charges assessed under this plan are in addition to Local Exchange line rates.
  - All per minute rates will be billed in arrears.
- m. Time of day discounts will apply as noted in Paragraph D. following,
- n. Customers will automatically receive message detailed billing.
- Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

#### C. EXCHANGE LISTING

Calls originating in the Vanlue exchange and terminating in the exchange of Carey will be included as part of this expanded calling plan.

#### D. RATES

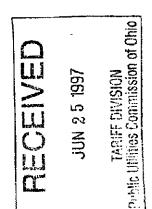
I.

- The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section 2 and apply to calls completed to the exchanges listed in Paragraph C.
- b. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

ISSUED: May 2, 1997

EFFECTIVE: June 25, 1997

IN ACCORDANCE WITH ORDER NO. 97-496-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JOSEPH D. KIRK, PRESIDENT VANLUE, OHIO





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## EXTENDED LOCAL CALLING SERVICE(Continued)

#### D. RATES (Continued)

### 1. Monday through Friday

		•		
		0-10 Miles	11-22 Miles	23-55 Miles
a)	8:00 a.m. to, but not	\$0.07	N/A	N/A
	including 5:00 p.m.			
b)	5:00 p.m. to, but not	\$0.03	N/A	N/A
•	including 12:00 a.m.			
C)	12:00 a.m. to, but not	\$0.03	N/A	N/A
	including 8:00 a.m.			

Per Minute Rate

## Saturdays, Sundays and Holidays

		Per Minute Rate		
		0-10 Miles	11-22 Miles	23-55 Miles
a)	8:00 a.m. to, but not including 10:00 p.m.	\$0.05	N/A	 N/A
b)	10:00 p.m. to, but not including 12:00 a.m.	\$0.03	<b>N/A</b>	N/A
C)	12 a.m. to, but not including 8:00 a.m.	\$0.03	N/A	N/A

#### E. AVAILABILITY

PreVis Utilities Commission of Ohio

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Extended Local Calling Service is provided in the following exchanges:

Exchanges in which	Exchange(s) which	Mileage from
service is offered	<u>can be called</u>	exchange offered
Vanlue	Carey	1-10 Miles

ISSUED: May 2, 1997

## EFFECTIVE: June 25, 1997

IN ACCORDANCE WITH ORDER NO. 97-496-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JOSEPH D. KIRK, PRESIDENT VANLUE, OHIO

SECTION NO. 2 THIRD REVISED SHEET NO. 1 CANCELS SECOND REVISED SHEET NO. 1

#### P.U.C.O. NO. 6 GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTIONS. CHANGES AND RESTORAL OF SERVICE

#### 1. SERVICE ORDER CHARGE

Receiving, recording and processing information necessary to execute a customer's request for service:

(a)	Initial Request	\$14,40
(b)	Subsequent Request	\$11.00

#### 2. CENTRAL OFFICE CONNECTION CHARGE

- (a) Performing all or part of the work associated with the connection of a central office access line, including connection or changes in the central office, cable, or drop wire inclusive of the protector.
- (b) For work limited to opening and/or closing the Central Office access line at the Central Office Main Distributing frame. \$15.00

Issued: July 26, 1988

Effective: August 1, 1988

FILED IN ACCORDANCE WITH ORDER NO. 87-1202-TP-AIR ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

> Dale Rickle, President Vanlue, Ohio

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#### GENERAL EXCHANGE TARIFF

## THE VANLUE TELEPHONE COMPANY

Ohio

Section 2 Fourth Revised Sheet 2

**Cancels Third Revised Sheet 2** 

P.U.C.O. NO. 6

MISCELLANEOUS SERVICE OFFERINGS	MONTHLY CHARGE
DIRECTORY LISTING	TARIFFS FILED NOT APPROVED
<u>Non-Published (Unlisted) Numbers</u> There will be a monthly charge for telephone numbers which are unlisted at the request of the subscribers. (Per listing)	\$1.00
Extra Listing There will be a monthly charge for an extra listing in the telephone directory requested by the subscriber. (Per listing)	\$1.00
<u>Foreign Listings</u> Listings in an alphabetical directory of an exchange other than that in which service is furnished will be permitted upon payment of a monthly charge.	
Add to the Connecting Company Cost (Per listing)	\$1.00
<u>Tel Tone Touch Dial</u> * This service, more commonly known as push button dialing or as Touch Tone will be offered to subscribers of the Vanlue Telephone Company. There will be no distinction between business and/or residence.	(T)
Each Mainline Service	\$1.90
The above rates and charges apply in addition to the established rates and charges applicable to the associated service and facilities.	

\* Tel-Tone Touch Dial service is now part of the local access line rate shown elsewhere in this tariff. Effective July 9, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Tone Touch service.

(N)

(N)

ISSUED: May 23, 2007

## EFFECTIVE: August 6, 2007

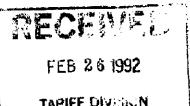
IN ACCORDANCE WITH ORDER NO. 07-624-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

SECTION NO. 2

## ORIGINAL SHEET NO. 6

#### P.U.C.O. NO. 6 GENERAL EXCHANGE SERVICE TARIFF

OTHER TARIFF CHARGES (Non-Recurring):	N
CHECKS RETURNED (Insufficient Funds)	N
There will be a non-recurring charge for each check received in payment for Local Exchange bill- ing, Toll Service billing and Charges for other service, when returned to the Company by the Banking Institution marked "Insufficient Funds".	N # # N
Non-Recurring Charge \$20.	<u>.00</u> N
If restitution in the amount of the returned check is not made by the fourteenth day from the date of the postmark on the subscriber's bill, the subscribers bill becomes past due. As a past due bill, it is subject to disconnection procedures for non-payment in accordance of Section No.	N R R R
4901:1-5-34, Ohio Administrative Code.	N



TARIFE DIVISIASIN PUBLIC UPLINES COMMISSION OF ONIS

## ISSUED: February 20, 1992

EFFECTIVE: March 1, 1992

In accordance with Case No. 91-2152-TP-ALI issued by the Public Utilities Commission of Ohio Fred Phillips, President 116 Center St., Vanlue, Ohio 45890 \$

Section 2 First Revised Sheet 14 Cancels Original Sheet 14

## P.U.C.O. NO. 8 GENERAL RULES AND REGULATIONS

ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

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1

## COUNTY RATE LIST

<u>Countv</u>	Current 911 Subscriber <u>Charge</u>	Implementation Date for <u>911 Service</u>	Initial Case No. for 911 <u>Implementation</u>	Most Current Case No. for <u>911_Review</u>	
Hancock Seneca Wyandot	\$ .35 .35 .35	12/15/94 2/17/99 2/17/99	94-I 200-TP-EMG 98-I 537-TP-EMG 98-I 537-TP-EMG	94-I 200-TP-EMG 98-I 537-TP-EMG 98-I 537-TP-EMG	(N) (N)

ISSUED: February 16, 1999

EFFECTIVE: February 17, 1999

IN ACCORDANCE WITH ORDER NO. 98-1537-TP-EMG ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A PANDOW, PRESIDENT VANLUE, OHIO

Section 3 Original Sheet 28

## P.U.C.O. NO. 6 GENERAL RULES AND REGULATIONS

PAYSTATION SERVICE (Continued)

- B. Rules and Regulations (Continued)
  - 10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
- C. Rates and Charges

		Moniniy Kate
1.	Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2.	Coin Supervision	\$7.20
		Coin Rate <sup>2</sup>
3,	Each outgoing local message	\$0.25

<sup>1</sup>Installation, move and change charges will be those applicable to business service. <sup>2</sup>End user paystation coin rates are effective until October 7, 1997, at which time such<del>r</del> rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

# RECEIVED

APR - 2 1997

TARIFF DIVISION Public Utilities Commission of Ohio

ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY JOSEPH D. KIRK, PRESIDENT VANLUE, OHIO

ORIGINAL SHEET NO. 1

#### P.U.C.O. NO. 6 DEFINITIONS

#### BASE RATE

A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

#### BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra zone or exchange line mileage charges.

#### CENTRAL OFFICE

A "Central Office" is a local operating unit by means of which intercommunication is provided for subscribers within a specified area under contract for exchange service. An essential characteristic of a "Central Office" is switching equipment to which telephone stations are connected by means of circuits, defined as "Central Office Lines".

#### CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

#### CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

#### COMPANY

Whenever used in this Tariff "Company" refers to the Vanlue Telephone Company unless the content clearly indicates otherwise.

#### CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

ISSUED: December 23, 1978

EFFECTIVE: February 1, 1979

Filed in accordance with Order No. 77-851-TP-AIR, issued by The Public Utilities Commission of Ohio, dated November 29, 1978.

Dale Rickle, President Vanlue, Ohio

#### **GENERAL EXCHANGE TARIFF**

#### THE VANLUE TELEPHONE COMPANY Ohio

Second Revised Sheet 8 Cancels First Revised Sheet 8

P. U. C. O. NO. 6 DEFINITIONS

#### SUSPENSION OF SERVICE



An arrangement made at the request of the subscriber that allows the local exchange service to be temporarily suspended. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

1

#### TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

#### TOLL SERVICE

ISSUED: May 11, 2004

EFFECTIVE: June 28, 2004

IN ACCORDANCE WITH ORDER NO. 04-701-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO (C)

(C)

Second Revised Sheet 1 Cancels First Revised Sheet 1

## P.U.C.O. NO. 6 BASIC TELEPHONE ASSISTANCE

## SERVICE CONNECTION ASSISTANCE



## A. <u>General</u>

- 1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).
- B. <u>Regulations</u>
  - 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
    - a. Home Energy Assistance Program (HEAP);
    - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
    - c. Food Stamps;
    - d. Federal public housing assistance/ Section 8; or
    - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
  - 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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(D) (D)

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO

Section 7 Second Revised Sheet 6 Cancels First Revised Sheet 6

## P.U.C.O. NO. 6 BASIC TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE



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(N)

(N)

#### A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- 1. A waiver of the Federal Subscriber Line Charge.
- 2. A reduction of \$1.75 off the customer's monthly basic local service charges.
- 3. Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- 4. A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- 5. Optional services like Caller ID and Call Waiting are not restricted.

## B. <u>Regulations</u>

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8
  - e. Home Energy Assistance Program (HEAP)
  - f. National School Lunch Free Lunch Program
  - g. Household income at or below 135% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

3

 Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges.

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Section 7 Second Revised Sheet 7 Cancels First Revised Sheet 7

## P.U.C.O. NO. 6 BASIC TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE



#### B. <u>Regulations (Continued)</u>

- 3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- 4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such (T) customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section (N) B.1.g), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
- 5. At no time shall a customer's Lifeline rate go below zero.
- 6. Consumers participating in this program may receive service connection and deposit waivers through Link-Up.
- 7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
- 8. The Lifeline discounts and waivers apply to only one access line per household.

(N) (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO

## Section 7 Original Sheet 11

## P.U.C.O. NO. 6 BASIC TELEPHONE ASSISTANCE

## LINK UP

### A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- 1. A reduction of the Telephone Company's applicable service connection charges equal to one-haif of such service connection charges, or \$30.00, whichever is less.
- 2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

### B. <u>Regulations</u>

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8; or
  - f. Home Energy Assistance Program (HEAP)
  - f. National School Lunch Free Lunch Program
  - g. Household income at or below 135% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF) (N) (M)

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(M) Material previously appeared on Sheet 8.

ISSUED: May 13, 2005

## EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE-PRESIDENT VANLUE, OHIO (M)

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Ohio

#### Section 8 Second Revised Sheet 6 Cancels First Revised Sheet 6

## P. U. C. O. NO. 6

MISCELLANEOUS SERVICE ARRANGEMENTS

#### **CUSTOM CALLING SERVICES**

#### D. RATES AND DISCOUNTS

1. RATES

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	Rate	Trans	Activate	Deactivate
<u>One Service Per Line</u>	Per Month	<u>Code</u>	Code	Code
Call Forward-Busy	\$2.00	CCFBV	*90	*91
			(*40 to change	
Call Forward-No Answer	\$2.00	CCFNV	*92	*93
				e forward to #)
Call Forwarding	\$2.00	CCCF	*72	*73
Call Forward-Remote Access <sup>1</sup>	\$1.50	CCFM	N/A	N/A
(additive to Call Forwarding)				
Call Hold	\$1.50	CCCH	*52	N/A
3-Way Calling	\$2.00	CCCC	N/A	N/A
Call Waiting/Cancel Call Waiting	\$2.50	CWCCW	N/A/170	N/A
Home Intercom-Basic	\$1.50	CCHI	N/A	N/A
Hot Line	\$2.00	CCHT	N/A	N/A
Personal Ringing				
1) Second Directory Number	\$2.00	CPR2	N/Å	N/A
Speed Call 8	\$1.50	CCSE	*75	N/A
Speed Call 30	\$2.00	CCST	*74	N/A
Toll Restriction	\$2.00	CCTR	N/Å	N/A
Call Transfer <sup>2</sup>	\$1.50	CÇCT	N/A	N/A
Do-Not-Disturb	\$1.50	CCDD	*78	*79
	φ1.00			Override)
Warm Line	\$2.00	CCWL	N/Å	N/A
Call Transfer - Enhanced	\$5.00	CCCTE	N/A	N/A

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(N)

Discounts do not apply to these services.
 As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(N) (N)

ISSUED: December 9, 2003

## EFFECTIVE: January 26, 2004

### IN ACCORDANCE WITH ORDER NO. 03-2376-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: PAUL E. PEDERSON, VICE PRESIDENT VANLUE, OHIO

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Section 8 Original Sheet 11

Ohio

## P. U. C. O. NO. 6 MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

### PER CALL BLOCKING/PER LINE BLOCKING

#### D. RATES AND CHARGES

- 1. Per Call Blocking and Per Line Blocking will be provided at the applicable as shown below.
- 2. Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge. All other customers may subscribe to Per Line Blocking at a monthly rate.

		Monthly Rate	Trans Code	<u>(NRC)</u>
a.	Per Call Blocking 2/	<b>N/C</b> ,	N/A	1/
b.	Per Line Blocking 2/ 1) Each line associated with non-published service	·		-
	<ul> <li>(customer must request service)</li> <li>2) Each line associated with other than non-published service,</li> </ul>	N/C	ACSBL	N/C
	i.e., non-listed service	\$ 1.00	ACSBL	N/C

- 1/ Provided automatically to each line free-of-charge.
- 2 Not eligible for discount.

ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

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IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A. PANDOW, PRESIDENT VANLUE, OHIO

Section 8 Original Sheet 20

#### Ohio

## P. U. C. O. NO. 6 GENERAL EXCHANGE SERVICE TARIFF



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#### ADVANCED CALLING SERVICES

#### C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.

Monthly

#### 2. Features rates:

a. Monthly rates, per feature, per line:

		wonuny	110115
		Rate	Code
1) /	Anonymous Call Rejection	\$ 2.75	ACSAC
2) (	Call Rejection	2.75	ACSRJ
3) (	Call Return	3.50	ACSRT
4)	Caller ID-Basic (Number Only)	7.00	ACSID
5)	Preferred Call Forwarding	2.75	ACSPF
6)	Priority Ringing	2.75	ACSPR
7)	Repeat Dialing	3,50	ACSRP
8)	Special Call Acceptance	2.75	ACSSC
9)	Caller ID-Deluxe (Name and Number)	9.00	ACSUD
	-		

b. Pay-Per-Use Services

	Per Successful Activation	Monthly Cap	Trans Code	Activation <u>Code</u>	Deactivation <u>Code</u>
<ol> <li>Call Return<sup>1</sup></li> <li>Repeat Dialing</li> <li>Call Trace<sup>2</sup></li> </ol>	\$ 0.50	\$ 7.00	ACSRM	*69	*89
	<sup>1</sup> \$ 0.50	\$ 7.00	ACSDM	*66	*86
	\$ 4.00	\$12.00	ACSCT	*57	N/A

<sup>1</sup> At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

<sup>2</sup> Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

ISSUED: September 4, 1997

#### EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: MICHAEL A. PANDOW, PRESIDENT VANLUE, OHIO

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### N11 SERVICES (Cont'd)



- C. Conditions and Limitations (Cont'd)
  - 18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - 19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
  - 20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
  - 21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
  - 22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.
- D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

_		Nonrecurring Charge	
7.	Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	
2.	Change point-to number per Subscriber request Per central office	\$15.00	(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-468-TP-ATA ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

## SECTION NO. 9 ORIGINAL SHEET NO. 1

## P.U.C.O. NO. 6 CENTREX SERVICE

#### A. GENERAL

- 1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- 2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

## **B. RATES AND CHARGES**

#### 1. Centrex Line Rates

a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

		<b>CENTRE</b>	LINE RATE SCHEL	ator de desire Augustation la seco	<ul> <li>・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・</li></ul>	
Number of Centrex Lines	Monthly	<b>12 Nontha</b>	24 katu	i i inglette ekste		
2*	44.40	43.30	42.20	41.20	40.10	39.10
3-5	33.70	32.70	31.60	30.50	29.50	28.40
6-15	23.10	22.00	20.90	19.90	18.80	17.80
16-25	16.00	14,90	13.60	12.80	11.70	10.70
26-50	14.20	13.10	12.10	11.00	9.90	8.90
51-100	13.10	12.10	f1.00	9.90	8.90	7.80
100+	11.70	10.70	9.60	8.50	7.50	6.40

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

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ISSUED: September 13, 1996

EFFECTIVE: November 1, 1996

Filed in Accordance With Order No. 96-990-TP-ATA Issued By The Public Utilities Commission of Ohio Joseph D. Kirk, President Vanlue, OH

# EXHIBIT C

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(Proposed Tariff Sheets)

THE VANLUE TELEPHONE COMPANY Ohio P.U.C.O. No. 6

Master Index Fifth Revised Sheet 1 Cancels Fourth Revised Sheet 1

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GENERAL S	SUBJECT INDEX			
	TIER			
<u>SUBJECT</u>	DESIGNATION	TARIFE	SECTION	<u>SHEET</u>
ACCESS SERVICE TARIFF (INTERSTATE)		1	1	1-2
ACCESS SERVICE (EXCHANGE)	Multiple Tiers	6	1	1-5
ADJUSTMENT OF CHARGES		6	3	3
ADVANCE PAYMENTS		6	3	6A
ADVANCED CALLING SERVICES	Multiple Tiers	6	8	12-21
AERIAL FACILITIES		6	3	14
LTERATIONS		· 6	3	7
APPLICATION FOR SERVICE		6	3	6A
<b>APPLICATION - GENERAL RULES &amp; REGULATION</b>	ONS	6	3	2
ARMORED CABLE		6	3	14
<b>WTHORIZED ATTACHMENTS &amp; CONNECTION</b>		6	3	4
VAILABILITY OF FACILITIES		6	3	2
BASIC TELEPHONE ASSISTANCE		· 6	7	1-9
BILLING AND COLLECTION		1	-	2
BUSINESS RATE (APPLICATION OF)		6	3	11-12
CALL BLOCKING (900 SERVICE)		6	2	7
CANCELLATION FOR CAUSE		6	3	23
CENTRAL OFFICE CONNECTION (CHARGE)	Multiple Tiers	6	2	1
CENTREX SERVICE	Multiple Tiers	. 6	8	1-26
HECKS - RETURNED BY BANK	Non-Specific	6	2	6
CIRCUITS ON PRIVATE PROPERTY		6	3	15
CONNECTING COMPANY LINES (USE OF)		6	3	3
CONNECTIONS WITH CERTAIN FACILITIES				
PROVIDED BY SUBSCRIBERS:				
Company Responsibility		, 6	6	2
Customer Responsibility		6	6	2
General		6	6	1

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Ohio P.U.C.O. No. 6 Master Index Seventh Revised Sheet 2

Cancels Sixth Revised Sheet 2 (T)

2

GENER	AL SUBJECT INDEX	K ,		
	TIER	·		
<u>SUBJECT</u>	<b>DESIGNATION</b>	TARIFF	SECTION	<u>SHEET</u>
CONTRACT PERIODS (INITIAL)		6	3	18
CONSTRUCTION CHARGES:				
Installation and Maintenance		6	3	12-13
Special Type of Construction		6	3	14
Construction on Private Property Line Extensions		6	3	15
		6	3	15
CREDIT (Local Service Guarantee)		6	2	8-9
CREDIT RISK (Line Extension)		6	3	15
	Multiple Tiers	6	8	1-7
CUSTOMER PREMISES INSIDE WIRE		6	6	1
DEFACEMENT OF PREMISES		<b>,</b> 6	3	3
DEFINITIONS		6	5	1-8
DELAYED PAYMENT CHARGE		6	3	20
DEPOSITS (Customer)		6	3	2-7
DEPOSITS, INTEREST		6	3	6A
DIRECT INWARD DIALING (DID) SERVICE		6	8	22-23
DIRECTORIES:				
Distribution of Directories		<sup>.</sup> 6	3	7
Ownership and Use		6	3	7-8
DIRECTORY ASSISTANCE		6	8	25-26
DIRECTORY LISTINGS:				
Errors and Omissions		6	3	2
Extra Listing Charge		6	2	2
Foreign Listing Charge	<b>T</b> (N) 5	6	2	2
Non-Published (Unlisted)	Tier 1 Non-Core	6	2	2
DISCONNECTION OF SERVICE		6	3	23-25

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Master Index Fifth Revised Sheet 3 Cancels Fourth Revised Sheet 3

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GENERAL SUBJECT INDEX					
	TIER				(C)
<u>SUBJECT</u>	DESIGNATION	<u>TARIFF</u>	SECTION	<u>SHEET</u>	(C)
ENHANCED EMERGENCY TELEPHONE SERVI	CE				
(E911)		· 6	2	10-14	
ESTABLISHMENT OF SERVICE		6	3	6A,8	
EXCHANGE MAP		6	1	4-5	
EXCHANGE RATES	Multiple Tiers	6	1	1-2	(C)
EXPLANATION OF SYMBOLS			PREFACE	1	
EXTENDED LOCAL CALLING SERVICE	Tier 1 Core	6	1	6-7	(C)
EXTENSION					
Regulations		6	3	17-18	
Off-Premise		6	2	3	
EXTRA LISTING (Charge)		6	2	2	
FACILITIES PROVIDED BY SUBSCRIBERS		6	6	1-4	
FEDERAL LIFELINE CONNECTION ASSISTANC	E Tier 1 Core	6	7	1-9	(C)
FOREIGN EXCHANGE SERVICE		<b>6</b>	4	1	
GENERAL REGULATIONS		6	3	1 <b>-25</b>	
GOVERNMENT OBJECTIONS TO SERVICE		6	3	6	
INSIDE WIRE, CUSTOMER PREMISES		6	6	1-2	
INTERRUPTION OF SERVICE		6	3	2	
LIABILITY OF TELEPHONE COMPANY		6	3	22	
LINE EXTENSIONS		6	3	15	
LOCAL EXCHANGE RATES	Multiple Tiers	<sup>`</sup> 6	1	1-2	(C)
LOCAL SERVICE GUARANTEE CREDIT		6	2	<del>8-9</del>	

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GENER/	AL SUBJECT INDE)	C		
	TIER			
<u>SUBJECT</u>	DESIGNATION	<b>TARIFF</b>	SECTION	<u>SHEET</u>
MAINTENANCE AND REPAIR		÷ 6	3	4
MAP OF EXCHANGE BOUNDARIES		6	1	4
MESSAGE TOLL TELEPHONE SERVICE		6	4	1
MISCELLANEOUS SERVICE CHARGES	Multiple Tiers	6	2	1-5
MISUSE OF FACILITIES		6	3	5-6
N11 SERVICES	Tier 1 Non Core	6	8	27-30
NON-PUBLISHED (Unlisted) NUMBERS	Tier 1 Non-Core	, 6	2	2
NON-PUBLISHED TELEPHONE SERVICE	Tier 1 Non-Core	6	3	7
NON-RECURRING SERVICE CHARGES	Multiple Tiers	6	2	1-5
NUMBER CHANGE		6	2	3
OBLIGATION AND LIABILITY OF COMPANY		6	3	2-3
OBLIGATION OF CUSTOMER		6	3	22
OFF PREMISE EXTENSION CHARGE		6	2	3
OWNERHIP AND USE OF EQUIPMENT		6	3	4
PAYMENT FOR SERVICE		6	3	8
PAYMENT FOR SERVICE AND FACILITIES		6	3	20-21
PAYSTATION SERVICE		6	3	27-28
PER CALL/PER LINE BLOCKING	Multiple Tiers	6	8	9-11
PLANT CONSTRUCTED ON PRIVATE PROP	ERTY	<b>'</b> 6	3	15
PRIVATE LINE SERVICE		6	4	1
PROCEDURE FOR DISCONNECTION OF SE	RVICE	6	3	23-25

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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Ohio P.U.C.O. No. 6 Master Index Fourth Revised Sheet 5 Cancels Third Revised Sheet 5

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GENERAL	SUBJECT INDE	X		
	TIER			
<u>SUBJECT</u>	DESIGNATION	TARIFF	SECTION	<u>SHEET</u>
RE-ESTABLISHMENT OF SERVICE	Multiple Tiers	6	3	20-21
RESALE AND SHARING				
Application of		1	-	1
General		÷ 1	-	1
Payment for Services		1	-	4
Procedure for Disconnection		1	-	5
Rates and Charges		1	-	3
Regulations		1	-	2
RESIDENCE RATES APPLY		6	3	12
ROTARY LINE SERVICE		6	2	3
SERVICE CONNECTION	Multiple Tiers	· 6	2	1
SPECIAL CONSTRUCTION		6	3	14
SPECIAL SERVICE AND FACILITIES		6	3	21
SUBSCRIBER OWNED EQUIPMENT		6	6	1-4
SYMBOLS - EXPLANATION OF		PREFACE		1
ELEPHONE DIRECTORIES		6	3	8
TELEPHONE NUMBERS		, <b>б</b>	3	7
TELEPHONE REFERRAL SERVICES		6	8	8
FOUCH TONE DIALING	Tier 1 Core	6	2	2
SUSPENSION OF SERVICE		6	3	16-16.1
TERMINATION OF SERVICE BY SUBSCRIBER	:	6	3	18-19
FRANSMITTING MESSAGES		6	3	3

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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Section 1 Sixth Revised Sheet 1a Cancels Fifth Revised Sheet 1a

# LOCAL EXCHANGE TARIFFS

#### RATES WITHIN THE BASE RATE AREA Α

Cust	~~~~	r Class	Monthi <u>Current</u>	y Rate <sup>1</sup> <u>Maximum</u>	*Tier <u>Designation</u>	(O)
1.		sidence				
••	a) b)	Single-Party – 1st Access Line Single-Party – 2nd & 3rd Access Line, each	\$19.65 19.65	\$19.65 39.30	Tier 1 Core Tier 1 Non Core	
	C)	Single-Party - 4 or more Access Lines, each	19.65	None		
2.	Bu	siness				
	a)	Single-Party – 1st Access Line	37.40	37.40	Tier 1 Core	
	b)	Single-Party – 2nd & 3rd Access Line, each	37.40	74.80	Tier 1 Non Core	
	c)	Single-Party – 4 or more Access Lines, each	37.40	None		
	d)	Key service, each	46.90	93.80	Tier 1 Non Core	
		Used in conjunction with standard main line service to enable the customer to transmit and/or receive on multiple lines at one telephone location.	ï			
	e)	Private Branch Exchange (PBX), each An arrangement of equipment at the customers's location having manual or automatic switching.	61. <b>90</b>	123.80	Tier 1 Non Core	(C)

(M) Text moved to Sheet 2

1 Includes Tel-Tone Touch Dial service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service.

ISSUED: July 26, 2007

## EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07- -TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_\_-TP-ALT effective 09/10/07.

Ohio P.U.C.O. NO. 6

## Section 1 Ninth Revised Sheet 2 Cancels Eighth Revised Sheet 2

## LOCAL EXCHANGE TARIFFS

#### B. <u>RATES WITHIN ZONE 1</u>

			Month	ly Rate <sup>1</sup>	*Tier	(C)
			<u>Current</u>	Maximum	<b>Designation</b>	
<u>Cuşt</u>	ome	<u>r Class</u>				
1.	Re	sidence				
	a)	Single-Party – 1st Access Line	\$21.90	\$21.90	Tier I Core	
	b)	Single-Party - 2nd & 3rd Access Line, each	21.90	43.80	Tier 1 Non Core	
	c)	Single-Party - 4 or more Access Lines, each	21.90	None		
2.	Bu	siness				
	a)	Single-Party – 1st Access Line	41.90	41.90	Tier I Core	
	b)	Single-Party – 2nd & 3rd Access Line, each	41.90	83.80	Tier 1 Non Core	
	c)	Single-Party – 4 or more Access Lines, each	41.90	None		(M)
	d)	Key Service, each Used in conjunction with standard	46.90	93.80	Tier 1 Non Core	
		main line service to enable the customer to transmit and/or receive				
		on multiple lines at one telephone location.				
	e)	Private Branch Exchange (PBX), each An arrangement of equipment at	61.90	123.80	Tier 1 Non Core	(C)
		the customer's location having manual or automatic switching.				

(M) Text previously appeared on Sheet 1a

Includes Tel-Tone Touch Dial service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service.

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ISSUED: July 26, 2007

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## EFFECTIVE: September 10, 2007

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_-TP-ALT effective 09/10/07.

## LOCAL EXCHANGE TARIFFS

## EXTENDED LOCAL CALLING SERVICE(Continued)

## B. **REGULATIONS** (Continued)

- i. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- j. Chargeable time does not include time lost because of faults or defects in the service.
- k. All charges assessed under this plan are in addition to Local Exchange line rates.
- I. All per minute rates will be billed in arrears.
- m. Time of day discounts will apply as noted in Paragraph D. following.
- n. Customers will automatically receive message detailed billing.
- o. Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

#### C. EXCHANGE LISTING

Calls originating in the Vanlue exchange and terminating in the exchange of Carey will be included as part of this expanded calling plan.

## D. RATES – \*<u>Tier 1 Core</u>

- a. The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section 2 and apply to calls completed to the exchanges listed in Paragraph C.
- b. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

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IN ACCORDANCE WITH ORDER NO. 07-\_\_\_-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO (C)

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_-TP-ALT effective 09/10/07.

Section 1 First Revised Sheet 8

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Cancels Original Sheet 8

# LOCAL EXCHANGE TARIFFS

## EXTENDED LOCAL CALLING SERVICE(Continued)

## D. RATES - \*<u>Tier 1 Core</u> (Continued)

#### 1. Monday through Friday

	Per Minute Rate					
		<u>0-10</u>	) Miles	11-22 Miles	23-55 Miles	
		Current	<u>Maximum</u>			(C)
a)	8:00 a.m. to, but not including 5:00 p.m.	\$0.07	\$0.07	N/A	N/A	(C)
b)	5:00 p.m. to, but not including 12:00 a.m.	<b>\$0</b> .03	\$0.03	N/A	N/A	(C)
C)	12:00 a.m. to, but not including 8:00 a.m.	\$0.03	\$0.03	N/A	N/A	(C)

## 2. Saturdays, Sundays and Holidays

	Per Minute Rate					
			) Miles	11-22 Miles	<u>23-55 Miles</u>	
		<u>Current</u>	<u>Maximum</u>			(C)
a)	8:00 a.m. to, but not	\$0.05	\$0.05	N/A	N/A	(C)
	including 10:00 p.m.					
C)	10:00 p.m. to, but not	\$0.03	\$0.03	N/A	N/A	(C)
,	including 12:00 a.m.	·	-			
C)	12:00 a.m. to, but not	\$0.03	\$0.03	N/A	N/A	(C)
-,	including 8:00 a.m.	<b>, ,</b>				. ,

. ...

#### E. AVAILABILITY

Extended Local Calling Service is provided in the following exchanges:

Exchanges in which service is offered	Exchange(s) which <u>can be called</u>	Mileage from exchange offered
Vanlue	Carey	1-10 Miles

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_-TP-ALT effective 09/10/07.

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#### EFFECTIVE: September 10, 2007

Section 2

Fourth Revised Sheet 1

## THE VANLUE TELEPHONE COMPANY Ohio P.U.C.O. NO. 6

Cancels Third Revised Sheet 1

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## **GENERAL EXCHANGE TARIFFS**

## SERVICE CONNECTIONS, CHANGES AND RESTORAL OF SERVICE

		rring Charge Maximum	(G)
Service Order Charge, per request		<u></u>	
Receiving, recording and processing information necessary to execute a customer's request for service.			
a. Initial Request:			
1 Access Line *Tier 1 Core	\$15.00	\$15.00	
2-3 Access Lines, each - *Tier 1 Non Core	15.00	30.00	
4 or more Access Lines, each	15.00	None	
b. Subsequent Requests:			
	10.00	10.00	ļ
	10.00	20.00	
4 or more Access Lines, each	10.00	None	
Central Office Connection Charge, per line			
Performing all or part of the work associated with the connection of a central office access line, including connection or changes in the central office, cable, or drop wire inclusive of the protector.			
a. 1 Access Line *Tier 1 Core	35.00	35.00	
b. 2-3 Access Lines, each *Tier 1 Non-Core	35.00	70.00	
c. 4 or more Access Lines, each	35.00	None	
For work limited to opening and/or closing the Central Office access line at the Central Office Mail Distributing Frame.			
a. 1 Access Line *Tier 1 Core	15.00	15.00	
c. 4 or more Access Lines, each	15.00	None	(C)
	<ul> <li>Receiving, recording and processing information necessary to execute a customer's request for service.</li> <li>a. Initial Request: <ol> <li>Access Line *<u>Tier 1 Core</u></li> <li>Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>or more Access Lines, each</li> </ol> </li> <li>b. Subsequent Requests: <ol> <li>Access Line *<u>Tier 1 Core</u></li> <li>3'd Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>or more Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>a or more Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>a or more Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>a or more Access Lines, each - *<u>Tier 1 Non Core</u></li> <li>a or more Access Lines, each</li> </ol> </li> <li>Central Office Connection Charge, per line</li> <li>Performing all or part of the work associated with the connection of a central office access line, including connection or changes in the central office, cable, or drop wire inclusive of the protector.</li> <li>a. 1 Access Line *<u>Tier 1 Core</u></li> <li>b. 2-3 Access Lines, each *<u>Tier 1 Non-Core</u></li> <li>c. 4 or more Access Lines, each</li> </ul> For work limited to opening and/or closing the Central Office access line at the Central Office Mail Distributing Frame. <ul> <li>a. 1 Access Line *<u>Tier 1 Core</u></li> <li>b. 2-3 Access Lines, each *<u>Tier 1 Non-Core</u></li> <li>c. 4 or more Access Lines, each *<u>Tier 1 Non-Core</u></li> </ul>	Receiving, recording and processing information         necessary to execute a customer's request for service.         a. Initial Request:       1 Access Line *Tier 1 Core       \$15.00         2-3 Access Lines, each - *Tier 1 Non Core       15.00         4 or more Access Lines, each       15.00         b. Subsequent Requests:       1 Access Line *Tier 1 Core       10.00         2-3'd Access Lines, each - *Tier 1 Non Core       10.00         2-3'd Access Lines, each - *Tier 1 Non Core       10.00         2-3'd Access Lines, each - *Tier 1 Non Core       10.00         2-3'd Access Lines, each - *Tier 1 Non Core       10.00         2-3'd Access Lines, each       10.00         Central Office Connection Charge, per line       Performing all or part of the work associated         with the connection of a central office access       line, including connection or changes in the central office, cable, or drop wire inclusive of the protector.         a. 1 Access Line *Tier 1 Core       35.00         b. 2-3 Access Lines, each *Tier 1 Non-Core       35.00         c. 4 or more Access Lines, each       35.00         For work limited to opening and/or closing the Central Office access line at the Central Office Mail Distributing Frame.       15.00         a. 1 Access Line *Tier 1 Core       15.00	Service Order Charge, per request         Receiving, recording and processing information         necessary to execute a customer's request for service.         a. Initial Request:         1 Access Line * <u>Tier 1 Core</u> 2-3 Access Lines, each - * <u>Tier 1 Non Core</u> 4 or more Access Lines, each         5.00         2-3 Access Lines, each - * <u>Tier 1 Non Core</u> 1 Access Line * <u>Tier 1 Core</u> 1 Access Line * <u>Tier 1 Core</u> 1 Access Line * <u>Tier 1 Core</u> 1 Access Lines, each - * <u>Tier 1 Non Core</u> 1 Access Lines, each - * <u>Tier 1 Non Core</u> 1 Access Line * <u>Tier 1 Core</u> 1 Access Lines, each - * <u>Tier 1 Non Core</u> 1 0.00         2-3 <sup>rd</sup> Access Lines, each         1 0.00         2-3 <sup>rd</sup> Access Lines, each         10.00         2-3 <sup>rd</sup> Access Lines, each         10.00         None         Central Office Connection Charge, per line         Performing all or part of the work associated         with the connection of a central office access         ine, including connection or changes in the         central office, cable, or drop wire inclusive         of the protector.         a. 1 Access Line * <u>Tier 1 Core</u> 35.00

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901; 1-4 and Alt Reg Case 07-\_\_\_-TP-ALT effective 09/10/07.

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P.U.C.O. NO. 6		D. 6 Çar	cels Fourth Revised Sheet 2
		GENERAL EXCHANGE TARIFFS	
		MISCELLANEOUS SERVICE OFFERINGS	2
A.	DIREC	CTORY LISTING	
	1. De a. b. c.	request of the subscribers. Extra Listing: Extra listing in the telephone directory reques	ted by the subscriber. In exchange other than that in
	2. Ra a. b.	Non-Published Numbers * <u>Tier 1 Non Core</u> , per listing	Monthly Charge <u>Current</u> <u>Maximum</u> (C) \$1.00 \$2.00 (C) \$1.00

B. TEL TONE TOUCH DIAL - \*Tier 1 Core

c. Extra Listing. per listing

d. Foreign Listings, per listing

#### 1. Description

This service, more commonly known as push button dialing or as Touch Tone will be offered to subscribers of the Vanlue Telephone Company. There will be no distinction between business and/or residence.

 The rates and charges apply in addition to the established rates and charges applicable to the associated service and facilities.

	Monthly Charge		
	Current Maximum	(C)	
Each Access Line	<b>\$1.</b> 90 <b>\$</b> 1.90	(C) (T)	

Tel-Tone Touch Dial service is now part of the local access line rate shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Tone Touch service.

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# THE VANLUE TELEPHONE COMPANY

Ohio P.U.C.O. NO, I Section 2 Fifth Revised Sheet 2 cels Fourth Revised Sheet 2

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-\_\_\_\_TP-ALT effective 09/10/07.

## GENERAL EXCHANGE TARIFFS

#### OTHER TARIFF CHARGES (Non-Recurring):

#### CHECKS RETURNED (Insufficient Funds) - \*Non Specific

There will be a non-recurring charge for each check received in payment for Local Exchange billing, Toll Service billing and Charges for other service, when returned to the Company by the Banking Institution marked "Insufficient Funds".

Rate

Non-Recurring Charge

\$20.00

If restitution in the amount of the returned check is not made by the fourteenth day from the date of the postmark on the subscriber's bill, the subscriber's bill becomes past due. As a past due bill, it is subject to disconnection procedures for non-payment in accordance of Section No. 4901:1-5-34, Ohio Administrative Code.

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**Cancels Original Sheet 6** 

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Section 2

Second Revised Sheet 14 (T)

Cancels First Revised Sheet 14 (T)

## **GENERAL EXCHANGE TARIFFS**

#### ENHANCED EMERGENCY TELEPHONE SERVICE (E9-1-1)

#### COUNTY RATE LIST

<u>COUNTY</u>	CURRENT 9-1-1 SUBSCRIBER <u>CHARGE</u> <sup>1</sup>	IMPLEMENTATION DATE FOR 9-1-1 <u>SERVICE</u>	INITIAL CASE NO. FOR 9-1-1 IMPLEMENTATION	MOST CURRENT CASE NO. FOR <u>9-1-1 REVIEW</u>	
Hancock	\$ .35	12/15/94	94-I-200-TP-EMG	94-I-200-TP-EMG	
Seneca	\$ .35	2/17/99	98-I-537-TP-EMG	98-I-537-TP-EMG	
Wyandot	\$ .35	2/17/99	98-I-537-TP-EMG	98-I-537-TP-EMG	

<sup>1</sup> The rates for 911 and E911 service are governed by Case Nos. 86-911-TP-COI and 92-201-TP-EMG and so not fall under Tier designation.

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## GENERAL RULES AND REGULATIONS

#### PAYSTATION SERVICE (Continued)

- B. Rules and Regulations (Continued)
  - 10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
- C. Rates and Charges <sup>1/</sup>

		Monthly Rate
1.	Paystation Access Line <sup>1</sup>	\$37.40
2.	Coin Supervision	\$ 7.20
		Coin Rate <sup>3</sup>
3.	Each outgoing local message	\$ 0.25

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

 $\frac{1}{2}$  The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under (N) a tier designation.

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Cancels Original Sheet 1

## DEFINITIONS

## ALTERNATIVE REGULATION PLAN

Means a plan adopted in case number 00-1532-TP-COI under which an incumbant local exchange carrier receives earnings-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

#### BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra zone or exchange line mileage charges.

#### CENTRAL OFFICE

A "Central Office" is a local operating unity by means of which intercommunication is provided for subscribers within a specified area under contract for exchange service. An essential characteristic of a "Central Office" is switching equipment to which telephone stations are connected by means of circuits defined as "Central Office Lines".

#### CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

#### CIRCUIT

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

## COMPANY

Whenever used in this Tariff "Company "refers to the Vanlue Telephone Company unless the content clearly indicates otherwise.

#### CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

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P.U.C.O. NO. 6

Section 5 Third Revised Sheet 8 Cancels Second Revised Sheet 8

#### DEFINITIONS

## SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber that allows the local exchange service to be temporarily suspended. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

## TIER 1

"Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code.

## TIER 2

"Tier two" services include all regulated telecommunications services that do not fall in tier 1.

#### TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

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OHIO P.U.C.O. NO. 6 Section 7 Third Revised Sheet 1 Concole Second Revised Sheet 1

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Cancels Second Revised Sheet 1

## BASIC TELEPHONE ASSISTANCE

## SERVICE CONNECTION ASSISTANCE

## A. <u>General</u>

- 1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

## B. <u>Regulations</u>

- 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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## **BASIC TELEPHONE ASSISTANCE**

## LIFELINE ASSISTANCE

## A. <u>General</u>

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- 1. A waiver of the Federal Subscriber Line Charge
- 2. A waiver of the Federal Universal Service Charge
- 3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero
- Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request
- 5. A waiver of the Telephone Company's service deposit requirement.
- 6. Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).
- 7. Credits of 100% of all non-recurring service order charges for commencing service.
- 8. Lifeline is a Tier 1 Core Service.
- B. <u>Regulations</u>
  - 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
    - a. Medical Assistance (Medicaid), including any state programs that might supplant (T) Medicaid;
    - b. Food stamps;
    - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
    - d. Supplemental Security Income blind and disabled (SSDI);
    - e. Federal public housing assistance, or Section 8;
    - f. Home Energy Assistance Program (HEAP);
    - g. National School Lunch Free Lunch Program (NSL);
    - h. Household income at or below 150% of the poverty level;
    - i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or
    - j. General Assistance including disability assistance (DA)
  - 1. Participants in Lifeline Assistance shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
  - 3. Partial payments that are received from Lifeline customers will first be applied to local (M) service charges and then to any outstanding toll charges.

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(M) Text moved from Sheet 7

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## THE VANLUE TELEPHONE COMPANY OHIO P.U.C.O. NO. 6

## **BASIC TELEPHONE ASSISTANCE**

## LIFELINE ASSISTANCE

#### Β. Regulations (Continued)

(M) The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a 4. document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income (T) documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.

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- 5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
- 6. The Lifeline discounts and waivers apply to only one access line per household.
- (N)7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
- 8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum **Telephone Service Standards.**
- (M) Text previously appearing here moved to Sheet 6

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO **BY: JEFF JUNG, VICE-PRESIDENT** VANLUE, OHIO

ISSUED: July 26, 2007

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#### **BASIC TELEPHONE ASSISTANCE**

## <u>LINK UP</u>

## A. <u>General</u>

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- 1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- 2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. <u>Regulations</u>

1

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### CUSTOM CALLING SERVICES (Continued)

- D. Rate and Discounts
- 1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

One Service Per LineCurrentMaximumCodeCodeCodeCodea.Call Forwarding - Busy\$2.00CCFBV*90*91b.Call Forwarding - No Answer\$2.00CCFNV(*40 to change forward to #)c.Call Forwarding\$2.00CCCF*92*93d.Call Forwarding - Remote Access1\$1.50CCFM(*42 to change forward to #)(additive to Call Forwarding)\$2.00CCCH*72*73e.Call Hold\$1.50CCCH*72*73f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CWCCW*52N/Ai.Hot Line\$2.00CCHIN/AN/AN/Aj.Personal Ringing1.50CCSE*75N/Ai.Hot Line\$2.00CPR2N/AN/Aj.Personal Ringing\$2.00CCSE*75N/Ai.Speed Call 8\$1.50CCSE*75N/Ai.Speed Call 30\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer2\$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCCT*78*79(*48 for Override)\$2.00CCWIN/AN/A			Month	ly Rate	Trans	Activate	Deactivate
b.Call Forwarding - No Answer\$2.00CCFNV(*40 to change forward to #)c.Call Forwarding\$2.00CCCF*92*93d.Call Forwarding - Remote Access1\$1.50CCFM(*42 to change forward to #)(additive to Call Forwarding)(additive to Call Forwarding)CCCH*72*73e.Call Hold\$1.50CCCH*72*73f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CWCCW*52N/Ah.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing 1)Second Directory Number\$2.00CPR2N/AN/Ak.Speed Call 8\$1.50CCSE*75N/Al.Speed Call 8\$1.50CCTRN/AN/An.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer2\$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCCTN/AN/A	<u>One</u>	<u>Service Per Line</u>	<u>Current</u>	Maximum	<u>Code</u>	<u>Code</u>	
c.Call Forwarding\$2.00CCCF*92*93d.Call Forwarding - Remote Access1\$1.50CCFM(*42 to change forward to #)(additive to Call Forwarding)*1.50CCCH*72*73e.Call Hold\$1.50CCCH*72*73f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CWCCW*52N/Ah.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing 1)Second Directory Number\$2.00CPR2N/AN/Ak.Speed Call 8\$1.50CCSE*75N/Al.Speed Call 30\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer2\$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCDD*78*79(*48 for Override)\$1.50CCDD*78*79	а.	Call Forwarding - Busy	\$2.00		CCFBV	*90	*91
d.Call Forwarding - Remote Access1\$1.50CCFM(*42 to change forward to #) (additive to Call Forwarding)e.Call Hold\$1.50CCCH*72*73f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CWCCW*52N/Ah.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing 1)Second Directory Number\$2.00CPR2N/AN/Ak.Speed Call 8\$1.50CCSE*75N/Al.Speed Call 30\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer2\$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCCTN/AN/A	b.	Call Forwarding - No Answer	\$2.00		CCFNV	(*40 to chang	e forward to #)
(additive to Call Forwarding)e.Call Hold\$1.50CCCH*72*73f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CWCCW*52N/Ah.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing*2.00CPR2N/AN/Ai.Speed Call 8\$1.50CCSE*75N/Al.Speed Call 80\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer <sup>2</sup> \$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCCTN/AN/A(*48 for Override)\$1.50CCDD*78*79(*48 for Override)	C.	Call Forwarding	\$2.00		CCCF	*92	*93
e. Call Hold \$1.50 f. 3-Way Calling \$2.00 g. Call Waiting/Cancel Call Waiting - <sup>3</sup> <u>Tier 1 Non-Core</u> \$2.50 h. Home Intercom-Basic \$1.50 i. Hot Line \$2.00 j. Personal Ringing 1)Second Directory Number \$2.00 k. Speed Call 8 \$1.50 i. Speed Call 8 \$1.50 cccrr N/A N/A j. Speed Call 8 \$1.50 cccrr *74 N/A j. Speed Call 8 \$2.00 ccrrr N/A N/A ccrrr N/A N/A ccrr N/A N/A	d.		\$1.50		CCFM	(*42 to chang	e forward to #)
f.3-Way Calling\$2.00CCCCN/AN/Ag.Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core\$2.50\$5.00CCCCN/AN/Ah.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing\$2.00CPR2N/AN/An.Speed Call 8\$1.50CCSE*75N/AI.Speed Call 80\$2.00CCSE*75N/AI.Speed Call 30\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer <sup>2</sup> \$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCDD*78*79(*48 for Override)		(additive to Call Forwarding)					
g. Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core \$2.50 \$5.00 CWCCW *52 N/A h. Home Intercom-Basic \$1.50 CCHI N/A N/A i. Hot Line \$2.00 CCHT N/A N/A j. Personal Ringing 1)Second Directory Number \$2.00 CPR2 N/A N/A k. Speed Call 8 \$1.50 CCSE *75 N/A l. Speed Call 30 \$2.00 CCST *74 N/A m. Toll Restriction \$2.00 CCTR N/A N/A m. Call Transfer <sup>2</sup> \$1.50 CCCT N/A N/A o. Do-Not-Disturb \$1.50 CCCD *78 *79 (*48 for Override)	e.	Call Hold	\$1.50		CCCH	*72	*73
h.Home Intercom-Basic\$1.50CCHIN/AN/Ai.Hot Line\$2.00CCHTN/AN/Aj.Personal Ringing 1)Second Directory Number\$2.00CPR2N/AN/Ak.Speed Call 8\$1.50CCSE*75N/Al.Speed Call 30\$2.00CCTRN/AN/Am.Toll Restriction\$2.00CCTRN/AN/An.Call Transfer2\$1.50CCCTN/AN/Ao.Do-Not-Disturb\$1.50CCDD*78*79(*48 for Override)	f.	3-Way Calling	\$2.00	•	2222	N/A	N/A
i. Hot Line \$2.00 CCHT N/A N/A j. Personal Ringing 1)Second Directory Number \$2.00 CPR2 N/A N/A k. Speed Call 8 \$1.50 CCSE *75 N/A l. Speed Call 30 \$2.00 CCST *74 N/A m. Toll Restriction \$2.00 CCTR N/A N/A n. Call Transfer <sup>2</sup> \$1.50 CCCT N/A N/A o. Do-Not-Disturb \$1.50 CCDD *78 *79 (*48 for Override)	g.	Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-C	ore\$2.50	\$5.00	CWCCW	*52	N/A
j.       Personal Ringing         1)Second Directory Number       \$2.00       CPR2       N/A       N/A         k.       Speed Call 8       \$1.50       CCSE       *75       N/A         I.       Speed Call 30       \$2.00       CCST       *74       N/A         m.       Toll Restriction       \$2.00       CCTR       N/A       N/A         n.       Call Transfer <sup>2</sup> \$1.50       CCCT       N/A       N/A         o.       Do-Not-Disturb       \$1.50       CCDD       *78       *79         (*48 for Override)       *100       *100       *100       *100       *100       *100	h.	Home Intercom-Basic	\$1.50		CCHI	N/A	N/A
1)Second Directory Number       \$2.00       CPR2       N/A       N/A         k.       Speed Call 8       \$1.50       CCSE       *75       N/A         I.       Speed Call 30       \$2.00       CCST       *74       N/A         m.       Toll Restriction       \$2.00       CCTR       N/A       N/A         n.       Call Transfer <sup>2</sup> \$1.50       CCCT       N/A       N/A         o.       Do-Not-Disturb       \$1.50       CCDD       *78       *79         (*48 for Override)       \$1.50       CCDD       *78       *79	i.	Hot Line	\$2.00		CCHT	N/A	N/A
k.       Speed Call 8       \$1.50       CCSE       *75       N/A         I.       Speed Call 30       \$2.00       CCST       *74       N/A         m.       Toll Restriction       \$2.00       CCTR       N/A       N/A         n.       Call Transfer <sup>2</sup> \$1.50       CCCT       N/A       N/A         o.       Do-Not-Disturb       \$1.50       CCDD       *78       *79         (*48 for Override)       \$1.50       CCDD       *78       *79	j.	Personal Ringing					
I.         Speed Call 30         \$2.00         CCST         *74         N/A           m.         Toll Restriction         \$2.00         CCTR         N/A         N/A           n.         Call Transfer <sup>2</sup> \$1.50         CCCT         N/A         N/A           o.         Do-Not-Disturb         \$1.50         CCDD         *78         *79           (*48 for Override)         \$1.50         CCDD         *78         *79			\$2.00		CPR2	N/A	N/A
m.         Toll Restriction         \$2.00         CCTR         N/A         N/A           n.         Call Transfer <sup>2</sup> \$1.50         CCCT         N/A         N/A           o.         Do-Not-Disturb         \$1.50         CCDD         *78         *79           (*48 for Override)	k.		\$1.50		CCSE	*75	N/A
n.         Call Transfer <sup>2</sup> \$1.50         CCCT         N/A         N/A           o.         Do-Not-Disturb         \$1.50         CCDD         *78         *79           (*48 for Override)         (*48 for Override)         *78         *79         *78         *79	Ι.	Speed Call 30	\$2.00		CCST	*74	N/A
o. Do-Not-Disturb \$1.50 CCDD *78 *79 (*48 for Override)	m.		\$2.00		CCTR	N/A	N/A
(*48 for Override)	n.	Call Transfer <sup>2</sup>	\$1.50		CCCT	N/A	N/A
	ο.	Do-Not-Disturb	\$1.50	•	CCDD	*78	*79
n Warm Line \$2.00 CCWI N/A N/A						(*48 for C	)ve <b>rride</b> )
	р.	Warm Line	\$2.00		CCWL	N/A	N/A
q. Call Transfer – Enhanced \$5.00 CCCTE N/A N/A	q.	Call Transfer – Enhanced	\$5.00		CCCTE	N/A	N/A

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

<sup>3</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Ait Reg Case No. 07-\_\_\_\_TP ALT, effective 09/10/07.

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ISSUED: July 26, 2007

### EFFECTIVE: September 10, 2007

## MISCELLANEOUS SERVICE ARRANGEMENTS

## PER CALL BLOCKING/PER LINE BLOCKING

#### D. Rates and Charges

- 1. Per Call Blocking and Per Line Blocking will be provided at the applicable as shown below.
- 2. Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge. All other customers may subscriber to Per Line Blocking at a monthly rate.

		Mont <u>Current</u>	hly Rate <u>Maximum</u>	Trans <u>Code</u>	<u>(NRC)</u>	(C) (C)
a) b)	Per Call Blocking <u>2</u> / Per Line Blocking <u>2</u> / * <u>Tier 1 Non Core</u> 1) Each line associated with	N/C		N/A	1/	(C)
	<ul> <li>non-published service (customer must request service)</li> <li>2) Each line associated with other than non-published service,</li> </ul>	<b>N/C</b>	NC	ACSBL	N/C	(C)
	i.e., non-listed service	\$1.00	\$2.00	ACSBL	N/C	(C)

1/ Provided automatically to each line free-of-charge.

2/ Not eligible for discount.

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EFFECTIVE: September 10, 2007

<sup>\*</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-\_\_\_\_TP ALT, effective 09/10/07.

## MISCELLANEOUS SERVICE ARRANGEMENTS

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#### ADVANCED CALLING SERVICES

#### C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

- 1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.
- 2. Features rates:
  - a. Monthly rates, per feature, per line:

		Mont	hly Rate	Trans	(C)
		<u>Current</u>	<u>Maximum</u>	<u>Code</u>	(C)
1)	Anonymous Call Rejection	\$2.75		ACSAC	
2)	Call Rejection	2.75		ACSRJ	
3)	Call Return	3.50		ACSRT	
4)	Caller ID - Basic (Number Only) *Tier 1 Core	7.00	\$7.00	ACSID	(C)
5)	Preferred Call Forwarding	2.75		ACSPF	
6)	Priority Ringing	, 2.75		ACSPR	
7)	Repeat Dialing	3.50		ACSRP	
8)	Special Call Acceptance	2.75		ACSSC	
9)	Caller ID - Deluxe (Name and Number)	9.00		ACSUD	

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#### b. Pay-Per-Use Services

		Per Successful <u>Activation</u>	Monthly <u>Cap</u>	Trans <u>Code</u>	Activation <u>Code</u>	Deactivation <u>Code</u>
1)	Call Return <sup>1</sup>	\$0.50	\$7.00	ACSRM	*69	*89
2)	Repeat Dialing <sup>1</sup>	0.50	\$7.00	ACSDM	*66	*86
3)	Call Trace <sup>2</sup> - *Tier 1	Non Core				
-	Current Rates	4.00	12.00	ACSCT	*57	N/A
	Maximum Rate	s 8.00	24.00	ACSCT	*57	N/A

<sup>1</sup> At the request of a customer that does not subscribe to the service on a monthly basis, access to the service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

<sup>2</sup> Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

ISSUED: July 26, 2007

#### EFFECTIVE: September 10, 2007

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<sup>\*</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-\_\_\_\_TP ALT, effective 09/10/07.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### N11 SERVICES (Cont'd)

- C. Conditions and Limitations (Cont'd)
  - 18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
  - 20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
  - 21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
  - 22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.
- D. Rates and Charges \* <u>Tier 1 Non-Core</u>

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

		Current Nonrecurring <u>Charge</u>	Maximum Nonrecu <b>rring</b> <u>Charge</u>	(C) (C)
1.	Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2.	Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

\* Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-\_\_\_\_TP-ALT, effective 09/10/07.

ISSUED: July 26, 2007

#### EFFECTIVE: September 10, 2007

Section 9 First Revised Sheet 1 (T) Cancels Original Sheet 1

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## **CENTREX SERVICE**

#### A. <u>GENERAL</u>

- 1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- 2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.
- B. RATES AND CHARGES
- 1. Centrex Line Rates <u>Tier 1 Non Core</u>
  - a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CURRENT CENTREX LINE RATE SCHEDULE FOR VANLUE EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	44.40	43.30	42.20	41.20	40.10	39.10
3-5	33.70	32.70	31.60	30.50	29.50	28.40
6-15	23.10	22.00	20.90	19.90	18.80	17.80
16-25	16.00	14.90	13.80	12.80	11.70	10.70
26-50	14.20	13.10	12.10	11.00	9.90	8.90
51-100	13.10	12.10	11.00	9.90	8.90	7.80
100+	11.70	10.70	9.60	8.50	7.50	6.40

MAXIMUM CENTREX LINE RATE SCHEDULE FOR VANLUE EXCHANGE							
No. of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months	
2*	88.80	86.60	84.40	82.40	80.20	78.20	
3-5	67.40	65.40	63.20	61.00	59.00	56.80	
6-15	46.20	44.00	41.80	39.80	37.60	35.60	
16-25	32.00	29.80	27.60	25.60	23.40	21.40	
26-50	28.40	26.20	24.20	22.00	19.80	17.80	
51-100	26.20	24.20	22.00	19.80	17.80	15.60	
100+	23.40	21.40	19.20	17.00	15.00	12.80	

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

<sup>1</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent, increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-\_\_\_\_TP ALT, effective 09/10/07.

ISSUED: July 26, 2007

## EFFECTIVE: September 10, 2007

#### EXHIBIT D

## <u>The Vanlue Telephone Company</u> <u>Advanced Services Commitment</u> <u>Class Five Central Offices</u>

Vanlue has already met the advanced services deployment specified in Commission Rule 4901:1-

4-07(A)(1).

## **Class Five Central Office Location**

The Vanlue Telephone Company's central office switching is performed by Arcadia Telephone Company's Class 5 central office switch located at :

102 W. Fremont St., Arcadia, Ohio 44804

# EXHIBIT E

# (Telephone Service Requirements Form)

# **TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

# A. <u>MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS</u> <u>PROVIDERS (unless otherwise noted)</u>:

[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

# [x] 2. MTSS TARIFF REQUIREMENTS

- [x] The provider attests that its tariffs include:
  - provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
  - Toll Caps (choose one):
    - □ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
    - □ not applicable since the provider has not chosen to incorporate toll caps.
  - language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
  - language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

> Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

□ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Provider's Name: The Vanlue Telephone Company Case No. 07 - 850 - TP - ALT Case No. 90 - 5042 - TP - TRF Issued: July 26, 2007 (Date Filed)

# [x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's ta riff.

# [x] 4. 1+ INTRALATA PRESUBSCRIPTION – Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

## b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

## c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscripion shall be provided free of charge. If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

- e. IntraLATA Presubscription Charges
  - i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

- -- Manual Process \$5.50
- -- Electronic Process \$1.25

# B. <u>REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE</u> <u>CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):</u>

# 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE

Applicable to all telephone companies offering message toll service (MTS) (See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
- For MTS which is offered similar to the mileage-banded rate iii. structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station during the "evening" period Sunday through calls placed Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/we ekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

# **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

# Image: 3. ALTERNATIVE OPERATOR SERVICES

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

# **4.** *LIMITATION OF LIABILITY*

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

## □ 5. TERMINATION LIABILITY

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

## [x] 6. SERVICE CONNECTION ASSISTANCE (SCA)

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

# [x] 7. LOCAL NUMBER PORTABILITY and NUMBER POOLING

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

# [x] 8. TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

## $\Box$ Option 1

## Tariffing

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

## **Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

## Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

## [x] Option 2

## Tariffing

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

## **Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

## **Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for nonpayment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

## 9. INMATE OPERATOR SERVICES

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.