

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Michael )  
Smith, )  
 )  
Complainant, )  
 )  
v. ) Case No. 06-1275-TP-CSS  
 )  
Sprint Communications Company L.P., )  
 )  
Respondent. )

ENTRY

The Commission finds:

- (1) On October 20, 2006, Michael Smith (complainant) filed a complaint with the Commission against Sprint Communications Company L.P. (Sprint). In the written complaint, complainant alleges that Sprint improperly billed him and disconnected his long distance service.
- (2) Sprint filed a motion to dismiss the complaint on April 5, 2007. In the motion, Sprint stated that the complainant has long distance service available and that the \$76.00 charge (from another carrier), which the complainant complained of, has been removed from his bill. Sprint stated that the company has also made efforts to remove any effect of this charge from the complainant's credit report. Sprint noted that the company has communicated these facts to the complainant, but to date has not received any response. Sprint, therefore, submitted that the complaint has been satisfied and should be dismissed as a settled case under Rule 4901-9-01(E), Ohio Administrative Code (O.A.C.).<sup>1</sup>
- (3) Rule 4901-9-01(F), O.A.C., provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed

<sup>1</sup> During the pendency of this case, Chapter 4901-9, O.A.C., was reviewed and modified rules were adopted. Effective May 7, 2007, former Rule 4901-9-01(E) is now Rule 4901-9-01(F), O.A.C.

**This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.**  
Technician BIM Date Processed 7/25/07

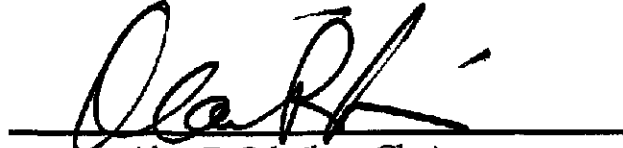
within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint. No response to Sprint's motion has been filed. Accordingly, this case should be dismissed and closed of record.

It is, therefore,

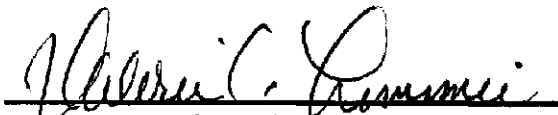
ORDERED, That this case be dismissed and closed of record. It is, further,

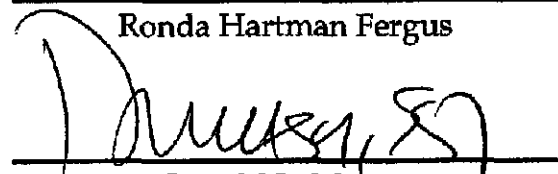
ORDERED, That a copy of this entry be served on each party of record.

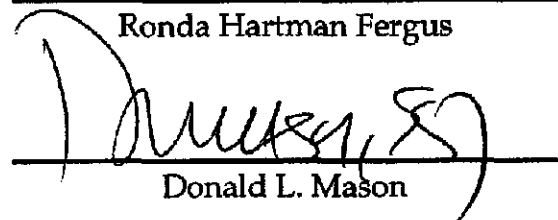
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Alan R. Schriber, Chairman

  
Paul A. Centolella

  
Valerie A. Lemmie


  
Ronda Hartman Fergus

  
Donald L. Mason

KKS/vrm

Entered in the Journal

JUL 25 2007

  
Renee J. Jenkins

Renee J. Jenkins  
Secretary