

FILE

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM

(Effective: 10/01/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of Verizon North Inc.)
To make changes to its Custom Redirect Service)
)

Case No. 07-825 -TP -ZTA

Name of Registrant(s) Verizon North Inc.
DBA(s) of Registrant(s) Verizon North Inc.
Address of Registrant(s) 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302
Company Web Address www.verizon.com
Regulatory Contact Person(s) Cassandra Cole Phone 740-383-0490 Fax 740-383-0491
Regulatory Contact Person's Email Address Cassandra.cole@verizon.com
Contact Person for Annual Report Cassandra Cole Phone 740-383-0490
Consumer Contact Information Cassandra Cole Phone 740-383-0490
Date July 20, 2007 TRF Docket No. _____ - CT-TRF or 90 - 5023 - TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

Company Type (check all applicable): ☐ CTS (IXC) ☒ ILEC ☐ CLEC ☐ CMRS ☐ AOS ☐ Other (explain) _____

NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.

I. Please indicate the reason for submitting this form (check one)

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
- ☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (NOT automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
- ☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain) _____
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)
- NOTE: see item 25 (CTR) on page two of this form for all other contract filings.**
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
- ☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
- ☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
- ☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
- ☐ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
- ☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
- ☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
- ☐ vi. Grandfather service (30-day approval, 10 copies)
- ☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
- ☐ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below
- ☐ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
- ☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
- ☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (NOT automatic, 10 copies)
- ☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- ☐ 16 (SLF) Self-complaint Application
- ☐ a. CLEC only - Tier 1 (60-day automatic, 10 copies)
- ☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- ☐ 17 (UNC) Unclassified (explain) _____ (NOT automatic, 15 copies)
- ☒ 18 (ZTA) Tariff Notification Involving only Tier 2 Services
- NOTE: Notifications do not require or imply Commission Approval.**
- ☐ a. New End User Service (0-day notice, 10 copies)
- ☒ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
- ☐ c. Withdrawal of service (0-day notice, 10 copies)
- ☐ 19 Other (explain) _____ (NOT automatic, 15 copies)

I hereby certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician SM Date Processed 7/20/07

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 20 Introduction or Extension of Promotional Offering
- ☐ 21 New Price List Rate for Existing Service
- ☐ a. Tier 1 ☐ b. Tier 2
- ☐ 22 Designation of Registrant's Process Agent(s)
- ☐ 23 Update to Registrant's Maps
- ☐ 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
- ☐ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: _____

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)
- CTR Docket No. _____ - _____ - TP – CTR (Use same CTR number throughout calendar year)

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input checked="" type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: <input type="checkbox"/> If tier 1 price list increases must be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided,
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

- ☒ 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☐ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☐ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Cassandra Cole, Manager – Verizon North Inc., 740-383-0490, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Todd Colquitt, President – Verizon North Inc., 740-383-0566, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302

Cassandra Cole, Manager – Verizon North Inc., 740-383-0490, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: ☐)

Verizon North Incorporated, 90-5023; Verizon Wireless 90-5334; Verizon Long Distance, 90-5721; Verizon Avenue Corp, 90-9149

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, Verizon North Inc., and am authorized to make this statement
(Name of Company)

on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 20, 2007 at 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302
(Date) (Location)

Cassandra Cole Director 7/20/07
*(Signature and Title) (Date)

**** This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

VERIFICATION

I, Cassandra Cole, verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Cassandra Cole Director 7/20/07
*(Signature and Title) (Date)

****Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A

CURRENT TARIFF SHEETS

<u>Tariff</u>	<u>Section</u>	<u>Sheet No.</u>
P.U.C.O. No. 7	5	Original Sheet No. 30 Original Sheet No. 31 Original Sheet No. 32 Original Sheet No. 33 1st Revised Sheet No. 34 Original Sheet No. 35 Original Sheet No. 36 1st Revised Sheet No. 37 Original Sheet No. 38 Original Sheet No. 39 1st Revised Sheet No. 40

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE

(N)

10.01. General

- A. Custom Redirect Service enables customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.
- B. Custom Redirect Service offers three options to redirect calls. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a Custom Redirect Optional Feature as described herein.

10.02. Feature Descriptions

A. Standard Features

- (1) Equipped number - is the subscriber's called telephone number with Custom Redirect Service.
- (2) Group - A group is the collection of Equipped numbers that will be redirected in the same way, at the same time. For example, if redirection is requested, all telephone numbers within that group will be redirected. If the customer chooses to have option three "active" in a particular group, then all equipped numbers in the group will be redirected according to the direction in option three. Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

(N)

RECEIVED

JUN 17 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: June 17, 2003

Effective: June 17, 2003

In compliance with The Public Utilities Commission of Ohio
Case No. 03-938-TP-ATA, Order dated May 14, 2003
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

A. Standard Features (Cont'd)

- (3) Option Column - An option column is a table of telephone numbers that are treated the same. Custom Redirect has three option columns per group with the basic service. Up to six additional options may be provisioned as an enhancement. Only one option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third might be a telephone number in an affiliate office in another city. If option two were selected (i.e., "active"), all telephone numbers in this group would be redirected to the respective telephone number in option column two. Similarly, if the customer selected option column three to be in effect and option three was provisioned with a Custom Redirect Service optional feature then all telephone numbers in this option column would have the optional feature.
- (4) Redirecting Telephone Number - A redirecting telephone number will have no office equipment associated with it and will be used solely for the purposes of redirecting call traffic from the telephone number dialed to the Custom Redirect Service customer's intended destination.
- (5) Modification of Active Option - When the customer elects to redirect calls, the customer calls into the Company platform using a touch-tone telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls.

After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service.

The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.

(N)

(N)

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Case No. 03-938-TP-ATA, Order dated May 14, 2003
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

(N)

10.02. Feature Descriptions (Cont'd)

B. Optional Features

- (1) Time-of-Day/Day-of-Week Redirection - An optional feature which allows customers to redirect the customer's calls to another location at predesignated times. For example, particular numbers can be redirected to another location after 5 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirection may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.
- (2) Percentage Redirection - Redirecting may be done by percentages. For example, when Percentage Redirection is activated, the customer may direct 20% of the incoming calls to location A, 30% to location B, and 50% to location C. The customer may choose up to ten percentages, but the total must always equal 100%. The Percentage Redirection feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.
- (3) Auto-Attendant Redirection - The Company will load a customer defined prerecorded message. After incoming callers hear the message, they may be prompted to enter a "1", "2", or "3" on their touch-tone pad. The call will then be redirected to a telephone number that the customer designated for that selection. The customer may select up to three redirect choices for each equipped number. The Auto-Attendant Redirection feature may be used with any of the option columns. When this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.
- (4) Number Identification Redirection - Number Identification Redirection allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call may be completed as dialed.

(N)

RECEIVED

JUN 17 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: June 17, 2003

Effective: June 17, 2003

In compliance with The Public Utilities Commission of Ohio
Case No. 03-038-TP-ATA, Order dated May 14, 2003
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

(N)

10.02. Feature Descriptions (Cont'd)

B. Optional Features (Cont'd)

- (4) Number Identification Redirecting (Cont'd) - The customer may have as many numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

Number Identification may not be used to pass the calling party's number to the customer.

- (5) SuperGroups - The customer may choose to group their groups into SuperGroups. A SuperGroup is similar to a distribution list of groups and will allow the customer to modify the active option of multiple groups at the same time. For example if groups 101, 102, and 105 belong to SuperGroup 001, setting SuperGroup 001 to option 3 would set 101, 102 and 105 to option 3.

The same group may belong to multiple SuperGroups and the active option would be the last option set. For example, using the definition of SuperGroup 001 above and an additional SuperGroup 002 includes groups 103, 104 and 105. If after SuperGroup 001 is set to option 3, SuperGroup 002 is set to option 2. Group 105 would be set to option 2.

- (6) Single Number Destination Service - This feature will allow customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning customers must designate an interexchange carrier of their choice to carry the redirected traffic. The billing for calls redirected using this feature will be by the carrier specified by the customer.
- (7) Custom Applications - Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record a single table or single field manipulation to meet a specific customer's need.

It is not the intent to provide all AIN custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of this feature and will require special assemblies.

(N)

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TARIFF DIVISION
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In compliance with The Public Utilities Commission of Ohio
Case No. 03-838-TP-ATA, Order dated May 14, 2003
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
1st Revised Sheet No. 34
Cancels Original Sheet No. 34

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

B. Optional Features (Cont'd)

- (8) Alternate Central Office Triggering – The ability to place triggers in central office switches other than the original terminating central office allows customers to redirect from the office in which the call originates without requiring the call to complete to the serving central office. In the event that the serving central office is out of service the customers Custom Redirect Service may be activated and all calls processing in an office with an alternate office trigger will be redirected per the current active option at that time. Triggers are associated with one customer NPA-NXX. (T)

Allowing triggers to be placed in more than the terminating central office may increase the call volumes processed because a portion of the calls may actually be processed by more than one office. The customer's Group charges would be reflective of this increased call volume. (T)

10.03. Regulations

- A. Custom Redirect Service is available where Company facilities permit.
- B. Custom Redirect Service may be provisioned with group sizes as small as one.
- C. Tariff rates will not apply to numbers requiring excessive translations work. The current environment requiring excessive translations work is Direct Inward Dialing (DID) customers served by 5ESS® switches. Individual Case Basis pricing may be available to customers whose numbers meet this criteria.
- D. Each group may have up to three options for the basic rate. In most cases, the first option will be the called number leaving two additional options for the customer to define.
- E. Calls to telephone numbers associated with Custom Redirect Service must be redirected to a customer-assigned number terminating in either a customer location, an inter-exchange carrier's point of presence, a voice mail system, an auto attendant system, or an announcement frame within the LATA of call termination. NOTE: In the event the final destination is out of the LATA, the customer provides the PIC and the Telephone Company hands the call off to the carrier selected. A redirecting telephone number cannot be used to trigger another redirecting telephone number.
- F. It is the responsibility of the Custom Redirect customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.
- G. Charges for calls between the Custom Redirect Service equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the Custom Redirect customer.

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Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

(N)

10.03. Regulations

- H. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately in accordance with the regulations contained in General Rules and Regulations.
- I. Custom Redirect Service is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.
- J. Termination Liability - When the service is originally ordered, a twelve-month termination liability will apply. If Custom Redirect Service is cancelled prior to the twelve-month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation as long as the total number of Custom Redirect main telephone numbers has not decreased.
- K. 5 Year Contract - Customers with more than 500 lines provisioned may choose to sign a five-year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-to-month rate and the twelve-month termination liability will apply.

(N)

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Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates

- A. Service Establishment Charge - Charges will apply for the original order for Custom Redirect Service. This charge will apply to new orders of Custom Redirect Service. If a customer is modifying an existing order, including adding additional numbers, the Rearrangement Charge applies. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge.
- B. Monthly Rate Per Number - There will be a monthly rate, in addition to a nonrecurring charge, for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.
- C. Group Charges - A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume, as enhancements to the call processing logic are added and additional triggers placed the query volume may exceed the call volume.
- D. Rearrangement Charges - A nonrecurring charge will apply to each rearrangement. This is in addition to any normal service order charge. Each change to a equipped number will result in a nonrecurring charge for each equipped number impacted.
- E. Password Initialization - This charge applies each time, after service establishment, that the customer requests that the Company reinitialize the pass code to the default pass code or is requested to modify existing security profiles. A service order will be generated after the initialization takes place and a Service Charge may also apply.
- F. Redirection Charges - There is no charge associated with modifying the active option. Customers may select to activate options as frequently as desired.

When calls are redirected, the Custom Redirect subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

- G. Redirecting Telephone Numbers - A monthly rate and a nonrecurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning Custom Redirect Service. This telephone number will have no office equipment associated with it and will be used solely for the purposes of generating a trigger.

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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
1st Revised Sheet No. 37
Cancels Original Sheet No. 37

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates (Cont'd)

H. Optional Feature Charges

- (1) Time-of-Day/Day-of-Week - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (2) Percentage Redirecting - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (3) Auto Attendant Redirection - Due to the custom nature of this feature, pricing will be developed for each application on an Individual Case Basis.
- (4) Number Identification Redirection - A monthly rate and a nonrecurring charge will apply for the first 100 telephone numbers listed for Number Identification Redirecting. Each additional 100 numbers or fraction thereof, will incur a nonrecurring charge and a monthly recurring charge.
- (5) SuperGroups - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (6) Single Number Destination - A monthly and nonrecurring charge will apply for each group on which this feature is ordered.
- (7) Custom Application - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (8) Alternate Central Office Trigger - A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each NPA-NXX trigger in each central office switch in which the trigger is placed. For changes made by the Company on behalf of the customer, rearrangement charges will apply. (T)

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SECTION 5
Original Sheet No. 38

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates (Cont'd)

H. Optional Feature Charges (Cont'd)

- (9) Special CRS Transactions - Occasionally customers will require a one-time effort related to their CRS service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. A non-recurring charge negotiated based on estimated time/effort/value prior to the transaction will be charged

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Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

(N)

10.05. Rates and Charges

	Monthly Rate	Nonrecurring Charge
Service Establishment Charge	-	\$500.00
Line Feature (per line)		
1 - 50	\$ 2.50	2.35
1 - 100	2.35	2.35
101 - 500	2.00	2.35
501 - 1000	1.50	2.35
over - 1000	1.10	2.35
Line Feature w/5-yr. Contract (min. 500 lines)	1.10	2.35
Average Monthly Group Volume (Queries/Mo./Grp.)		
Up to 1,000	25.00	50.00
Up to 10,000	80.00	50.00
Up to 25,000	150.00	50.00
Up to 50,000	280.00	50.00
Up to 75,000	425.00	50.00
Up to 100,000	550.00	50.00
Up to 250,000	1,300.00	50.00
Up to 500,000	2,500.00	50.00
Up to 750,000	3,600.00	50.00
Up to 1,000,000	4,500.00	50.00
Over 1,000,000	(Multiples of the above may be applied. EX: 1,500,000 would be the combined rates for 1,000,000 and 500,000 for a monthly total of \$7,000.)	

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Cancels Original Sheet No. 40**

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.05. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Password Initialization, Per Occasion	-	\$50.00	
Rearrangement/Change, Per Occasion	-	250.00	
Rearrangement/Change, Per Number	-	2.35	
Time-of-Day, Day-of-Week Redirection	\$25.00	100.00	
Percentage Redirecting	25.00	100.00	
Number Identification Redirecting (Includes first 100) Per 100 Numbers after Initial 100	50.00 10.00	500.00 100.00	
Redirecting Telephone Number Additional Option	1.00 25.00	5.00 200.00	
SuperGroups, Per SuperGroup	1.00	50.00	
Single Number Destination, Per Group	10.00	50.00	
Custom Application	25.00	200.00	
Alternate Central Office Trigger, Per Trigger, Per Switch	1.00	500.00	(T) (T)
Special CRS Transaction	-	100.00	
Auto-Attendant Redirecting	ICB Pricing		

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EXHIBIT B

PROPOSED TARIFF SHEETS

<u>Tariff</u>	<u>Section</u>	<u>Sheet No.</u>
P.U.C.O. No. 7	5	1st Revised Sheet No. 30 1st Revised Sheet No. 31 1st Revised Sheet No. 32 1st Revised Sheet No. 33 2nd Revised Sheet No. 34 1st Revised Sheet No. 35 1st Revised Sheet No. 36 2nd Revised Sheet No. 37 1st Revised Sheet No. 38 1st Revised Sheet No. 39 2nd Revised Sheet No. 40

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE

10.01. General

- A. Custom Redirect Service enables customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.
- B. Basic Custom Redirect Service offers three options to redirect calls. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a Custom Redirect Optional Feature as described herein. (T)

10.02. Feature Descriptions

A. Standard Features

- (1) Equipped number - is the subscriber's called telephone number with Custom Redirect Service.
- (2) Group - A group is the collection of Equipped numbers that will be redirected in the same way, at the same time. For example, if redirection is requested, all telephone numbers within that group will be redirected. If the customer chooses to have option three "active" in a particular group, then all equipped numbers in the group will be redirected according to the direction in option three. Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

A. Standard Features (Cont'd)

- (3) Option Column – An option column is a table of telephone numbers that are treated the same. Custom Redirect has three option columns per group with the basic service. Up to six additional options may be provisioned as an enhancement. If more than three options are chosen, the Additional Option charge (N) applies per additional option chosen. Only one option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third might be a telephone number in an affiliate office in another city. If option two were selected (i.e., "active"), all telephone numbers in this group would be redirected to the respective telephone number in option column two. Similarly, if the customer selected option column three to be in effect and option three was provisioned with a Custom Redirect Service optional feature then all telephone numbers in this option column would have the optional feature.
- (4) Redirecting Telephone Number - A redirecting telephone number will have no office equipment associated with it and will be used solely for the purposes of redirecting call traffic from the telephone number dialed to the Custom Redirect Service customer's intended destination.
- (5) Modification of Active Option - When the customer elects to redirect calls, the customer calls into the Company platform using a touch-tone telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls.

After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service.

The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

B. Optional Features

(1) Time-of-Day/Day-of-Week Redirection - An optional feature which allows customers to redirect the customer's calls to another location at predesignated times. For example, particular numbers can be redirected to another location after 5 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

(2) Percentage Redirection - Redirecting may be done by percentages. For example, when Percentage Redirecting is activated, the customer may direct 20% of the incoming calls to location A, 30% to location B, and 50% to location C. The customer may choose up to ten percentages, but the total must always equal 100%. The Percentage Redirecting feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

(D)

(D)

(3) Number Identification Redirecting - Number Identification Redirecting allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call may be completed as dialed.

(T)

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

B. Optional Features (Cont'd)

- (3) Number Identification Redirecting (Cont'd) - The customer may have as many numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature. (T)

Number Identification may not be used to pass the calling party's number to the customer.

- (4) SuperGroups - The customer may choose to group their groups into SuperGroups. A SuperGroup is similar to a distribution list of groups and will allow the customer to modify the active option of multiple groups at the same time. For example if groups 101, 102, and 105 belong to SuperGroup 001, setting SuperGroup 001 to option 3 would set 101, 102 and 105 to option 3. (T)

The same group may belong to multiple SuperGroups and the active option would be the last option set. For example, using the definition of SuperGroup 001 above and an additional SuperGroup 002 includes groups 103, 104 and 105. If after SuperGroup 001 is set to option 3, SuperGroup 002 is set to option 2. Group 105 would be set to option 2.

- (5) Single Number Destination Service - This feature will allow customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning customers must designate an interexchange carrier of their choice to carry the redirected traffic. The billing for calls redirected using this feature will be by the carrier specified by the customer. (T)

- (6) Custom Applications - Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record a single table or single field manipulation to meet a specific customer's need. Dialed Number Recovery (DNR) is an example of a Custom Application. (N)

Dialed Number Recovery (DNR) is a Custom Application where the original dialed number is presented to a new customer location. (N)

It is not the intent to provide all AIN custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of this feature and will require special assemblies.

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.02. Feature Descriptions (Cont'd)

B. Optional Features (Cont'd)

- (7) Alternate Central Office Triggering – The ability to place triggers in central office switches other than the original terminating central office allows customers to redirect from the office in which the call originates without requiring the call to complete to the serving central office. In the event that the serving central office is out of service the customers Custom Redirect Service may be activated and all calls processing in an office with an alternate office trigger will be redirected per the current active option at that time. Triggers are associated with one customer NPA-NXX. (T)

Allowing triggers to be placed in more than the terminating central office may increase the call volumes processed because a portion of the calls may actually be processed by more than one office. The customer's Group charges would be reflective of this increased call volume.

10.03. Regulations

- A. Custom Redirect Service is available where Company facilities permit.
- B. Custom Redirect Service may be provisioned with group sizes as small as one.
- C. Tariff rates will not apply to numbers requiring excessive translations work. The current environment requiring excessive translations work is Direct Inward Dialing (DID) customers served by 5ESS® switches. Individual Case Basis pricing may be available to customers whose numbers meet this criteria.
- D. Each group may have up to three options for the basic rate. In most cases, the first option will be the called number leaving two additional options for the customer to define. If more than three options are requested, the Additional Option charge applies per additional option chosen. Up to six additional options may be provisioned as an enhancement to the basic service. (N)
|
(N)
- E. Calls to telephone numbers associated with Custom Redirect Service must be redirected to a customer-assigned number terminating in either a customer location, an inter-exchange carrier's point of presence, a voice mail system, an auto attendant system, or an announcement frame within the LATA of call termination. NOTE: In the event the final destination is out of the LATA, the customer provides the PIC and the Telephone Company hands the call off to the carrier selected. A redirecting telephone number cannot be used to trigger another redirecting telephone number.
- F. It is the responsibility of the Custom Redirect customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.
- G. Charges for calls between the Custom Redirect Service equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the Custom Redirect customer.

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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

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Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.03. Regulations

- H. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately in accordance with the regulations contained in General Rules and Regulations.
- I. Custom Redirect Service is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.
- J. Termination Liability - When the service is originally ordered, a twelve-month termination liability will apply. If Custom Redirect Service is cancelled prior to the twelve-month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation. (D)
- K. 5 Year Contract - Customers with more than 500 lines provisioned may choose to sign a five-year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-to-month rate and the twelve-month termination liability will apply.
- L. Initial Average Monthly Query Volumes are estimates only. After installation, Verizon will periodically, and at its discretion, complete audits of number of queries and billing will be corrected, if necessary, to make adjustment to the monthly charges based upon the results of the audit. (N)
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MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates

- A. Service Establishment Charge - Charges will apply for the original order for Custom Redirect Service per Service Order or per Account. This charge will apply to new orders of Custom Redirect Service. If a customer is modifying an existing order, including adding additional numbers, the Rearrangement Charge applies. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge. (T)
- B. Equipped Number - There will be a monthly rate, in addition to a nonrecurring charge, for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number installed. (T)
- C. Group Charges (Average Monthly Group Volume) - A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume, as enhancements to the call processing logic are added and additional triggers placed the query volume may exceed the call volume. (T)
- D. Rearrangement Charges - A nonrecurring charge will apply to each rearrangement. This is in addition to any normal service order charge. Each change to a equipped number will result in a nonrecurring charge for each equipped number impacted.
- E. Password Initialization - This charge applies each time, after service establishment, that the customer requests that the Company reinitialize the pass code to the default pass code or is requested to modify existing security profiles. A service order will be generated after the initialization takes place and a Service Charge may also apply.
- F. Redirection Charges - There is no charge associated with modifying the active option. Customers may select to activate options as frequently as desired.

When calls are redirected, the Custom Redirect subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

- G. Redirecting Telephone Numbers - A monthly rate and a nonrecurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning Custom Redirect Service. This telephone number will have no office equipment associated with it and will be used solely for the purposes of generating a trigger.

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
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Cancels 1st Revised Sheet No. 37

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates (Cont'd)

H. Optional Feature Charges

- (1) Time-of-Day/Day-of-Week - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (2) Percentage Redirecting - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (3) Number Identification Redirection - A monthly rate and a nonrecurring charge will apply for the first 100 telephone numbers listed for Number Identification Redirecting. Each additional 100 numbers or fraction thereof, will incur a nonrecurring charge and a monthly recurring charge.
- (4) SuperGroups - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (5) Single Number Destination - A monthly and nonrecurring charge will apply for each group on which this feature is ordered.
- (6) Custom Application - A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.
- (7) Alternate Central Office Trigger - A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each NPA-NXX trigger in each central office switch in which the trigger is placed. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
1st Revised Sheet No. 38
Cancels Original Sheet No. 38

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.04. Application of Rates (Cont'd)

H. Optional Feature Charges (Cont'd)

- (8) Special CRS Transactions – Occasionally customers will require a one-time effort related to their CRS (T) service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. A non-recurring charge negotiated based on estimated time/effort/value prior to the transaction will be charged

Issued: July 20, 2007

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In compliance with The Public Utilities Commission of Ohio
Case No. 07-825-TP-ZTA
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
1st Revised Sheet No. 39
Cancels Original Sheet No. 39

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.05. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Service Establishment Charge, Per Service Order or Per Account	-	\$500.00	(T) (T)
Equipped Numbers, Per Line			(T) (T)
1 - 50	\$ 2.50	2.35	
1 - 100	2.35	2.35	
101 - 500	2.00	2.35	
501 - 1000	1.50	2.35	
over - 1000	1.10	2.35	
5-Year Contract (min. 500 lines)	1.10	2.35	(T)
Average Monthly Group Volume (Queries/Mo./Grp.)			
Up to 1,000	25.00	50.00	
Up to 10,000	80.00	50.00	
Up to 25,000	150.00	50.00	
Up to 50,000	280.00	50.00	
Up to 75,000	425.00	50.00	
Up to 100,000	550.00	50.00	
Up to 250,000	1,300.00	50.00	
Up to 500,000	2,500.00	50.00	
Up to 750,000	3,600.00	50.00	
Up to 1,000,000	4,500.00	50.00	
Over 1,000,000 (Multiples of the above may be applied. EX: 1,500,000 would be the combined rates for 1,000,000 and 500,000 for a monthly total of \$7,000.)			

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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 7

SECTION 5
2nd Revised Sheet No. 40
Cancels 1st Revised Sheet No. 40

Verizon North Inc.

MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT AND SERVICES

10. CUSTOM REDIRECT SERVICE (Cont'd)

10.05. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Password Initialization, Per Occasion	-	\$50.00	
Rearrangement/Change, Per Occasion	-	250.00	
Rearrangement/Change, Per Number	-	2.35	
Time-of-Day, Day-of-Week Redirection	\$25.00	100.00	
Percentage Redirecting	25.00	100.00	
Number Identification Redirecting (Includes first 100)	50.00	500.00	
Per 100 Numbers after Initial 100	10.00	100.00	
Redirecting Telephone Number, Per Number	1.00	5.00	(T)
Additional Option, Per Option Over Three	25.00	200.00	(T)
SuperGroups, Per SuperGroup	1.00	50.00	
Single Number Destination, Per Group	10.00	50.00	
Custom Application	25.00	200.00	
Alternate Central Office Trigger, Per Trigger, Per Switch	1.00	500.00	
Special CRS Transaction	-	100.00	

(D)

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EXHIBIT C

RATIONALE FOR CHANGE

Verizon North Inc. proposes to revise its General Exchange Tariff, P.U.C.O. No. 7, to make administrative changes to the Custom Redirect Service (CRS) tariff to clarify billing and standardize verbiage throughout the Verizon footprint. The changes include the addition of a custom feature definition and the elimination of an optional feature to which there are no current or anticipated future subscribers.