

FILE



The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus
Donald L. Mason, Esq.
Valerie A. Lemmie
Paul A. Centolella

July 20, 2007

Daniel Filing Jr.
2070 Industrial P1 SE
Canton, OH 44707

Case No: 07-832-TP-CSS

Dear Mr. Filing Jr.:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T/Call One. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley
Renee' J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Marinuth Wright, Acting Secretary

Enclosure
RJJ/pwk

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