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The Public Utilities Commission of Ohio

RECEIVED-DOCKETING DIV
2007 JUL 13 PM 1:17
PUCO

07-804-GA-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Christopher Poole
Customer Name

1315 Dixie Highway
Customer Address

Rossford, Oh 43460
City State Zip

RECEIVED-DOCKETING DIV
2007 JUL 13 PM 12:54
PUCO

Against

1718721600100003
Account Number

Customer Service Address (if different from above)

City State Zip

Columbia Gas of Ohio
Utility Company Name

Please describe your complaint. (Attach additional sheets if necessary)

I moved into this current residence the last week of January 2007. The gas (columbia Gas) was turned on this week. We were not aware, but columbia Gas had not done a meter reading between October 2006 and February 2007. They did not even take a reading when we moved in. When we received our second bill it contained the first reading in over 4 monthes, 3 of which we did not live at the residence for. The Bill was for over 400.00 - much of which was likely used before we moved in. I have contacted columbia Gas repeatedly about this, and have never received an explanation or adjusted bill.

Christopher Poole
Signature

567-277-5995
Customer Telephone Number
or 419-754-0540

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