



WELSH PHYSICAL THERAPY

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PUCO

FILE

June 29, 2007

Renee Jenkins
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

Dear Renee Jenkins:


I am writing regarding my formal complaint against Verizon North, Inc.
It is case # 07-396-TP-CSS.

I have received a copy of Verizon's response. Please note that I switched
to First Communication on December 7th, 2006. Not December 1st as
stated by Verizon.

The fact is that I was left out of the phone book and Verizon is the gate-
keeper of the phone book. The PUCO needs to punish Verizon to ensure
that this does not happen to other businesses.

What is the status of my complaint?

Sincerely,


Roger J. Welsh, PT

This is to certify that the images appearing are an
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Technician 78 Date Processed 7-2-07