

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**  
**(Effective: 10/01/2004)**

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of AT&T Ohio to modify the number )  
of listings a caller to DA can request per call ) Case No. 07-742-TP-ZTA

Name of Registrant(s) AT&T Ohio  
DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio  
Address of Registrant(s) 150 E. Gay Street  
Company Web Address www.att.com  
Regulatory Contact Person(s) Maryann H. Mackey Phone (216) 822-0086 Fax (216) 822-5722  
Regulatory Contact Person's Email Address mm4182@att.com  
Contact Person for Annual Report Michael R. Schaedler Phone (216) 822-8307  
Consumer Contact Information Kathy Gentile-Klein Phone (216) 822-2395  
Date June 29, 2007 TRF Docket No.90-5032-TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

Company Type (check all applicable): ☐ CTS (IXC) ☒ ILEC ☐ CLEC ☐ CMRS ☐ AOS  
☐ Other (explain) \_\_\_\_\_

***NOTE:*** This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. ***It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.***

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
  - ☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (NOT automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
  - ☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain) \_\_\_\_\_
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
*NOTE: see item 25 (CTR) on page two of this form for all other contract filings.*
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
  - ☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
    - ☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
    - ☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
    - ☐ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
    - ☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
    - ☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
    - ☐ vi. Grandfather service (30-day approval, 10 copies)
    - ☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
    - ☐ viii. *Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below*
  - ☐ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
  - ☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
  - ☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (NOT automatic, 10 copies)
- ☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- ☐ 16 (SLF) Self-complaint Application
  - ☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
  - ☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- ☐ 17 (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 15 copies)
- ☒ 18 (ZTA) Tariff Notification Involving only Tier 2 Services  
*NOTE: Notifications do not require or imply Commission Approval.*
  - ☐ a. New End User Service (0-day notice, 10 copies)
  - ☒ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
  - ☐ c. Withdrawal of service (0-day notice, 10 copies)
- ☐ 19 Other (explain) \_\_\_\_\_ (NOT automatic, 15 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- ☐ 20 Introduction or Extension of Promotional Offering
- ☐ 21 New Price List Rate for Existing Service
- ☐ a. Tier 1                      ☐ b. Tier 2
- ☐ 22 Designation of Registrant's Process Agent(s)
- ☐ 23 Update to Registrant's Maps
- ☐ 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
- ☐ Paper Tariff                      ☐ Electronic Tariff. If electronic, provide the tariff's web address: \_\_\_\_\_

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)
- CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP – CTR                      (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input checked="" type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input checked="" type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input checked="" type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: <input type="checkbox"/> Tier 1 price list increases <b>must</b> be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input checked="" type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input checked="" type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> ).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and local calling areas</b> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff:

**III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.**

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- ☒ 1+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☐ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☐ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

**IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:**

Kathy Gentile-Klein                      Manager, Customer Complaints      (216) 822-2395  
45 Erieview Plaza                      Cleveland, Ohio 44114

**V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:**

Maryann H. Mackey                      Sr. Director, Regulatory Affairs      (216) 822-0086  
45 Erieview Plaza                      Cleveland, Ohio 44114

*NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.*

**VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: ☐)**

Ameritech Advanced Data Services of Ohio, Inc., d/b/a SBC Advanced Solutions d/b/a AT&T Advanced Solutions, Inc., Cert. No. 90-5181, AT&T Communications of Ohio, Inc., Cert. No. 90-9000, Cincinnati SMSA Limited Partnership, d/b/a Cingular, Cert. No. 90-5304, McLang Cellular, LLC d/b/a Cingular, Cert. No. 90-5332, New Cingular Wireless PCS, LLC d/b/a Cingular, Cert. No. 90-5352, SBC Long Distance, LLC, d/b/a AT&T Long Distance, Cert. No. 90-6150, TCG Ohio, Inc., Cert. No. 90-9010, Wheeling Cellular Telephone Company d/b/a Cingular, Cert. No. 90-5320, BellSouth Long Distance, Inc., Cert. No. 90-5734.

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 29, 2007 at Columbus, Ohio

/s/ Maryann H. Mackey

Sr. Director, Regulatory Affairs      June 29, 2007

***\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

**VERIFICATION**

I, Maryann H. Mackey verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/ Maryann H. Mackey

Sr. Director, Regulatory Affairs      June 29, 2007

***\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division**      *(or to the Telecommunications Division Chief if a prefiling submittal)*  
**180 East Broad Street, Columbus, OH 43215-3793**

# **EXHIBIT A**

PART 11 - Operator Services  
SECTION 2 - Directory Assistance (DA) Service

5th Revised Sheet No. 1  
Cancels  
4th Revised Sheet No. 1

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**1. DIRECTORY ASSISTANCE SERVICE - LOCAL**

**A. Regulations**

1. The Telephone Company will offer directory assistance service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and charges in this Paragraph 1. apply to calls placed to directory assistance to obtain telephone numbers of services located within the home NPA or LATA. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two. Each listing request is subject to the rates listed in 1.B.1 following. (T)

Local Directory Assistance (DA) consists of providing listing information (address and published telephone number, or an indication of "non-published status") for the home NPA and/or the local/intraLATA serving area to callers who dial 411, 1/0+411, 555-1212, or 1/0-NPA-555-1212 or other dialing arrangements. (T)

3. Except as otherwise specified in c.(2)(c) following, directory assistance calls from the following are not subject to the regulations and charges in this Paragraph 1.
  - a. Services furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

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Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services  
SECTION 2 - Directory Assistance (DA) Service

3rd Revised Sheet No. 4  
Cancels  
2nd Revised Sheet No. 4

**2. DIRECTORY ASSISTANCE SERVICE - TOLL**

(T)

Directory Assistance Service shall not be construed to be a part of Message Toll Telephone Service for the purpose of concurrences by other companies as set forth in Part 9, Section 1 of this tariff except such other companies as shall have a Directory Assistance Service charging plan approved by The Public Utilities Commission of Ohio.

**A. Regulations**

1. The Telephone Company will offer Directory Assistance Service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and rates set forth in this Paragraph 2. apply to calls placed to directory assistance for the purpose of obtaining telephone numbers of services located outside the local service area but within the same numbering plan area. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two. Each listing request is subject to the rates listed in 2.B.1. following. (T)

- a. A numbering plan area, as set forth above, is the territory which shares a common area code.
3. Except as otherwise specified in (c)-(2)-(c) following, the following are not subject to the regulations and rates set forth in this Paragraph 2:
  - a. Service furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

- b. Services furnished to the handicapped.

**(1) Impaired persons**

- (a) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services  
SECTION 2 - Directory Assistance (DA) Service

3rd Revised Sheet No. 7  
Cancels  
2nd Revised Sheet No. 7

**3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE**

**A. DESCRIPTION**

1. National Directory Assistance Call Service consists of providing listed telephone numbers to callers for locations outside the LATA and Home NPA for residential, business and government accounts throughout the 50 states. Information Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call. Each listing request is subject to the rates listed in 3.B.1. following. (T)
4. The PRICES in Paragraph B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator. (T)
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for National Directory Assistance Call Service.

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 11 - Operator Services  
SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet No. 9  
Cancels  
1st Revised Sheet No. 9

**4. BUSINESS CATEGORY SEARCH**

**A. DESCRIPTION**

1. Business Category Search will provide customers with the ability to request business listings for a specified category of businesses, when they do not know the name of the business they are seeking. Requested listings can be searched for in the local calling area, as described in Part 4, Sections 1 and 2, of this tariff or outside the customer's home numbering plan area (HNPA), as described in Part 9, Section 4 of this tariff. Information Call Completion is offered with Business Category Search for listings within the customer's home numbering plan area. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of two requested telephone numbers will be provided for each Business Category Search call. Each listing request is subject to the rates listed in 4.B.1 following.
4. The PRICES in Paragraph B. following apply for all calls for Business Category Search.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for Business Category Search.

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

# **EXHIBIT B**

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**1. DIRECTORY ASSISTANCE SERVICE - LOCAL**

**A. Regulations**

1. The Telephone Company will offer directory assistance service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and charges in this Paragraph 1. apply to calls placed to directory assistance to obtain telephone numbers of services located within the home NPA or LATA. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to ten. Each listing request is subject to the rates listed in 1.B.1 following. (T)

Local Directory Assistance (DA) consists of providing listing information (address and published telephone number, or an indication of "non-published status") for the home NPA and/or the local/intraLATA serving area to callers who dial 411, 1/0+411, 555-1212, or 1/0-NPA-555-1212 or other dialing arrangements.

3. Except as otherwise specified in c.(2)(c) following, directory assistance calls from the following are not subject to the regulations and charges in this Paragraph 1.
  - a. Services furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

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## 2. DIRECTORY ASSISTANCE SERVICE - TOLL

Directory Assistance Service shall not be construed to be a part of Message Toll Telephone Service for the purpose of concurrences by other companies as set forth in Part 9, Section 1 of this tariff except such other companies as shall have a Directory Assistance Service charging plan approved by The Public Utilities Commission of Ohio.

### A. Regulations

1. The Telephone Company will offer Directory Assistance Service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and rates set forth in this Paragraph 2. apply to calls placed to directory assistance for the purpose of obtaining telephone numbers of services located outside the local service area but within the same numbering plan area. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to ten. Each listing (T) request is subject to the rates listed in 2.B.1. following.

a. A numbering plan area, as set forth above, is the territory which shares a common area code.

3. Except as otherwise specified in (c)-(2)-(c) following, the following are not subject to the regulations and rates set forth in this Paragraph 2:

a. Service furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

b. Services furnished to the handicapped.

#### (1) Impaired persons

- (a) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

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**3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE**

**A. DESCRIPTION**

1. National Directory Assistance Call Service consists of providing listed telephone numbers to callers for locations outside the LATA and Home NPA for residential, business and government accounts throughout the 50 states. Information Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of ten requested telephone numbers will be provided for each National Directory Assistance call. Each listing request is subject to the rates listed in 3.B.1. following. (T)
4. The PRICES in Paragraph B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for National Directory Assistance Call Service.

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#### **4. BUSINESS CATEGORY SEARCH**

##### **A. DESCRIPTION**

1. Business Category Search will provide customers with the ability to request business listings for a specified category of businesses, when they do not know the name of the business they are seeking. Requested listings can be searched for in the local calling area, as described in Part 4, Sections 1 and 2, of this tariff or outside the customer's home numbering plan area (HNPA), as described in Part 9, Section 4 of this tariff. Information Call Completion is offered with Business Category Search for listings within the customer's home numbering plan area. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of ten requested telephone numbers will be provided for each Business Category Search call. Each listing request is subject to the rates listed in 4.B.1 following. (T)
4. The PRICES in Paragraph B. following apply for all calls for Business Category Search.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for Business Category Search.

AT&T Ohio hereby revises Part 11, Section 2 of its AT&T Ohio Tariff P.U.C.O No. 20 to allow callers to Directory Assistance to request up to ten listings on each call, rather than the two listings currently allowed.

Exhibit C

**The messages shown below were placed on customer bills beginning May 4, 2007.**

**Consumer Message**

**DIRECTORY ASSISTANCE**

Effective 7/1/07, callers to Directory Assistance (DA) will be able to request up to 10 listings on each call. Rates for Local DA and Local Toll DA are \$1.50 per listing request; National DA, Reverse DA and Business Category Search are \$1.99 per listing request. For more information, please contact an AT&T Service Representative at 1-800-288-2020. Thank you for choosing AT&T Ohio.

**Business Message**

**DIRECTORY ASSISTANCE**

Effective 7/1/07, callers to Directory Assistance (DA) will be able to request up to 10 listings on each call. Rates for Local DA and Local Toll DA are \$1.50 per listing request; National DA, Reverse DA and Business Category Search are \$1.99 per listing request. For more information, please contact an AT&T Service Representative at 1-800-480-8088. Thank you for choosing AT&T Ohio.



State of Ohio                                 )  
  )  
  ) ss.  
  )  
County of Cuyahoga                        )

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AFFIDAVIT OF MARYANN H. MACKEY

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Maryann H. Mackey, being first duly cautioned and sworn, deposes and says as follows:

1. I am the Senior Director – Regulatory Affairs for AT&T Ohio, where one of my responsibilities is to prepare tariff applications such as the one this affidavit supports.
2. I am aware of the rule of the Public Utilities Commission of Ohio, Ohio Admin. Code Section 4901:1-6-17 that applications for abandonment of all services, withdrawal of a service, amendment of a certificate, change in carrier's name, price increases, and changes in terms and conditions of an existing service, must contain an affidavit attesting that prior actual customer notification was provided to the affected customers by bill insert, bill message, direct mail, or, if the customer consents, electronic mail. For cases in which the Commission review period is 30 days or less, the notice must be sent to customers at least 15 days prior to filing the application with the Commission. For cases in which the Commission review period is greater than 30 days, the customer notice must be filed simultaneously with the application being filed at the Commission. In addition to the affidavit, the application, when filed at the Commission, must include a copy of the actual notice that was sent to affected customers.
3. I have worked with our corporate customer notification group and have confirmed that a customer notice meeting the test of that rule has been provided.
4. Therefore, on information and belief, I hereby attest that the tariff application that this affidavit supports meets the requirements of that rule.

          /s/ Maryann H. Mackey            
(signature)

Sworn to and subscribed before me this 29<sup>th</sup> day of June, 2007

          /s/ Jon F. Kelly            
Notary Public

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/29/2007 7:38:01 AM**

**in**

**Case No(s). 07-0742-TP-ZTA**

Summary: Tariff to allow additional listing requests per DA call electronically filed by Maryann Mackey on behalf of AT&T Ohio