June 27, 2007



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FILE

Sent via UPS Next Day Delivery

Renee Jenkins Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Re: Birch Telecom of the Great Lakes, Inc. Local Exchange Service Tariff Case No. 07-738-TP-ATA

Dear Ms. Jenkins:

Enclosed for filing is an original and 10 copies of the revised or new sheets of Birch Telecom of the Great Lakes, Inc.'s Local Exchange Service Tariff (ICC No. 1).

As attached in Exhibit B, with this filing Birch Telecom of the Great Lakes, Inc. intends to:

Update several Local Exchange and Calling Scopes Introduce Business First Bundle Introduce Home Essentials Bundle Introduce Birchual Office Update pricing as mentioned in the price list Make text changes as necessary

We request an effective date of July 27, 2007. It should be noted that Birch Telecom of the Great Lakes, Inc. does not have any customers in Ohio, therefore, there will not be any customer notifications as requested in the Telecommunications Application Form.

Please call me if there are any questions associated with this filing, I can be reached at 816-300-1677.

Yours very truly,

all m Tara Jackson

Sr. Mgr., Regulatory Compliance and Tariffs

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician ______ Date Processed 6.28.07

2300 Main, Suite 600 Kansas City, Missouri 64108 816.300.3000 fax: 816.300.1803 mailing address: P.O. Box 410769 Kansas City, Missouri 64141-0769

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM (Effective: 03/22/2004) (Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matte	r of the Application of Birch Elecom of the Cate of Lakes Tric.			
1011100	LUCE BUNDLES and make revisions to rates and exchanges			
Name of Re	gistrant(s) Birch Telecom of the Great Lakes, INC.			
	Registrant(s)			
	Registrant(s) 2300 S. Main St. Suite 600 Kansas City, MO 64108			
Company W	Veb Address			
Regulatory	Contact Person(s) Tara Jackson Phone Phone Phone Phone File 300-11.17 Fax 8 16-300-3350			
Contact Par	Contact Person's Email Address tigckson@birch.com			
Consumer (Son for Annual Report Karen Bollerman Phone <u>816-380-3327</u> Contact Information Tara Jackson Phone <u>816-300-1677</u>			
Date Tune	27,2007 TRF Docket No CT-TRF <u>or</u> 90 - 9134 - TP-TRF			
- ···· <u>3360</u> .0 ₄				
	protective order included with filing? PYes No			
	waiver(s) filed affecting this case? Yes Yes No [Note: waiver(s) tolls any automatic timeframe]			
Company	Type (check all applicable): CTS (IXC) ILEC CLEC CMRS AOS			
	Other (explain)			
NOTE: This	form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in			
Case No. 99-	998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is			
preferable <u>N</u>	<u>I</u> to combine different types of filings, but if you do so, you must file under the process with the <u>longest</u> applicable review period.			
I Plassa	indicate the reason for submitting this form (check one)			
\square 1 (AAC)	Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)			
□ 2 (ABN)	Abandonment of all Services			
	a. CLEC (90-day approval, 10 copies) 🛛 b. CTS (14-day approval, 10 copies) 🖓 c. ILEC (NOT automatic, 10 copies)			
□ 3 (ACE)	New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.			
□ 4 (ACO)	□ a. Switched Local □ b. Non-switched local □ c. CTS □ d. Local and CTS □ e. Other (explain) LEC Application to Change Ownership (30-day approval, 10 copies)			
\Box 5 (ACN)				
□ 6 (AEC)	Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)			
	NOTE: see item 25 (CTR) on page two of this form for all other contract filings.			
□ 7 (AMT) □ 8 (ARB)	LEC Merger (30-day approval, 10 copies) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)			
) 9 (ATA)	Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service			
	Xa. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)			
	□ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; Do Not Docket, 4 copies)			
	□ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)			
	Xiii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)			
	□ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)			
	Original Sector Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)			
	□ vi. Grandfather service (30-day approval, 10 copies) □ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)			
	\Box viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below			
	b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)			
□ 10(ATC)	c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)			
$\Box 11(ATR)$	Application to Transfer Certificate (30-day approval, 7 copies) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)			
□ 12(ATW)	Application to Withdraw a Tier 1 Service			
	a. CLEC (60-day approval, 10 copies) D. b. ILEC (NOT automatic, 10 copies)			
□ 13(CIO)	Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)			
□ 14 (NAG) □ 15 (RCC)	Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)			
□ 16 (SLF)	Self-complaint Application			
	a. CLEC only -Tier 1 (60-day automatic, 10 copies)			
□ 17 (UNC)	 b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies) Unclassified (explain) (NOT automatic, 15 copies) 			
= 17(UNC) $= 18(ZTA)$	Unclassified (explain) (NOT automatic, 15 copies) Tariff Application Involving only Tier 2 Services			
/	a. New End User Service (0-day notice, 10 copies)			
	b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)			

□ c. Withdrawal of service (0-day notice, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY. NOT NEW CASES (0-day notice, 3 copies)

D 20 Introduction or Extension of Promotional Offering

- □ 21 New Price List Rate for Existing Service
- a. Tier l b. Tier 2
- D 22 Designation of Registrant's Process Agent(s)
- D 23 Update to Registrant's Maps
- 24 Annual Tariff Option For Tier 2 Services indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
 - Paper Tariff
 Electronic Tariff. If electronic, provide the tariff's web address:

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice . 7 copies)

- $\Box 25 \quad \text{Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments) \\ \text{CTR Docket No.} - - \text{TP} \text{CTR} \quad (\text{Use same CTR number throughout calendar year})$
- II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

D	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls
		any automatic timeframe associated with this filing.
	[3]	Completed Service Requirements Form.
	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone
		utility in the State of Ohio.
	[3]	Brief description of service(s) proposed.
D	[3a-b,3d]	Explanation of whether applicant intends to provide 🗆 resold services, 🗆 facilities-based services, or 🗆 both resold and facilities-
		based services.
D	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including
		those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
٥	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
۵	[3a-b,3d]	Description of the proposed market area.
0	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following:
Ì		1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources.
		Describe internally generated sources of cash and external funds available to support the applicant's operations that
		are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial
ł		
		 statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash an funding sources.
Ď	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and
ш	[24-0]	proposed service area.
0	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of
	[38-0,34]	Ohio, include that certification number.
a	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in
	[accordance with the GAAP.
0	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
0	[3a b,3d]	Explanation as to whether rates are derived through (check all applicable):
		\Box interconnection agreement, \Box retail tariffs, or \Box resale tariffs.
	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
×	[3a-b,3d, 9a(i-iii)]	
$\left[\right]$		Customer receiving dial tone."
×	[3a,3b,3d,	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
	9a,(i-iii)]	
Q	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed
		timeline for construction, interconnection, and offering of services to end users.
0	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of
		fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
ם	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
x	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
X	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
0	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
Ω	[1-2,4-7,9,12-	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.
	13,16,18-23,25]	Specify for each service affected whether it is \Box business; \Box residence; or \Box both. Also indicate whether it is a \Box switched or \Box
		dedicated service. Include this information in either the cover letter or Exhibit C.

X	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 0.00000000000000000000000000000000000	Specify which notice procedure has been/will be utilized: direct mail; bill insert; bill notation or electronic mail. NOTE: Currently no Customers in Oh io
	20- 21]	X Tier 1 price list increases must be within an approved range of rates.
		SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
D	[2,4-5,9a(v),	Copy of real time notice which has been/will be provided to customers.
	9b, 10,12-13,16,	NOTE: SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission Staff
	$\frac{18(b-c),20-21]}{[1,2,5,9a(v),11-13]}$	
O	18, 21(increase	Affidavit attesting that customer notice has been provided.
	only)]	No customers in Ohio
α	[2,12]	Copy of Notice which has been provided to ILEC(s).
۵	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
Ċ	[14]	The interconnection agreement adopted by negotiation or mediation.
α	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority
	1	to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
0	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
o	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
0	[5,13]	New title sheet with proposed new company name.
0	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from:
		http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
٥	[1,3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
	10,13,23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.
		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
0		Other information requested by the Commission staff.
0	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff:
		D Paper Tariff D Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- □ Emergency Services Calling Plan [Required if toll service provided]
- □ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- □ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- □ Service Connection Assistance (SCA) [Required for all LECs]
- Local Number Portability and Number Pooling [Required for facilities-based LECs]
- > Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]
- IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Tara Jackson 2300 Main St. Suite 600 Kensas City, No 34108 816-300-1677 Christopher J. Bunce, Vice President 2300 Main St. Suite 600 Kansas City, No 3408 V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Java Jackson, Sr. Manager	2300 Main St	816-300-167	7
Christopher J. Bunce, Vile Pres	31dent 2300	Main St BI	-300-3000

<u>NOTE</u>: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: D)

AFFIDAVIT

Minimum Telephone Service Standards

I am an officer of the applicant corporation, <u>BRCH TILLION of THE LEAN LACE THE</u>, and am authorized to make this statement (Name of Company) on its behalf. I attest that these tariffs comply with the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that the Minimum Telephone Service Standards, as modified and clarified from time to time, supercede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on <u>JUNE 26, 2007</u> at <u>KANSAS CITY, MUSOURI</u> (Date) (Location)

Catefly VICE PRESIDENT, 6/26/07

* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, CHRISTOPHER BUDGE

verify that I have utilized, verbatim, the Commission's Telecommunications Application

Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Vientyellen, VICE PRESIDENT, 6/26/07

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

 Public Utilities Commission of Ohio

 Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)

 180 East Broad Street, Columbus, OH 43215-3793



Exhibit A of Attachments Case No. 07-738-TP-ATA

Original Sheets:

1			
2			
3			
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Birch Telecom of the Great Lakes, Inc.

Local Exchange Services Tariff

This Tariff, filed with the Public Utilities Commission of Ohio, contains the terms and conditions applicable to local exchange telecommunication services in the State of Ohio by Birch Telecom of the Great Lakes, Inc. (the "Company"). The Company provides exchange telecommunications services on resale and facilities-based bases. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

Birch Telecom of the Great Lakes, Inc. 2020 Baltimore Avenue Kansas City, MO 64108

Issue Date: June 9, 2000

Effective Date: August 8, 2000

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Issue Date: June 9, 2000

1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

<u>900 Call Restriction</u> – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

<u>Auto Redial</u> – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

<u>Business</u> – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

<u>Call Blocker</u> – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

<u>Call Forwarding</u> – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

<u>Call Forwarding-Busy Line</u> – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

<u>Call Forwarding-Busy Line/Don't Answer</u> – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

<u>Call Forwarding-Don't Answer</u> – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

<u>Call Return</u> – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

<u>Call Transfer</u> - Provides the capability to transfer or add a third party, using the same line.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

1. DEFINITIONS AND ABBREVIATIONS (continued)

<u>Call Transfer Disconnect</u> – Enables business customers to add on another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is, therefore, not available to customers subscribing to an optional flat-rate local, toll or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

<u>Call Waiting</u> – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Call Waiting ID</u> – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

<u>Call Waiting ID Options</u> – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

<u>Cancel Call Waiting</u> – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

<u>Caller ID – Number</u> – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

<u>Caller ID – Name</u> – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number,

Issue Date: June 9, 2000

- 2. RULES AND REGULATIONS (continued)
 - 2.6 <u>Responsibility of the Customer</u> (continued)
 - 2.6.3 Credit Allowances (continued)
 - E. Credit Allowance Directory

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

- 1. In the event that the Company omits a Customer's listing for the white pages of the telephone directory or lists an incorrect phone number, the Company will issue the Customer a credit for the equivalent of not less than three (3) months local service charges. This credit will not apply in cases where the Customer has provided the Company with its listing information after the deadline for directory publication.
- 2. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- 3. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.
- F. All credit allowances will be in accordance with Ohio MTSS 4901:1-5-18.
- 2.6.4 Cancellation by Customer
 - A. Customer may cancel service any time after meeting the minimum service period without any termination charges. Termination charges will apply if Customer cancels prior to the expiration of a one-year or other fixed term service contract. Such termination charge will be equal to one month's usage as projected in the Company's proposal for service, or the actual average monthly usage to date, whichever is higher, plus the monthly account charge for the remainder of the contract period.
 - B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

Issue Date: June 9, 2000

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope

The Company will serve all Exchanges served by the Ohio Bell Telephone Company a/k/a Ameritech Ohio.

3.1.1 Community Calling Service

Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located. Community Calling Service will not be furnished with foreign central office or foreign exchange services.

3.1.2 Community Calling Service Exchange Areas

Exchange Area	Additional Exchange Areas Included in Community Calling Services
Alliance	East Rochester, Greensburg, Hanoverton, Hartville, Kent, Louisville, Magnolia- Waynesburg, Malvern, Minerva, Mogadore, North Canton, Pattersonville Ravenna, Rootstown, Uniontown, Winona
Atwater	Canton, East Rochester, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Minerva, Mogadore, North Canton, North Georgetown, Paris Sebring, Uniontown, Winona
Burton	Aurora, Bedford, Chesterland, Colebrook, Gates Mills, Hillcrest, Kirtland, Leroy, Madison, Mentor, Mesopotamia, Montrose (Cuyahoga Co.), Montville, North Bloomfield, Orwell, Painesville, Perry, Rock Creek, Thompson, Trumbull, Twinsburg, Wickliffe, Willoughby, Windsor
Columbiana	Berlin Center, Canfield, Damascus, East Liverpool, Girard, Hubbard, Lake Milton, Lowellville, Niles, North Benton, North Jackson, Salineville, Wellsville
Dalton	Akron, Beach City, Berlin, Bolivar, Brewster, Burbank, Canal Fulton, Canton, Creston, Doylestown, Greensburg, Manchester (Summit Co.), Navarre, North Canton, Seville, Sharon Center, Strasburg, Sugarcreek, Uniontown, Wadsworth, Westfield Center, Wilmot
East Palestin c	Canfield, East Liverpool, Leetonia, Lowellville North Lima, Salineville, Wellsville
Franklin	Beavercreek, Bellbrook, Brookville, Camden, Clarksville, Englewood, Farmersville, Gratis, Liberty, Monroe, New Burlington, New Lebanon, Spring Valley, Trenton, Trotwood, West Alexandria, Xenia

Issue Date: June 9, 2000

3. SERVICE AREAS

- 3.1 Local Exchanges and Local Calling Scope (continued)
 - 3.1.2 Community Calling Service Exchange Areas (continued)

Exchange Area	Additional Exchange Areas Included in Community Calling Services
Girard	Berlin Center, Bristolville, Canfield, Columbiana, Cortland, Damascus, Greene, Hartford (Trumbull Co.), Johnston, Kinsman, Lake Milton, Leetonia, Lowellville, Newton Falls, North Benton, North Jackson, North Lima, Salem, Sharon, Wayland, Windham
Gnadenhutten	Bowerstown, Freeport, Scio, West Lafayette
Hartville	Alliance, Atwater, Canal Fulton, Doylestown, East Rochester, Greensburg, Hudson, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Massillon, Minerva, Mogadore, Montrose (Summit Co.), Navarre, North Georgetown, Paris, Ravenna, Rootstown, Sebring, Wadsworth
Jamestown	Bellbrook, Donnelsville, Erion, Fairborn, Medway, New Burlingtown, Pitchin, Port William, Sabina, South Charlestown, South Vienna, Springfield, Spring Valley, Wilmington, Yellow Springs-Clifton
Leroy	Austinburg, Burton, Chagrin Falls, Chardon, Chesterland, East Claridon, Gates Mills, Geneva, Hillcrest, Huntsburg, Kirtland, Madison, Mesopotamia, Middlefield, Montville, Newbury, North Bloomfield, Orwell, Perry, Rock Creek, Russell, Thompson, Trumbull, Wickliffe, Windsor
Louisville	Akron, Alliance, Atwater, Beach City, Bolivar, Brewster, Canal Fulton, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Magnolia- Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Massillon, Mineral City, Minerva, Mogadore, Navarre, North Georgetown, Paris, Pattersonville, Rootstown, Sebring, Uniontown, Winona
Magnolia-Waynesburg	Alliance, Beach City, Bolivar, Brewster, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Harlem Springs, Hartville, Louisville, Malvern, Marlboro, Massillon, Mechanicstown, Minerva, Navarre, New Philadelphia, North Canton, North Georgetown, Paris, Pattersonville, Strasburg, Sugarcreek, Wilmot
Marlboro	Akron, Canal Fulton, East Rochester, Greensburg, Hanoverton, Kent, Louisville, Magnolia-Waynesburg, Malvern, Manchester, Massillon, Minerva, Mogadore, North Canton, North Georgetown, Paris, Pattersonville, Ravenna, Sebring, Uniontown, Winona
Mogadore	Alliance, Atwater, Canal Fulton, Canton, Doylestown, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester, Mantua, Marlboro, Massillon, Montrose (Summit Co.), North Canton, Paris, Peninsula, Ravenna, Rootstown, Sharon Center, Wadsworth

BIRCH TELECOM OF THE GREAT LAKES, INC.

Local Exchange Services

3. SERVICE AREAS

- 3.1 Local Exchanges and Local Calling Scope (continued)
 - 3.1.2 Community Calling Service Exchange Areas (continued)

Exchange Area	Additional Exchange Areas Included in Community Calling Services
Navarre	Berlin, Bolivar, Canal Fulton, Dalton, Dellroy, Doylestown, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Mineral City, New Philadelphia, North Canton, Paris, Strasburg, Sugar Creek, Uniontown, Wilmot
Newcomerstown	Adamsville, Byesville, Cambridge, Conesville, Coshocton, Freeport, New Concord, Norwich, Old Washington, Uhrichsville, Warsaw
North Canton	Alliance, Atwater, Beach City, Bolivar, Brewster, Dalton, Doylestown, East Rochester, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Mineral City, Minerva, Mogadore, Montrose, Navarre, Paris, Ravenna, Rootstown, Sebring, Strasburg, Wadsworth, Wilmot
North Jackson	Bristolville, Columbiana, Cortland, Damascus, Girard, Hartford, Hubbard, Leetonia, Lowellville, Newton Falls, North Benton, North Lima, Salem, Sharon (Trumbull Co.), Wayland, Windham
Piqua	Ansonia, Arcanum, Christiansburg, Englewood, Gettysburg, Greenville, Laura, New Carlisle, North Hampton, Phillipsburg, Pleasant Hill, St. Paris, Terre Haute, Tipp City, Vandalia, Versailles, West Milton
Ravenna	Alliance, Greensburg, Hartville, Hudson, Marlboro, Mogadore, Montrose (Summit Co.), North Canton, Peninsula, Sebring, Uniontown
Rootstown	Alliance, Canton, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Mogadore, Montrose (Summit Co.), North Canton, Paris, Peninsula, Sebring, Uniontown
Salineville	Columbiana, Damascus, East Palestine, Leetonia, New Waterford, Rogers, Salem Springfield Beavercreek, Christiansburg, Fairborn, Jamestown, Mechanicsburg, St. Paris, South Solon, Terre Haute, Tipp City, Vandalia, Xenia
Sugar Grove	Amanda, Baltimore, Bremen, Canal Winchester, Carroll, Circleville, Glenford, Hallsville, Junction City, Laurelville, Logan, Millersport, Murray City, Nelsonville, New Lexington, Pleasantville, Rushville, Shawnee, Somerset, Thornville
Uhrichsville	Cadiz, Flushing, Jewett, Newcomerstown, Scio

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.3 Optional Local Area Service Exchange Areas

Exchange Area	Additional Exchange Areas Included in Optional Local Area Service		
Akron	Hudson		
Beavercreek	Brookville	New Lebanon	Phillipsburg
Bellbrook	Brookville	New Lebanon	Phillipsburg
Centerville	Brookville	New Lebanon	Phillipsburg
Fairborn	Brookville	New Lebanon	Phillipsburg
Kirtland	Bedford Berea Brecksville Chagrin Falls	Cleveland Independence Montrose North Royalton	Olmsted Falls Strongsville Trinity Victory
Mentor	Bedford Berea Brecksville Chagrin Falls Cleveland	Hillcrest Independence Montrose North Royalton Olmsted Falls	Strongsville Terrace Trinity Victory
Miamisburg-West Carrollton	Brookville	New Lebanon	Phillipsburg
Vandalia	Brookville	New Lebanon	Phillipsburg
Painesville	Bedford Berea Brecksville Chagrin Falls Cleveland Wickliffe	Gates Mills Hillcrest Independence Montrose North Royalton	Olmsted Falls Strongsville Terrace Trinity Victory
Xenia	Centerville Fairborn	Miamisburg-We Vandalia	st Carrollton
Yellow Springs-Clifton	Bellbrook Vandalia	Centerville	Miamisburg-West Carrollton

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Effective Date: August 8, 2000

3. SERVICE AREAS

3.2 Local Access and Transport Areas

3.2.1 Akron LATA

AKRON ALLIANCE ATWATER CANAL FULTON CANTON DALTON GREENSBURG HARTVILLE	KENT LOUISVILLE MAGNOLIA-WAYNESBURG MANCHESTER MANTUA MARLBORO MASSILLON MOGADORE	NAVARRE NORTH CANTON RAVENNA ROOTSTOWN SEBRING UNIONTOWN
3.2.2 Cleveland LATA		
BEDFORD BEREA BRECKSVILLE BURTON CHAGRIN FALLS CHESTERLAND CLEVELAND GATES MILLS	HILLCREST INDEPENDENCE KIRTLAND LEROY MENTOR MONTROSE NORTH ROYALTON OLMSTED FALLS	PAINESVILLE STRONGSVILLE TERRACE TRINITY VICTORY WICKLIFFE WILLOUGHBY
3.2.3 Columbus LATA		
ALTON ARABIA BARNESVILLE BEALLSVILLE BELLAIRE BETHESDA BLOOMINGBURG CANAL WINCHESTER CARROLL CHESIRE CLARINGTON COLUMBUS CONESVILLE CORNING COSHOCTON DRESDEN DUBLIN DUFFY FULTONHAM	GROVE CITY GROVEPORT GUYAN HARRISBURG HILLIARD IRONTON JEFFERSONVILLE LANCASTER LEWISVILLE LOCKBOURNE LONDON MARIETTA MARTINS FERRY- BRIDGEPORT MILLEDGEVILLE MINGO JUNCTION MURRAY CITY NELSONVILLE NEW ALBANY NEW HOLLAND	PHILO REYNOLDSBURG RIO GRANDE ROSEVILLE RUSHVILLE SEDALIA SHAWNEE SOMERSET SOMERTON ST. CLAIRSVILLE STEUBENVILLE SUGAR GROVE THORNVILLE TORONTO UHRICHSVILLE VINTON WALNUT WASHINGTON COURT HOUSE WEST JEFFERSON WEST LAFAYETTE
GAHANNA CALLIPOLIS GLENFORD GNADENHUTTEN GRAYSVILLE	NEW LEXINGTON NEW MATAMOPA NEWCOMERSTOWN NEWPORT NORWICH	WESTERVILLE WOODSFIELD WORTHINGTON ZANESVILLE

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3. SERVICE AREAS

3.2 Local Access and Transport Areas (continued)

3.2.4 Dayton LATA

ABERDEEN BEAVERCREEK BELFAST BELLBROOK BOWERSVILLE CEDARVILLE CENTERVILLE CHRISTIANSBURG DANVILLE DAYTON DONNELSVILLE ENON FAIRBORN FLETCHER-LENA 3.4.5 Toledo LATA	FRANKLIN HILLSBORO JAMESTOWN MARSHALL MEDWAY MIAMISBURG-WEST CARROLLTON MIDDLETOWN MONROE NEW CARLISLE NORTH HAMPTON PIQUA PITCHIN RAINSBORO	RIPLEY SOUTH CHARLESTON SOUTH SOLON SOUTH VIENNA SPRING VALLEY SPRINGFIELD SUGAR TREE RIDGE TREMONT CITY TRENTON VANDALIA WINCHESTER XENIA YELLOW SPRINGS-CLIFTON
BLOOMINGVILLE CASTALIA FINDLAY FOSTORIA FREMONT 3.2.6 Youngstown LATA	HOLLAND LINDSEY MAUMEE NEW RIEGEL PERRYSBURG	SANDUSKY TIFFIN TOLEDO UPPER SANDUSKY WHITEHOUSE
CANFIELD COLUMBIANA EAST LIVERPOOL EAST PALESTINE GIRARD HUBBARD	LEETONIA LISBON LOWELLVILLE NEW WATERFORD NILES NORTH JACKSON	NORTH LIMA ROGERS SALEM SALINEVILLE WELLSVILLE YOUNGSTOWN

Issue Date: June 9, 2000

- 4. SERVICES (continued)
 - 4.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

- 4.3.1 Two-Point Service
 - A. Operator Service Charges

Description	Rates	
Station-to-Station Service		
Calling Card	<u>Min.</u>	<u>Max.</u>
Non-Automated	\$.50	\$5.00
Semi-Automated	.50	5.00
Fully Automated	.10	5.00
Collect		
Non-Automated	\$.50	\$5.00
Semi-Automated	.50	5.00
Fully Automated	.50	5.00
Billed to a Third Number		
Non-Automated	\$.50	5.00
Semi-Automated	.50	5.00
Fully Automated	.50	5.00
Sent-Paid		
Non-Automated	\$.50	5.00
Semi-Automated	.50	5.00
Person-to-Person Service		
Non-Automated	\$.50	5.00
Semi-Automated	.50	5.00
Other Services		
Line Status Verification (1)	\$.50	5.00
Busy Interrupt (1)	.50	5.00
• • •		

(1) The operator will inform the requesting caller of the charge for this service.

4. SERVICES (continued)

4.4 Directory Services

4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month. The Company will provide each Customer with a copy of a single comprehensive printed directory, on an annual basis, free of charge.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

		nthly ate
	Min.	Max.
Dual Name Listing – Business	\$0.01	\$5.00
Dual Name Listing - Residence	\$0.01	\$5.00

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	Mont	hly Rate	Non-Rect Service C	-
	Min.	Max.	Min.	Max.
Access Service Business Listing, each Access Service Residence Listing, each	\$.50 \$.50	\$7.00 \$7.00	\$5.00 5.00	\$30.00 30.00

B. Regular Extra Listings

			NON-KCC	urring
	Mont	<u>hly Rate</u>	Service C	harge
	Min.	Max.	Min.	Max.
Business extra listings, each	\$.50	\$7.00	\$5.00	\$30.00
Residence extra listings, each	\$.50	\$7.00	\$5.00	30.00

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- 4. SERVICES (continued)
 - 4.4 Directory Services (continued)
 - 4.4.1 Directory Listings (continued)
 - C. Special Types of Extra Listings
 - 1. Alternate Listings

	Monthly Rate		Non-Rec <u>Service C</u>	· •
	Min.	Max.	Min.	Max.
Business alternate listings, each Residence alternate listings, each	\$. 50 \$. 50	\$7.00 \$7.00	\$5.00 5.00	\$30.00 30.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

D. Nonpublished Exchange Service

	Mon	thly Rate	Non-Re	curring
	Min. Max.		Service Charge	
			Min.	Max.
Residence Nonpublished Exchange Service, each nonpublished telephone number	\$.50	\$5.00	\$5.00	\$25.00

E Nonlisted Service

	Monthly Rate		Non-Recurring	
	Min. Max.		Service Charge	
			Min.	Max.
Residence Nonlisted Service, each				
Primary	\$.50	\$5.00	\$5.00	\$25.00
Additional	\$.50	\$5.00	\$5.00	30.00

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- 5. **PRICE LIST (continued)**
 - 5.1 Exchange Access Lines (continued)
 - 5.1.1 Main Service (continued)
 - C. Service and Equipment Charges (Residence and Business)
 - 1. Service Charges

1. Charge to install main service access line, per access line (1)	\$50.00
2. Charge to change telephone number per access line	10.00
3. Charge to change or rearrange group billing on existing service, per occasion	10.00
4. Charge to change to or from Optional Extended Area Service, per access line	10.00
5. Charge to establish or rearrange hunting sequence, per access line	10.00
 Charge to change type of signaling supervision (loop start to group start or vice- versa), per access line 	10.00
7. Charge to change Directory Listing	10.00
 9. Charge to change class of service, per access line Residence to Business Business to Residence 	10.00

(1) In addition, apply a nonrecurring charge of \$6.00 when a customer has not subscribed to Touch-tone Service previously from the Company.

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5. PRICE LIST (continued)

5.3 <u>Toll Services</u> (continued)

- 5.3.1 Two-Point Service
 - A. Operator Service Charges

Description	<u>Rate</u>
Station-to-Station Service Calling Card	
Non-Automated	\$1.65
Semi-Automated	1.65
Fully Automated	.45
Collect	
Non-Automated	\$1.65
Semi-Automated	1.65
Fully Automated	1,65
Billed to a Third Number	
Non-Automated	\$1.65
Semi-Automated	1.65
Fully Automated	1.65
Sent-Paid	
Non-Automated	\$1.65
Semi-Automated	1.65
Person-to-Person Service	
Non-Automated	\$3.00
Semi-Automated	3.00
Other Services	
Line Status Verification	\$2.00
Busy Interrupt	3.00
Busy monupt	5.00

5.4 Directory Services

5.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

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5. PRICE LIST (continued)

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5.4 Directory Services (continued)

- 5.4.1 Directory Listings (continued)
 - 1. Dual Name Listings

Dual Name Listing – Business	\$1.00*
Dual Name Listing – Residence	\$1.00*

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

Monthly Rate

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	Monthly Rate	Non-Recurring Service Charge
Access Service Business Listing, each Access Service Residence Listing, each	\$1.75 1.75	\$18.00 18.00
Regular Extra Listings	Monthly Rate	Non-Recurring Service Charge
Business extra listings, each	\$1.75	\$18.00
Residence extra listings, each	1.75	18.00
Special Types of Extra Listings		
1. Alternate Listings		
÷		Non-Recurring

	Monthly Rate	Service Charge
Business alternate listings, each	\$1.75	\$18.00
Residence alternate listings, each	1.75	18.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

*Currently being waived

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Effective Date: August 8, 2000

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5. PRICE LIST (continued)

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- 5.4 Directory Services (continued)
 - 5.4.1 Directory Listings (continued)
 - D. Nonpublished Exchange Service

	Monthly Rate	Non-Recurring Service Charge
Residence Nonpublished Exchange Service, each nonpublished telephone number	\$1.40	\$18.00
Nonlisted Service		
	Monthly Rate	Non-Recurring Service Charge
Residence Nonlisted Service, each Primary	\$1.40	\$18.00

5.4.2 Directory Assistance Service

Additional

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$.60.

1.40

3. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$.60.

Issue Date: June 9, 2000

Exhibit B of Attachments Case No. 07-738-TP-ATA



1st Revised Sheets, Canceling Original Sheet:

- 1 Update Address
- 2 Update Table of Contents
- 3 Update Index
- 6 Add Definition for Call Trace
- 7 Move Definition for Call Transfer
- 23 Revise Text 2.6.4
- 36 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 37 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 38 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 39 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 40 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 55 Increase Rates for Other Services 4.3.1.A
- 56 Add Text to Directory Listing Services and Introduce Business Rates
- 57 Introduce Business Non-Published and Non-Listed Rates and Add Text
- 68 Increase Class of Service Charge and Remove Business to Residential Option
- 80 Update Price List
- 81 Update Price List
- 82 Update Price List

Original Sheets:

- 41.1 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41.2 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41.3 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41.4 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41.5 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 41.6 Update Local Exchange and Local Calling Scope Mirroring ILEC
- 54.1 Introduce Business First Bundle
- 54.2 Introduce Busiñess First Bundle
- 54.3 Introduce Business First Bundle
- 54.4 Introduce Home Essentials Bundle
- 55.5 Introduce Home Essentials Bundle
- 65.1 Introduce Birchual Office Services
- 65.2 Introduce Birchual Office Services
- 65.3 Introduce Birchual Office Services

Tariff P.U.C.O. No. 1 1st Revised Sheet No. 1 Original Sheet No. 1

Birch Telecom of the Great Lakes, Inc.

Local Exchange Services Tariff

This Tariff, filed with the Public Utilities Commission of Ohio, contains the terms and conditions applicable to local exchange telecommunication services in the State of Ohio by Birch Telecom of the Great Lakes, Inc. (the "Company"). The Company provides exchange telecommunications services on resale and facilities-based bases. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

Birch Telecom of the Great Lakes, Inc. 2300 Main St. Suite 600 Kansas City, MO 64108

(CT)

Issue Date: June 27, 2007

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1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

<u>900 Call Restriction</u> – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

<u>Auto Redial</u> – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

<u>Business</u> – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

<u>Call Blocker</u> – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

<u>Call Forwarding</u> – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

<u>Call Forwarding-Busy Line</u> – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

<u>Call Forwarding-Busy Line/Don't Answer</u> – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

<u>Call Forwarding-Don't Answer</u> – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

<u>Call Return</u> – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

<u>Call Trace</u> – Enables a Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer can contact the Company via the telephone number provided in the Call Trace announcement. At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Telephone Company, not the customer, will perform the entire call trace function.

(MT) Call Transfer definition moved to Sheet No. 7.

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BIRCH TELECOM OF THE GREAT LAKES, INC.

Local Exchange Services

Tariff P.U.C.O. No. 1 1st Revised Sheet No. 7 Cancels Original Sheet No. 7

1. DEFINITIONS AND ABBREVIATIONS (continued)

<u>Call Transfer</u> – Provides the capability to transfer or add a third party, using the same line.

<u>Call Transfer Disconnect</u> – Enables business customers to add on another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is, therefore, not available to customers subscribing to an optional flat-rate local, toll or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

<u>Call Waiting</u> – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Call Waiting ID</u> – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

<u>Call Waiting ID Options</u> – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

<u>Cancel Call Waiting</u> – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

<u>Caller ID – Number</u> – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

<u>Caller ID – Name</u> – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

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90-9134-TP-TRF

(MT)

- 2. RULES AND REGULATIONS (continued)
 - 2.6 <u>Responsibility of the Customer</u> (continued)
 - 2.6.3 Credit Allowances (continued)
 - E. Credit Allowance Directory

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

- 1. In the event that the Company omits a Customer's listing for the white pages of the telephone directory or lists an incorrect phone number, the Company will issue the Customer a credit for the equivalent of not less than three (3) months local service charges. This credit will not apply in cases where the Customer has provided the Company with its listing information after the deadline for directory publication.
- 2. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- 3. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.
- F. All credit allowances will be in accordance with Ohio MTSS 4901:1-5-18.
- 2.6.4 Cancellation by Customer
 - A. Customer may cancel service any time after meeting the minimum service period without any termination charges. Termination charges will apply if Customer cancels prior to the expiration of a fixed term service contract.
- (CT) (RT)
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope

The Company will serve all Exchanges served by the Ohio Bell Telephone Company a/k/a Ameritech Ohio.

3.1.1 Community Calling Service

Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located. Community Calling Service will not be furnished with foreign central office or foreign exchange services.

3.1.2 Community Calling Service Exchange Areas

Exchange Area	Additional Exchange Areas Included in Community Calling Services	(AT)
Aberdeen	Aberdeen, Maysville, KY, Ripley	1
Akron	Akron, Atwater, Doylestown, Greensburg, Hartville, Hudson, Kent, Manchester, Mogadore, Montrose, North Canton, Peninsula, Uniontown, Ravenna, Richfield, Rittman, Rootstown, Sharon Center, Wadsworth	
Alliance	Alliance, Atwater, Canton, Damascus, Marlboro, N. Benton, N. Georgetown, Paris, Sebring	
Alton	Cheshire Center, Columbus Met Area, London, Pataskala, Rathbone, Sunbury, Resaca	
Arabia	Arabia, Chesapeake, Guyan, Ironton, Walnut	
Atwater	Akron, Atwater, Alliance, Kent, Mariboro, Ravenna, Rootstown	
Barnesville	Barnesville, Beallsville, Bethesda, Fairview, Morristown, Quaker City, Somerton	
Beallsville	Beallsville, Barnesville, Bethesda, Clarington, Somerton, Woodsfield	
Beavercreek	Dayton Met. Area, Donnelsville, Englewood, Enon, Jamestown, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Zenia, Yellow Springs- Clifton Cedarville	
Bedford	Aurora, Bainbridge, Brunswick, Clevleand Met. Area, Chesterland, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg	
Belfast	Belfast, Hillsboro, Marshall, Sugar Tree Ridge	
Bellaire (Wheeling Zone 1)	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Xenia	(AT)

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BIRCH TELECOM OF THE GREAT LAKES, INC.

3. SERVICE AREAS

Local Exchange Services

3.1 Local Exchanges and Local Calling Scope (continued) 3.1.2 Community Calling Service Exchange Areas (continued) **Exchange** Area Additional Exchange Areas Included in Community Calling Services Belpre Belpre, Little Hocking, Marietta, Mineralwells, W. VA, Parkersburg, W. VA, Valley Mills, W. VA Berea Aurora, Bainbridge, Brunswick, Cleveland Met. Area, Chesterland, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg Bethesda Barnesville, Beallsville, Bethesda, Centerville, Morristown, Somerton, Wheeling Zone VIII Bloomingburg Bloomingburg, Jeffersonville, Mt. Sterling, New Holland, Sedalia, Washington Ct. Hse. Bloomingville Bloomingville, Castalia, Sandusky Bowersville Bowersville, Jamestown, Milledgeville, Xenia Brecksville Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg Burton Bainsbridge, Burton, Chagrin Falls, Chardon, Cleveland, E. Claridon, Huntsburg, Middlefield, Newbury, Parkman, Russell, Terrace Canal Fulton Akron, Canal Fulton, Canton, Manchester, Massillon, North Canton Amanda, Baltimore, Carroll, Cheshire Center, Columbus Met. Area, Lancaster, Canal Winchester Pataskala, Rathbone, Sunbury Canfield Berlin Center, Canfield, North Jackson, North Lima, Salem, Youngstown Canton Alliance, Beach City, Bolivar, Brewster, Canal, Canton, Dellroy, Fulton, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Marlboro, Massillon, Mineral City, Minerva, Navarre, North Canton, Paris Carroll Baltimore, Canal Winchester, Carroll, Columbus, Lancaster Castalia Bloomingville, Castalia, Sandusky Cedarville Beavercreek, Cedarville, Clifton, Dayton, Jamestown, Pitchin, South, Springfield, Xenia, Yellow Centerville Dayton Met. Area, Donnelsville, Englewood, Enon, Franklin, Liberty, Medway, New Carlisle, Spring Valley, Trotwood (AT)

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)		
3.1.2 Community Calling Service Exchange Areas (continued)		
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Chagrin Falls	Aurora, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Newbury, Northfield, Richfield, Russell, Twinsburg	
Cheshire	Cheshire, Gallipolis, Pomeroy, Vinton	
Chesterland	Chesterland, Cleveland Met. Area, East Claridon, Kirtland, Newbury, Russell	
Christiansburg	Christiansburg, Fletcher-Lena, New Carlisle, North Hampton, St. Paris, Tipp City, Troy	
Clarington	Beallsville, Clarington, Duffy, Powhatan Point, Woodsfield	
Cleveland	Aurora, Avon Lake, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Columbia Sta., East Claridon, Elyria, Grafton, Hinckley, Leroy, Montville, Newbury, North Eaton, Northfield, Perry, Richfield, Russell, Twinsburg, Valley City	
Columbiana	Columbiana, East Palestine, Lisbon, Leetonia, New Waterford, North Lima Rogers, Salem, Youngstown	
Columbus	Alexandria, Ashville, Baltimore, Carroll, Cheshire Center, Columbus Met. Area, Delaware, Granville, Johnstown, Kilbourne, London, Mt. Sterling, Pataskala, Plain City, Rathbone, Resaca, Sunbury	
Conesville	Conesville, Coshocton, Dresdne, West Lafayette	
Corning	Corning, New Lexington, Shawnee	
Coshocton	Conesville, Cooperdale, Coshocton, Warsaw, West Lafayette	
Dalton	Dalton, Kidron, Massillon, Orrville, Wooster	
Danville	Danville, Hillsboro, Lynchburg, Mowrystown, Sugar Tree Ridge	
Dayton	Brookville, Cedarville, Clifton, Dayton Met. Area, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Jamestown, Laura, Lewisburg, Liberty, Medway, Middletown, New Burlington, New Carlisle, New Lebanon, Phillipsburg, Spring Valley, Tipp City, Trenton, Trotwood, Troy, Waynesville, West Alexandra, West Milton, Xenia, Yellow Springs	
Donnelsville Dresden	Donnelsville, Dayton Met. Area, Enon, Medway, New Carlisle, North Hampton, Springfield Conesville, Cooperdale, Dresden, Frazeysburg, Zanesville	

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Local Exchange Services

SERVICE AREAS

3.1 Local Exchanges and Lo	cal Calling Scope (continued)	(AT)
3.1.2 Community Ca	lling Service Exchange Areas (continued)	
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Dublin	Cheshire Center, Columbus Met. Area, Delaware, Pataskala, Plain City, Rathbone, Sunbury	
Duffy	Clarington, Duffy, Graysville, New Martinsville, New Matamoras, Woodsfield	
East Liverpool	Chester, W. VA, East Liverpool, Hookstown, PA, Lisbon, Rogers, Salineville, Smiths Ferry, PA, Wellsville	
East Palestine	Columbiana, E. Palestine, PA, East Palestine, Lisbon, New Waterford, Rogers, Salem, Youngstown	
Enon	Enon, Dayton Met. Area, Donnelsville, Springfield, Yellow Springs-Clifton	
Fairborn	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Yellow Springs-Clifton	
Findlay	Arcardia, Arlington, Benton Ridge, Bloomdale, Carey, Findlay, Jenera, McComb, Mount Blanchard, Mount Cory, North Baltimore, Rawson, Van Buren, Vanlue	
Fletcher-Lena	Christiansburg, Fletcher-Lena, Piqua, St. Paris, Troy	
Fostoria	Arcardia, Bascom, Bloomdale, Fostoria, New Riegel, Risingsun	
Franklin	Carrollton, Centerville, Dayton, Franklin, Germantown, Miamisburg-West, Middletown	
Fremont	Bettsville, Clyde, Fremont, Gibsonburg, Green Springs, Helena, Lindsey, Old Fort, Woodville	
Fultonham	Fultonham, New Lexington, Roseville, Somerset, Zanesville	
Gahanna	Cheshire Center, Columbus Met. Area, Johnstown, Pataskala, Plain City, Rathbone, Sunbury	
Gallipolis	Cheshire, Gallipolis, Guyan, Point Pleasant, Rio Grande, Vinton, Walnut	
Gates Millis	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., East Claridon, Hinckley, Kirtland, Mentor, Northfield, Richfield, Russell, Twinsburg	
Girard	Girard, Hubbard, Niles, Warren, Youngstown	
Glenford	Glenford, New Lexington, Newark, Somerset, Thornville	(AT)

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3. SERVICE AREAS

3.1 Local Exchanges and Lo	cal Calling Scope (continued)	(AT)
3.1.2 Community Cal	ling Service Exchange Areas (continued)	
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Gnadenhutten	Gnadenhutten, New Philadelphia, Newcomerstown, Uhrichsville	
Graysville	Duffy, Graysville, Lewisville, New Matamoras, Woodsfield	
Greensburg	Akron, Greensburg, Manchester, North Canton, Uniontown	
Grove City	Cheshire Center, Columbus Met. Area, Mt. Sterling, Pataskala, Rathbone, Sunbury	
Groveport	Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury	
Guyan	Arabia, Chesapeake, Gallipolis, Guyan, Walnut	
Harrisburg	Cheshire Center, Columbus Met. Area, London, Mt. Sterling, Pataskala, Rathbone, Sunbury	
Hartville	Akron, Canton, Hartville, Louisville, Marlboro, North Canton, Uniontown	
Hillcrest	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia, East Claridon, Hinckley, Kirtland, Northfield, Richfield, Russell, Twinsburg	
Hillard	Cheshire Center, Columbus Met. Area, Pataskala, Plain City, Rathbone, Resaca, Sunbury	
Hillsboro	Belfast, Danville, Hillsboro, Leesburg, Lunchburg, Marshall, Mowrystown, Rainsboro, Sinking Spring, Sugar Tree Ridge	
Holland	Center-Berkey, Lost Peninsula, M, N. Sylvania, MI, Richfield, Swanton, Sylvania, Toledo Met. Area, Waterville	
Hubbard	Girard, Hubbard, Lowellville, Youngstown, Sharon, Lowellville, PA, Warren	
Independence	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg	
Ironton	Arabia, Chesapeake, Ironton	
Jamestown	Beavercreek, Bowersville, Cedarville, Dayton, Jamestown, Jeffersonville, Milledgeville, South Solon, Xenia	
Jeffersonville	Bloomingburg, Jamestown, Jeffersonville, Milledgeville, Sedalia, South Solon, Washingtown Ct. Hse.	
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3. SERVICE AREAS

3.1 Local Exchanges and Loc	al Calling Scope (continued)	
3.1.2 Community Call	ing Service Exchange Areas (continued)	(AT)
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Kent	Akron, Atwater, Aurora, Hiram, Hudson, Kent, Mantua, Mogadore, Ravenna, Rootstown	
Kirtland	Chesterland, Gates Mills, Hillcrest, Kirtland, Mentor, Painesville, Terrace, Wickliffe, Willoughby	
Lancaster	Amanda, Baltimore, Bremen, Canal, Carroll, Junction City, Lancaster, Millersport, Pleasantville, Rushville, Sugar Grove, Winchester	
Leetonia	Columbiana, Leetonia, Lisbon, Salem, Youngstown	
Leroy	Cleveland, Leroy, Mentor, Painesville, Willoughby	
Lewisville	Graysville, Lewisville, Woodsfield	
Lindsey	Fremont, Lindsey, Woodville	
Lisbon	Columbiana, East Liverpool, East Palestine, Hanoverton, Leetonia, Lisbon, New Waterford, Rogers, Salem, Salineville, Wellsville, Winona	
Lockbourne	Ashville, Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury	
London	Alton, Charleston, Columbus, Harrisburg, London, Resaca, Sedalia, South, South Solon, South Vienna, West Jefferson	
Louisville	Canton, Hartville, Louisville, North Canton	
Lowellville	Hubbard, Lowellville, Lowellville, PA, North Lima, Youngstown	
Magnolia-Waynesburg	Canton, Magnolia-Waynesburg, North Canton	
Manchester	Akron, Canal Fulton, Greensburg, Manchester	
Mantua	Aurora, Hiram, Kent, Mantua, Ravenna	
Marietta	Barlow, Bartlett, Belpre, Beverly, Dexter City, Lowell, Lower Salem, Marietta, New Matamoras, Newport, Watertown, Williamstown, W. VA	
Marlboro	Alliance, Atwater, Canton, Hartville, Marlboro, Rootstown	
Marshall	Belfast, Hillsboro, Marshall, Rainsboro	

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BIRCH TELECOM OF THE GREAT LAKES, INC.

Local Exchange Services

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Call	ing Service Exchange Areas (continued)
Exchange Area	Additional Exchange Areas Included in Community Calling Services
Martins Ferry Bridgeport	Adena, Dillonvale, Tiltonsville, Wheeling Zone I, Wheeling Zone II, Wheeling Zone II, Wheeling Zone V, Wheeling Zone VI, Wheeling Zone VII, Wheeling Zone VIII
Massillon	Beach City, Brewster, Canal Fulton, Canton, Dalton, Massillon, Navarre, North Canton, Wilmot
Maumee	Grand Rapids, Lost Peninsula, MI, N. Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, Waterville
Medway	Dayton Met. Area, Donnelsville, Medway, New Carlisle, Springfield
Mentor	Gates Mills, Kirtland, Leroy, Mentor, Painesville, Perry, Wickliffe, Willoughby
Miamisburg-West Carrollton	Dayton Met. Area, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Liberty, Medway, New Carlisle, Spring Valley, Trotwood
Middletown	Dayton, Franklin, Germantown, Gratis, Middletown, Monroe, Seven Mile, Trenton
Milledgeville	Bowersville, Jamestown, Jeffersonville, Milledgeville, Washington Ct. Hse
Mingo Junction	Brilliant, Mingo Junction, Steubenville
Mogadore	Akron, Kent, Mogadore, Uniontown
Monroe	Cincinnati, Hamilton, Middletown, Monroe, Trenton
Montrose	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg
Murray City	Glouster, Murray City, Nelsonville, Shawnee
Navarre	Beach City, Brewster, Canton, Massillon, Navarre
Nelsonville	Athens, Logan, Murray City, Nelsonville, New Marshfield, Shawnee, The Plains
New Albany	Cheshire Center, Columbus Met. Area, Johnstown, Pataskala, Plain City, Bathhana Sumhuru
New Carlisle	Rathbone, Sunbury Christiansburg, Dayton Met. Area, Donnelsville, Medway, New Carlisle, North Hampton, Springfield, Tipp City, TroyNewcomerstown Cambridge, Gnadenhutten, New Philadelphia, Newcomerstown, West Lafayette

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued) 3.1.2 Community Calling Service Exchange Areas (continued) (AT) Exchange Area Additional Exchange Areas Included in Community Calling Services New Holland Bloomingburg, New Holland, Washington Ct. Hse. New Lexington Corning, Fultonham, Glenford, Junction City, New Lexington, Roseville, Shawnee, Somerset, Thornville, Zanesville New Matamoras Duffy, Graysville, Marietta, New Matamoras, Newport Newport Marietta, New Matamoras, Newport New Riegel Bascom, Fostoria, New Riegel, Tiffin, Vanlue New Waterford Columbiana, E. Palestine, PA, East Palestine, Lisbon, New Waterford, North Lima, Rogers, Salem, Youngstown Niles Cortland, Girard, Niles, North Jackson, Sprint, Warren Youngstown North Canton Akron, Canal Fulton, Canton, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Massillon, North Canton, Uniontown North Hampton Christiansburg, Donnelsville, New Carlisle, North Hampton, Springfield, Tremont City North Jackson Berlin Center, Canfield, Lake Milton, Niles, North Jackson, Warren Youngstown North Lima Canfield, Columbiana, Lowellville, Lowellville, PA, New Waterford, North Lima, Youngstown North Royalton Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met, Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg Norwich New Concord, Norwich, Philo, Zanesville **Olmstead Falls** Aurora, Bainbridge, Brunswick, Chesterfield, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg Painesville Chardon, Kirtland, Leroy, Madison, Mentor, Montville, Painesville, Perry, Willoughby Perrysburg Berkey, Haskins, Lost Peninsula, MI, North Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, Waterville, Woodville Philo Norwich, Philo, Roseville, Zanesville

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3.. SERVICE AREAS

3.1 Local Exchanges and Lo	cal Calling Scope (continued)	(AT)
3.1.2 Community Cal	ling Service Exchange Areas (continued)	
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Piqua	Bradford, Covington, Fletcher-Lena, Piqua, Troy	
Pitchin	Cedarville, Pitchin, South Charleston, Springfield, Yellow Springs-Clifton	
Rainsboro	Greenfield, Hillsobro, Marshall, Rainsboro	
Ravenna	Akron, Atwater, Garrettsville, Hiram, Kent, Mantua, Ravenna, Rootstown, Wayland, Windham	
Reynoldsburg	Alexandria, Baltimore, Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury	
Rio Grande	Galliopolis, Rio Grande, Vinton, Walnut	
Ripley	Aberdeen, Decatur, Georgetown, Higginsport, Ripley, Russellville	
Rogers	Columbiana, East Liverpool, East Palestine, East Palestine, PA, Lisbon, New Waterford, Rogers	
Rootstown	Akron, Atwater, Kent, Marlboro, Ravenna, Rootstown	
Roseville	Crooksville, Fultonville, New Lexington, Philo, Roseville, Zanesville	
Rushville	Bremen, Lancaster, Pleasantville, Rushville, Somerset, Thornville	
St. Clairsville	Adena Bethesda, Centerville, Flushing, Morristown, Wheeling Zone I, Wheeling Zone II, Wheeling Zone III, Wheeling Zone V, Wheeling Zone VI, Wheeling Zone VII, Wheeling Zone VIII	
Salem	Canfield, Columbiana, Damascus, East Palestine, HAnoverton, Lectonia, Lisbon, New Waterford, Salem, Winona, Youngstown	
Salineville	East Liverpool, Lisbon, Salineville, Wellsville	
Sandusky	East Liverpool, Lisbon, Salineville, Wellsville	
Sebring	Alliance, Damascus, North Benton, North Georgetown, Sebring	
Sedalia	Bloomingburg, Jeffersonville, London, Sedalia, South Solon	
Sharon	Hartford, Hubbard, Sharon, Sharon, PA, Sharpsville, PA, Warren, West Middlesex, PA, Youngstown	
Shawnee	Corning, Logan, Murray City, Nelsonville, New Lexington, Shawnee	(AT)

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3. SERVICE AREAS

3.1 Local Exchanges and Lo	<u>cal Calling Scope</u> (continued)	(AT)
3.1.2 Community Cal	ling Service Exchange Areas (continued)	
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Somerset	Fultonham, Glenford, Junction City, New Lexington, Rushville, Somerset, Thornville	
Somerton	Barnesville, Beallsville, Bethesda, Somerton, Woodsfield	
South Charleston	Cedarville, London, Pitchin, South Charleston, South Solon, South Vienna, Springfield	
South Solon	Cedarville, Jamestown, Jeffersonville, London, Sedalia, South Charleston, South Solon	
South Vienna	Catawba, London, South Charleston, South Vienna, Springfield	
Springfield	Catawba, Cedarville, Donnelsville, Enon, Medway, New Carlisle, North Hampton, Pitchin, South Charleston, South Vienna, Springfield, Tremont City, Urbana, Yellow Springs-Clifton	
Spring Valley	Dayton Met. Area, Spring Valley, Xenia	
Steubenville	Amsterdam, Bergholz, Bloomingdale, Brilliant, Dillonvale-Mt., Follansbee, W. VA, Hopedale, Knoxville, Mingo Junction, Pleasant, Richmond, Smithfield, Steubenville, Tiltonsville, Toronto, Weirton, W. VA	
Strongsville	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg	
Sugar Grove	Lancaster, Sugar Grove	
Sugar Tree Ridge	Belfast, Danville, Hillsboro, Mowrystown, Sugar Tree Ridge, Winchester	
Теггасе	Aurora, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Hinckley, Kirtland, Northfield, Richfield, Russell, Twinsburg	
Thornville	Glenford, Hebron, Millersport, New Lexington, Newark, Pleasantville, Rushville, Somerset, Thronville	
Tiffin	Attica, Bascom, Bettsville, Bloomville, McCuthcenville, Melmore, New Ricgel, Old Fort, Republic, Sycamore, Tiffin	2
Toledo	Curtice-Oregon, Delta, Elmore, Erie, MI, Genoa, Grand Rapids, Haskings- Tontogany, Lambertivlle, MI, Lost Peninsula, MI, Luckey, Metamore, Moline, N. Sylvania, MI, Richfield Center-Berkey, Stoney Ridge, Swanton, Sylvania, Temperance, MI, Toledo Met. Area, Waterville, Whiteford, MI, Woodville	(AT)

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3. SERVICE AREAS

3.1 Local Exchanges and Loc	cal Calling Scope (continued)	(AT)
3.1.2 Community Call	ling Service Exchange Areas (continued)	
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Toronto	Knoxville, Steubenville, Toronto, Wellsville	
Tremont City	North Hampton, Springfield, Tremont City	
Trenton	Cincinnati, Dayton, Hamilton, Middletown, Monroe, Seven Mile, Trenton	
Trinity	Aurora, Avon Lake, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg	
Uhrichsville	Bowerston, Freeport, Gnadenhutten, New Philadelphia, Uhrichsville	
Uniontown	Akron, Greensburg, Hartville, Mogadore, North Canton, Uniontown	
Upper Sandusky	Carey, Harpster, McCutchenville, Nevada, Sycamore, Upper Sandusky, Wharton	
Vandalia	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Tipp City, Trotwood, Troy, West Milton	
Victory	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg	
Vinton	Cheshire, Gallipolis, Rio Grande, Vinton	
Walnut	Arabia, Gallipolis, Guyan, Rio Grande, Walnut	
Washington Court House	Bloomingburg, Jeffersonville, Milliedgeville, New Holland, Washington Ct. Hse.	
Wellsville	Chester, W. VA, East Liverpool, Lisbon, Salineville, Toronto, Wellsville	
Westerville	Cheshire Center, Columbus Met. Area, Delaware, Johnstown Kilbourne, Pataskala, Plain City, Rathbone, Sunbury	
West Jefferson	Cheshire Center, Columbus Met. Area, London Plain City, Pataskala, Rathbone, Resaca, Sunbury	
West Lafayette	Conesville, Coshocton, Newcomerstown, West Lafayette	
Whithouse	Grand Rapids, Lost Peninsula, MI, Neapolis, North Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, United, Waterville	

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3. SERVICE AREAS

3.1 Local Exchanges and Loc	al Calling Scope (continued)	
3.1.2 Community Call	ing Service Exchange Areas (continued)	(AT)
Exchange Area	Additional Exchange Areas Included in Community Calling Services	
Wickliffe	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Kirtland, Mentor, Nrothfield, Richfield, Russell, Twinsburg	
Willoughby	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia, Sta., Hinckley, Kirtland, Leroy, Mentor, Northfield, Painesville, Perry, Richfield, Russell, Twinsburg	
Winchester	Sardinia, Seaman, Sugar Tree Ridge, West Union, Winchester	
Woodsfield	Beallsville, Clarington, Duffy, Graysville, Lewisville, Somerton, Woodsfield	
Worthington	Cheshire Center, Columbus Met. Area, Delaware, Kilbourne, Pataskala, Plain City, Rathbone, Sunbury	
Xenia	Beavercreek, Bellbrook, Bowersville, Cedarville, Clifton, Dayton, Jamestown, New Burlington, Port William, Spring Valley, Xenia, Yellow Springs-Clifton	
Yellow Springs-Clifton	Beavercreek, Cedarville, Dayton, Enon, Fairborn, Pitchin, Springfield, Xenia, Yellow Springs-Clifton	
Youngstown	Berlin Center, Canfield, Colubmiana, Cortland, East Palestine, Girard, Hubbard, Leetonia, Lowellville, Lowellville, PA, New Waterford, Niles, North Jackson, North Lima, Salem, Sharon, Warren, Youngstown	
Zanesville	Adamsville, Dresden, Frazeysburg, Fultonham, Gratiot, New Lexington, Norwich, Philo, Roseville, Zanesville	

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4.2 General Exchange Services (continued)

4.2.10 Bus	siness First Bundle (1)		(NR) (AT)
Ca Ca Ca Hu Th Re	ine with or without Series Completion Hunting Caller ID Call Waiting (2) Call Forwarding Call Forward Busy/Alternate Answer or Call Forward/Alternate Ans Forward Busy/Alternate Answer or Call Forward/Alternate Ans funting hree-Way Calling emote Access to Call Forwarding 50 Minutes Long Distance Block of Time (3)	wer with Series Completion	
	. Monthly Rates (4)		
	Business First - basic line		
	12-month Term Commitment\$46.0024-month Term Commitment\$44.00Month-to-month, following expired term\$50.00		
B.	. Early Termination Fee		
	If Customer disconnects Services, or Services are disconnected to other Customer breach prior to the end of the current term for an any failure by Birch, Customer will be billed on its next monthly fee of \$200.00 per line, including lines added after the initial loc establishment. Additionally, Customer shall be billed for any cr provided or charges previously waived in connection with any p conjunction with the Business First bundle.	y reason, except for y invoice a termination ation/account edits previously	
			(NR

(NR), (AT)

See Sheet No. 54.3 for footnotes.

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4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

C. Non-recurring Charges

Class of service change	\$ 50.00
Custom work order	actual cost
Establish dual service – Basic Line	\$ 18.00
Expedited service charge	\$ 25.00
Feature add/change	\$ 10.00
Hunting add/change	\$ 10.00
Invoice change	\$ 10.00
Move, per line	\$ 70.00
Move, per additional line	\$ 20.00
Installation of new line	\$ 70.00
Installation of additional line	\$ 20.00
Transfer of service	\$ 10.00
Service change, all other, per line	\$ 10.00
Telephone number change	\$ 25.00
Telephone number search, 1 st 20 free	\$ 15.00

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(NR), (AT)

See Sheet No. 54.3 for footnotes

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- 4. SERVICES (continued)
 - 4.2 General Exchange Services (continued)

4.2.10 Business First Bundle (1) (continued)

Footnotes for Business First Bundle:

 Business First bundle equipped with basic line is provided within the exchange areas set forth in Section 3.

Customer must subscribe all lines at a given location to the Business First bundle.

The installation charges as tariffed in Section 4.2.10C apply to installation of the Business First bundle.

The only features available are those set forth in Section 4.2.10. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.2.10C. Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages are not available with the Business First bundle.

Business First bundle lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return, for which the Customer will be charged \$.50 per usage use, with a maximum per month fee of \$4.00 per USF type.

- (2) Call Waiting not available on lines equipped with Series Completion Hunting.
- (3) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. Overage usage rate per minute is \$.045. All Rules and Regulations found in the Company's Interexchange Tariff will apply to long distance services.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff.

(4) Business First bundle is initially available to new and existing Birch business Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.2.10A.

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4.2 General Exchange Services (continued)

4.2.11 Home Essentials Bundle (1)

Line Caller ID Call Waiting Call Forwarding Call Forward Busy/Alternate Answer Three-Way Calling Remote Access to Call Forwarding 250 Minutes Long Distance Block of Time (2)

A. Monthly Rates (3)

	<u>Basic Line</u>
12-month Term Commitment	\$46.00
24-month Term Commitment	\$44.00
Month-to-month, for expired term	\$50.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Home Essentials bundle.

C. Non-recurring Charges

Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Installation of new line	\$45.00
Invoice change	\$10.00
Move, per line	\$45.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 st 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 54.5 for footnotes

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4.2 General Exchange Services (continued)

4.2.11 Home Essentials Bundle (1) (continued)

Footnotes for Home Essentials bundles:

(1) Home Essentials bundle equipped with basic line is provided within the exchange areas set forth in Section 3.

Customer must subscribe all lines at a given location to the Home Essentials bundle.

The installation charges as tariffed in Section 4.2.11C apply to installation of the Home Essentials bundle.

The only features available are those set forth in Section 4.2.11. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.2.11C.

Home Essentials bundle lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return, for which the Customer will be charged \$.50 per usage use, with a maximum per month fee of \$4.00 per USF type.

(2) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toli Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff.

(3) Home Essentials bundle is initially available to new and existing Birch residential Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.2.11A.

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1 -	resident Legal and General Counsel
	of the Great Lakes, Inc.
In accordance with Case No. 0	7-738-TP-ATA, issued June 25, 2007
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Tariff P.U.C.O. No. 1 1st Revised Sheet No. 55 Cancels Original Sheet No. 55

- 4. SERVICES (continued)
 - 4.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

- 4.3.1 Two-Point Service
 - A. Operator Service Charges

Description	Rates		
Station-to-Station Service			
Calling Card	<u>Min.</u>	<u>Max.</u>	
Non-Automated	\$.50	\$5.00	
Semi-Automated	.50	5.00	
Fully Automated	.10	5.00	
Collect			
Non-Automated	\$.50	\$5.00	
Semi-Automated	.50	5.00	
Fully Automated	.50	5.00	
Billed to a Third Number			
Non-Automated	\$.50	5.00	
Semi-Automated	.50	5.00	
Fully Automated	.50	5.00	
Sent-Paid			
Non-Automated	\$.50	5.00	
Semi-Automated	.50	5.00	
Person-to-Person Service			
Non-Automated	\$.50	5.00	
Semi-Automated	.50	5.00	
Other Services			
Line Status Verification (1)	\$.50	5.25	
Busy Interrupt (1)	.50	5.50	

(1) The operator will inform the requesting caller of the charge for this service.

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4. SERVICES (continued)

4.4 Directory Services

4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month. The Company will provide each Customer with a copy of a single comprehensive printed directory, on an annual basis, free of charge.

In the absence of gross negligence or willful misconduct, no liability for damage arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line or Birch line or trunk.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

	Monthly	Non-Recurring
	Rate	Charge
	Min. Max.	
Dual Name Listing – Business	\$0.01 \$5.00	\$15.00 (NR)
Dual Name Listing - Residence	\$0.01 \$5.00	\$15.00 (NR)

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

			Non-Rec	urring	
	Monthly Rate		Service (vice Charge	
	Min.	Max,	Min.	Max.	
Access Service Business Listing, each	\$.50	\$7.00	\$5.00	\$30.00	
Access Service Residence Listing, each	\$.50	\$7.00	5.00	30.00	

B. Regular Extra Listings

· ·	Mont	hly Rate	Non-Rec <u>Service (</u>	-
	Min.	Max.	Min.	Max.
Business extra listings, each	\$.50	\$7.00	\$5.00	\$30.00
Residence extra listings, each	\$.50	\$7.00	\$5.00	30.00

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Non-Recurring

- 4. SERVICES (continued)
 - 4.4 Directory Services (continued)
 - 4.4.1 Directory Listings (continued)
 - C. Special Types of Extra Listings
 - 1. Alternate Listings

	Mont	thly Rate	Service (~
	Min.	Max.	Min.	Max.
Business alternate listings, each	\$.50	\$7.00	\$5.00	\$30.00
Residence alternate listings, each	\$.50	\$7.00	5.00	30.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

D. Nonpublished Exchange Service

		<u>Mon</u>	<u>thly Rate</u>	Non-Re	curring	
		Min.	Max.	Service	<u>Charge</u>	
				Min.	Max.	
	Residence Nonpublished Exchange Service, each nonpublished telephone number Business Nonpublished Exchange Service,	\$.50	\$5.00	\$5.00	\$25.00	
	each nonpublished telephone number	\$.50	\$5.00	\$5.00	\$25.00	
Ē	Nonlisted Service					(NR)
		Mon	thly Rate	Non-Re	curring	
		Min.	Max.	Service	Charge	
				Min.	Max.	
	Residence Nonlisted Service, each					
	Primary	\$.50	\$5.00	\$5.00	\$25.00	
	Additional	\$.50	\$5.00	\$5.00	30.00	(1)
	Business Nonlisted Service, each	\$.50	\$5.00	\$5.00	30.00	(NR)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.

2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.

3. When a customer who has a service which involves date terminals where there is not voice use contemplated.

4. Personalized ring.

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 4.5.7 Birchaul Office Service Birchaul Office Service is a service whereby calls placed to a business customer's telephone number (the Birchaul Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The Birchaul Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a Birchaul Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The Birchaul Office customer is responsible for any local usage or toll charges incurred between the customer's Birchaul Office number of the Birchaul Office service is available to Birchaul Office service is available in the following packages: Local Birchaul Office Service Local Birchaul Office number and the terminating number are within the same local calling area. Unlimited local calling will be allowed between the Birchaul Office number and the terminating number. Monthly Rar Service Charge(1) Local Birchaul Office, with one path \$25.50 \$15.00 	4.5	Miscellaneous Services (continued)			(AT) (NR)
telephone number (the Birchual Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The Birchual Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a Birchual Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The Birchual Office customer is responsible for any local usage or toll charges incurred between the customer's Birchual Office number and the terminating number. The Birchual Office number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously. Birchual Office Service is available to Birchual Office Service? A. Local Birchual Office Service A. Local Birchual Office Service Office local calling will be allowed between the Birchual Office number and the terminating number. Men a disclosed between the Birchual Office number and the terminating number are within the same local calling area. Outling area. Monthly Rate Service Charge (1) Local Birchual Office, with one path \$25.50 \$15.00 Additional Local Path \$25.50 \$15.00		4.5.7 Birchual Office Services			(NK)
 The Birch<i>ual</i> Office number and the terminating number are within the same local calling area. Unlimited local calling will be allowed between the Birch<i>ual</i> Office number and the terminating number. <u>Monthly Rate</u> Service Charge (1) Local Birch<i>ual</i> Office, with one path \$25.50 \$15.00 Additional Local Path \$25.50 15.00 		telephone number (the Birchual Office number forwarded to a telephone number (the termina The Birchual Office number does not involve or manual input to initiate the forwarding of ca a Birchual Office number is called, it is interce automatically routed to whatever terminating a forwarded calls can be local or toll, depending customer subscribes. The Birchual Office cus usage or toll charges incurred between the cus and the terminating number. The Birchual Office which allows for one call to be forwarded at a ordered to allow additional calls to be forward Service is available to Birch business custome Birchual Office Service is available in the foll • Local Birchual Office Service	er) in one exchange an tring number) in anoth telephone equipment alls to the terminating epted at the local cerr number the customer g on the type of service stomer's Birchual Off ffice number includes time. Additional pat led simultaneously. It ers only.	re automatically her exchange. , a physical location, g number. When tral office and designates. The te to which the for any local fice number one path, hs can be	
calling area. Unlimited local calling will be allowed between the Birchual Office number and the terminating number. <u>Monthly Rate</u> Service Charge (1) Local Birchual Office, with one path \$25.50 \$15.00 Additional Local Path 25.50 15.00		A. Local Birchual Office Service			
Local Birchual Office, with one path\$25.50\$15.00Additional Local Path25.5015.00		calling area.Unlimited local calling will be allowed	-		
Additional Local Path 25.50 15.00			Monthly Rate	Service Charge (1)	
				•	

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See Sheet No. 65.3 for footnotes

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4.5 <u>Miscellaneous Services</u> (continued)

4.5.7 Birchual Office Services (continued)

- B. Long Distance Birchual Office Service (2)(3)
 - a. The Birchual Office number and the terminating number are not within the same local calling area and the Birchual Office number forwards to the terminating number outside of the local calling area.
 - b. Applicable toll charges will be incurred.

	Monthly Rate	Service Charge
		(1)
Long Distance Birchual Office, with one path	\$25.50	\$15.00
Additional Long Distance Path	25.50	15.00

C. Regulations

- 1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone).
- 2. Birch*ual* Office Service does not provide caller identification of the originating number to the terminating number.
- 3. A Birchual Office number is not suitable for data transmission.
- 4. The Birchual Office path is not released when the call is forwarded.
- 5. Birchual Office Service is subject to the availability of facilities.
- 6. Birchual Office Service cannot be suspended (vacation service).
- 7. Calls will only be allowed to be forwarded to a business line.
- 8. Collect and third-party calls will be billed to the Birchual Office number.
- 9. Custom calling features are not available on a Birchual Office number.
- 10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider.
- 11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
- 12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number.
- 13. Birchual Office may only be used for the communications of a single end use. It may not be used to aggregate the long distance communications of multiple end users for resale or to provision communications services for others.

See Sheet No. 65.3 for footnotes.

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(NR)

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- 4. SERVICES (continued)
 - 4.5 <u>Miscellaneous Services</u> (continued)

4.5.7 Birchual Office Services (continued)

D. Directory Listing

One listing in the directory covering the exchange in which the Birchual Office number is located is provided without additional charge. Additional listings and other Directory Listing products may be purchased for the Birchual Office number.

- (1) The Service Charge applies to an order for new Birchual Office Service, to change the Birchual Office number, to change the number to which the number is forwarded, and to add additional paths, whether ordered at the time of conversion of service or on a subsequent order. Only one Service Charge will apply per request, regardless of the number of additions or changes made by the request. The Service Charge will not apply to convert the service and its existing path(s) to Birch or on outside moves of customer's other service if there is no Birchual Office number or terminating number change.
- (2) The customer may select Birch long distance service, or another long distance carrier from the Birch-approved long distance carrier list, to carry the traffic from the Birchual Office number to the terminating number. When Birch is selected as customer's long distance carrier for service other than its Birchual Office Service, as well as for its Birchual Office Service, the Birchual Office number long distance usage will be invoiced at the customer's plan rate, as applicable, and any usage will contribute to the customer's volume commitment, if any. When Birch is selected as the customer's long distance carrier for its Birchual Office Service only, the default Birch long distance rate, as set forth in the Company's Interexchange Tariff.

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- 5. PRICE LIST (continued)
 - 5.1 Exchange Access Lines (continued)
 - 5.1.1 Main Service (continued)
 - C. Service and Equipment Charges (Residence and Business)
 - 1. Service Charges

1. Charge to install main service access line, per access line (1)	\$50.00	
2. Charge to change telephone number per access line	10.00	
3. Charge to change or rearrange group billing on existing service, per occasion	10.00	
4. Charge to change to or from Optional Extended Area Service, per access line	10.00	
5. Charge to establish or rearrange hunting sequence, per access line	10.00	
6. Charge to change type of signaling supervision (loop start to group start or vice- versa), per access line	10.00	
7. Charge to change Directory Listing	10.00	
9. Charge to change class of service, per access line		
- Residence to Business	50.00	(CR) (RT)

(1) In addition, apply a nonrecurring charge of \$6.00 when a customer has not subscribed to Touch-tone Service previously from the Company.

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- 5. PRICE LIST (continued)
 - 5.3 <u>Toll Services</u> (continued)
 - 5.3.1 Two-Point Service
 - A. Operator Service Charges

Description	Rate	
Station-to-Station Service		
Calling Card		
Non-Automated	\$1.65	
Semi-Automated	1.65	
Fully Automated	.45	
Collect		
Non-Automated	\$2.75	(NR)
Semi-Automated	2.75	(NR)
Fully Automated	2.75	(NR)
Billed to a Third Number		(1.1.1)
Non-Automated	\$2.25	(NR)
Semi-Automated	2.25	(NR)
Fully Automated	2.25	(NR)
Sent-Paid		()
Non-Automated	\$2.75	(NR)
Semi-Automated	2.75	(NR)
Person-to-Person Service		
Non-Automated	\$3.00	
Semi-Automated	3.00	
Other Services		
Line Status Verification	\$5.25	(NR)
Busy Interrupt	5.50	(NR)

5.4 Directory Services

5.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

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Non-Recurring

- 5. PRICE LIST (continued)
 - 5.4 Directory Services (continued)
 - 5.4.1 Directory Listings (continued)
 - Monthly Rate
 Non-Recurring
 (AT)

 Dual Name Listing Business
 \$3.00
 \$18.00
 (NR)

 Dual Name Listing Residence
 3.00
 \$18.00
 (NR)
 - 2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	Monthly Rate	Non-Recurring <u>Service Charge</u>
Access Service Business Listing, each	\$1.75	\$18.00
Access Service Residence Listing, each	1.75	18.00

B. Regular Extra Listings

- C. Special Types of Extra Listings
 - 1. Alternate Listings

	Monthly Rate	Non-Recurring Service Charge	
Business alternate listings, each	\$3.00	\$18.00	(NR)
Residence alternate listings, each	3.00	18.00	(NR)

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

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*Currently being waived

- 5. PRICE LIST (continued)
 - 5.4 Directory Services (continued)
 - 5.4.1 Directory Listings (continued)
 - D. Nonpublished Exchange Service

	Monthly Rate	Non-Recurring Service Charge	
Residence Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00	
Business Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00	(NR) (NR)(AT)

E Nonlisted Service

	Monthly Rate	Non-Recurring Service Charge	
Residence Nonlisted Service, each			
Primary	\$2.20	\$18.00	(NR)
Additional	2.20	18.00	(NR)
Business Nonlisted Service, each	2.20	18.00	(NR)(AT)

5.4.2 Directory Assistance Service

A. Rates

- 1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$.60.
- 3. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$.60.

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