

Mark A. Hayden
Attorney

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330-761-7735
Fax: 330-384-3875*Via Facsimile (614-466-0313)
and Federal Express***PUCO**

June 25, 2007

Ms. Reneé J. Jenkins
Director, Administration Department
Secretary to the Commission
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

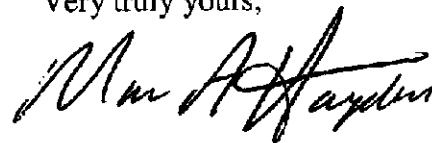
Dear Ms. Jenkins:

Re: PUCO Case No. 07-673-EL-CSS
Michael Evans and Patricia Evans v. The Cleveland Electric
Illuminating Company
Answer

Enclosed for filing, please find the original and twelve (12) copies of the *Answer of The Cleveland Electric Illuminating Company* regarding the above-referenced case. Please file the enclosed document, time-stamping the two extras and returning them to the undersigned in the enclosed envelope.

Thank you for your assistance in this matter. Please contact me if you have any questions.

Very truly yours,



kag

Enclosures

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
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BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO

MICHAEL AND)	
PATRICIA EVANS)	
)	
COMPLAINANT,)	
)	
vs.)	CASE NO. 07-673-EL-CSS
)	
THE CLEVELAND ELECTRIC)	
ILLUMINATING COMPANY)	
)	
RESPONDENT,)	

ANSWER OF
THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY

Comes now Respondent, The Cleveland Electric Illuminating Company ("CEI"), by counsel, and for its Answer to the Complaint filed in the instant action says that:

1. CEI is a public utility, as defined by §4905.03(A)(4), O.R.C. and is duly organized and existing under the laws of the State of Ohio.
2. Complainant's complaint is not in a form allowing for specific admission or denial as to individual allegations. Accordingly, CEI generally denies the allegations set out therein.
3. CEI denies any and all allegations of (1) "stonewalling", (2) taking action to prevent Complainant from proving a case, (3) not keeping proper records, (4) willfully fixing tests, (5) hiding or destroying evidence, and/or (6) deception or misleading Complainant; CEI avers that it has at all times acted in good faith in trying to resolve Complainant's complaint.

4. CEI avers that a service crew conducted an inspection of the transformer, lines and connections at and around Complainant's residence on March 7, 2007; CEI further avers that at such inspection, a portion of the line serving Complainant's residence was found to be bare and lacking insulation; CEI further avers that the line could not be spliced and was therefore replaced and service connections renewed.

5. CEI admits that a graph was placed on Complainant's account; CEI avers that such graph indicated no unusual voltage levels for Complainant's service.

6. CEI admits that Complainant called on May 31, 2003 and January 15, 2007 regarding voltage or power surge problems.

7. With respect to the allegation that Complainant's appliances and equipment were damaged, CEI denies the allegation for lack of knowledge or information sufficient to form a belief as to the truth of the allegation; CEI further denies responsibility for Complainant's alleged property damage.

8. CEI generally denies all allegations set forth in the Complaint that were not otherwise specifically addressed hereinabove.

For its affirmative defenses, CEI further avers that:

9. CEI has breached no legal duty owed to Complainant.

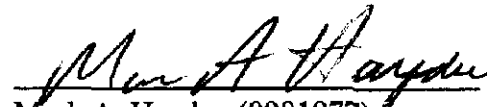
10. Complainant has failed to state reasonable grounds for complaint or upon which its requested relief may be granted.

11. CEI has at all times acted in accordance with its Tariff, PUCO No. 13, on file with the Public Utilities Commission of Ohio, as well as all rules and regulations as promulgated by

the Public Utilities Commission of Ohio, the laws existing in the State of Ohio, and accepted standards and practices in the electric utility industry.

WHEREFORE, having fully answered the Complaint, Respondent, CEI, respectfully requests that the instant action be dismissed, and that it be granted any other relief that this Commission may deem just and reasonable.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Mark A. Hayden", is written over a horizontal line.

Mark A. Hayden (0081077)

Attorney

FirstEnergy Service Company

76 South Main Street

Akron, Ohio 44308

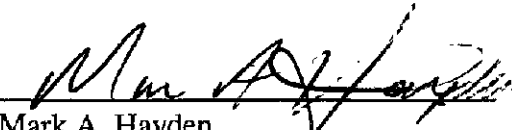
Phone: 330-761-7735

Fax: 330-384-3875

On behalf of CEI

CERTIFICATE OF SERVICE

THIS IS TO CERTIFY that a copy of the foregoing Answer to the Complaint of CEI was served by regular U.S. Mail, postage prepaid, to Michael and Patricia Evans, 6278 Walnut Drive, Gates Mills, Ohio 44040, this 25th day of June, 2007.



Mark A. Hayden
Attorney